



July 20, 2023

London City Council
300 Dufferin Avenue
London, ON N6B 1Z2

RE: Proposed Hub Implementation Plan

**“You never change things by fighting the existing reality. To change something,
build a new model that makes the existing model obsolete.”**

-- Buckminster Fuller

Dear Councillors,

On behalf of Pillar Nonprofit Network, I am writing to encourage you to endorse the proposed Hub Implementation Plan, the next development in our shared Health and Homelessness Whole of Community System Response.

As you know well, this plan represents a genuine transformation of the many systems by which unhoused Londoners interact with disparate public, private, and nonprofit institutions and community members, allowing for genuinely restorative, people-centred care in the transition to permanent housing. In all ways, it is a departure from the disjointed delivery of services that has too long resulted in preventable deaths, preventable interactions with the justice system and emergency services, and preventable negative impacts on other members of the community.

As champions of cross-sectoral collaboration and solution-making, we are genuinely grateful for the many hours given by so many community members to shape this plan, for the stewardship of skilled City staff, and for the opportunity to contribute in our own small ways. We urge you to endorse this plan, propel the work forward, and make London a place where even those most marginalized and often forgotten are more likely to find their way home.

Sincerely,

A handwritten signature in black ink, appearing to read "Maureen Cassidy", written in a cursive style.

Maureen Cassidy (she/her)
Interim CEO | Pillar Nonprofit Network
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