

Agenda Including Addeds

Community and Protective Services Committee

2nd Meeting of the Community and Protective Services Committee

January 21, 2020, 4:00 PM

Council Chambers

Members

Councillors S. Lewis (Chair), M. van Holst, M. Salih, P. Squire, S. Hillier, Mayor E. Holder

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Diversity, Inclusion and Anti-Oppression Advisory Committee

Report

The 8th Meeting of the Diversity, Inclusion and Anti-Oppression Advisory Committee
November 21, 2019
Committee Room #3

Attendance PRESENT: R. Hussain (Chair), J. Braithwaite, M. Buzzelli, F. Cassar, C. DuHasky, Z. Hashmi, B. Hill, M. Mlotha and D. Turner (Committee Clerk)

NOT PRESENT: None

ALSO PRESENT: K. Husain

The meeting was called to order at 12:02 PM.

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Opening Ceremonies

2.1 Acknowledgement of Indigenous Lands

That it BE NOTED that the meeting was opened with an Acknowledgement of Indigenous Lands by R. Hussain.

2.2 Traditional Opening

That it BE NOTED that no Traditional Opening was received.

3. Scheduled Items

3.1 Intersex London - Education and Community Outreach

That it BE NOTED that a verbal presentation from P. Kearney, Founder, Intersex London, with respect to the organization's education/awareness campaigns and community outreach initiatives, was received.

4. Consent

4.1 7th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee

That it BE NOTED that the 7th report of the Diversity, Inclusion and Anti-Oppression Advisory Committee, from its meeting held on October 17, 2019, was received.

4.2 Municipal Council Resolution - 7th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee

That it BE NOTED that the Municipal Council resolution, from its meeting held on November 12, 2019, with respect to the 7th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee, was received.

5. Sub-Committees and Working Groups

5.1 Awards and Recognition Sub-Committee

That it BE NOTED that the Diversity, Inclusion and Anti-Oppression Advisory Committee heard a verbal update from F. Cassar, with respect to the Awards and Recognition Sub-Committee; it being further noted that the attached sub-committee meeting minutes were received.

5.2 Education and Awareness Sub-Committee

That it BE NOTED that the Diversity, Inclusion and Anti-Oppression Advisory Committee heard a verbal update from M. Mlotha and K. Husain, with respect to the recent joint Education and Awareness Sub-Committee and Policy and Planning Sub-Committee meeting; it being further noted that the joint sub-committee meeting minutes, as appended to Item 5.3 on the agenda, were received.

5.3 Policy and Planning Sub-Committee

That the following actions be taken with respect to the Policy and Planning Sub-Committee update:

- a) that F. Cassar BE APPROVED as the secondary representative member from the Diversity, Inclusion and Anti-Oppression Advisory Committee to sit on the Community Diversity and Inclusion Strategy Leadership Table; and,
- b) that it BE NOTED that the Diversity, Inclusion and Anti-Oppression Advisory Committee heard a verbal update from M. Mlotha and K. Husain, with respect to the recent joint Education and Awareness Sub-Committee and Policy and Planning Sub-Committee meeting; it being further noted that the joint sub-committee meeting minutes, as appended to the agenda, were received.

6. Items for Discussion

6.1 2020/2021 Work Plan

That it BE NOTED that the committee held a general discussion with respect to the 2020/2021 work plan.

6.2 Upcoming Events/Meetings/Celebrations

That it BE NOTED that the committee held a general discussion with respect to upcoming/exigent events, meetings and celebrations.

7. Adjournment

The meeting adjourned at 1:22 PM.

London Diversity and Race Relations Committee

Awards and Recognition Sub-Committee Meeting

November 27, 2019

Time: 3:30 pm – 4:30 pm

Attendees: Zeba Hasmi, Fae Andrighetti, Flo Cassar, Kash Hussain, Ian Silver, Dan Turner, Dana Wachter

DRIA Award Planning

- K. Hussain advised that the Accessibility Workshop has been cancelled on Dec. 10/19, freeing up Committee rooms 1 and 2. There was unanimous support to keep plans in place to use Committee Room 5 and the cafeteria. Nominees have been advised by letter to meet in Committee Room 5 and following the presentation at Council, to regroup in the cafeteria on 12th floor.
- D. Turner reported that 8 of 14 organizations have responded to the event. A follow-up will be conducted on Dec. 2/19 with those who haven't yet responded.
- It was agreed that a sign advising guests that video/pictures will be taken at the event. This will negate the need for guests to sign a consent form.
- D. Turner confirmed that letters to nominators expressing thanks for recognizing individuals in our community will be sent from Mayor's office.
- D. Turner reported that both the DRIA winners (at Chambers) and nominees (reception) have been notified that they may be asked to speak at the event.
- Due to the number of speakers at the celebration (i.e. CDIS, S. Khan plus winners and potentially nominees, the group decided to forfeit an ice-breaker game.
- Nine, City of London coffee mugs (individual cost of \$13.50 + tax) will be purchased by D. Turner to be given to nominees who were unsuccessful. Z. Hasmi will wrap.
- Ushers taking guests to the elevator and to Chamber are: F. Andrighetti, I. Silver and Z. Hasmi. F. Cassar will direct winners and stay with them while they are being called.

Action: F. Cassar:

- Send I. Silver and D. Wachter the names of winners and respective categories. Complete.
- On day of event, advise guests:
 - room changes
 - videos/pics may be taken
 - parking passes are available

Action: Z. Hasmi to bring wrapped gifts (9) for unsuccessful nominees.

Action: I. Silver to order plaques and send invoice to D. Turner

Action: K. Hussain:

- Speak with K. Kolton re 3 minute overview of CDIS and that presentation will occur at the beginning of the reception
- Speak with S. Khan re 3 minute overview of Human Rights Day at the beginning of the reception

Action: D. Turner:

- Send reminder to DIAAC members encouraging them to participate in the event
- Submit order form to cafeteria once final count is known
- Discuss preferred timing for award winners to speak about their initiative with the Mayor's office, i.e. Council or Reception
- Purchase nine, City of London Mugs for unsuccessful nominees and give to Z. Hasmi for wrapping
- Speak to Security about monitoring Committee Room #5 while group is in Chamber.

Action: D. Turner to provide the following on the day of the event:

- Name tags (names to be added for those who confirmed attendance as well as blanks and pens for those who hadn't been identified)
- Secure podium and microphone
- Secure coat rack and determine best process for getting coats either back to guests or taken to cafeteria
- Parking passes

Action: D. Wachter:

- Create draft program
- Make reference to timing to be in Committee Room #5 and Cafeteria on 12th floor
- Print 100 programs
- Send media invitations
- Populate previous picture of DRIA on website

Action: D. Wachter on the day of the event:

- Bring sign advising guests that video/pictures will be taken
- Bring printed programs or give to D. Turner to bring
- Issue media release and follow up with pictures on website, i.e. link to newsroom and then to social media
- Take pics

Action: All: Give preliminary thought to content for the 2020/21 Work Plan. The 2019 Plan is attached, FYI.

Next Meeting: Tuesday, December 17, 2019 @ 3:30pm. Agenda will include a debrief of the 2019 DRIA Celebration and 2020/21 Work Plan.

Diversity, Inclusion and Anti-Oppression Advisory Committee

Report

The 1st Meeting of the Diversity, Inclusion and Anti-Oppression Advisory Committee
December 19, 2019
Committee Room #3

Attendance PRESENT: R. Hussain (Chair), J. Braithwaite, M. Buzzelli, F. Cassar,
C. DuHasky, B. Hill, M. Mlotha and D. Turner (Committee Clerk)

NOT PRESENT: Z. Hashmi

ALSO PRESENT: K. Husain, S. Khan, M. Schulthess, I. Silver, and B.
Westlake-Power

The meeting was called to order at 12:00 PM.

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

1.2 Election of Chair and Vice-Chair for the term ending in November 30, 2020

That it BE NOTED that the Diversity, Inclusion and Anti-Oppression
Advisory Committee elected R. Hussain and F. Cassar as Chair and Vice
Chair, respectively, for the term ending November 30, 2020.

2. Opening Ceremonies

2.1 Acknowledgement of Indigenous Lands

That it BE NOTED that the meeting was opened with an
Acknowledgement of Indigenous Lands by R. Hussain.

2.2 Traditional Opening

That it BE NOTED that no Traditional Opening was received.

3. Scheduled Items

None.

4. Consent

4.1 8th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee

That it BE NOTED that the 8th Report of the Diversity, Inclusion and Anti-
Oppression Advisory Committee, from its meeting held on November 21,
2019, was received.

5. Sub-Committees and Working Groups

5.1 Awards and Recognition Sub-Committee

That it BE NOTED that the committee held a general discussion with respect to the Awards and Recognition Sub-Committee's recent activities, including a debrief on the 2019 London Diversity, Race Relations and Inclusivity Award; it being further noted that the sub-committee meeting minutes, as appended to the agenda, were received.

5.2 Education and Awareness Sub-Committee

That it BE NOTED that the committee has approved, in principle, the contents of the Education and Awareness Sub-Committee's orientation package, noting that further revisions may be necessary to ensure compliance with existing City policy/guidelines; it being further noted that the committee heard a verbal update from M. Mlotha and K. Husain with respect to the recent joint Education and Awareness Sub-Committee and Policy and Planning Sub-Committee meeting.

5.3 Policy and Planning Sub-Committee

That it BE NOTED that the committee heard a verbal update from M. Mlotha and K. Husain with respect to the recent joint Education and Awareness Sub-Committee and Policy and Planning Sub-Committee meeting; it being further noted that the joint sub-committee meeting minutes, as appended to Item 5.2 on the agenda, were received.

5.4 Community Diversity and Inclusion Strategy

That it BE NOTED that the committee held a general discussion with respect to members' involvement in the Community Diversity and Inclusion Strategy.

6. Items for Discussion

6.1 2020/2021 Work Plan

That it BE NOTED that the committee held a general discussion with respect to the 2020/2021 work plan.

6.2 Upcoming/Exigent Events, Meetings and Celebrations

That it BE NOTED that the committee held a general discussion with respect to upcoming/exigent events, meetings and celebrations.

7. Adjournment

The meeting adjourned at 1:40 PM.

Diversity, Inclusion and Anti-Oppression Advisory Committee

Report

The 2nd Meeting of the Diversity, Inclusion and Anti-Oppression Advisory Committee
January 16, 2020
Committee Room #3

Attendance PRESENT: R. Hussain (Chair), J. Braithwaite, M. Buzzelli, F. Cassar,
M. Mlotha and D. Turner (Committee Clerk)

NOT PRESENT: C. DuHasky, Z. Hashmi, and B. Hill

ALSO PRESENT: F. Andrighetti, A. Fordyce, K. Husain, S. Khan, M.
Sereda, S. South, and T. Tomchick-Condon

The meeting was called to order at 12:12 PM.

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Opening Ceremonies

2.1 Acknowledgement of Indigenous Lands

That it BE NOTED that the meeting was opened with an
Acknowledgement of Indigenous Lands by R. Hussain.

2.2 Traditional Opening

That it BE NOTED that no Traditional Opening was received.

3. Scheduled Items

None.

4. Consent

4.1 1st Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee

That it BE NOTED that the 1st Report of the Diversity, Inclusion and Anti-
Oppression Advisory Committee, from its meeting held on December 19,
2019, was received.

5. Sub-Committees and Working Groups

5.1 Awards and Recognition Sub-Committee

That it BE NOTED that the committee held a general discussion with
respect to the Awards and Recognition Sub-Committee; it being further
noted that the sub-committee meeting minutes, as appended to the
agenda, were received.

5.2 Education and Awareness Sub-Committee

That the following actions be taken with respect to the joint Education and Awareness - Policy and Planning sub-committee update:

a) the following expenditures from the 2020 DIAAC budget BE APPROVED:

i) \$300.00 contribution towards 2020 Black History Month events, including but not limited to the February 15th Family Day Celebration and associated children's' services, as reflected in the 2020 DIAAC work plan;

ii) up to \$500.00 to recover costs born by DIAAC in the co-ordination and co-hosting of the March 21st 'Hands Against Racism' event; and,

b) Council BE REQUESTED to consider issuing a proclamation for March 21st as the International Day for the Elimination of Racial Discrimination;

it being noted that the attached joint sub-committee minutes and attached Black History Month promotional materials were received.

5.3 Policy and Planning Sub-Committee

That it BE NOTED that the committee heard a verbal update from M. Mlotha and K. Husain with respect to the recent joint Education and Awareness Sub-Committee and Policy and Planning Sub-Committee meeting; it being further noted that the related sub-committee meeting minutes, as appended to report item 5.2, were received.

5.4 Community Diversity and Inclusion Strategy

That a Community Diversity and Inclusion Strategy update BE DEFERRED until the next meeting of the Diversity, Inclusion and Anti-Oppression Advisory Committee.

6. Items for Discussion

6.1 2020 Work Plan

That City of London communications staff BE INVITED to a future meeting of the Diversity, Inclusion and Anti-Oppression Advisory Committee to discuss compliance requirements for future promotional materials created by DIAAC.

6.2 Upcoming/Exigent Events, Meetings and Celebrations

That it BE NOTED that the committee held a general discussion with respect to upcoming/exigent events, meetings and celebrations.

7. Adjournment

The meeting adjourned at 1:30 PM.

Joint Meeting – Education & Awareness
Subcommittee and Policy & Planning Subcommittee

Thursday January 9, 2020 Meeting Room, Lower Level, City Hall

Attendance: Mphatso M. (Interim Chair of E&A), Ashfaq H. (Chair of P&P), Rifat H, Saleha K, Michael B, Ian S.

1. Orientation Package

We are currently waiting for a meeting with Clerks, to further discuss any feedback or comments.

2. Black History Month Participation

An invitation was sent out to Silence Genti - an active member of the BHMCC (Black History Month Coordination Committee)- to present at the February Subcommittee or DIAAC meeting. Silence would present updates on the BHM activities and provide any guidance as to how DIAAC can be of assistance.

The BHM calendar of activities and events is already out for circulation. DIAAC should identify which events to attend and send representation and show support.

3. March 21 Planning – Update.

Communication with Saidat from, *The Saidat Show* is still in progress. Currently waiting for a meeting date. The free event will be held at the Central Public Library downtown. There is an ask for up to \$500 to help cover e.g setup of the event, costumes, stage props etc.

4. 2020 Workplan – What Activities/Initiatives do we want to undertake?

E&A: We discussed reviving the gender and Intersectionality workshop as an event goal for the fall.

Policy & Planning: We discussed items the Subcommittee would like to undertake this year. A few are actions that were not completed in 2019. Key initiatives we reviewed included{

- Review City of London Policies with respect to Diversity and Inclusion, such as : Diverse Voiced for Change, Gender and EquityLens, Workplace Audit, CDIS, Implementation of the TRP, etc.

- Encourage greater diversity amongs Advisort Committees.
- Develop and strengthen relationships with City Council members as well as city staff in other areas where Diversity is encouraged.
- Proclamation Policy: Review new Policy and develop lists of important dates for which the City should be encouraged yo issue a proclamation. Also, Prepare am other list of important dates from which the City could consider issueing a proclamation.,
-
- The subcommittee will finalise their work plan at their mext meeting in February and bring forward the consolidated DIAAC 2020 Work Plan for approval.

5. Any Other Business.

6. Next Meeting Date – February 6 2020.



BLACK HISTORY MONTH



www.lbhcc.ca

EVENTS 2020

OUR COMMUNITY IS OUR STRENGTH

OPENING CELEBRATION

**FEB 1
FREE**

Saturday February 1
12:45 – 4 pm
Museum London
421 Ridout Street North

Cultural groups and services present their art, crafts, entertainment, music and delicious food. Special Guest Speaker: Christopher Taylor, Professor at the University of Waterloo. He currently teaches in the Department of History and the Arts First program and is an accomplished author of *Flying Fish in the Great White North: The Autonomous Migration of Black Barbadians*.

Contact: Museum London 519-661-0333
Leroy: leroy@lusocentre.org

MOVIE NIGHT - THE BUTLER

**FEB 19
FREE**

Wednesday February 19 | 6-9 pm
Central Library
Wolf Performance Hall, 251 Dundas St

Lee Daniels' film tells the story of Cecil Gaines, a White House butler who served eight American presidents over three decades. The film traces the dramatic changes that swept American society during this time, from the civil rights movement to Vietnam and beyond, and how those changes affected this man's life and family. This program was prepared in partnership with Congress of Black Women of Canada, London Chapter. Contact: info@lpl.ca

2020 BLACK COMMUNITY ACHIEVEMENT AWARD - CALL FOR NOMINEES

The London Black History Coordinating Committee will recognize two deserving members of our community (one male and one female) based on their past and/or present service and contribution to the community, both in the Black community and the community at large.

Forms available online -lbhcc.ca/awards
Contact: info@lbhcc.ca

BLACK HISTORY MONTH FILMS AT THE LIBRARY

**FEB 1-22
FREE**

Beacock - 2 pm, February 1 East London, - 6:30 pm, February 6
Landon - 2 pm, February 12
Bostwick - 2 pm, February 15
Cherryhill - 6:30 pm, February 20
Stoney Creek - 12 pm, February 22
Contact: info@lpl.ca

AFRICAN FOOD FESTIVAL

**FEB 21
\$5/Person
\$10/family
RSVP FEB 18**

Friday February 21
5:30 – 9 pm
Trinity United Church,
76 Doulton St.

We will serve food from different African countries and culture
Contact: fanny.newport@ccflondon.ca
RSVP by Feb. 18th at 4 pm

CLOSING CELEBRATION

**FEB 29
PURCHASE TICKETS**

Saturday February 29
2-5pm
Central Library
Wolf Performance Hall, 251 Dundas St.

Join us for an entertaining line-up of dance, song, spoken word, history and more. Reception, including food and drinks, to follow. Presented by the London Black History Coordinating Committee in partnership with London Public Library. Tickets can be purchased online at Eventbrite Music, in person, or by phone at Wolf Performance Hall and Meeting Services, Central Library, 519-661-5120 (Monday-Friday, 9am-5pm).

Contact: info@lpl.ca

FAMILY DAY CELEBRATION

**FEB 15
FREE**

Saturday February 15
10 am – 2 pm
Central Library, 251 Dundas St.

Join us as we celebrate Black History Month with activities for the whole family! Enjoy performances, Limbo dancing, music, crafts, games and more. Presented by the London Black History Coordinating Committee in partnership with London Public Library and the London Children's Museum. Refreshments and snacks for sale.

LEWIS CORAY TRAILBLAZER AWARD FOR YOUTH

**FEB 27
FREE**

Friday February 27
6:00 pm
London Police Service, 601 Dundas St.

In honour of Retired Sgt. Lewis Coray, this award recognizes high school applicants from African, Caribbean & Black Canadian Communities. Limited seating.

THERE'S SO MUCH MORE!

Would you like to promote your Black History month event?

To include your events on our website, email: info@lbhcc.ca

Visit our website www.lbhcc.ca or check us out on Facebook or twitter for more information.



MUSEUM | LONDON



COLLÈGE BORÉAL
éducation - innovation - recherche



Black History Month Employee Event Presented by ABC Employee Resource Group

Enjoy refreshments and Canadian black history through two short films

Black Mother,
Black Daughter

~ Sylvia Hamilton &
Clair Prieto



Deeply Rooted: A
black family's
history as 7th-
generation
Canadians

~Cazhmere



City Hall - Committee Rooms 1&2

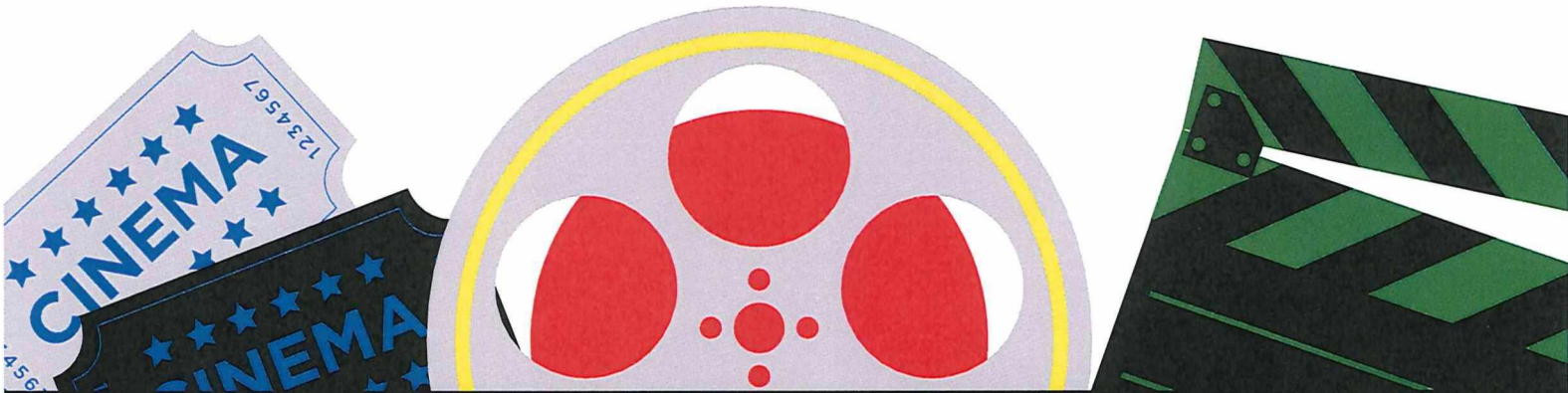
12 February 2020 | 1:30 PM - 3:00 PM

Dearness Home

21 February 2020 | 2:30 PM - 4:00 PM



WORKPLACE
Diversity & Inclusion



**RSVP TO
SADIE: [SSOUTH@LONDON.CA](mailto:ssouth@london.ca)**

Community Safety and Crime Prevention Advisory Committee

Report

The 7th Meeting of the Community Safety and Crime Prevention Advisory Committee
November 28, 2019
Committee Room #3

Attendance PRESENT: B. Gibson (Chair), J. Campbell, M. Hackett, T. Khan, L. Krosbisch, D. MacRae, B. Madigan, B. Rankin and J. Slavin and H. Lysynski (Clerk)

ALSO PRESENT: D. Lebold and K. Oldham

ABSENT: I. Bielaska-Hornblower, L. Fay, B. Fragis and D. Luthra

The meeting was called to order at 12:15 PM

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

2.1 Fire Prevention Office Roles and Responsibilities

That it BE NOTED that the Community Safety and Crime Prevention Advisory Committee heard the attached presentation from D. Lebold, Chief Fire Prevention Officer, London Fire Services, with respect to the Fire Prevention Office roles and responsibilities.

2.2 Safety Audits

That B. Madigan BE APPOINTED as the Community Safety and Crime Prevention Advisory Committee representative to the Safety Audit; it being noted that the Community Safety and Crime Prevention Advisory Committee heard the attached presentation from K. Oldham, Manager, Neighbourhood Development and Support, with respect to this matter.

3. Consent

3.1 6th Report of the Community Safety and Crime Prevention Advisory Committee

That the 6th Report of the Community Safety and Crime Prevention Advisory Committee from its meeting held on September 26, 2019, BE AMENDED in clause 5.1 by deleting the words "Advisory Committee on the Environment" and replace them with "Community Safety and Crime Prevention Advisory Committee".

3.2 Municipal Council Resolution - Automated Speed Enforcement Program

That it BE NOTED that the Community Safety and Crime Prevention Advisory Committee reviewed and received a Municipal Council resolution adopted at its meeting held on October 1, 2019, with respect to the Automated Speed Enforcement Program.

3.3 Municipal Council Resolution - Area Speed Limit Program

That it BE NOTED that the Community Safety and Crime Prevention Advisory Committee reviewed and received a Municipal Council resolution adopted at its meeting held on October 1, 2019, with respect to the Area Speed Limit program.

3.4 Municipal Council Resolution - 6th Report of the Community Safety and Crime Prevention Advisory Committee

That a Working Group BE ESTABLISHED to review statistics and crime patterns in city parks and city-owned facilities and to report back at the January 23, 2020 Community Safety and Crime Prevention Advisory Committee (CSCP) meeting; it being noted that the CSCP reviewed and received a Municipal Council resolution adopted at its meeting held on October 15, 2019, with respect to the 6th Report of the Community Safety and Crime Prevention Advisory Committee.

3.5 (ADDED) Notice of Withdrawal from Appointments to City of London Advisory Committees - Z. Gorski

That it BE NOTED that the resignation for Z. Gorski from the Community Safety and Crime Prevention Advisory Committee was received with regret.

4. Sub-Committees and Working Groups

None.

5. Items for Discussion

None.

6. Adjournment

The meeting adjourned at 1:20 PM.

Fire Prevention Roles & Responsibilities

Responsibility for Fire Protection Services

- The Fire Protection and Prevention Act, 1997 (FPPA) states:

“Every municipality shall,

- a) Establish a program in the municipality which must include public education with respect to fire safety and certain components of fire prevention, and
- b) Provide such other fire protection services as it determines may be necessary in accordance with its needs and circumstances.”



Fire Prevention Division – London Fire Department

- At present, the Fire Prevention Division is comprised of 17 Fire Inspectors, a Public Information Co-ordinator, a Public Fire and Life Safety Educator, a Chief Fire Prevention Officer, and an Assistant Chief Fire Prevention Officer.



Fire Prevention Inspectors

- Each Inspector is certified as a Fire Prevention officer with the Ontario Fire Marshal and are also Certified Fire and Explosion Investigators.
- All Inspectors are delegated as an Assistant to the Fire Marshal under the FPPA.
- All Inspectors are Provincial Offences Officers for the purpose of enforcing the Open Air Burning and Fireworks By-laws.
- Basic role is enforcement of the Ontario Fire Code. Inspections of commercial, industrial and residential buildings.
- Will conduct fire investigations where warranted (e.g. explosion, injury, fatality, suspected arson, over \$100,000.00)



Fire Prevention Inspectors Rights of Entry

- A Fire Prevention Inspector may, without a warrant, enter and inspect land and premises for the purposes of assessing fire safety.
- The power to enter and inspect land or premises without a warrant may be exercised at all responsible times.
- An inspector who enters land or premises may bring a police officer or such other person they consider advisable to assist.



Fire Prevention Inspectors Powers During Inspection

- An inspector conducting an inspection may,
 - a) Examine a document or other thing that is relevant to the inspection;
 - b) Demand the production for inspection of a document or other thing that is relevant to the inspection;
 - c) Remove any thing that is relevant to the inspection for review and examination and remove any document that is relevant to the inspection for review and copying;
 - d) Conduct tests, take and remove samples, take photographs and make videotapes and other images, electronic or otherwise, that are relevant to the inspection;
 - e) In order to produce a document in readable form, use data storage, information processing or retrieval devices or systems that are normally used in the premises being inspected; and
 - f) Question a person on matters relevant to the inspection.



Fire Prevention Inspectors Enforcement Options

- Inspection Order
- Electrical Safety Authority Order
- Immediate Threat to Life
- Order to Close
- Order to Pay Costs
- Part I Ticket
- Part III Charges



Fire and Life Safety Educator

- In the community providing fire and injury prevention programs to schools, senior centres, workplaces and community events.



Public Information Coordinator

- Responsible for media interviews, social media content, co-ordinating events for Fire Department, relaying fire safety information through media to community.





What is a Safe Neighbourhood?

A place where anyone may live, work, play or visit without fear or risk of harm or injury.

What is a Safety Audit?

- A tool used to collectively identify problems related to physical space and social issues
- Done from the perspective of people in the neighbourhood

METRAC's Safety Audit

- METRAC's Safety Audit was created in 1989
- First developed to address the reality of women's safety concerns
- Used internationally to evaluate the safety of many environments

NeighbourGood
LONDON

METRAC
Metropolitan Action Committee on
Violence Against Women and Children



Neighbourhood Safety Audit



Practical community based action tool used to evaluate the safety of an area by:

1. Identifying safety concerns
2. Discussing solutions
3. Developing a resident-led action plan to create safer neighbourhoods



NeighbourGood
LONDON



Everyone is an expert on their own sense of safety



How to Conduct a Neighbourhood Safety Audit...





What information is collected?

The Safety Audit collects information on:

- General Impressions
- Physical Environment

General Impressions

Focus on how you feel about the safety of the area

This includes:

- If you feel safe alone
- If you change your actions because you do not feel safe
- If you avoid certain places in the area

NeighbourGood
LONDON



Physical Environment Survey

Focus on physical features of an area

Physical Safety issues include:

- Lighting
- Signs
- Traffic
- Public Transit
- Visibility
- Maintenance
- Accessibility
- Police
- Fire

After Safety Audit Walkabout

- Identify the **4 top priorities** and discuss recommendations on how to resolve them
- Write down suggestions for change
- Submit surveys and feedback forms to the group leader

Safety Audit Report Cards

- Written together by Program Coordinator and Group Leaders
- Includes:
 - Details of Safety Audit, area and group
 - Tabulation of surveys
 - Key highlights
 - Top four safety priorities
 - List of city and community contacts
 - Strategies for follow up
 - Resources for community organizing

Follow-up After Safety Audit

- Organize a follow-up meeting to share and discuss Report Card and next steps for the group

Safe Neighbourhoods Leadership Table

The Safe Neighbourhoods Leadership Table is made up of representatives from various safety organizations in London. The group meets biannually to review Neighbourhood Safety Audit Reports and Action Plans, discuss opportunities for support and to explore opportunities for greater cooperation toward the goal of safe neighbourhoods. The table is made up of representatives from:

- London Police Services
- London Fire Services
- Neighbourhood Watch
- Transportation Division, City of London
- Community Development & Funding, City of London
- Security and Emergency Management, City of London
- Healthy Communities and Injury Prevention, Middlesex-London Health Unit
- Environmental and Parks Planning, City of London
- Canada Post



Safety Audits Completed Since Inception

Year	Neighbourhood	Neighbourhood Area
2015	Argyle	Marconi LMHA
2015	Medway	Denlaw Estates
2016	Lambeth	Masterson Cres
2017	Uplands	Canvas Way
2017	Bishop Helmuth	Grosvenor St
2017	Oxford Park	Edinburgh St and Foster Ave
2017	Old North	Patricia Ave and Steeles
2018	Kensall Park	Berkshire Club
2018	Old North	Baldwin Flats
2018	Old North	Bridport Street
2018	Central	Talbot and Central
2019	Medway	Orchard Park
2019	Medway	Limberlost Middlesex London Community Housing
2019	Stoneybrook	
Total to date		14



Animal Welfare Advisory Committee

Report

The 1st Meeting of the Animal Welfare Advisory Committee
December 5, 2019
Committee Room #4

Attendance PRESENT: P. Lystar (Chair), M. Blosh, W. Brown, A. Hames, A. Hayes, M. Toplak and D. Turner (Committee Clerk)

NOT PRESENT: M. Szabo

ALSO PRESENT: R. Oke and T. Satchell

The meeting was called to order at 5:00 PM

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

1.2 Election of Chair and Vice-Chair for the term ending November 30, 2020

That it BE NOTED that the Animal Welfare Advisory Committee elected W. Brown and P. Lystar as Chair and Vice Chair, respectively, for the term ending November 30, 2020.

2. Scheduled Items

2.1 Trap-Neuter-Return (TNR) Trends, Monitoring and Next Steps

That it BE NOTED that the attached presentation from T. Satchell, Shelter Veterinarian and R. Oke, Animal Control and Welfare Coordinator, with respect to Trap-Neuter-Return (TNR) trends in London, TNR best practices and early plans for a City-run TNR program, was received.

3. Consent

3.1 10th Report of the Animal Welfare Advisory Committee

That it BE NOTED that the 10th Report of the Animal Welfare Advisory Committee, from its meeting held on November 7, 2019, was received.

3.2 Municipal Council Resolution - Bird Friendly Guidelines

That it BE NOTED that the Municipal Council resolution, from its meeting held on November 26, 2019, with respect to the amended *Site Plan Control Area By-law*, was received.

3.3 Notice of Resignation - S. James

That it BE NOTED that the notice of resignation from S. James, dated October 10, 2019, was received.

4. Sub-Committees and Working Groups

None.

5. Items for Discussion

5.1 2020 AWAC Work Plan

That it BE NOTED that the committee held a general discussion with respect to the 2020 work plan, indicating that a sub-committee with sufficient composition already exists to begin drafting this document.

5.2 Pets in Hot Cars

That it BE NOTED that the committee held a general discussion with respect to the issue of pets being left in hot cars during summer months, including potential ideas for education/awareness campaigns to combat this problem.

5.3 Business Licensing By-law - Pet Shops and Permitted Animals

That the agenda item 'Business Licensing By-law - Pet Shops and Permitted Animals' BE DEFERRED to a future meeting of the Animal Welfare Advisory Committee.

5.4 Go Wild Grow Wild - Promotional Materials


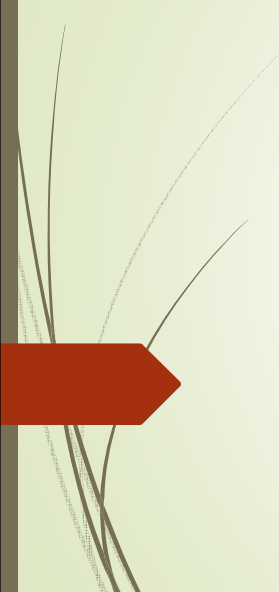
That it BE NOTED that the committee held a general discussion with respect to the printing and distribution of animal welfare related educational materials at future community events, such as 'Go Wild, Grow Wild 2020'; it being further noted that the committee made revisions to a draft version of the *Living with Urban Wildlife* infosheet.

5.5 Education and Awareness - Communications Strategy

That it BE NOTED that the committee held a general discussion with respect to a communications strategy for upcoming education/awareness campaigns.


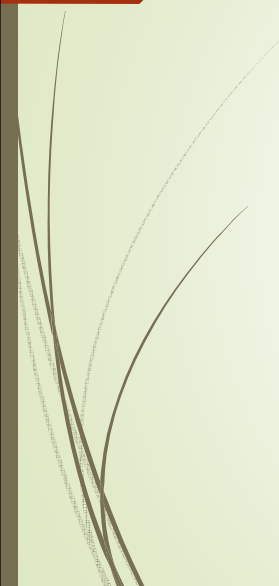
6. Adjournment

The meeting adjourned at 6:50 PM.



Introduction to Trap-Neuter-Return (TNR)

Dr. Tracy Satchell




Overview

- Cat overpopulation
- What is TNR?
- Why TNR?
- Advantages to TNR
- City Program
- What can AWAC do?

Item 2.1

Cat Overpopulation

- Cat overpopulation is a challenge in communities across Canada
- Over 20 000 cats were euthanized in shelters in 2016
- Over 90% of owned cats are spayed or neutered

ONE UNSPAYED CAT  HAS 4 KITTENS

5 MONTHS LATER

12 MONTHS LATER

17 MONTHS LATER

SPAY OR NEUTER YOUR CATS BEFORE THEY REACH 5 MONTHS OF AGE!

Learn more at: spayneuter.ca.

BCSPCA
SPEAKING FOR ANIMALS

What is TNR?

- Best humane solution to overpopulation
- Trap-Neuter-Vaccinate-Ear Tip-Return
- City of London program since 2008

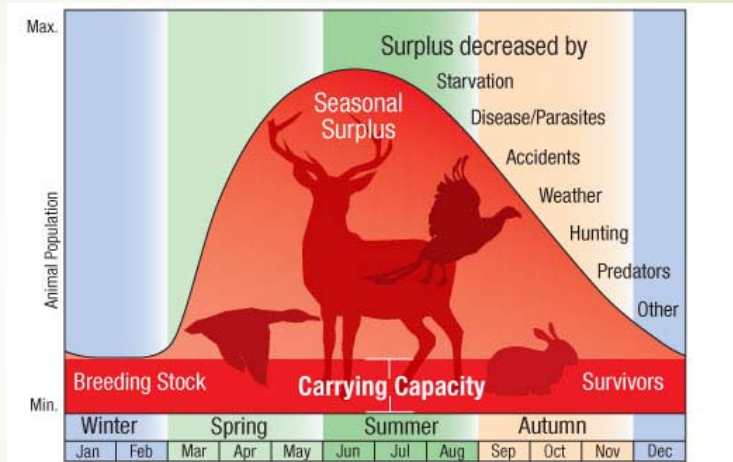


Item 2.1

Why TNR?

Options:

- Trap - Euthanize
- Trap - Adopt/Sanctuary
- Poison, culling, etc.



Advantages to TNR



Reduction of free-roaming cat population



Lower intake and euthanasia rates



Fewer nuisance complaints



Rabies control

Item 2.1

City TNR Dropoff Program

- ▶ March 2020
- ▶ 6 TNR cats, once or twice a week
- ▶ Surgery and Rabies vaccine, ear tip



What can AWAC do?

- ▶ Spread word about City Program
- ▶ Support TNR
 - ▶ Advocate
- ▶ Community involvement
 - ▶ Colony management
 - ▶ Winter shelters



Item 2.1

Resources



ASPCApro

Alley Cat Allies

Maddie's Shelter Medicine Program
Cornell University
Saving lives through leadership, science, and service.

Shelter Medicine
SCHOOL OF VETERINARY MEDICINE
UNIVERSITY OF WISCONSIN-MADISON

Maddie's Fund

UF
Maddie's® Shelter Medicine Program

MILLION CAT CHALLENGE

#ThanksToMaddie

Animal Welfare Advisory Committee

Report

The 2nd Meeting of the Animal Welfare Advisory Committee
January 9, 2020
Committee Room #4

Attendance PRESENT: W. Brown (Chair), M. Blosh, A. Hames, A. Hayes, M. Szabo and D. Turner (Committee Clerk)

NOT PRESENT: P. Lystar and M. Toplak

ALSO PRESENT: None

The meeting was called to order at 5:07 PM

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

None.

3. Consent

3.1 1st Report of the Animal Welfare Advisory Committee

That it BE NOTED that the 1st Report of the Animal Welfare Advisory Committee, from its meeting held on December 5, 2019, was received.

3.2 Municipal Council Resolution - 10th Report of the Animal Welfare Advisory Committee

That it BE NOTED that the Municipal Council resolution, from its meeting held on December 10, 2019, with respect to the 10th Report of the Animal Welfare Advisory Committee, was received.

4. Sub-Committees and Working Groups

4.1 AWAC Sub-Committee - 2020 Work Plan

That it BE NOTED that the committee held a general discussion with respect to the 2020 work plan, including timeline for completion and the incorporation of various initiatives.

5. Items for Discussion

5.1 Harmful Wildlife Feeding Practices - Ducks and Bread - J. Kogelheide

That it BE NOTED that the committee supports, in principle, the recommendations put forward in the letter from J. Kogelheide, and that the issue of ethical, safe bird feeding will be explored further via the committee's 2020 work plan; it being further noted that the aforementioned letter, as appended to the agenda, was received.

5.2 Mobile Zoos in London

That it BE NOTED that the committee held a general discussion with respect to mobile zoos in London and the current status of governing by-laws; it being further noted that this issue will be incorporated in the committee's 2020 work plan.

5.3 Go Wild, Grow Wild

That the following actions be taken with respect to the Spring 2020 Go Wild, Grow Wild (GWGW) event:

a) the Animal Welfare Advisory Committee BE PERMITTED to attend the 2020 GWGW event in order to promote public education/awareness of animal welfare related issues in London; and,

b) the expenditure of up to \$295.00 + tax from the 2020 AWAC budget BE APPROVED to pay for entry and booth space at the event;

it being noted that the Animal Welfare Advisory Committee and the Environmental and Ecological Planning Advisory Committee may seek to share the above-noted booth space and associated cost.

5.4 Feeding of Water Fowl

That it BE NOTED that the committee held a general discussion with respect to the feeding of water fowl in London, the current status of governing by-laws, and potential plans to combat unsafe/nuisance feeding; it being further noted that this issue will be incorporated in the committee's 2020 work plan.

5.5 Migratory Birds and Bird Friendly Development

That it BE NOTED that the committee held a general discussion with respect to upcoming meeting dates for the Bird Friendly Development working group.

6. Adjournment

The meeting adjourned at 5:56 PM.

London Housing Advisory Committee

Report

The 1st Meeting of the London Housing Advisory Committee
December 11, 2019
Committee Room #4

Attendance PRESENT: B. Harris (Chair), J. Banninga, M. Joudrey, J. Lane, W. Latuszak, C. O'Brien, B. Odegaard, J. Peaire, D. Peckham and D. Turner (Committee Clerk)

NOT PRESENT: M. Abdo, M. Courey, R. Peaker and M. Richings

ALSO PRESENT: G. Barrett, J. Browne, D. Calderwood-Smith, H. Chapman, S. Giustizia and N. Musicco

The meeting was called to order at 12:17 PM

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that pecuniary interests were disclosed.

1.2 Election of Chair and Vice-Chair for the term ending November 30, 2020

That it BE NOTED that the London Housing Advisory Committee elected B. Harris and J. Peaire as Chair and Vice Chair, respectively, for the term ending November 30, 2020.

2. Scheduled Items

2.1 Multi-Sector Orientation

That it BE NOTED that the attached and verbal presentations from D. Calderwood-Smith, Manager, Strategic Programs and Partnerships, H. Chapman, Manager, Municipal Law Enforcement Services, and N. Musicco, Municipal Policy Specialist I, Licensing and Municipal Law Enforcement, with respect to an overview of the municipal housing system and the London Housing Advisory Committee's role in multi-sector housing initiatives, was received.

3. Consent

3.1 10th Report of the London Housing Advisory Committee

That it BE NOTED that the 10th Report of the London Housing Advisory Committee, from its meeting held on November 13, 2019, was received.

3.2 Notice of Community Information Meeting - Affordable Housing Community Improvement Plan (CIP)

That it BE NOTED that the Notice of Community Information Meeting, from T. Macbeth, Planner II, City Planning, with respect to the Affordable Housing Community Improvement Plan, was received.

4. Sub-Committees and Working Groups

None.

5. Items for Discussion

5.1 2020 Work Plan

That a sub-committee/working group BE CREATED to commence the drafting of a 2020 work plan.

5.2 Vacant Community Housing Units as a Result of Outstanding Repairs

That it BE NOTED that the committee held a general discussion with respect to vacant community housing units, including common reasons for extended vacancies and the challenges inherent in repairing units to habitable standards.

6. Adjournment

The meeting adjourned at 1:57 PM.

Item 2.1



Municipal Housing System – *Overview*

London Housing Advisory Committee – December 11th, 2019

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Agenda

- Community Housing 101
- Empowering Municipalities through Devolution
- Housing Stability System – Governance Overview
- Overview of Key Service Area and/or Organizations
- Local Housing Sector Challenges
- Call to Action
- Additional Briefings

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Item 2.1



Defining Community Housing



What is Community Housing?

- Housing owned and operated by non-profit housing corporations, housing co-operatives and municipal government corporations.
- These providers offer subsidized or low-end-of market rents – housing sometimes referred to as social housing.

For-Profit Housing

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Image Source: CMHC, About Affordable Housing in Canada



A Brief History: Municipal Services Role in Housing

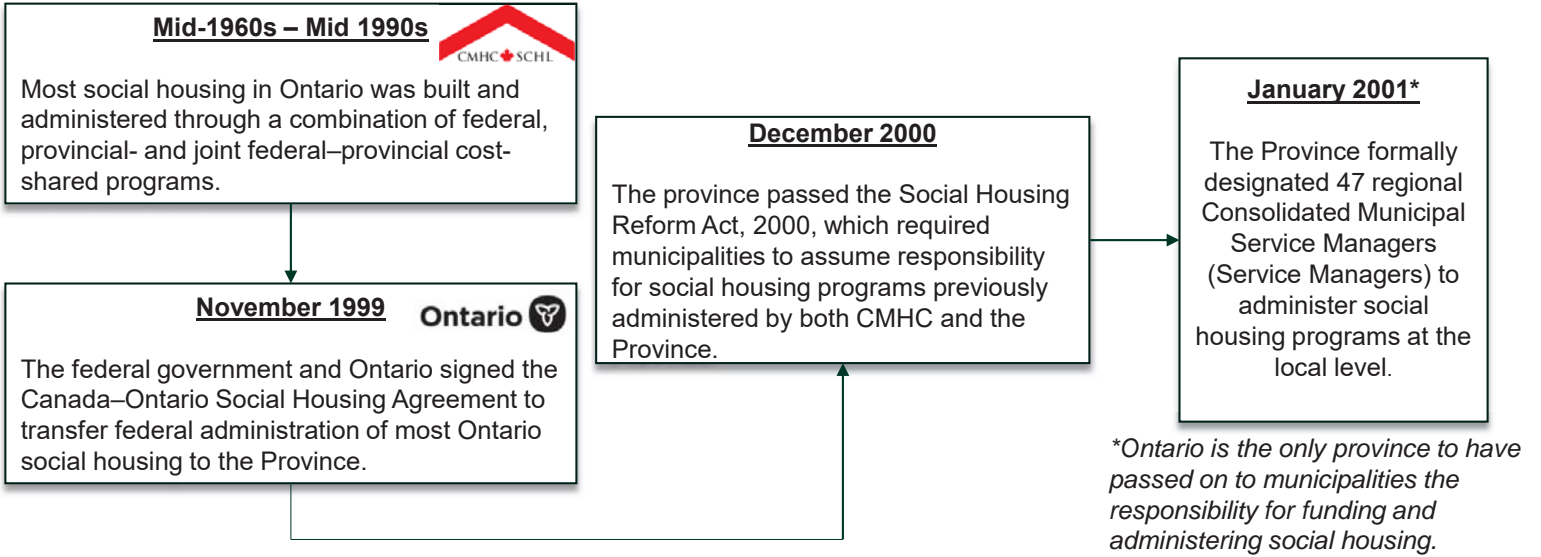
- Housing stability is a significant factor in a community's stability and in the social and economic well-being of its residents.
- Community Housing providers homes to:
 - People who have difficulty finding housing in the private market;
 - Individuals and families working low-income jobs, seniors, those living on social assistance;
 - Those with disabilities, health and other challenges and
 - People exiting homelessness.



*Community Clean Up, 241 Simcoe St.,
Managed by London Middlesex Community Housing*

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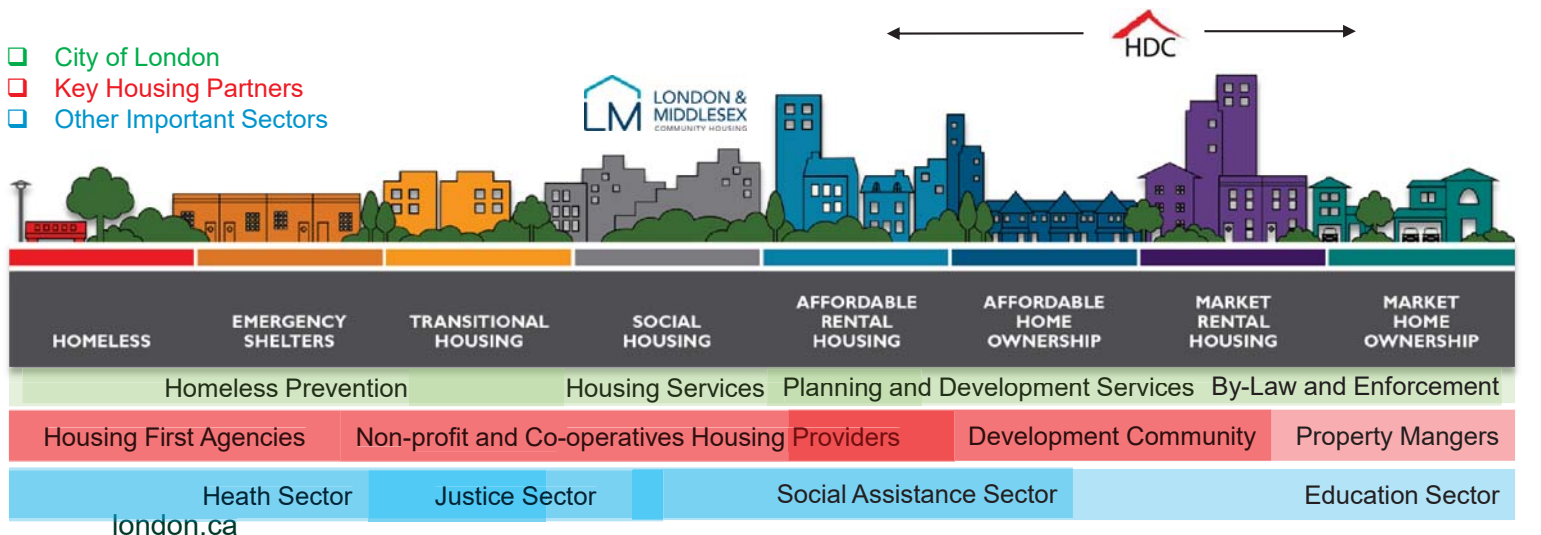
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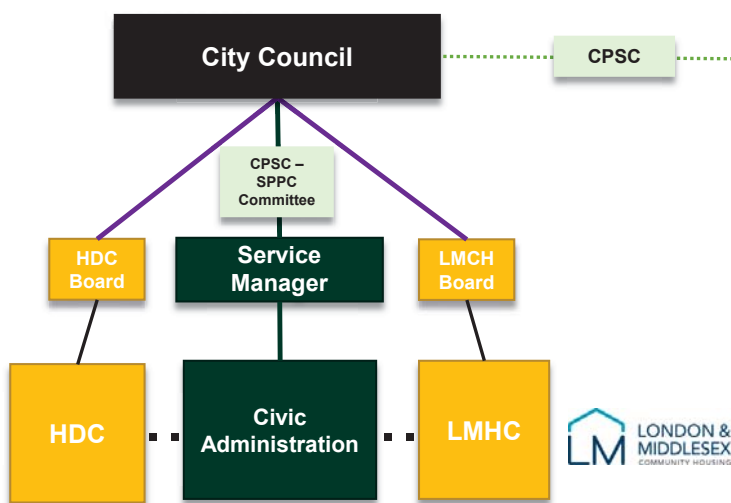
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- Housing delivery in London has many service areas and organizations contributing towards supporting the community find or retain housing stability:



Item 2.1



London Housing Advisory Committee

- LHAC is a resource, information gathering and advisory body to the Municipal Council on matters pertaining to housing within the City of London.
- LHAC facilitates public input to City Council on programs and ideas as it relates to Housing.
- LHAC monitors local housing market trends and emerging housing needs in the community and, where appropriate, recommend actions.

- You are housing leaders and your voice matters.

- Advice and advocacy
- - - Program relationships
- Accountability to Council as Shareholder
- Business control

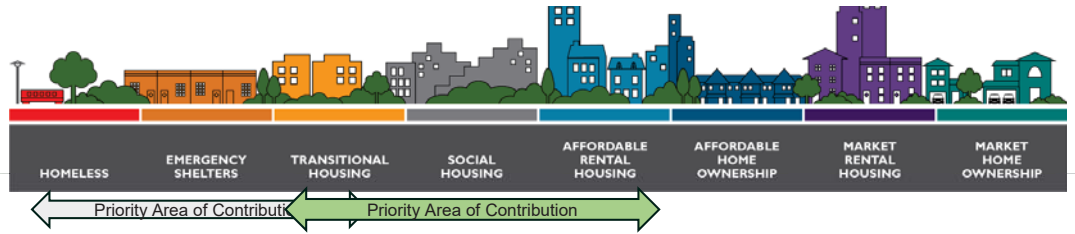


Homeless Prevention

- The City of London is the Service Manager for all orders of government for Homeless Prevention.
- Key roles include:
 - Implementing a Housing First, system focused plan;
 - allocating and managing funding; and,
 - implementing effective solutions to solve homelessness
- Two primary outcomes guide the efforts and form the basis for the indicators of success.
 - Individuals and families experiencing homelessness obtain and retain housing.
 - Individuals and families at risk of homelessness remain housed.

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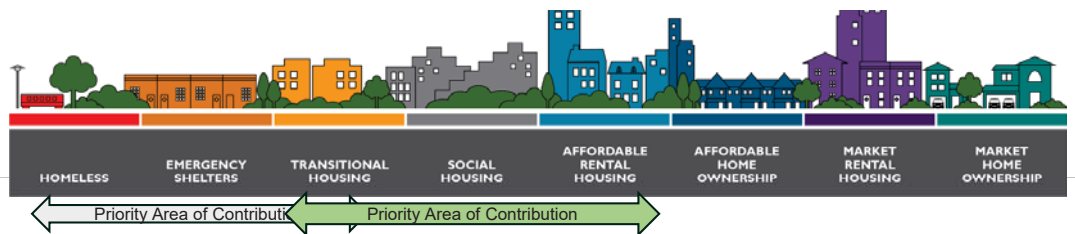
Item 2.1



Housing Services

- The City of London is the Service Manager as established within the Housing Services Act responsible for administering social housing on behalf of the province, including the following:
 - Housing Access Center
 - Determining eligibility for social housing;
 - Waitlist management;
 - Administration of social housing subsidies, supplements;
 - Program compliance;
 - Supporting the long-term sustainability of all 64 social housing providers
 - Policy and program development
- Housing Division funding must adhere to strict regulatory and legislative compliance as outlined in the Housing Services Act, 2011.

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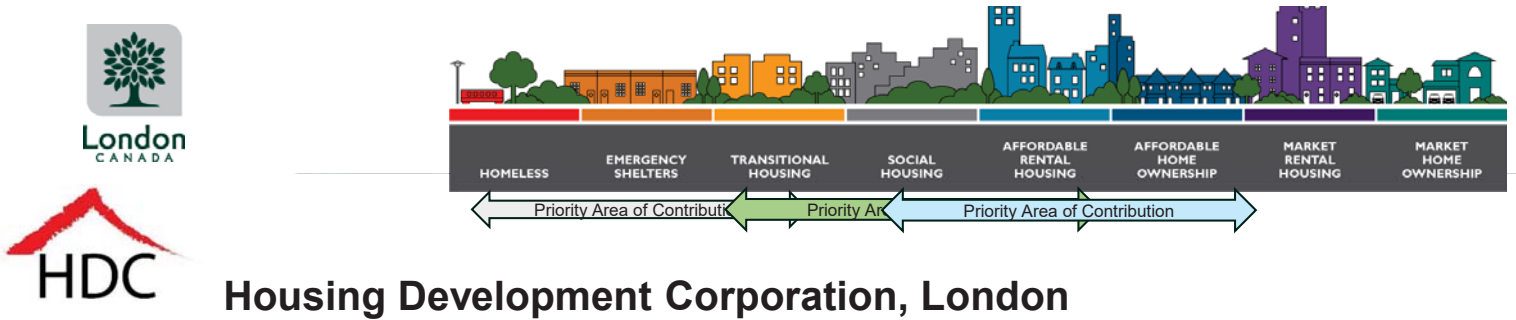


London Middlesex Community Housing (LMCH)

- LMCH is the Local Housing Corporation (LHC) under the *Housing Services Act* (HSA) with the City of London as Sole Shareholder
- LMCH is the largest provider of social housing responsible for property management and all corporate business functions as an independent stand-alone LHC
- LMCH maintains:
 - positive tenant and community relations
 - housing stock and assets in appropriate, safe and fit for occupancy.

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Item 2.1



Housing Development Corporation, London

- A special business corporation of the City of London incorporated in 2015
- Delegation of provincial Service Manager Agreement for “New Rental” affordable housing development.
- Delegation of City’s new affordable rental development (programs and funding) controlled through a Shareholder Declaration.

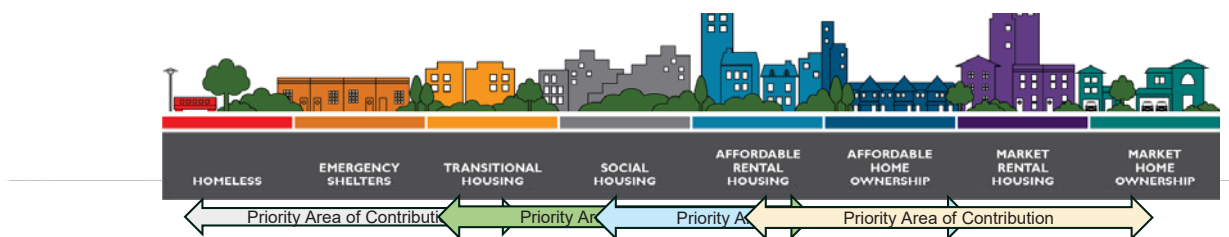
HDC FOCUS: New Affordable Rental Stock

Supporting Regeneration of Existing Social Housing

Mixed developments

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New tools and approaches



City Planning

- **Managing a range of planning tools to encourage and require the development of affordable units**
- Bill 108 – the *More Homes, More Choice Act, 2019*
- Affordable Housing Development Toolkit
 - Affordable Housing Community Improvement Plan
 - Closed Schools Strategy
 - Inclusionary Zoning
 - ReThink Zoning
 - Official Plan policy reviews and amendments
 - Secondary Plans; Community Housing Regeneration Sites; Demolition/Replacement

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Item 2.1

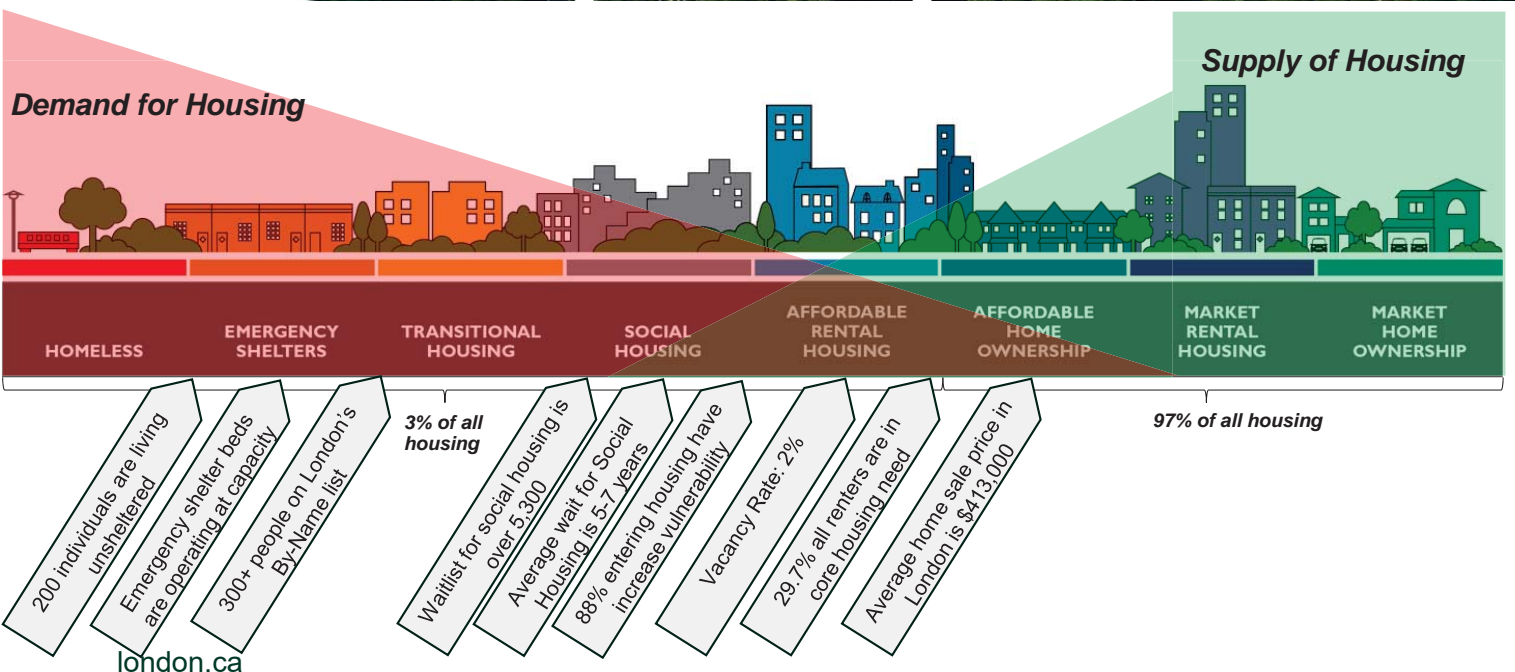


Key Challenges in London Middlesex

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Local Housing Sector Challenges



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Image Source: CMHC, About Affordable Housing in Canada

Item 2.1



2013: One Bedroom Example

- ~ \$750 per month (AMR)
- Required a \$30,000 gross annual income
- 3.5% Vacancy Rate
- 5% Availability in private rental market
- ~2% change in average rent

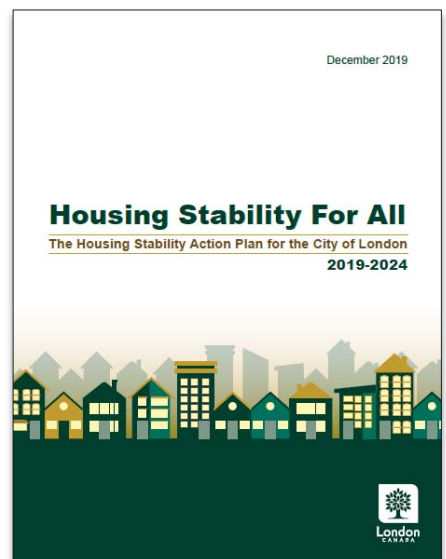
2018: One Bedroom Example

- ~ \$950 per month (AMR)
- Requires a \$38,000 gross annual income
 - Median gross income in London is ~ \$33,000
- <2% Vacancy Rate
- No measurable availability
- 5% average rent change

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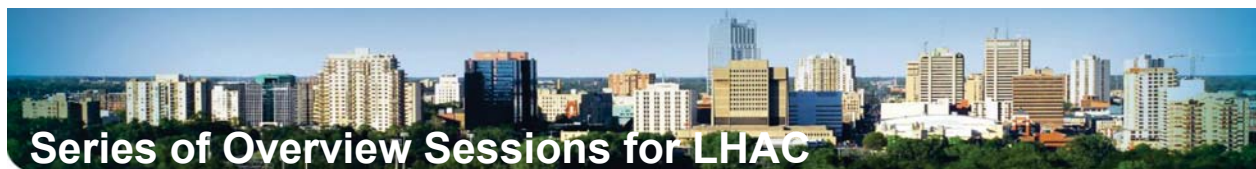


1. We need to address the crisis in housing and homelessness.
2. We need far more affordable housing stock in our community.
3. We need better ways of accessing housing.
4. We need better ways and more options to help people access the supports they need to stay housed.
5. We need to make sure there are safe, affordable housing options available for our community as it grows and changes.
6. We need to make sure existing investments in housing are not lost.

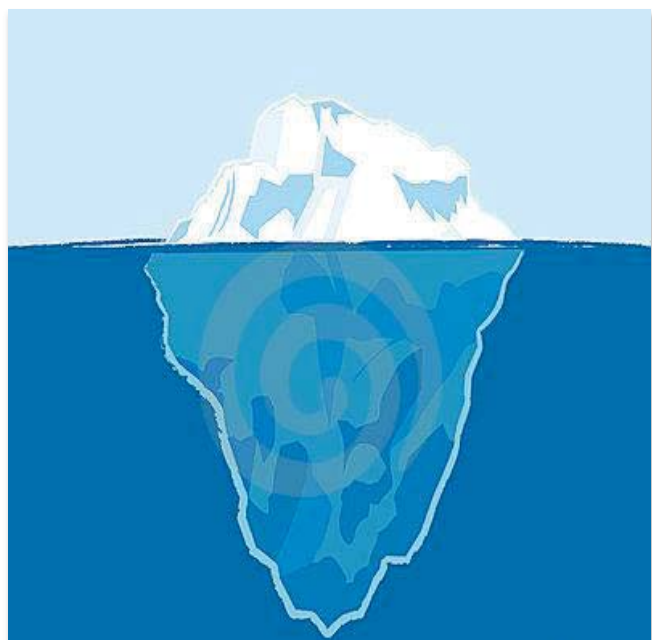


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Item 2.1



Series of Overview Sessions for LHAC



Today: Housing System in London – An Overview

- Social Housing In-Depth
- Homeless Prevention
- Supportive and Transitional Housing
- Affordable Housing and Housing Affordability
- Current Planning Tools and Permissions
- Labour Market Retention and Housing
- Evolving Provincial Regulatory Environment



Thank you

London Housing Advisory Committee

Report

The 2nd Meeting of the London Housing Advisory Committee
January 8, 2020
Committee Room #5

Attendance PRESENT: B. Harris (Chair), M. Abdo, M. Courey, M. Joudrey, J. Lane, W. Latuszak, C. O'Brien, B. Odegaard, J. Peaire, R. Peaker, D. Peckham, M. Richings, and D. Turner (Committee Clerk)

NOT PRESENT: J. Banninga

ALSO PRESENT: D. Calderwood-Smith, S. Giustizia, T. Macbeth, G. Matthews, T. Smuck and B. Turcotte

The meeting was called to order at 12:16 PM

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

2.1 Community Housing Resident Survey

That it BE NOTED that the attached and verbal presentation from D. Calderwood-Smith, Manager, Strategic Programs and Partnerships, and T. Smuck, Manager, Community Engagement, London Middlesex Housing Corporation, with respect to the results from a recent Community Housing Resident Survey, was received.

3. Consent

3.1 1st Report of the London Housing Advisory Committee

That it BE NOTED that the 1st Report of the London Housing Advisory Committee, from its meeting held on December 11, 2019, was received.

3.2 Public Meeting Notice - Official Plan Amendment - Affordable Housing Community Improvement Plan

That it BE NOTED that the Public Meeting Notice, dated December 20, 2019, from T. Macbeth, Planner II, Long Range Planning and Sustainability, with respect to an Official Plan Amendment to the Affordable Housing Community Improvement Plan, was received.

3.3 Notice of Planning Application - Zoning By-Law Amendment (Revised) - 1674 and Part of 1712 Hyde Park Road

That it BE NOTED that the revised Notice of Planning Application, dated December 23, 2019, from B. Debbert, Senior Planner, Development Services, with respect to a Zoning By-Law Amendment for the properties located at 1674 and part of 1712 Hyde Park Road, was received; it being further noted that the committee held a general discussion with respect to the availability of affordable housing in this area of the City, noting that the

aforementioned properties are located on a main street in an affluent area that could benefit from affordable housing.

4. Sub-Committees and Working Groups

4.1 2020 Work Plan

That discussion and finalization of the 2020 work plan BE DEFERRED to the next meeting of the London Housing Advisory Committee.



5. Items for Discussion

None.

6. Adjournment

The meeting adjourned at 2:01 PM.

Item 2.1



Community Housing Resident Survey – Findings

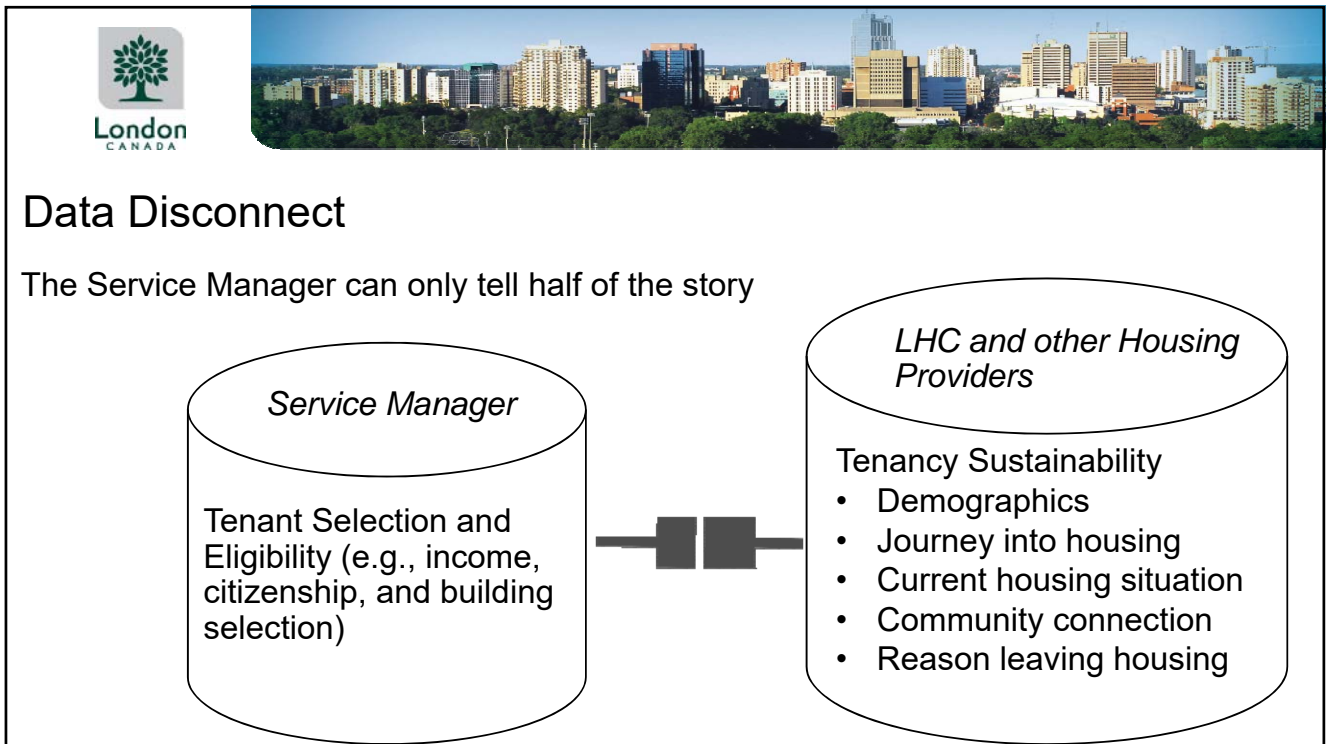
London Housing Advisory Committee
January 8th, 2020



Community Housing Resident Survey

- The purpose of this initiative is to better understand the tenants living within a London & Middlesex Community Housing (LMCH) community in a credible, evidence-based manner.
- There is a need to understand an applicant's experiences with the Housing Access Centre throughout the application process and while on the waitlist.
- The results will help the housing system better understand the key issues, improve services and help to develop supports to impact their lives.
- The City of London has partnered with LMCH as a proof of concept before expanding to the whole social housing community.

Item 2.1



London CANADA

The Survey

Community Housing Resident Survey

Introduction

To understand and serve you better, the City of London in partnership with London Middlesex Community Housing would like to know your thoughts and perspectives on your journey.

This anonymous survey will take you up to 15 minutes to complete and will not impact in any way your housing status. The responses will be grouped together and reviewed by the City of London Policy and Planning Support unit. Please return your hard copy survey to your Community Relations Worker Office or directly to LMCH at 1299 Oxford Street E.

If you prefer to complete and submit the survey online, please click on/visit the following link:
<https://www.surveymonkey.com/CommunityHousingResidentSurvey>

Please note that only tenants 16 years of age and older should complete this survey. Please read each question carefully and use a pen to indicate your response with an "X".

Please complete this survey by August 16, 2019.

Thank you

Take the Survey

About You

1. Please tell us the address of your complex or building (Do not provide your apartment and/or unit number)

Item 2.1



Overview of the Survey – Four Pillars

1. About You

- Building information, priority / urgent status, age, education, family size, country of origin, language, employment status, and marital status.
- Self-Id: Permanent disability and Indigenous person

2. Before you were housed

- Journey through the Housing Access Centre and Tenant Placement
 - Customer service, process, and compassion
 - Advice on how to improve and grow our service offerings
 - Resiliency prior to being housed



Overview of the Survey – Con't

3. After you were housed

- Client satisfaction with the landlord
 - Information, building condition, cleanliness, maintenance, security, and respect towards tenants
 - Would you recommend your landlord to others?
 - Are you proud to live in that community?
 - Are you housed in a way that meets your needs?

4. Future Housing Goals

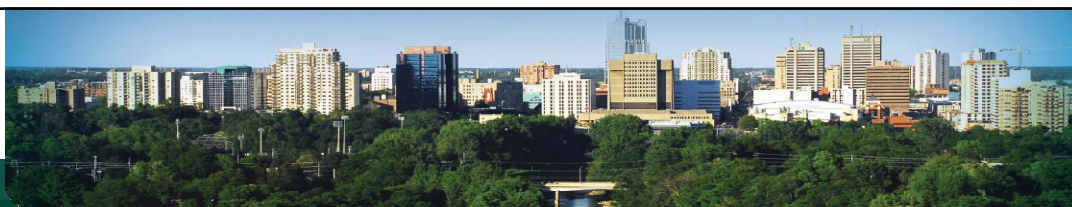
- What are the key supports to help you stay housed?
- What would be your hope for your future housing goals?
- How do we improve housing services?

Item 2.1



Methodology and Response Rate

- LMCH e-mailed the survey to 1,199 tenants and distributed 400 hardcopy surveys to tenants who reside in their properties
- n: 491 surveys (31%) were completed.
- Surveys were available in English, French, Arabic, and Spanish.
- Survey results were inputted by the Policy and Planning Support Unit within the City of London

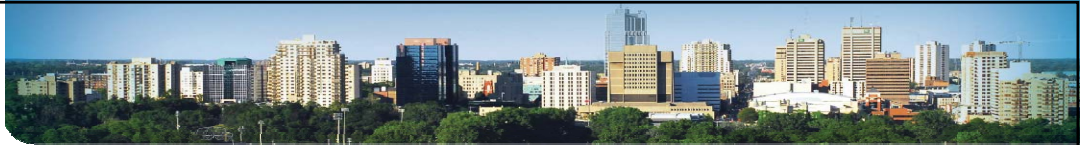


The Results

Who are we supporting?
How well are we doing?

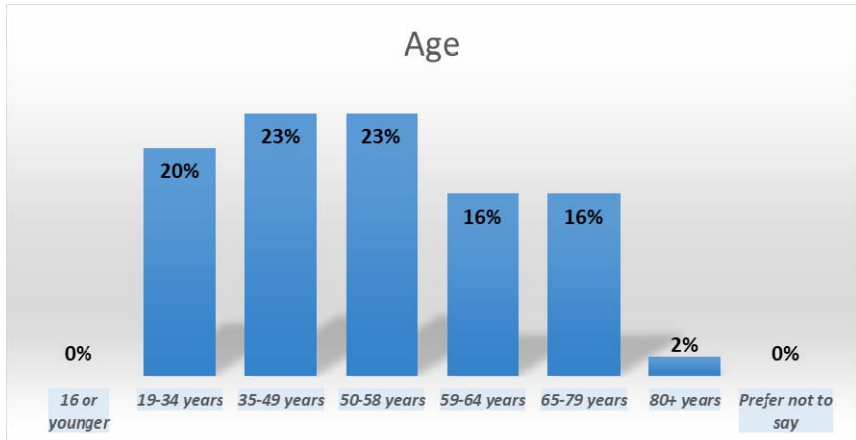


Item 2.1



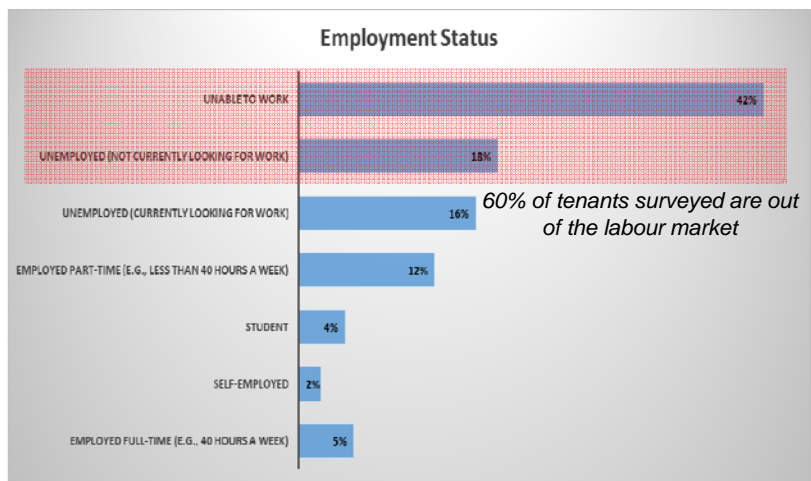
Demographics

- 57% of tenants surveyed are over 50 years old.
- 43% of tenants surveyed are between the age of 19 and 49 years old

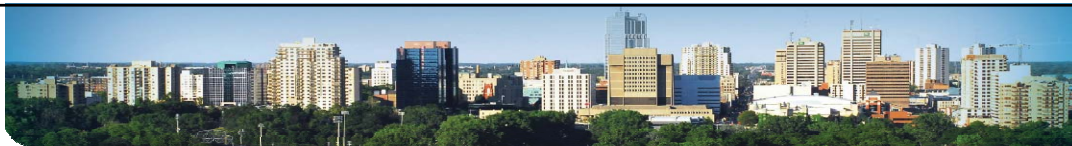


Employment Status

- 57% of tenants survey self-identified as having a visible or invisible disability.
- 42% of tenants stated that they are unable to work; and,
- 18% said that they are unemployed but currently not looking for work

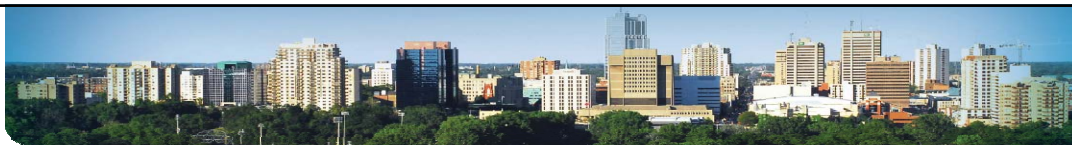


Item 2.1



Education, Marital Status and Dependents

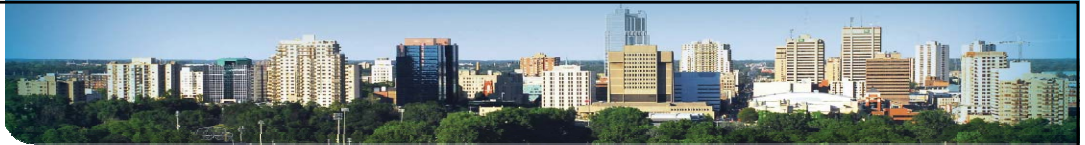
- 38% of tenants surveyed completed a high school diploma;
 - 20% of tenants surveyed have less than a high school diploma.
 - 10% of tenants surveyed have Bachelor degrees, 1% have a Master's degree, and 0.6% have a Doctorate degree.
- 57% of tenants surveyed are single;
 - 20% are divorced, 8% are married or common law, and 6% are widowed.
- 76% of tenants do not have any dependent children living with them;
 - 15% do have children living with them with an average of 2.4 children per response.



Country of birth, language, and Indigenous Identity

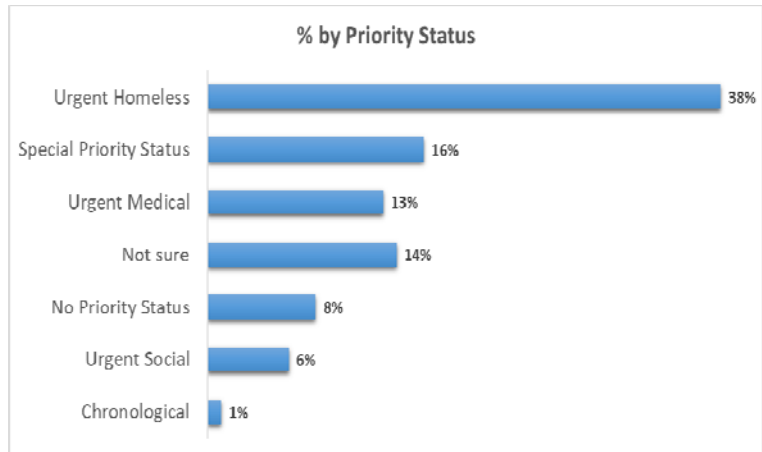
- 83% of tenants surveyed were born in Canada while others were born in various countries including:
 - *England, Nigeria, USA, Congo, Columbia, Chile, Lebanon, Cuba, Czech Republic, Egypt, El Salvador, Ethiopia, France, Germany, China, Greece, Guatemala, Guyana, Honduras, Iran, Iraq, Jamaica, Liberia, Mexico, New Zealand, Palestine, Philippines, Portugal, Somalia, South Sudan, Syria, Tanzania, the Netherlands, Trinidad and Tobago, and Uzbekistan*
- 82% of tenants surveyed speak only English;
 - 12% speak English with another languages, *such as French, Arabic, Spanish, Yoruba, Uzbek, Russian, Persian, Portuguese, Polish, Italian, Kurdish, German, Bosnian, Slovenian, Hungarian, Czech, Mandarin, and Greek*
- 10% of tenants surveyed self-identify as a person with Indigenous status

Item 2.1



Urgent / Priority Status

- 77% of tenants surveyed stated that when they applied for housing they were considered an urgent or priority status.
- Urgent Homeless being at the top (38%), followed by Special Priority Status (16%), and Urgent Medical (13%)



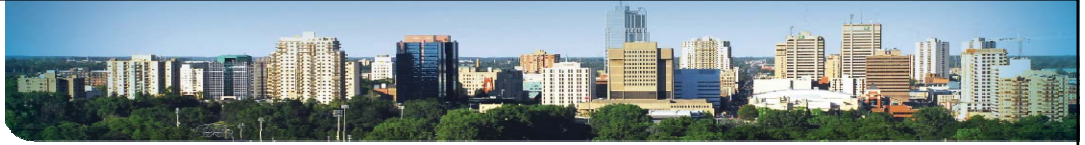
Satisfaction with LMCH

2/3

- 60% of tenants surveyed stated that they are satisfied with their housing landlord (LMCH); and,
- 25% of tenants surveyed claimed that they are dissatisfied with the services.



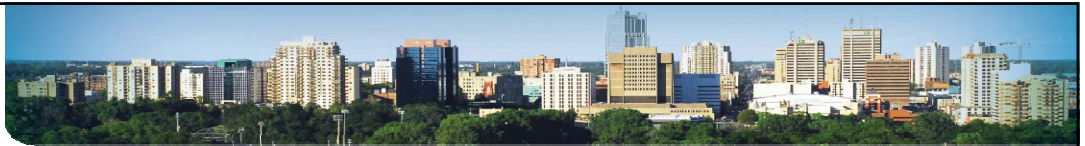
Item 2.1



1/3

Satisfaction with LMCH

- 51% of tenants surveyed agreed that they would recommend London Middlesex Community Housing to others as a good place to live.
- 49% of tenants surveyed were proud to live in their community.
- 63% of tenants surveyed stated they are currently housed in a unit that fits their need(s).



3/3

Satisfaction with LMCH

Repairs and maintenance

- 42% of tenants surveyed stated it took less than 5 days to hear back from the landlord after they requested repairs or maintenance services; and,
- 12% said it took between 5 and 9 days.

Safety and Security

- 70% of tenants surveyed don't think there is a big problem with pets and people damaging their units or property.

Item 2.1



Community Satisfaction

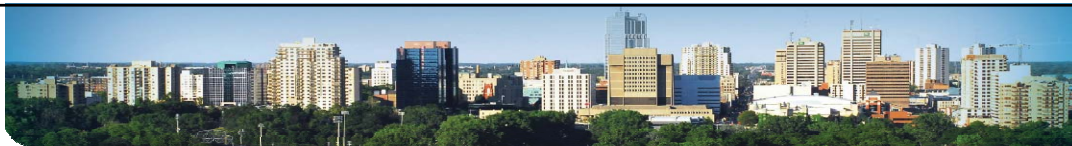
	Very big problem	Somewhat big problem	Not a very big problem	Not a problem	Don't know
Pets or animals	12%	14%	30%	40%	3%
Disruptive children/teenagers/adults	28%	20%	20%	29%	2%
Unwanted guests	31%	17%	19%	26%	8%
Racial or other harassment	18%	14%	19%	38%	12%
Drunken or rowdy behaviour	30%	20%	19%	26%	5%
Vandalism/graffiti to common areas	27%	18%	17%	30%	6%
People damaging your unit or property	15%	9%	17%	54%	4%
Criminal activity	32%	17%	15%	25%	11%
Neighbour disputes	26%	20%	17%	30%	6%
Litter and waste	39%	21%	18%	19%	2%



Satisfaction with the Housing Access Centre

- 66% of tenants surveyed agreed that it was easy to request assistance.
- 76% of tenants surveyed stated that staff who dealt with their requests were polite and respectful.
- 74% of tenants surveyed stated that staff were able to explain what they need to do to get housing.
- 63% of tenants surveyed agreed that staff were able to explain the resources available to them and next steps.

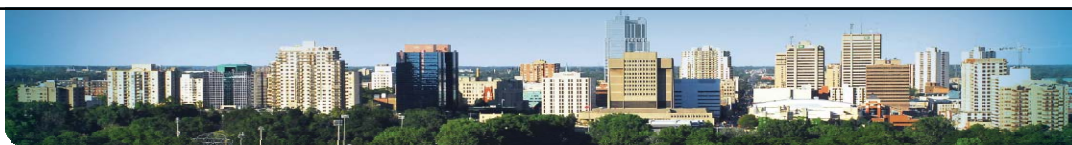
Item 2.1



What could have been done for participants to get housing faster?

Tenants surveyed believe that the following ideas could be implemented to get housing faster:

- Have a sympathetic staff who understand peoples' circumstances including physical and mental health
- Better application process where there is a faster processing time, better communication with different offices, and "kinder" staff
- Implement better support programs to help people who are on the waiting list, including financial support
- Better tenants' screening process so people can get housing faster
- Better turnover times on vacant units
- Be informed about people who experienced homelessness and addiction and how to deal with them
- Offer help with paperwork and filling out forms
- Share information about housing accessibility and other options available.



How can we help people on the waitlist?

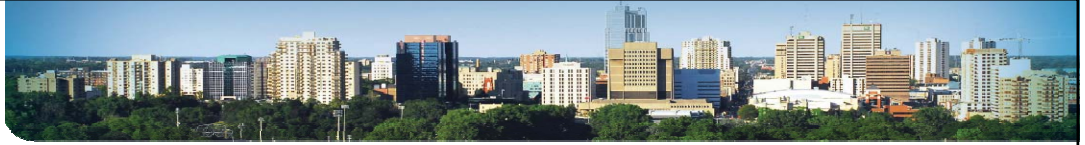
1/2

Tenants surveyed believed that some initiatives can help people manage their lives while on the waiting list:

- Access to life skills training programs
- Access to counselling programs
- Better access to information, resource centres, and alternate agencies for resources and assistance
- Provide awareness, knowledge, and support to access available resources such as rent support services, child care subsidy, addiction services, free health services, employment services, etc.
- Better communication and updates with people on the waitlist about their status and expected timelines; to reduce stress (maybe online resource/website could be an option)
- Improve access to basic needs and financial resources
- Better applicants' screening to minimize troubles and long waitlist
- Faster unit turnovers as some are empty for months
- Have a probation period, so people who are not behaving can be evicted and others can take their place

The most frequent comment was related to staff communication and frequent updates to clients

Item 2.1



How can we help people on the waitlist?

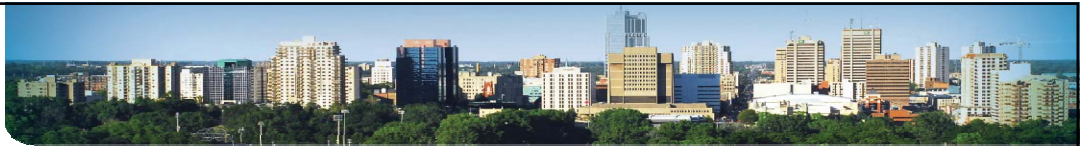
2/2

The most important support services that respondents feel that people on the waiting list need:

- 22% of tenants surveyed stressed the importance of access to counselling and support services

How did respondents manage their housing while waiting for a social housing unit?

- Around 10% of tenants surveyed said that they were already housed while waiting and 23% stayed at different shelters.

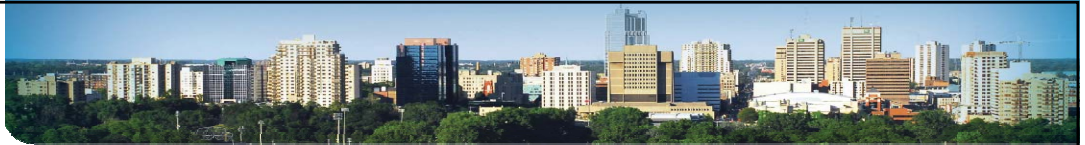


Resiliency

Tenants surveyed stated that the process was difficult, stressful, and they managed their situations through:

Accumulating more debt	Staying at different shelters
Couch surfing	Staying at Unity Project
Cutting back on necessities	Staying in hospital
Using their savings or selling assets to survive	Living in inadequate housing
Receiving bridge funding from the City of London	Staying with friends
Being homeless, on the street	Staying with family
Living in a group home	Supported to be housed
Living in a motel/hotel	Temporary annexed housing
Living in their cars	Staying at a transition house
Moving from one shelter to the other	Stayed with whomever would help
Sharing an apartment with another person	Waiting with fear for safety including staying in abusive relationships
Staying at half-way house	Worked a lot and many jobs
Staying at hostels	

Item 2.1



Key supports needed to stay housed

Tenants surveyed stated that key supports should be:

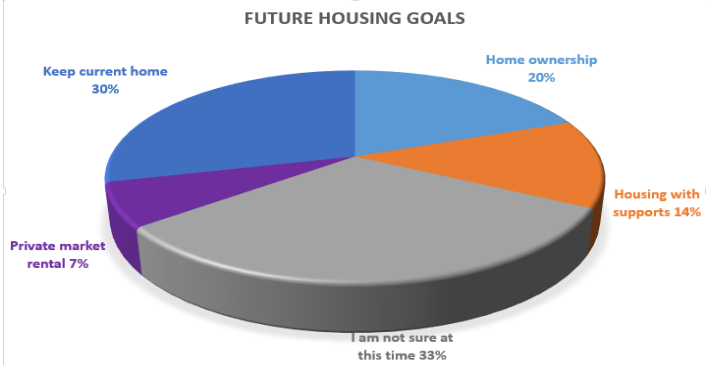
Only 15% of respondents stated that they are satisfied and getting by

<p>Provide better access to services and information about available support</p> <p>Allow clients to transfer units when needed</p> <p>Better building maintenance and accessibility</p> <p>Better communication with building managers</p> <p>Better repair services and time</p> <p>Better housing based on needs – inadequate</p> <p>Better cleaning processes</p> <p>Implement policies and consequences for tenants' misbehavior</p> <p>Provide financial help (22% of respondents)</p> <p>Help tenants find employment</p> <p>Offer inclusion programs and activities</p>	<p>Keep housing affordable</p> <p>Share important information that are valuable to tenants</p> <p>Build a new playground</p> <p>Be on OW and ODSP to support housing cost</p> <p>Offer free parking for care-givers</p> <p>Pest control</p> <p>Hire respectful and sympathetic staff</p> <p>Offer security – Problem with dangerous behaviours (drugs, alcohol, drugs, illegal activities, crime, etc.)</p> <p>Offer storage options</p> <p>Offer support services and counselling</p> <p>Have a resident contact that can be easily reached</p>
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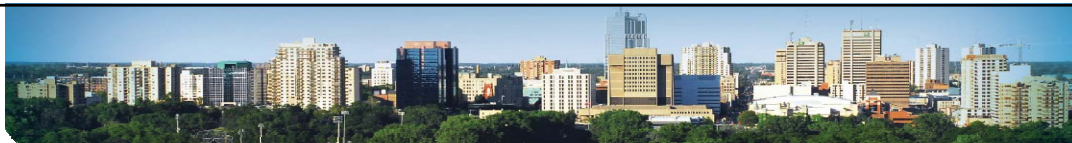


Participants' hope for future housing

- 33% of tenants surveyed were not sure about their hope for future housing goals;
- 30% hope to keep their current home;
- 20% hope for home ownership;
- 14% hope for housing with supports;
- 7% have a goal of private market rental.



Item 2.1

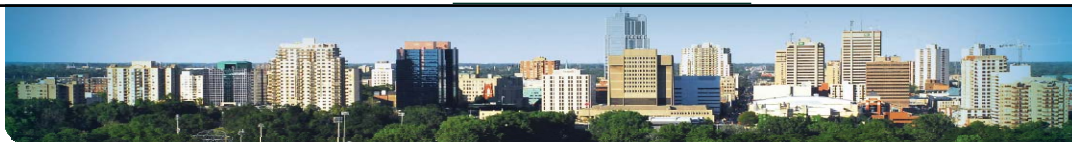


Who do we serve?

- Unsure of their housing future
- Generally satisfied with their home, community and housing services
- Very likely to have experienced homelessness and trauma
- Likely over 50 years of age
- High school level education
- Living single without dependents



- In need of support to stay housed
- Focused on keeping their current home (i.e. housing stability)
- Very likely to self-id as having a disability
- More likely to self-id as Indigenous compared to London broadly
- Out of the labour market
- Born in Canada
- English spoken at home



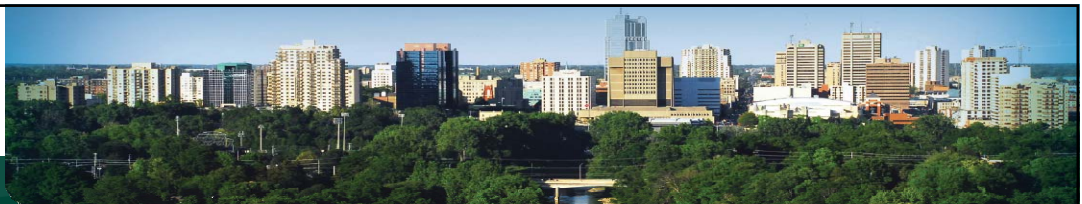
Next Steps

- Phase Two – CityStudio London, January 2020

Item 2.1

Appendix – Building Sample

10 York	872 William St
1019 Southdale road East	920 McNay St.London, Ont
1025 Huron St.	943 Southdale Road
1039 Huron St.	973 Huron street
1075 Huron St.	Allen Rush
1111 Huron St.	Barbary 14
1157 Huron St.	Barberry 12
1194 Commissioner Rd. W.	17 Barberry court
1199 Hamilton Rd	649 Warncliffe Rd N.
1203 Southdale Rd. East	Boullee St
125 Head St N Strathroy	H Block Huron Street
136 Albert Street	Huron St complex
1481 Limberlost Rd	Ivy court
157 Simpson St. Glencoe	Limberlost Road
170 Kent Street	Marconi Blvd
Simpson St Glencoe	Marconi semi
186 Marconi Blvd	McNay Street London ON
200 Berkshire Dr.	Millbank Drive
202 McNay St	Perth Ave
205 Cairn Street, London Ontario	Pond mills
2061 Dorchester Road	Primrose Court
240 Atkinson boulevard	Millbank Dr.
241 Simcoe St	Southdale & Millbank
243-345 Marconi Blvd.	Southdale Road East
291 Marconi Blvd.	Vinewood court
30 Base Line Road West	370 Pond Mills Rd
304 Oxford street West	Boullee St
345 Wharncliffe Rd North	401-136 albert St.london
349 Wharncliffe Rd N	49 Bella Street, Strathroy
339 Marconi Blvd	580 Dundas St
67 Vinewood court	632 Hale St.
705-30 Baseline Road West, London	85 Walnut St



Thank you!

Doug Calderwood-Smith, City of London, dcsmith@London.ca

Tim Smuck, London Middlesex Community Housing, tsmuck@lmhc.ca

TO:	CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE MEETING ON JANUARY 21, 2020
FROM:	SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES AND DEARNESS HOME
SUBJECT:	EMPLOYMENT ONTARIO TRANSFORMATION-SERVICE SYSTEM MANAGER - UPDATE

RECOMMENDATION

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, the following actions be taken with respect to the Employment Ontario Service Transformation and Service System Manager Competition:

- (a) the Managing Director, Housing, Social Services, and Dearness Home or designate **BE AUTHORIZED** to negotiate any terms related to potential contracts with the Ministry of Labour, Training, and Skills Development related to the initiatives noted in staff report dated January 21, 2020 with respect to this matter;
- (b) the Civic Administration **BE DIRECTED** to obtain future approval from Municipal Council on any contractual agreements with the Ministry of Labour, Training, and Skills Development;
- (c) the Civic Administration **BE DIRECTED** to seek endorsement of initiatives from Municipal Councils located within the London Economic Region with respect to this matter; and,
- (d) the Civic Administration **BE DIRECTED** to submit reports and updates to Municipal Council through the appropriate Standing Committee regarding the Ontario Works – Employment Ontario Transformation.

PREVIOUS REPORTS PERTINENT TO THIS MATTER
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- Employment Ontario Transformation – Service System Management Competition (CPSC - June 17, 2019)

STRATEGIC PLAN LINKAGES 2019-2023
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Strengthening Our Community

- Londoners have access to the supports they need to be successful.
- Londoners have access to the services and supports that promote well-being, health, and safety in their neighbourhoods and across the city.

Growing Our Economy

- London creates a supportive environment where entrepreneurs, businesses, and talent can thrive.

Leading in Public Service

- The City of London is a leader in public service as an employer, a steward of public funds, and an innovator of service.

BACKGROUND

The City of London’s Social Services area administers the Ontario Works program on behalf of the Province as a Consolidated Municipal Service Manager (CMSM). Ontario Works is an employment assistance and financial support program focused on helping individuals and families gain and maintain sustainable employment through training, education, developing “hard” and “soft” employment skills, linking participants to opportunities, and providing individualized supports as needed.

On February 12, 2019, the Ontario Government announced the transformation of its employment services to help more people find and keep quality jobs, and increase the number of businesses finding the right workers with the right skills. The Ministry of Labour, Training and Skills Development (MLTSD) formerly known as the Ministry of Training, Colleges, and Universities (MTCU) is modernizing the system by creating a new competitive, local service delivery model that integrates social assistance employment services into Employment Ontario.

In the new service delivery model, the Ministry (MLTSD), as system steward, will hold contracts with the newly created Service System Managers (SSMs). The SSM will be a third party organization, responsible for managing integrated employment service delivery and for achieving employment outcomes for a wide range of clients in defined catchment area(s), according to yet-to-be-determined outcomes framework set by the government. The SSMs will in turn manage relationships with Direct Delivery Agent(s) in the defined catchment area(s).

On July 2, 2019, the government announced that the new employment services model will launch in three diverse urban and rural communities: Hamilton-Niagara Peninsula, Muskoka—Kawarthas and Peel.

On August 29, 2019, the government issued a Request for Qualification (RFQ) to qualify proponents to participate in the subsequent Call for Proposals for SSM in the prototype regions. (See Appendix A for a list of the qualified proponents.)

Next Phases

Service System Managers for the prototype regions are expected to be announced in early 2020, with a transition period running from January 2020 to September 2020. The Ministry will use a phased approach to implement the transformation. This is intended to ensure service continuity and client access to services is maintained as roles and responsibilities shift during the transition to Service System Manager oversight. The transition includes the following:

Phase I – Planning (January 2020 – March 2020)

This phase is intended to allow SSMs to establish themselves within the catchment area.

Phase II – Transition (April 2020 – September 2020)

During this phase, responsibility for managing EO and ODSP employment services service delivery will be transferred to the SSMs. However, SSMs will not be able to make changes to the service provider network during this period.

Phase III – Integrated ES Delivery (begins on October 1, 2020)

In this phase, transition is complete and responsibility of employment services for Ontario Works recipients will be transferred to SSMs. During this phase, the SSM will be permitted to make changes to the service provider network and will be fully responsible for the planning, design and delivery of in-scope employment services within the identified catchment area.

The government continues to further define the employment services to be included in the transformation as well as a new funding model. The government continues to work with OW Service Providers including consultations with the Director-Administrator Reference Group (DARG). Further details will follow as the prototype areas enter and complete the above Phases.

The government has not yet announced any further announcements, actions nor timelines with respect to Employment Ontario transformation in the London Economic Region. No details are available at this time. It is expected that the next phase of the transformation for the London Economic Region to begin in mid-year 2020.

Concurrent Considerations

Service System Manager (SSM) – London Economic Region

In anticipation of a future announcement of the Employment Ontario transformation process for the London Economic Region, City of London Social Service staff have taken the following actions to position the City of London as a proponent in the competitive selection process:

- Created an internal working group to coordinate SSM efforts across multiple Corporate Service Areas
- Coordinated an external working group with regional Consolidated Municipal Service Managers (CMSM) in social services to assist in the development of a community engagement strategy in order to effectively develop a governance and service delivery framework.

Through conversations with London Economic Development Corporation (LEDC), Local Employment Planning Council (LEPC), and the Ministry, the City has been approached to participate in two potential projects. These opportunities which are in development will help prepare the City in its role as a potential Service System Manager for the London Economic Region.

Labour Market Partnership – Participation Rates

The London CMA has one of the lowest labour market participation rates in Ontario. The City of London has recently submitted a research proposal to the Ministry of Labour, Training and Skills Development to investigate who is not participating in the labour market, why they are not participating and more importantly what, if anything, would be able to draw them into the labour market. This research would focus on the 25-54 year old non-participating demographic.

The research findings will inform regional employment services planning and workforce development strategies, specifically around increasing labour market participation and thereby addressing regional labour shortages currently experienced across the London Economic Region. The City of London Social Services will report back to Municipal Council with further details, updates and any contractual agreements requiring approval, once the proposal is accepted by the Ministry and details are made known.

Skills Advance Ontario Pilot – Training Program

The Ministry of Labour, Training and Skills Development, through the Skills Advance Ontario program, currently funds sector-focused partnerships that connect employers with the employment and training services required to recruit, retain and advance workers with the right essential, technical and employability skills. Jobseekers are provided with sector-specific employment and training services along with coaching and support to obtain and maintain employment.

The City of London has held encouraging discussions with the Ministry of Labour, Training and Skills Development regarding the submission of a proposal for the London Economic Region, which includes London and Middlesex, Elgin and Oxford Counties. The City of London would act as the contract holder with the Ministry and coordinate service delivery across the region.

The City of London has met with regional stakeholders to further develop this concept and explore how the SAO program could be adapted across the London Economic Region to address labour shortages in the manufacturing sector. At an operational level, external stakeholders including social services, economic development offices and workforce development partners, from Elgin, Oxford, and Middlesex County have expressed their support for this initiative and for the City of London to take the lead.

The City of London Social Services will report back to Municipal Council with further details, updates and any contractual agreements requiring approval, once Ministry and project details are made known.

FINANCIAL IMPACT

Currently the Ministry of Labour, Training and Skills Development has not disclosed the financial details of the respective SSM service contracts and at the time of writing this report, the Ministry has not announced the successful Proponents for the 3 prototype regions. During the consultation phase of the employment transformation process, the Ministry has indicated that all contracts would be “Commercially Viable” for the SSM to manage.

Funding for the Labour Market Partnership research project would be provided by the Ministry of Labour, Training and Skills Development and will include in-kind contributions from the City of London.

The Skills Advance Ontario – Training Program would be 100% funded by the Ministry of Labour, Training and Skills Development and will not negatively impact the projected Social Services Multi Year Budget for the 2020-2023 cycle. The proposal would include budget lines to offset any costs associated with project management and coordination provided by the City of London.

CONCLUSION

The employment transformation process is expected to be a highly competitive process with very condensed timelines for potential Service System Managers to respond. In order to maximize the City of London's position to compete in the process to become a Service System Manager for the London Economic Region, the completion of a Labour Market Partnership agreement and the initiation of Skills Advance Ontario programs in the region, would assist greatly.

PREPARED BY:	SUBMITTED BY:
JACK SMIT MANAGER, EMPLOYMENT STRATEGIES	KEVIN DICKINS MANAGER, EMPLOYMENT AND INCOME SUPPORTS
RECOMMENDED BY:	
SANDRA DATARS BERE MANAGING DIRECTOR , HOUSING, SOCIAL SERVICES AND DEARNESS HOME	

- Cc: Elaine Sauve, Program Supervisor, Ministry of Community and Social Services
 Anna Lisa Barbon, Managing Director, Corporate Services & City Treasurer, Chief Financial Officer
 Bryan Baar, Senior Financial Business Administrator, City of London
 Heather Sheridan, Program Manager, St. Thomas-Elgin Social Services
 Lisa Lanthier Manager, Human Services, Oxford County
 Cindy Howard, General Manager Finance and Community Services, County of Middlesex

TO:	CHAIR AND MEMBERS COMMUNITY and PROTECTIVE SERVICES COMMITTEE MEETING ON, JANUARY 21, 2020
FROM:	SANDRA DATARS BERE MANAGING DIRECTOR HOUSING, SOCIAL SERVICES AND DEARNESS HOME
SUBJECT:	HOUSING QUARTERLY REPORT

RECOMMENDATION

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, that the following actions be taken with respect to this report:

- a) That this report **BE RECEIVED** for information;
- b) That this report **BE CIRCULATED** to stakeholders, agencies, and community groups including, but not limited to: Middlesex County, London Housing Advisory Committee, and the London Homeless Coalition; and,
- c) That the summary of Housing-related 2020-2023 Multi-Year Budget submissions **BE RECEIVED** for information.

PREVIOUS REPORTS PERTINENT TO THIS MATTER

- Homeless Prevention and Housing Plan 5 Year Review and Update – Process (CPSC: June 17, 2019)
- City of London Housing Services Review: Proposed Action Plan (SPPC: September 16th, 2019)
- Municipal Council Approval Of The Housing Stability Plan 2019 to 2024, as Required Under The Housing Services Act, 2011 (CPSC: December 3, 2019)

LINK TO STRATEGIC PLAN 2019-2023

City Council’s 2019 – 2023 Strategic Plan for the City of London identifies ‘Strengthening Our Community’ and ‘Building a Sustainable City’ as strategic areas of focus. The City of London’s Housing Stability Action Plan and the work that has been initiated as part of the City of London’s Housing Services Review is aligned with these strategic priorities by focusing on increasing affordable and quality housing options for individuals and families, reducing the number of individuals and families experiencing chronic homelessness or at risk of becoming homeless, supporting improved access to mental health and addiction services, and increasing opportunities for individuals and families.

OVERVIEW

Access to adequate, safe, and stable housing is a not only a basic human right but essential to foster a sense of dignity, safety, and inclusion in strong and vibrant communities.

As a municipal leader and also as the Service Manager for the provision of housing and homeless prevention services for the London and Middlesex communities, the City of London is committed to taking action to address issues of homelessness, to create new and maintain existing housing and to ensure the best possible housing supports.

Key stakeholders, including those with lived and living experience, have worked in

partnership with the City to identify challenges, provide input on effective actions and solutions and helped to create a comprehensive system that intends to improve housing stability for all.

In 2019, in addition to ensuring the effective delivery of housing and homeless prevention services, the City undertook two specific strategic activities intended to both review existing challenges as well as create strategies to improve system outcomes:

- In September 2019, City Council received and approved the **Housing Services Review** and endorsed a plan of action intended to increase the efficiency and effectiveness of the service delivery of housing services at the City of London including those provided by City’s Housing Services and Homeless Prevention Services Divisions as well as the Housing Development Corporation (HDC) and London Middlesex Community Housing (LMCH).
- Concurrently, throughout 2019, the City completed a comprehensive community consultation process, which resulted in the creation of the **Housing Stability Action Plan** (the Plan). In December 2019, City Council approved the Plan and it was submitted to the province as required under the *Housing Services Act* and to the federal government to ensure alignment with Reaching Home: Canada’s Homelessness Strategy and the National Housing Strategy.

Moving forward, pending provincial and federal endorsement, the Plan will serve as a community’s strategic housing and homeless plan, which will be used to guide the efforts of the Service Manager and housing community in addressing local housing and homeless prevention needs.

The Plan sets a vision of *Housing Stability for All*, with four strategic areas of focus (attached as Schedule 1) to this report. Each strategic area of focus has a goal, result, strategies, actions, and measures that will guide the work of the community now and in the future.

Strategic Areas of Focus:

- Respond to the Homelessness Crisis;
- Create More Housing Stock;
- Provide Housing Supports; and,
- Transform Service System.



Purpose and Structure of this Report

As outlined in the two staff reports to City Council regarding both the Housing Service Review (September 16, 2019), and the Housing Stability Action Plan (December 3, 2019), Civic Administration will provide City Council with regular updates on all housing activities across the Corporation of the City of London (including those organizations for which the City acts as the Shareholder, including HDC, LMCH) on a proactive and quarterly basis.

It was determined that more frequent reporting to Council and to the community would assist in greater understanding of issues, the complexities of current services realities and also demonstrate the growing and much needed connectivity between all housing and homeless prevention services to create better outcomes and resolutions for those most in need.

This report serves as the first quarterly report and intends to provide an update on housing activities that have been undertaken over the most recent period, including on those priorities that were identified through the Housing Services Review. Reporting of activities and initiatives will be categorized under the four (4) Strategic Areas of Focus from the Plan. This report and future quarterly reports will also be used to provide updates on the implementation of the Housing Stability Action Plan, both current and subsequent to its review and concurrence from the provincial and federal governments, which is expected by Q2 2020.

While future housing quarterly reports will use the Plan strategic areas of focus as the template for information sharing, there will also be additional specific reports on housing and homeless prevention initiatives including those related to the recommendations from the Housing Services Review that may be submitted to Committee and Council as separate reports. Reports will link the Plan and the broader City of London Strategic Plan.

CPSC Reporting Timeline – Expected Deliverables	
<p>The schedule of quarterly reporting to City Council, stakeholders and the community will occur through the Community and Protective Services Committee (CPSC) as noted below. This table also <i>provides an overview of the broad area of focus of each quarterly report.</i></p>	
January 21st, 2020	<ul style="list-style-type: none"> • Introduce and initiate quarterly reporting process through initial quarterly report and identify plan for future quarterly reporting. • Provide information regarding recent activities related to the municipal housing services • Provide updates on priority activities identified through the Housing Services Review • Share the initial plan for the development of the Housing Stability Action Plan
April 28th, 2020	<ul style="list-style-type: none"> • Provide the full Housing Stability Action Plan – full implementation plan and membership of the community working group • Share deliverables connected to the Housing Stability Action Plan. • Provide update on priority and mid-term items outlined in the <i>City of London Housing Services Review: Proposed Action Plan</i> • HDC and LMCH Shareholder Reports to City Council

July 15th, 2020	<ul style="list-style-type: none"> • Share deliverables connected to the Housing Stability Action Plan. • Provide update on mid-term items outlined in the <i>City of London Housing Services Review: Proposed Action Plan</i>
Oct 6th, 2020	<ul style="list-style-type: none"> • Share deliverables referred to the Housing Stability Action Plan. • Provide update on mid-term items outlined in the <i>City of London Housing Services Review: Proposed Action Plan</i>.
January 2021 (est.)	<ul style="list-style-type: none"> • Proceed with long-term actions identified in the <i>London Housing Services Review: Proposed Action Plan</i> report including a recommendation of a revised approach for housing and homeless prevention services moving forward.

HOUSING ACTIVITIES TO DATE

The following provides an overview of initiatives and related progress. In many cases, these initiatives have been implemented in partnership with many key community stakeholders, with the intention to address housing challenges and create opportunities for those seeking housing stability. As noted, they are presented under the HSAP Strategic Areas of Focus.

Respond to the Homeless Crisis

- **Housing Stability Week - October 25 to 29, 2019 – *New Initiative***
 - The City of London’s Housing Stability Week brought community partners and organizations together for five (5) full days of service to rapidly assess housing needs and facilitate housing placements for individuals and families experiencing homelessness in London.
 - In total, there were over 800 visits to the Housing Stability Centre created at Silverwoods Arena and 117 individuals were housed through a variety of temporary and permanent housing options.

- **Coordinated Informed Response - *New Initiative***
 - The Coordinated Informed Response (CIR) supports individuals who are experiencing unsheltered homelessness to find long term housing stability through supporting individuals and families transitioning from the street into a home. This investment contributes to strengthening our community with a focus on building a better London for all and has been operating on a full time basis since April 2019.
 - CIR coordinates the efforts of city departments including Roads, Bylaw Enforcement, Parks and Recreation, Corporate Security and Homeless Prevention in partnership with London CARES and other community stakeholders to provide supports to those most marginalized and homeless.

- **Sylvan Street Stabilization Spaces - *New Initiative***
 - The City has acquired and will create stabilization spaces at 345 Sylvan Street in 2020.
 - Stabilization spaces are low barrier places that police refer individuals to. This space allows individuals a short to medium term stay at a location focussed on supporting individuals experiencing in-the-moment crisis, including mental health, addiction and trauma related challenges.
 - This activity is a part of the Council-approved Core Area Action Plan.

- **Coordinated Access Centre - Proposed Single Access Point - *New Initiative***
 - The City, through the Housing Services and the Homeless Prevention Services Divisions, has initiated discussions on a single housing stability access point for individuals in need of all housing related services.

- This is a 'single door' approach that addresses the immediate needs of individuals and families with the full range of housing stability needs.
- Developing a coordinated access point is also a requirement under the federal government's Reaching Home strategy.
- **New Resting Spaces Offered by Atlohsa – Family Healing Services – *Ongoing Initiative***
 - 10 daytime and night time resting spaces have been made available to individuals experiencing homelessness who are demonstrating in-the-moment unpredictable and disruptive behaviours related to their substance use, mental health, and trauma that limits their eligibility to receive services.
 - An additional 10 day and night resting spaces should be operationalized by mid-to-late January 2020.
 - Through the Core Area Plan, the City is looking to operationalize 40 additional resting spaces.

Create More Housing Stock

- **Regeneration of London Middlesex Community Housing - *Ongoing Initiative***
 - A long-term plan to create more purpose-built, sustainable, affordable housing stock in London.
 - London & Middlesex Community Housing (LMCH) owns and manages 3,282 units of social housing with many of these properties, especially within aging townhouse complexes, requiring significant capital investment.
 - To address the substantial need for affordable housing, the City has identified regeneration of existing town house sites as part of their strategy.
 - This Plan will be presented to City Council once the multi-year budget has been finalized and resource allocations have been determined.
- **Develop publicly owned and available lands for affordable housing - *Ongoing Initiative***
 - HDC has progressed on strategic land acquisition and is currently readying surplus lands for future affordable housing development.
 - HDC has advanced on efforts to secure surplus school sites for future affordable housing development as reflected in the report to Council in 2019.
- **Community Improvement Plan (CIP) for Affordable Housing - *New Initiative***
 - City Planning is advancing work on the CIP as a primary tool from the affordable housing development toolkit to help stimulate the development of new affordable housing units in London by non-profit organizations and the private sector development industry by providing financial incentives for affordable housing development, subject to budget approval through the multi-year budget process.
 - HDC and the City worked with private developers to advance Bonus Zoning under Section 37 of the Planning Act, exchanging additional building height and density for 88 affordable new units to date.
- **Growing the System of Rent Supplement Program Providers - *Ongoing Initiative***
 - The Rent Supplement Program offers eligible applicants rent geared-to-income assistance for rental accommodation in various non-profits, co-operatives, and privately owned buildings.
 - In recent months, the housing community has been actively working with existing rent supplement providers units, as well as onboarding new housing providers, to grow the total amount of units.

- **Developing new tools to support the implementation of Ontario Priorities Housing Initiative (OPHI) and Canada-Ontario Community Housing Initiative (COCHI) funding - *Ongoing Initiative***
 - This programs represents funding commitments from senior levels of government to stabilize and grow Ontario's community housing sector.
 - On June 17th, City Council approved a three-year investment plan which was required by the Ministry of Municipal Affairs and Housing.
 - Civic administration is working with social housing providers to allocate these funds in a way in which is compliant with the provincial guidelines.
 - To date, civic administration has administered 90% of year one funding (\$670,000) to social housing providers.

Provide Housing Supports

- **Developing a Community Housing Bridging Pilot Program - *New Initiative***
 - Capitalizing on existing funding from senior levels of government, the housing community is designing and operationalizing a new supplement program that would provide individuals who have spent a significant amount of time on the social housing waitlist.
 - Available to the community Q1 2020.
- **Growing the Housing Allowance Program - *Ongoing Initiative***
 - Through the work of agencies funded by Housing First agencies, the housing community is supporting individuals and families experiencing chronic homelessness with additional Housing Allowances.
 - The Housing Allowance programs offers eligible applicants rent geared-to-income assistance for rental accommodation in various non-profits, co-operatives, and privately owned buildings.
 - An assessment growth business case has been submitted for consideration for additional funding subject to the availability of assessment growth funding and final review of the associated case.
- **Integrating Supportive Models within Existing Social Housing Stock - *New Initiative***
 - LMCH, in collaboration with community partners, have continued to demonstrate interest in collaborating on a Housing with Supports Strategy specific to the most challenged and underserved buildings.
 - The aim is to create housing stability for tenants, through partnership and collaboration, who require assistance to stabilize and succeed within housing.
 - Concept models have been developed based on preliminary discussions with stakeholders and community partners who have shown interest and commitment moving forward. Additional work is required to ensure current service standards are met while satisfying legislative requirements for London and Middlesex.
- **Supporting Social Housing Providers – Energy Retrofit Program - *New Initiative***
 - As part of the City of London's effort in supporting the social housing sector's growing capital needs and increasing utility expenditures, civic administration is launching a pilot project – Social Housing Sustainability Support Pilot.
 - This will help social housing provides with long-term sustainability for capital and operating needs.
 - This program was launched in the fall 2019 and will continue into 2020.

Transform System Service

- **Increase Data Sharing between Ontario Works, Homeless Prevention and Housing Services - *New Initiative***
 - Through internal collaboration within the City of London, data sharing agreements and procedures have been put in place to share key information between the Homeless Prevention and Ontario Works teams to assess and support chronic and unsheltered homeless individuals.
 - Data sharing agreements and procedures have also been put in place to share key information sharing between the Housing Access Team and Ontario Works teams to assess and support individuals applying, or currently residing in, social housing.
- **Full Operational Review of LMCH's vacancy and unit restoration progress - *New Initiative***
 - LMCH has undertaken a full lean-sigma-six operational review of how vacancies and unit restorations are managed and ultimately, filled.
 - As of December 2nd, 2019, the current vacancy rate within LMCH for rentable units was 2.29% with the total vacancy rate of 4.76%.
 - LMCH is anticipating achieving their vacancy target for both rental and non-rentable units of 3% by end of February 2020.
 - LMCH and Housing Services have engaged in discussions with both Fanshawe College and the London Home Builders Association (LHBA) who have expressed interest in working together to improve unit turnover and address vacancies within LMCH's housing stock. As a result, a partnership with Fanshawe College has been created to provide students the opportunity for hands-on renovation and construction experience as part of the Building Technology Program
- **LMCH - Comprehensive Pest Management Efforts - *New Initiative***
 - As a key contributor to the portfolio's vacancy rate, LMCH has been actively working to manage units that have a pest infestation beyond acceptable living standards.
 - LMCH is working with professional pest management contractors to contain and control the issues in an effort to expedite the vacancy process.
 - How to proactively manage this issue moving forward and what changes need to be done in order to avoid this in the future will be a part of future activities
- **LMCH - Asset Management Plan - *New Initiative***
 - LMCH continues to work with the City of London Corporate Asset Management (CAM) team to complete a fully compliant Asset Management Plan (AMP), which is a strategic document that states how London's public housing assets are to be managed over the next ten years and beyond.
 - The AMP will set out how the infrastructure will be managed to ensure it is capable of providing the levels of service needed to support residents, focusing on current levels of service, risk, lifecycle asset management planning and long-term financing.
 - Strategies to address the growing infrastructure gap, which is defined as the difference between available budget versus optimal funding to manage current and future asset risk, have been reviewed with CAM and City Finance in support of the MYB submission.
 - The AMP will be finalized and presented to City Council once the multi-year budget has been finalized.

- **Improved Social Housing Review Forms and Processes - *Ongoing Initiative***
 - As part of going business improvement efforts, the Housing Division is currently reviewing forms and processes provided by the Housing Access Centre and Social Housing Waitlist management.
 - In 2020, the Housing Access Centre will be releasing a revised and enhanced Annual Income Update form to ease the administrative burden individuals and face when renewing their housing subsidy.
- **Housing Stability Action Plan - Community Support with Implementation - *New Initiative***
 - In January 2020, civic administration will meet with community partners to identify internal and external leads to support implementation, as community partnership is critical to the success of this Plan.
 - The City of London will continue to act in a leadership role, however the implementation team will have a larger membership to not only achieve the desired outcomes of this Plan but also support efforts to build a stronger interconnected community.
 - Once a broader implementation table is established, Civic Administration will form implementation groups (where appropriate) to develop an implementation plan to work towards the actions and key measures.
 - Civic Administration is currently scheduled to return to CPSC in April 2020 with an Implementation Plan developed in partnership with the community.
- **Housing Stability Action Plan – Public Reporting of Implementation - *New Initiative***
 - Civic administration is exploring project management tools that would enable the implementation plan to be published digital and available to the community in real time.
 - Similar to the previous community implementation plan, Civic Administration consider it to be important for the progress of the implementation of the Plan to be accessible to the public and be updated on an on-going basis.
 - Civic Administration is currently scheduled to return to CPSC in April 2020 with an Implementation Plan which will be in a better position to disclose the tool used for public reporting.

MULTI-YEAR BUDGET - HOUSING OVERVIEW

The inclusion of the multi-year budget overview in this report is intended to provide a summary of Housing related service areas in preparation for budget deliberations. Full details on the Housing-related budgets can be found in the budget document that was tabled on December 17, 2019 and accessed at www.london.ca/budget.

The Housing Stability Action Plan (the Plan) serves as a critical strategic planning and alignment document in a sustained effort to address local housing and homeless needs. The Plan provides 63 targeted strategies, actions and key measures that may or may not require additional investment. It is important to note that the Plan did not disclose investment required to fund the strategic activities and/or actions.

Through the multi-year budget process, civic administration has put forward a series of investment proposals that are aligned with the Plan but require additional investment. These investments can be found in both the administratively prioritized additional investment and additional investments for consideration within the 2020-2023 Multi-Year Budget (MYB) Additional Investment Business Cases.

Core Operations

London Middlesex Community Housing - A municipal corporation mandated with the ownership and maintenance of 3,282 rent-geared-to-income social housing units.

Housing Development Corporation, London - As the lead agency for the development of new affordable housing, HDC works with the City's Housing Services division, third party developers and other parties to stimulate and sustain affordable housing development through the provision of financial incentives for new affordable housing units.

Homeless Prevention, City of London - Homeless Prevention is responsible for the development of homelessness prevention strategies, plans and supporting analysis, and is also the lead functional unit for the establishment and maintenance of partnerships (including funding agreements) with community organizations that directly deliver homeless programs (outreach, emergency shelters).

Housing Services, City of London - Responsible for the funding and administration of social housing programs, oversight of affordable housing through the Housing Development Corporation, the maintenance of the coordinated access/centralized wait list system, and legislative and local policy compliance

Base Operating Budget Summary

Service Areas Associated with Housing										
2020 - 2023 Multi-Year Budget										
(000's)										
Service	2019 Net Revised Budget	2020 Request		2021 Request		2022 Request		2023 Request		2020 - 2023 Net Increase/ (Decrease)
		Total Expenditure	Net Tax Levy Supported Budget	Total Expenditure	Net Tax Levy Supported Budget	Total Expenditure	Net Tax Levy Supported Budget	Total Expenditure	Net Tax Levy Supported Budget	
LMCH	10,440	22,878	11,195	23,586	11,690	24,340	12,229	25,140	12,809	2,369
HDC	2,292	2,835	2,343	2,866	2,395	2,895	2,448	2,927	2,503	211
Homeless Prevention	2,317	14,538	2,352	14,763	2,387	14,792	2,423	14,828	2,459	142
Housing Services	11,554	23,392	11,600	23,366	11,820	23,320	12,038	23,471	12,263	709
Total Budget as Submitted	26,604	63,643	27,490	64,582	28,292	65,347	29,139	66,366	30,034	3,430
Net Inc. / (Dec.) \$			886		802		847		895	
Net Inc. / (Dec.) %			3.3%		2.9%		3.0%		3.1%	
2020 - 2023 Average Annual Net Amount Increase/(Decrease):										858
2020 - 2023 Average Annual Net Percentage Increase/(Decrease):										3.1%
See Page 122 and Page 147 of the Tax Supported Budget DRAFT December 17, 2019										

Base Capital Budget Summary

Service and Capital Project Description	Tax Supported Budget DRAFT December 17, 2019 Page Reference	Base Capital Funding Per Year (000's)				
		2020	2021	2022	2023	Total
LMCH - Public Housing Major Upgrades to maintain and repair existing Public Housing units	176	2,208	2,208	2,208	2,208	8,832
Housing Services - Regenerating Public Housing Plan to advance Affordable Housing Development and regeneration of Public Housing units	198	750	1,000	1,000	1,000	3,750

Additional Investment Business Cases

All Additional Investment Business Cases have been categorized as “administratively prioritized” or “for Council’s consideration” in the draft 2020-2023 Multi-Year Budget. The administratively prioritized business cases are categorized as such to be consistent with the tax levy target approved by Council in May 2019 of an approximately 0.5% average annual tax levy increase for new investments.

Civic administration’s categorization of the housing-related business cases was based on an assessment of priority needs, risk, the amount of property tax levy funding required to fund the initiative relative to the 0.5% target, ability to leverage municipal investment to access other funding, and ensuring that investments in various housing and homelessness prevention needs were considered. Notwithstanding Civic Administration’s categorization of the additional investment business cases, Council can choose to approve any of the business cases.

In terms of housing-related investments that are administratively prioritized, there are five (5) investments opportunities totalling \$37.3M out of the total \$112.2M (33%) administratively prioritized business cases. This includes Business Cases 2, 6, 7A, 10A and 12.

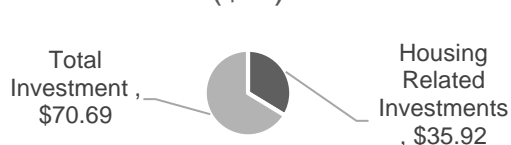
For the additional investments for consideration, there are five (5) additional investment opportunities totalling \$35.9M out of the total \$70.7M (50%) business cases for consideration. These include business cases 7B, 10B, 18, 19, and 21.

In total, all proposed housing-related investments represent \$73.2M out of \$183M (40%) opportunities being considered.

MYB - Additional Investment Administratively Prioritized (\$M)



MYB - Additional Investment Administratively Prioritized (\$M)



It is important to note that the additional investment opportunities being reviewed by City Council represent net-new funding in addition to base operating funding. The following table provides an overview of the additional funding opportunities included in the draft 2020-2023 Multi-Year Budget.

Additional Investments Administratively Prioritized TOTAL for 2020 - 2023			
Case Ref #	Case Description	Gross Investment (000's)	Net Budget Requested (000's)
12	LMCH Infrastructure Gap	15,518	5,000
10A	HDC Funding for Affordable Housing	850	850
6	Coordinated Informed Response (Homeless Prevention)	6,703	6,703
7A	Core Area Action Plan - Note 1 (Homeless Prevention)	9,500	3,300
2	Affordable Housing CIP	4,772	772
Total		37,343	16,625
Additional Investments For Consideration TOTAL for 2020 - 2023			
Case Ref #	Case Description	Gross Investment (000's)	Net Budget Requested (000's)
18	CMHC Co Investment	20,229	7,777
19	LMCH Operating Staffing & Security	6,941	5,675
21	LMCH Regeneration (Housing)	5,250	5,250
7B	Core Area Action Plan - Note 1 (Homeless Prevention)	700	700
10B	HDC Funding for Affordable Housing	2,800	2,800
Total		35,920	22,202
TOTAL Administratively Prioritized and for Consideration		73,263	38,827
Note 1 Portion of Core Area Action Plan Associated with Housing			

Each of the investment proposal submitted to City Council align with the Housing Stability Action Plan (attached as Schedule 2) provides an overview of how the investment proposals are connected to the four strategic framework pillars of the Plan.

NEXT STEPS

All related housing services areas will continue to deliver core operational responsibilities, as well as continue to shift operations to align with the recommendations within the Housing Service Review and the Housing Stability Action Plan.

Civic Administration will provide City Council with the next update in April 2020. Updates will continue to follow on a quarterly basis.

SUBMITTED BY:	RECOMMENDED BY:
DOUG CALDERWOOD-SMITH MANAGER, STRATEGIC PROGRAMS AND PARTNERSHIPS	SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES AND DEARNESS HOME

- CC:
- Dave Purdy, Manager, Housing Services
 - Craig Cooper, Manager, Homeless Prevention
 - Gregg Barrett, Manager, Long Range Planning and Research
 - Kevin Dickens, Manager, Employment and Income Supports
 - Bryan Baar, Senior Business Administrator
 - Stephen Giustizia, CEO, Housing Development Corporation, London
 - Josh Brown, CEO, London Middlesex Community Housing

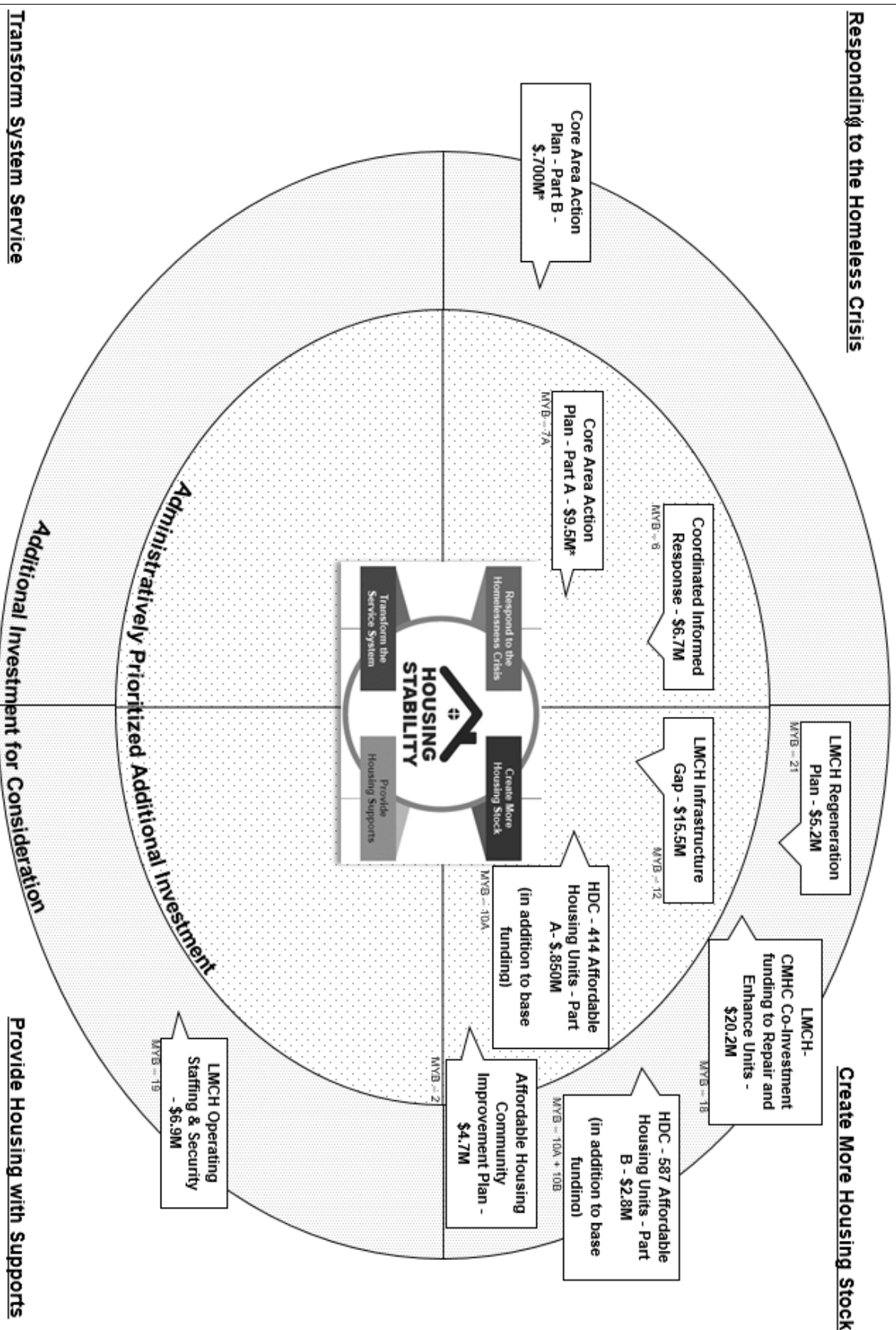
Schedule 1



Housing Stability for All – Strategic Pillars

- The Housing Stability Action Plan sets a strategic vision of Housing Stability for All.
- Within the vision, there are four strategic areas of focus noted above.
 - Each strategic area of focus has a goal, result, strategies, actions, and measures that will guide the work of the community now and in the future.
- It is important to note that these pillars are interconnected and must be advanced in unison to advance the objectives of the Plan.

Multi-Year Budget Submission, 2020 - 2023 – Housing Stability Investment



*Housing Stability Related Investment. Not total investment of the submission.

MYB - Multi-year Budget

Financials and impacts based on a cumulative four-year implementation plan.

Housing Stability Investment – MYB Summary

- This graph provides an overview of how the investment proposals are connected to the four strategic framework pillars of the Plan.
- In terms of housing-related investments that are administratively prioritized, there are five (5) additional investments opportunities totaling \$37.3M out of the total \$112.2M (33%)
- For the additional investments for consideration, there are five (5) additional investment opportunities totaling \$35.9M out of the total \$70.7M (50%) business cases for consideration.
- In total, all proposed housing-related investments

TO:	CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE MEETING ON JANUARY 21, 2020
FROM:	CATHY SAUNDERS CITY CLERK
SUBJECT:	NAMING OF NEW SPORTS PARK 1400 ADELAIDE STREET NORTH

RECOMMENDATION

That, on the recommendation of the Civic Administration, the request to name the new sports park located at 1400 Adelaide Street North as “Northridge Fields” **BE APPROVED.**

PREVIOUS REPORTS PERTINENT TO THIS MATTER

- Parks and Recreation Strategic Master Plan Update (CPSC – June 2019)
- RFP18-11 Consulting Services Kilally Fields (CPSC – June 2018)
- Kilally Fields Tender 19-67 – Irregular Result (CPSC – August 2019)

STRATEGIC PLAN LINKAGES 2019-2023

Strengthening our Community: As one piece of the parks and recreation system, the sports park site will contribute to strengthening neighbourhoods by creating new opportunities for a diverse population of residents to lead healthy, and socially active lives.

Building a Sustainable City: This project will create a “beautiful place and space” within the community and will also preserve strong and healthy environments by creating a naturalized buffer to the adjacent Kilally Meadows ESA.

Growing Our Economy: Investment in the parks and recreation system attract growth and investment and promote sports tourism.

BACKGROUND

The attached (Appendix “A”) naming request dated December 9, 2019, has been considered in accordance with the “Naming/Re-naming or Dedicating of Municipal Property, Buildings and Park Elements Policy”. Included in the attached request, is information in support of the the proposed name of “Northridge Fields”.

The Civic Administration’s reasons in support of the proposed name of the new park are summarized below:

- there is currently some confusion between the location of the current project named “Kilally Fields”, and the existing Kilally Road neighbourhood, the two being located in distinct areas of the city;
- the proposed name of “Northridge Fields” is in keeping with the Naming/Re-naming or Dedicating of Municipal Property, Buildings and Park Elements Policy where preference is to be given to “naming after significant geographic, neighbourhood and historical elements”;

- the park is located adjacent to the Northridge topographical feature and neighbourhood, and the proposed name will assist in identifying the location of the new park to the broader community.

The Municipal Addressing Advisory Group indicates no concerns with the proposed name “Northridge Fields” for the new park.

The “Naming/ Renaming or Dedicating of Municipal Property, Buildings and Park Elements Policy” requires the applicant to consult with external stakeholders in the community and identify objections and/or positive responses and determine the level of support for the proposed name. The Policy also requires the submission of documentation from organizations and individuals providing substantial support for the proposed name.

Consultation with the community has been undertaken and they were asked for preferred names for the new park. Several people suggested “Northridge Fields”.

FINANCIAL IMPACT

None. The new name will be incorporated into the planned signage for the park, scheduled to open in the fall of 2020.

PREPARED BY:	CONCURRED BY:
JULIE MICHAUD LANDSCAPE ARCHITECT, PARKS PLANNING & DESIGN PARKS AND RECREATION SERVICES	ANDREW MACPHERSON DIVISION MANAGER, PARKS PLANNING AND OPERATIONS PARKS AND RECREATION SERVICES
RECOMMENDED BY:	PREPARED AND RECOMMENDED BY:
SCOTT STAFFORD MANAGING DIRECTOR, PARKS AND RECREATION	CATHY SAUNDERS CITY CLERK

APPENDIX “A”

To: Cathy Saunders, City Clerk
From: Jeff Bruin, Manager, Parks Planning & Design
Date: December 9, 2019
Re: Naming of new sports park – Application Review and Approval

Introduction

At present, the new sports park at 1400 Adelaide St North is under construction and is planned to open in fall 2020. The park will feature a cricket pitch, two (2) baseball diamonds, a field house, as well as a playground, pathways, and parking areas. It will serve both the sporting community as well as area residents. A naturalized buffer will also help protect the adjacent Kilally Meadows Environmentally Significant Area (ESA).

Former Name

Staff has been referring to this project as “Kilally Fields” for planning, design, and public consultation purposes, due to the fact that it is adjacent to the Kilally Meadows ESA.

Reasons for the New Park Name

The Civic Administration notes the following:

- there is some confusion between the location of the current project named “Kilally Fields”, and the Kilally Road location, on the east side of the ESA, the two being located in distinct areas of the city. As a result, a suggestion was received from the public, indicating that a new name for the park should be selected;
- “Northridge Fields” was one of the new names suggested by the public, following a request for suggestions sent by staff, and;
- the park is located adjacent to the Northridge topographical feature and neighbourhood.

Rationale for Recommended Name Selection of Park

The Civic Administration recommends that the park be renamed “Northridge Fields” on the basis that:

- the name is in keeping with the Naming/Re-naming Policy where preference is given to “naming after significant geographic, neighbourhood and historical elements”;
- the facility is located near the Northridge neighbourhood and the name will assist in identifying the location of the new sports park to the broader community.

Conclusion

Civic Administration in Parks and Recreation Services recommend the new park be named “Northridge Fields”; it being noted that the proposed name complies with the Council approved naming preferences as provided for in the “Naming/Renaming or Dedicating of Municipal Property, Buildings and Park Elements Policy”.

Should you require any further information, please contact the undersigned.

Jeff Bruin
Manager, Parks Planning & Design, Parks and Recreation Services

London Municipal Council Resolution on Local Health Care Services

WHEREAS the Middlesex London Health Unit provides vital health promotion and prevention services based on the unique demographic and economic, social, and cultural needs of our communities, including the key role it is playing in helping London address its opioid addiction crisis and;

WHEREAS the City of London is facing an unprecedented increase in its share of ambulance service costs, facing a double digit increase in the 2020 fiscal year and;

AND WHEREAS the City of London through the Dearness Home is a service provider of long-term care homes with increasingly complex patient needs requiring proper staffing and resources,

THEREFORE, BE IT RESOLVED:

The City of London calls upon the Ontario government to halt any mergers or reductions of funding to our local Public Health Unit, Middlesex County Land Ambulance services, and the Dearness long-term care home;

Therefore, it also be Resolved

The Government of Ontario restore funding, particularly the two special funds and per diem funding of our long-term care homes, through the provincial tax base as it is the most equitable form of public financing for these critical institutions as opposed to adding it to the property tax levy.

ONTARIO HEALTH COALITION: SOURCES FOR MUNICIPAL COUNCIL RESOLUTION TO PROTECT LOCAL PUBLIC HEALTH/AMBULANCE/HOSPITAL/LONG-TERM CARE SERVICES

Clause 1: WHEREAS public health care consistently ranks as the top priority in public opinion polls,

- IPSOS Poll: <https://www.ipsos.com/en-ca/news-polls/Canadians-want-political-parties-to-focus-on-healthcare>
- <https://globalnews.ca/news/2590731/healthcare-taxes-top-priorities-for-canadians-ahead-of-federal-budget-ipsos-poll/>
- <https://www.healthcare-now.org/blog/new-poll-shows-canadians-overwhelmingly-support-public-health-care/>
- <https://www.healthcoalition.ca/nine-out-of-10-canadians-want-to-see-the-federal-government-enforce-the-canada-health-act/>
- <https://canadians.org/fr/node/7982>

Clause 2: WHEREAS Public Health provides vital health promotion and prevention services based on the unique demographic and economic, social, and cultural needs of our communities,

- Open Letter 100 Emergency Room Health Professionals
https://d3n8a8pro7vhm.cloudfront.net/ward20/pages/2543/attachments/original/1567526735/Signed_Open_Letter_Re_Public_Health_Cuts_Sept_3_FINAL.pdf?1567526735,
<https://www.thestar.com/news/gta/2019/09/03/more-than-100-toronto-emergency-room-doctors-urge-province-to-reverse-public-health-cuts.html>
- Can also visit the webpage of Ontario Public Health for an understanding of broad scope of services provided

Clause 3: WHEREAS the evidence from hospital amalgamation in Ontario and across Canada is that they have cost billions of dollars and have not yielded the promised administrative savings but have taken money away from frontline care,

- \$800 million dollar cuts from health care services during the Mike Harris era
https://www.ola.org/en/legislative-business/house-documents/parliament-36/session-2/1998-10-19/hansard#P127_35207
- For more on \$800 million cuts can refer to budgets from 1995-1999
- The cost of this restructuring was \$3.9 billion dollars
<http://www.auditor.on.ca/en/content/annualreports/arreports/en01/409en01.pdf>
- Additional report on mergers <http://www.ontariohealthcoalition.ca/wp-content/uploads/final-merger-report.pdf>

Clause 4: WHEREAS there is no evidence to support the proposed closure of 25 out of 35 local Public Health Units, the closure of 12 of 22 local ambulance dispatch centres, and the closure of 49 out of 59 local ambulance services,

- Open Letter 100 Emergency Room Health Professionals
https://d3n8a8pro7vhm.cloudfront.net/ward20/pages/2543/attachments/original/1567526735/Signed_Open_Letter_Re_Public_Health_Cuts_Sept_3_FINAL.pdf?1567526735,

<https://www.thestar.com/news/gta/2019/09/03/more-than-100-toronto-emergency-room-doctors-urge-province-to-reverse-public-health-cuts.html>

- 8 health ministers signed opposition to cuts <https://www.cbc.ca/news/canada/toronto/10-ex-ontario-health-ministers-issue-joint-letter-decryng-attack-on-public-health-1.5145835>
- OPA letter <https://www.ontarioparamedic.ca/news-and-events/opa-response>, <https://globalnews.ca/news/5176597/hamilton-paramedics-wary-of-ontario-ambulance-merger/>
- Additional report on mega mergers <http://www.ontariohealthcoalition.ca/wp-content/uploads/final-merger-report.pdf>

Clause 5: WHEREAS there is a deep consensus among virtually all stakeholders that increasing acuity in our long-term care homes requires additional staff and resources, not cancellation of the two special funds and real dollar cuts to per diem funding of our long-term care homes,

- Wettlaufer Inquiry <https://longtermcareinquiry.ca/en/>
- Ontario Health Coalition report on increasing acuity and violence in long-term care homes <http://www.ontariohealthcoalition.ca/wp-content/uploads/FINAL-LTC-REPORT.pdf>

Clause 6: WHEREAS our local hospitals have been downsized for an entire generation and cannot meet population needs while sustaining real dollar cuts to hospital global budgets.

- See Appendices I and II of LTC report <http://www.ontariohealthcoalition.ca/wp-content/uploads/FINAL-LTC-REPORT.pdf>
- Almost half of province's acute beds and complex continuing care beds have been closed over the last 25 years <https://beta.theglobeandmail.com/legacy/static/focus/homecare/Doc7.pdf?token=1496685928>
- Ontario hospital funding is lowest in Canada: <http://www.ontariohealthcoalition.ca/wp-content/uploads/chart-hospital-funding-per-province-comparison-2.pdf>
- Ontario hospital capacity (beds per population) lowest in Canada, fewest nurses/patient, lowest hospital funding, and more charts from Canadian Institute for Health Information (Canada's national database for health care statistics): <http://www.ontariohealthcoalition.ca/wp-content/uploads/Pre-Budget-Briefing-Feb-2016-1.pdf>



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Community & Protective Services Committee

RE: Parade Permits

Once again in 2019 I heard from veterans and members of the Royal Canadian Legion who are upset by the scheduling of the Santa Claus Parade in advance of Remembrance Day. It is not the first time this issue has come up (I refer you to the Letter to the Editor from the District Commander last year: <https://lfpres.com/opinion/letters/letters-to-the-editor-nov-3>). However, to date, no action has been taken by previous city councils to address this concern despite assurances given by former members of councils to address it.

It is important to recognize that both the Hyde Park and Argyle BIAs are more than able to organize very successful Santa Claus parades AFTER Remembrance Day.

As a member of the Royal Canadian Legion myself, I think it is important that Remembrance Day and the lead up to it have a public focus on our veterans and the sacrifices they have made for us. It is also a vital time for the Legion to have that focus to draw attention to the annual poppy campaign.

In a busy society where we jump from Thanksgiving to Hallowe'en to Christmas, with retail stores often overlapping their promotions, is it really too much to ask that we hold off on public Christmas activities until we've paused to honour and remember those who have served to protect our freedoms to celebrate these holidays?

I recognize and appreciate parade organizers offering their assurances that this year would be the final year this would be an issue. However, organizers do change over time and I feel it is important for us to not simply rely on goodwill, but enshrine in our policies a respectful pause on other celebrations during Remembrance Week.

Therefore I will be bringing forward the following motion for your consideration:

That Civic Administration be directed to bring forward a policy to restrict the issuance of parade permits on public streets from November 1st to November 11th to those activities which are directly related to the honouring of Canada's veterans and organized in partnership with veterans organizations.

Sincerely,

Shawn Lewis
Ward 2 City Councillor

Spectrum of Transitional Housing

January 12, 2020

Dear chair and CAPSC members,

There is a spectrum of transitional housing options, and we are missing some potentially valuable elements in that spectrum. I want to suggest some options that were discussed in a meeting with staff that was arranged by our chair, Councillor Lewis.

Transitional housing with an agricultural connection

Having transitional housing located where people can participate in growing food has been requested, recommended and proven to be helpful. It would be worthwhile for us to identify properties in the city where this could take place.

Conestoga Huts as the pre-apartment dwelling

Much less expensive than tiny homes are Conestoga Huts. These 60 square foot dwellings look like a covered wagon and cost around \$1000 to build. They have a lockable front door, a rear window and a small porch. With room for a bed and storage inside, they make a more attractive home than a tent. We can provide them with unit numbers so that the residents can be considered to have a fixed address while they wait for other housing options to open up.

Large temporary structure as a workshop

Toronto has erected some large temporary structures (60' x 100') to house approximately 100 people. I envision using one of these buildings as a mess hall, community centre and workshop where the Conestoga Huts are constructed and located nearby. It can contain washrooms, shower facilities and serve as a focal point for providing services. The cost for such a structure is in the area of \$2.5 M.

A campground is better than a tent city

While people wait for a Conestoga Hut to be built for them, we should provide a suitable place to pitch a tent. Though I have heard of many problems associated with a tent city, I have not experienced problems the many times I have stayed in a campground. I think we can modify this format to make the lowest end of the transitional housing spectrum more effective and motivate individuals to set up camp there while they wait for better options.

We can provide secure campsites

We can create a campground with sites spaced comfortably apart from each other with trees planted in between. For \$600 in materials, each site can have a 4m by 6.5m fenced section to contain the tent with a lockable gate and a unit number so that resident will no longer have no-fixed-address. Another \$400 would provide a lockable metal chest for storing valuables securely. Washrooms would be close at hand.

All this for under \$3M

Fifty secure campsites would cost \$50k with an additional \$50k for installation if volunteer help could not be secured. Fifty Conestoga huts would have approximately the same cost. With the large temporary structure coming in at \$2.5 million it is conceivable that this could all be constructed for \$3M with some funds left over for the agricultural portion of the project.

Motion to search for a site

Whether or not we attempt to fill in the spectrum of transitional housing with these exact options, I would like us to begin looking for places where a robust solution can be established. For this reason, I ask support for the following motion:

That staff identify properties where campsites, Conestoga Huts and a large temporary structure could be located on or near an agricultural property.

Sincerely,

Michael van Holst
Ward 1 Councillor

DEFERRED MATTERS

COMMUNITY AND PROTECTIVE SERVICES COMMITTEE

as of January 17, 2020

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
1.	<p><u>2nd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee</u> That the following actions be taken with respect to the 2nd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee (DIAAC), from its meeting held on January 18, 2018:</p> <p>a) the City Clerk BE REQUESTED to review and consider new, additional resources for the Advisory Committee, Board and Commission membership recruitment in order to augment the diversity of applications for vacant positions, specifically focusing on diverse, young women and report back to the Community and Protective Services Committee with respect to this matter; it being noted that the DIAAC received the attached presentation from K. Koltun, Government and External Relations Office, with respect to the Diverse Voices for Change Initiative and the related committee census information; and,</p>	February 21, 2018	TBD	C. Saunders	
2.	<p><u>Salvation Army Commissioning</u> That the communication dated February 26, 2018, from B. Miller, with respect to a request to install a bronze plaque in Victoria Park to acknowledge and thank the Salvation Army for over 130 years of service in the City of London, BE REFERRED to the Civic Administration for consideration and a report back to the Community and Protective Services Committee as to what options are currently in place to facilitate the recognition or a new type of recognition.</p>	March 20, 2018	TBD	S. Stafford	
3.	<p><u>Mayor's Meeting With the Accessibility Advisory Committee – Update</u> That the following actions be taken with respect to the correspondence from Mayor M. Brown regarding his</p>	August 14, 2018	TBD	S. Datars Bere C. Saunders G. Kotsifas J. Fleming	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	meeting on June 28, 2018 with members of the Accessibility Advisory Committee: b) the remainder of the above-noted correspondence BE REFERRED to the Civic Administration in order to report back to the Community and Protective Services Committee as soon as possible related to the request(s), including, but not limited to, potential timelines and resource implications.			S. Stafford M. Hayward B. Card M. Daley K. Scherr B. Coxhead A.L. Barbon	
4.	<u>Municipal Implementation of Legalized Cannabis - Cannabis Licence Act, 2018</u> That, on the recommendation of the Director of Community and Economic Innovation, with the concurrence of the City Manager, the following actions be taken with respect to the municipal implementation of legalized cannabis: d) the Civic Administration BE DIRECTED to continue monitor impacts associated with recreational cannabis and report back to the Community and Protective Services Committee no later than April 2020	December 10, 2018	TBD	R. Wilcox M. Hayward	
5.	<u>Administrative Monetary Penalty By-law</u> That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the following actions be taken with respect to an Administrative Monetary By-law: d) the Civic Administration BE DIRECTED to report back to the Community and Protective Services Committee with information following the initial 12 month implementation period; e) the Civic Administration BE REQUESTED to report back after the 12 month period with respect to proposals for implementing the Administrative Monetary Penalty System for other by-laws and what the financial implications would be; f) the Civic Administration BE REQUESTED to investigate and report back to the Community and Protective Services Committee, as soon as possible, with available technology options to limit barriers to people living with disabilities;	December 10, 2018	TBD	G. Kotsifas A. Drost	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
6.	<p><u>3rd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee</u> That the following actions be taken with respect to the 3rd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee, from its meeting held on March 21, 2019:</p> <p>a) the following actions be taken with respect to menstrual products distribution free of charge:</p> <p>i) the Civic Administration BE DIRECTED to provide free menstrual products (pads and tampons) in all public-facing City of London facilities and report back at a future meeting of the Community and Protective Services Committee (CPSC) with respect to the cost associated with this;</p> <p>ii) the Civic Administration BE REQUESTED to explore the option of providing free menstrual products in all remaining City of London facilities, as a pilot project, and report back at a future meeting of the CPSC with respect to the cost associated with this;</p>	April 1, 2019	TBD	L. Livingstone – part i) S. Stafford – part i) A.L. Barbon – part ii) T. Wellhauser – part ii)	
7.	<p><u>Proposed Accessible Vehicle for Hire Incentive Program – Update</u> That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official the following actions be taken with respect to the staff report dated September 10, 2019 related to an update on a proposed accessible vehicle for hire incentive program:</p> <p>b) the Civic Administration BE DIRECTED to hold a public participation meeting at a future meeting of the Community and Protective Services Committee with respect to amending the Vehicle for Hire By-law to make the necessary changes to implement an incentive program for accessible vehicles for hire.</p>	September 10, 2019	TBD	G. Kotsifas O. Katolyk	
8.	<p><u>Swimming Pool Fence By-law Review Update</u> That the following actions be taken with respect to the staff report dated September 10, 2019 related to a swimming pool fence by-law review update:</p>	September 10, 2019	TBD	G. Kotsifas O. Katolyk	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	<p>a) the above-noted report BE RECEIVED; and,</p> <p>b) the Civic Administration BE DIRECTED to report back at a future meeting of the Community and Protective Services Committee with respect to drainage issues related to backyard pools.</p>				
9.	<p><u>Special Events Policies and Procedure Manual</u> That the following actions be taken with respect to the “Special Events Policies and Procedure Manual”:</p> <p>a) the communication dated September 6, 2019 from Councillor A. Kayabaga, with respect to the “Special Events Policies and Procedures Manual” BE RECEIVED; and,</p> <p>b) the Civic Administration BE DIRECTED to review the City’s “Special Events Policies and Procedures Manual” and report back on possible amendment to the Manual to address the following matters:</p> <p>i) the disruption caused by special events being held in the evenings prior to a work and/or school day;</p> <p>ii) the application of the same rules/restrictions that are in place for Victoria Park to Harris Park; and,</p> <p>iii) increased fines and penalties for special events that contravene the Manual.</p>	September 10, 2019	TBD	S. Stafford	
10.	<p><u>Short Term Accomodations</u> That the Civic Administration BE REQUESTED to report back to the Community and Protective Services Committee with respect to potential regulatory options that could be put in place to address short term rental accommodations in London; it being noted that the communication dated September 26, 2019, from Councillor A. Hopkins, was received with respect to this matter.</p>	October 8, 2019	TBD	G. Kotsifas	
11.	<p><u>Maintenance of Vacant Properties</u> That the Civic Administration BE REQUESTED to report back to the Community and Protective Services Committee, as part of the planned report back in Q1 of 2020, with respect to potential options that may be available to make sure vacant properties, including properties designated under the Ontario Heritage Act,</p>	November 5, 2019	Q1, 2020	G. Kotsifas	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	specifically those with Heritage Easement Agreements in place, are kept in good repair, including information on possible actions that could be taken to ensure compliance with the City of London's By-laws, with a focus on public safety, nuisance control, preservation of heritage attributes and demolition by neglect, including but not limited to: the registration of vacant buildings; escalated fines or administrative penalties; and proactive City initiated demolition; it being noted that the communication dated October 16, 2019, from Councillor A. Kayabaga, with respect to this matter, was received.				
12.	<u>Proposed Core Area Action Plan</u> That, on the recommendation of the Managing Director, Planning and City Planner, and the City Manager, the following actions be taken with respect to the proposed Core Area Action Plan: e) the Civic Administration BE DIRECTED to report back to the Community and Protective Services Committee with respect to clarification as to proposed wording that would be included on any "Kindness Meters";	November 12, 2019	TBD	M. Hayward J.M. Fleming	
13.	<u>Tow Truck Operator Licence – Business Licence By-Law L.131-16</u> That the proposed by-law, as appended to the staff report dated December 3, 2019, with respect to the addition of a new category, definition, and fees to the Business Licence By-law BE REFERRED back to the Civic Administration for further consultation with stakeholders and the London Police Services Board and a report back to the Community and Protective Services Committee no later than Q2 of 2020; it being noted that the <u>attached</u> presentation from N. Musicco, Specialist I, Municipal Policy, was received with respect to this matter;	December 3, 2019	Q2, 2020	G. Kotisfas O. Katolyk N. Musicco	
14.	<u>2020-2023 Middlesex-London Paramedics Services Budget</u> That the following actions be taken with respect to the 2020-2023 Middlesex-London Paramedics Services Budget, submitted by Middlesex County: c) the Civic Administration BE DIRECTED to investigate and report back through the Community and Protective	January 14, 2020	TBD	A.L. Barbon	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	Services Committee, on options that might be available to the City of London to increase the City's involvement in the management oversight and service delivery functions of the Middlesex-London Paramedic Services; and				