

Inspection Report Under the Fixing Long-Term Care Act, 2021

### Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **London District**

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

# **Original Public Report**

Report Issue Date: June 9, 2023

**Inspection Number: 2023-1539-0004** 

**Inspection Type:** 

Complaint

Critical Incident System

Licensee: The Corporation of the City of London

Long Term Care Home and City: Dearness Home for Senior Citizens, London

**Lead Inspector** 

Tatiana Pyper (733564)

**Inspector Digital Signature** 

Tatiana Pyper Digitally signed by Tatiana Pyper Date: 2023.06.15 10:36:05 -04'00'

Additional Inspector(s)

### **INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): June 7, and 8, 2023

The following intake(s) were inspected:

- Intake: #00087348, Complaint related to care and services.
- Intake: #00087989, Critical incident # 514-000006-23, related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control Prevention of Abuse and Neglect Falls Prevention and Management



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## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.