

Agenda Including Addeds

Community and Protective Services Committee

2nd Meeting of the Community and Protective Services Committee

January 11, 2022, 4:00 PM

Virtual Meeting during the COVID-19 Emergency

Please check the City website for current details of COVID-19 service impacts.

Meetings can be viewed via live-streaming on YouTube and the City website

Members

Councillors M. Cassidy (Chair), M. Salih, J. Helmer, M. Hamou, S. Hillier, Mayor E. Holder

The City of London is committed to making every effort to provide alternate formats and communication supports for Council, Standing or Advisory Committee meetings and information, upon request. To make a request for any City service, please contact accessibility@london.ca or 519-661-2489 ext. 2425. To make a request specific to this meeting, please contact CPSC@london.ca

	Pages
1. Disclosures of Pecuniary Interest	
2. Consent	
2.1. Strategic Plan Variance Report	2
a. <i>(ADDED) Revised Page 2</i>	5
3. Scheduled Items	
4. Items for Direction	
4.1. 1st Report of the London Housing Advisory Committee	6
4.2. 1st Report of the Animal Welfare Advisory Committee	8
5. Deferred Matters/Additional Business	
5.1. Deferred Matters List	10
6. Confidential	
7. Adjournment	

Report to Community and Protective Services Committee

To: Chair and Members
Community and Protective Services Committee
From: Cheryl Smith, Deputy City Manager, Neighbourhood and
Community-Wide Services and Lynne Livingstone, City
Manager
Subject: Strategic Plan Variance Report
Date: January 11, 2022

Recommendation

That, on the recommendation of the Deputy City Manager, Neighbourhood and Community-Wide Services and the City Manager, the following report on the Strategic Plan Progress Variance **BE RECEIVED** for information.

Executive Summary

As part of the Strategic Plan reporting cycle, variance reports are completed for any actions identified as 'caution' or 'below' plan in the Semi-Annual Progress Report. These reports are submitted to the appropriate Standing Committee following the tabling of the May and November Progress Reports. This report provides an overview of the actions relating to the Community and Protective Services Committee.

Linkage to the Corporate Strategic Plan

Council's 2019-2023 Strategic Plan includes the Strategic Area of Focus 'Leading in Public Service.' This includes the Expected Result 'The City of London is trusted, open, and accountable in service of our community' and the Strategy 'Improve public accountability and transparency in decision making.'

Analysis

1.0 Background Information

1.1 Previous Reports Related to this Matter

Strategic Priorities and Policy Committee (SPPC): November 25, 2019, June 23, 2020, November 17, 2020, July 28, 2021, November 30, 2021.

2.0 Discussion and Considerations

2.1 Background

On April 23, 2019, Council set the 2019-2023 Strategic Plan for the City of London. This is a critical document that identifies Council's vision, mission, and the strategic areas of focus for 2019-2023. It identifies the specific outcomes, expected results and strategies that Council and Civic Administration will deliver on together over the next four years.

The Strategic Plan also includes a commitment to report regularly to Londoners on the implementation of the Strategic Plan, demonstrating progress being made and how this work is having an impact in the community.

As part of the Strategic Plan reporting cycle, variance reports are completed for any actions identified as 'caution' or 'below' plan in the Semi-Annual Progress Report. These reports are submitted to the appropriate Standing Committee following the tabling of the May and November Progress Reports.

2.2 Discussion

This report outlines the actions corresponding to the Community and Protective Services Committee that, as of November 2021 that were identified as 'caution' or 'below plan'. This report covers four milestones that were flagged as 'caution'.

Overall Strategic Plan Progress

As of November 2021, 542 (92.1%) of all actions are complete or on target. 17 (2.9%) actions were marked as 'caution' (actions behind by one quarter or three months or actions that are in progress or not yet started that are flagged as possibly not being completed by the target end date). There were no actions that were noted as 'below plan'.

Variance Explanations

1. Strategic Area of Focus: Strengthening our Community

Outcome: Londoners have access to services and supports that promote well-being, health, and safety in their neighbourhoods and across the city.

Expected Result: Increase neighbourhood safety.

Strategy: Improve emergency response through the development and implementation of the Fire Master Plan and new technology.

Action: Develop and finalize Community Risk Assessment and Fire Master Plan

- Current End Date: 6/30/21
- Revised End Date: 12/31/22
- Rationale and Implications:
 - The Community Fire Risk Assessment and the Community Risk Mitigation Strategy documents have been completed. These documents will help to inform the development of the Fire Master Plan which is intended to be brought forward to Council in March 2022.
 - CAD upgrade project start-up was delayed due to COVID. This work is ongoing and expected to be back on track and completed by the end of 2022.
 - Xalt, call management software, needs the new CAD upgrade to be completed and also ITS support. This project is on the ITS implementation plan where they are able to action it.

2. Strategic Area of Focus: Creating a Safe London for Women and Girls

Outcome: London has enhanced the potential for women and girls to live safe lives.

Expected Result: Decrease male violence against women and girls who are subjected to abuse, assault and non-state torture in their intimate relationships; sex trafficking; sexual assault; and workplace harassment.

Strategy: Apply a three pillared framework (legislation, public awareness, and funded services) in policy and by-law development.

Action: Develop a three pillared framework (legislation, public awareness, and funded services) through research, consultation, and engagement

- Current End Date: 9/30/21
- Revised End Date: 12/31/23
- Rationale and Implications: The City of London and the London Coordinating Committee to End Woman Abuse (LCCEWA) continue to collaborate on this action. The establishment of the defined Three Pillared Framework is foundational to the overall 'Creating a Safe London for Women and Girls' area of focus. The work of revising the City's Gender Equity Lens will be done in collaboration with the Anti-Racism and Anti-Oppression Division in alignment with the development of the new Anti-Racism and Anti-Oppression Framework. The Gender Equity Framework will continue to ensure a level of specificity regarding gender equity and gender equality for women and girls while considering the intersection of other inequalities and oppressions (e.g. sexuality, gender identity, ethnicity, Indigeneity, immigration status, disability, etc.).

3. Strategic Area of Focus: Creating a Safe London for Women and Girls

Outcome: London has enhanced the potential for women and girls to live safe lives.

Expected Result: Decrease male violence against women and girls who are subjected to abuse, assault and non-state torture in their intimate relationships; sex trafficking; sexual assault; and workplace harassment.

Strategy: Apply a three pillared framework (legislation, public awareness, and funded services) in policy and by-law development.

Action: Present draft three pillared framework to Council.

- Current End Date: 9/30/21
- Revised End Date: 12/31/23
- Rationale and Implications: The work of revising the City's Gender Equity Lens will be done in collaboration with the Anti-Racism and Anti-Oppression Division in alignment with the development of the new Anti-Racism and Anti-Oppression Framework. The Gender Equity Framework will continue to ensure a level of specificity regarding gender equity and gender equality for women and girls while considering the intersection of other inequalities and oppressions (e.g. sexuality, gender identity, ethnicity, Indigeneity, immigration status, disability, etc.). Implementation of the updated Gender Equity Framework will include training and will be an ongoing, annual activity thereafter. The current Gender Equity Lens continues to be used to support a focus on gender equity in our work and staff continue to identify new opportunities to deepen this commitment.

4. Strategic Area of Focus: Creating a Safe London for Women and Girls

Outcome: London has enhanced the potential for women and girls to live safe lives.

Expected Result: Decrease male violence against women and girls who are subjected to abuse, assault and non-state torture in their intimate relationships; sex trafficking; sexual assault; and workplace harassment.

Strategy: Apply a three pillared framework (legislation, public awareness, and funded services) in policy and by-law development.

Action: Implement three pillared framework for public awareness.

- Current End Date: 9/30/21
- Revised End Date: 12/31/23
- Rationale and Implications: Implementation of the updated framework will begin once the Gender Equity Framework and the Anti-Racism and Anti-Oppression Framework are complete. This will include training and will be an ongoing annual activity. The current Gender Equity Lens continues to be used to support a focus on gender equity in our work and staff continue to identify new opportunities to deepen this commitment.

Conclusion

The Semi-Annual Progress Report is an important tool that allows the community, Council and Administration to track progress and monitor the implementation of Council's Strategic Plan. In some cases, actions have been delayed due to shifting priorities, emerging circumstances, or the ongoing impacts of the COVID-19 pandemic. The Strategic Plan Variance Reports are intended to provide Council with a more in-depth analysis of these delays. Information included in this report can support Council in strategic decision making and inform the work of Civic Administration.

Recommended by: Cheryl Smith, Deputy City Manager, Neighbourhood and Community-Wide Services

Recommended by: Lynne Livingstone, City Manager

cc. Senior Leadership Team
Strategic Thinkers Table

2.2 Discussion

This report outlines the actions corresponding to the Community and Protective Services Committee that, as of November 2021 that were identified as 'caution' or 'below plan'. This report covers four milestones that were flagged as 'caution'.

Overall Strategic Plan Progress

As of November 2021, 542 (92.1%) of all actions are complete or on target. 17 (2.9%) actions were marked as 'caution' (actions behind by one quarter or three months or actions that are in progress or not yet started that are flagged as possibly not being completed by the target end date). There were no actions that were noted as 'below plan'.

Variance Explanations

1. Strategic Area of Focus: Strengthening our Community

Outcome: Londoners have access to services and supports that promote well-being, health, and safety in their neighbourhoods and across the city.

Expected Result: Increase neighbourhood safety.

Strategy: Improve emergency response through the development and implementation of the Fire Master Plan and new technology.

Action: Develop and finalize Community Risk Assessment and Fire Master Plan

- Current End Date: 6/30/21
- Revised End Date: 12/31/22
- Rationale and Implications:
 - The Community Fire Risk Assessment and the Community Risk Mitigation Strategy documents have been completed. These documents will help to inform the development of the Fire Master Plan which is intended to be brought forward to Council in March 2022.
 - CAD upgrade project start-up was delayed due to COVID. This work is ongoing and expected to be back on track and completed by the end of 2022.
 - Xalt, call management software, needs the new CAD upgrade to be completed and also ITS support. This project is on the ITS implementation plan where they are able to action it.

2. Strategic Area of Focus: Creating a Safe London for Women and Girls

Outcome: London has enhanced the potential for women and girls to live safe lives.

Expected Result: Decrease male violence against women and girls who are subjected to abuse, assault and non-state torture in their intimate relationships; sex trafficking; sexual assault; and workplace harassment.

Strategy: Apply a three pillared framework (legislation, public awareness, and funded services) in policy and by-law development.

Action: Develop a three pillared framework (legislation, public awareness, and funded services) through research, consultation, and engagement

- Current End Date: 9/30/21
- Revised End Date: 6/30/22
- Rationale and Implications: The City of London and the London Coordinating Committee to End Woman Abuse (LCCEWA) continue to collaborate on this action. The establishment of the defined Three Pillared Framework is foundational to the overall 'Creating a Safe London for Women and Girls' area of focus. The work of revising the City's Gender Equity Lens will be done in collaboration with the Anti-Racism and Anti-Oppression Division in alignment with the development of the new Anti-Racism and Anti-Oppression Framework. The Gender Equity Framework will continue to ensure a level of specificity regarding gender equity and gender equality for women and girls while considering the intersection of other inequalities and oppressions (e.g. sexuality, gender identity, ethnicity, Indigeneity, immigration status, disability, etc.).

3. Strategic Area of Focus: Creating a Safe London for Women and Girls

Outcome: London has enhanced the potential for women and girls to live safe lives.

London Housing Advisory Committee

Report

1st Meeting of the London Housing Advisory Committee

December 8, 2021

Advisory Committee Virtual Meeting - during the COVID-19 Emergency

Please check the City website for current details of COVID-19 service impacts.

Attendance PRESENT: B. Harris (Chair), J. Banninga, M. Joudrey, W. Latuszak, B. Odegaard, J. Peaire, and M. Richings; A. Pascual (Committee Clerk)

ABSENT: C. O'Brien and D. Peckham

ALSO PRESENT: J. Adema, P. Chisholm, C. Cooper, M. Espinoza, C. Lovell, T. Macbeth, G. Matthews, D. Purdy, B. Turcotte, and B. Westlake-Power

The meeting was called to order at 12:16 PM; it being noted that the following members were in remote attendance: J. Banninga, M. Joudrey, B. Harris, W. Latuszak, B. Odegaard, J. Peaire, and M. Richings

1. Call to Order

1.1 Disclosures of Pecuniary Interest

J. Peaire discloses a pecuniary interest with respect to Item 3.1, having to do with the London and Middlesex Community Housing - Update by indicating that he is a tenant at the London and Middlesex Community Housing.

2. Consent

2.1 9th Report of the London Housing Advisory Committee

That it BE NOTED that the 9th Report of the London Housing Advisory Committee, from its meeting held on November 10, 2021, was received.

3. Items for Discussion

3.1 London and Middlesex Community Housing - Update

That it BE NOTED that P. Chisholm, Chief Executive Officer, provided a verbal update with respect to the London and Middlesex Community Housing.

3.2 Advisory Committee Review - Update

That it BE NOTED that B. Westlake-Power, Deputy City Clerk, provided a verbal update with respect to the Advisory Committee Review.

4. (ADDED) Deferred Matters/Additional Business

4.1 (ADDED) Proposed Implementation of the "Roadmap to 3,000 Affordable Units" (Roadmap) Action Plan

That the following actions be taken with respect to the staff report dated November 23, 2021, related to the Proposed Implementation of the "Roadmap to 3,000 Affordable Units" (Roadmap) Action Plan:

- a) the Civic Administration BE REQUESTED to attend a future meeting of the London Housing Advisory Committee to provide an update on the status of the implementation of the plan; and,
- b) the above-noted report BE RECEIVED.

4.2 (ADDED) Request for Funding from Vision SoHo Alliance for the Housing Development Project at the Old Victoria Hospital Lands

That it BE NOTED that the staff report dated November 23, 2021 from G. Kotsifas, Deputy City Manager, Planning and Economic Development, related to the Request for Funding from Vision SoHo Alliance for the Housing Development Project at the Old Victoria Hospital Lands, was received.

4.3 (ADDED) Inclusionary Zoning Review

That it BE NOTED that the verbal update from T. Macbeth, Planner II, with respect to the Inclusionary Zoning Review, was received.

5. Adjournment

The meeting adjourned at 1:32 PM.

Animal Welfare Advisory Committee

Report

1st Meeting of Animal Welfare Advisory Committee

December 9, 2021

Advisory Committee Virtual Meeting - during the COVID-19 Emergency

Please check the City website for current details of COVID-19 service impacts.

Attendance PRESENT: W. Brown (Chair), M. Blosch, A. Hames, and M. Toplack; A. Pascual (Committee Clerk)

ABSENT: P. Lystar

ALSO PRESENT: O. Katolyk, M. McBride, and B. Westlake-Power

The meeting was called to order at 5:01 PM; it being noted that the following members were in remote attendance: M. Blosch, W. Brown, A. Hames, and M. Toplack.

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

None.

3. Consent

3.1 10th Report of the Animal Welfare Advisory Committee

That it BE NOTED that the 10th Report of the Animal Welfare Advisory Committee, from its meeting held on November 18, 2021, was received.

4. Sub-Committees and Working Groups

4.1 Sub-Committee Update

That it BE NOTED that W. Brown provided a verbal presentation with respect to the Sub-Committee update.

5. Items for Discussion

5.1 Coyote Signage

That the following actions be taken with respect to the Budget Request - Coyote Signage:

a) the Civic Administration BE REQUESTED to issue a Public Service Announcement with respect to the placement of the updated coyote signs on City parks;

b) the Civic Administration BE REQUESTED to issue a Public Service Announcement during the spring and fall seasons as part of an awareness campaign to inform residents of the seasonal milestones for canids.

5.2 Clear Your Gear

That the Civic Administration BE REQUESTED to undertake an awareness campaign following the installation of the recycling receptacles for the Clear Your Gear program;

it being noted that the Animal Welfare Advisory Committee will continue to engage with Civic Administration with respect to the placement of the recycling receptacles.

5.3 Fireworks and Impacts on Wildlife and Pets

That Civic Administration BE ADVISED that the Animal Welfare Advisory Committee (AWAC) will compile and provide information with respect to pet safety tips for inclusion on the Fireworks By-law brochure;

it being further noted that AWAC will continue to conduct research on the effects of fireworks on wildlife and pets in order to provide a formal recommendation to Council with respect to potential changes to the Fireworks By-law.

5.4 Review of Animal Welfare Advisory Committee Initiatives and Accomplishments

That it BE NOTED that the Animal Welfare Advisory Committee (AWAC) held a general discussion with respect to the review of AWAC's Initiatives and Accomplishments.

6. Adjournment

The meeting adjourned at 6:05 PM.

DEFERRED MATTERS

COMMUNITY AND PROTECTIVE SERVICES COMMITTEE

as of December 15, 2021

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
1.	<p><u>Proposed Accessible Vehicle for Hire Incentive Program – Update</u> That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official the following actions be taken with respect to the staff report dated September 10, 2019 related to an update on a proposed accessible vehicle for hire incentive program:</p> <p>b) the Civic Administration BE DIRECTED to hold a public participation meeting at a future meeting of the Community and Protective Services Committee with respect to amending the Vehicle for Hire By-law to make the necessary changes to implement an incentive program for accessible vehicles for hire.</p>	September 10, 2019	TBD	Anti Racism, Anti Oppression Service area	
2.	<p><u>Special Events Policies and Procedure Manual</u> That the following actions be taken with respect to the “Special Events Policies and Procedure Manual”:</p> <p>a) the communication dated September 6, 2019 from Councillor A. Kayabaga, with respect to the “Special Events Policies and Procedures Manual” BE RECEIVED; and,</p> <p>b) the Civic Administration BE DIRECTED to review the City’s “Special Events Policies and Procedures Manual” and report back on possible amendment to the Manual to address the following matters:</p> <p>i) the disruption caused by special events being held in the evenings prior to a work and/or school day;</p>	September 10, 2019	June 2022	C. Smith J.P. McGonigle	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	ii) the application of the same rules/restrictions that are in place for Victoria Park to Harris Park; and, iii) increased fines and penalties for special events that contravene the Manual.				
3.	<p><u>Short-Term Accommodations - Proposed Regulations</u></p> <p>That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the following actions be taken with respect to the staff report dated February 19, 2020 related to short-term accommodations:</p> <p>a) the Civic Administration BE DIRECTED to amend all necessary by-laws to address short-term accommodations and hold a public participation meeting at a future meeting of the Community and Protective Services Committee;</p> <p>b) the Civic Administration BE DIRECTED to continue consulting with short-term accommodation platforms on the further collection of Municipal Accommodation Tax;</p>	February 19, 2020	Q4 2021/ Q1 2022	G. Kotsifas O. Katolyk	
4.	<p><u>London Community Recovery Network - Ideas for Action by Municipal Council</u></p> <p>That, on the recommendation of the Managing Director, Neighbourhood, Children and Fire Services, the Acting Managing Director, Housing, Social Services and Dearness Home, and the Managing Director, Parks and Recreation, the following actions be taken with respect to the staff report dated February 9, 2021 related to the London Community Recovery Network and ideas for action by Municipal Council:</p> <p>ii) the implementation plan for item #2.3 Downtown Recovery – free transit to the downtown, as it relates to transit initiatives to the downtown, BE REFERRED back to the Civic Administration to continue working with the London Transit Commission on this matter, with a report back to a future meeting of the Community and Protective Services Committee (CPSC) when additional details are available; and,</p>	February 9, 2021	TBD	C. Smith K. Dickins S. Stafford	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	iii) implementation plan for item #2.3 Downtown Recovery – free transit to the downtown, as it relates to parking initiatives in the downtown BE REFERRED back to the Civic Administration with a report back to a future meeting of the CPSC when additional details are available;				
5.	<u>Affordable Housing Units in London</u> That the following actions be taken with respect to the creation of affordable housing units in London: b) the Civic Administration BE DIRECTED to report back to a future meeting of the Community and Protective Services Committee with an implementation plan, inclusive of financial impacts, that sets out the best supports for the development of affordable housing units;	March 30, 2021	TBD	K. Dickins	
6.	<u>Animal By-law PH-3</u> That the communication, dated April 1, 2021, from Councillor M. Cassidy, with respect to By-law PH-3, being "A by-law to provide for the regulation, restriction and prohibition of the keeping of animals in the City of London", BE REFERRED to the Civic Administration for review and a report back at a future meeting of the Community and Protective Services Committee related to revisions or updates that could be made to the by-law; it being noted that a communication from K. and K. Beattie, as appended to the Added Agenda, with respect to this matter, was received.	April 20, 2021	Q4, 2021	G. Kotsifas O. Katolyk	
7.	<u>School Planning</u> That the Civic Administration BE DIRECTED to provide an information report at a future meeting of the Community and Protective Services Committee with respect to the roles and responsibilities of the local school boards and how the City of London interacts with the boards related to the items listed in the communication, as appended to the Agenda, from Councillors S. Lewis and P. Squire; it being noted that the above-noted communication, with respect to this matter, was received.	June 22, 2021	TBD	C. Smith	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
8.	<p><u>Recognizing the Impact of Hosting the COVID-19 Assessment Centres at Oakridge Arena and Carling Heights Optimist Community Centre</u></p> <p>That the following actions be taken with respect to the communication, dated July 6, 2021, from Councillors S. Lehman and J. Helmer and Mayor E. Holder, related to Recognizing the Impact of Hosting COVID-19 Assessment Centres at Oakridge Arena and Carling Heights Optimist Community Centre:</p> <p>a) the Civic Administration BE DIRECTED to consult residents, especially those close to the COVID-19 assessment centres, about priorities for new recreational amenities or upgrades to existing recreational amenities in the general area; and,</p> <p>b) the Civic Administration BE DIRECTED to explore potential provincial and federal funding opportunities for recreational infrastructure and to report back with recommended new or upgraded recreational amenities in the general area of both testing centres, along with a recommended source of financing;</p>	July 27, 2021	TBD	C. Smith	
9.	<p><u>Property Standards Matters (March 2021 Council Resolution)</u></p> <p>That the following actions be taken with respect to the staff report dated September 21, 2021, related to Property Standards Matters (March 2021 Council Resolution):</p> <p>a) the Civic Administration BE DIRECTED to report back at a future meeting of the Community and Protective Services Committee on how a RentSafeLondon by-law enforcement program, modelled after the RentSafeTO program, could be implemented, including proposed fees for registration and building audits;</p>	September 21, 2021	TBD	G. Kotsifas	
10.	<p><u>Flyer Deliveries to Residential Properties</u></p> <p>That the draft by-law, as appended to the staff report dated September 21, 2021, with respect to Flyer Deliveries to Residential Properties BE REFERRED back to the Civic Administration for revisions that</p>	November 2, 2021	TBD	G. Kotsifas B. Card	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	include enforcement measures in cases where compliance is not respected;				