

# Strategic Priorities and Policy Committee

## Report

14th Meeting of the Strategic Priorities and Policy Committee  
October 11, 2022

**PRESENT:** Mayor E. Holder (Chair), Councillors M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Hamou, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozo, J. Fyfe-Millar, S. Hillier

**ABSENT:** M. Cassidy

**ALSO PRESENT:** K. Van Lammeren, B. Westlake-Power  
Remote Attendance: L. Livingstone, A. Barbon, B. Card, J. Davison, K. Dickins, S. Mathers, K. Murray, M. Schulthess, K. Scherr, C. Smith, J. Stanford  
The meeting is called to order at 4:00 PM; it being noted that the following members were in remote attendance, Councillors M. van Holst, M. Salih, J. Helmer, M. Hamou, A. Hopkins, P. van Meerbergen, S. Turner, S. Hillier.

### 1. Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

### 2. Consent

Moved by: M. Hamou  
Seconded by: J. Fyfe-Millar

That Consent Items 2.1 and 2.2 BE APPROVED.

Yeas: (13): Mayor E. Holder, S. Lewis, M. Salih, J. Helmer, M. Hamou, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozo, J. Fyfe-Millar, and S. Hillier

Absent: (2): M. van Holst, and M. Cassidy

**Motion Passed (13 to 0)**

#### 2.1 2022 Service Review Initiatives Update

Moved by: M. Hamou  
Seconded by: J. Fyfe-Millar

That, on the recommendation of the Deputy City Manager, Finance Supports with the concurrence of the City Manager, the staff report dated October 11, 2022 regarding the 2022 Services Review Initiatives Update BE RECEIVED for information.

**Motion Passed**

#### 2.2 5th Report of the Diversity, Inclusion and Anti-Oppression Community Advisory Committee

Moved by: M. Hamou  
Seconded by: J. Fyfe-Millar

That the 5th Report of the Diversity, Inclusion and Anti-Oppression Community Advisory Committee from its meeting held on September 26, 2022 BE RECEIVED.

**Motion Passed**

**3. Scheduled Items**

3.1 Not to be heard before 4:05 PM - Public Participation Meeting - Amendments to Consolidated Fees and Charges By-law

Moved by: A. Hopkins  
Seconded by: J. Helmer

That, on the recommendation of the City Clerk, with the concurrence of the Deputy City Manager, Finance Supports, the following actions be taken with respect to Fees and Charges:

a) the proposed by-law as appended to the staff report dated October 11, 2022 as Appendix "A" BE INTRODUCED at the Municipal Council meeting to be held on October 17, 2022 for the purpose of repealing By-law No. A-57, as amended, being "A by-law to provide for Various Fees and Charges", and replacing it with a new Fees and Charges By-law that adds and adjusts certain fees and charges for services or activities provided by the City of London;

b) the proposed by-law as appended to the staff report dated October 11, 2022 as Appendix "B" BE INTRODUCED at the Municipal Council meeting to be held on October 17, 2022 for the purpose of amending By-law No. L.-130-71, as amended, being "A by-law to provide for the licensing, regulating and governing of vehicles for hire, including cabs, accessible cabs, limousines, private vehicles for hire and accessible vehicles for hire, owners and brokers" to delete all occurrences of the phrase "Schedule 5 of this By-law, and to replace it with the phrase "the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time"; and,

c) the proposed by-law as appended to the staff report dated October 11, 2022 as Appendix "C" BE INTRODUCED at the Municipal Council meeting to be held on October 17, 2022 for the purpose of amending By-law No. L.-131-16, as amended, being "A by-law to provide for the Licensing and Regulation of Various Businesses" to delete all occurrences of the phrase "Schedule 1 of this By-law, and to replace it with the phrase "the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time";

it being noted that no individuals made a verbal presentation at the public participation meeting with respect to this matter.

Yeas: (14): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Hamou, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, J. Fyfe-Millar, and S. Hillier

Absent: (1): M. Cassidy

**Motion Passed (14 to 0)**

Voting Record:

Moved by: A. Hopkins  
Seconded by: S. Hillier

Motion to open the public participation meeting.

Yeas: (13): Mayor E. Holder, S. Lewis, M. Salih, J. Helmer, M. Hamou, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, J. Fyfe-Millar, and S. Hillier

Absent: (2): M. van Holst, and M. Cassidy

**Motion Passed (13 to 0)**

Moved by: P. Van Meerbergen

Seconded by: S. Hillier

Motion to close the public participation meeting.

Yeas: (14): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Hamou, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, J. Fyfe-Millar, and S. Hillier

Absent: (1): M. Cassidy

**Motion Passed (14 to 0)**

Moved by: E. Pelozza

Seconded by: J. Morgan

That the proposed fee of \$1.85/hour, associated with Electric Vehicle Charging, as included in Schedule 1, BE REMOVED.

Yeas: (5): S. Lewis, M. Salih, J. Morgan, S. Lehman, and E. Pelozza

Nays: (9): Mayor E. Holder, M. van Holst, J. Helmer, M. Hamou, A. Hopkins, P. Van Meerbergen, S. Turner, J. Fyfe-Millar, and S. Hillier

Absent: (1): M. Cassidy

**Motion Failed (5 to 9)**

3.2 Delegation - Steve Pellarin, Executive Director, London Small Business Centre - Annual Update

Moved by: S. Lehman

Seconded by: J. Fyfe-Millar

That it BE NOTED that the Strategic Priorities and Policy Committee received the Annual Update from S. Pellarin, Executive Director, London Small Business Centre.

Yeas: (12): Mayor E. Holder, M. van Holst, S. Lewis, J. Helmer, M. Hamou, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, J. Fyfe-Millar, and S. Hillier

Absent: (3): M. Salih, M. Cassidy, and J. Morgan

**Motion Passed (12 to 0)**

3.3 Delegation - Christina Fox, CEO, TechAlliance - Annual Update

Moved by: J. Fyfe-Millar

Seconded by: S. Lewis

That it BE NOTED that the Strategic Priorities and Policy Committee received the Annual Update from C. Fox, CEO, TechAlliance.

Yeas: (12): Mayor E. Holder, M. van Holst, S. Lewis, J. Helmer, M. Hamou, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, J. Fyfe-Millar, and S. Hillier

Absent: (3): M. Salih, M. Cassidy, and J. Morgan

**Motion Passed (12 to 0)**

3.4 Delegation - Kapil Lakhotia, President and CEO, London Economic Development Corporation - Annual Update

Moved by: M. van Holst

Seconded by: A. Hopkins

That it BE NOTED that the Strategic Priorities and Policy Committee received the Annual Update from K. Lakhotia, President and CEO, London Economic Development Corporation.

Yeas: (12): Mayor E. Holder, M. van Holst, S. Lewis, J. Helmer, M. Hamou, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, J. Fyfe-Millar, and S. Hillier

Absent: (3): M. Salih, M. Cassidy, and J. Morgan

**Motion Passed (12 to 0)**

**4. Items for Direction**

4.1 Consideration of Appointments to the Striking Committee

Moved by: M. Hamou

Seconded by: S. Hillier

That the following individuals BE APPOINTED to the Striking Committee:

Paul Seale - Pillar Non-Profit Network

Morena Hernandez - Urban League of London

Patti Dalton - London and District Labour Council

Graham Henderson - London Chamber of Commerce

Zeba Hashmi - Former Diversity, Inclusion and Anti-Oppression Advisory Committee

Anoushka - Citizen-at-Large

it being noted that the Striking Committee will proceed with the above-noted membership, notwithstanding the vacant citizen-at-large positions.

Yeas: (12): Mayor E. Holder, M. van Holst, S. Lewis, J. Helmer, M. Hamou, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, J. Fyfe-Millar, and S. Hillier

Absent: (3): M. Salih, M. Cassidy, and J. Morgan

**Motion Passed (12 to 0)**

**5. Deferred Matters/Additional Business**

None.

**6. Confidential (Enclosed for Members only.)**

Moved by: S. Lehman

Seconded by: E. Pelozza

That the Strategic Priorities and Policy Committee convenes in Closed Session to consider the following:

6.1 Personal Matter/Identifiable Individual

A matter pertaining to personal matters about identifiable individuals with respect to the 2023 Mayor's New Year's Honour List.

Yeas: (13): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Hamou, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Peloza, J. Fyfe-Millar, and S. Hillier

Absent: (2): M. Cassidy, and J. Morgan

**Motion Passed (13 to 0)**

The Strategic Priorities and Policy Committee convenes in Closed Session from 6:14 PM to 6:19 PM.

**7. Adjournment**

Moved by: S. Turner

Seconded by: M. van Holst

That the meeting BE ADJOURNED.

**Motion Passed**

The meeting adjourned at 6:24 PM.

## Report to Strategic Priorities and Policy Committee

**To:** Chair and Members  
**Strategic Priorities and Policy Committee**  
**From:** Anna Lisa Barbon, CPA, CGA, Deputy City Manager, Finance  
**Supports**  
**Subject:** 2022 Service Review Initiatives Update  
**Date:** October 11, 2022

### Recommendation

That, on the recommendation of the Deputy City Manager, Finance Supports with the concurrence of the City Manager, the following report **BE RECEIVED** for information.

### Executive Summary

The purpose of this report is to provide Committee and Council with an update on the activities of the Service Review program for 2022 and the status of the current initiatives that are being undertaken by the City using tools that have now been embedded as part of our service delivery and strategic objectives to support continued efficiency and effectiveness.

### Linkage to the Corporate Strategic Plan

Council's 2019 to 2023 Strategic Plan for the City of London identifies "Leading in Public Service" as a strategic area of focus. The City of London's service review program is aimed at increasing the efficiency and effectiveness of service delivery through targeted service reviews to ensure Londoners experience exceptional and valued customer service.

### Analysis

#### 1.0 Background Information

##### 1.1 Previous Reports Related to this Matter

Strategic Priorities and Policy Committee, October 19, 2021, Agenda item 2.2, Service Review Initiatives 2021 Update: <https://pub-london.escribemeetings.com/filestream.ashx?DocumentId=86065>

#### 2.0 Discussion and Considerations

##### 2.1 Background

As part of Civic Administration's ongoing commitment to enhance the efficiency and effectiveness of City of London services, various "tools" continue to be utilized through the City's Service Review program. These tools include:

- Zero-Based Budgeting (ZBB)
- Programs Reviews
- Organizational Reviews
- "Deep Dive" Service Reviews
- Asset Reviews
- Internal Audit
- Continuous Improvement Initiatives

Appendix 'A' provides a detailed description of each of the Service Review tools.

While the objective of the Service Review program is to enhance the efficiency and effectiveness of the City's operations (including improving customer service) – not necessarily to identify cost savings – some reviews may result in budget reduction opportunities (e.g. Zero-Based Reviews).

The sections below provide a summary of the initiatives undertaken in 2022 to advance the Service Review program for the City of London.

## **2.2 Zero-Based Budgeting (ZBB)**

Civic Administration remains committed to ensuring that approved budgets align with the required resources to deliver current programs and services. In developing the 2020-2023 Multi-Year Budget, a total of more than \$17 million of incremental reductions were incorporated in the approved budget by 2023 based on an analysis of past spending, while balancing the City's ability to maintain services that Londoners rely on. Furthermore, as part of the 2021 and 2022 Annual Budget Update processes, multiple budget amendments were also presented and approved by Council based on right-sizing of budget resources to anticipated needs for those respective years. The 2021 budget amendments included reductions totaling approximately \$5.8 million. For the 2022 Budget Update, Budget Amendments #P-1 and #P-5 included the budget right-sizing opportunities identified (approximately 20 in total from across the Corporation), which totaled approximately \$5.5 million for 2022 and approximately \$2.3 million of permanent savings thereafter.

In preparation for the 2023 Annual Budget Update, Civic Administration conducted a similar review for potential reduction opportunities using zero-based review techniques. The reviews yielding proposed budget reductions will be included as a budget amendment in the 2023 Annual Budget Update to be tabled at the Strategic Priorities and Policy Committee on December 6, 2022.

## **2.3 Program Reviews**

An important component of the City's Service Review initiative (and often closely related to Zero-Based Budgeting Reviews) is program reviews, which involve the analysis of existing programs or services delivered by the City to assess effectiveness, efficiency, financial sustainability and/or alignment with the Corporation's Strategic Plan.

As part of the development of the 2022 Annual Budget Update, several programs and services were reviewed by the Senior Leadership Team for potential opportunities to mitigate the planned 2022 tax levy increase. These resulting savings were identified in the following budget amendments approved by Council during the budget process:

- Budget Amendment #P-4 – Private Parking Enforcement Program Fee (\$0.1 million)
- Budget Amendment #P-6 – Reductions to Previously Approved Additional Investments: Part A) Infrastructure Gap & Part B) Community Improvement Plan Building Projects (\$0.65 million in total)
- Budget Amendment #P-7 – Part C) Reduction to Athletic Travel Grants (\$0.1 million)
- Budget Amendment #P-8 – Part A) Parks and Roadside Naturalization & Part B) Reduced Tree Trimming (\$0.25 million in total)

Consistent with the process utilized for the 2022 Budget Update, in preparation for the 2023 Annual Budget Update, further program reviews were conducted. The reviews with potential savings will be included as budget amendments for Council's consideration in the 2023 Annual Budget Update.

## **2.4 Organizational Reviews**

Starting in the latter half of 2020, Civic Administration engaged in an exercise to review the organizational structure for the City of London. In February 2021, Civic Administration put forward a set of recommendations for consideration by Council.

Following Council's approval, Civic Administration has worked diligently across the organization to implement the recommended changes to the City's service areas, service area leads, and subsequent changes to individual teams within each of the service areas. Most of the work associated with implementing the changes was completed in 2021, as reported in last year's Service Review Initiatives Update report. In 2022, the focus has been on stabilizing the changes implemented, as well as completing the minor outstanding administrative changes required to reflect the new organizational structure in the Corporation's systems and processes.

## **2.5 "Deep Dive" Service Reviews**

On May 21, 2019, the Province of Ontario announced the creation of the "Audit and Accountability Fund." As previously reported, the City received approximately \$307,000 of funding to undertake reviews submitted through Intakes 1 and 2.

On August 16, 2021, Intake 3 of the "Audit and Accountability Fund" was announced by the Province. Prior to the deadline at the end of October 2021, the City submitted an application for a project entitled *Site Plan Resubmission Process Review*. On January 24, 2022, the Province approved this application for funding up to \$305,280.

Civic Administration will continue to bring back final reports to the appropriate standing committees with the findings and recommendations from these reviews as they are completed.

## **2.6 Asset Reviews**

From 2016 to 2018 Civic Administration completed reviews of the City's assets, including assets identified as Class A (vacant land and buildings) and Class C (major venues, non-core services and assets). Realty Services continues to assess the City's vacant land portfolio and identifies lands to be declared surplus as candidates become available for Council's consideration. It should be noted that a majority of the existing vacant land holdings are either constrained, are remnant non-developable parcels providing little to no utility from a land use perspective or are held for future City project requirements. As lands are identified to become available and are deemed surplus in accordance with the Sale and Other Disposition of Lands Policy, the City will continue to assess if they are appropriate for affordable housing to assist in achieving Council's priority of increasing the supply of affordable housing in the London community. Since 2020, Council approved the sale of 10 surplus parcels.

Additionally, as approved through the 2020-2023 Multi-Year Budget (Business Case #16), the T-Block building was deemed surplus to the needs of the City as the building was not currently used by the City to accommodate staff or deliver programs and services, and had a very high lifecycle renewal cost associated with it. Recently, the City has moved forward with the next steps related to the disposition and sale of the T-Block building and has initiated a property liaison with City Service Areas, Agencies, Boards, and Commissions to determine if there are other uses for the property. No other municipal uses have been identified and Realty will initiate a Request for Proposal (RFP) for Broker Services to market and sell the T-Block building.

## **2.7 Internal Audit**

At the February 9, 2022 meeting, the Audit Committee was introduced to representatives from MNP, the successful proponent of the internal audit request for proposals (RFP) process conducted in 2021. 2022 has represented a transition year for the internal audit function, with the previous contracted internal auditors (Deloitte) completing their outstanding audit work while the responsibility for this function was transitioned to MNP. A preliminary internal audit plan was presented by MNP at the April 13, 2022 Audit Committee meeting, noting that a revised plan was tabled at the June 15, 2022 meeting based on feedback received. As has been the past practice, regular internal audit "dashboard" updates are provided by MNP at each Audit Committee meeting, including a summary of the status of follow-up on previous action items identified. As internal audits are completed based on the approved internal audit



plan, the reports will be brought forward to the Audit Committee. Over the next few months Civic Administration will continue to support MNP in the completion of identified internal audits and fieldwork that is necessary to be undertaken as part of the internal audit activities.

## 2.8 Continuous Improvement Initiative

The main areas of focus and goals of the Continuous Improvement Road Map are:

- **People:** We will enable our people with knowledge, tools and resources to build and support a culture of continuous improvement.
- **Processes:** We will challenge processes, continually adding value from end to end while delivering better results.
- **Customers:** We will work in partnership and collaboration with our internal and external customers to achieve excellence in service delivery.

The Continuous Improvement initiative has yielded the following results to date:

### **People:** Building Capacity

1. 470 Employees have completed White Belt training.
2. 33 Leaders have Green Belt certification.
3. 4 Leaders have been certified as Black Belts.
4. We continue to encourage and support an increased adoption of lean practices to improve service delivery across the Corporation, with a focus on implementing visual management, team huddles, and leader standard work.
5. An in-house Green Belt program has been developed, with 6 new certifications in progress.

### **Processes:** Improving Service Delivery

1. 574 organizational improvements have been completed:
  - 486 Continuous Improvement tickets
  - 55 Yellow Belt improvements
  - 33 Green Belt improvements
2. The team continues to support Planning and Economic Development and their external partners to better understand processes and efficiently and effectively deliver service. These efforts have focused primarily on the areas of site plan and subdivision.
3. In collaboration with Dearness Home, the Continuous Improvement team facilitated improvements including visual management across each resident area, standard shift reports for Nursing and implemented an infection, prevention, and control audit to decrease the transmission of COVID-19.
4. The team has played a significant role in helping the Clerk's office prepare for the 2022 Municipal Election. Numerous workshops and simulations have been facilitated to assist the Election team with improvements to the poll station layouts, the supply pickup process and tabulator drop offs in an effort to improve the voter experience.

### **Customers:** Partnerships and Collaboration

1. Completed 32 workshops with 215 participants aligned with Service Area improvements.
2. We continue to leverage the Ontario Lean Community of Practice with neighboring municipalities. This Community of Practice has grown to include 15 municipalities with an interest in sharing standard practices.
3. Over thirty interviews with the Development Industry and internal stakeholders were facilitated in collaboration with Planning and Economic Development to better understand opportunities for improvement within the development approval process.

Building upon the continuous improvement approach that has been established at the City of London, the Continuous Improvement team has begun building additional tools and techniques within the areas of innovation, project management, and data literacy to continue to support employees and teams to deliver efficient and effective services.

## **2.9 Future Reporting**

With the service review program now embedded as part of our service delivery and strategic objectives to support continued efficiency and effectiveness, future reporting of service review initiatives will be addressed through a variety of different channels rather than a singular annual report. These reporting channels will include:

- Business cases or budget amendments in the Multi-Year Budget or Annual Budget Update process, respectively, for zero-based reviews and other service review initiatives with budgetary impacts;
- Through currently established reporting mechanisms in the Strategic Plan process (e.g. Semi-Annual Progress Report, Annual Performance Report, etc.); and,
- Separate reports to the appropriate Standing Committee and Council as warranted for significant service reviews completed.

## **Conclusion**

This report has identified the many initiatives that have continued to be undertaken as part of the Service Program at the City of London. Going forward, Civic Administration will continue to use the Service Review toolkit as part of the City's ongoing commitment to deliver efficient and effective services to the London community. Ongoing service review initiatives will continue to be reported to Council through regular reporting established through the Strategic Plan process as well as the Multi-Year Budget or Annual Budget Update.

**Prepared by:** Kyle Murray, CPA, CA  
Director, Financial Planning & Business Support

**Recommended by:** Anna Lisa Barbon, CPA, CGA  
Deputy City Manager, Finance Supports

**Concurred by:** Lynne Livingstone  
City Manager

## Appendix A – Service Review Tools

Service Review Tool	Description	Purpose
Internal Audit	Internal auditing is an independent, objective assurance and consulting activity designed to add value and improve an organization's operations. It helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes. <sup>1</sup>	<p>Assist Civic Administration, Audit Committee and Council in fulfilling their oversight responsibilities.</p> <p>Provide independent, objective audit and advisory services designed to add value and improve the effectiveness of the City's control, compliance and governance processes.</p>
Zero-based Budgeting	Zero-based Budgeting (or Zero-based Reviews) refers to the methodology of building a budget "from the ground up" to achieve the level of service planned. Zero-based Reviews are scalable and may be conducted at the service, business unit or object account level.	<p>Identification of the necessary resources to deliver the unit's objectives/outcomes asking the following questions:</p> <ul style="list-style-type: none"> <li>• Is the program/service effective? – Are we doing the right thing? Is the service achieving the objectives desired by Council or the Administration?</li> <li>• If effective, is the program/service efficient? – Are we doing things in the right way? Could this program be delivered in a way that is less costly, but achieves the same goals?</li> </ul> <p>Avoids an "incremental increase" budget approach.</p> <p>Identify opportunities to reallocate budget to higher priority corporate initiatives.</p>
Program Reviews	Program Reviews refers to the detailed analysis of existing programs or services provided and/or delivered by the Corporation.	<p>Determine the alignment of the program being reviewed with the Corporation's Strategic Plan.</p> <p>Assess the effectiveness and efficiency of the program in achieving the stated goals and associated key performance metrics of that program. Consider the financial sustainability of the program.</p>

<sup>1</sup> As defined by the Institute of Internal Auditors.

Service Review Tool	Description	Purpose
Organizational Reviews	Organizational reviews help ensure Service Area organizational structures are designed to be able to deliver on Council's Strategic Plan, leverage best practices, enhance collaboration and eliminate duplication within and across Service Areas with the goal to create effective and efficient organizational structures that provide optimum service delivery and flexibility for future growth and increased work demands.	<p>Reform and refine our structure to ensure it aligns and supports Council's Strategic Plan.</p> <p>Instil clarity of focus and accountability by clearly defining roles and responsibilities.</p> <p>Eliminate duplication and confusion in service delivery including examining forms of alternate service delivery.</p> <p>Promote efficiencies and effectiveness by bringing activities that require co-ordination together under one Division and one Service Area with clear boundaries and defined processes.</p> <p>Ensure both internal and external models for delivering services are aligned and mutually supportive with clearly defined roles.</p>
Asset Reviews	Assessment of City of London physical assets to determine the future of the assets and whether any candidates for disposal/sale emerge for Council consideration.	<p>Maintain a Council policy to inform the allocation of proceeds from the sale of a major asset</p> <p>Establish a timeline for future reviews of City-owned assets.</p>
"Deep Dive" Reviews	"Deep Dive" Reviews will examine service delivery models and levels of service in a comprehensive manner.	<p>To assess:</p> <ul style="list-style-type: none"> <li>• Levels of service and possible service level adjustments</li> <li>• Alternative service delivery opportunities</li> <li>• Potential service reductions or eliminations</li> </ul>
Continuous Improvement Initiatives	<p>Continuous improvement and respect for people are the two pillars of Lean success. In order to continually deliver over 100 services efficiently and effectively, the City will look to challenge current state processes and provide the highest value of service to our customers.</p> <p>Continuous Improvement is based on a team structure where people from Service Areas work collaboratively to improve the way they identify and eliminate non-value add to the customer, streamline processes, and ultimately improve the value for the end user.</p>	<p>Continuous Improvement aligns with Council's 2019-2023 Strategic Plan vision, mission, and values, as well as the strategic area of focus 'Leading in Public Service' and the outcome 'Londoners experience exceptional and valued customer service' and the expected result 'Increase efficiency and effectiveness of service delivery.'</p> <p>With a focus on continually adding value to our customers, as well as engaging and empowering our employees, the City of London will be able to develop a culture of continuous improvement that enables us to achieve the vision of A leader in commerce, culture, and innovation – our region's connection to the World.</p>

# **Diversity, Inclusion and Anti-Oppression Community Advisory Committee Report**

The 5th Meeting of the Diversity, Inclusion and Anti-Oppression Community Advisory  
Committee  
September 26, 2022

Attendance                      PRESENT: R. O'Hagan (Chair), N. Fahd, K.-A. Burke, N. Fragis,  
P. Gill, R. Gill, B. Hill, L. Ochoa and J. Pineda and H. Lysynski  
(Committee Clerk)

ABSENT: S Evoy, M. Castillo, H. Karky and M. Mlotha

The meeting was called to order at 12:02 PM; it being noted that  
the following members were in remote attendance: R. O'Hagan,  
N. Fahd, K.-A. Burke, N. Fragis, P. Gill, R. Gill, B. Hill, L. Ochoa  
and J. Pineda

## **1. Call to Order**

### 1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

## **2. Opening Ceremonies**

### 2.1 Acknowledgement of Indigenous Lands

That it BE NOTED that no Acknowledgement of Indigenous Lands was  
read.

### 2.2 Traditional Opening

That it BE NOTED that no Traditional Opening was received.

## **3. Scheduled Items**

None.

## **4. Consent**

None.

## **5. Sub-Committees and Working Groups**

None.

## **6. Items for Discussion**

None.

## **7. Confidential**

### 7.1 Personal Matter/Identifiable Individual

The Diversity, Inclusion and Anti-Oppression Community Advisory  
Committee convened in closed session from 12:04 PM to 12:21 PM after  
having passed a motion to do so, with respect to a personal matter  
pertaining to identifiable individuals with respect to the 2023 Mayor's New  
Year's Honour List.

## **8. Adjournment**

The meeting adjourned at 12:21 PM.

## Report to Strategic Priorities and Policy Committee

**To:** Chair and Members  
Strategic Priorities and Policy Committee  
**From:** Michael Schulthess, City Clerk  
**Subject:** Amendments to Consolidated Fees and Charges By-law  
**Meeting on:** October 11, 2022  
Public Participation Meeting

### Recommendation

That, on the recommendation of the City Clerk, with the concurrence of the Deputy City Manager, Finance Supports:

- (a) the attached proposed by-law (Appendix “A”) BE INTRODUCED at the Municipal Council meeting to be held on October 17, 2022 for the purpose of repealing By-law No. A-57, as amended, being “A by-law to provide for Various Fees and Charges”, and replacing it with a new Fees and Charges By-law that adds and adjusts certain fees and charges for services or activities provided by the City of London;
- (b) the attached proposed by-law (Appendix “B”) BE INTRODUCED at the Municipal Council meeting to be held on October 17, 2022 for the purpose of amending By-law No. L.-130-71, as amended, being “A by-law to provide for the licensing, regulating and governing of vehicles for hire, including cabs, accessible cabs, limousines, private vehicles for hire and accessible vehicles for hire, owners and brokers” to delete all occurrences of the phrase “Schedule 5 of this By-law, and to replace it with the phrase “the City’s Fees and Charges By-law, as it is amended or repealed and replaced from time to time”; and,
- (c) the attached proposed by-law (Appendix “C”) BE INTRODUCED at the Municipal Council meeting to be held on October 17, 2022 for the purpose of amending By-law No. L.-131-16, as amended, being “A by-law to provide for the Licensing and Regulation of Various Businesses” to delete all occurrences of the phrase “Schedule 1 of this By-law, and to replace it with the phrase “the City’s Fees and Charges By-law, as it is amended or repealed and replaced from time to time.”

### Executive Summary

Each year, the Civic Administration reviews the Fees and Charges By-law to ensure that our user fees reflect the costs of providing services to the public. This year, significant amendments are proposed in the service area of By-law Enforcement & Property Standards to move fees currently listed in the Business Licensing By-law and Vehicle for Hire By-law, into the Fees and Charges By-law.

Another significant number of amendments are proposed to transfer fees into the correct service area in accordance with the reorganized corporate structure.

This report reviews each of the proposed changes, whether decreased, discontinued, new, or increased, and provides the rationale for each of the amendments.

### Analysis

#### 1.0 Background Information

##### 1.1 Previous Reports Related to this Matter

- Strategic Priorities and Policy Committee, October 28, 2019 – “Amendments to Consolidated Fees and Charges By-law”
- Strategic Priorities and Policy Committee, February 4, 2020 – “City of London

Service Review: Review of Municipal User Fees”

- Strategic Priorities and Policy Committee, October 20, 2020 – “Amendments to Consolidated Fees and Charges By-Law”
- Strategic Priorities and Policy Committee, October 19, 2021 – “Amendments to Consolidated Fees and Charges By-Law”

## 1.2 Legislative Context

Section 391(1) of the *Municipal Act, 2001*, S.O. 2001, c.25, authorizes a municipality to impose fees or charges on persons,

- (a) for services or activities provided or done by or on behalf of it;
- (b) for costs payable by it for services or activities provided or done by or on behalf of any other municipality or any local board; and
- (c) for the use of its property including property under its control.

On November 12, 2019, the Municipal Council enacted Fees and Charges By-law A-55 which represented the Municipality’s second multi-year Fees and Charges By-law. A multi-year Fees and Charges By-law aligns with the Municipal Council’s 2020-2023 Multi-Year Budget, allowing the Municipality and the public to be aware of any potential future changes to fees and charges related to the provision of service.

Amendments to the fees and charges for 2022 through 2023 were enacted by Municipal Council with the Fees and Charges By-Law A-57 on October 26, 2021.

The Civic Administration is bringing forward for the Municipal Council’s consideration, the attached proposed Fees and Charges By-law (Appendix “A”) for 2023, to coincide with the term of the 2020-2023 Multi-Year Budget.

## 1.3 Schedule Format – AODA Compliant

When the By-law was last amended, the format of the Fees and Charges Schedules was updated to comply with the *Accessibility for Ontarians with Disabilities Act (AODA)*, and to work with a screen reader. Each fee name includes the heading, the category and the specific fee, and the effective date of each is listed on its own line. For example:

<b>Service/Activity</b>	<b>Effective Date</b>	<b>2023 Fee</b>
Aquatics, South London: Corporate	Jan. 1/23	\$167.00
Aquatics, South London: Corporate	Sept. 1/23	\$171.00
Aquatics, South London: Affiliates	Jan. 1/23	\$150.00
Aquatics, South London: Affiliates	Sept. 1/23	\$153.00

## 2.0 Discussion and Considerations

### 2.1 Summary of 2023 Proposed Changes to Fees and Charges

The Amended Schedule 1 to the attached proposed by-law (Appendix “A”) sets out all the 2023 fees and charges for each service area, including the proposed amendments.

This report details the nature of each proposed amendment, as well as the rationale for each change. The proposed change for each fee is indicated in the Status column: new, increased, decreased, or discontinued.

New fees are proposed for Electric Vehicle Charging, for the transfer of various fees related to the Dundas Street Program to Economic Prosperity, for various fees and charges in By-law Enforcement & Property Standards, for monthly parking in Lot #19 (Museum London), and for the transfer of the Lawyers Responses fee to Planning and Development.

Increased fees are proposed in Garbage, Recycling and Composting, for Transportation Network Company in By-law Enforcement & Property Standards, for Parking Meter Fees in East end meters, Transportation Services – Roadways, and Public Support Services.

Decreased fees are proposed in Economic Prosperity for Dundas Place.

Discontinued Fees are proposed in Economic Prosperity for Dundas Place, in Transportation Services – Parking, and Public Support Services – Licensing & Certificates.

## 2.2 Details and Rationale for 2023 Proposed Changes to Fees and Charges

### Economic Prosperity: Economic Development

Fees related to the Dundas Street Program have been moved from Parks & Recreation to Economic Prosperity with no change to the fee itself, with the following exceptions.

The fee for the 10 x 10 tent is proposed to be decreased, based on experience of 15 rentals since the service was introduced. Three other fees are proposed to be discontinued as these services are no longer offered.

Service/Activity	Status	2023 Effective Date	2023 Fee	2023 Proposed Fee	% Change
Economic Development: Dundas Place: 10x10 Tent	Decrease	Jan. 1/23	\$78.43	\$20.00	-75%
Economic Development: Dundas Place: 10x20 Tent	Discontinued	Jan. 1/23	\$182.99		
Economic Development: Dundas Place: Red Cube Furniture (per set)	Discontinued	Jan. 1/23	\$52.28		
Economic Development: Dundas Place: Planter Rental (per season)	Discontinued	Jan. 1/23	\$104.57		

### Environmental Services: Climate Change and Environmental Stewardship

The proposed Electric Vehicle Charging user fee will recover the costs related to electricity usage, lifecycle replacement of EV chargers, and ongoing operations and maintenance.

Service/Activity	Unit of Measure	Status	2023 Effective Date	2023 Fee	2023 Proposed Fee	% Change
Climate Change and Environmental Stewardship, Electric Vehicle Charging	Per Hour	New	Jan. 1/23		\$1.85	100%

### Environmental Services: Garbage, Recycling and Composting

Recycling and Composting: Recycling and Composting Composters and Digesters has no change to the fee itself, but a maximum of two units per year per address is proposed. The rationale for this proposed change is that by limiting the purchase to two units per year per address, the City will discourage the purchase of composters for a non-residential purpose. The City sells composters and digesters at a reduced price as part of the 60% Waste Diversion Action Plan.

The rationale for increasing fees for blue boxes is that the cost to purchase Blue Boxes has increased.

Fee increases for Multi-Residential Buildings Bin Rental and for Multi-Residential Buildings Second Collection per week were approved over a three-year period in the 2020 - 2023 MYB to help reduce the tax levy. The pandemic delayed the implementation of these fee increases, so the proposal is for the increases to occur in 2023 and 2024.



Service/Activity	Unit of Measure	Status	2023 Effective Date	2023 Fee	2023 Proposed Fee	% Change
Recycling and Composting: Recycling and Composting Composters and Digesters (Implement maximum of two units per year per address)	Unit		Jan. 1/23	\$20.00		
Recycling and Composting: Blue Box (maximum of two boxes per purchase)	Box	Increase	Jan. 1/23	\$6.00	\$10.00	67%
Garbage Collection and Disposal, Waste Collection Fees: Multi-Residential Buildings Bin Rental	Month / Bin	Increase	Jan. 1/23	\$25.00	\$27.00	8%
Garbage Collection and Disposal, Waste Collection Fees: Multi-Residential Buildings – Second collection per week	Per unit per week	Increase	Jan. 1/23	\$4.50	\$8.50	89%

### Planning and Development: Development Services

The fee for Finance: Lawyers Responses has been moved to this Service Grouping from Financial Management, with no change to the fee itself.

### Protective Services: By-law Enforcement & Property Standards

With one exception, all new fees proposed here have been moved—with no change to the fee itself—to the Fees & Charges By-law from the Vehicle for Hire By-law. The exception is Transportation Network Company per trip fee, and the rationale for the proposed 40% increase is that this fee has not been increased for a number of years.

The amending by-law to remove the fees from the Vehicle for Hire By-law is attached in Appendix B.

Service/Activity	Unit of Measure	Status	2023 Effective Date	2023 Fee	2023 Proposed Fee	% Change
Driver Licence – Cab, Accessible Cab, Limousine	Per Year	New	Jan. 1/23	\$60.00		
Owner Licence – Class A & Class B Cab – Limousine – Class A & Class B Accessible Cab	Per Year	New	Jan. 1/23	\$750.00		
General Broker Licence	Per Year	New	Jan. 1/23	\$400.00		
Transportation Network Company	Per Trip	Increase	Jan. 1/23	\$0.25	\$0.35	40%
Transportation Network Company, 1-50 Vehicles	Lot	New	Jan. 1/23	\$1,000.00		
Transportation Network Company, 51-100 Vehicles	Lot	New	Jan. 1/23	\$5,000.00		

Service/Activity	Unit of Measure	Status	2023 Effective Date	2023 Fee	2023 Proposed Fee	% Change
Transportation Network Company, 101-500 Vehicles	Lot	New	Jan. 1/23	\$10,000.00		
Transportation Network Company, 501-1,000 Vehicles	Lot	New	Jan. 1/23	\$15,000.00		
Transportation Network Company, > 1,000 Vehicles	Lot	New	Jan. 1/23	\$50,000.00		
Owner Plate or Driver Licence Replacement	Per Occurrence	New	Jan. 1/23	\$35.00		
Cab or Accessible Cab Priority List	One-time	New	Jan. 1/23	\$25.00		

### Protective Services: By-law Enforcement & Property Standards

All the new fees proposed in this service area have been moved—with no change to the fee itself—to the Fees & Charges By-law from the Business Licensing By-law. However, it is proposed that a new regime be instituted where the Service/Activities marked with "+" will be indexed annually commencing January 1, 2023, based on the Consumer Price Index calculated each October and rounded to the nearest dollar.

Service/Activity	Unit of Measure	Status	2023 Effective Date	2023 Fee	2023 Proposed Fee	% Change
Adult Entertainment Body-Rub Parlour Owner <sup>+</sup>	Per Year	New	Jan. 1/23	\$3,174.00		
Adult Entertainment Body-Rub Operator <sup>+</sup>	Per Year	New	Jan. 1/23	\$130.00		
Adult Live Entertainment Parlour Owner <sup>+</sup>	Per Year	New	Jan. 1/23	\$4,071.00		
Adult Live Entertainment Parlour Operator <sup>+</sup>	Per Year	New	Jan. 1/23	\$130.00		
Automotive Service Business <sup>+</sup>	Per Year	New	Jan. 1/23	\$211.00		
Commercial Parking Facility <sup>+</sup>	Per Year	New	Jan. 1/23	\$233.00		
Contractor Business <sup>+</sup>	Per Year	New	Jan. 1/23	\$158.00		
Donation Bin Business <sup>+</sup>	Per Year	New	Jan. 1/23	\$70.00 plus \$25.00 Sticker Fee		
Door to Door Sales <sup>+</sup>	Per Year	New	Jan. 1/23	\$180.00		
Electronic Cigarette and Tobacco Retail Business <sup>+</sup>	Per Year	New	Jan. 1/23	\$277.00		
Food Premise <sup>+</sup>	Per Year	New	Jan. 1/23	\$211.00		
Lodging House <sup>+</sup>	Per Year	New	Jan. 1/23	\$519.00		
Payday Loan Business <sup>+</sup>	Per Year	New	Jan. 1/23	\$400.00		
Personal Services Business <sup>+</sup>	Per Year	New	Jan. 1/23	\$189.00		
Pet Shop <sup>+</sup>	Per Year	New	Jan. 1/23	\$189.00		

Service/Activity	Unit of Measure	Status	2023 Effective Date	2023 Fee	2023 Proposed Fee	% Change
Public Hall <sup>+</sup>	Per Year	New	Jan. 1/23	\$101.00		
Refreshment Vehicle Class 1 <sup>+</sup>	Per Year	New	Jan. 1/23	\$180.00		
Refreshment Vehicle Class 2 <sup>+</sup>	Per Year	New	Jan. 1/23	\$180.00		
Refreshment Vehicle Class 3 <sup>+</sup>	Per Year	New	Jan. 1/23	\$510.00		
Seasonal Sales Business 1-3 Months <sup>+</sup>	Per Year	New	Jan. 1/23	\$445.00		
Seasonal Sales Business – 7 Days <sup>+</sup>	Per Year	New	Jan. 1/23	\$555.00		
Second-Hand Goods Business <sup>+</sup>	Per Year	New	Jan. 1/23	\$321.00		
Salvage Yard <sup>+</sup>	Per Year	New	Jan. 1/23	\$321.00		
Unsolicited Motor Vehicle Towing Business <sup>+</sup>	Per Year	New	Jan. 1/23	\$321.00		
Unsolicited Motor Vehicle Storage Business <sup>+</sup>	Per Year	New	Jan. 1/23	\$321.00		
Tow Truck Business Fee <sup>+</sup>	Per Year	New	Jan. 1/23	\$321.00		
Impound Yard Storage Business Fee <sup>+</sup>	Per Year	New	Jan. 1/23	\$321.00		
Short-Term Accommodation Broker <sup>+</sup>	Per Year	New	Jan. 1/23	\$1,000.00		
Short-Term Accommodation Provider <sup>+</sup>	Per Year	New	Jan. 1/23	\$175.00		

### Transportation Services, Parking

Various amendments are proposed for parking services fees.

The East end parking meters are recommended for a 100% increase to make them consistent with other on-street meters. It is proposed that the Residential Parking Pass (RPP) Program be discontinued to be consistent with the way administrative costs are handled for all RPP zones. Hourly, daily and evening fees for Lot #9, at 78 Riverside Dr., Kiwanis Senior Centre are proposed to be discontinued, as requested by Kiwanis. Hourly, daily, evening and monthly fees for Lot #13, at 189 King St, are proposed to be discontinued, because this lot no longer exists. For Lot #19, Museum London, a monthly parking fee is proposed to allow for monthly pass holders in this lot. The proposed rate is consistent with other lots in the area.

In Lot #5, Queens Ave (North side of Queens between Clarence and Richmond) it is proposed to discontinue the daily parking rate and offer only an hourly parking rate to incentivize turn over and increase access for residents. The monthly reserved rate in Lot #5 is proposed to be removed due to lack of interest.

Service/Activity	Unit of Measure	Status	2023 Effective Date	2023 Fee	2023 Proposed Fee	% Change
Parking Meter Fees: East end meters	Hour	Increase	Jan. 1/23	\$1.25	\$2.50	100%

Service/Activity	Unit of Measure	Status	2023 Effective Date	2023 Fee	2023 Proposed Fee	% Change
Residential Parking Pass Program: First Residential Parking Pass		Discontinued	Jan. 1/23	\$60.00		
Residential Parking Pass Program: Second Residential Parking Pass (at midpoint of program year is reduced by 50%)		Discontinued	Jan. 1/23	\$60.00		
Residential Parking Pass Program: Replacement Residential Parking Pass		Discontinued	Jan. 1/23	\$120.00		
Parking Lots Municipally Operated: Lot #9 78 Riverside Dr., Kiwanis Senior Centre	Hour	Discontinued	Jan. 1/23	\$2.50		
Parking Lots Municipally Operated: Lot #9 78 Riverside Dr., Kiwanis Senior Centre	Day	Discontinued	Jan. 1/23	\$5.00		
Parking Lots Municipally Operated: Lot #9 78 Riverside Dr., Kiwanis Senior Centre	Evening	Discontinued	Jan. 1/23	\$4.00		
Parking Lots Municipally Operated: Lot #13 - 189 King Street	Hour	Discontinued	Jan. 1/23	\$2.50		
Parking Lots Municipally Operated: Lot #13 - 189 King Street	Day	Discontinued	Jan. 1/23	\$10.00		
Parking Lots Municipally Operated: Lot #13 - 189 King Street	Evening	Discontinued	Jan. 1/23	\$8.00		
Parking Lots Municipally Operated: Lot #13 - 189 King Street	Monthly	Discontinued	Jan. 1/23	\$120.00		
Parking Lots Municipally Operated: Lot #19 - Museum London	Monthly	New	Jan. 1/23	\$80.00		
Parking Lots Municipally Owned: Lot #5 - Queens Ave, North Side of Queens Ave between Clarence and Richmond Streets	Day	Discontinued	Jan. 1/23	\$10.00		

Service/Activity	Unit of Measure	Status	2023 Effective Date	2023 Fee	2023 Proposed Fee	% Change
Parking Lots Municipally Owned: Lot #5 - Queens Ave, North Side of Queens Ave between Clarence and Richmond Streets	Monthly reserved	Discontinued	Jan. 1/23	\$310.00		

**Transportation Services, Roadways**

The proposed increase of 6% on average to the fee for Roadway Maintenance, Pavement Degradation (Contractor/utilities) will recover the increased costs of material and labour. This fee was most recently increased in 2016.

Service/Activity	Unit of Measure	Status	2023 Effective Date	2023 Fee	2023 Proposed Fee	% Change
Roadway Maintenance, Pavement Degradation (Contractor/utilities)	Pavement Quality Index (PQI) & \$/square meter	Increase	Jan. 1/23	Good - 80 to 100 PQI \$35.00, Adequate - 60 to 80 PQI \$28.00, Fair - 30 to 60 PQI \$21.00, Poor - 1 to 30 PQI \$14.00	Good - 80 to 100 PQI \$37.00, Adequate - 60 to 80 PQI \$30.00, Fair - 30 to 60 PQI \$22.00, Poor - 1 to 30 PQI \$15.00	6% Avg.

**Corporate, Operational & Council Services: Public Support Services**

Various amendments are proposed to fees for Licensing & Certificates.

The proposed increase for the Street Closing Appraisal Fee is recommended to better recover costs such as 3<sup>rd</sup> party appraisals. The fee was last amended in 2015.

The proposed increase for the Street Closing Application Fee is recommended to cover internal and external (utility) circulation costs, title search, report to Civic Works Committee and closing by-law registration costs, noting that registry expenses have increased several times over the past three years.

The proposed increase for Sundry Receipts – Street Encroachment Agreements is recommended to cover increased costs. The PIN submission is now optional, but this fee covers the review, Legal Services drafting the encroachment agreement, arranging to have it executed and registered at City’s expense, noting that registry expenses have increased several times over the past three years.

The fee for Sundry Receipts – Street Encroachment Agreements – without a PIN submission can be removed because we now rely on Geowarehouse to obtain the PIN.

The rationale for a 50% increase in the fee for Sundry Receipts – Street Encroachment Agreements – Annual Rental Charge is to reflect the increase in land values since the last fee adjustment made in 2015. These increased costs are supported based on considerations for CPI and inflation. There are no charges to applicants at time of application or annual inspection fee. The new proposed rate is also within a

supportable range based on what other municipalities charge and reflective of the current economic conditions.

Service/Activity	2023 Effective Date	Status	2023 Fee	2023 Proposed Fee	% Change
Licensing & Certificates: Street Closing - Appraisal Fee	Jan. 1/23	Increase	\$260.00	\$500.00	92%
Licensing & Certificates: Street Closing - Application Fee	Jan. 1/23	Increase	\$165.00	\$350.00	112%
Licensing & Certificates: Sundry Receipts - Street Encroachment Agreements	Jan. 1/23	Increase	\$250.00	\$300.00	20%
Licensing & Certificates: Sundry Receipts - Street Encroachment Agreements - without a PIN submission - applicable to residential properties only	Jan. 1/23	Discontinued	\$300.00		
Licensing & Certificates: Sundry Receipts - Street Encroachment Agreements - annual rental charge	Jan. 1/23	Increase	\$10.00 per square metre	\$15.00 per square metre	50%

### 3.0 Financial Impact/Considerations

#### 3.1 Impact of the proposed amendments on the Multi-Year Budget

User fees are an integral funding source for the services provided to Londoners. Depending on the service, this revenue source is intended to recover all or part of the costs associated with providing the service. Changes to fees and charges that have a material impact and have not already been factored in the budget will be brought forward as an amendment for Council’s consideration as part of the 2023 Annual Budget Update process. Certain user fees and related changes have already been factored into the 2020-2023 Multi-Year Budget and hence not all changes require a budget amendment.

### 4.0 Key Issues and Considerations

#### 4.1 Alignment with Annual Budget Update

The City of London introduced an organizational restructuring that came into effect on May 4, 2021. While the City continues to implement the various changes from this process, it is important to note that the City’s Multi-Year Budget is presented in a service-based structure, as opposed to mirroring the organizational structure. This approach maximizes the understandability of the budget by providing Council and the community with a clear presentation of the costs of providing the City’s various services. As such, the Fees and Charges have been presented in a service-based structure consistent with the upcoming Annual Budget Update.

### 5.0 Conclusion

The Civic Administration is recommending:

- a) new fees in Environmental Services: Climate Change and Environmental Stewardship; Protective Services: By-law Enforcement & Property Standards, and; Transportation Services, Parking.
- b) fee increases in the following service areas: Environmental Services: Garbage, Recycling and Composting; Protective Services: By-law Enforcement & Property Standards; Transportation Services, Parking; Transportation Services,

Roadways, and; Corporate, Operational & Council Services: Public Support Services.

- c) decreased fees in Economic Prosperity: Economic Development, and;
- d) that fees be discontinued in the following service areas: Economic Prosperity: Economic Development; Transportation Services, Parking, and; Corporate, Operational & Council Services: Public Support Services.

There are no proposed amendments to the fees and charges in 2023 in the service areas of: Culture Services; Parks, Recreation & Neighbourhood Services; Planning and Development; Housing, Social & Health Services, and; Financial Management.

**Prepared, submitted and recommended by:**

**Michael Schulthess, City Clerk**

**Concurred by:**

**Anna Lisa Barbon, Deputy City Manager, Finance Supports**

## Appendix 'A'

Bill No.  
2022

By-law No. A-

A by-law to provide for Various Fees and Charges and to repeal By-law A-57, as amended, being "A by-law to provide for Various Fees and Charges".

WHEREAS subsection 5(3) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended, provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the *Municipal Act, 2001* provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS section 10(1) of the *Municipal Act, 2001* provides that a municipality may provide any service or thing that the municipality considers necessary or desirable for the public;

AND WHEREAS section 10(2) of the *Municipal Act, 2001* provides that a municipality may pass by-laws respecting: in paragraph 7, Services and things that the municipality is authorized to provide under subsection (1);

AND WHEREAS section 391(1) of the *Municipal Act, 2001* provides that a municipality may impose fees or charges on persons:

- (a) for services and activities provided or done by or on behalf of it;
- (b) for costs payable by it for services and activities provided or done by or on behalf of any other municipality or any local board; and
- (c) for the use of its property including property under its control;

AND WHEREAS section 69 of the *Planning Act*, R.S.O. 1990, c.P.13, as amended, provides that council of a municipality may by by-law, establish a tariff of fees for the processing of applications made in respect of planning matters;

AND WHEREAS it is deemed expedient to pass this by-law;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

### **Part 1 REPEAL OF BY-LAW A-57**

#### **1.1 Repeal of By-law A-57**

By-law A-57, as amended, being "A by-law to provide for Various Fees and Charges", passed in Open Council on October 26, 2021, is hereby repealed.



**Part 2**  
**APPROVAL OF FEES AND CHARGES**

**2.1 Fees and charges – approval**

The fees and charges listed in the column headed “Fee” on Schedule 1 of this by-law are approved and imposed for the associated “Service/Activity” commencing on the date set out in the column headed “Effective Date”.

**2.2 Fees and charges - taxes**

All fees and charges listed on Schedule 1 of this by-law are subject to applicable taxes.

**2.3 Fees and charges – administration and interest charges**

All fees and charges listed on Schedule 1 of this by-law may be subject to applicable administration charges and interest charges as set by The Corporation of the City of London.

**Part 3**  
**METHOD OF PAYMENT**

**3.1 Fees and charges - when payable**

The fees and charges, listed on Schedule 1 of this by-law, plus all applicable taxes, are due and payable:

- (a) at the time of the transaction for which the fee or charge is imposed; or
- (b) if subsection 3.1 (a) is not applicable, upon the due date specified in any invoice issued by The Corporation of the City of London to any person or party in connection with a fee or charge listed on Schedule 1 of this by-law.

**3.2 Fees, Charges and Penalties – how payable**

The fees and charges, listed on Schedule 1 of this by-law, can be paid by debit (where available), cash, certified cheque, credit card (where available) or by any other manner authorized by the respective City of London Service Area.

**3.3 Collection – unpaid invoices**

Fees and charges listed on Schedule 1 of this by-law and imposed on a person or party, constitute a debt of the person or the party to The Corporation of the City of London. Where there is statutory authority to do so, the City Treasurer may add fees and charges imposed by this by-law to the tax roll for the property in the same manner as municipal taxes.

**Part 4  
ENACTMENT**

**4.1 Effective date**

The by-law comes into force and effect on January 1, 2023.

PASSED in Open Council on October 17, 2022.

Ed Holder  
Mayor

Michael Schulthess  
City Clerk

First Reading – October 17, 2022  
Second Reading – October 17, 2022  
Third Reading – October 17, 2022

## Appendix 'B'

Bill No.  
2022

By-law No.

A by-law to amend By-law No. L.-130-71 entitled "A By-law to provide for the licensing, regulating and governing of vehicles for hire, including cabs, accessible cabs, limousines, private vehicles for hire and accessible vehicles for hire, owners and brokers"

WHEREAS section 5(3) of the *Municipal Act, 2001* S.O. 2001, c.25, as amended, provides that a municipal power shall be exercised by by-law;

AND WHEREAS subsection 10(2) of the *Municipal Act, 2001*, as amended, provides that a municipality may pass a by-law respecting: in paragraph 6, Health, safety and well-being of persons; in paragraph 7, Services and things that the municipality is authorized to provide under subsection (1); in paragraph 8, Protection of persons and property; in paragraph 11 Business licensing;

AND WHEREAS pursuant to the provisions of the *Municipal Act, 2001*, as amended, a municipality may pass by-laws for licensing, regulating and governing businesses; and,

AND WHEREAS the Municipal Council of The Corporation of the City of London wishes to amend By-law No. L.-130-71 to reference fees and charges in the Fees and Charges By-law;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Subsection 5.2(a) of By-law No. L.-130-71 is amended by deleting the phrase "Schedule '5' of this By-law" and replacing it with the phrase "the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time, which fee is non-refundable".
2. Subsection 6.2(a) of By-law No. L.-130-71 is amended by deleting the phrase "Schedule '5' of this By-law" and replacing it with the phrase "the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time".
3. Subsection 9.1(b) of By-law No. L.-130-71 is amended by deleting the phrase "Schedule '5'" and replacing it with the phrase "the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time".
4. Section 12.4 of By-law No. L.-130-71 is amended by deleting the phrase "in this By-law" and replacing it with the phrase "in the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time".
5. Subsection 13.7(d) of By-law No. L.-130-71 is amended by deleting the phrase "in this By-law" and replacing it with the phrase "in the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time".
6. Section 17.1 of By-law No. L.-130-71 is amended by deleting the phrase "Schedule '5' of this By-law" and replacing it with the phrase "the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time".

7. Section 2.2 in Schedule 4 of By-law No. L.-130-71 is amended by deleting the phrase “Schedule ‘5’” and replacing it with the phrase “the City’s Fees and Charges By-law, as it is amended or repealed and replaced from time to time”.

8. By-law No. L.-130-171 is amended by deleting Schedule 5 – Fees in its entirety.

9. This by-law shall come into force and effect on January 1, 2023.

PASSED in Open Council on October 17, 2022,

Ed Holder  
Mayor

Michael Schulthess  
City Clerk

First Reading – October 17, 2022  
Second Reading – October 17, 2022  
Third Reading – October 17, 2022

## Appendix 'C'

Bill No.  
2022

By-law No.

A by-law to amend By-law No. L.-131-16  
entitled "A by-law to provide for the  
Licensing and Regulation of Various  
Businesses"

WHEREAS section 5(3) of the *Municipal Act, 2001* S.O. 2001, c.25, as amended, provides that a municipal power shall be exercised by by-law;

AND WHEREAS subsection 10(2) of the *Municipal Act, 2001*, as amended, provides that a municipality may pass a by-law respecting: in paragraph 5, Economic, social and environmental well-being of the municipality; in paragraph 7, Services and things that the municipality is authorized to provide under subsection (1); in paragraph 8, Protection of persons and property; in paragraph 11 Business licensing;

AND WHEREAS pursuant to the provisions of the *Municipal Act, 2001*, as amended, a municipality may pass by-laws for licensing, regulating and governing businesses;

AND WHEREAS the Municipal Council of The Corporation of the City of London wishes to amend By-law No. L.-131-16 to reference fees and charges in the Fees and Charges By-law;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Subsection 6.2(a) of By-law No. L.-131-16 is amended by deleting the phrase "Schedule '1' of this By-law" and replacing it with the phrase "the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time".
2. Subsection 8.7(d) of By-law No. L.-131-16 is amended by deleting the phrase "Schedule 1 attached to this By-law" and replacing it with the phrase "the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time".
3. Section 10.1 of By-law No. L.-131-16 is amended by deleting the phrase "Schedule 1 of this By-law" and replacing it with the phrase "the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time,".
4. Section 10.2 of By-law No. L.-131-16 is amended by deleting the phrase "Schedule 1" and replacing it with the phrase "the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time,".
5. By-law No. L.-131-16 is amended by deleting section 10.3 in its entirety and replacing it with the following new section 10.3:

"10.3 All inspection fees related to this by-law shall be paid in accordance with the City's Fees and Charges By-law, as it is amended or repealed and replaced from time to time."
6. By-law No. L.-131-16 is amended by deleting Schedule 1 (Business Licence Fees) in its entirety and inserting instead the following phrase "Schedule 1 [deleted]".

7. This by-law shall come into force and effect on January 1, 2023.

PASSED in Open Council on October 17, 2022

Ed Holder  
Mayor

Michael Schulthess  
City Clerk

First Reading – October 17, 2022  
Second Reading – October 17, 2022  
Third Reading – October 17, 2022

# Schedule 1, 2023 Fees and Charges - Culture Services

Service Grouping: Centennial Hall

Service/Activity	2023 Effective Date	2023 Fee
Hall Rentals (a) Auditorium - Theatre Style (Monday to Thursday, Sunday)	Jan. 1/23	\$2,500.00 or 10% gross gate to a maximum of \$4,000.00, whichever is greater
Hall Rentals (a) Auditorium - Banquet Style	Jan. 1/23	\$1,500.00
Hall Rentals (a) Auditorium - Banquet Style - June, July, August	Jan. 1/23	\$1,000.00
Hall Rentals (a) Auditorium - New Year's Eve	Jan. 1/23	\$2,500.00
Hall Rentals (a) Auditorium - Rehearsal Stage	Jan. 1/23	\$600.00
Hall Rentals (b) Banquet Hall -One-half Banquet Hall	Jan. 1/23	\$1,000.00
Hall Rentals (b) Banquet Hall -Sunday, Saturday, Holidays	Jan. 1/23	\$1,000.00
Hall Rentals (b) Banquet Hall -New Year's Eve	Jan. 1/23	\$2,000.00
Hall Rentals (b) Banquet Hall -One-half Banquet Hall	Jan. 1/23	\$500.00
Hall Rentals (b) Banquet Hall -Trade Shows (per day)	Jan. 1/23	\$1,000.00
Hall Rentals (c) Lounge	Jan. 1/23	\$250.00
Hall Rentals (d) Lounge - After Events	Jan. 1/23	\$200.00
Hall Rentals (e) Entire Building (Convention Rate)	Jan. 1/23	\$3,500.00
Hall Rentals (f) Entire Building (Trade Show Rate)	Jan. 1/23	\$3,500.00

# Schedule 1, 2023 Fees and Charges - Culture Services

## Service Grouping: Centennial Hall

Service/Activity	2023 Effective Date	2023 Fee
Hall Rentals (g) Early/Late Access Charge per hour (Prior to 8:00 am / after 1:00 pm)	Jan. 1/23	\$50.00
Hall Rentals (h) Move In/Move Out	Jan. 1/23	50% of applicable rate
Hall Rentals (i) Women's Canadian Club	Jan. 1/23	\$850.00
Hall Rentals (j) Teen Dances or Pub Nights	Jan. 1/23	\$1,000.00
Hall Rentals (Banquet Hall Only) (k) Catering Surcharge	Jan. 1/23	7% of gross catering revenue or \$0.70 per person
Hall Rentals (Banquet Hall Only) (k) Catering Surcharge - i) Bar Receipts - Centennial Hall License - Rates	Jan. 1/23	Market
Hall Rentals (Banquet Hall Only) (k) Catering Surcharge - ii) Canteen Receipts - Snacks	Jan. 1/23	Market
Hall Rentals (Banquet Hall Only) (k) Catering Surcharge - iii) Checkroom Receipts	Jan. 1/23	Market
Hall Rentals (Banquet Hall Only) (k) Catering Surcharge - iv) Sundry Receipts	Jan. 1/23	Market
Hall Rentals (Banquet Hall Only) (k) Catering Surcharge - v) Chair Removal	Jan. 1/23	Market
Hall Rentals (Banquet Hall Only) (k) Catering Surcharge - vi) Catering Revenue	Jan. 1/23	Market & 7% of admissions
Hall Rentals (Banquet Hall Only) (k) Catering Surcharge – Self Catering viii) Ticket Surcharge Fanshawe Symphonic Chorus and Local Community Events are excluded.	Jan. 1/23	\$1.00 per ticket

Note:

1. Non-profit organizations which book a series of events, in advance, (at least six events per calendar year) and which require a very limited amount of set-up and maintenance will receive a reduced rate



# Schedule 1, 2023 Fees and Charges – Economic Prosperity

## Service Grouping: Economic Development

Service/Activity	2023 Effective Date	2023 Fee
Economic Development: Dundas Place: One Block Rental for Profit	Jan. 1/23	\$522.84
Economic Development: Dundas Place: One Block Rental Non-Profit	Jan. 1/23	\$261.42
Economic Development: Dundas Place: Four Block Rental for Profit	Jan. 1/23	\$1,568.52
Economic Development: Dundas Place: Four Block Rental Non-Profit	Jan. 1/23	\$836.54
Economic Development: Dundas Place: Alcohol Service Fee / Per Block	Jan. 1/23	\$182.99
Economic Development: Dundas Place: Folding Tables	Jan. 1/23	\$10.46
Economic Development: Dundas Place: Picnic Tables	Jan. 1/23	\$20.91
Economic Development: Dundas Place: 10x10 Tent	Jan. 1/23	\$20.00
Economic Development: Dundas Place: Propane Heater	Jan. 1/23	\$78.43
Economic Development: Dundas Place: Umbrella with Base	Jan. 1/23	\$10.46
Economic Development: Dundas Place: PA System	Jan. 1/23	\$104.57
Economic Development: Dundas Place: Movie Screen	Jan. 1/23	\$156.85
Economic Development: Dundas Place: Cruiser Table	Jan. 1/23	\$20.91
Economic Development: Dundas Place: Stage Decking (4x4)	Jan. 1/23	\$20.91
Economic Development: Dundas Place: Stage Decking (4x8)	Jan. 1/23	\$31.37
Economic Development: Dundas Place: Street Vendor Pilot Program to March 31, 2023 (per quarter year)	Jan. 1/23	\$22.12
Economic Development: Dundas Place: Street Vendor Pilot Program to March 31, 2023 (per year)	Jan. 1/23	\$88.50

# Schedule 1, 2023 Fees and Charges – Environmental Services

Service Grouping: Climate Change and Environmental Stewardship

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Climate Change and Environmental Stewardship, Electric Vehicle Charging	Per Hour	Jan. 1/23	\$1.85

## Schedule 1, 2023 Fees and Charges – Environmental Services

### Service Grouping: Garbage, Recycling and Composting

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Recycling and Composting: Grass Clippings	Bag	Jan. 1/23	\$1.50
Recycling and Composting: Bagged Residential Garbage	Bag	Jan. 1/23	\$1.50
Recycling and Composting: Recycling and Composting Composters and Digesters (Implement maximum of two units per year per address)	Unit	Jan. 1/23	\$20.00
Recycling and Composting: Blue Box (maximum of two boxes per purchase)	Box	Jan. 1/23	\$10.00
Recycling and Composting: Woodchips, compost, compost/soil mix	Bag	Jan. 1/23	\$5.00
Recycling and Composting: Blue Box Processing Fees	Agreement	Jan. 1/23	Agreement
Recycling and Composting: Recycling Carts	Cart	Jan. 1/23	\$90.00
Recycling and Composting: Multi-Residential Buildings - Additional or Return pick-up service requested	Event	Jan. 1/23	\$130.00
Recycling and Composting: Multi-Residential Buildings - Twice per week collection	Per unit per week	Jan. 1/23	\$4.50
Garbage Collection and Disposal, Waste Collection Fees: Garbage Tag	Tag	Jan. 1/23	\$1.50
Garbage Collection and Disposal, Waste Collection Fees: Collection Charges	Agreement	Jan. 1/23	Agreement
Garbage Collection and Disposal, Waste Collection Fees: Multi-Residential Buildings Bin Rental	Month / Bin	Jan. 1/23	\$27.00
Garbage Collection and Disposal, Waste Collection Fees: Multi-Residential Buildings – Second collection per week	Per unit per week	Jan. 1/23	\$8.50
Garbage Collection and Disposal, Waste Collection Fees: Waste Management By-law WM-12, Part 12 (Owner has failed to comply with WM-12, Part 12; City collects waste at expense of owner)	Hour	Jan. 1/23	\$130.00
Garbage Collection and Disposal, Waste Collection Fees: Multi-Residential Buildings - Additional or Return pickup service requested	Event	Jan. 1/23	\$130.00
Garbage Collection and Disposal, Solid Waste Disposal Fees: Household Hazardous Special Waste - Middlesex County	Agreement	Jan. 1/23	Agreement
Garbage Collection and Disposal, Solid Waste Disposal Fees: Household Hazardous Special Waste - Elgin County	Agreement	Jan. 1/23	Agreement

## Schedule 1, 2023 Fees and Charges – Environmental Services

### Service Grouping: Garbage, Recycling and Composting

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Garbage Collection and Disposal, Solid Waste Disposal Fees: Business Waste	Tonne	Jan. 1/23	\$75.00
Garbage Collection and Disposal, Solid Waste Disposal Fees: Business Waste - minimum vehicle tare weight of 10 tonnes - charge account only	Tonne	Jan. 1/23	\$46.00
Garbage Collection and Disposal, Solid Waste Disposal Fees: Municipally controlled waste from adjacent separated municipalities	Tonne	Jan. 1/23	\$43.00
Garbage Collection and Disposal, Solid Waste Disposal Fees: Recycling Process Residuals	Tonne	Jan. 1/23	\$40.00
Garbage Collection and Disposal, Landfill Disposal Small Load Residential Waste: 0 to 100	Kilograms	Jan. 1/23	\$8.00
Garbage Collection and Disposal, Landfill Disposal Small Load Residential Waste: 101 to 200	Kilograms	Jan. 1/23	\$15.00
Garbage Collection and Disposal, Landfill Disposal Small Load Residential Waste: 201 to 400	Kilograms	Jan. 1/23	\$30.00
Garbage Collection and Disposal, Landfill Disposal Small Load Residential Waste: 401 to 600	Kilograms	Jan. 1/23	\$45.00
Garbage Collection and Disposal, Landfill Disposal Small Load Residential Waste: 601 to 800	Kilograms	Jan. 1/23	\$60.00
Garbage Collection and Disposal, Landfill Disposal Small Load Residential Waste: 801 to 1,000	Kilograms	Jan. 1/23	\$75.00
Garbage Collection and Disposal, Landfill Disposal Small Load Residential Waste: Over 1,000	Kilograms	Jan. 1/23	\$75.00
Garbage Collection and Disposal, Waste from Outside Service Area accepted under Ministerial Order	Tonne	Jan. 1/23	\$150.00
Garbage Collection and Disposal, Minimum Charge for Business (excluding residential and charitable organization waste)	Transaction	Jan. 1/23	\$75.00
Garbage Collection and Disposal, Daily Cover Tipping Fee	Tonne	Jan. 1/23	\$11.00

## Schedule 1, 2023 Fees and Charges – Environmental Services

Service Grouping: Garbage, Recycling and Composting

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Garbage Collection and Disposal, Asbestos Waste	Lump sum 1 <sup>st</sup> load	Jan. 1/23	\$350.00
Garbage Collection and Disposal, Asbestos Waste	Lump sum 2 <sup>nd</sup> load	Jan. 1/23	\$100.00
Garbage Collection and Disposal, Asbestos Waste	Plus per tonne	Jan. 1/23	\$75.00
Garbage Collection and Disposal, Brownfield Waste Tipping Fee	Tonne	Jan. 1/23	\$34.00
Garbage Collection and Disposal, Drop-off Depot Fees, Renovation Materials: Small Load		Jan. 1/23	\$27.00
Garbage Collection and Disposal, Drop-off Depot Fees, Renovation Materials: Car load		Jan. 1/23	\$54.00
Garbage Collection and Disposal, Drop-off Depot Fees, Renovation Materials: Truck, Van, Small Trailer Load		Jan. 1/23	\$75.00
Garbage Collection and Disposal, Drop-off Depot Fees: Appliances Containing Ozone Depleting Substances	Unit	Jan. 1/23	\$20.00

# Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

## Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Aquatics, Lessons: (all pools) Swim Lesson - Child - 30 minutes per class	Jan. 1/23	\$10.50
Aquatics, Lessons: (all pools) Swim Lesson - Child - 45 minutes per class	Jan. 1/23	\$12.50
Aquatics, Lessons: (all pools) Swim Lesson - Adult - 45 minutes per class	Jan. 1/23	\$13.20
Aquatics, Lessons: (all pools) Swim Lesson - Private - 30 minutes per class	Jan. 1/23	\$27.20
Aquatics, Lessons: (all pools) Swim Lesson – Semi-private - 30 Minutes per class	Jan. 1/23	\$19.00
Aquatics, Lessons: (all pools) Swim Lesson - SU - Private - 30 minutes per class	Jan. 1/23	\$27.20
Aquatics, Lessons: (all pools) Swim Lesson - SU – Semi-private - 30 minutes per class	Jan. 1/23	\$19.00
Aquatics, Lessons: (all pools) Swim Lesson - Low Ratio per class	Jan. 1/23	\$13.35
Aquatics, Leadership & Specialty Courses *Leadership 2nd Chance Fee 80% Discount on original fee	Jan. 1/23	\$10.00 to \$500.00
Aquatics, Competitive Teams - Full Summer	Jan. 1/23	\$121.00
Aquatics, Baby Aqua Fit	Jan. 1/23	\$40.00
Aquatics, Small Ratio Class Fee	Jan. 1/23	\$95.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Aquatics, Admissions: Child Per Visit Admission	Jan. 1/23	\$4.50
Aquatics, Admissions: Adult Per Visit Admission	Jan. 1/23	\$6.25
Aquatics, Admissions: Senior Per Visit Admission	Jan. 1/23	\$5.25
Aquatics, Admissions: Family Per Visit Admission	Jan. 1/23	\$16.00
Aquatics, Admissions: Promotional Admission	Jan. 1/23	\$0.00 to \$10.00
Aquatics, Passes: Family Pass Full Summer	Jan. 1/23	\$225.00
Aquatics, Passes: Family Pass 1/2 Summer	Jan. 1/23	\$124.00
Aquatics, Passes: Child 10 Visit Pass	Jan. 1/23	\$27.00
Aquatics, Passes: Child 3 Month Pass	Jan. 1/23	\$110.00
Aquatics, Passes: Adult 10 Visit Pass	Jan. 1/23	\$47.75
Aquatics, Passes: Adult 3 Month Pass	Jan. 1/23	\$195.00
Aquatics, Passes: Senior 10 Visit Pass	Jan. 1/23	\$40.00
Aquatics, Passes: Senior 3 Month Pass	Jan. 1/23	\$138.00
Aquatics, Outdoor Pool Rental: Heated	Jan. 1/23	\$94.00
Aquatics, Outdoor Pool Rental: Thames Pool - Entire facility	Jan. 1/23	\$326.00
Aquatics, Outdoor Pool Rental: Wading Pools	Jan. 1/23	\$30.00
Aquatics, South London: Corporate	Jan. 1/23	\$167.00
Aquatics, South London: Corporate	Sept. 1/23	\$171.00
Aquatics, South London: Affiliates	Jan. 1/23	\$150.00
Aquatics, South London: Affiliates	Sept. 1/23	\$153.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Aquatics, Canada Games Aquatic Centre: Corporate	Jan. 1/23	\$269.50
Aquatics, Canada Games Aquatic Centre: Corporate	Sept. 1/23	\$275.00
Aquatics, Canada Games Aquatic Centre: Affiliates	Jan. 1/23	\$229.00
Aquatics, Canada Games Aquatic Centre: Affiliates	Sept. 1/23	\$233.00
Aquatics, Canada Games Aquatic Centre: Major Meets 20% discount (Per Council Directive for rentals over 36 hours)	Jan. 1/23	\$186.00
Aquatics, Carling Heights Optimist Community Centre: Corporate	Jan. 1/23	\$97.00
Aquatics, Carling Heights Optimist Community Centre: Corporate	Sept. 1/23	\$99.00
Aquatics, Carling Heights Optimist Community Centre: Affiliates	Jan. 1/23	\$88.00
Aquatics, Carling Heights Optimist Community Centre: Affiliates	Sept. 1/23	\$90.00
Aquatics, Lifeguard Costs (per hour)	Jan. 1/23	\$29.00
Aquatics, Birthday Parties (per child)	Jan. 1/23	\$20.00
Aquatics, Fee to ride slide for Birthday parties (South London)	Jan. 1/23	\$2.00
Aquatics, Leadership Manuals	Jan. 1/23	\$10.00 to \$200.00
Arenas, Public Skating, Admissions: Public Skate: Adult	Jan. 1/23	\$4.75
Arenas, Public Skating, Admissions: Public Skate: Youth (13 to 18)	Jan. 1/23	\$4.00



## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Arenas, Public Skating, Admissions: Public Skate: Child	Jan. 1/23	\$3.75
Arenas, Public Skating, Admissions: Public Skate: PD Day	Jan. 1/23	\$3.75
Arenas, Public Skating, Admissions: Seniors	Jan. 1/23	\$4.00
Arenas, Public Skating, Admissions: Family Pass	Jan. 1/23	\$8.50
Arenas, Public Skating, Admissions: Child 20 Skate Pass	Jan. 1/23	\$45.00
Arenas, Public Skating, Admissions: Teen 20 Skate Pass	Jan. 1/23	\$49.50
Arenas, Public Skating, Admissions: Adult 20 Skate Pass	Jan. 1/23	\$63.00
Arenas, Public Skating, Admissions: Senior 20 Skate Pass	Jan. 1/23	\$50.00
Arenas, Public Skating, Admissions: Family 20 Skate Pass	Jan. 1/23	\$98.00
Arenas, Public Skating, Admissions: Ice Activity: Shinny Hockey (Per person per session)	Jan. 1/23	\$8.50
Arenas, Public Skating, Admissions: Ticket Ice (Per person per session)	Jan. 1/23	\$11.00
Arenas, Public Skating, Admissions: Ticket Ice (Per person per session)	Sept. 1/23	\$11.50
Arenas, Learn to Skate: Learn-to-Skate (Pre-School)	Jan. 1/23	\$55.00
Arenas, Learn to Skate: Learn-to-Skate (Pre-School)	Sept. 1/23	\$56.00
Arenas, Learn to Skate: Learn-to-Skate (Child)	Jan. 1/23	\$59.50

# Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

## Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Arenas, Learn to Skate: Learn-to-Skate (Child)	Sept. 1/23	\$60.50
Arenas, Learn to Skate: Learn-to-Skate (Adult)	Jan. 1/23	\$107.00
Arenas, Learn to Skate: Learn-to-Skate (Adult)	Sept. 1/23	\$109.00
Arenas, Ice Rates (Per Hour): Winter Rental: Minor Affiliate	Jan. 1/23	\$184.00
Arenas, Ice Rates (Per Hour): Winter Rental: Minor Affiliate	Sept. 1/23	\$187.00
Arenas, Ice Rates (Per Hour): Winter Rental: Minor Prime	Jan. 1/23	\$196.00
Arenas, Ice Rates (Per Hour): Winter Rental: Minor Prime	Sept. 1/23	\$199.00
Arenas, Ice Rates (Per Hour): Winter Rental: Standard (Adult)	Jan. 1/23	\$246.00
Arenas, Ice Rates (Per Hour): Winter Rental: Standard (Adult)	Sept. 1/23	\$250.00
Arenas, Ice Rates (Per Hour): Winter Rental: Standard Adult Contract	Jan. 1/23	\$233.00
Arenas, Ice Rates (Per Hour): Winter Rental: Standard Adult Contract	Sept. 1/23	\$236.50
Arenas, Ice Rates (Per Hour): Winter Rental: Special/Last Minute Non-Prime Time	Jan. 1/23	\$111.00
Arenas, Ice Rates (Per Hour): Winter Rental: Special/Last Minute Prime Time	Jan. 1/23	\$139.00
Arenas, Ice Rates (Per Hour): Winter Rental: Commercial	Jan. 1/23	\$258.00
Arenas, Ice Rates (Per Hour): Winter Rental: Commercial	Sept. 1/23	\$262.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Arenas, Ice Rates (Per Hour): Non-Prime Standard	Jan. 1/23	\$196.00
Arenas, Ice Rates (Per Hour): Non-Prime Standard	Sept. 1/23	\$199.00
Arenas, Ice Rates (Per Hour): Non-Prime - Minor	Jan. 1/23	\$157.50
Arenas, Ice Rates (Per Hour): Non-Prime - Minor	Sept. 1/23	\$160.00
Arenas, Ice Rates (Per Hour): Non-Prime - Commercial	Jan. 1/23	\$206.00
Arenas, Ice Rates (Per Hour): Non-Prime - Commercial	Sept. 1/23	\$209.50
Arenas, Ice Rates (Per Hour): Off-season – Adult	Jan. 1/23	\$262.00
Arenas, Ice Rates (Per Hour): Off-season - Minor	Jan. 1/23	\$210.00
Arenas, Ice Rates (Per Hour): Off-season - Minor Non-Prime	Jan. 1/23	\$164.00
Arenas, Ice Rates (Per Hour): Off-season - Commercial	Jan. 1/23	\$275.00
Arenas, Ice Rates (Per Hour): Year-Round Dry Pad: Adult	Jan. 1/23	\$60.00
Arenas, Ice Rates (Per Hour): Year-Round Dry Pad: Adult	Sept. 1/23	\$61.00
Arenas, Ice Rates (Per Hour): Year-Round Dry Pad: Minor	Jan. 1/23	\$46.00
Arenas, Ice Rates (Per Hour): Year-Round Dry Pad: Minor	Sept. 1/23	\$47.00
Arenas, Ice Rates (Per Hour): Year-Round Dry Pad: Commercial	Jan. 1/23	\$60.00
Arenas, Ice Rates (Per Hour): Year-Round Dry Pad: Commercial	Sept. 1/23	\$61.00

# Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

## Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Arenas, Ice Rates (Per Hour): Contract Amendment Fee (per amendment)	Jan. 1/23	\$8.00
Arenas, Ice Rates (Per Hour): High School Hockey Service Fee	Jan. 1/23	\$17.00
Arenas, Ice Rates (Per Hour): Storage Fee - Small (per year)	Jan. 1/23	\$235.50
Arenas, Ice Rates (Per Hour): Storage Fee - Large (per year)	Jan. 1/23	\$470.00
Community Recreation & Leisure Programs, Gymnasium Rentals (hourly): Large	Jan. 1/23	\$106.50
Community Recreation & Leisure Programs, Gymnasium Rentals (hourly): Medium	Jan. 1/23	\$48.49
Community Recreation & Leisure Programs, Gymnasium Rentals (hourly): Small	Jan. 1/23	\$40.58
Community Recreation & Leisure Programs, Meeting Rooms Rentals (hourly): Standard	Jan. 1/23	\$29.16
Community Recreation & Leisure Programs, Meeting Rooms Rentals (hourly): Large	Jan. 1/23	\$40.58

Note Children and Youth rates will be at 75% of the standard fee. Commercial rates will be charged an additional 80% of the standard fee.

# Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

## Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Community Recreation & Leisure Programs, Court Rentals (hourly): Volleyball court	Jan. 1/23	\$40.58
Community Recreation & Leisure Programs, Court Rentals (hourly): Badminton/Pickleball court	Jan. 1/23	\$26.28
Community Recreation & Leisure Programs, Recreational Drop-In-Fees: Child	Jan. 1/23	\$2.75
Community Recreation & Leisure Programs, Recreational Drop-In-Fees: Youth	Jan. 1/23	\$2.75
Community Recreation & Leisure Programs, Recreational Drop-In-Fees: Adult	Jan. 1/23	\$4.75
Community Recreation & Leisure Programs, Recreational Drop-In-Fees: Older Adult/Senior	Jan. 1/23	\$4.50
Community Recreation & Leisure Programs, Recreational Drop-In-Fees: Family	Jan. 1/23	\$10.00
Community Recreation & Leisure Programs, Recreational Drop-In-Fees 10 Visit Pass: Child	Jan. 1/23	\$21.90
Community Recreation & Leisure Programs, Recreational Drop-In-Fees 10 Visit Pass: Youth	Jan. 1/23	\$21.90
Community Recreation & Leisure Programs, Recreational Drop-In-Fees 10 Visit Pass: Adult	Jan. 1/23	\$37.83
Community Recreation & Leisure Programs, Recreational Drop-In-Fees 10 Visit Pass: Older Adult/Senior	Jan. 1/23	\$35.84

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Community Recreation & Leisure Programs, 10 Visit Pass: Family	Jan. 1/23	\$79.65
Community Recreation & Leisure Programs, Weight Room or Aerobics: Youth - Daily Pass	Jan. 1/23	\$4.25
Community Recreation & Leisure Programs, Weight Room or Aerobics: Youth - 10 Session Pass	Jan. 1/23	\$33.85
Community Recreation & Leisure Programs, Weight Room or Aerobics: Youth - 3 Month Pass	Jan. 1/23	\$84.62
Community Recreation & Leisure Programs, Weight Room or Aerobics: Youth - 6 Month Pass	Jan. 1/23	\$169.25
Community Recreation & Leisure Programs, Weight Room or Aerobics: Youth - 1 Year Pass	Jan. 1/23	\$338.50
Community Recreation & Leisure Programs, Weight Room or Aerobics: Adult - Daily Pass	Jan. 1/23	\$5.50
Community Recreation & Leisure Programs, Weight Room or Aerobics: Adult - 10 Session Pass	Jan. 1/23	\$43.81
Community Recreation & Leisure Programs, Weight Room or Aerobics: Adult - 3 Month Pass	Jan. 1/23	\$109.51
Community Recreation & Leisure Programs, Weight Room or Aerobics: Adult - 6 Month Pass	Jan. 1/23	\$219.03

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Community Recreation & Leisure Programs, Weight Room or Aerobics: Adult - 1 Year Pass	Jan. 1/23	\$438.05
Community Recreation & Leisure Programs, Weight Room or Aerobics: Senior - Daily Pass	Jan. 1/23	\$4.50
Community Recreation & Leisure Programs, Weight Room or Aerobics: Senior - 10 Session Pass	Jan. 1/23	\$35.84
Community Recreation & Leisure Programs, Weight Room or Aerobics: Senior - 3 Month Pass	Jan. 1/23	\$89.60
Community Recreation & Leisure Programs, Weight Room or Aerobics: Senior - 6 Month Pass	Jan. 1/23	\$179.20
Community Recreation & Leisure Programs, Weight Room or Aerobics: Senior - 1 Year Pass	Jan. 1/23	\$358.41
Community Recreation & Leisure Programs, North London Centre, Memberships: Adult Racquets (tennis/squash)	Jan. 1/23	\$193.26
Community Recreation & Leisure Programs, North London Centre, Memberships: Adult Racquets - Spouse of a member	Jan. 1/23	\$116.98
Community Recreation & Leisure Programs, North London Centre, Memberships: Seniors (55+) Racquets	Jan. 1/23	\$116.98

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Community Recreation & Leisure Programs, North London Centre, Memberships: Youth (under 19) Racquets	Jan. 1/23	\$116.98
Community Recreation & Leisure Programs, North London Centre, Memberships: Family Racquets	Jan. 1/23	\$343.72
Community Recreation & Leisure Programs, North London Centre, Memberships: Squash	Jan. 1/23	\$70.13
Community Recreation & Leisure Programs, North London Centre, Tennis Court Bookings: Member - Prime	Jan. 1/23	\$27.38
Community Recreation & Leisure Programs, North London Centre, Tennis Court Bookings: Member - Non-Prime	Jan. 1/23	\$21.91
Community Recreation & Leisure Programs, North London Centre, Tennis Court Bookings: Member - same day booking	Jan. 1/23	\$18.09
Community Recreation & Leisure Programs, North London Centre, Tennis Court Bookings: Non-Member - Prime	Jan. 1/23	\$35.91
Community Recreation & Leisure Programs, North London Centre, Tennis Court Bookings: Non-Member - Non-Prime	Jan. 1/23	\$28.42
Community Recreation & Leisure Programs, North London Centre, Tennis Court Bookings: Non-Member - same day booking	Jan. 1/23	\$22.61



## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Community Recreation & Leisure Programs, North London Centre, Squash: Member - Prime	Jan. 1/23	\$14.65
Community Recreation & Leisure Programs, North London Centre, Squash: Member - Non-Prime	Jan. 1/23	\$11.97
Community Recreation & Leisure Programs, North London Centre, Squash: Non-Member - Prime	Jan. 1/23	\$18.27
Community Recreation & Leisure Programs, North London Centre, Squash: Non-Member - Non-Prime	Jan. 1/23	\$14.98
Community Recreation & Leisure Programs, North London Centre, Rollerskating Admission: Seniors (55+)	Jan. 1/23	\$7.75
Community Recreation & Leisure Programs, North London Centre, Rollerskating Admission: Adult	Jan. 1/23	\$8.25
Community Recreation & Leisure Programs, North London Centre, Rollerskating Admission: Child	Jan. 1/23	\$6.00
Community Recreation & Leisure Programs, North London Centre, Rollerskating: Skate Rental	Jan. 1/23	\$4.75
Community Recreation & Leisure Programs, North London Centre, Rollerskating, 10 Visit Skate Pass: Seniors (55+)	Jan. 1/23	\$61.73

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Community Recreation & Leisure Programs, North London Centre, Rollerskating, 10 Visit Skate Pass: Adult	Jan. 1/23	\$65.71
Community Recreation & Leisure Programs, North London Centre, Rollerskating, 10 Visit Skate Pass: Child	Jan. 1/23	\$47.79
Community Recreation & Leisure Programs, Seniors Centres and Programs, Membership Fees: One Centre Only (Per Year)	Jan. 1/23	\$48.51
Community Recreation & Leisure Programs, Seniors Centres and Programs, Membership Fees: Both Centres (Per Year)	Jan. 1/23	\$61.65
Community Recreation & Leisure Programs, Seniors Centres and Programs, Membership Fees: Senior Satellites (Per Year) Per Satellite	Jan. 1/23	\$10.56
Community Recreation & Leisure Programs, Seniors Centres and Programs, Membership Fees: Seniors Centre Member Programs	Jan. 1/23	\$1.00 to \$5.00
Community Recreation & Leisure Programs, Seniors Centres and Programs, Membership Fees: Senior Satellites (Per Year) Multi-Site Bundle	Jan. 1/23	\$29.67
Community Recreation & Leisure Programs, Seniors Centres and Programs, Membership Fees: Seniors Satellites Programs	Jan. 1/23	\$2.15 to \$10.25
Community Recreation & Leisure Programs, Seniors Centres and Programs, Membership Fees: Special Events	Jan. 1/23	\$9.00 to \$15.00
Community Recreation & Leisure Programs, Seniors Centres and Programs, Membership Fees: Bus Trips	Jan. 1/23	\$80.00 to \$120.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Community Recreation & Leisure Programs, Youth Programs: Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/23	\$36.40
Community Recreation & Leisure Programs, Youth Programs: Fall/Winter/Spring (Average Fee-8 weeks)	Apr. 1/23	\$36.95
Community Recreation & Leisure Programs, Day Camp (per week): Neighbourhood Camp Base Fee	Jan. 1/23	\$140.40
Community Recreation & Leisure Programs, Day Camp (per week): Neighbourhood Camp Base Fee	Apr. 1/23	\$142.51
Community Recreation & Leisure Programs, Day Camp (per week): Specialty Theme Camp Base Fee	Jan. 1/23	\$148.46 to \$247.83
Community Recreation & Leisure Programs, Day Camp (per week): Specialty Theme Camp Base Fee	Apr. 1/23	\$150.69 to \$251.55
Community Recreation & Leisure Programs, Day Camp (per week): Before or After Program	Jan. 1/23	\$32.00
Community Recreation & Leisure Programs, Day Camp (per week): Before and After Program	Jan. 1/23	\$47.00
Community Recreation & Leisure Programs, Day Camp (per week): PD Day Camps	Jan. 1/23	\$31.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Community Recreation & Leisure Programs, Day Camp (per week): Youth Camp/Summer Surprise	Jan. 1/23	\$168.35
Community Recreation & Leisure Programs, Day Camp (per week): Youth Camp/Summer Surprise	Apr. 1/23	\$170.88
Community Recreation & Leisure Programs, Leadership: Leader in Training I	Jan. 1/23	\$80.52
Community Recreation & Leisure Programs, Leadership: Leader in Training I	Apr. 1/23	\$81.72
Community Recreation & Leisure Programs, Leadership: Leader in Training II	Jan. 1/23	\$144.30
Community Recreation & Leisure Programs, Leadership: Leader in Training II	Apr. 1/23	\$146.47
Community Recreation & Leisure Programs, Leadership: Leader in Training III	Jan. 1/23	\$189.27
Community Recreation & Leisure Programs, Leadership: Leader in Training III	Apr. 1/23	\$192.11
Community Recreation & Leisure Programs, Adult Programs: Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/23	\$67.22

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Community Recreation & Leisure Programs, Adult Programs: Fall/Winter/Spring (Average Fee-8 weeks)	Apr. 1/23	\$68.22
Community Recreation & Leisure Programs, Older Adult Programs: Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/23	\$67.22
Community Recreation & Leisure Programs, Older Adult Programs: Fall/Winter/Spring (Average Fee-8 weeks)	Apr. 1/23	\$68.22
Golf Courses, Thames Valley Golf Course, Member Classic Green Fees: Shoulder Season	Jan. 1/23	\$22.00
Golf Courses, Thames Valley Golf Course, Member Classic Green Fees: Prime Time	Jan. 1/23	\$27.00
Golf Courses, Thames Valley Golf Course, Member Classic Green Fees: Non-Prime Time	Jan. 1/23	\$22.00
Golf Courses, Thames Valley Golf Course, Member Classic Green Fees: Twilight	Jan. 1/23	\$17.00
Golf Courses, Thames Valley Golf Course, Member Classic Green Fees: Junior Rate	Jan. 1/23	\$14.00
Golf Courses, Thames Valley Golf Course, Guest Classic Green Fees: Shoulder Season	Jan. 1/23	\$35.00

# Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

## Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Golf Courses, Thames Valley Golf Course, Guest Classic Green Fees: Prime Time	Jan. 1/23	\$45.00
Golf Courses, Thames Valley Golf Course, Guest Classic Green Fees: Non-Prime Time	Jan. 1/23	\$38.00
Golf Courses, Thames Valley Golf Course, Guest Classic Green Fees: Twilight	Jan. 1/23	\$25.00
Golf Courses, Thames Valley Golf Course, Guest Classic Green Fees: Junior Rate	Jan. 1/23	\$20.00
Golf Courses, Thames Valley Golf Course, Guest Classic Green Fees: Cart & Golf Package	Jan. 1/23	\$58.00
Golf Courses, Thames Valley Golf Course, Hickory Green Fees Member: All Day	Jan. 1/23	\$14.00
Golf Courses, Thames Valley Golf Course, Hickory Green Fees Member, Junior Rate	Jan. 1/23	\$12.00
Golf Courses, Thames Valley Golf Course, Hickory Green Fees Guest, All Day:	Jan. 1/23	\$23.00
Golf Courses, Thames Valley Golf Course, Hickory Green Fees Guest, Junior Rate	Jan. 1/23	\$19.00
Golf Courses, Thames Valley Golf Course, Hickory Green Fees Guest, Hickory 9 Hole - Special	Jan. 1/23	\$19.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Golf Courses, Fanshawe Golf Course, Traditional Green Fees Member: Shoulder season	Jan. 1/23	\$22.00
Golf Courses, Fanshawe Golf Course, Traditional Green Fees Member: Prime Time	Jan. 1/23	\$27.00
Golf Courses, Fanshawe Golf Course, Traditional Green Fees Member: Non-Prime Time	Jan. 1/23	\$22.00
Golf Courses, Fanshawe Golf Course, Traditional Green Fees Member: Twilight	Jan. 1/23	\$17.00
Golf Courses, Fanshawe Golf Course, Traditional Green Fees Member: Junior Rate	Jan. 1/23	\$14.00
Golf Courses, Fanshawe Golf Course, Traditional Classic Green Fees: Shoulder Season	Jan. 1/23	\$35.00
Golf Courses, Fanshawe Golf Course, Traditional Classic Green Fees: Prime Time	Jan. 1/23	\$45.00
Golf Courses, Fanshawe Golf Course, Traditional Classic Green Fees: Non-Prime Time	Jan. 1/23	\$38.00
Golf Courses, Fanshawe Golf Course, Traditional Classic Green Fees: Twilight	Jan. 1/23	\$25.00
Golf Courses, Fanshawe Golf Course, Traditional Classic Green Fees: Junior Rate	Jan. 1/23	\$20.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Golf Courses, Fanshawe Golf Course, Traditional Classic Green Fees: Cart & Golf Package	Jan. 1/23	\$58.00
Golf Courses, Fanshawe Golf Course, Quarry Green Fees Member: Shoulder Season	Jan. 1/23	\$17.00
Golf Courses, Fanshawe Golf Course, Quarry Green Fees Member: Prime Time	Jan. 1/23	\$22.00
Golf Courses, Fanshawe Golf Course, Quarry Green Fees Member: Non-Prime Time	Jan. 1/23	\$20.00
Golf Courses, Fanshawe Golf Course, Quarry Green Fees Member: Twilight	Jan. 1/23	\$17.00
Golf Courses, Fanshawe Golf Course, Quarry Green Fees Member: Junior Rate	Jan. 1/23	\$14.00
Golf Courses, Fanshawe Golf Course, Quarry Green Fees Guest: Shoulder Season	Jan. 1/23	\$29.00
Golf Courses, Fanshawe Golf Course, Quarry Green Fees Guest: Prime Time	Jan. 1/23	\$36.00
Golf Courses, Fanshawe Golf Course, Quarry Green Fees Guest: Non-Prime Time	Jan. 1/23	\$33.00
Golf Courses, Fanshawe Golf Course, Quarry Green Fees Guest: Twilight	Jan. 1/23	\$26.00



## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Golf Courses, Fanshawe Golf Course, Quarry Green Fees Guest: Junior Rate	Jan. 1/23	\$21.00
Golf Courses, Fanshawe Golf Course, Quarry Green Fees Guest: Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/23	\$48.00
Golf Course, Fanshawe Golf Course, Quarry Green Fees Guest: Non-Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/23	\$42.00

# Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

## Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Golf Courses, Other Green Fees: Fanshawe - Parkside Nine	Jan. 1/23	\$0.00
Golf Courses: Other Green Fees: Promotional Rates	Jan. 1/23	\$20.00 to \$50.00
Golf Courses, Golf, Unlimited Membership All Courses (7 days): Adult	Jan. 1/23	\$1,575.00
Golf Courses, Golf, Unlimited Membership All Courses (7 days), Adult Payment Plan (March to July 15)	Jan. 1/23	\$1,625.00
Golf Courses, Golf, Unlimited Membership All Courses (7 days), Senior (65 and over)	Jan. 1/23	\$1,425.00
Golf Courses, Golf, Unlimited Membership All Courses (7 days), Senior (65 and over) Payment Plan	Jan. 1/23	\$1,475.00
Golf Courses, Golf, Unlimited Membership All Courses (7 days), Youth (9 to 18)	Jan. 1/23	\$475.00
Golf Courses, Golf, Unlimited Membership All Courses (7 days), Youth (9 to 18) Payment Plan	Jan. 1/23	\$525.00
Golf Courses, Golf, Unlimited Membership All Courses (7 days), Intermediate/Student (19 to 24)	Jan. 1/23	\$1,000.00
Golf Courses, Golf, Unlimited Membership All Courses (7 days), Intermediate (25 to 29)	Jan. 1/23	\$1,050.00
Golf Courses, Golf, Unlimited Membership All Courses (7 days), Intermediate/Student (19 to 24) Payment Plan	Jan. 1/23	\$1,050.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Golf Courses, Golf, Value (19+) any course Monday to Friday, restricted to RR, Quarry and Hickory on weekends	Jan. 1/23	\$1,200.00
Golf Courses, Golf, Value (19+) any course Monday to Friday, restricted to RR, Quarry and Hickory on weekends Payment Plan	Jan. 1/23	\$1,250.00
Golf Courses, Golf, Hickory (9 to 18)	Jan. 1/23	\$275.00
Golf Courses, Golf, Unlimited Hickory (19+) (7 Days)	Jan. 1/23	\$650.00
Golf Courses, Golf, Regular Memberships (7 days): Adult (19+)	Jan. 1/23	\$279.00
Golf Courses, Golf, Regular Memberships (7 days): Senior (65 and over)	Jan. 1/23	\$259.00
Golf Courses, Golf, Regular Memberships (7 days): Youth (9 to 18)	Jan. 1/23	\$149.00
Golf Courses, Golf, Regular Memberships (7 days): Hickory (19 and over)	Jan. 1/23	\$159.00
Golf Courses, Golf, Regular Memberships (7 days): Hickory (9 to 18)	Jan. 1/23	\$49.00
Golf Courses, Golf Lessons: Spectrum Adult & Senior Spring Classes	Jan. 1/23	\$115.00
Golf Courses, Golf Lessons: Spectrum Junior Boy/Girls Summer Classes	Jan. 1/23	\$125.00
Golf Courses, Golf Lessons: Spectrum Boot Camp	Jan. 1/23	\$140.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Golf Courses, Golf Lessons: Spectrum Winter Junior Classes	Jan. 1/23	\$80.00
Golf Courses, Golf Lessons: Spectrum Winter Adult Classes	Jan. 1/23	\$110.00
Golf Courses, Pro Shop Services, Electric Cart Rental: Single Riders: Prime Time (All Courses)	Jan. 1/23	\$20.00
Golf Courses, Pro Shop Services, Electric Cart Rental: Single Riders: Non-Prime Time (All Courses)	Jan. 1/23	\$17.00
Golf Courses, Pro Shop Services, Electric Cart Rental: Single Riders: Hickory (any time)	Jan. 1/23	\$13.00
Golf Courses, Pro Shop Services: Electric Cart Rental - 18 Hole Unlimited	Jan. 1/23	\$775.00
Golf Courses, Pro Shop Services: Electric Cart Rental - 20X Rides 18 Holes Prime	Jan. 1/23	\$340.00
Golf Courses, Pro Shop Services: Electric Cart Rental - 20X Rides 18 Holes Non-Prime	Jan. 1/23	\$260.00
Golf Courses, Pro Shop Services: Electric Cart Rental - 20X Rides 9 Holes	Jan. 1/23	\$170.00
Golf Courses, Pro Shop Rentals: Pull Carts	Jan. 1/23	\$5.00
Golf Courses, Pro Shop Rentals: Pull Carts Annual Fee	Jan. 1/23	\$100.00
Golf Courses, Pro Shop Rentals: Club Rental 18 holes	Jan. 1/23	\$10.00

# Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

## Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Golf Courses, Pro Shop Rentals: Club Rental 9 holes	Jan. 1/23	\$5.00
Golf Courses, Pro Shop Rentals: Club Storage (Season) - Adult	Jan. 1/23	\$75.00
Golf Courses, Pro Shop Rentals: Club Storage (Season) - Power Caddie	Jan. 1/23	\$110.00
Golf Courses, Pro Shop Rentals: Indoor Range - One Hour	Jan. 1/23	\$5.00
Golf Courses, Pro Shop Rentals: Indoor Range - 1/2 Hour	Jan. 1/23	\$3.00
Special Events Coordination, Special Events: Major Special Event Admin. Fee	Jan. 1/23	\$73.80
Special Events Coordination, Special Events: Other Administration Fee	Jan. 1/23	\$36.65
Special Events Coordination, Special Events: Attendants (per hour)	Jan. 1/23	\$17.50
Special Events Coordination, Special Events: Beer Gardens Permit (per event)	Jan. 1/23	\$355.55
Special Events Coordination, Special Events: Kiwanis Memorial Bandshell Victoria Park (per hour)	Jan. 1/23	\$16.50
Special Events Coordination, Special Events: Non-Profit Parkland Rental Fee (per day)	Jan. 1/23	\$104.57
Special Events Coordination, Special Events: Commercial Parkland Rental Fee (per day)	Jan. 1/23	\$735.50

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Special Events Coordination, Special Events: Showmobile Rental-Private/Commercial	Jan. 1/23	\$642.15
Special Events Coordination, Special Events: Showmobile Rental-Not for Profit	Jan. 1/23	\$576.30
Special Events Coordination, Special Events: Vendor Permits –/unit/year with business license	Jan. 1/23	\$39.80
Special Events Coordination, Special Events: Vendor Permits –/event no business license	Jan. 1/23	\$124.75
Special Events Coordination, Special Events: Vendor Permit – 1 to 3 days (under 10 ft.)	Jan. 1/23	\$62.65
Special Events Coordination, Special Events: Vendor Permit – 1 to 3 days (over 10 ft.)	Jan. 1/23	\$124.75
Special Events Coordination, Special Events: Vendor Permit - 4+ days (under 10 ft.)	Jan. 1/23	\$73.80
Special Events Coordination, Special Events: Vendor Permit - 4+ days (over 10 ft.)	Jan. 1/23	\$140.30
Special Events Coordination, Special Events: Electrical Service (per ped./day)	Jan. 1/23	\$10.45
Special Events Coordination, Special Events: Picnic Tables (per table)	Jan. 1/23	\$28.70
Special Events Coordination, Special Events: Water Service (per day)	Jan. 1/23	\$25.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Special Events Coordination, Special Events: Hay Bale	Jan. 1/23	\$6.80
Special Events Coordination, Special Events: Skateboard Feature Removal	Jan. 1/23	\$1,527.30
Special Events Coordination, Special Events: Bleacher Rental	Jan. 1/23	\$851.25
Special Events Coordination, Special Events: Bleacher Rental - each additional day	Jan. 1/23	\$364.60
Special Events Coordination, Special Events: Garbage Bin - per event not on City of London property	Jan. 1/23	\$12.80
Special Events Coordination, Special Events: Springbank Gardens Special Event Set Up Fee (per hour)	Jan. 1/23	\$34.00
Special Events Coordination, Special Events: Filming (Commercial/For Profit) per day	Jan. 1/23	\$100.00
Special Events Coordination, Special Events: Filming (Not for Profit) flat rate	Jan. 1/23	\$50.00
Special Events Coordination, Special Events: Filming Student Project	Jan. 1/23	\$0.00
Special Events Coordination, Special Events: Filming B Roll	Jan. 1/23	\$25.00
Special Events Coordination, Special Events: Movie Screen per day	Jan. 1/23	\$30.00
Special Events Coordination, Special Events: Clean Up Deposit	Jan. 1/23	\$1,000.00
Special Events Coordination, Special Events: Barricades - per event not on City of London property	Jan. 1/23	\$6.15

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Special Events Coordination, Civic Garden Complex - Hall Rentals: Horticultural Group Rentals (per hour)	Jan. 1/23	\$19.20
Special Events Coordination, Civic Garden Complex - Hall Rentals: Wedding Rate - Half Day	Jan. 1/23	\$670.80
Special Events Coordination, Civic Garden Complex - Hall Rentals: Wedding Rate - Full Day	Jan. 1/23	\$1,042.30
Special Events Coordination, Civic Garden Complex - Hall Rentals: Special Occasions (maximum 4 Hours)	Jan. 1/23	\$335.40
Special Events Coordination, Civic Garden Complex - Hall Rentals: Special Occasions - Full Day	Jan. 1/23	\$1,042.80
Special Events Coordination, Civic Garden Complex - Hall Rentals: Commercial - Half Day	Jan. 1/23	\$714.80
Special Events Coordination, Civic Garden Complex - Hall Rentals: Commercial - Full Day	Jan. 1/23	\$1,340.55
Special Events Coordination, Civic Garden Complex - Hall Rentals: Conservatory for Pictures (per hour)	Jan. 1/23	\$45.70
Special Events Coordination, Civic Garden Complex - Hall Rentals: Business Meetings "A" - full day	Jan. 1/23	\$335.40



## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Special Events Coordination, Civic Garden Complex - Hall Rentals: Business Meetings "B" - half day	Jan. 1/23	\$224.50
Special Events Coordination, Civic Garden Complex - Hall Rentals: Rental Set Up Fee (4 hour maximum)	Jan. 1/23	\$181.55
Special Events Coordination, Springbank Gardens - Private Events: Wedding Rate - Half Day	Jan. 1/23	\$670.80
Special Events Coordination, Springbank Gardens - Private Events: Wedding Rate - Full Day	Jan. 1/23	\$1,042.30
Special Events Coordination, Springbank Gardens - Private Events: Commercial - Half Day	Jan. 1/23	\$714.30
Special Events Coordination, Springbank Gardens - Private Events: Commercial - Full Day	Jan. 1/23	\$1,340.55
Special Events Coordination, Springbank Gardens - Private Events: Not for Profit Company (under 8 hours)	Jan. 1/23	\$183.60
Special Events Coordination, Springbank Gardens - Private Events: Not for Profit Company (over 8 hours)	Jan. 1/23	\$367.80
Special Events Coordination, Springbank Gardens - Private Events: Special Occasions (maximum 4 hours)	Jan. 1/23	\$335.35
Special Events Coordination, Springbank Gardens - Private Events: Special Occasions - Full Day	Jan. 1/23	\$1,042.30

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Special Events Coordination, Springbank Gardens - Private Events: Table for Special Events	Jan. 1/23	\$6.40
Special Events Coordination, Springbank Gardens - Private Events: Chair for Special Events	Jan. 1/23	\$1.40
Special Events Coordination, Springbank Gardens - Private Events: Rental Set Up Fee (4 hour maximum)	Jan. 1/23	\$181.55
Sports Services: Basketball	Jan. 1/23	\$594.00
Sports Services: Basketball	Sept. 1/23	\$603.00
Sports Services: Volleyball	Jan. 1/23	\$648.00
Sports Services: Volleyball	Sept. 1/23	\$658.00
Sports Services: Beach Volleyball - Minor - (Per 2 hours)	Jan. 1/23	\$21.00
Sports Services: Beach Volleyball - Adult - (Per 2 hours)	Jan. 1/23	\$28.00
Sports Services: Cricket (Per 2 hours)	Jan. 1/23	\$16.00
Sports Services, Ball Diamond Permit Fees (Per 2 Hours/Week): Adult Affiliate	Jan. 1/23	\$49.00
Sports Services, Ball Diamond Permit Fees (Per 2 Hours/Week): Minor Affiliate	Jan. 1/23	\$22.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Sports Services, Ball Diamond Permit Fees (Per 2 Hours/Week): Minor Affiliate - Irrigated	Jan. 1/23	\$35.00
Sports Services, Ball Diamond Permit Fees (Per 2 Hours/Week): Adult Affiliate - Irrigated	Jan. 1/23	\$80.00
Sports Services, Ball Diamond Permit Fees (Per 2 Hours/Week): Lights	Jan. 1/23	\$15.25
Sports Services, Ball Diamond Permit Fees (Per 2 Hours/Week): Tournament Rate	Jan. 1/23	Rate +10%
Sports Services, Ball Diamond Permit Fees (Per 2 Hours/Week): Non-Affiliate Premium	Jan. 1/23	Rate + 5%
Sports Services, Labatt Park: Minor Affiliate - 2hrs	Jan. 1/23	\$57.50
Sports Services, Labatt Park: Minor Affiliate - 4hrs	Jan. 1/23	\$84.50
Sports Services, Labatt Park: Minor Affiliate - 6hrs	Jan. 1/23	\$115.00
Sports Services, Labatt Park: Adult Affiliate - 2hrs	Jan. 1/23	\$217.00
Sports Services, Labatt Park: Adult Affiliate - 4hrs	Jan. 1/23	\$326.00
Sports Services, Labatt Park: Stadium Sports field Lighting	Jan. 1/23	\$23.00
Sports Services, Labatt Park: Social Function - 4 hours or less	Jan. 1/23	\$506.00
Sports Services, Soccer Fees (Per 2 Hours): Minor Affiliate Non-Irrigated	Jan. 1/23	\$22.00

# Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

## Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Sports Services, Soccer Fees (Per 2 Hours): Adult Affiliate Non-Irrigated	Jan. 1/23	\$29.00
Sports Services, Soccer Fees (Per 2 Hours): Minor Affiliate Irrigated	Jan. 1/23	\$65.50
Sports Services, Soccer Fees (Per 2 Hours): Minor Affiliate Lighted Irrigated	Jan. 1/23	\$96.00
Sports Services, Soccer Fees (Per 2 Hours): City Wide Artificial Turf Affiliate Minor Rate	Jan. 1/23	\$94.00
Sports Services, Soccer Fees (Per 2 Hours): City Wide Artificial Turf Affiliate Minor Rate - Lighted	Jan. 1/23	\$131.50
Sports Services, Soccer Fees (Per 2 Hours): Adult Affiliate Irrigated	Jan. 1/23	\$96.00
Sports Services, Soccer Fees (Per 2 Hours): Adult Affiliate Lighted and Irrigated	Jan. 1/23	\$125.50
Sports Services, Soccer Fees (Per 2 Hours): City Wide Artificial Turf Adult Affiliate Rate	Jan. 1/23	\$137.00
Sports Services, Soccer Fees (Per 2 Hours): City Wide Artificial Turf Adult Affiliate Rate - Lighted	Jan. 1/23	\$176.00
Sports Services, Soccer Fees (Per 2 Hours): City Wide Artificial Turf - Non-Prime Time	Jan. 1/23	\$58.00
Sports Services, Soccer Fees (Per 2 Hours): Minor Affiliate Mini Irrigated	Jan. 1/23	\$26.50
Sports Services, Soccer Fees (Per 2 Hours): Mid-Size Affiliate Minor Irrigated	Jan. 1/23	\$33.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Sports Services, Soccer Fees (Per 2 Hours): Non-Affiliate Premium	Jan. 1/23	Rate + 5%
Storybook Gardens: One Individual Annual Pass	Jan. 1/23	\$35.40
Storybook Gardens: Annual Pass, Bulk Purchase Rate, 20 to 99	Jan. 1/23	\$30.97
Storybook Gardens: Annual Pass, Bulk Purchase Rate, 100+	Jan. 1/23	\$28.32
Storybook Gardens: Season Ride Pass	Jan. 1/23	\$30.09
Storybook Gardens, Regular Admissions (Summer): Adult	Jan. 1/23	\$9.00
Storybook Gardens, Regular Admissions (Summer): Child	Jan. 1/23	\$9.00
Storybook Gardens, Regular Admissions (Summer): Family	Jan. 1/23	\$32.00
Storybook Gardens, Group / Corporate Admissions (Summer): Adult	Jan. 1/23	\$7.00
Storybook Gardens, Group / Corporate Admissions (Summer): Child	Jan. 1/23	\$7.00
Storybook Gardens, Special Event Rates (Summer): 2 for 1 Admission (all ages)	Jan. 1/23	\$5.00
Storybook Gardens, Special Event Rates (Summer): 2 for 1 Admission (Family)	Jan. 1/23	\$20.00
Storybook Gardens, Special Event Rates (Summer): Special Event (all ages)	Jan. 1/23	\$2.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Storybook Gardens, Special Event Rates (Summer): Special Program (all ages)	Jan. 1/23	\$18.00
Storybook Gardens, Special Event Rates (Summer): Twilight Rate (all ages)	Jan. 1/23	\$5.00
Storybook Gardens, Regular Admissions (Winter): Adult	Jan. 1/23	\$4.50
Storybook Gardens, Regular Admissions (Winter): Child	Jan. 1/23	\$3.50
Storybook Gardens, Regular Admissions (Winter): Family	Jan. 1/23	\$13.00
Storybook Gardens, Regular Admissions (Winter): Special Event #1	Jan. 1/23	\$10.00
Storybook Gardens, Regular Admissions (Winter): Special Event #2	Jan. 1/23	\$3.00
Storybook Gardens, Program Revenue: Birthday Parties - Package #1	Jan. 1/23	\$190.00
Storybook Gardens, Program Revenue: Birthday Parties - Package #2	Jan. 1/23	\$230.00
Storybook Gardens, Program Revenue: Celebration Saturday Package	Jan. 1/23	\$300.00
Storybook Gardens, Program Revenue: Celebration Saturday Package or Birthday Parties (per extra child)	Jan. 1/23	\$12.00
Storybook Gardens, Program Revenue: Specialized Summer Day Camp	Jan. 1/23	\$195.00
Storybook Gardens, Program Revenue: Preschool Mini-Camp	Jan. 1/23	\$95.00
Storybook Gardens, Program Revenue: PD Day Camp	Jan. 1/23	\$55.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Storybook Gardens, Program Revenue: Educational Program Group	Jan. 1/23	\$9.00
Storybook Gardens, Miscellaneous Revenue: Amusement Ride and Activity Tickets, each	Jan. 1/23	\$2.75
Storybook Gardens, Miscellaneous Revenue: Amusement Ride and Activity Tickets, 20	Jan. 1/23	\$35.00
Storybook Gardens, Miscellaneous Revenue: Amusement Ride individual day pass	Jan. 1/23	\$14.00
Storybook Gardens, Miscellaneous Revenue: Amusement Ride individual 1/2-day pass	Jan. 1/23	\$7.00
Storybook Gardens, Miscellaneous Revenue: Wagon rentals	Jan. 1/23	\$6.00
Storybook Gardens, Miscellaneous Revenue: Skate rental	Jan. 1/23	\$6.50
Storybook Gardens, Miscellaneous Revenue: Locker rental	Jan. 1/23	\$3.00
Storybook Gardens, Miscellaneous Revenue: Additional Program Staff, per hour	Jan. 1/23	\$18.00
Storybook Gardens, Facility Equipment Rentals: Storybook site rental, summer season, per hour	Jan. 1/23	\$362.00
Storybook Gardens, Facility Equipment Rentals: Storybook site rental, winter season	Jan. 1/23	\$212.50

Note: Current members receive 10% discount on all program fees.

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

### Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Storybook Gardens, Facility Equipment Rentals: Rentals: picnic, chapel, pavilion	Jan. 1/23	\$40.00
Storybook Gardens, Facility Equipment Rentals: Vender Permit – 1 to 3 days (under 10 ft.)	Jan. 1/23	\$59.00
Storybook Gardens, Facility Equipment Rentals: Vender Permit – 1 to 3 days (over 10 ft.)	Jan. 1/23	\$117.50
Storybook Gardens, Facility Equipment Rentals: Ultimate Storybook Family Day Pass #1 - Includes: admission, rides, lunch combo (4), beavertail and 10% gift store	Jan. 1/23	\$95.00
Storybook Gardens, Facility Equipment Rentals: Storybook Family Day Pass #2 (option with gift)	Jan. 1/23	\$110.00
Community Gardens: Plot Rental Fee	Jan. 1/23	\$43.30
Community Gardens: Rototilling Fee	Jan. 1/23	\$40.00
Community Gardens: Neighbourhood Managed Garden Rental Fee - Full Maintenance (per year)	Jan. 1/23	\$41.62/40m <sup>2</sup>
Community Gardens: Neighbourhood Managed Garden Rental Fee - water only (per year)	Jan. 1/23	\$17.79/40m <sup>2</sup>
Recreation Administration: Picnic Site Reservations (Full Day, NP)	Jan. 1/23	\$61.15
Recreation Administration: Picnic Site Reservation (Full Day, P)	Jan. 1/23	\$73.06



# Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

## Service Grouping: Neighbourhood & Recreation Services

Service/Activity	2023 Effective Date	2023 Fee
Recreation Administration: Picnic Site Reservation (Covered, Full Day, NP)	Jan. 1/23	\$87.66
Recreation Administration: Picnic Site Reservation (Covered, Full Day, P)	Jan. 1/23	\$102.27
Recreation Administration: Extra Fee (51 to 100 people)	Jan. 1/23	\$35.00
Recreation Administration: Extra Fee (101 to 150 people)	Jan. 1/23	\$70.00
Recreation Administration: Extra Fee (151+ people)	Jan. 1/23	\$105.00
Recreation Administration: Commercial Fitness Activities in Parks (per hour)	Jan. 1/23	\$28.00
Recreation Administration: Park Signage (in designated parks)	Jan. 1/23	\$35.00
Recreation Administration: Commercial Activities in Parks - non fitness related, per hour	Jan. 1/23	\$63.28
Recreation Administration: Community Events/Activities in Parks - Small (1 to 100, per event)	Jan. 1/23	\$118.15
Recreation Administration: Community Events/Activities in Parks - Large (101 to 300, per event)	Jan. 1/23	\$236.30
Recreation Administration: Private Events/Activities in Parks - Small (1 to 100, per event)	Jan. 1/23	\$236.30
Recreation Administration: Private Events/Activities in Parks - Large (101 to 300, per event)	Jan. 1/23	\$472.65
Recreation Administration: Commercial Skate Park Rental (per hour)	Jan. 1/23	\$31.64

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

Service Grouping: Parks & Urban Forestry

Service/Activity	2023 Effective Date	2023 Fee
Forestry Operations - Boulevard Tree Protection By-law CP.- 22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: <10cm	Jan. 1/23	\$1,240.00
Forestry Operations - Boulevard Tree Protection By-law CP.- 22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 11cm to 20cm	Jan. 1/23	\$1,890.00
Forestry Operations - Boulevard Tree Protection By-law CP.- 22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 21cm to 30cm	Jan. 1/23	\$2,240.00
Forestry Operations - Boulevard Tree Protection By-law CP.- 22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 31cm to 40cm	Jan. 1/23	\$2,590.00
Forestry Operations - Boulevard Tree Protection By-law CP.- 22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 41cm to 50cm	Jan. 1/23	\$3,740.00
Forestry Operations - Boulevard Tree Protection By-law CP.- 22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 51cm to 60cm	Jan. 1/23	\$4,090.00

## Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

Service Grouping: Parks & Urban Forestry

Service/Activity	2023 Effective Date	2023 Fee
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 61cm to 70cm	Jan. 1/23	\$4,440.00
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 71cm to 80cm	Jan. 1/23	\$5,490.00
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 81cm to 90cm	Jan. 1/23	\$5,840.00
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 91cm to 100cm	Jan. 1/23	\$7,190.00
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 101cm to 120cm	Jan. 1/23	\$9,040.00
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 121cm to 130cm	Jan. 1/23	\$9,390.00

# Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

Service Grouping: Parks & Urban Forestry

Service/Activity	2023 Effective Date	2023 Fee
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 131cm to 140cm	Jan. 1/23	\$10,940.00
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 141cm to 150cm	Jan. 1/23	\$11,290.00
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 151cm to 160cm	Jan. 1/23	\$11,640.00
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 161cm to 170cm	Jan. 1/23	\$11,990.00
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 171cm to 180cm	Jan. 1/23	\$12,340.00
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: 181cm to 190cm	Jan. 1/23	\$12,690.00

# Schedule 1, 2023 Fees and Charges – Parks, Recreation & Neighbourhood Services

## Service Grouping: Parks & Urban Forestry

Service/Activity	2023 Effective Date	2023 Fee
Forestry Operations - Boulevard Tree Protection By-law CP.-22, Tree Removal, Restoration, Tree Size (DBH) Diameter at Breast Height: >191cm	Jan. 1/23	\$13,040.00
Urban Forestry - Tree Protection By-law C.P.-1515-228: Injure or Destroy any Tree that the City Planner accepts is hazardous	Jan. 1/23	No fee
Urban Forestry - Tree Protection By-law C.P.-1515-228: Injure or Destroy any Tree where that Injury, or Destruction is required under any Court Order or an Order issued under in accordance with an Act or Regulation or other By-law	Jan. 1/23	No fee
Urban Forestry - Tree Protection By-law C.P.-1515-228: Remove any Tree that is fallen, falling, or dead or dying, from natural causes	Jan. 1/23	No fee
Urban Forestry - Tree Protection By-law C.P.-1515-228: Injure or Destroy one Distinctive Tree	Jan. 1/23	\$100/tree
Urban Forestry - Tree Protection By-law C.P.-1515-228, Injure or Destroy one to three living Trees within a Tree Protection Area: Less than 50cm diameter	Jan. 1/23	\$75/tree
Urban Forestry - Tree Protection By-law C.P.-1515-228, Injure or Destroy one to three living Trees within a Tree Protection Area: More than 50cm diameter	Jan. 1/23	\$100/tree
Urban Forestry - Tree Protection By-law C.P.-1515-228, Injure or Destroy four or more living Trees within a Tree Protection Area: Less than 50cm diameter	Jan. 1/23	\$75/tree
Urban Forestry - Tree Protection By-law C.P.-1515-228, Injure or Destroy four or more living Trees within a Tree Protection Area: More than 50cm diameter	Jan. 1/23	\$100/tree up to a maximum of \$1,000
Urban Forestry - Tree Protection By-law C.P.-1515-228: Developer - Subdivision Trees	Jan. 1/23	Cost plus 15% Admin Fee

# Schedule 1, 2023 Fees and Charges – Planning and Development

## Service Grouping: Building Approvals

Service/Activity	2023 Effective Date	2023 Fee
Drainlayer Exam Fees	Jan. 1/23	\$100.00
Building Lawyers Letters/Work Order Letter	Jan. 1/23	\$100.00/\$130.00
Building Other Letters	Jan. 1/23	\$100.00/\$130.00
Zoning Compliance Letters	Jan. 1/23	\$100.00
Building and Plumbing Information Request	Jan. 1/23	\$95.00 for the first request/permit. Additional permits for the same address, \$15.00 each
Building Control Subscriptions and Publications	Jan. 1/23	Cost: Appendix A
Building Code Order Registration	Jan. 1/23	\$125.00
Building Code Order Deregistration	Jan. 1/23	\$125.00

# Schedule 1, 2023 Fees and Charges – Planning and Development

## Service Grouping: Development Services

Service/Activity	2023 Effective Date	2023 Fee
Official Plan/Zoning Amendments: Official Plan Amendment <sup>+</sup>	Jan. 1/23	\$13,000.00
Official Plan/Zoning Amendments: Zoning By-law Amendment <sup>+</sup>	Jan. 1/23	\$12,000.00
Official Plan/Zoning Amendments: Combined OPA/ZBA <sup>+</sup>	Jan. 1/23	\$21,000.00
Official Plan/Zoning Amendments: Temporary Use By-law <sup>+</sup>	Jan. 1/23	\$1,566.00
Other Development Applications: Pre-Application Consultation Fee (refunded upon submission of an application) <sup>+</sup>	Jan. 1/23	\$301.00
Other Development Applications: Removal of Holding Provisions <sup>+</sup>	Jan. 1/23	\$1,205.00
Other Development Applications: Boulevard Parking Applications	Jan. 1/23	\$1,058.00
Other Development Applications: Telecommunications Tower Letters	Jan. 1/23	\$125.00
Other Development Applications: Non-sufficient Funds (NSF)	Jan. 1/23	\$45.00
Other Development Applications: Reports and White Prints	Jan. 1/23	Appendix B
Municipal Service and Financing Agreements: Application Fee <sup>+</sup>	Jan. 1/23	\$2,000.00
Municipal Service and Financing Agreements: Agreement Processing Fee <sup>+</sup>	Jan. 1/23	\$3,000.00
Municipal Service and Financing Agreement: Pre-Application Consultation Fee <sup>+</sup> (refunded upon submission of an application)	Jan. 1/23	\$250.00
Site Plan: Residential 1 to 5 units <sup>+</sup>	Jan. 1/23	\$1,205.00
Site Plan: Residential over 5 units <sup>+</sup>	Jan. 1/23	\$1,205.00 plus \$60.00/unit
Site Plan: Non-Residential Development <sup>+</sup> (Applicable to all non-residential site plans)	Jan. 1/23	\$1,205.00 plus variable fee of (total Gross Floor Area square metre -1000 square metre x \$1.24)

# Schedule 1, 2023 Fees and Charges – Planning and Development

## Service Grouping: Development Services

Service/Activity	2023 Effective Date	2023 Fee
Site Plan: Amendment to existing Site Plan with no building or addition or no new building <sup>+</sup>	Jan. 1/23	\$904.00
Site Plan: Plus for Fire Route/Amendment to Fire Route <sup>+</sup>	Jan. 1/23	\$904.00
Site Plan: Removal of Holding Provision <sup>+</sup>	Jan. 1/23	\$1,205.00
Site Plan: Extension of Temporary Use By-law <sup>+</sup>	Jan. 1/23	\$1,566.00
Site Plan: Part Lot Control Exemption <sup>+</sup>	Jan. 1/23	\$240.00
Site Plan: Municipal Street Renumbering <sup>+</sup>	Jan. 1/23	\$602.00
Site Plan: Compliance Re-inspections (Subdivision, Condominium and Site Plan) <sup>+</sup> (applies after second inspection)	Jan. 1/23	\$301.00
Site Plan: Development Services Lawyers Letters	Jan. 1/23	\$90.00/\$120.00
Site Plan: Official Plan Amendment <sup>+</sup>	Jan. 1/23	\$13,000.00
Site Plan: Zoning By-law Amendment <sup>+</sup>	Jan. 1/23	\$12,000.00
Site Plan: Combined Official Plan/Zoning By-law Amendments <sup>+</sup>	Jan. 1/23	\$21,000.00
Site Plan: Commemorative Street Application Fee <sup>+</sup>	Jan. 1/23	\$602.00
Site Plan: Street Renaming <sup>+</sup>	Jan. 1/23	\$602.00 plus costs of signage, installation, advertising and \$200.00 /house
Subdivisions: Application Fee <sup>+</sup>	Jan. 1/23	\$17,689.00 plus variable fees of \$181.00 per single family lot*, plus \$361.00 per block for multiple family, residential, commercial, industrial, institutional or park blocks**
<p>*Applicant is required to provide a reasonable estimate of the lot yield based on single detached residential zone requested if the plan is a "block" plan (single detached lotting not shown).</p> <p>**There is no fee for road widening or reserve blocks</p>		
Subdivisions: Revisions <sup>+</sup>	Jan. 1/23	\$1,205.00



# Schedule 1, 2023 Fees and Charges – Planning and Development

## Service Grouping: Development Services

Service/Activity	2023 Effective Date	2023 Fee
Draft Approval Extension: Up to 6 months <sup>+</sup>	Jan. 1/23	\$1,205.00
Draft Approval Extension: Longer than 6 months <sup>+</sup> Plus variable fee of \$50.00 per single family lot*, plus \$100.00 per block for multiple family, residential, commercial, industrial, institutional or park blocks** (excludes lots/blocks that have already been registered) *Applicant is required to provide a reasonable estimate of the lot yield based on single detached residential zone. **There is no fee for road widening or reserve blocks.	Jan. 1/23	\$1,205.00
Draft Approval Extension: Subdivision Agreement Registration	Jan.1/23	\$70.00
Draft Approval Extension: Part Lot Control <sup>+</sup>	Jan. 1/23	\$240.00
Draft Approval Extension: Minor Variance/Committee of Adjustment <sup>+</sup>	Jan. 1/23	\$482.00 to \$1,446.00
Draft Approval Extension: Deeming By-law <sup>+</sup>	Jan. 1/23	\$1,205.00
Consents: Lot Creation <sup>+</sup>	Jan. 1/23	\$1,807.00 for first lot to be created and \$181.00 for each additional lot
Consents: Other Consents <sup>+</sup>	Jan. 1/23	\$1,362.00
Consents: Certification of Deed	Jan. 1/23	\$100.00 for first certificate and \$200.00 for each additional certificate
Condominium-Amalgamated: Application Fee <sup>+</sup>	Jan. 1/23	\$2,168.00
Condominium-Amalgamated: Revision to Application Draft Approval <sup>+</sup>	Jan. 1/23	\$240.00
Condominium-Amalgamated: Draft Approval Extension Fee <sup>+</sup>	Jan. 1/23	\$120.00
Condominium-Standard, Phased, Common Element, Leasehold: Application Fee <sup>+</sup>	Jan. 1/23	\$5,421.00
Condominium-Standard, Phased, Common Element, Leasehold: Revisions to Application or Draft Approval <sup>+</sup>	Jan. 1/23	\$240.00

# Schedule 1, 2023 Fees and Charges – Planning and Development

## Service Grouping: Development Services

Service/Activity	2023 Effective Date	2023 Fee
Condominium-Standard, Phased, Common Element, Leasehold: Draft Approval Extension Fee <sup>+</sup>	Jan. 1/23	\$120.00
Condominium-Vacant Land: Application Fee <sup>+</sup>	Jan. 1/23	\$9,035.00 plus \$181.00/unit
Condominium-Vacant Land: Revisions to Application or Draft Approval <sup>+</sup>	Jan. 1/23	\$1,205.00
Condominium-Vacant Land: Draft Approval Extension <sup>+</sup>	Jan. 1/23	\$602.00
Subdivisions: Letters/Statements Required by Condominium Act	Jan. 1/23	\$30.00
Engineering Review: Ministry of the Environment Certificate of Approval	Jan. 1/23	Range of Fixed Fees
Engineering Review: Water Permit Fees	Jan. 1/23	\$1,200.00/ \$2,400.00
Engineering Review: Drawing Review	Jan. 1/23	\$69.00/lot or block /submission
Ontario Feed In Tariff Applications: Micro FIT (renewable electricity generation projects of 10 kw or less)	Jan. 1/23	\$60.00
Ontario Feed In Tariff Applications: FIT - Category 1 (All rooftop solar panel installations anywhere)	Jan. 1/23	\$30.00
Ontario Feed In Tariff Applications: FIT - Category 2 (All ground mounted solar panel installations at specific locations with little impact on adjacent properties)	Jan. 1/23	\$300.00
Ontario Feed In Tariff Applications: FIT - Category 3 (Wind turbines, biomass and biogas installations at specific locations)	Jan. 1/23	\$1,000.00
Finance: Lawyers Responses	Jan. 1/23	\$60.00

### Note:

- 1) 3 Lodging house units is the equivalent of 1 dwelling unit.
- 2) All numbers that exceed a whole number shall be taken to the next highest whole number.
- 3) Fee names marked with "+" will be indexed annually commencing January 1, 2020. As per Amendments to Consolidated Fees and Charges By-Law A-55, the index value for fee increases are to be taken from the same index as Development Charges. The Construction Cost Index uses the 3rd quarter publication from Statistics Canada, available in November of each year. The fees identified are those for 2022, which will be indexed to 2023 values. The index increase generally ranges between 2.5% and 3.5%.

Note that after the indexed rate is applied, as per By-law A-55, all fees are then rounded to the next highest dollar amount.

## 2023 Fees and Charges – Planning and Development Services

### Appendix A – Fee Detail Information

#### Building Approvals (Subscriptions and Publications)

Service/Activity	2023 Effective Date	2023 Fee
Weekly Report	Jan. 1/23	\$7.00
Weekly Report – per year	Jan. 1/23	\$275.00
Monthly Report – per year	Jan. 1/23	\$50.00
Information Request	Jan. 1/23	\$95.00 for the first request/ permit. Additional permits for the same address, \$15 each
Plan Reproductions	Jan. 1/23	\$8.00/\$4.00 /\$1.00 first copy and \$0.20 additional pages
Complete Backflow Prevention Tester Kit	Jan. 1/23	\$35.00
Testing and Inspection Report Forms	Jan. 1/23	\$10.00
Regular Tester Tags and Wires	Jan. 1/23	\$12.50
Plastic Tester Tags and Wires	Jan. 1/23	\$16.00 and \$38.00
NSF Cheques	Jan. 1/23	\$45.00
Xerox Copies – per page	Jan. 1/23	\$0.20

## 2023 Fees and Charges – Planning and Development Services

### Appendix B – Fee Detail Information – Sale of Miscellaneous Reports

Service/Activity	2023 Effective Date	2023 Fee
Photocopies / Prints - 8.5 inches X 11 inches or 8.5 inches X 14 inches	Jan. 1/23	\$0.20 per page, minimum charge \$1.00, after 25 pages \$0.10 per page
Photocopies / Prints – 11 inches X 17 inches	Jan. 1/23	\$0.50 per page, minimum charge \$2.00, after 10 pages \$0.25 per page
Registered Plans	Jan. 1/23	\$10.00
Registered Plans Index	Jan. 1/23	\$20.00
Condominium Plans – per sheet	Jan. 1/23	\$20.00
Condominium Map Index	Jan. 1/23	\$10.00
Condominium List – per page	Jan. 1/23	\$0.20
Subdivision Activity Map	Jan. 1/23	\$10.00
Vacant Land Inventory	Jan. 1/23	\$18.00
City Maps 3 feet X 4 feet (1 piece map)	Jan. 1/23	\$10.00
City Maps - 4 feet X 6 feet (2 piece map)	Jan. 1/23	\$20.00
Custom Mapping and GIS Requests	Jan. 1/23	Charged on a time and material basis with a minimum charge of \$35.00. Time at \$30.00 per hour, plus paper @ \$0.20 per linear foot. No charge for internal City projects
Scanning Aerial Photos 8.5 inches X 11 inches or 8.5 inches X 14 inches black/white print only (for one as is copy)	Jan. 1/23	\$2.00
Scanning Aerial Photos - 8.5 inches X 11 inches or 8.5 inches X 14 inches black/white print only (with custom scaling/sizing)	Jan. 1/23	\$5.00
Scanning Aerial Photos - Each additional copy of same	Jan. 1/23	\$2.00

## 2023 Fees and Charges – Planning and Development Services

### Appendix B – Fee Detail Information – Sale of Miscellaneous Reports

Service/Activity	2023 Effective Date	2023 Fee
Official Plan - The London Plan –available from City Planning office and City Clerk’s Department	Jan. 1/23	\$40.00 (includes HST)
Official Plan Schedules - each map	Jan. 1/23	\$10.00
Zoning - Zoning By-law (Z-1) (July 1999) Cerlox version, Mapbook and Textbook - available from City Clerk’s Department only	Jan. 1/23	\$75.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Spay/Cryptorchid	Jan. 1/23	\$30.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Neuter	Jan. 1/23	\$30.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Brief exam with Spay/Neuter	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Microchipping	Jan. 1/23	\$20.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Routine vaccines with spay/neuter	Jan. 1/23	\$6.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: DA2PP Vaccine (Distemper combo) At time of spay/neuter	Jan. 1/23	\$6.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Advantage Multi application (S/M Dog) one time application live fleas/flea dirt at time of spay/neuter (de-wormer too)	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Advantage Multi application (l-xl dog) one time application live fleas/flea dirt at time of spay/neuter (de-wormer too)	Jan. 1/23	\$20.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Selamectin flea treatment (2 applications) take home	Jan. 1/23	\$20.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Cephalexin (antibiotic)	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Otizole Ear Ointment 15 ml	Jan. 1/23	\$22.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Wound repair (clip/clean/debride/suture)	Jan. 1/23	\$20.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Polyp removal (sedate/remove oral, nasal, or ear)	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Entropion (correction of curled eyelid)	Jan. 1/23	\$30.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Enucleation (removal of eyeball)	Jan. 1/23	\$30.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Amputation (removal of hind leg mid femoral, or front leg 4-quarter)	Jan. 1/23	\$110.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Capstar flea treatment one time	Jan. 1/23	\$5.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Revolution Plum (box of 6)	Jan. 1/23	\$130.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Revolution Plum (1 tube)	Jan. 1/23	\$25.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Evicto 2 ml (box of 6)	Jan. 1/23	\$80.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: 1 ml syringes with cap (box of 100)	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: 3 ml syringes with cap (box of 100)	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Plastic dropper bottle (15 ml)	Jan. 1/23	\$1.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: New products (substitutions/additions)	Jan. 1/23	Actual cost and HST rounded to nearest even dollar
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: E-collar small (7.5cm, 10cm, 12.5 cm)	Jan. 1/23	\$5.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: E-collar medium (15cm, 20cm)	Jan. 1/23	\$5.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: E-collar large (25cm, 30cm)	Jan. 1/23	\$10.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: E-collar x-large (35 cm)	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: E-collar xx-large (40 cm)	Jan. 1/23	\$20.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Soft E-collar x-small	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Soft E-collar small	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Soft E-collar medium	Jan. 1/23	\$20.00



## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Soft E-collar large	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Dog: Soft E-collar x-large	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Spay/Cryptorchid	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Neuter	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: FVRCP Vaccine (upper resp. combo)	Jan. 1/23	\$5.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Brief exam with Spay/Neuter	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Microchipping	Jan. 1/23	\$20.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Routine vaccines with spay/neuter	Jan. 1/23	\$6.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Dewormer at time of spay/neuter	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Flea Treatment (one time with spay/neuter) Capstar	Jan. 1/23	\$5.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Flea: Take home treatments with spay/neuter – Advantage Multi	Jan. 1/23	\$15.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Salemectin flea treatment 2 applications	Jan. 1/23	\$10.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Salemectin flea treatment 3ml (take home)	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Revolution Plum (box of 6)	Jan. 1/23	\$130.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Revolution Plum (1 tube)	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Flea Treatment: Capstar 6 tablets	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Flea Treatment: Capstar 60 tablets	Jan. 1/23	\$195.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Tobramycin eye drops 5 ml	Jan. 1/23	\$10.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Azithromycin liquid 15 ml (antibiotic)	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Azithromycin liquid 22 ml (antibiotic)	Jan. 1/23	\$20.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Slow-release Buprenorphine	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Otizole Ear Ointment (15 ml)	Jan. 1/23	\$22.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Fortiflora Feline (box of 30)	Jan. 1/23	\$35.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Profender Large (1 tube)	Jan. 1/23	\$15.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Profender Large (box of 24)	Jan. 1/23	\$340.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Profender Medium (1 tube)	Jan. 1/23	\$10.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Profender Medium (box of 40)	Jan. 1/23	\$390.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Convenia Injection (antibiotic)	Jan. 1/23	\$20.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Feluk/FIV blood test	Jan. 1/23	\$40.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Wound repair (clip/clean/debride/suture)	Jan. 1/23	\$20.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Polyp removal (sedate/remove oral, nasal, or ear)	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Hernia repair	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Anesthesia induction (for added surgery beyond spay/neuter)	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Anesthesia maintenance (for added surgery beyond spay/neuter)	Jan. 1/23	\$25.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Evicto 2 ml (box of 6)	Jan. 1/23	\$80.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: 1 ml syringes with cap (box of 100)	Jan. 1/23	\$15.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: 3 ml syringes with cap (box of 100)	Jan. 1/23	\$15.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Plastic dropper bottle (15 ml)	Jan. 1/23	\$1.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Entropion (correction of curled eyelid)	Jan. 1/23	\$30.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Enucleation (removal of eyeball)	Jan. 1/23	\$30.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: Amputation (removal of hind leg mid femoral, or front leg 4-quarter)	Jan. 1/23	\$110.00
Low Income Subsidized Spay/Neuter & Approved Fostering Organization Program Fees, Cat: New products (substitutions/additions)	Jan. 1/23	Actual cost and HST rounded to nearest even dollar
Other: Medical procedures/treatments provided to any animal attended to by Animal Services, found injured or in distress, where the owner cannot be contacted, and the animal requires immediate basic medical or surgical care (New 2022). This includes services provided by London Regional Veterinary Emergency & Referral Hospital, London Animal Shelter Services, and veterinary clinics providing services to LACC.	Jan. 1/23	As per invoice
First time registration: New cat obtained January 1 <sup>st</sup> through June 30 <sup>th</sup> (in dwelling unit regardless of ownership), Complete (intact) cat	Jan. 1/23	\$47.00
First time registration: New cat obtained January 1 <sup>st</sup> through June 30 <sup>th</sup> (in dwelling unit regardless of ownership), Spayed/neutered cat	Jan. 1/23	\$22.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
First time registration: New cat obtained January 1 <sup>st</sup> through June 30 <sup>th</sup> (in dwelling unit regardless of ownership) Spayed/neutered and microchipped cat	Jan. 1/23	\$17.00
Late applications (received after June 30 <sup>th</sup> for cats obtained January 1 <sup>st</sup> through June 30 <sup>th</sup> ) are subject to and additional fee	Jan. 1/23	\$4.00
New cat obtained July 1 <sup>st</sup> through December 31 <sup>st</sup> (in dwelling unit regardless of ownership), Complete (intact) cat	Jan. 1/23	\$32.00
New cat obtained July 1 <sup>st</sup> through December 31 <sup>st</sup> (in dwelling unit regardless of ownership), Spayed/neutered cat	Jan. 1/23	\$14.00
New cat obtained July 1 <sup>st</sup> through December 31 <sup>st</sup> (in dwelling unit regardless of ownership), Spayed/neutered and microchipped cat	Jan. 1/23	\$12.00
New cat obtained from and Approved Fostering Organization (for remainder of the calendar year)	Jan. 1/23	\$0.00
Renewal of Registration: Renewal applications received January 1 <sup>st</sup> to February 28/29 <sup>th</sup> (in dwelling unit regardless of ownership), Complete (intact) cat	Jan. 1/23	\$47.00
Renewal of Registration: Renewal applications received January 1 <sup>st</sup> to February 28/29 <sup>th</sup> (in dwelling unit regardless of ownership), Spayed/neutered cat	Jan. 1/23	\$22.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Renewal of Registration: Renewal applications received January 1 <sup>st</sup> to February 28/29 <sup>th</sup> (in dwelling unit regardless of ownership): Spayed/neutered and microchipped cat	Jan. 1/23	\$17.00
New cat obtained from and Approved Fostering Organization (for first renewal only)	Jan. 1/23	\$0.00
Late Renewal of a Registration: For late renewal applications received from January 1 <sup>st</sup> to February 28 <sup>th</sup> or 29 <sup>th</sup> , Complete (intact) cat	Jan. 1/23	\$47.00
Late Renewal of a Registration: For late renewal applications received from January 1 <sup>st</sup> to February 28 <sup>th</sup> or 29 <sup>th</sup> , Spayed/neutered	Jan. 1/23	\$22.00
Late Renewal of a Registration: For late renewal applications received from January 1 <sup>st</sup> to February 28 <sup>th</sup> or 29 <sup>th</sup> , spayed/neutered and microchipped cat	Jan. 1/23	\$17.00
Late Renewal of a Registration: For late renewal applications received from March 1 <sup>st</sup> to May 31 <sup>st</sup> , Complete (intact) cat	Jan. 1/23	\$50.00
Late Renewal of a Registration: For late renewal applications received from March 1 <sup>st</sup> to May 31 <sup>st</sup> , Spayed/neutered cat	Jan. 1/23	\$25.00
Late Renewal of a Registration: For late renewal applications received from March 1 <sup>st</sup> to May 31 <sup>st</sup> , Spayed/neutered & microchipped cat	Jan. 1/23	\$20.00
Late Renewal of a Registration: For late renewal applications received from June 1 <sup>st</sup> to December 31 <sup>st</sup> , Complete (intact) cat	Jan. 1/23	\$52.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Late Renewal of a Registration: For late renewal applications received from June 1 <sup>st</sup> to December 31 <sup>st</sup> , Spayed/neutered cat	Jan. 1/23	\$27.00
Late Renewal of a Registration: For late renewal applications received from June 1 <sup>st</sup> to December 31 <sup>st</sup> , Spayed/neutered & microchipped cat	Jan. 1/23	\$22.00
Seniors (age 65+) Discount for senior pet owners aged sixty-five or over all applicable registration or renewal fees will be reduced by \$5.00	Jan. 1/23	\$5.00
Cat Miscellaneous Replacement tag	Jan. 1/23	\$5.00
Cat Miscellaneous Transfer	Jan. 1/23	\$5.00
Fees & Charges within the Dog Licensing Control By-law Kennel License Fee	Jan. 1/23	\$150.00
First time registration: New dog obtained January 1 <sup>st</sup> through June 30 <sup>th</sup> (in dwelling unit regardless of ownership), Complete (intact) dog	Jan. 1/23	\$57.00
First time registration: New dog obtained January 1 <sup>st</sup> through June 30 <sup>th</sup> (in dwelling unit regardless of ownership), Spayed/neutered dog	Jan. 1/23	\$33.00
First time registration: New dog obtained January 1 <sup>st</sup> through June 30 <sup>th</sup> (in dwelling unit regardless of ownership), Spayed/neutered and microchipped dog	Jan. 1/23	\$27.00
Late applications (received after June 30 <sup>th</sup> for dogs obtained January 1 <sup>st</sup> through June 30 <sup>th</sup> ) are subject to additional fee	Jan. 1/23	\$12.00
New dog obtained July 1 <sup>st</sup> through December 31 <sup>st</sup> (in dwelling unit regardless of ownership), Complete (intact) dog	Jan. 1/23	\$31.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
New dog obtained July 1 <sup>st</sup> through December 31 <sup>st</sup> (in dwelling unit regardless of ownership), Spayed/neutered dog	Jan. 1/23	\$20.00
New dog obtained July 1 <sup>st</sup> through December 31 <sup>st</sup> (in dwelling unit regardless of ownership), Spayed/neutered and microchipped dog	Jan. 1/23	\$17.00
New dog obtained from an Approved Fostering Organization (for remainder of the calendar year)	Jan. 1/23	\$0.00
Renewal of Registration Renewal applications received prior to expiry (in dwelling unit regardless of ownership), Complete (intact) dog	Jan. 1/23	\$57.00
Renewal of Registration Renewal applications received prior to expiry (in dwelling unit regardless of ownership), Spayed/neutered dog	Jan. 1/23	\$33.00
Renewal of Registration Renewal applications received prior to expiry (in dwelling unit regardless of ownership), Spayed/neutered & microchipped dog	Jan. 1/23	\$27.00
New dog obtained from an Approved Fostering Organization (for first renewal only)	Jan. 1/23	\$0.00
Late Renewal of a Registration for late renewal applications received from January 1 <sup>st</sup> to February 28 <sup>th</sup> or 29 <sup>th</sup> , Complete (intact) dog	Jan. 1/23	\$57.00
Late Renewal of a Registration for late renewal applications received from January 1 <sup>st</sup> to February 28 <sup>th</sup> or 29 <sup>th</sup> , Spayed/neutered dog	Jan. 1/23	\$33.00



## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Late Renewal of a Registration for late renewal applications received from January 1 <sup>st</sup> to February 28 <sup>th</sup> or 29 <sup>th</sup> , Spayed/neutered and microchipped dog	Jan. 1/23	\$27.00
Late Renewal of a Registration for late renewal applications received from March 1 <sup>st</sup> to May 31 <sup>st</sup> , Complete (intact) dog	Jan. 1/23	\$65.00
Late Renewal of a Registration for late renewal applications received from March 1 <sup>st</sup> to May 31 <sup>st</sup> , Spayed/neutered dog	Jan. 1/23	\$41.00
Late Renewal of a Registration for late renewal applications received from March 1 <sup>st</sup> to May 31 <sup>st</sup> , Spayed/neutered and microchipped dog	Jan. 1/23	\$35.00
Late Renewal of a Registration for late renewal applications received from June 1 <sup>st</sup> to December 31 <sup>st</sup> , Complete (intact) dog	Jan. 1/23	\$70.00
Late Renewal of a Registration for late renewal applications received from June 1 <sup>st</sup> to December 31 <sup>st</sup> , Spayed/neutered dog	Jan. 1/23	\$46.00
Late Renewal of a Registration for late renewal applications received from June 1 <sup>st</sup> to December 31 <sup>st</sup> , Spayed/neutered and microchipped dog	Jan. 1/23	\$40.00
Seniors (age 65+) Discount For senior pet owners aged sixty-five or over all applicable registration or renewal fees will be reduced by \$5.00	Jan. 1/23	\$5.00
Dog Miscellaneous Replacement tag	Jan. 1/23	\$5.00
Dog Miscellaneous Transfer	Jan. 1/23	\$5.00
Guide Dogs – Hearing/Seeing January 1 <sup>st</sup> to December 31 <sup>st</sup>	Jan. 1/23	\$0.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Fees & Charges within the Public Pound Keepers By-law: Impounding licensed dog wearing City issue tag	Jan. 1/23	\$12.00
Fees & Charges within the Public Pound Keepers By-law: Impounding dog, unlicensed or not wearing City issue tag	Jan. 1/23	\$40.00
Fees & Charges within the Public Pound Keepers By-law: Impounding any dog second or subsequent time in a calendar year	Jan. 1/23	\$55.00
Fees & Charges within the Public Pound Keepers By-law: Feeding impounded dog per day, each	Jan. 1/23	\$12.00
Fees & Charges within the Public Pound Keepers By-law: Impounding restricted, prohibited, or ordered dog to be muzzled under the Dog Owners Liability Act or the Dog Licensing & Control By-law or the Pit Bull Licensing By-law, each	Jan. 1/23	\$55.00
Fees & Charges within the Public Pound Keepers By-law: Feeding restricted, prohibited, or ordered dog to be muzzled under the Dog Owners Liability Act or the Dog Licensing & Control By-law, or the Pit Bull Licensing By-law, per day, each	Jan. 1/23	\$12.00
Fees & Charges within the Public Pound Keepers By-law: Impounding City identified cat, each	Jan. 1/23	\$7.00
Fees & Charges within the Public Pound Keepers By-law: Impounding unidentified cat, each	Jan. 1/23	\$20.00
Fees & Charges within the Public Pound Keepers By-law: Feeding impounded cat per day, each	Jan. 1/23	\$9.00
Fees & Charges within the Public Pound Keepers By-law: Second and subsequent cat impound	Jan. 1/23	\$35.00
Fees & Charges within the Public Pound Keepers By-law: Impounding bulls and stallions, one year and over, each	Jan. 1/23	\$30.00
Fees & Charges within the Public Pound Keepers By-law: Impounding rams, horses, horned or other cattle, each	Jan. 1/23	\$30.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: Animal Services

Service/Activity	2023 Effective Date	2023 Fee
Fees & Charges within the Public Pound Keepers By-law: Feeding bulls and stallions, one year and over, rams, horses, horned or other cattle above per day, each	Jan. 1/23	\$17.00
Fees & Charges within the Public Pound Keepers By-law: Impounding sheep, goats, and swine, each	Jan. 1/23	\$20.00
Fees & Charges within the Public Pound Keepers By-law: Feeding sheep, goats, and swine per day each plus actual costs associated with any of the activities listed in Other Animals above	Jan. 1/23	\$12.00
Fees & Charges within the Public Pound Keepers By-law: Impounding geese or ducks each	Jan. 1/23	\$5.00
Fees & Charges within the Public Pound Keepers By-law: Feeding geese or ducks per day, each plus actual costs associated with any of the activities listed in Fowl above	Jan. 1/23	\$2.50
Fees & Charges within the Public Pound Keepers By-law: Other Fees: Posting of notice of sale	Jan. 1/23	\$15.00
Fees & Charges within the Public Pound Keepers By-law: Other Fees: Attending summons and serving same on appraisers for damage (Public Pound By-law PH-5)	Jan. 1/23	\$30.00
Fees & Charges within the Public Pound Keepers By-law: Other Fees: For each sale of distress	Jan. 1/23	\$15.00
Fees & Charges within the Public Pound Keepers By-law: Other Fees: For advertising plus actual costs associated with actions above. Actual costs will be invoiced to the owner of the animal(s) that are impounded. (e.g., rental cost of portable stalls, trailer or space, and supply of straw bedding as appropriate for housing species)	Jan. 1/23	\$15.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: By-Law Enforcement & Property Standards

Service/Activity	2023 Effective Date	2023 Fee
Business Licencing: Licence Renewal Late Fee	Jan. 1/23	\$75.00
Rental Residential Licencing: New Application	Jan. 1/23	\$165.00
Rental Residential Licencing: Renewal Application	Jan. 1/23	\$55.00
Rental Residential Licencing: Corporate Search	Jan. 1/23	\$40.00
Rental Residential Licencing: Taxi Licensing Letter	Jan. 1/23	\$30.00
Rental Residential Licencing: Swimming Pool Fence Inspection/Letter	Jan. 1/23	\$225.00
Rental Residential Licencing: Municipal Law Inspection Fee per hour	Jan. 1/23	\$125.00
Rental Residential Licencing: Property Standards Inspection Fee per hour	Jan. 1/23	\$125.00
Rental Residential Licencing: Property Standards Order - Registration on Title	Jan. 1/23	\$125.00
Rental Residential Licencing: Property Standards Order - De-registration from Title	Jan. 1/23	\$125.00
Rental Residential Licencing: Annual Sign Fees (Signs & Canopy Schedule A-By-law S-3775-94)	Jan. 1/23	\$150.00
Rental Residential Licencing: Untidy Lot Fee (By-Law Yard & Lot Maintenance By-law PW-9)	Jan. 1/23	Cost and administrative fee of 15%, \$110.00 minimum
Rental Residential Licencing: Road Allowance Permits	Jan. 1/23	\$18.69
Public Property Compliance, Street Permits: Work Approval Permit (Occupancy) - where the work does not involve excavation, traffic control plan review or disruptions within the travelled portion of the road allowance	Jan. 1/23	\$300.00 plus applicable monthly inspection fee(s) - Per Permit
Public Property Compliance, Street Permits: Work Approval Permit (Occupancy) - where the work does not involve excavation and traffic control plan review is required	Jan. 1/23	\$400.00 plus applicable monthly inspection fee(s) - Per Permit

# Schedule 1, 2023 Fees and Charges – Protective Services

## Service Grouping: By-Law Enforcement & Property Standards

Service/Activity	2023 Effective Date	2023 Fee
Public Property Compliance, Street Permits: Work Approval Permit (Occupancy) - moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six month period.	Jan. 1/23	\$300.00 - Per Permit
Public Property Compliance, Street Permits: Work Approval Permit (Occupancy) - moving or construction bin within travelled portion of local road allowance classification	Jan. 1/23	\$50.00 per day - Per Permit
Public Property Compliance, Street Permits: Monthly inspection - additional fee(s) - applies if Work Approval Permit (Occupancy) exceeds thirty days. Exemption: tower cranes	Jan. 1/23	\$75.00 - Per Inspection
Public Property Compliance, Street Permits: Work Approval Permit (Construction) - where the work involves excavation within the soft surface boulevard within the road allowance only and does not require traffic control plan review	Jan. 1/23	\$375.00 plus applicable weekly inspection fee(s)- Per Permit
Public Property Compliance, Street Permits: Work Approval Permit (Construction) - where the work involves excavation within the road allowance and requires traffic control plan review	Jan. 1/23	\$475.00 plus applicable weekly inspection fee(s) - Per Permit
Public Property Compliance, Street Permits: Weekly inspection - additional fee(s) - applies if Work Approval Permit (Construction) exceeds three days	Jan. 1/23	\$75.00 - Per Inspection
Public Property Compliance, Street Permits: Work Approval Permit Renewal (Occupancy/Construction)	Jan. 1/23	\$150.00 plus additional applicable weekly/monthly inspection fee(s) - Per Renewal

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: By-Law Enforcement & Property Standards

Service/Activity	2023 Effective Date	2023 Fee
Public Property Compliance, Street Permits: License to Occupy Street - applies if Work Approval Permit (Occupancy/Construction) exceeds more than 30 days. Exemption: Moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six-month period.	Jan. 1/23	\$29.06/square metre inside downtown core, \$16.15/square metre outside downtown core, \$8.07/square metre for a Charitable Organization. - Per Permit
Public Property Compliance, Street Permits: Vending Boxes	Jan. 1/23	\$27.50 Annual, \$22.00/box
Public Property Compliance, Winter Maintenance: Sidewalk Snow Clearing-Core Area	Jan. 1/23	\$80.00
Public Property Compliance, Winter Maintenance: Icicle Removal	Jan. 1/23	\$155.00 plus 15% administrative fee
Public Property Compliance, Winter Maintenance: Objects or vehicles removed from road allowance (including projections into or over)	Jan. 1/23	\$50.00 minimum, or actual cost whichever is greater

## Schedule 1, 2023 Fees and Charges – Protective Services

Service Grouping: By-law Enforcement & Property Standards

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Driver Licence – Cab, Accessible Cab, Limousine	Per Year	Jan. 1/23	\$60.00
Owner Licence – Class A & Class B Cab – Limousine – Class A & Class B Accessible Cab	Per Year	Jan. 1/23	\$750.00
General Broker Licence	Per Year	Jan. 1/23	\$400.00
Transportation Network Company	Per Trip	Jan. 1/23	\$0.35
Transportation Network Company, 1-50 Vehicles	Lot	Jan. 1/23	\$1,000.00
Transportation Network Company, 51-100 Vehicles	Lot	Jan. 1/23	\$5,000.00
Transportation Network Company, 101-500 Vehicles	Lot	Jan. 1/23	\$10,000.00
Transportation Network Company, 501-1,000 Vehicles	Lot	Jan. 1/23	\$15,000.00
Transportation Network Company, > 1,000 Vehicles	Lot	Jan. 1/23	\$50,000.00
Owner Plate or Driver Licence Replacement	Per Occurrence	Jan. 1/23	\$35.00
Cab or Accessible Cab Priority List	One-time	Jan. 1/23	\$25.00

## Schedule 1, 2023 Fees and Charges – Protective Services

### Service Grouping: By-law Enforcement & Property Standards

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Adult Entertainment Body-Rub Parlour Owner <sup>+</sup>	Per Year	Jan. 1/23	\$3,174.00
Adult Entertainment Body-Rub Operator <sup>+</sup>	Per Year	Jan. 1/23	\$130.00
Adult Live Entertainment Parlour Owner <sup>+</sup>	Per Year	Jan. 1/23	\$4,071.00
Adult Live Entertainment Parlour Operator <sup>+</sup>	Per Year	Jan. 1/23	\$130.00
Automotive Service Business <sup>+</sup>	Per Year	Jan. 1/23	\$211.00
Commercial Parking Facility <sup>+</sup>	Per Year	Jan. 1/23	\$233.00
Contractor Business <sup>+</sup>	Per Year	Jan. 1/23	\$158.00
Donation Bin Business <sup>+</sup>	Per Year	Jan. 1/23	\$70.00 plus \$25.00 Sticker Fee
Door to Door Sales <sup>+</sup>	Per Year	Jan. 1/23	\$180.00
Electronic Cigarette and Tobacco Retail Business <sup>+</sup>	Per Year	Jan. 1/23	\$277.00
Food Premise <sup>+</sup>	Per Year	Jan. 1/23	\$211.00
Lodging House <sup>+</sup>	Per Year	Jan. 1/23	\$519.00
Payday Loan Business <sup>+</sup>	Per Year	Jan. 1/23	\$400.00
Personal Services Business <sup>+</sup>	Per Year	Jan. 1/23	\$189.00
Pet Shop <sup>+</sup>	Per Year	Jan. 1/23	\$189.00
Public Hall <sup>+</sup>	Per Year	Jan. 1/23	\$101.00
Refreshment Vehicle Class 1 <sup>+</sup>	Per Year	Jan. 1/23	\$180.00
Refreshment Vehicle Class 2 <sup>+</sup>	Per Year	Jan. 1/23	\$180.00
Refreshment Vehicle Class 3 <sup>+</sup>	Per Year	Jan. 1/23	\$510.00
Seasonal Sales Business 1-3 Months <sup>+</sup>	Per Year	Jan. 1/23	\$445.00
Seasonal Sales Business – 7 Days <sup>+</sup>	Per Year	Jan. 1/23	\$555.00
Second-Hand Goods Business <sup>+</sup>	Per Year	Jan. 1/23	\$321.00
Salvage Yard <sup>+</sup>	Per Year	Jan. 1/23	\$321.00
Unsolicited Motor Vehicle Towing Business <sup>+</sup>	Per Year	Jan. 1/23	\$321.00
Unsolicited Motor Vehicle Storage Business <sup>+</sup>	Per Year	Jan. 1/23	\$321.00
Tow Truck Business Fee <sup>+</sup>	Per Year	Jan. 1/23	\$321.00
Impound Yard Storage Business Fee <sup>+</sup>	Per Year	Jan. 1/23	\$321.00
Short-Term Accommodation Broker <sup>+</sup>	Per Year	Jan. 1/23	\$1,000.00
Short-Term Accommodation Provider <sup>+</sup>	Per Year	Jan. 1/23	\$175.00

Note: Fee names marked with "+" will be indexed annually commencing January 1, 2023 based on the Consumer Price Index calculated each October and rounded to the nearest dollar.



## Schedule 1, 2023 Fees and Charges - Protective Services

### Service Grouping: Fire Services

Service/Activity	2023 Effective Date	2023 Fee
Fire Fighting, Highway/Local Vehicle Incidents (non-residents): First Hour (per Fire vehicle)	Jan. 1/23	Authorized MTO Rate - currently \$488.40
Fire Fighting, Highway/Local Vehicle Incidents (non-residents): Additional ½ hour or part thereof (per Fire vehicle)	Jan. 1/23	Authorized MTO Rate - currently \$244.20
Fire Fighting, Highway/Local Vehicle Incidents (non-residents): Flat fee for responding where services not required	Jan. 1/23	Authorized MTO Rate - currently \$488.40
Fire Fighting, Special Team Incidents (per hour) one hour minimum (Hazmat, Tech Rescue, Water/Ice Rescue) as determined by the London Fire Department	Jan. 1/23	\$700.00 plus consumables & personnel call-in coverage if required
Fire Fighting, Open Burn Inspection (See Bylaw F7, Part 3)	Jan. 1/23	\$225.00
Fire Fighting, Extraordinary Costs in addition to costs ordinarily incurred to eliminate an emergency or risk, preserve property or evidence, or to investigate, including but not limited to renting equipment, hiring contractors, hiring professional services, using consumable materials, replacing damaged equipment or purchasing materials fixing of damaged equipment or vehicles as a result of response	Jan. 1/23	Cost Recovery
Fire Fighting, Incident Response Report	Jan. 1/23	\$100.00
Fire Fighting, Recruit application	Jan. 1/23	\$100.00

## Schedule 1, 2023 Fees and Charges - Protective Services

### Service Grouping: Fire Services

Service/Activity	2023 Effective Date	2023 Fee
Fire Prevention & Education Fire Safety Plan Review (Note 1)	Jan. 1/23	\$156.06
Fire Prevention & Education, File Search Letter	Jan. 1/23	\$75.00
Fire Prevention & Education, Request for Inspection, Up to 10,000 square feet	Jan. 1/23	\$171.00
Every 10,000 square feet thereafter	Jan. 1/23	\$84.00
Fire Prevention & Education, Fire Investigation Report	Jan. 1/23	\$160.00
Fire Prevention & Education, Re-inspection for Non-Compliance (after first re-inspection)	Jan. 1/23	\$104.50
Fire Prevention & Education, Display Fire Works inspection and / permit Exemptions: a) Victoria Day fireworks display by the Fanshawe Optimist; b) Canada Day fireworks display by the East London and River East London Optimist Clubs, Byron Optimists, City of London - Celebrate London Committee, and the Community Council of White Oaks; c) Lambeth Harvestfest fireworks display by the Lambeth Harvestfest Committee; and d) New Year's Eve fireworks display held by the City of London in Victoria Park	Jan. 1/23	\$269.00

## Schedule 1, 2023 Fees and Charges - Protective Services

### Service Grouping: Fire Services

Service/Activity	2023 Effective Date	2023 Fee
Fire Prevention & Education, Pyrotechnic inspection and permit	Jan 1/23	\$246.00
Fire Prevention & Education, Open Air Burn Permit (See Bylaw F7, Part 3)	Jan 1/23	\$70.00
Fire Prevention & Education, False Alarms See Note 2 and Note 3 below, Non notified false alarm	Jan 1/23	\$1,400.00
3rd or more to the same building in 30 days (each)	Jan 1/23	\$1,400.00
3rd or more to the same building in any calendar year (each)	Jan 1/23	\$1,400.00
Fire Prevention & Education, Live fire extinguisher training (plus consumables) See Note 4 below	Jan 1/23	\$104.50
Fire Prevention & Education, Building managers seminar (plus consumables) See Note 4 below	Jan 1/23	\$104.50

Note 1: The fee for a Safety Plan Review is waived for tents.

Note 2: The fee for false alarms does not apply to London Middlesex Community Housing (with the exception of non-notify false alarms) or single detached dwellings.

Note 3: The fee for false alarms is waived for the following causes: activated pull stations; cooking; showers; carbon monoxide; power outages; steam; smoking/vaping; candles/incense/sparklers; smudging ceremonies; smoke machines.

Note 4: The fees for training and lectures and fire safety courses are waived for non-profit and/or educational organizations.

## Schedule 1, 2023 Fees and Charges – Housing, Social & Health Services

### Service Grouping: Long Term Care

Service/Activity	2023 Effective Date	2023 Fee
Adult Day Programs, Community Seniors Programs, Day Programs: Client Fees per day	Jan. 1/23	Set by SW LHIN
Adult Day Programs, Community Seniors Programs, Day Programs: Baths	Jan. 1/23	\$45.00
Adult Day Programs, Community Seniors Programs, Day Programs: Foot Care	Jan. 1/23	\$22.00
Long Term Care-Dearness Home, Sundry: Staff Escort to Medical Clinics up to 3 hours	Jan. 1/23	\$106.00
Long Term Care-Dearness Home, Sundry: Staff Escort to Medical Clinics after 3 hours (per hour)	Jan. 1/23	\$35.00
Long Term Care-Dearness Home, Sundry: Set up and cleaning fee for room rental	Jan. 1/23	\$35.00
Long Term Care-Dearness Home, Sundry: Hair Salon Rental Fees per month	Jan. 1/23	\$350.00

Resident Revenue: Short Stay, Basic Ward, Semi-private and Private Nursing Care.

Charge for resident accommodation shall be the maximum amount provided for in the Long Term Care Homes Act and regulation. The rates are set annually on July 1st by the Ministry of Health and Long Term Care.

# Schedule 1, 2023 Fees and Charges – Transportation Services

## Service Grouping: Parking

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Parking Control: Private MLEO Training and Appointment		Jan. 1/23	\$250.00
Parking Control: Administrative Fee Bulk Lot Passes		Jan. 1/23	\$25.00
Parking Meter Fees: Outlying 1 hour	Hour	Jan. 1/23	\$2.50
Parking Meter Fees: Outlying 2 hour	Hour	Jan. 1/23	\$2.50
Parking Meter Fees: Outlying 4 hour	Hour	Jan. 1/23	\$2.50
Parking Meter Fees: 10 Hour Metered Zone	Hour	Jan. 1/23	\$2.50
Parking Meter Fees: 10 Hour Metered Zone	Maximum	Jan. 1/23	\$5.00
Parking Meter Fees: 10 Hour Metered Zone	Monthly	Jan. 1/23	\$45.00
Parking Meter Fees: East end meters	Hour	Jan. 1/23	\$2.50
Parking Meter Fees: Downtown 1 hour	Hour	Jan. 1/23	\$2.50
Parking Meter Fees: Parking Meter Bagging (per parking stall)/Parking Administrative Fee	Admin. +	Jan. 1/23	\$50.00
Parking Meter Fees: Parking Meter Bagging (per parking stall)/Parking Administrative Fee	Day	Jan. 1/23	\$11.00
Online transaction fee		Jan. 1/23	\$1.50
Parking Lots Municipally Operated: Lot #3 North - 743 Richmond Street	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Operated: Lot #6 - Kent Street, North Side of Kent Street between Richmond and Talbot Streets	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Operated: Lot #6 - Kent Street, North Side of Kent Street between Richmond and Talbot Streets	Day	Jan. 1/23	\$10.00
Parking Lots Municipally Operated: Lot #6 - Kent Street, North Side of Kent Street between Richmond and Talbot Streets	Evening	Jan. 1/23	\$6.00

## Schedule 1, 2023 Fees and Charges – Transportation Services

### Service Grouping: Parking

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Parking Lots Municipally Operated: Lot #10 - Mill Street/John Street/St. George	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Operated: Lot #10 - Mill Street/John Street/St. George	Day	Jan. 1/23	\$10.00
Parking Lots Municipally Operated: Lot #10 - Mill Street/John Street/St. George	Evening	Jan. 1/23	\$8.00
Parking Lots Municipally Operated: Lot #10 - Mill Street/John Street/St. George	Monthly	Jan. 1/23	\$100.00
Parking Lots Municipally Operated: Lot #12 - 199 Ridout Street N., PUC Parking Lot North Side of Horton Street between Thames and Ridout Streets	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Operated: Lot #12 - 199 Ridout Street N., PUC Parking Lot North Side of Horton Street between Thames and Ridout Streets	Day	Jan. 1/23	\$6.00
Parking Lots Municipally Operated: Lot #12 - 199 Ridout Street N., PUC Parking Lot North Side of Horton Street between Thames and Ridout Streets	Evening	Jan. 1/23	\$5.00
Parking Lots Municipally Operated: Lot #12 - 199 Ridout Street N., PUC Parking Lot North Side of Horton Street between Thames and Ridout Streets	Monthly	Jan. 1/23	\$80.00
Parking Lots Municipally Operated: Lot #14 - Via Train Station, South Side of York Street between Richmond and Clarence Streets	Hour	Jan. 1/23	\$2.00

# Schedule 1, 2023 Fees and Charges – Transportation Services

## Service Grouping: Parking

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Parking Lots Municipally Operated: Lot #15 - London Convention Centre, South Side of King Street between Wellington and Waterloo Street	Hour	Jan. 1/23	\$2.00
Parking Lots Municipally Operated: Lot #15 - London Convention Centre, South Side of King Street between Wellington and Waterloo Street	Day	Jan. 1/23	\$8.00
Parking Lots Municipally Operated: Lot #15 - London Convention Centre, South Side of King Street between Wellington and Waterloo Street	Day (buses only)	Jan. 1/23	\$75.00
Parking Lots Municipally Operated: Lot #15 - London Convention Centre, South Side of King Street between Wellington and Waterloo Street	Evening	Jan. 1/23	\$6.00
Parking Lots Municipally Operated: Lot #15 - London Convention Centre, South Side of King Street between Wellington and Waterloo Street	Monthly	Jan. 1/23	\$113.00
Parking Lots Municipally Operated: Lot #16 - 205 Oxford St (Rear), West of Richmond Street between Oxford and Piccadilly Street	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Operated: Lot #16 - 205 Oxford St (Rear), West of Richmond Street between Oxford and Piccadilly Street	Day	Jan. 1/23	\$8.00
Parking Lots Municipally Operated: Lot #16 - 205 Oxford St (Rear), West of Richmond Street between Oxford and Piccadilly Street	Evening	Jan. 1/23	\$6.00
Parking Lots Municipally Operated: Lot #16 - 205 Oxford St (Rear), West of Richmond Street between Oxford and Piccadilly Street	Monthly	Jan. 1/23	\$60.00
Parking Lots Municipally Operated: Lot #19 - Museum London	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Operated: Lot #19 - Museum London	Evening	Jan. 1/23	\$6.00
Parking Lots Municipally Operated: Lot #19 - Museum London	Monthly	Jan. 1/23	\$80.00
Parking Lots Municipally Operated: Lot #20 - 155 Kent Street	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Operated: Lot #21 - 558 Talbot Street	Hour	Jan. 1/23	\$2.50

# Schedule 1, 2023 Fees and Charges – Transportation Services

## Service Grouping: Parking

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Parking Lots Municipally Operated: Lot #21 - 558 Talbot Street	Day	Jan. 1/23	\$10.00
Parking Lots Municipally Operated: Lot #21 - 558 Talbot Street	Evening	Jan. 1/23	\$8.00
Parking Lots Municipally Operated: Lot #21 - 558 Talbot Street	Night	Jan. 1/23	\$15.00
Parking Lots Municipally Operated: Lot #21 - 558 Talbot Street	Monthly	Jan. 1/23	\$100.00
Parking Lots Municipally Operated: Lot #22 - 695 Richmond Street	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Operated: Lot #22 - 695 Richmond Street	12 hour maximum	Jan. 1/23	\$10.00
Parking Lots Municipally Operated: Lot #22 - 695 Richmond Street	24 hour maximum	Jan. 1/23	\$15.00
Parking Lots Municipally Operated: Lot #22 - 695 Richmond Street	Monthly	Jan. 1/23	\$80.00
Parking Lots Municipally Owned: Lot #1 - East London, North of Dundas Street between English and Elizabeth Street	Hour	Jan. 1/23	\$1.00
Parking Lots Municipally Owned: Lot #1 - East London, North of Dundas Street between English and Elizabeth Street	Day	Jan. 1/23	\$4.50
Parking Lots Municipally Owned: Lot #1 - East London, North of Dundas Street between English and Elizabeth Street	Evening	Jan. 1/23	\$2.50
Parking Lots Municipally Owned: Lot #1 - East London, North of Dundas Street between English and Elizabeth Street	Monthly	Jan. 1/23	\$50.00
Parking Lots Municipally Owned: Lot #1 - East London, North of Dundas Street between English and Elizabeth Street	Bulk Day>5	Jan. 1/23	\$3.00
Parking Lots Municipally Owned: Lot #1 - East London, North of Dundas Street between English and Elizabeth Street	Bulk Evening>5	Jan. 1/23	\$1.50
Parking Lots Municipally Owned: Lot #2 - East London, North of Dundas Street between Elizabeth and Adelaide Street	Hour	Jan. 1/23	\$1.00
Parking Lots Municipally Owned: Lot #2 - East London, North of Dundas Street between Elizabeth and Adelaide Street	Day	Jan. 1/23	\$4.50



## Schedule 1, 2023 Fees and Charges – Transportation Services

### Service Grouping: Parking

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Parking Lots Municipally Owned: Lot #2 - East London, North of Dundas Street between Elizabeth and Adelaide Street	Evening	Jan. 1/23	\$2.50
Parking Lots Municipally Owned: Lot #2 - East London, North of Dundas Street between Elizabeth and Adelaide Street	Monthly	Jan. 1/23	\$50.00
Parking Lots Municipally Owned: Lot #2 - East London, North of Dundas Street between Elizabeth and Adelaide Street	Bulk Day>5	Jan. 1/23	\$3.00
Parking Lots Municipally Owned: Lot #2 - East London, North of Dundas Street between Elizabeth and Adelaide Street	Bulk Evening>5	Jan. 1/23	\$1.50
Parking Lots Municipally Owned: Lot #3 East - East of Richmond Street between Oxford and Piccadilly Street	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Owned: Lot #3 East - East of Richmond Street between Oxford and Piccadilly Street	Day	Jan. 1/23	\$8.00
Parking Lots Municipally Owned: Lot #3 East - East of Richmond Street between Oxford and Piccadilly Street	Evening	Jan. 1/23	\$6.00
Parking Lots Municipally Owned: Lot #3 East - East of Richmond Street between Oxford and Piccadilly Street	Monthly	Jan. 1/23	\$60.00
Parking Lots Municipally Owned: Lot #3 West - Richmond Village West of Richmond Street between Oxford and Piccadilly Street	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Owned: Lot #3 West - Richmond Village West of Richmond Street between Oxford and Piccadilly Street	Day	Jan. 1/23	\$8.00
Parking Lots Municipally Owned: Lot #3 West - Richmond Village West of Richmond Street between Oxford and Piccadilly Street	Evening	Jan. 1/23	\$6.00
Parking Lots Municipally Owned: Lot #3 West - Richmond Village West of Richmond Street between Oxford and Piccadilly Street	Monthly	Jan. 1/23	\$60.00
Parking Lots Municipally Owned: Lot #4 - Marshall Street, South of Dundas Street between Lyle and Adelaide Streets	Hour	Jan. 1/23	\$1.00
Parking Lots Municipally Owned: Lot #4 - Marshall Street, South of Dundas Street between Lyle and Adelaide Streets	Day	Jan. 1/23	\$4.50

## Schedule 1, 2023 Fees and Charges – Transportation Services

### Service Grouping: Parking

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Parking Lots Municipally Owned: Lot #4 - Marshall Street, South of Dundas Street between Lyle and Adelaide Streets	Evening	Jan. 1/23	\$2.50
Parking Lots Municipally Owned: Lot #4 - Marshall Street, South of Dundas Street between Lyle and Adelaide Streets	Monthly	Jan. 1/23	\$50.00
Parking Lots Municipally Owned: Lot #5 - Queens Ave, North Side of Queens Ave between Clarence and Richmond Streets	Hour	Jan. 1/23	\$2.00
Parking Lots Municipally Owned: Lot #5 - Queens Ave, North Side of Queens Ave between Clarence and Richmond Streets	Evening	Jan. 1/23	\$8.00
Parking Lots Municipally Owned: Lot #5 - Queens Ave, North Side of Queens Ave between Clarence and Richmond Streets	Monthly unreserved	Jan. 1/23	\$130.00
Parking Lots Municipally Owned: Lot #7 - 824 Dundas, Provincial Offences Court between Rectory and Ontario Streets	Hour	Jan. 1/23	\$2.00
Parking Lots Municipally Owned: Lot #7 - 824 Dundas, Provincial Offences Court between Rectory and Ontario Streets	Day	Jan. 1/23	\$5.00
Parking Lots Municipally Owned: Lot #7 - 824 Dundas, Provincial Offences Court between Rectory and Ontario Streets	Monthly	Jan. 1/23	\$50.00
Parking Lots Municipally Owned: Lot #8 - Budweiser Gardens, North Side of King Street between Ridout and Talbot Streets	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Owned: Lot #8 - Budweiser Gardens, North Side of King Street between Ridout and Talbot Streets	Day	Jan. 1/23	\$8.00
Parking Lots Municipally Owned: Lot #8 - Budweiser Gardens, North Side of King Street between Ridout and Talbot Streets	Evening	Jan. 1/23	\$6.00

## Schedule 1, 2023 Fees and Charges – Transportation Services

### Service Grouping: Parking

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Parking Lots Municipally Owned: Lot #8 - Budweiser Gardens, North Side of King Street between Ridout and Talbot Streets	Monthly	Jan. 1/23	\$110.00
Parking Lots Municipally Owned: Lot #11 - Thames Street Park, North Side of King Street between Thames and Ridout Streets	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Owned: Lot #11 - Thames Street Park, North Side of King Street between Thames and Ridout Streets	Day	Jan. 1/23	\$6.00
Parking Lots Municipally Owned: Lot #11 - Thames Street Park, North Side of King Street between Thames and Ridout Streets	Evening	Jan. 1/23	\$5.00
Parking Lots Municipally Owned: Lot #17 - Peace Gardens, West Side of Thames Street (York and King Streets.) (Enforced Monday through Friday)	Hour	Jan. 1/23	\$2.50
Parking Lots Municipally Owned: Lot #17 - Peace Gardens, West Side of Thames Street (York and King Streets.) (Enforced Monday through Friday)	Day	Jan. 1/23	\$6.00
Parking Lots Municipally Owned: Lot #17 - Peace Gardens, West Side of Thames Street (York and King Streets.) (Enforced Monday through Friday)	Evening	Jan. 1/23	\$5.00
Park and Ride	Monthly	Jan. 1/23	\$70.00

# Schedule 1, 2023 Fees and Charges – Transportation Services

## Service Grouping: Roadways

Service/Activity	Unit of Measure	2023 Effective Date	2023 Fee
Roadway Maintenance, Sidewalk Cut	Administrative Fee	Jan. 1/23	\$50.00
Roadway Maintenance, Sidewalk Cut	Per square meter	Jan. 1/23	\$100.00
Roadway Maintenance, Curb Cut	Meter	Jan. 1/23	\$150.00
Roadway Maintenance, Curb Removal	Meter	Jan. 1/23	\$25.00
Roadway Maintenance, Asphalt Cut Restoration	Square meter	Jan. 1/23	\$21.00 (vertical 25m)
Roadway Maintenance, Pavement Degradation (Contractor/utilities)	Pavement Quality Index (PQI) & \$/square meter	Jan. 1/23	Good - 80 to 100 PQI \$37.00, Adequate - 60 to 80 PQI \$30.00, Fair - 30 to 60 PQI \$22.00, Poor - 1 to 30 PQI \$15.00
Winter Maintenance - Unassumed Subdivisions		Jan. 1/23	Charge Actual Cost
Winter Maintenance - Unassumed Subdivisions		Jan. 1/23	Winter Season plus 15% + Administrative Fee
Traffic Control & Lighting, Traffic Control Signs	Day	Jan. 1/23	\$4.00
Traffic Control & Lighting, Traffic Cones	Day	Jan. 1/23	\$1.50
Traffic Control & Lighting, Traffic Signal Timing Information		Jan. 1/23	\$135.00

# Schedule 1, 2023 Fees and Charges - Corporate, Operational & Council Services

## Service Grouping: Corporate Services

Service/Activity	2023 Effective Date	2023 Fee
Facilities: Property Rentals	Jan. 1/23	Agreement
Human Resources: Room Rentals	Jan. 1/23	Agreement
Purchasing: Bidding Documents - on-line purchases	Jan. 1/23	\$40.00
Realty Services: Property Rentals	Jan. 1/23	Contracts
Realty Services: Residential Revenue	Jan. 1/23	Contracts
Realty Services: Vacant Land Revenue	Jan. 1/23	Contracts
Realty Services: Agricultural Land Revenue	Jan. 1/23	Contracts
Realty Services: Skate Sharpening Property Revenue	Jan. 1/23	Contracts
Realty Services: Underground Encroachment Revenue	Jan. 1/23	Contracts
Realty Services: Sidewalk Cafes	Jan. 1/23	Contracts
Realty Services: Outdoor Advertisements	Jan. 1/23	Contracts
Realty Services: Woodhull - Interments	Jan. 1/23	\$550.00
Realty Services: Woodhull - Sale of Plot. The price of a plot in the Woodhull Cemetery is \$650; however, \$350 is placed into a perpetual care fund for the Cemetery with \$300 credited to the Realty Services account.	Jan. 1/23	\$650.00
Realty Services: Air/Land Rights Rental	Jan. 1/23	Contracts
Risk Management: Administration fee - claims recovery	Jan. 1/23	1% of claim amount, \$50.00 minimum
Risk Management: Administration fee - event insurance premium	Jan. 1/23	\$5.00 - premium less than \$100.00, \$10.00 - premium more than \$100.00
Technology Services: Printing Charges	Jan. 1/23	Actual Costs

# Schedule 1, 2023 Fees and Charges - Corporate, Operational & Council Services

Service Grouping: Corporate Planning and Administration

Service/Activity	2023 Effective Date	2023 Fee
<b>Information &amp; Archive Management, Sale Misc.</b> Documents: Photocopies	Jan. 1/23	\$0.20
Information & Archive Management, Records Research Request (per 15 minutes of research time)	Jan. 1/23	\$7.50

# Schedule 1, 2023 Fees and Charges - Corporate, Operational & Council Services

Service Grouping: Council Services

Service/Activity	2023 Effective Date	2023 Fee
<b>Municipal Election, Sale Miscellaneous Documents: Photocopies per page</b>	Jan. 1/23	\$0.20
Municipal Election, Sale Miscellaneous Documents: Ward & Poll Maps per ward	Jan. 1/23	\$5.00
Municipal Election, Sale Miscellaneous Documents: City Map	Jan. 1/23	\$10.00
Municipal Election, Sale Miscellaneous Documents: Election Results	Jan. 1/23	\$20.00
Municipal Election, Sale Miscellaneous Documents: Street Index	Jan. 1/23	\$20.00
Additional Copies of Voter's List: Per Ward	Jan. 1/23	\$25.00
Additional Copies of Voter's List: All Wards	Jan. 1/23	\$350.00

# Schedule 1, 2023 Fees and Charges - Corporate, Operational & Council Services

Service Grouping: Public Support Services

Service/Activity	2023 Effective Date	2023 Fee
Taxation, Revenue Division: Tax Certificates	Jan. 1/23	\$60.00
Taxation, Revenue Division: Tax Account Ownership Changes	Jan. 1/23	\$37.00
Taxation, Revenue Division: New Tax Account or Roll Number	Jan. 1/23	\$67.00
Taxation, Revenue Division: Notice of Past Due Property Taxes (greater than \$200)	Jan. 1/23	\$8.00
Taxation, Revenue Division: Property Title Searches Prior to Registration of Tax Arrears Certificates	Jan. 1/23	\$111.00
Taxation, Miscellaneous Revenue Fees: Mortgagee Tax Confirmations	Jan. 1/23	\$26.00
Taxation, Miscellaneous Revenue Fees: Duplicate Tax Bill	Jan. 1/23	\$26.00
Taxation, Miscellaneous Revenue Fees: Receipt - Income Tax Account Statements	Jan. 1/23	\$35.00
Taxation, Account Statements: Tax Statement without Transactions	Jan. 1/23	\$26.00
Taxation, Account Statements: Tax Statement with Transactions	Jan. 1/23	\$35.00
Taxation, Account Statements: Tax Account Analysis (per hour)	Jan. 1/23	\$73.00
Taxation, Account Statements: Returned Cheques PAP, EFT, PAD (NSF) - Taxation	Jan. 1/23	\$45.00
Taxation, Account Statements: Cost Recoveries on Tax Registrations	Jan. 1/23	Actual Costs
Taxation, Account Statements: Addition to Tax Roll Fee	Jan. 1/23	\$25.00
Taxation, Account Statements: Addition to Tax Roll Fee (Provincial Offences Act Fines)	Jan. 1/23	\$25.00
Licensing & Certificates: Non- Residential Boulevard Application Fee	Jan. 1/23	\$150.00
Licensing & Certificates, Non-Residential Boulevard Parking Rentals -square feet - Non-Profit or Charity	Jan. 1/23	\$0.87
Licensing & Certificates, Non-Residential Boulevard Parking Rentals - square feet - Commercial Site	Jan. 1/23	\$1.73



# Schedule 1, 2023 Fees and Charges - Corporate, Operational & Council Services

## Service Grouping: Public Support Services

Service/Activity	2023 Effective Date	2023 Fee
Licensing & Certificates, Non-Residential Boulevard Parking Rentals - square feet - Commercial Site Downtown	Jan. 1/23	\$4.80
Licensing & Certificates, Oaths: Commissioner of Oaths	Jan. 1/23	\$30.00
Licensing & Certificates, Oaths: Statutory Declaration	Jan. 1/23	\$45.00
Licensing & Certificates: Street Closing - Appraisal Fee	Jan. 1/23	\$500.00
Licensing & Certificates: Street Closing - Application Fee	Jan. 1/23	\$350.00
Licensing & Certificates: Street Closing - Advertising	Jan. 1/23	\$1,182.00
Licensing & Certificates: Nevada Licenses	Jan. 1/23	3% prize value
Licensing & Certificates: Raffle Licenses	Jan. 1/23	3% prize value
Licensing & Certificates: Bingo Licenses	Jan. 1/23	\$90.00
Licensing & Certificates: Marriage Licenses	Jan. 1/23	\$140.00
Licensing & Certificates: Civil Ceremony	Jan. 1/23	\$275.00
Licensing & Certificates: Ceremony Witness Fee	Jan. 1/23	\$25.00
Licensing & Certificates: Foreign Pension Certificates	Jan. 1/23	\$30.00
Licensing & Certificates: Municipal Information Form - formerly listed as LLBO Approval	Jan. 1/23	\$25.00
Licensing & Certificates: Municipal Significance Designation Letter/ Temporary Extension of Liquor License Approval	Jan. 1/23	\$50.00
Licensing & Certificates: Vital Statistics - Death Registration	Jan. 1/23	\$40.00
Licensing & Certificates: Vital Statistics - Notice of Out-of-Town Death	Jan. 1/23	\$35.00
Licensing & Certificates: Sundry Receipts - Hearing Fee	Jan. 1/23	\$150.00
Licensing & Certificates: Sundry Receipts - Municipal Approval - Lottery Licences	Jan. 1/23	\$50.00
Licensing & Certificates: Sundry Receipts - Committee Room Rentals	Jan. 1/23	\$150.00

# Schedule 1, 2023 Fees and Charges - Corporate, Operational & Council Services

Service Grouping: Public Support Services

Service/Activity	2023 Effective Date	2023 Fee
Licensing & Certificates: Sundry Receipts - Street Encroachment Agreements	Jan. 1/23	\$300.00
Licensing & Certificates: Sundry Receipts - Street Encroachment Agreements - annual rental charge	Jan. 1/23	\$15.00 per square metre

# Schedule 1, 2023 Fees and Charges - Financial Management

## Service Grouping: Financial Management

Service/Activity	2023 Effective Date	2023 Fee
Finance: Addition to Tax Roll Fee	Jan. 1/23	\$25.00
Finance: Addition to Tax Roll Fee – Provincial Offences Act Fines	Jan. 1/23	\$25.00
Finance: Statement Summary of Outstanding Invoices - Accounts Receivable (A/R)	Jan. 1/23	\$27.00
Finance: Returned Items such as Cheques, PAP, EFT, PAD, Credit card, (i.e., NSF) - Financial Services (Corporate wide application except as below:)	Jan. 1/23	\$45.00
Finance: Returned Items such as Cheques, PAP, EFT, PAD, Credit card, (i.e., NSF) – Provincial Offences Act Fines Only	Jan. 1/23	\$35.00
Finance: Returned Items such as Cheques, PAP, EFT, PAD, Credit card, (i.e., NSF) - Administrative Fees Provincial Offences Act Fines Only	Jan. 1/23	\$10.00
Finance: Retrieval of Cashed Accounts Payable Cheques	Jan. 1/23	\$26.00
Finance: Provincial Offences Act Collection Agency Fee Recovery	Jan. 1/23	Actual Percentage
Finance: Miscellaneous Accounts Receivable Collection Agency Fee Recovery	Jan. 1/23	Actual Percentage
Corporate Financing: Property Rentals	Jan. 1/23	Contract

ANNUAL REPORT SPPC 2022

SMALL  
BUSINESS  
CENTRE



# IMPROVING PEOPLE'S LIVES THROUGH ENTREPRENEURSHIP

Presented by London Small Business Centre  
Steve Pellarin

# Our mission is **Business!**

**Stimulate, Promote and Support** the entrepreneurial spirit, start-up and early growth of **small business** to actively contribute to the economic development of **London**

# Our passion is **People!**

People pursue business ownership for many reasons; **Freedom, Opportunity, Necessity**. When we support a business, we are **Positively** impacting **Lives**.

# Who we serve

A cross section of Londoners

**63%**  
WOMEN



**19%**  
UNDER 30



**19%**  
IMMIGRANTS



**24%**  
50+



# Who we serve

## Stage of business development

**34%**   
INVESTIGATING

 **41%**  
START UP

**25%**   
EXISTING



\*Status at first contact

# Who we serve

## Industries



**23% Food Related**



**5% Arts, Entertainment & Recreation**



**18% Retail**



**4% Professional & Technical Services**



**7% Construction**



**4% Wellness**



# How we serve

## Services



### Starting a Small Business Series

Start up and industry specific seminars, offered bi-weekly and quarterly



### Access to Professionals

- Legal
- Accounting
- HR
- Insurance
- Social Media and Digital Marketing



### Advanced Business Series & Growth Programs

Industry targeted growth programs



### Coaching and Advisory

Free consultations by appointment

# How we serve

## By the numbers



**215**

Training Sessions/Workshops

**3517**

Total Attendance



**2070**

Consultations

**6499**

Inquires



Santiago Ramirez  
Forest City Microgreens  
Foodpreneur Advantage program



Rosemary Ehiemua  
Roswen Enterprise  
Main Street Starter Company Plus



Khodor Masri  
Custom My Shirt Boutique  
Ontario Works Self Employment Program

# Entrepreneurial Programs



Dami Rodrigo  
Ceylon Select Tea  
Consultation & Training



Troy Blackwell  
Top Knotch Paracord  
Summer Company Program



Funmi Ogunshote  
Amazing Bakery  
Foodpreneur Advantage Program

# A regional collaboration led by London SBC



Funding provided by:



Community Partners:

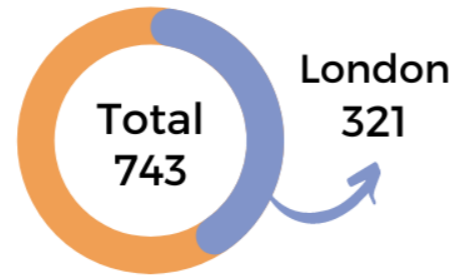


Delivery partners:

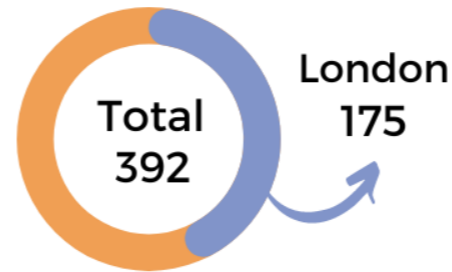


Comprehensive Online  
Training for Startups in the  
Food and Beverage Sector

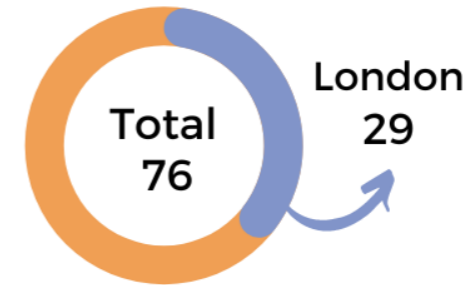
### Training Attendance



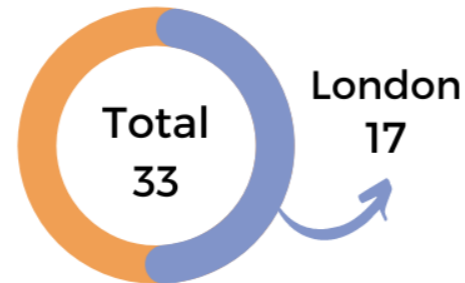
### Unique Participants



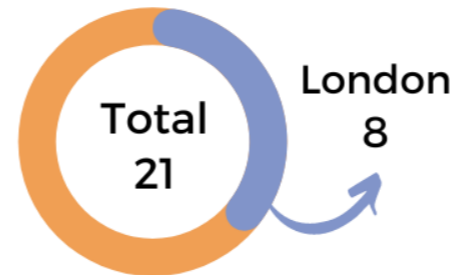
### Jobs created



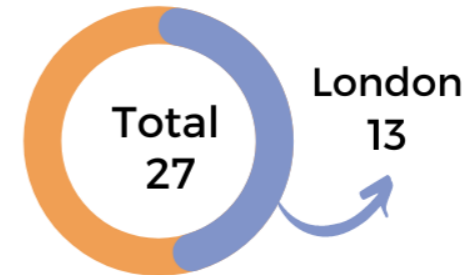
### Businesses Launched



### Businesses Expanded



### Scale Up Program



Scale Up Program for early growth food  
and beverage manufacturing ventures  
that produce consumer packaged goods.

**MY MAIN STREET**  
**MA RUE PRINCIPALE**

**Local Business Accelerator Program**  
6 months progress report



**166 Businesses served**

**38 Funding applications facilitated**

**\$270K in non-repayable contributions to businesses**

**Investment**

**\$57K City investment = \$630K leveraged investment from FedDev / EDCO**  
**Includes \$400K Non-repayable funding contributions for small businesses**



59

Customized market analysis reports presented to merchants

120

Referrals made to external financial support programs

### What our merchants have to say:

*“Rachelle is amazing, so supportive, available and always a helping hand when you need it. She goes out of her way to ensure we are getting the best support possible, that we know what's available to us through current opportunities and hurdles. She is truly an asset” - ANNDining*



# Starter Company Plus

Entrepreneurial training and grant program



**21**

Businesses

**36**

New jobs

**21 X \$5,000**

Total grants disbursed

**\$1,056,000**

Total leveraged investment



# Total Economic Impact From Program Activity

Targeted Programs

**5**

**176**

New businesses launched  
or expanded

New Jobs

**296**

**Note: This excludes the impact of hundreds of businesses and individuals who engage our advisory services, seminars and webinars, “a la carte”, without formally engaging in a program or continued relationship. That is the “Resource Centre” offered to the community, through which thousands of inquires are received each year.**

# Behind every business there is a person



"These advisors understand small business owners' issues and the challenges they face. It's nice to be provided with the necessary guidance. They always seem to direct me in the right direction. The Small Business Center is an amazing asset to me and all entrepreneurs!"

*Andrea Agora - Mobility Massage London*

"I think many business owners do what it takes to get by, but the London Small Business Centre showed how to grow and scale business and ultimately be successful!"

*Luke Thomas - Healthy Eats*



"The London Small Business Centre not only provided a small business grant to help me grow my business but also provided group meetings with other small businesses. We could discuss our challenges and learn how to grow our businesses together during challenging times. "

*Joanne Custy - Happy Tails Doggy Spa and Pet Boutique*



"Starting and running a small business can be a daunting and overwhelming venture. The SBC takes a lot of the guesswork out of the equation by answering questions beforehand, rather than relying on the trial-and-error approach. Utilizing these services gave me the confidence to jump right in and get started rather than delaying our opening while running around town searching for information."

*David Vine - Stem2Stern*

Thank you!



Proud Founding Member:





# *techalliance*

*of southwestern ontario*

FISCAL YEAR 2022

APRIL 1, 2021 - MARCH 31, 2022



# WHO WE ARE.

We are the place for dreamers, innovators, and world-changing ideas.

We empower world-class ventures and fuel growth in Canada's innovation economy. We do this collaboratively by championing, coaching, and amplifying businesses, while fostering a vibrant technology community of innovators.

APR 2021 - MAR 2022

# OUR BOARD OF DIRECTORS.



**Konrad Konnerth** | Chair  
Owner  
Konnexio



**Keith Murray** | Past Chair  
Vice President, Operations  
Autoverify



**Chris Dowding** | Treasurer  
Partner  
MNP



**David Brebner**  
CFO & Co-Founder,  
Mobials



**Peter Dillon**  
Partner  
Siskinds



**Brennon D'Souza**  
Founder & CEO  
DIBZ



**Anna Foat**  
Director, Global Digital  
Transformation, Sun Life  
Financial



**Christine Haas**  
Co-Founder & CEO  
Renix Inc.



**Ian Haase**  
Co-Founder  
Motif Labs



**Melissa McInerney**  
CEO & Chief Creative Officer  
tbk Creative



**Heather Macpherson**  
Founder & CEO  
The Minery Ltd.



**Brian Maxfield**  
President  
ODEA



**Dr. Asha Parekh**  
Co-Founder & CEO,  
Front Line Medical  
Technologies



**Michael Schmalz**  
President,  
Digital Extremes



**David Strucke**  
Chief Executive Officer  
Media Sonar Technologies

# HARNESSING WORLD-CLASS TALENT.

**2748**

Jobs created, posted and promoted for prospective or current talent pool

**500+**

Employer and student participants through Tech Talent Exchange

**378**

Participants of inclusive experiences designed for newcomer and/or in-demand talent

**75**

Introductions and referrals made between talent, potential employers & ecosystem partners

**126**

Industry experts, mentors and thought leaders engaged through experiences



# PUTTING BUSINESSES FIRST.

In collaboration with **91** regional partners, we connect entrepreneurs to vibrant experiences in the innovation economy

**\$1.02B**

In capital raised by innovative companies

**30**

Different markets and industries

**64%**

Increase in engagements with key stakeholders and political figurers

**22**

Capital investment readiness experiences



# FOSTERING AN **ENTREPRENEURIAL CULTURE.**



**101**  
Educational,  
networking and  
community  
experiences hosted



**5,337**

Connections  
facilitated for  
entrepreneurs and  
tech talent

**18%**

Increase in positive  
brand exposures &  
media visibility for  
tech companies &  
London



**8,215**

Advisory and educational  
hours provided to  
early-stage startups and  
scaling companies

**46**

Regional alliances and  
industry collisions  
intended to support  
founder navigation  
through ecosystem &  
private or public  
funding opportunities

# KEY INITIATIVES.

## VENTURE GROWTH

GROW Accelerator  
London Innovation Challenge  
Elevate Entrepreneurship  
Micro-placements in Tech  
Proteus Innovation Competition

## INDUSTRY

Masterclasses  
Fireside Chats  
Peer-2-Peer Groups  
Office Hours

## TALENT

Tech Talent Exchange  
Tech Connect  
The (Rebuild) Roster  
Job Board

## COMMUNITY

Limitless  
Smashing Barriers  
StaySafe London



# AMPLIFYING #LDNONT.

## 319%

Increase in social media followers

## 112%

Increase in social media engagements



Hon. Caroline Mulroney



Hon. Victor Fedeli



Hon. Ahmed Hussen



MP Peter Fragiskatos



MP Arielle Kayabaga



Hon. Monte McNaughton



Hon. Joyce Murray



PA Kate Young



MPP Jeff Yurek



My Singing Monsters Playground Launches on Nintendo Switch, PlayStation, Xbox, & Steam



BIOSA Technologies creates Made-in-Canada eco-conscious mask filtration material



Info-Tech Research Group Grows to 1,000 Employees



Valuation Analysis Platform interVal Secures Investment From Fresh Founders

# ELEVATING EXPERIENCES.

Our experiences engaged over **5000** innovators, entrepreneurs and industry professionals in FY2022.

Through our insightful **Fireside Chats**, and impactful **Masterclasses** with thought-leaders sharing bold initiatives, we empower innovative entrepreneurs and tech talent to connect, learn and grow.



# ELEVATING **EXPERIENCES.**

## **Limitless: A Celebration of Regional Innovation**

**Limitless** puts a spotlight on the forward-thinkers, progressive work environments and the year's ground-breaking innovations representing the triumphs of today and the successes of tomorrow.

Award recipients included:

**ChargerQuest, eSupply Canada,  
Paystone, 1Password and Shawn  
Miller of SizeWize**

The graphic features the word "LIMITLESS" in a large, white, outlined font against a dark background with a bokeh effect of golden and purple particles. Below it, the subtitle "A CELEBRATION OF REGIONAL INNOVATION" is written in a smaller, white, all-caps font.

LIMITLESS  
A CELEBRATION OF REGIONAL INNOVATION

# ELEVATING EXPERIENCES.

## Smashing Barriers

In the spirit of prioritizing diversity, addressing equity, committing to inclusion and recognizing that there are barriers still to remove, **TechAlliance, LEDC, London Small Business Centre, London Chamber of Commerce** and **Women in Communications and Technology** proudly presented Smashing Barriers, an inspiring keynote with Avery Francis calling almost **200** women and allies to action.

TUESDAY, MARCH 8, 2022 | 4PM

# SMASHING BARRIERS



BREAKING & BUILDING  
FOR EVERYONE

WITH AVERY FRANCIS



# ACTIVATING **FUNDING FOR RECOVERY.**

## StaySafe London

Working together, **The London Chamber of Commerce** and **TechAlliance** launched The StaySafe™ London Rapid Antigen Screening Program. Through this initiative, small and medium-sized businesses in London engaged in self-administered rapid antigen screening for asymptomatic employees.

StaySafe™ program delivered **254K** test kits to **2,200+** London businesses.

The logo for StaySafe™ LONDON is displayed on a blue background. The word "StaySafe" is in a large, white, sans-serif font with a trademark symbol (TM). Below it, the word "LONDON" is in a smaller, white, all-caps, sans-serif font. A red rectangular sign with the word "Open" written in white cursive script is positioned between "StaySafe" and "LONDON", appearing to hang from the top of the "StaySafe" text.

**StaySafe™**  
*Open* **LONDON**



# ACTIVATING **FUNDING FOR RECOVERY.**

## London Innovation Challenge

The London Innovation Challenge funded by the City of London aimed to accelerate and scale select London-developed solutions. **Six winners throughout the challenge received a \$20,000 investment** with the goal of addressing recovery and renewal areas of focus identified by the LCRN - Investing in People, Driving Prosperity and Fostering Community.

6 investment recipients were:  
**Locorum, Zersent, Caring Support, In the ClearZone, Labourly and SizeWize**



**London Innovation**  
**CHALLENGE**

# ENRICHING **THROUGH EDUCATION.**

## **Elevate Entrepreneurship**

Designed for BIPOC and Women entrepreneurs, funded by the Province of Ontario, **TechAlliance, Fanshawe College, Black Entrepreneurship Program, Nokee Kwe** and **Women in Communications and Technology** delivered Elevate Entrepreneurship to support entrepreneurs in acquiring the knowledge to build and scale a business. Through this micro-certification taught by serial entrepreneurs and subject matter experts we were able to elevate **52** Black, Indigenous and Women-led businesses.

## **ELEVATE ENTREPRENEURSHIP**



# ENRICHING THROUGH EDUCATION.

## Micro-Placements in Tech

Working together, **Western University, Business + Higher Education Roundtable** and **TechAlliance** developed a series of short-term micro-placements, across **4 Liberal Arts courses** in collaboration with **8 tech industry partners** involving more than **1,000 students**.

Over the span of ten weeks, students developed world-changing ideas and were able to implement their research to impact fast-growing industry partners' day to day operations.

## MICRO-PLACEMENTS IN TECH



# CONTACT US.



[techalliance.ca](http://techalliance.ca)



[@TechAlliance](https://twitter.com/TechAlliance)



[TechAlliance of Southwestern Ontario](https://www.linkedin.com/company/TechAlliance-of-Southwestern-Ontario)



[@TechAllianceLDN](https://www.instagram.com/TechAllianceLDN)



[@TechAlliance](https://www.facebook.com/TechAlliance)

## **TechAlliance**

333 Dufferin Ave  
London, ON  
N6G 1Z3

## **Christina Fox**

Chief Executive Officer

[christina.fox@techalliance.ca](mailto:christina.fox@techalliance.ca)  
519.615.2369



# *techalliance*

*of southwestern ontario*

APPENDIX ■

# INNOVATION IN ACTION.



**Jeff Duke**  
Co-Founder & CEO



**Matt Santagapita**  
Co-Founder



**Locorum**<sup>®</sup>

## LOCORUM

Latin for "protector of local", Locorum is London's largest small business directory and micro-economy where customers are incentivized to support local service providers by receiving spendable rewards in return.

One of three recipients of the inaugural London Innovation Challenge One: Reimagine Systems for People, Locorum is using their people-focused technology to make real change. With a goal to continue their local expansion while fostering entrepreneurship at every level, they play a large role in encouraging Londoner's to support local.

# INNOVATION IN ACTION.



**Trevor Greenway**  
Founder & CEO



**Colin Szemenyei**  
Founder & CFO

**interVal**

# INTERVAL

interVal is a software company specializing in data automation and business valuation analysis. Meeting a strong demand for financial services, accounting, and franchise sectors within their financial analysis and reporting offerings, they have been able to scale towards further investments this fiscal.

After closing a \$1.5M seed capital investment at the tail end of the last fiscal, interVal continues scaling, recently adding an additional \$288K in ARR by closing 2 enterprise customers. As they approach over \$1M in revenue, CEO Trevor Greenway continues to remain engaged with our GROW Accelerator as a keynote for fostering company culture.

# INNOVATION IN ACTION.



**Nadia Ladak**  
Co-Founder



**Simone Godbout**  
Co-Founder



**Kiara Botha**  
Co-Founder



**Harit Sohal**  
Co-Founder

**marlow**

## MARLOW

Marlow is an environmentally conscious and community-based brand making 100% organic tampons, with an applicator made from plant-based, sugarcane plastics, as well as an all-natural tampon lubricant packaged in compostable wrappers and shipped in compostable mailers.

Founded by four Western Accelerator graduates, Marlow's Co-Founders remain impressively involved in London's start-up and innovation spaces through mentorship and speaking engagements, including TechAlliance's recent Fireside Chat: The Power and Practice of Inclusive Language. Now recipients of \$30K in funding from TechAlliance's i.d.e.a. Fund, Marlow will continue their consistent social and environmental focus.

"We knew that we didn't want to just be a product or Class 2 Medical Device, we want Marlow to become a thought-leader in this space beyond product creation." – Nadia Ladak



# INNOVATION IN ACTION.



**Chloe Beaudoin**  
Co-Founder & COO



**Jessica Miao**  
Co-Founder & CEO



## APRICOTTON

Apricotton is the only bra brand globally that designs bras that “grow as she grows”, meaning customers can wear the same innovative Apricotton products throughout puberty and into early adulthood without having to endure the painstaking and constant search for new sizes.

The Co-Founders, both recent graduates of Ivey Business School at Western University, have seen significant growth due to their active and impressive social media presence, garnering customers from around the world and using brand awareness as a strategy. Apricotton recently received \$30K in funding from TechAlliance's i.d.e.a. Fund to further their sustainability goals and ethical production standards.

Apricotton will begin production of their first-ever bra made from sustainable, recycled materials, as well as update their manufacturing and packaging to align with their goals of being a green venture.

# INNOVATION IN ACTION.



**Aniket Bhatt**  
Founder & CEO



## ZERSENT

Zersent is a SaaS venture providing customizable Environmental, Social, and Governance (ESG) tools and templates for businesses. Accessible at an affordable cost and at the click of a button, Zersent allows for businesses to assess their ESG goals and milestones while implementing best practices and analyzing their impact.

Recipients of the London Innovation Challenge One: Reimagine Systems for People, Zersent was provided with \$20K in funding to advance their innovation and contribute to London's economic recovery, allowing for a continued focus on inclusivity, sustainability, and equity. Zersent used this funding to facilitate inclusive and equitable hiring practices in organizations, while also curating evergreen educational content about ESG and DEI goals for growing businesses.

# INNOVATION IN ACTION.



**Dollar Luo**  
Executive Director



# ROLLUP SOLUTIONS

RollUP Solutions is a student-run non-profit dedicated to refurbishing and repurposing mobility devices to be used by those who cannot afford to buy new. Receiving donations within the London-Middlesex area and ensuring, they give these devices a second chance at life by partnering with Goodwill Industries, employing people who face employment barriers and use their skilled work to upcycle and refurbish the mobility devices. The devices are then sold or donated at a 95% discount to those unable to afford a wheelchair or walker, while eliminating unnecessary landfill.

RollUP Solutions' Executive Director was a Limitless 2022 finalist in the Forthcomer Award category, recognizing a young professional working to contribute to and create impact in the innovation economy. Dollar was also selected for the 2022 cohort of Next36, an elite national program for entrepreneurial undergrads and recent grads, helping develop and excel young founders and entrepreneurs.

# INNOVATION IN ACTION.



**Emily Nielsen**  
President



## NEILSEN IT CONSULTING

Nielsen IT Consulting Inc. is an independent consulting firm with a reputation for helping organizations achieve breakthrough results for their telecommunication investments.

Providing unified communications and call centre consultancy across Canada, Nielsen IT was selected for TechAlliance's Spring 2022 GROW Accelerator cohort, as they leveraged the TechAlliance team of advisors and networking strength to advance their recent development of a SaaS product for their industry. Moving from years of using a hardware service, the SaaS integration alongside the earning opportunity provided by GROW prompted growth and acceleration.

"The expertise of the group and mentors helped me validate some of our innovations, while also hearing other entrepreneurial stories and gaining opportunity for regional connections." – Emily Nielsen

# INNOVATION IN ACTION.



**Joseph Jongsma**  
President



## CARING SUPPORT

Caring Support is a dedicated healthcare talent acquisition platform designed to connect employers with skilled workers. They are reimagining the standard healthcare systems, using technology to revolutionize their industry, optimize the hiring process, and improve the overall performance of the sector.

As recipients of the London Innovation Challenge One: Reimagine Systems for People, Caring Support dedicated new staff and funding to building a post-secondary channel that operates as a central resource for academic institutions to communicate with employers for student positions.

"The recognition (from London Innovation Challenge) came with considerable growth for our company in London and the surrounding areas, while also helping increase our presence in the media and, as a result, strengthening our brand." - Joseph Jongsma

## **GROWING OUR ECONOMY.**

London will develop a top-quality workforce.

**Our measurable commitments to  
London's Strategic Plan**



### **Increase access employers have to the talent they require.**

- Industry experts, mentors, and thought-leaders engaged through experiences
- Innovators, entrepreneurs, and industry engaged through experiences
- Roles created, posted, and promoted for prospective and current talent pool

### **Increase opportunities between potential employers, postsecondary institutions, and other employment and training agencies.**

- Employer and student participants through TTX Tech Talent Exchange series
- Participants of inclusive experiences designed for newcomer and/or in-demand talent
- Introductions or referrals made between talent and potential employers, and ecosystem partners

# GROWING OUR ECONOMY.

London is a leader in Ontario for attracting new jobs and investments.

Our measurable commitments to  
London's Strategic Plan



## **Increase partnerships that promote collaboration, innovation, and investment.**

- Regional partners and connectivity for vibrant experiences in the innovation economy
- Advocacy with key stakeholders and political influencers

## **Maintain foreign investment attraction, local retention, and growth and entrepreneurship support programs.**

- Different markets or industries
- New startups, exits, mergers or acquisitions in the tech sector
- Capital investment readiness experiences
- Capital raised by innovative companies

## **GROWING OUR ECONOMY.**

London creates a supportive environment where entrepreneurs, businesses, and talent can thrive.

**Our measurable commitments to  
London's Strategic Plan**



### **Increase access to supports for entrepreneurs and small businesses, and community economic development.**

- Educational, networking and community experiences hosted
- Positive brand exposure and media visibility for tech companies and London, ON
- Connections facilitated for entrepreneurs and tech talent to strengthen network and best practice sharing
- Advisory or educational hours provided to early-stage startups and scaling companies
- Regional alliances and industry collisions intended to support founder navigation through ecosystem and private or public funding opportunities





# 2022 Year-to-date Update



LONDON  
ECONOMIC  
DEVELOPMENT  
CORPORATION

# WHAT WE DO

## INVEST

We attract new investment and jobs into the city.

## GROW

We foster scale-up activity and long-term growth of existing London businesses.

## TALENT

We connect employers to talent and develop a skilled workforce to meet future needs.

## ENGAGE

We champion positive economic dialogue locally, nationally and internationally.



# KEY SECTORS



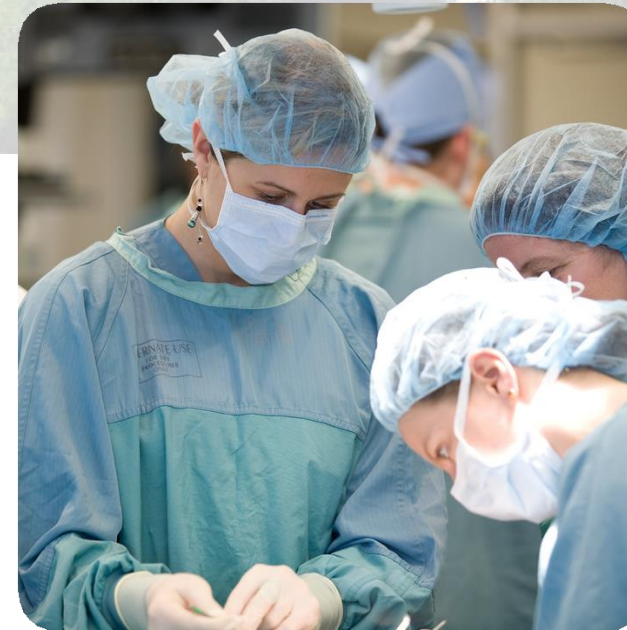
## AGRI-FOOD

7,000 + employed  
90+ companies



## MANUFACTURING

34,300 + employed  
500 companies



## HEALTH

25,000 + employed  
100 + companies



## DIGITAL MEDIA & TECHNOLOGY

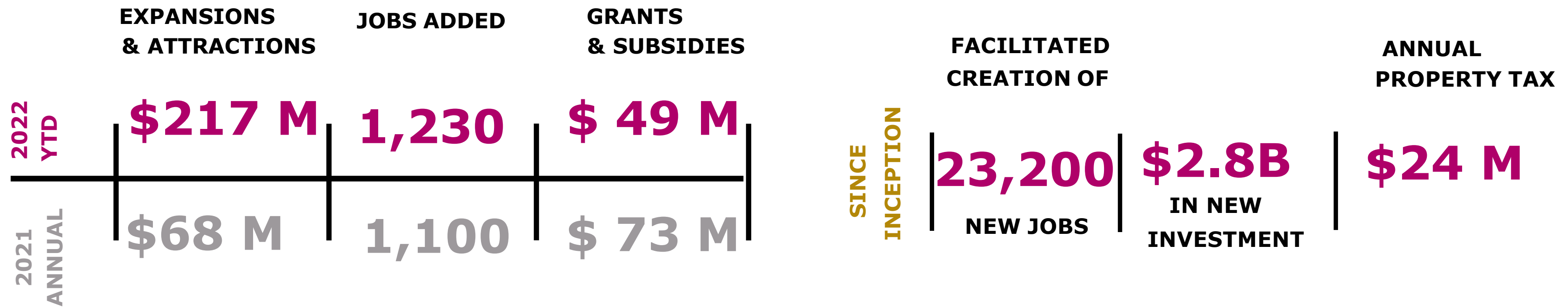
9,000 + employed  
350 + companies



## PROFESSIONAL SERVICES

52,800 + employed  
500 + companies

# YEAR TO DATE METRICS



# ACCELERATE

	RETENTION FILES	JOB RETAINED	ACTIVE EXPANSION FILES	COMPANIES WORKED WITH	REFERRALS MADE
2022 YTD	6	150	21	760	2,249
2021 ANNUAL	2	156	23	505	1,082

# INVEST

	INVEST MISSIONS	ATTRACTION FILES	FDI PROPOSALS	SITE SELECTION/VIRTUAL TOURS
2022 YTD	5	244	47	133
2021 ANNUAL	4	113	41	11

# COMPANIES WE'VE WORKED WITH



# RECENT INVESTMENTS



Glen Dimplex opened its second North American factory in London to manufacture heat products such as baseboard heaters.

160,000 sq.ft| 120 jobs



An advanced plant-based food manufacturing plant that will feed a national chain of fast-food vegan restaurants.

50, 000 sq.ft  
\$20 M



One of the world's leading manufacturers and distributors of personal protective equipment.

Over \$120M investment  
145 Jobs

# WORKFORCE DEV'T

	EXTERNAL JOB FAIRS	EMPLOYER & JOB SEEKERS CONSULTATION	WORKFORCE PROJECTS	TALENT PRESENTATIONS
2021 YTD	6	1,900	21	17
2021 ANNUAL	11	613	26	2



# JOB PORTALS

2022

	AVG. NO OF COMPANIES	AVG. NO OF JOB TITLES
LONDON TECH JOBS .ca	93	487
LONDON MFG JOBS	72	412

## MANUFACTURING JOBS

12,772 users  
up 35.3%

124,828  
pageviews

## TECH JOBS

15,636 users  
up 9.7%

159,494  
pageviews



web.isodes



Blue Aardvark  
GRAPHIC DESIGN



Sagemcom

Speak

# ENGAGE

	INBOUND INQUIRIES	MEDIA HITS	EVENTS & WEBINARS	PAGE VIEWS
2022 YTD	430	151	13	172 K
2021 ANNUAL	502	88	19	207 K

SOCIAL MEDIA



27,270  
Overall Audience



1,000,075  
Impressions



64,105  
Social Engagements



# Don't Tell Toronto Campaign

**Launched in Feb 2021  
to attract  
experienced and skilled  
talent to help  
fill London's  
growing industry of  
health and tech.**



**Continues  
to attract  
talent and drive  
traffic to  
LEDC's website.**

# Don't Tell Toronto Campaign

## JULY- SEPT 22



IMPRESSIONS

**792,214**

DIRECT CONTACTS

**456**

**12,400**

VIDEO VIEWS

**438**

NEW SUBSCRIBERS



# FILM LONDON

✓ 9,002 users and 37,451 page Views

✓ Landed more than \$1.7M in film production

✓ Working with the FCFF & the OSCC Project Pitch





Thank You



LONDON  
ECONOMIC  
DEVELOPMENT  
CORPORATION

# City of London - Application for Appointment to the City of London Striking Committee

## Application

### Contact Information

Name: **Anoushka**

Phone Number:

Address:

City: **London**

Province: **ON**

Postal Code: **N5W0B9**

E-mail Address (Confirmation e-mail of your application will be sent):

### Experience and Qualifications

If you have experience on a London Board or Commission, please provide dates and details. (max. 3000 characters): **None**

What do you hope to contribute to the Striking Committee? (max. 3000 characters): **I hope to contribute a better vision and better ideas for the improvement of everything within the committee.**

Please describe additional experience, training, or community involvement that will help you in your role as a Striking Committee Member. (max. 3000 characters): **I am working as a marketing coordinator and this will help me understand the involvement better and help me fit into the role.**

Attach resume or other document here, if needed: **AnoushkaResume.pdf**

Attach more files here, if needed:

### Confirmations

I declare the following: **I am a resident of London. ; I am at least 18 years old.; I am not a City employee or Council member.; I am not applying to be on a Board or Commission.; I understand that my application and any attachments will be included on a public agenda that is published on the City website.**

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional): **Social media**

If you selected 'Other', please specify:

Submitted on: **9/20/2022 3:10:03 PM**

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# Anoushka Hamirwasia

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London, ON N5W 0B

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## Summary

Outgoing Sales and Marketing Consultant with 2+ years of experience. Interfaces with clients to design and implement plans of action for maximizing sales performance and expanding market reach. Effective professional leading sales teams to new heights.

Dedicated employee known for punctuality, pursuing employment options where good customer service and positive attitude will make a difference. Proven skills in promoting products and boosting revenue by connecting with customers and effectively communicating sales recommendations. Well-organized, reliable and experienced in setting up displays, restocking shelves and supporting in-store customers with knowledgeable assistance. Enhance store loyalty with unparalleled support. Motivated business student seeking part-time opportunity to gain hands-on experience. Outgoing and friendly with strong drive to succeed.

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## Experience

01/2022 - Current

**Sattaj Kaur- Bridal Boutique** — London, Ontario

### **Sales and Marketing Consultant**

- 
- Learned and implemented strategies for upselling products and services and suggesting complementary products to maximize value of each transaction.
- Conducted market research to identify emerging marketing trends.
- Stocked shelves and supplies and organized displays to focus customer attention on specific items.
- Escorted customers to products and pointed out complementary items to boost store sales.
- Maintained visually appealing and effective displays for entire store to drive sustained revenue and move target products.
- Organized store by returning merchandise to proper areas and restocked displays.
- Managed client expectations through open communication and collaborative style at each stage of planning and implementation.
- Trained new employees on customer service and quality assurance standards.
- Assisted customers with locating merchandise and complementary items.
- Creating inventory of new products and sold-out products
- Performing overall marketing for the clients
- Solving client queries
- Styling clients and helping them understand clothing product styles better
- Social Media Marketing for the brand and digital marketing for social media platforms.



- Developed and maintained positive customer relationships through effective communication.

12/2020 - 09/2021

**Zucol – India**

**Quality Analyst**

- Maintained quality assurance procedure documentation
- Monitored completed work and provided feedback to improve team member performance
- Executed test scripts and recorded results
- Contributed to business growth by confirming customer satisfaction with service and quality
- Recommended improvements to the team and procedures for increased productivity
- Analyzed quality of content created by expert documents made by expert writers
- Coordinated with team leader to prioritize meeting with expert writers.

01/2021 - 08/2021

**Wellindia Company – India**

**Marketing Strategist intern**

- Executed updated marketing plans to increase branding exposure, customer traffic and sales
- Measured and reported on marketing campaign performance, gained insights, and compared results against goals to identify strengths and weaknesses
- Identified, implemented, and enhanced marketing strategies by accounting for factors such as organizational objectives, market trends and costs
- Generated new business by reaching out to prospective clients by e-mail marketing and social media campaigns.

## Education

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06/2022

**Fanshawe College** London, ON

Postgraduate Diploma: Business Management

01/2020

**Amity University** India, India

Bachelor of Arts: English Honours

## Skills

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- |  |  |
|--|--|
| • Supervision & leadership                         | • Sales expertise                        |
| • Organizational skills                            | • Logical thinking and reasoning         |
| • Microsoft Office                                 | • Digital marketing and content creation |
| • Staff training and motivation                    | • Adobe Illustrator & photoshop          |
| • Processing payments                              | • Quality Analyst skills                 |
| • Effective customer upselling                     | • Customer service and customer support  |
| • Ability to multitask in a fast-paced environment |  |

## Certifications

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- Marketing and Advertising- Mycaptain [June 2020].

- Digital marketing intern- Firstdigiadd [1st Sept- 30th Nov 2020].