



Formerly known as  
Homestead Christian Care

1430 Main Street East  
Hamilton ON L8K 1C3

T 905.529.0454  
TF 866.529.0454  
F 905.529.0355

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July 21, 2023

Dear Strategic Planning and Policy Committee Members,

As a supportive housing agency within the City of London, and across Southern Ontario, we know firsthand the significant impact timely access to basic needs supports and health care services have for an individual. Improving access to such services is essential to the lives of hundreds of residents within the city and the Hub Implementation Plan proposes just that.

Organizationally, we are supportive of the Hub Implementation Plan as an immediate response to alleviate the disparity surrounding homelessness within our community. Rooted in collaboration, this plan is committed to urgently addressing and improving individuals' access to health and housing services and ensuring coordination of care. We believe that the spectrum of services accessible through a "no wrong door" approach will facilitate positive pathway improvements for individuals who may otherwise be lost within the complex systems that currently exists.

We value that the Hub Implementation Plan is committed to ongoing improvement through regular review and utilization of best practices derived from various sector agencies. This commitment demonstrates a pledge to serve people to the best of our abilities and a collective responsibility to maintain ongoing intersectoral and service relations.

Indwell is supportive of this plan based on these commitments and encourages the support from the Strategic Planning and Policy Committee.

Sincerely,

A handwritten signature in black ink, appearing to read "Natasha R".

Natasha Thuemler  
Regional Manager  
Indwell