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| TO: | COMMUNITY AND PROTECTIVE SERVICES September 16, 2013 |
| FROM: | G. KOTSIFAS, P. ENG. MANAGING DIRECTOR OF DEVELOPMENT AND COMPLIANCE SERVICES AND CHIEF BUILDING OFFICIAL |
| SUBJECT: | TAXICAB AND LIMOUSINE LICENSING BY-LAW RELATED ISSUES |

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| RECOMMENDATION |
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That on the Recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the proposed attached by-law amendment **BE INTRODUCED** at the Municipal Council Meeting on September 17, 2013.

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| BACKGROUND |
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On September 9, 2013 a public participation meeting was held before the Community and Protective Services Committee to discuss a number of matters related to the taxi and limousine industry including: demerit point thresholds, brokers records, hours on duty, fare fraud mitigation, vehicle entry age and trip sheets. Following the public participation portion of the meeting, the Committee directed that Civic Administration review the following matters and prepare additional by-law amendments and report back to a special CPSC meeting to be held prior to the Council meeting on September 17, 2013..

1. Vehicle entry age of 4 years for all vehicles – the attached by-law amendment implements this direction. Random inspections and safety checks directed by Licensing Enforcement Officers will ensure public safety.
2. Hours of duty be increased to 14 hours within a 24-hour period – the attached by-law amendment implements this direction. Licensing Enforcement Officers will continue to monitor hours on duty and take appropriate enforcement actions when necessary.
3. The feasibility of a clean-up charge – Several US cities have implemented a vehicle soiling charge to cover costs of internal vehicle clean ups and hours off duty during peak ridership times. City Administration will research this matter further and report back. The current by-law does contain regulations allowing drivers to refuse a passenger if they are grossly unclean.
4. Modifications to the trip sheet requirements where information is available from brokers - the attached by-law amendment implements this direction. Licensing Enforcement Officers and London Police Services currently obtain information from brokers related to specific trips taken. Trip sheets will continue to be required for independent limousines.
5. Modifications to posted tariff cards, related to payment deposits – the by-law currently allows drivers to refuse customers if they feel that they do not have the ability to pay for service. City Administration will permit brokers/owners to place stickers inside the vehicles advising potential customers of the potential of a required down payment.
6. Revisions to insurance language to facilitate opportunities for the purchase of fleet and/or lower-priced insurance – City Administration met with Roger Caranci, consultant to the London Taxi Association, several members of the Association and an insurance broker specializing in fleet insurance. The issue of fleet insurance and current renewal procedures were discussed. The solution in Ontario to the high insurance rates for vehicles for hire is to form a company to manage a fleet of vehicles. Each vehicle would be insured under the fleet policy under common ownership/management.

From a by-law regulatory perspective, the vehicle ownership information would continue to include the vehicle information number (VIN) and the insurance would reference the same VIN. The City issued license would also reference the same VIN. There is no need to amend the by-law to permit a fleet insurance arrangement as the current by-law regulations do not prohibit this practice. City Administration has discussed this process with other municipalities as the issue of insurance for cabs is not specific to London.

| PREPARED BY: | SUBMITTED BY: |
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| O. KATOLYK CHIEF, MUNICIPAL LAW ENFORCEMENT SERVICES | G. KOTSIFAS, P. ENG. MANAGING DIRECTOR OF DEVELOPMENT AND COMPLIANCE SERVICES AND CHIEF BUILDING OFFICIAL |

J. Smout – City Solicitors Office
J. Jackson – Risk Management
LPS – COR Unit
Roger Caranci – LTA
Mark Taylor – Checker Limousine

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