

Agenda Including Addeds

Accessibility Community Advisory Committee

The 1st Meeting of the Accessibility Community Advisory Committee

January 12, 2023, 3:00 PM

Advisory Committee Virtual Meeting - Please check the City website for current details

The City of London is situated on the traditional lands of the Anishinaabek (AUh-nish-in-ah-bek), Haudenosaunee (Ho-den-no-show-nee), Lūnaapéewak (Len-ah-pay-wuk) and Attawandaron (Add-a-won-da-run).

We honour and respect the history, languages and culture of the diverse Indigenous people who call this territory home. The City of London is currently home to many First Nations, Metis and Inuit people today.

As representatives of the people of the City of London, we are grateful to have the opportunity to work and live in this territory.

The City of London is committed to making every effort to provide alternate formats and communication supports for meetings upon request. To make a request specific to this meeting, please contact advisorycommittee@london.ca.

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E-Scooters and Cargo E-bikes



Accessibility Community Advisory Committee (ACAC)

January 12, 2022

2

Purpose

- Update on City participation in provincial pilots:
 1. Kick-style e-scooters
 2. Cargo e-bikes
- Present draft City by-law parameters for feedback
- Seek ACAC feedback
- Next Steps





City Council Decisions

July 2022: Based on ACAC, public and partner input, City Council resolved:

- Opt into the personal e-scooter portion of the provincial pilot.
- Opt into the personal cargo e-bike portion of the provincial pilot.
- Opt into the commercial cargo e-bike portion of the provincial pilot (Details coming in 2023).

***City Council did not opt into the e-scooter share portion of the pilot (i.e., third party operator with City oversight)**

Background



london.ca



Tricycle cargo e-bike design with enclosed cargo box at the back



Reverse tricycle design with enclosed cargo box in the front



What is an E-scooter

- A two-wheeled device the rider stands on, holding a handlebar
 - Powered by a battery
 - Can travel up to 24 km/h
 - Equipped with a hand brake, lights, bell, kick stand
- ➔ Currently not legal to ride on London public property





Ontario Pilot

- Pilot runs to November 27, 2024
- Provincial regulations include:
 - Riders must be 16 or older
 - Speed limit is 24 km/h
 - Must be equipped with a bell, a brake and lights
 - Helmets are required for riders under 18
 - Single rider only – no passengers
 - No basket or cargo

What is a Cargo E-bike

- Cargo e-bikes are a larger type (> 55 kg) of electric-powered bike with a platform or box to carry big items like packages and boxes for deliveries
- Can be for personal use or for commercial delivery use
- Similar, smaller e-bikes (e.g., bakfiets) are already allowed



Cargo E-bikes Under 55 kg



Cargo E-bikes 55 to 119 kg



Cargo E-bikes Over 120 kg





Ontario Pilot

- Deals with larger cargo e-bikes which do not meet the current provincial definition of e-bikes (difference is maximum weight and electric motor power)
- Pilot runs to March 1, 2026
- Rider must be at least 16 years old and wear a helmet
- Cargo e-bike must:
 - Have a traditional bicycle or tricycle design
 - Be electric-powered with a maximum power output of 1000 watts
 - Have a maximum power-assisted speed of 32 km/hour
 - Have pedals to propel the bicycle at all times



Proposed City By-laws – Parameters for Feedback

New By-law being created:

- Electric Kick-Scooter and Cargo Power-Assisted Bicycle By-law

Amendments also made to:

- Parks and Recreation Area By-law
- Streets By-law
- Traffic and Parking By-law
- Administrative Monetary Penalty System By-law



Focus of Proposed New City By-law

Electric Kick-Scooter and Cargo Power-Assisted Bicycle By-law

Establishes:

- ✓ Use of these vehicles in London
- ✓ City's participation in the provincial pilot
- ✓ Evaluation of use and operation with data to be sent to Province

Existing City By-laws – Proposed Amendments

- ✓ Add definitions for e-scooters and cargo e-bikes
- ✓ Reference provincial pilot parameters for vehicle and rider
- ✓ Detail where vehicles can/cannot operate





Personal Electric Kick-Scooter Operations (in addition to provincial requirements)

Allowed:

- On “reserved lanes” where provided (i.e., bike lanes)
 - *Must operate as close to right side where no reserved lanes provided
- On multi-use pathways (including Thames Valley Parkway – TVP) and in parks

Not Allowed:

- On sidewalks
- On roads with posted speeds higher than 50 km/hour
- On hiking trails, in Environmentally Significant Areas (ESA) or natural park areas - unless authorized

Other aspects:

- Must wear a helmet if aged 16 or 17
- Follow TVP and multi-use pathway posted speeds

Cargo Power-Assisted Bicycle Operations (in addition to provincial requirements)

Allowed:

- On “reserved lanes” where provided (i.e., bike lanes)
*Must operate as close to right side where no reserved lanes provided
- On multi-use pathways (including Thames Valley Parkway - TVP) and in parks

Not Allowed:

- On sidewalks
- On roads with posted speeds higher than 50km/hr
- On hiking trails, in Environmentally Significant Areas (ESA) or natural park areas - unless authorized
- A motor assisted bicycle, or any kind of power-assisted bicycle that weighs more than 120 kg or is capable of providing propulsion assistance when the bicycle attains a speed of 32 km/hour or more, is not allowed on pathways.

Other aspects:

- All riders and passengers must wear a helmet
- Follow TVP and multi-use pathway posted speeds



Pilot Details

- City does not have jurisdiction over manufacturers
- Education plan to launch when by-laws passed
- Fines for users violating by-law rules administered by City By-law enforcement in partnership with London Police Service
- Provisions of *Highway Traffic Act* enforced by London Police Service
- Monitor and collect data (e.g., trip data, parking compliance, injury data)
- Other municipalities' data



Pilot Details – Awareness and Education - Summer 2023 (mid-May to August)

To support implementation, a 4 month position designed to:

Regarding e-scooters:

- provide awareness information
- issue a “friendly” warning message(s)
- collect data for both Provincial Pilots, Mobility Master Plan, other operations
- respond to emails and phone calls

Regarding bikes, e-bikes, cargo e-bikes, and other micromobility:

- provide awareness information
- collect data for both Provincial Pilots, Mobility Master Plan, other operations
- respond to emails and phone calls



Pilot Details – Safety, Mobility and Climate Change (low carbon impact) Considerations

- Summer position will have a health and safety focus
- Pinch points (congestion) on TVP will be a focus
- Awareness: cargo e-bikes are difficult to differentiate from smaller e-bikes that also have a cargo box (visuals will be key)
- Replacing motor vehicle trips, ‘first mile/last mile’ (multi-modal trip), etc. will be a focus



Feedback

We welcome your input!

Submit a Committee response to CWC, and/or email Allison Miller at amiller@london.ca by Thursday, January 26th, 2023.



Next Steps

Early 2023: City staff to present draft by-laws to Civic Works Committee

Q1 2023: Develop Commercial Cargo e-bike program parameters

Accessibility Community Advisory Committee

Report

The 4th Meeting of the Accessibility Community Advisory Committee
November 24, 2022

Attendance PRESENT: J. Menard (Chair), M. Bruner-Moore, U. Iqbal, S. Mahipaul, A. McGaw, P. Moore, M. Papadacos, B. Quesnel, P. Quesnel and C. Waschkowski and J. Bunn (Committee Clerk)

ALSO PRESENT: Councillor S. Franke; M. Dellamora, Z. Khawaja, K. Koltun, K. Mason, R. Morris, J. Tansley, M. Stone and B. Westlake-Power

ABSENT: A. Garcia Castillo, N. Judges, J. Peaire, K. Pereyaslavska and D. Ruston

The meeting was called to order at 3:02 PM.

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

2.1 Community Diversity and Inclusion Strategy (CDIS) Overview

That it BE NOTED that the presentation, as appended to the Agenda, dated November 24, 2022, from K. Koltun, Supervisor, Policy and Strategic Issues, with respect to a Community Diversity and Inclusion Strategy (CDIS) Overview, was received.

3. Consent

3.1 3rd Report of the Accessibility Community Advisory Committee

That it BE NOTED that the 3rd Report of the Accessibility Community Advisory Committee, from its meeting held on September 22, 2022, was received.

3.2 Revised Notice of Planning Application - Official Plan and Zoning By-Law Amendments - 952 Southdale Road West

That it BE NOTED that the Revised Notice of Planning Application, dated October 26, 2022, from N. Pasato, Senior Planner, with respect to Official Plan and Zoning By-law Amendments related to the property located at 952 Southdale Road West, was received.

4. Sub-Committees and Working Groups

None.

5. Items for Discussion

5.1 Accessibility Plan 2022-2026 - M. Stone

That it BE NOTED that the presentation, as appended to the Added Agenda, from M. Stone, Accessibility and Inclusion Advisor, with respect

to the City of London's Draft Accessibility Plan for 2022-2026, was received.

5.2 Update on Police Services Board Engagement - J. Menard

That it BE NOTED the verbal update from J. Menard with respect to the Police Services Board Engagement, was received.

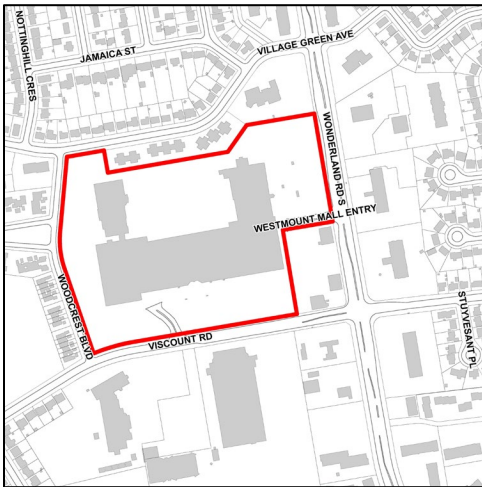
6. Adjournment

The meeting adjourned at 3:49 PM.

NOTICE OF PLANNING APPLICATION

Official Plan and Zoning By-law Amendments

755-815 Wonderland Road South



File: OZ-9565

Applicant: 785 Wonderland Road Inc. c/o McCor Management (East) Inc.

What is Proposed?

Official Plan and Zoning amendments to allow:

- A mixed-use redevelopment of an existing shopping centre with 898 residential units
- 40,000 square metres of office gross floor area
- Development proposed for the surface parking lots and on top of the existing shopping centre
- A broad range of residential, commercial, office and retail uses with the additional uses of business service establishment, automobile sales boutique, craft brewery, artisan workshop and a new proposed use for a call centre

LEARN MORE & PROVIDE INPUT

Please provide any comments by **January 9, 2023**

Sonia Wise

swise@london.ca

519-661-CITY (2489) ext.5887

Planning & Development, City of London, 300 Dufferin Avenue, 6th Floor,
London ON PO BOX 5035 N6A 4L9

File: OZ-9565

london.ca/planapps

You may also discuss any concerns you have with your Ward Councillor:

Councillor Paul Van Meerbergen

pvanmeerbergen@london.ca

519-661-CITY (2489) ext.4010

**If you are a landlord, please post a copy of this notice where your tenants can see it.
We want to make sure they have a chance to take part.**

Application Details

Requested Amendment to The London Plan (New Official Plan)

To add a policy to permit a greater residential height of 16 storeys (65m) and an increased amount of office gross floor area of 40,000 square metres.

Requested Zoning By-law Amendment

To change the zoning from a Regional Shopping Area Special Provision (RSA2(3)) Zone to a Residential R5/Residential R9/Regional Shopping Area Special Provision (R5-6/R9-7/RSA2(_)/H65/D130) Zone. Changes to the currently permitted land uses and development regulations are summarized below.

The London Plan and the Zoning By-law are available at london.ca.

Current Zoning

Zone: Regional Shopping Area Special Provision (RSA2(3))

Permitted Uses: assembly halls; automotive uses, restricted; catalogue stores; clinics; commercial parking structures and/or lots; commercial recreation establishments,; convenience service establishments; day care centres; duplicating shops; financial institutions; institutions; liquor, beer and wine stores; medical/dental offices; offices; patient testing centre laboratories; personal service establishments; private clubs; restaurants; retail stores; service and repair establishments; studios; supermarkets; taverns; taxi establishments; video rental establishments; place of entertainment; brewing on premises establishments.

Special Provision: an existing special provision allows for two additional uses of commercial and private schools and kennels

Height: 24m

Requested Zoning

Zone: Residential R5/Residential R9/Regional Shopping Area Special Provision (R5-6/R9-7/RSA2(_)/H65/D130) Zone

Permitted Uses: To permit the existing range of uses permitted in the Regional Shopping Area (RSA2(3)) Zone, as well as cluster townhouse dwellings and cluster stacked townhouse dwellings in the R5-6 zone, and apartment buildings, lodging house class 2, senior citizens apartment buildings, handicapped persons apartment buildings, and continuum of care facilities in the R9-7 zone.

Special Provisions: proposed to add the additional uses of: business service establishment, automobile sales boutique, craft brewery, artisan workshop, and a newly defined use of call centre proposed as “an establishment set up to handle large volume of phone calls, typically in support of other business operations such as but not limited to, marketing/surveying firms, and customer service operations.”

Residential Density: 130 units per hectare “D130”

Height: 16 storeys or 65m “H65”

The City may also consider the use of holding provisions or special provisions.

This property is also the subject of an application for a Zoning Amendment Application Z-9356.

Planning Policies

Any change to the Zoning By-law must conform to the policies of the Official Plan, London’s long-range planning document. The subject lands are in the Shopping Area Place Type in The London Plan, permitting a broad range of retail, commercial, office and residential uses, with residential heights up to 6 storeys, a total aggregate of 2,000 square metres for office uses .

How Can You Participate in the Planning Process?

You have received this Notice because someone has applied to change the Official Plan designation and the zoning of land located within 120 metres of a property you own, or your landlord has posted the notice of application in your building. The City reviews and makes decisions on such planning applications in accordance with the requirements of the Planning Act. The ways you can participate in the City’s planning review and decision making process are summarized below.

See More Information

You can review additional information and material about this application by:

- Contacting the City’s Planner listed on the first page of this Notice; or
- Viewing the application-specific page at london.ca/planapps
- Opportunities to view any file materials in-person by appointment can be arranged through the file Planner.

Reply to this Notice of Application

We are inviting your comments on the requested changes at this time so that we can consider them as we review the application and prepare a report that will include Planning & Development staff's recommendation to the City's Planning and Environment Committee. Planning considerations usually include such matters as land use, development intensity, and form of development.

Attend a Community Information Meeting

A community information meeting will be held in your neighbourhood to present this proposal and obtain input from interested members of the public. The meeting has not yet been scheduled, but will be in advance of the Future Public Meeting described below. You will receive a separate notice inviting you to this meeting. The Community Information Meeting is not the public meeting required by the Planning Act and attendance at this meeting does not create a right to appeal the decision of Council to the Ontario Land Tribunal.

Attend a Future Public Participation Meeting

The Planning and Environment Committee will consider the requested Official Plan and zoning changes on a date that has not yet been scheduled. The City will send you another notice inviting you to attend this meeting, which is required by the Planning Act. You will also be invited to provide your comments at this public participation meeting. A neighbourhood or community association may exist in your area. If it reflects your views on this application, you may wish to select a representative of the association to speak on your behalf at the public participation meeting. Neighbourhood Associations are listed on the [Neighbourgood](#) website. The Planning and Environment Committee will make a recommendation to Council, which will make its decision at a future Council meeting.

What Are Your Legal Rights?

Notification of Council Decision

If you wish to be notified of the decision of the City of London on the proposed official plan amendment and/or zoning by-law amendment, you must make a written request to the City Clerk, 300 Dufferin Ave., P.O. Box 5035, London, ON, N6A 4L9, or at docservices@london.ca. You will also be notified if you speak to the Planning and Environment Committee at the public meeting about this application and leave your name and address with the Clerk of the Committee.

Right to Appeal to the Ontario Land Tribunal

If a person or public body would otherwise have an ability to appeal the decision of the Council of the Corporation of the City of London to the Ontario Land Tribunal but the person or public body does not make oral submissions at a public meeting or make written submissions to the City of London before the proposed official plan amendment is adopted, the person or public body is not entitled to appeal the decision.

If a person or public body does not make oral submissions at a public meeting or make written submissions to the City of London before the proposed official plan amendment is adopted, the person or public body may not be added as a party to the hearing of an appeal before the Ontario Land Tribunal unless, in the opinion of the Tribunal, there are reasonable grounds to add the person or public body as a party.

If a person or public body would otherwise have an ability to appeal the decision of the Council of the Corporation of the City of London to the Ontario Land Tribunal but the person or public body does not make oral submissions at a public meeting or make written submissions to the City of London before the by-law is passed, the person or public body is not entitled to appeal the decision.

If a person or public body does not make oral submissions at a public meeting or make written submissions to the City of London before the by-law is passed, the person or public body may not be added as a party to the hearing of an appeal before the Ontario Land Tribunal unless, in the opinion of the Tribunal, there are reasonable grounds to do so.

For more information go to <https://olt.gov.on.ca/appeals-process/forms/>.

Notice of Collection of Personal Information

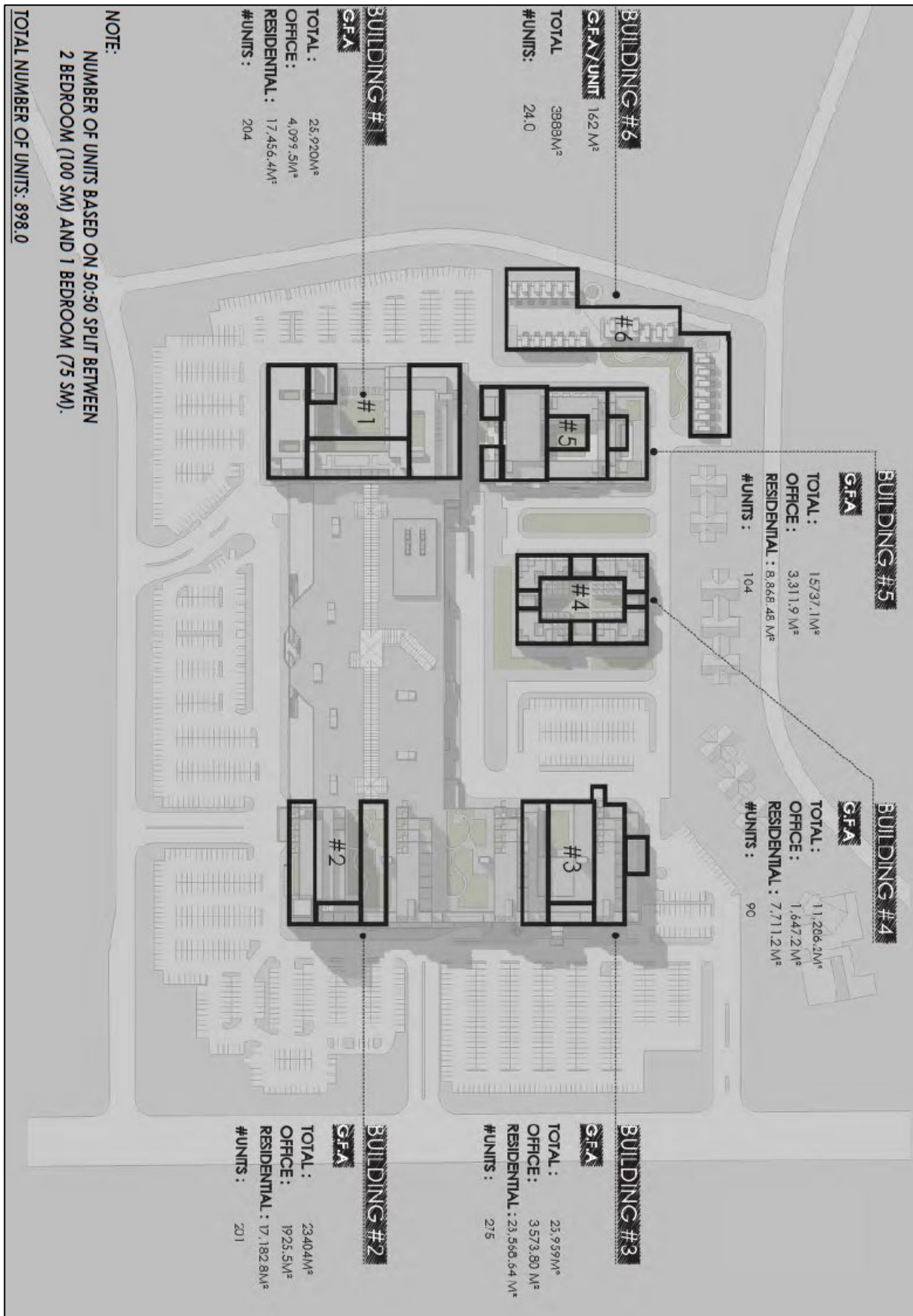
Personal information collected and recorded at the Public Participation Meeting, or through written submissions on this subject, is collected under the authority of the Municipal Act, 2001, as amended, and the Planning Act, 1990 R.S.O. 1990, c.P.13 and will be used by Members of Council and City of London staff in their consideration of this matter. The written submissions, including names and contact information and the associated reports arising from the public

participation process, will be made available to the public, including publishing on the City's website. Video recordings of the Public Participation Meeting may also be posted to the City of London's website. Questions about this collection should be referred to Evelina Skalski, Manager, Records and Information Services 519-661-CITY(2489) ext. 5590.

Accessibility

Alternative accessible formats or communication supports are available upon request. Please contact plandev@london.ca for more information.

Site Concept



Site Concept Plan

The above image represents the applicant's proposal as submitted and may change.

Building Renderings



Overall Site View



Northwest View – Wonderland Road South

The above images represent the applicant's proposal as submitted and may change.

Building Renderings



Northeast View – Viscount Road



Southeast View – Wonderland Road South

The above images represent the applicant's proposal as submitted and may change.

ACCESSIBLE ELECTION REPORT 2022

City of London
2022 Municipal Election

January 12, 2023

V  **TES**

ACCESSIBLE ELECTION REPORT 2022

Introduction and Legislative Requirements

The City Clerk is responsible for the proper legislative and administrative conduct of municipal elections in the City of London. In accordance with the *Municipal Elections Act, 1996*, the City Clerk is authorized to establish procedures and provide appropriate measures to identify, remove and prevent barriers that affect electors and candidates with disabilities to ensure they have the opportunity to participate fully in municipal elections. Accordingly, municipal elections are conducted in such a manner to ensure that:

- Electors and candidates with disabilities have full and equal access to all election information and services;
- Persons with disabilities have full access to voting places; and
- Persons with disabilities are able to independently and privately mark their ballot and have access to alternative methods of voting

This report describes the legislative requirements under which municipal elections are required to operate in Ontario, provides an overview of the City of London Election Accessibility Plan, and highlights how barriers were identified, removed and prevented in the conduct of the 2022 City of London election.

The City Clerk's Accessible Election Plan was posted on the City's website on May 26, 2022 in accordance with section 12 of the *Municipal Elections Act, 1996*. Following the election, the *Municipal Elections Act, 1996* requires the City Clerk to provide a public report concerning the identification, removal and prevention of barriers that affect voters and candidates with disabilities.

Plan Development and Review

The City of London's Accessible Election Plan 2022 ("the Plan") was developed in early 2022 and guides the provision of election related services to persons with disabilities. This plan was developed by members of the City Clerk's Elections Team, in consultation with the City's Accessibility and Inclusion Advisor. Leading up to the election, the proposed Plan was submitted to the Accessibility Community Advisory Committee (ACCAC) for review and comment.

The Accessible Election Plan was designed to ensure that municipal election practices and procedures are consistent with the principles of independence, dignity, integration and equality of opportunity and strengthens the City's policies, strategic plan and commitment to respond to the needs of persons with disabilities.

As outlined in the Accessible Election Plan, four main focus areas for improving accessibility: (1) outreach and information to communicate the accessibility of the election to voters and candidates with disabilities; (2) general accessibility improvements, such as developing procedures and providing accessibility training to election workers; (3)

ensuring the accessibility of voting places through conducting an accessibility audit of all potential sites; and, (4) providing a range of voting mechanisms that allow for independent voting whenever possible.

Process Overview

Accessibility was identified early in the election planning process as a priority for the 2022 Municipal Election. Beginning in 2021, staff from the Elections Team developed strategies and initiatives to identify and remove barriers that affect electors and candidates with disabilities during the election process. The Plan established goals and strategies to evaluate the effectiveness of each initiative.

Outcomes and Improvements

As indicated through the attached update to the Accessible Election Plan (Appendix 'A'), there were numerous accessibility initiatives undertaken by the Elections Office leading up and into the 2022 election. In general, the outcomes of these initiatives were successful and positive.

Identified in the post-2018 Election Accessibility Report were improvements to the communication regarding and signage of alternate accessible entrances to voting places as well as improvements to the selection of voting places to account for and identify possible barriers for 2022. Both of these improvements were implemented successfully during the 2022 Municipal Election.

A total of 1,465 election workers were given accessibility training and 119 candidates were provided with accessible campaign guidelines and materials. All voting places were deemed accessible according to the accessibility audit and checklist developed by the Elections Office and reviewed by the Accessibility Community Advisory Committee (ACCAC). For the first time, the Elections Office offered American Sign Language (ASL) services during the Advance Vote period. Additionally, for the second time, the City offered ballot instructions and candidate lists in braille and large print at each advance and voting day voting place.

Feedback

Civic Administration remains committed to making municipal elections accessible to all electors and candidates in the City of London. The numerous accessibility features incorporated into the 2022 Municipal Election marked a positive step forward in improving the accessibility of elections process and provided a learning experience to identify other considerations that could be addressed during future elections.

The Elections Office would like to acknowledge the efforts of Council's Accessibility Community Advisory Committee (ACCAC), the Elections Communications Specialist as well as the City's Accessibility and Inclusion Advisor who assisted in the production and review of accessibility procedures, videos, and outcomes.

Appendix 'A' – 2022 Accessible Election Plan Update and Outcomes

1. Elections Communication and Information
2. Voting Places
3. Voting Methods
4. Recruitment and Selection of Election Workers
5. Assistance for Candidates

Elections Communication and Information

Provide an informative and accessible election website

- Provide election information is available in clear, simple language.
- Continuously update election information posted on the City's website to reflect the most recent information, and temporary disruptions.

London.ca/elections was continuously updated to reflect any new updates.

- Enhance the City's "Where Do I Vote?" web application to provide information about voting options, voting places and accessible transportation options

The "Where Do I Vote" web application was able to provide information to voters by simply providing their street address. Advance voting options were also provided on the same search.

- Establish and continuously update a dedicated accessibility section on the election's website that provides information on voting methods, accessible voting tools, and accessibility feedback.

An accessibility request form was available on the website for any voters that require additional accommodations. Through this form we were able to provide voters with At Home Voting visits, in addition to assisting them apply for vote by mail.

Provide election information in alternative formats and through multiple channels

- Present information about election accessibility to stakeholder and community organizations.

Accessibility documents integral to the Election process were presented to and reviewed by ACCAC.

- Produce an American Sign Language (ASL) interpreted and closed-captioned "How to Vote" video and accessible pamphlet. Provide easy access QR code to video at the voting place.

A four (4) page "Voters' Requiring Assistance" packet was created and provided to all Registration Officers to put on their desk for display. In this package, QR codes for all 3 ASL transcripts and videos was provided, Advance Voting Places were listed, a list of

acceptable voter identification in addition to information on accessible voting, the voters list and who can vote were also listed.

- Produce a city-wide mail out that outlines key election information, including accessible options on Advance and Voting Day and accessible transportation information.

Mailed a Voter Notification Card to all registered voters on the list in September.

- Provide election information in braille at voting places on Advance Vote and Voting Day.

All Registration Officers and Poll Supervisors were provided with a “How to Vote” braille book consisting of headings labelled ‘Marking the Ballot’, ‘Transporting the Ballot’, ‘Making your ballot count’, ‘Oath or Affirmation of Qualification’, ‘Oral Oath of Friend of Elector’, ‘Oral Oath of Interpreter’, and ‘Statutory Provisions Regulating Voting Procedures’.

Voting Places

Ensure Voting Places are accessible to all voters

- Review and update Voting Place Accessibility Checklist 2022.

The Voting Place Accessibility Checklist was updated and reviewed for 2022. All voting places booked were inspected using this accessibility checklist.

- Review all potential voting places with consideration for public transit access; provide information to voters on public transit access.

Upon booking, all voting places for the 2022 Municipal Elections were easily accessible by public transit. All Public Transit routes were within walking distance of approximately 5-7 minutes.

- Clearly identify two (2) accessible parking spots near the closest entrance to the voting place(s) during voting place review.

All voting places were provided with a minimum of 2 accessible parking signs closest to the entrance of the building. If they had under 2 accessible spots at the voting place, dedicated spots and signage were created by the Elections Office for use on Voting Day.

- In the event of disruptions to service or unforeseen circumstances that affect the accessibility of voting places during the Advance Vote or on Voting Day, notices of disruption will be posted as soon as possible:
 - on the City's website;
 - on the City's social media;
 - at the site of the disruption; and
 - when applicable, a media advisory will be issued.

No unforeseen circumstances that affected accessibility of voting places on Advance Vote and/or Voting Day.

Ensure all Voting Place access routes and entrances are clearly identified

- Ensure voters directed to the accessible voting entrance by prominent signage.

Signage provided if alternate accessible entrance required. If the facility required extra direction in terms of accessibility, an additional election worker was stationed at the voting place from open until close of voting.

- Use large-print signage at voting places for election information.

12 interior directional signage was provided, in addition to 10 bright “Vote” exterior directional signs were provided to provide direction outside the voting place.

Provide a contact centre to deal with accessibility issues, concerns or complaints on Advance Vote and Voting Day

- Establish easy access website link to an accessibility feedback form so an elector who encounters an accessibility issue can contact Election or Accessibility staff before Advance Vote and Voting Day.
- Provide a separate accessibility information phone line for Advance Vote and Voting Day.

On the City Website London.ca/elections, there was a link for an Accessibility Request Form which asked:

- what does your request relate to?;
- how can we help?; and
- first name, last name and email request.

All of these Accessibility Requests were appropriately responded and attended to.

Provide accessible pandemic-related health and safety precautions

- Utilize high-visibility physical distancing markers, if required.
- Use high-visibility health and safety pictorial info-graphics at each voting place, if required.

At all voting places on Advance Vote and on Voting Day, pandemic related health and safety precautions were utilized. All Poll Supervisors were provided with All Purpose Disinfectant wipes, a box of masks, gloves and sanitizer. All election workers were provided with plexi-screens and access to safety glasses. All these supplies were to be used by election workers and voters, as they felt appropriate. Election workers stationed at voting places during Advance Vote were provided with masks that contained a clear window to assist with reading facial expressions and lips.

Voting Methods

Provide accessible voting opportunities and methods on Advance Vote and Voting Day

- Provide voters with the option to vote by mail or vote by proxy.

Vote by Mail: September 1-30th Application Period. Vote by Mail Ballots could be mailed to City Hall, picked up by an election worker, or could be submitted into one of our secure drop boxes at four conveniently located drop boxes across the City.

Vote by Proxy: Forms available online and printed and placed in the Elections Office. Voting Proxy forms could be filled out any time prior to the end of voting hours on October 24th.

- Provide voters with the opportunity to request a transfer of their voting place before Advance Vote or Voting Day, if the voting place did not meet their accessibility needs.

If a voter was not able to visit a voting place due to accessibility needs on Voting Day, **Transfer Certificates** were issued to transfer a voter to a voting place that better accommodated their voting requirements.

- Ensure legibility of ballots through use of accessible font styles and sizes, and colours.
- Provide braille and large print candidate lists and vote instructions at each voting place.

Braille How to Vote Instructions and Candidate Lists were provided to all Registration Officers and Poll Supervisors at each voting place.

All Registration Officers were provided with Braille Voting Instructions and a Candidate List

- Provide an accessible ballot-marking device (ABMD) at all Advance Vote for independent voting via “sip-and-puff”, paddles, or a tactile device.

An accessible ballot-marking device (ABMD) was provided at all 8 Advance Voting Places.

- Provide magnifiers at all voting places.
- Provide on-site ASL interpretation services for the duration of Advance Vote at City Hall.

Provide assistance to voters, as requested

- Upon request, provide voters with the opportunity to vote from anywhere at the voting place (including curbside) with assistance from a Deputy Returning Officer.

Curbside Voting was available for all voters at all voting places on Voting Day.

- Upon request, assist the elector with voting or reading of ballot.

American Sign Language (ASL) Interpreters were available three days of the Advance Vote period at City Hall.

Poll Supervisors were provided with an Oath prior to arriving at their voting place in the event a voter required their ballot to be read or filled on their behalf.

- Enable voters to swear an oath if they are unable to provide the required identification and/or documentation with a signature.

All Registration Officers, Poll Supervisors and Deputy Returning Officers were provided with a document of Oaths (in large print and braille).

Provide instructions on the use of accessible voting equipment

- Produce videos that outline the voting process and the accessible voting technologies in use for the election. Videos will include accessible elements including ASL interpretation and captioning. Post the videos on the City's website.

Three videos with ASL interpretation, a transcript and captioning were produced and posted to the website in August of 2022. A URL link of these videos were provided to all Registration Officers at all voting places for Advance Voting and Voting Day.

<https://www.youtube.com/watch?v=OWT65SgBLao>

“Making our Municipal Elections Accessible”

<https://www.youtube.com/watch?v=Vf76zsB9dbM>

“Plan to Vote- What you need to vote in a Municipal Election”

<https://www.youtube.com/watch?v=XKbRZewE6qk>

“The Voting Process”

- Provide pictorial instructions on voting processes at all voting places.

“How to Vote” booklets with an illustration on how to vote were provided to all Deputy Returning Officers for Advance Vote and Voting Day.

- Host a promotion event (September 2022) on voting technology, including accessible voting equipment and processes.
- Provide recordings for the ABMD audio files using a human's voice.

Accessible Voting Equipment was demonstrated during a meeting of ACCAC in September of 2022.

All Candidates names for use on the Accessible Tabulators (AMBD) on Voting Day were recorded using a human's voice.

Recruitment and Staffing

Provide accessibility training to all Voting Day workers who participate in the election.

- Develop an Accessible Election Procedure providing direction on how the City of London will address the needs of persons with disabilities during the election and distribute the manual during training.

Manuals for all election positions contained a set of procedures outlining how workers should assist voters who require assistance. It guided workers through the processes for interpreters and 'friend of electors', if a voter is unable to enter the voting place and the use of assistive devices. In addition, workers were provided other important points to remember when interacting with people with disabilities.

Develop accessibility training and reference materials for all elections staff, including:

- how to interact and communicate with persons with various types of disabilities;
- how to interact with persons who use assistive devices or require the assistance of a service animal or support person;
- how to use voting equipment and assistive devices to deliver election services;
- what to do if a person is having difficulty accessing election information or services.

Workers were required to watch a closed-captioned accessibility video for their training that was narrated by the City's Accessibility and Inclusion Advisor. The video covered how to interact and communicate with persons or various abilities and with service animals.

Ensure the recruitment process for staff is accessible

- Provide accommodations and special services for recruitment process, upon request.

The recruitment and employment of staff was managed to ensure people with all abilities could apply and work Voting Day. The Elections Office provided Londoners many accessible opportunities to apply, including an online application and a paper application. On August 24th, 2022 the Municipal Elections team hosted four Job Fair events around the City where applicants could be interviewed and hired on the spot.

Ensure the worker's manual and/or other relevant materials are available in an accessible format, upon request.

Election worker manuals were reviewed and edited by the appropriate individual to guarantee they met accessibility reading standards and provided accurate information. Alternative formats of worker information were available upon request, as needed.

- Provide applicants an opportunity to proactively request an accessibility related workplace accommodation during the application process.

During the interview process, the Elections Office matched workers to voting places that were the most convenient for them, based on their preference.

Assistance to Candidates

Provide candidates with information on how to make their campaign accessible to the public

- Provide candidates with references and links to provincial publications at the time of nomination, including Accessible Campaign Information and Communication.

Candidates received a Provincial Accessibility Guide, “Count Us In: Removing Barriers to Political Participation – Accessible Campaign Information and Communication,” in their Nomination Package that focused on effective campaign communication.

- Topics covered include accessible communication, accessible all candidate’s meetings, and accessible customer service.

Candidates were provided a City of London Accessibility guide, “Guidelines for Running an Accessible Campaign”, in addition to a recorded presentation regarding “How to Run an Accessible Campaign”, provided by the City’s dedicated Accessibility and Inclusion Advisor. It supplemented the Ontario guide by detailing information about seven frequently asked accessibility-related questions.

- Provide candidates with access to information in alternative and accessible formats

Candidates were encouraged to request additional support or assistance from the Elections team via email, phone or by visiting the Elections Office.

- Provide candidates with access to information in alternative and accessible formats

Candidates were encouraged to request additional support or assistance from the Elections Office via email, phone or by visiting the Elections Office.

- Provide a Candidate Information Session in-person and electronically. Provide a recording of the information session on the City’s website.

Due to the Covid-19 pandemic, a virtual Candidate Information Session was held on February 10, 2022. Attendees of this three-hour session were provided information about changes to the *Municipal Elections Act, 1996*, the role of Council, running an

accessible campaign and nominations and eligibility. The session was recorded and posted on the City of London website. To easily access key information, the session is separated in five videos, providing viewers the option of closed captioning.

- Ensure the candidate guide and/or other relevant publications are available in an accessible format, upon request.

Candidates were provided a Candidate package that included the '2022 Candidates' Guide – Ontario municipal council and school board elections. A copy of the guide is available on the City of London webpage and viewers could have the document read aloud and enlarge the font.

- Provide the City of London Voters' List in multiple formats, upon request.

At the time of nomination, Candidates requested a paper or electronic copy of the Voters' List. All candidates received the Voters' List electronically and a paper copy, if requested.

- Provide accommodations and special information services upon request.
- Provide candidates the opportunity to record their name for the ABMD device on a dedicated phone line established by the Elections Office.

Candidates were provided the opportunity to record the name listed on the ballot for the ABMD device to ensure proper and clear pronunciation.

Connecting Neighbourhoods



Neighbourhood Connectivity Plan Update

ACCAC – January 12, 2023

Why we're here

- **The Issue:**
 - London Plan sidewalk policies have led to street-by-street debate over the past few years resulting in gaps in the pedestrian network.
- **Council Direction:**
 - Civic Administration BE DIRECTED to develop a Neighbourhood Connectivity Plan (NCP) approach, including a community engagement strategy on a trial basis in 2022 to inform the 2023 Renew London Construction Program.
- **Today:**
 - Provide an update on NCP engagement and what's next



London Plan Active Mobility Policy 349

London Plan Active Mobility Policy 349 now in full force and effect.

ACTIVE MOBILITY

346_ Active mobility, with a key focus on walking and cycling, is recognized as a mode of transportation that can play a positive role in improving mobility and quality of life as part of a balanced mobility system.

347_ The active mobility network is shown on Map 4 of this Plan. This planned network will be considered in the evaluation of all planning and development applications.

348_ Active mobility features will be incorporated into the design of new neighbourhoods and, where possible, enhanced in existing neighbourhoods to ensure connections to the street and transit system.

349_ To support walkability, sidewalks shall be located on both sides of all streets, with possible exceptions in the following instances. In most of these instances a sidewalk will be required on one side of the street.

1. Cul-de-sacs, dead-end streets, or crescent-shaped streets that extend less than 250 metres, do not make connections between streets, and do not connect to neighbourhood features or amenities.
2. Portions of streets flanking natural heritage features or areas.
3. Portions of streets flanking a Green Space that includes alternative active mobility infrastructure parallel to the street.
4. Window streets adjacent to arterial roadways where sidewalk extensions join a boulevard sidewalk on the arterial road.
5. Portions of streets that have a designated multi-use pathway within the boulevard on one side.
6. Streets classified as Expressways or Rural Thoroughfares.
7. Street reconstruction or retrofit projects, where the existing conditions such as mature trees, right-of-way widths, or infrastructure would impede sidewalks on both sides of the street.

Sidewalk history



- **Pre-1950**

Most neighbourhoods have sidewalks on both sides

- **1950 - 1980s**

Car ownership explodes; many neighbourhoods built without sidewalks

- **1980s onward**

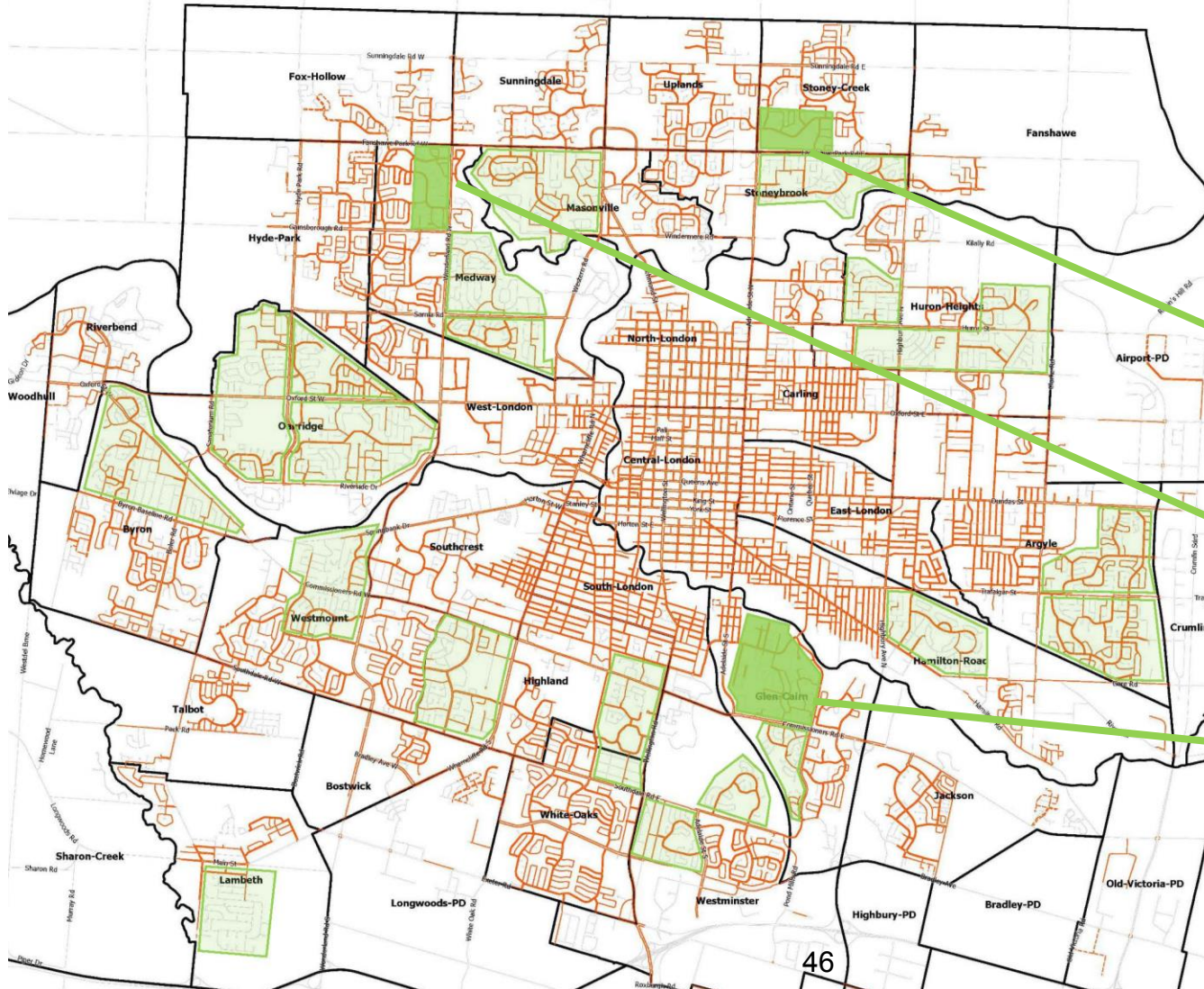
Designs have more regard for walkability



London
CANADA

2022 NCP communities

(and Legacy neighbourhoods with poor connectivity)



2022 NCPs

Grenfell

Whitehills

Glen Cairn

2022 NCP engagement

Developed standardized tools and templates that can be tailored to each neighbourhood

Several options were provided for residents to give feedback:

- **Get Involved webpages:**
 - Online survey
 - Community map tool
- **Virtual webinars**
- **Library drop-in sessions**
- **Reaching out to the project team directly**
 - Contact details provided in all materials





Community Engagement

There were 720 visits to the three Get Involved websites.

74 people answered the online survey and even more providing general comments or providing input through the map tool.

Between 25-60 residents came out to each of the library drop-in sessions where we received another 32 paper surveys.

Webinar attendance was lower than expected, however recordings were posted on the websites for viewing later.



What we heard:

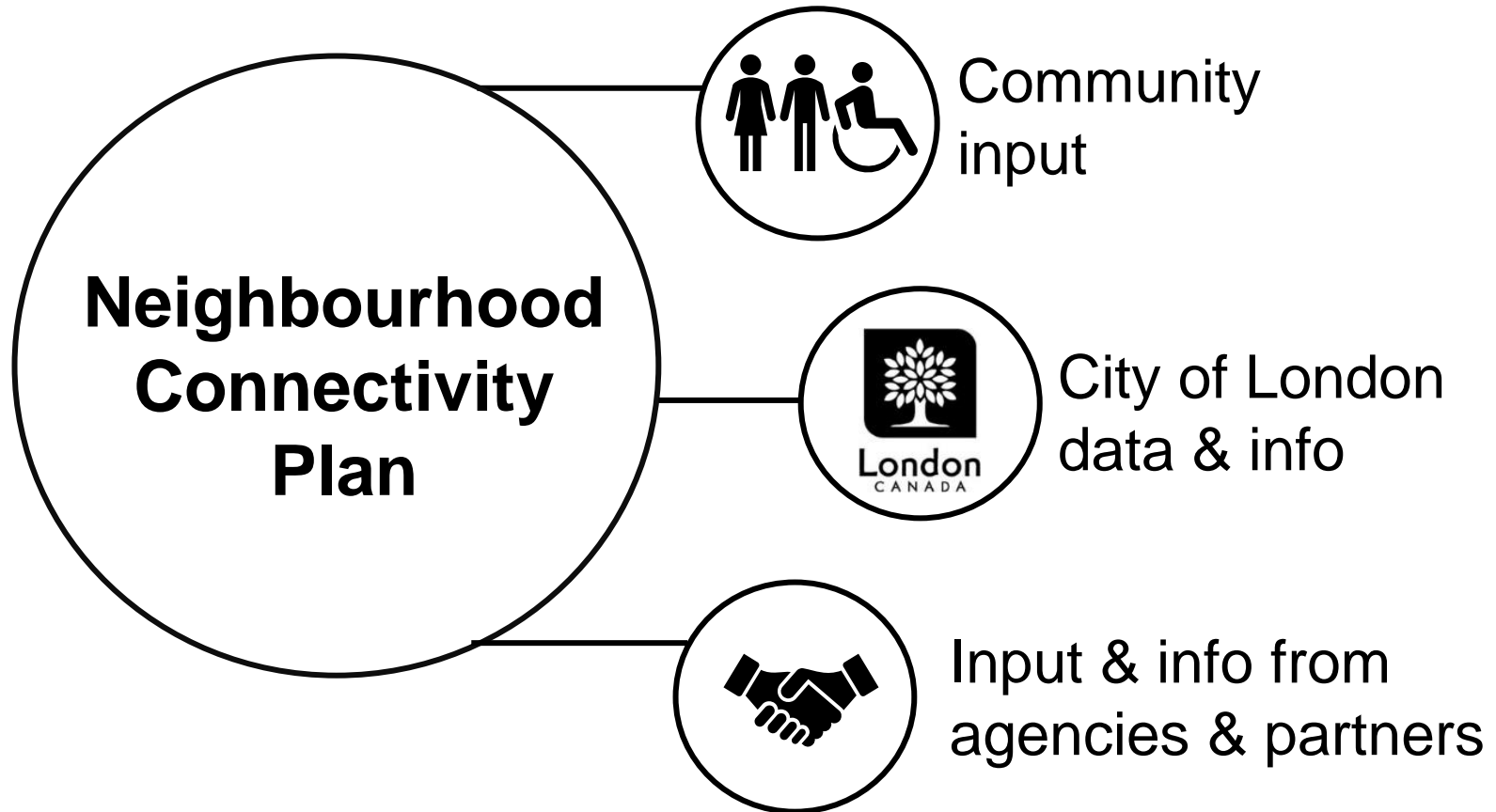
Top rationales for why sidewalks should not be considered in a given area or on a given street included:

- Residents felt that there was not enough foot or car traffic on the street to warrant the addition of sidewalks, and expressed that walking on the road was acceptable and safe for themselves and their neighbours
- Many residents indicated they were concerned about potential loss of trees
- Impacts to landscaping and driveways were key concerns
- Some residents expressed concern about sidewalks not being adequately maintained during the winter, making it more hazardous to walk on a sidewalk than to walk on the road

Staff did speak to some people who voiced their support for more sidewalks:

- Some residents highlighted the need for more sidewalks in their area overall
- Residents noted concerns for pedestrian safety, especially during busy times around the schools, parks, the community centre and churches when cars park on both sides of the street and people are forced to walk down the middle of the road
- Feedback highlighted places with high pedestrian volume but no sidewalk.

Creating the plans



Reporting to Council



- January 10th Civic Work's Committee:
 - Information report with update on NCP engagement strategy
 - Continue NCP trial into 2023
 - Set the stage for PPMs
 - Provide advance notice to residents
- January 31th CWC:
 - 3 scheduled PPMs
 - Companion report: 2023 Sidewalk list
 - Easier resident participation

Residents are being informed of upcoming meetings and what to expect.

The process

WE ARE HERE!



STAGE 1: NEIGHBOURHOOD CONSULTATION

Staff gather input from community and stakeholders to create a “NCP”

June 2022 /
Spring Annually

CITY COUNCIL REVIEWS RECOMMENDATIONS

Council considers recommendations made in the “Neighbourhood Connectivity Plan”

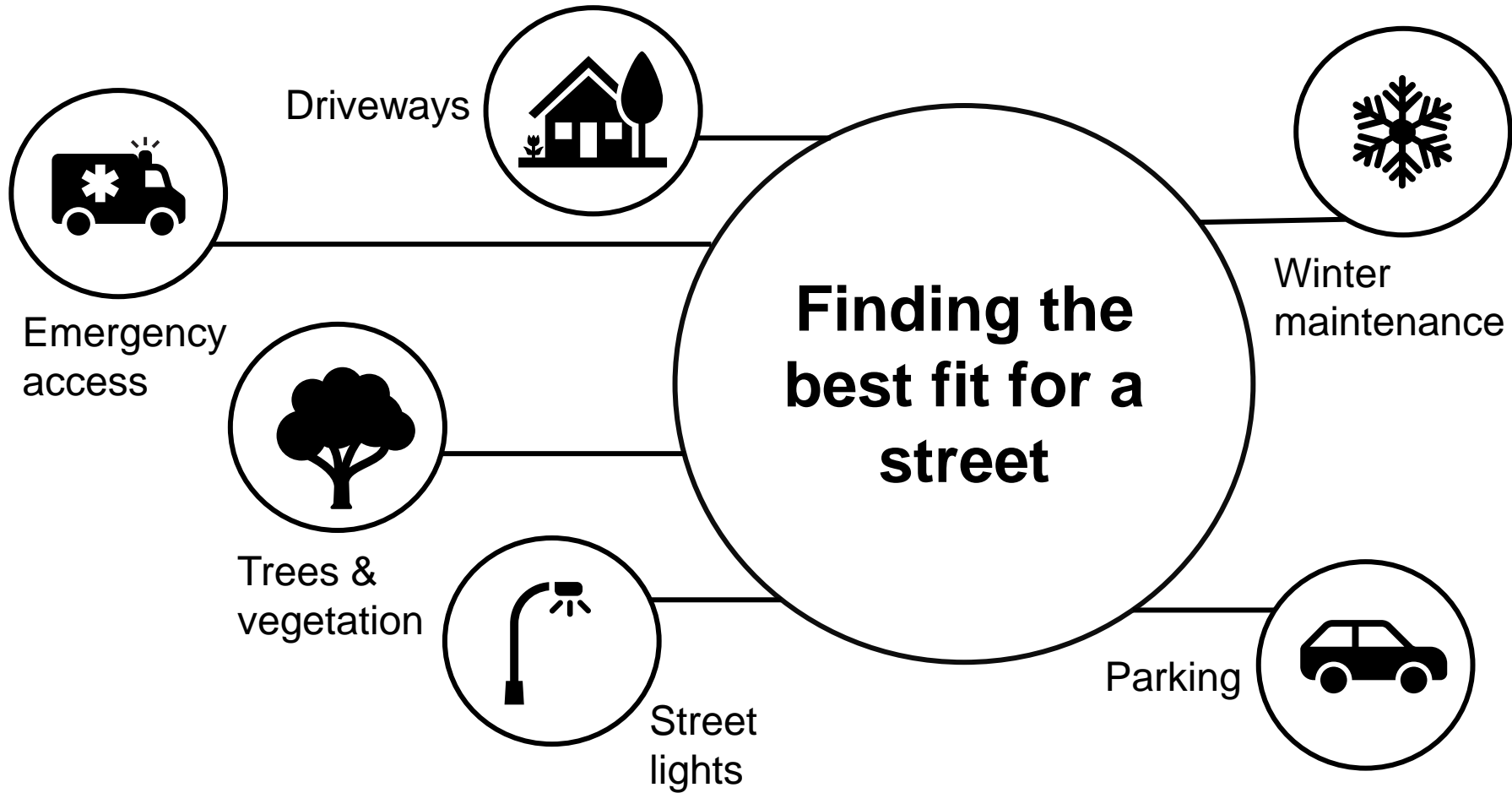
January 2023

STAGE 2: STREET-LEVEL ENGAGEMENT

Staff consult at the street level in places where sidewalks were recommended

Timed to coincide with planned road work

Stage 2 consultation





What's next

January 20

- Recommended locations for new sidewalks will be posted to the Get Involved websites for Grenfell, Glen Cairn and Whitehills neighbourhoods

January 31

- City staff will be bringing a report with recommendations on where new sidewalks should be implemented to City Council's Civic Works Committee.
 - This meeting includes a public participation component, meaning you can speak directly to the Civic Works Committee at this meeting.
 - This staff report will be available to preview online on the City of London's website at noon on January 26.
- To register or learn more about the public participation process, contact the City Clerk's Office by email PPMClerks@london.ca or phone (519- 519-661-2489 ext. 7100).