

City of London - Application for Appointment to a City of London Board or Commission

Application

Please choose the Board or Commission you are interested in serving on: **London Hydro**

Contact Information

Name: **Lorri Lowe**

City: **London**

Province: **ON**

Postal Code: **N6A6K3**

Experience and Qualifications

If you have experience on a London Board or Commission, please provide dates and details. (max. 3000 characters):

No previous experience on a London Board or Commission

What do you hope to contribute or learn as part of a Board or Commission? (max. 3000 characters):

As a CPA, CMA I would be able to contribute professional financial expertise. I have experience working for provincially funded non-profit organizations including a Crown Corporation. My experience includes financial leadership (Controller, CFO) and organizational leadership (Executive Director).

As a Chartered Director (C. Dir), I would be able to contribute my excellence, understanding and experience in good governance. I have served on several community and professional boards including the position of Board Chair of CMA Ontario and CMA Canada.

This opportunity would allow me to contribute professionally within my local community and to continue to build on my own governance skills.

How will you support the work of a Board or Commission? (max. 3000 characters):

My professional business background along with my professional accounting designation and governance accreditation would allow me to support London Hydro from a strategic governance perspective. I would do the homework and come prepared to meetings in order to properly fulfill the mandate of a Board member: participate in the discussions, ask relevant questions, consider strategic alternatives and vote on issues with the best interest of the organization in mind.

Please describe additional experience, training, or community involvement that will help you in your role as a Board or Commission Member. (max. 3000 characters):

Additional (recent) Board experience:

CMHA Middlesex - Board Director and Treasurer (2018-2020)

CMHA Thames Valley Mental Health and Addiction Services - Finance Committee member (2021-2022)

AMHO (Addictions, Mental Health Ontario) - Board Director 2020-2022

As part of my continuing professional development mandate for CPA, I completed 10+ hours of specific ethics training during 2021-22.

I had the benefit of a personal executive leadership coach and additionally instituted (and participated in) a Leadership Development program for my entire leadership team during my time as Executive Director in 2021.

We value the contributions of Londoners with diverse experiences and welcome applications from individuals who share our commitment to reconciliation, equity and inclusion. Please

describe how your work, community or lived experience will enhance these efforts through Board and Committee work. (max. 3000 characters):

I was the Executive Director of a provincial mental health and addiction information and referral service organization in 2021-22 (previously the CFO). We employed a staff with diverse backgrounds, ethnicity and genders. We also served a diverse population across the entire province.

Myself, along with the entire staff participated in a Cultural and Sensitivity training program in the spring of 2021. Thereafter, an Equity, Diversity and Inclusion committee (comprised of board and staff members) was launched in order to learn, develop and move forward the organization with our commitment to reconciliation, equity and inclusion.

I completed the full Ontario Core Indigenous Cultural Safety Training program in October 2021.

Attach resume or other document here, if needed: **Lorri Lowe CV 2023.pdf**

Attach more files here, if needed:

Confirmations

I declare the following: **I am a resident of London. ; I am at least 18 years old.; I am not a City employee or Council member.; I understand that my application and any attachments will be included on a public agenda that is published on the City website.**

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional): **Word of mouth**

If you selected 'Other', please specify:

Submitted on: **5/2/2023 3:12:14 PM**

Lorri Lowe, FCPA, FCMA, C. Dir.

Curriculum vitae

London, On N6A 6K3

PROFILE

A professionally designated accountant (CPA, CMA) with demonstrated progressive leadership experience in financial, corporate services and strategic management positions with a specific concentration in the not-for-profit and healthcare sector. I am able to provide added value through my extensive leadership and governance experience from both the volunteer and employee perspective.

CREDENTIALS

Chartered Professional Accountant (CPA, CMA)	2013
Resulting from the unification of the accounting profession	
Chartered Director (C.Dir.) The Directors College (McMaster University)	2012
Certified Management Accountant (CMA) CMA Ontario	1988
Business Administration – Accounting Diploma (3 years) Fanshawe College	1985

PROFESSIONAL EXPERIENCE

ConnexOntario Health Information Services **November 2017 – March 2022** **Executive Director (January 2021-March 2022)**

Strategic leadership and operational oversight of the organization; building and maintaining strategic partnerships with the Ministry of Health, Centre of Excellence, Ontario Health Teams and 811; ongoing collaboration and Connex representation with other partners in the provincial mental health and addictions sector. Provide guidance and mentorship to internal leadership team.

Accomplishments: Development of 5-year strategic plan, leadership and collaboration development program for the leadership team, enhanced collaborative initiatives with Ontario Health and 811, enhancement of social media presence for the organization.

Director, Administrative Services and Chief Financial Officer (November 2017-December 2020)

Oversight of accounting, payroll and annual audit preparation; financial budgeting, forecasting, reporting and analysis. The position is also involved in marketing and advertising and responsible for the management of other administrative services including human resources, facilities management and IT systems administration.

As a member of the Leadership team, offer advice and insight as appropriate and collaborate in the development of thoughtful strategic and organizational development plans and processes.

Accomplishments: Development and successful implementation of a financial deficit recovery strategy, improved the financial reporting & forecasting process to the leadership team/board of directors; developed and presented a financial governance training program to the board of directors; spearheaded (with the assistance of an external consultant) the development and implementation of a workplace culture improvement framework; conducted research and due diligence and then orchestrated an office relocation resulting in a reduced footprint and a projected savings of several hundred thousand dollars over the next 10 years.

South West Local Health Integration Network **February 2016 – November 2017** **Manager, Financial Planning and Analysis (May 2017 – November 2017)**

Manage and supervise the financial planning, reporting, budgeting and forecasting activities, including payroll and accounts payable.

Controller and Manager of Corporate Services (February 2016 – May 2017)

Oversee internal operations including financial management and reporting, budgeting, financial forecasting and analysis, prepare year-end financial statements and audit file, manage the year end external audit process. Other

areas of responsibility include human resources, information technology, procurement, facilities management and privacy (FIPPA). Participate on provincial controller group to advance shared objectives and best practices. As a member of the senior leadership team, provide advice and input to the CEO for strategic decision making. Provide leadership and strategic direction regarding organizational and staff development.

Accomplishments:

Post-Merger: Oversee and lead transitional components of the merger including the integration of the general ledgers and financial reports, operating budgets, payroll system platforms and a stub audit.

Pre-Merger: Participation on the senior leadership team; co-chair the Human Resource work stream in preparation for the merger with the SW CCAC as part of the 'Patients First' MOHLTC initiative.

Executive Director

Maitland Valley Family Health Team (MVFHT) - Goderich

February 2007 – February 2016

Lead a cross-functional health care and administration team. Coordinate annual operating plans, budgets and annual external audits and oversee all facets of corporate finances, human resources, information technology and facilities management. Participate and/or chair multiple committees; direct liaison and reporting to key stakeholders including the MVFHT Board of Directors, MOHLTC and local municipal leadership. Additional roles include that of the MVFHT Corporate Secretary and Privacy Officer (PHIPA).

Accomplishments: Implement initial MVFHT business plan from start-up in 2007. Develop policies, processes and frameworks for accounting, human resources, risk management, privacy, program development and board governance. Establish and facilitate the delivery of the strategic management model/plan and risk management frameworks and training sessions.

Manager

Downtown Goderich Business Improvement Area (BIA) - Goderich

February 2005- February 2007

Provide the necessary leadership, communication and knowledge of budgeting and organizational structures for the BIA including leading the Board and membership through the strategic planning process and develop a performance measurement scorecard. Work with local businesses, property owners and municipal leadership to develop and implement strategies for revitalization in the downtown core and to drive further economic development in the area.

Principal

Success Management Consulting - Goderich

January 2003 – September 2007

Provide business advisory services to clients of Self Employment Benefit program through Service Canada. This included reviewing and offering recommendations for business concepts/business plans for small start-up businesses and thereafter provided ongoing mentoring in all aspects of their businesses for the ensuing year.

Controller/Manager of Finance and Membership Development

The London Club Limited - London

February 2000-April 2002

Design financial reporting structure, prepared, analysed and presented all financial, statistical and membership reports to the Board of Directors. Coordinate operating and capital budgets and cash flow projections. Supervise accounting and administrative functions, developed employee handbook and advise on membership development and marketing plans.

Administration Manager

Air Liquide Canada Inc. - London

July 1996 – February 2000

Coach and supervise the Finance/Administrative Team(s) and provide operations, production and sales team with guidance, information and support in order to meet financial goals of the centre. Co-ordinate business plans, annual budgets and financial reports for the five sites within southwestern Ontario. Develop and implement internal control processes.

Accountant

Alexandra Marine and General Hospital – Goderich

January 1991 – March 1996

Integrate Ministry of Health mandated chart of accounts and chart of statistics into the existing accounting structure and implemented multi-user financial system including: general ledger, accounts receivable and accounts payable modules. Prepare/analyze financial and statistical reports for reporting to the Ministry of Health/AMGH Board of Directors. Co-ordinate and ensure the completion of all month and year end activities and prepare annual returns. Established internal audit controls within various departments.

PROFESSIONAL ACHIEVEMENTS & CERTIFICATIONS

Received Life Member status with CPA Ontario	2014
Awarded Fellowship (FCMA) from the Society of Management Accountants of Canada In recognition of career achievements, contributions to the profession and to the community (FCPA) added as a result of unification of the Accounting Profession in Canada	2006 2014
Recipient of the Government of Ontario Volunteer Service Award In recognition of commitment to volunteerism	2006
Recipient of the Society of Management Accountants of Ontario Award Highest Overall Average in Business Accounting Program Graduating class	1983 – 1984

COMMUNITY/ VOLUNTEER INVOLVEMENT

AMHO	Board Director	2020-2022
CMHA Middlesex	Board Director & Treasurer	2018 - 2020
CPA Canada	CPA Canada FCPA Selection Committee	2017-2019
	CPA Canada Volunteer Awards Selection Committee	2016
CMA Canada	Chair – Board of Directors	2013 - 2016
	Vice Chair – Board of Directors	2011 - 2013
	Board Director	2008 - 2016
	Trustee – CMA Canada Research Foundation	2009 - 2011
	National CPA Merger Steering Committee	2012
CMA Ontario	Chair, Nominating Committee	2006 - 2007
	Chair, Board of Governors	2005 - 2006
	Co-Chair Finance & Programs Committee	2002 - 2004
	Director - Board of Governors	2001 - 2007
Society of Management Accountants of Canada- Ontario (London Chapter)	Chapter Chair	1999 - 2000
	Director	1990 -1993, 1996 - 2001
Ontario Medical Group Management Association	Annual Conference Co-Chair	2012
	Board Director	2010 - 2011
Alexandra Marine and General Hospital	Governance Committee member	2006 - 2009
	Chair, Governance Committee	2009 - 2011
	Board Director	2006 - 2009
Huron Business Development Corporation , Board Director		2005 - 2007
Goderich & District Chamber of Commerce , Board Director		2004 - 2007
Huron United Way , Allocations Committee Review Panel		2004
Rotary Club of Goderich , member		2002 - 2008
Ministry of Economic Development and Trade , Judge for secondary school business planning competition		2004 - 2005
Junior Achievement of London , Program & Corporate Advisor		1988 - 1990