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**Date:** July 21, 2023 at 3:26:11 PM EDT

**To:** "Schulthess, Michael" <[mschulth@london.ca](mailto:mschulth@london.ca)>

**Cc:** Scott Andrew Collyer

**Subject:** [EXTERNAL] City Council - July 25 - City Master Accommodations Plan

On behalf of Downtown London - LDBA please add this email correspondence to the agenda for July 25, 2023 Council Meeting.

LDBA supports the full-time return to the office for Building and Planning department staff and ending the rotating work-from-home arrangements. This would assist in bringing back the needed foot traffic and would support our members' recovery efforts, having more workers return full-time to their offices.

Additionally, as we encourage more new developments, adaptive reuses and future revitalization of London's downtown while also reaching our goal of building 47,000 new residential units in London, it will be more important than ever to ensure continuity, as well as quick and responsive communications to expedite approval processes. This is most effective when City staff and developers/investors know they can easily set up meetings any day of the work week and have face-to-face conversations in order to respond quickly and resolve delays throughout permitting and approval processes. Having Planning and Building staff easily accessible at their office shows that the City is seriously committed to their housing and commercial development goals and that they are "open for business" and ready to partner with developers and investors to achieve these goals together.

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