

# Agenda Including Addeds

## Strategic Priorities and Policy Committee

20th Meeting of the Strategic Priorities and Policy Committee

October 28, 2019, 4:00 PM

Council Chambers

### Members

Mayor E. Holder (Chair), Councillors M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozo, A. Kayabaga, S. Hillier

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The Committee will recess at approximately 6:30 PM for dinner, as required.

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a. Appointment of Chair and Members to the Civic Works Committee (Requires 5 Council Members)	
b. Appointment of Chair and Members to the Community and Protective Services Committee (Requires 5 Council Members)	

- c. Appointment of Chair and Members to the Corporate Services Committee (Requires 5 Council Members)
- d. Appointment of Chair and Members to the Planning and Environment Committee (Requires 5 Council Members)

**5. Deferred Matters/Additional Business**

5.1 *(ADDED) City Manager Search Committee - Terms of Reference*

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**6. Adjournment**

<b>TO:</b>	<b>CHAIR AND MEMBERS STRATEGIC PRIORITIES AND POLICY COMMITTEE MEETING ON OCTOBER 28, 2019</b>
<b>FROM:</b>	<b>SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES AND DEARNESS HOME</b>
<b>SUBJECT:</b>	<b>IMPLEMENTATION OF THE FREE OF FEAR SERVICES FOR ALL POLICY</b>

**RECOMMENDATION**

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, the following report on the Implementation of the Free of Fear Services for All policy **BE RECEIVED** for information.

**PREVIOUS REPORTS PERTINENT TO THIS MATTER**

- Consultations Regarding Arrangements for The City of London to Become a Sanctuary City (SPPC: May 29, 2017)
- Arrangements for The City of London to Become a Sanctuary City/Access to Service Without Fear City (SPPC: March 26, 2018)
- Free of Fear Services for All Policy (SPPC: June 25, 2018)
- Council Policy Manual (Corporate Services Committee: May 28, 2019)

**BACKGROUND**

On June 26, 2018, Municipal Council resolved the following:

- Committed to ensure access to municipal services free of fear to non-status immigrants and immigrants with uncertain status;
- Designated the initiative of providing access to municipal services to non-status immigrants or immigrants with uncertain status as Free of Fear Services for All;
- Introduced a bylaw at the Municipal Council meeting of June 26, 2018 which adopted the Council Policy entitled *Free of Fear Services for All*;
- Directed Civic Administration to implement Option #2 as outlined in the staff report dated June 25, 2018; it being noted that the cost of this option will be accommodated within the approved operating budget; and,
- Directed Civic Administration to report back on the results of research and any anticipated long-term program costs as a result of implementing this policy. (2.3/8/SPPC) (2018-S15) (AS AMENDED)

On June 11, 2019, Council further resolved that the policy, *Free of Fear Services for All* be amended to provide for annual reporting and to clarify that the Policy applies to all City services.

The purpose of this report is to provide an update on the implementation of the *Free of Fear Services for All* policy to date; and report on the results of research undertaken (attached as "Appendix A") and the long-term costs associated with the implementation of this policy.

The *Free of Fear Services for All* policy aligns with the direction of Council's Strategic Plan, in particular the *Strengthening our Community* area of focus and specifically, the objective of creating a diverse, inclusive, and welcoming community.

**The policy directives are as follows:**

- a) Access to City services is not dependent on immigration status.
- b) City Staff will not ask for or otherwise seek out an individual's immigration status, also known as the Non-Disclosure practice unless the provision of such services has a legal requirement to do so. Other options to demonstrate residency as a Londoner will be employed and communicated to residents.

- c) No records of a resident's immigration status will be shared with, or reported to, the London Police Service, Campus Community Police Service, the Ontario Provincial Police, the Royal Canadian Mounted Police, or the Canadian Border Services Agency, unless required to do so by law.
- d) This policy applies to all City services.

### **Status Update**

The following provides an update on the activities identified in the report of June 25, 2018 to the Strategic Priorities and Policy Committee.

### **City Working Group:**

Civic Administration has determined that it is not essential at this time to bring together a working group. Instead, staff are working one-on-one with various divisions as needed, and has provided information on the policy and subsequent training to the Operational Management Team.

### **Data Collection:**

Staff conducted an internal and external survey in April 2019 with agencies and organizations, including City of London Ontario Works Customer Service Representatives, to determine the needs and barriers of individuals without immigration status in accessing services, and how the City of London could make it easier for them to access services. The findings of the survey are attached as "Appendix A". There was a total of 51 respondents.

The results of the surveys indicated that City staff and external agencies had over 700 interactions with individuals with no immigration status or with uncertain immigration status. Currently, due to anonymity and lack of information and tracking, it is hard to conclude that this number truly represents the actual number of individuals in the City. Therefore, it was determined that it would not be possible to measure the number of individuals accessing services either within the Corporation or outside.

Additional data were provided by the Emergency Departments at London Health Sciences Centre on non-status patients and visits:

*"Between April 1<sup>st</sup> 2012 and March 31<sup>st</sup> 2018, preliminary analysis of data from the Emergency Departments (University and Victoria campuses) at London Health Sciences Centre identified 516 visits from 395 unique Canadian residents without health insurance (an average of 86 visits per year). These individuals had a fixed Canadian address and no valid health card number, which meant that they were responsible for paying for their care. This is a conservative estimate based on patients who met all of the following criteria (coded as Canadian Resident, self-pay in health records, valid postal code, <81 years old and not identified as homeless according to International Classification of Diseases (ICD)-10 diagnosis codes). Strict application of these criteria mean that these estimates are likely low (which is further supported by previous research). Additional research would be warranted to better understand the issue."*

### **Staff training and guidelines:**

Civic Administration has demonstrated a commitment to awareness and capacity building through the creation of a training video outlining the *Free of Fear Services for All* policy, its rationale, and a quiz for all staff to complete. This video was rolled out to all staff with access to computers in October, 2019. A resource folder on City Hub has been created which provides staff with additional information and contact information for further assistance. This training will be incorporated into orientation training as future staff are hired.

### **Inventory, Public Awareness and Communication Plan:**

An inventory of municipal services that individuals may access without providing proof of immigration status has been created and will soon be available on the City website. Civic Administration is taking the calculated approach of waiting for staff training to be completed, which is expected before the end of October, as a catalyst for launching the public awareness communication plan. This plan will be rolled out to make residents and agencies working with immigrants aware of the policy.

### **Municipal Network:**

City of London staff are participating in an informal network of staff from municipalities across the country which have or are considering policies that are similar to the *Free of Fear Services for All* policy. The purpose of the network is to share information and best practices in implementing this type of work. The group meets virtually and at the time of immigration conferences.

**Program and Service Implications**

As a municipality which serves its residents, the City of London, City of London funded agencies, and Boards and Commissions in London provide many services to non-status individuals or individuals whose status is uncertain.

Eligibility for the child care subsidy, social assistance, and affordable housing, all services which the City of London administers on behalf of the Province, legally require proof of documented immigration status.

The *Free of Fear Services for All* policy applies only to the City of London and does not impact agencies, boards and commissions. Civic Administration will continue to liaise and communicate with agencies, boards and commissions to ensure that the City policy is understood and communicated to their clients. Should agencies, boards and commissions wish to adopt policies that within their respective mandates, reflect the spirit and objectives of the *Free of Fear Services for All* policy, Civic Administration will share the training video and background resources that have been created.

It is the view of Civic Administration that the results of the data enumeration do not warrant annual funding to support this work.

<b>FINANCIAL IMPACT</b>
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Council approved up to \$85,000 to \$95,000 for this work to be accommodated within the approved operating budget. To date, all work has been conducted in-house and there have been no funds expended. Communications work which will begin in October 2019 is expected to cost up to \$3,000. This estimated cost can be accommodated within the 2019 Council approved operating budget.

<b>CONCLUSION</b>
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The City of London provides many services to residents without the requirement that they provide proof of immigration status. However, the City administers provincially legislated programs such as Ontario Works, Social Housing, and the Child Care subsidy where immigration status can be a determinant of eligibility and a requirement of applicable legislation. The *Free of Fear Services for All* policy provides greater access to municipal services for all, regardless of immigration status.

<b>PREPARED BY:</b>	<b>SUBMITTED BY:</b>
   <b>JILL TANSLEY MANAGER, STRATEGIC PROGRAMS AND PARTNERSHIPS</b>	   <b>KEVIN DICKINS MANAGER, EMPLOYMENT AND INCOME SUPPORTS ONTARIO WORKS</b>
<b>RECOMMENDED BY:</b>	
   <b>SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES &amp; DEARNESS HOME</b>	

Cc: City of London, Operational Management Team (OMT)

## Appendix A

### Individuals without immigration status in London

#### PURPOSE

The purpose of the Free of Fear policy is to enable London residents with uncertain or no immigration status to access City services without fear that the City will ask for and provide information on the immigration status of individuals to other public institutions or orders of government.

#### METHODOLOGY

To estimate the number of individuals without immigration status in London and to understand their needs, barriers to access services, and how the City of London can make it easier for them to access services, a survey was disseminated in April to different agencies and organizations regarding their interactions with these individuals.

#### RESULTS

51 respondents answered the survey (21 community organizations/agencies, 13 Ontario Works Customer Service Representatives, and 17 Family Centres - Community Connectors).

Between 71% and 92% of respondents declared that they interacted with clients without immigration status or whose immigration status could not be determined. Although some organizations stated that they do not track the number of individuals without status or that this information is anonymous, those who replied implied that there were over 700 interactions with individuals with no immigration or with uncertain immigration status who were asking for services and information. Currently, due to anonymity and lack of information and tracking, it is hard to conclude that this number truly represents the actual number of individuals in the City. Therefore, it was determined that it would not be possible to measure the number of individuals accessing services either within the Corporation or outside.

#### SERVICES THAT CLIENTS WERE SEEKING

- Refugee claim procedures and settlement services
- Library cards to access computers, borrow materials, or attend a program
- Housing and income assistance
- Assistance for legal services to assist with immigration process
- Emergency shelter – homelessness
- Food, clothing, and basis needs
- Referrals to different services
- Employment, employment supports, and training
- Immigration, language and translation, and integration services
- Education, enrolment in schools, and postsecondary services
- Access to healthcare and healthcare providers; as well as, health promotion and health education services
- Medications

## Appendix A

- Parenting classes
- Policing services
- Child care and early years programs
- Driver's licence info and driving schools

### BARRIERS TO ACCESS SERVICES

Organizations and agencies stated that individuals without immigrant status were not able to access the following services due to lack of status, proof of residency, language, restricting policies and laws, financials, and fear or lack of knowledge:

- English classes- ESL
- Higher education, employment centres, settlement services
- Medical, health care
- Employment
- Housing, child care, bus passes
- Parks and recreation programs
- Social assistance
- Legal representation
- Transportation

### WHAT CAN THE CITY OF LONDON DO TO MAKE IT EASIER FOR CLIENTS WITHOUT IMMIGRATION STATUS TO ACCESS SERVICES?

- Help spread the information that London is welcoming and inclusive to all (including those without status) by word of mouth
- Providing information about the services that are accessible to clients without immigration status (available in different languages, such as fact sheets available at CCLC and other orgs.)
- Advertise Neighbourhood Resource Centres that offer services to newcomers
- Hire more settlement workers to help navigate the system
- Municipal government fund newcomer serving agencies to hire staff to serve those with no status which will ensure better and easier system navigation
- Access to health clinic regardless of status
- Interpretation services to help acquiring services at no cost
- Policy that individuals can inquire about services without fear that their status will be reported
- Create an information and referral centre
- Official services forms that will not ask about status
- Advocacy
- "Don't ask, don't tell" policy
- More accommodating housing wait list policies- allow individuals without status to apply for rent geared to income housing and access to OW allowance
- Free transit

## Appendix A

### SOME SITUATIONS/STORIES INVOLVING CLIENTS WITHOUT STATUS

Some stories that were told by respondents include:

Current situation of a family facing numerous political challenges with different countries in which either the children or their father can join their mother in Canada where she now has Permanent Resident status. Case continually causing excess stress to mother with no positive result in the near future

Young mother with status, 3 children under 5, partner's work visa expired, had to return to his home country. She has to get OW to survive, meaning she can't sponsor him as family class, this broke the family apart. She ends up in shelter with the children as she could not maintain housing.

Desperate father/husband looking for immediate housing for his young family.

A newcomer family came into the Family Centre to learn about the programs and services we offered, after spending time learning about everything the dad asked if his wife would be able to use the centre too even though she was not a Permanent Resident and asked if he paid a fee could she attend the programs. After assuring him his whole family was welcome she hesitantly came in. It took her a few visits before she finally felt comfortable coming without her husband.

Client is in London on student Visa but quit school and had no money to return home. Couldn't work or get Ontario works without particular documents.

A family came in that was living in a shelter. They were spending nearly the amount they might need to rent a modest place, as they were a fairly large family. They had some difficulties getting out of the shelter that we felt we might have been able to resolve if we had the money and the support of the city.

**Problem 1:** no money for 1st and last month's rent. **Problem 2:** no guarantor to be able to rent more appropriate housing.

**Solution to #1:** Agencies such as ours are given a fund from which to pay first and last month's rent for a number of families/individuals annually. **Solution to #2:** The client/family is taken through and signs a (rather non-legally binding) contract or "Bill of rights and responsibilities" in their own language that a settlement worker takes them through. The service provider then acts as guarantor for the renting family, possibly with a property manager or with a number of landlords who are receptive to renting to immigrants. In addition, the settlement worker would provide training (as with Orientation to Ontario) on the norms and expectations of living and renting in Canada. These norms and expectations would become part of the Bill of rights. The agency would have someone on staff to seek landlords or property management companies. There are advantages and disadvantages to renting to immigrants and service providers (or the city) could bridge some of the gaps between renters and landlords through training, interpretation services, and by acting as a resource to both.



## Appendix A

### Questions for Community Connectors on clients without immigration status

This work supports the City's work on the Free of Fear Services for All policy (see <https://www.london.ca/city-hall/city-council/AZ%20Documents/Free%20of%20Fear%20Services%20for%20All%20Policy.pdf>). The purpose of the policy is to enable London residents with uncertain or no immigration status to access City services without fear that the City will ask for and provide information on the immigration status of individuals to other public institutions or orders of government.

The questions below concern your interaction with individuals without immigration status or whose immigration status may be uncertain.

Please complete the survey by March 31, 2019.

We truly appreciate your time and input.

Thank you

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1. At the Family Centre, have you interacted with clients without immigration status or whose immigration status you could not determine?

\_\_\_\_\_ Yes

\_\_\_\_\_ No

2. If the answer to the above question is yes, approximately how many people without immigration status did you interact with in 2018?

\_\_\_\_\_ (Approximate number)

Please tell us about your experience dealing with clients without immigration status at the Family Centre:

3. Which services were the clients seeking?

\_\_\_\_\_

4. Were you able to provide them with services? Yes No (if your answer is No, please let us know why)

\_\_\_\_\_

\_\_\_\_\_

5. Were there other services that the client(s) expressed an interest in receiving, but could not either due to immigration status or lack of proof of residency?

\_\_\_\_\_

\_\_\_\_\_

## Appendix A

6. Have you referred someone without immigration status or with uncertain immigration status to another service?

\_\_\_\_\_ Yes

\_\_\_\_\_ No

- If yes, which type of services did you refer them to?

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7. In your opinion, what were the main barriers for clients without immigration status to access the requested services?

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8. In your opinion, what can the City of London do to make it easier for clients without immigration status to access services?

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9. Do you remember a situation involving clients without status that you would like to share with us?

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## Appendix A

### Questions for Organizations/Agencies on clients without immigration status

This work supports the City's work on the Free of Fear Services for All policy (see <https://www.london.ca/city-hall/city-council/AZ%20Documents/Free%20of%20Fear%20Services%20for%20All%20Policy.pdf>). The purpose of the policy is to enable London residents with uncertain or no immigration status to access City services without fear that the City will ask for and provide information on the immigration status of individuals to other public institutions or orders of government.

The questions below concern your interaction with individuals without immigration status or whose immigration status may be uncertain.

Please complete the survey by April 5, 2019.

We truly appreciate your time and input.

Thank you

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Name of Organization (optional):

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1. To your knowledge, have you interacted with clients without immigration status or whose immigration status you could not determine?

\_\_\_\_\_ Yes  
\_\_\_\_\_ No

2. If the answer to the above question is yes, approximately how many people without immigration status did you interact with in 2018?

\_\_\_\_\_ (Approximate number)

Please tell us about your experience dealing with clients without immigration status:

3. Which services were the clients seeking?

\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to provide them with services? Yes No (if your answer is No, please let us know why)

\_\_\_\_\_  
\_\_\_\_\_

## Appendix A

5. Were there other services that the client(s) expressed an interest in receiving, but could not either due to immigration status or lack of proof of residency?

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6. Have you referred someone without immigration status or with uncertain immigration status to another service?

\_\_\_\_\_ Yes

\_\_\_\_\_ No

- If yes, which type of services did you refer them to?

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7. In your opinion, what were the main barriers for clients without immigration status to access the needed services?

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8. In your opinion, what can the City of London do to make it easier for clients without immigration status to access services?

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9. Do you remember a situation involving clients without status that you would like to share with us?

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## Appendix A

### Questions for CSR staff on clients without immigration status

This work supports the City's work on the Free of Fear Services for All policy (see <https://www.london.ca/city-hall/city-council/AZ%20Documents/Free%20of%20Fear%20Services%20for%20All%20Policy.pdf>). The purpose of the policy is to enable London residents with uncertain or no immigration status to access City services without fear that the City will ask for and provide information on the immigration status of individuals to other public institutions or orders of government.

The questions below concern your interaction with individuals without immigration status or whose immigration status may be uncertain.

Please complete the survey by March 31, 2019.

We truly appreciate your time and input.

Thank you

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1. To your knowledge, have you interacted with clients without immigration status or whose immigration status you could not determine?

\_\_\_\_\_ Yes

\_\_\_\_\_ No

2. If the answer to the above question is yes, approximately how many people without immigration status did you interact with in 2018?

\_\_\_\_\_ (Approximate number)

Please tell us about your experience dealing with clients without immigration status:

3. Which services were the clients seeking?

\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to provide them with services? Yes No (if your answer is No, please let us know why)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Were there other services that the client(s) expressed an interest in receiving, but could not either due to immigration status or lack of proof of residency?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## Appendix A

6. Have you referred someone without immigration status or with uncertain immigration status to another service?

\_\_\_\_\_ Yes

\_\_\_\_\_ No

- If yes, which type of services did you refer them to?

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8. In your opinion, what can the City of London do to make it easier for clients without immigration status to access services?

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9. Do you remember a situation involving clients without status that you would like to share with us?

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<b>TO:</b>	<b>CHAIR AND MEMBERS STRATEGIC PRIORITIES AND POLICY COMMITTEE MEETING ON OCTOBER 28, 2019</b>
<b>FROM:</b>	<b>MARTIN HAYWARD CITY MANAGER</b>
<b>SUBJECT:</b>	<b>LONDON ECONOMIC DEVELOPMENT CORPORATION PURCHASE OF SERVICES AGREEMENT 2020-2023</b>

<b>RECOMMENDATION</b>
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That, on the recommendation of the City Manager, in accordance with the City of London Procurement of Goods and Services Policy, Section 14.4 Single Source, the by-law attached as Appendix A, **BE INTRODUCED** at the Municipal Council meeting of November 12, 2019 to:

- i) approve a Purchase of Services Agreement between The Corporation of the City of London (Corporation) and the London Economic Development Corporation (LEDC); and,
- ii) authorize the Mayor and City Clerk to execute the Agreement;

<b>PREVIOUS REPORTS PERTINENT TO THIS MATTER</b>
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- Board of Control, February 27, 2008, Report authorizing Agreement between City and LEDC until June 30, 2012;
- Finance and Administrative Services Committee, May 28, 2012, Agreement Between the City of London and the London Economic Development Corporation (LEDC);
- Strategic Priorities and Policy Committee, June 9, 2015, Agreement Between the City of London and the London Economic Development Corporation (LEDC);
- Strategic Priorities and Policy Committee, June 24, 2019, London Economic Development Corporation Purchase of Services Amending Agreement.

<b>BACKGROUND</b>
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**Purpose**

The purpose of this report is to seek approval to proceed with a Purchase of Services Agreement between the Corporation of the City of London and the London Economic Development Corporation for the period of January 1, 2020 to December 31, 2023.

**Background**

The London Economic Development Corporation (LEDC) was established as a result of the April 21, 1998 Memorandum of Understanding regarding a proposed public-private economic venture between the Corporation of the City of London and the London Economic Development Corporation.

The LEDC is governed by a 15 member Board of Directors. The Mayor is a member of the Board and sits on the Nominating Committee. Both the CEO of the Chamber of Commerce and the City Manager are non-voting ex-officio members.

LEDC is funded through a Purchase of Services Agreement between the Corporation of the City of London and the LEDC. This Agreement sets out the services to be provided, payment and schedule of payments, governance structure as it relates to the City and annual reporting to the Strategic Priorities and Policy Committee, as well as ongoing liaison.

## DISCUSSION

The current Purchase of Services Amending Agreement between the Corporation and the LEDC, attached as Appendix B, was approved by Municipal Council on June 25, 2019. The term of this Amending Agreement, as outlined in Section 1, is from July 1, 2019 to December 31, 2019.

This Amending Agreement allowed for additional time for the Corporation and the LEDC to continue to work collaboratively on the terms of a new Purchase of Services Agreement regarding the delivery of economic development services, with specific focus on governance, ongoing liaison, metrics and targets.

### **Proposed Purchase of Services Agreement, 2020-2023**

The new Purchase of Services Agreement, attached as Schedule A, is proposed to commence on January 1, 2020 and continue until December 31, 2023, subject to renewal by agreement of both parties.

Key elements of the proposed new Purchase of Services Agreement, as well as the rationale for each, are outlined below.

#### Section 3: Services Being Purchased and Provided

**3. *Services Being Purchased and Provided.*** *The Corporation agrees to purchase from the LEDC and the LEDC agrees to provide to the Corporation the following broadly described economic development services and, in order to provide such services, the LEDC shall:*

- a. *act as the primary economic development body on behalf of the Corporation;*
- b. *attract new businesses and jobs to the city*
  - i. *Metrics include and may change from time to time at the request of the Corporation:*
    1. *number of investment missions*
    2. *number of regional investment promotion missions*
    3. *number of attraction files*
    4. *number of Foreign Direct Investment proposals*
    5. *number of site selection tours*
- c. *support the retention and expansion of existing businesses in London*
  - i. *Metrics include and may change from time to time at the request of the Corporation:*
    1. *number of retention files*
    2. *number of active retention and expansion files*
    3. *number of jobs retained*
    4. *number of active expansion files*
    5. *number of companies worked with*
    6. *number of referrals made*
    7. *number of supports provided for start-ups and scale-ups*
    8. *number of activities to support entrepreneurship growth*
- d. *develop and connect the workforce to meet the needs of businesses and job seekers*
  - i. *Metrics include and may change from time to time at the request of the Corporation:*
    1. *number of external job fairs*
    2. *number of employer and job seeking consultations*
    3. *number of workforce projects*
    4. *number of seminars for SMEs*
    5. *number of activities to support employers*
    6. *number of employer meetings*
    7. *number of agencies and institutions committed to developing a top quality workforce*
    8. *number of activities to support connections of students to business*
    9. *number of activities to support connections of employers to employment and other training agencies*
    10. *number of activities to support connections of employers to newcomers*
- e. *continue working relationships with partner community organizations to support*



*Economic Development in London;*

- f. *may provide funding with respect to Community Improvement Plans (CIP) under section 28 of the Planning Act and section 365.1 of the Municipal Act, 2001 that focus on the enhancement of economic development opportunities within the Community Improvement Project Areas;*

Section 3 provides specific detail on the services being purchased by the Corporation and what will be provided by the LEDC as the service provider. The LEDC will act as the primary economic development body for the Corporation and will be focused on: attracting new businesses and jobs to the city; supporting the retention and expansion of existing businesses in London; developing and connecting the workforce to meet the needs of businesses and job seekers. Specific metrics for each core area of responsibility have been included to ensure clarity of expectations and accountabilities. LEDC will report on these metrics during their semi-annual updates to Council.

Section 4: Other Reporting and Liaison Requirements

- a. *the LEDC shall provide semi-annual updates to Municipal Council and/or a Committee of Council, which include data on investments, labour force, trends and the overall state of the local economy, as well as the services and associated metrics as set out in Section 3;*

Section 4 (a) requires that the LEDC provide semi-annual updates to Council or a Committee of Council. These presentations will include key data on the overall trends and state of the local economy as well as progress made toward the specific metrics outlined in Section 3. Previous Purchase of Services Agreements between the Corporation and the LEDC required annual presentations. The shift to semi-annual presentations will allow for increased dialogue and transparency with Council on key trends and issues affecting the London economy as well as consistent performance metrics.

- c. *as required by the City Manager, the LEDC shall participate in a joint meeting four (4) times a year with:*
  - i. *the City Manager, or the City Manager's written designate;*
  - ii. *the London Community Small Business Centre's designated representatives; and*
  - iii. *the TechAlliance of Southwestern Ontario's designated representatives.*

Section 4 (c) places a strong emphasis on collaboration and requires that the Chief Executive Officer (or equivalent), and the Chair of the Board (or designate) from the Small Business Centre, TechAlliance and the LEDC participate in quarterly meetings with the City Manager (or designate). These meetings will allow for open dialogue between the organizations and their boards and a coordinated and collaborative approach to economic development activities in the community.

Section 9: Consideration

- 9. **Consideration.** *For the services purchased and provided, the Corporation shall pay the LEDC a fee (the "Fee") of \$2,196,000 plus HST for each twelve month period ending Dec 31, 2020, 2021, 2022, and 2023, and, subject to the City of London Budget approval, beginning in 2020 and thereafter annually during the term of this Purchase of Service in the amount of \$2,196,000 shall be adjusted by the percentage change over 12 months in the February All-Items Consumer Price Index for Canada, (Table 326-0020 all items, 2002 = 100);*

The proposed new Purchase of Services Agreement recommends that the annual fee for each of the years of the agreement be \$2,196,000 and that subject to City of London Budget approval, this amount be adjusted annually based on the Consumer Price Index for Canada. The LEDC fee has not changed since the 2012 Agreement.

<b>FINANCIAL IMPACT</b>
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There is no new funding being requested as a result of the proposed Purchase of Services Agreement, and therefore, there is no impact on the 2019 approved budget.

<b>LINK TO STRATEGIC PLAN</b>
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Council’s Strategic Plan for the City of London, 2019-2023, identifies ‘Growing our Economy’ as a Strategic Area of Focus. This Strategic Area of Focus includes the following outcomes:

- London will develop a top quality workforce
- London is a leader in Ontario for attracting new jobs and investments
- London creates a supportive environment where entrepreneurs, businesses and talent can thrive

<b>CONCLUSION</b>
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The delivery of economic development services is a key mechanism in achieving Council’s vision to be ‘A leader in commerce, culture and innovation – our region’s connection to the World,’ as well as the achievement of the outcomes for the Strategic Area of Focus ‘Growing our Economy.’

This Purchase of Services Agreement has been reviewed with the assistance of the City Solicitor’s Office, Risk Management, and Finance and Corporate Services.

<b>PREPARED AND SUBMITTED BY:</b>	<b>RECOMMENDED BY:</b>
<b>ROSANNA WILCOX DIRECTOR, SERVICE, INNOVATION AND PERFORMANCE</b>	<b>MARTIN HAYWARD CITY MANAGER</b>

- c. K. Lakhotia, Chief Executive Officer, London Economic Development Corporation
- J. Fleming, Managing Director, Planning & City Planner

## APPENDIX A

Bill No.

By-law No.

A By-law to authorize a Purchase of Services Agreement between The Corporation of the City of London and the London Economic Development Corporation; and to authorize the Mayor and City Clerk to execute the Agreement.

WHEREAS subsection 5(3) of the *Municipal Act, 2001* S.O. 2001, c.25, as amended, provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the *Municipal Act, 2001* provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS it is deemed expedient for The Corporation of the City of London (the "Corporation") to enter into a Purchase of Services Agreement with the London Economic Development Corporation for the delivery of economic development services (the "Agreement");

AND WHEREAS it is appropriate to authorize the Mayor and City Clerk to execute the Agreement on behalf of the Corporation;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The Purchase of Services Agreement attached as Schedule "A" to this by-law, being a Purchase of Services Agreement between the Corporation of the City of London and the London Economic Development Corporation for the delivery of economic development services is hereby authorized and approved.
2. The Mayor and the City Clerk are authorized to execute the Purchase of Services Agreement authorized and approved under section 1 of this by-law.
3. This by-law shall come into force and effect on the day it is passed.

PASSED in Open Council November 12th, 2019.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First reading -  
Second reading -  
Third reading -

**Schedule "A"**

**PURCHASE OF SERVICES AGREEMENT**

**THIS AGREEMENT** with effect as of the 1<sup>st</sup> day of January, 2020

BETWEEN:

**THE CORPORATION OF THE CITY OF LONDON**  
(the "Corporation")

- **AND** -

**LONDON ECONOMIC DEVELOPMENT CORPORATION**  
(the "LEDC")

**WHEREAS** the LEDC was incorporated by Letters Patent as a corporation without share capital in 1998;

**AND WHEREAS** the objects for which LEDC was incorporated are set out in its Letters Patent, and include, for example, "To promote economic development with the co-operation and participation of the community by encouraging, facilitating and supporting community strategic planning and increasing municipal self-reliance, investment and job creation within the community"; "To identify and support existing and emerging London business clusters and skill bases"; "To identify businesses and services not currently existing in London and recruit them in order to provide local support and suppliers for existing business clusters";

**NOW THEREFORE IN CONSIDERATION OF** their respective covenants and agreements herein contained and subject to the terms and conditions herein set out, the Corporation and the LEDC covenant and agree each with the other as follows:

1. **Duration of Agreement.** The term of this Agreement (herein referred to as "the Term") commences on January 1, 2020 and continues until December 31, 2023, subject to renewal by agreement of both parties.
2. **Termination of Agreement.** The Purchase of Services Agreement between the Corporation and the LEDC, as amended, dated July 1, 2015 expressed to be in force until December 31, 2019 is terminated upon this Agreement coming into effect.
3. **Services Being Purchased and Provided.** The Corporation agrees to purchase from the LEDC and the LEDC agrees to provide to the Corporation the following broadly described economic development services and, in order to provide such services, the LEDC shall:
  - a. act as the primary economic development body on behalf of the Corporation;
  - b. attract new businesses and jobs to the city
    - i. Metrics include and may change from time to time at the request of the Corporation:
      1. number of investment missions
      2. number of regional investment promotion missions
      3. number of attraction files
      4. number of Foreign Direct Investment proposals
      5. number of site selection tours
  - c. support the retention and expansion of existing businesses in London
    - i. Metrics include and may change from time to time at the request of the Corporation:
      1. number of retention files
      2. number of active retention and expansion files
      3. number of jobs retained
      4. number of active expansion files
      5. number of companies worked with
      6. number of referrals made
      7. number of supports provided for start-ups and scale-ups
      8. number of activities to support entrepreneurship growth
  - d. develop and connect the workforce to meet the needs of businesses and job seekers

- i. Metrics include and may change from time to time at the request of the Corporation:
  1. number of external job fairs
  2. number of employer and job seeking consultations
  3. number of workforce projects
  4. number of seminars for SMEs
  5. number of activities to support employers
  6. number of employer meetings
  7. number of agencies and institutions committed to developing a top quality workforce
  8. number of activities to support connections of students to business
  9. number of activities to support connections of employers to employment and other training agencies
  10. number of activities to support connections of employers to newcomers
- e. continue working relationships with partner community organizations to support Economic Development in London;
- f. may provide funding with respect to Community Improvement Plans (CIP) under section 28 of the *Planning Act* and section 365.1 of the *Municipal Act, 2001* that focus on the enhancement of economic development opportunities within the Community Improvement Project Areas.

**4. Other Reporting and Liaison Requirements.**

- a. The LEDC shall provide semi-annual updates to Municipal Council and/or a Committee of Council, which include data on investments, labour force, trends and the overall state of the local economy, as well as the services and associated metrics as set out in Section 3.
- b. The LEDC shall prepare and submit to the Corporation's City Manager or written designate ("City Manager") the following:
  - i. Financial Statements: In a form and content satisfactory to the Corporation, the LEDC shall provide the following financial statements to the Corporation, on or before the dates set out below, or on such other date as agreed to in writing by the Corporation:
    1. Audited Financial Statement – due on or before March 31<sup>st</sup> annually. The Audited Financial Statement shall be signed by the LEDC's auditor.
  - ii. Consolidated By-laws: If requested by the City Manager, the LEDC shall provide a consolidation of its by-laws or Board confirmation that by-laws are consolidated, to the Corporation on or before the end of the first year of the Agreement, or on such other date as agreed to in writing by the Corporation.
- c. As required by the City Manager, the LEDC shall participate in a joint meeting four (4) times a year with:
  - i. the City Manager, or the City Manager's written designate;
  - ii. the London Community Small Business Centre's designated representatives; and
  - iii. the TechAlliance of Southwestern Ontario's designated representatives.
- d. The LEDC shall prepare and submit strategies, metrics and targets by such date and in such form as the Corporation may prescribe to support Municipal Council's Strategic Plan.
- e. The LEDC shall prepare and submit budget documents and annual business plans at the request of the Corporation by such date and in such form as the Corporation may prescribe.
- f. For the purpose of discussing with the Corporation and keeping it informed on a timely basis of the success of the LEDC in providing the services set out in this Agreement and to maintain good working relationships, the LEDC and the Corporation shall maintain ongoing liaison as follows:
  - i. the primary mechanism for providing updates to the Mayor and City

Manager will be through their regular attendance at the LEDC Board of Directors meetings; and

- ii. the President and Chief Executive Officer of the LEDC shall meet regularly with the Corporation's City Manager (and from time to time with the City Manager, Mayor and Chair of the LEDC Board of Directors).
  - g. The LEDC shall inform and use reasonable best efforts to involve the Mayor and City Manager in advance of public announcements or events involving LEDC and/or economic development matters.
5. **Changes to Services.** The Corporation and the LEDC may agree in writing from time to time to add, eliminate, transfer or vary the economic development services purchased by the Corporation from the LEDC and supplied by the LEDC to the Corporation hereunder, recognizing that the annual fee paid by the Corporation to the LEDC may be adjusted to reflect such changes in purchased services.
  6. **Consistent Strategies.** The LEDC shall ensure that its marketing and promotional efforts regarding the City are consistent with the communications strategies of the Corporation. LEDC shall enhance and support the Corporation's image and reputation with respect to economic development.
  7. **Economic Development Policies.** The LEDC will liaise with the Corporation where the Council of the Corporation (the "**Municipal Council**") has a policy or a position on community issues which have economic development implications.
  8. **Third Party Agreements.**
    - a. The LEDC may enter into agreements with other parties which are consistent with the strategies and objectives outlined in the Corporation's Strategic Plan and/or Multi-Year Budget and LEDC's Strategic Plan. The Corporation may enter into agreements with other parties which are consistent with the Corporation's objective of strengthening and expanding the local economy.
    - b. Nothing contained in this Agreement shall constitute the LEDC as the agent, partner, employee or joint venturer of the Corporation. The LEDC shall not act to:
      - i. incur any expense, liability or obligation on behalf of or in the name of the Corporation;
      - ii. enter into or engage in any negotiations on behalf of or in the name of the Corporation concerning a proposed acquisition or disposition of land by the Corporation;
      - iii. make any representation, inducement or enter into or engage in any negotiations on the basis that the Corporation would assist directly or indirectly any manufacturing business or other industrial or commercial enterprise through the granting of bonuses for that purpose by the Corporation giving or lending any property of the municipality, including money, guaranteeing borrowing, leasing or selling any property of the municipality at below fair market value, or giving a total or partial exemption from any levy, charge or fee contrary to s. 106 of the *Municipal Act, 2001*.
  9. **Consideration.** For the services purchased and provided, the Corporation shall pay the LEDC a fee (the "**Fee**") of \$2,196,000 plus HST for each twelve month period ending Dec 31, 2020, 2021, 2022, and 2023, and, subject to the City of London Budget approval, beginning in 2020 and thereafter annually during the term of this Purchase of Service in the amount of \$2,196,000 shall be adjusted by the percentage change over 12 months in the February All-Items Consumer Price Index for Canada, (Table 326-0020 all items, 2002 = 100);

and payments are subject to the below and the parameters contained in Sections 3 and 4:

- a. the actual amount paid by the Corporation to the LEDC for services rendered during the period is subject to Municipal Council's approval of the Corporation's budget;
- b. one-twelfth of the amount mentioned thereafter, or such other proportion as may

be agreed upon, shall be paid monthly based on an invoice for payment submitted by the LEDC to the Corporation containing such particulars or accompanied by such supporting information as the Corporation may require;

- c. amounts paid by the Corporation shall be for the services specifically purchased by the Corporation consistent with the Corporation's Strategic Plan and/or Multi-Year Budget;
  - d. the amounts mentioned above shall be adjusted to reflect the addition, elimination, transfer or variance to the economic development services agreed upon from time to time by the Corporation and the LEDC.
10. **Refund of Payment.** The LEDC shall refund to the Corporation any amount requested by the Corporation should the Corporation, during its inspection of monthly invoices or audited financial statements, determine that any payment by the Corporation to the LEDC has been used by the LEDC for any purpose other than that for which the payment was made.
11. **Illegality.** The LEDC shall forthwith refund any payment by the Corporation to the LEDC upon demand by the Corporation in the event that the Corporation is at any time adjudged by a court to have assisted directly or indirectly any commercial enterprise by reason of the payment being a bonus in aid thereof contrary to the *Municipal Act, 2001*.
12. **Code of Conduct.** The LEDC shall adopt a Code of Conduct similar to the Code of Conduct for Members of the Municipal Council.
13. **Governance.** The LEDC agrees and undertakes to do the following:
- a. maintain the Mayor as a member of the LEDC's Nominating Committee (at the discretion of the Mayor);
  - b. give notice of, and invite the Corporation's City Manager to attend, meetings of the LEDC's Board of Directors;
  - c. ensure that a review of the LEDC's President and Chief Executive Officer's performance is conducted annually by the Board of Directors of the LEDC, and that the view of the Corporation is sought in the preparation of such performance review.
14. **Prospective Directors.** The LEDC's Board of Directors shall ensure that its Nominating Committee guidelines include seeking out representatives of the London business and educational communities who are committed to the growth and wealth creation of the community and who can provide non-conflicted guidance to the board and management of the LEDC.
15. **LEDC's Human Resources.** The LEDC shall be the direct employer of its own human resources, with an organizational structure, staff complement, and salaries and benefits determined by the LEDC.
16. **LEDC's Corporate Services.** The LEDC shall be responsible for its own corporate services such as, but not limited to, payroll and benefits administration, banking, accounting and financial management, legal, purchasing, printing, computers and office technology, human resource management, mail/courier, office space, furniture, fixtures and supplies. The Corporation is prepared to provide any of these services to the LEDC at the LEDC's expense.
17. **Registered Mark License Agreement.** The Registered Mark License Agreement dated January 28<sup>th</sup>, 1999 between the Corporation and the LEDC, which gives the LEDC a non-exclusive, non-assignable License to use the Corporation's registered tree logo is continued for the term of this Agreement.
18. **Release by the LEDC.** The LEDC on behalf of itself, its officers and employees releases the Corporation, its officers, councillors, and employees and their respective heirs, executors, administrators, successors and assigns (herein called the "Corporation and its Representatives") from and against all claims, actions, causes of action, suits, debts, dues, accounts, contracts, demands, costs, expenses, damages, liabilities or other obligations whatsoever and from and against all liabilities, losses, damages, costs, charges, court costs, legal fees on a solicitor and its own client basis and other expenses of every nature whatsoever which the LEDC, its officers and employees may now have or hereafter can, shall or may have against the Corporation and its Representatives arising from or pertaining to the

making or refunding of the Fee as the case may be.

19. **Indemnification by the LEDC.** The LEDC shall indemnify and save harmless the Corporation and its Representatives from and against all claims, demands, losses, costs, damages, actions, suits or other proceedings by whomsoever made, sustained, brought or prosecuted, in any manner arising from any willful or negligent act, or attributed to anything done or omitted to be done by the LEDC, its directors, officers, employees or agents arising from or pertaining to the receipt, disposition or refunding of the Fee by the LEDC, as the case may be.
20. **Indemnification by Corporation.** The Corporation shall indemnify and save harmless the LEDC, its directors, officers, employees and agents, and their respective heirs, executors, administrators, successors and assigns from and against all claims, demands, losses, costs, damages, actions, suits or other proceedings by whomsoever made, sustained, brought or prosecuted in any manner or attributable to anything done or omitted to be done by the Corporation, its officers, employees or agents, arising from or pertaining to the late payment or nonpayment of any installment of the Fee except where such late payment or nonpayment is permitted by this Agreement.
21. **Financial Records.** The LEDC shall keep separate financial records for all amounts incurred, claimed, paid and received and shall retain and preserve all documents, contracts, records, claims and accounts that relate thereto for a period of four (4) years.
22. **Inspection of Financial Records and Documents.** If the Corporation has reasonable grounds for believing that any amount included in any preceding installment of a Fee of any year has not been expended in accordance with this Agreement, the LEDC shall, upon reasonable notice from the Corporation, make available at all reasonable times and without expense to the Corporation all such documents, contracts, records, claims and accounts for inspection and audit by Corporation or its auditors as the Corporation may deem necessary to determine whether such is the case.
23. **Provision of Information.** Upon written request from the Corporation, the LEDC shall provide the Corporation, without expense to it, any information which is available to the LEDC with respect to its Strategic Plan or financial statements and which it is able to provide without breaching any applicable law.
24. **Events of Default.** The following constitute events of default, the proof of which to the contrary lies upon the LEDC:
  - a. the LEDC becomes bankrupt or insolvent, goes into receivership, or takes the benefit of any statute from time to time being enforced relating to bankrupt or insolvent debtors;
  - b. an order is made or resolution passed for winding up or for the dissolution of the LEDC or it is dissolved;
  - c. the LEDC ceases actual bona fide operation for a period of thirty (30) days;
  - d. the LEDC has knowingly submitted false or misleading information to the Corporation; or
  - e. the LEDC is in breach of the performance of, or compliance with, any term, condition or obligation on its part to be observed or performed hereunder.
25. **Remedies on Default.**

If,

  - a. an event of default specified in subclause 24 (a), (b), (c) or (d) occurs; or
  - b. an event of default specified in subclause 24 (e) occurs and is not remedied within ten (10) business days after receipt by the LEDC of notice of default, or a plan satisfactory to the Corporation to remedy such an event of default is not implemented within such period and fully and diligently carried out thereafter,

the Corporation may exercise either or both of the following remedies, in addition to any other remedies otherwise available, namely;

  - c. terminate forthwith any obligation by the Corporation to pay the Fee or to continue to pay any instalment, including any unpaid installment outstanding prior to the date of such termination; and



- d. require the LEDC to repay all or part of the unspent Fee forthwith to the Corporation.
26. **Interim Suspension of Payment.** In the event that the Corporation gives the LEDC notice of default and no plan satisfactory to the Corporation to remedy such an event of default is implemented within such period and being fully and diligently carried out as provided in paragraph 25 (b), the Corporation shall have no obligation to make any further payments under this Agreement prior to the end of the period given to the LEDC to remedy the event of default.
27. **Waiver of Breaches.** In the event of a breach of any provision of this Agreement by one party, no action or failure to act by the other party shall constitute a waiver of any right or duty afforded by that party under this Agreement, nor shall any such action or failure to act constitute an approval of or acquiescence in any such breach, except as may be specifically agreed to in writing.
28. **Termination.** This Agreement and the Registered Mark License Agreement made between the Corporation and the LEDC dated January 28, 1999, shall, at the Corporation's option, (with the exception of paragraphs (d), (e) and (f) below in which case this Agreement shall terminate on the date determined in accordance with paragraphs (d), (e) and (f) as applicable) terminate prior to December 31, 2023 or prior to the expiration of any renewal of this Agreement, upon the happening of one of the following events, whichever occurs first:
- a. an event of default specified in subclause 24 (a), (b), (c) or (d);
  - b. an event of default specified in subclause 24 (e) that is not remedied within ten business days of receipt by the LEDC of notice of default, or a plan satisfactory to the Corporation to remedy such an event of default is not implemented within such period and fully and diligently carried out thereafter as provided in subclause 25 (b);
  - c. the enabling statutory authority or the required approvals under which the Corporation has entered into this Agreement being repealed or rescinded so as to substantially limit or deprive the Corporation of the authority to confer any of the rights or assume any of the obligations granted or assumed hereunder, and the Corporation being unable with reasonable diligence within a period of two (2) years to obtain private legislation to remedy the deficiency of authority;
  - d. notice of termination being given to the Corporation by the LEDC stipulating the date of termination, (which date shall be no less than ten days from the date of such notice) on the ground that, despite negotiations in good faith between and reasonable efforts by the LEDC and the Corporation to settle the amount of the Fee or the amount appropriated by the Corporation in its sole discretion for the LEDC is insufficient to enable the LEDC in any substantial way to perform its responsibilities under this Agreement;
  - e. the Corporation giving the LEDC six months' written notice of its intent to terminate this Agreement; or
  - f. the Corporation and the LEDC agreeing in writing at any time to the termination of this Agreement.
29. **Benefit.** No member of the Municipal Council shall be admitted to any share or part of this Agreement or to any benefit arising therefrom.
30. **Confidentiality.** For the purposes of the *Municipal Freedom of Information and Protection of Privacy Act*, the Corporation's access to information hereunder is subject to the LEDC's assertion at all material times that all such documents, contracts, records, claims, and accounts are supplied to the Corporation in confidence, recognizing that their disclosure could reasonably be expected to be injurious to the economic and other interests of the LEDC, or prejudice significantly the competitive position or interfere significantly with the contractual or other negotiations of the LEDC, and the Corporation shall not disclose any such information without the LEDC's consent.
31. **Deemed Amendment of Agreement.** In the event that the enabling statutory authority or the required approvals under which the Corporation has entered into this Agreement are subsequently amended or altered, but not so substantially as to limit or deprive the

Corporation of the authority to confer any of the rights or assume any of the obligations hereunder, this Agreement shall be deemed to be amended or altered in accordance therewith. If however, the amendment or alteration to the enabling statutory authority or the required approvals do substantially limit or deprive the Corporation's authority, the Corporation and the LEDC shall forthwith enter into discussions with respect to the amendment or termination of this Agreement, and, if no such discussions are held within a reasonable period of time or such discussions do not result in an amendment of this Agreement, this Agreement shall be deemed to be terminated.

32. **Further Documents.** The LEDC and the Corporation shall, from time to time, execute and deliver all further documents and instruments and do all acts and things as the other party may reasonably require to effectively carry out or better evidence or perfect the full intent and meaning of this Agreement.
33. **Notice.** Where in this Agreement any notice, request, direction or other communication is required to be given or made by either party, it shall be in writing and is effective if delivered in person or by recognized courier or sent by facsimile transmission addressed to the other party for whom it is intended at the following addresses, and any notice shall be deemed to have been given:
- a. if delivered personally or by recognized courier on the date of such delivery; or
  - b. if by facsimile transmission, when transmitted (if received before 4:30 pm local time at the recipient's office or failing which on the next business day).

Any notices intended for the Corporation shall be delivered and addressed to:

City Clerk  
The Corporation of the City of London  
3rd Floor, 300 Dufferin Avenue PO Box 5035  
London Ontario N6A 4L9  
Facsimile: (519) 661-4892

Any notices intended for the LEDC shall be delivered and addressed to:

President and Chief Executive Officer  
London Economic Development Corporation  
Suite 701  
380 Wellington Street London Ontario N6A 585  
Facsimile: (519) 661-5331

The address or facsimile number of either party may be changed by notice in the manner set out above.

34. **Assignment.** Neither party shall assign all or any portion of its rights or obligations under this Agreement to a third party without the other party's prior written consent.
35. **Supplementary or Additional Agreements.** If at any time during the continuance of this Agreement, the parties shall deem it necessary or advisable to make any alteration or addition to this Agreement, they may do so by means of a written agreement between them which shall be supplemental or additional hereto and form part hereof.
36. **Headings for Convenience.** Descriptive headings are inserted solely for convenience of reference, do not form part of this Agreement, and are not to be used as an aid in the interpretation of this Agreement.
37. **Severability of Provisions.** If any of the provisions of this Agreement shall be illegal or invalid, such illegality or invalidity shall not render the whole Agreement illegal or invalid, but the Agreement shall be construed as if it did not contain the illegal or invalid provision or provisions, and the rights and obligations of the parties shall be construed and enforced accordingly.

IN WITNESS WHEREOF the Corporation and the LEDC have hereunto affixed their respective corporate seals, attested by the hands of their respective officers duly authorized in that behalf.

**THE CORPORATION OF THE CITY OF LONDON**

\_\_\_\_\_  
Mayor (Ed Holder)

\_\_\_\_\_  
City Clerk (Catharine Saunders)

**LONDON ECONOMIC DEVELOPMENT CORPORATION**

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Print Name)

\_\_\_\_\_  
(Print Title)

I/We have authority to bind the Corporation

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Print Name)

\_\_\_\_\_  
(Print Title)

I/We have authority to bind the Corporation

## APPENDIX B

Bill No.  
20

By-law No.

A By-law to approve the Amending Agreement to the Purchase of Services Agreement between The Corporation of the City of London and the London Economic Development Corporation; and to authorize the Mayor and City Clerk to execute the Amending Agreement.

WHEREAS subsection 5(3) of the *Municipal Act, 2001* S.O. 2001, c.25, as amended, provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the *Municipal Act, 2001* provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS The Corporation of the City of London and the London Economic Development Corporation entered into the Purchase of Services Agreement commencing July 1, 2015 regarding the delivery of economic development services (Purchase of Services Agreement);

AND WHEREAS The Corporation of the City of London and the London Economic Development Corporation wish to amend the Agreement;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The Amending Agreement to the Purchase of Services Agreement entered into between The Corporation of the City of London and the London Economic Development Corporation attached as Schedule "A" to this by-law, is authorized and approved.
2. The Mayor and the City Clerk are authorized to execute the Amending Agreement authorized and approved under section 1 of this by-law.
3. This by-law shall come into force and effect on the day it is passed.

PASSED in Open Council June 25<sup>th</sup>, 2019.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First reading -  
Second reading -  
Third reading –

**SCHEDULE "A"**

**THIS AMENDING AGREEMENT** made as of June 25<sup>th</sup>, 2019.

**B E T W E E N:**

**THE CORPORATON OF THE CITY OF LONDON**  
(the "Corporation")

**- and -**

**LONDON ECONOMIC DEVELOPMENT CORPORATION**  
(the "LEDC")

**WHEREAS** the LEDC and the Corporation entered into a Purchase of Services Agreement commencing July 1, 2015, regarding the delivery of economic development services (the "Agreement");

**AND WHEREAS** the LEDC and the Corporation wish to amend the Agreement;

**NOW THEREFORE THIS AGREEMENT WITNESSES** that in consideration of the premises and the mutual covenants contained in the Agreement, and subject to the terms and conditions of this Amending Agreement, the parties agree as follows:

**1.0 AMENDMENTS**

Section 1 of the Agreement is amended by deleting the current termination date of "June 30, 2019" and replacing with "December 31, 2019."

Section 9 of the Agreement is amended by adding the following new clause "and \$1,098,000 plus HST for the 6-month period from July 1, 2019 to December 31, 2019," after the clause "June 30, 2016, 2017, 2018 and 2019."

**2.0 AGREEMENT BINDING**

- 2.1 Except as amended by this Amending Agreement, the Agreement shall remain binding and in full force and effect.
- 2.2 This Amending Agreement shall be binding on the parties and their respective successors and assigns.

**3.0 EXECUTION**

- 3.1 The Corporation and the LEDC acknowledge that it has each read this Amending Agreement, understands it and agrees to be bound by its terms and conditions.

**IN WITNESS WHEREOF** the Corporation has signed this Amending Agreement by its authorized representatives and the LEDC has hereunto affixed its corporate seal under the hands of its authorized officers.

**SIGNED, SEALED AND DELIVERED**

**THE CORPORATION OF THE CITY OF LONDON**

Date:

\_\_\_\_\_

Ed Holder, Mayor

\_\_\_\_\_

Catharine Saunders, City Clerk

**LONDON ECONOMIC DEVELOPMENT  
CORPORATION**

Date:

\_\_\_\_\_

Per:

Name:

Title:

Date:

\_\_\_\_\_

Per:

Name:

Title:

I/We have authority to bind the corporation.

<b>TO:</b>	<b>CHAIR AND MEMBERS STRATEGIC PRIORITIES &amp; POLICY COMMITTEE MEETING ON OCTOBER 28, 2019</b>
<b>FROM:</b>	<b>ANNA LISA BARBON, CPA, CGA MANAGING DIRECTOR, CORPORATE SERVICES AND CITY TREASURER, CHIEF FINANCIAL OFFICER</b>
<b>SUBJECT:</b>	<b>INVESTING IN CANADA INFRASTRUCTURE PLAN PUBLIC TRANSIT INFRASTRUCTURE STREAM APPROVED PROJECTS</b>

<b>RECOMMENDATION</b>
-----------------------

That, on the recommendation of the Managing Director, Corporate Services and City Treasurer, Chief Financial Officer:

- a) the list of projects approved for funding under the Public Transit Infrastructure Stream (PTIS) of the Investing in Canada Infrastructure Program (ICIP) **BE RECEIVED** for information; it being noted that the City of London will utilize \$225.1 million of funding from the PTIS program (\$122.8 million from the Federal government and \$102.3 million from the Provincial government) for the ten projects submitted for consideration under the Public Transit stream of ICIP.
- b) the financial impact included in this report **BE RECEIVED** for information, noting that the changes will be reflected in the 2020-2023 Multi-Year Budget.

<b>PREVIOUS REPORTS PERTINENT TO THIS MATTER</b>
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- Strategic Priorities and Policy Committee, March 25, 2019, Item 4.1, Investing in Canada Infrastructure Program Public Transit Stream Transportation Projects for Submission <https://pub-london.escribemeetings.com/filestream.ashx?DocumentId=60115>
- Strategic Priorities and Policy Committee, March 20, 2019, Item 3.1, Investing in Canada Infrastructure Program Public Transit Stream Transportation Project List for Consideration <https://pub-london.escribemeetings.com/filestream.ashx?DocumentId=59998>

<b>LINK TO 2019-2023 STRATEGIC PLAN</b>
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The following report supports the Strategic Plan through the Building a Sustainable City strategic area of focus by building new transportation infrastructure to meet the long term needs of our community. The improvements and new construction included in the ten approved Public Transit Infrastructure Stream (PTIS) projects will enhance safe and convenient mobility choices for transit, automobiles, pedestrians and cyclists.

<b>BACKGROUND</b>
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On February 13, 2019, Council directed staff to assemble a list of transportation projects that were both likely to be eligible for provincial and federal funding and able to be delivered within the program funding window of the Public Transit Infrastructure Stream (PTIS) of the Investing in Canada Infrastructure Program (ICIP), ending in March of 2028.

On March 20, 2019, a public participation meeting was held to provide background information to aid Council in selecting the projects for submission to the Province. On March 25, the Strategic Priorities and Policy Committee debated the final project list to be submitted and on March 26, Council made the final selection for the ten projects submitted for approval under the PTIS program.

On June 25, 2019, the Province pledged \$103.2 million for ten transit and transit supportive projects for the City of London under the PTIS program. On August 23, 2019, the Federal government announced \$123.8 million for the same projects under the PTIS program. On October 10, 2019, the City of London received a letter from the Ontario Ministry of Transportation confirming financial commitment for the ten projects under the PTIS program. This “Agreement in Principle” allows the City of London to proceed with spending PTIS funds. The PTIS Transfer Payment Agreement has not yet been received.

## RECONCILIATION OF TEN APPROVED PTIS PROJECTS

Under the PTIS program, the City of London received approval for ten projects with a total value of \$375.2 million (**Exhibit 1**).

### Exhibit 1

#### Investing in Canada Infrastructure Plan - Public Transit Infrastructure Stream City of London - Approved Funding

Project Name	Federal Funding	Provincial Funding	Municipal / Other Funding	Total Project Costs
East London Link	\$41,680,000	\$34,729,860	\$43,790,140	\$120,200,000
Wellington Gateway	\$38,120,000	\$31,763,490	\$61,916,510	\$131,800,000
Downtown Loop	\$11,280,000	\$9,399,060	\$7,820,940	\$28,500,000
Intelligent Traffic Signals	\$7,800,000	\$6,499,350	\$5,200,650	\$19,500,000
Adelaide Street Underpass Active Transportation Connections	\$6,034,692	\$5,028,407	\$7,836,901	\$18,900,000
Expansion Buses	\$10,080,000	\$8,399,160	\$6,720,840	\$25,200,000
Bus Stop Amenities	\$440,000	\$366,630	\$293,370	\$1,100,000
Dundas Place Thames Valley Parkway Active Transportation Connection	\$1,600,000	\$1,333,200	\$1,066,800	\$4,000,000
Dundas Street Old East Village Streetscape Improvements	\$3,280,000	\$2,733,060	\$2,186,940	\$8,200,000
Oxford Street / Wharncliffe Road Intersection Improvements	\$3,520,000	\$2,933,040	\$11,346,960	\$17,800,000
<b>Approved Total</b>	<b>\$123,834,692</b>	<b>\$103,185,257</b>	<b>\$148,180,051</b>	<b>\$375,200,000</b>
Potential Reduction to PTIS Funding Due to the Projected Contribution from Canadian Pacific Railway to the Adelaide Street Project	(\$1,074,201)	(\$895,078)	(\$716,223)	(\$2,685,502)
<b>Revised Total</b>	<b>\$122,760,491</b>	<b>\$102,290,179</b>	<b>\$147,463,828</b>	<b>\$372,514,498</b>

Exhibit 1 identifies that \$225.1 million of funding from the PTIS program will be utilized (\$122.8 million from the Federal government and \$102.3 million from the Provincial government). These amounts are slightly lower than the approved amounts because an allowance has been included for the potential reduction to the PTIS funding due to the projected contribution from Canadian Pacific Railway to the Adelaide Street Underpass Active Transportation Connection project. A final estimation on the amount that will be claimed under PTIS cannot be determined until the PTIS Transfer Payment Agreement has been received and reconciled.

The existing budget for the Rapid Transit corridors assumed that land acquisition costs would be recognized as part of the municipal share and included within the total eligible project cost. However, under the PTIS program, land costs were not recognized as part of the municipal share so they were excluded from the total eligible project costs used to establish available PTIS funding. Five of the projects submitted for consideration, including the Rapid Transit corridors, included land costs. Under the PTIS program, the combined funding from the Federal and Provincial governments is 73.33% of total eligible project costs.

The total PTIS funding application, including land, was for \$273.2 million, \$46.2 million more than was eventually approved under the PTIS program. This increased the municipal contribution to the PTIS projects that included land costs. However, with the approval of the seven “non-rapid transit”



PTIS projects, projects that were already partially funded in the City’s approved capital budget, capacity was created in municipal funding to offset land costs that were not recognized within total eligible project costs.

As seen in **Exhibit 2** below, the net result is an increase in municipal funding for all PTIS approved projects, consisting of a \$25.4 million increase in development charges (DC), a \$4.6 million increase in capital levy, and a \$9.5 million savings in debenture funding. In other words, the municipal funding for all ten approved PTIF projects can be accommodated and capacity of \$4.9 million in tax supported financing will be achieved.

The increase in development charges will be funded from the City Services Reserve Funds and will be accounted for in the DC rate setting process in the next DC Study. The \$4.6 million increase in capital levy will be addressed by shifting capital levy from other projects that are eligible for debt financing and can take advantage of the \$9.5 million savings in debenture financing.

**Exhibit 2  
PTIS Funding Reconciliation (000's)**

		Revised Budget (after 2019 DC Study changes)		Federal/Provincial Approval		Available/ (Required)
<b>All PTIS Projects</b>	Federal	\$120,545	34.4%	\$122,760	32.7%	N/A
	Provincial	\$100,444	28.6%	\$102,290	27.3%	N/A
	Dev Charges	\$91,780	26.2%	\$117,157	31.2%	(\$25,377)
	Capital Levy	\$15,625	4.5%	\$20,254	5.4%	(\$4,628)
	Debenture	\$19,575	5.6%	\$10,053	2.7%	\$9,522
	Subtotal Municipal	\$126,980	36.2%	\$147,464	39.3%	(\$20,483)
	Other <sup>(1)</sup>	\$2,686		\$2,686		N/A
<b>Total</b>	<b>\$350,655</b>		<b>\$375,200</b>		<b>(\$20,483)</b>	

(1) Projected contribution from Canadian Pacific Railway to Adelaide Street Underpass Active Transportation Connection

(2) The growth/non-growth splits utilized for this analysis are based on the approved 2019 DC Background Study. These splits are subject to change upon completion of the next DC Study.

Details for the revised funding for each of the ten PTIS projects summarized in Exhibit 2 can be seen in **Appendix A**, including some notable observations.

- Each of the three rapid transit corridors requires additional municipal funding because each includes land costs which were not recognized within total eligible project costs (\$16.0 million for East; \$36.5 million for Wellington; and \$300,000 for Downtown).
- Five of the seven non-rapid transit corridor projects are drawing funding from other previously approved capital projects thereby creating capacity in funding from development charges, debenture or capital levy after the PTIS funding is incorporated.

**RECONCILIATION OF RAPID TRANSIT PROJECTS**

Although the North and West rapid transit corridors were not submitted for PTIS funding, they are still included in the 2019 Development Charges (DC) Background Study and the Transportation Master Plan. As Council’s direction on these corridors is outstanding, these corridors will remain in the proposed 2020 – 2023 Multi-Year Budget. **Exhibit 3** below provides a reconciliation of the required funding for the five rapid transit corridors. Note that this reconciliation assumes that land costs for the North and West corridors will not be recognized within total eligible projects. Details for the revised funding for the five rapid transit corridor projects that were summarized in Exhibit 3 can be seen in **Appendix B**.

Two of the approved PTIS projects, the Intelligent Traffic Signals project and the Oxford-Wharnccliffe Intersection project, include work that was originally intended to be completed under the North and West corridors. For this reason, a total of \$20.9 million of the approved budget for those corridors was allocated to the respective PTIS projects. The Intelligent Traffic Signals project was allocated a total of \$6.5 million from the North and West corridors and the Oxford-Wharnccliffe Intersection project was allocated \$14.4 million from the West corridor.

The rapid transit funding reconciliation in Exhibit 3 also includes \$15.2 million of life-to-date and committed funding, excluding land costs, for:

- the Rapid Transit Master Plan and Environmental Assessment;
- heritage and archaeological assessments;
- implementation of intelligent traffic signal quick start program; and,
- preliminary detailed design.

After making the above allocations, the total budget for the five corridors is \$494.4 million. This excludes the \$20.9 million from the North and West corridors that was allocated to two PTIS projects bringing the total to \$515.2 million. Exhibit 3 indicates that to fund all five rapid transit corridors requires a \$49.1 million increase in development charges and a \$4.8 million increase in capital levy.

This does not take into consideration the \$18.2 million of capacity in the municipal contribution from the seven non-rapid transit PTIS projects that was reflected in the reconciliation of the ten approved PTIS projects in Exhibit 3. The net result is an increase in municipal funding, consisting of a \$39.3 million increase in development charges, a \$5.8 million increase in capital levy, and a \$9.5 million savings in debenture funding. In other words, the municipal funding for all five rapid transit corridors plus the other seven approved non-rapid transit PTIF projects can be accommodated and capacity of \$3.7 million in tax supported financing will be achieved.

**Exhibit 3**  
**Subtotal of All Rapid Transit Corridors (000's)**

		Current Budget		Revised Budget (after PTIS Approval)		Available/ (Required)
<b>Future Costs - All RT Projects</b> <sup>(1), (2)</sup>	Federal	\$191,655	40.0%	\$162,256	33.9%	N/A
	Provincial	\$159,697	33.3%	\$135,200	28.2%	N/A
	Dev Charges	\$105,465	22.0%	\$154,516	32.2%	(\$49,051)
	Capital Levy	\$22,321	4.7%	\$27,166	5.7%	(\$4,845)
	Subtotal Municipal	\$127,786	26.7%	\$181,682	37.9%	(\$53,896)
<b>Total</b>	<b>\$479,138</b>			<b>\$479,138</b>		<b>(\$53,896)</b>
<b>Life-to-Date Actual + Committed Costs (excluding land costs)</b> <sup>(3)</sup>	PTIF (Federal)	\$6,277	41.2%	\$6,277	41.2%	N/A
	Dev Charges	\$8,187	53.8%	\$8,187	53.8%	\$0
	Capital Levy	\$767	5.0%	\$767	5.0%	\$0
	Subtotal Municipal	\$8,955	58.8%	\$8,955	58.8%	\$0
<b>Total</b>	<b>\$15,232</b>			<b>\$15,232</b>		<b>\$0</b>
<b>RT TOTAL</b>	Federal	\$197,932	40.0%	\$168,533	34.1%	N/A
	Provincial	\$159,697	32.3%	\$135,200	27.3%	N/A
	Dev Charges	\$113,652	23.0%	\$162,704	32.9%	(\$49,051)
	Capital Levy	\$23,088	4.7%	\$27,933	5.7%	(\$4,845)
	Subtotal Municipal	\$136,741	27.7%	\$190,637	38.6%	(\$53,896)
<b>Total</b>	<b>\$494,369</b>			<b>\$494,369</b>		<b>(\$53,896)</b>
<b>Portion of PTIS Projects Originally Included in West and North Corridors</b>		<b>\$20,863</b>		<b>\$20,863</b>		
<b>RT GRAND TOTAL</b>		<b>\$515,232</b>		<b>\$515,232</b>		

<b>Non-RT PTIS Projects</b>	Federal	\$8,345	11.9%	\$31,680	33.5%	N/A
	Provincial	\$6,953	9.9%	\$26,398	27.9%	N/A
	Dev Charges	\$29,651	42.3%	\$19,932	21.0%	\$9,719
	Capital Levy	\$2,945	5.6%	\$3,951	11.6%	(\$1,005)
	Debenture	\$19,575	27.9%	\$10,053	10.6%	\$9,522
	Subtotal Municipal	\$52,171	74.4%	\$33,936	35.8%	\$18,235
	Other <sup>(4)</sup>	\$2,686		\$2,686		N/A
<b>Total</b>	<b>\$70,155</b>			<b>\$94,700</b>		<b>\$18,235</b>

(1) Excludes \$3.75 million contributed to the Intelligent Traffic Signals (PTIS) project from the North RT corridor.

(2) Excludes \$2.75 million contributed to the Intelligent Traffic Signals (PTIS) project and \$14.4 million contributed to the Oxford-Adelaide Intersection Improvements (PTIS) project from the West RT corridor.

(3) Includes \$15.2 million of life-to-date and committed funding for the Environmental Assessment; achieving 30% design level through the Transit Project Assessment Process; completing supporting heritage and archaeological assessments; implementation of intelligent traffic signal quick start program; and completion of preliminary detailed design of the Downtown Loop.

(4) Projected contribution from Canadian Pacific Railway to Adelaide Street Underpass Active Transportation Connection

### Next Steps

Although the City has received the Agreement in Principle from the Province confirming their financial commitment under the PTIS program, the formal Transfer Payment Agreement (TPA) is still required. The TPA should be available in the coming months, but the City can proceed with spending PTIS funds based on the Agreement in Principle.

As the 2020-2023 Multi-Year Budget is developed, Federal and Provincial PTIS funding will be incorporated into the approved projects and additional funding from development charges and tax

supported sources will be allocated to the required municipal contribution, noting that a net surplus in debenture financing required will be realized.

Civic Administration will explore opportunities to apply additional available PTIS funding. The current approved PTIS projects were part of the first round of PTIS funding. A second round of PTIS funding is still expected. The original funding allocation was \$375.6 million (\$204.9 Federal plus \$170.7 Provincial). The ten approved PTIS projects will utilize \$225.1 million of this allocation, leaving an available balance of \$150.5 million. As currently budgeted, the North and West rapid transit corridors require \$130.5 million of federal and provincial funding.

<b>CONCLUSION</b>
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Under the PTIS program, the City of London will utilize \$225.1 million of funding from the PTIS program (\$122.8 million from the Federal government and \$102.3 million from the Provincial government) for the ten projects submitted for consideration with a total project value of \$375.2 million. The additional municipal funding required to support these projects will be allocated as the 2020-2023 Multi-Year Budget is developed.

<b>SUBMITTED BY:</b>	<b>REVIEWED BY:</b>
<b>ALAN DUNBAR, CPA, CGA MANAGER, FINANCIAL PLANNING &amp; POLICY</b>	<b>KYLE MURRAY, CPA, CA DIRECTOR, FINANCIAL PLANNING AND BUSINESS SUPPORT</b>
<b>RECOMMENDED BY:</b>	<b>CONCURRED BY:</b>
<b>ANNA LISA BARBON, CPA, CGA MANAGING DIRECTOR, CORPORATE SERVICES, AND CITY TREASURER, CHIEF FINANCIAL OFFICER</b>	<b>KELLY SCHERR, P.ENG., MBA, FEC MANAGING DIRECTOR, ENVIRONMENTAL &amp; ENGINEERING SERVICES AND CITY ENGINEER</b>

Appendix A - PTIS Funding Reconciliation  
 Appendix B – Rapid Transit Funding Reconciliation

Cc: Doug MacRae  
 Jennie Dann  
 Lisa MacInnis  
 Jason Senese  
 Paul Yeoman  
 Jason Davies  
 Adam Thompson  
 Kelly Paleczny, LTC

# APPENDIX A

## PTIS Funding Reconciliation (000's)

		Revised Budget (after 2019 DC Study changes)			Council Submission			Federal/Provincial Approval	Available/ (Required)
<b>1 East London Link</b>	Federal	\$48,080	40.0%	\$48,080	40.0%	\$41,680	34.7%	N/A	
	Provincial	\$40,063	33.3%	\$40,063	33.3%	\$34,730	28.9%	N/A	
	Dev Charges	\$26,649	22.2%	\$26,649	22.2%	\$37,561	31.2%	(\$10,912)	
	Capital Levy	\$5,408	4.5%	\$5,408	4.5%	\$6,229	5.2%	(\$821)	
	Subtotal Municipal	\$32,057	26.7%	\$32,057	26.7%	\$43,790	36.4%	(\$11,733)	
<b>Total</b>	<b>\$120,200</b>			<b>\$120,200</b>		<b>\$120,200</b>			
<b>2 Wellington Gateway</b>	Federal	\$52,720	40.0%	\$52,720	40.0%	\$38,120	28.9%	N/A	
	Provincial	\$43,929	33.3%	\$43,929	33.3%	\$31,763	24.1%	N/A	
	Dev Charges	\$29,074	22.1%	\$29,074	22.1%	\$53,056	40.3%	(\$23,982)	
	Capital Levy	\$6,077	4.6%	\$6,077	4.6%	\$8,861	6.7%	(\$2,784)	
	Subtotal Municipal	\$35,151	26.7%	\$35,151	26.7%	\$61,917	47.0%	(\$26,765)	
<b>Total</b>	<b>\$131,800</b>			<b>\$131,800</b>		<b>\$131,800</b>			
<b>3 Downtown Loop</b>	Federal	\$11,400	40.0%	\$11,400	40.0%	\$11,280	39.6%	N/A	
	Provincial	\$9,499	33.3%	\$9,499	33.3%	\$9,399	33.0%	N/A	
	Dev Charges	\$6,406	22.5%	\$6,406	22.5%	\$6,608	23.2%	(\$202)	
	Capital Levy	\$1,195	4.2%	\$1,195	4.2%	\$1,213	4.3%	(\$18)	
	Subtotal Municipal	\$7,601	26.7%	\$7,601	26.7%	\$7,821	27.4%	(\$220)	
<b>Total</b>	<b>\$28,500</b>			<b>\$28,500</b>		<b>\$28,500</b>			
<b>4 Intelligent Traffic Signals</b>	Federal	\$2,600	13.3%	\$7,800	40.0%	\$7,800	40.0%	N/A	
	Provincial	\$2,166	11.1%	\$6,499	33.3%	\$6,499	33.3%	N/A	
	Dev Charges	\$13,264	68.0%	\$4,705	24.1%	\$4,705	24.1%	\$8,559	
	Capital Levy	\$170	1.2%	\$149	2.9%	\$149	2.9%	\$21	
	Debtenture	\$1,300	6.7%	\$347	1.8%	\$347	1.8%	\$953	
Subtotal Municipal	\$14,734	75.6%	\$5,201	26.7%	\$5,201	26.7%	\$9,533		
<b>Total</b>	<b>\$19,500</b>			<b>\$19,500</b>		<b>\$19,500</b>			
<b>5 Adelaide Street Underpass Active Transportation Connections</b>	Federal	\$0	0.0%	\$6,486	34.3%	\$4,960	26.2%	N/A	
	Provincial	\$0	0.0%	\$5,404	28.6%	\$4,133	21.9%	N/A	
	Dev Charges	\$5,302	28.1%	\$1,414	7.5%	\$2,328	12.3%	\$2,974	
	Capital Levy	\$0	0.0%	\$0	0.0%	\$0	0.0%	\$0	
	Debtenture	\$10,912	57.7%	\$2,910	15.4%	\$4,792	25.4%	\$6,120	
Subtotal Municipal	\$16,214	85.8%	\$4,324	22.9%	\$7,121	37.7%	\$9,094		
Other <sup>(1)</sup>	\$2,686		\$2,686		\$2,686		N/A		
<b>Total</b>	<b>\$18,900</b>			<b>\$18,900</b>		<b>\$18,900</b>			
<b>6 Expansion Buses</b>	Federal	\$0	0.0%	\$10,080	40.0%	\$10,080	40.0%	N/A	
	Provincial	\$0	0.0%	\$8,399	33.3%	\$8,399	33.3%	N/A	
	Dev Charges	\$4,622	40.0%	\$2,688	10.7%	\$2,688	10.7%	\$1,934	
	Capital Levy	\$0	0.0%	\$0	0.0%	\$0	0.0%	\$0	
	Debtenture	\$6,933	60.0%	\$4,033	16.0%	\$4,033	16.0%	\$2,900	
Subtotal Municipal	\$11,555	100.0%	\$6,721	26.7%	\$6,721	26.7%	\$4,834		
<b>Total</b>	<b>\$11,555</b>			<b>\$25,200</b>		<b>\$25,200</b>			
<b>7 Bus Stop Amenities</b>	Federal	\$0		\$440	40.0%	\$440	40.0%	N/A	
	Provincial	\$0		\$367	33.3%	\$367	33.3%	N/A	
	Dev Charges	\$0		\$0	0.0%	\$0	0.0%	\$0	
	Capital Levy	\$0		\$293	26.7%	\$293	26.7%	(\$293)	
	Subtotal Municipal	\$0		\$293	26.7%	\$293	26.7%	(\$293)	
<b>Total</b>	<b>\$0</b>			<b>\$1,100</b>		<b>\$1,100</b>			
<b>8 Dundas Place Thames Valley Parkway Active Transportation Connection</b>	Federal	\$0		\$1,600	40.0%	\$1,600	40.0%	N/A	
	Provincial	\$0		\$1,333	33.3%	\$1,333	33.3%	N/A	
	Dev Charges	\$0		\$0	0.0%	\$0	0.0%	\$0	
	Capital Levy	\$0		\$1,067	26.7%	\$1,067	26.7%	(\$1,067)	
	Subtotal Municipal	\$0		\$1,067	26.7%	\$1,067	26.7%	(\$1,067)	
<b>Total</b>	<b>\$0</b>			<b>\$4,000</b>		<b>\$4,000</b>			
<b>9 Dundas Street Old East Village Streetscape Improvements</b>	Federal	\$0	0.0%	\$3,280	40.0%	\$3,280	40.0%	N/A	
	Provincial	\$0	0.0%	\$2,733	33.3%	\$2,733	33.3%	N/A	
	Dev Charges	\$0	0.0%	\$0	0.0%	\$0	0.0%	\$0	
	Capital Levy	\$2,400	100.0%	\$2,187	26.7%	\$2,187	26.7%	\$213	
	Subtotal Municipal	\$2,400	100.0%	\$2,187	26.7%	\$2,187	26.7%	\$213	
<b>Total</b>	<b>\$2,400</b>			<b>\$8,200</b>		<b>\$8,200</b>			
<b>10 Oxford Street / Wharncliffe Road Intersection Improvements</b>	Federal	\$5,745	32.3%	\$7,120	40.0%	\$3,520	19.8%	N/A	
	Provincial	\$4,787	26.9%	\$5,933	33.3%	\$2,933	16.5%	N/A	
	Dev Charges	\$6,463	36.3%	\$4,257	23.9%	\$10,210	57.4%	(\$3,747)	
	Capital Levy	\$375	5.2%	\$255	5.4%	\$255	2.2%	\$121	
	Debtenture	\$430	2.4%	\$235	1.3%	\$882	5.0%	(\$452)	
Subtotal Municipal	\$7,268	40.8%	\$4,747	26.7%	\$11,347	63.7%	(\$4,079)		
<b>Total</b>	<b>\$17,800</b>			<b>\$17,800</b>		<b>\$17,800</b>			
<b>All PTIS Approved Projects</b>	Federal	\$120,545	34.4%	\$149,006	39.7%	\$122,760	32.7%	N/A	
	Provincial	\$100,444	28.6%	\$124,159	33.1%	\$102,290	27.3%	N/A	
	Dev Charges	\$91,780	26.2%	\$75,194	20.0%	\$117,157	31.2%	(\$25,377)	
	Capital Levy	\$15,625	4.5%	\$16,631	4.4%	\$20,254	5.4%	(\$4,628)	
	Debtenture	\$19,575	5.6%	\$7,525	2.0%	\$10,053	2.7%	\$9,522	
Subtotal Municipal	\$126,980	36.2%	\$99,350	26.5%	\$147,464	39.3%	(\$20,483)		
Other <sup>(1)</sup>	\$2,686		\$2,686		\$2,686		N/A		
<b>Total</b>	<b>\$350,655</b>			<b>\$375,200</b>		<b>\$375,200</b>			

(1) Projected contribution from Canadian Pacific Railway to Adelaide Street Underpass Active Transportation Connection

## Observations on the PTIS Funding Reconciliation

- **East London Link, Wellington Gateway and Downtown Loop (rapid transit corridors)** - Each project requires additional municipal funding (development charges and tax supported) because each corridor includes land costs which were excluded from the total eligible project costs used to establish available PTIS funding (\$16.0 million for East; \$36.5 million for Wellington; and \$300,000 for Downtown). The total required tax supported funding for all three projects is \$3.6 million. As noted above, capacity in municipal funding from the other seven approved PTIS projects compensates for the required tax supported funding.
- **Intelligent Traffic Signals** – This project includes work that was intended to be completed under the North and West rapid transit corridors so \$6.5 million of the approved funding for those corridors is allocated to the Intelligent Traffic Signals project. After the PTIS funding is incorporated, the net result is \$9.5 million of capacity in development charges, capital levy and debenture funding.
- **Adelaide Street Underpass Active Transportation Connection** – The full Adelaide Underpass project is \$58.3 million. The approved PTIS project for active transportation is \$18.9 million including \$3.8 million of land and pre-approval consulting costs which were excluded from the total eligible project costs used to establish available PTIS funding. \$9.1 million of capacity in development charges and debenture financing is created after PTIS funding is applied.
- **Expansion Buses** – The DC approved project was \$11.5 million for 21 buses. The PTIS approved project is \$25.2 million for 31 buses. After PTIS funding is applied, \$4.8 million of capacity in development charges and tax supported funding is created.
- **Bus Stop Amenities** – This new \$1.1 million project is leveraged with \$293,000 of tax supported funding.
- **Dundas Place – Thames Valley Parkway Active Transportation Connection** – This is a new \$4 million project. After PTIS funding is applied, an additional \$1,067,000 of tax supported funding is required.
- **Dundas Street - Old East Village Streetscape Improvements** – This is a new \$8.2 million project but \$2.4 million is being applied from an approved life cycle project so the result is \$213,000 of capacity in capital levy.
- **Oxford Street – Wharnclyffe Road Intersection Improvements** – This project is a \$17.8 million project including \$9 million of land costs that were excluded from the total eligible project costs used to establish available PTIS funding. This project includes work that was intended to be completed under the West rapid transit corridor so \$14.4 million from the West corridor was allocated to the Oxford-Wharnclyffe Intersection project. This project is also funded by \$3.4 million from a growth project included in the 2019 DC Study. After PTIS funding is applied and the allocations are considered, the net result is \$3.7 million of additional development charges, \$0.5 million of additional debenture, and savings of \$121,000 in capital levy.

## APPENDIX B

### Rapid Transit Funding Reconciliation (000's)

		Current Budget		Revised Budget (after PTIS Approval)		Available/ (Required)
<b>1 East London Link</b>	Federal	\$48,080	40.0%	\$41,680	34.7%	N/A
	Provincial	\$40,063	33.3%	\$34,730	28.9%	N/A
	Dev Charges	\$26,649	22.2%	\$37,561	31.2%	(\$10,912)
	Tax Support	\$5,408	4.5%	\$6,229	5.2%	(\$821)
	Subtotal Municipal	\$32,057	26.7%	\$43,790	36.4%	(\$11,733)
	<b>Total</b>	<b>\$120,200</b>		<b>\$120,200</b>		<b>(\$11,733)</b>
<b>2 Wellington Gateway</b>	Federal	\$52,720	40.0%	\$38,120	28.9%	N/A
	Provincial	\$43,929	33.3%	\$31,763	24.1%	N/A
	Dev Charges	\$29,074	22.1%	\$53,056	40.3%	(\$23,982)
	Tax Support	\$6,077	4.6%	\$8,861	6.7%	(\$2,784)
	Subtotal Municipal	\$35,151	26.7%	\$61,917	47.0%	(\$26,765)
	<b>Total</b>	<b>\$131,800</b>		<b>\$131,800</b>		<b>(\$26,765)</b>
<b>3 Downtown Loop</b>	Federal	\$11,400	40.0%	\$11,280	39.6%	N/A
	Provincial	\$9,499	33.3%	\$9,399	33.0%	N/A
	Dev Charges	\$6,406	22.5%	\$6,608	23.2%	(\$202)
	Tax Support	\$1,195	4.2%	\$1,213	4.3%	(\$18)
	Subtotal Municipal	\$7,601	26.7%	\$7,821	27.4%	(\$220)
	<b>Total</b>	<b>\$28,500</b>		<b>\$28,500</b>		<b>(\$220)</b>
<b>Subtotal PTIS Approved RT Projects</b>	Federal	\$112,200	40.0%	\$91,080	32.5%	N/A
	Provincial	\$93,491	33.3%	\$75,892	27.1%	N/A
	Dev Charges	\$62,129	22.1%	\$97,225	34.7%	(\$35,096)
	Tax Support	\$12,680	4.5%	\$16,303	5.8%	(\$3,623)
	Subtotal Municipal	\$74,809	26.7%	\$113,528	40.5%	(\$38,718)
	<b>Total</b>	<b>\$280,500</b>		<b>\$280,500</b>		<b>(\$38,718)</b>
<b>4 North <sup>(1)</sup></b>	Federal	\$57,420	40.0%	\$50,525	35.2%	N/A
	Provincial	\$47,845	33.3%	\$42,100	29.3%	N/A
	Dev Charges	\$31,780	22.1%	\$43,447	30.3%	(\$11,667)
	Tax Support	\$6,505	4.5%	\$7,478	5.2%	(\$973)
	Subtotal Municipal	\$38,285	26.7%	\$50,925	35.5%	(\$12,641)
	<b>Total</b>	<b>\$143,550</b>		<b>\$143,550</b>		<b>(\$12,641)</b>
<b>5 West <sup>(2)</sup></b>	Federal	\$22,035	40.0%	\$20,651	37.5%	N/A
	Provincial	\$18,361	33.3%	\$17,207	31.2%	N/A
	Dev Charges	\$11,556	21.0%	\$13,845	25.1%	(\$2,289)
	Tax Support	\$3,136	5.7%	\$3,384	6.1%	(\$249)
	Subtotal Municipal	\$14,692	26.7%	\$17,229	31.3%	(\$2,537)
	<b>Total</b>	<b>\$55,088</b>		<b>\$55,088</b>		<b>(\$2,537)</b>
<b>Subtotal All RT Projects</b>	Federal	\$191,655	40.0%	\$162,256	33.9%	N/A
	Provincial	\$159,697	33.3%	\$135,200	28.2%	N/A
	Dev Charges	\$105,465	22.0%	\$154,516	32.2%	(\$49,051)
	Tax Support	\$22,321	4.7%	\$27,166	5.7%	(\$4,845)
	Subtotal Municipal	\$127,786	26.7%	\$181,682	37.9%	(\$53,896)
	<b>Total</b>	<b>\$479,138</b>		<b>\$479,138</b>		<b>(\$53,896)</b>
<b>Life-to-Date Actual + Committed Costs (excluding land costs) <sup>(3)</sup></b>	PTIF (Federal)	\$6,277	41.2%	\$6,277	41.2%	N/A
	Dev Charges	\$8,187	53.8%	\$8,187	53.8%	\$0
	Tax Support	\$767	5.0%	\$767	5.0%	\$0
	Subtotal Municipal	\$8,955	58.8%	\$8,955	58.8%	\$0
	<b>Total</b>	<b>\$15,232</b>		<b>\$15,232</b>		<b>\$0</b>
<b>RT TOTAL</b>	Federal	\$197,932	40.0%	\$168,533	34.1%	N/A
	Provincial	\$159,697	32.3%	\$135,200	27.3%	N/A
	Dev Charges	\$113,652	23.0%	\$162,704	32.9%	(\$49,051)
	Tax Support	\$23,088	4.7%	\$27,933	5.7%	(\$4,845)
	Subtotal Municipal	\$136,741	27.7%	\$190,637	38.6%	(\$53,896)
	<b>Total</b>	<b>\$494,369</b>		<b>\$494,369</b>		<b>(\$53,896)</b>
<b>Portion of PTIS Projects Originally Included in West and North Corridors</b>		<b>Total</b>		<b>\$20,863</b>		
<b>RT GRAND TOTAL</b>		<b>Total</b>		<b>\$515,232</b>		
<b>Non-RT PTIS Projects</b>	Federal	\$8,345	11.9%	\$31,680	33.5%	N/A
	Provincial	\$6,953	9.9%	\$26,398	27.9%	N/A
	Dev Charges	\$29,651	42.3%	\$19,932	21.0%	\$9,719
	Capital Levy	\$2,945	4.2%	\$3,951	4.2%	(\$1,005)
	Debenture	\$19,575	27.9%	\$10,053	10.6%	\$9,522
	Subtotal Municipal	\$52,171	74.4%	\$33,936	35.8%	\$18,235
	Other <sup>(4)</sup>	\$2,686		\$2,686		N/A
	<b>Total</b>	<b>\$70,155</b>		<b>\$94,700</b>		<b>\$18,235</b>

(1) Excludes \$3.75 million contributed to the Intelligent Traffic Signals (PTIS) project from the North RT corridor.

(2) Excludes \$2.75 million contributed to the Intelligent Traffic Signals (PTIS) project and \$14.4 million contributed to the Oxford-Adelaide Intersection Improvements (PTIS) project from the West RT corridor.

(3) Includes \$15.2 million of life-to-date and committed funding for the Environmental Assessment; achieving 30% design level through the Transit Project Assessment Process; completing supporting heritage and archaeological assessments; implementation of intelligent traffic signal quick start program; and completion of preliminary detailed design of the Downtown Loop.

(4) Projected contribution from Canadian Pacific Railway to Adelaide Street Underpass Active Transportation Connection

<b>TO:</b>	<b>CHAIR AND MEMBERS STRATEGIC PRIORITIES AND POLICY COMMITTEE MEETING ON OCTOBER 28, 2019</b>
<b>FROM:</b>	<b>MARTIN HAYWARD CITY MANAGER  AND  ANNA LISA BARBON MANAGING DIRECTOR, CORPORATE SERVICES AND CITY TREASURER, CHIEF FINANCIAL OFFICER</b>
<b>SUBJECT:</b>	<b>REVIEW OF CITY SERVICES FOR POTENTIAL REDUCTIONS &amp; ELIMINATIONS – INFORMATION TECHNOLOGY SERVICES</b>

<b>RECOMMENDATION</b>
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That, on the recommendation of the City Manager and the Managing Director, Corporate Services and City Treasurer, Chief Financial Officer, this report **BE RECEIVED** for information.

<b>PREVIOUS REPORTS PERTINENT TO THIS MATTER</b>
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Strategic Priorities and Policy Committee, meeting on May 6, 2019, agenda item 4.1 – 2020-2023 Multi-Year Budget:  
<https://pub-london.escribemeetings.com/filestream.ashx?DocumentId=62405>

Strategic Priorities and Policy Committee, meeting on July 29, 2019, agenda item 4.1 – Review of City Services for Potential Reductions and Eliminations:  
<https://pub-london.escribemeetings.com/filestream.ashx?DocumentId=65965>

<b>BACKGROUND</b>
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At its meeting on July 30, 2019, Council resolved:

*That the following actions be taken with respect to the review of City of London services for potential reductions and eliminations:*

*a) the staff report dated July 29, 2019 detailing the cost savings and avoidance initiatives ongoing and recently undertaken by the City of London BE RECEIVED for information; and*

*b) the following specific areas BE CONSIDERED for further review for potential service reductions and eliminations:*

*i) the Downtown and Industrial CIPs, with consideration for a reduced level of subsidy;*

*ii) Information Technology, with a report back with a summary of past initiatives and potential future review tools; and,*

*iii) a review of reserve funds with uncommitted balances, (excluding capital asset renewal/replacement funds, and capital asset growth funds) for an analysis of funding contributions to those funds where the annual contributions from the tax levy may be scaled back;*

*it being noted that the Strategic Priorities and Policy Committee received a communication dated July 25, 2019 and a verbal delegation from C. Butler, and a communication dated July 25, 2019 from W. H. Brock with respect to this matter. (4.1/16/SPPC) (2019-F05/F05A) (AS AMENDED)*

This report addresses clause b) subsection ii) of the above Resolution of Council.

## ITS COST SAVINGS INITIATIVES AND POTENTIAL FUTURE OPPORTUNITIES

### What Have We Done?

Over the past seven years, Information Technology Services (ITS) has successfully delivered cost management actions totaling over **\$1.5 million** in ongoing savings and avoidance. Further information on the below actions has been presented in 'Appendix A'. This review has been structured using the City of London Service Review Toolkit as a framework (Appendix B).

Year	Service Review Tool	Cost Management Action	Annual Savings
2012	Organizational Reviews	<ul style="list-style-type: none"> <li>Five management positions were cut from the ITS budget with no changes to Information Technology service delivery expectations.</li> </ul>	\$500,000
2014	Organizational Reviews	<ul style="list-style-type: none"> <li>Two management positions were cut from the ITS budget with no changes to Information Technology service delivery expectations.</li> </ul>	\$200,000
2015	Zero- based Review	<ul style="list-style-type: none"> <li>The ITS operating budget was reviewed and rebuilt from the ground up resulting in significant savings.</li> <li>These savings were reallocated to Non-ITS Corporate Strategic Priorities.</li> </ul>	\$320,000
2017	Program Reviews	<ul style="list-style-type: none"> <li>ITS reviewed and re-negotiated the Corporate Mobility Contract resulting in considerable savings that were then redirected to the delivery of Non-ITS Corporate Strategic Priorities.</li> </ul>	\$183,000
2018	Program Reviews	<ul style="list-style-type: none"> <li>ITS assessed and re-negotiated the Corporate Print and Print room contracts resulting in substantial savings.</li> <li>These savings were redirected to enhance the City of London's information security posture and respond to the increased international cybersecurity threat.</li> </ul>	\$200,000
2019	Zero-based Review	<ul style="list-style-type: none"> <li>Annual Corporate technology licensing costs increase 2-6% per year. Corporate multiyear budget targets are set at 1.5%. ITS successfully responded to this cost pressure through undertaking a zero-based review resulting in the reduction of other ITS areas and the absorption of almost \$100,000 in costs.</li> </ul>	\$95,000
Several	Asset Reviews	<ul style="list-style-type: none"> <li>ITS has improved the overall condition of City of London Information Technology assets and removed the infrastructure gap without incurring significant additional costs or negatively impacting service delivery.</li> </ul>	Capital Plan fully funded
Several	Continuous Improvement	<ul style="list-style-type: none"> <li>As part of the ITS business management framework, ITS undertook over 150 specific actions in 2019 to increase the efficiency and effectiveness of service delivery.</li> <li>These process improvements resulted in the decrease of labour, reduction of overtime, and rightsizing of technological solutions.</li> <li>ITS removed high-cost consultants in key service delivery areas to respond to and eliminate other cost pressures.</li> </ul>	\$81,000
<b>Annual Total</b>			<b>\$1,579,000</b>



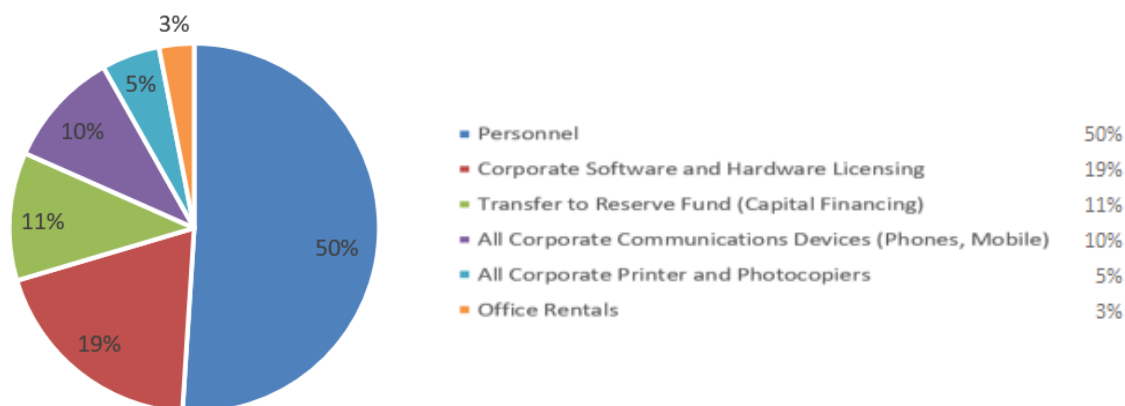
## What Are the Risks?

The City of London is facing increased risk from a technological, Information Security and service delivery perspective:

- Security is a major risk that ITS faces daily.
  - ITS intercepts over 36 million vulnerability exploit attempts each year;
  - South Western Ontario recently experienced the largest number of cyber-attacks in its history;
  - Cyber-attacks in Baltimore and Atlanta have been costed in the tens of millions of dollars.
- The majority of City of London services rely on ITS delivered computer hardware and software. ITS successfully responds to over 24,000 requests for service annually; achieving a 97% customer satisfaction level and a computing uptime of 99.97%
- Public discussion on the value of the ITS service, while welcomed, does create uncertainty for the staff which affects the retention and/or attraction of the necessary qualified staff in a very competitive market.
- The cost associated with maintenance of systems, especially those on the cloud continues to escalate at a significant rate.

## What Are the Costs?

The following represents the six largest cost centers in the ITS budget accounting for 98% of all ITS expenditures:



- Within the personnel line, non-unionized and unionized staffing ratios have remained consistent over the last ten years at approximately 70% union and 30% non-union.
- When 2010 is compared to 2019, a total of four union resources and four non-union resources have been added primarily to respond to the evolving cybersecurity threat and to deliver Council approved significant new technology projects for City of London Service Areas. Examples include the Transportation Intelligent Mobility Management System (TIMMS) and the Computerized Maintenance Management System (CMMS).
- Between 2015 and 2019, ITS delivered over 300 digital solutions.
- The majority of digital solutions were delivered with existing staffing levels.
- The capacity to deliver these new projects was realized through the implementation of operational and project management best practices.

## How Do We Compare?

To support Financial and Human Resource planning, ITS has also undertaken budget and staffing ratio benchmarking:

Benchmark	City of London ITS	Comparator	Impact
IT Spending as a % Revenue - Government	1.15%	2.5% <sup>1</sup>	The City of London would need to increase the ITS budget by \$19 million to meet the Computer Economics benchmark.
IT Staffing Ratios - State and Local Government	2.92%	3.6% - 4% <sup>2</sup>	The City of London would need to add 21 ITS employees to reach 3.6% or 34 employees to reach 4% to meet Gartner benchmarks.

1. Computer Economics, *IT Spending & Staffing Benchmarks 2018/2019 – Chapter 16 Government Sector Benchmarks*.
2. Gartner, *IT Key Metrics Data 2019: Key Industry Measures: Government – State and Local Analysis: Multiyear*.

<b>CONCLUSION</b>
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ITS has successfully delivered cost management actions totaling over \$1.5 million in ongoing savings and avoidance using a broad range of Service Review Tools. To continue to manage costs and as outlined further in 'Appendix A', ITS will zero-base the budget as part of each Multi-year budget process, further evolve the business management framework and Program Review undertakings, institute a new strategic approach to procurement, broaden the implementation of Continuous Improvement to all ITS employees and further manage the risk based relationship between public service delivery and the increasing cybersecurity threat.

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<b>RECOMMENDED BY:</b>							
<b>MARTIN HAYWARD, CPA, CGA            CITY MANAGER</b>							

## **Appendix A - ITS COST SAVINGS INITIATIVES AND POTENTIAL FUTURE OPPORTUNITIES**

### **Zero-Based Budgeting**

**Key Outcome:** ITS undertook two zero-based reviews between 2015 and 2019 resulting in \$415,000 in annual savings.

In 2015, \$320,000 in annual savings was identified in ITS and reallocated to the Multi-year base budget. In 2019 and on an annualized basis, \$95,000 was absorbed within the ITS budget to balance the 1.5% City of London budget target with vendor driven 2-6% increases in Corporate technology licensing and maintenance costs.

As part of the ITS financial strategy and with the support of Finance, ITS will continue to zero-base the ITS budget at the beginning of each Multi-year Budget process.

### **Program Reviews**

**Key Outcome:** ITS led program reviews have realized \$383,000 in ongoing annual cost savings and avoidance.

ITS has been identified as a corporate leader in Business Planning, Key Performance Indicator (KPI) Management and Efficiency and Effectiveness driven service improvement. The ITS business management framework has been adopted by other City of London Service Areas to support the effective delivery of service. Since 2014, an annual program review of the sixteen work areas within ITS has been undertaken as part of our business management process. Through the ITS business management framework, the review of over 200 KPIs on a monthly basis works in concert with the delivery of 172 efficiency and effectiveness undertakings resulting in ongoing service improvement.

Building on this business management framework, ITS reviewed and renegotiated the Corporate Mobile Devices and Services contract resulting in \$150,000 annual savings and \$33,000 in cost avoidance. ITS has also reviewed and renegotiated the Corporate print contract multiple times in the last three years resulting in over \$200,000 of annual cost avoidance.

ITS will continue to iterate and improve program reviews within the ITS business management framework resulting in efficiency and effectiveness gains. ITS will employ a cost certainty focused procurement strategy by leveraging Federal and Provincial Vendor of Records (VoR). ITS and Purchasing and Supply have created a new strategic procurement approach associated with VoR benchmarked RFPs that could yield additional cost savings.

### **Continuous Improvement**

**Key Outcome:** ITS has undertaken 172 Efficiency and Effectiveness and thirteen Lean Six Sigma specific actions resulting in \$81,000 in annual cost avoidance.

ITS has been identified as an early adopter of Continuous Improvement – Lean Six Sigma. Since 2014, ITS has taken a Service Area wide approach to driving continuous improvement. In 2019, ITS worked closely with the City Manager's Office to train all ITS managers in Lean Six Sigma best practices and identify thirteen additional processes for improvement. These best practices were then adopted in the ITS business management framework with an expectation that elements of all 16 ITS work areas will undertake Continuous Improvement reviews on an annual basis.

This service area wide adoption and direct connection of Continuous Improvement best practices to annual business planning is the first of its kind at the City of London. Key Continuous Improvement reviews were completed in the ITS Hardware and Division Support work areas yielding \$81,000 in annual cost avoidance.

Defects are identified as a waste in the Lean Six Sigma methodology and are addressed by ITS through our Customer Satisfaction Surveys. ITS provides the opportunity for feedback on all operational touch points with customers. ITS receives over 1700 completed surveys per year and in 2018 achieved a 97% satisfaction rating. All surveys yielding negative results are investigated by ITS management to ensure customer satisfaction and address any potential systemic concerns.

Wasted time and effort are identified as a waste in the Lean Six Sigma methodology and are addressed by ITS through a robust resource management program and system. ITS line managers, Business System Analysts and Hardware Service Technicians must account for their time on an hourly basis based on task assignment. This insight into labour allocation allows for focused follow-up should time waste be occurring while also providing aggregated information to support business planning, scheduling and strategic pivots.

Unused talent is identified as a waste in the Lean Six Sigma methodology and is addressed at ITS through a transparent and expectation driven performance management process. The ITS performance management process has been identified by Human Resources as a leading practice and is currently being augmented for use across the Corporation.

Through the ITS business management framework and with the help of the City Manager's Office, ITS will continue to iterate and improve the Continuous Improvement based elements identified above. Continuous Improvement training and direct involvement will be extended beyond Management to all ITS team members. ITS will undertake third-party resource management reviews focusing on the wastes identified in the Lean Six Sigma methodology.

## **Internal Audit**

**Key Outcome:** All currently identified ITS audit observations have been completed and signed-off by Deloitte.

Through the internal audit process, Deloitte reviewed and prepared two reports associated with Project Management in April of 2019.

1. ITS Portfolio Management and Project Management – Project Compliance
2. ITS Portfolio Management and Project Management – Methodology Maturity

The first report reviewed the ITS project management process and identified three medium priority observations for ITS to address. All three of the identified medium priority observations were addressed on-time and signed-off by Deloitte.

The second report reviewed project management from a broader Corporate perspective and identified one high priority observation. The conclusion of this Deloitte audit was as follows:

“The project management function within ITS is reaching a point where further efforts to mature the process will not result in significant benefits, unless the non-ITS functions of a PM methodology are implemented. Two options are available to further mature the current methodology: Option One (preferred), implement an organizational level Project Management Office (PMO); or Option Two, obtain greater non-ITS commitment to the current methodology.”

The Project Management Institute (PMI), a worldwide authority on project management, has determined that inadequate project management increases average project costs by 12%. ITS has implemented a PMI project management model from a service delivery and education perspective resulting in the highest concentration of certified Project Management Professionals (PMP) in the Corporation.

Further to the Summary 2019-2021 Audit Plan by Audit Universe Area presented by Deloitte, ITS will be involved in nine corporate audit items during this time period. ITS will be involved in 35% of all corporate audit items during the 2019-2021 time period. The ITS operating budget accounts for 2.7% of the operating budget of the City of London.

## **Organization Reviews**

**Key Outcome:** ITS has successfully completed three Organizational Reviews in the past seven years resulting in \$700,000 in annual savings.

To ensure ITS organizational structure aligns with Council Strategy, service delivery expectations, industry changes and resourcing, Organizational Reviews were undertaken in 2012, 2014 and 2017. The 2012 and 2014 Organizational reviews resulted in a complete overhaul of how ITS is structured. Analysis was undertaken to best connect technical and customer needs with ITS resources and expertise. These reviews resulted in an annual savings of \$700,000.

The 2017 Organizational review was in response to the ever-evolving Information Security threat environment. On an annual basis the City of London experiences over 36,000,000 confirmed vulnerability exploitation attempts on our systems and this number is expected to increase annually. To respond to this environmental change and associated threat, greater focus and additional resources were dedicated to the Information Security and Network Services work areas of ITS.

Given the nature of the Technology Industry, and as seen in the above actions, ITS will continue to monitor shifts and changes from a Council Strategy, service delivery expectation, industry trends and resourcing perspective. In response to these shifts, ITS will undertake additional organizational reviews.

## Asset Reviews

**Key Outcome:** Through the implementation of thoughtful financial, technical and project planning, ITS has improved the overall condition of City of London Information Technology Assets without incurring significant additional costs or negatively impacting service delivery.

Result	ITS 2014	ITS 2019
Percent of assets in Good or Very Good condition	38%	61%
Percent of assets in Poor or Very Poor condition	17%	9%

ITS will continue to work with Corporate Asset Management (CAM) and Finance to ensure lifecycle driven Capital and Operating budgets are closely aligned with asset condition resulting in a reduction in the probability of public service disruption.

## Cybersecurity Risk Management

In addition to the cost savings, cost avoidance and continuous improvement actions identified in this report, it is essential to also articulate the work of ITS to reduce and manage cybersecurity risk. The direct financial impact and service delivery disruption that can be caused by malware, ransomware, phishing and data breaches can be expressed in a financial range from thousands of dollars to the tens of millions. Recent cybersecurity events in Atlanta and Baltimore have been estimated at a cost of \$17 million and \$18 million, respectively. Unfortunately, there is no 'safe harbour' free from Information Technology risks: all systems have vulnerabilities. The ITS team works closely with cybersecurity experts to mitigate risk to the degree that is feasible while balancing service delivery expectations and resourcing. These actions serve to reduce overall Information Technology risk and potential financial impacts.

**APPENDIX B – CITY OF LONDON SERVICE REVIEW TOOLKIT**

<b>Service Review Tool</b>	<b>Description</b>	<b>Purpose</b>
Lean Six Sigma	<p>Lean Six Sigma (LSS) is defined as a set of concepts, principles and tools used to create and deliver the most value from the customer’s perspective while consuming the fewest resources and fully utilizing the skills and knowledge of those who do the work.<sup>1</sup></p> <p>The City’s LSS initiative is based upon a team structure where members work collaboratively to identify opportunities for improvement in service delivery and operational practices to increase efficiency, capacity and quality of the product or service.</p>	<p>LSS identifies and eliminates unnecessary steps, streamlines processes and ultimately improves value for the end users (our customers).</p> <p>LSS aligns with Council’s 2019-23 Strategic Plan vision, mission and values, as well as the strategy to “Promote and strengthen continuous improvement practices” under the “Leading in Public Service” strategic area of focus.</p>
Internal Audit	<p>Internal auditing is an independent, objective assurance and consulting activity designed to add value and improve an organization’s operations. It helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes.<sup>2</sup></p>	<p>Assist Civic Administration, Audit Committee and Council in fulfilling their oversight responsibilities.</p> <p>Provide independent, objective audit and advisory services designed to add value and improve the effectiveness of the City’s control, compliance and governance processes.</p>
Zero-based Budgeting	<p>Zero-based Budgeting (or Zero-based Reviews) refers to the methodology of building a budget “from the ground up” to achieve the level of service planned. Zero-based Reviews are scalable and may be conducted at the service, business unit or object account level.</p>	<p>Identification of the necessary resources to deliver the unit’s objectives/outcomes asking the following questions:</p> <ul style="list-style-type: none"> <li>• Is the program/service effective? – Are we doing the right thing? Is the service achieving the objectives desired by Council or the Administration?</li> <li>• If effective, is the program/service efficient? – Are we doing things in the right way? Could this program be delivered in a way that is less costly, but achieves the same goals?</li> </ul> <p>Avoids an “incremental increase” budget approach.</p> <p>Identify opportunities to reallocate budget to higher priority corporate initiatives (i.e. Service Review Targets).</p>

1 As defined by the Lean Enterprise Institute.

2 As defined by the Institute of Internal Auditors.

Service Review Tool	Description	Purpose
Program Reviews	Program Reviews refers to the detailed analysis of existing programs (e.g. grants, loans, revenue streams) provided and/or delivered by the Corporation.	<p>Determine the alignment of the program being reviewed with the Corporation's Strategic Plan.</p> <p>Assess the effectiveness and efficiency of the program in achieving the stated goals and associated key performance metrics of that program. Consider the financial sustainability of the program.</p>
Organizational Reviews	Organizational reviews help ensure Service Area organizational structures are designed to be able to deliver on Council's Strategic Plan, leverage best practices, enhance collaboration and eliminate duplication within and across Service Areas with the goal to create effective and efficient organizational structures that provide optimum service delivery and flexibility for future growth and increased work demands.	<p>Refine our structure to ensure it aligns and supports Council's Strategic Plan.</p> <p>Instil clarity of focus and accountability by clearly defining roles and responsibilities.</p> <p>Eliminate duplication and confusion in service delivery including examining forms of alternate service delivery.</p> <p>Promote efficiencies and effectiveness by bringing activities that require co-ordination together under one Division/Service Area with clear boundaries and defined processes.</p> <p>Ensure both internal and external models for delivering services are aligned and mutually supportive with clearly defined roles.</p>
Asset Reviews	Administration is undertaking a comprehensive review of major City-owned assets to assess the future of the assets and whether any candidates for disposal/sale emerge for Council consideration.	<p>Establish a Council policy to inform the allocation of proceeds from the sale of a major asset.</p> <p>Establish a clear timeline for future reviews of City-owned assets.</p> <p>Review two categories of assets:</p> <ul style="list-style-type: none"> <li>• Class A (Vacant Land and Buildings)</li> <li>• Class C (Major Venues, Non-Core Services and Assets)</li> </ul>
"Deep Dive" Reviews	"Deep Dive" Reviews examine service delivery and opportunities for associated cost savings. Reviews will be prioritized based on a review of baseline information and community perspectives.	<p>Comprehensive review of City of London services to examine the following:</p> <ul style="list-style-type: none"> <li>• Levels of service and possible service level adjustments</li> <li>• Alternative service delivery opportunities</li> <li>• Potential service reductions or eliminations</li> </ul>

<b>TO:</b>	<b>CHAIR AND MEMBERS STRATEGIC PRIORITIES AND POLICY COMMITTEE MEETING ON OCTOBER 28, 2019</b>
<b>FROM:</b>	<b>CATHY SAUNDERS CITY CLERK</b>
<b>SUBJECT:</b>	<b>AMENDMENTS TO CONSOLIDATED FEES AND CHARGES BY-LAW</b>

**RECOMMENDATION**

That, on the recommendation of the City Clerk, with the concurrence of the Managing Director, Corporate Services and City Treasurer, Chief Financial Officer, the attached proposed by-law (Appendix "A") BE INTRODUCED at the Municipal Council meeting on November 12, 2019 for the purpose of repealing By-law No. A-53, as amended, being "A by-law to provide for Various Fees and Charges" and replacing it with a new Fees and Charges By-law that adds and adjusts certain fees and charges for services or activities provided by the City of London".

**PREVIOUS REPORTS PERTINENT TO THIS MATTER**

None.

**BACKGROUND**

Section 391(1) of the *Municipal Act, 2001*, S.O. 2001, c.25, authorizes a municipality to impose fees or charges on persons,

- (a) for services or activities provided or done by or on behalf of it;
- (b) for costs payable by it for services or activities provided or done by or on behalf of any other municipality or any local board; and
- (c) for the use of its property including property under its control.

On October 25, 2016, Municipal Council enacted Fees and Charges By-law A-51 which represented the Municipalities first multi-year Fees and Charges By-law. As the Municipal Council was also in the process of adopting a multi-year budget, a multi-year Fees and Charges By-law was deemed to be appropriate. This would allow not only the Municipality, but also the public, to be aware of any potential changes to fees and charges related to the provision of service.

The Civic Administration will be tabling the 2020-2023 Multi-Year Budget at the Strategic Priorities and Policy Committee meeting to be held on December 9, 2019. As a result, the Civic Administration is bringing forward for Municipal Council's consideration, the attached proposed multi-year Fees and Charges By-law (Appendix "A") which will coincide with the term of the proposed Multi-Year Budget.

Summary of 2020-2023 Proposed Changes to Fees and Charges

Prior to preparing the proposed Fees and Charges By-law, the Civic Administration reached out to users of services to advise them of the proposed changes.

Schedules 1, 2, 3 and 4 to the attached proposed by-law outline the Service Areas' proposed 2020, 2021, 2022 and 2023 (respectively) fees and charges. Any proposed new fees, as well as increases or decreases in fees, are shown in bold on Schedules 1, 2, 3 and 4 to the proposed by-law.

The key proposed fees and charges changes are summarized below. Any fee that is eliminated is indicated with a strike-out.

**Environmental Services**

*Environmental Action Programs & Reporting*

Environmental Action Programs & Reporting is proposing to introduce a "User Fee" for Electric Vehicle (EV) charging to recover the costs related to electricity usage, lifecycle replacement of EV chargers and on-going operations and maintenance (O&M).



Service/Activity	Unit of Measure	Current Fee	2020 PROPOSED		
			Effective Date	Fee	% Change
<b>Electric Vehicle Charging</b>	Per Hour	<b>New</b>	<b>Jan. 1/20</b>	<b>\$1.85</b>	<b>NEW</b>

*Garbage Recycling and Composting*

The following new and/or increased fees are being proposed to assist with cost recovery for providing the service:

- an increased fee for recycling for multi-residential buildings for additional or return pickup service.
- a new per unit fee for twice per week collection of recycle materials at multi-residential buildings.
- an increased fee for additional or return pick up service for garbage, collection and disposal for multi-residential buildings.
- a new fee for household hazardous special waste services for Elgin County.

A reduction in the fees for appliances containing ozone depleting substances is being proposed as a result of a new service provider.

Service/Activity	Unit of Measure	Current Fee	2020 PROPOSED		
			Effective Date	Fee	% Change
<b><u>Recycling &amp; Composting</u></b>					
Multi-Residential Buildings-Additional or Return pickup service requested	Event	\$50.00	<b>Jan. 1/20</b>	<b>\$130.00</b>	<b>160.0%</b>
Multi-Residential Buildings-Twice per week collection	Per unit per year		<b>Jan. 1/20</b>	<b>\$4.50</b>	<b>New</b>
<b><u>Garbage Collection &amp; Disposal</u></b>					
Multi-Residential Buildings-Additional or Return pickup service requested	Event	\$50.00	<b>Jan. 1/20</b>	<b>\$130.00</b>	<b>160.0%</b>
Household Hazardous Special Waste - Elgin County	Agreement		<b>Jan. 1/20</b>	<b>Agreement</b>	<b>New</b>
Drop-off Depot Fees: Renovation Materials Appliances Containing Ozone Depleting Substances	Unit	\$35.00	<b>Jan. 1/20</b>	<b>\$20.00</b>	<b>-42.9%</b>

In 2021 and beyond, inflationary cost increases are being proposed to be applied to business waste fees - minimum vehicle tare weight of 10 tonnes - charge account only, recycling process residuals, daily cover tipping fees and brownfield waste tipping fees to recover costs to provide the services.

Service/Activity	Unit of Measure	2021 PROPOSED			2023 PROPOSED		
		Effective Date	Fee	% Change	Effective Date	Fee	% Change
Business Waste - minimum vehicle tare weight of 10 tonnes - charge account only	Tonne	<b>Jan. 1/21</b>	<b>\$45.00</b>	<b>2.3%</b>	<b>Jan. 1/23</b>	<b>\$46.00</b>	<b>2.2%</b>
Recycling Process Residuals	Tonne	<b>Jan. 1/21</b>	<b>\$39.00</b>	<b>2.6%</b>	<b>Jan. 1/23</b>	<b>\$40.00</b>	<b>2.6%</b>
Daily Cover Tipping Fee	Tonne	<b>Jan. 1/21</b>	<b>\$10.50</b>	<b>5.0%</b>	<b>Jan. 1/23</b>	<b>\$11.00</b>	<b>4.8%</b>
Brownfield Waste Tipping Fee	Tonne	<b>Jan. 1/21</b>	<b>\$33.00</b>	<b>3.1%</b>	<b>Jan. 1/23</b>	<b>\$34.00</b>	<b>3.0%</b>

## Parks, Recreation & Neighbourhood Services

User Fees for recreational services and facilities are re-assessed periodically, with a number of factors being considered in order to ensure that programs, services, facilities and opportunities remain accessible, affordable and inclusive of all residents. This consideration includes operating costs, market analysis of other similar programs, capital developments and target markets. Parks and Recreation Services is recommending a variety of increases and decreases in the areas outlined below.

### Neighbourhood and Recreation Services

#### *Aquatics*

Swim lessons range in the number of classes from 6 to 10 depending on the season. To ease understanding and consistency for customers, classes are being proposed to be identified by the cost per class. Pass rates for individual, 10 swim, and 3 month passes have not been increased in a number of years and reflect inflationary costs.

Service/Activity	Current Fee	2020 PROPOSED				
		Effective Date	Fee	Effective Date	Fee	% Change
<b>Aquatics</b>						
<b>Lessons: (all pools)</b>						
<del>Swim Lesson - Child - 30 Min - 7 Classes</del>	<del>\$68.00</del>					
<del>Swim Lesson - Child - 45 Min - 7 Classes</del>	<del>\$82.00</del>					
<del>Swim Lesson - Child - 30 Min - 10 Classes</del>	<del>\$98.00</del>					
<del>Swim Lesson - Child - 45 Min - 10 Classes</del>	<del>\$118.00</del>					
<del>Swim Lesson - Child - 30 Min - 10 Classes - Unheated</del>	<del>\$88.00</del>					
<del>Swim Lesson - Child - 45 Min - 10 Classes - Unheated</del>	<del>\$106.00</del>					
<del>Swim Lesson - Adult - 45 Min - 7 Classes</del>	<del>\$94.00</del>					
<del>Swim Lesson - Adult - 45 Min - 10 Classes</del>	<del>\$136.00</del>					
<del>Swim Lesson - Adult - 45 Min - 10 Classes - Unheated</del>	<del>\$122.00</del>					
<del>Swim Lesson - Private - 30 Min - 7 Classes</del>	<del>\$177.00</del>					
<del>Swim Lesson - Private - 30 Min - 5 Classes</del>	<del>\$139.00</del>					
<del>Swim Lesson - Private - 30 Min - 5 Classes - Unheated</del>	<del>\$125.00</del>					
<del>Swim Lesson - Semi Private - 30 Min - 7 Classes</del>	<del>\$124.00</del>					
<del>Swim Lesson - Semi Private - 30 Min - 5 Classes</del>	<del>\$97.00</del>					
<del>Swim Lesson - Semi Private - 30 Min - 5 Classes - Unheated</del>	<del>\$88.00</del>					
Swim Lesson - Child - 30 Min - per class		Jan. 1/20	\$10.00			New
Swim Lesson - Child - 45 Min - per class		Jan. 1/20	\$12.00			New
Swim Lesson - Adult - 45 Min - per class		Jan. 1/20	\$12.70			New
Swim Lesson - Private - 30 Min - per class		Jan. 1/20	\$24.69			New
Swim Lesson - Semi Private - 30 Min - per class		Jan. 1/20	\$19.00			New
Swim Lesson - SU - Private - 30 Min - per class		Jan. 1/20	\$27.20			New
Swim Lesson - SU - Semi Private - 30 Min - per class		Jan. 1/20	\$17.28			New
Swim Lesson - Low Ratio - per class		Jan. 1/20	\$12.85			New
<b>Admissions:</b>						
Family Per Visit Admission	\$14.50	Jan. 1/20	\$15.00			3.4%
<b>Passes:</b>						
Family Pass Full Summer	\$173.00	Jan. 1/20	\$200.00			15.6%
Family Pass 1/2 Summer	\$96.00	Jan. 1/20	\$110.00			14.6%
Child 10 Visit Pass		Jan. 1/20	\$25.25			New
Child 3 Month Pass	\$93.00	Jan. 1/20	\$105.00			12.9%

Adult 10 Visit Pass		Jan. 1/20	\$46.00			New
Adult 3 Month Pass	\$165.00	Jan. 1/20	\$186.00			12.7%
Senior 10 Visit Pass		Jan. 1/20	\$38.25			New
Senior 3 Month Pass	\$116.81	Jan. 1/20	\$132.00			13.0%
<b>Outdoor Pool Rental:</b>						
Heated	\$87.00	Jan. 1/20	\$89.00			2.3%
Thames Pool - Entire facility	\$301.50	Jan. 1/20	\$307.50			2.0%
Wading Pools	\$28.50	Jan. 1/20	\$30.00			5.3%
<b>South London:</b>						
Corporate	\$158.00			Sep. 1/20	\$161.00	1.9%
Affiliates	\$141.00			Sep. 1/20	\$144.00	2.1%
<b>Canada Games Aquatic Centre</b>						
Corporate	\$254.00			Sep. 1/20	\$259.00	2.0%
Affiliates	\$216.00			Sep. 1/20	\$220.00	1.9%
<b>Carling Heights Optimist Community Centre</b>						
Corporate	\$91.50			Sep. 1/20	\$93.00	1.6%
Affiliates	\$83.00			Sep. 1/20	\$84.50	1.8%
Birthday Parties (per child)	\$14.00	Jan. 1/20	\$15.00			7.1%
<b>Outdoor Pools:</b>	-					
—Child Admission	\$3.25					
—Adult Admission	\$4.75					
—Adult Pass	\$100.00					
—Child Pass	\$80.00					
—Family Pass Full Summer	\$173.00					
—Family Pass 1/2 Summer	\$96.00					
<b>Pool Rental:</b>	-					
Heated	\$87.00					
Unheated	\$73.50					
Thames Pool – Entire facility	\$301.50					
Thames Pool – 50m pool	\$215.50					
Thames Pool – Diving Area	\$63.00					
Thames Pool – Water Slide	\$46.00					
Thames Pool – 50 m Lane	\$27.00					
Thames Pool – Beach	\$46.00					
Wading Pools	\$28.50					
<b>Indoor Pools:</b>	-					
—Leadership & Specialty Courses	\$10.00-					
	\$500.00					
—Leadership 2nd Chance Fee 80%	-					
Discount on original fee						
—Promotional Admission	\$0.00-					
	\$10.00					
<b>Child Admission:</b>	-					
—Per Visit Admission	\$4.25					
—20 Visit Pass	\$50.50					
—3 Month Pass	\$93.00					
<b>Adult Admission:</b>	-					
—Per Visit Admission	\$6.00					
—20 Visit Pass	\$92.00					
—3 Month Pass	\$165.00					
<b>Senior Admission:</b>	-					
—Per Visit Admission	\$5.00					
—20 Visit Pass	\$76.50					
—3 Month Pass	\$116.81					
Family Admission	\$14.50					
<b>South London:</b>	-					
—Corporate	\$158.00					
—Affiliates	\$141.00					
<b>Canada Games Aquatic Centre</b>	-					
—Corporate	\$254.00					
—Affiliates	\$216.00					
—Major Meets (Per Council Directive)	\$186.00					
<b>CHOCC</b>	-					
—Corporate	\$91.50					
—Affiliates	\$83.00					
Guard Costs (per hour)	\$29.00					
Birthday Parties (per child)	\$14.00					

Fee to ride slide for Birthday parties (South London)	\$2.00				
Leadership Manuals	\$10.00- \$200.00				
Items for Sale	-				

Service/Activity	2021 PROPOSED				
	Effective Date	Fee	Effective Date	Fee	% Change
<b>Aquatics</b>					
Swim Lesson - Child - 30 Min - per class	Jan. 1/21	\$10.25			2.5%
Swim Lesson - Child - 45 Min - per class	Jan. 1/21	\$12.25			2.1%
Swim Lesson - Adult - 45 Min - per class	Jan. 1/21	\$12.95			2.0%
Swim Lesson - Private - 30 Min - per class	Jan. 1/21	\$25.53			3.4%
Swim Lesson - SU - Semi Private - 30 Min - per class	Jan. 1/21	\$17.85			3.3%
Swim Lesson - Low Ratio - per class	Jan. 1/21	\$13.10			1.9%
<b>Outdoor Pool Rental:</b>					
Heated	Jan. 1/21	\$90.00			1.1%
Thames Pool - Entire facility	Jan. 1/21	\$313.50			2.0%
<b>South London:</b>					
Corporate	Jan. 1/21	\$161.00	Sep. 1/21	\$164.00	1.9%
Affiliates	Jan. 1/21	\$144.00	Sep. 1/21	\$147.00	2.1%
<b>Canada Games Aquatic Centre</b>					
Corporate	Jan. 1/21	\$259.00	Sep. 1/21	\$264.00	1.9%
Affiliates	Jan. 1/21	\$220.00	Sep. 1/21	\$224.00	1.8%
<b>Carling Heights Optimist Community Centre</b>					
Corporate	Jan. 1/21	\$93.00	Sep. 1/21	\$95.00	2.2%
Affiliates	Jan. 1/21	\$84.50	Sep. 1/21	\$86.00	1.8%
Birthday Parties (per child)	Jan. 1/21	\$16.50			10.0%

Service/Activity	2022 PROPOSED				
	Effective Date	Fee	Effective Date	Fee	% Change
<b>Aquatics</b>					
Swim Lesson - Child - 30 Min - per class	Jan. 1/22	\$10.50			2.4%
Swim Lesson - Child - 45 Min - per class	Jan. 1/22	\$12.50			2.0%
Swim Lesson - Adult - 45 Min - per class	Jan. 1/22	\$13.20			1.9%
Swim Lesson - Private - 30 Min - per class	Jan. 1/22	\$26.37			3.3%
Swim Lesson - SU - Semi Private - 30 Min - per class	Jan. 1/22	\$18.42			3.2%
Swim Lesson - Low Ratio - per class	Jan. 1/22	\$13.35			1.9%
<b>Admissions:</b>					
Child Per Visit Admission	Jan. 1/22	\$4.50			5.9%
Adult Per Visit Admission	Jan. 1/22	\$6.25			4.2%
Senior Per Visit Admission	Jan. 1/22	\$5.25			5.0%
Family Per Visit Admission	Jan. 1/22	\$16.00			6.7%
<b>Passes:</b>					
Family Pass Full Summer	Jan. 1/22	\$225.00			12.5%
Family Pass 1/2 Summer	Jan. 1/22	\$124.00			12.7%
Child 10 Visit Pass	Jan. 1/22	\$27.00			6.9%
Child 3 Month Pass	Jan. 1/22	\$110.00			4.8%
Adult 10 Visit Pass	Jan. 1/22	\$47.75			3.8%
Adult 3 Month Pass	Jan. 1/22	\$195.00			4.8%
Senior 10 Visit Pass	Jan. 1/22	\$40.00			4.6%
Senior 3 Month Pass	Jan. 1/22	\$138.00			4.5%
<b>Outdoor Pool Rental:</b>					
Heated	Jan. 1/22	\$92.00			2.2%
Thames Pool - Entire facility	Jan. 1/22	\$320.00			2.1%
<b>South London:</b>					
Corporate	Jan. 1/22	\$164.00	Sep. 1/22	\$167.00	1.8%
Affiliates	Jan. 1/22	\$147.00	Sep. 1/22	\$150.00	2.0%

<b>Canada Games Aquatic Centre</b>					
Corporate	Jan. 1/22	\$264.00	Sep. 1/22	\$269.50	2.1%
Affiliates	Jan. 1/22	\$224.00	Sep. 1/22	\$229.00	2.2%
<b>Carling Heights Optimist Community Centre</b>					
Corporate	Jan. 1/22	\$95.00	Sep. 1/22	\$97.00	2.1%
Affiliates	Jan. 1/22	\$86.00	Sep. 1/22	\$88.00	2.3%
Birthday Parties (per child)	Jan. 1/22	\$18.25			10.6%

Service/Activity	2023 PROPOSED				
	Effective Date	Fee	Effective Date	Fee	% Change
<b>Aquatics</b>					
Swim Lesson - Private - 30 Min - per class	Jan. 1/23	\$27.20			3.1%
Swim Lesson - SU - Semi Private - 30 Min - per class	Jan. 1/23	\$19.00			3.1%
<b>Outdoor Pool Rental:</b>					
Heated	Jan. 1/23	\$94.00			2.2%
Thames Pool - Entire facility	Jan. 1/23	\$326.00			1.9%
<b>South London:</b>					
Corporate	Jan. 1/23	\$167.00	Sep. 1/23	\$171.00	2.4%
Affiliates	Jan. 1/23	\$150.00	Sep. 1/23	\$153.00	2.0%
<b>Canada Games Aquatic Centre</b>					
Corporate	Jan. 1/23	\$269.50	Sep. 1/23	\$275.00	2.0%
Affiliates	Jan. 1/23	\$229.00	Sep. 1/23	\$233.00	1.7%
<b>Carling Heights Optimist Community Centre</b>					
Corporate	Jan. 1/23	\$97.00	Sep. 1/23	\$99.00	2.1%
Affiliates	Jan. 1/23	\$88.00	Sep. 1/23	\$90.00	2.3%
Birthday Parties (per child)	Jan. 1/23	\$20.00			9.6%

#### Arenas

##### Recreational Drop-In Fees

Family recreation drop-in fees are proposed to be increased to reflect the change of definition from 2 adults and 2 children in 2019; in 2020 this definition will change to 1-2 adults and up to 4 children. This aligns with Aquatics' Family Admission definition. The 10 visit pass has been added to replace the 20 visit pass. Adult recreation drop-in fees will increase to offset inflationary costs.

##### North London Centre Rollerskating Admission

North London Optimist Community Centre rollerskating admissions and rentals are proposed to be increased to offset higher operational costs and costs incurred through the new third party rollerskating provider.

##### Seniors Centres and Programs

Fee ranges for seniors centres bus trips and special events are proposed to be increased to better reflect actual costs, and in an effort to offset food, operational, and transportation costs. A range of fees for Seniors Centre Member Programs is proposed to be added as they have previously not been included in past User Fee Detail Reports. This proposed range of fees does not reflect an increase from 2019 charges.

A new Seniors Satellite Multi-Site Membership Bundle option is proposed to be introduced to provide for an affordable option for members who wish to join 3+ Satellites.

Service/Activity	Current Fee	2020 PROPOSED				
		Effective Date	Fee	Effective Date	Fee	% Change
<b>Arenas</b>						
<b>Public Skating Admissions:</b>						
Public Skate: Adult	\$4.25	Jan. 1/20	\$4.25	Sept. 1/20	\$4.50	5.9%
Public Skate: Youth (13-18)	\$3.50	Jan. 1/20	\$3.50	Sept. 1/20	\$3.75	7.1%
Public Skate: Child	\$3.25	Jan. 1/20	\$3.25	Sept. 1/20	\$3.50	7.7%

Public Skate: PD Day	\$3.25	Jan. 1/20	\$3.25	Sept. 1/20	\$3.50	7.7%
Public Skate: Seniors	\$3.50	Jan. 1/20	\$3.50	Sept. 1/20	\$3.75	7.1%
Family Pass	\$8.00	Jan. 1/20	\$8.00	Sept. 1/20	\$8.25	3.1%
Child 20 Skate Pass	\$43.75	Jan. 1/20	\$43.75	Sept. 1/20	\$44.00	0.6%
Teen 20 Skate Pass	\$48.00	Jan. 1/20	\$48.00	Sept. 1/20	\$48.50	1.0%
Adult 20 Skate Pass	\$61.25	Jan. 1/20	\$61.25	Sept. 1/20	\$62.00	1.2%
Senior 20 Skate Pass	\$48.00	Jan. 1/20	\$48.00	Sept. 1/20	\$49.00	2.1%
Family 20 Skate Pass	\$96.00	Jan. 1/20	\$96.00	Sept. 1/20	\$97.00	1.0%
Ice Activity: Shinny Hockey (Per person per session)	\$8.00	Jan. 1/20	\$8.00	Sept. 1/20	\$8.25	3.1%
Ticket Ice (Per person per session)	\$9.50	Jan. 1/20	\$9.50	Sept. 1/20	\$10.00	5.3%
<b>Learn to Skate:</b>						
Learn-to-Skate (Pre-School)	\$52.00	Jan. 1/20	\$52.00	Sept. 1/20	\$53.00	1.9%
Learn-to-Skate (Child)	\$56.50	Jan. 1/20	\$56.50	Sept. 1/20	\$57.50	1.8%
Learn-to-Skate (Adult)	\$101.00	Jan. 1/20	\$101.00	Sept. 1/20	\$103.00	2.0%
<b>Ice Rates (Per Hour):</b>						
Winter Rental: Minor Affiliate	\$175.50	Jan. 1/20	\$175.50	Sept. 1/20	\$178.00	1.4%
Winter Rental: Minor Prime	\$187.50	Jan. 1/20	\$187.50	Sept. 1/20	\$190.00	1.3%
Winter Rental: Standard (Adult)	\$234.00	Jan. 1/20	\$234.00	Sept. 1/20	\$238.00	1.7%
Winter Rental: Standard Adult Contract	\$222.50	Jan. 1/20	\$222.50	Sept. 1/20	\$226.00	1.6%
Winter Rental: Special/Last Minute Non Prime Time	\$107.00	Jan. 1/20	\$107.00	Sept. 1/20	\$109.00	1.9%
Winter Rental: Special/Last Minute Prime Time	\$135.00	Jan. 1/20	\$135.00	Sept. 1/20	\$137.00	1.5%
Winter Rental: Commercial Non-Prime Standard	\$246.00	Jan. 1/20	\$246.00	Sept. 1/20	\$250.00	1.6%
Non-Prime Standard	\$187.50	Jan. 1/20	\$187.50	Sept. 1/20	\$190.00	1.3%
Non-Prime - Minor	\$150.00	Jan. 1/20	\$150.00	Sept. 1/20	\$152.50	1.7%
Non-Prime - Commercial	\$197.00	Jan. 1/20	\$197.00	Sept. 1/20	\$200.00	1.5%
Off-season - Adult	\$246.00	<b>Jan. 1/20</b>	<b>\$250.00</b>			1.6%
Off-season - Minor	\$197.00	<b>Jan. 1/20</b>	<b>\$200.00</b>			1.5%
Off-season - Minor Non Prime	\$154.50	<b>Jan. 1/20</b>	<b>\$157.00</b>			1.6%
Off-season - Commercial	\$258.00	<b>Jan. 1/20</b>	<b>\$262.00</b>			1.6%
Year Round Dry Pad: Adult	\$57.00	Jan. 1/20	\$57.00	Sept. 1/20	\$58.00	1.8%
Year Round Dry Pad: Minor	\$43.00	Jan. 1/20	\$43.00	Sept. 1/20	\$44.00	2.3%
Year Round Dry Pad: Commercial	\$56.73	Jan. 1/20	\$56.73	Sept. 1/20	\$58.00	2.2%
Contract Amendment Fee (per amendment)	\$6.37	<b>Jan. 1/20</b>	<b>\$6.50</b>			2.0%
High School Hockey Service Fee	\$15.00	<b>Jan. 1/20</b>	<b>\$15.50</b>			3.3%
Storage Fee - Small (per year)	\$221.24	<b>Jan. 1/20</b>	<b>\$225.00</b>			1.7%
Storage Fee - Large (per year)	\$442.48	<b>Jan. 1/20</b>	<b>\$449.00</b>			1.5%
<b>Gymnasium Rentals (hourly)</b>						
Large	\$100.34	<b>Jan. 1/20</b>	<b>\$101.85</b>			1.5%
Medium	\$45.69	<b>Jan. 1/20</b>	<b>\$46.38</b>			1.5%
Small	\$38.23	<b>Jan. 1/20</b>	<b>\$38.80</b>			1.5%
<b>Meeting Rooms Rentals (hourly)</b>						
Standard	\$27.47	<b>Jan. 1/20</b>	<b>\$27.88</b>			1.5%
Large	\$38.23	<b>Jan. 1/20</b>	<b>\$38.80</b>			1.5%
<b>Court Rentals (hourly)</b>						
Volleyball court	\$38.23	<b>Jan. 1/20</b>	<b>\$38.80</b>			1.5%
Badminton/Pickleball court	\$24.76	<b>Jan. 1/20</b>	<b>\$25.13</b>			1.5%
<b>Recreational Drop-In-Fees:</b>						
Adult	\$4.50	<b>Jan. 1/20</b>	<b>\$4.75</b>			5.6%
Family	\$6.75	<b>Jan. 1/20</b>	<b>\$10.00</b>			48.1%
<b>10 Visit Pass:</b>						
Child		<b>Jan. 1/20</b>	<b>\$21.90</b>			New
Youth		<b>Jan. 1/20</b>	<b>\$21.90</b>			New
Adult		<b>Jan. 1/20</b>	<b>\$37.83</b>			New
Older Adult/Senior		<b>Jan. 1/20</b>	<b>\$35.84</b>			New
Family		<b>Jan. 1/20</b>	<b>\$79.65</b>			New
<b>20 Visit Pass:</b>						
—Child	\$43.02	Jan 1/20	-			
—Youth	\$43.02	Jan 1/20	-			

—Adult	\$68.94	Jan 1/20	-		
—Older Adult/Senior	\$68.94	Jan 1/20	-		
—Family	\$107.64	Jan 1/20	-		
<b>North London Centre</b>					
<b>Memberships:</b>					
Adult Racquets (tennis/squash)	\$182.09	Jan. 1/20	\$184.82		1.5%
Adult Racquets - Spouse of a member	\$110.22	Jan. 1/20	\$111.87		1.5%
Seniors (55+) Racquets	\$110.22	Jan. 1/20	\$111.87		1.5%
Youth (under 19) Racquets	\$110.22	Jan. 1/20	\$111.87		1.5%
Family Racquets	\$323.85	Jan. 1/20	\$328.71		1.5%
Squash	\$66.08	Jan. 1/20	\$67.07		1.5%
<b>Tennis Court Bookings:</b>					
Member - Prime	\$25.80	Jan. 1/20	\$26.19		1.5%
Member - Non Prime	\$20.64	Jan. 1/20	\$20.95		1.5%
Member - same day booking	\$17.04	Jan. 1/20	\$17.30		1.5%
Non Member - Prime	\$33.83	Jan. 1/20	\$34.34		1.5%
Non Member - Non Prime	\$26.78	Jan. 1/20	\$27.18		1.5%
Non Member - same day booking	\$21.30	Jan. 1/20	\$21.62		1.5%
<b>Squash:</b>					
Member - Prime	\$13.80	Jan. 1/20	\$14.01		1.5%
Member - Non Prime	\$11.28	Jan. 1/20	\$11.45		1.5%
Non Member - Prime	\$17.21	Jan. 1/20	\$17.47		1.5%
Non Member - Non Prime	\$14.11	Jan. 1/20	\$14.32		1.5%
<b>Rollerskating Admission:</b>					
Seniors (55+)		Jan. 1/20	\$7.00		New
Adult and Adult Programs	\$7.25	Jan. 1/20	\$7.50		3.4%
Child	\$5.00	Jan. 1/20	\$5.25		5.0%
Skate Rental	\$3.75	Jan. 1/20	\$4.00		6.7%
<b>10 Visit Skate Pass:</b>					
Seniors (55+)		Jan. 1/20	\$55.75		New
Adult	\$58.00	Jan. 1/20	\$59.73		3.0%
Child	\$40.00	Jan. 1/20	\$41.81		4.5%
<b>20 Visit Skate Pass:</b>					
Adult	\$116.00				
Child	\$80.00				
<b>Seniors Centres and Programs</b>					
Membership Fees:					
Seniors Centre Member Programs		Jan. 1/20	\$1.00- \$5.00		New
Senior Satellites (Per Year)		Jan. 1/20	\$28.80		New
Multi-Site Bundle					
Special Events	\$5.91 - \$13.46	Jan. 1/20	\$8.00- \$14.00		N/A
Bus Trips	\$75.38 - \$208.92	Jan. 1/20	\$80.00- \$120.00		N/A
Program Fees	<del>\$29.07</del> \$77.64				
<b>Community Recreation &amp; Leisure Programs</b>					
<b>Youth Programs</b>					
Fall/Winter/Spring (Average Fee-8 weeks)	\$34.81	Jan. 1/20	\$34.81	Apr 1/20	\$35.33 1.5%
Day Camp (per week):					
Neighbourhood Camp Base Fee	\$134.27	Jan. 1/20	\$134.27	Apr 1/20	\$136.28 1.5%
Specialty Theme Camp Base Fee	\$142- \$237	Jan. 1/20	\$142- \$237	Apr 1/20	\$144.1- \$240.55 N/A
Skate Board Camp (full day)	\$186.00				
Youth Camp/Summer Surprise	\$161.00	Jan. 1/20	\$161.00	Apr 1/20	\$163.42 1.5%
<b>Leadership</b>					
Leader in Training I	\$77.00	Jan. 1/20	\$77.00	Apr 1/20	\$78.16 1.5%
Leader in Training II	\$138.00	Jan. 1/20	\$138.00	Apr 1/20	\$140.07 1.5%
Leader in Training III	\$181.00	Jan. 1/20	\$181.00	Apr 1/20	\$183.72 1.5%

<b>Adult Programs</b> Fall/Winter/Spring (Average Fee- 8 weeks)	\$64.28	Jan. 1/20	\$64.28	<b>Apr 1/20</b>	<b>\$65.24</b>	<b>1.5%</b>
<b>Older Adult Programs</b> Fall/Winter/Spring (Average Fee- 8 weeks)				<b>Apr 1/20</b>	<b>\$65.24</b>	<b>New</b>

Service/Activity	2021 PROPOSED				
	Effective Date	Fee	Effective Date	Fee	% Change
<b>Arenas</b>					
<b>Public Skating</b>					
<b>Admissions:</b>					
Ticket Ice (Per person per session)	Jan. 1/21	\$10.00	Sept. 1/21	\$10.50	5.0%
<b>Learn to Skate:</b>					
Learn-to-Skate (Pre-School)	Jan. 1/21	\$53.00	Sept. 1/21	\$54.00	1.9%
Learn-to-Skate (Child)	Jan. 1/21	\$57.50	Sept. 1/21	\$58.50	1.7%
Learn-to-Skate (Adult)	Jan. 1/21	\$103.00	Sept. 1/21	\$105.00	1.9%
Ice Rates (Per Hour):					
Winter Rental: Minor Affiliate	Jan. 1/21	\$178.00	Sept. 1/21	\$181.00	1.7%
Winter Rental: Minor Prime	Jan. 1/21	\$190.00	Sept. 1/21	\$193.00	1.6%
Winter Rental: Standard (Adult)	Jan. 1/21	\$238.00	Sept. 1/21	\$242.00	1.7%
Winter Rental: Standard Adult Contract	Jan. 1/21	\$226.00	Sept. 1/21	\$229.50	1.5%
Winter Rental: Commercial	Jan. 1/21	\$250.00	Sept. 1/21	\$254.00	1.6%
Non-Prime Standard	Jan. 1/21	\$190.00	Sept. 1/21	\$193.00	1.6%
Non-Prime - Minor	Jan. 1/21	\$152.50	Sept. 1/21	\$155.00	1.6%
Non-Prime - Commercial	Jan. 1/21	\$200.00	Sept. 1/21	\$203.00	1.5%
Off-season - Adult	Jan. 1/21	\$254.00			1.6%
Off-season - Minor	Jan. 1/21	\$203.00			1.5%
Off-season - Minor Non Prime	Jan. 1/21	\$159.50			1.6%
Off-season - Commercial	Jan. 1/21	\$267.00			1.9%
Year Round Dry Pad: Adult	Jan. 1/21	\$58.00	Sept. 1/21	\$59.00	1.7%
Year Round Dry Pad: Minor	Jan. 1/21	\$44.00	Sept. 1/21	\$45.00	2.3%
Year Round Dry Pad: Commercial	Jan. 1/21	\$58.00	Sept. 1/21	\$59.00	1.7%
Contract Amendment Fee (per amendment)	Jan. 1/21	\$7.00			7.7%
High School Hockey Service Fee	Jan. 1/21	\$16.00			3.2%
Storage Fee - Small (per year)	Jan. 1/21	\$228.50			1.6%
Storage Fee - Large (per year)	Jan. 1/21	\$456.00			1.6%
<b>Gymnasium Rentals (hourly)</b>					
Large	Jan 1/21	\$103.37			1.5%
Medium	Jan 1/21	\$47.07			1.5%
Small	Jan 1/21	\$39.39			1.5%
<b>Meeting Rooms Rentals (hourly)</b>					
Standard	Jan 1/21	\$28.30			1.5%
Large	Jan 1/21	\$39.39			1.5%
<b>Court Rentals (hourly)</b>					
Volleyball court	Jan 1/21	\$39.39			1.5%
Badminton/Pickleball court	Jan 1/21	\$25.51			1.5%
<b>North London Centre</b>					
<b>Memberships:</b>					
Adult Racquets (tennis/squash)	Jan 1/21	\$187.59			1.5%
Adult Racquets - Spouse of a member	Jan 1/21	\$113.55			1.5%
Seniors (55+) Racquets	Jan 1/21	\$113.55			1.5%
Youth (under 19) Racquets	Jan 1/21	\$113.55			1.5%
Family Racquets	Jan 1/21	\$333.64			1.5%
Squash	Jan 1/21	\$68.08			1.5%
<b>Tennis Court Bookings:</b>					
Member - Prime	Jan 1/21	\$26.58			1.5%
Member - Non Prime	Jan 1/21	\$21.26			1.5%
Member - same day booking	Jan 1/21	\$17.56			1.5%
Non Member - Prime	Jan 1/21	\$34.85			1.5%
Non Member - Non Prime	Jan 1/21	\$27.59			1.5%



Non Member - same day booking	Jan 1/21	\$21.94			1.5%
<b>Squash:</b>					
Member - Prime	Jan 1/21	\$14.22			1.5%
Member - Non Prime	Jan 1/21	\$11.62			1.5%
Non Member - Prime	Jan 1/21	\$17.73			1.5%
Non Member - Non Prime	Jan 1/21	\$14.54			1.5%
<b>Rollerskating Admission:</b>					
Seniors (55+)	Jan 1/21	\$7.25			3.6%
Adult and Adult Programs	Jan 1/21	\$7.75			3.3%
Child	Jan 1/21	\$5.50			4.8%
Skate Rental	Jan 1/21	\$4.25			6.3%
<b>10 Visit Skate Pass:</b>					
Seniors (55+)	Jan 1/21	\$57.74			3.6%
Adult	Jan 1/21	\$61.73			3.3%
Child	Jan 1/21	\$43.81			4.8%
<b><u>Seniors Centres and Programs</u></b>					
Membership Fees:					
One Centre Only (Per Year)	Jan 1/21	\$47.80			1.5%
Both Centres (Per Year)	Jan 1/21	\$60.74			1.5%
Senior Satellites (Per Year) Per Satellite	Jan 1/21	\$10.40			1.5%
Senior Satellites (Per Year) Multi-Site Bundle	Jan 1/21	\$29.23			1.5%
<b><u>Community Recreation &amp; Leisure Programs</u></b>					
<b>Youth Programs</b>					
Fall/Winter/Spring (Average Fee-8 weeks)	Jan 1/21	\$35.33	Apr 1/21	\$35.86	1.5%
Day Camp (per week):					
Neighbourhood Camp Base Fee	Jan 1/21	\$136.28	Apr 1/21	\$138.33	1.5%
Specialty Theme Camp Base Fee	Jan 1/21	\$144.13 - \$240.55	Apr 1/21	\$146.29 - \$244.17	N/A
Youth Camp/Summer Surprise	Jan 1/21	\$163.42	Apr 1/21	\$165.87	1.5%
<b>Leadership</b>					
Leader in Training I	Jan 1/21	\$78.16	Apr 1/21	\$79.33	1.5%
Leader in Training II	Jan 1/21	\$140.07	Apr 1/21	\$142.17	1.5%
Leader in Training III	Jan 1/21	\$183.72	Apr 1/21	\$186.47	1.5%
<b>Adult Programs</b>					
Fall/Winter/Spring (Average Fee-8 weeks)	Jan 1/21	\$65.24	Apr 1/21	\$66.22	1.5%
<b>Older Adult Programs</b>					
Fall/Winter/Spring (Average Fee-8 weeks)	Jan 1/21	\$65.24	Apr 1/21	\$66.22	1.5%

Service/Activity	2022 PROPOSED				
	Effective Date	Fee	Effective Date	Fee	% Change
<b><u>Arenas</u></b>					
<b>Public Skating</b>					
<b>Admissions:</b>					
Public Skate: Adult	Jan. 1/22	\$4.50	Sept. 1/22	\$4.75	5.6%
Public Skate: Youth (13-18)	Jan. 1/22	\$3.75	Sept. 1/22	\$4.00	6.7%
Public Skate: Child	Jan. 1/22	\$3.50	Sept. 1/22	\$3.75	7.1%
Public Skate: PD Day	Jan. 1/22	\$3.50	Sept. 1/22	\$3.75	7.1%
Public Skate: Seniors	Jan. 1/22	\$3.75	Sept. 1/22	\$4.00	6.7%
Family Pass	Jan. 1/22	\$8.25	Sept. 1/22	\$8.50	3.0%
Child 20 Skate Pass	Jan. 1/22	\$44.00	Sept. 1/22	\$45.00	2.3%
Teen 20 Skate Pass	Jan. 1/22	\$48.50	Sept. 1/22	\$49.50	2.1%
Adult 20 Skate Pass	Jan. 1/22	\$62.00	Sept. 1/22	\$63.00	1.6%
Senior 20 Skate Pass	Jan. 1/22	\$49.00	Sept. 1/22	\$50.00	2.0%
Family 20 Skate Pass	Jan. 1/22	\$97.00	Sept. 1/22	\$98.00	1.0%
Ice Activity: Shinny Hockey (Per person per session)	Jan. 1/22	\$8.25	Sept. 1/22	\$8.50	3.0%
Ticket Ice (Per person per session)	Jan. 1/22	\$10.50	Sept. 1/22	\$11.00	10.0%
<b>Learn to Skate:</b>					
Learn-to-Skate (Pre-School)	Jan. 1/22	\$54.00	Sept. 1/22	\$55.00	3.8%
Learn-to-Skate (Child)	Jan. 1/22	\$58.50	Sept. 1/22	\$59.50	3.5%

Learn-to-Skate (Adult)	Jan. 1/22	\$105.00	Sept. 1/22	\$107.00	3.9%
Ice Rates (Per Hour):					
Winter Rental: Minor Affiliate	Jan. 1/22	\$181.00	Sept. 1/22	\$184.00	3.4%
Winter Rental: Minor Prime	Jan. 1/22	\$193.00	Sept. 1/22	\$196.00	3.2%
Winter Rental: Standard (Adult)	Jan. 1/22	\$242.00	Sept. 1/22	\$246.00	3.4%
Winter Rental: Standard Adult Contract	Jan. 1/22	\$229.50	Sept. 1/22	\$233.00	3.1%
Winter Rental: Special/Last Minute Non Prime Time	Jan. 1/22	109.00	Sept. 1/22	\$111.00	1.8%
Winter Rental: Special/Last Minute Prime Time	Jan. 1/22	\$137.00	Sept. 1/22	\$139.00	1.5%
Winter Rental: Commercial Non-Prime Standard	Jan. 1/22	\$254.00	Sept. 1/22	\$258.00	3.2%
Non-Prime Standard	Jan. 1/22	\$193.00	Sept. 1/22	\$196.00	3.2%
Non-Prime - Minor	Jan. 1/22	\$155.00	Sept. 1/22	\$157.50	3.3%
Non-Prime - Commercial	Jan. 1/22	\$203.00	Sept. 1/22	\$206.00	3.0%
Off-season - Adult	Jan. 1/22	\$258.00			1.6%
Off-season - Minor	Jan. 1/22	\$206.50			1.7%
Off-season - Minor Non Prime	Jan. 1/22	\$162.00			1.6%
Off-season - Commercial	Jan. 1/22	\$271.00			1.5%
Year Round Dry Pad: Adult	Jan. 1/22	\$59.00	Sept. 1/22	\$60.00	1.7%
Year Round Dry Pad: Minor	Jan. 1/22	\$45.00	Sept. 1/22	\$46.00	2.2%
Year Round Dry Pad: Commercial	Jan. 1/22	\$59.00	Sept. 1/22	\$60.00	1.7%
Contract Amendment Fee (per amendment)	Jan. 1/22	\$7.50			7.1%
High School Hockey Service Fee	Jan. 1/22	\$16.50			3.1%
Storage Fee - Small (per year)	Jan. 1/22	\$232.00			1.5%
Storage Fee - Large (per year)	Jan. 1/22	\$463.00			1.5%
<b>Gym and Meeting Room Rentals:</b>					
<b>Gymnasium Rentals (hourly)</b>					
Large	Jan. 1/22	\$104.92			1.5%
Medium	Jan. 1/22	\$47.78			1.5%
Small	Jan. 1/22	\$39.98			1.5%
<b>Meeting Rooms Rentals (hourly)</b>					
Standard	Jan. 1/22	\$28.72			1.5%
Large	Jan. 1/22	\$39.98			1.5%
<b>Note:</b>					
Children and Youth rates will be at 75% of the standard fee.					
Commercial rates will be charged an additional 80% of the standard fee.					
<b>Court Rentals (hourly)</b>					
Volleyball court	Jan. 1/22	\$39.98			1.5%
Badminton/Pickleball court	Jan. 1/22	\$25.89			1.5%
<b>North London Centre</b>					
<b>Memberships:</b>					
Adult Racquets (tennis/squash)	Jan. 1/22	\$190.41			1.5%
Adult Racquets - Spouse of a member	Jan. 1/22	\$115.25			1.5%
Seniors (55+) Racquets	Jan. 1/22	\$115.25			1.5%
Youth (under 19) Racquets	Jan. 1/22	\$115.25			1.5%
Family Racquets	Jan. 1/22	\$338.64			1.5%
Squash	Jan. 1/22	\$69.10			1.5%
<b>Tennis Court Bookings:</b>					
Member - Prime	Jan. 1/22	\$26.98			1.5%
Member - Non Prime	Jan. 1/22	\$21.58			1.5%
Member - same day booking	Jan. 1/22	\$17.82			1.5%
Non Member - Prime	Jan. 1/22	\$35.38			1.5%
Non Member - Non Prime	Jan. 1/22	\$28.00			1.5%
Non Member - same day booking	Jan. 1/22	\$22.27			1.5%
<b>Squash:</b>					
Member - Prime	Jan. 1/22	\$14.43			1.5%
Member - Non Prime	Jan. 1/22	\$11.80			1.5%
Non Member - Prime	Jan. 1/22	\$18.00			1.5%
Non Member - Non Prime	Jan. 1/22	\$14.75			1.5%
<b>Rollerskating Admission:</b>					
Seniors (55+)	Jan 1/22	\$7.50			3.4%

Adult and Adult Programs	Jan. 1/22	\$8.00			3.2%
Child	Jan. 1/22	\$5.75			4.5%
Skate Rental	Jan. 1/22	\$4.50			5.9%
<b>10 Visit Skate Pass:</b>					
Seniors (55+)	Jan. 1/22	\$59.73			3.4%
Adult	Jan. 1/22	\$63.72			3.2%
Child	Jan. 1/22	\$45.80			4.5%
<b>Seniors Centres and Programs</b>					
Special Events	Jan. 1/22	\$9.00 - \$15.00			N/A
<b>Community Recreation &amp; Leisure Programs</b>					
<b>Youth Programs</b>					
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/22	\$35.86	Apr. 1/22	\$36.40	1.5%
Day Camp (per week):					
Neighbourhood Camp Base Fee	Jan. 1/22	\$138.33	Apr. 1/22	\$140.40	1.5%
Specialty Theme Camp Base Fee	Jan. 1/22	\$146.29 - \$244.17	Apr. 1/22	\$148.46 - \$247.83	N/A
Youth Camp/Summer Surprise	Jan. 1/22	\$165.87	Apr. 1/22	\$168.35	1.5%
<b>Leadership</b>					
Leader in Training I	Jan. 1/22	\$79.33	Apr. 1/22	\$80.52	1.5%
Leader in Training II	Jan. 1/22	\$142.17	Apr. 1/22	\$144.30	1.5%
Leader in Training III	Jan. 1/22	\$186.47	Apr. 1/22	\$189.27	1.5%
<b>Adult Programs</b>					
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/22	\$66.22	Apr. 1/22	\$67.22	1.5%
<b>Older Adult Programs</b>					
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/22	\$66.22	Apr. 1/22	\$67.22	1.5%

Service/Activity	2023 PROPOSED				
	Effective Date	Fee	Effective Date	Fee	% Change
<b>Arenas</b>					
<b>Public Skating</b>					
Ticket Ice (Per person per session)	Jan. 1/23	\$11.00	Sept. 1/23	\$11.50	4.5%
<b>Learn to Skate:</b>					
Learn-to-Skate (Pre-School)	Jan. 1/23	\$55.00	Sept. 1/23	\$56.00	1.8%
Learn-to-Skate (Child)	Jan. 1/23	\$59.50	Sept. 1/23	\$60.50	1.7%
Learn-to-Skate (Adult)	Jan. 1/23	\$107.00	Sept. 1/23	\$109.00	1.9%
Ice Rates (Per Hour):					
Winter Rental: Minor Affiliate	Jan. 1/23	\$184.00	Sept. 1/23	\$187.00	1.6%
Winter Rental: Minor Prime	Jan. 1/23	\$196.00	Sept. 1/23	\$199.00	1.5%
Winter Rental: Standard (Adult)	Jan. 1/23	\$246.00	Sept. 1/23	\$250.00	1.6%
Winter Rental: Standard Adult Contract	Jan. 1/23	\$233.00	Sept. 1/23	\$236.50	1.5%
Winter Rental: Commercial	Jan. 1/23	\$258.00	Sept. 1/23	\$262.00	1.6%
Non-Prime Standard	Jan. 1/23	\$196.00	Sept. 1/23	\$199.00	1.5%
Non-Prime - Minor	Jan. 1/23	\$157.50	Sept. 1/23	\$160.00	1.6%
Non-Prime - Commercial	Jan. 1/23	\$206.00	Sept. 1/23	\$209.50	1.7%
Off-season - Adult	Jan. 1/23	\$262.00			1.6%
Off-season - Minor	Jan. 1/23	\$210.00			1.7%
Off-season - Minor Non Prime	Jan. 1/23	\$164.00			1.2%
Off-season - Commercial	Jan. 1/23	\$275.00			1.5%
Year Round Dry Pad: Adult	Jan. 1/23	\$60.00	Sept. 1/23	\$61.00	1.7%
Year Round Dry Pad: Minor	Jan. 1/23	\$46.00	Sept. 1/23	\$47.00	2.2%
Year Round Dry Pad: Commercial	Jan. 1/23	\$60.00	Sept. 1/23	\$61.00	1.7%
Contract Amendment Fee (per amendment)	Jan. 1/23	\$8.00			6.7%
High School Hockey Service Fee	Jan. 1/23	\$17.00			3.0%
Storage Fee - Small (per year)	Jan. 1/23	\$235.50			1.5%
Storage Fee - Large (per year)	Jan. 1/23	\$470.00			1.5%

<b>Gym and Meeting Room Rentals:</b>					
<b>Gymnasium Rentals (hourly)</b>					
Large	Jan. 1/23	\$106.50			1.5%
Medium	Jan. 1/23	\$48.49			1.5%
Small	Jan. 1/23	\$40.58			1.5%
<b>Meeting Rooms Rentals (hourly)</b>					
Standard	Jan. 1/23	\$29.16			1.5%
Large	Jan. 1/23	\$40.58			1.5%
<b>Note:</b>					
Children and Youth rates will be at 75% of the standard fee.					
Commercial rates will be charged an additional 80% of the standard fee.					
<b>Court Rentals (hourly)</b>					
Volleyball court	Jan. 1/23	\$40.58			1.5%
Badminton/Pickleball court	Jan. 1/23	\$26.28			1.5%
<b>North London Centre</b>					
<b>Memberships:</b>					
Adult Racquets (tennis/squash)	Jan. 1/23	\$193.26			1.5%
Adult Racquets - Spouse of a member	Jan. 1/23	\$116.98			1.5%
Seniors (55+) Racquets	Jan. 1/23	\$116.98			1.5%
Youth (under 19) Racquets	Jan. 1/23	\$116.98			1.5%
Family Racquets	Jan. 1/23	\$343.72			1.5%
Squash	Jan. 1/23	\$70.13			1.5%
<b>Tennis Court Bookings:</b>					
Member - Prime	Jan. 1/23	\$27.38			1.5%
Member - Non Prime	Jan. 1/23	\$21.91			1.5%
Member - same day booking	Jan. 1/23	\$18.09			1.5%
Non Member - Prime	Jan. 1/23	\$35.91			1.5%
Non Member - Non Prime	Jan. 1/23	\$28.42			1.5%
Non Member - same day booking	Jan. 1/23	\$22.61			1.5%
<b>Squash:</b>					
Member - Prime	Jan. 1/23	\$14.65			1.5%
Member - Non Prime	Jan. 1/23	\$11.97			1.5%
Non Member - Prime	Jan. 1/23	\$18.27			1.5%
Non Member - Non Prime	Jan. 1/23	\$14.98			1.5%
<b>Rollerskating Admission:</b>					
Seniors (55+)	Jan. 1/23	\$7.75			3.3%
Adult and Adult Programs	Jan. 1/23	\$8.25			3.1%
Child	Jan. 1/23	\$6.00			4.3%
Skate Rental	Jan. 1/23	\$4.75			5.6%
<b>10 Visit Skate Pass:</b>					
Seniors (55+)	Jan. 1/23	\$61.73			3.3%
Adult	Jan. 1/23	\$65.71			3.1%
Child	Jan. 1/23	\$47.79			4.3%
<b>Seniors Centres and Programs</b>					
Membership Fees:					
One Centre Only (Per Year)	Jan. 1/23	\$48.51			1.5%
Both Centres (Per Year)	Jan. 1/23	\$61.65			1.5%
Senior Satellites (Per Year) Per Satellite	Jan. 1/23	\$10.56			1.5%
Senior Satellites (Per Year) Multi-Site Bundle	Jan. 1/23	\$29.67			1.5%
<b>Community Recreation &amp; Leisure Programs</b>					
<b>Youth Programs</b>					
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/23	\$36.40	Apr. 1/23	\$36.95	1.5%
Day Camp (per week):					
Neighbourhood Camp Base Fee	Jan. 1/23	\$140.40	Apr. 1/23	\$142.51	1.5%
Specialty Theme Camp Base Fee	Jan. 1/23	\$148.46 - \$247.83	Apr. 1/23	\$150.69 - \$251.55	N/A
Youth Camp/Summer Surprise	Jan. 1/23	\$168.35	Apr. 1/23	\$170.88	1.5%

<b>Leadership</b>					
Leader in Training I	Jan. 1/23	\$80.52	Apr. 1/23	\$81.72	1.5%
Leader in Training II	Jan. 1/23	\$144.30	Apr. 1/23	\$146.47	1.5%
Leader in Training III	Jan. 1/23	\$189.27	Apr. 1/23	\$192.11	1.5%
<b>Adult Programs</b>					
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/23	\$67.22	Apr. 1/23	\$68.22	1.5%
<b>Older Adult Programs</b>					
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/23	\$67.22	Apr. 1/23	\$68.22	1.5%

*Golf*

Adjustments to rates are proposed as a result of a review of market prices with new membership opportunities being introduced to encourage participation.

*Pro Shop Services*

Proposed adjustments for electric cart rentals are being proposed to align fees with marketplace pricing/inflation.

Service/Activity	Current Fee	2020 PROPOSED		
		Effective Date	Fee	% Change
<b>Golf</b>				
<b>Golf Courses</b>				
Note: Regular Members pay 50% on green fees - with applicable limitations.				
<b>Green Fees:</b>				
<b>Thames Valley Golf Course Green Fees:</b>				
<b>Member Classic Green Fees</b>				
Shoulder season		Jan. 1/20	\$20.00	New
Prime Time		Jan. 1/20	\$25.00	New
Non Prime Time		Jan. 1/20	\$20.00	New
Twilight		Jan. 1/20	\$15.00	New
Junior Rate		Jan. 1/20	\$12.00	New
<b>Guest Classic Green Fees</b>				
Shoulder season	\$38.00	Jan. 1/20	\$32.00	-15.8%
Prime Time	\$46.00	Jan. 1/20	\$44.00	-4.3%
Non Prime Time	\$38.00	Jan. 1/20	\$37.00	-2.6%
Twilight	\$26.00	Jan. 1/20	\$25.00	-3.8%
<b>Hickory Green Fees Member</b>				
All Day		Jan. 1/20	\$12.00	New
Junior Rate		Jan. 1/20	\$10.00	New
<b>Hickory Green Fees Guest</b>				
All Day	\$20.00	Jan. 1/20	\$22.00	10.0%
Junior Rate	\$16.00	Jan. 1/20	\$18.00	12.5%
Hickory 9 Hole - Special	\$16.00	Jan. 1/20	\$18.00	12.5%
<b>Fanshawe Golf Course Green Fees:</b>				
<b>Traditional Green Fees Member</b>				
Shoulder season		Jan. 1/20	\$20.00	New
Prime Time		Jan. 1/20	\$25.00	New
Non Prime Time		Jan. 1/20	\$20.00	New
Twilight		Jan. 1/20	\$15.00	New
Junior Rate		Jan. 1/20	\$12.00	New
<b>Traditional Classic Green Fees:</b>				
Shoulder season	\$38.00	Jan. 1/20	\$32.00	-15.8%
Prime Time	\$46.00	Jan. 1/20	\$44.00	-4.3%
Non Prime Time	\$38.00	Jan. 1/20	\$37.00	-2.6%
Twilight	\$26.00	Jan. 1/20	\$25.00	-3.8%
<b>Quarry Green Fees Member:</b>				
Shoulder season		Jan. 1/20	\$15.00	New
Prime Time		Jan. 1/20	\$20.00	New
Non Prime Time		Jan. 1/20	\$18.00	New
Twilight		Jan. 1/20	\$15.00	New

Junior Rate		Jan. 1/20	\$12.00	New
<b>Quarry Green Fees Guest:</b>				
Shoulder season	\$33.00	Jan. 1/20	\$28.00	-15.2%
Prime Time	\$39.00	Jan. 1/20	\$35.00	-10.3%
Non Prime Time	\$33.00	Jan. 1/20	\$32.00	-3.0%
Twilight	\$26.00	Jan. 1/20	\$25.00	-3.8%
Prime Time Cart & Golf Package (Quarry Only)	\$48.00	Jan. 1/20	\$47.00	-2.1%
Non Prime Time Cart & Golf Package (Quarry Only)	\$37.00	Jan. 1/20	\$41.00	10.8%
<b>River Road Green Fees Member</b>				
Shoulder season		Jan. 1/20	\$15.00	New
Prime Time		Jan. 1/20	\$20.00	New
Non Prime Time		Jan. 1/20	\$18.00	New
Twilight		Jan. 1/20	\$15.00	New
Junior Rate		Jan. 1/20	\$12.00	New
<b>River Road Green Fees Guest</b>				
Shoulder season	\$33.00	Jan. 1/20	\$28.00	-15.2%
Prime Time	\$39.00	Jan. 1/20	\$35.00	-10.3%
Non Prime Time	\$33.00	Jan. 1/20	\$32.00	-3.0%
Twilight	\$26.00	Jan. 1/20	\$25.00	-3.8%
<b>Other Green Fees</b>				
<del>9 Hole Replay (All Courses)</del>	<del>\$10.00</del>			
<del>18 Hole Replay (All Courses)</del>	<del>\$25.00</del>			
9 Hole (Traditional & River Road Only)	\$22.00			
<b>Unlimited Membership All Courses (7 days)</b>				
Adult	\$1,500.00	Jan. 1/20	\$1,525.00	1.7%
Adult Payment Plan (Mar-Jul 15)	\$1,550.00	Jan. 1/20	\$1,575.00	1.6%
Senior (65 and over)	\$1,350.00	Jan. 1/20	\$1,375.00	1.9%
Senior (65 and over) Payment Plan	\$1,400.00	Jan. 1/20	\$1,425.00	1.8%
Intermediate/Student (19 - 24)	\$925.00	Jan. 1/20	\$950.00	2.7%
Intermediate (25 - 29)		Jan. 1/20	\$1,000.00	New
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends	\$1,100.00	Jan. 1/20	\$1,125.00	2.3%
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends Payment Plan	\$1,150.00	Jan. 1/20	\$1,175.00	2.2%
<b>Regular Memberships (7 days):</b>				
Adult (19+)	\$295.00	Jan. 1/20	\$259.00	-12.2%
Senior (65 and over)	\$260.00	Jan. 1/20	\$239.00	-8.1%
Youth (9 - 18)	\$150.00	Jan. 1/20	\$149.00	-0.7%
Hickory (19 and over)	\$175.00	Jan. 1/20	\$149.00	-14.9%
Hickory (9 - 18)	\$50.00	Jan. 1/20	\$49.00	-2.0%
<del>Intermediate/Student (19 - 24)</del>	<del>\$250.00</del>			
<b>Golf Lessons:</b>				
Spectrum Adult & Senior Spring Classes	\$99.00	Jan. 1/20	\$115.00	16.2%
Spectrum Junior Boy/Girls Summer Classes	\$99.00	Jan. 1/20	\$125.00	26.3%
Spectrum Boot Camp		Jan. 1/20	\$140.00	New
Spectrum Winter Junior Classes		Jan. 1/20	\$70.00	New
Spectrum Winter Adult Classes		Jan. 1/20	\$99.00	New
<b>Pro Shop Services:</b>				
<b>Electric Cart Rental:</b>				
<b>Electric Cart Rental: Single Riders</b>				
Prime Time (All Courses)	\$18.00	Jan. 1/20	\$19.00	5.6%
Non Prime Time (All Courses)	\$15.00	Jan. 1/20	\$16.00	6.7%
Hickory (any time)	\$11.00	Jan. 1/20	\$12.00	9.1%
Electric Cart Rental - 18 Hole Unlimited	\$675.00	Jan. 1/20	\$700.00	3.7%
Electric Cart Rental - 20X Rides 18 Holes Prime	\$300.00	Jan. 1/20	\$320.00	6.7%
Electric Cart Rental - 20X Rides 18 Holes Non Prime		Jan. 1/20	\$240.00	New
Electric Cart Rental - 20X Rides 9 Holes	\$150.00	Jan. 1/20	\$160.00	6.7%
<del>Electric Cart Rental - Tournament with Fleet</del>	<del>\$60.00</del>			
<b>Pro Shop Rentals:</b>				
<del>Lockers - (Season)</del>	<del>\$25.00</del>			
Indoor Range - 1/2 Hour	New	Jan. 1/20	\$3.00	

Service/Activity	2021 PROPOSED		
	Effective Date	Fee	% Change
<b>Golf</b>			
<b>Golf Courses</b>			
<b>Thames Valley Golf Course Green Fees:</b>			
<b>Guest Classic Green Fees</b>			
Shoulder season	Jan. 1/21	\$33.00	3.1%
<b>Traditional Classic Green Fees:</b>			
Shoulder season	Jan. 1/21	\$33.00	3.1%
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends	Jan. 1/21	\$1,150.00	2.2%
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends Payment Plan	Jan. 1/21	\$1,200.00	2.1%
Spectrum Winter Junior Classes	Jan. 1/21	\$80.00	14.3%
Spectrum Winter Adult Classes	Jan. 1/21	\$110.00	11.1%
<b>Pro Shop Services:</b>			
<b>Electric Cart Rental:</b>			
<b>Electric Cart Rental: Single Riders</b>			
Electric Cart Rental - 18 Hole Unlimited	Jan. 1/21	\$725.00	3.6%

Service/Activity	2022 PROPOSED		
	Effective Date	Fee	% Change
<b>Golf</b>			
<b>Golf Courses</b>			
Note: Regular Members pay 50% on green fees - with applicable limitations.			
<b>Green Fees:</b>			
<b>Thames Valley Golf Course Green Fees:</b>			
<b>Member Classic Green Fees</b>			
Shoulder season	Jan. 1/22	\$21.00	5.0%
Prime Time	Jan. 1/22	\$26.00	4.0%
Non Prime Time	Jan. 1/22	\$21.00	5.0%
Twilight	Jan. 1/22	\$16.00	6.7%
Junior Rate	Jan. 1/22	\$13.00	8.3%
<b>Guest Classic Green Fees</b>			
Shoulder season	Jan. 1/22	\$34.00	3.0%
Prime Time	Jan. 1/22	\$45.00	2.3%
Non Prime Time	Jan. 1/22	\$38.00	2.7%
Twilight	Jan. 1/22	\$25.00	
Cart & Golf Package	Jan. 1/22	\$58.00	3.6%
<b>Hickory Green Fees Member</b>			
All Day	Jan. 1/22	\$13.00	8.3%
Junior Rate	Jan. 1/22	\$11.00	10.0%
<b>Hickory Green Fees Guest</b>			
All Day	Jan. 1/22	\$23.00	4.5%
Junior Rate	Jan. 1/22	\$19.00	5.6%
Hickory 9 Hole - Special	Jan. 1/22	\$19.00	5.6%
<b>Fanshawe Golf Course Green Fees:</b>			
<b>Traditional Green Fees Member</b>			
Shoulder season	Jan. 1/22	\$21.00	5.0%
Prime Time	Jan. 1/22	\$26.00	4.0%
Non Prime Time	Jan. 1/22	\$21.00	5.0%
Twilight	Jan. 1/22	\$16.00	6.7%
Junior Rate	Jan. 1/22	\$13.00	8.3%
<b>Traditional Classic Green Fees:</b>			
Shoulder season	Jan. 1/22	\$34.00	3.0%
Prime Time	Jan. 1/22	\$45.00	2.3%
Non Prime Time	Jan. 1/22	\$38.00	2.7%
Cart & Golf Package	Jan. 1/22	\$58.00	3.6%

<b>Quarry Green Fees Member:</b>			
Shoulder season	Jan. 1/22	\$16.00	6.7%
Prime Time	Jan. 1/22	\$21.00	5.0%
Non Prime Time	Jan. 1/22	\$19.00	5.6%
Twilight	Jan. 1/22	\$16.00	6.7%
Junior Rate	Jan. 1/22	\$13.00	8.3%
<b>Quarry Green Fees Guest:</b>			
Shoulder season	Jan. 1/22	\$29.00	3.6%
Prime Time	Jan. 1/22	\$36.00	2.9%
Non Prime Time	Jan. 1/22	\$33.00	3.1%
Twilight	Jan. 1/22	\$26.00	4.0%
Junior Rate	Jan. 1/22	\$21.00	5.0%
Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/22	\$48.00	2.1%
Non Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/22	\$42.00	2.4%
<b>River Road Green Fees Member</b>			
Shoulder season	Jan. 1/22	\$16.00	6.7%
Prime Time	Jan. 1/22	\$21.00	5.0%
Non Prime Time	Jan. 1/22	\$19.00	5.6%
Twilight	Jan. 1/22	\$16.00	6.7%
Junior Rate	Jan. 1/22	\$13.00	8.3%
<b>River Road Green Fees Guest</b>			
Shoulder season	Jan. 1/22	\$29.00	3.6%
Prime Time	Jan. 1/22	\$36.00	2.9%
Non Prime Time	Jan. 1/22	\$33.00	3.1%
Twilight	Jan. 1/22	\$26.00	4.0%
Junior Rate	Jan. 1/22	\$21.00	5.0%
<b>Unlimited Membership All Courses (7 days)</b>			
Adult	Jan. 1/22	\$1,550.00	1.6%
Adult Payment Plan (Mar-Jul 15)	Jan. 1/22	\$1,600.00	1.6%
Senior (65 and over)	Jan. 1/22	\$1,400.00	1.8%
Senior (65 and over) Payment Plan	Jan. 1/22	\$1,450.00	1.8%
Intermediate/Student (19 - 24)	Jan. 1/22	\$975.00	2.6%
Intermediate (25 - 29)	Jan. 1/22	\$1,025.00	2.5%
Intermediate/Student (19 - 24) Payment Plan	Jan. 1/22	\$1,025.00	2.5%
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends	Jan. 1/22	\$1,175.00	2.2%
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends Payment Plan	Jan. 1/22	\$1,225.00	2.1%
<b>Regular Memberships (7 days):</b>			
Adult (19+)	Jan. 1/22	\$269.00	3.9%
Senior (65 and over)	Jan. 1/22	\$249.00	4.2%
Youth (9 - 18)	Jan. 1/22	\$149.00	
Hickory (19 and over)	Jan. 1/22	\$159.00	6.7%
<b>Pro Shop Services:</b>			
<b>Electric Cart Rental:</b>			
<b>Electric Cart Rental: Single Riders</b>			
Prime Time (All Courses)	Jan. 1/22	\$20.00	5.3%
Non Prime Time (All Courses)	Jan. 1/22	\$17.00	6.3%
Hickory (any time)	Jan. 1/22	\$13.00	8.3%
Electric Cart Rental - 18 Hole Unlimited	Jan. 1/22	\$750.00	3.4%
Electric Cart Rental - 20X Rides 18 Holes Prime	Jan. 1/22	\$340.00	6.3%
Electric Cart Rental - 20X Rides 18 Holes Non Prime	Jan. 1/22	\$260.00	8.3%
Electric Cart Rental - 20X Rides 9 Holes	Jan. 1/22	\$170.00	6.3%

Service/Activity	2023 PROPOSED		
	Effective Date	Fee	% Change
<b>Golf</b>			
<b>Golf Courses</b>			
Note: Regular Members pay 50% on green fees - with applicable limitations.			
<b>Green Fees:</b>			
<b>Thames Valley Golf Course Green Fees:</b>			
<b>Member Classic Green Fees</b>			



Shoulder season	Jan. 1/23	\$22.00	4.8%
Prime Time	Jan. 1/23	\$27.00	3.8%
Non Prime Time	Jan. 1/23	\$22.00	4.8%
Twilight	Jan. 1/23	\$17.00	6.3%
Junior Rate	Jan. 1/23	\$14.00	7.7%
<b>Guest Classic Green Fees</b>			
Shoulder season	Jan. 1/23	\$35.00	2.9%
<b>Hickory Green Fees Member</b>			
All Day	Jan. 1/23	\$14.00	7.7%
Junior Rate	Jan. 1/23	\$12.00	9.1%
<b>Hickory Green Fees Guest</b>			
<b>Fanshawe Golf Course Green Fees:</b>			
<b>Traditional Green Fees Member</b>			
Shoulder season	Jan. 1/23	\$22.00	4.8%
Prime Time	Jan. 1/23	\$27.00	3.8%
Non Prime Time	Jan. 1/23	\$22.00	4.8%
Twilight	Jan. 1/23	\$17.00	6.3%
Junior Rate	Jan. 1/23	\$14.00	7.7%
<b>Traditional Classic Green Fees:</b>			
Shoulder season	Jan. 1/23	\$35.00	2.9%
<b>Quarry Green Fees Member:</b>			
Shoulder season	Jan. 1/23	\$17.00	6.3%
Prime Time	Jan. 1/23	\$22.00	4.8%
Non Prime Time	Jan. 1/23	\$20.00	5.3%
Twilight	Jan. 1/23	\$17.00	6.3%
Junior Rate	Jan. 1/23	\$14.00	7.7%
<b>River Road Green Fees Member</b>			
Shoulder season	Jan. 1/23	\$17.00	6.3%
Prime Time	Jan. 1/23	\$22.00	4.8%
Non Prime Time	Jan. 1/23	\$20.00	5.3%
Twilight	Jan. 1/23	\$17.00	6.3%
Junior Rate	Jan. 1/23	\$14.00	7.7%
<b>Unlimited Membership All Courses (7 days)</b>			
Adult	Jan. 1/23	\$1,575.00	1.6%
Adult Payment Plan (Mar-Jul 15)	Jan. 1/23	\$1,625.00	1.6%
Senior (65 and over)	Jan. 1/23	\$1,425.00	1.8%
Senior (65 and over) Payment Plan	Jan. 1/23	\$1,475.00	1.7%
Intermediate/Student (19 - 24)	Jan. 1/23	\$1,000.00	2.6%
Intermediate (25 - 29)	Jan. 1/23	\$1,050.00	2.4%
Intermediate/Student (19 - 24) Payment Plan	Jan. 1/23	\$1,050.00	2.4%
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends	Jan. 1/23	\$1,200.00	2.1%
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends Payment Plan	Jan. 1/23	\$1,250.00	2.0%
<b>Regular Memberships (7 days):</b>			
Adult (19+)	Jan. 1/23	\$279.00	3.7%
Senior (65 and over)	Jan. 1/23	\$259.00	4.0%
<b>Pro Shop Services:</b>			
<b>Electric Cart Rental:</b>			
<b>Electric Cart Rental: Single Riders</b>			
Electric Cart Rental - 18 Hole Unlimited	Jan. 1/23	\$775.00	3.3%

### *Special Events*

The current over/under 8 hour fee for not-for-profit users is being proposed to be replaced by a flat \$100.00/day fee. In accordance with Municipal Council direction, modifications to film permit fees is being proposed to bring them in line with other municipalities.

### *Dundas Place*

The first two blocks of Dundas Place opened this year and the proposed new fees reflect customer feedback and a review of similar venues.

Service/Activity	2020 PROPOSED			
	Current Fee	Effective Date	Fee	% Change
<b>Special Events Coordination</b>				
<b>Special Events:</b>				
Major Special Event Admin. Fee	\$69.50	Jan. 1/20	\$70.50	1.4%
Other Administration Fee	\$34.50	Jan. 1/20	\$35.00	1.4%
Attendants (per hour)	\$16.50	Jan. 1/20	\$16.75	1.5%
Beer Gardens Permit (per event)	\$335.00	Jan. 1/20	\$340.00	1.5%
Kiwanis Memorial Bandshell Victoria Park (per hour)	\$15.50	Jan. 1/20	\$15.75	1.6%
Non-Profit Parkland Rental Fee ≥8 (per day)	\$344.00	Jan. 1/20	\$100.00	-70.9%
Commercial Parkland Rental Fee (per day)	\$693.00	Jan. 1/20	\$700.00	1.0%
<del>Non-Profit Parkland Rental Fee &lt;8 hrs. flat fee</del>	<del>\$79.00</del>			
<del>Jubilee Square rental (per event)</del>	<del>\$79.00</del>			
Showmobile Rental-Private/Commercial	\$605.00	Jan. 1/20	\$614.00	1.5%
Showmobile Rental-Not for Profit	\$543.00	Jan. 1/20	\$550.00	1.3%
Vendor Permits –/unit/year with business license	\$37.50	Jan. 1/20	\$38.00	1.3%
Vendor Permits –/event no business license	\$117.50	Jan. 1/20	\$119.25	1.5%
Vendor Permit - 1-3 days (under 10 ft.)	\$59.00	Jan. 1/20	\$60.00	1.7%
Vendor Permit - 1-3 days (over 10 ft.)	\$117.50	Jan. 1/20	\$119.25	1.5%
Vendor Permit - 4+ days (under 10 ft.)	\$69.50	Jan. 1/20	\$70.50	1.4%
Vendor Permit - 4+ days (over 10 ft.)	\$133.50	Jan. 1/20	\$135.50	1.5%
Electrical Service (per ped./day)	\$8.50	Jan. 1/20	\$10.00	17.6%
Picnic Tables (per table)	\$27.00	Jan. 1/20	\$27.50	1.9%
Water Service (per day)	\$21.00	Jan. 1/20	\$24.00	14.3%
Skateboard Feature Removal	\$1,439.00	Jan. 1/20	\$1,460.50	1.5%
Bleacher Rental	\$802.00	Jan. 1/20	\$814.00	1.5%
Bleacher Rental - each additional day	\$343.50	Jan. 1/20	\$349.00	1.6%
Garbage Bin -per event not on CoL property	\$12.00	Jan. 1/20	\$12.25	2.1%
Springbank Gardens Special Event Set Up Fee (per hour)	\$32.00	Jan. 1/20	\$32.50	1.6%
Filming (Commercial/For Profit) per day	\$627.50	Jan. 1/20	\$100.00	-84.1%
Filming (Not for Profit) flat rate	\$73.00	Jan. 1/20	\$50.00	-31.5%
Filming Student Project	\$0.00	Jan. 1/20	\$0.00	
Filming B Roll	\$33.50	Jan. 1/20	\$25.00	-25.4%
Movie Screen		Jan. 1/20	\$30/day	New
Clean Up Deposit		Jan. 1/20	\$1,000.00	New
Barricades -per event not on COL property	\$5.75	Jan. 1/20	\$5.90	2.6%
<b>Civic Garden Complex - Hall Rentals:</b>				
Horticultural Group Rentals (per hour)	\$18.00	Jan. 1/20	\$18.25	1.4%
Wedding Rate - Half Day	\$632.00	Jan. 1/20	\$641.50	1.5%
Wedding Rate - Full Day	\$982.50	Jan. 1/20	\$997.25	1.5%
Special Occasions (maximum 4 Hours)	\$316.00	Jan. 1/20	\$320.75	1.5%
Special Occasions - Full Day	\$982.50	Jan. 1/20	\$997.25	1.5%
Commercial - Half Day	\$673.50	Jan. 1/20	\$683.50	1.5%
Commercial - Full Day	\$1,263.50	Jan. 1/20	\$1,282.50	1.5%
Conservatory for Pictures (per hour)	\$43.00	Jan. 1/20	\$43.50	1.2%
Business Meetings "A" - full day	\$316.00	Jan. 1/20	\$320.75	1.5%
Business Meetings "B" - half day	\$211.50	Jan. 1/20	\$214.75	1.5%
Rental Set Up Fee (4 hour maximum)	\$171.00	Jan. 1/20	\$173.50	1.5%
<b>Springbank Gardens - Private Events:</b>				
Wedding Rate - Half Day	\$631.50	Jan. 1/20	\$641.00	1.5%
Wedding Rate - Full Day	\$982.00	Jan. 1/20	\$996.75	1.5%
Commercial - Half Day	\$673.00	Jan. 1/20	\$683.00	1.5%
Commercial - Full Day	\$1,263.00	Jan. 1/20	\$1,282.00	1.5%
Not For Profit Company (under 8 hours)	\$173.00	Jan. 1/20	\$175.50	1.4%
Not For Profit Company (over 8 hours)	\$346.50	Jan. 1/20	\$351.75	1.5%
Special Occasions (maximum 4 Hours)	\$316.00	Jan. 1/20	\$320.75	1.5%
Special Occasions - Full Day	\$982.00	Jan. 1/20	\$996.75	1.5%
Table for Special Events	\$6.00	Jan. 1/20	\$6.25	4.2%
Chair for Special Events	\$1.25	Jan. 1/20	\$1.50	20.0%
Rental Set Up Fee (4 hour maximum)	\$171.00	Jan. 1/20	\$173.50	1.5%
<b>Dundas Place</b>				
One Block Rental For Profit		Jan. 1/20	\$500.00	New

One Block Rental Non Profit	Jan. 1/20	\$250.00	New
Four Block Rental For Profit	Jan. 1/20	\$1,500.00	New
Four Block Rental Non Profit	Jan. 1/20	\$800.00	New
Alcohol Service Fee / Per Block	Jan. 1/20	\$175.00	New
Folding Tables	Jan. 1/20	\$10.00	New
Picnic Tables	Jan. 1/20	\$20.00	New
10X10 Tent	Jan. 1/20	\$75.00	New
10X20 Tent	Jan. 1/20	\$175.00	New
Propane Heater	Jan. 1/20	\$75.00	New
Umbrella with Base	Jan. 1/20	\$10.00	New
PA System	Jan. 1/20	\$100.00	New
Red Cube Furniture (per set)	Jan. 1/20	\$50.00	New
Movie Screen	Jan. 1/20	\$150.00	New
Cruiser Table	Jan. 1/20	\$20.00	New
Planter Rental (per season)	Jan. 1/20	\$100.00	New
Stage Decking (4X4)	Jan. 1/20	\$20.00	New
Stage Decking (4X8)	Jan. 1/20	\$30.00	New

Service/Activity	2021 PROPOSED		
	Effective Date	Fee	% Change
<b><u>Special Events Coordination</u></b>			
<b>Special Events:</b>			
Major Special Event Admin. Fee	Jan. 1/21	\$71.60	1.6%
Other Administration Fee	Jan. 1/21	\$35.53	1.5%
Attendants (per hour)	Jan. 1/21	\$17.00	1.5%
Beer Gardens Permit (per event)	Jan. 1/21	\$345.10	1.5%
Kiwanis Memorial Bandshell Victoria Park (per hour)	Jan. 1/21	\$16.00	1.6%
Non-Profit Parkland Rental Fee ≥8 (per day)	Jan. 1/21	\$101.50	1.5%
Commercial Parkland Rental Fee (per day)	Jan. 1/21	\$710.50	1.5%
Showmobile Rental-Private/Commercial	Jan. 1/21	\$623.30	1.5%
Showmobile Rental-Not for Profit	Jan. 1/21	\$559.40	1.7%
Vendor Permits –/unit/year with business license	Jan. 1/21	\$38.60	1.6%
Vendor Permits –/event no business license	Jan. 1/21	\$121.05	1.5%
Vendor Permit - 1-3 days (under 10 ft.)	Jan. 1/21	\$60.90	1.5%
Vendor Permit - 1-3 days (over 10 ft.)	Jan. 1/21	\$121.05	1.5%
Vendor Permit - 4+ days (under 10 ft.)	Jan. 1/21	\$71.60	1.6%
Vendor Permit - 4+ days (over 10 ft.)	Jan. 1/21	\$137.55	1.5%
Electrical Service (per ped./day)	Jan. 1/21	\$10.15	1.5%
Picnic Tables (per table)	Jan. 1/21	\$27.80	1.1%
Water Service (per day)	Jan. 1/21	\$24.30	1.3%
Hay Bale	Jan. 1/21	\$6.60	1.5%
Skateboard Feature Removal	Jan. 1/21	\$1,482.50	1.5%
Bleacher Rental	Jan. 1/21	\$826.25	1.5%
Bleacher Rental - each additional day	Jan. 1/21	\$353.90	1.4%
Garbage Bin -per event not on CoL property	Jan. 1/21	\$12.40	1.2%
Springbank Gardens Special Event Set Up Fee (per hour)	Jan. 1/21	\$33.00	1.5%
Barricades -per event not on COL property	Jan 1/21	\$5.95	0.8%
<b>Civic Garden Complex - Hall Rentals:</b>			
Horticultural Group Rentals (per hour)	Jan 1/21	\$18.60	1.9%
Wedding Rate - Half Day	Jan 1/21	\$651.10	1.5%
Wedding Rate - Full Day	Jan 1/21	\$1,012.20	1.5%
Special Occasions (maximum 4 Hours)	Jan 1/21	\$325.55	1.5%
Special Occasions - Full Day	Jan 1/21	\$1,012.20	1.5%
Commercial - Half Day	Jan 1/21	\$693.85	1.5%
Commercial - Full Day	Jan 1/21	\$1,301.70	1.5%
Conservatory for Pictures (per hour)	Jan 1/21	\$44.15	1.5%
Business Meetings "A" - full day	Jan 1/21	\$325.55	1.5%
Business Meetings "B" - half day	Jan 1/21	\$217.85	1.4%
Rental Set Up Fee (4 hour maximum)	Jan 1/21	\$176.10	1.5%
<b>Springbank Gardens - Private Events:</b>			
Wedding Rate - Half Day	Jan 1/21	\$650.55	1.5%
Wedding Rate - Full Day	Jan 1/21	\$1,011.70	1.5%
Commercial - Half Day	Jan 1/21	\$693.35	1.5%

Commercial - Full Day	Jan 1/21	\$1,301.20	1.5%
Not For Profit Company (under 8 hours)	Jan 1/21	\$178.20	1.5%
Not For Profit Company (over 8 hours)	Jan 1/21	\$357.00	1.5%
Special Occasions (maximum 4 Hours)	Jan 1/21	\$325.50	1.5%
Special Occasions - Full Day	Jan 1/21	\$1,011.70	1.5%
Table for Special Events	Jan 1/21	\$6.20	-0.8%
Chair for Special Events	Jan 1/21	\$1.30	-13.3%
Rental Set Up Fee (4 hour maximum)	Jan 1/21	\$176.10	1.5%
<b>Dundas Place</b>			
One Block Rental For Profit	Jan 1/21	\$507.50	1.5%
One Block Rental Non Profit	Jan 1/21	\$253.75	1.5%
Four Block Rental For Profit	Jan 1/21	\$1,522.50	1.5%
Four Block Rental Non Profit	Jan 1/21	\$812.00	1.5%
Alcohol Service Fee / Per Block	Jan 1/21	\$177.63	1.5%
Folding Tables	Jan 1/21	\$10.15	1.5%
Picnic Tables	Jan 1/21	\$20.30	1.5%
10X10 Tent	Jan 1/21	\$76.13	1.5%
10X20 Tent	Jan 1/21	\$177.63	1.5%
Propane Heater	Jan 1/21	\$76.13	1.5%
Umbrella with Base	Jan 1/21	\$10.15	1.5%
PA System	Jan 1/21	\$101.50	1.5%
Red Cube Furniture (per set)	Jan 1/21	\$50.75	1.5%
Movie Screen	Jan 1/21	\$152.25	1.5%
Cruiser Table	Jan 1/21	\$20.30	1.5%
Planter Rental (per season)	Jan 1/21	\$101.50	1.5%
Stage Decking (4X4)	Jan 1/21	\$20.30	1.5%
Stage Decking (4X8)	Jan 1/21	\$30.45	1.5%

Service/Activity	2022 PROPOSED		
	Effective Date	Fee	% Change
<b><u>Special Events Coordination</u></b>			
<b>Special Events:</b>			
Major Special Event Admin. Fee	Jan. 1/22	\$72.70	1.5%
Other Administration Fee	Jan. 1/22	\$36.10	1.6%
Attendants (per hour)	Jan. 1/22	\$17.25	1.5%
Beer Gardens Permit (per event)	Jan. 1/22	\$350.30	1.5%
Kiwanis Memorial Bandshell Victoria Park (per hour)	Jan. 1/22	\$16.25	1.6%
Non-Profit Parkland Rental Fee ≥8 (per day)	Jan. 1/22	\$103.02	1.5%
Commercial Parkland Rental Fee (per day)	Jan. 1/22	\$724.65	2.0%
Showmobile Rental-Private/Commercial	Jan. 1/22	\$632.65	1.5%
Showmobile Rental-Not for Profit	Jan. 1/22	\$567.80	1.5%
Vendor Permits –/unit/year with business license	Jan. 1/22	\$39.20	1.6%
Vendor Permits –/event no business license	Jan. 1/22	\$122.90	1.5%
Vendor Permit - 1-3 days (under 10 ft.)	Jan. 1/22	\$61.70	1.3%
Vendor Permit - 1-3 days (over 10 ft.)	Jan. 1/22	\$122.90	1.5%
Vendor Permit - 4+ days (under 10 ft.)	Jan. 1/22	\$72.70	1.5%
Vendor Permit - 4+ days (over 10 ft.)	Jan. 1/22	\$139.60	1.5%
Electrical Service (per ped./day)	Jan. 1/22	\$10.30	1.5%
Picnic Tables (per table)	Jan. 1/22	\$28.25	1.6%
Water Service (per day)	Jan. 1/22	\$24.60	1.2%
Hay Bale	Jan. 1/22	\$6.70	1.5%
Skateboard Feature Removal	Jan. 1/22	\$1,504.75	1.5%
Bleacher Rental	Jan. 1/22	\$838.65	1.5%
Bleacher Rental - each additional day	Jan. 1/22	\$359.20	1.5%
Garbage Bin -per event not on CoL property	Jan. 1/22	\$12.60	1.6%
Springbank Gardens Special Event Set Up Fee (per hour)	Jan. 1/22	\$33.50	1.5%
Barricades -per event not on COL property	Jan. 1/22	\$6.05	1.7%
<b>Civic Garden Complex - Hall Rentals:</b>			
Horticultural Group Rentals (per hour)	Jan. 1/22	\$18.90	1.6%
Wedding Rate - Half Day	Jan. 1/22	\$660.90	1.5%
Wedding Rate - Full Day	Jan. 1/22	\$1,026.90	1.5%
Special Occasions (maximum 4 Hours)	Jan. 1/22	\$330.45	1.5%
Special Occasions - Full Day	Jan. 1/22	\$1,027.40	1.5%

Commercial - Half Day	Jan. 1/22	\$704.25	1.5%
Commercial - Full Day	Jan. 1/22	\$1,320.75	1.5%
Conservatory for Pictures (per hour)	Jan. 1/22	\$45.00	1.9%
Business Meetings "A" - full day	Jan. 1/22	\$330.45	1.5%
Business Meetings "B" - half day	Jan. 1/22	\$221.15	1.5%
Rental Set Up Fee (4 hour maximum)	Jan. 1/22	\$178.74	1.5%
<b>Springbank Gardens - Private Events:</b>			
Wedding Rate - Half Day	Jan. 1/22	\$660.90	1.6%
Wedding Rate - Full Day	Jan. 1/22	\$1,026.90	1.5%
Commercial - Half Day	Jan. 1/22	\$703.75	1.5%
Commercial - Full Day	Jan. 1/22	\$1,320.75	1.5%
Not For Profit Company (under 8 hours)	Jan. 1/22	\$180.90	1.5%
Not For Profit Company (over 8 hours)	Jan. 1/22	\$362.35	1.5%
Special Occasions (maximum 4 Hours)	Jan. 1/22	\$330.40	1.5%
Special Occasions - Full Day	Jan. 1/22	\$1,026.90	1.5%
Table for Special Events	Jan. 1/22	\$6.30	1.6%
Chair for Special Events	Jan. 1/22	\$1.35	3.8%
Rental Set Up Fee (4 hour maximum)	Jan. 1/22	\$178.74	1.5%
<b>Dundas Place</b>			
One Block Rental For Profit	Jan. 1/22	\$515.11	1.5%
One Block Rental Non Profit	Jan. 1/22	\$257.56	1.5%
Four Block Rental For Profit	Jan. 1/22	\$1,545.34	1.5%
Four Block Rental Non Profit	Jan. 1/22	\$824.18	1.5%
Alcohol Service Fee / Per Block	Jan. 1/22	\$180.29	1.5%
Folding Tables	Jan. 1/22	\$10.30	1.5%
Picnic Tables	Jan. 1/22	\$20.60	1.5%
10X10 Tent	Jan. 1/22	\$77.27	1.5%
10X20 Tent	Jan. 1/22	\$180.29	1.5%
Propane Heater	Jan. 1/22	\$77.27	1.5%
Umbrella with Base	Jan. 1/22	\$10.30	1.5%
PA System	Jan. 1/22	\$103.02	1.5%
Red Cube Furniture (per set)	Jan. 1/22	\$51.51	1.5%
Movie Screen	Jan. 1/22	\$154.53	1.5%
Cruiser Table	Jan. 1/22	\$20.60	1.5%
Planter Rental (per season)	Jan. 1/22	\$103.02	1.5%
Stage Decking (4X4)	Jan. 1/22	\$20.60	1.5%
Stage Decking (4X8)	Jan. 1/22	\$30.91	1.5%

Service/Activity	2023 PROPOSED		
	Effective Date	Fee	% Change
<b><u>Special Events Coordination</u></b>			
<b>Special Events:</b>			
Major Special Event Admin. Fee	Jan. 1/23	\$73.80	1.5%
Other Administration Fee	Jan. 1/23	\$36.65	1.5%
Attendants (per hour)	Jan. 1/23	\$17.50	1.4%
Beer Gardens Permit (per event)	Jan. 1/23	\$355.55	1.5%
Kiwanis Memorial Bandshell Victoria Park (per hour)	Jan. 1/23	\$16.50	1.5%
Non-Profit Parkland Rental Fee ≥8 (per day)	Jan. 1/23	\$104.57	1.5%
Commercial Parkland Rental Fee (per day)	Jan. 1/23	\$735.50	1.5%
Showmobile Rental-Private/Commercial	Jan. 1/23	\$642.15	1.5%
Showmobile Rental-Not for Profit	Jan. 1/23	\$576.30	1.5%
Vendor Permits –/unit/year with business license	Jan. 1/23	\$39.80	1.5%
Vendor Permits –/event no business license	Jan. 1/23	\$124.75	1.5%
Vendor Permit - 1-3 days (under 10 ft.)	Jan. 1/23	\$62.65	1.5%
Vendor Permit - 1-3 days (over 10 ft.)	Jan. 1/23	\$124.75	1.5%
Vendor Permit - 4+ days (under 10 ft.)	Jan. 1/23	\$73.80	1.5%
Vendor Permit - 4+ days (over 10 ft.)	Jan. 1/23	\$140.30	0.5%
Electrical Service (per ped./day)	Jan. 1/23	\$10.45	1.5%
Picnic Tables (per table)	Jan. 1/23	\$28.70	1.6%
Water Service (per day)	Jan. 1/23	\$25.00	1.6%
Hay Bale	Jan. 1/23	\$6.80	1.5%
Skateboard Feature Removal	Jan. 1/23	\$1,527.30	1.5%
Bleacher Rental	Jan. 1/23	\$851.25	1.5%
Bleacher Rental - each additional day	Jan. 1/23	\$364.60	1.5%

Garbage Bin -per event not on CoL property	Jan. 1/23	\$12.80	1.6%
Springbank Gardens Special Event Set Up Fee (per hour)	Jan. 1/23	\$34.00	1.5%
Barricades -per event not on COL property	Jan. 1/23	\$6.15	1.7%
<b>Civic Garden Complex - Hall Rentals:</b>			
Horticultural Group Rentals (per hour)	Jan. 1/23	\$19.20	1.6%
Wedding Rate - Half Day	Jan. 1/23	\$670.80	1.5%
Wedding Rate - Full Day	Jan. 1/23	\$1,042.30	1.5%
Special Occasions (maximum 4 Hours)	Jan. 1/23	\$335.40	1.5%
Special Occasions - Full Day	Jan. 1/23	\$1,042.80	1.5%
Commercial - Half Day	Jan. 1/23	\$714.80	1.5%
Commercial - Full Day	Jan. 1/23	\$1,340.55	1.5%
Conservatory for Pictures (per hour)	Jan. 1/23	\$45.70	1.6%
Business Meetings "A" - full day	Jan. 1/23	\$335.40	1.5%
Business Meetings "B" - half day	Jan. 1/23	\$224.50	1.5%
Rental Set Up Fee (4 hour maximum)	Jan. 1/23	\$181.55	1.6%
<b>Springbank Gardens - Private Events:</b>			
Wedding Rate - Half Day	Jan. 1/23	\$670.80	1.5%
Wedding Rate - Full Day	Jan. 1/23	\$1,042.30	1.5%
Commercial - Half Day	Jan. 1/23	\$714.30	1.5%
Commercial - Full Day	Jan. 1/23	\$1,340.55	1.5%
Not For Profit Company (under 8 hours)	Jan. 1/23	\$183.60	1.5%
Not For Profit Company (over 8 hours)	Jan. 1/23	\$367.80	1.5%
Special Occasions (maximum 4 Hours)	Jan. 1/23	\$335.35	1.5%
Special Occasions - Full Day	Jan. 1/23	\$1,042.30	1.5%
Table for Special Events	Jan. 1/23	\$6.40	1.6%
Chair for Special Events	Jan. 1/23	\$1.40	3.7%
Rental Set Up Fee (4 hour maximum)	Jan. 1/23	\$181.55	1.6%
<b>Dundas Place</b>			
One Block Rental For Profit	Jan. 1/23	\$522.84	1.5%
One Block Rental Non Profit	Jan. 1/23	\$261.42	1.5%
Four Block Rental For Profit	Jan. 1/23	\$1,568.52	1.5%
Four Block Rental Non Profit	Jan. 1/23	\$836.54	1.5%
Alcohol Service Fee / Per Block	Jan. 1/23	\$182.99	1.5%
Folding Tables	Jan. 1/23	\$10.46	1.5%
Picnic Tables	Jan. 1/23	\$20.91	1.5%
10X10 Tent	Jan. 1/23	\$78.43	1.5%
10X20 Tent	Jan. 1/23	\$182.99	1.5%
Propane Heater	Jan. 1/23	\$78.43	1.5%
Umbrella with Base	Jan. 1/23	\$10.46	1.5%
PA System	Jan. 1/23	\$104.57	1.5%
Red Cube Furniture (per set)	Jan. 1/23	\$52.28	1.5%
Movie Screen	Jan. 1/23	\$156.85	1.5%
Cruiser Table	Jan. 1/23	\$20.91	1.5%
Planter Rental (per season)	Jan. 1/23	\$104.57	1.5%
Stage Decking (4X4)	Jan. 1/23	\$20.91	1.5%
Stage Decking (4X8)	Jan. 1/23	\$31.37	1.5%

*Sports Services*

Inflationary cost increases are being proposed.

Service/Activity	2020 PROPOSED					
	Current Fee	Effective Date	Fee	Effective Date	Fee	% Change
<b>Sports Services</b>						
Basketball	\$568.00	Jan. 1/20	\$568.00	Sept. 1/20	\$576.50	1.5%
Volleyball	\$619.00	Jan. 1/20	\$619.00	Sept. 1/20	\$628.50	1.5%
Beach Volleyball - Minor - (Per 2 hours)	\$19.00	Jan. 1/20	\$19.50			2.6%
Beach Volleyball - Adult - (Per 2 hours)	\$26.00	Jan. 1/20	\$26.50			1.9%
Cricket (Per 2 hours)	\$14.00	Jan. 1/20	\$14.50			3.6%
<b>Ball Diamond Permit Fees (Per 2 Hours/Week):</b>						
Adult Affiliate	\$45.00	Jan. 1/20	\$46.00			2.2%

Minor Affiliate	\$20.00	Jan. 1/20	\$20.50			2.5%
Minor Affiliate - Irrigated	\$33.00	Jan. 1/20	\$33.50			1.5%
Adult Affiliate - Irrigated	\$76.00	Jan. 1/20	\$77.00			1.3%
Lights	\$14.00	Jan. 1/20	\$14.25			1.8%
<b>Labatt Park</b>						
Minor Affiliate - 2hrs	\$53.50	Jan. 1/20	\$54.50			1.9%
Minor Affiliate - 4hrs	\$80.00	Jan. 1/20	\$81.00			1.3%
Minor Affiliate - 6hrs	\$107.00	Jan. 1/20	\$109.00			1.9%
Adult Affiliate - 2hrs	\$204.00	Jan. 1/20	\$207.00			1.5%
Adult Affiliate - 4hrs	\$306.50	Jan. 1/20	\$311.00			1.5%
Stadium Sportsfield Lighting		Jan. 1/20	\$21.50			New
Social Function - 4 hours or less	\$476.00	Jan. 1/20	\$483.00			1.5%
<b>Soccer Fees (Per 2 Hours):</b>						
Minor Affiliate Non Irrigated	\$20.00	Jan. 1/20	\$20.50			2.5%
Adult Affiliate Non Irrigated	\$27.00	Jan. 1/20	\$27.50			1.9%
Minor Affiliate Irrigated	\$61.50	Jan. 1/20	\$62.50			1.6%
Minor Affiliate Lighted Irrigated	\$90.00	Jan. 1/20	\$91.50			1.7%
City Wide Artificial Turf Affiliate Minor Rate	\$88.00	Jan. 1/20	\$89.50			1.7%
City Wide Artificial Turf Affiliate Minor Rate - Lighted	\$123.50	Jan. 1/20	\$125.50			1.6%
Adult Affiliate Irrigated	\$90.00	Jan. 1/20	\$91.50			1.7%
Adult Affiliate Lighted and Irrigated	\$117.50	Jan. 1/20	\$119.50			1.7%
City Wide Artificial Turf Adult Affiliate Rate	\$129.00	Jan. 1/20	\$131.00			1.6%
City Wide Artificial Turf Adult Affiliate Rate - Lighted	\$164.00	Jan. 1/20	\$167.00			1.8%
City Wide Artificial Turf - Non Prime Time	\$54.00	Jan. 1/20	\$55.00			1.9%
Minor Affiliate Mini Irrigated	\$24.50	Jan. 1/20	\$25.00			2.0%
Mid-Size Affiliate Minor Irrigated	\$31.00	Jan. 1/20	\$31.50			1.6%

Service/Activity	2021 PROPOSED				
	Effective Date	Fee	Effective Date	Fee	% Change
<b>Sports Services</b>					
Basketball	Jan 1/21	\$576.50	Sept. 1/21	\$585.00	1.5%
Volleyball	Jan 1/21	\$628.50	Sept. 1/21	\$638.00	1.5%
Beach Volleyball - Minor - (Per 2 hours)	Jan. 1/21	\$20.00			2.6%
Beach Volleyball - Adult - (Per 2 hours)	Jan. 1/21	\$27.00			1.9%
Cricket (Per 2 hours)	Jan. 1/21	\$15.00			3.4%
<b>Ball Diamond Permit Fees (Per 2 Hours/Week):</b>					
Adult Affiliate	Jan. 1/21	\$47.00			2.2%
Minor Affiliate	Jan. 1/21	\$21.00			2.4%
Minor Affiliate - Irrigated	Jan. 1/21	\$34.00			1.5%
Adult Affiliate - Irrigated	Jan. 1/21	\$78.00			1.3%
Lights	Jan. 1/21	\$14.50			1.8%
<b>Labatt Park</b>					
Minor Affiliate - 2hrs	Jan. 1/21	\$55.50			1.8%
Minor Affiliate - 4hrs	Jan. 1/21	\$82.00			1.2%
Minor Affiliate - 6hrs	Jan. 1/21	\$111.00			1.8%
Adult Affiliate - 2hrs	Jan. 1/21	\$210.00			1.4%
Adult Affiliate - 4hrs	Jan. 1/21	\$316.00			1.6%
Stadium Sportsfield Lighting	Jan. 1/21	\$22.00			2.3%
Social Function - 4 hours or less	Jan. 1/21	\$490.50			1.6%
<b>Soccer Fees (Per 2 Hours):</b>					
Minor Affiliate Non Irrigated	Jan. 1/21	\$21.00			2.4%
Adult Affiliate Non Irrigated	Jan. 1/21	\$28.00			1.8%
Minor Affiliate Irrigated	Jan. 1/21	\$63.50			1.6%
Minor Affiliate Lighted Irrigated	Jan. 1/21	\$93.00			1.6%
City Wide Artificial Turf Affiliate Minor Rate	Jan. 1/21	\$91.00			1.7%
City Wide Artificial Turf Affiliate Minor Rate -	Jan. 1/21	\$127.50			1.6%

Lighted					
Adult Affiliate Irrigated	Jan. 1/21	\$93.00			1.6%
Adult Affiliate Lighted and Irrigated	Jan. 1/21	\$121.50			1.7%
City Wide Artificial Turf Adult Affiliate Rate	Jan. 1/21	\$133.00			1.5%
City Wide Artificial Turf Adult Affiliate Rate - Lighted	Jan. 1/21	\$170.00			1.8%
City Wide Artificial Turf - Non Prime Time	Jan. 1/21	\$56.00			1.8%
Minor Affiliate Mini Irrigated	Jan. 1/21	\$25.50			2.0%
Mid-Size Affiliate Minor Irrigated	Jan. 1/21	\$32.00			1.6%

Service/Activity	2022 PROPOSED				
	Effective Date	Fee	Effective Date	Fee	% Change
<b>Sports Services</b>					
Basketball	Jan. 1/22	\$585.00	Sept. 1/22	\$594.00	1.5%
Volleyball	Jan. 1/22	\$638.00	Sept. 1/22	\$648.00	1.6%
Beach Volleyball - Minor - (Per 2 hours)	Jan. 1/22	\$20.50			2.5%
Beach Volleyball - Adult - (Per 2 hours)	Jan. 1/22	\$27.50			1.9%
Cricket (Per 2 hours)	Jan. 1/22	\$15.50			3.3%
<b>Ball Diamond Permit Fees (Per 2 Hours/Week):</b>					
Adult Affiliate	Jan. 1/22	\$48.00			2.1%
Minor Affiliate	Jan. 1/22	\$21.50			2.4%
Minor Affiliate - Irrigated	Jan. 1/22	\$34.50			1.5%
Adult Affiliate - Irrigated	Jan. 1/22	\$79.00			1.3%
Lights	Jan. 1/22	\$15.00			3.4%
<b>Labatt Park</b>					
Minor Affiliate - 2hrs	Jan. 1/22	\$56.50			1.8%
Minor Affiliate - 4hrs	Jan. 1/22	\$83.00			1.2%
Minor Affiliate - 6hrs	Jan. 1/22	\$113.00			1.8%
Adult Affiliate - 2hrs	Jan. 1/22	\$213.50			1.7%
Adult Affiliate - 4hrs	Jan. 1/22	\$321.00			1.6%
Stadium Sportsfield Lighting	Jan. 1/22	\$22.50			2.3%
Social Function - 4 hours or less	Jan. 1/22	\$498.00			1.5%
<b>Soccer Fees (Per 2 Hours):</b>					
Minor Affiliate Non Irrigated	Jan. 1/22	\$21.50			2.4%
Adult Affiliate Non Irrigated	Jan. 1/22	\$28.50			1.8%
Minor Affiliate Irrigated	Jan. 1/22	\$64.50			1.6%
Minor Affiliate Lighted Irrigated	Jan. 1/22	\$94.50			1.6%
City Wide Artificial Turf Affiliate Minor Rate	Jan. 1/22	\$92.50			1.6%
City Wide Artificial Turf Affiliate Minor Rate - Lighted	Jan. 1/22	\$129.50			1.6%
Adult Affiliate Irrigated	Jan. 1/22	\$94.50			1.6%
Adult Affiliate Lighted and Irrigated	Jan. 1/22	\$123.50			1.6%
City Wide Artificial Turf Adult Affiliate Rate	Jan. 1/22	\$135.00			1.5%
City Wide Artificial Turf Adult Affiliate Rate - Lighted	Jan. 1/22	\$173.00			1.8%
City Wide Artificial Turf - Non Prime Time	Jan. 1/22	\$57.00			1.8%
Minor Affiliate Mini Irrigated	Jan. 1/22	\$26.00			2.0%
Mid-Size Affiliate Minor Irrigated	Jan. 1/22	\$32.50			1.6%

Service/Activity	2023 PROPOSED				
	Effective Date	Fee	Effective Date	Fee	% Change
<b>Sports Services</b>					
Basketball	Jan. 1/23	\$594.00	Sept. 1/23	\$603.00	1.5%
Volleyball	Jan. 1/23	\$648.00	Sept. 1/23	\$658.00	1.5%
Beach Volleyball - Minor - (Per 2 hours)	Jan. 1/23	\$21.00			2.4%
Beach Volleyball - Adult - (Per 2 hours)	Jan. 1/23	\$28.00			1.8%
Cricket (Per 2 hours)	Jan. 1/23	\$16.00			3.2%
<b>Ball Diamond Permit Fees (Per 2 Hours/Week):</b>					
Adult Affiliate	Jan. 1/23	\$49.00			2.1%
Minor Affiliate	Jan. 1/23	\$22.00			2.3%



Minor Affiliate - Irrigated	Jan. 1/23	\$35.00		1.4%
Adult Affiliate - Irrigated	Jan. 1/23	\$80.00		1.3%
Lights	Jan. 1/23	\$15.25		1.7%
<b>Labatt Park</b>				
Minor Affiliate - 2hrs	Jan. 1/23	\$57.50		1.8%
Minor Affiliate - 4hrs	Jan. 1/23	\$84.50		1.8%
Minor Affiliate - 6hrs	Jan. 1/23	\$115.00		1.8%
Adult Affiliate - 2hrs	Jan. 1/23	\$217.00		1.6%
Adult Affiliate - 4hrs	Jan. 1/23	\$326.00		1.6%
Stadium Sportsfield Lighting	Jan. 1/23	\$23.00		2.2%
Social Function - 4 hours or less	Jan. 1/23	\$506.00		1.6%
<b>Soccer Fees (Per 2 Hours):</b>				
Minor Affiliate Non Irrigated	Jan. 1/23	\$22.00		2.3%
Adult Affiliate Non Irrigated	Jan. 1/23	\$29.00		1.8%
Minor Affiliate Irrigated	Jan. 1/23	\$65.50		1.6%
Minor Affiliate Lighted Irrigated	Jan. 1/23	\$96.00		1.6%
City Wide Artificial Turf Affiliate Minor Rate	Jan. 1/23	\$94.00		1.6%
City Wide Artificial Turf Affiliate Minor Rate - Lighted	Jan. 1/23	\$131.50		1.5%
Adult Affiliate Irrigated	Jan. 1/23	\$96.00		1.6%
Adult Affiliate Lighted and Irrigated	Jan. 1/23	\$125.50		1.6%
City Wide Artificial Turf Adult Affiliate Rate	Jan. 1/23	\$137.00		1.5%
City Wide Artificial Turf Adult Affiliate Rate - Lighted	Jan. 1/23	\$176.00		1.7%
City Wide Artificial Turf - Non Prime Time	Jan. 1/23	\$58.00		1.8%
Minor Affiliate Mini Irrigated	Jan. 1/23	\$26.50		1.9%
Mid-Size Affiliate Minor Irrigated	Jan. 1/23	\$33.00		1.5%

*Storybook Gardens and Community Gardens*

A fee increase is proposed for birthday packages to better reflect the costs of providing exclusive after-hours access to the park, additional group admission passes and celebration food. A new admission fee for twilight visits on Friday Evenings are being proposed. An increase in the group admission fee is being proposed as the fee has not been changed since 2013.

Proposed increases in fees for Storybook Gardens are based on current fee for similar attractions in London.

A proposed increase in fees for Special Events is being proposed to cover specialized equipment/ rental cost increases.

An increased fee for Community Gardens is proposed as the city pays for the water usage at each community garden. The increase is related to the City's estimate of increased water cost.

Service/Activity	Current Fee	2020 PROPOSED		
		Effective Date	Fee	% Change
<b><u>Storybook Gardens</u></b>				
<b>Annual Pass:</b>				
One Individual Annual Pass	\$33.63	Jan. 1/20	\$34.51	2.6%
Annual Pass, Bulk Purchase Rate, 20-99	\$29.20	Jan. 1/20	\$30.09	3.0%
Annual Pass, Bulk Purchase Rate, 100+	\$26.55	Jan. 1/20	\$27.43	3.3%
Season Ride Pass	\$26.55	Jan. 1/20	\$29.20	10.0%
Caregiver Option	\$13.50			
<b>Regular Admissions (Summer):</b>				
Adult	\$8.00	Jan. 1/20	\$8.25	3.1%
Child	\$8.00	Jan. 1/20	\$8.25	3.1%
<b>Group / Corporate Admissions (Summer):</b>				
Adult	\$6.50	Jan. 1/20	\$7.00	7.7%
Child	\$6.50	Jan. 1/20	\$7.00	7.7%
<b>Special Event Rates (Summer):</b>				
2 for 1 Admission (all ages)	\$3.75	Jan. 1/20	\$5.00	33.3%
2 for 1 Admission (Family)	\$14.00	Jan. 1/20	\$20.00	42.9%
Special Program (all ages)	\$16.00	Jan. 1/20	\$17.00	6.3%
Twilight Rate (Family)	\$23.00			
<b>Program Revenue:</b>				

Birthday Parties - Package #1	\$170.00	Jan. 1/20	\$190.00	11.8%
Birthday Parties - Package #2	\$190.00	Jan. 1/20	\$230.00	21.1%
Celebration Saturday Package	\$230.00	Jan. 1/20	\$300.00	30.4%
Celebration Saturday Package or Birthday Parties (extra child - per)	\$14.00	Jan. 1/20	\$12.00	-14.3%
Specialized Summer Day Camp	\$175.00	Jan. 1/20	\$180.00	2.9%
PD Day Camp	\$50.00	Jan. 1/20	\$55.00	10.0%
NOTE: Current members receive 10% discount on all program fees.				
<b>Miscellaneous Revenue:</b>				
Amusement Ride and Activity Tickets, each	\$2.50	Jan. 1/20	\$2.75	10.0%
<del>Storybook site rental, summer season, 3 hours</del>	<del>\$929.00</del>			
<del>Amusement ride rental, per hour (with site rental)</del>	<del>\$90.00</del>			
Vender Permit - 1-3 days (under 10 ft.)	\$55.00	Jan. 1/20	\$59.00	7.3%
Vender Permit - 1-3 days (over 10 ft.)	\$110.00	Jan. 1/20	\$117.50	6.8%
Ultimate Storybook Family Day Pass #1 Includes: admission, rides, lunch combo (4), beavertail and 10% gift store		Jan. 1/20	\$95.00	New
Ultimate Storybook Family Day Pass #2 (option with gift)		Jan. 1/20	\$110.00	New
<b>Community Gardens</b>				
Plot Rental Fee	\$40.00	Jan. 1/20	\$40.80	2.0%

Service/Activity	2021 PROPOSED		
	Effective Date	Fee	% Change
<b>Storybook Gardens</b>			
<b>Regular Admissions (Summer):</b>			
Adult	Jan. 1/21	\$8.50	3.0%
Child	Jan. 1/21	\$8.50	3.0%
Family	Jan. 1/21	\$30.00	3.4%
Specialized Summer Day Camp	Jan. 1/21	\$185.00	2.8%
<b>Community Gardens</b>			
Plot Rental Fee	Jan. 1/21	\$41.62	2.0%

Service/Activity	2022 PROPOSED		
	Effective Date	Fee	% Change
<b>Storybook Gardens</b>			
<b>Annual Pass:</b>			
Season Ride Pass	Jan. 1/22	\$30.09	3.0%
<b>Regular Admissions (Summer):</b>			
Adult	Jan. 1/22	\$8.75	2.9%
Child	Jan. 1/22	\$8.75	2.9%
Family	Jan. 1/22	\$31.00	3.3%
Specialized Summer Day Camp	Jan. 1/22	\$190.00	2.7%
Preschool Mini-Camp	Jan. 1/22	\$95.00	5.6%
Educational Program Group	Jan. 1/22	\$9.00	5.9%
<b>Community Gardens</b>			
Plot Rental Fee	Jan. 1/22	\$42.45	2.0%

Service/Activity	2023 PROPOSED		
	Effective Date	Fee	% Change
<b>Storybook Gardens</b>			
<b>Annual Pass:</b>			
One Individual Annual Pass	Jan. 1/23	\$35.40	2.6%
Annual Pass, Bulk Purchase Rate, 20-99	Jan. 1/23	\$30.97	2.9%
Annual Pass, Bulk Purchase Rate, 100+	Jan. 1/23	\$28.32	3.2%
<b>Regular Admissions (Summer):</b>			

Adult	Jan. 1/23	\$9.00	2.9%
Child	Jan. 1/23	\$9.00	2.9%
Family	Jan. 1/23	\$32.00	3.2%
Special Program (all ages)	Jan. 1/23	\$18.00	5.9%
Specialized Summer Day Camp	Jan. 1/23	\$195.00	2.6%
<b><u>Community Gardens</u></b>			
Plot Rental Fee	Jan. 1/23	\$43.30	2.0%

*Recreation Administration*

Inflationary cost increases are proposed to cover the cost of maintenance.

Service/Activity	Current Fee	2020 PROPOSED		
		Effective Date	Fee	% Change
<b><u>Recreation Administration</u></b>				
<b>Administration</b>				
Picnic Site Reservations (Full Day, NP)	\$56.50	Jan. 1/20	\$57.63	2.0%
Picnic Site Reservation (Full Day, P)	\$67.50	Jan. 1/20	\$68.85	2.0%
Picnic Site Reservation (Covered, Full Day, NP)	\$81.00	Jan. 1/20	\$82.62	2.0%
Picnic Site Reservation (Covered, Full Day, P)	\$94.50	Jan. 1/20	\$96.39	2.0%
Commercial Fitness Activities in Parks (per hour)	\$26.00	Jan. 1/20	\$26.50	1.9%
<del>Picnic Site Rental - Extra Picnic Tables</del>	<del>\$26.00</del>			
<del>Extra Neighbourhood Event Kit (per 1 kit)</del>	<del>\$26.00</del>			
Commercial Activities in Parks ( <i>non fitness related, per hour</i> )		Jan. 1/20	\$59.89	New
Community Events/Activities in Parks - Small (1-100, per event)		Jan. 1/20	\$113.00	New
Community Events/Activities in Parks - Large (101-300, per event)		Jan. 1/20	\$226.00	New
Private Events/Activities in Parks - Small (1-100, per event)		Jan. 1/20	\$226.00	New
Private Events/Activities in Parks - Large (101-300, per event)		Jan. 1/20	\$452.00	New
Commercial Skate Park Rental (per hour)		Jan. 1/20	\$29.95	New

Service/Activity	2021 PROPOSED		
	Effective Date	Fee	% Change
<b><u>Recreation Administration</u></b>			
<b>Administration</b>			
Picnic Site Reservations (Full Day, NP)	Jan. 1/21	\$58.78	2.0%
Picnic Site Reservation (Full Day, P)	Jan. 1/21	\$70.23	2.0%
Picnic Site Reservation (Covered, Full Day, NP)	Jan. 1/21	\$84.27	2.0%
Picnic Site Reservation (Covered, Full Day, P)	Jan. 1/21	\$98.31	2.0%
Commercial Fitness Activities in Parks (per hour)	Jan. 1/21	\$27.00	1.9%
Commercial Activities in Parks ( <i>non fitness related, per hour</i> )	Jan. 1/21	\$61.02	1.9%
Community Events/Activities in Parks - Small (1-100, per event)	Jan. 1/21	\$114.70	1.5%
Community Events/Activities in Parks - Large (101-300, per event)	Jan. 1/21	\$229.40	1.5%
Private Events/Activities in Parks - Small (1-100, per event)	Jan. 1/21	\$229.40	1.5%
Private Events/Activities in Parks - Large (101-300, per event)	Jan. 1/21	\$458.75	1.5%
Commercial Skate Park Rental (per hour)	Jan. 1/21	\$30.51	1.9%

Service/Activity	2022 PROPOSED		
	Effective Date	Fee	% Change
<b><u>Recreation Administration</u></b>			
<b>Administration</b>			
Picnic Site Reservations (Full Day, NP)	Jan. 1/22	\$59.95	2.0%
Picnic Site Reservation (Full Day, P)	Jan. 1/22	\$71.63	2.0%
Picnic Site Reservation (Covered, Full Day, NP)	Jan. 1/22	\$85.95	2.0%
Picnic Site Reservation (Covered, Full Day, P)	Jan. 1/22	\$100.27	2.0%
Commercial Fitness Activities in Parks (per hour)	Jan. 1/22	\$27.50	1.9%
Commercial Activities in Parks ( <i>non fitness related, per hour</i> )	Jan. 1/22	\$62.15	1.9%
Community Events/Activities in Parks - Small (1-100, per event)	Jan. 1/22	\$116.40	1.5%
Community Events/Activities in Parks - Large (101-300, per event)	Jan. 1/22	\$232.85	1.5%
Private Events/Activities in Parks - Small (1-100, per event)	Jan. 1/22	\$232.85	1.5%
Private Events/Activities in Parks - Large (101-300, per event)	Jan. 1/22	\$465.65	1.5%
Commercial Skate Park Rental (per hour)	Jan. 1/22	\$31.08	1.9%

Service/Activity	2023 PROPOSED		
	Effective Date	Fee	% Change
<b><u>Recreation Administration</u></b>			
<b>Administration</b>			
Picnic Site Reservations (Full Day, NP)	Jan. 1/23	\$61.15	2.0%
Picnic Site Reservation (Full Day, P)	Jan. 1/23	\$73.06	2.0%
Picnic Site Reservation (Covered, Full Day, NP)	Jan. 1/23	\$87.66	2.0%
Picnic Site Reservation (Covered, Full Day, P)	Jan. 1/23	\$102.27	2.0%
Commercial Fitness Activities in Parks (per hour)	Jan. 1/23	\$28.00	1.8%
Commercial Activities in Parks ( <i>non fitness related, per hour</i> )	Jan. 1/23	\$63.28	1.8%
Community Events/Activities in Parks - Small (1-100, per event)	Jan. 1/23	\$118.15	1.5%
Community Events/Activities in Parks - Large (101-300, per event)	Jan. 1/23	\$236.30	1.5%
Private Events/Activities in Parks - Small (1-100, per event)	Jan. 1/23	\$236.30	1.5%
Private Events/Activities in Parks - Large (101-300, per event)	Jan. 1/23	\$472.65	1.5%
Commercial Skate Park Rental (per hour)	Jan. 1/23	\$31.64	1.8%

Parks and Urban Forestry

*Forestry Operations*

New fees listed are proposed to align with the new Tree Protection Bylaw.

Service/Activity	2019 PROPOSED		2020 PROPOSED	
	Effective Date	Fee	Effective Date	Fee
<b>SERVICE GROUPING: PARKS &amp; URBAN FORESTRY</b>				
<b><u>Forestry Operations - Boulevard Tree Protection By-law CP.-22</u></b>				
Tree Removal, Restoration				
For the removal of a tree:				
—Under 10 cm in diameter	Jan. 1/19	\$500.00		
—10 – 35 cm in diameter	Jan. 1/19	\$800.00		
—36 – 61 cm in diameter	Jan. 1/19	\$1,600.00		
—62 – 100 cm in diameter	Jan. 1/19	\$2,300.00		
—101 cm or over in diameter	Jan. 1/19	\$3,300.00		
Tree Size (DBH) Diameter at Breast Height				
<10cm			Jan. 1/20	\$1,240.00
11cm-20cm			Jan. 1/20	\$1,890.00
21cm-30cm			Jan. 1/20	\$2,240.00

31cm-40cm			Jan. 1/20	\$2,590.00
41cm-50cm			Jan. 1/20	\$3,740.00
51cm-60cm			Jan. 1/20	\$4,090.00
61cm-70cm			Jan. 1/20	\$4,440.00
71cm-80cm			Jan. 1/20	\$5,490.00
81cm-90cm			Jan. 1/20	\$5,840.00
91cm-100cm			Jan. 1/20	\$7,190.00
101cm-120cm			Jan. 1/20	\$9,040.00
121cm-130cm			Jan. 1/20	\$9,390.00
131cm-140cm			Jan. 1/20	\$10,940.00
141cm-150cm			Jan. 1/20	\$11,290.00
151cm-160cm			Jan. 1/20	\$11,640.00
161cm-170cm			Jan. 1/20	\$11,990.00
171cm-180cm			Jan. 1/20	\$12,340.00
181cm-190cm			Jan. 1/20	\$12,690.00
>191cm			Jan. 1/20	\$13,040.00

**Planning and Development Services**

The Publications List has been eliminated and all publication fees for Planning and Development are now included in Appendix B.

**PLANNING & DEVELOPMENT SERVICES**

**Appendix B**

**Fee Detail Information**

**Planning Services - Sale of Miscellaneous Reports**

Service/Activity	2019 Approved Fee	2020 Proposed Fee
Photocopies / Prints - 8.5" X 11" or 8.5 X 14"	Minimum charge for first 5 copies - \$1.00, additional copies \$0.20 Larger sizes - \$0.50	<b>\$0.20 per page, minimum charge \$1.00, after 25 pages \$0.10 per page</b> <b>\$0.50 per page, minimum charge \$2.00, after 10 pages \$0.25 per page</b>
Photocopies / Prints - 11" X 17"		
<del>Official Plan - 1:20,000</del>	40	
<b>City Maps</b>		
3' X 4' (1 piece map)		<b>\$10.00</b>
City Map 4' X 6' (2 piece map)		<b>\$20.00</b>
<del>City Street Map</del>	40	
<b>Scanning Aerial Photos</b>		
8.5" X 11" or 8.5" X 14" b/w print only (for one as is copy)		<b>\$2.00</b>
8.5" X 11" or 8.5" X 14" b/w print only (with custom scaling/sizing)		<b>\$5.00</b>
Each additional copy of same		<b>\$2.00</b>
<b>Official Plan</b>		
The London Plan –available from City Planning office and City Clerk’s Department		<b>\$40.00 (includes HST)</b>
Official Plan Schedules		<b>\$10.00 each map</b>
<b>Zoning</b>		
Zoning By-law (Z-1) (July 1999) Cerlox version, Mapbook and Textbook - available from City Clerk’s Department only		<b>\$75.00</b>
<del>City Projects – subject to providing a City Project Number</del>	No charge but must be invoiced	No charge but must be invoiced
<del>Various publications</del>	See attached publication list – Planning and Development Appendix C	See attached publication list – Planning and Development Appendix C

## Protective Services

### *Animal Services*

In 2019, fees were introduced at the City-operated Companion Animal Hospital for the Low Income Subsidized Spay/Neuter, Trap Neuter Return, and Approved Fostering Organization Programs. The programs were transitioned from private services to City services, and there was a need to recover the cost of inventory used. Veterinary fees are not proposed to be charged to keep fees low. The program applicants will be advised of the fee at the time of application, just as they are advised of payment expectations within the program now. For 2020-2023 the practice is proposed to remain the same; however, at the recommendation of the Veterinarian, a list of medications and services for common ailments is proposed to be added at low cost for cost recovery purposes, to provide affordable animal care to those eligible to access the animal services programs.

Service/Activity	Current Fee	2020 PROPOSED		
		Effective Date	Fee	% Change
<b><u>Low Income Subsidized Spay/Neuter &amp; Approved Fostering Organization Program Fees</u></b>				
<b>Dog:</b>				
Spay/Cryptorchid	\$20.00	Jan. 1/20	\$25.00	25.0%
Neuter	\$15.00	Jan. 1/20	\$25.00	66.7%
Brief exam with Spay/Neuter		Jan. 1/20	\$10.00	New
Spay/Neuter for dogs 80 lbs. and over	\$25.00			
Microchipping	\$12.00	Jan. 1/20	\$15.00	25.0%
De-wormer at time of spay/neuter (including flea treatment)		Jan. 1/20	\$20.00	New
Cephalexin (antibiotic)		Jan. 1/20	\$15.00	New
Surolan ear medication (antibiotic)		Jan. 1/20	\$15.00	New
Wound repair (clip/clean/debride/suture)		Jan. 1/20	\$15.00	New
Polyp removal (sedate/remove oral, nasal, or ear)		Jan. 1/20	\$20.00	New
Entropion (correction of curled eyelid)		Jan. 1/20	\$25.00	New
Enucleation (removal of eyeball)		Jan. 1/20	\$25.00	New
Amputation (removal of hind leg mid femoral, or front leg 4-quarter)		Jan. 1/20	\$100.00	New
<b>Cat:</b>				
Spay/Cryptorchid	\$15.00	Jan. 1/20	\$20.00	33.3%
Neuter	\$10.00	Jan. 1/20	\$20.00	100.0%
Brief exam with Spay/Neuter		Jan. 1/20	\$10.00	New
Microchipping	\$12.00	Jan. 1/20	\$15.00	25.0%
Flea Treatment: Capstar 6 tablets		Jan. 1/20	\$20.00	New
Flea Treatment: Capstar 60 tablets		Jan. 1/20	\$155.00	New
3-Biotic eye ointment		Jan. 1/20	\$10.00	New
Azithromycin (antibiotic)		Jan. 1/20	\$10.00	New
Convenia Injection (antibiotic)		Jan. 1/20	\$15.00	New
Feluk/FIV blood test		Jan. 1/20	\$35.00	New
Feluk/FIV blood test x 15		Jan. 1/20	\$425.00	New
Wound repair (clip/clean/debride/suture)		Jan. 1/20	\$15.00	New
Polyp removal (sedate/remove oral, nasal, or ear)		Jan. 1/20	\$20.00	New
Entropion (correction of curled eyelid)		Jan. 1/20	\$25.00	New
Enucleation (removal of eyeball)		Jan. 1/20	\$25.00	New
Amputation (removal of hind leg mid femoral, or front leg 4-quarter)		Jan. 1/20	\$100.00	New

### *By-law Enforcement and Property Standards*

In 2010, new inspection fees were introduced for by-law re-inspections where written Orders, or Notice of Violation were issued and no action was taken to achieve compliance (Municipal Law Inspection fee). In addition, fees for Marijuana Grow Operation inspections were introduced at the initial inspection stage and compliance stage (Property Standards Inspection fee). These two new fees in addition to the long-standing property standards re-inspection fee are all billed to property owners. If fees are not paid, the amount is added to the property tax roll. The 2020 – 2023 proposed increase is reflective of operational cost increases over the course of last several years where no increases had been applied.

Service/Activity	Current Fee	2020 PROPOSED		
		Effective Date	Fee	% Change
<b>Rental Residential Licencing:</b>				
Municipal Law Inspection Fee	\$110.00/hour	Jan. 1/20	\$125.00/hour	13.6%
Property Standards Inspection Fee	\$110.00/hour	Jan. 1/20	\$125.00/hour	13.6%
<del>Large Load Permits<sup>(4)</sup></del>	<del>Note 1 - Large Load Fee</del>			
<del>Permit fee for Approved Works, where the works do not involve road cuts, traffic management plans or disruptions within the travelled portion of the roadway</del>	<del>\$110.00 per City Works Approval Permit plus vehicle fee of \$10.00 per vehicle to undertake works on adjacent property</del>			

### Street Permits

The Work Approval Program was modified in general accordance with the recommendations contained in the staff report dated June 18, 2019, entitled "Work Approval Permit Program Enhancements", and approved by Municipal Council on June 25, 2019. The enhancements related to the inspection and enforcement model came with new user fees determined by cost recovery.

Service/Activity	2020 PROPOSED		
	Effective Date	Fee	% Change
<b>Street Permits</b>			
Work Approval Permit (Occupancy) - where the work does not involve excavation, traffic control plan review or disruptions within the travelled portion of the road allowance	Jan. 1/20	\$300.00 plus applicable monthly inspection fee(s)	New - Per Permit
Work Approval Permit (Occupancy) - where the work does not involve excavation and traffic control plan review is required	Jan. 1/20	\$400.00 plus applicable monthly inspection fee(s)	New - Per Permit
Work Approval Permit (Occupancy) - Moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six month period.	Jan. 1/20	\$300.00	New - Per Permit
Work Approval Permit (Occupancy) - Moving or construction bin within travelled portion of local road allowance classification	Jan. 1/20	\$50.00 per day	New - Per Permit
Monthly inspection - additional fee(s) - applies if Work Approval Permit (Occupancy) exceeds thirty (30) days. Exemption: tower cranes	Jan. 1/20	\$75.00	New - Per Inspection
Work Approval Permit (Construction) - where the work involves excavation within the soft surface boulevard within the road allowance only and does not require traffic control plan review	Jan. 1/20	\$375.00 plus applicable weekly inspection fee(s)	New - Per Permit
Work Approval Permit (Construction) - where the work involves excavation within the road allowance and requires traffic control plan review	Jan. 1/20	\$475.00 plus applicable weekly inspection fee(s)	New - Per Permit
Weekly inspection - additional fee(s) - applies if Work Approval Permit (Construction) exceeds three (3) days	Jan. 1/20	\$75.00	New - Per Inspection
Work Approval Permit Renewal (Occupancy/Construction)	Jan. 1/20	\$150.00 plus additional applicable weekly/monthly inspection fee(s)	New - Per Renewal

License to Occupy Street - applies if Work Approval Permit (Occupancy/Construction) exceeds more than 30 days. Exemption: Moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six month period.	Jan. 1/20	\$29.06/sq. m inside downtown core, \$16.15/sq. m outside downtown core, \$8.07/sq. m for a Charitable Organization.	New - Per Permit
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Sidewalk Snow Clearing-Core Area and Icicle Removal fees were moved to Protective Services from Transportation Services with no proposed changes.

#### Fire Services

The proposed increases for Highway/Local Vehicle Incidents reflect the Ministry of Transportation fee for fire response service on provincial highways, and are intended to change as the Ministry changes their allowable fees. The fees are only charged for attendance at motor vehicle collisions involving non-residents of the City and for fire responses on provincial highways.

The re-inspection fee for 2020 non-compliance is proposed to be increased to reflect costs and time spent on these inspections. The fee has not been increased since 2014.

Service/Activity	Current Fee	2020 PROPOSED		
		Effective Date	Fee	% Change
i) Highway/Local Vehicle Incidents ( <b>non-residents</b> ): First Hour (Per vehicle)	\$465.42	Jan. 1/20	Authorized MTO Rate - currently \$477	2.5%
Additional 1/2 hour or part thereof (Per vehicle)	\$232.71	Jan. 1/20	Authorized MTO Rate - currently \$238.50	2.5%
Flat fee for responding where services not required	\$465.42	Jan. 1/20	Authorized MTO Rate - currently \$477	2.5%
iv) Extraordinary Costs: Costs in addition to costs ordinarily incurred to eliminate an emergency or risk, preserve property or evidence, or to investigate, including but not limited to: renting equipment, hiring contractors, hiring professional services, using consumable materials, replacing damaged equipment or purchasing materials fixing of damaged equipment or vehicles as a result of response		Jan. 1/20	Cost Recovery	New

#### Fire Prevention and Education

Based on a review of other similar municipalities, the proposed increased fee for Re-inspection for Non-compliance reflects increased labour costs and time spent on inspections. This fee has not been increased since 2014. In the three subsequent years, a 1.5% inflationary increase is recommended.

Service/Activity	Current Fee	2020 PROPOSED			2021 PROPOSED		
		Effective Date	Fee	% Change	Effective Date	Fee	% Change
Re-inspection for Non-compliance	\$75.00	Jan. 1/20	\$100.00	33.3%	Jan. 1/21	\$101.50	1.5%

Service/Activity	2022 PROPOSED			2023 PROPOSED		
	Effective Date	Fee	% Change	Effective Date	Fee	% Change
Re-inspection for Non-compliance	Jan. 1/22	\$103.00	1.5%	Jan. 1/23	\$104.50	1.5%



## Social and Health Services

### *Long Term Care – Deerness Home*

The proposed fee increase for staff escort is required as a result of increases to salaries and benefits of staff providing this service.

Service/Activity	Current Fee	2020 PROPOSED		
		Effective Date	Fee	% Change
Staff Escort to Medical Clinics up to 3 hours	\$100.00	Jan.1/20	\$106.00	6.0%
After 3 hours (per hour for a nursing escort)	\$34.00	Jan.1/20	\$35.00	2.9%

## Transportation Services

### *Parking Services*

**Increase in Private MLEO training & appointment** – The proposed increase in the rate is being recommended to help cover the staff costs associated with training service providers to issue parking tickets on private lots. This rate has not been increased since 2015.

**Admin Fee Bulk Lot Passes** – This proposed new fee is being recommended to assist with covering administrative and staff costs associated with the preparation of a bulk parking for City of London Parking Lots. Bulk parking refers to a large volume of parking passes purchased in a single order for a municipal lot which applies to a large number of vehicles parking in a lot.

**Increase in rate for Municipally Owned/Operated Parking Lots** – This proposed increase is being recommended to ensure that City of London rates are competitive with other off street parking providers. The proposed increased fees will help cover the costs of infrastructure maintenance in off street parking lots including parking meters, paving, snow clearing, line painting and more. These rates have not been increased since 2012.

**Increase in on-street parking rates** – This proposed increase has been recommended as a method of establishing a parking reserve fund. This specific parking reserve fund would be exclusively dedicated to the development of future downtown parking spaces/structure as per the 2017 BA Consulting Downtown Parking Strategy.

**Municipal Parking Lot 10** – This fee is being proposed as a new municipally managed parking lot approved by Municipal Council earlier in 2019 is being established.

**Municipal Parking Lot 13** – This fee is being proposed as a new municipally managed parking lot has been established.

Service/Activity	Unit of Measure	Current Fee	2020 PROPOSED			2022 PROPOSED		
			Effective Date	Fee	% Change	Effective Date	Fee	% Change
<b>Parking Control</b>								
i) Private MLEO Training & Appointment		\$200.00	Jan. 1/20	\$250.00	25.0%			
ii) Administrative Fee Bulk Lot Passes			Jan. 1/20	\$25.00	New			
<b>Parking Meters</b>								
i) Parking Meter Fees								
Outlying 1 hour	Hour	\$1.50	Jan. 1/20	\$2.25	50.0%	Jan. 1/22	\$2.50	11.1%
Outlying 2 hour	Hour	\$1.50	Jan. 1/20	\$2.25	50.0%	Jan. 1/22	\$2.50	11.1%
Outlying 4 hour	Hour	\$1.50	Jan. 1/20	\$2.25	50.0%	Jan. 1/22	\$2.50	11.1%
10 Hour Metered Zone	Hour	\$1.50	Jan. 1/20	\$2.25	50.0%	Jan. 1/22	\$2.50	11.1%
	Maximum	\$3.00	Jan. 1/20	\$5.00	66.7%			
Downtown 1 hour	Hour	\$1.50	Jan. 1/20	\$2.25	50.0%	Jan. 1/22	\$2.50	11.1%

Service/Activity	Unit of Measure	Current Fee	2020 PROPOSED					
			Effective Date	Fee	Effective Date	Fee	% Change	
<b><u>Parking Lots - Municipally Operated</u></b>	-							
Lot # 3 North - 743 Richmond Street	Hour	\$2.00	Jan. 1/20	\$2.00	Aug. 1/20	\$2.50	25.0%	
Lot # 6 - Kent Street, North Side of Kent Street between Richmond & Talbot Streets	Hour	\$2.00	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50	25.0%	
	Day	\$8.00	Jan. 1/20	\$8.00	Mar. 1/20	\$10.00	25.0%	
Lot #9 78 Riverside Dr. Kiwanis Senior Centre	Hour	\$2.00	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50	25.0%	
Lot #10 - Mill Street/John Street/St.George	Hour				Oct. 1/20	\$2.50	New	
	Day				Oct. 1/20	\$10.00	New	
	Evening				Oct. 1/20	\$8.00	New	
	Monthly				Oct. 1/20	\$100.00	New	
Lot # 12 - 199 Ridout Street N., PUC Parking Lot North Side of Horton Street between Thames & Ridout Streets	Hour	\$2.00	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50	25.0%	
	Day	\$5.00	Jan. 1/20	\$5.00	Mar. 1/20	\$6.00	20.0%	
	Evening	\$4.00	Jan. 1/20	\$4.00	Mar. 1/20	\$5.00	25.0%	
	Monthly	\$70.00	Jan. 1/20	\$70.00	Mar. 1/20	\$80.00	14.3%	
Lot #13 - 189 King Street	Hour				Oct. 1/20	\$2.50	New	
	Day				Oct. 1/20	\$10.00	New	
	Evening				Oct. 1/20	\$8.00	New	
	Monthly				Oct. 1/20	\$120.00	New	
Lot # 15 - London Convention Centre, South Side of King Street between Wellington & Waterloo Street	Day	\$7.00	Jan. 1/20	\$7.00	Mar. 1/20	\$8.00	14.3%	
	Evening	\$5.00	Jan. 1/20	\$5.00	Mar. 1/20	\$6.00	20.0%	
Lot # 16 - 205 Oxford St (Rear), West of Richmond Street between Oxford & Piccadilly Street	Hour	\$2.00	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50	25.0%	
	Monthly	\$50.00	Jan. 1/20	\$50.00	Mar. 1/20	\$60.00	20.0%	
Lot # 19 - Museum London	Hour	\$2.00	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50	25.0%	
Lot # 20 - 155 Kent Street	Hour	\$2.00	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50	25.0%	
Lot # 21 - 558 Talbot Street	Hour	\$2.00	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50	25.0%	
	Day	\$8.00	Jan. 1/20	\$8.00	Mar. 1/20	\$10.00	25.0%	
	Evening	\$5.00	Jan. 1/20	\$5.00	Mar. 1/20	\$8.00	60.0%	
	Night		Jan. 1/20	\$15.00			New	
Lot # 22 - 695 Richmond Street	Monthly	\$80.00	Jan. 1/20	\$80.00	Mar. 1/20	\$100.00	25.0%	
	Hour	\$2.00	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50	25.0%	
	12 hr max	\$8.00	Jan. 1/20	\$8.00	Mar. 1/20	\$10.00	25.0%	
	24 hr max	\$14.00	Jan. 1/20	\$14.00	Mar. 1/20	\$15.00	7.1%	
Monthly	\$70.00	Jan. 1/20	\$70.00	Mar. 1/20	\$80.00	14.3%		
<b><u>Parking Lots Municipally Owned</u></b>	-							
Lot # 1 - East London, North of Dundas Street between English & Elizabeth Street	Hour	\$0.75	Jan. 1/20	\$0.75	Mar. 1/20	\$1.00	33.3%	
Lot # 2 - East London, North of Dundas Street between Elizabeth & Adelaide Street	Hour	\$0.75	Jan. 1/20	\$0.75	Mar. 1/20	\$1.00	33.3%	
Lot # 3 East - East of Richmond Street between Oxford & Piccadilly Street	Hour	\$2.00	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50	25.0%	
	Monthly	\$50.00	Jan. 1/20	\$50.00	Mar. 1/20	\$60.00	20.0%	
Lot # 3 West - Richmond Village West of Richmond Street between Oxford & Piccadilly Street	Hour	\$2.00	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50	25.0%	
	Monthly	\$46.00	Jan. 1/20	\$46.00	Mar. 1/20	\$60.00	30.4%	
Lot # 4 - Marshall Street, South of Dundas Street between Lyle & Adelaide Streets	Hour	\$0.75	Jan. 1/20	\$0.75	Mar. 1/20	\$1.00	33.3%	
Lot # 5 - Queens Ave, North Side of Queens Ave between Clarence & Richmond Streets	Day	\$8.00	Jan. 1/20	\$8.00	Mar. 1/20	\$10.00	25.0%	
	Evening	\$6.00	Jan. 1/20	\$6.00	Mar. 1/20	\$8.00	33.3%	

Lot # 8 - Budweiser Gardens, North Side of King Street between Ridout & Talbot Streets	Hour Monthly	\$2.00	Jan. 1/20	\$2.00	<b>Mar. 1/20</b>	<b>\$2.50</b>	<b>25.0%</b>
		\$100.00	Jan. 1/20	\$100.00	<b>Mar. 1/20</b>	<b>\$110.00</b>	<b>10.0%</b>
Lot # 11 - Thames Street Park, North Side of King Street between Thames & Ridout Streets	Hour Evening	\$2.00	Jan. 1/20	\$2.00	<b>Mar. 1/20</b>	<b>\$2.50</b>	<b>25.0%</b>
		\$4.00	Jan. 1/20	\$4.00	<b>Mar. 1/20</b>	<b>\$5.00</b>	<b>25.0%</b>
Lot # 17 - Peace Gardens, West Side of Thames Street (York & King Streets.) (Enforced Mon-Fri)	Hour Evening	\$2.00	Jan. 1/20	\$2.00	<b>Mar. 1/20</b>	<b>\$2.50</b>	<b>25.0%</b>
		\$4.00	Jan. 1/20	\$4.00	<b>Mar. 1/20</b>	<b>\$5.00</b>	<b>25.0%</b>

*Roadways*

Permits for Approved Works in Roadway Planning & Design, Sidewalk Snow Clearing-Core Area and Icicle Removal fees were moved to Protective Services from Transportation Services with no proposed changes.

The proposed fee increases for curb cuts are being recommended to bring the fees in line with the current costs of Labour and Materials. The fees have not been increased since 2012 and these proposed increases will now recoup the actual costs of such work.

Service/Activity	Unit of Measure	2020 PROPOSED			
		Fee	Effective Date	Fee	% Change
<b><u>Roadway Maintenance</u></b>					
Sidewalk Cut	/sq. meter	\$70.00	<b>Jan. 1/20</b>	<b>\$100.00</b>	<b>42.9%</b>
Curb Cut	Meter	\$110.00	<b>Jan. 1/20</b>	<b>\$150.00</b>	<b>36.4%</b>
<b><u>Roadway Planning &amp; Design</u></b>					
Permit for Approved Works	Per City work approval permit	\$275.00			
If work exceeds permit time period \$100.00/day; If work long term & more than 30 days \$29.06/sq. m inside downtown core, \$16.15/sq. m outside downtown core, \$8.07/sq. m for a Charitable Organization.					
<b><u>Winter Maintenance</u></b>					
Sidewalk Snow Clearing-Core Area	Minimum	\$80.00			
Icicle Removal	Minimum	\$155.00 plus 15% admin. fee			

**Corporate, Operational and Council Services**

*Licensing and Certificates*

The increased fee for Non-Residential Boulevard Applications is being proposed to better reflect the staff cost to coordinate and process applications.

A fee increase for Statutory Declarations is being recommended to better reflect staff cost to prepare and administer a variety of declarations and oaths.

The proposed increase for Marriage Licences and Civil Ceremonies is being proposed to better reflects the expense and cost of delivering services. Currently, the City is required to pay the Province \$48.00 per licence. It is noted that \$25.00 of each civil ceremony fee is placed into a reserve for improvements to service being delivered, including renovations to the room.

The proposed increased in Hearing Fee better reflects the expense and cost of delivering services. Factors for consideration are committee room rental, staff time and the cost of registered mail.

Service/Activity	Current Fee	2020 PROPOSED		
		Effective Date	Fee	% Change
<b><u>Licensing &amp; Certificates</u></b>				
Non- Residential Boulevard Application Fee	\$103.00	Jan. 1/20	\$150.00	45.6%
<b>Oaths</b>				
ii) Statutory Declaration	\$40.00	Jan. 1/20	\$45.00	12.5%
Marriage Licences	\$135.00	Jan. 1/20	\$140.00	3.7%
Civil Ceremony	\$250.00	Jan. 1/20	\$275.00	10.0%
<b>Sundry Receipts</b>				
i) Hearing Fee	\$100.00	Jan. 1/20	\$150.00	50.0%

<b>RECOMMENDED BY:</b>	<b>CONCURRED BY:</b>
<b>CATHY SAUNDERS CITY CLERK</b>	<b>ANNA LISA BARBON MANAGING DIRECTOR, CORPORATE SERVICES AND CITY TREASURER, CHIEF FINANCIAL OFFICER</b>

Appendix 'A'

Bill No.  
2019

By-law No. A-

A by-law to provide for Various Fees and Charges and to repeal By-law A-53 being "A by-law to provide for Various Fees and Charges".

WHEREAS subsection 5(3) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended, provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the *Municipal Act, 2001* provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS section 10(1) of the *Municipal Act, 2001* provides that a municipality may provide any service or thing that the municipality considers necessary or desirable for the public;

AND WHEREAS section 10(2) of the *Municipal Act, 2001* provides that a municipality may pass by-laws respecting: in paragraph 7, Services and things that the municipality is authorized to provide under subsection (1);

AND WHEREAS section 391(1) of the *Municipal Act, 2001* provides that a municipality may impose fees or charges on persons:

- (a) for services and activities provided or done by or on behalf of it;
- (b) for costs payable by it for services and activities provided or done by or on behalf of any other municipality or any local board; and
- (c) for the use of its property including property under its control;

AND WHEREAS section 69 of the *Planning Act*, R.S.O. 1990, c.P.13, as amended, provides that council of a municipality may by by-law, establish a tariff of fees for the processing of applications made in respect of planning matters;

AND WHEREAS it is deemed expedient to pass this by-law;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

**Part 1  
REPEAL OF BY-LAW A-52**

**1.1 Repeal of By-law A-53**

By-law A-53, as amended, being "A by-law to provide for Various Fees and Charges", passed in Open Council on September 18, 2018, is hereby repealed.

**Part 2  
APPROVAL OF FEES AND CHARGES**

**2.1 Fees and charges – approval**

The fees and charges listed in the column headed "Fee" on Schedule 1, 2, 3 and 4 of this by-law are approved and imposed for the associated "Service/Activity" commencing on the date set out in the column headed "Effective Date".

**2.2 Fees and charges - taxes**

All fees and charges listed on Schedules 1, 2, 3 and 4 of this by-law are subject to applicable taxes.

**2.3 Fees and charges – administration and interest charges**

All fees and charges listed on Schedules 1, 2, 3 and 4 of this by-law may be subject to applicable administration charges and interest charges as set by The Corporation of the City of London.

### **Part 3 METHOD OF PAYMENT**

#### **3.1 Fees and charges - when payable**

The fees and charges, listed on Schedules 1, 2, 3 and 4 of this by-law, plus all applicable taxes, are due and payable:

- (a) at the time of the transaction for which the fee or charge is imposed; or
- (b) if subsection 3.1 (a) is not applicable, upon the due date specified in any invoice issued by The Corporation of the City of London to any person or party in connection with a fee or charge listed on Schedule 1 of this by-law.

#### **3.2 Fees, Charges and Penalties – how payable**

The fees and charges, listed on Schedules 1, 2, 3, and 4 of this by-law, can be paid by debit (where available), cash, certified cheque, credit card (where available) or by any other manner authorized by the respective City of London Service Area.

#### **3.3 Collection – unpaid invoices**

Fees and charges listed on Schedules 1, 2, 3, and 4 of this by-law and imposed on a person or party, constitute a debt of the person or the party to The Corporation of the City of London. Where there is statutory authority to do so, the City Treasurer may add fees and charges imposed by this by-law to the tax roll for the property in the same manner as municipal taxes.

### **Part 4 ENACTMENT**

#### **4.1 Effective date**

The by-law comes into force and effect on January 1, 2020.

PASSED in Open Council on November 12, 2019.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – November 12, 2019  
Second Reading – November 12, 2019  
Third Reading – November 12, 2019

## SCHEDULE 1 2020 FEES AND CHARGES CULTURE SERVICES

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b><u>SERVICE GROUPING: CENTENNIAL HALL</u></b>		
i) Hall Rentals		
(a) Auditorium		
Theatre Style (Monday - Thursday, Sunday)	Jan. 1/20	\$2,500 or 10% gross gate to a maximum of \$4,000, whichever is greater
Banquet Style	Jan. 1/20	\$1,500.00
Banquet Style - June, July, August	Jan. 1/20	\$1,000.00
New Year's Eve	Jan. 1/20	\$2,500.00
Rehearsal Stage	Jan. 1/20	\$600.00
(b) Banquet Hall		
Monday through Friday	Jan. 1/20	\$1,000.00
Sunday, Saturday, Holidays	Jan. 1/20	\$1,000.00
New Year's Eve	Jan. 1/20	\$2,000.00
One-half Banquet Hall	Jan. 1/20	\$500.00
Trade Shows (per day)	Jan. 1/20	\$1,000.00
(c) Lounge	Jan. 1/20	\$250.00
(d) Lounge - After Events	Jan. 1/20	\$200.00
(e) Entire Building (Convention Rate)	Jan. 1/20	\$3,500.00
(f) Entire Building (Trade Show Rate)	Jan. 1/20	\$3,500.00
(g) Early/Late Access Charge/hour (Prior to 8:00 a.m./after 1:00 p.m.)	Jan. 1/20	\$50.00
(h) Move In/Move Out	Jan. 1/20	50% of applicable rate
(i) Women's Canadian Club	Jan. 1/20	\$850.00
(j) Teen Dances or Pub Nights (Banquet Hall only)	Jan. 1/20	\$1,000.00
(k) Catering Surcharge	Jan. 1/20	7% of gross catering revenue or \$0.70/person
ii) Bar Receipts		
Centennial Hall License - Rates	Jan. 1/20	Market
iii) Canteen Receipts - Snacks	Jan. 1/20	Market
iv) Checkroom Receipts	Jan. 1/20	Market
v) Sundry Receipts		
vi) Chair Removal	Jan. 1/20	Market
vii) Catering Revenue Self Catering	Jan. 1/20	Market & 7% of admissions
viii) Ticket Surcharge	Jan. 1/20	\$1.00 per ticket
<i>Fanshawe Symphonic Chorus and Local Community Events are excluded.</i>		

**Note:**

1. Non-profit organizations which book a series of events, in advance, (at least six events per calendar year) and which require a very limited amount of set-up and maintenance will receive a reduced rate.

## SCHEDULE 1 2020 FEES AND CHARGES ENVIRONMENTAL SERVICES

Service/Activity	Unit of Measure	2020 PROPOSED	
		Effective Date	Fee
<b>SERVICE GROUPING: ENVIRONMENTAL ACTION PROGRAMS &amp; REPORTING</b>			
Electric Vehicle Charging - NEW	Per Hour	Jan. 1/20	\$1.85
<b>SERVICE GROUPING: GARBAGE RECYCLING &amp; COMPOSTING</b>			
<b><u>Recycling &amp; Composting</u></b>			
Grass Clippings	Bag	Jan. 1/20	\$1.50
Bagged Residential Garbage	Bag	Jan. 1/20	\$1.50
Composters and Digesters	Unit	Jan. 1/20	\$35.00
Blue Box (maximum of two boxes per purchase)	Box	Jan. 1/20	\$6.00
Woodchips, compost, compost/soil mix	Bag	Jan. 1/20	\$5.00
Blue Box Processing Fees	Agreement	Jan. 1/20	Agreement
Recycling Carts	Cart	Jan. 1/20	\$80.00
Multi-Residential Buildings-Additional or Return pickup service requested	Event	Jan. 1/20	\$130.00
Multi-Residential Buildings-Twice per week collection - NEW	Per unit per year	Jan. 1/20	\$4.50
<b><u>Garbage Collection &amp; Disposal</u></b>			
Waste Collection Fees:			
Garbage Tag	Tag	Jan. 1/20	\$1.50
Collection Charges	Agreement	Jan. 1/20	Agreement
Multi-Residential Buildings Bin Rental	Month / Bin	Jan. 1/20	\$25.00
Multi-Residential Buildings - Twice per week collection	Per unit per year	Jan. 1/20	\$4.50
Waste Management By-law WM-12, Part 12 (Owner has failed to comply with WM-12, Part 12; City collects waste at expense of owner)	Hour, \$130.00 minimum/event	Jan. 1/20	\$130.00
Multi-Residential Buildings-Additional or Return pickup service requested	Event	Jan. 1/20	\$130.00
Solid Waste Disposal Fees:			
Household Hazardous Special Waste - Middlesex County	Agreement	Jan. 1/20	Agreement
Household Hazardous Special Waste - Elgin County - NEW	Agreement	Jan. 1/20	Agreement
Business Waste	Tonne	Jan. 1/20	\$75.00
Business Waste - minimum vehicle tare weight of 10 tonnes - charge account only	Tonne	Jan. 1/20	\$44.00
Municipally controlled waste from adjacent separated municipalities	Tonne	Jan. 1/20	\$43.00
Recycling Process Residuals	Tonne	Jan. 1/20	\$38.00
Landfill Disposal Small Load Residential Waste:			
0-100	Kilograms	Jan. 1/20	\$8.00
101-200	Kilograms	Jan. 1/20	\$15.00
201-400	Kilograms	Jan. 1/20	\$30.00
401-600	Kilograms	Jan. 1/20	\$45.00
601-800	Kilograms	Jan. 1/20	\$60.00
801-1,000	Kilograms	Jan. 1/20	\$75.00
Over 1,000	Kilograms	Jan. 1/20	\$75.00



**SCHEDULE 1  
2020 FEES AND CHARGES  
ENVIRONMENTAL SERVICES**

Service/Activity	Unit of Measure	2020 PROPOSED	
		Effective Date	Fee
Waste from Outside Service Area accepted under Ministerial Order	Tonne	Jan. 1/20	\$150.00
Minimum Charge for Business (excluding residential & charitable organization waste)	Transaction	Jan. 1/20	\$75.00
Daily Cover Tipping Fee	Tonne	Jan. 1/20	\$10.00
Asbestos Waste	Lump sum 1 <sup>st</sup> load	Jan. 1/20	\$350.00
	Lump sum 2 <sup>nd</sup> load	Jan. 1/20	\$100.00
	Plus per tonne	Jan. 1/20	\$75.00
Brownfield Waste Tipping Fee	Tonne	Jan. 1/20	\$32.00
Drop-off Depot Fees:			
Renovation Materials			
Small Load		Jan. 1/20	\$25.00
Car Load		Jan. 1/20	\$50.00
Truck, Van, Small Trailer Load		Jan. 1/20	\$70.00
Appliances Containing Ozone Depleting Substances	Unit	<b>Jan. 1/20</b>	<b>\$20.00</b>

**SCHEDULE 1**  
**2020 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b><u>SERVICE GROUPING: NEIGHBOURHOOD &amp; RECREATION SERVICES</u></b>				
<b><u>Aquatics</u></b>				
<b>Lessons: (all pools)</b>				
Swim Lesson - Child - 30 Min - per class - NEW	Jan. 1/20	\$10.00		
Swim Lesson - Child - 45 Min - per class - NEW	Jan. 1/20	\$12.00		
Swim Lesson - Adult - 45 Min - per class - NEW	Jan. 1/20	\$12.70		
Swim Lesson - Private - 30 Min - per class - NEW	Jan. 1/20	\$24.69		
Swim Lesson - Semi Private - 30 Min - per class - NEW	Jan. 1/20	\$19.00		
Swim Lesson - SU - Private - 30 Min - per class - NEW	Jan. 1/20	\$27.20		
Swim Lesson - SU - Semi Private - 30 Min - per class - NEW	Jan. 1/20	\$17.28		
Swim Lesson - Low Ratio - per class - NEW	Jan. 1/20	\$12.85		
Leadership & Specialty Courses	Jan. 1/20	\$10.00-\$500.00		
Leadership 2nd Chance Fee 80% Discount on	Jan. 1/20			
Competitive Teams - Full Summer	Jan. 1/20	\$121.00		
Baby Aqua Fit	Jan. 1/20	\$40.00		
Small Ratio Class Fee	Jan. 1/20	\$95.00		
<b>Admissions:</b>				
Child Per Visit Admission	Jan. 1/20	\$4.25		
Adult Per Visit Admission	Jan. 1/20	\$6.00		
Senior Per Visit Admission	Jan. 1/20	\$5.00		
Family Per Visit Admission	Jan. 1/20	\$15.00		
Promotional Admission	Jan. 1/20	\$0.00-\$10.00		
<b>Passes:</b>				
Family Pass Full Summer	Jan. 1/20	\$200.00		
Family Pass 1/2 Summer	Jan. 1/20	\$110.00		
Child 10 Visit Pass - NEW	Jan. 1/20	\$25.25		
Child 3 Month Pass	Jan. 1/20	\$105.00		
Adult 10 Visit Pass - NEW	Jan. 1/20	\$46.00		
Adult 3 Month Pass	Jan. 1/20	\$186.00		
Senior 10 Visit Pass - NEW	Jan. 1/20	\$38.25		
Senior 3 Month Pass	Jan. 1/20	\$132.00		
<b>Outdoor Pool Rental:</b>				
Heated	Jan. 1/20	\$89.00		
Thames Pool - Entire facility	Jan. 1/20	\$307.50		
Wading Pools	Jan. 1/20	\$30.00		
<b>South London:</b>				
Corporate	Jan. 1/20	\$158.00	Sep. 1/20	\$161.00
Affiliates	Jan. 1/20	\$141.00	Sep. 1/20	\$144.00
<b>Canada Games Aquatic Centre</b>				
Corporate	Jan. 1/20	\$254.00	Sep. 1/20	\$259.00
Affiliates	Jan. 1/20	\$216.00	Sep. 1/20	\$220.00
Major Meets 20% discount (Per Council Directive for rentals over 36 hours)	Jan. 1/20	\$186.00		
<b>Carling Heights Optimist Community Centre</b>				
Corporate	Jan. 1/20	\$91.50	Sep. 1/20	\$93.00
Affiliates	Jan. 1/20	\$83.00	Sep. 1/20	\$84.50
<b>Lifeguard Costs (per hour)</b>				
Birthday Parties (per child)	Jan. 1/20	\$29.00		
Fee to ride slide for Birthday parties	Jan. 1/20	\$15.00		
(South London)	Jan. 1/20	\$2.00		
Leadership Manuals	Jan. 1/20	\$10.00-\$200.00		

**SCHEDULE 1**  
**2020 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Arenas</b>				
<b>Public Skating</b>				
<b>Admissions:</b>				
Public Skate: Adult	Jan. 1/20	\$4.25	Sept. 1/20	\$4.50
Public Skate: Youth (13-18)	Jan. 1/20	\$3.50	Sept. 1/20	\$3.75
Public Skate: Child	Jan. 1/20	\$3.25	Sept. 1/20	\$3.50
Public Skate: PD Day	Jan. 1/20	\$3.25	Sept. 1/20	\$3.50
Public Skate: Seniors	Jan. 1/20	\$3.50	Sept. 1/20	\$3.75
Family Pass	Jan. 1/20	\$8.00	Sept. 1/20	\$8.25
Child 20 Skate Pass	Jan. 1/20	\$43.75	Sept. 1/20	\$44.00
Teen 20 Skate Pass	Jan. 1/20	\$48.00	Sept. 1/20	\$48.50
Adult 20 Skate Pass	Jan. 1/20	\$61.25	Sept. 1/20	\$62.00
Senior 20 Skate Pass	Jan. 1/20	\$48.00	Sept. 1/20	\$49.00
Family 20 Skate Pass	Jan. 1/20	\$96.00	Sept. 1/20	\$97.00
Ice Activity: Shiny Hockey (Per person per session)	Jan. 1/20	\$8.00	Sept. 1/20	\$8.25
Ticket Ice (Per person per session)	Jan. 1/20	\$9.50	Sept. 1/20	\$10.00
<b>Learn to Skate:</b>				
Learn-to-Skate (Pre-School)	Jan. 1/20	\$52.00	Sept. 1/20	\$53.00
Learn-to-Skate (Child)	Jan. 1/20	\$56.50	Sept. 1/20	\$57.50
Learn-to-Skate (Adult)	Jan. 1/20	\$101.00	Sept. 1/20	\$103.00
<b>Ice Rates (Per Hour):</b>				
Winter Rental: Minor Affiliate	Jan. 1/20	\$175.50	Sept. 1/20	\$178.00
Winter Rental: Minor Prime	Jan. 1/20	\$187.50	Sept. 1/20	\$190.00
Winter Rental: Standard (Adult)	Jan. 1/20	\$234.00	Sept. 1/20	\$238.00
Winter Rental: Standard Adult Contract	Jan. 1/20	\$222.50	Sept. 1/20	\$226.00
Winter Rental: Special/Last Minute Non Prime Time	Jan. 1/20	\$107.00	Sept. 1/20	\$109.00
Winter Rental: Special/Last Minute Prime Time	Jan. 1/20	\$135.00	Sept. 1/20	\$137.00
Winter Rental: Commercial	Jan. 1/20	\$246.00	Sept. 1/20	\$250.00
Non-Prime Standard	Jan. 1/20	\$187.50	Sept. 1/20	\$190.00
Non-Prime - Minor	Jan. 1/20	\$150.00	Sept. 1/20	\$152.50
Non-Prime - Commercial	Jan. 1/20	\$197.00	Sept. 1/20	\$200.00

## SCHEDULE 1 2020 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Off-season - Adult	Jan. 1/20	\$250.00		
Off-season - Minor	Jan. 1/20	\$200.00		
Off-season - Minor Non Prime	Jan. 1/20	\$157.00		
Off-season - Commercial	Jan. 1/20	\$262.00		
Year Round Dry Pad: Adult	Jan. 1/20	\$57.00	Sept. 1/20	\$58.00
Year Round Dry Pad: Minor	Jan. 1/20	\$43.00	Sept. 1/20	\$44.00
Year Round Dry Pad: Commercial	Jan. 1/20	\$56.73	Sept. 1/20	\$58.00
Contract Amendment Fee (per amendment)	Jan. 1/20	\$6.50		
High School Hockey Service Fee	Jan. 1/20	\$15.50		
Storage Fee - Small (per year)	Jan. 1/20	\$225.00		
Storage Fee - Large (per year)	Jan. 1/20	\$449.00		
<b>Community Centres</b>				
Youth Programs				
Adult Programs				
<i>Refer to fees listed under Community Recreation &amp; Leisure Programs</i>				
<b>Gym and Meeting Room Rentals:</b>				
<b>Gymnasium Rentals (hourly)</b>				
Large	Jan. 1/20	\$101.85		
Medium	Jan. 1/20	\$46.38		
Small	Jan. 1/20	\$38.80		
<b>Meeting Rooms Rentals (hourly)</b>				
Standard	Jan. 1/20	\$27.88		
Large	Jan. 1/20	\$38.80		
<b>Note:</b>				
Children and Youth rates will be at 75% of the standard fee.				
Commercial rates will be charged an additional 80% of the standard fee.				
<b>Court Rentals (hourly)</b>				
Volleyball court	Jan. 1/20	\$38.80		
Badminton/Pickleball court	Jan. 1/20	\$25.13		
<b>Recreational Drop-In-Fees:</b>				
Child	Jan. 1/20	\$2.75		
Youth	Jan. 1/20	\$2.75		
Adult	Jan. 1/20	\$4.75		
Older Adult/Senior	Jan. 1/20	\$4.50		
Family	Jan. 1/20	\$10.00		
<b>10 Visit Pass:</b>				
Child - NEW	Jan. 1/20	\$21.90		
Youth - NEW	Jan. 1/20	\$21.90		
Adult - NEW	Jan. 1/20	\$37.83		
Older Adult/Senior - NEW	Jan. 1/20	\$35.84		
Family - NEW	Jan. 1/20	\$79.65		
<b>Weight Room or Aerobics:</b>				
Youth - Daily Pass	Jan. 1/20	\$4.25		
10 Session Pass	Jan. 1/20	\$33.85		
3 Month Pass	Jan. 1/20	\$84.62		
6 Month Pass	Jan. 1/20	\$169.25		
1 Year Pass	Jan. 1/20	\$338.50		

**SCHEDULE 1**  
**2020 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Adult - Daily Pass	Jan. 1/20	\$5.50		
10 Session Pass	Jan. 1/20	\$43.81		
3 Month Pass	Jan. 1/20	\$109.51		
6 Month Pass	Jan. 1/20	\$219.03		
1 Year Pass	Jan. 1/20	\$438.05		
Senior - Daily Pass	Jan. 1/20	\$4.50		
10 Session Pass	Jan. 1/20	\$35.84		
3 Month Pass	Jan. 1/20	\$89.60		
6 Month Pass	Jan. 1/20	\$179.20		
1 Year Pass	Jan. 1/20	\$358.41		
<b><u>North London Centre</u></b>				
<b>Memberships:</b>				
Adult Racquets (tennis/squash)	Jan. 1/20	\$184.82		
Adult Racquets - Spouse of a member	Jan. 1/20	\$111.87		
Seniors (55+) Racquets	Jan. 1/20	\$111.87		
Youth (under 19) Racquets	Jan. 1/20	\$111.87		
Family Racquets	Jan. 1/20	\$328.71		
Squash	Jan. 1/20	\$67.07		
<b>Tennis Court Bookings:</b>				
Member - Prime	Jan. 1/20	\$26.19		
Member - Non Prime	Jan. 1/20	\$20.95		
Member - same day booking	Jan. 1/20	\$17.30		
Non Member - Prime	Jan. 1/20	\$34.34		
Non Member - Non Prime	Jan. 1/20	\$27.18		
Non Member - same day booking	Jan. 1/20	\$21.62		
<b>Squash:</b>				
Member - Prime	Jan. 1/20	\$14.01		
Member - Non Prime	Jan. 1/20	\$11.45		
Non Member - Prime	Jan. 1/20	\$17.47		
Non Member - Non Prime	Jan. 1/20	\$14.32		
<b>Rollerskating Admission:</b>				
Seniors (55+) - NEW	Jan. 1/20	\$7.00		
Adult	Jan. 1/20	\$7.50		
Child	Jan. 1/20	\$5.25		
Skate Rental	Jan. 1/20	\$4.00		
<b>10 Visit Skate Pass:</b>				
Seniors (55+) - NEW	Jan. 1/20	\$55.75		
Adult	Jan. 1/20	\$59.73		
Child	Jan. 1/20	\$41.81		
<b><u>Seniors Centres and Programs</u></b>				
<b>Membership Fees:</b>				
One Centre Only (Per Year)	Jan. 1/20	\$47.09		
Both Centres (Per Year)	Jan. 1/20	\$59.84		
Senior Satellites (Per Year) Per Satellite	Jan. 1/20	\$10.25		
Seniors Centre Member Programs - NEW	Jan. 1/20	\$1.00-\$5.00		
Senior Satellites (Per Year) Multi-Site Bundle - NEW	Jan. 1/20	\$28.80		
Seniors Satellites Programs		\$2.15 - \$10.25		
Special Events	Jan. 1/20	\$8.00-\$14.00		
Bus Trips	Jan. 1/20	\$80.00-\$120.00		

## SCHEDULE 1 2020 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Community Recreation &amp; Leisure Programs</b>				
<b>Youth Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/20	\$34.81	Apr 1/20	\$35.33
Day Camp (per week):				
Neighbourhood Camp Base Fee	Jan. 1/20	\$134.27	Apr 1/20	\$136.28
Specialty Theme Camp Base Fee	Jan. 1/20	\$142-\$237	Apr 1/20	\$144.13 - \$240.55
Before <b>or</b> After Program	Jan. 1/20	\$32.00		
Before <b>and</b> After Program	Jan. 1/20	\$47.00		
PD Day Camps	Jan. 1/20	\$31.00		
Youth Camp/Summer Surprise	Jan. 1/20	\$161.00	Apr 1/20	\$163.42
<b>Leadership</b>				
Leader in Training I	Jan. 1/20	\$77.00	Apr 1/20	\$78.16
Leader in Training II	Jan. 1/20	\$138.00	Apr 1/20	\$140.07
Leader in Training III	Jan. 1/20	\$181.00	Apr 1/20	\$183.72
<b>Adult Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/20	\$64.28	Apr 1/20	\$65.24
<b>Older Adult Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks) - NEW			Apr 1/20	\$65.24
<b>Golf</b>				
<b>Golf Courses</b>				
<b>Green Fees:</b>				
<b>Thames Valley Golf Course Green Fees:</b>				
<b>Member Classic Green Fees</b>				
Shoulder season - NEW	Jan. 1/20	\$20.00		
Prime Time - NEW	Jan. 1/20	\$25.00		
Non Prime Time - NEW	Jan. 1/20	\$20.00		
Twilight - NEW	Jan. 1/20	\$15.00		
Junior Rate - NEW	Jan. 1/20	\$12.00		
<b>Guest Classic Green Fees</b>				
Shoulder season	Jan. 1/20	\$32.00		
Prime Time	Jan. 1/20	\$44.00		
Non Prime Time	Jan. 1/20	\$37.00		
Twilight	Jan. 1/20	\$25.00		
Junior Rate	Jan. 1/20	\$20.00		
Cart & Golf Package	Jan. 1/20	\$56.00		
<b>Hickory Green Fees Member</b>				
All Day - NEW	Jan. 1/20	\$12.00		
Junior Rate - NEW	Jan. 1/20	\$10.00		
<b>Hickory Green Fees Guest</b>				
All Day	Jan. 1/20	\$22.00		
Junior Rate	Jan. 1/20	\$18.00		
Hickory 9 Hole - Special	Jan. 1/20	\$18.00		
<b>Fanshawe Golf Course Green Fees:</b>				
<b>Traditional Green Fees Member</b>				
Shoulder season - NEW	Jan. 1/20	\$20.00		
Prime Time - NEW	Jan. 1/20	\$25.00		
Non Prime Time - NEW	Jan. 1/20	\$20.00		
Twilight - NEW	Jan. 1/20	\$15.00		
Junior Rate - NEW	Jan. 1/20	\$12.00		
<b>Traditional Classic Green Fees:</b>				
Shoulder season	Jan. 1/20	\$32.00		
Prime Time	Jan. 1/20	\$44.00		
Non Prime Time	Jan. 1/20	\$37.00		
Twilight	Jan. 1/20	\$25.00		
Junior Rate	Jan. 1/20	\$20.00		
Cart & Golf Package	Jan. 1/20	\$56.00		
<b>Quarry Green Fees Member:</b>				
Shoulder season - NEW	Jan. 1/20	\$15.00		
Prime Time - NEW	Jan. 1/20	\$20.00		
Non Prime Time - NEW	Jan. 1/20	\$18.00		
Twilight - NEW	Jan. 1/20	\$15.00		
Junior Rate - NEW	Jan. 1/20	\$12.00		
<b>Quarry Green Fees Guest:</b>				
Shoulder season	Jan. 1/20	\$28.00		

**SCHEDULE 1**  
**2020 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Prime Time	Jan. 1/20	\$35.00		
Non Prime Time	Jan. 1/20	\$32.00		
Twilight	Jan. 1/20	\$25.00		
Junior Rate	Jan. 1/20	\$20.00		
Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/20	\$47.00		
Non Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/20	\$41.00		

**SCHEDULE 1**  
**2020 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>River Road Green Fees Member</b>				
Shoulder season - NEW	Jan. 1/20	\$15.00		
Prime Time - NEW	Jan. 1/20	\$20.00		
Non Prime Time - NEW	Jan. 1/20	\$18.00		
Twilight - NEW	Jan. 1/20	\$15.00		
Junior Rate - NEW	Jan. 1/20	\$12.00		
<b>River Road Green Fees Guest</b>				
Shoulder season	Jan. 1/20	\$28.00		
Prime Time	Jan. 1/20	\$35.00		
Non Prime Time	Jan. 1/20	\$32.00		
Twilight	Jan. 1/20	\$25.00		
Junior Rate	Jan. 1/20	\$20.00		
<b>Other Green Fees</b>				
Fanshawe - Parkside Nine	Jan. 1/20	\$0.00		
Promotional Rates	Jan. 1/20	\$20.00-\$50.00		
<b>Unlimited Membership All Courses (7 days)</b>				
Adult	Jan. 1/20	\$1,525.00		
Adult Payment Plan (Mar-Jul 15)	Jan. 1/20	\$1,575.00		
Senior (65 and over)	Jan. 1/20	\$1,375.00		
Senior (65 and over) Payment Plan	Jan. 1/20	\$1,425.00		
Youth (9 - 18)	Jan. 1/20	\$475.00		
Youth (9 - 18) Payment Plan	Jan. 1/20	\$525.00		
Intermediate/Student (19 - 24)	Jan. 1/20	\$950.00		
Intermediate (25 - 29) - NEW	Jan. 1/20	\$1,000.00		
Intermediate/Student (19 - 24) Payment Plan	Jan. 1/20	\$1,000.00		
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends	Jan. 1/20	\$1,125.00		
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends Payment Plan	Jan. 1/20	\$1,175.00		
Hickory (9 - 18)	Jan. 1/20	\$275.00		
Unlimited Hickory (19+) (7 Days)	Jan. 1/20	\$650.00		
<b>Regular Memberships (7 days):</b>				
Adult (19+)	Jan. 1/20	\$259.00		
Senior (65 and over)	Jan. 1/20	\$239.00		
Youth (9 - 18)	Jan. 1/20	\$149.00		
Hickory (19 and over)	Jan. 1/20	\$149.00		
Hickory (9 - 18)	Jan. 1/20	\$49.00		
<b>Golf Lessons:</b>				
Spectrum Adult & Senior Spring Classes	Jan. 1/20	\$115.00		
Spectrum Junior Boy/Girls Summer Classes	Jan. 1/20	\$125.00		
Spectrum Boot Camp - NEW	Jan. 1/20	\$140.00		
Spectrum Winter Junior Classes - NEW	Jan. 1/20	\$70.00		
Spectrum Winter Adult Classes - NEW	Jan. 1/20	\$99.00		
<b>Pro Shop Services:</b>				
<b>Electric Cart Rental:</b>				
<b>Electric Cart Rental: Single Riders</b>				
Prime Time (All Courses)	Jan. 1/20	\$19.00		
Non Prime Time (All Courses)	Jan. 1/20	\$16.00		
Hickory (any time)	Jan. 1/20	\$12.00		
Electric Cart Rental - 18 Hole Unlimited	Jan. 1/20	\$700.00		
Electric Cart Rental - 20X Rides 18 Holes Prime	Jan. 1/20	\$320.00		
Electric Cart Rental - 20X Rides 18 Holes Non Prime - NEW	Jan. 1/20	\$240.00		
Electric Cart Rental - 20X Rides 9 Holes	Jan. 1/20	\$160.00		
<b>Pro Shop Rentals:</b>				
Pull Carts	Jan. 1/20	\$5.00		
Pull Carts Annual Fee	Jan. 1/20	\$100.00		
Club Rental 18 holes	Jan. 1/20	\$10.00		
Club Rental 9 holes	Jan. 1/20	\$5.00		
Club Storage (Season) - Adult	Jan. 1/20	\$75.00		
Club Storage (Season) - Power Caddie	Jan. 1/20	\$110.00		
Indoor Range - One Hour	Jan. 1/20	\$5.00		
Indoor Range - 1/2 Hour	Jan. 1/20	\$3.00		



## SCHEDULE 1 2020 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Special Events Coordination</b>				
<b>Special Events:</b>				
Major Special Event Admin. Fee	Jan. 1/20	\$70.50		
Other Administration Fee	Jan. 1/20	\$35.00		
Attendants (per hour)	Jan. 1/20	\$16.75		
Beer Gardens Permit (per event)	Jan. 1/20	\$340.00		
Kiwanis Memorial Bandshell Victoria Park (per hour)	Jan. 1/20	\$15.75		
Non-Profit Parkland Rental Fee >8 (per day)	Jan. 1/20	\$100.00		
Commercial Parkland Rental Fee (per day)	Jan. 1/20	\$700.00		
Showmobile Rental-Private/Commercial	Jan. 1/20	\$614.00		
Showmobile Rental-Not for Profit	Jan. 1/20	\$550.00		
Vendor Permits –/unit/year with business license	Jan. 1/20	\$38.00		
Vendor Permits –/event no business license	Jan. 1/20	\$119.25		
Vendor Permit - 1-3 days (under 10 ft.)	Jan. 1/20	\$60.00		
Vendor Permit - 1-3 days (over 10 ft.)	Jan. 1/20	\$119.25		
Vendor Permit - 4+ days (under 10 ft.)	Jan. 1/20	\$70.50		
Vendor Permit - 4+ days (over 10 ft.)	Jan. 1/20	\$135.50		
Electrical Service (per ped./day)	Jan. 1/20	\$10.00		
Picnic Tables (per table)	Jan. 1/20	\$27.50		
Water Service (per day)	Jan. 1/20	\$24.00		
Hay Bale	Jan. 1/20	\$6.50		
Skateboard Feature Removal	Jan. 1/20	\$1,460.50		
Bleacher Rental	Jan. 1/20	\$814.00		
Bleacher Rental - each additional day	Jan. 1/20	\$349.00		
Garbage Bin -per event not on CoL property	Jan. 1/20	\$12.25		
Springbank Gardens Special Event Set Up Fee (per hour)	Jan. 1/20	\$32.50		

## SCHEDULE 1 2020 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Filming (Commercial/For Profit) per day	Jan. 1/20	\$100.00		
Filming (Not for Profit) flat rate	Jan. 1/20	\$50.00		
Filming Student Project	Jan. 1/20	\$0.00		
Filming B Roll	Jan. 1/20	\$25.00		
Movie Screen - NEW	Jan. 1/20	\$30/day		
Clean Up Deposit - NEW	Jan. 1/20	\$1,000.00		
Barricades -per event not on COL property	Jan. 1/20	\$5.90		
<b>Civic Garden Complex - Hall Rentals:</b>				
Horticultural Group Rentals (per hour)	Jan. 1/20	\$18.25		
Wedding Rate - Half Day	Jan. 1/20	\$641.50		
Wedding Rate - Full Day	Jan. 1/20	\$997.25		
Special Occasions (maximum 4 Hours)	Jan. 1/20	\$320.75		
Special Occasions - Full Day	Jan. 1/20	\$997.25		
Commercial - Half Day	Jan. 1/20	\$683.50		
Commercial - Full Day	Jan. 1/20	\$1,282.50		
Conservatory for Pictures (per hour)	Jan. 1/20	\$43.50		
Business Meetings "A" - full day	Jan. 1/20	\$320.75		
Business Meetings "B" - half day	Jan. 1/20	\$214.75		
Rental Set Up Fee (4 hour maximum)	Jan. 1/20	\$173.50		
<b>Springbank Gardens - Private Events:</b>				
Wedding Rate - Half Day	Jan. 1/20	\$641.00		
Wedding Rate - Full Day	Jan. 1/20	\$996.75		
Commercial - Half Day	Jan. 1/20	\$683.00		
Commercial - Full Day	Jan. 1/20	\$1,282.00		
Not For Profit Company (under 8 hours)	Jan. 1/20	\$175.50		
Not For Profit Company (over 8 hours)	Jan. 1/20	\$351.75		
Special Occasions (maximum 4 Hours)	Jan. 1/20	\$320.75		
Special Occasions - Full Day	Jan. 1/20	\$996.75		
Table for Special Events	Jan. 1/20	\$6.25		
Chair for Special Events	Jan. 1/20	\$1.50		
Rental Set Up Fee (4 hour maximum)	Jan. 1/20	\$173.50		
<b>Dundas Place</b>				
One Block Rental For Profit - NEW	Jan. 1/20	\$500.00		
One Block Rental Non Profit - NEW	Jan. 1/20	\$250.00		
Four Block Rental For Profit - NEW	Jan. 1/20	\$1,500.00		
Four Block Rental Non Profit - NEW	Jan. 1/20	\$800.00		
Alcohol Service Fee / Per Block - NEW	Jan. 1/20	\$175.00		
Folding Tables - NEW	Jan. 1/20	\$10.00		
Picnic Tables - NEW	Jan. 1/20	\$20.00		
10X10 Tent - NEW	Jan. 1/20	\$75.00		
10X20 Tent - NEW	Jan. 1/20	\$175.00		
Propane Heater - NEW	Jan. 1/20	\$75.00		
Umbrella with Base - NEW	Jan. 1/20	\$10.00		
PA System - NEW	Jan. 1/20	\$100.00		
Red Cube Furniture (per set) - NEW	Jan. 1/20	\$50.00		
Movie Screen - NEW	Jan. 1/20	\$150.00		
Cruiser Table - NEW	Jan. 1/20	\$20.00		
Planter Rental (per season) - NEW	Jan. 1/20	\$100.00		
Stage Decking (4X4) - NEW	Jan. 1/20	\$20.00		
Stage Decking (4X8) - NEW	Jan. 1/20	\$30.00		
<b>Sports Services</b>				
<b>Sports Services</b>				
Basketball	Jan. 1/20	\$568.00	Sept. 1/20	\$576.50
Volleyball	Jan. 1/20	\$619.00	Sept. 1/20	\$628.50
Beach Volleyball - Minor - (Per 2 hours)	Jan. 1/20	\$19.50		
Beach Volleyball - Adult - (Per 2 hours)	Jan. 1/20	\$26.50		
Cricket (Per 2 hours)	Jan. 1/20	\$14.50		
<b>Ball Diamond Permit Fees (Per 2 Hours/Week):</b>				
Adult Affiliate	Jan. 1/20	\$46.00		
Minor Affiliate	Jan. 1/20	\$20.50		
Minor Affiliate - Irrigated	Jan. 1/20	\$33.50		
Adult Affiliate - Irrigated	Jan. 1/20	\$77.00		
Lights	Jan. 1/20	\$14.25		
Tournament Rate	Jan. 1/20	Rate +10%		
Non Affiliate Premium	Jan. 1/20	Rate + 5%		
<b>Labatt Park</b>				
Minor Affiliate - 2hrs	Jan. 1/20	\$54.50		
Minor Affiliate - 4hrs	Jan. 1/20	\$81.00		

**SCHEDULE 1**  
**2020 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Minor Affiliate - 6hrs	Jan. 1/20	\$109.00		
Adult Affiliate - 2hrs	Jan. 1/20	\$207.00		
Adult Affiliate - 4hrs	Jan. 1/20	\$311.00		
Stadium Sportsfield Lighting - NEW	Jan. 1/20	\$21.50		
Social Function - 4 hours or less	Jan. 1/20	\$483.00		

**SCHEDULE 1**  
**2020 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Soccer Fees (Per 2 Hours):</b>				
Minor Affiliate Non Irrigated	Jan. 1/20	\$20.50		
Adult Affiliate Non Irrigated	Jan. 1/20	\$27.50		
Minor Affiliate Irrigated	Jan. 1/20	\$62.50		
Minor Affiliate Lighted Irrigated	Jan. 1/20	\$91.50		
City Wide Artificial Turf Affiliate Minor Rate	Jan. 1/20	\$89.50		
City Wide Artificial Turf Affiliate Minor Rate - Lighted	Jan. 1/20	\$125.50		
Adult Affiliate Irrigated	Jan. 1/20	\$91.50		
Adult Affiliate Lighted and Irrigated	Jan. 1/20	\$119.50		
City Wide Artificial Turf Adult Affiliate Rate	Jan. 1/20	\$131.00		
City Wide Artificial Turf Adult Affiliate Rate - Lighted	Jan. 1/20	\$167.00		
City Wide Artificial Turf - Non Prime Time	Jan. 1/20	\$55.00		
Minor Affiliate Mini Irrigated	Jan. 1/20	\$25.00		
Mid-Size Affiliate Minor Irrigated	Jan. 1/20	\$31.50		
Non Affiliate Premium	Jan. 1/20	Rate + 5%		
<b>Storybook Gardens</b>				
<b>Annual Pass:</b>				
One Individual Annual Pass	Jan. 1/20	\$34.51		
Annual Pass, Bulk Purchase Rate, 20-99	Jan. 1/20	\$30.09		
Annual Pass, Bulk Purchase Rate, 100+	Jan. 1/20	\$27.43		
Season Ride Pass	Jan. 1/20	\$29.20		
<b>Regular Admissions (Summer):</b>				
Adult	Jan. 1/20	\$8.25		
Child	Jan. 1/20	\$8.25		
Family	Jan. 1/20	\$29.00		
<b>Group / Corporate Admissions (Summer):</b>				
Adult	Jan. 1/20	\$7.00		
Child	Jan. 1/20	\$7.00		
<b>Special Event Rates (Summer):</b>				
2 for 1 Admission (all ages)	Jan. 1/20	\$5.00		
2 for 1 Admission (Family)	Jan. 1/20	\$20.00		
Special Event (all ages)	Jan. 1/20	\$2.00		
Special Program (all ages)	Jan. 1/20	\$17.00		
Twilight Rate (all ages)	Jan. 1/20	\$5.00		
<b>Regular Admissions (Winter):</b>				
Adult	Jan. 1/20	\$4.50		
Child	Jan. 1/20	\$3.50		
Family	Jan. 1/20	\$13.00		
Special Event #1	Jan. 1/20	\$10.00		
Special Event #2	Jan. 1/20	\$3.00		

**SCHEDULE 1**  
**2020 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Program Revenue:</b>				
Birthday Parties - Package #1	Jan. 1/20	\$190.00		
Birthday Parties - Package #2	Jan. 1/20	\$230.00		
Celebration Saturday Package	Jan. 1/20	\$300.00		
Celebration Saturday Package or Birthday Parties (extra child - per)	Jan. 1/20	\$12.00		
Specialized Summer Day Camp	Jan. 1/20	\$180.00		
Preschool Mini-Camp	Jan. 1/20	\$90.00		
PD Day Camp	Jan. 1/20	\$55.00		
Educational Program Group	Jan. 1/20	\$8.50		
NOTE: Current members receive 10% discount on all program fees.				
<b>Miscellaneous Revenue:</b>				
Amusement Ride and Activity Tickets, each	Jan. 1/20	\$2.75		
Amusement Ride and Activity Tickets, 20	Jan. 1/20	\$35.00		
Amusement Ride individual day pass	Jan. 1/20	\$14.00		
Amusement Ride individual 1/2 day pass	Jan. 1/20	\$7.00		
Wagon rentals	Jan. 1/20	\$6.00		
Skate rental	Jan. 1/20	\$6.50		
Locker rental	Jan. 1/20	\$3.00		
Additional Program Staff, per hour	Jan. 1/20	\$18.00		
<b>Facility Equipment Rentals:</b>				
Storybook site rental, summer season, per hour	Jan. 1/20	\$362.00		
Storybook site rental, winter season	Jan. 1/20	\$212.50		
Rentals: picnic, chapel, pavilion	Jan. 1/20	\$40.00		
Vender Permit - 1-3 days (under 10 ft.)	Jan. 1/20	\$59.00		
Vender Permit - 1-3 days (over 10 ft.)	Jan. 1/20	\$117.50		
Ultimate Storybook Family Day Pass #1 - NEW Includes: admission, rides, lunch combo (4), beavertail and 10% gift store	Jan. 1/20	\$95.00		
Ultimate Storybook Family Day Pass #2 (option with gift) - NEW	Jan. 1/20	\$110.00		
<b>Community Gardens</b>				
Plot Rental Fee	Jan. 1/20	\$40.80		
Rototilling Fee	Jan. 1/20	\$40.00		
<b>Recreation Administration</b>				
<b>Administration</b>				
Picnic Site Reservations (Full Day, NP)	Jan. 1/20	\$57.63		
Picnic Site Reservation (Full Day, P)	Jan. 1/20	\$68.85		
Picnic Site Reservation (Covered, Full Day, NP)	Jan. 1/20	\$82.62		
Picnic Site Reservation (Covered, Full Day, P)	Jan. 1/20	\$96.39		
Extra Fee (51-100 people)	Jan. 1/20	\$35.00		
Extra Fee (101-150 people)	Jan. 1/20	\$70.00		
Extra Fee (151+ people)	Jan. 1/20	\$105.00		
Commercial Fitness Activities in Parks (per hour)	Jan. 1/20	\$26.50		
Park Signage (in designated parks)	Jan. 1/20	\$35.00		
Commercial Activities in Parks ( <i>non fitness related, per hour</i> ) - NEW	Jan. 1/20	\$59.89		
Community Events/Activities in Parks - Small (1-100, per event) - NEW	Jan. 1/20	\$113.00		
Community Events/Activities in Parks - Large (101-300, per event) - NEW	Jan. 1/20	\$226.00		
Private Events/Activities in Parks - Small (1-100, per event) - NEW	Jan. 1/20	\$226.00		
Private Events/Activities in Parks - Large (101-300, per event) - NEW	Jan. 1/20	\$452.00		
Commercial Skate Park Rental (per hour) - NEW	Jan. 1/20	\$29.95		

## SCHEDULE 1 2020 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2020 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>SERVICE GROUPING: PARKS &amp; URBAN FORESTRY</b>				
<b>Forestry Operations - Boulevard Tree Protection By-law CP.-22</b>				
Tree Removal, Restoration				
Tree Size (DBH) Diameter at Breast Height				
<10cm	Jan. 1/20	\$1,240.00		
11cm-20cm	Jan. 1/20	\$1,890.00		
21cm-30cm	Jan. 1/20	\$2,240.00		
31cm-40cm	Jan. 1/20	\$2,590.00		
41cm-50cm	Jan. 1/20	\$3,740.00		
51cm-60cm	Jan. 1/20	\$4,090.00		
61cm-70cm	Jan. 1/20	\$4,440.00		
71cm-80cm	Jan. 1/20	\$5,490.00		
81cm-90cm	Jan. 1/20	\$5,840.00		
91cm-100cm	Jan. 1/20	\$7,190.00		
101cm-120cm	Jan. 1/20	\$9,040.00		
121cm-130cm	Jan. 1/20	\$9,390.00		
131cm-140cm	Jan. 1/20	\$10,940.00		
141cm-150cm	Jan. 1/20	\$11,290.00		
151cm-160cm	Jan. 1/20	\$11,640.00		
161cm-170cm	Jan. 1/20	\$11,990.00		
171cm-180cm	Jan. 1/20	\$12,340.00		
181cm-190cm	Jan. 1/20	\$12,690.00		
>191cm	Jan. 1/20	\$13,040.00		
<b>Urban Forestry - Tree Protection By-law C.P.-1515-228</b>				
Injure or Destroy any Tree that the City Planner accepts is hazardous	Jan. 1/20	No fee		
Injure or Destroy any Tree where that Injury, or Destruction is required under any Court Order or an Order issued under in accordance with an Act or Regulation or other By-law	Jan. 1/20	No fee		
Remove any Tree that is fallen, falling, or dead or dying, from natural causes	Jan. 1/20	No fee		
Injure or Destroy one Distinctive Tree	Jan. 1/20	\$100/tree		
Injure or Destroy one to three living Trees within a Tree Protection Area				
- Less than 50cm diameter	Jan. 1/20	\$75/tree		
- More than 50cm diameter	Jan. 1/20	\$100/tree		
Injure or Destroy four or more living Trees within a Tree Protection Area				
- Less than 50cm diameter	Jan. 1/20	\$75/tree		
- More than 50cm diameter	Jan. 1/20	\$100/tree		
	Jan. 1/20	up to a maximum of \$1,000		
Developer - Subdivision Trees	Jan. 1/20	Cost plus 15% Admin Fee		

**SCHEDULE 1  
2020 FEES AND CHARGES  
PLANNING & DEVELOPMENT SERVICES**

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: BUILDING APPROVALS</b>		
<b><u>Building Approvals</u></b>		
Drainlayer Exam Fees	Jan.1/20	\$100.00
Building Lawyers Letters	Jan.1/20	\$90.00/\$120.00
Building Other Letters	Jan.1/20	\$60.00/\$120.00
Zoning Compliance Letters	Jan.1/20	\$100.00
Plumbing Information Requests	Jan.1/20	\$95.00 for the first request/permit. Additional permits for the same address, \$15.00 each
Building Control SS & PLN (Subscriptions & Publications)	Jan.1/20	Cost: Appendix A
<b>SERVICE GROUPING: DEVELOPMENT SERVICES</b>		
<b><u>Development Services</u></b>		
<b><u>Official Plan/Zoning Amendments</u></b>		
Official Plan Amendment <sup>+</sup>	Jan. 1/20	\$12,000.00
Zoning By-law Amendment <sup>+</sup>	Jan. 1/20	\$11,000.00
Combined OPA/ZBA <sup>+</sup>	Jan. 1/20	\$20,000.00
Temporary Use By-law <sup>+</sup>	Jan. 1/20	\$1,300.00
<b><u>Other Development Applications</u></b>		
Pre-Application Consultation Fee (refunded upon submission of an application) <sup>+</sup>	Jan. 1/20	\$250.00
Removal of Holding Provisions <sup>+</sup>	Jan. 1/20	\$1,000.00
Boulevard Parking Applications	Jan.1/20	\$900.00
Telecommunications Tower Letters	Jan.1/20	\$125.00
Non-sufficient Funds (NSF)	Jan.1/20	\$45.00
Reports & White Prints	Jan.1/20	Appendix B
<b>SERVICE GROUPING: DEVELOPMENT SERVICES</b>		
<b><u>Development Services</u></b>		
Municipal Service and Financing Agreements:		
Application Fee <sup>+</sup>	Jan. 1/20	\$2,000.00
Agreement Processing Fee <sup>+</sup>	Jan. 1/20	\$3,000.00
Pre-Application Consultation Fee <sup>+</sup> (refunded upon submission of an application)	Jan. 1/20	\$250.00
<b>Note:</b> Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		

**SCHEDULE 1  
2020 FEES AND CHARGES  
PLANNING & DEVELOPMENT SERVICES**

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<u>Site Plan</u>		
Residential 1-5 units <sup>+</sup>	Jan. 1/20	\$1,000.00
Residential over 5 units <sup>+</sup>	Jan. 1/20	\$1,000.00 plus \$50.00/unit
Non-Residential Development <sup>+</sup> (Applicable to all non-residential site plans)	Jan. 1/20	\$1,000.00 plus variable fee of (total Gross Floor Area sqm - 1000 sqm x \$1.00)
Amendment to existing Site Plan with no building or Addition or no new building <sup>+</sup>	Jan. 1/20	\$750.00
Plus for Fire Route/Amendment to Fire Route <sup>+</sup>	Jan. 1/20	\$750.00
Removal of Holding Provision <sup>+</sup>	Jan. 1/20	\$1,000.00
Extension of Temporary Use By-law <sup>+</sup>	Jan. 1/20	\$1,300.00
Part Lot Control Exemption <sup>+</sup>	Jan. 1/20	\$200.00
Municipal Street Renumbering <sup>+</sup>	Jan. 1/20	\$500.00
Compliance Re-inspections (Subdivision, Condominium and Site Plan) <sup>+</sup> (applies after second inspection)	Jan. 1/20	\$250.00
Development Services Lawyers Letters	Jan. 1/20	\$90.00/\$120.00
Official Plan Amendment <sup>+</sup>	Jan. 1/20	\$12,000.00
Zoning By-law Amendment <sup>+</sup>	Jan. 1/20	\$11,000.00
Combined Official Plan/Zoning By-law Amendments <sup>+</sup>	Jan. 1/20	\$20,000.00
Commemorative Street Application Fee <sup>+</sup>	Jan. 1/20	\$500.00
Street Renaming <sup>+</sup>	Jan. 1/20	\$500.00 plus costs of signage, installation, advertising and \$200.00 /house
<b>Note:</b>		
1) 3 Lodging house units is the equivalent of 1 dwelling unit		
2) All numbers that exceed a whole number shall be taken to the next highest whole number		
3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		



## SCHEDULE 1 2020 FEES AND CHARGES PLANNING & DEVELOPMENT SERVICES

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b>Subdivisions:</b> Application Fee <sup>+</sup>	Jan. 1/20	\$15,000.00 plus variable fees of \$150.00 per single family lot*, plus \$300.00 per block for multiple family, residential, commercial, industrial, institutional or park blocks**
* applicant is required to provide a reasonable estimate of the lot yield based on single detached residential zone requested if the plan is a "block" plan (single detached lotting not shown) ** there is no fee for road widening or reserve blocks		
Revisions <sup>+</sup> Draft Approval Extension <sup>+</sup> -Extensions up to 6 months <sup>+</sup> -Extensions longer than 6 months <sup>+</sup>	Jan. 1/20 Jan. 1/20 Jan. 1/20	\$1,000.00 \$1,000.00 \$1,000.00 plus variable fee of \$50.00 per single family lot*, plus \$100.00 per block for multiple family, residential, commercial, industrial, institutional or park blocks** (excludes lots/blocks that have already been registered)
* applicant is required to provide a reasonable estimate of the lot yield based on single detached residential zone ** there is no fee for road widening or reserve blocks		
Subdivision Agreement Registration Part Lot Control <sup>+</sup> Minor Variance/Committee of Adjustment <sup>+</sup> Deeming By-law <sup>+</sup>	Jan.1/20 Jan. 1/20 Jan. 1/20 Jan. 1/20	\$70.00 \$200.00 \$400.00 - \$1,200.00 \$1,000
<b>Consents:</b> Lot Creation <sup>+</sup>	Jan. 1/20	\$1,500.00 for first lot to be created & \$150.00 for each additional lot
Other Consents <sup>+</sup> Certification of Deed	Jan. 1/20 Jan.1/20	\$1,000.00 \$100.00 for first certificate & \$200.00 for each additional certificate
<b>Note:</b> 1) 3 Lodging house units is the equivalent of 1 dwelling unit 2) All numbers that exceed a whole number shall be taken to the next 3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges		

## SCHEDULE 1 2020 FEES AND CHARGES PLANNING & DEVELOPMENT SERVICES

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b>Condominium-Amalgamated</b>		
Application Fee <sup>+</sup>	Jan. 1/20	\$1,800.00
Revision to Application Draft Approval <sup>+</sup>	Jan. 1/20	\$200.00
Draft Approval Extension Fee <sup>+</sup>	Jan. 1/20	\$100.00
<b>Condominium-Standard, Phased, Common Element, Leasehold</b>		
Application Fee <sup>+</sup>	Jan. 1/20	\$4,500.00
Revisions to Application or Draft Approval <sup>+</sup>	Jan. 1/20	\$200.00
Draft Approval Extension Fee <sup>+</sup>	Jan. 1/20	\$100.00
<b>Condominium-Vacant Land</b>		
Application Fee <sup>+</sup>	Jan. 1/20	\$7,500.00 plus \$150.00/unit
Revisions to Application or Draft Approval <sup>+</sup>	Jan. 1/20	\$1,000.00
Draft Approval Extension <sup>+</sup>	Jan. 1/20	\$500.00
<b>Subdivisions:</b>		
Letters/Statements Required by Condominium Act	Jan.1/20	\$30.00
<b>Engineering Review:</b>		
M.O.E. Certificate of Approval	Jan.1/20	Range of Fixed Fees
Water Permit Fees	Jan.1/20	\$1,200.00/ \$2,400.00
Drawing Review	Jan.1/20	\$60.00/lot or block /submission
<b>ONTARIO FEED IN TARIFF APPLICATIONS</b>		
Micro FIT (renewable electricity generation projects of 10 kW or less)	Jan.1/20	\$60.00
FIT - Category 1 (All rooftop solar panel installations anywhere)	Jan.1/20	\$30.00
FIT - Category 2 (All ground mounted solar panel installations at specific locations with little impact on adjacent properties)	Jan.1/20	\$300.00
FIT - Category 3 (Wind turbines, biomass and biogas installations at specific locations )	Jan.1/20	\$1,000.00
<b>Note:</b>		
1) 3 Lodging house units is the equivalent of 1 dwelling unit		
2) All numbers that exceed a whole number shall be taken to the next highest whole number		
3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		

## 2020 FEES AND CHARGES PLANNING & DEVELOPMENT SERVICES

### Appendix A

#### Fee Detail Information

#### Building Approvals SS & PLN (Subscriptions and Publications)

Service/Activity	2020 Proposed Fee
Weekly Report	\$7.00 or \$275.00 per year
Monthly Report	\$50.00 per year
Information Request	\$95.00 for the first request/ permit. Additional permits
Plan Reproductions	\$8.00/ \$4.00 /\$1.00 first
Complete Backflow Prevention Tester Kit	\$35.00
Testing & Inspection Report Forms	\$10.00
Regular Tester Tags and Wires	\$12.50
Plastic Tester Tags and Wires	\$16.00 & \$38.00
NSF Cheques	\$45.00
Xerox Copies	\$0.20 per page

## 2020 FEES AND CHARGES PLANNING & DEVELOPMENT SERVICES

### Appendix B

#### Fee Detail Information

#### Planning Services - Sale of Miscellaneous Reports

Service/Activity	2020 Proposed Fee
Photocopies / Prints - 8.5" X 11" or 8.5 X 14"	<b>\$0.20 per page, minimum charge \$1.00, after 25 pages \$0.10 per page</b>
Photocopies / Prints - 11" X 17"	<b>\$0.50 per page, minimum charge \$2.00, after 10 pages \$0.25 per page</b>
Registered Plans	\$10.00
Registered Plans Index	\$20.00
Condominium Plans	\$20.00 per sheet
Condominium Map Index	\$10.00
Condominium List	\$0.20 per page
Subdivision Activity Map	\$10.00
Vacant Land Inventory	\$18.00
<b>City Maps</b>	
3' X 4' (1 piece map)	<b>\$10.00</b>
City Map 4' X 6' (2 piece map)	<b>\$20.00</b>
Custom Mapping and GIS Requests	Charged on a time and material basis with a minimum charge of \$35.00. Time at \$30.00 per hour, plus paper @ \$0.20 per linear foot. No charge for internal City Projects
<b>Scanning Aerial Photos</b>	
8.5" X 11" or 8.5" X 14" b/w print only (for one as is copy)	<b>\$2.00</b>
8.5" X 11" or 8.5" X 14" b/w print only (with custom scaling/sizing)	<b>\$5.00</b>
Each additional copy of same	<b>\$2.00</b>
<b>Official Plan</b>	
The London Plan –available from City Planning office and City Clerk's Department	<b>\$40.00 (includes HST)</b>
Official Plan Schedules	<b>\$10.00 each map</b>
<b>Zoning</b>	
Zoning By-law (Z-1) (July 1999) Cerlox version, Mapbook and Textbook - available from City Clerk's Department only	<b>\$75.00</b>

## SCHEDULE 1 2020 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: ANIMAL SERVICES</b>		
<b><u>Low Income Subsidized Spay/Neuter &amp; Approved Fostering Organization Program Fees</u></b>		
<b>Dog:</b>		
Spay/Cryptorchid	Jan. 1/20	\$25.00
Neuter	Jan. 1/20	\$25.00
Brief exam with Spay/Neuter - NEW	Jan. 1/20	\$10.00
Microchipping	Jan. 1/20	\$15.00
Routine vaccines with spay/neuter	Jan. 1/20	\$5.00 each
De-wormer at time of spay/neuter (including flea treatment) - NEW	Jan. 1/20	\$20.00
De-wormer at time of spay/neuter	Jan. 1/20	\$10.00
Flea Treatment (one time with spay/neuter)	Jan. 1/20	\$10.00
Flea: Take home treatments with spay/neuter - 2 applications	Jan. 1/20	\$20.00
Cephalexin (antibiotic) - NEW	Jan. 1/20	\$15.00
Surolan ear medication (antibiotic)- NEW	Jan. 1/20	\$15.00
Wound repair (clip/clean/debride/suture)- NEW	Jan. 1/20	\$15.00
Polyp removal (sedate/remove oral, nasal, or ear)- NEW	Jan. 1/20	\$20.00
Entropion (correction of curled eyelid) - NEW	Jan. 1/20	\$25.00
Enucleation (removal of eyeball)- NEW	Jan. 1/20	\$25.00
Amputation (removal of hind leg mid femoral, or front leg 4-quarter)- NEW	Jan. 1/20	\$100.00
<b>Cat:</b>		
Spay/Cryptorchid	Jan. 1/20	\$20.00
Neuter	Jan. 1/20	\$20.00
Brief exam with Spay/Neuter- NEW	Jan. 1/20	\$10.00
Microchipping	Jan. 1/20	\$15.00
Routine vaccines with spay/neuter	Jan. 1/20	\$5.00 each
De-wormer at time of spay/neuter	Jan. 1/20	\$10.00
Flea Treatment (one time with spay/neuter)	Jan. 1/20	\$5.00
Flea: Take home treatments with spay/neuter - 2 applications	Jan. 1/20	\$10.00
Flea: Take home treatments with spay/neuter - 7 applications of Revolution	Jan. 1/20	\$20.00
Plum for multi-cat households		
Flea Treatment: Capstar 6 tablets- NEW	Jan. 1/20	\$20.00
Flea Treatment: Capstar 60 tablets- NEW	Jan. 1/20	\$155.00
3-Biotic eye ointment- NEW	Jan. 1/20	\$10.00
Azithromycin (antibiotic)- NEW	Jan. 1/20	\$10.00
Convenia Injection (antibiotic)- NEW	Jan. 1/20	\$15.00
Feluk/FIV blood test- NEW	Jan. 1/20	\$35.00
Feluk/FIV blood test x 15- NEW	Jan. 1/20	\$425.00
Wound repair (clip/clean/debride/suture)- NEW	Jan. 1/20	\$15.00
Polyp removal (sedate/remove oral, nasal, or ear)- NEW	Jan. 1/20	\$20.00
Entropion (correction of curled eyelid)- NEW	Jan. 1/20	\$25.00
Enucleation (removal of eyeball)- NEW	Jan. 1/20	\$25.00
Amputation (removal of hind leg mid femoral, or front leg 4-quarter)- NEW	Jan. 1/20	\$100.00
<b>Other:</b>		
Medical procedures/treatments provided to any animal attended to by Animal Services, found injured or in distress, where the owner cannot be contacted and the animal requires immediate basic medical care. This includes services provided by London Regional Veterinary Emergency & Referral Hospital	Jan. 1/20	As per invoice

## SCHEDULE 1 2020 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: BY-LAW ENFORCEMENT &amp; PROPERTY STANDARDS</b>		
<b><u>By-law Enforcement &amp; Property Standards</u></b>		
<b>Business Licencing:</b>		
Licence Renewal Late Fee	Jan. 1/20	\$75.00
<b>Rental Residential Licencing:</b>		
New Application	Jan. 1/20	\$165.00
Renewal Application	Jan. 1/20	\$55.00
Appeal Fee	Jan. 1/20	\$100.00
Corporate Search	Jan. 1/20	\$40.00
Taxi Licensing Letter	Jan. 1/20	\$30.00
Swimming Pool Fence Inspection/Letter	Jan. 1/20	\$225.00
Municipal Law Inspection Fee	<b>Jan. 1/20</b>	<b>\$125.00/hour</b>
Property Standards Inspection Fee	<b>Jan. 1/20</b>	<b>\$125.00/hour</b>
Property Standards Order-Registration on Title	Jan. 1/20	\$125.00
Property Standards Order - De-registration from Title	Jan. 1/20	\$125.00
Annual Sign Fees (Signs & Canopy Sch A-By-law S-3775-94)	Jan. 1/20	\$150.00
Untidy Lot Fee (By-Law Yard & Lot Maintenance By-law PW-9)	Jan. 1/20	Cost & admin fee of 15%, \$110.00 minimum
Road Allowance Permits	Jan. 1/20	\$18.69
<b><u>Public Property Compliance</u></b>		
<b>Street Permits:</b>		
Work Approval Permit (Occupancy) - where the work does not involve excavation, traffic control plan review or disruptions within the travelled portion of the road allowance - NEW	<b>Jan. 1/20</b>	<b>\$300.00 plus applicable monthly inspection fee(s) - Per Permit</b>
Work Approval Permit (Occupancy) - where the work does not involve excavation and traffic control plan review is required - NEW	<b>Jan. 1/20</b>	<b>\$400.00 plus applicable monthly inspection fee(s) - Per Permit</b>
Work Approval Permit (Occupancy) - moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six month period. - NEW	<b>Jan. 1/20</b>	<b>\$300.00 - Per Permit</b>
Work Approval Permit (Occupancy) - moving or construction bin within travelled portion of local road allowance classification - NEW	<b>Jan. 1/20</b>	<b>\$50.00 per day - Per Permit</b>
Monthly inspection - additional fee(s) - applies if Work Approval Permit (Occupancy) exceeds thirty (30) days. Exemption: tower cranes - NEW	<b>Jan. 1/20</b>	<b>\$75.00 - Per Inspection</b>
Work Approval Permit (Construction) - where the work involves excavation within the soft surface boulevard within the road allowance only and does not require traffic control plan review - NEW	<b>Jan. 1/20</b>	<b>\$375.00 plus applicable weekly inspection fee(s)- Per Permit</b>
Work Approval Permit (Construction) - where the work involves excavation within the road allowance and requires traffic control plan review - NEW	<b>Jan. 1/20</b>	<b>\$475.00 plus applicable weekly inspection fee(s) - Per Permit</b>
Weekly inspection - additional fee(s) - applies if Work Approval Permit (Construction) exceeds three (3) days - NEW	<b>Jan. 1/20</b>	<b>\$75.00 - Per Inspection</b>
Work Approval Permit Renewal (Occupancy/Construction) - NEW	<b>Jan. 1/20</b>	<b>\$150.00 plus additional applicable weekly/monthly inspection fee(s) - Per Renewal</b>
License to Occupy Street - applies if Work Approval Permit (Occupancy/Construction) exceeds more than 30 days. Exemption: Moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six month period. - NEW	<b>Jan. 1/20</b>	<b>\$29.06/sq. m inside downtown core, \$16.15/sq. m outside downtown core, \$8.07/sq. m for a Charitable Organization. - Per Permit</b>
Vending Boxes	Jan. 1/20	\$27.50 Annual, \$22.00/box
<b>Winter Maintenance:</b>		
Sidewalk Snow Clearing-Core Area	Jan. 1/20	\$80.00
Icicle Removal	Jan. 1/20	\$155.00 plus 15% admin. fee

## SCHEDULE 1 2020 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: FIRE SERVICES</b>		
<b>Fire Fighting</b>		
i) Highway/Local Vehicle Incidents (non-residents): First Hour (Per vehicle)	Jan. 1/20	<b>Authorized MTO Rate - currently \$477</b>
Additional 1/2 hour or part thereof (Per vehicle)	Jan. 1/20	<b>Authorized MTO Rate - currently \$238.50</b>
Flat fee for responding where services not required	Jan. 1/20	<b>Authorized MTO Rate - currently \$477</b>
ii) <u>Special Team</u> Incidents (per hour) one hour minimum (Hazmat, Tech Rescue, Water/Ice Rescue)	Jan. 1/20	\$700.00  plus consumables & personnel call-in coverage if required
iii) Open Burn Inspection	Jan. 1/20	\$225.00
iv) Extraordinary Costs- NEW Costs in addition to costs ordinarily incurred to eliminate an emergency or risk, preserve property or evidence, or to investigate, including but not limited to: renting equipment, hiring contractors, hiring professional services, using consumable materials, replacing damaged equipment or purchasing materials fixing of damaged equipment or vehicles as a result of response	Jan. 1/20	<b>Cost Recovery</b>
<b>Training</b> Recruit application	Jan. 1/20	\$100.00

**SCHEDULE 1  
2020 FEES AND CHARGES  
PROTECTIVE SERVICES**

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b><u>Fire Prevention &amp; Education</u></b>		
<b>Fire Prevention</b>		
i) Fire Inspections/Licencing:		
File Search Letter	Jan. 1/20	\$34.00
Information Inspection/Report/Letter		
Up to 10,000 square feet	Jan. 1/20	\$171.00
Every 10,000 square feet thereafter	Jan. 1/20	\$84.00
Response report	Jan. 1/20	\$36.00
Fire Investigation Report	Jan. 1/20	\$160.00
Re-inspection for Non-compliance	<b>Jan. 1/20</b>	<b>\$100.00</b>
Display Fire Works inspection / permit	Jan. 1/20	\$269.00
<b>Exemptions:</b>		
<b>a) Victoria Day fireworks display by the Fanshawe Optimist;</b>		
<b>b) Canada Day fireworks displays by the East London and River East London Optimist Clubs, Byron Optimists, City of London - Celebrate London Committee, and the Community Council of White Oaks;</b>		
<b>c) Lambeth Harvestfest fireworks display by the Lambeth Harvestfest Committee; and</b>		
<b>d) New Year's Eve fireworks display held by the City of London in Victoria Park.</b>		
Pyrotechnic inspection / permit	Jan. 1/20	\$246.00
Open Air Burn Permit (Part 4)	Jan. 1/20	\$70.00
False Alarms		
Non notified false alarm	Jan. 1/20	\$700.00
3rd or more to the same building in 30 days (each)	Jan. 1/20	\$700.00
6th or more to the same building in any calendar year (each)	Jan. 1/20	\$700.00
ii) Training and Lectures	Jan. 1/20	\$100.00
iii) Fire Safety Course (Public Education)	Jan. 1/20	\$100.00

Note: In 2010, new inspection fees were introduced for by-law re-inspections where written Orders of Violation were issued and no action was taken to achieve compliance (Municipal Law Inspection fee). In addition, fees for Marijuana Grow Operation inspections were introduced at the initial inspection stage and compliance stage (Property Standards Inspection fee). These two new fees in addition to the long-standing property standards re-inspection fee are all billed to property owners. If fees are not paid, the amount is added to the property tax roll.



## SCHEDULE 1 2020 FEES AND CHARGES SOCIAL & HEALTH SERVICES

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: LONG TERM CARE</b>		
<b><u>Adult Day Programs</u></b>		
<b>Community Seniors Programs</b>		
<b>Day Programs:</b>		
Client Fees per day	Jan.1/20	Set by SW LHIN
Baths	Jan.1/20	\$45.00
Foot Care	Jan.1/20	\$22.00
<b><u>Long Term Care-Dearness Home</u></b>		
<b>Sundry:</b>		
Staff Escort to Medical Clinics up to 3 hours	<b>Jan.1/20</b>	<b>\$106.00</b>
After 3 hours (per hour for a nursing escort)	<b>Jan.1/20</b>	<b>\$35.00</b>
Set up and cleaning fee for room rental	Jan.1/20	\$35.00
Hair Salon Rental Fees per month	Jan.1/20	\$350.00
<b>Resident Revenue:</b>		
Short Stay	Charge for resident accommodation shall be the maximum amount provided for in the Long Term Care Homes Act and regulation. The rates are set annually on July 1st by the Ministry of Health and Long Term Care.	
Basic Ward Nursing Care		
Semi Private Nursing Care		
Private Nursing Care		

## SCHEDULE 1 2020 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2020 PROPOSED			
		Effective Date	Fee	Effective Date	Fee
<b>SERVICE GROUPING: PARKING</b>					
<b>Parking</b>					
<b>Parking Control</b>					
i) Private MLEO Training & Appointment		Jan. 1/20	\$250.00		
ii) Administrative Fee Bulk Lot Passes - NEW		Jan. 1/20	\$25.00		
<b>Parking Meters</b>					
i) Parking Meter Fees					
Outlying 1 hour	Hour	Jan. 1/20	\$2.25		
Outlying 2 hour	Hour	Jan. 1/20	\$2.25		
Outlying 4 hour	Hour	Jan. 1/20	\$2.25		
10 Hour Metered Zone	Hour	Jan. 1/20	\$2.25		
	Maximum	Jan. 1/20	\$5.00		
	Monthly	Jan. 1/20	\$45.00		
East end meters	Hour	Jan. 1/20	\$1.25		
Downtown 1 hour	Hour	Jan. 1/20	\$2.25		
Parking Meter Bagging (per parking stall)/Parking Admin Fee	Admin +	Jan. 1/20	\$50.00		
	Day	Jan. 1/20	\$11.00		
Residential Parking Pass Program : First Residential Parking Pass is \$60.00 (except no charge for the "King's University College area" and the "Trowbridge Avenue, Mary Avenue and Pinewood Drive area") / Second Residential Parking Pass is \$60.00 / Residential Parking Pass at midpoint of program year is reduced by 50% / Replacement Residential Parking Pass is \$120.00.					
Online transaction fee		Jan. 1/20	\$1.50		
<b>Parking Lots - Municipally Operated</b>					
Lot # 3 North - 743 Richmond Street	Hour	Jan. 1/20	\$2.00	Aug. 1/20	\$2.50
Lot # 6 - Kent Street, North Side of Kent Street between Richmond & Talbot Streets	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	Day	Jan. 1/20	\$8.00	Mar. 1/20	\$10.00
	Evening	Jan. 1/20	\$6.00		
Lot #9 78 Riverside Dr. Kiwanis Senior Centre	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	Day	Jan. 1/20	\$5.00		
	Evening	Jan. 1/20	\$4.00		
Lot #10 - Mill Street/John Street/St.George - NEW	Hour	Jan. 1/20	\$0.00	Oct. 1/20	\$2.50
	Day	Jan. 1/20	\$0.00	Oct. 1/20	\$10.00
	Evening	Jan. 1/20	\$0.00	Oct. 1/20	\$8.00
	Monthly	Jan. 1/20	\$0.00	Oct. 1/20	\$100.00
Lot # 12 - 199 Ridout Street N., PUC Parking Lot North Side of Horton Street between Thames & Ridout Streets	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	Day	Jan. 1/20	\$5.00	Mar. 1/20	\$6.00
	Evening	Jan. 1/20	\$4.00	Mar. 1/20	\$5.00
	Monthly	Jan. 1/20	\$70.00	Mar. 1/20	\$80.00
Lot #13 - 189 King Street - NEW	Hour	Jan. 1/20	\$0.00	Oct. 1/20	\$2.50
	Day	Jan. 1/20	\$0.00	Oct. 1/20	\$10.00
	Evening	Jan. 1/20	\$0.00	Oct. 1/20	\$8.00
	Monthly	Jan. 1/20	\$0.00	Oct. 1/20	\$120.00
Lot # 14 - Via Train Station, South Side of York Street between Richmond & Clarence Streets	Hour	Jan. 1/20	\$2.00		
Lot # 15 - London Convention Centre, South Side of King Street between Wellington & Waterloo Street	Hour	Jan. 1/20	\$2.00		
	Day	Jan. 1/20	\$7.00	Mar. 1/20	\$8.00
	Day (buses only)	Jan. 1/20	\$75.00		
	Evening	Jan. 1/20	\$5.00	Mar. 1/20	\$6.00
	Monthly	Jan. 1/20	\$113.00		
Lot # 16 - 205 Oxford St (Rear), West of Richmond Street between Oxford & Piccadilly Street	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	Day	Jan. 1/20	\$8.00		
	Evening	Jan. 1/20	\$6.00		
	Monthly	Jan. 1/20	\$50.00	Mar. 1/20	\$60.00

## SCHEDULE 1 2020 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2020 PROPOSED			
		Effective Date	Fee	Effective Date	Fee
Lot # 19 - Museum London	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	Evening	Jan. 1/20	\$6.00		
Lot # 20 - 155 Kent Street	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
Lot # 21 - 558 Talbot Street	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	Day	Jan. 1/20	\$8.00	Mar. 1/20	\$10.00
	Evening	Jan. 1/20	\$5.00	Mar. 1/20	\$8.00
	Night	Jan. 1/20	\$15.00		
	Monthly	Jan. 1/20	\$80.00	Mar. 1/20	\$100.00
Lot # 22 - 695 Richmond Street	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	12 hour maximum	Jan. 1/20	\$8.00	Mar. 1/20	\$10.00
	24 hour maximum	Jan. 1/20	\$14.00	Mar. 1/20	\$15.00
	Monthly	Jan. 1/20	\$70.00	Mar. 1/20	\$80.00
<b>Parking Lots Municipally Owned</b>					
Lot # 1 - East London, North of Dundas Street between English & Elizabeth Street	Hour	Jan. 1/20	\$0.75	Mar. 1/20	\$1.00
	Day	Jan. 1/20	\$4.50		
	Evening	Jan. 1/20	\$2.50		
	Monthly	Jan. 1/20	\$50.00		
	Bulk Day>5	Jan. 1/20	\$3.00		
	Bulk Evening>5	Jan. 1/20	\$1.50		
Lot # 2 - East London, North of Dundas Street between Elizabeth & Adelaide Street	Hour	Jan. 1/20	\$0.75	Mar. 1/20	\$1.00
	Day	Jan. 1/20	\$4.50		
	Evening	Jan. 1/20	\$2.50		
	Monthly	Jan. 1/20	\$50.00		
	Bulk Day>5	Jan. 1/20	\$3.00		
	Bulk Evening>5	Jan. 1/20	\$1.50		
Lot # 3 East - East of Richmond Street between Oxford & Piccadilly Street	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	Day	Jan. 1/20	\$8.00		
	Evening	Jan. 1/20	\$6.00		
	Monthly	Jan. 1/20	\$50.00		
Lot # 3 West - Richmond Village West of Richmond Street between Oxford & Piccadilly Street	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	Day	Jan. 1/20	\$8.00		
	Evening	Jan. 1/20	\$6.00		
	Monthly	Jan. 1/20	\$46.00		
Lot # 4 - Marshall Street, South of Dundas Street between Lyle & Adelaide Streets	Hour	Jan. 1/20	\$0.75	Mar. 1/20	\$1.00
	Day	Jan. 1/20	\$4.50		
	Evening	Jan. 1/20	\$2.50		
	Monthly	Jan. 1/20	\$50.00		
Lot # 5 - Queens Ave, North Side of Queens Ave between Clarence & Richmond Streets	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$10.00
	Day	Jan. 1/20	\$8.00		
	Evening	Jan. 1/20	\$6.00		
	Monthly unreserved	Jan. 1/20	\$130.00		
	Monthly reserved	Jan. 1/20	\$310.00		
Lot # 7 - 824 Dundas, Provincial Offences Court between Rectory & Ontario Streets	Hour	Jan. 1/20	\$2.00		
	Day	Jan. 1/20	\$5.00		
	Monthly	Jan. 1/20	\$50.00		

## SCHEDULE 1 2020 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2020 PROPOSED			
		Effective Date	Fee	Effective Date	Fee
Lot # 8 - Budweiser Gardens, North Side of King Street between Ridout & Talbot Streets	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	Day	Jan. 1/20	\$8.00		
	Evening	Jan. 1/20	\$6.00		
	Monthly	Jan. 1/20	\$100.00		
Lot # 11 - Thames Street Park, North Side of King Street between Thames & Ridout Streets	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	Day	Jan. 1/20	\$6.00		
	Evening	Jan. 1/20	\$4.00		
Lot # 17 - Peace Gardens, West Side of Thames Street (York & King Streets.) (Enforced Mon-Fri)	Hour	Jan. 1/20	\$2.00	Mar. 1/20	\$2.50
	Day	Jan. 1/20	\$6.00		
	Evening	Jan. 1/20	\$4.00		
Park and Ride		Jan. 1/20	\$60.00		
<b>SERVICE GROUPING: ROADWAYS</b>					
<b>Roadway Maintenance</b>					
Sidewalk Cut	Admin Fee	Jan. 1/20	\$50.00		
	/sq. meter	<b>Jan. 1/20</b>	<b>\$100.00</b>		
Curb Cut	Meter	<b>Jan. 1/20</b>	<b>\$150.00</b>		
Curb Removal	Meter	Jan. 1/20	\$25.00		
Asphalt Cut Restoration	Square meter	Jan. 1/20	\$21.00 (vertical 25m)		
Pavement Degradation (Contractor/utilities)	Pavement Quality Index (PQI) & \$/square meter	Jan. 1/20	Good (80-100 PQI)-\$35.00 Adequate (60-80 PQI)- \$28.00 Fair (30-60 PQI)-\$21.00 Poor (1-30 PQI)-\$14.00		
<b>Winter Maintenance</b>					
Winter Maintenance -Unassumed Subdivisions		Jan. 1/20			
<b>Traffic Control &amp; Lighting</b>					
Flashers Barricades	Day	Jan. 1/20	\$3.25		
Traffic Control Signs	Day	Jan. 1/20	\$4.00		
Traffic Cones	Day	Jan. 1/20	\$1.50		
Traffic Signal Timing Information		Jan. 1/20	\$135.00		

**SCHEDULE 1**  
**2020 FEES AND CHARGES**  
**CORPORATE, OPERATIONAL & COUNCIL SERVICES**

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: CORPORATE SERVICES</b>		
<b><u>Facilities</u></b>		
Property Rentals	Jan. 1/20	Agreement
<b><u>Human Resources</u></b>		
Room Rentals	Jan. 1/20	Agreement
<b><u>Purchasing</u></b>		
Bidding Documents - on-line purchases	Jan. 1/20	\$35.00
<b><u>Realty Services</u></b>		
Property Rentals	Jan. 1/20	Contracts
Residential Revenue	Jan. 1/20	Contracts
Vacant Land Revenue	Jan. 1/20	Contracts
Agricultural Land Revenue	Jan. 1/20	Contracts
Skate Sharpening Property Revenue	Jan. 1/20	Contracts
Underground Encroachment Revenue	Jan. 1/20	Contracts
Sidewalk Cafes	Jan. 1/20	Contracts
Outdoor Advertisements	Jan. 1/20	Contracts
Woodhull - Internments	Jan. 1/20	\$550.00
Woodhull - Sale of Plot <sup>(1)</sup>	Jan. 1/20	\$650.00
Air/Land Rights Rental	Jan. 1/20	Contracts
Note (1): The price of a plot in the Woodhull Cemetery is \$650; however \$350 is placed into a perpetual care fund for the Cemetery with \$300 credited to the Realty Services account.		
<b><u>Risk Management</u></b>		
Admin fee - claims recovery	Jan. 1/20	1% of claim amount, \$50.00 minimum
Admin fee - event insurance premium	Jan. 1/20	\$5.00 - premium less than \$100.00, \$10.00 - premium more than \$100.00
<b><u>Technology Services</u></b>		
Printing Charges	Jan. 1/20	Actual Costs
<b>SERVICE GROUPING: CORPORATE PLANNING &amp; ADMINISTRATION</b>		
<b><u>Information &amp; Archive Management</u></b>		
Sale Misc. Documents:		
i) Photocopies	Jan. 1/20	\$0.20
Records Research Request (per 15 minutes of research time)	Jan. 1/20	\$7.50

## SCHEDULE 1 2020 FEES AND CHARGES CORPORATE, OPERATIONAL & COUNCIL SERVICES

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: COUNCIL SERVICES</b>		
<b><u>Municipal Election</u></b>		
<b>Sale Misc. Documents (details below)</b>		
Photocopies	Jan. 1/20	\$0.20/page
Ward & Poll Maps	Jan. 1/20	\$5.00/ward
City Map	Jan. 1/20	\$10.00
Election Results	Jan. 1/20	\$20.00
Street Index	Jan. 1/20	\$20.00
<b>Additional Copies of Voter's List</b>		
Per Ward	Jan. 1/20	\$25.00
All Wards	Jan. 1/20	\$350.00
<b>SERVICE GROUPING: PUBLIC SUPPORT SERVICES</b>		
<b><u>Taxation</u></b>		
<b>Revenue Division:</b>		
Tax Certificates	Jan. 1/20	\$57.00
Tax Account Ownership Changes	Jan. 1/20	\$37.00
New Tax Account or Roll Number	Jan. 1/20	\$67.00
Notice of Past Due Property Taxes (greater than \$200)	Jan. 1/20	\$8.00
Property Title Searches Prior to Registration of Tax Arrears Certificates	Jan. 1/20	\$111.00
<b>Miscellaneous Revenue Fees:</b>		
Mortgagee Tax Confirmations	Jan. 1/20	\$26.00
Duplicate Tax Bill	Jan. 1/20	\$26.00
Receipt - Income Tax Account Statements	Jan. 1/20	\$35.00
Account Statements:		
Tax Statement without Transactions	Jan. 1/20	\$26.00
Tax Statement with Transactions	Jan. 1/20	\$35.00
Tax Account Analysis (per hour)	Jan. 1/20	\$73.00
Returned Cheques PAP, EFT, PAD (NSF) - Taxation	Jan. 1/20	\$45.00
Cost Recoveries on Tax Registrations	Jan. 1/20	Actual Costs
Addition to Tax Roll Fee	Jan. 1/20	\$25.00
Addition to Tax Roll Fee (POA Fines)	Jan. 1/20	\$25.00

**SCHEDULE 1**  
**2020 FEES AND CHARGES**  
**CORPORATE, OPERATIONAL & COUNCIL SERVICES**

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b>Licensing &amp; Certificates</b>		
Non- Residential Boulevard Application Fee	Jan. 1/20	\$150.00
Non-Residential Boulevard Parking Rentals (square feet)		
i) Non Profit or Charity	Jan. 1/20	\$0.87
ii) Commercial Site	Jan. 1/20	\$1.73
iii) Commercial Site Downtown	Jan. 1/20	\$4.80
<b>Oaths</b>		
i) Commissioner of Oaths	Jan. 1/20	\$30.00
ii) Statutory Declaration	Jan. 1/20	\$45.00
<b>Street Closing:</b>		
- Appraisal Fee	Jan. 1/20	\$260.00
- Application Fee	Jan. 1/20	\$165.00
- Advertising	Jan. 1/20	\$1,182.00
Nevada Licences	Jan. 1/20	3% prize value
Raffle Licences	Jan. 1/20	3% prize value
Bingo Licences	Jan. 1/20	\$90.00
Marriage Licences	Jan. 1/20	\$140.00
Civil Ceremony	Jan. 1/20	\$275.00
Ceremony Witness Fee	Jan. 1/20	\$25.00
Foreign Pension Certificates	Jan. 1/20	\$30.00
Municipal Information Form (formerly listed as LLBO Approval)	Jan. 1/20	\$25.00
Municipal Significance Designation	Jan. 1/20	\$50.00
Letter/ Temporary Extension of Liquor Licence Approval		
<b>Vital Statistics:</b>		
i) Death Registration	Jan. 1/20	\$40.00
ii) Notice of Out of Town Death	Jan. 1/20	\$35.00
<b>Sundry Receipts</b>		
i) Hearing Fee	Jan. 1/20	\$150.00
ii) Municipal Approval - Lottery Licences	Jan. 1/20	\$50.00
iii) Committee Room Rentals	Jan. 1/20	\$150.00
iv) Street Encroachment Agreements - with a PIN submission	Jan. 1/20	\$250.00
v) Street Encroachment Agreements - without a PIN submission (applicable to residential properties only)	Jan. 1/20	\$300.00
vi) Street Encroachment Agreements - annual rental charge	Jan. 1/20	\$10.00 per square metre

## SCHEDULE 1 2020 FEES AND CHARGES FINANCIAL MANAGEMENT

Service/Activity	2020 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: FINANCIAL MANAGEMENT</b>		
<b>Finance</b>		
Addition to Tax Roll Fee	Jan. 1/20	\$25.00
Addition to Tax Roll Fee - POA Fines	Jan. 1/20	\$25.00
Statement Summary of Outstanding Invoices - Accounts Receivable (A/R)	Jan. 1/20	\$27.00
Returned Items such as Cheques, PAP, EFT, PAD, Credit card, (i.e. NSF):		
- Financial Services (Corporate wide application except as below:)	Jan. 1/20	\$45.00
- POA Fines Only	Jan. 1/20	\$35.00
- Admin Fees POA Fines Only	Jan. 1/20	\$10.00
Retrieval of Cashed A/P Cheques	Jan. 1/20	\$26.00
Provincial Offenses Act Collection Agency Fee Recovery	Jan. 1/20	Actual Percentage
Miscellaneous Accounts Receivable Collection Agency Fee Recovery	Jan. 1/20	Actual Percentage
Lawyers Responses	Jan. 1/20	\$60.00
<b>Corporate Financing</b>		
Property Rentals	Jan. 1/20	Contract



## SCHEDULE 2 2021 FEES AND CHARGES CULTURE SERVICES

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b><u>SERVICE GROUPING: CENTENNIAL HALL</u></b>		
i) Hall Rentals		
(a) Auditorium		
Theatre Style (Monday - Thursday, Sunday)	Jan. 1/21	\$2,500 or 10% gross gate to a maximum of \$4,000, whichever is greater
Banquet Style	Jan. 1/21	\$1,500.00
Banquet Style - June, July, August	Jan. 1/21	\$1,000.00
New Year's Eve	Jan. 1/21	\$2,500.00
Rehearsal Stage	Jan. 1/21	\$600.00
(b) Banquet Hall		
Monday through Friday	Jan. 1/21	\$1,000.00
Sunday, Saturday, Holidays	Jan. 1/21	\$1,000.00
New Year's Eve	Jan. 1/21	\$2,000.00
One-half Banquet Hall	Jan. 1/21	\$500.00
Trade Shows (per day)	Jan. 1/21	\$1,000.00
(c) Lounge	Jan. 1/21	\$250.00
(d) Lounge - After Events	Jan. 1/21	\$200.00
(e) Entire Building (Convention Rate)	Jan. 1/21	\$3,500.00
(f) Entire Building (Trade Show Rate)	Jan. 1/21	\$3,500.00
(g) Early/Late Access Charge/hour (Prior to 8:00 a.m./after 1:00 p.m.)	Jan. 1/21	\$50.00
(h) Move In/Move Out	Jan. 1/21	50% of applicable rate
(i) Women's Canadian Club	Jan. 1/21	\$850.00
(j) Teen Dances or Pub Nights (Banquet Hall only)	Jan. 1/21	\$1,000.00
(k) Catering Surcharge	Jan. 1/21	7% of gross catering revenue or \$0.70/person
ii) Bar Receipts		
Centennial Hall License - Rates	Jan. 1/21	Market
iii) Canteen Receipts - Snacks	Jan. 1/21	Market
iv) Checkroom Receipts	Jan. 1/21	Market
v) Sundry Receipts		
vi) Chair Removal	Jan. 1/21	Market
vii) Catering Revenue Self Catering	Jan. 1/21	Market & 7% of admissions
viii) Ticket Surcharge	Jan. 1/21	\$1.00 per ticket
<i>Fanshawe Symphonic Chorus and Local Community Events are excluded.</i>		

**Note:**

1. Non-profit organizations which book a series of events, in advance, (at least six events per calendar year) and which require a very limited amount of set-up and maintenance will receive a reduced rate.

## SCHEDULE 2 2021 FEES AND CHARGES ENVIRONMENTAL SERVICES

Service/Activity	Unit of Measure	2021 PROPOSED	
		Effective Date	Fee
<b>SERVICE GROUPING: ENVIRONMENTAL ACTION PROGRAMS &amp; REPORTING</b>			
Electric Vehicle Charging	Per Hour	Jan. 1/21	\$1.85
<b>SERVICE GROUPING: GARBAGE RECYCLING &amp; COMPOSTING</b>			
<b><u>Recycling &amp; Composting</u></b>			
Grass Clippings	Bag	Jan. 1/21	\$1.50
Bagged Residential Garbage	Bag	Jan. 1/21	\$1.50
Composters and Digesters	Unit	Jan. 1/21	\$35.00
Blue Box (maximum of two boxes per purchase)	Box	Jan. 1/21	\$6.00
Woodchips, compost, compost/soil mix	Bag	Jan. 1/21	\$5.00
Blue Box Processing Fees	Agreement	Jan. 1/21	Agreement
Recycling Carts	Cart	Jan. 1/21	\$80.00
Multi-Residential Buildings-Additional or Return pickup service requested	Event	Jan. 1/21	\$130.00
Multi-Residential Buildings-Twice per week collection	Per unit per year	Jan. 1/21	\$4.50
<b><u>Garbage Collection &amp; Disposal</u></b>			
Waste Collection Fees:			
Garbage Tag	Tag	Jan. 1/21	\$1.50
Collection Charges	Agreement	Jan. 1/21	Agreement
Multi-Residential Buildings Bin Rental	Month / Bin	Jan. 1/21	\$25.00
Multi-Residential Buildings - Twice per week collection	Per unit per year	Jan. 1/21	\$4.50
Waste Management By-law WM-12, Part 12 (Owner has failed to comply with WM-12, Part 12; City collects waste at expense of owner)	Hour, \$130.00 minimum/event	Jan. 1/21	\$130.00
Multi-Residential Buildings-Additional or Return pickup service requested	Event	Jan. 1/21	\$130.00
Solid Waste Disposal Fees:			
Household Hazardous Special Waste - Middlesex County	Agreement	Jan. 1/21	Agreement
Household Hazardous Special Waste - Elgin County	Agreement	Jan. 1/21	Agreement
Business Waste	Tonne	Jan. 1/21	\$75.00
Business Waste - minimum vehicle tare weight of 10 tonnes - charge account only	Tonne	<b>Jan. 1/21</b>	<b>\$45.00</b>
Municipally controlled waste from adjacent separated municipalities	Tonne	Jan. 1/21	\$43.00
Recycling Process Residuals	Tonne	<b>Jan. 1/21</b>	<b>\$39.00</b>
Landfill Disposal Small Load Residential Waste:			
0-100	Kilograms	Jan. 1/21	\$8.00
101-200	Kilograms	Jan. 1/21	\$15.00
201-400	Kilograms	Jan. 1/21	\$30.00
401-600	Kilograms	Jan. 1/21	\$45.00
601-800	Kilograms	Jan. 1/21	\$60.00
801-1,000	Kilograms	Jan. 1/21	\$75.00
Over 1,000	Kilograms	Jan. 1/21	\$75.00

## SCHEDULE 2 2021 FEES AND CHARGES ENVIRONMENTAL SERVICES

Service/Activity	Unit of Measure	2021 PROPOSED	
		Effective Date	Fee
Waste from Outside Service Area accepted under Ministerial Order	Tonne	Jan. 1/21	\$150.00
Minimum Charge for Business (excluding residential & charitable organization waste)	Transaction	Jan. 1/21	\$75.00
Daily Cover Tipping Fee	Tonne	<b>Jan. 1/21</b>	<b>\$10.50</b>
Asbestos Waste	Lump sum 1 <sup>st</sup> load	Jan. 1/21	\$350.00
	Lump sum 2 <sup>nd</sup> load	Jan. 1/21	\$100.00
	Plus per tonne	Jan. 1/21	\$75.00
Brownfield Waste Tipping Fee	Tonne	<b>Jan. 1/21</b>	<b>\$33.00</b>
Drop-off Depot Fees:			
Renovation Materials			
Small Load		Jan. 1/21	\$25.00
Car Load		Jan. 1/21	\$50.00
Truck, Van, Small Trailer Load		Jan. 1/21	\$70.00
Appliances Containing Ozone Depleting Substances	Unit	Jan. 1/21	\$20.00

**SCHEDULE 2**  
**2021 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2021 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>SERVICE GROUPING:</b>				
<b>NEIGHBOURHOOD &amp; RECREATION SERVICES</b>				
<b>Aquatics</b>				
<b>Lessons: (all pools)</b>				
Swim Lesson - Child - 30 Min - per class	Jan. 1/21	\$10.25		
Swim Lesson - Child - 45 Min - per class	Jan. 1/21	\$12.25		
Swim Lesson - Adult - 45 Min - per class	Jan. 1/21	\$12.95		
Swim Lesson - Private - 30 Min - per class	Jan. 1/21	\$25.53		
Swim Lesson - Semi Private - 30 Min - per class	Jan. 1/21	\$19.00		
Swim Lesson - SU - Private - 30 Min - per class	Jan. 1/21	\$27.20		
Swim Lesson - SU - Semi Private - 30 Min - per class	Jan. 1/21	\$17.85		
Swim Lesson - Low Ratio - per class	Jan. 1/21	\$13.10		
Leadership & Specialty Courses	Jan. 1/21	\$10.00-\$500.00		
Leadership 2nd Chance Fee 80% Discount on				
Competitive Teams - Full Summer	Jan. 1/21	\$121.00		
Baby Aqua Fit	Jan. 1/21	\$40.00		
Small Ratio Class Fee	Jan. 1/21	\$95.00		
<b>Admissions:</b>				
Child Per Visit Admission	Jan. 1/21	\$4.25		
Adult Per Visit Admission	Jan. 1/21	\$6.00		
Senior Per Visit Admission	Jan. 1/21	\$5.00		
Family Per Visit Admission	Jan. 1/21	\$15.00		
Promotional Admission	Jan. 1/21	\$0.00-\$10.00		
<b>Passes:</b>				
Family Pass Full Summer	Jan. 1/21	\$200.00		
Family Pass 1/2 Summer	Jan. 1/21	\$110.00		
Child 10 Visit Pass	Jan. 1/21	\$25.25		
Child 3 Month Pass	Jan. 1/21	\$105.00		
Adult 10 Visit Pass	Jan. 1/21	\$46.00		
Adult 3 Month Pass	Jan. 1/21	\$186.00		
Senior 10 Visit Pass	Jan. 1/21	\$38.25		
Senior 3 Month Pass	Jan. 1/21	\$132.00		
<b>Outdoor Pool Rental:</b>				
Heated	Jan. 1/21	\$90.00		
Thames Pool - Entire facility	Jan. 1/21	\$313.50		
Wading Pools	Jan. 1/21	\$30.00		
<b>South London:</b>				
Corporate	Jan. 1/21	\$161.00	Sep. 1/21	\$164.00
Affiliates	Jan. 1/21	\$144.00	Sep. 1/21	\$147.00
<b>Canada Games Aquatic Centre</b>				
Corporate	Jan. 1/21	\$259.00	Sep. 1/21	\$264.00
Affiliates	Jan. 1/21	\$220.00	Sep. 1/21	\$224.00
Major Meets 20% discount (Per Council Directive for rentals over 36 hours)	Jan. 1/21	\$186.00		
<b>Carling Heights Optimist Community Centre</b>				
Corporate	Jan. 1/21	\$93.00	Sep. 1/21	\$95.00
Affiliates	Jan. 1/21	\$84.50	Sep. 1/21	\$86.00
<b>Lifeguard Costs (per hour)</b>				
Birthday Parties (per child)	Jan. 1/21	\$29.00		
Fee to ride slide for Birthday parties (South London)	Jan. 1/21	\$16.50		
Leadership Manuals	Jan. 1/21	\$2.00		
	Jan. 1/21	\$10.00-\$200.00		

**SCHEDULE 2**  
**2021 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2021 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Arenas</b>				
<b>Public Skating</b>				
<b>Admissions:</b>				
Public Skate: Adult	Jan. 1/21	\$4.50		
Public Skate: Youth (13-18)	Jan. 1/21	\$3.75		
Public Skate: Child	Jan. 1/21	\$3.50		
Public Skate: PD Day	Jan. 1/21	\$3.50		
Public Skate: Seniors	Jan. 1/21	\$3.75		
Family Pass	Jan. 1/21	\$8.25		
Child 20 Skate Pass	Jan. 1/21	\$44.00		
Teen 20 Skate Pass	Jan. 1/21	\$48.50		
Adult 20 Skate Pass	Jan. 1/21	\$62.00		
Senior 20 Skate Pass	Jan. 1/21	\$49.00		
Family 20 Skate Pass	Jan. 1/21	\$97.00		
Ice Activity: Shiny Hockey (Per person per	Jan. 1/21	\$8.25		
Ticket Ice (Per person per session)	Jan. 1/21	\$10.00	Sept. 1/21	\$10.50
<b>Learn to Skate:</b>				
Learn-to-Skate (Pre-School)	Jan. 1/21	\$53.00	Sept. 1/21	\$54.00
Learn-to-Skate (Child)	Jan. 1/21	\$57.50	Sept. 1/21	\$58.50
Learn-to-Skate (Adult)	Jan. 1/21	\$103.00	Sept. 1/21	\$105.00
Ice Rates (Per Hour):				
Winter Rental: Minor Affiliate	Jan. 1/21	\$178.00	Sept. 1/21	\$181.00
Winter Rental: Minor Prime	Jan. 1/21	\$190.00	Sept. 1/21	\$193.00
Winter Rental: Standard (Adult)	Jan. 1/21	\$238.00	Sept. 1/21	\$242.00
Winter Rental: Standard Adult Contract	Jan. 1/21	\$226.00	Sept. 1/21	\$229.50
Winter Rental: Special/Last Minute Non Prime	Jan. 1/21	\$109.00		
Time				
Winter Rental: Special/Last Minute Prime Time	Jan. 1/21	\$137.00		
Winter Rental: Commercial	Jan. 1/21	\$250.00	Sept. 1/21	\$254.00
Non-Prime Standard	Jan. 1/21	\$190.00	Sept. 1/21	\$193.00
Non-Prime - Minor	Jan. 1/21	\$152.50	Sept. 1/21	\$155.00
Non-Prime - Commercial	Jan. 1/21	\$200.00	Sept. 1/21	\$203.00

**SCHEDULE 2**  
**2021 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2021 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Off-season - Adult	Jan. 1/21	\$254.00		
Off-season - Minor	Jan. 1/21	\$203.00		
Off-season - Minor Non Prime	Jan. 1/21	\$159.50		
Off-season - Commercial	Jan. 1/21	\$267.00		
Year Round Dry Pad: Adult	Jan. 1/21	\$58.00	Sept. 1/21	\$59.00
Year Round Dry Pad: Minor	Jan. 1/21	\$44.00	Sept. 1/21	\$45.00
Year Round Dry Pad: Commercial	Jan. 1/21	\$58.00	Sept. 1/21	\$59.00
Contract Amendment Fee (per amendment)	Jan. 1/21	\$7.00		
High School Hockey Service Fee	Jan. 1/21	\$16.00		
Storage Fee - Small (per year)	Jan. 1/21	\$228.50		
Storage Fee - Large (per year)	Jan. 1/21	\$456.00		
<b>Community Centres</b>				
Youth Programs				
Adult Programs				
<i>Refer to fees listed under Community Recreation &amp; Leisure Programs</i>				
<b>Gym and Meeting Room Rentals:</b>				
<b>Gymnasium Rentals (hourly)</b>				
Large	Jan 1/21	\$103.37		
Medium	Jan 1/21	\$47.07		
Small	Jan 1/21	\$39.39		
<b>Meeting Rooms Rentals (hourly)</b>				
Standard	Jan 1/21	\$28.30		
Large	Jan 1/21	\$39.39		
<b>Note:</b>				
Children and Youth rates will be at 75% of the standard fee.				
Commercial rates will be charged an additional 80% of the standard fee.				
<b>Court Rentals (hourly)</b>				
Volleyball court	Jan 1/21	\$39.39		
Badminton/Pickleball court	Jan 1/21	\$25.51		
<b>Recreational Drop-In-Fees:</b>				
Child	Jan 1/21	\$2.75		
Youth	Jan 1/21	\$2.75		
Adult	Jan 1/21	\$4.75		
Older Adult/Senior	Jan 1/21	\$4.50		
Family	Jan 1/21	\$10.00		
<b>10 Visit Pass:</b>				
Child	Jan 1/21	\$21.90		
Youth	Jan 1/21	\$21.90		
Adult	Jan 1/21	\$37.83		
Older Adult/Senior	Jan 1/21	\$35.84		
Family	Jan 1/21	\$79.65		
<b>Weight Room or Aerobics:</b>				
Youth - Daily Pass	Jan 1/21	\$4.25		
10 Session Pass	Jan 1/21	\$33.85		
3 Month Pass	Jan 1/21	\$84.62		
6 Month Pass	Jan 1/21	\$169.25		
1 Year Pass	Jan 1/21	\$338.50		

**SCHEDULE 2**  
**2021 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2021 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Adult - Daily Pass	Jan 1/21	\$5.50		
10 Session Pass	Jan 1/21	\$43.81		
3 Month Pass	Jan 1/21	\$109.51		
6 Month Pass	Jan 1/21	\$219.03		
1 Year Pass	Jan 1/21	\$438.05		
Senior - Daily Pass	Jan 1/21	\$4.50		
10 Session Pass	Jan 1/21	\$35.84		
3 Month Pass	Jan 1/21	\$89.60		
6 Month Pass	Jan 1/21	\$179.20		
1 Year Pass	Jan 1/21	\$358.41		
<b>North London Centre</b>				
<b>Memberships:</b>				
Adult Racquets (tennis/squash)	Jan 1/21	\$187.59		
Adult Racquets - Spouse of a member	Jan 1/21	\$113.55		
Seniors (55+) Racquets	Jan 1/21	\$113.55		
Youth (under 19) Racquets	Jan 1/21	\$113.55		
Family Racquets	Jan 1/21	\$333.64		
Squash	Jan 1/21	\$68.08		
<b>Tennis Court Bookings:</b>				
Member - Prime	Jan 1/21	\$26.58		
Member - Non Prime	Jan 1/21	\$21.26		
Member - same day booking	Jan 1/21	\$17.56		
Non Member - Prime	Jan 1/21	\$34.85		
Non Member - Non Prime	Jan 1/21	\$27.59		
Non Member - same day booking	Jan 1/21	\$21.94		
<b>Squash:</b>				
Member - Prime	Jan 1/21	\$14.22		
Member - Non Prime	Jan 1/21	\$11.62		
Non Member - Prime	Jan 1/21	\$17.73		
Non Member - Non Prime	Jan 1/21	\$14.54		
<b>Rollerskating Admission:</b>				
Seniors (55+)	Jan 1/21	\$7.25		
Adult	Jan 1/21	\$7.75		
Child	Jan 1/21	\$5.50		
Skate Rental	Jan 1/21	\$4.25		
<b>10 Visit Skate Pass:</b>				
Seniors (55+)	Jan 1/21	\$57.74		
Adult	Jan 1/21	\$61.73		
Child	Jan 1/21	\$43.81		
<b>Seniors Centres and Programs</b>				
Membership Fees:				
One Centre Only (Per Year)	Jan 1/21	\$47.80		
Both Centres (Per Year)		\$60.74		
Senior Satellites (Per Year) Per Satellite	Jan 1/21	\$10.40		
Seniors Centre Member Programs	Jan 1/21	\$1.00-\$5.00		
Senior Satellites (Per Year) Multi-Site Bundle	Jan 1/21	\$29.23		
Seniors Satellites Programs	Jan 1/21	\$2.15 - \$10.25		
Special Events	Jan 1/21	\$8.00-\$14.00		
	Jan 1/21	\$80.00-\$120.00		
Bus Trips				

## SCHEDULE 2 2021 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2021 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Community Recreation &amp; Leisure Programs</b>				
<b>Youth Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks)	Jan 1/21	\$35.33	Apr 1/21	\$35.86
Day Camp (per week):				
Neighbourhood Camp Base Fee	Jan 1/21	\$136.28	Apr 1/21	\$138.33
Specialty Theme Camp Base Fee	Jan 1/21	\$144.13 - \$240.55	Apr 1/21	\$146.29 - \$244.17
Before <u>or</u> After Program	Jan 1/21	\$32.00		
Before <u>and</u> After Program	Jan 1/21	\$47.00		
PD Day Camps	Jan 1/21	\$31.00		
Youth Camp/Summer Surprise	Jan 1/21	\$163.42	Apr 1/21	\$165.87
<b>Leadership</b>				
Leader in Training I	Jan 1/21	\$78.16	Apr 1/21	\$79.33
Leader in Training II	Jan 1/21	\$140.07	Apr 1/21	\$142.17
Leader in Training III	Jan 1/21	\$183.72	Apr 1/21	\$186.47
<b>Adult Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks)	Jan 1/21	\$65.24	Apr 1/21	\$66.22
<b>Older Adult Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks)	Jan 1/21	\$65.24	Apr 1/21	\$66.22
<b>Golf</b>				
<b>Golf Courses</b>				
<b>Green Fees:</b>				
<b>Thames Valley Golf Course Green Fees:</b>				
<b>Member Classic Green Fees</b>				
Shoulder season	Jan. 1/21	\$20.00		
Prime Time	Jan. 1/21	\$25.00		
Non Prime Time	Jan. 1/21	\$20.00		
Twilight	Jan. 1/21	\$15.00		
Junior Rate	Jan. 1/21	\$12.00		
<b>Guest Classic Green Fees</b>				
Shoulder season	Jan. 1/21	\$33.00		
Prime Time	Jan. 1/21	\$44.00		
Non Prime Time	Jan. 1/21	\$37.00		
Twilight	Jan. 1/21	\$25.00		
Junior Rate	Jan. 1/21	\$20.00		
Cart & Golf Package	Jan. 1/21	\$56.00		
<b>Hickory Green Fees Member</b>				
All Day	Jan. 1/21	\$12.00		
Junior Rate	Jan. 1/21	\$10.00		
<b>Hickory Green Fees Guest</b>				
All Day	Jan. 1/21	\$22.00		
Junior Rate	Jan. 1/21	\$18.00		
Hickory 9 Hole - Special	Jan. 1/21	\$18.00		
<b>Fanshawe Golf Course Green Fees:</b>				
<b>Traditional Green Fees Member</b>				
Shoulder season	Jan. 1/21	\$20.00		
Prime Time	Jan. 1/21	\$25.00		
Non Prime Time	Jan. 1/21	\$20.00		
Twilight	Jan. 1/21	\$15.00		
Junior Rate	Jan. 1/21	\$12.00		
<b>Traditional Classic Green Fees:</b>				
Shoulder season	Jan. 1/21	\$33.00		
Prime Time	Jan. 1/21	\$44.00		
Non Prime Time	Jan. 1/21	\$37.00		
Twilight	Jan. 1/21	\$25.00		
Junior Rate	Jan. 1/21	\$20.00		
Cart & Golf Package	Jan. 1/21	\$56.00		
<b>Quarry Green Fees Member:</b>				
Shoulder season	Jan. 1/21	\$15.00		
Prime Time	Jan. 1/21	\$20.00		
Non Prime Time	Jan. 1/21	\$18.00		
Twilight	Jan. 1/21	\$15.00		
Junior Rate	Jan. 1/21	\$12.00		
<b>Quarry Green Fees Guest:</b>				
Shoulder season	Jan. 1/21	\$28.00		
Prime Time	Jan. 1/21	\$35.00		
Non Prime Time	Jan. 1/21	\$32.00		
Twilight	Jan. 1/21	\$25.00		
Junior Rate	Jan. 1/21	\$20.00		
Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/21	\$47.00		
Non Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/21	\$41.00		



## SCHEDULE 2 2021 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2021 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>River Road Green Fees Member</b>				
Shoulder season	Jan. 1/21	\$15.00		
Prime Time	Jan. 1/21	\$20.00		
Non Prime Time	Jan. 1/21	\$18.00		
Twilight	Jan. 1/21	\$15.00		
Junior Rate	Jan. 1/21	\$12.00		
<b>River Road Green Fees Guest</b>				
Shoulder season	Jan. 1/21	\$28.00		
Prime Time	Jan. 1/21	\$35.00		
Non Prime Time	Jan. 1/21	\$32.00		
Twilight	Jan. 1/21	\$25.00		
Junior Rate	Jan. 1/21	\$20.00		
<b>Other Green Fees</b>				
Fanshawe - Parkside Nine	Jan. 1/21	\$0.00		
Promotional Rates	Jan. 1/21	\$20.00-\$50.00		
<b>Unlimited Membership All Courses (7 days)</b>				
Adult	Jan. 1/21	\$1,525.00		
Adult Payment Plan (Mar-Jul 15)	Jan. 1/21	\$1,575.00		
Senior (65 and over)	Jan. 1/21	\$1,375.00		
Senior (65 and over) Payment Plan	Jan. 1/21	\$1,425.00		
Youth (9 - 18)	Jan. 1/21	\$475.00		
Youth (9 - 18) Payment Plan	Jan. 1/21	\$525.00		
Intermediate/Student (19 - 24)	Jan. 1/21	\$950.00		
Intermediate (25 - 29)	Jan. 1/21	\$1,000.00		
Intermediate/Student (19 - 24) Payment Plan	Jan. 1/21	\$1,000.00		
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends	<b>Jan. 1/21</b>	<b>\$1,150.00</b>		
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends Payment Plan	<b>Jan. 1/21</b>	<b>\$1,200.00</b>		
Hickory (9 - 18)	Jan. 1/21	\$275.00		
Unlimited Hickory (19+) (7 Days)	Jan. 1/21	\$650.00		
<b>Regular Memberships (7 days):</b>				
Adult (19+)	Jan. 1/21	\$259.00		
Senior (65 and over)	Jan. 1/21	\$239.00		
Youth (9 - 18)	Jan. 1/21	\$149.00		
Hickory (19 and over)	Jan. 1/21	\$149.00		
Hickory (9 - 18)	Jan. 1/21	\$49.00		
<b>Golf Lessons:</b>				
Spectrum Adult & Senior Spring Classes	Jan. 1/21	\$115.00		
Spectrum Junior Boy/Girls Summer Classes	Jan. 1/21	\$125.00		
Spectrum Boot Camp	Jan. 1/21	\$140.00		
Spectrum Winter Junior Classes	<b>Jan. 1/21</b>	<b>\$80.00</b>		
Spectrum Winter Adult Classes	<b>Jan. 1/21</b>	<b>\$110.00</b>		
<b>Pro Shop Services:</b>				
<b>Electric Cart Rental:</b>				
<b>Electric Cart Rental: Single Riders</b>				
Prime Time (All Courses)	Jan. 1/21	\$19.00		
Non Prime Time (All Courses)	Jan. 1/21	\$16.00		
Hickory (any time)	Jan. 1/21	\$12.00		
Electric Cart Rental - 18 Hole Unlimited	<b>Jan. 1/21</b>	<b>\$725.00</b>		
Electric Cart Rental - 20X Rides 18 Holes Prime	Jan. 1/21	\$320.00		
Electric Cart Rental - 20X Rides 18 Holes Non Prime	Jan. 1/21	\$240.00		
Electric Cart Rental - 20X Rides 9 Holes	Jan. 1/21	\$160.00		
<b>Pro Shop Rentals:</b>				
Pull Carts	Jan. 1/21	\$5.00		
Pull Carts Annual Fee	Jan. 1/21	\$100.00		
Club Rental 18 holes	Jan. 1/21	\$10.00		
Club Rental 9 holes	Jan. 1/21	\$5.00		
Club Storage (Season) - Adult	Jan. 1/21	\$75.00		
Club Storage (Season) - Power Caddie	Jan. 1/21	\$110.00		
Indoor Range - One Hour	Jan. 1/21	\$5.00		
Indoor Range - 1/2 Hour	Jan. 1/21	\$3.00		

## SCHEDULE 2 2021 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2021 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Special Events Coordination</b>				
<b>Special Events:</b>				
Major Special Event Admin. Fee	Jan. 1/21	\$71.60		
Other Administration Fee	Jan. 1/21	\$35.53		
Attendants (per hour)	Jan. 1/21	\$17.00		
Beer Gardens Permit (per event)	Jan. 1/21	\$345.10		
Kiwanis Memorial Bandshell Victoria Park (per hour)	Jan. 1/21	\$16.00		
Non-Profit Parkland Rental Fee ≥8 (per day)	Jan. 1/21	\$101.50		
Commercial Parkland Rental Fee (per day)	Jan. 1/21	\$710.50		
	Jan. 1/21	\$623.30		
Showmobile Rental-Private/Commercial				
Showmobile Rental-Not for Profit	Jan. 1/21	\$559.40		
Vendor Permits –/unit/year with business license	Jan. 1/21	\$38.60		
Vendor Permits –/event no business license	Jan. 1/21	\$121.05		
Vendor Permit - 1-3 days (under 10 ft.)	Jan. 1/21	\$60.90		
Vendor Permit - 1-3 days (over 10 ft.)	Jan. 1/21	\$121.05		
Vendor Permit - 4+ days (under 10 ft.)	Jan. 1/21	\$71.60		
Vendor Permit - 4+ days (over 10 ft.)	Jan. 1/21	\$137.55		
Electrical Service (per ped./day)	Jan. 1/21	\$10.15		
Picnic Tables (per table)	Jan. 1/21	\$27.80		
Water Service (per day)	Jan. 1/21	\$24.30		
Hay Bale	Jan. 1/21	\$6.60		
Skateboard Feature Removal	Jan. 1/21	\$1,482.50		
Bleacher Rental	Jan. 1/21	\$826.25		
Bleacher Rental - each additional day	Jan. 1/21	\$353.90		
Garbage Bin -per event not on CoL property	Jan. 1/21	\$12.40		
Springbank Gardens Special Event Set Up Fee (per hour)	Jan. 1/21	\$33.00		

**SCHEDULE 2**  
**2021 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2021 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Filming (Commercial/For Profit) per day	Jan 1/21	\$100.00		
Filming (Not for Profit) flat rate	Jan 1/21	\$50.00		
Filming Student Project	Jan 1/21	\$0.00		
Filming B Roll	Jan 1/21	\$25.00		
Movie Screen	Jan 1/21	\$30/day		
Clean Up Deposit	Jan 1/21	\$1,000.00		
Barricades -per event not on COL property	Jan 1/21	\$5.95		
<b>Civic Garden Complex - Hall Rentals:</b>				
Horticultural Group Rentals (per hour)	Jan 1/21	\$18.60		
Wedding Rate - Half Day	Jan 1/21	\$651.10		
Wedding Rate - Full Day	Jan 1/21	\$1,012.20		
Special Occasions (maximum 4 Hours)	Jan 1/21	\$325.55		
Special Occasions - Full Day	Jan 1/21	\$1,012.20		
Commercial - Half Day	Jan 1/21	\$693.85		
Commercial - Full Day	Jan 1/21	\$1,301.70		
Conservatory for Pictures (per hour)	Jan 1/21	\$44.15		
Business Meetings "A" - full day	Jan 1/21	\$325.55		
Business Meetings "B" - half day	Jan 1/21	\$217.85		
Rental Set Up Fee (4 hour maximum)	Jan 1/21	\$176.10		
<b>Springbank Gardens - Private Events:</b>				
Wedding Rate - Half Day	Jan 1/21	\$650.55		
Wedding Rate - Full Day	Jan 1/21	\$1,011.70		
Commercial - Half Day	Jan 1/21	\$693.35		
Commercial - Full Day	Jan 1/21	\$1,301.20		
Not For Profit Company (under 8 hours)	Jan 1/21	\$178.20		
Not For Profit Company (over 8 hours)	Jan 1/21	\$357.00		
Special Occasions (maximum 4 Hours)	Jan 1/21	\$325.50		
Special Occasions - Full Day	Jan 1/21	\$1,011.70		
Table for Special Events	Jan 1/21	\$6.20		
Chair for Special Events	Jan 1/21	\$1.30		
Rental Set Up Fee (4 hour maximum)	Jan 1/21	\$176.10		
<b>Dundas Place</b>				
One Block Rental For Profit	Jan 1/21	\$507.50		
One Block Rental Non Profit	Jan 1/21	\$253.75		
Four Block Rental For Profit	Jan 1/21	\$1,522.50		
Four Block Rental Non Profit	Jan 1/21	\$812.00		
Alcohol Service Fee / Per Block	Jan 1/21	\$177.63		
Folding Tables	Jan 1/21	\$10.15		
Picnic Tables	Jan 1/21	\$20.30		
10X10 Tent	Jan 1/21	\$76.13		
10X20 Tent	Jan 1/21	\$177.63		
Propane Heater	Jan 1/21	\$76.13		
Umbrella with Base	Jan 1/21	\$10.15		
PA System	Jan 1/21	\$101.50		
Red Cube Furniture (per set)	Jan 1/21	\$50.75		
Movie Screen	Jan 1/21	\$152.25		
Cruiser Table	Jan 1/21	\$20.30		
Planter Rental (per season)	Jan 1/21	\$101.50		
Stage Decking (4X4)	Jan 1/21	\$20.30		
Stage Decking (4X8)	Jan 1/21	\$30.45		
<b>Sports Services</b>				
<b>Sports Services</b>				
Basketball	Jan 1/21	\$576.50	Sept. 1/21	\$585.00
Volleyball	Jan 1/21	\$628.50	Sept. 1/21	\$638.00
Beach Volleyball - Minor - (Per 2 hours)	Jan. 1/21	\$20.00		
Beach Volleyball - Adult - (Per 2 hours)	Jan. 1/21	\$27.00		
Cricket (Per 2 hours)	Jan. 1/21	\$15.00		
<b>Ball Diamond Permit Fees (Per 2 Hours/Week):</b>				
Adult Affiliate	Jan. 1/21	\$47.00		
Minor Affiliate	Jan. 1/21	\$21.00		
Minor Affiliate - Irrigated	Jan. 1/21	\$34.00		
Adult Affiliate - Irrigated	Jan. 1/21	\$78.00		
Lights	Jan. 1/21	\$14.50		
Tournament Rate	Jan. 1/21	Rate +10%		
Non Affiliate Premium	Jan. 1/21	Rate + 5%		
<b>Labatt Park</b>				
Minor Affiliate - 2hrs	Jan. 1/21	\$55.50		
Minor Affiliate - 4hrs	Jan. 1/21	\$82.00		
Minor Affiliate - 6hrs	Jan. 1/21	\$111.00		
Adult Affiliate - 2hrs	Jan. 1/21	\$210.00		
Adult Affiliate - 4hrs	Jan. 1/21	\$316.00		
Stadium Sportsfield Lighting	Jan. 1/21	\$22.00		
Social Function - 4 hours or less	Jan. 1/21	\$490.50		

**SCHEDULE 2**  
**2021 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2021 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Soccer Fees (Per 2 Hours):</b>				
Minor Affiliate Non Irrigated	Jan. 1/21	\$21.00		
Adult Affiliate Non Irrigated	Jan. 1/21	\$28.00		
Minor Affiliate Irrigated	Jan. 1/21	\$63.50		
Minor Affiliate Lighted Irrigated	Jan. 1/21	\$93.00		
City Wide Artificial Turf Affiliate Minor Rate	Jan. 1/21	\$91.00		
City Wide Artificial Turf Affiliate Minor Rate - Lighted	Jan. 1/21	\$127.50		
Adult Affiliate Irrigated	Jan. 1/21	\$93.00		
Adult Affiliate Lighted and Irrigated	Jan. 1/21	\$121.50		
City Wide Artificial Turf Adult Affiliate Rate	Jan. 1/21	\$133.00		
City Wide Artificial Turf Adult Affiliate Rate - Lighted	Jan. 1/21	\$170.00		
City Wide Artificial Turf - Non Prime Time	Jan. 1/21	\$56.00		
Minor Affiliate Mini Irrigated	Jan. 1/21	\$25.50		
Mid-Size Affiliate Minor Irrigated	Jan. 1/21	\$32.00		
Non Affiliate Premium	Jan. 1/21	Rate + 5%		
<b>Storybook Gardens</b>				
<b>Annual Pass:</b>				
One Individual Annual Pass	Jan. 1/21	\$34.51		
Annual Pass, Bulk Purchase Rate, 20-99	Jan. 1/21	\$30.09		
Annual Pass, Bulk Purchase Rate, 100+	Jan. 1/21	\$27.43		
Season Ride Pass	Jan. 1/21	\$29.20		
<del>Caregiver Option</del>				
<b>Regular Admissions (Summer):</b>				
Adult	Jan. 1/21	\$8.50		
Child	Jan. 1/21	\$8.50		
Family	Jan. 1/21	\$30.00		
<b>Group / Corporate Admissions (Summer):</b>				
Adult	Jan. 1/21	\$7.00		
Child	Jan. 1/21	\$7.00		
<b>Special Event Rates (Summer):</b>				
2 for 1 Admission (all ages)	Jan. 1/21	\$5.00		
2 for 1 Admission (Family)	Jan. 1/21	\$20.00		
Special Event (all ages)	Jan. 1/21	\$2.00		
Special Program (all ages)	Jan. 1/21	\$17.00		
Twilight Rate (all ages)	Jan. 1/21	\$5.00		
<b>Regular Admissions (Winter):</b>				
Adult	Jan. 1/21	\$4.50		
Child	Jan. 1/21	\$3.50		
Family	Jan. 1/21	\$13.00		
Special Event #1	Jan. 1/21	\$10.00		
Special Event #2	Jan. 1/21	\$3.00		

**SCHEDULE 2**  
**2021 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2021 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Program Revenue:</b>				
Birthday Parties - Package #1	Jan. 1/21	\$190.00		
Birthday Parties - Package #2	Jan. 1/21	\$230.00		
Celebration Saturday Package	Jan. 1/21	\$300.00		
Celebration Saturday Package or Birthday Parties (extra child - per)	Jan. 1/21	\$12.00		
Specialized Summer Day Camp	<b>Jan. 1/21</b>	<b>\$185.00</b>		
Preschool Mini-Camp	Jan. 1/21	\$90.00		
PD Day Camp	Jan. 1/21	\$55.00		
Educational Program Group	Jan. 1/21	\$8.50		
NOTE: Current members receive 10% discount on all program fees.				
<b>Miscellaneous Revenue:</b>				
Amusement Ride and Activity Tickets, each	Jan. 1/21	\$2.75		
Amusement Ride and Activity Tickets, 20	Jan. 1/21	\$35.00		
Amusement Ride individual day pass	Jan. 1/21	\$14.00		
Amusement Ride individual 1/2 day pass	Jan. 1/21	\$7.00		
Wagon rentals	Jan. 1/21	\$6.00		
Skate rental	Jan. 1/21	\$6.50		
Locker rental	Jan. 1/21	\$3.00		
Additional Program Staff, per hour	Jan. 1/21	\$18.00		
<b>Facility Equipment Rentals:</b>				
Storybook site rental, summer season, per hour	Jan. 1/21	\$362.00		
Storybook site rental, winter season	Jan. 1/21	\$212.50		
Rentals: picnic, chapel, pavilion	Jan. 1/21	\$40.00		
Vender Permit - 1-3 days (under 10 ft.)	Jan. 1/21	\$59.00		
Vender Permit - 1-3 days (over 10 ft.)	Jan. 1/21	\$117.50		
Ultimate Storybook Family Day Pass #1 Includes: admission, rides, lunch combo (4), beavertail and 10% gift store	Jan. 1/21	\$95.00		
Ultimate Storybook Family Day Pass #2 (option with gift)	Jan. 1/21	\$110.00		
<b>Community Gardens</b>				
Plot Rental Fee	<b>Jan. 1/21</b>	<b>\$41.62</b>		
Rototilling Fee	Jan. 1/21	\$40.00		
<b>Recreation Administration</b>				
<b>Administration</b>				
Picnic Site Reservations (Full Day, NP)	<b>Jan. 1/21</b>	<b>\$58.78</b>		
Picnic Site Reservation (Full Day, P)	<b>Jan. 1/21</b>	<b>\$70.23</b>		
Picnic Site Reservation (Covered, Full Day, NP)	<b>Jan. 1/21</b>	<b>\$84.27</b>		
Picnic Site Reservation (Covered, Full Day, P)	<b>Jan. 1/21</b>	<b>\$98.31</b>		
Extra Fee (51-100 people)	Jan. 1/21	\$35.00		
Extra Fee (101-150 people)	Jan. 1/21	\$70.00		
Extra Fee (151+ people)	Jan. 1/21	\$105.00		
Commercial Fitness Activities in Parks (per hour)	<b>Jan. 1/21</b>	<b>\$27.00</b>		
Park Signage (in designated parks)	Jan. 1/21	\$35.00		
Commercial Activities in Parks ( <i>non fitness related, per hour</i> )	<b>Jan. 1/21</b>	<b>\$61.02</b>		
Community Events/Activities in Parks - Small (1-100, per event)	<b>Jan. 1/21</b>	<b>\$114.70</b>		
Community Events/Activities in Parks - Large (101-300, per event)	<b>Jan. 1/21</b>	<b>\$229.40</b>		
Private Events/Activities in Parks - Small (1-100, per event)	<b>Jan. 1/21</b>	<b>\$229.40</b>		
Private Events/Activities in Parks - Large (101-300, per event)	<b>Jan. 1/21</b>	<b>\$458.75</b>		
Commercial Skate Park Rental (per hour)	<b>Jan. 1/21</b>	<b>\$30.51</b>		

## SCHEDULE 2 2021 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2021 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>SERVICE GROUPING: PARKS &amp; URBAN FORESTRY</b>				
<b><u>Forestry Operations - Boulevard Tree</u></b>				
<b>Protection By-law CP.-22</b>				
Tree Removal, Restoration				
Tree Size (DBH) Diameter at Breast Height				
<10cm	Jan. 1/21	\$1,240.00		
11cm-20cm	Jan. 1/21	\$1,890.00		
21cm-30cm	Jan. 1/21	\$2,240.00		
31cm-40cm	Jan. 1/21	\$2,590.00		
41cm-50cm	Jan. 1/21	\$3,740.00		
51cm-60cm	Jan. 1/21	\$4,090.00		
61cm-70cm	Jan. 1/21	\$4,440.00		
71cm-80cm	Jan. 1/21	\$5,490.00		
81cm-90cm	Jan. 1/21	\$5,840.00		
91cm-100cm	Jan. 1/21	\$7,190.00		
101cm-120cm	Jan. 1/21	\$9,040.00		
121cm-130cm	Jan. 1/21	\$9,390.00		
131cm-140cm	Jan. 1/21	\$10,940.00		
141cm-150cm	Jan. 1/21	\$11,290.00		
151cm-160cm	Jan. 1/21	\$11,640.00		
161cm-170cm	Jan. 1/21	\$11,990.00		
171cm-180cm	Jan. 1/21	\$12,340.00		
181cm-190cm	Jan. 1/21	\$12,690.00		
>191cm	Jan. 1/21	\$13,040.00		
<b><u>Urban Forestry - Tree Protection By-law C.P.-1515-228</u></b>				
Injure or Destroy any Tree that the City Planner accepts is hazardous	Jan. 1/21	No fee		
Injure or Destroy any Tree where that Injury, or Destruction is required under any Court Order or an Order issued under in accordance with an Act or Regulation or other By-law	Jan. 1/21	No fee		
Remove any Tree that is fallen, falling, or dead or dying, from natural causes	Jan. 1/21	No fee		
Injure or Destroy one Distinctive Tree	Jan. 1/21	\$100/tree		
Injure or Destroy one to three living Trees within a Tree Protection Area				
- Less than 50cm diameter	Jan. 1/21	\$75/tree		
- More than 50cm diameter	Jan. 1/21	\$100/tree		
Injure or Destroy four or more living Trees within a Tree Protection Area				
- Less than 50cm diameter	Jan. 1/21	\$75/tree		
- More than 50cm diameter	Jan. 1/21	\$100/tree		
	Jan. 1/21	up to a maximum of \$1,000		
Developer - Subdivision Trees	Jan. 1/21	Cost plus 15% Admin Fee		

**SCHEDULE 2  
2021 FEES AND CHARGES  
PLANNING & DEVELOPMENT SERVICES**

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: BUILDING APPROVALS</b>		
<b><u>Building Approvals</u></b>		
Drainlayer Exam Fees	Jan. 1/21	\$100.00
Building Lawyers Letters	Jan. 1/21	\$90.00/\$120.00
Building Other Letters	Jan. 1/21	\$60.00/\$120.00
Zoning Compliance Letters	Jan. 1/21	\$100.00
Plumbing Information Requests	Jan. 1/21	\$95.00 for the first request/permit. Additional permits for the same address, \$15.00 each
Building Control SS & PLN (Subscriptions & Publications)	Jan. 1/21	Cost: Appendix A
<b>SERVICE GROUPING: DEVELOPMENT SERVICES</b>		
<b><u>Development Services</u></b>		
<b><u>Official Plan/Zoning Amendments</u></b>		
Official Plan Amendment <sup>+</sup>	Jan. 1/21	\$12,000.00
Zoning By-law Amendment <sup>+</sup>	Jan. 1/21	\$11,000.00
Combined OPA/ZBA <sup>+</sup>	Jan. 1/21	\$20,000.00
Temporary Use By-law <sup>+</sup>	Jan. 1/21	\$1,300.00
<b><u>Other Development Applications</u></b>		
Pre-Application Consultation Fee (refunded upon submission of an application) <sup>+</sup>	Jan. 1/21	\$250.00
Removal of Holding Provisions <sup>+</sup>	Jan. 1/21	\$1,000.00
Boulevard Parking Applications	Jan. 1/21	\$900.00
Telecommunications Tower Letters	Jan. 1/21	\$125.00
Non-sufficient Funds (NSF)	Jan. 1/21	\$45.00
Reports & White Prints	Jan. 1/21	Appendix B
<b>SERVICE GROUPING: DEVELOPMENT SERVICES</b>		
<b><u>Development Services</u></b>		
Municipal Service and Financing Agreements:		
Application Fee <sup>+</sup>	Jan. 1/21	\$2,000.00
Agreement Processing Fee <sup>+</sup>	Jan. 1/21	\$3,000.00
Pre-Application Consultation Fee <sup>+</sup> (refunded upon submission of an application)	Jan. 1/21	\$250.00
<b>Note:</b> Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		

**SCHEDULE 2**  
**2021 FEES AND CHARGES**  
**PLANNING & DEVELOPMENT SERVICES**

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<u>Site Plan</u>		
Residential 1-5 units <sup>+</sup>	Jan. 1/21	\$1,000.00
Residential over 5 units <sup>+</sup>	Jan. 1/21	\$1,000.00 plus \$50.00/unit
Non-Residential Development <sup>+</sup> (Applicable to all non-residential site plans)	Jan. 1/21	\$1,000.00 plus variable fee of (total Gross Floor Area sqm - 1000 sqm x \$1.00)
Amendment to existing Site Plan with no building or Addition or no new building <sup>+</sup>	Jan. 1/21	\$750.00
Plus for Fire Route/Amendment to Fire Route <sup>+</sup>	Jan. 1/21	\$750.00
Removal of Holding Provision <sup>+</sup>	Jan. 1/21	\$1,000.00
Extension of Temporary Use By-law <sup>+</sup>	Jan. 1/21	\$1,300.00
Part Lot Control Exemption <sup>+</sup>	Jan. 1/21	\$200.00
Municipal Street Renumbering <sup>+</sup>	Jan. 1/21	\$500.00
Compliance Re-inspections (Subdivision, Condominium and Site Plan) <sup>+</sup> (applies after second inspection)	Jan. 1/21	\$250.00
Development Services Lawyers Letters	Jan. 1/21	\$90.00/\$120.00
Official Plan Amendment <sup>+</sup>	Jan. 1/21	\$12,000.00
Zoning By-law Amendment <sup>+</sup>	Jan. 1/21	\$11,000.00
Combined Official Plan/Zoning By-law Amendments <sup>+</sup>	Jan. 1/21	\$20,000.00
Commemorative Street Application Fee <sup>+</sup>	Jan. 1/21	\$500.00
Street Renaming <sup>+</sup>	Jan. 1/21	\$500.00 plus costs of signage, installation, advertising and \$200.00 /house
<b>Note:</b>		
1) 3 Lodging house units is the equivalent of 1 dwelling unit		
2) All numbers that exceed a whole number shall be taken to the next highest whole number		
3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		



## SCHEDULE 2 2021 FEES AND CHARGES PLANNING & DEVELOPMENT SERVICES

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b>Subdivisions:</b> Application Fee <sup>+</sup>	Jan. 1/21	\$15,000.00 plus variable fees of \$150.00 per single family lot*, plus \$300.00 per block for multiple family, residential, commercial, industrial, institutional or park blocks**
* applicant is required to provide a reasonable estimate of the lot yield based on single detached residential zone requested if the plan is a "block" plan (single detached lotting not shown) ** there is no fee for road widening or reserve blocks		
Revisions <sup>+</sup> Draft Approval Extension <sup>+</sup> -Extensions up to 6 months <sup>+</sup> -Extensions longer than 6 months <sup>+</sup>	Jan. 1/21 Jan. 1/21 Jan. 1/21	\$1,000.00 \$1,000.00 \$1,000.00 plus variable fee of \$50.00 per single family lot*, plus \$100.00 per block for multiple family, residential, commercial, industrial, institutional or park blocks** (excludes lots/blocks that have already been registered)
Note: + means indexed each year		
* applicant is required to provide a reasonable estimate of the lot yield based on single detached residential zone ** there is no fee for road widening or reserve blocks		
Subdivision Agreement Registration Part Lot Control <sup>+</sup> Minor Variance/Committee of Adjustment <sup>+</sup> Deeming By-law <sup>+</sup>	Jan. 1/21 Jan. 1/21 Jan. 1/21 Jan. 1/21	\$70.00 \$200.00 \$400.00 - \$1,200.00 \$1,000
<b>Consents:</b> Lot Creation <sup>+</sup>	Jan. 1/21	\$1,500.00 for first lot to be created & \$150.00 for each additional lot
Other Consents <sup>+</sup> Certification of Deed	Jan. 1/21 Jan. 1/21	\$1,000.00 \$100.00 for first certificate & \$200.00 for each additional certificate
<b>Note:</b> 1) 3 Lodging house units is the equivalent of 1 dwelling unit 2) All numbers that exceed a whole number shall be taken to the next 3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges		

**SCHEDULE 2  
2021 FEES AND CHARGES  
PLANNING & DEVELOPMENT SERVICES**

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b>Condominium-Amalgamated</b>		
Application Fee <sup>+</sup>	Jan. 1/21	\$1,800.00
Revision to Application Draft Approval <sup>+</sup>	Jan. 1/21	\$200.00
Draft Approval Extension Fee <sup>+</sup>	Jan. 1/21	\$100.00
<b>Condominium-Standard, Phased, Common Element, Leasehold</b>		
Application Fee <sup>+</sup>	Jan. 1/21	\$4,500.00
Revisions to Application or Draft Approval <sup>+</sup>	Jan. 1/21	\$200.00
Draft Approval Extension Fee <sup>+</sup>	Jan. 1/21	\$100.00
<b>Condominium-Vacant Land</b>		
Application Fee <sup>+</sup>	Jan. 1/21	\$7,500.00 plus \$150.00/unit
Revisions to Application or Draft Approval <sup>+</sup>	Jan. 1/21	\$1,000.00
Draft Approval Extension <sup>+</sup>	Jan. 1/21	\$500.00
<b>Subdivisions:</b>		
Letters/Statements Required by Condominium Act	Jan. 1/21	\$30.00
<b>Engineering Review:</b>		
M.O.E. Certificate of Approval	Jan. 1/21	Range of Fixed Fees
Water Permit Fees	Jan. 1/21	\$1,200.00/ \$2,400.00
Drawing Review	Jan. 1/21	\$60.00/lot or block /submission
<b>ONTARIO FIT IN TARIFF APPLICATIONS</b>		
Micro FIT (renewable electricity generation projects of 10 kW or less)	Jan. 1/21	\$60.00
FIT - Category 1 (All rooftop solar panel installations anywhere)	Jan. 1/21	\$30.00
FIT - Category 2 (All ground mounted solar panel installations at specific locations with little impact on adjacent properties)	Jan. 1/21	\$300.00
FIT - Category 3 (Wind turbines, biomass and biogas installations at specific locations )	Jan. 1/21	\$1,000.00
<b>Note:</b>		
1) 3 Lodging house units is the equivalent of 1 dwelling unit		
2) All numbers that exceed a whole number shall be taken to the next highest whole number		
3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		

**2021 FEES AND CHARGES  
PLANNING & DEVELOPMENT SERVICES**

**Appendix A**

**Fee Detail Information**

**Building Approvals SS & PLN (Subscriptions and Publications)**

Service/Activity	2021 Proposed Fee
Weekly Report Monthly Report Information Request	\$7.00 or \$275.00 per year \$50.00 per year \$95.00 for the first
Plan Reproductions	request/ permit. Additional
Complete Backflow Prevention Tester Kit	\$8.00/ \$4.00 /\$1.00 first
Testing & Inspection Report Forms	\$35.00
Regular Tester Tags and Wires	\$10.00
Plastic Tester Tags and Wires	\$12.50
NSF Cheques	\$16.00 & \$38.00
Xerox Copies	\$45.00
	\$0.20 per page

## 2021 FEES AND CHARGES PLANNING & DEVELOPMENT SERVICES

### Appendix B

#### Fee Detail Information

#### Planning Services - Sale of Miscellaneous Reports

Service/Activity	2021 Proposed Fee
Photocopies / Prints - 8.5" X 11" or 8.5 X 14"	\$0.20 per page, minimum charge \$1.00, after 25 pages \$0.10 per page
Photocopies / Prints - 11" X 17"	\$0.50 per page, minimum charge \$2.00, after 10 pages \$0.25 per page
Registered Plans	\$10.00
Registered Plans Index	\$20.00
Condominium Plans	\$20.00 per sheet
Condominium Map Index	\$10.00
Condominium List	\$0.20 per page
Subdivision Activity Map	\$10.00
Vacant Land Inventory	\$18.00
<b>City Maps</b>	
3' X 4' (1 piece map)	\$10.00
City Map 4' X 6' (2 piece map)	\$20.00
Custom Mapping and GIS Requests	Charged on a time and material basis with a minimum charge of \$35.00. Time at \$30.00 per hour, plus paper @ \$0.20 per linear foot. No charge for internal City Projects
<b>Scanning Aerial Photos</b>	
8.5" X 11" or 8.5" X 14" b/w print only (for one as is copy)	\$2.00
8.5" X 11" or 8.5" X 14" b/w print only (with custom scaling/sizing)	\$5.00
Each additional copy of same	\$2.00
<b>Official Plan</b>	
The London Plan –available from City Planning office and City Clerk's Department	\$40.00 (includes HST)
Official Plan Schedules	\$10.00 each map
<b>Zoning</b>	
Zoning By-law (Z-1) (July 1999) Cerlox version, Mapbook and Textbook - available from City Clerk's Department only	\$75.00

## SCHEDULE 2 2021 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: ANIMAL SERVICES</b>		
<b>Low Income Subsidized Spay/Neuter &amp; Approved Fostering Organization Program Fees</b>		
<b>Dog:</b>		
Spay/Cryptorchid	Jan. 1/21	\$25.00
Neuter	Jan. 1/21	\$25.00
Brief exam with Spay/Neuter	Jan. 1/21	\$10.00
Microchipping	Jan. 1/21	\$15.00
Routine vaccines with spay/neuter	Jan. 1/21	\$5.00 each
De-wormer at time of spay/neuter (including flea treatment)	Jan. 1/21	\$20.00
De-wormer at time of spay/neuter	Jan. 1/21	\$10.00
Flea Treatment (one time with spay/neuter)	Jan. 1/21	\$10.00
Flea: Take home treatments with spay/neuter - 2 applications	Jan. 1/21	\$20.00
Cephalexin (antibiotic)	Jan. 1/21	\$15.00
Surolan ear medication (antibiotic)	Jan. 1/21	\$15.00
Wound repair (clip/clean/debride/suture)	Jan. 1/21	\$15.00
Polyp removal (sedate/remove oral, nasal, or ear)	Jan. 1/21	\$20.00
Entropion (correction of curled eyelid)	Jan. 1/21	\$25.00
Enucleation (removal of eyeball)	Jan. 1/21	\$25.00
Amputation (removal of hind leg mid femoral, or front leg 4-quarter)	Jan. 1/21	\$100.00
<b>Cat:</b>		
Spay/Cryptorchid	Jan. 1/21	\$20.00
Neuter	Jan. 1/21	\$20.00
Brief exam with Spay/Neuter	Jan. 1/21	\$10.00
Microchipping	Jan. 1/21	\$15.00
Routine vaccines with spay/neuter	Jan. 1/21	\$5.00 each
De-wormer at time of spay/neuter	Jan. 1/21	\$10.00
Flea Treatment (one time with spay/neuter)	Jan. 1/21	\$5.00
Flea: Take home treatments with spay/neuter - 2 applications	Jan. 1/21	\$10.00
Flea: Take home treatments with spay/neuter - 7 applications of Revolution	Jan. 1/21	\$20.00
Plum for multi-cat households		
Flea Treatment: Capstar 6 tablets	Jan. 1/21	\$20.00
Flea Treatment: Capstar 60 tablets	Jan. 1/21	\$155.00
3-Biotic eye ointment	Jan. 1/21	\$10.00
Azithromycin (antibiotic)	Jan. 1/21	\$10.00
Convenia Injection (antibiotic)	Jan. 1/21	\$15.00
Feluk/FIV blood test	Jan. 1/21	\$35.00
Feluk/FIV blood test x 15	Jan. 1/21	\$425.00
Wound repair (clip/clean/debride/suture)	Jan. 1/21	\$15.00
Polyp removal (sedate/remove oral, nasal, or ear)	Jan. 1/21	\$20.00
Entropion (correction of curled eyelid)	Jan. 1/21	\$25.00
Enucleation (removal of eyeball)	Jan. 1/21	\$25.00
Amputation (removal of hind leg mid femoral, or front leg 4-quarter)	Jan. 1/21	\$100.00
<b>Other:</b>		
Medical procedures/treatments provided to any animal attended to by Animal Services, found injured or in distress, where the owner cannot be contacted and the animal requires immediate basic medical care. This includes services provided by London Regional Veterinary Emergency & Referral Hospital	Jan. 1/21	As per invoice

## SCHEDULE 2 2021 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: BY-LAW ENFORCEMENT &amp; PROPERTY STANDARDS</b>		
<b><u>By-law Enforcement &amp; Property Standards</u></b>		
<b>Business Licencing:</b>		
Licence Renewal Late Fee	Jan. 1/21	\$75.00
<b>Rental Residential Licencing:</b>		
New Application	Jan. 1/21	\$165.00
Renewal Application	Jan. 1/21	\$55.00
Appeal Fee	Jan. 1/21	\$100.00
Corporate Search	Jan. 1/21	\$40.00
Taxi Licensing Letter	Jan. 1/21	\$30.00
Swimming Pool Fence Inspection/Letter	Jan. 1/21	\$225.00
Municipal Law Inspection Fee	Jan. 1/21	\$125.00/hour
Property Standards Inspection Fee	Jan. 1/21	\$125.00/hour
Property Standards Order-Registration on Title	Jan. 1/21	\$125.00
Property Standards Order - De-registration from Title	Jan. 1/21	\$125.00
Annual Sign Fees (Signs & Canopy Sch A-By-law S-3775-94)	Jan. 1/21	\$150.00
Untidy Lot Fee (By-Law Yard & Lot Maintenance By-law PW-9)	Jan. 1/21	Cost & admin fee of 15%, \$110.00 minimum
Road Allowance Permits	Jan. 1/21	\$18.69
<b><u>Public Property Compliance</u></b>		
<b>Street Permits:</b>		
Work Approval Permit (Occupancy) - where the work does not involve excavation, traffic control plan review or disruptions within the travelled portion of the road allowance	Jan. 1/21	\$300.00 plus applicable monthly inspection fee(s) - Per Permit
Work Approval Permit (Occupancy) - where the work does not involve excavation and traffic control plan review is required	Jan. 1/21	\$400.00 plus applicable monthly inspection fee(s) - Per Permit
Work Approval Permit (Occupancy) - moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six month period.	Jan. 1/21	\$300.00 - Per Permit
Work Approval Permit (Occupancy) - moving or construction bin within travelled portion of local road allowance classification	Jan. 1/21	\$50.00 per day - Per Permit
Monthly inspection - additional fee(s) - applies if Work Approval Permit (Occupancy) exceeds thirty (30) days. Exemption: tower cranes	Jan. 1/21	\$75.00 - Per Inspection
Work Approval Permit (Construction) - where the work involves excavation within the soft surface boulevard within the road allowance only and does not require traffic control plan review	Jan. 1/21	\$375.00 plus applicable weekly inspection fee(s)- Per Permit
Work Approval Permit (Construction) - where the work involves excavation within the road allowance and requires traffic control plan review	Jan. 1/21	\$475.00 plus applicable weekly inspection fee(s) - Per Permit
Weekly inspection - additional fee(s) - applies if Work Approval Permit (Construction) exceeds three (3) days	Jan. 1/21	\$75.00 - Per Inspection
Work Approval Permit Renewal (Occupancy/Construction)	Jan. 1/21	\$150.00 plus additional applicable weekly/monthly inspection fee(s) - Per Renewal
License to Occupy Street - applies if Work Approval Permit (Occupancy/Construction) exceeds more than 30 days. Exemption: Moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six month period.	Jan. 1/21	\$29.06/sq. m inside downtown core, \$16.15/sq. m outside downtown core, \$8.07/sq. m for a Charitable Organization. - Per Permit
Vending Boxes	Jan. 1/21	\$27.50 Annual, \$22.00/box

## SCHEDULE 2 2021 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b>Winter Maintenance:</b>		
Sidewalk Snow Clearing-Core Area	Jan. 1/21	\$80.00
Icicle Removal	Jan. 1/21	\$155.00 plus 15% admin. fee
<b>SERVICE GROUPING: FIRE SERVICES</b>		
<b>Fire Fighting</b>		
i) Highway/Local Vehicle Incidents (non-residents):		
First Hour (Per vehicle)	Jan. 1/21	Authorized MTO Rate - currently \$477
Additional 1/2 hour or part thereof (Per vehicle)	Jan. 1/21	Authorized MTO Rate - currently \$238.50
Flat fee for responding where services not required	Jan. 1/21	Authorized MTO Rate - currently \$477
ii) <u>Special Team</u> Incidents (per hour) one hour minimum (Hazmat, Tech Rescue, Water/Ice Rescue)	Jan. 1/21	\$700.00
		plus consumables & personnel call-in coverage if required
iii) Open Burn Inspection	Jan. 1/21	\$225.00
iv) Extraordinary Costs	Jan. 1/21	Cost Recovery
Costs in addition to costs ordinarily incurred to eliminate an emergency or risk, preserve property or evidence, or to investigate, including but not limited to: renting equipment, hiring contractors, hiring professional services, using consumable materials, replacing damaged equipment or purchasing materials fixing of damaged equipment or vehicles as a result of response		
<b>Training</b>		
Recruit application	Jan. 1/21	\$100.00

## SCHEDULE 2

### 2021 FEES AND CHARGES

#### PROTECTIVE SERVICES

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b><u>Fire Prevention &amp; Education</u></b>		
<b>Fire Prevention</b>		
i) Fire Inspections/Licencing:		
File Search Letter	Jan. 1/21	\$34.00
Information Inspection/Report/Letter		
Up to 10,000 square feet	Jan. 1/21	\$171.00
Every 10,000 square feet thereafter	Jan. 1/21	\$84.00
Response report	Jan. 1/21	\$36.00
Fire Investigation Report	Jan. 1/21	\$160.00
Re-inspection for Non-compliance	<b>Jan. 1/21</b>	<b>\$101.50</b>
Display Fire Works inspection / permit	Jan. 1/21	\$269.00
<b>Exemptions:</b>		
<b>a) Victoria Day fireworks display by the Fanshawe Optimist;</b>		
<b>b) Canada Day fireworks displays by the East London and River East London Optimist Clubs, Byron Optimists, City of London - Celebrate London Committee, and the Community Council of White Oaks;</b>		
<b>c) Lambeth Harvestfest fireworks display by the Lambeth Harvestfest Committee; and</b>		
<b>d) New Year's Eve fireworks display held by the City of London in Victoria Park.</b>		
Pyrotechnic inspection / permit	Jan. 1/21	\$246.00
Open Air Burn Permit (Part 4)	Jan. 1/21	\$70.00
False Alarms		
Non notified false alarm	Jan. 1/21	\$700.00
3rd or more to the same building in 30 days (each)	Jan. 1/21	\$700.00
6th or more to the same building in any calendar year (each)	Jan. 1/21	\$700.00
ii) Training and Lectures	Jan. 1/21	\$100.00
iii) Fire Safety Course (Public Education)	Jan. 1/21	\$100.00

Note: In 2010, new inspection fees were introduced for by-law re-inspections where written Orders of Violation were issued and no action was taken to achieve compliance (Municipal Law Inspection fee). In addition, fees for Marijuana Grow Operation inspections were introduced at the initial inspection stage and compliance stage (Property Standards Inspection fee). These two new fees in addition to the long-standing property standards re-inspection fee are all billed to property owners. If fees are not paid, the amount is added to the property tax roll.



## SCHEDULE 2 2021 FEES AND CHARGES SOCIAL & HEALTH SERVICES

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: LONG TERM CARE</b>		
<b><u>Adult Day Programs</u></b>		
<b>Community Seniors Programs</b>		
<b>Day Programs:</b>		
Client Fees per day	Jan. 1/21	Set by SW LHIN
Baths	Jan. 1/21	\$45.00
Foot Care	Jan. 1/21	\$22.00
<b><u>Long Term Care-Dearness Home</u></b>		
<b>Sundry:</b>		
Staff Escort to Medical Clinics up to 3 hours	Jan. 1/21	\$106.00
After 3 hours (per hour for a nursing escort)	Jan. 1/21	\$35.00
Set up and cleaning fee for room rental	Jan. 1/21	\$35.00
Hair Salon Rental Fees per month	Jan. 1/21	\$350.00
<b>Resident Revenue:</b>		
Short Stay	Charge for resident accommodation shall be the maximum amount provided for in the Long Term Care Homes Act and regulation. The rates are set annually on July 1st by the Ministry of Health and Long Term Care.	
Basic Ward Nursing Care		
Semi Private Nursing Care		
Private Nursing Care		

## SCHEDULE 2 2021 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2021 PROPOSED	
		Effective Date	Fee
<b>SERVICE GROUPING: PARKING</b>			
<b>Parking</b>			
<b>Parking Control</b>			
i) Private MLEO Training & Appointment		Jan. 1/21	\$250.00
ii) Administrative Fee Bulk Lot Passes		Jan. 1/21	\$25.00
<b>Parking Meters</b>			
i) Parking Meter Fees			
Outlying 1 hour	Hour	Jan. 1/21	\$2.25
Outlying 2 hour	Hour	Jan. 1/21	\$2.25
Outlying 4 hour	Hour	Jan. 1/21	\$2.25
10 Hour Metered Zone	Hour	Jan. 1/21	\$2.25
	Maximum	Jan. 1/21	\$5.00
	Monthly	Jan. 1/21	\$45.00
East end meters	Hour	Jan. 1/21	\$1.25
Downtown 1 hour	Hour	Jan. 1/21	\$2.25
Parking Meter Bagging (per parking stall)/Parking Admin Fee	Admin +	Jan. 1/21	\$50.00
	Day	Jan. 1/21	\$11.00
Residential Parking Pass Program : First Residential Parking Pass is \$60.00 (except no charge for the "King's University College area" and the "Trowbridge Avenue, Mary Avenue and Pinewood Drive area") / Second Residential Parking Pass is \$60.00 / Residential Parking Pass at midpoint of program year is reduced by 50% / Replacement Residential Parking Pass is \$120.00.			
Online transaction fee		Jan. 1/21	\$1.50
<b>Parking Lots - Municipally Operated</b>			
Lot # 3 North - 743 Richmond Street	Hour	Jan. 1/21	\$2.50
Lot # 6 - Kent Street, North Side of Kent Street between Richmond & Talbot Streets	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$10.00
	Evening	Jan. 1/21	\$6.00
Lot #9 78 Riverside Dr. Kiwanis Senior Centre	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$5.00
	Evening	Jan. 1/21	\$4.00
Lot #10 - Mill Street/John Street/St.George	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$10.00
	Evening	Jan. 1/21	\$8.00
	Monthly	Jan. 1/21	\$100.00
Lot # 12 - 199 Ridout Street N., PUC Parking Lot North Side of Horton Street between Thames & Ridout Streets	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$6.00
	Evening	Jan. 1/21	\$5.00
	Monthly	Jan. 1/21	\$80.00
Lot #13 - 189 King Street	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$10.00
	Evening	Jan. 1/21	\$8.00
	Monthly	Jan. 1/21	\$120.00
Lot # 14 - Via Train Station, South Side of York Street between Richmond & Clarence Streets	Hour	Jan. 1/21	\$2.00
Lot # 15 - London Convention Centre, South Side of King Street between Wellington & Waterloo Street	Hour	Jan. 1/21	\$2.00
	Day	Jan. 1/21	\$8.00
	Day (buses only)	Jan. 1/21	\$75.00
	Evening	Jan. 1/21	\$6.00
	Monthly	Jan. 1/21	\$113.00
Lot # 16 - 205 Oxford St (Rear), West of Richmond Street between Oxford & Piccadilly Street	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$8.00
	Evening	Jan. 1/21	\$6.00
	Monthly	Jan. 1/21	\$60.00

## SCHEDULE 2 2021 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2021 PROPOSED	
		Effective Date	Fee
Lot # 19 - Museum London	Hour	Jan. 1/21	\$2.50
	Evening	Jan. 1/21	\$6.00
Lot # 20 - 155 Kent Street	Hour	Jan. 1/21	\$2.50
Lot # 21 - 558 Talbot Street	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$10.00
	Evening	Jan. 1/21	\$8.00
	Night	Jan. 1/21	\$15.00
	Monthly	Jan. 1/21	\$100.00
Lot # 22 - 695 Richmond Street	Hour	Jan. 1/21	\$2.50
	12 hour maximum	Jan. 1/21	\$10.00
	24 hour maximum	Jan. 1/21	\$15.00
	Monthly	Jan. 1/21	\$80.00
<b><u>Parking Lots Municipally Owned</u></b>			
Lot # 1 - East London, North of Dundas Street between English & Elizabeth Street	Hour	Jan. 1/21	\$1.00
	Day	Jan. 1/21	\$4.50
	Evening	Jan. 1/21	\$2.50
	Monthly	Jan. 1/21	\$50.00
	Bulk Day>5	Jan. 1/21	\$3.00
	Bulk Evening>5	Jan. 1/21	\$1.50
Lot # 2 - East London, North of Dundas Street between Elizabeth & Adelaide Street	Hour	Jan. 1/21	\$1.00
	Day	Jan. 1/21	\$4.50
	Evening	Jan. 1/21	\$2.50
	Monthly	Jan. 1/21	\$50.00
	Bulk Day>5	Jan. 1/21	\$3.00
	Bulk Evening>5	Jan. 1/21	\$1.50
Lot # 3 East - East of Richmond Street between Oxford & Piccadilly Street	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$8.00
	Evening	Jan. 1/21	\$6.00
	Monthly	Jan. 1/21	\$60.00
Lot # 3 West - Richmond Village West of Richmond Street between Oxford & Piccadilly Street	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$8.00
	Evening	Jan. 1/21	\$6.00
	Monthly	Jan. 1/21	\$60.00
Lot # 4 - Marshall Street, South of Dundas Street between Lyle & Adelaide Streets	Hour	Jan. 1/21	\$1.00
	Day	Jan. 1/21	\$4.50
	Evening	Jan. 1/21	\$2.50
	Monthly	Jan. 1/21	\$50.00
Lot # 5 - Queens Ave, North Side of Queens Ave between Clarence & Richmond Streets	Hour	Jan. 1/21	\$2.00
	Day	Jan. 1/21	\$10.00
	Evening	Jan. 1/21	\$8.00
	Monthly unreserved	Jan. 1/21	\$130.00
	Monthly reserved	Jan. 1/21	\$310.00
Lot # 7 - 824 Dundas, Provincial Offences Court between Rectory & Ontario Streets	Hour	Jan. 1/21	\$2.00
	Day	Jan. 1/21	\$5.00
	Monthly	Jan. 1/21	\$50.00

## SCHEDULE 2 2021 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2021 PROPOSED	
		Effective Date	Fee
Lot # 8 - Budweiser Gardens, North Side of King Street between Ridout & Talbot Streets	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$8.00
	Evening	Jan. 1/21	\$6.00
	Monthly	Jan. 1/21	\$110.00
Lot # 11 - Thames Street Park, North Side of King Street between Thames & Ridout Streets	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$6.00
	Evening	Jan. 1/21	\$5.00
Lot # 17 - Peace Gardens, West Side of Thames Street (York & King Streets.) (Enforced Mon-Fri)	Hour	Jan. 1/21	\$2.50
	Day	Jan. 1/21	\$6.00
	Evening	Jan. 1/21	\$5.00
Park and Ride		Jan. 1/21	\$60.00
<b>SERVICE GROUPING: ROADWAYS</b>			
<b>Roadway Maintenance</b>			
Sidewalk Cut	Admin Fee	Jan. 1/21	\$50.00
	/sq. meter	Jan. 1/21	\$100.00
Curb Cut	Meter	Jan. 1/21	\$150.00
Curb Removal	Meter	Jan. 1/21	\$25.00
Asphalt Cut Restoration	Square meter	Jan. 1/21	\$21.00 (vertical 25m)
Pavement Degradation (Contractor/utilities)	Pavement Quality Index (PQI) & \$/square meter	Jan. 1/21	Good (80-100 PQI)-\$35.00
			Adequate (60-80 PQI)- \$28.00
			Fair (30-60 PQI)-\$21.00 Poor (1-30 PQI)-\$14.00
<b>Winter Maintenance</b>			
Winter Maintenance -Unassumed Subdivisions		Jan. 1/21	Charge Actual Cost
		Jan. 1/21	Winter Season plus 15% + Admin. Fee
<b>Traffic Control &amp; Lighting</b>			
Flashers Barricades	Day	Jan. 1/21	\$3.25
Traffic Control Signs	Day	Jan. 1/21	\$4.00
Traffic Cones	Day	Jan. 1/21	\$1.50
Traffic Signal Timing Information		Jan. 1/21	\$135.00

**SCHEDULE 2**  
**2021 FEES AND CHARGES**  
**CORPORATE, OPERATIONAL & COUNCIL SERVICES**

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: CORPORATE SERVICES</b>		
<b>Facilities</b>		
Property Rentals	Jan. 1/21	Agreement
<b>Human Resources</b>		
Room Rentals	Jan. 1/21	Agreement
<b>Purchasing</b>		
Bidding Documents - on-line purchases	Jan. 1/21	\$35.00
<b>Realty Services</b>		
Property Rentals	Jan. 1/21	Contracts
Residential Revenue	Jan. 1/21	Contracts
Vacant Land Revenue	Jan. 1/21	Contracts
Agricultural Land Revenue	Jan. 1/21	Contracts
Skate Sharpening Property Revenue	Jan. 1/21	Contracts
Underground Encroachment Revenue	Jan. 1/21	Contracts
Sidewalk Cafes	Jan. 1/21	Contracts
Outdoor Advertisements	Jan. 1/21	Contracts
Woodhull - Internments	Jan. 1/21	\$550.00
Woodhull - Sale of Plot <sup>(1)</sup>	Jan. 1/21	\$650.00
Air/Land Rights Rental	Jan. 1/21	Contracts
Note (1): The price of a plot in the Woodhull Cemetery is \$650; however \$350 is placed into a perpetual care fund for the Cemetery with \$300 credited to the Realty Services account.		
<b>Risk Management</b>		
Admin fee - claims recovery	Jan. 1/21	1% of claim amount, \$50.00 minimum
Admin fee - event insurance premium	Jan. 1/21	\$5.00 - premium less than \$100.00, \$10.00 - premium more than \$100.00
<b>Technology Services</b>		
Printing Charges	Jan. 1/21	Actual Costs
<b>SERVICE GROUPING: CORPORATE PLANNING &amp; ADMINISTRATION</b>		
<b>Information &amp; Archive Management</b>		
Sale Misc. Documents:		
i) Photocopies	Jan. 1/21	\$0.20
Records Research Request (per 15 minutes of research time)	Jan. 1/21	\$7.50

**SCHEDULE 2**  
**2021 FEES AND CHARGES**  
**CORPORATE, OPERATIONAL & COUNCIL SERVICES**

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: COUNCIL SERVICES</b>		
<b><u>Municipal Election</u></b>		
<b>Sale Misc. Documents (details below)</b>		
Photocopies	Jan. 1/21	\$0.20/page
Ward & Poll Maps	Jan. 1/21	\$5.00/ward
City Map	Jan. 1/21	\$10.00
Election Results	Jan. 1/21	\$20.00
Street Index	Jan. 1/21	\$20.00
<b>Additional Copies of Voter's List</b>		
Per Ward	Jan. 1/21	\$25.00
All Wards	Jan. 1/21	\$350.00
<b>SERVICE GROUPING: PUBLIC SUPPORT SERVICES</b>		
<b><u>Taxation</u></b>		
<b>Revenue Division:</b>		
Tax Certificates	Jan. 1/21	\$57.00
Tax Account Ownership Changes	Jan. 1/21	\$37.00
New Tax Account or Roll Number	Jan. 1/21	\$67.00
Notice of Past Due Property Taxes (greater than \$200)	Jan. 1/21	\$8.00
Property Title Searches Prior to Registration of Tax Arrears Certificates	Jan. 1/21	\$111.00
<b>Miscellaneous Revenue Fees:</b>		
Mortgagee Tax Confirmations	Jan. 1/21	\$26.00
Duplicate Tax Bill	Jan. 1/21	\$26.00
Receipt - Income Tax Account Statements	Jan. 1/21	\$35.00
Account Statements:		
Tax Statement without Transactions	Jan. 1/21	\$26.00
Tax Statement with Transactions	Jan. 1/21	\$35.00
Tax Account Analysis (per hour)	Jan. 1/21	\$73.00
Returned Cheques PAP, EFT, PAD (NSF) - Taxation	Jan. 1/21	\$45.00
Cost Recoveries on Tax Registrations	Jan. 1/21	Actual Costs
Addition to Tax Roll Fee	Jan. 1/21	\$25.00
Addition to Tax Roll Fee (POA Fines)	Jan. 1/21	\$25.00

**SCHEDULE 2**  
**2021 FEES AND CHARGES**  
**CORPORATE, OPERATIONAL & COUNCIL SERVICES**

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b>Licensing &amp; Certificates</b>		
Non- Residential Boulevard Application Fee	Jan. 1/21	\$150.00
Non-Residential Boulevard Parking Rentals (square feet)		
i) Non Profit or Charity	Jan. 1/21	\$0.87
ii) Commercial Site	Jan. 1/21	\$1.73
iii) Commercial Site Downtown	Jan. 1/21	\$4.80
<b>Oaths</b>		
i) Commissioner of Oaths	Jan. 1/21	\$30.00
ii) Statutory Declaration	Jan. 1/21	\$45.00
<b>Street Closing:</b>		
- Appraisal Fee	Jan. 1/21	\$260.00
- Application Fee	Jan. 1/21	\$165.00
- Advertising	Jan. 1/21	\$1,182.00
Nevada Licences	Jan. 1/21	3% prize value
Raffle Licences	Jan. 1/21	3% prize value
Bingo Licences	Jan. 1/21	\$90.00
Marriage Licences	Jan. 1/21	\$140.00
Civil Ceremony	Jan. 1/21	\$275.00
Ceremony Witness Fee	Jan. 1/21	\$25.00
Foreign Pension Certificates	Jan. 1/21	\$30.00
Municipal Information Form (formerly listed as LLBO Approval)	Jan. 1/21	\$25.00
Municipal Significance Designation Letter/ Temporary Extension of Liquor Licence Approval	Jan. 1/21	\$50.00
<b>Vital Statistics:</b>		
i) Death Registration	Jan. 1/21	\$40.00
ii) Notice of Out of Town Death	Jan. 1/21	\$35.00
<b>Sundry Receipts</b>		
i) Hearing Fee	Jan. 1/21	\$150.00
ii) Municipal Approval - Lottery Licences	Jan. 1/21	\$50.00
iii) Committee Room Rentals	Jan. 1/21	\$150.00
iv) Street Encroachment Agreements - with a PIN submission	Jan. 1/21	\$250.00
v) Street Encroachment Agreements - without a PIN submission (applicable to residential properties only)	Jan. 1/21	\$300.00
vi) Street Encroachment Agreements - annual rental charge	Jan. 1/21	\$10.00 per square metre

## SCHEDULE 2 2021 FEES AND CHARGES FINANCIAL MANAGEMENT

Service/Activity	2021 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: FINANCIAL MANAGEMENT</b>		
<b>Finance</b>		
Addition to Tax Roll Fee	Jan. 1/21	\$25.00
Addition to Tax Roll Fee - POA Fines	Jan. 1/21	\$25.00
Statement Summary of Outstanding Invoices - Accounts Receivable (A/R)	Jan. 1/21	\$27.00
Returned Items such as Cheques, PAP, EFT, PAD, Credit card, (i.e. NSF):		
- Financial Services (Corporate wide application except as below:)	Jan. 1/21	\$45.00
- POA Fines Only	Jan. 1/21	\$35.00
- Admin Fees POA Fines Only	Jan. 1/21	\$10.00
Retrieval of Cashed A/P Cheques	Jan. 1/21	\$26.00
Provincial Offenses Act Collection Agency Fee Recovery	Jan. 1/21	Actual Percentage
Miscellaneous Accounts Receivable Collection Agency Fee Recovery	Jan. 1/21	Actual Percentage
Lawyers Responses	Jan. 1/21	\$60.00
<b>Corporate Financing</b>		
Property Rentals	Jan. 1/21	Contract



### SCHEDULE 3 2022 FEES AND CHARGES CULTURE SERVICES

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b><u>SERVICE GROUPING: CENTENNIAL HALL</u></b>		
i) Hall Rentals		
(a) Auditorium		
Theatre Style (Monday - Thursday, Sunday)	Jan. 1/22	\$2,500 or 10% gross gate to a maximum of \$4,000, whichever is greater
Banquet Style	Jan. 1/22	\$1,500.00
Banquet Style - June, July, August	Jan. 1/22	\$1,000.00
New Year's Eve	Jan. 1/22	\$2,500.00
Rehearsal Stage	Jan. 1/22	\$600.00
(b) Banquet Hall		
Monday through Friday	Jan. 1/22	\$1,000.00
Sunday, Saturday, Holidays	Jan. 1/22	\$1,000.00
New Year's Eve	Jan. 1/22	\$2,000.00
One-half Banquet Hall	Jan. 1/22	\$500.00
Trade Shows (per day)	Jan. 1/22	\$1,000.00
(c) Lounge	Jan. 1/22	\$250.00
(d) Lounge - After Events	Jan. 1/22	\$200.00
(e) Entire Building (Convention Rate)	Jan. 1/22	\$3,500.00
(f) Entire Building (Trade Show Rate)	Jan. 1/22	\$3,500.00
(g) Early/Late Access Charge/hour (Prior to 8:00 a.m./after 1:00 p.m.)	Jan. 1/22	\$50.00
(h) Move In/Move Out	Jan. 1/22	50% of applicable rate
(i) Women's Canadian Club	Jan. 1/22	\$850.00
(j) Teen Dances or Pub Nights (Banquet Hall only)	Jan. 1/22	\$1,000.00
(k) Catering Surcharge	Jan. 1/22	7% of gross catering revenue or \$0.70/person
ii) Bar Receipts		
Centennial Hall License - Rates	Jan. 1/22	Market
iii) Canteen Receipts - Snacks	Jan. 1/22	Market
iv) Checkroom Receipts	Jan. 1/22	Market
v) Sundry Receipts		
vi) Chair Removal	Jan. 1/22	Market
vii) Catering Revenue Self Catering	Jan. 1/22	Market & 7% of admissions
viii) Ticket Surcharge	Jan. 1/22	\$1.00 per ticket
<i>Fanshawe Symphonic Chorus and Local Community Events are excluded.</i>		

**Note:**

1. Non-profit organizations which book a series of events, in advance, (at least six events per calendar year) and which require a very limited amount of set-up and maintenance will receive a reduced rate.

### SCHEDULE 3 2022 FEES AND CHARGES ENVIRONMENTAL SERVICES

Service/Activity	Unit of Measure	2022 PROPOSED	
		Effective Date	Fee
<b>SERVICE GROUPING: ENVIRONMENTAL ACTION PROGRAMS &amp; REPORTING</b>			
Electric Vehicle Charging	Per Hour	Jan. 1/22	\$1.85
<b>SERVICE GROUPING: GARBAGE RECYCLING &amp; COMPOSTING</b>			
<b><u>Recycling &amp; Composting</u></b>			
Grass Clippings	Bag	Jan. 1/22	\$1.50
Bagged Residential Garbage	Bag	Jan. 1/22	\$1.50
Composters and Digesters	Unit	Jan. 1/22	\$35.00
Blue Box (maximum of two boxes per purchase)	Box	Jan. 1/22	\$6.00
Woodchips, compost, compost/soil mix	Bag	Jan. 1/22	\$5.00
Blue Box Processing Fees	Agreement	Jan. 1/22	Agreement
Recycling Carts	Cart	Jan. 1/22	\$80.00
Multi-Residential Buildings-Additional or Return pickup service requested	Event	Jan. 1/22	\$130.00
Multi-Residential Buildings-Twice per week collection	Per unit per year	Jan. 1/22	\$4.50
<b><u>Garbage Collection &amp; Disposal</u></b>			
Waste Collection Fees:			
Garbage Tag	Tag	Jan. 1/22	\$1.50
Collection Charges	Agreement	Jan. 1/22	Agreement
Multi-Residential Buildings Bin Rental	Month / Bin	Jan. 1/22	\$25.00
Multi-Residential Buildings - Twice per week collection	Per unit per year	Jan. 1/22	\$4.50
Waste Management By-law WM-12, Part 12 (Owner has failed to comply with WM-12, Part 12; City collects waste at expense of owner)	Hour, \$130.00 minimum/event	Jan. 1/22	\$130.00
Multi-Residential Buildings-Additional or Return pickup service requested	Event	Jan. 1/22	\$130.00
Solid Waste Disposal Fees:			
Household Hazardous Special Waste - Middlesex County	Agreement	Jan. 1/22	Agreement
Household Hazardous Special Waste - Elgin County	Agreement	Jan. 1/22	Agreement
Business Waste	Tonne	Jan. 1/22	\$75.00
Business Waste - minimum vehicle tare weight of 10 tonnes - charge account only	Tonne	Jan. 1/22	\$45.00
Municipally controlled waste from adjacent separated municipalities	Tonne	Jan. 1/22	\$43.00
Recycling Process Residuals	Tonne	Jan. 1/22	\$39.00
Landfill Disposal Small Load Residential Waste:			
0-100	Kilograms	Jan. 1/22	\$8.00
101-200	Kilograms	Jan. 1/22	\$15.00
201-400	Kilograms	Jan. 1/22	\$30.00
401-600	Kilograms	Jan. 1/22	\$45.00
601-800	Kilograms	Jan. 1/22	\$60.00
801-1,000	Kilograms	Jan. 1/22	\$75.00
Over 1,000	Kilograms	Jan. 1/22	\$75.00

### SCHEDULE 3 2022 FEES AND CHARGES ENVIRONMENTAL SERVICES

Service/Activity	Unit of Measure	2022 PROPOSED	
		Effective Date	Fee
Waste from Outside Service Area accepted under Ministerial Order	Tonne	Jan. 1/22	\$150.00
Minimum Charge for Business (excluding residential & charitable organization waste)	Transaction	Jan. 1/22	\$75.00
Daily Cover Tipping Fee	Tonne	Jan. 1/22	\$10.50
Asbestos Waste	Lump sum 1 <sup>st</sup> load	Jan. 1/22	\$350.00
	Lump sum 2 <sup>nd</sup> load	Jan. 1/22	\$100.00
	Plus per tonne	Jan. 1/22	\$75.00
Brownfield Waste Tipping Fee	Tonne	Jan. 1/22	\$33.00
Drop-off Depot Fees:			
Renovation Materials			
Small Load		Jan. 1/22	\$25.00
Car Load		Jan. 1/22	\$50.00
Truck, Van, Small Trailer Load		Jan. 1/22	\$70.00
Appliances Containing Ozone Depleting Substances	Unit	Jan. 1/22	\$20.00

**SCHEDULE 3  
2022 FEES AND CHARGES  
PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2022 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>SERVICE GROUPING: NEIGHBOURHOOD &amp; RECREATION SERVICES</b>				
<b>Aquatics</b>				
<b>Lessons: (all pools)</b>				
Swim Lesson - Child - 30 Min - per class	Jan. 1/22	\$10.50		
Swim Lesson - Child - 45 Min - per class	Jan. 1/22	\$12.50		
Swim Lesson - Adult - 45 Min - per class	Jan. 1/22	\$13.20		
Swim Lesson - Private - 30 Min - per class	Jan. 1/22	\$26.37		
Swim Lesson - Semi Private - 30 Min - per class	Jan. 1/22	\$19.00		
Swim Lesson - SU - Private - 30 Min - per class	Jan. 1/22	\$27.20		
Swim Lesson - SU - Semi Private - 30 Min - per class	Jan. 1/22	\$18.42		
Swim Lesson - Low Ratio - per class	Jan. 1/22	\$13.35		
Leadership & Specialty Courses	Jan. 1/22	\$10.00-\$500.00		
Leadership 2nd Chance Fee 80% Discount on original fee				
Competitive Teams - Full Summer	Jan. 1/22	\$121.00		
Baby Aqua Fit	Jan. 1/22	\$40.00		
Small Ratio Class Fee	Jan. 1/22	\$95.00		
<b>Admissions:</b>				
Child Per Visit Admission	Jan. 1/22	\$4.50		
Adult Per Visit Admission	Jan. 1/22	\$6.25		
Senior Per Visit Admission	Jan. 1/22	\$5.25		
Family Per Visit Admission	Jan. 1/22	\$16.00		
Promotional Admission	Jan. 1/22	\$0.00-\$10.00		
<b>Passes:</b>				
Family Pass Full Summer	Jan. 1/22	\$225.00		
Family Pass 1/2 Summer	Jan. 1/22	\$124.00		
Child 10 Visit Pass	Jan. 1/22	\$27.00		
Child 3 Month Pass	Jan. 1/22	\$110.00		
Adult 10 Visit Pass	Jan. 1/22	\$47.75		
Adult 3 Month Pass	Jan. 1/22	\$195.00		
Senior 10 Visit Pass	Jan. 1/22	\$40.00		
Senior 3 Month Pass	Jan. 1/22	\$138.00		
<b>Outdoor Pool Rental:</b>				
Heated	Jan. 1/22	\$92.00		
Thames Pool - Entire facility	Jan. 1/22	\$320.00		
Wading Pools	Jan. 1/22	\$30.00		
<b>South London:</b>				
Corporate	Jan. 1/22	\$164.00	Sep. 1/22	\$167.00
Affiliates	Jan. 1/22	\$147.00	Sep. 1/22	\$150.00
<b>Canada Games Aquatic Centre</b>				
Corporate	Jan. 1/22	\$264.00	Sep. 1/22	\$269.50
Affiliates	Jan. 1/22	\$224.00	Sep. 1/22	\$229.00
Major Meets 20% discount (Per Council Directive for rentals over 36 hours)	Jan. 1/22	\$186.00		
<b>Carling Heights Optimist Community Centre</b>				
Corporate	Jan. 1/22	\$95.00	Sep. 1/22	\$97.00
Affiliates	Jan. 1/22	\$86.00	Sep. 1/22	\$88.00
<b>Lifeguard Costs (per hour)</b>				
Birthday Parties (per child)	Jan. 1/22	\$29.00		
Fee to ride slide for Birthday parties (South London)	Jan. 1/22	\$18.25		
Leadership Manuals	Jan. 1/22	\$2.00		
	Jan. 1/22	\$10.00-\$200.00		

**SCHEDULE 3**  
**2022 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2022 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Arenas</b>				
<b>Public Skating</b>				
<b>Admissions:</b>				
Public Skate: Adult	Jan. 1/22	\$4.50	Sept. 1/22	\$4.75
Public Skate: Youth (13-18)	Jan. 1/22	\$3.75	Sept. 1/22	\$4.00
Public Skate: Child	Jan. 1/22	\$3.50	Sept. 1/22	\$3.75
Public Skate: PD Day	Jan. 1/22	\$3.50	Sept. 1/22	\$3.75
Public Skate: Seniors	Jan. 1/22	\$3.75	Sept. 1/22	\$4.00
Family Pass	Jan. 1/22	\$8.25	Sept. 1/22	\$8.50
Child 20 Skate Pass	Jan. 1/22	\$44.00	Sept. 1/22	\$45.00
Teen 20 Skate Pass	Jan. 1/22	\$48.50	Sept. 1/22	\$49.50
Adult 20 Skate Pass	Jan. 1/22	\$62.00	Sept. 1/22	\$63.00
Senior 20 Skate Pass	Jan. 1/22	\$49.00	Sept. 1/22	\$50.00
Family 20 Skate Pass	Jan. 1/22	\$97.00	Sept. 1/22	\$98.00
Ice Activity: Shinny Hockey (Per person per session)	Jan. 1/22	\$8.25	Sept. 1/22	\$8.50
Ticket Ice (Per person per session)	Jan. 1/22	\$10.50	Sept. 1/22	\$11.00
<b>Learn to Skate:</b>				
Learn-to-Skate (Pre-School)	Jan. 1/22	\$54.00	Sept. 1/22	\$55.00
Learn-to-Skate (Child)	Jan. 1/22	\$58.50	Sept. 1/22	\$59.50
Learn-to-Skate (Adult)	Jan. 1/22	\$105.00	Sept. 1/22	\$107.00
<b>Ice Rates (Per Hour):</b>				
Winter Rental: Minor Affiliate	Jan. 1/22	\$181.00	Sept. 1/22	\$184.00
Winter Rental: Minor Prime	Jan. 1/22	\$193.00	Sept. 1/22	\$196.00
Winter Rental: Standard (Adult)	Jan. 1/22	\$242.00	Sept. 1/22	\$246.00
Winter Rental: Standard Adult Contract	Jan. 1/22	\$229.50	Sept. 1/22	\$233.00
Winter Rental: Special/Last Minute Non Prime Time	Jan. 1/22		Sept. 1/22	\$111.00
Winter Rental: Special/Last Minute Prime Time	Jan. 1/22	\$137.00	Sept. 1/22	\$139.00
Winter Rental: Commercial	Jan. 1/22	\$254.00	Sept. 1/22	\$258.00
Non-Prime Standard	Jan. 1/22	\$193.00	Sept. 1/22	\$196.00
Non-Prime - Minor	Jan. 1/22	\$155.00	Sept. 1/22	\$157.50
Non-Prime - Commercial	Jan. 1/22	\$203.00	Sept. 1/22	\$206.00

**SCHEDULE 3**  
**2022 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2022 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Off-season - Adult	Jan. 1/22	\$258.00		
Off-season - Minor	Jan. 1/22	\$206.50		
Off-season - Minor Non Prime	Jan. 1/22	\$162.00		
Off-season - Commercial	Jan. 1/22	\$271.00		
Year Round Dry Pad: Adult	Jan. 1/22	\$59.00	Sept. 1/22	\$60.00
Year Round Dry Pad: Minor	Jan. 1/22	\$45.00	Sept. 1/22	\$46.00
Year Round Dry Pad: Commercial	Jan. 1/22	\$59.00	Sept. 1/22	\$60.00
Contract Amendment Fee (per amendment)	Jan. 1/22	\$7.50		
High School Hockey Service Fee	Jan. 1/22	\$16.50		
Storage Fee - Small (per year)	Jan. 1/22	\$232.00		
Storage Fee - Large (per year)	Jan. 1/22	\$463.00		
<b>Community Centres</b>				
Youth Programs				
Adult Programs				
<i>Refer to fees listed under Community Recreation &amp; Leisure Programs</i>				
<b>Gym and Meeting Room Rentals:</b>				
<b>Gymnasium Rentals (hourly)</b>				
Large	Jan. 1/22	\$104.92		
Medium	Jan. 1/22	\$47.78		
Small	Jan. 1/22	\$39.98		
<b>Meeting Rooms Rentals (hourly)</b>				
Standard	Jan. 1/22	\$28.72		
Large	Jan. 1/22	\$39.98		
<b>Note:</b>				
Children and Youth rates will be at 75% of the standard fee.				
Commercial rates will be charged an additional 80% of the standard fee.				
<b>Court Rentals (hourly)</b>				
Volleyball court	Jan. 1/22	\$39.98		
Badminton/Pickleball court	Jan. 1/22	\$25.89		
<b>Recreational Drop-In-Fees:</b>				
Child	Jan. 1/22	\$2.75		
Youth	Jan. 1/22	\$2.75		
Adult	Jan. 1/22	\$4.75		
Older Adult/Senior	Jan. 1/22	\$4.50		
Family	Jan. 1/22	\$10.00		
<b>10 Visit Pass:</b>				
Child	Jan. 1/22	\$21.90		
Youth	Jan. 1/22	\$21.90		
Adult	Jan. 1/22	\$37.83		
Older Adult/Senior	Jan. 1/22	\$35.84		
Family	Jan. 1/22	\$79.65		
<b>Weight Room or Aerobics:</b>				
Youth - Daily Pass	Jan. 1/22	\$4.25		
10 Session Pass	Jan. 1/22	\$33.85		
3 Month Pass	Jan. 1/22	\$84.62		
6 Month Pass	Jan. 1/22	\$169.25		
1 Year Pass	Jan. 1/22	\$338.50		

### SCHEDULE 3 2022 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2022 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Adult - Daily Pass	Jan. 1/22	\$5.50		
10 Session Pass	Jan. 1/22	\$43.81		
3 Month Pass	Jan. 1/22	\$109.51		
6 Month Pass	Jan. 1/22	\$219.03		
1 Year Pass	Jan. 1/22	\$438.05		
Senior - Daily Pass	Jan. 1/22	\$4.50		
10 Session Pass	Jan. 1/22	\$35.84		
3 Month Pass	Jan. 1/22	\$89.60		
6 Month Pass	Jan. 1/22	\$179.20		
1 Year Pass	Jan. 1/22	\$358.41		
<b>North London Centre</b>				
<b>Memberships:</b>				
Adult Racquets (tennis/squash)	Jan. 1/22	\$190.41		
Adult Racquets - Spouse of a member	Jan. 1/22	\$115.25		
Seniors (55+) Racquets	Jan. 1/22	\$115.25		
Youth (under 19) Racquets	Jan. 1/22	\$115.25		
Family Racquets	Jan. 1/22	\$338.64		
Squash	Jan. 1/22	\$69.10		
<b>Tennis Court Bookings:</b>				
Member - Prime	Jan. 1/22	\$26.98		
Member - Non Prime	Jan. 1/22	\$21.58		
Member - same day booking	Jan. 1/22	\$17.82		
Non Member - Prime	Jan. 1/22	\$35.38		
Non Member - Non Prime	Jan. 1/22	\$28.00		
Non Member - same day booking	Jan. 1/22	\$22.27		
<b>Squash:</b>				
Member - Prime	Jan. 1/22	\$14.43		
Member - Non Prime	Jan. 1/22	\$11.80		
Non Member - Prime	Jan. 1/22	\$18.00		
Non Member - Non Prime	Jan. 1/22	\$14.75		
<b>Rollerskating Admission:</b>				
Seniors (55+)	Jan 1/22	\$7.50		
Adult	Jan. 1/22	\$8.00		
Child	Jan. 1/22	\$5.75		
Skate Rental	Jan. 1/22	\$4.50		
<b>10 Visit Skate Pass:</b>				
Seniors (55+)	Jan. 1/22	\$59.73		
Adult	Jan. 1/22	\$63.72		
Child	Jan. 1/22	\$45.80		
<b>Seniors Centres and Programs</b>				
Membership Fees:				
One Centre Only (Per Year)	Jan. 1/22	\$47.80		
Both Centres (Per Year)	Jan. 1/22	\$60.74		
Senior Satellites (Per Year) Per Satellite	Jan. 1/22	\$10.40		
Seniors Centre Member Programs	Jan. 1/22	\$1.00-\$5.00		
Senior Satellites (Per Year) Multi-Site Bundle	Jan. 1/22	\$29.23		
Seniors Satellites Programs	Jan. 1/22	\$2.15 - \$10.25		
Special Events	Jan. 1/22	\$9.00 - \$15.00		
Bus Trips	Jan. 1/22	\$80.00-\$120.00		

### SCHEDULE 3 2022 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2022 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Community Recreation &amp; Leisure Programs</b>				
<b>Youth Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/22	\$35.86	Apr. 1/22	\$36.40
Day Camp (per week):				
Neighbourhood Camp Base Fee	Jan. 1/22	\$138.33	Apr. 1/22	\$140.40
Specialty Theme Camp Base Fee	Jan. 1/22	\$146.29 - \$244.17	Apr. 1/22	\$148.46 - \$247.83
Before <u>or</u> After Program	Jan. 1/22	\$32.00		
Before <b>and</b> After Program	Jan. 1/22	\$47.00		
PD Day Camps	Jan. 1/22	\$31.00		
Youth Camp/Summer Surprise	Jan. 1/22	\$165.87	Apr. 1/22	\$168.35
<b>Leadership</b>				
Leader in Training I	Jan. 1/22	\$79.33	Apr. 1/22	\$80.52
Leader in Training II	Jan. 1/22	\$142.17	Apr. 1/22	\$144.30
Leader in Training III	Jan. 1/22	\$186.47	Apr. 1/22	\$189.27
<b>Adult Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/22	\$66.22	Apr. 1/22	\$67.22
<b>Older Adult Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/22	\$66.22	Apr. 1/22	\$67.22
<b>Golf</b>				
<b>Golf Courses</b>				
<b>Green Fees:</b>				
<b>Thames Valley Golf Course Green Fees:</b>				
<b>Member Classic Green Fees</b>				
Shoulder season	Jan. 1/22	\$21.00		
Prime Time	Jan. 1/22	\$26.00		
Non Prime Time	Jan. 1/22	\$21.00		
Twilight	Jan. 1/22	\$16.00		
Junior Rate	Jan. 1/22	\$13.00		
<b>Guest Classic Green Fees</b>				
Shoulder season	Jan. 1/22	\$34.00		
Prime Time	Jan. 1/22	\$45.00		
Non Prime Time	Jan. 1/22	\$38.00		
Twilight	Jan. 1/22	\$25.00		
Junior Rate	Jan. 1/22	\$20.00		
Cart & Golf Package	Jan. 1/22	\$58.00		
<b>Hickory Green Fees Member</b>				
All Day	Jan. 1/22	\$13.00		
Junior Rate	Jan. 1/22	\$11.00		
<b>Hickory Green Fees Guest</b>				
All Day	Jan. 1/22	\$23.00		
Junior Rate	Jan. 1/22	\$19.00		
Hickory 9 Hole - Special	Jan. 1/22	\$19.00		
<b>Fanshawe Golf Course Green Fees:</b>				
<b>Traditional Green Fees Member</b>				
Shoulder season	Jan. 1/22	\$21.00		
Prime Time	Jan. 1/22	\$26.00		
Non Prime Time	Jan. 1/22	\$21.00		
Twilight	Jan. 1/22	\$16.00		
Junior Rate	Jan. 1/22	\$13.00		
<b>Traditional Classic Green Fees:</b>				
Shoulder season	Jan. 1/22	\$34.00		
Prime Time	Jan. 1/22	\$45.00		
Non Prime Time	Jan. 1/22	\$38.00		
Twilight	Jan. 1/22	\$25.00		
Junior Rate	Jan. 1/22	\$20.00		
Cart & Golf Package	Jan. 1/22	\$58.00		
<b>Quarry Green Fees Member:</b>				
Shoulder season	Jan. 1/22	\$16.00		
Prime Time	Jan. 1/22	\$21.00		
Non Prime Time	Jan. 1/22	\$19.00		
Twilight	Jan. 1/22	\$16.00		
Junior Rate	Jan. 1/22	\$13.00		
<b>Quarry Green Fees Guest:</b>				
Shoulder season	Jan. 1/22	\$29.00		
Prime Time	Jan. 1/22	\$36.00		
Non Prime Time	Jan. 1/22	\$33.00		
Twilight	Jan. 1/22	\$26.00		
Junior Rate	Jan. 1/22	\$21.00		
Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/22	\$48.00		
Non Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/22	\$42.00		



### SCHEDULE 3 2022 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2022 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>River Road Green Fees Member</b>				
Shoulder season	Jan. 1/22	\$16.00		
Prime Time	Jan. 1/22	\$21.00		
Non Prime Time	Jan. 1/22	\$19.00		
Twilight	Jan. 1/22	\$16.00		
Junior Rate	Jan. 1/22	\$13.00		
<b>River Road Green Fees Guest</b>				
Shoulder season	Jan. 1/22	\$29.00		
Prime Time	Jan. 1/22	\$36.00		
Non Prime Time	Jan. 1/22	\$33.00		
Twilight	Jan. 1/22	\$26.00		
Junior Rate	Jan. 1/22	\$21.00		
<b>Other Green Fees</b>				
Fanshawe - Parkside Nine	Jan. 1/22	\$0.00		
Promotional Rates	Jan. 1/22	\$20.00-\$50.00		
<b>Unlimited Membership All Courses (7 days)</b>				
Adult	Jan. 1/22	\$1,550.00		
Adult Payment Plan (Mar-Jul 15)	Jan. 1/22	\$1,600.00		
Senior (65 and over)	Jan. 1/22	\$1,400.00		
Senior (65 and over) Payment Plan	Jan. 1/22	\$1,450.00		
Youth (9 - 18)	Jan. 1/22	\$475.00		
Youth (9 - 18) Payment Plan	Jan. 1/22	\$525.00		
Intermediate/Student (19 - 24)	Jan. 1/22	\$975.00		
Intermediate (25 - 29)	Jan. 1/22	\$1,025.00		
Intermediate/Student (19 - 24) Payment Plan	Jan. 1/22	\$1,025.00		
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends	Jan. 1/22	\$1,175.00		
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends Payment Plan	Jan. 1/22	\$1,225.00		
Hickory (9 - 18)	Jan. 1/22	\$275.00		
Unlimited Hickory (19+) (7 Days)	Jan. 1/22	\$650.00		
<b>Regular Memberships (7 days):</b>				
Adult (19+)	Jan. 1/22	\$269.00		
Senior (65 and over)	Jan. 1/22	\$249.00		
Youth (9 - 18)	Jan. 1/22	\$149.00		
Hickory (19 and over)	Jan. 1/22	\$159.00		
Hickory (9 - 18)	Jan. 1/22	\$49.00		
<b>Golf Lessons:</b>				
Spectrum Adult & Senior Spring Classes	Jan. 1/22	\$115.00		
Spectrum Junior Boy/Girls Summer Classes	Jan. 1/22	\$125.00		
Spectrum Boot Camp	Jan. 1/22	\$140.00		
Spectrum Winter Junior Classes	Jan. 1/22	\$80.00		
Spectrum Winter Adult Classes	Jan. 1/22	\$110.00		
<b>Pro Shop Services:</b>				
<b>Electric Cart Rental:</b>				
<b>Electric Cart Rental: Single Riders</b>				
Prime Time (All Courses)	Jan. 1/22	\$20.00		
Non Prime Time (All Courses)	Jan. 1/22	\$17.00		
Hickory (any time)	Jan. 1/22	\$13.00		
Electric Cart Rental - 18 Hole Unlimited	Jan. 1/22	\$750.00		
Electric Cart Rental - 20X Rides 18 Holes Prime	Jan. 1/22	\$340.00		
Electric Cart Rental - 20X Rides 18 Holes Non Prime	Jan. 1/22	\$260.00		
Electric Cart Rental - 20X Rides 9 Holes	Jan. 1/22	\$170.00		
<b>Pro Shop Rentals:</b>				
Pull Carts	Jan. 1/22	\$5.00		
Pull Carts Annual Fee	Jan. 1/22	\$100.00		
Club Rental 18 holes	Jan. 1/22	\$10.00		
Club Rental 9 holes	Jan. 1/22	\$5.00		
Club Storage (Season) - Adult	Jan. 1/22	\$75.00		
Club Storage (Season) - Power Caddie	Jan. 1/22	\$110.00		
Indoor Range - One Hour	Jan. 1/22	\$5.00		
Indoor Range - 1/2 Hour	Jan. 1/22	\$3.00		

**SCHEDULE 3**  
**2022 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2022 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Special Events Coordination</b>				
<b>Special Events:</b>				
Major Special Event Admin. Fee	Jan. 1/22	\$72.70		
Other Administration Fee	Jan. 1/22	\$36.10		
Attendants (per hour)	Jan. 1/22	\$17.25		
Beer Gardens Permit (per event)	Jan. 1/22	\$350.30		
Kiwanis Memorial Bandshell Victoria Park (per hour)	Jan. 1/22	\$16.25		
Non-Profit Parkland Rental Fee ≥8 (per day)	Jan. 1/22	\$103.02		
Commercial Parkland Rental Fee (per day)	Jan. 1/22	\$724.65		
Showmobile Rental-Private/Commercial	Jan. 1/22	\$632.65		
Showmobile Rental-Not for Profit	Jan. 1/22	\$567.80		
Vendor Permits –/unit/year with business license	Jan. 1/22	\$39.20		
Vendor Permits –/event no business license	Jan. 1/22	\$122.90		
Vendor Permit - 1-3 days (under 10 ft.)	Jan. 1/22	\$61.70		
Vendor Permit - 1-3 days (over 10 ft.)	Jan. 1/22	\$122.90		
Vendor Permit - 4+ days (under 10 ft.)	Jan. 1/22	\$72.70		
Vendor Permit - 4+ days (over 10 ft.)	Jan. 1/22	\$139.60		
Electrical Service (per ped./day)	Jan. 1/22	\$10.30		
Picnic Tables (per table)	Jan. 1/22	\$28.25		
Water Service (per day)	Jan. 1/22	\$24.60		
Hay Bale	Jan. 1/22	\$6.70		
Skateboard Feature Removal	Jan. 1/22	\$1,504.75		
Bleacher Rental	Jan. 1/22	\$838.65		
Bleacher Rental - each additional day	Jan. 1/22	\$359.20		
Garbage Bin -per event not on CoL property	Jan. 1/22	\$12.60		
Springbank Gardens Special Event Set Up Fee (per hour)	Jan. 1/22	\$33.50		

**SCHEDULE 3**  
**2022 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2022 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Filming (Commercial/For Profit) per day	Jan. 1/22	\$100.00		
Filming (Not for Profit) flat rate	Jan. 1/22	\$50.00		
Filming Student Project	Jan. 1/22	\$0.00		
Filming B Roll	Jan. 1/22	\$25.00		
Movie Screen	Jan. 1/22	\$30/day		
Clean Up Deposit	Jan. 1/22	\$1,000.00		
Barricades -per event not on COL property	Jan. 1/22	\$6.05		
<b>Civic Garden Complex - Hall Rentals:</b>				
Horticultural Group Rentals (per hour)	Jan. 1/22	\$18.90		
Wedding Rate - Half Day	Jan. 1/22	\$660.90		
Wedding Rate - Full Day	Jan. 1/22	\$1,026.90		
Special Occasions (maximum 4 Hours)	Jan. 1/22	\$330.45		
Special Occasions - Full Day	Jan. 1/22	\$1,027.40		
Commercial - Half Day	Jan. 1/22	\$704.25		
Commercial - Full Day	Jan. 1/22	\$1,320.75		
Conservatory for Pictures (per hour)	Jan. 1/22	\$45.00		
Business Meetings "A" - full day	Jan. 1/22	\$330.45		
Business Meetings "B" - half day	Jan. 1/22	\$221.15		
Rental Set Up Fee (4 hour maximum)	Jan. 1/22	\$178.74		
<b>Springbank Gardens - Private Events:</b>				
Wedding Rate - Half Day	Jan. 1/22	\$660.90		
Wedding Rate - Full Day	Jan. 1/22	\$1,026.90		
Commercial - Half Day	Jan. 1/22	\$703.75		
Commercial - Full Day	Jan. 1/22	\$1,320.75		
Not For Profit Company (under 8 hours)	Jan. 1/22	\$180.90		
Not For Profit Company (over 8 hours)	Jan. 1/22	\$362.35		
Special Occasions (maximum 4 Hours)	Jan. 1/22	\$330.40		
Special Occasions - Full Day	Jan. 1/22	\$1,026.90		
Table for Special Events	Jan. 1/22	\$6.30		
Chair for Special Events	Jan. 1/22	\$1.35		
Rental Set Up Fee (4 hour maximum)	Jan. 1/22	\$178.74		
<b>Dundas Place</b>				
One Block Rental For Profit	Jan. 1/22	\$515.11		
One Block Rental Non Profit	Jan. 1/22	\$257.56		
Four Block Rental For Profit	Jan. 1/22	\$1,545.34		
Four Block Rental Non Profit	Jan. 1/22	\$824.18		
Alcohol Service Fee / Per Block	Jan. 1/22	\$180.29		
Folding Tables	Jan. 1/22	\$10.30		
Picnic Tables	Jan. 1/22	\$20.60		
10X10 Tent	Jan. 1/22	\$77.27		
10X20 Tent	Jan. 1/22	\$180.29		
Propane Heater	Jan. 1/22	\$77.27		
Umbrella with Base	Jan. 1/22	\$10.30		
PA System	Jan. 1/22	\$103.02		
Red Cube Furniture (per set)	Jan. 1/22	\$51.51		
Movie Screen	Jan. 1/22	\$154.53		
Cruiser Table	Jan. 1/22	\$20.60		
Planter Rental (per season)	Jan. 1/22	\$103.02		
Stage Decking (4X4)	Jan. 1/22	\$20.60		
Stage Decking (4X8)	Jan. 1/22	\$30.91		
<b>Sports Services</b>				
<b>Sports Services</b>				
Basketball	Jan. 1/22	\$585.00	Sept. 1/22	\$594.00
Volleyball	Jan. 1/22	\$638.00	Sept. 1/22	\$648.00
Beach Volleyball - Minor - (Per 2 hours)	Jan. 1/22	\$20.50		
Beach Volleyball - Adult - (Per 2 hours)	Jan. 1/22	\$27.50		
Cricket (Per 2 hours)	Jan. 1/22	\$15.50		
<b>Ball Diamond Permit Fees (Per 2 Hours/Week):</b>				
Adult Affiliate	Jan. 1/22	\$48.00		
Minor Affiliate	Jan. 1/22	\$21.50		
Minor Affiliate - Irrigated	Jan. 1/22	\$34.50		
Adult Affiliate - Irrigated	Jan. 1/22	\$79.00		
Lights	Jan. 1/22	\$15.00		
Tournament Rate	Jan. 1/22	Rate +10%		
Non Affiliate Premium	Jan. 1/22	Rate + 5%		
<b>Labatt Park</b>				
Minor Affiliate - 2hrs	Jan. 1/22	\$56.50		
Minor Affiliate - 4hrs	Jan. 1/22	\$83.00		
Minor Affiliate - 6hrs	Jan. 1/22	\$113.00		
Adult Affiliate - 2hrs	Jan. 1/22	\$213.50		
Adult Affiliate - 4hrs	Jan. 1/22	\$321.00		
Stadium Sportsfield Lighting	Jan. 1/22	\$22.50		
Social Function - 4 hours or less	Jan. 1/22	\$498.00		

### SCHEDULE 3 2022 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2022 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Soccer Fees (Per 2 Hours):</b>				
Minor Affiliate Non Irrigated	Jan. 1/22	\$21.50		
Adult Affiliate Non Irrigated	Jan. 1/22	\$28.50		
Minor Affiliate Irrigated	Jan. 1/22	\$64.50		
Minor Affiliate Lighted Irrigated	Jan. 1/22	\$94.50		
City Wide Artificial Turf Affiliate Minor Rate	Jan. 1/22	\$92.50		
City Wide Artificial Turf Affiliate Minor Rate - Lighted	Jan. 1/22	\$129.50		
Adult Affiliate Irrigated	Jan. 1/22	\$94.50		
Adult Affiliate Lighted and Irrigated	Jan. 1/22	\$123.50		
City Wide Artificial Turf Adult Affiliate Rate	Jan. 1/22	\$135.00		
City Wide Artificial Turf Adult Affiliate Rate - Lighted	Jan. 1/22	\$173.00		
City Wide Artificial Turf - Non Prime Time	Jan. 1/22	\$57.00		
Minor Affiliate Mini Irrigated	Jan. 1/22	\$26.00		
Mid-Size Affiliate Minor Irrigated	Jan. 1/22	\$32.50		
Non Affiliate Premium	Jan. 1/22	Rate + 5%		
<b>Storybook Gardens</b>				
<b>Annual Pass:</b>				
One Individual Annual Pass	Jan. 1/22	\$34.51		
Annual Pass, Bulk Purchase Rate, 20-99	Jan. 1/22	\$30.09		
Annual Pass, Bulk Purchase Rate, 100+	Jan. 1/22	\$27.43		
Season Ride Pass	Jan. 1/22	\$30.09		
<b>Regular Admissions (Summer):</b>				
Adult	Jan. 1/22	\$8.75		
Child	Jan. 1/22	\$8.75		
Family	Jan. 1/22	\$31.00		
<b>Group / Corporate Admissions (Summer):</b>				
Adult	Jan. 1/22	\$7.00		
Child	Jan. 1/22	\$7.00		
<b>Special Event Rates (Summer):</b>				
2 for 1 Admission (all ages)	Jan. 1/22	\$5.00		
2 for 1 Admission (Family)	Jan. 1/22	\$20.00		
Special Event (all ages)	Jan. 1/22	\$2.00		
Special Program (all ages)	Jan. 1/22	\$17.00		
Twilight Rate (all ages)	Jan. 1/22	\$5.00		
<b>Regular Admissions (Winter):</b>				
Adult	Jan. 1/22	\$4.50		
Child	Jan. 1/22	\$3.50		
Family	Jan. 1/22	\$13.00		
Special Event #1	Jan. 1/22	\$10.00		
Special Event #2	Jan. 1/22	\$3.00		

### SCHEDULE 3 2022 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2022 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Program Revenue:</b>				
Birthday Parties - Package #1	Jan. 1/22	\$190.00		
Birthday Parties - Package #2	Jan. 1/22	\$230.00		
Celebration Saturday Package	Jan. 1/22	\$300.00		
Celebration Saturday Package or Birthday Parties (extra child - per)	Jan. 1/22	\$12.00		
Specialized Summer Day Camp	<b>Jan. 1/22</b>	<b>\$190.00</b>		
Preschool Mini-Camp	<b>Jan. 1/22</b>	<b>\$95.00</b>		
PD Day Camp	Jan. 1/22	\$55.00		
Educational Program Group	<b>Jan. 1/22</b>	<b>\$9.00</b>		
NOTE: Current members receive 10% discount on all program fees.				
<b>Miscellaneous Revenue:</b>				
Amusement Ride and Activity Tickets, each	Jan. 1/22	\$2.75		
Amusement Ride and Activity Tickets, 20	Jan. 1/22	\$35.00		
Amusement Ride individual day pass	Jan. 1/22	\$14.00		
Amusement Ride individual 1/2 day pass	Jan. 1/22	\$7.00		
Wagon rentals	Jan. 1/22	\$6.00		
Skate rental	Jan. 1/22	\$6.50		
Locker rental	Jan. 1/22	\$3.00		
Additional Program Staff, per hour	Jan. 1/22	\$18.00		
<b>Facility Equipment Rentals:</b>				
Storybook site rental, summer season, per hour	Jan. 1/22	\$362.00		
Storybook site rental, winter season	Jan. 1/22	\$212.50		
Rentals: picnic, chapel, pavilion	Jan. 1/22	\$40.00		
Vender Permit - 1-3 days (under 10 ft.)	Jan. 1/22	\$59.00		
Vender Permit - 1-3 days (over 10 ft.)	Jan. 1/22	\$117.50		
Ultimate Storybook Family Day Pass #1	Jan. 1/22	\$95.00		
Includes: admission, rides, lunch combo (4), beavertail and 10% gift store				
Ultimate Storybook Family Day Pass #2 (option with gift)	Jan. 1/22	\$110.00		
<b>Community Gardens</b>				
Plot Rental Fee	<b>Jan. 1/22</b>	<b>\$42.45</b>		
Rototilling Fee	Jan. 1/22	\$40.00		
<b>Recreation Administration</b>				
<b>Administration</b>				
Picnic Site Reservations (Full Day, NP)	<b>Jan. 1/22</b>	<b>\$59.95</b>		
Picnic Site Reservation (Full Day, P)	<b>Jan. 1/22</b>	<b>\$71.63</b>		
Picnic Site Reservation (Covered, Full Day, NP)	<b>Jan. 1/22</b>	<b>\$85.95</b>		
Picnic Site Reservation (Covered, Full Day, P)	<b>Jan. 1/22</b>	<b>\$100.27</b>		
Extra Fee (51-100 people)	Jan. 1/22	\$35.00		
Extra Fee (101-150 people)	Jan. 1/22	\$70.00		
Extra Fee (151+ people)	Jan. 1/22	\$105.00		
Commercial Fitness Activities in Parks (per hour)	<b>Jan. 1/22</b>	<b>\$27.50</b>		
Park Signage (in designated parks)	Jan. 1/22	\$35.00		
Commercial Activities in Parks ( <i>non fitness related, per hour</i> )	<b>Jan. 1/22</b>	<b>\$62.15</b>		
Community Events/Activities in Parks - Small (1-100, per event)	<b>Jan. 1/22</b>	<b>\$116.40</b>		
Community Events/Activities in Parks - Large (101-300, per event)	<b>Jan. 1/22</b>	<b>\$232.85</b>		
Private Events/Activities in Parks - Small (1-100, per event)	<b>Jan. 1/22</b>	<b>\$232.85</b>		
Private Events/Activities in Parks - Large (101-300, per event)	<b>Jan. 1/22</b>	<b>\$465.65</b>		
Commercial Skate Park Rental (per hour)	<b>Jan. 1/22</b>	<b>\$31.08</b>		

### SCHEDULE 3 2022 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2022 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>SERVICE GROUPING: PARKS &amp; URBAN FORESTRY</b>				
<b>Forestry Operations - Boulevard Tree Protection By-law CP.-22</b>				
Tree Removal, Restoration				
Tree Size (DBH) Diameter at Breast Height				
<10cm	Jan. 1/22	\$1,240.00		
11cm-20cm	Jan. 1/22	\$1,890.00		
21cm-30cm	Jan. 1/22	\$2,240.00		
31cm-40cm	Jan. 1/22	\$2,590.00		
41cm-50cm	Jan. 1/22	\$3,740.00		
51cm-60cm	Jan. 1/22	\$4,090.00		
61cm-70cm	Jan. 1/22	\$4,440.00		
71cm-80cm	Jan. 1/22	\$5,490.00		
81cm-90cm	Jan. 1/22	\$5,840.00		
91cm-100cm	Jan. 1/22	\$7,190.00		
101cm-120cm	Jan. 1/22	\$9,040.00		
121cm-130cm	Jan. 1/22	\$9,390.00		
131cm-140cm	Jan. 1/22	\$10,940.00		
141cm-150cm	Jan. 1/22	\$11,290.00		
151cm-160cm	Jan. 1/22	\$11,640.00		
161cm-170cm	Jan. 1/22	\$11,990.00		
171cm-180cm	Jan. 1/22	\$12,340.00		
181cm-190cm	Jan. 1/22	\$12,690.00		
>191cm	Jan. 1/22	\$13,040.00		
<b>Urban Forestry - Tree Protection By-law C.P.-1515-228</b>				
Injure or Destroy any Tree that the City Planner accepts is hazardous	Jan. 1/22	No fee		
Injure or Destroy any Tree where that Injury, or Destruction is required under any Court Order or an Order issued under in accordance with an Act or Regulation or other By-law	Jan. 1/22	No fee		
Remove any Tree that is fallen, falling, or dead or dying, from natural causes	Jan. 1/22	No fee		
Injure or Destroy one Distinctive Tree	Jan. 1/22	\$100/tree		
Injure or Destroy one to three living Trees within a Tree Protection Area				
- Less than 50cm diameter	Jan. 1/22	\$75/tree		
- More than 50cm diameter	Jan. 1/22	\$100/tree		
Injure or Destroy four or more living Trees within a Tree Protection Area				
- Less than 50cm diameter	Jan. 1/22	\$75/tree		
- More than 50cm diameter	Jan. 1/22	\$100/tree		
	Jan. 1/22	up to a maximum of \$1,000		
Developer - Subdivision Trees	Jan. 1/22	Cost plus 15%		

**SCHEDULE 3  
2022 FEES AND CHARGES  
PLANNING & DEVELOPMENT SERVICES**

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: BUILDING APPROVALS</b>		
<b><u>Building Approvals</u></b>		
Drainlayer Exam Fees	Jan. 1/22	\$100.00
Building Lawyers Letters	Jan. 1/22	\$90.00/\$120.00
Building Other Letters	Jan. 1/22	\$60.00/\$120.00
Zoning Compliance Letters	Jan. 1/22	\$100.00
Plumbing Information Requests	Jan. 1/22	\$95.00 for the first request/permit. Additional permits for the same address, \$15.00 each
Building Control SS & PLN (Subscriptions & Publications)	Jan. 1/22	Cost: Appendix A
<b>SERVICE GROUPING: DEVELOPMENT SERVICES</b>		
<b><u>Development Services</u></b>		
<b><u>Official Plan/Zoning Amendments</u></b>		
Official Plan Amendment <sup>+</sup>	Jan. 1/22	\$12,000.00
Zoning By-law Amendment <sup>+</sup>	Jan. 1/22	\$11,000.00
Combined OPA/ZBA <sup>+</sup>	Jan. 1/22	\$20,000.00
Temporary Use By-law <sup>+</sup>	Jan. 1/22	\$1,300.00
<b><u>Other Development Applications</u></b>		
Pre-Application Consultation Fee (refunded upon submission of an application) <sup>+</sup>	Jan. 1/22	\$250.00
Removal of Holding Provisions <sup>+</sup>	Jan. 1/22	\$1,000.00
Boulevard Parking Applications	Jan. 1/22	\$900.00
Telecommunications Tower Letters	Jan. 1/22	\$125.00
Non-sufficient Funds (NSF)	Jan. 1/22	\$45.00
Reports & White Prints	Jan. 1/22	Appendix B
<b>SERVICE GROUPING: DEVELOPMENT SERVICES</b>		
<b><u>Development Services</u></b>		
Municipal Service and Financing Agreements:		
Application Fee <sup>+</sup>	Jan. 1/22	\$2,000.00
Agreement Processing Fee <sup>+</sup>	Jan. 1/22	\$3,000.00
Pre-Application Consultation Fee <sup>+</sup> (refunded upon submission of an application)	Jan. 1/22	\$250.00
<b>Note:</b> Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		

**SCHEDULE 3**  
**2022 FEES AND CHARGES**  
**PLANNING & DEVELOPMENT SERVICES**

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<u>Site Plan</u>		
Residential 1-5 units <sup>+</sup>	Jan. 1/22	\$1,000.00
Residential over 5 units <sup>+</sup>	Jan. 1/22	\$1,000.00 plus \$50.00/unit
Non-Residential Development <sup>+</sup> (Applicable to all non-residential site plans)	Jan. 1/22	\$1,000.00 plus variable fee of (total Gross Floor Area sqm - 1000 sqm x \$1.00)
Amendment to existing Site Plan with no building or Addition or no new building <sup>+</sup>	Jan. 1/22	\$750.00
Plus for Fire Route/Amendment to Fire Route <sup>+</sup>	Jan. 1/22	\$750.00
Removal of Holding Provision <sup>+</sup>	Jan. 1/22	\$1,000.00
Extension of Temporary Use By-law <sup>+</sup>	Jan. 1/22	\$1,300.00
Part Lot Control Exemption <sup>+</sup>	Jan. 1/22	\$200.00
Municipal Street Renumbering <sup>+</sup>	Jan. 1/22	\$500.00
Compliance Re-inspections (Subdivision, Condominium and Site Plan) <sup>+</sup> (applies after second inspection)	Jan. 1/22	\$250.00
Development Services Lawyers Letters	Jan. 1/22	\$90.00/\$120.00
Official Plan Amendment <sup>+</sup>	Jan. 1/22	\$12,000.00
Zoning By-law Amendment <sup>+</sup>	Jan. 1/22	\$11,000.00
Combined Official Plan/Zoning By-law Amendments <sup>+</sup>	Jan. 1/22	\$20,000.00
Commemorative Street Application Fee <sup>+</sup>	Jan. 1/22	\$500.00
Street Renaming <sup>+</sup>	Jan. 1/22	\$500.00 plus costs of signage, installation, advertising and \$200.00 /house
<b>Note:</b>		
1) 3 Lodging house units is the equivalent of 1 dwelling unit		
2) All numbers that exceed a whole number shall be taken to the next highest whole number		
3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		



### SCHEDULE 3 2022 FEES AND CHARGES PLANNING & DEVELOPMENT SERVICES

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b>Subdivisions:</b> Application Fee <sup>+</sup>	Jan. 1/22	\$15,000.00 plus variable fees of \$150.00 per single family lot*, plus \$300.00 per block for multiple family, residential, commercial, industrial, institutional or park blocks**
* applicant is required to provide a reasonable estimate of the lot yield based on single detached residential zone requested if the plan is a "block" plan (single detached lotting not shown) ** there is no fee for road widening or reserve blocks		
Revisions <sup>+</sup> Draft Approval Extension <sup>+</sup> -Extensions up to 6 months <sup>+</sup> -Extensions longer than 6 months <sup>+</sup>	Jan. 1/22 Jan. 1/22 Jan. 1/22	\$1,000.00 \$1,000.00 \$1,000.00 plus variable fee of \$50.00 per single family lot*, plus \$100.00 per block for multiple family, residential, commercial, industrial, institutional or park blocks** (excludes lots/blocks that have already been registered)
Note: + means indexed each year		
* applicant is required to provide a reasonable estimate of the lot yield based on single detached residential zone ** there is no fee for road widening or reserve blocks		
Subdivision Agreement Registration Part Lot Control <sup>+</sup> Minor Variance/Committee of Adjustment <sup>+</sup> Deeming By-law <sup>+</sup>	Jan. 1/22 Jan. 1/22 Jan. 1/22 Jan. 1/22	\$70.00 \$200.00 \$400.00 - \$1,200.00 \$1,000
<b>Consents:</b> Lot Creation <sup>+</sup>	Jan. 1/22	\$1,500.00 for first lot to be created & \$150.00 for each additional lot
Other Consents <sup>+</sup> Certification of Deed	Jan. 1/22 Jan. 1/22	\$1,000.00 \$100.00 for first certificate & \$200.00 for each additional certificate
<b>Note:</b> 1) 3 Lodging house units is the equivalent of 1 dwelling unit 2) All numbers that exceed a whole number shall be taken to the next 3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges		

**SCHEDULE 3  
2022 FEES AND CHARGES  
PLANNING & DEVELOPMENT SERVICES**

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b>Condominium-Amalgamated</b>		
Application Fee <sup>+</sup>	Jan. 1/22	\$1,800.00
Revision to Application Draft Approval <sup>+</sup>	Jan. 1/22	\$200.00
Draft Approval Extension Fee <sup>+</sup>	Jan. 1/22	\$100.00
<b>Condominium-Standard, Phased, Common Element, Leasehold</b>		
Application Fee <sup>+</sup>	Jan. 1/22	\$4,500.00
Revisions to Application or Draft Approval <sup>+</sup>	Jan. 1/22	\$200.00
Draft Approval Extension Fee <sup>+</sup>	Jan. 1/22	\$100.00
<b>Condominium-Vacant Land</b>		
Application Fee <sup>+</sup>	Jan. 1/22	\$7,500.00 plus \$150.00/unit
Revisions to Application or Draft Approval <sup>+</sup>	Jan. 1/22	\$1,000.00
Draft Approval Extension <sup>+</sup>	Jan. 1/22	\$500.00
<b>Subdivisions:</b>		
Letters/Statements Required by Condominium Act	Jan. 1/22	\$30.00
<b>Engineering Review:</b>		
M.O.E. Certificate of Approval	Jan. 1/22	Range of Fixed Fees
Water Permit Fees	Jan. 1/22	\$1,200.00/ \$2,400.00
Drawing Review	Jan. 1/22	\$60.00/lot or block /submission
<b>ONTARIO FEED IN TARIFF APPLICATIONS</b>		
Micro FIT (renewable electricity generation projects of 10 kW or less)	Jan. 1/22	\$60.00
FIT - Category 1 (All rooftop solar panel installations anywhere)	Jan. 1/22	\$30.00
FIT - Category 2 (All ground mounted solar panel installations at specific locations with little impact on adjacent properties)	Jan. 1/22	\$300.00
FIT - Category 3 (Wind turbines, biomass and biogas installations at specific locations )	Jan. 1/22	\$1,000.00
<b>Note:</b>		
1) 3 Lodging house units is the equivalent of 1 dwelling unit		
2) All numbers that exceed a whole number shall be taken to the next highest whole number		
3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		

**2022 FEES AND CHARGES  
PLANNING & DEVELOPMENT SERVICES**

**Appendix A**

**Fee Detail Information**

**Building Approvals SS & PLN (Subscriptions and Publications)**

Service/Activity	2022 Proposed Fee
Weekly Report	\$7.00 or \$275.00 per year
Monthly Report	\$50.00 per year
Information Request	\$95.00 for the first request/
	permit. Additional permits
Plan Reproductions	\$8.00/ \$4.00 /\$1.00 first
Complete Backflow Prevention Tester Kit	\$35.00
Testing & Inspection Report Forms	\$10.00
Regular Tester Tags and Wires	\$12.50
Plastic Tester Tags and Wires	\$16.00 & \$38.00
NSF Cheques	\$45.00
Xerox Copies	\$0.20 per page

## 2022 FEES AND CHARGES PLANNING & DEVELOPMENT SERVICES

### Appendix B

#### Fee Detail Information

#### Planning Services - Sale of Miscellaneous Reports

Service/Activity	2022 Proposed Fee
Photocopies / Prints - 8.5" X 11" or 8.5 X 14"	\$0.20 per page, minimum charge \$1.00, after 25 pages \$0.10 per page
Photocopies / Prints - 11" X 17"	\$0.50 per page, minimum charge \$2.00, after 10 pages \$0.25 per page
Registered Plans	\$10.00
Registered Plans Index	\$20.00
Condominium Plans	\$20.00 per sheet
Condominium Map Index	\$10.00
Condominium List	\$0.20 per page
Subdivision Activity Map	\$10.00
Vacant Land Inventory	\$18.00
<b>City Maps</b>	
3' X 4' (1 piece map)	\$10.00
City Map 4' X 6' (2 piece map)	\$20.00
Custom Mapping and GIS Requests	Charged on a time and material basis with a minimum charge of \$35.00. Time at \$30.00 per hour, plus paper @ \$0.20 per linear foot. No charge for internal City Projects
<b>Scanning Aerial Photos</b>	
8.5" X 11" or 8.5" X 14" b/w print only (for one as is copy)	\$2.00
8.5" X 11" or 8.5" X 14" b/w print only (with custom scaling/sizing)	\$5.00
Each additional copy of same	\$2.00
<b>Official Plan</b>	
The London Plan –available from City Planning office and City Clerk's Department	\$40.00 (includes HST)
Official Plan Schedules	\$10.00 each map
<b>Zoning</b>	
Zoning By-law (Z-1) (July 1999) Cerlox version, Mapbook and Textbook - available from City Clerk's Department only	\$75.00

### SCHEDULE 3 2022 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: ANIMAL SERVICES</b>		
<b>Low Income Subsidized Spay/Neuter &amp; Approved Fostering Organization Program Fees</b>		
<b>Dog:</b>		
Spay/Cryptorchid	Jan. 1/22	\$25.00
Neuter	Jan. 1/22	\$25.00
Brief exam with Spay/Neuter	Jan. 1/22	\$10.00
Microchipping	Jan. 1/22	\$15.00
Routine vaccines with spay/neuter	Jan. 1/22	\$5.00 each
De-wormer at time of spay/neuter (including flea treatment)	Jan. 1/22	\$20.00
De-wormer at time of spay/neuter	Jan. 1/22	\$10.00
Flea Treatment (one time with spay/neuter)	Jan. 1/22	\$10.00
Flea: Take home treatments with spay/neuter - 2 applications	Jan. 1/22	\$20.00
Cephalexin (antibiotic)	Jan. 1/22	\$15.00
Surolan ear medication (antibiotic)	Jan. 1/22	\$15.00
Wound repair (clip/clean/debride/suture)	Jan. 1/22	\$15.00
Polyp removal (sedate/remove oral, nasal, or ear)	Jan. 1/22	\$20.00
Entropion (correction of curled eyelid)	Jan. 1/22	\$25.00
Enucleation (removal of eyeball)	Jan. 1/22	\$25.00
Amputation (removal of hind leg mid femoral, or front leg 4-quarter)	Jan. 1/22	\$100.00
<b>Cat:</b>		
Spay/Cryptorchid	Jan. 1/22	\$20.00
Neuter	Jan. 1/22	\$20.00
Brief exam with Spay/Neuter	Jan. 1/22	\$10.00
Microchipping	Jan. 1/22	\$15.00
Routine vaccines with spay/neuter	Jan. 1/22	\$5.00 each
De-wormer at time of spay/neuter	Jan. 1/22	\$10.00
Flea Treatment (one time with spay/neuter)	Jan. 1/22	\$5.00
Flea: Take home treatments with spay/neuter - 2 applications	Jan. 1/22	\$10.00
Flea: Take home treatments with spay/neuter - 7 applications of Revolution	Jan. 1/22	\$20.00
Plum for multi-cat households		
Flea Treatment: Capstar 6 tablets	Jan. 1/22	\$20.00
Flea Treatment: Capstar 60 tablets	Jan. 1/22	\$155.00
3-Biotic eye ointment	Jan. 1/22	\$10.00
Azithromycin (antibiotic)	Jan. 1/22	\$10.00
Convenia Injection (antibiotic)	Jan. 1/22	\$15.00
Feluk/FIV blood test	Jan. 1/22	\$35.00
Feluk/FIV blood test x 15	Jan. 1/22	\$425.00
Wound repair (clip/clean/debride/suture)	Jan. 1/22	\$15.00
Polyp removal (sedate/remove oral, nasal, or ear)	Jan. 1/22	\$20.00
Entropion (correction of curled eyelid)	Jan. 1/22	\$25.00
Enucleation (removal of eyeball)	Jan. 1/22	\$25.00
Amputation (removal of hind leg mid femoral, or front leg 4-quarter)	Jan. 1/22	\$100.00
<b>Other:</b>		
Medical procedures/treatments provided to any animal attended to by Animal Services, found injured or in distress, where the owner cannot be contacted and the animal requires immediate basic medical care. This includes services provided by London Regional Veterinary Emergency & Referral Hospital	Jan. 1/22	As per invoice

### SCHEDULE 3 2022 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: BY-LAW ENFORCEMENT &amp; PROPERTY STANDARDS</b>		
<b><u>By-law Enforcement &amp; Property Standards</u></b>		
<b>Business Licencing:</b>		
Licence Renewal Late Fee	Jan. 1/22	\$75.00
<b>Rental Residential Licencing:</b>		
New Application	Jan. 1/22	\$165.00
Renewal Application	Jan. 1/22	\$55.00
Appeal Fee	Jan. 1/22	\$100.00
Corporate Search	Jan. 1/22	\$40.00
Taxi Licensing Letter	Jan. 1/22	\$30.00
Swimming Pool Fence Inspection/Letter	Jan. 1/22	\$225.00
Municipal Law Inspection Fee	Jan. 1/22	\$125.00/hour
Property Standards Inspection Fee	Jan. 1/22	\$125.00/hour
Property Standards Order-Registration on Title	Jan. 1/22	\$125.00
Property Standards Order - De-registration from Title	Jan. 1/22	\$125.00
Annual Sign Fees (Signs & Canopy Sch A-By-law S-3775-94)	Jan. 1/22	\$150.00
Untidy Lot Fee (By-Law Yard & Lot Maintenance By-law PW-9)	Jan. 1/22	Cost & admin fee of 15%, \$110.00 minimum
Road Allowance Permits	Jan. 1/22	\$18.69
<b><u>Public Property Compliance</u></b>		
<b>Street Permits:</b>		
Work Approval Permit (Occupancy) - where the work does not involve excavation, traffic control plan review or disruptions within the travelled portion of the road allowance	Jan. 1/22	\$300.00 plus applicable monthly inspection fee(s) - Per Permit
Work Approval Permit (Occupancy) - where the work does not involve excavation and traffic control plan review is required	Jan. 1/22	\$400.00 plus applicable monthly inspection fee(s) - Per Permit
Work Approval Permit (Occupancy) - moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six month period.	Jan. 1/22	\$300.00 - Per Permit
Work Approval Permit (Occupancy) - moving or construction bin within travelled portion of local road allowance classification	Jan. 1/22	\$50.00 per day - Per Permit
Monthly inspection - additional fee(s) - applies if Work Approval Permit (Occupancy) exceeds thirty (30) days. Exemption: tower cranes	Jan. 1/22	\$75.00 - Per Inspection
Work Approval Permit (Construction) - where the work involves excavation within the soft surface boulevard within the road allowance only and does not require traffic control plan review	Jan. 1/22	\$375.00 plus applicable weekly inspection fee(s)- Per Permit
Work Approval Permit (Construction) - where the work involves excavation within the road allowance and requires traffic control plan review	Jan. 1/22	\$475.00 plus applicable weekly inspection fee(s) - Per Permit
Weekly inspection - additional fee(s) - applies if Work Approval Permit (Construction) exceeds three (3) days	Jan. 1/22	\$75.00 - Per Inspection
Work Approval Permit Renewal (Occupancy/Construction)	Jan. 1/22	\$150.00 plus additional applicable weekly/monthly inspection fee(s) - Per Renewal
License to Occupy Street - applies if Work Approval Permit (Occupancy/Construction) exceeds more than 30 days. Exemption: Moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six month period.	Jan. 1/22	\$29.06/sq. m inside downtown core, \$16.15/sq. m outside downtown core, \$8.07/sq. m for a Charitable Organization. - Per Permit
Vending Boxes	Jan. 1/22	\$27.50 Annual, \$22.00/box

## SCHEDULE 3 2022 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b>Winter Maintenance:</b>		
Sidewalk Snow Clearing-Core Area	Jan. 1/22	\$80.00
Icicle Removal	Jan. 1/22	\$155.00 plus 15% admin. fee
<b>SERVICE GROUPING: FIRE SERVICES</b>		
<b>Fire Fighting</b>		
i) Highway/Local Vehicle Incidents (non-residents):		
First Hour (Per vehicle)	Jan. 1/22	Authorized MTO Rate - currently \$477
Additional 1/2 hour or part thereof (Per vehicle)	Jan. 1/22	Authorized MTO Rate - currently \$238.50
Flat fee for responding where services not required	Jan. 1/22	Authorized MTO Rate - currently \$477
ii) <u>Special Team</u> Incidents (per hour) one hour minimum (Hazmat, Tech Rescue, Water/Ice Rescue)	Jan. 1/22	\$700.00  plus consumables & personnel call-in coverage if required
iii) Open Burn Inspection	Jan. 1/22	\$225.00
iv) Extraordinary Costs	Jan. 1/22	Cost Recovery
Costs in addition to costs ordinarily incurred to eliminate an emergency or risk, preserve property or evidence, or to investigate, including but not limited to: renting equipment, hiring contractors, hiring professional services, using consumable materials, replacing damaged equipment or purchasing materials fixing of damaged equipment or vehicles as a result of response		
<b>Training</b>		
Recruit application	Jan. 1/22	\$100.00

### SCHEDULE 3 2022 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b><u>Fire Prevention &amp; Education</u></b>		
<b>Fire Prevention</b>		
i) Fire Inspections/Licencing:		
File Search Letter	Jan. 1/22	\$34.00
Information Inspection/Report/Letter		
Up to 10,000 square feet	Jan. 1/22	\$171.00
Every 10,000 square feet thereafter	Jan. 1/22	\$84.00
Response report	Jan. 1/22	\$36.00
Fire Investigation Report	Jan. 1/22	\$160.00
Re-inspection for Non-compliance	<b>Jan. 1/22</b>	<b>\$103.00</b>
Display Fire Works inspection / permit	Jan. 1/22	\$269.00
<b>Exemptions:</b>		
<b>a) Victoria Day fireworks display by the Fanshawe Optimist;</b>		
<b>b) Canada Day fireworks displays by the East London and River East London Optimist Clubs, Byron Optimists, City of London - Celebrate London Committee, and the Community Council of White Oaks;</b>		
<b>c) Lambeth Harvestfest fireworks display by the Lambeth Harvestfest Committee; and</b>		
<b>d) New Year's Eve fireworks display held by the City of London in Victoria Park.</b>		
Pyrotechnic inspection / permit	Jan. 1/22	\$246.00
Open Air Burn Permit (Part 4)	Jan. 1/22	\$70.00
False Alarms		
Non notified false alarm	Jan. 1/22	\$700.00
3rd or more to the same building in 30 days (each)	Jan. 1/22	\$700.00
6th or more to the same building in any calendar year (each)	Jan. 1/22	\$700.00
ii) Training and Lectures	Jan. 1/22	\$100.00
iii) Fire Safety Course (Public Education)	Jan. 1/22	\$100.00

Note: In 2010, new inspection fees were introduced for by-law re-inspections where written Orders of Violation were issued and no action was taken to achieve compliance (Municipal Law Inspection fee). In addition, fees for Marijuana Grow Operation inspections were introduced at the initial inspection stage and compliance stage (Property Standards Inspection fee). These two new fees in addition to the long-standing property standards re-inspection fee are all billed to property owners. If fees are not paid, the amount is added to the property tax roll.



### SCHEDULE 3 2022 FEES AND CHARGES SOCIAL & HEALTH SERVICES

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: LONG TERM CARE</b>		
<b><u>Adult Day Programs</u></b>		
<b>Community Seniors Programs</b>		
<b>Day Programs:</b>		
Client Fees per day	Jan. 1/22	Set by SW LHIN
Baths	Jan. 1/22	\$45.00
Foot Care	Jan. 1/22	\$22.00
<b><u>Long Term Care-Dearness Home</u></b>		
<b>Sundry:</b>		
Staff Escort to Medical Clinics up to 3 hours	Jan. 1/22	\$106.00
After 3 hours (per hour for a nursing escort)	Jan. 1/22	\$35.00
Set up and cleaning fee for room rental	Jan. 1/22	\$35.00
Hair Salon Rental Fees per month	Jan. 1/22	\$350.00
<b>Resident Revenue:</b>		
Short Stay	Charge for resident accommodation shall be the maximum amount provided for in the Long Term Care Homes Act and regulation. The rates are set annually on July 1st by the Ministry of Health and Long Term Care.	
Basic Ward Nursing Care		
Semi Private Nursing Care		
Private Nursing Care		

### SCHEDULE 3 2022 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2022 PROPOSED	
		Effective Date	Fee
<b>SERVICE GROUPING: PARKING</b>			
<b>Parking</b>			
<b>Parking Control</b>			
i) Private MLEO Training & Appointment		Jan. 1/22	\$250.00
ii) Administrative Fee Bulk Lot Passes		Jan. 1/22	\$25.00
<b>Parking Meters</b>			
i) Parking Meter Fees			
Outlying 1 hour	Hour	<b>Jan. 1/22</b>	<b>\$2.50</b>
Outlying 2 hour	Hour	<b>Jan. 1/22</b>	<b>\$2.50</b>
Outlying 4 hour	Hour	<b>Jan. 1/22</b>	<b>\$2.50</b>
10 Hour Metered Zone	Hour	<b>Jan. 1/22</b>	<b>\$2.50</b>
	Maximum	Jan. 1/22	\$5.00
	Monthly	Jan. 1/22	\$45.00
East end meters	Hour	Jan. 1/22	\$1.25
Downtown 1 hour	Hour	<b>Jan. 1/22</b>	<b>\$2.50</b>
Parking Meter Bagging (per parking stall)/Parking Admin Fee	Admin +	Jan. 1/22	
	Day	Jan. 1/22	\$11.00
Residential Parking Pass Program : First Residential Parking Pass is \$60.00 (except no charge for the "King's University College area" and the "Trowbridge Avenue, Mary Avenue and Pinewood Drive area") / Second Residential Parking Pass is \$60.00 / Residential Parking Pass at midpoint of program year is reduced by 50% / Replacement Residential Parking Pass is \$120.00.			
Online transaction fee		Jan. 1/22	\$1.50
<b>Parking Lots - Municipally Operated</b>			
Lot # 3 North - 743 Richmond Street	Hour	Jan. 1/22	\$2.50
Lot # 6 - Kent Street, North Side of Kent Street between Richmond & Talbot Streets	Hour	Jan. 1/22	\$2.50
	Day	Jan. 1/22	\$10.00
	Evening	Jan. 1/22	\$6.00
Lot #9 78 Riverside Dr. Kiwanis Senior Centre	Hour	Jan. 1/22	\$2.50
	Day	Jan. 1/22	\$5.00
	Evening	Jan. 1/22	\$4.00
Lot #10 - Mill Street/John Street/St.George	Hour	Jan. 1/22	\$2.50
	Day	Jan. 1/22	\$10.00
	Evening	Jan. 1/22	\$8.00
	Monthly	Jan. 1/22	\$100.00
Lot # 12 - 199 Ridout Street N., PUC Parking Lot North Side of Horton Street between Thames & Ridout Streets	Hour	Jan. 1/22	\$2.50
	Day	Jan. 1/22	\$6.00
	Evening	Jan. 1/22	\$5.00
	Monthly	Jan. 1/22	\$80.00
Lot #13 - 189 King Street	Hour	Jan. 1/22	\$2.50
	Day	Jan. 1/22	\$10.00
	Evening	Jan. 1/22	\$8.00
	Monthly	Jan. 1/22	\$120.00
Lot # 14 - Via Train Station, South Side of York Street between Richmond & Clarence Streets	Hour	Jan. 1/22	\$2.00
Lot # 15 - London Convention Centre, South Side of King Street between Wellington & Waterloo Street	Hour	Jan. 1/22	\$2.00
	Day	Jan. 1/22	\$8.00
	Day (buses only)	Jan. 1/22	\$75.00
	Evening	Jan. 1/22	\$6.00
	Monthly	Jan. 1/22	\$113.00
Lot # 16 - 205 Oxford St (Rear), West of Richmond Street between Oxford & Piccadilly Street	Hour	Jan. 1/22	\$2.50
	Day	Jan. 1/22	\$8.00
	Evening	Jan. 1/22	\$6.00
	Monthly	Jan. 1/22	\$60.00

### SCHEDULE 3 2022 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2022 PROPOSED	
		Effective Date	Fee
Lot # 19 - Museum London	Hour	Jan. 1/22	\$2.50
	Evening	Jan. 1/22	\$6.00
Lot # 20 - 155 Kent Street	Hour	Jan. 1/22	\$2.50
Lot # 21 - 558 Talbot Street	Hour	Jan. 1/22	\$2.50
	Day	Jan. 1/22	\$10.00
	Evening	Jan. 1/22	\$8.00
	Night	Jan. 1/22	\$15.00
	Monthly	Jan. 1/22	\$100.00
Lot # 22 - 695 Richmond Street	Hour	Jan. 1/22	\$2.50
	12 hour maximum	Jan. 1/22	\$10.00
	24 hour maximum	Jan. 1/22	\$15.00
	Monthly	Jan. 1/22	\$80.00
<b><u>Parking Lots Municipally Owned</u></b>			
Lot # 1 - East London, North of Dundas Street between English & Elizabeth Street	Hour	Jan. 1/22	\$1.00
	Day	Jan. 1/22	\$4.50
	Evening	Jan. 1/22	\$2.50
	Monthly	Jan. 1/22	\$50.00
	Bulk Day>5	Jan. 1/22	\$3.00
	Bulk Evening>5	Jan. 1/22	\$1.50
Lot # 2 - East London, North of Dundas Street between Elizabeth & Adelaide Street	Hour	Jan. 1/22	\$1.00
	Day	Jan. 1/22	\$4.50
	Evening	Jan. 1/22	\$2.50
	Monthly	Jan. 1/22	\$50.00
	Bulk Day>5	Jan. 1/22	\$3.00
	Bulk Evening>5	Jan. 1/22	\$1.50
Lot # 3 East - East of Richmond Street between Oxford & Piccadilly Street	Hour	Jan. 1/22	\$2.50
	Day	Jan. 1/22	\$8.00
	Evening	Jan. 1/22	\$6.00
	Monthly	Jan. 1/22	\$60.00
	Hour	Jan. 1/22	\$2.50
Lot # 3 West - Richmond Village West of Richmond Street between Oxford & Piccadilly Street	Day	Jan. 1/22	\$8.00
	Evening	Jan. 1/22	\$6.00
	Monthly	Jan. 1/22	\$60.00
	Hour	Jan. 1/22	\$1.00
Lot # 4 - Marshall Street, South of Dundas Street between Lyle & Adelaide Streets	Day	Jan. 1/22	\$4.50
	Evening	Jan. 1/22	\$2.50
	Monthly	Jan. 1/22	\$50.00
	Hour	Jan. 1/22	\$2.00
Lot # 5 - Queens Ave, North Side of Queens Ave between Clarence & Richmond Streets	Day	Jan. 1/22	\$10.00
	Evening	Jan. 1/22	\$8.00
	Monthly unreserved	Jan. 1/22	\$130.00
	Monthly reserved	Jan. 1/22	\$310.00
	Hour	Jan. 1/22	\$2.00
Lot # 7 - 824 Dundas, Provincial Offences Court between Rectory & Ontario Streets	Day	Jan. 1/22	\$5.00
	Monthly	Jan. 1/22	\$50.00

### SCHEDULE 3 2022 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2022 PROPOSED	
		Effective Date	Fee
Lot # 8 - Budweiser Gardens, North Side of King Street between Ridout & Talbot Streets	Hour	Jan. 1/22	\$2.50
	Day	Jan. 1/22	\$8.00
	Evening	Jan. 1/22	\$6.00
	Monthly	Jan. 1/22	\$110.00
Lot # 11 - Thames Street Park, North Side of King Street between Thames & Ridout Streets	Hour	Jan. 1/22	\$2.50
	Day	Jan. 1/22	\$6.00
	Evening	Jan. 1/22	\$5.00
Lot # 17 - Peace Gardens, West Side of Thames Street (York & King Streets.) (Enforced Mon-Fri)	Hour	Jan. 1/22	\$2.50
	Day	Jan. 1/22	\$6.00
	Evening	Jan. 1/22	\$5.00
Park and Ride		Jan. 1/22	\$60.00
<b>SERVICE GROUPING: ROADWAYS</b>			
<b>Roadway Maintenance</b>			
Sidewalk Cut	Admin Fee	Jan. 1/22	\$50.00
	/sq. meter	Jan. 1/22	\$100.00
Curb Cut	Meter	Jan. 1/22	\$150.00
Curb Removal	Meter	Jan. 1/22	\$25.00
Asphalt Cut Restoration	Square meter	Jan. 1/22	\$21.00 (vertical 25m)
Pavement Degradation (Contractor/utilities)	Pavement Quality Index (PQI) & \$/square meter	Jan. 1/22	Good (80-100 PQI)-\$35.00 Adequate (60-80 PQI)-\$28.00 Fair (30-60 PQI)-\$21.00 Poor (1-30 PQI)-\$14.00
<b>Winter Maintenance</b>			
Winter Maintenance -Unassumed Subdivisions		Jan. 1/22	Charge Actual Cost
		Jan. 1/22	Winter Season plus 15% + Admin. Fee
<b>Traffic Control &amp; Lighting</b>			
Flashers Barricades	Day	Jan. 1/22	\$3.25
Traffic Control Signs	Day	Jan. 1/22	\$4.00
Traffic Cones	Day	Jan. 1/22	\$1.50
Traffic Signal Timing Information		Jan. 1/22	\$135.00

**SCHEDULE 3**  
**2022 FEES AND CHARGES**  
**CORPORATE, OPERATIONAL & COUNCIL SERVICES**

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: CORPORATE SERVICES</b>		
<b><u>Facilities</u></b>		
Property Rentals	Jan. 1/22	Agreement
<b><u>Human Resources</u></b>		
Room Rentals	Jan. 1/22	Agreement
<b><u>Purchasing</u></b>		
Bidding Documents - on-line purchases	<b>Jan. 1/22</b>	<b>\$40.00</b>
<b><u>Realty Services</u></b>		
Property Rentals	Jan. 1/22	Contracts
Residential Revenue	Jan. 1/22	Contracts
Vacant Land Revenue	Jan. 1/22	Contracts
Agricultural Land Revenue	Jan. 1/22	Contracts
Skate Sharpening Property Revenue	Jan. 1/22	Contracts
Underground Encroachment Revenue	Jan. 1/22	Contracts
Sidewalk Cafes	Jan. 1/22	Contracts
Outdoor Advertisements	Jan. 1/22	Contracts
Woodhull - Internments	Jan. 1/22	\$550.00
Woodhull - Sale of Plot <sup>(1)</sup>	Jan. 1/22	\$650.00
Air/Land Rights Rental	Jan. 1/22	Contracts
Note (1): The price of a plot in the Woodhull Cemetery is \$650; however \$350 is placed into a perpetual care fund for the Cemetery with \$300 credited to the Realty Services account.		
<b><u>Risk Management</u></b>		
Admin fee - claims recovery	Jan. 1/22	1% of claim amount, \$50.00 minimum
Admin fee - event insurance premium	Jan. 1/22	\$5.00 - premium less than \$100.00, \$10.00 - premium more than \$100.00
<b><u>Technology Services</u></b>		
Printing Charges	Jan. 1/22	Actual Costs
<b>SERVICE GROUPING: CORPORATE PLANNING &amp; ADMINISTRATION</b>		
<b><u>Information &amp; Archive Management</u></b>		
Sale Misc. Documents:		
i) Photocopies	Jan. 1/22	\$0.20
Records Research Request (per 15 minutes of research time)	Jan. 1/22	\$7.50

**SCHEDULE 3**  
**2022 FEES AND CHARGES**  
**CORPORATE, OPERATIONAL & COUNCIL SERVICES**

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: COUNCIL SERVICES</b>		
<b><u>Municipal Election</u></b>		
<b>Sale Misc. Documents (details below)</b>		
Photocopies	Jan. 1/22	\$0.20/page
Ward & Poll Maps	Jan. 1/22	\$5.00/ward
City Map	Jan. 1/22	\$10.00
Election Results	Jan. 1/22	\$20.00
Street Index	Jan. 1/22	\$20.00
<b>Additional Copies of Voter's List</b>		
Per Ward	Jan. 1/22	\$25.00
All Wards	Jan. 1/22	\$350.00
<b>SERVICE GROUPING: PUBLIC SUPPORT SERVICES</b>		
<b><u>Taxation</u></b>		
<b>Revenue Division:</b>		
Tax Certificates	Jan. 1/22	\$57.00
Tax Account Ownership Changes	Jan. 1/22	\$37.00
New Tax Account or Roll Number	Jan. 1/22	\$67.00
Notice of Past Due Property Taxes (greater than \$200)	Jan. 1/22	\$8.00
Property Title Searches Prior to Registration of Tax Arrears Certificates	Jan. 1/22	\$111.00
<b>Miscellaneous Revenue Fees:</b>		
Mortgagee Tax Confirmations	Jan. 1/22	\$26.00
Duplicate Tax Bill	Jan. 1/22	\$26.00
Receipt - Income Tax Account Statements	Jan. 1/22	\$35.00
<b>Account Statements:</b>		
Tax Statement without Transactions	Jan. 1/22	\$26.00
Tax Statement with Transactions	Jan. 1/22	\$35.00
Tax Account Analysis (per hour)	Jan. 1/22	\$73.00
Returned Cheques PAP, EFT, PAD (NSF) - Taxation	Jan. 1/22	\$45.00
Cost Recoveries on Tax Registrations	Jan. 1/22	Actual Costs
Addition to Tax Roll Fee	Jan. 1/22	\$25.00
Addition to Tax Roll Fee (POA Fines)	Jan. 1/22	\$25.00

**SCHEDULE 3**  
**2022 FEES AND CHARGES**  
**CORPORATE, OPERATIONAL & COUNCIL SERVICES**

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b>Licensing &amp; Certificates</b>		
Non- Residential Boulevard Application Fee	Jan. 1/22	\$150.00
Non-Residential Boulevard Parking Rentals (square feet)		
i) Non Profit or Charity	Jan. 1/22	\$0.87
ii) Commercial Site	Jan. 1/22	\$1.73
iii) Commercial Site Downtown	Jan. 1/22	\$4.80
<b>Oaths</b>		
i) Commissioner of Oaths	Jan. 1/22	\$30.00
ii) Statutory Declaration	Jan. 1/22	\$45.00
<b>Street Closing:</b>		
- Appraisal Fee	Jan. 1/22	\$260.00
- Application Fee	Jan. 1/22	\$165.00
- Advertising	Jan. 1/22	\$1,182.00
Nevada Licences	Jan. 1/22	3% prize value
Raffle Licences	Jan. 1/22	3% prize value
Bingo Licences	Jan. 1/22	\$90.00
Marriage Licences	Jan. 1/22	\$140.00
Civil Ceremony	Jan. 1/22	\$275.00
Ceremony Witness Fee	Jan. 1/22	\$25.00
Foreign Pension Certificates	Jan. 1/22	\$30.00
Municipal Information Form (formerly listed as LLBO Approval)	Jan. 1/22	\$25.00
Municipal Significance Designation Letter/ Temporary Extension of Liquor Licence Approval	Jan. 1/22	\$50.00
<b>Vital Statistics:</b>		
i) Death Registration	Jan. 1/22	\$40.00
ii) Notice of Out of Town Death	Jan. 1/22	\$35.00
<b>Sundry Receipts</b>		
i) Hearing Fee	Jan. 1/22	\$150.00
ii) Municipal Approval - Lottery Licences	Jan. 1/22	\$50.00
iii) Committee Room Rentals	Jan. 1/22	\$150.00
iv) Street Encroachment Agreements - with a PIN submission	Jan. 1/22	\$250.00
v) Street Encroachment Agreements - without a PIN submission (applicable to residential properties only)	Jan. 1/22	\$300.00
vi) Street Encroachment Agreements - annual rental charge	Jan. 1/22	\$10.00 per square metre

### SCHEDULE 3 2022 FEES AND CHARGES FINANCIAL MANAGEMENT

Service/Activity	2022 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: FINANCIAL MANAGEMENT</b>		
<b>Finance</b>		
Addition to Tax Roll Fee	Jan. 1/22	\$25.00
Addition to Tax Roll Fee - POA Fines	Jan. 1/22	\$25.00
Statement Summary of Outstanding Invoices - Accounts Receivable (A/R)	Jan. 1/22	\$27.00
Returned Items such as Cheques, PAP, EFT, PAD, Credit card, (i.e. NSF):	Jan. 1/22	
- Financial Services (Corporate wide application except as below:)	Jan. 1/22	\$45.00
- POA Fines Only	Jan. 1/22	\$35.00
- Admin Fees POA Fines Only	Jan. 1/22	\$10.00
Retrieval of Cashed A/P Cheques	Jan. 1/22	\$26.00
Provincial Offenses Act Collection Agency Fee Recovery	Jan. 1/22	Actual Percentage
Miscellaneous Accounts Receivable Collection Agency Fee Recovery	Jan. 1/22	Actual Percentage
Lawyers Responses	Jan. 1/22	\$60.00
<b>Corporate Financing</b>		
Property Rentals	Jan. 1/22	Contract



## SCHEDULE 4 2023 FEES AND CHARGES CULTURE SERVICES

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b><u>SERVICE GROUPING: CENTENNIAL HALL</u></b>		
i) Hall Rentals		
(a) Auditorium		
Theatre Style (Monday - Thursday, Sunday)	Jan. 1/23	\$2,500 or 10% gross gate to a maximum of \$4,000, whichever is greater
Banquet Style	Jan. 1/23	\$1,500.00
Banquet Style - June, July, August	Jan. 1/23	\$1,000.00
New Year's Eve	Jan. 1/23	\$2,500.00
Rehearsal Stage	Jan. 1/23	\$600.00
(b) Banquet Hall		
Monday through Friday	Jan. 1/23	\$1,000.00
Sunday, Saturday, Holidays	Jan. 1/23	\$1,000.00
New Year's Eve	Jan. 1/23	\$2,000.00
One-half Banquet Hall	Jan. 1/23	\$500.00
Trade Shows (per day)	Jan. 1/23	\$1,000.00
(c) Lounge	Jan. 1/23	\$250.00
(d) Lounge - After Events	Jan. 1/23	\$200.00
(e) Entire Building (Convention Rate)	Jan. 1/23	\$3,500.00
(f) Entire Building (Trade Show Rate)	Jan. 1/23	\$3,500.00
(g) Early/Late Access Charge/hour (Prior to 8:00 a.m./after 1:00 p.m.)	Jan. 1/23	\$50.00
(h) Move In/Move Out	Jan. 1/23	50% of applicable rate
(i) Women's Canadian Club	Jan. 1/23	\$850.00
(j) Teen Dances or Pub Nights (Banquet Hall only)	Jan. 1/23	\$1,000.00
(k) Catering Surcharge	Jan. 1/23	7% of gross catering revenue or \$0.70/person
ii) Bar Receipts		
Centennial Hall License - Rates	Jan. 1/23	Market
iii) Canteen Receipts - Snacks	Jan. 1/23	Market
iv) Checkroom Receipts	Jan. 1/23	Market
v) Sundry Receipts		
vi) Chair Removal	Jan. 1/23	Market
vii) Catering Revenue	Jan. 1/23	Market & 7% of admissions
Self Catering		
viii) Ticket Surcharge	Jan. 1/23	\$1.00 per ticket
<i>Fanshawe Symphonic Chorus and Local Community Events are excluded.</i>		

**Note:**

1. Non-profit organizations which book a series of events, in advance, (at least six events per calendar year) and which require a very limited amount of set-up and maintenance will receive a reduced rate.

## SCHEDULE 4 2023 FEES AND CHARGES ENVIRONMENTAL SERVICES

Service/Activity	Unit of Measure	2023 PROPOSED	
		Effective Date	Fee
<b>SERVICE GROUPING: ENVIRONMENTAL ACTION PROGRAMS &amp; REPORTING</b>			
Electric Vehicle Charging	Per Hour	Jan. 1/23	\$1.85
<b>SERVICE GROUPING: GARBAGE RECYCLING &amp; COMPOSTING</b>			
<b><u>Recycling &amp; Composting</u></b>			
Grass Clippings	Bag	Jan. 1/23	\$1.50
Bagged Residential Garbage	Bag	Jan. 1/23	\$1.50
Composters and Digesters	Unit	Jan. 1/23	\$35.00
Blue Box (maximum of two boxes per purchase)	Box	Jan. 1/23	\$6.00
Woodchips, compost, compost/soil mix	Bag	Jan. 1/23	\$5.00
Blue Box Processing Fees	Agreement	Jan. 1/23	Agreement
Recycling Carts	Cart	Jan. 1/23	\$80.00
Multi-Residential Buildings-Additional or Return pickup service requested	Event	Jan. 1/23	\$130.00
Multi-Residential Buildings-Twice per week collection	Per unit per year	Jan. 1/23	\$4.50
<b><u>Garbage Collection &amp; Disposal</u></b>			
Waste Collection Fees:			
Garbage Tag	Tag	Jan. 1/23	\$1.50
Collection Charges	Agreement	Jan. 1/23	Agreement
Multi-Residential Buildings Bin Rental	Month / Bin	Jan. 1/23	\$25.00
Multi-Residential Buildings - Twice per week collection for buildings that received twice per week collection as of January 1, 2005 and new buildings that require twice per week collection.	Per unit per year	Jan. 1/23	\$4.50
Multi-Residential Buildings that received once per week collection as of January 1, 2005 - extra collections.	Hour		
Waste Management By-law WM-12, Part 12 (Owner has failed to comply with WM-12, Part 12; City collects waste at expense of owner)	Hour, \$130.00 minimum/event	Jan. 1/23	\$130.00
Multi-Residential Buildings-Additional or Return pickup service requested	Event	Jan. 1/23	\$130.00
Solid Waste Disposal Fees:			
Household Hazardous Special Waste - Middlesex County	Agreement	Jan. 1/23	Agreement
Household Hazardous Special Waste - Elgin County	Agreement	Jan. 1/23	Agreement
Business Waste	Tonne	Jan. 1/23	\$75.00
Business Waste - minimum vehicle tare weight of 10 tonnes - charge account only	Tonne	<b>Jan. 1/23</b>	<b>\$46.00</b>
Municipally controlled waste from adjacent separated municipalities	Tonne	Jan. 1/23	\$43.00
Recycling Process Residuals	Tonne	<b>Jan. 1/23</b>	<b>\$40.00</b>
Landfill Disposal Small Load Residential Waste:			
0-100	Kilograms	Jan. 1/23	\$8.00
101-200	Kilograms	Jan. 1/23	\$15.00
201-400	Kilograms	Jan. 1/23	\$30.00
401-600	Kilograms	Jan. 1/23	\$45.00
601-800	Kilograms	Jan. 1/23	\$60.00
801-1,000	Kilograms	Jan. 1/23	\$75.00
Over 1,000	Kilograms	Jan. 1/23	\$75.00

## SCHEDULE 4 2023 FEES AND CHARGES ENVIRONMENTAL SERVICES

Service/Activity	Unit of Measure	2023 PROPOSED	
		Effective Date	Fee
Waste from Outside Service Area accepted under Ministerial Order	Tonne	Jan. 1/23	\$150.00
Minimum Charge for Business (excluding residential & charitable organization waste)	Transaction	Jan. 1/23	\$75.00
Daily Cover Tipping Fee	Tonne	<b>Jan. 1/23</b>	<b>\$11.00</b>
Asbestos Waste	Lump sum 1 <sup>st</sup> load	Jan. 1/23	\$350.00
	Lump sum 2 <sup>nd</sup> load	Jan. 1/23	\$100.00
	Plus per tonne	Jan. 1/23	\$75.00
Brownfield Waste Tipping Fee	Tonne	<b>Jan. 1/23</b>	<b>\$34.00</b>
Drop-off Depot Fees:			
Renovation Materials			
Small Load		Jan. 1/23	\$25.00
Car Load		Jan. 1/23	\$50.00
Truck, Van, Small Trailer Load		Jan. 1/23	\$70.00
Appliances Containing Ozone Depleting Substances	Unit	Jan. 1/23	\$20.00

## SCHEDULE 4 2023 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2023 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>SERVICE GROUPING: NEIGHBOURHOOD &amp; RECREATION SERVICES</b>				
<b>Aquatics</b>				
<b>Lessons: (all pools)</b>				
Swim Lesson - Child - 30 Min - per class	Jan. 1/23	\$10.50		
Swim Lesson - Child - 45 Min - per class	Jan. 1/23	\$12.50		
Swim Lesson - Adult - 45 Min - per class	Jan. 1/23	\$13.20		
Swim Lesson - Private - 30 Min - per class	<b>Jan. 1/23</b>	<b>\$27.20</b>		
Swim Lesson - Semi Private - 30 Min - per class	Jan. 1/23	\$19.00		
Swim Lesson - SU - Private - 30 Min - per class	Jan. 1/23	\$27.20		
Swim Lesson - SU - Semi Private - 30 Min - per class	<b>Jan. 1/23</b>	<b>\$19.00</b>		
Swim Lesson - Low Ratio - per class	Jan. 1/23	\$13.35		
Leadership & Specialty Courses	Jan. 1/23	\$10.00-\$500.00		
Leadership 2nd Chance Fee 80% Discount on original fee				
Competitive Teams - Full Summer	Jan. 1/23	\$121.00		
Baby Aqua Fit	Jan. 1/23	\$40.00		
Small Ratio Class Fee	Jan. 1/23	\$95.00		
<b>Admissions:</b>				
Child Per Visit Admission	Jan. 1/23	\$4.50		
Adult Per Visit Admission	Jan. 1/23	\$6.25		
Senior Per Visit Admission	Jan. 1/23	\$5.25		
Family Per Visit Admission	Jan. 1/23	\$16.00		
Promotional Admission	Jan. 1/23	\$0.00-\$10.00		
<b>Passes:</b>				
Family Pass Full Summer	Jan. 1/23	\$225.00		
Family Pass 1/2 Summer	Jan. 1/23	\$124.00		
Child 10 Visit Pass	Jan. 1/23	\$27.00		
Child 3 Month Pass	Jan. 1/23	\$110.00		
Adult 10 Visit Pass	Jan. 1/23	\$47.75		
Adult 3 Month Pass	Jan. 1/23	\$195.00		
Senior 10 Visit Pass	Jan. 1/23	\$40.00		
Senior 3 Month Pass	Jan. 1/23	\$138.00		
<b>Outdoor Pool Rental:</b>				
Heated	<b>Jan. 1/23</b>	<b>\$94.00</b>		
Thames Pool - Entire facility	<b>Jan. 1/23</b>	<b>\$326.00</b>		
Wading Pools	Jan. 1/23	\$30.00		
<b>South London:</b>				
Corporate	Jan. 1/23	\$167.00	<b>Sep. 1/23</b>	<b>\$171.00</b>
Affiliates	Jan. 1/23	\$150.00	<b>Sep. 1/23</b>	<b>\$153.00</b>
<b>Canada Games Aquatic Centre</b>				
Corporate	Jan. 1/23	\$269.50	<b>Sep. 1/23</b>	<b>\$275.00</b>
Affiliates	Jan. 1/23	\$229.00	<b>Sep. 1/23</b>	<b>\$233.00</b>
Major Meets 20% discount (Per Council Directive for rentals over 36 hours)	Jan. 1/23	\$186.00		
<b>Carling Heights Optimist Community Centre</b>				
Corporate	Jan. 1/23	\$97.00	<b>Sep. 1/23</b>	<b>\$99.00</b>
Affiliates	Jan. 1/23	\$88.00	<b>Sep. 1/23</b>	<b>\$90.00</b>
<b>Lifeguard Costs (per hour)</b>				
Birthday Parties (per child)	<b>Jan. 1/23</b>	<b>\$20.00</b>		
Fee to ride slide for Birthday parties (South London)	Jan. 1/23	\$2.00		
Leadership Manuals	Jan. 1/23	\$10.00-\$200.00		

## SCHEDULE 4 2023 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2023 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Arenas</b>				
<b>Public Skating</b>				
<b>Admissions:</b>				
Public Skate: Adult	Jan. 1/23	\$4.75		
Public Skate: Youth (13-18)	Jan. 1/23	\$4.00		
Public Skate: Child	Jan. 1/23	\$3.75		
Public Skate: PD Day	Jan. 1/23	\$3.75		
Public Skate: Seniors	Jan. 1/23	\$4.00		
Family Pass	Jan. 1/23	\$8.50		
Child 20 Skate Pass	Jan. 1/23	\$45.00		
Teen 20 Skate Pass	Jan. 1/23	\$49.50		
Adult 20 Skate Pass	Jan. 1/23	\$63.00		
Senior 20 Skate Pass	Jan. 1/23	\$50.00		
Family 20 Skate Pass	Jan. 1/23	\$98.00		
Ice Activity: Shinny Hockey (Per person per session)	Jan. 1/23	\$8.50		
Ticket Ice (Per person per session)	Jan. 1/23	\$11.00	Sept. 1/23	\$11.50
<b>Learn to Skate:</b>				
Learn-to-Skate (Pre-School)	Jan. 1/23	\$55.00	Sept. 1/23	\$56.00
Learn-to-Skate (Child)	Jan. 1/23	\$59.50	Sept. 1/23	\$60.50
Learn-to-Skate (Adult)	Jan. 1/23	\$107.00	Sept. 1/23	\$109.00
Ice Rates (Per Hour):				
Winter Rental: Minor Affiliate	Jan. 1/23	\$184.00	Sept. 1/23	\$187.00
Winter Rental: Minor Prime	Jan. 1/23	\$196.00	Sept. 1/23	\$199.00
Winter Rental: Standard (Adult)	Jan. 1/23	\$246.00	Sept. 1/23	\$250.00
Winter Rental: Standard Adult Contract	Jan. 1/23	\$233.00	Sept. 1/23	\$236.50
Winter Rental: Special/Last Minute Non Prime Time	Jan. 1/23	\$111.00		
Winter Rental: Special/Last Minute Prime Time	Jan. 1/23	\$139.00		
Winter Rental: Commercial	Jan. 1/23	\$258.00	Sept. 1/23	\$262.00
Non-Prime Standard	Jan. 1/23	\$196.00	Sept. 1/23	\$199.00
Non-Prime - Minor	Jan. 1/23	\$157.50	Sept. 1/23	\$160.00
Non-Prime - Commercial	Jan. 1/23	\$206.00	Sept. 1/23	\$209.50

## SCHEDULE 4 2023 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2023 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Off-season - Adult	Jan. 1/23	\$262.00		
Off-season - Minor	Jan. 1/23	\$210.00		
Off-season - Minor Non Prime	Jan. 1/23	\$164.00		
Off-season - Commercial	Jan. 1/23	\$275.00		
Year Round Dry Pad: Adult	Jan. 1/23	\$60.00	Sept. 1/23	\$61.00
Year Round Dry Pad: Minor	Jan. 1/23	\$46.00	Sept. 1/23	\$47.00
Year Round Dry Pad: Commercial	Jan. 1/23	\$60.00	Sept. 1/23	\$61.00
Contract Amendment Fee (per amendment)	Jan. 1/23	\$8.00		
High School Hockey Service Fee	Jan. 1/23	\$17.00		
Storage Fee - Small (per year)	Jan. 1/23	\$235.50		
Storage Fee - Large (per year)	Jan. 1/23	\$470.00		
<b>Community Centres</b>				
Youth Programs				
Adult Programs				
<i>Refer to fees listed under Community Recreation &amp; Leisure Programs</i>				
<b>Gym and Meeting Room Rentals:</b>				
<b>Gymnasium Rentals (hourly)</b>				
Large	Jan. 1/23	\$106.50		
Medium	Jan. 1/23	\$48.49		
Small	Jan. 1/23	\$40.58		
<b>Meeting Rooms Rentals (hourly)</b>				
Standard	Jan. 1/23	\$29.16		
Large	Jan. 1/23	\$40.58		
<b>Note:</b>				
Children and Youth rates will be at 75% of the standard fee.				
Commercial rates will be charged an additional 80% of the standard fee.				
<b>Court Rentals (hourly)</b>				
Volleyball court	Jan. 1/23	\$40.58		
Badminton/Pickleball court	Jan. 1/23	\$26.28		
<b>Recreational Drop-In-Fees:</b>				
Child	Jan. 1/23	\$2.75		
Youth	Jan. 1/23	\$2.75		
Adult	Jan. 1/23	\$4.75		
Older Adult/Senior	Jan. 1/23	\$4.50		
Family	Jan. 1/23	\$10.00		
<b>10 Visit Pass:</b>				
Child	Jan. 1/23	\$21.90		
Youth	Jan. 1/23	\$21.90		
Adult	Jan. 1/23	\$37.83		
Older Adult/Senior	Jan. 1/23	\$35.84		
Family	Jan. 1/23	\$79.65		
<b>Weight Room or Aerobics:</b>				
Youth - Daily Pass	Jan. 1/23	\$4.25		
10 Session Pass	Jan. 1/23	\$33.85		
3 Month Pass	Jan. 1/23	\$84.62		
6 Month Pass	Jan. 1/23	\$169.25		
1 Year Pass	Jan. 1/23	\$338.50		

## SCHEDULE 4 2023 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2023 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Adult - Daily Pass	Jan. 1/23	\$5.50		
10 Session Pass	Jan. 1/23	\$43.81		
3 Month Pass	Jan. 1/23	\$109.51		
6 Month Pass	Jan. 1/23	\$219.03		
1 Year Pass	Jan. 1/23	\$438.05		
Senior - Daily Pass	Jan. 1/23	\$4.50		
10 Session Pass	Jan. 1/23	\$35.84		
3 Month Pass	Jan. 1/23	\$89.60		
6 Month Pass	Jan. 1/23	\$179.20		
1 Year Pass	Jan. 1/23	\$358.41		
<b>North London Centre</b>				
<b>Memberships:</b>				
Adult Racquets (tennis/squash)	Jan. 1/23	\$193.26		
Adult Racquets - Spouse of a member	Jan. 1/23	\$116.98		
Seniors (55+) Racquets	Jan. 1/23	\$116.98		
Youth (under 19) Racquets	Jan. 1/23	\$116.98		
Family Racquets	Jan. 1/23	\$343.72		
Squash	Jan. 1/23	\$70.13		
<b>Tennis Court Bookings:</b>				
Member - Prime	Jan. 1/23	\$27.38		
Member - Non Prime	Jan. 1/23	\$21.91		
Member - same day booking	Jan. 1/23	\$18.09		
Non Member - Prime	Jan. 1/23	\$35.91		
Non Member - Non Prime	Jan. 1/23	\$28.42		
Non Member - same day booking	Jan. 1/23	\$22.61		
<b>Squash:</b>				
Member - Prime	Jan. 1/23	\$14.65		
Member - Non Prime	Jan. 1/23	\$11.97		
Non Member - Prime	Jan. 1/23	\$18.27		
Non Member - Non Prime	Jan. 1/23	\$14.98		
<b>Rollerskating Admission:</b>				
Seniors (55+)	Jan. 1/23	\$7.75		
Adult	Jan. 1/23	\$8.25		
Child	Jan. 1/23	\$6.00		
Skate Rental	Jan. 1/23	\$4.75		
<b>10 Visit Skate Pass:</b>				
Seniors (55+)	Jan. 1/23	\$61.73		
Adult	Jan. 1/23	\$65.71		
Child	Jan. 1/23	\$47.79		
<b>Seniors Centres and Programs</b>				
Membership Fees:				
One Centre Only (Per Year)	Jan. 1/23	\$48.51		
Both Centres (Per Year)	Jan. 1/23	\$61.65		
Senior Satellites (Per Year) Per Satellite	Jan. 1/23	\$10.56		
Seniors Centre Member Programs	Jan. 1/23	\$1.00-\$5.00		
Senior Satellites (Per Year) Multi-Site Bundle	Jan. 1/23	\$29.67		
Seniors Satellites Programs	Jan. 1/23	\$2.15 - \$10.25		
Special Events	Jan. 1/23	\$9.00 - \$15.00		
Bus Trips	Jan. 1/23	\$80.00-\$120.00		

## SCHEDULE 4 2023 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2023 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Community Recreation &amp; Leisure Programs</b>				
<b>Youth Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/23	\$36.40	Apr. 1/23	\$36.95
Day Camp (per week):				
Neighbourhood Camp Base Fee	Jan. 1/23	\$140.40	Apr. 1/23	\$142.51
Specialty Theme Camp Base Fee	Jan. 1/23	\$148.46 - \$247.83	Apr. 1/23	\$150.69 - \$251.55
Before <u>or</u> After Program	Jan. 1/23	\$32.00		
Before <u>and</u> After Program	Jan. 1/23	\$47.00		
PD Day Camps	Jan. 1/23	\$31.00		
Youth Camp/Summer Surprise	Jan. 1/23	\$168.35	Apr. 1/23	\$170.88
<b>Leadership</b>				
Leader in Training I	Jan. 1/23	\$80.52	Apr. 1/23	\$81.72
Leader in Training II	Jan. 1/23	\$144.30	Apr. 1/23	\$146.47
Leader in Training III	Jan. 1/23	\$189.27	Apr. 1/23	\$192.11
<b>Adult Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/23	\$67.22	Apr. 1/23	\$68.22
<b>Older Adult Programs</b>				
Fall/Winter/Spring (Average Fee-8 weeks)	Jan. 1/23	\$67.22	Apr. 1/23	\$68.22
<b>Golf</b>				
<b>Golf Courses</b>				
<b>Green Fees:</b>				
<b>Thames Valley Golf Course Green Fees:</b>				
<b>Member Classic Green Fees</b>				
Shoulder season	Jan. 1/23	\$22.00		
Prime Time	Jan. 1/23	\$27.00		
Non Prime Time	Jan. 1/23	\$22.00		
Twilight	Jan. 1/23	\$17.00		
Junior Rate	Jan. 1/23	\$14.00		
<b>Guest Classic Green Fees</b>				
Shoulder season	Jan. 1/23	\$35.00		
Prime Time	Jan. 1/23	\$45.00		
Non Prime Time	Jan. 1/23	\$38.00		
Twilight	Jan. 1/23	\$25.00		
Junior Rate	Jan. 1/23	\$20.00		
Cart & Golf Package	Jan. 1/23	\$58.00		
<b>Hickory Green Fees Member</b>				
All Day	Jan. 1/23	\$14.00		
Junior Rate	Jan. 1/23	\$12.00		
<b>Hickory Green Fees Guest</b>				
All Day	Jan. 1/23	\$23.00		
Junior Rate	Jan. 1/23	\$19.00		
Hickory 9 Hole - Special	Jan. 1/23	\$19.00		
<b>Fanshawe Golf Course Green Fees:</b>				
<b>Traditional Green Fees Member</b>				
Shoulder season	Jan. 1/23	\$22.00		
Prime Time	Jan. 1/23	\$27.00		
Non Prime Time	Jan. 1/23	\$22.00		
Twilight	Jan. 1/23	\$17.00		
Junior Rate	Jan. 1/23	\$14.00		
<b>Traditional Classic Green Fees:</b>				
Shoulder season	Jan. 1/23	\$35.00		
Prime Time	Jan. 1/23	\$45.00		
Non Prime Time	Jan. 1/23	\$38.00		
Twilight	Jan. 1/23	\$25.00		
Junior Rate	Jan. 1/23	\$20.00		
Cart & Golf Package	Jan. 1/23	\$58.00		
<b>Quarry Green Fees Member:</b>				
Shoulder season	Jan. 1/23	\$17.00		
Prime Time	Jan. 1/23	\$22.00		
Non Prime Time	Jan. 1/23	\$20.00		
Twilight	Jan. 1/23	\$17.00		
Junior Rate	Jan. 1/23	\$14.00		
<b>Quarry Green Fees Guest:</b>				
Shoulder season	Jan. 1/23	\$29.00		
Prime Time	Jan. 1/23	\$36.00		
Non Prime Time	Jan. 1/23	\$33.00		
Twilight	Jan. 1/23	\$26.00		
Junior Rate	Jan. 1/23	\$21.00		
Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/23	\$48.00		
Non Prime Time Cart & Golf Package (Quarry Only)	Jan. 1/23	\$42.00		



## SCHEDULE 4 2023 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2023 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>River Road Green Fees Member</b>				
Shoulder season	Jan. 1/23	\$17.00		
Prime Time	Jan. 1/23	\$22.00		
Non Prime Time	Jan. 1/23	\$20.00		
Twilight	Jan. 1/23	\$17.00		
Junior Rate	Jan. 1/23	\$14.00		
<b>River Road Green Fees Guest</b>				
Shoulder season	Jan. 1/23	\$29.00		
Prime Time	Jan. 1/23	\$36.00		
Non Prime Time	Jan. 1/23	\$33.00		
Twilight	Jan. 1/23	\$26.00		
Junior Rate	Jan. 1/23	\$21.00		
<b>Other Green Fees</b>				
Fanshawe - Parkside Nine	Jan. 1/23	\$0.00		
Promotional Rates	Jan. 1/23	\$20.00-\$50.00		
<b>Unlimited Membership All Courses (7 days)</b>				
Adult	Jan. 1/23	\$1,575.00		
Adult Payment Plan (Mar-Jul 15)	Jan. 1/23	\$1,625.00		
Senior (65 and over)	Jan. 1/23	\$1,425.00		
Senior (65 and over) Payment Plan	Jan. 1/23	\$1,475.00		
Youth (9 - 18)	Jan. 1/23	\$475.00		
Youth (9 - 18) Payment Plan	Jan. 1/23	\$525.00		
Intermediate/Student (19 - 24)	Jan. 1/23	\$1,000.00		
Intermediate (25 - 29)	Jan. 1/23	\$1,050.00		
Intermediate/Student (19 - 24) Payment Plan	Jan. 1/23	\$1,050.00		
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends	Jan. 1/23	\$1,200.00		
Value (19+) any course Mon to Fri, restricted to RR, Quarry and Hickory on weekends Payment Plan	Jan. 1/23	\$1,250.00		
Hickory (9 - 18)	Jan. 1/23	\$275.00		
Unlimited Hickory (19+) (7 Days)	Jan. 1/23	\$650.00		
<b>Regular Memberships (7 days):</b>				
Adult (19+)	Jan. 1/23	\$279.00		
Senior (65 and over)	Jan. 1/23	\$259.00		
Youth (9 - 18)	Jan. 1/23	\$149.00		
Hickory (19 and over)	Jan. 1/23	\$159.00		
Hickory (9 - 18)	Jan. 1/23	\$49.00		
<b>Golf Lessons:</b>				
Spectrum Adult & Senior Spring Classes	Jan. 1/23	\$115.00		
Spectrum Junior Boy/Girls Summer Classes	Jan. 1/23	\$125.00		
Spectrum Boot Camp	Jan. 1/23	\$140.00		
Spectrum Winter Junior Classes	Jan. 1/23	\$80.00		
Spectrum Winter Adult Classes	Jan. 1/23	\$110.00		
<b>Pro Shop Services:</b>				
<b>Electric Cart Rental:</b>				
<b>Electric Cart Rental: Single Riders</b>				
Prime Time (All Courses)	Jan. 1/23	\$20.00		
Non Prime Time (All Courses)	Jan. 1/23	\$17.00		
Hickory (any time)	Jan. 1/23	\$13.00		
Electric Cart Rental - 18 Hole Unlimited	Jan. 1/23	\$775.00		
Electric Cart Rental - 20X Rides 18 Holes Prime	Jan. 1/23	\$340.00		
Electric Cart Rental - 20X Rides 18 Holes Non Prime	Jan. 1/23	\$260.00		
Electric Cart Rental - 20X Rides 9 Holes	Jan. 1/23	\$170.00		
<b>Pro Shop Rentals:</b>				
Pull Carts	Jan. 1/23	\$5.00		
Pull Carts Annual Fee	Jan. 1/23	\$100.00		
Club Rental 18 holes	Jan. 1/23	\$10.00		
Club Rental 9 holes	Jan. 1/23	\$5.00		
Club Storage (Season) - Adult	Jan. 1/23	\$75.00		
Club Storage (Season) - Power Caddie	Jan. 1/23	\$110.00		
Indoor Range - One Hour	Jan. 1/23	\$5.00		
Indoor Range - 1/2 Hour	Jan. 1/23	\$3.00		

**SCHEDULE 4  
2023 FEES AND CHARGES  
PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2023 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Special Events Coordination</b>				
<b>Special Events:</b>				
Major Special Event Admin. Fee	Jan. 1/23	\$73.80		
Other Administration Fee	Jan. 1/23	\$36.65		
Attendants (per hour)	Jan. 1/23	\$17.50		
Beer Gardens Permit (per event)	Jan. 1/23	\$355.55		
Kiwanis Memorial Bandshell Victoria Park (per hour)	Jan. 1/23	\$16.50		
Non-Profit Parkland Rental Fee ≥8 (per day)	Jan. 1/23	\$104.57		
Commercial Parkland Rental Fee (per day)	Jan. 1/23	\$735.50		
Showmobile Rental-Private/Commercial	Jan. 1/23	\$642.15		
Showmobile Rental-Not for Profit	Jan. 1/23	\$576.30		
Vendor Permits –/unit/year with business license	Jan. 1/23	\$39.80		
Vendor Permits –/event no business license	Jan. 1/23	\$124.75		
Vendor Permit - 1-3 days (under 10 ft.)	Jan. 1/23	\$62.65		
Vendor Permit - 1-3 days (over 10 ft.)	Jan. 1/23	\$124.75		
Vendor Permit - 4+ days (under 10 ft.)	Jan. 1/23	\$73.80		
Vendor Permit - 4+ days (over 10 ft.)	Jan. 1/23	\$140.30		
Electrical Service (per ped./day)	Jan. 1/23	\$10.45		
Picnic Tables (per table)	Jan. 1/23	\$28.70		
Water Service (per day)	Jan. 1/23	\$25.00		
Hay Bale	Jan. 1/23	\$6.80		
Skateboard Feature Removal	Jan. 1/23	\$1,527.30		
Bleacher Rental	Jan. 1/23	\$851.25		
Bleacher Rental - each additional day	Jan. 1/23	\$364.60		
Garbage Bin -per event not on CoL property	Jan. 1/23	\$12.80		
Springbank Gardens Special Event Set Up Fee (per hour)	Jan. 1/23	\$34.00		

## SCHEDULE 4 2023 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2023 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
Filming (Commercial/For Profit) per day		\$100.00		
Filming (Not for Profit) flat rate		\$50.00		
Filming Student Project		\$0.00		
Filming B Roll		\$25.00		
Movie Screen	Jan. 1/23	\$30/day		
Clean Up Deposit	Jan. 1/23	\$1,000.00		
Barricades -per event not on COL property	Jan. 1/23	\$6.15		
<b>Civic Garden Complex - Hall Rentals:</b>				
Horticultural Group Rentals (per hour)	Jan. 1/23	\$19.20		
Wedding Rate - Half Day	Jan. 1/23	\$670.80		
Wedding Rate - Full Day	Jan. 1/23	\$1,042.30		
Special Occasions (maximum 4 Hours)	Jan. 1/23	\$335.40		
Special Occasions - Full Day	Jan. 1/23	\$1,042.80		
Commercial - Half Day	Jan. 1/23	\$714.80		
Commercial - Full Day	Jan. 1/23	\$1,340.55		
Conservatory for Pictures (per hour)	Jan. 1/23	\$45.70		
Business Meetings "A" - full day	Jan. 1/23	\$335.40		
Business Meetings "B" - half day	Jan. 1/23	\$224.50		
Rental Set Up Fee (4 hour maximum)	Jan. 1/23	\$181.55		
<b>Springbank Gardens - Private Events:</b>				
Wedding Rate - Half Day	Jan. 1/23	\$670.80		
Wedding Rate - Full Day	Jan. 1/23	\$1,042.30		
Commercial - Half Day	Jan. 1/23	\$714.30		
Commercial - Full Day	Jan. 1/23	\$1,340.55		
Not For Profit Company (under 8 hours)	Jan. 1/23	\$183.60		
Not For Profit Company (over 8 hours)	Jan. 1/23	\$367.80		
Special Occasions (maximum 4 Hours)	Jan. 1/23	\$335.35		
Special Occasions - Full Day	Jan. 1/23	\$1,042.30		
Table for Special Events	Jan. 1/23	\$6.40		
Chair for Special Events	Jan. 1/23	\$1.40		
Rental Set Up Fee (4 hour maximum)	Jan. 1/23	\$181.55		
<b>Dundas Place</b>				
One Block Rental For Profit	Jan. 1/23	\$522.84		
One Block Rental Non Profit	Jan. 1/23	\$261.42		
Four Block Rental For Profit	Jan. 1/23	\$1,568.52		
Four Block Rental Non Profit	Jan. 1/23	\$836.54		
Alcohol Service Fee / Per Block	Jan. 1/23	\$182.99		
Folding Tables	Jan. 1/23	\$10.46		
Picnic Tables	Jan. 1/23	\$20.91		
10X10 Tent	Jan. 1/23	\$78.43		
10X20 Tent	Jan. 1/23	\$182.99		
Propane Heater	Jan. 1/23	\$78.43		
Umbrella with Base	Jan. 1/23	\$10.46		
PA System	Jan. 1/23	\$104.57		
Red Cube Furniture (per set)	Jan. 1/23	\$52.28		
Movie Screen	Jan. 1/23	\$156.85		
Cruiser Table	Jan. 1/23	\$20.91		
Planter Rental (per season)	Jan. 1/23	\$104.57		
Stage Decking (4X4)	Jan. 1/23	\$20.91		
Stage Decking (4X8)	Jan. 1/23	\$31.37		
<b>Sports Services</b>				
<b>Sports Services</b>				
Basketball	Jan. 1/23	\$594.00	Sept. 1/23	\$603.00
Volleyball	Jan. 1/23	\$648.00	Sept. 1/23	\$658.00
Beach Volleyball - Minor - (Per 2 hours)	Jan. 1/23	\$21.00		
Beach Volleyball - Adult - (Per 2 hours)	Jan. 1/23	\$28.00		
Cricket (Per 2 hours)	Jan. 1/23	\$16.00		
<b>Ball Diamond Permit Fees (Per 2 Hours/Week):</b>				
Adult Affiliate	Jan. 1/23	\$49.00		
Minor Affiliate	Jan. 1/23	\$22.00		
Minor Affiliate - Irrigated	Jan. 1/23	\$35.00		
Adult Affiliate - Irrigated	Jan. 1/23	\$80.00		
Lights	Jan. 1/23	\$15.25		
Tournament Rate	Jan. 1/23	Rate +10%		
Non Affiliate Premium	Jan. 1/23	Rate + 5%		
<b>Labatt Park</b>				
Minor Affiliate - 2hrs	Jan. 1/23	\$57.50		
Minor Affiliate - 4hrs	Jan. 1/23	\$84.50		
Minor Affiliate - 6hrs	Jan. 1/23	\$115.00		
Adult Affiliate - 2hrs	Jan. 1/23	\$217.00		
Adult Affiliate - 4hrs	Jan. 1/23	\$326.00		
Stadium Sportsfield Lighting	Jan. 1/23	\$23.00		
Social Function - 4 hours or less	Jan. 1/23	\$506.00		

**SCHEDULE 4**  
**2023 FEES AND CHARGES**  
**PARKS, RECREATION & NEIGHBOURHOOD SERVICES**

Service/Activity	2023 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Soccer Fees (Per 2 Hours):</b>				
Minor Affiliate Non Irrigated	Jan. 1/23	\$22.00		
Adult Affiliate Non Irrigated	Jan. 1/23	\$29.00		
Minor Affiliate Irrigated	Jan. 1/23	\$65.50		
Minor Affiliate Lighted Irrigated	Jan. 1/23	\$96.00		
City Wide Artificial Turf Affiliate Minor Rate	Jan. 1/23	\$94.00		
City Wide Artificial Turf Affiliate Minor Rate - Lighted	Jan. 1/23	\$131.50		
Adult Affiliate Irrigated	Jan. 1/23	\$96.00		
Adult Affiliate Lighted and Irrigated	Jan. 1/23	\$125.50		
City Wide Artificial Turf Adult Affiliate Rate	Jan. 1/23	\$137.00		
City Wide Artificial Turf Adult Affiliate Rate - Lighted	Jan. 1/23	\$176.00		
City Wide Artificial Turf - Non Prime Time	Jan. 1/23	\$58.00		
Minor Affiliate Mini Irrigated	Jan. 1/23	\$26.50		
Mid-Size Affiliate Minor Irrigated	Jan. 1/23	\$33.00		
Non Affiliate Premium	Jan. 1/23	Rate + 5%		
<b><u>Storybook Gardens</u></b>				
<b>Annual Pass:</b>				
One Individual Annual Pass	Jan. 1/23	\$35.40		
Annual Pass, Bulk Purchase Rate, 20-99	Jan. 1/23	\$30.97		
Annual Pass, Bulk Purchase Rate, 100+	Jan. 1/23	\$28.32		
Season Ride Pass	Jan. 1/23	\$30.09		
<b>Regular Admissions (Summer):</b>				
Adult	Jan. 1/23	\$9.00		
Child	Jan. 1/23	\$9.00		
Family	Jan. 1/23	\$32.00		
<b>Group / Corporate Admissions (Summer):</b>				
Adult	Jan. 1/23	\$7.00		
Child	Jan. 1/23	\$7.00		
<b>Special Event Rates (Summer):</b>				
2 for 1 Admission (all ages)	Jan. 1/23	\$5.00		
2 for 1 Admission (Family)	Jan. 1/23	\$20.00		
Special Event (all ages)	Jan. 1/23	\$2.00		
Special Program (all ages)	Jan. 1/23	\$18.00		
Twilight Rate (all ages)	Jan. 1/23	\$5.00		
<b>Regular Admissions (Winter):</b>				
Adult	Jan. 1/23	\$4.50		
Child	Jan. 1/23	\$3.50		
Family	Jan. 1/23	\$13.00		
Special Event #1	Jan. 1/23	\$10.00		
Special Event #2	Jan. 1/23	\$3.00		

## SCHEDULE 4 2023 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2023 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>Program Revenue:</b>				
Birthday Parties - Package #1	Jan. 1/23	\$190.00		
Birthday Parties - Package #2	Jan. 1/23	\$230.00		
Celebration Saturday Package	Jan. 1/23	\$300.00		
Celebration Saturday Package or Birthday Parties (extra child - per)	Jan. 1/23	\$12.00		
Specialized Summer Day Camp	<b>Jan. 1/23</b>	<b>\$195.00</b>		
Preschool Mini-Camp	Jan. 1/23	\$95.00		
PD Day Camp	Jan. 1/23	\$55.00		
Educational Program Group	Jan. 1/23	\$9.00		
NOTE: Current members receive 10% discount on all program fees.				
<b>Miscellaneous Revenue:</b>				
Amusement Ride and Activity Tickets, each	Jan. 1/23	\$2.75		
Amusement Ride and Activity Tickets, 20	Jan. 1/23	\$35.00		
Amusement Ride individual day pass	Jan. 1/23	\$14.00		
Amusement Ride individual 1/2 day pass	Jan. 1/23	\$7.00		
Wagon rentals	Jan. 1/23	\$6.00		
Skate rental	Jan. 1/23	\$6.50		
Locker rental	Jan. 1/23	\$3.00		
Additional Program Staff, per hour	Jan. 1/23	\$18.00		
<b>Facility Equipment Rentals:</b>				
Storybook site rental, summer season, per hour	Jan. 1/23	\$362.00		
Storybook site rental, winter season	Jan. 1/23	\$212.50		
Rentals: picnic, chapel, pavilion	Jan. 1/23	\$40.00		
Vender Permit - 1-3 days (under 10 ft.)	Jan. 1/23	\$59.00		
Vender Permit - 1-3 days (over 10 ft.)	Jan. 1/23	\$117.50		
Ultimate Storybook Family Day Pass #1	Jan. 1/23	\$95.00		
Includes: admission, rides, lunch combo (4), beavertail and 10% gift store				
Ultimate Storybook Family Day Pass #2 (option with gift)	Jan. 1/23	\$110.00		
<b>Community Gardens</b>				
Plot Rental Fee	<b>Jan. 1/23</b>	<b>\$43.30</b>		
Rototilling Fee	Jan. 1/23	\$40.00		
<b>Recreation Administration</b>				
<b>Administration</b>				
Picnic Site Reservations (Full Day, NP)	<b>Jan. 1/23</b>	<b>\$61.15</b>		
Picnic Site Reservation (Full Day, P)	<b>Jan. 1/23</b>	<b>\$73.06</b>		
Picnic Site Reservation (Covered, Full Day, NP)	<b>Jan. 1/23</b>	<b>\$87.66</b>		
Picnic Site Reservation (Covered, Full Day, P)	<b>Jan. 1/23</b>	<b>\$102.27</b>		
Extra Fee (51-100 people)	Jan. 1/23	\$35.00		
Extra Fee (101-150 people)	Jan. 1/23	\$70.00		
Extra Fee (151+ people)	Jan. 1/23	\$105.00		
Commercial Fitness Activities in Parks (per hour)	<b>Jan. 1/23</b>	<b>\$28.00</b>		
Park Signage (in designated parks)	Jan. 1/23	\$35.00		
Commercial Activities in Parks ( <i>non fitness related, per hour</i> )	<b>Jan. 1/23</b>	<b>\$63.28</b>		
Community Events/Activities in Parks - Small (1-100, per event)	<b>Jan. 1/23</b>	<b>\$118.15</b>		
Community Events/Activities in Parks - Large (101-300, per event)	<b>Jan. 1/23</b>	<b>\$236.30</b>		
Private Events/Activities in Parks - Small (1-100, per event)	<b>Jan. 1/23</b>	<b>\$236.30</b>		
Private Events/Activities in Parks - Large (101-300, per event)	<b>Jan. 1/23</b>	<b>\$472.65</b>		
Commercial Skate Park Rental (per hour)	<b>Jan. 1/23</b>	<b>\$31.64</b>		

## SCHEDULE 4 2023 FEES AND CHARGES PARKS, RECREATION & NEIGHBOURHOOD SERVICES

Service/Activity	2023 PROPOSED			
	Effective Date	Fee	Effective Date	Fee
<b>SERVICE GROUPING: PARKS &amp; URBAN FORESTRY</b>				
<b><u>Forestry Operations - Boulevard Tree Protection By-law CP.-22</u></b>				
Tree Removal, Restoration				
Tree Size (DBH) Diameter at Breast Height				
<10cm	Jan. 1/23	\$1,240.00		
11cm-20cm	Jan. 1/23	\$1,890.00		
21cm-30cm	Jan. 1/23	\$2,240.00		
31cm-40cm	Jan. 1/23	\$2,590.00		
41cm-50cm	Jan. 1/23	\$3,740.00		
51cm-60cm	Jan. 1/23	\$4,090.00		
61cm-70cm	Jan. 1/23	\$4,440.00		
71cm-80cm	Jan. 1/23	\$5,490.00		
81cm-90cm	Jan. 1/23	\$5,840.00		
91cm-100cm	Jan. 1/23	\$7,190.00		
101cm-120cm	Jan. 1/23	\$9,040.00		
121cm-130cm	Jan. 1/23	\$9,390.00		
131cm-140cm	Jan. 1/23	\$10,940.00		
141cm-150cm	Jan. 1/23	\$11,290.00		
151cm-160cm	Jan. 1/23	\$11,640.00		
161cm-170cm	Jan. 1/23	\$11,990.00		
171cm-180cm	Jan. 1/23	\$12,340.00		
181cm-190cm	Jan. 1/23	\$12,690.00		
>191cm	Jan. 1/23	\$13,040.00		
<b><u>Urban Forestry - Tree Protection By-law C.P.-1515-228</u></b>				
Injure or Destroy any Tree that the City Planner accepts is hazardous	Jan. 1/23	No fee		
Injure or Destroy any Tree where that Injury, or Destruction is required under any Court Order or an Order issued under in accordance with an Act or Regulation or other By-law	Jan. 1/23	No fee		
Remove any Tree that is fallen, falling, or dead or dying, from natural causes	Jan. 1/23	No fee		
Injure or Destroy one Distinctive Tree	Jan. 1/23	\$100/tree		
Injure or Destroy one to three living Trees within a Tree Protection Area				
- Less than 50cm diameter	Jan. 1/23	\$75/tree		
- More than 50cm diameter	Jan. 1/23	\$100/tree		
Injure or Destroy four or more living Trees within a Tree Protection Area				
- Less than 50cm diameter	Jan. 1/23	\$75/tree		
- More than 50cm diameter	Jan. 1/23	\$100/tree		
	Jan. 1/23	up to a maximum of \$1,000		
Developer - Subdivision Trees	Jan. 1/23	Cost plus 15% Admin Fee		

## SCHEDULE 4 2023 FEES AND CHARGES PLANNING & DEVELOPMENT SERVICES

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: BUILDING APPROVALS</b>		
<b><u>Building Approvals</u></b>		
Drainlayer Exam Fees	Jan.1/23	\$100.00
Building Lawyers Letters	Jan.1/23	\$90.00/\$120.00
Building Other Letters	Jan.1/23	\$60.00/\$120.00
Zoning Compliance Letters	Jan.1/23	\$100.00
Plumbing Information Requests	Jan.1/23	\$95.00 for the first request/permit. Additional permits for the same address, \$15.00 each
Building Control SS & PLN (Subscriptions & Publications)	Jan.1/23	Cost: Appendix A
<b>SERVICE GROUPING: DEVELOPMENT SERVICES</b>		
<b><u>Development Services</u></b>		
<b><u>Official Plan/Zoning Amendments</u></b>		
Official Plan Amendment <sup>+</sup>	Jan. 1/23	\$12,000.00
Zoning By-law Amendment <sup>+</sup>	Jan. 1/23	\$11,000.00
Combined OPA/ZBA <sup>+</sup>	Jan. 1/23	\$20,000.00
Temporary Use By-law <sup>+</sup>	Jan. 1/23	\$1,300.00
<b><u>Other Development Applications</u></b>		
Pre-Application Consultation Fee (refunded upon submission of an application) <sup>+</sup>	Jan. 1/23	\$250.00
Removal of Holding Provisions <sup>+</sup>	Jan. 1/23	\$1,000.00
Boulevard Parking Applications	Jan.1/23	\$900.00
Telecommunications Tower Letters	Jan.1/23	\$125.00
Non-sufficient Funds (NSF)	Jan.1/23	\$45.00
Reports & White Prints	Jan.1/23	Appendix B
<b>SERVICE GROUPING: DEVELOPMENT SERVICES</b>		
<b><u>Development Services</u></b>		
Municipal Service and Financing Agreements:		
Application Fee <sup>+</sup>	Jan. 1/23	\$2,000.00
Agreement Processing Fee <sup>+</sup>	Jan. 1/23	\$3,000.00
Pre-Application Consultation Fee <sup>+</sup> (refunded upon submission of an application)	Jan. 1/23	\$250.00
<b>Note:</b> Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		

**SCHEDULE 4**  
**2023 FEES AND CHARGES**  
**PLANNING & DEVELOPMENT SERVICES**

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<u>Site Plan</u>		
Residential 1-5 units <sup>+</sup>	Jan. 1/23	\$1,000.00
Residential over 5 units <sup>+</sup>	Jan. 1/23	\$1,000.00 plus \$50.00/unit
Non-Residential Development <sup>+</sup> (Applicable to all non-residential site plans)	Jan. 1/23	\$1,000.00 plus variable fee of (total Gross Floor Area sqm - 1000 sqm x \$1.00)
Amendment to existing Site Plan with no building or Addition or no new building <sup>+</sup>	Jan. 1/23	\$750.00
Plus for Fire Route/Amendment to Fire Route <sup>+</sup>	Jan. 1/23	\$750.00
Removal of Holding Provision <sup>+</sup>	Jan. 1/23	\$1,000.00
Extension of Temporary Use By-law <sup>+</sup>	Jan. 1/23	\$1,300.00
Part Lot Control Exemption <sup>+</sup>	Jan. 1/23	\$200.00
Municipal Street Renumbering <sup>+</sup>	Jan. 1/23	\$500.00
Compliance Re-inspections (Subdivision, Condominium and Site Plan) <sup>+</sup> (applies after second inspection)	Jan. 1/23	\$250.00
Development Services Lawyers Letters	Jan. 1/23	\$90.00/\$120.00
Official Plan Amendment <sup>+</sup>	Jan. 1/23	\$12,000.00
Zoning By-law Amendment <sup>+</sup>	Jan. 1/23	\$11,000.00
Combined Official Plan/Zoning By-law Amendments <sup>+</sup>	Jan. 1/23	\$20,000.00
Commemorative Street Application Fee <sup>+</sup>	Jan. 1/23	\$500.00
Street Renaming <sup>+</sup>	Jan. 1/23	\$500.00 plus costs of signage, installation, advertising and \$200.00 /house
<b>Note:</b>		
1) 3 Lodging house units is the equivalent of 1 dwelling unit		
2) All numbers that exceed a whole number shall be taken to the next highest whole number		
3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		



## SCHEDULE 4 2023 FEES AND CHARGES PLANNING & DEVELOPMENT SERVICES

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b>Subdivisions:</b> Application Fee <sup>+</sup>	Jan. 1 /23	\$15,000.00 plus variable fees of \$150.00 per single family lot*, plus \$300.00 per block for multiple family, residential, commercial, industrial, institutional or park blocks**
* applicant is required to provide a reasonable estimate of the lot yield based on single detached residential zone requested if the plan is a "block" plan (single detached lotting not shown) ** there is no fee for road widening or reserve blocks		
Revisions <sup>+</sup> Draft Approval Extension <sup>+</sup> -Extensions up to 6 months <sup>+</sup> -Extensions longer than 6 months <sup>+</sup>	Jan. 1/23  Jan. 1/23 Jan. 1/23	\$1,000.00  \$1,000.00 \$1,000.00  plus variable fee of \$50.00 per single family lot*, plus \$100.00 per block for multiple family, residential, commercial, industrial, institutional or park blocks** (excludes lots/blocks that have already been registered)
Note: + means indexed each year		
* applicant is required to provide a reasonable estimate of the lot yield based on single detached residential zone ** there is no fee for road widening or reserve blocks		
Subdivision Agreement Registration Part Lot Control <sup>+</sup> Minor Variance/Committee of Adjustment <sup>+</sup> Deeming By-law <sup>+</sup>	Jan.1/23 Jan. 1/23 Jan. 1/23 Jan. 1/23	\$70.00 \$200.00 \$400.00 - \$1,200.00 \$1,000
<b>Consents:</b> Lot Creation <sup>+</sup>	Jan. 1/23	\$1,500.00 for first lot to be created & \$150.00 for each additional lot
Other Consents <sup>+</sup> Certification of Deed	Jan. 1/23 Jan.1/23	\$1,000.00 \$100.00 for first certificate & \$200.00 for each additional certificate
<b>Note:</b> 1) 3 Lodging house units is the equivalent of 1 dwelling unit 2) All numbers that exceed a whole number shall be taken to the next 3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges		

**SCHEDULE 4  
2023 FEES AND CHARGES  
PLANNING & DEVELOPMENT SERVICES**

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b>Condominium-Amalgamated</b>		
Application Fee <sup>+</sup>	Jan. 1/23	\$1,800.00
Revision to Application Draft Approval <sup>+</sup>	Jan. 1/23	\$200.00
Draft Approval Extension Fee <sup>+</sup>	Jan. 1/23	\$100.00
<b>Condominium-Standard, Phased, Common Element, Leasehold</b>		.
Application Fee <sup>+</sup>	Jan. 1/23	\$4,500.00
Revisions to Application or Draft Approval <sup>+</sup>	Jan. 1/23	\$200.00
Draft Approval Extension Fee <sup>+</sup>	Jan. 1/23	\$100.00
<b>Condominium-Vacant Land</b>		
Application Fee <sup>+</sup>	Jan. 1/23	\$7,500.00 plus \$150.00/unit
Revisions to Application or Draft Approval <sup>+</sup>	Jan. 1/23	\$1,000.00
Draft Approval Extension <sup>+</sup>	Jan. 1/23	\$500.00
<b>Subdivisions:</b>		
Letters/Statements Required by Condominium Act	Jan.1/23	\$30.00
<b>Engineering Review:</b>		
M.O.E. Certificate of Approval	Jan.1/23	Range of Fixed Fees
Water Permit Fees	Jan.1/23	\$1,200.00/ \$2,400.00
Drawing Review	Jan.1/23	\$60.00/lot or block /submission
<b>ONTARIO FEED IN TARIFF APPLICATIONS</b>		
Micro FIT (renewable electricity generation projects of 10 kW or less)	Jan.1/23	\$60.00
FIT - Category 1 (All rooftop solar panel installations anywhere)	Jan.1/23	\$30.00
FIT - Category 2 (All ground mounted solar panel installations at specific locations with little impact on adjacent properties)	Jan.1/23	\$300.00
FIT - Category 3 (Wind turbines, biomass and biogas installations at specific locations )	Jan.1/23	\$1,000.00
<b>Note:</b>		
1) 3 Lodging house units is the equivalent of 1 dwelling unit		
2) All numbers that exceed a whole number shall be taken to the next highest whole number		
3) Fee names marked with "+" will be indexed annually commencing January 1, 2020 with the same index used to adjust Development Charges rates.		

**2023 FEES AND CHARGES**  
**PLANNING & DEVELOPMENT SERVICES**  
**Appendix A**  
**Fee Detail Information**  
**Building Approvals SS & PLN (Subscriptions and Publications)**

Service/Activity	2023 Proposed Fee
Weekly Report	\$7.00 or \$275.00 per year
Monthly Report	\$50.00 per year
Information Request	\$95.00 for the first request/ permit. Additional permits
Plan Reproductions	\$8.00/ \$4.00 /\$1.00 first
Complete Backflow Prevention Tester Kit	\$35.00
Testing & Inspection Report Forms	\$10.00
Regular Tester Tags and Wires	\$12.50
Plastic Tester Tags and Wires	\$16.00 & \$38.00
NSF Cheques	\$45.00
Xerox Copies	\$0.20 per page

## 2023 FEES AND CHARGES PLANNING & DEVELOPMENT SERVICES

### Appendix B

#### Fee Detail Information

#### Planning Services - Sale of Miscellaneous Reports

Service/Activity	2023 Proposed Fee
Photocopies / Prints - 8.5" X 11" or 8.5 X 14"	\$0.20 per page, minimum charge \$1.00, after 25 pages \$0.10 per page
Photocopies / Prints - 11" X 17"	\$0.50 per page, minimum charge \$2.00, after 10 pages \$0.25 per page
Registered Plans	\$10.00
Registered Plans Index	\$20.00
Condominium Plans	\$20.00 per sheet
Condominium Map Index	\$10.00
Condominium List	\$0.20 per page
Subdivision Activity Map	\$10.00
Vacant Land Inventory	\$18.00
<b>City Maps</b>	
3' X 4' (1 piece map)	\$10.00
City Map 4' X 6' (2 piece map)	\$20.00
Custom Mapping and GIS Requests	Charged on a time and material basis with a minimum charge of \$35.00. Time at \$30.00 per hour, plus paper @ \$0.20 per linear foot. No charge for internal City Projects
<b>Scanning Aerial Photos</b>	
8.5" X 11" or 8.5" X 14" b/w print only (for one as is copy)	\$2.00
8.5" X 11" or 8.5" X 14" b/w print only (with custom scaling/sizing)	\$5.00
Each additional copy of same	\$2.00
<b>Official Plan</b>	
The London Plan –available from City Planning office and City Clerk's Department	\$40.00 (includes HST)
Official Plan Schedules	\$10.00 each map
<b>Zoning</b>	
Zoning By-law (Z-1) (July 1999) Cerlox version, Mapbook and Textbook - available from City Clerk's Department only	\$75.00

## SCHEDULE 4 2023 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: ANIMAL SERVICES</b>		
<b>Low Income Subsidized Spay/Neuter &amp; Approved Fostering Organization Program Fees</b>		
<b>Dog:</b>		
Spay/Cryptorchid	Jan. 1/23	\$25.00
Neuter	Jan. 1/23	\$25.00
Brief exam with Spay/Neuter	Jan. 1/23	\$10.00
Microchipping	Jan. 1/23	\$15.00
Routine vaccines with spay/neuter	Jan. 1/23	\$5.00 each
De-wormer at time of spay/neuter (including flea treatment)	Jan. 1/23	\$20.00
De-wormer at time of spay/neuter	Jan. 1/23	\$10.00
Flea Treatment (one time with spay/neuter)	Jan. 1/23	\$10.00
Flea: Take home treatments with spay/neuter - 2 applications	Jan. 1/23	\$20.00
Cephalexin (antibiotic)	Jan. 1/23	\$15.00
Surolan ear medication (antibiotic)	Jan. 1/23	\$15.00
Wound repair (clip/clean/debride/suture)	Jan. 1/23	\$15.00
Polyp removal (sedate/remove oral, nasal, or ear)	Jan. 1/23	\$20.00
Entropion (correction of curled eyelid)	Jan. 1/23	\$25.00
Enucleation (removal of eyeball)	Jan. 1/23	\$25.00
Amputation (removal of hind leg mid femoral, or front leg 4-quarter)	Jan. 1/23	\$100.00
<b>Cat:</b>		
Spay/Cryptorchid	Jan. 1/23	\$20.00
Neuter	Jan. 1/23	\$20.00
Brief exam with Spay/Neuter	Jan. 1/23	\$10.00
Microchipping	Jan. 1/23	\$15.00
Routine vaccines with spay/neuter	Jan. 1/23	\$5.00 each
De-wormer at time of spay/neuter	Jan. 1/23	\$10.00
Flea Treatment (one time with spay/neuter)	Jan. 1/23	\$5.00
Flea: Take home treatments with spay/neuter - 2 applications	Jan. 1/23	\$10.00
Flea: Take home treatments with spay/neuter - 7 applications of Revolution	Jan. 1/23	\$20.00
Plum for multi-cat households		
Flea Treatment: Capstar 6 tablets	Jan. 1/23	\$20.00
Flea Treatment: Capstar 60 tablets	Jan. 1/23	\$155.00
3-Biotic eye ointment	Jan. 1/23	\$10.00
Azithromycin (antibiotic)	Jan. 1/23	\$10.00
Convenia Injection (antibiotic)	Jan. 1/23	\$15.00
Feluk/FIV blood test	Jan. 1/23	\$35.00
Feluk/FIV blood test x 15	Jan. 1/23	\$425.00
Wound repair (clip/clean/debride/suture)	Jan. 1/23	\$15.00
Polyp removal (sedate/remove oral, nasal, or ear)	Jan. 1/23	\$20.00
Entropion (correction of curled eyelid)	Jan. 1/23	\$25.00
Enucleation (removal of eyeball)	Jan. 1/23	\$25.00
Amputation (removal of hind leg mid femoral, or front leg 4-quarter)	Jan. 1/23	\$100.00
<b>Other:</b>		
Medical procedures/treatments provided to any animal attended to by Animal Services, found injured or in distress, where the owner cannot be contacted and the animal requires immediate basic medical care. This includes services provided by London Regional Veterinary Emergency & Referral Hospital	Jan. 1/23	As per invoice

## SCHEDULE 4 2023 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: BY-LAW ENFORCEMENT &amp; PROPERTY STANDARDS</b>		
<b><u>By-law Enforcement &amp; Property Standards</u></b>		
<b>Business Licencing:</b>		
Licence Renewal Late Fee	Jan. 1/23	\$75.00
<b>Rental Residential Licencing:</b>		
New Application	Jan. 1/23	\$165.00
Renewal Application	Jan. 1/23	\$55.00
Appeal Fee	Jan. 1/23	\$100.00
Corporate Search	Jan. 1/23	\$40.00
Taxi Licensing Letter	Jan. 1/23	\$30.00
Swimming Pool Fence Inspection/Letter	Jan. 1/23	\$225.00
Municipal Law Inspection Fee	Jan. 1/23	\$125.00/hour
Property Standards Inspection Fee	Jan. 1/23	\$125.00/hour
Property Standards Order-Registration on Title	Jan. 1/23	\$125.00
Property Standards Order - De-registration from Title	Jan. 1/23	\$125.00
Annual Sign Fees (Signs & Canopy Sch A-By-law S-3775-94)	Jan. 1/23	\$150.00
Untidy Lot Fee (By-Law Yard & Lot Maintenance By-law PW-9)	Jan. 1/23	Cost & admin fee of 15%, \$110.00 minimum
Road Allowance Permits	Jan. 1/23	\$18.69
<b><u>Public Property Compliance</u></b>		
<b>Street Permits:</b>		
Work Approval Permit (Occupancy) - where the work does not involve excavation, traffic control plan review or disruptions within the travelled portion of the road allowance	Jan. 1/23	\$300.00 plus applicable monthly inspection fee(s) - Per Permit
Work Approval Permit (Occupancy) - where the work does not involve excavation and traffic control plan review is required	Jan. 1/23	\$400.00 plus applicable monthly inspection fee(s) - Per Permit
Work Approval Permit (Occupancy) - moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six month period.	Jan. 1/23	\$300.00 - Per Permit
Work Approval Permit (Occupancy) - moving or construction bin within travelled portion of local road allowance classification	Jan. 1/23	\$50.00 per day - Per Permit
Monthly inspection - additional fee(s) - applies if Work Approval Permit (Occupancy) exceeds thirty (30) days. Exemption: tower cranes	Jan. 1/23	\$75.00 - Per Inspection
Work Approval Permit (Construction) - where the work involves excavation within the soft surface boulevard within the road allowance only and does not require traffic control plan review	Jan. 1/23	\$375.00 plus applicable weekly inspection fee(s)- Per Permit
Work Approval Permit (Construction) - where the work involves excavation within the road allowance and requires traffic control plan review	Jan. 1/23	\$475.00 plus applicable weekly inspection fee(s) - Per Permit
Weekly inspection - additional fee(s) - applies if Work Approval Permit (Construction) exceeds three (3) days	Jan. 1/23	\$75.00 - Per Inspection
Work Approval Permit Renewal (Occupancy/Construction)	Jan. 1/23	\$150.00 plus additional applicable weekly/monthly inspection fee(s) - Per Renewal
License to Occupy Street - applies if Work Approval Permit (Occupancy/Construction) exceeds more than 30 days. Exemption: Moving or construction bin within the grassed boulevard between City sidewalk and front lot line of abutting property for up to a six month period.	Jan. 1/23	\$29.06/sq. m inside downtown core, \$16.15/sq. m outside downtown core, \$8.07/sq. m for a Charitable Organization. - Per Permit
Vending Boxes	Jan. 1/23	\$27.50 Annual, \$22.00/box

## SCHEDULE 4 2023 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b>Winter Maintenance:</b>		
Sidewalk Snow Clearing-Core Area	Jan. 1/23	\$80.00
Icicle Removal	Jan. 1/23	\$155.00 plus 15% admin. fee
<b>SERVICE GROUPING: FIRE SERVICES</b>		
<b>Fire Fighting</b>		
i) Highway/Local Vehicle Incidents (non-residents):		
First Hour (Per vehicle)	Jan. 1/23	Authorized MTO Rate - currently \$477
Additional 1/2 hour or part thereof (Per vehicle)	Jan. 1/23	Authorized MTO Rate - currently \$238.50
Flat fee for responding where services not required	Jan. 1/23	Authorized MTO Rate - currently \$477
ii) <u>Special Team</u> Incidents (per hour) one hour minimum (Hazmat, Tech Rescue, Water/Ice Rescue)	Jan. 1/23	\$700.00  plus consumables & personnel call-in coverage if required
iii) Open Burn Inspection	Jan. 1/23	\$225.00
iv) Extraordinary Costs	Jan. 1/23	Cost Recovery
Costs in addition to costs ordinarily incurred to eliminate an emergency or risk, preserve property or evidence, or to investigate, including but not limited to: renting equipment, hiring contractors, hiring professional services, using consumable materials, replacing damaged equipment or purchasing materials fixing of damaged equipment or vehicles as a result of response		
<b>Training</b>		
Recruit application	Jan. 1/23	\$100.00

## SCHEDULE 4 2023 FEES AND CHARGES PROTECTIVE SERVICES

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b><u>Fire Prevention &amp; Education</u></b>		
<b>Fire Prevention</b>		
i) Fire Inspections/Licencing:		
File Search Letter	Jan. 1/23	\$34.00
Information Inspection/Report/Letter Up to 10,000 square feet	Jan. 1/23	\$171.00
Every 10,000 square feet thereafter	Jan. 1/23	\$84.00
Response report	Jan. 1/23	\$36.00
Fire Investigation Report	Jan. 1/23	\$160.00
Re-inspection for Non-compliance	<b>Jan. 1/23</b>	<b>\$104.50</b>
Display Fire Works inspection / permit	Jan. 1/23	\$269.00
<b>Exemptions:</b>		
<b>a) Victoria Day fireworks display by the Fanshawe Optimist;</b>		
<b>b) Canada Day fireworks displays by the East London and River East London Optimist Clubs, Byron Optimists, City of London - Celebrate London Committee, and the Community Council of White Oaks;</b>		
<b>c) Lambeth Harvestfest fireworks display by the Lambeth Harvestfest Committee; and</b>		
<b>d) New Year's Eve fireworks display held by the City of London in Victoria Park.</b>		
Pyrotechnic inspection / permit	Jan. 1/23	\$246.00
Open Air Burn Permit (Part 4)	Jan. 1/23	\$70.00
False Alarms		
Non notified false alarm	Jan. 1/23	\$700.00
3rd or more to the same building in 30 days (each)	Jan. 1/23	\$700.00
6th or more to the same building in any calendar year (each)	Jan. 1/23	\$700.00
ii) Training and Lectures	Jan. 1/23	\$100.00
iii) Fire Safety Course (Public Education)	Jan. 1/23	\$100.00

Note: In 2010, new inspection fees were introduced for by-law re-inspections where written Orders of Violation were issued and no action was taken to achieve compliance (Municipal Law Inspection fee). In addition, fees for Marijuana Grow Operation inspections were introduced at the initial inspection stage and compliance stage (Property Standards Inspection fee). These two new fees in addition to the long-standing property standards re-inspection fee are all billed to property owners. If fees are not paid, the amount is added to the property tax roll.



## SCHEDULE 4 2023 FEES AND CHARGES SOCIAL & HEALTH SERVICES

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: LONG TERM CARE</b>		
<b><u>Adult Day Programs</u></b>		
<b>Community Seniors Programs</b>		
<b>Day Programs:</b>		
Client Fees per day	Jan. 1/23	Set by SW LHIN
Baths	Jan. 1/23	\$45.00
Foot Care	Jan. 1/23	\$22.00
<b><u>Long Term Care-Dearness Home</u></b>		
<b>Sundry:</b>		
Staff Escort to Medical Clinics up to 3 hours	Jan. 1/23	\$106.00
After 3 hours (per hour for a nursing escort)	Jan. 1/23	\$35.00
Set up and cleaning fee for room rental	Jan. 1/23	\$35.00
Hair Salon Rental Fees per month	Jan. 1/23	\$350.00
<b>Resident Revenue:</b>		
Short Stay	Charge for resident accommodation shall be the maximum amount provided for in the Long Term Care Homes Act and regulation. The rates are set annually on July 1st by the Ministry of Health and Long Term Care.	
Basic Ward Nursing Care		
Semi Private Nursing Care		
Private Nursing Care		

## SCHEDULE 4 2023 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2023 PROPOSED	
		Effective Date	Fee
<b>SERVICE GROUPING: PARKING</b>			
<b>Parking</b>			
<b>Parking Control</b>			
i) Private MLEO Training & Appointment		Jan. 1/23	\$250.00
ii) Administrative Fee Bulk Lot Passes		Jan. 1/23	\$25.00
<b>Parking Meters</b>			
i) Parking Meter Fees			
Outlying 1 hour	Hour	Jan. 1/23	\$2.50
Outlying 2 hour	Hour	Jan. 1/23	\$2.50
Outlying 4 hour	Hour	Jan. 1/23	\$2.50
10 Hour Metered Zone	Hour	Jan. 1/23	\$2.50
	Maximum	Jan. 1/23	\$5.00
	Monthly	Jan. 1/23	\$45.00
East end meters	Hour	Jan. 1/23	\$1.25
Downtown 1 hour	Hour	Jan. 1/23	\$2.50
Parking Meter Bagging (per parking stall)/Parking Admin Fee	Admin +	Jan. 1/23	\$50.00
	Day	Jan. 1/23	\$11.00
Residential Parking Pass Program : First Residential Parking Pass is \$60.00 (except no charge for the "King's University College area" and the "Trowbridge Avenue, Mary Avenue and Pinewood Drive area") / Second Residential Parking Pass is \$60.00 / Residential Parking Pass at midpoint of program year is reduced by 50% / Replacement Residential Parking Pass is \$120.00.			
Online transaction fee		Jan. 1/23	\$1.50
<b>Parking Lots - Municipally Operated</b>			
Lot # 3 North - 743 Richmond Street	Hour	Jan. 1/23	\$2.50
Lot # 6 - Kent Street, North Side of Kent Street between Richmond & Talbot Streets	Hour	Jan. 1/23	\$2.50
	Day	Jan. 1/23	\$10.00
	Evening	Jan. 1/23	\$6.00
Lot #9 78 Riverside Dr. Kiwanis Senior Centre	Hour	Jan. 1/23	\$2.50
	Day	Jan. 1/23	\$5.00
	Evening	Jan. 1/23	\$4.00
Lot #10 - Mill Street/John Street/St.George	Hour	Jan. 1/23	\$2.50
	Day	Jan. 1/23	\$10.00
	Evening	Jan. 1/23	\$8.00
	Monthly	Jan. 1/23	\$100.00
Lot # 12 - 199 Ridout Street N., PUC Parking Lot North Side of Horton Street between Thames & Ridout Streets	Hour	Jan. 1/23	\$2.50
	Day	Jan. 1/23	\$6.00
	Evening	Jan. 1/23	\$5.00
	Monthly	Jan. 1/23	\$80.00
Lot #13 - 189 King Street	Hour	Jan. 1/23	\$2.50
	Day	Jan. 1/23	\$10.00
	Evening	Jan. 1/23	\$8.00
	Monthly	Jan. 1/23	\$120.00
Lot # 14 - Via Train Station, South Side of York Street between Richmond & Clarence Streets	Hour	Jan. 1/23	\$2.00
Lot # 15 - London Convention Centre, South Side of King Street between Wellington & Waterloo Street	Hour	Jan. 1/23	\$2.00
	Day	Jan. 1/23	\$8.00
	Day (buses only)	Jan. 1/23	\$75.00
	Evening	Jan. 1/23	\$6.00
	Monthly	Jan. 1/23	\$113.00
Lot # 16 - 205 Oxford St (Rear), West of Richmond Street between Oxford & Piccadilly Street	Hour	Jan. 1/23	\$2.50
	Day	Jan. 1/23	\$8.00
	Evening	Jan. 1/23	\$6.00
	Monthly	Jan. 1/23	\$60.00

## SCHEDULE 4 2023 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2023 PROPOSED	
		Effective Date	Fee
Lot # 19 - Museum London	Hour	Jan. 1/23	\$2.50
	Evening	Jan. 1/23	\$6.00
Lot # 20 - 155 Kent Street	Hour	Jan. 1/23	\$2.50
Lot # 21 - 558 Talbot Street	Hour	Jan. 1/23	\$2.50
	Day	Jan. 1/23	\$10.00
	Evening	Jan. 1/23	\$8.00
	Night	Jan. 1/23	\$15.00
	Monthly	Jan. 1/23	\$100.00
Lot # 22 - 695 Richmond Street	Hour	Jan. 1/23	\$2.50
	12 hour maximum	Jan. 1/23	\$10.00
	24 hour maximum	Jan. 1/23	\$15.00
	Monthly	Jan. 1/23	\$80.00
<b><u>Parking Lots Municipally Owned</u></b>			
Lot # 1 - East London, North of Dundas Street between English & Elizabeth Street	Hour	Jan. 1/23	\$1.00
	Day	Jan. 1/23	\$4.50
	Evening	Jan. 1/23	\$2.50
	Monthly	Jan. 1/23	\$50.00
	Bulk Day>5	Jan. 1/23	\$3.00
	Bulk Evening>5	Jan. 1/23	\$1.50
Lot # 2 - East London, North of Dundas Street between Elizabeth & Adelaide Street	Hour	Jan. 1/23	\$1.00
	Day	Jan. 1/23	\$4.50
	Evening	Jan. 1/23	\$2.50
	Monthly	Jan. 1/23	\$50.00
	Bulk Day>5	Jan. 1/23	\$3.00
	Bulk Evening>5	Jan. 1/23	\$1.50
Lot # 3 East - East of Richmond Street between Oxford & Piccadilly Street	Hour	Jan. 1/23	\$2.50
	Day	Jan. 1/23	\$8.00
	Evening	Jan. 1/23	\$6.00
	Monthly	Jan. 1/23	\$60.00
	Hour	Jan. 1/23	\$2.50
Lot # 3 West - Richmond Village West of Richmond Street between Oxford & Piccadilly Street	Day	Jan. 1/23	\$8.00
	Evening	Jan. 1/23	\$6.00
	Monthly	Jan. 1/23	\$60.00
	Hour	Jan. 1/23	\$1.00
Lot # 4 - Marshall Street, South of Dundas Street between Lyle & Adelaide Streets	Day	Jan. 1/23	\$4.50
	Evening	Jan. 1/23	\$2.50
	Monthly	Jan. 1/23	\$50.00
	Hour	Jan. 1/23	\$2.00
Lot # 5 - Queens Ave, North Side of Queens Ave between Clarence & Richmond Streets	Day	Jan. 1/23	\$10.00
	Evening	Jan. 1/23	\$8.00
	Monthly unreserved	Jan. 1/23	\$130.00
	Monthly reserved	Jan. 1/23	\$310.00
	Lot # 7 - 824 Dundas, Provincial Offences Court between Rectory & Ontario Streets	Hour	Jan. 1/23
Day		Jan. 1/23	\$5.00
Monthly		Jan. 1/23	\$50.00

## SCHEDULE 4 2023 FEES AND CHARGES TRANSPORTATION SERVICES

Service/Activity	Unit of Measure	2023 PROPOSED	
		Effective Date	Fee
Lot # 8 - Budweiser Gardens, North Side of King Street between Ridout & Talbot Streets	Hour	Jan. 1/23	\$2.50
	Day	Jan. 1/23	\$8.00
	Evening	Jan. 1/23	\$6.00
	Monthly	Jan. 1/23	\$110.00
Lot # 11 - Thames Street Park, North Side of King Street between Thames & Ridout Streets	Hour	Jan. 1/23	\$2.50
	Day	Jan. 1/23	\$6.00
	Evening	Jan. 1/23	\$5.00
Lot # 17 - Peace Gardens, West Side of Thames Street (York & King Streets.) (Enforced Mon-Fri)	Hour	Jan. 1/23	\$2.50
	Day	Jan. 1/23	\$6.00
	Evening	Jan. 1/23	\$5.00
Park and Ride		Jan. 1/23	\$60.00
<b>SERVICE GROUPING: ROADWAYS</b>			
<b>Roadway Maintenance</b>			
Sidewalk Cut	Admin Fee	Jan. 1/23	\$50.00
	/sq. meter	Jan. 1/23	\$100.00
Curb Cut	Meter	Jan. 1/23	\$150.00
Curb Removal	Meter	Jan. 1/23	\$25.00
Asphalt Cut Restoration	Square meter	Jan. 1/23	\$21.00 (vertical 25m)
Pavement Degradation (Contractor/utilities)	Pavement Quality Index (PQI) & \$/square meter	Jan. 1/23	Good (80-100 PQI)-\$35.00
			Adequate (60-80 PQI)-\$28.00
			Fair (30-60 PQI)-\$21.00
			Poor (1-30 PQI)-\$14.00
<b>Winter Maintenance</b>			
Winter Maintenance -Unassumed Subdivisions		Jan. 1/23	Charge Actual Cost
		Jan. 1/23	Winter Season plus 15% + Admin. Fee
<b>Traffic Control &amp; Lighting</b>			
Flashers Barricades	Day	Jan. 1/23	\$3.25
Traffic Control Signs	Day	Jan. 1/23	\$4.00
Traffic Cones	Day	Jan. 1/23	\$1.50
Traffic Signal Timing Information		Jan. 1/23	\$135.00

## SCHEDULE 4 2023 FEES AND CHARGES CORPORATE, OPERATIONAL & COUNCIL SERVICES

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: CORPORATE SERVICES</b>		
<b>Facilities</b>		
Property Rentals	Jan. 1/23	Agreement
<b>Human Resources</b>		
Room Rentals	Jan. 1/23	Agreement
<b>Purchasing</b>		
Bidding Documents - on-line purchases	Jan. 1/23	\$40.00
<b>Realty Services</b>		
Property Rentals	Jan. 1/23	Contracts
Residential Revenue	Jan. 1/23	Contracts
Vacant Land Revenue	Jan. 1/23	Contracts
Agricultural Land Revenue	Jan. 1/23	Contracts
Skate Sharpening Property Revenue	Jan. 1/23	Contracts
Underground Encroachment Revenue	Jan. 1/23	Contracts
Sidewalk Cafes	Jan. 1/23	Contracts
Outdoor Advertisements	Jan. 1/23	Contracts
Woodhull - Internments	Jan. 1/23	\$550.00
Woodhull - Sale of Plot <sup>(1)</sup>	Jan. 1/23	\$650.00
Air/Land Rights Rental	Jan. 1/23	Contracts
Note (1): The price of a plot in the Woodhull Cemetery is \$650; however \$350 is placed into a perpetual care fund for the Cemetery with \$300 credited to the Realty Services account.		
<b>Risk Management</b>		
Admin fee - claims recovery	Jan. 1/23	1% of claim amount, \$50.00 minimum
Admin fee - event insurance premium	Jan. 1/23	\$5.00 - premium less than \$100.00, \$10.00 - premium more than \$100.00
<b>Technology Services</b>		
Printing Charges	Jan. 1/23	Actual Costs
<b>SERVICE GROUPING: CORPORATE PLANNING &amp; ADMINISTRATION</b>		
<b>Information &amp; Archive Management</b>		
Sale Misc. Documents:		
i) Photocopies	Jan. 1/23	\$0.20
Records Research Request (per 15 minutes of research time)	Jan. 1/23	\$7.50

**SCHEDULE 4**  
**2023 FEES AND CHARGES**  
**CORPORATE, OPERATIONAL & COUNCIL SERVICES**

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: COUNCIL SERVICES</b>		
<b><u>Municipal Election</u></b>		
<b>Sale Misc. Documents (details below)</b>		
Photocopies	Jan. 1/23	\$0.20/page
Ward & Poll Maps	Jan. 1/23	\$5.00/ward
City Map	Jan. 1/23	\$10.00
Election Results	Jan. 1/23	\$20.00
Street Index	Jan. 1/23	\$20.00
<b>Additional Copies of Voter's List</b>		
Per Ward	Jan. 1/23	\$25.00
All Wards	Jan. 1/23	\$350.00
<b>SERVICE GROUPING: PUBLIC SUPPORT SERVICES</b>		
<b><u>Taxation</u></b>		
<b>Revenue Division:</b>		
Tax Certificates	Jan. 1/23	\$57.00
Tax Account Ownership Changes	Jan. 1/23	\$37.00
New Tax Account or Roll Number	Jan. 1/23	\$67.00
Notice of Past Due Property Taxes (greater than \$200)	Jan. 1/23	\$8.00
Property Title Searches Prior to Registration of Tax Arrears Certificates	Jan. 1/23	\$111.00
<b>Miscellaneous Revenue Fees:</b>		
Mortgagee Tax Confirmations	Jan. 1/23	\$26.00
Duplicate Tax Bill	Jan. 1/23	\$26.00
Receipt - Income Tax Account Statements	Jan. 1/23	\$35.00
Account Statements:		
Tax Statement without Transactions	Jan. 1/23	\$26.00
Tax Statement with Transactions	Jan. 1/23	\$35.00
Tax Account Analysis (per hour)	Jan. 1/23	\$73.00
Returned Cheques PAP, EFT, PAD (NSF) - Taxation	Jan. 1/23	\$45.00
Cost Recoveries on Tax Registrations	Jan. 1/23	Actual Costs
Addition to Tax Roll Fee	Jan. 1/23	\$25.00
Addition to Tax Roll Fee (POA Fines)	Jan. 1/23	\$25.00

**SCHEDULE 4**  
**2023 FEES AND CHARGES**  
**CORPORATE, OPERATIONAL & COUNCIL SERVICES**

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b>Licensing &amp; Certificates</b>		
Non- Residential Boulevard Application Fee	Jan. 1/23	\$150.00
Non-Residential Boulevard Parking Rentals (square feet)		
i) Non Profit or Charity	Jan. 1/23	\$0.87
ii) Commercial Site	Jan. 1/23	\$1.73
iii) Commercial Site Downtown	Jan. 1/23	\$4.80
<b>Oaths</b>		
i) Commissioner of Oaths	Jan. 1/23	\$30.00
ii) Statutory Declaration	Jan. 1/23	\$45.00
<b>Street Closing:</b>		
- Appraisal Fee	Jan. 1/23	\$260.00
- Application Fee	Jan. 1/23	\$165.00
- Advertising	Jan. 1/23	\$1,182.00
Nevada Licences	Jan. 1/23	3% prize value
Raffle Licences	Jan. 1/23	3% prize value
Bingo Licences	Jan. 1/23	\$90.00
Marriage Licences	Jan. 1/23	\$140.00
Civil Ceremony	Jan. 1/23	\$275.00
Ceremony Witness Fee	Jan. 1/23	\$25.00
Foreign Pension Certificates	Jan. 1/23	\$30.00
Municipal Information Form (formerly listed as LLBO Approval)		\$25.00
Municipal Significance Designation Letter/ Temporary Extension of Liquor Licence Approval	Jan. 1/23	\$50.00
<b>Vital Statistics:</b>		
i) Death Registration	Jan. 1/23	\$40.00
ii) Notice of Out of Town Death	Jan. 1/23	\$35.00
<b>Sundry Receipts</b>		
i) Hearing Fee	Jan. 1/23	\$150.00
ii) Municipal Approval - Lottery Licences	Jan. 1/23	\$50.00
iii) Committee Room Rentals	Jan. 1/23	\$150.00
iv) Street Encroachment Agreements - with a PIN submission	Jan. 1/23	\$250.00
v) Street Encroachment Agreements - without a PIN submission (applicable to residential properties only)	Jan. 1/23	\$300.00
vi) Street Encroachment Agreements - annual rental charge	Jan. 1/23	\$10.00 per square metre

## SCHEDULE 4 2023 FEES AND CHARGES FINANCIAL MANAGEMENT

Service/Activity	2023 PROPOSED	
	Effective Date	Fee
<b>SERVICE GROUPING: FINANCIAL MANAGEMENT</b>		
<b>Finance</b>		
Addition to Tax Roll Fee	Jan. 1/23	\$25.00
Addition to Tax Roll Fee - POA Fines	Jan. 1/23	\$25.00
Statement Summary of Outstanding Invoices - Accounts Receivable (A/R)	Jan. 1/23	\$27.00
Returned Items such as Cheques, PAP, EFT, PAD, Credit card, (i.e. NSF):		
- Financial Services (Corporate wide application except as below:)	Jan. 1/23	\$45.00
- POA Fines Only	Jan. 1/23	\$35.00
- Admin Fees POA Fines Only	Jan. 1/23	\$10.00
Retrieval of Cashed A/P Cheques	Jan. 1/23	\$26.00
Provincial Offenses Act Collection Agency Fee Recovery	Jan. 1/23	Actual Percentage
Miscellaneous Accounts Receivable Collection Agency Fee Recovery	Jan. 1/23	Actual Percentage
Lawyers Responses	Jan. 1/23	\$60.00
<b>Corporate Financing</b>		
Property Rentals	Jan. 1/23	Contract



September 26, 2019

Ms. Heather Woolsey  
City Clerk's Office  
City of London  
P.O. Box 5035,  
London, Ontario  
N6A 4L9

Dear Ms. Woolsey:

The City of London is a nominator for three positions on the Board of Directors of the Greater London International Airport Authority (GLIAA). The current City of London nominees to the Board are Bill Graham, Maureen O'Leary-Pickard and Gus Kotsiomitis. Positions are for three year periods with a maximum of three terms (total of nine years). The first term of both Maureen O'Leary-Pickard and Gus Kotsiomitis expired on August 31, 2019 and both individuals were extended for a second three year term by the Airport Board of Directors.

The extension of both Maureen O'Leary-Pickard and Gus Kotsiomitis requires the approval of the Municipal Council, City of London. We are asking that you put these extensions on the next Council agenda for consideration. Both individuals have become valued members of the Airport Board of Directors.

The process to consider these positions is contained in the bylaws and this letter clarifies the roles.

#### Section 8.2.1

Whenever the term of office of a director appointed pursuant to Section 5.3 is about to expire or has been terminated, the Nominating Committee shall prepare as appropriate, a list of persons for consideration by the respective Nominator with the exception of those Directors who were nominees of the Federal and Provincial Government.

The Nominating Committee shall ensure that all persons listed for consideration shall meet the eligibility and qualification criteria and shall meet the conflict of interest and other requirements set forth in section 6.12

#### 6.12

#### Conflict of Interest and Code of Conduct

No Director shall directly or indirectly receive any profit from his position as such; provided that any Director who is engaged in any business or profession may, subject to the Act and

the Code of Conduct appended hereto as Schedule A, act in and be paid the usual professional fees and business charges for any professional work or other business required to be done in connection with the administrative affairs of the Corporation. Prior to the appointment of any person as a Member, such person shall complete a conflict of interest questionnaire meeting the aforesaid Code of Conduct and shall notify the Board and his or her Nominator of any business activity by the Nominee or any associate (as that term is defined in the Canada Business Corporations Act) which would pose an actual or perceived conflict of interest in his or her capacity as a director. The Nominator may then decide whether the Nominee should be disqualified from appointment as a member. Further, if a change or anticipated change in circumstances creates for a Director a continuing conflict of interest, such Director shall inform the Board and his or her Nominator in writing. The Board shall then consult the Nominator and promptly decide thereafter whether the appointment of that Director should be revoked.

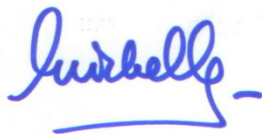
We would appreciate your timely response confirming the continuance of Maureen O’Leary-Pickard and Gus Kotsiomitis for the period of September 1, 2019 to August 31, 2022.

The response should be sent to :

Chair Nominating Committee  
Greater London International Airport Authority  
1750 Crumlin Road  
London Ontario  
N5V 3B6

Thank you for your attention to this matter and we look forward to your reply.

Yours truly,



Michelle T. Faysal, FCPA, FCA  
Chair, Board of Directors  
Greater London International Airport Authority

<b>TO:</b>	<b>CHAIR AND MEMBERS STRATEGIC PRIORITIES AND POLICY COMMITTEE MEETING ON OCTOBER 28, 2019</b>
<b>FROM:</b>	<b>ANNA LISA BARBON MANAGING DIRECTOR, CORPORATE SERVICES AND CITY TREASURER, CHIEF FINANCIAL OFFICER</b>
<b>SUBJECT:</b>	<b>REVIEW OF CITY SERVICES FOR POTENTIAL REDUCTIONS &amp; ELIMINATIONS – TAX SUPPORTED RESERVE FUND CONTRIBUTIONS</b>

<b>RECOMMENDATIONS</b>
------------------------

That, on the recommendation of the Managing Director, Corporate Services and City Treasurer, Chief Financial Officer:

- a. The following report summarizing the review of tax supported contributions to the Special Projects & New Initiatives and Contingencies/Stabilization & Risk Management reserves and reserve funds **BE RECEIVED** for information; and
- b. The recommended tax supported reserve and reserve fund contributions, attached as Appendix “A”, **BE APPROVED** to facilitate continued development of the 2020-2023 Multi-Year Budget, it being noted that the contributions are subject to final approval as part of the Multi-Year Budget deliberations and approvals process.

<b>PREVIOUS REPORTS PERTINENT TO THIS MATTER</b>
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Strategic Priorities and Policy Committee, meeting on July 29, 2019, agenda item 4.1 – Review of City Services for Potential Reductions and Eliminations:

<https://pub-london.escribemeetings.com/filestream.ashx?DocumentId=65965>

Strategic Priorities and Policy Committee, meeting on May 6, 2019, agenda item 4.1 – 2020-2023 Multi-Year Budget:

<https://pub-london.escribemeetings.com/filestream.ashx?DocumentId=62405>

Corporate Services Committee, meeting September 25, 2018, agenda item 2.2 – Reserves Rationalization Report:

<https://pub-london.escribemeetings.com/filestream.ashx?DocumentId=50269>

Corporate Services Committee, meeting July 17, 2018, agenda item 2.4 – Reserve and Reserve Fund Policy Report:

<https://pub-london.escribemeetings.com/filestream.ashx?DocumentId=47669>

<b>LINK TO THE 2019-2023 STRATEGIC PLAN</b>
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Council’s 2019-2023 Strategic Plan for the Corporation of the City of London (the “City”) identifies ‘Leading in Public Service’ as a strategic area of focus. The City’s Multi-Year Budget process is a strategy to maintain London’s finances in a transparent and well-planned manner to balance equity and affordability over the long term.

Additionally, the 2019-2023 Strategic Plan forms the foundation for the 2020-2023 Multi-Year Budget. Council will, through the 2020-2023 Multi-Year Budget process, be able to ensure that its priorities are achieved within the financial parameters that Council establishes during its term. The 2020-2023 Multi-Year Budget will determine the pace of implementation of the 2019-2023 Strategic Plan.

## BACKGROUND

At the Strategic Priorities and Policy Committee meeting on July 29, 2019, Council received the Review of City Services for Potential Reduction & Eliminations report outlining the City's service review initiatives, supporting financial policies and considerations for other potential areas for review. Based on this review, Council at its meeting on July 30, 2019, resolved:

That the following actions be taken with respect to the review of City of London services for potential reductions and eliminations:

- a) the staff report dated July 29, 2019 detailing the cost savings and avoidance initiatives ongoing and recently undertaken by the City of London BE RECEIVED for information; and
- b) the following specific areas BE CONSIDERED for further review for potential service reductions and eliminations:
  - i) the Downtown and Industrial Community Improvement Plans (CIPs), with consideration for a reduced level of subsidy;
  - ii) Information Technology, with a report back with a summary of past initiatives and potential future review tools; and,
  - iii) a review of reserve funds with uncommitted balances, (excluding capital asset renewal/replacement funds, and capital asset growth funds) for an analysis of funding contributions to those funds where the annual contributions from the tax levy may be scaled back.

This report addresses clause b) iii) of the Council resolution with respect to the tax supported reserve and reserve fund contributions that may be scaled back within the 2020-2023 Multi-Year Budget.

## OVERVIEW OF RESEVES AND RESERVE FUNDS

The total amount of the City's holdings in reserves and reserve funds is significant due to the size and complexity of its operations.

Reserves and reserve funds are an important element of the City's long term strategic financial plan and a key pillar of the City's Aaa (stable) credit rating. The balances held allow the City to set aside funds for known and unknown future events. Examples of future events include, but are not limited to: provisions for the replacement and rehabilitation of existing assets, funds for new capital assets (growth or service improvement), funding long term contingencies and potential liabilities, and providing a buffer for anticipated and unanticipated expenditures (social or economic investment opportunities) or loss of revenues beyond the control of the City (changes in senior government funding).

The potential consequences of not having adequate reserve and reserve fund levels are:

- **Increased cost of short-term borrowing** – A lack of sufficient reserves and reserve funds available to meet operational needs may require the City to potentially seek short term financing from external sources at an increased cost to the City.
- **Loss of Aaa credit rating** – Moody's, the City's credit rating agency, has outlined that maintaining reserve and reserve fund levels assist the City in achieving its credit rating. A drop in this rating would increase the overall cost of borrowing resulting in a direct impact to the City's operating & capital budgets.
- **Reduction in capital plan** – Reserve and reserve fund balances assist in financing the capital plan of the City. A reduction in balances would require the City to reduce the capital plan, if all else remained equal.
- **Inability to invest in strategic priorities** – A lack of sufficient reserves and reserve funds may lead to missed opportunities to spur economic and social growth beneficial to the long term success of the City's various internal and external stakeholders.
- **Improper intergenerational equity** – By not setting aside funds now to pay for costs that are going to occur in the future (examples include unfunded liabilities and capital asset renewal and replacement), the burden to pay is passed to future generations who did not receive the benefits associated with the cost.

The above noted purposes and potential consequences associated with reserves and reserve funds are periodically reviewed to assess the adequacy of reserve and reserve fund balances and the appropriateness of tax supported and non-tax supported contributions. These long term

strategic financial planning exercises ensure the City's reserve and reserve fund portfolio is justified and supports the objectives of:

- Minimizing fluctuations in taxes,
- Reducing tax supported debt,
- Assisting the City in achieving a strong credit rating,
- Investing in capital infrastructure,
- Achieving Strategic Plan priorities, and
- Supporting intergenerational equity.

In 2018 Council approved the City's Reserve and Reserve Fund Policy. This Policy formalizes the standards to which the City manages reserves and reserve funds, educates internal and external stakeholders regarding the practices applied and provides for transparency, accountability and opportunities for engagement.

Since the implementation of this Policy, Civic Administration has been conducting in-depth reviews of all the City's reserve and reserve fund holdings with an aim to bring forward rationalization reports that establish targets and create efficiencies in the management of the City's holdings. On September 25, 2018, Council approved the first rationalization report regarding the City's reserves. The second rationalization report scheduled for Fall 2019 was to focus on the City's Capital Asset Renewal & Replacement (CARR) reserve funds. This report will now be brought forward in 2020 in order to accommodate developing this report focusing on the City's Special Projects & New Initiatives (SPNI) and Contingencies/Stabilization & Risk Management (CSRM) reserve and reserve funds. With respect to the CARR reserve funds, additional time will allow Civic Administration to thoroughly investigate external trends in the management of reserve funds that support lifecycle renewal, better evaluate the findings of the 2019 Corporate Asset Management Plan, and benefit from direction provided during the 2020-2023 Multi-Year Budget deliberations. Postponing development of the CARR reserve fund rationalization report will not impact the 2020-2023 Multi-Year Budget development process.

## TAX SUPPORTED CONTRIBUTIONS REVIEW

For the purposes of this report, only Special Projects & New Initiatives and Contingencies / Stabilization & Risk Management reserves and reserve funds with tax supported contributions were reviewed for potential adjustments to contributions. These categories include other reserves and reserve funds that receive non-tax supported contributions (see Appendix B for a complete list of SPNI and CSRM reserves and reserve funds). Examples of such reserves and reserve funds include the Building Permit Stabilization Reserve Fund which is financed from building permit revenues and the Tourism Infrastructure Reserve Fund which is financed from municipal accommodation taxes.

These two categories of reserves and reserve funds are defined as follows:

**Specific Projects & New Initiatives:** A category of reserves and reserve funds established for planned savings within the budget to fund projects or expenses either identified at the time the reserve or reserve fund is set-up or after, which allows the City to save for planned or unanticipated projects or expenses that may arise and do not have another funding source.

**Contingencies/Stabilization & Risk Management:** A category of reserves and reserve funds designed to fund future obligations which are based on calculated estimates and to mitigate unforeseen events or one-time unanticipated revenue losses and expenses.

The City maintains a total of 36 funds within these two categories (number of funds excludes water and wastewater rate supported reserves and reserve funds), which cover a wide range of purposes from social and health services to economic development to corporate contingencies and liabilities. Of these 36 funds, 13 have ongoing tax supported contributions in the 2020-2023 Multi-Year Budget. Table 1 lists the 13 funds and their 2019 tax supported contributions.

**TABLE 1 – 2019 Tax Supported SPNI & CSRM Reserves/Reserve Funds (Thousands \$000's)**

Category	Reserve/Reserve Fund Name	Budgeted Contributions
<b>Special Projects &amp; New Initiatives</b>	Civic Investment Reserve Fund	1,099.1
	CIPs Grants Reserve Fund	1,035.0
	CIPs Loans Reserve Fund	300.0
	Economic Development Reserve Fund	5,923.0
	Housing Development Corporation Reserve Fund <sup>1</sup>	2,000.0
	Land Acquisition & Management Reserve Fund	1,280.0
	Municipal Election Reserve Fund	393.1
	Official Plan Reserve Fund	100.0
	Operating – Efficiency, Effectiveness & Economy Reserve <sup>2</sup>	1,390.0
	Tree Bank Reserve Fund	122.0
	Woodland Acquisition & Management Reserve Fund	262.0
<b>Contingencies/ Stabilization &amp; Risk Management</b>	Self-Insurance Reserve Fund <sup>1</sup>	3,862.3
	Workplace Safety & Insurance Board Reserve Fund <sup>1</sup>	1,014.4
<b>Total 2019 Budgeted Tax Supported Contributions</b>		<b>18,780.9</b>
Category	Reserve/Reserve Fund Name	Non-budgeted Contribution
<b>Special Projects &amp; New Initiatives</b>	Operating – Efficiency, Effectiveness & Economy Reserve <sup>2</sup>	2,979.0
<b>Total 2019 Non-budgeted Tax Supported Contribution</b>		<b>2,979.0</b>
<b>Total 2019 Tax Supported Contributions</b>		<b>21,759.9</b>

\*Amounts subject to rounding.

Notes:

- 1) The tax supported contributions to the Housing Development Corporation Reserve Fund, Self-Insurance Reserve Fund and Workplace Safety & Insurance Board Reserve Fund include contributions from tax supported Boards & Commissions.
- 2) For the purposes of this report, the Operating – Efficiency, Effectiveness & Economy Reserve includes both budgeted and non-budgeted contributions defined as follows: 1. Budgeted contributions pertaining to past investment repayments, e.g. LED Streetlights, and 2. Non-budgeted contribution pertaining to vacancy management savings within the personnel budget (90 day savings attributable to most vacated positions in accordance with the administrative Position Management Process), it being noted that vacancy management savings represent the majority of the annual contribution to this fund.

Table 2 shows the total 2019 tax supported SPNI and CSRM contributions as a percentage of the 2019 net tax supported budget.

**TABLE 2 – 2019 SPNI & CSRM Contributions Summary (Thousands \$000's)**

Budget Line Item	Amount
Net Tax Supported Budget <sup>1 &amp; 2</sup>	606,536.3
Total Tax Supported Contributions (Budgeted & Non-budgeted)	21,759.9
Percentage of Net Tax Supported Budget	3.59%

\*Amounts subject to rounding.

Notes:

- 1) The 2019 net tax supported budget includes 2019 assessment growth.
- 2) As of 2019, a 1% increase in the net tax supported budget is equal to \$6.07 million.

### **Proposed 2020-2023 Multi-Year Budget Tax Supported Contributions Post Review**

When assessing the required contributions for reserves and reserve funds Civic Administration takes into consideration, among other things: the purpose of the fund, certainty of end needs (current and forecasted commitments), best practices/standards, economic factors and affordability (tax and non-tax impacts). Using these key considerations, upon review, Civic Administration recommends the following adjustments to the 2020-2023 Multi-Year Budget tax supported contributions.

**TABLE 3 – 2020-2023 SPNI and CSRM Revised Tax Supported Contributions**  
(Thousands \$000's)

	2019	2020	2021	2022	2023
<b>Civic Investment Reserve Fund</b>					
Current Contribution	1,099.1	1,099.1	-	-	-
Revised Contribution		1,099.1	-	-	-
Revised Ending Balance		230.4	229.7	93.9	100.6
The proposed 2020 tax supported contribution is the final tax supported contribution required to satisfy debt servicing costs pertaining to Budweiser Gardens and Western Fair Sports Centre which terminate in 2023.					
<b>CIPs Grant Reserve Fund</b>					
Current Contribution	1,035.0	1,035.0	1,035.0	1,035.0	1,035.0
Revised Contribution		1,500.0	1,700.0	1,900.0	2,100.0
Revised Ending Balance		2,387.2	1,308.7	2,994.3	3,895.7
The proposed 2020-2023 tax supported contributions need to be increased due to projected commitments. The current 10 year commitment forecast represents an average annual expenditure of \$2.7 million. Civic Administration's long term plan is to gradually grow the fund's annual contribution to a matching \$2.7 million.					
<b>CIPs Loan Reserve Fund</b>					
Current Contribution	300.0	300.0	300.0	300.0	300.0
Revised Contribution		300.0	300.0	300.0	300.0
Revised Ending Balance		1,501.9	1,550.8	1,600.5	1,651.2
The proposed 2020-2023 tax supported contributions can be maintained at the current level due to the maturity of the loan program, i.e. as loan programs mature they become less dependent on tax supported contributions to fund program demand as past loan repayments are used to finance new loans.					
<b>Economic Development Reserve Fund</b>					
Current Contribution	5,923.0	5,923.0	5,923.0	5,923.0	5,923.0
Revised Contribution		5,000.0	4,500.0	4,000.0	3,500.0
Revised Ending Balance		13,021.3	13,361.6	10,580.1	12,289.1
The proposed 2020-2023 tax supported contributions can be decreased to provide tax supported savings while still providing Council flexibility to invest in London's economy and Strategic Plan priorities. Any lost capacity realized in the future can be partially offset by the Operating Efficiency, Effectiveness and Economy Reserve provided that proposed investments fit the reserve's funding criteria.					
<b>Housing Development Corporation Reserve Fund <sup>1</sup></b>					
Current Contribution	2,000.0	2,000.0	2,000.0	2,000.0	2,000.0
Revised Contribution		2,000.0	2,000.0	2,000.0	2,000.0
Revised Ending Balance		2,790.4	4,858.7	6,964.1	9,107.5
The proposed 2020-2023 tax supported contributions maintain the City's current investment rate. Additional tax supported contributions will be brought forward for Council's consideration as part of the 2020-2023 Multi-Year Budget.					
<b>Land Acquisition &amp; Management Reserve Fund</b>					
Current Contribution	1,280.0	1,280.0	1,280.0	1,280.0	1,280.0
Revised Contribution		1,280.0	1,280.0	1,280.0	1,280.0
Revised Ending Balance		5,380.8	6,365.6	7,368.1	8,388.7
The proposed 2020-2023 tax supported contributions are recommended to remain unchanged to avoid impacting the City's future ability to acquire targeted parcels of land.					
<b>Municipal Election Reserve Fund</b>					
Current Contribution	393.1	393.1	393.1	393.1	393.1
Revised Contribution		412.7	433.4	455.0	477.8
Revised Ending Balance		1,590.0	1,966.0	433.9	55.0
The proposed 2020-2023 tax supported contributions need to increase based on current projections. Contribution increases must continue until 2029 when the annual contribution reaches \$640 thousand. At this annual contribution rate the current municipal election program will be sustainable.					
<b>Official Plan Reserve Fund</b>					
Current Contribution	100.0	100.0	100.0	100.0	100.0
Revised Contribution		50.0	50.0	50.0	50.0
Revised Ending Balance		436.2	494.5	332.1	388.5
The proposed 2020-2023 tax supported contributions can decrease by \$50 thousand due to the fund's projected ending balances after accounting for 2019 Development Charges Background Study commitments.					

	2019	2020	2021	2022	2023
<b>Operating – Efficiency, Effectiveness &amp; Economy Reserve</b>					
Current Budgeted Contribution	1,390.0	1,234.7	729.4	757.3	205.5
Current Non-budgeted Contribution	2,979.0	2,979.0	2,979.0	2,979.0	2,979.0
Revised Budgeted Contribution		1,234.7	729.4	757.3	205.5
Revised Non-budgeted Contribution		2,979.0	2,979.0	2,979.0	2,979.0
Revised Ending Balance		7,590.5	11,521.1	15,479.6	18,886.3
<p>The budgeted 2020-2023 tax supported contributions are decreasing as a result of the LED Streetlight program repayments reaching maturity in 2022 after which budgeted contributions solely represent repayments pertaining to Phase 1 of the Fuel Switching Project. As LED Streetlight program repayments mature the budgeted contributions are currently planned to be transferred to the Capital Infrastructure Gap Reserve Fund to finance lifecycle renewal costs related to this program and provide funding to address the infrastructure gap as outlined in the 2019 Corporate Asset Management Plan.</p> <p>The non-budgeted 2020-2023 tax supported contributions reflect the past 5 year average vacancy management savings within the personnel budget (90 day savings attributable to most vacated positions in accordance with the administrative Position Management Process).</p> <p>It is Civic Administration’s recommendation that both budgeted and non-budgeted tax supported contributions to this fund remain unchanged due to the importance of this reserve in supporting Strategic Plan priorities and contingency costs in excess of Operating Budget Contingency Reserve (OBCR) balances, it being noted that the combined balances of this reserve and the OBCR represent a shortfall of \$54 million versus the established contingency target.</p>					
<b>Tree Bank Reserve Fund</b>					
Current Contribution	122.0	122.0	122.0	122.0	122.0
Revised Contribution		122.0	122.0	122.0	122.0
Revised Ending Balance		138.0	162.7	187.8	213.4
<p>The proposed 2020-2023 tax supported contributions are recommended to remain unchanged as the current contribution sufficiently supports the existing program while allowing for additional investment opportunities.</p>					
<b>Woodland Acquisition &amp; Management Reserve Fund</b>					
Current Contribution	262.0	262.0	262.0	262.0	262.0
Revised Contribution		262.0	262.0	262.0	262.0
Revised Ending Balance		3,137.9	3,458.8	3,785.4	4,117.9
<p>The proposed 2020-2023 tax supported contributions are recommended to remain unchanged to avoid impacting the City’s future ability to acquire woodlands.</p>					
<b>Self-Insurance Reserve Fund <sup>1</sup></b>					
Current Contribution	3,862.3	3,862.3	3,862.3	3,862.3	3,862.3
Revised Contribution		3,939.5	4,018.3	4,098.7	4,180.7
Revised Ending Balance		12,771.1	13,862.7	14,990.0	16,154.1
<p>As of December 31, 2018, there were unsettled liability claims of approximately \$14.2 million to be paid from this fund. Civic Administration recommends the proposed 2020-2023 tax supported contributions increase at a rate of 2.0% per year to support the amount of unsettled liability claims and fund forecasted annual claims increases.</p>					
<b>Workplace Safety &amp; Insurance Board Reserve Fund <sup>1</sup></b>					
Current Contribution	1,014.4	1,014.4	1,014.4	1,014.4	1,014.4
Revised Contribution		1,014.4	1,014.4	1,014.4	1,014.4
Revised Ending Balance		14,942.0	15,059.9	15,152.7	15,219.3
<p>As of December 31, 2018, the present value of these obligations are approximately \$48.8 million. It is Civic Administration’s recommendation that the tax supported contributions remain at \$1.0 million per year until a review of all unfunded liabilities is completed in 2020.</p>					
<b>Total Revised Tax Supported Contributions</b>	<b>21,759.9</b>	<b>21,193.4</b>	<b>19,388.5</b>	<b>19,218.4</b>	<b>18,471.4</b>

\*Amounts subject to rounding.

Notes:

- 1) The tax supported contributions to the Housing Development Corporation Reserve Fund, Self-Insurance Reserve Fund and Workplace Safety & Insurance Board Reserve Fund include contributions from tax supported Boards & Commissions.

### Summary of Proposed 2020-2023 Multi-Year Budget Tax Supported Contributions

The sum of the proposed SPNI and CSRSM tax supported contributions result in net tax supported budget **savings** of \$3.3 million over the 2020-2023 Multi-Year Budget period. At the current time Civic Administration is comfortable that this annual average savings of \$0.8 million can be realized without materially impacting Council’s ability to finance ongoing operations and additional investment opportunities linked to Council’s 2019-2023 Strategic Plan. As budget development continues it is important to note that the contributions may need to be revised and are subject to final approval as part of the Multi-Year Budget deliberations and approvals process.

Table 4 outlines the total proposed 2020-2023 Multi-Year Budget tax supported contributions and net tax supported budget savings.



**TABLE 4 – Summary of Tax Supported Contributions and Net Tax Supported Budget Savings (Thousands \$000's)**

<b>Budget Line Item</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
Total Revised Tax Supported Contributions	21,759.9	21,193.4	19,388.5	19,218.4	18,471.4
Year-Over-Year Incr./((Decr.))	N/A	(566.5)	(1,804.9)	(170.1)	(747.0)
% of Net Tax Supported Budget <sup>1</sup>	3.59%	3.40%	3.03%	2.93%	2.74%
% Tax Levy Incr./((Decr.)) <sup>2</sup>	N/A	(0.09%)	(0.29%)	(0.03%)	(0.11%)

\*Amounts subject to rounding.

Notes:

- 1) For the purpose of this report, the net tax supported budget for 2020-2023 assumes an annual increase of 2.7%.
- 2) As of 2019, a 1% increase in the net tax supported budget is equal to \$6.07 million.

<b>CONCLUSION</b>
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Reserves and reserve funds are an important element of the City's long term strategic financial plan as they allow the City to set aside funds for known and unknown future events, which among other things helps to minimize fluctuations in taxes, reduce tax supported debt, maintain a strong credit rating and invest in Strategic Plan priorities.

Civic Administration recommends approval of the revised SPNI and CSRSM proposed 2020-2023 tax supported contributions contained within this report. These contributions are subject to final approval as part of the 2020-2023 Multi-Year Budget deliberations and approvals process.

<b>PREPARED BY:</b>	<b>REVIEWED AND CONCURRED BY:</b>
<b>DAVID BORDIN, CPA, CGA MANAGER II, FINANCIAL PLANNING &amp; POLICY</b>	<b>JASON DAVIES, CPA, CMA MANAGER III, FINANCIAL PLANNING &amp; POLICY</b>
<b>REVIEWED AND CONCURRED BY:</b>	<b>RECOMMENDED BY:</b>
<b>KYLE MURRAY, CPA, CA DIRECTOR FINANCIAL PLANNING &amp; BUSINESS SUPPORT</b>	<b>ANNA LISA BARBON, CPA, CGA MANAGING DIRECTOR, CORPORATE SERVICES AND CITY TREASURER, CHIEF FINANCIAL OFFICER</b>

Cc:

- Bryan Baar – Senior Financial Business Administrator
- John Millson – Senior Financial Business Administrator
- Alan Dunbar – Manager, Financial Planning & Policy

## APPENDIX A – LIST OF PROPOSED 2020-2023 TAX SUPPORTED CONTRIBUTIONS

The following proposed 2020-2023 tax supported contributions pertain to the reserve and reserve funds presented in this report. The 2020-2023 Multi-Year Budget will include other reserve and reserve fund tax supported contributions for capital asset renewal and replacement and growth financing purposes. These contributions are subject to final approval as part of the 2020-2023 Multi-Year Budget deliberations and approvals process.

<b>Reserve/Reserve Fund</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
<b>Budgeted Contributions</b>				
Civic Investment Reserve Fund	1,099.1	-	-	-
CIP Grant Reserve Fund	1,500.0	1,700.0	1,900.0	2,100.0
CIP Loan Reserve Fund	300.0	300.0	300.0	300.0
Economic Development Reserve Fund	5,000.0	4,500.0	4,000.0	3,500.0
Housing Development Corporation Reserve Fund	2,000.0	2,000.0	2,000.0	2,000.0
Land Acquisition & Management Reserve Fund	1,280.0	1,280.0	1,280.0	1,280.0
Municipal Election Reserve Fund	412.7	433.4	455.0	477.8
Official Plan Reserve Fund	50.0	50.0	50.0	50.0
Operating – Efficiency, Effectiveness & Economy Reserve	1,234.7	729.4	757.3	205.5
Tree Bank Reserve Fund	122.0	122.0	122.0	122.0
Woodland Acquisition & Management Reserve Fund	262.0	262.0	262.0	262.0
Self-Insurance Reserve Fund	3,939.5	4,018.3	4,098.7	4,180.7
Workplace Safety & Insurance Board Reserve Fund	1,014.4	1,014.4	1,014.4	1,014.4
<b>Total Budget Contributions</b>	<b>18,396.4</b>	<b>16,591.5</b>	<b>16,421.4</b>	<b>15,674.4</b>
<b>Non-budgeted Contribution</b>				
Operating – Efficiency, Effectiveness & Economy Reserve	2,797.0	2,797.0	2,797.0	2,797.0
<b>Total Non-budgeted Contribution</b>	<b>2,797.0</b>	<b>2,797.0</b>	<b>2,797.0</b>	<b>2,797.0</b>
<b>Total Tax Supported Contributions</b>	<b>21,193.4</b>	<b>19,388.5</b>	<b>19,218.4</b>	<b>18,471.4</b>

\*Amounts subject to rounding.

**APPENDIX B – LIST OF SPECIAL PROJECTS & NEW INITIATIVES AND CONTINGENCIES / STABILIZATION & RISK MANAGEMENT RESERVES AND RESERVE FUNDS**

<b>Reserve / Reserve Fund</b>	<b>Description / Purpose of Fund</b>	<b>Tax Supported Contribution</b>
Animal Welfare Benefit Reserve Fund	This fund provides funding for initiatives that benefit animal welfare.	
Building Permit Stabilization Reserve Fund	This fund collects annual building permit surpluses, if any, to provide funding for future year building administration and enforcement costs in excess of building permit revenue.	
Child Care and Early Childhood Development Reserve Fund	This fund provides a funding mechanism to meet the future operating and capital funding needs of the City of London's and County of Middlesex's child care and early learning sectors.	
Civic Investment Reserve Fund	This fund provides for the costs of projects identified in the "Downtown Millennium Plan" adopted by Council on March 1, 1999. It remains open to support the debt servicing costs and future operating and capital budget expenditures associated with the City's investments in Budweiser Gardens and Western Fair Sports Centre.	✓
Community Improvement Plans (CIPs) - Grant Reserve Fund	The purpose of this fund is to provide financial assistance to property owners in the CIPs project areas for the purposes of rehabilitation and redevelopment projects, contamination assessment studies, industrial corridor enhancements, DC rebates and tax increment equivalent grants.	✓
CIPs - Loan Reserve Fund	The purpose of this fund is to provide financial assistance, in the form of loans, to property owners in the CIPs project areas for the purposes of building improvements that are necessary to ensure older buildings comply with present day building code standards and for façade improvements that benefit the safety, look and feel (historical and non-historical) of project areas.	✓
Community Investment Reserve Fund	This fund provides funding for one-time initiatives/projects or initiatives/projects that require a temporary source of financing not to exceed four years.	
Creative City Reserve Fund	This fund provides funding for projects, programs and activities approved under the City of London Creative City Fund Terms of Reference.	
Dearness Home Gift Reserve Fund	This fund collects donations from external parties for Dearness Home operations. The funds can only be used to fund Dearness Home related activities.	
Economic Development Reserve Fund	The purpose of this fund is to finance initiatives/projects that support economic development, including but not limited to the creation of long term employment, as well as Council's approved Strategic Plan as follows: one-time initiatives/projects, or initiatives/projects that require a temporary source of financing not to exceed four years.	✓
Housing Development Corporation (HDC) Reserve Fund	This fund provides funding to eligible projects and business activities that advance the HDC's core mandate of "stimulating the development of affordable housing throughout London and Middlesex" with the goal of creating sustainable affordable rental housing units in London.	✓
Housing Support Services (Rent Bank and THAW programs) Reserve Fund	This fund provides funding for the Rent Bank Program and for The Heat and Warmth (THAW) Program.	

Land Acquisition Reserve Fund	The purpose of this fund is to provide for the acquisition of land and property in advance of projected needs and finance operating costs associated with maintaining land and property until the future use of the land and property is determined by Council.	✓
London & Middlesex Housing Corporation Employee Entitlement Reserve Fund	This fund provides for the cost of vacation, sick leave credits and other LMHC employee entitlements for former LMHA employees, based on each employee's entitlement and the timing of their termination from the LMHC.	
London Police Service Sick Leave Reserve Fund	This fund provides for the cost of vested sick leave benefits for members of the London Police Service.	
London Police Service Employee Benefits Reserve Fund	This fund was established and will be maintained for funds received by the London Police Service Board as a result of surpluses in the Administrative Services area of employee benefit plans and the demutualization of the insurance industry.	
London Police Service Recruitment Reserve Fund	This fund was established to manage the loss of revenue at the end of the Provincial Grant period in order to minimize impacts to the operating budgets to the greatest extent possible.	
London Police Service Unfunded Liability Reserve Fund	This fund supports post-employment and post-retirement benefits, vacation credits and vested sick leave benefits for which the London Police Service did not have an identified funding source.	
London Public Library Sick Leave Reserve Fund	This fund was established to for the payment of vested sick leave benefits to eligible employees of the London Public Library.	
Municipal Affordable Homeownership Loan Reserve Fund	This fund provides funding for the Municipal Affordable Homeownership Program, which provides loans to eligible purchasers with repayment of such loans to be made over a period of 15 years.	
Municipal Election Reserve Fund	The purpose of this fund is to support the City's municipal election expenses and smooth the associated cyclical expenditures of running a municipal election.	✓
New Affordable Housing Reserve Fund	This fund provides capital funding to support not-for-profit housing providers and partnerships between not-for-profit housing providers and private sector organizations for the development of housing for low income and special needs households.	
Official Plan Reserve Fund	The purpose of this fund is to support the cyclical expenditures associated with the City's Official Plan and ancillary plans such as growth related secondary plans and community improvement plans.	✓
Operating Budget Contingency Reserve (OBCR)	This fund covers tax supported budget contingencies to mitigate unforeseen events or one-time unanticipated revenue losses and expenses in order to stabilize the tax rate and contributes to the necessary working funds required for operating expenditures incurred prior to the collection of taxes.	
Operating Efficiency, Effectiveness and Economy Reserve	The purpose of this reserve is to provide funding for opportunities that create efficiency, effectiveness and economy within the City's tax supported operations. Returns can range from increased future revenues, decreased future expenditures, increased service levels, improved service quality, etc. Also, this reserve provides funding for contingency costs in excess of funds available in the OBCR.	✓
Public Utilities Commission Environmental Reserve Fund	This fund was established for the purposes of investigation, remediation, restoration and any other related costs with respect to the coal tar affected lands held by the City of London.	
Red Light Camera Reserve Fund	The fund provides funding for future road safety initiatives and Red Light Camera Program shortfalls, if necessary.	

Self-Insurance Reserve Fund	The purpose of this fund is to provide for the payment of insurance deductibles, adjusting expenses and other insurance related expenses specifically approved by Council.	✓
Sick Leave (City of London) Reserve Fund	This fund provides funding for the payment of vested sick leave benefits to eligible employees.	
Social Services Reserve Fund	The fund provides funding for local priorities that address unmet human services needs in London through initiatives that support employment, homelessness, social services improvements and that supplement outcomes mandated under the Ontario Works program.	
Tourism Infrastructure (City of London) Reserve Fund	The fund provides funding for initiatives/projects that support tourism, including but not limited to: Funding tourism related infrastructure projects; finance new projects and improve venue capacity and sustainability in order to strengthen London's ability to attract major tourism related events; and leverage private sector and government capital investment to support initiatives that encourage tourism infrastructure development.	
Tourism London Municipal Accommodation Tax Reserve Fund	This fund presents Tourism London's portion of the Municipal Accommodation Tax. Drawdowns are approved by the Board of Tourism London.	
Tree Bank Reserve Fund	The purpose of this fund is to provide a dedicated source of financing for tree planting on private lands. The fund is drawn upon for tree planting that involves community and business collaboration.	✓
Unfunded Liability (City of London) Reserve Fund	This fund supports post-employment and post-retirement benefits, vacation credits, vested sick leave benefits and landfill closure and post-closure liabilities for which the City previously did not have an identified funding source.	
Woodland Acquisition and Management Reserve Fund	The purpose of this fund is to provide for the acquisition of significant woodlands, including woodlands inside an Environmentally Significant Area, that are inside or outside the Urban Growth Boundary, with a priority on those that are or may be threatened or surrounded by development in the future.	✓
Workplace Safety and Insurance Board Reserve Fund	The purpose of this fund is to provide for the costs of Workplace Safety and Insurance Board (WSIB) claims in excess of \$250 thousand, it being noted that notwithstanding the Council approved WSIB Reserve Fund by-law, should the need arise, this fund may be recommended to finance operating budget pressures pertaining to claims below \$250 thousand.	✓

**From:** [Chris Butler](#)  
**To:** [SPPC](#)  
**Subject:** [EXTERNAL] SPPC Meeting - Monday Oct 28 - Added Agenda Request  
**Date:** Wednesday, October 23, 2019 4:07:06 PM

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Please accept this as an " Added Agenda " submission for distribution to SPPC members with respect to **Item 4.2 - Reserve Funds Section of the agenda .**

### **Mayor Holder - Chair - SPPC Members**

I attended the July 29 SPPC meeting @ delegation status & frankly was looking forward to ALL THREE (3) cost reduction opportunity studies flagged at that July 29 MTG being brought forward for concurrently review and response at this meeting . **We are missing Item 1** - outlined in the Background section of today's agenda as " Down town & Industrial Community Improvement Plan CIP's with consideration for reduced level of subsidy " .

### **Recommendations**

- For this Meeting - the CIP Grant Reserve funds section of this report should be completely ignored other than to acknowledge the massive forecasted increase in cash flow requirements to spread the increasing and uncapped program grant liabilities over the 10 year term without adequately protecting taxpayers . We should be accepting a report from Finance to review opportunities related to Item 1 above and in the Background Section before reviewing the result/ impact on the same reserve fund.
- With respect to " Special Projects & New Initiatives Reserves " ; this report provides no guidance to me as a taxpayer as to the justification for increasing the recommended balance of this total fund from the projected \$128 Million ending balance in 2019 to a projected balance of \$194 Million in 2025 ( a 52 % increase ) per our last budget update ; as there appears to be no plan or current budget space to support this forecast or the added taxes required to top up these discretionary funds.

Will not be able to attend this meeting Oct 28 , but will continue to look forward to your leadership as an SPPC to resolve both these two (2) issues raised as a delegate on July 29 MTG

Thanks - Chris Butler - 863 Waterloo St

## Report to the Strategic Priorities and Policy Committee

**To:** Chair and Members  
Strategic Priorities and Policy Committee  
**From:** John M. Fleming - Managing Director, Planning and City  
Planner and  
Martin Hayward - City Manager  
**Subject:** Core Area Action Plan  
**Meeting on:** October 28, 2019

## Recommendation

That, on the recommendation of the Managing Director, Planning and City Planner, and the City Manager, the following actions be taken:

- (a) The Core Area Action Plan attached hereto as Appendix "A" **BE RECEIVED**.
- (b) The initiatives identified in this Plan that can be addressed through existing budgets **BE IMPLEMENTED**;
- (c) Civic Administration **BE DIRECTED** to submit business cases for all Core Area Action Plan initiatives requiring additional investment through the 2020-2023 Multi-Year Budget process.

**IT BEING NOTED** that Appendix "B" attached hereto shows the relevant business case for each proposed initiative.

## Executive Summary

The health of the Core Area is vital to London's prosperity as a whole. There has been extensive investment in the core; however issues persist that threaten its long-term success. The Core Area Action Plan outlines short-, medium-, and long-term initiatives to address such things as homelessness and health issues, safety and security, creating a positive business environment and attracting more people to the Core. Collaboration among many Core Area stakeholders will be crucial to the successful implementation of the Plan.

Some of the initiatives in the Core Area Action Plan can be implemented within existing budgets, and some are subject to separate business cases to be considered as part of the 2020-2023 Multi-Year Budget process. The remainder will be included in a specific Core Area Action Plan business case for Council's consideration during the Multi-Year Budget process.

## Core Area Action Plan

### 1.0 Introduction

London's Core Area holds our greatest concentration of employment, many of our heritage properties, our largest community gathering places, our primary stage for music and entertainment, and the majority of our tourism infrastructure. The health, vitality and resiliency of the Core Area is key to any successful economic development strategy.

London's Core Area was thriving until about the 1970s. Like most cities across North America, our Core Area declined throughout the following decades as everyday commercial uses spread into the suburbs, residential neighbourhoods grew strong outside the core, and congestion, urban decay and disinvestment made the Core Area less attractive to many Londoners.

Recognizing these trends, London has made many municipal investments in the Core that have slowed this decline and even generated new growth and private investment. The *2017 State of the Downtown Report* shows many positive business and economic signs for the Downtown, as does the *Old East Village Progress Report*. Despite extensive investment in London's Core Area, issues persist that threaten its long-term success.

If we do not address those problems that are threatening its long-term success, we stand to:

- See a significant decline in our Downtown assessment base, leaving a greater tax burden on property owners in the remainder of the City;
- Send the image of a declining city to prospective new businesses, undercutting our economic competitiveness with other cities;
- Weaken our competitive position for attracting and retaining a talented workforce in London and innovation that follows them;
- Undermine our significant municipal investments in the Core Area;
- Portray London as an unattractive city to live and work in;
- Lose existing businesses in the Core Area, leading to job losses and a reduction in local economic activity;
- Leave our city's most vulnerable populations at risk and without supports;
- Damage our Core Area's residential neighbourhoods;
- Reduce the viability of important cultural heritage resources and neighbourhoods that define our city's history;
- Undermine our city-building strategy to grow more inward and upward in the future; and,
- Weaken our City's music, entertainment, culture and arts offerings.

## **2.0 A Plan for Action**

Recognizing the urgency, over the course of a few weeks, staff interviewed more than 75 people including various property owners, business owners, employees, residents, agency leads, building operators, City police, social service providers, municipal service providers, and other Londoners who regularly use the Core Area. While many perspectives were covered during this time, it is the intention of staff to continue to engage all Core Area stakeholders as the Plan unfolds, as well as to monitor its progress, identify what is and what is not working well, and to adjust its course accordingly.

Through this consultation, four clear messages were heard:

1. People struggling with homelessness and health issues need help;
2. People need to feel safe and secure;
3. Businesses need an environment that allows them to be successful; and,
4. The Core Area needs to attract more people.

These four key "needs" are interconnected – if one of these needs is not successfully addressed, the others cannot be fully resolved. Through the initiatives identified in the Plan, helping people struggling with homelessness and health issues is planned to be addressed through strengthening the Coordinated Informed Response program, focusing on housing, and creating daytime resting spaces and stabilization spaces. To reinforce people's perception of the Core Area as being safe and secure, the Plan identifies initiatives including increased presence of London Police Services, increased By-law enforcement including loitering regulations, and an Ambassador program. To improve the environment for successful business operations, the Plan includes initiatives such as heightening the clean standards in the Core, waiving a number of different fees including those for patios, signage, and encroachment; enhancing existing incentive programs and creating new incentive programs; and, expediting building and signage permit applications. Lastly, to attract more people to the Core Area, the Plan focuses on initiatives that encourage the activation of spaces through more regular and intense programming, a bistro chair program, food trucks, shipping container pop-up shops, public art, and streamlining the event process.



### **3.0 Budget Considerations**

The Core Area Action Plan aims to address the four key “needs” through short-, medium and long-term initiatives. Short-term initiatives will begin immediately or have already begun. Medium-term initiatives will be underway in 2020 following approval of the Multi Year Budget. Long-term initiatives will begin no earlier than 2021. It is important to note that some initiatives are fundamental to advancing this Plan, including some short-term initiatives which link to medium- and long-term initiatives. For instance, expanding the Coordinated Informed Response program is foundational to the success of this Plan.

Appendix “B” includes a list of all initiatives in this Plan. The source of funding column in Appendix “B” identifies:

- Initiatives that can be accommodated within existing budgets and have no additional cost;
- Initiatives where another separate business case is expected to be submitted through the Multi-Year Budget process; and,
- The remaining initiatives for which a specific Core Area Action Plan business case will be submitted through the Multi-Year Budget process.

### **4.0 Next Steps**

To successfully implement this Plan, collaboration is critical. This Plan involves a wide range of complex initiatives that will be delivered by a broad range of Core Area stakeholders, some of which are outside of the Corporation of the City of London, including: the Business Improvement Areas (BIAs), the business community, Tourism London, London Economic Development Corporation, London Police Services, the London Middlesex Health Unit, health care agencies, and housing agencies. These partners are integral to both implementing the initiatives identified in this Plan, and extending momentum by creating and undertaking their own complementary initiatives.

The successful implementation of this Plan requires many different stakeholders. Therefore, it will be necessary to establish a coordinating mechanism, whereby all stakeholders come together on a structured and regular basis to collaboratively track progress, monitor results, and strategize on next steps. Such a structure needs to be established in the short term.

Over the long term, the need for a permanent organizational structure should be explored for the Core Area. This could be in the form of a Core Area Management Organization (CAMO) that implements some functions directly, coordinates other functions delivered by the municipality, and partners with various organizations who will deliver services within the scope of their mandates (e.g. BIAs, community associations, social service entities, event planners, etc.).

### **5.0 Conclusion**

Council has made significant investments in the Core Area over the past two decades. Implementation of this Core Area Action Plan will ensure those investments are not undermined, and that the revitalization of the Core Area continues to progress. Initiatives that require additional funding will need to be considered through the Multi-Year Budget process.

<b>Prepared &amp; Submitted by:</b>	<b>Britt O'Hagan, MCIP, RPP Manager, City Building and Design</b>
<b>Recommended by:</b>	<b>John M. Fleming, MCIP, RPP Managing Director, Planning and City Planner</b>
<b>Recommended by:</b>	<b>Martin Hayward City Manager</b>

October 21, 2019  
BO

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Making A Difference



# Core Area Action Plan

October 28, 2019



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## Our Thanks

Over several weeks, City staff interviewed people living in, working in, and visiting the Core Area. We would like to thank them for their invaluable insight and perspectives.



# Introduction

Our Core Area represents the heart of our city. It holds our greatest concentration of employment, many of our heritage properties, our largest community gathering places, our primary stage for music and entertainment, and the majority of our tourism infrastructure. The health, vitality and resiliency of the Core Area is key to any successful economic development strategy for London and sends an important message to the world about London as a place to live and do business.



## Our Core Area

Map 1 shows the Core Area for the purposes of this Action Plan. While there could be many different ways to define the Core Area, it is important to:

- Cover those inner urban areas that are most acutely experiencing the issues identified in this plan.
- Ensure that the area is not so large that it diffuses our resources to the extent that our actions cannot be effective.
- Allows for the surrounding urban neighbourhoods to receive spin-off benefits from improvements to this defined Core Area.

The Core Area includes the Downtown, Richmond Row and the Old East Village and encompasses most of the London Downtown and the Old East Village Business Improvement Areas (BIA).



Map 1: Core Area



## Our History of Investing in London's Core Area

London's Core Area was thriving until about the 1970s. Like most cities across North America, our Core Area declined throughout the following decades as everyday commercial uses spread into the suburbs, residential neighbourhoods grew strong outside the core, and congestion, urban decay and disinvestment made the Core Area less attractive to many Londoners.

Recognizing these trends, London has made many municipal investments in the Core that have slowed this decline and even generated new growth and private investment. The *2017 State of the Downtown Report* shows many positive business and economic signs for the Downtown as does the *Old East Village Progress Report*.



A sample of municipal investments made in the Core Area over the past decades includes:

- Budweiser Gardens
- Covent Garden Market
- Central Library
- Queens Park improvements
- Dundas Street streetscape improvements east of Quebec Street
- Fanshawe College Downtown Campus investment
- Dundas Place Flex Street
- A variety of infrastructure improvements, increasing the capacity for new Core Area development
- Financial incentives programs in the Downtown and Old East Village to encourage: building façade improvements; upgrades to meet present-day Building Code requirements; and new residential and mixed use development.

Together, these projects and programs represent an investment in the order of \$200 million.





# Our Vision

At the root of this Action Plan is a vision for our Our Core Area to be a place that:

- Signals our city's economic vibrancy and attraction;
- Helps us to attract and retain talent and investment;
- Tells the story of who we are as a city;
- Serves as a canvas for culture, arts, music and entertainment;
- Is safe, secure and welcoming for a broad diversity of people;
- Offers strong local and tourist attractions;
- Provides opportunity for business success;
- Offers compassionate care for those who need it;
- Is buzzing with activity at all times of the day and night; and,
- People can proudly identify as their home and neighbourhood.



# Our Experience

To understand our Core Area's current state more fully, City Planning staff interviewed people over a period of several weeks. People shared their insights and experiences in the Core Area. Those interviewed included property owners, business owners, employees, resident associations, agency leads, building operators, City managers, London Police Services staff, and other Londoners who frequent the Core Area.

# What We Heard

We asked people to share their perspective on what is preventing the success of London's Core Area. Here is what we heard:

## People struggling with homelessness and health issues need help.

- More people are sleeping rough on the streets, in storefronts and on private property
- Tents and encampments are showing up throughout the Core Area
- Many people do not seem to have a place to go throughout the day
- There are no mechanisms in place for multiple social service agencies to coordinate effectively
- There is a lack of housing, including shelters, public housing, and affordable housing
- The number of people struggling with mental health issues, drug addiction and homelessness is growing dramatically
- Many people with mental health issues and addictions are not receiving the help they need

## People need to feel safe and secure.

- People often feel threatened and intimidated walking on Core Area streets
- Unpredictable and threatening behaviour occurs frequently and is on the rise
- There is a lack of regular police presence, as well as other security personnel to give a feeling that help is nearby
- Panhandlers are often aggressive and intimidating
- Criminal activity is openly evident (e.g. drug trafficking)
- Those who commit crimes and are caught doing so are often back on the street within days
- Violence, or the threat of violence, is evident and is perceived to be on the rise
- Vandalism of property is commonplace
- Theft occurs regularly

## Businesses need an environment that allows them to be successful.

- People are sleeping in storefronts
- Needles, feces, urine and garbage are often left present in storefronts and other areas that customers are exposed to
- Unpredictable and threatening behaviour is losing customers and employees for Core Area businesses
- Ground-floor retail, service and restaurant uses are leaving the Core Area, leading to high vacancies in some areas
- High vacancies are persistent in many office buildings, particularly Class B and C space
- Multiple construction projects are creating challenges for businesses and there are several more projects on the horizon
- There is a significant concentration of social services in the Core Area
- Some businesses feel that the way nearby social services are operated and managed can have negative impacts on their business
- On-street parking spaces have been lost in the Core Area affecting customer convenience
- Various regulatory processes are uncoordinated, non-standardized and time-consuming
- Sidewalks are often dirty and stained and power washing occurs very infrequently
- Litter and garbage is commonly scattered on public and private property
- Public infrastructure, such as sidewalks, signs, and street furniture, are often damaged
- In some cases, private properties are neglected and buildings are left vacant to deteriorate and decay

## The Core Area needs to attract more people.

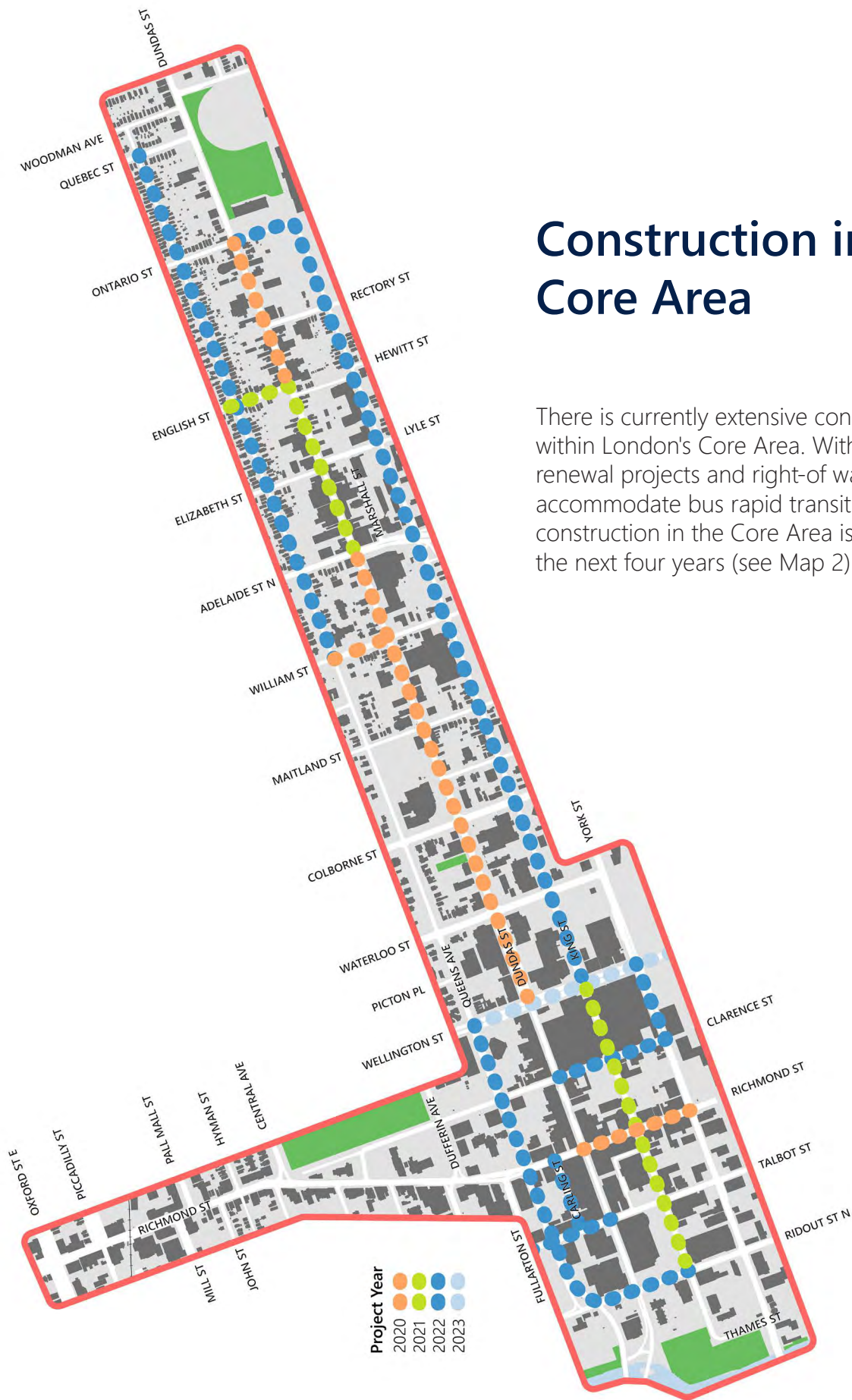
- There is a lack of regular programming in the Core Area, beyond certain key amenities (e.g. Covent Garden Market, Victoria Park, Old East Village Market)
- There is a lack of public art in the Downtown
- There are lots of "dead times" in the Downtown when nothing is happening
- There is a lack of interesting and creative civic spaces
- There is no central source to find out what is happening in the Core Area at any given time

# Coordinated Informed Response Pilot Program

The Core Area Informed Response program, now known as the Coordinated Informed Response (CIR) pilot program, was initiated in 2018. Between April 15th and August 15th of 2019, the CIR has:



Map 2: Core Area Construction 2020-2023



## Construction in the Core Area

There is currently extensive construction underway within London's Core Area. With infrastructure renewal projects and right-of way reconstruction to accommodate bus rapid transit service, significant construction in the Core Area is anticipated over the next four years (see Map 2).



# Our Problem

Despite extensive investment in London's Core Area, issues persist that threaten its long-term success.



## What's at Stake?

Our Core Area is important to all Londoners and its decline affects us all. If we do not address those problems that are threatening its long-term success, we stand to:

- See a significant decline in our Downtown assessment base, leaving a greater tax burden on property owners in the remainder of the City;
- Send the image of a declining city to prospective new businesses, undercutting our economic competitiveness with other cities;
- Weaken our competitive position for attracting and retaining a talented workforce in London and innovation that follows them;
- Undermine our significant municipal investments in the Core Area;
- Portray London as an unattractive city to live and work in;
- Lose existing businesses in the Core Area, leading to job losses and a reduction in local economic activity;
- Damage our Core Area's residential neighbourhoods;
- Reduce the viability of important cultural heritage resources and neighbourhoods that define our city's history;
- Undermine our city-building strategy to grow more inward and upward in the future; and,
- Weaken our City's music, entertainment, culture and arts offerings.





# Our Approach

Understanding the risk of a declining Core Area, it is important that we act quickly as a community. Each action identified in this Action Plan is to be implemented within the:

- Short-term: immediate to 6 months
- Medium-term: 6-12 months
- Long-term: 1-2 years

Over 75 people were interviewed during a short period of time leading up to this Action Plan. While we covered many perspectives, to provide a more exhaustive public consultation approach would have extended the preparation of this plan by months. It is our intention to continue to engage all Core Area stakeholders as the plan unfolds, allowing us to monitor progress, identify what is and what is not working well, and to adjust our course accordingly.

As noted, this is a plan that emphasizes short-, medium-, and long-term action over the next two years. It focuses on issues specifically as they relate to the Core Area. However, it is very important to understand that there are broader scoping and/or longer-term strategies, plans and programs that are underway that set the foundation for this Action Plan. They include such things as:

- **The Housing Stability Plan**

Currently in progress and due to be completed by early 2020, this Plan addresses the full spectrum of housing throughout the city, including shelters, public housing, affordable housing, special needs housing, etc.

- **The Middlesex-London Community Drug and Alcohol Strategy**

This strategy addresses prevention, treatment, harm reduction and enforcement of drugs and alcohol.

- **The London Plan**

This plan establishes planning policies and a regulatory framework for development, urban design, infrastructure, parks and public spaces, and planning programs in the Core Area.

- **Our Move Forward: London's Downtown Plan**

This plan establishes a series of transformational projects that are either completed or underway.

- **Old East Village Dundas Street Corridor Secondary Plan**

This plan guides the design of the upcoming streetscape improvements along Dundas Street and policy for future development along the corridor.

- **Rapid Transit Master Plan**

This plan outlines the need for rapid transit in London and defines where the Bus Rapid Transit system will run.

- **Downtown Parking Strategy**

This strategy includes a review of existing parking conditions and future development potential, including the City's future role in the provision of shared public parking resources.

- **Downtown and Old East Village Community Improvement Plans (CIP)**

These CIPs identify municipal actions to support improvement and redevelopment within the Downtown and Old East Village.

- **Downtown Heritage Conservation District Plan**

This Plan identifies the collective character of the downtown and provides guidance when undertaking restoration, renovation and redevelopment within the downtown.

- **Core Area Construction Program**

This Program identifies the staging of multiple infrastructure renewal projects occurring within the Core Area.



# Our Plan of Action

The actions within this Plan are separated into four needs that must all be addressed to achieve Core Area success in London.

- People struggling with homelessness and health issues need help;
- People need to feel safe and secure;
- Businesses need an environment that allows them to be successful; and,
- The Core Area needs to attract more people.

Figure 2 illustrates how these needs work together. For example, we cannot expect to attract more people to the Core Area if people are not feeling safe and secure.



Figure 2: Core Areas Needs

# SHORT-TERM ACTIONS

## 1. Strengthen delivery of Coordinated Informed Response Program

Responding to the challenges experienced by individuals sleeping rough or urban camping is a main focus of the Coordinated Informed Response (CIR) Program. The program's intent is to compassionately work with individuals to find safe locations for them to rest and focus on their needs to maintain housing stability. Housing First and rapid housing models are being used for participants who choose to work towards transitioning from the street to housing stability. Individuals who do not choose to seek rapid re-housing are connected with various services and supports depending on their needs in the moment. Additionally, the program focuses on proactive as well as responsive by-law enforcement of encampments on public and private property. Roadside Operations and Forestry work closely with By-law Enforcement and the Coordinated Informed Response team to provide support by cleaning and maintaining public space in the Core Area. This includes garbage clean up, syringe pick-up and storage of individuals' personal belongings.

The program was established by Council on a pilot project basis and, until recently, was not staffed by a dedicated manager. With the hiring of a dedicated manager in September 2019, the CIR Program's outreach and communication strategy will be advanced and partnerships with stakeholders strengthened. Outreach and engagement with Core Area businesses is key to developing positive relationships and ensuring the program is successful. Partnership with London Police Services has helped to coordinate CIR efforts to collaborate on creating a safer environment for everyone.

## 2. Implement Housing Stability Week pilot project

This project is intended to provide intensive and focused support for those suffering from homelessness. During a one week period, an intensive attempt will be made to invite those who are homeless to a large resting area (consistent with the approach used for other crisis events), where they can have a rest, have a shower, receive a meal and shelter. Multiple social service agencies will be on-site to provide a variety of intensive supports and assistance in a coordinated and direct manner. The ultimate goal will be to connect each person to the health and housing services they need. This pilot will occur in October/November, when the



weather gets colder and people who have been sleeping rough need to move indoors. If the Fall pilot is successful, another will be implemented in early 2020.



### 3. Implement early-morning Coordinated Informed Response Program



The Coordinated Informed Response (CIR) Program currently begins during regular working hours (7:30AM). This action would see CIR Outreach staff begin at 7:00AM or earlier, to help those who are sleeping rough or in need of assistance early in the morning. This will allow for supports and assistance at the very beginning of the day, before negative influences may impact those needing help. This action ties into the breakfast program also included in this Action Plan.



### 4. Implement breakfast Coordinated Informed Response Program



This action would see a new breakfast program start as part of the Coordinated Informed Response Program. Breakfast would be offered to those that need it, such as those who are suffering from homelessness, extreme poverty, mental health issues, etc. Social services and assistance would be offered to those who arrive for the breakfast, with the intent of providing them sustainable supports to help them alter the course of their day in a positive way. Referrals will be made to health providers, counsellors and housing providers using the CIR Program approach and network.



### 5. Establish Headlease Program



Many of London's most vulnerable population cannot meet the requirements necessary to sign a lease – due to their history, health condition or background. For this reason they can find themselves unable to obtain housing. This action would establish a program whereby the City or a partner agency signs the headlease to secure the housing unit for the participant. This can help to get more people in London, and the Core Area, into the housing they need.



### 6. Double foot patrol officers in Core Area for a discrete period of time



This pilot project would see the doubling of the London Police Services (LPS) foot patrol in the Core Area for a period of one to two months. The intent of the program would be to increase the police presence in the Core Area, develop intelligence on crime in the Core Area and allow LPS to develop positive relationships with those who work, live, and utilize the Core Area. The program would allow LPS to gain significant visibility, more rigorously enforce the law in the Core Area, and work to effectively deter criminal behaviour. This pilot program would be achieved by re-deploying police resources to focus on the Core Area on a temporary basis.

## 7. Create new Spotlight Program

The intent of this program is to raise the visibility and awareness of security cameras in the Core Area. More eyes on a public space tend to make it feel safer, and with would-be criminals understanding the extent of the cameras located in the Core Area, they may choose to not commit a crime they would otherwise consider. Highly visible Green Light Signs would be created to post in Core Area storefront windows, where private security cameras exist.



## 8. Enhance Service London Portal to allow for complaints, concerns, and enquiries on Core Area issues

The Service London Portal provides residents, businesses and visitors with an easy and convenient way to initiate non-emergency City service requests. In the short-term, the Service London Portal will be enhanced to include additional functionality to address Core Area concerns, including:

- Litter;
- Drug paraphernalia;
- Urban camps;
- Graffiti; and,
- Maintenance and cleanliness issues.



## 9. Install kindness meters to directly support Core Area social service agencies

Contributions to panhandlers in the street generally is not the most effective way to assist those asking for money. A much more effective way to help someone in the Core Area who is experiencing homelessness, mental health, or addiction issues is by donating to a specific charity, program, or service that can help them. This initiative will see kindness meters installed in several Core Area locations where people can contribute change that will go to specific charities, programs, or services that will help the vulnerable population in the Core Area. Once developed, a digital way to donate will also provide an easy means for people to donate to specific charities, agencies and services using mobile technology.



## 10. Stage police command vehicle in strategic locations

Police visibility can act as a deterrent to crime and a facilitator of public order. London Police Services will stage their command vehicle in strategic locations – for example, within parking lots where there have been significant issues. The vehicle would be occupied by existing police officers undertaking their regular work.







**11. Issue request for proposals on Queens Avenue parking lot**

The Queens Avenue parking lot is municipally-owned and located within a high-priority zone in need of additional parking spaces as identified by the *Downtown Parking Strategy*. A procurement process will be undertaken to seek out a mixed-use residential/commercial development proposal that includes 200-300 public parking spaces, built to the City’s municipal parking specifications. The intent is to leverage the development potential of this well-located site to obtain public parking at this strategically important location.



**12. Explore new ways to support Core Area property owners to dispose of found syringes**

The City of London works in a variety of ways to collect and dispose of found syringes in public spaces – river banks, parks, civic spaces, streets, public parking lots, alleys, etc. However, due to a variety of legal issues, the City is not able to collect and dispose of syringes that have been found on private property. This action will explore new ways to equip private property owners in the Core Area with the knowledge and equipment to dispose of syringes that they find on their property. Potential solutions include: Core Area group training sessions, one-on-one training, heightened educational programs, and distribution of disposal kits.



**13. Conduct three-week Core Area By-law Enforcement blitz**

Complaints are common relating to property standards infractions in the Core Area. Such complaints often relate to buildings left to decay, unsightly litter on property, or inappropriately-stored garbage and other containers. Existing resources will be implemented to operate a three-week enforcement blitz – identifying infractions, working with property and business owners to address the infractions, and enforcing accordingly. The intent of the blitz is to raise the expectations for the maintenance of Core Area properties and establish the understanding that municipal by-laws will be enforced.



**14. Prioritize Core Area building and sign permits**

Staff reviewing building and sign permits will expedite applications located within the Core Area at no additional cost. This will prioritize business and property owners investing in their buildings in Downtown, Old East Village and Richmond Row, and will allow them to make improvements faster, creating a more supportive business environment.

### 15. Streamline event processes

It is important to make the planning and production of events as simple as possible in the Core Area. A Core Area Event Team should be established within the City to deliver a highly-responsive and coordinated event permitting process. The team should have a lead representative that coordinates and shepherds all of the City-related event matters. Furthermore, information should be packaged to make event requirements easy to understand and respond to. Opportunities to reduce or remove fees for events should be explored.



### 16. Provide incentives for installing uplighting on privately-owned buildings

Council recently approved an uplighting program to provide financial incentives to property owners for uplighting Downtown buildings. Uplighting can create an attractive, colourful vibrancy at night and can animate the Downtown during the longer nights in our winter months.



### 17. Proactively recruit food trucks in dedicated area along Dundas Place

Dundas Place has been designed to support a row of food trucks, between Ridout Street North and Talbot Street. This space is close to Covent Garden Market and could provide a complementary draw to the west end of Dundas Place. It will be important to recruit food trucks that augment and not duplicate those restaurant uses that are in “bricks and mortar” locations nearby.



### 18. Identify opportunities for new parking spaces in the Core Area

An assessment of all public rights-of-way, parking lots, and publicly-owned lands in the Core Area will be undertaken to identify where new parking spaces may be created.



## MEDIUM-TERM ACTIONS



### 19. Establish permanent Coordinated Informed Response Program

Responding to the challenges experienced by individuals sleeping rough or urban camping is a main focus of the Coordinated Informed Response (CIR) Program. The program's intent is to compassionately work with individuals to find safe locations for them to rest and focus on their needs to maintain housing stability. Housing First and rapid housing models are being used for participants who choose to work towards transitioning from the street to housing stability. Individuals who do not choose to seek rapid re-housing are connected with various services and supports depending on their needs in the moment. Additionally, the program focuses on proactive as well as responsive by-law enforcement of encampments on public and private property. Roadside Operations and Forestry work closely with By-law Enforcement and the Coordinated Informed Response team to provide support by cleaning and maintaining public space in the Core Area. This includes garbage clean up, syringe pick-up and storage of individuals' personal belongings. The program was established by Council on a pilot project basis. This initiative would establish the program permanently.



### 20. Establish more daytime resting spaces

Multiple daytime program places have been removed in the recent past. This has meant those who could previously access dedicated daytime program indoor spaces are forced to find other locations to spend their day. Public spaces, such as parking lots, underneath bridges, public streets, parks, riverbanks, and alleys are some of those spaces where people have chosen to rest throughout the day.

This initiative looks to allocate up to \$1.1 million to expand the current resting space initiative to allow for the purchase and capital costs associated with expanding this initiative. It is expected that 40 resting space beds will be available for both daytime (8AM-5PM) and overnight (9PM-7AM) use. These spaces will be allocated through a referral process as part of the 24/7 Coordinated Informed Response initiative. Four or five support staff for this space will be funded as part of the case management request included in this plan. It is expected that the



remaining support staff requirements for the program will be funded as part of the Provincial Community Homeless Prevention Initiative and/or Federal Reaching Home program.

### 21. Establish Core Area stabilization spaces

Those experiencing in-the-moment drug-induced incapacitation can be a risk to themselves and to others. Two mid-term stabilization (24-96 hour) locations would allow spaces where participants who are experiencing in-the-moment drug-induced incapacitation can be referred to by London Police Services. This space is intended to operate 24/7, provide up to 20 total beds and have appropriate supports on site to support individuals connecting to addiction services including treatment.



### 22. Create new housing units with supportive living arrangements

This initiative will allocate up to \$5 million to create upwards of 30 new supportive housing units where participants who need a supportive living arrangements can be housed. Partnerships identified through the Housing Development Corporation's incubation process will be utilized to implement this funding so that units will be available for housing as soon as possible.



### 23. Expand case management approach for helping vulnerable populations

The Housing First Model emphasizes the need to focus on each individual, assess their housing needs and concurrently assess and understand their additional requirements for personal health and prosperity, such as mental health support, drug addiction counselling, physical health needs, etc. Many that we interviewed suggest that this approach is not pervasive and individuals are often referred from one social assistance provider to another, with very little coordination between them. This approach often leads to specific elements of a person's health being overlooked or not addressed.



This action would see the City lead a collaborative effort between agencies to establish a case management approach to coordinating the treatment and support of the vulnerable population in the Core Area. This approach would require that agencies show flexibility to try new methods of strategizing, collaborating and integrating care between organizations that may have different operational and funding priorities. While sorting through logistical and operational issues will likely be difficult, the gains in efficiencies, effectiveness and outcomes will ultimately make this approach well worth exploring further.

This program will support capital investments in resting spaces, supportive housing, and stabilization locations.



## 24. Complete and implement *Affordable Housing Community Improvement Plan*



Staff are currently preparing an *Affordable Housing Community Improvement Plan* (CIP) to support and incent the development of affordable housing units. The CIP includes financial incentives for the private sector and non-profit groups to construct new affordable housing. These incentives will meet the requirements for a Municipal contribution necessary to access significant Federal funding that is available for affordable housing development.



## 25. Create four-year Core Area Ambassador pilot program



This program will establish Core Area Ambassadors who will wear uniforms, making them easily identifiable as people who can provide assistance. They will walk throughout the Core Area, surveying a regular beat, offering information, assistance, and a welcoming perspective. They will be trained to understand and address many issues that occur in the Core Area. They will identify issues that they encounter and connect with the Coordinated Informed Response team to get people the help and care they need. They will be able to identify garbage issues, by-law infractions, and the need for clean-ups within the Core Area. They will engage and advise the police as appropriate. Ambassadors will clean up litter. They will work to prevent the damage and theft of movable street furniture (such as bistro tables and chairs) set out to activate public spaces. The Ambassadors will seek to develop strong relationships with property owners, business owners, residents, and regular patrons of the Core Area.

There may be opportunity to partner with a non-profit group or organization to operate this program, with the added goals of providing employment and providing work experience and training to help unemployed Londoners gain future employment outside of the program. This opportunity needs to be explored further.

To be effective, Ambassadors will be present in the Core Area from 7AM until 11PM, seven days per week, to address the issues that occur in the mornings, evenings, and on weekends, as well as the core daytime hours. The program would be put in place for four years, after which it could be continued if found to be effective or discontinued if it is not meeting its intended goals.

## 26. Undertake Core Area safety audit

A safety audit will be undertaken for the entire Core Area to determine those public and private spaces that pose dangerous environments. Such spaces may include alleys, parks, civic spaces, storefronts, rear entrances, stairwells, narrow passages, etc. The audit will flag places and spaces of concern and provide detailed recommendations to address the safety of these spaces through such things as building and landscaping redesign measures, lighting, cameras, fences, and gates.



## 27. Establish new storefront space for foot patrol, By-law Enforcement Officers and public washrooms

The ongoing operation and maintenance of Dundas Place requires the establishment of a “fieldhouse” to store such items as movable furniture, bollards, planters, and equipment. This space will also serve as a highly-visible storefront office for the Core Area foot patrol and possibly By-law Enforcement Officers. In addition, this space will provide a hub for the Ambassador Program. This initiative will provide an important storefront presence in the central Core Area location and will help to maintain a safe environment for the public washrooms to be housed in this same space.



## 28. Increase London Police Services foot patrol

A previously listed action calls for a doubling of the Core Area foot patrol on a short-term basis (one to two months), accomplished through the re-deployment of officers from other locations within the city. This is not appropriate nor sustainable over the long term.



To create a sustainable model for increasing food patrol, this medium-term action will add four additional foot patrol members – three Constables and one Sergeant. The intent of the program will be to increase police presence in the Core Area, to deter crime, to support social order and to address violence and threatening behaviour occurring in the Core Area. In addition, the foot patrol will develop relationships with Core Area business owners, employees, patrons, residents and other Core Area users. This will help to create a familiarity between these groups and the police and contribute to a sense of order and security.

## 29. Enforce loitering regulations

London regulates loitering through the *Streets By-law*. However, it is not proactively enforced due to resource constraints. Furthermore, there is no signage in the Core Area that makes it clear that loitering is not permitted. This action calls for adding two new By-law Enforcement Officers to our existing complement so that Enforcement staff can proactively enforce our existing



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loitering regulations as well as our *Property Standards By-law*. These two new By-law Enforcement Officers would be part of the Coordinated Informed Response team, so that social services are present to offer help and supports for those that need any form of assistance. This action also calls for appropriate “no loitering” signage in the Core Area.



### **30. Develop and deliver safety training for business owners, employees and residents**



Regular training sessions will be offered to Core Area business owners, employees and their employees as well as residents to help them address Core Area concerns. Such training would include matters such as: how to best deal with someone exhibiting unpredictable behavior in the street or in your premise, how to guard against vandalism and theft, how to deal with syringes and other hazardous substances, and who to call for help on a variety of issues. It is envisioned that such training would be delivered through a collaboration involving City of London Corporate Security, London Police Services, London and Middlesex Health Unit, neighbourhood associations and the BIAs.



### **31. Utilize existing Façade Improvement Loan Program to incent decorative gates through existing Community Improvement Plans**



In some cases, decorative gates at residential or storefront entrances in the Core Area can help to secure space and prevent vandalism, urination, drug use, and other improper activity. Existing façade loan programs within Community Improvement Plans for the Downtown and Old East Village can be modified to make it clear that such gates, meeting specific design criteria, will be supported.



### **32. Undertake safety blitz for aggressive driving in the Core Area**



During our engagement process, we heard many reports of unsafe and aggressive driving in the Core Area. Most complaints related to car/pedestrian conflicts at intersections. An information and enforcement blitz will help send the message to drivers in the Core Area that pedestrians have the right-of-way and need to be respected when crossing streets.



### **33. Proactive enforcement of *Property Standards By-law***



This action calls for adding two new By-law Enforcement Officers to our existing complement so that we can proactively enforce the *Property Standards By-law*. These two new By-law Enforcement Officers would be part of the Coordinated Informed Response team, so that social services are present to offer help and supports for those that need any form of assistance.

### 34. Package Core Area patio, signage, licensing and other regular business processes



A review will be undertaken of all processes that a typical Core Area business needs to go through in order to locate a new business or expand an existing business. An information and application package will be created that makes it easy for businesses to coordinate the required processes that are most often relevant to Core Area businesses. Service London will establish one or more Core Area Specialists who will work with Core Area applicants or the BIAs through start-up and expansion processes – delivering a shepherding role and a single point of contact for coordinating processes and concerns.

### 35. Brand uniforms and equipment for all City staff providing service in the Core Area



It is important to raise the visibility and recognition of all those City staff who are delivering services in the Core Area. Doing so demonstrates that there is a constant presence in the Core Area, a pride in being strong stewards of the Core Area, that it is a safe place for all, and that people are being cared for. This can be done by branding uniforms and equipment – giving clear recognition of Municipal workers in the Core Area (Community Informed Response team, maintenance and horticultural staff, Parks staff, By-law Enforcement staff, and Core Area Ambassadors). Such branding is to be applied to equipment, select vehicles such as street sweepers, and staff clothing. While all uniforms may not be exactly the same for all workers (based on different staff functions and needs), they would provide a consistent and easy-to-recognize brand that is identifiable to the public.

### 36. Establish, implement and regularly monitor a higher clean standard for the Core Area



The condition of a public space plays a large role in dictating who will use the space and how they will use it. The Core Area requires a higher standard of cleanliness to offer the business community the kind of environment that it needs to attract employees and customers. Currently, maintenance and cleaning is completed by a crew from 5AM to 1PM seven days a week, and from 1PM to 11PM on Tuesday through Saturday. A new standard is recommended to deploy a cleaning crew from 5AM to 11PM, seven days per week with additional staff. This would increase operating costs by approximately \$900,000 per year. In addition, a one-time equipment cost would be required of \$240,000 for another street sweeper and other maintenance equipment.

It will be important to document the new standard with specific measures of cleanliness and to develop a specific monitoring and reporting program to assess whether this standard is being met.



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### **37. Implement new pressure wash program for sidewalks and civic spaces**

Currently, approximately \$30,000 is spent annually on pressure washing Core Area sidewalks and civic spaces. Pressure washing is necessary to clean stains from leaking garbage, urine and feces, food and other dirt, oils and general wear-and-tear from sidewalks and civic spaces. The intention of this program is to keep Core Area sidewalks and civic spaces, spaces that are generally more heavily used than any others in the city, clean and vibrant to convey a positive image for Core Area employees, visitors and customers.



### **38. Provide incentives for installing plumbing and hose connections on storefront through existing Community Improvement Plans**

Property and business owners need to have access to water to properly clean their storefront windows, walls and exterior floor areas. This program would provide a grant of up to \$5,000 or 50 percent of the cost of installing plumbing and a hose connection on any privately-owned storefront in the Core Area. This program would be added to existing Community Improvement Plans in the Downtown and Old East Village.



### **39. Implement Core Area infrastructure monitoring program**

Core Area infrastructure includes such things as street pavers, concrete sidewalks, curbs, signage, streetlights, hydrants, utility boxes, street furniture and street trees. This infrastructure is heavily used and often needs repair. This program will establish a specific and regular monitoring system to document the condition of our Core Area infrastructure and identify needs for improvements and repairs. Through the enhanced Service London Portal and other digital solutions, Londoners will also be able to easily submit complaints or identify issues relating to Core Area infrastructure.



### **40. Encourage shipping container pop-up retail uses during construction**

Shipping containers will be established at suitable locations around civic spaces and parks to offer space for retailers within construction areas to use for sales at an alternate location during the construction period. These containers will provide an alternative means for generating business and may open up new market opportunities that emerge through a new format and location.

#### 41. Provide incentives for installing awnings through existing Community Improvement Plans

Awnings create a positive sense of depth and enclosure on Core Area streets, add colour, provide shade, and offer shelter from rain. They also create a unique look and vibrancy. Small grants that enhance the existing Façade Loan program, will encourage Core Area storefront owners to install retractable awnings that will improve our Core Area streetscapes.



#### 42. Fund four-year Core Area “construction dollars” pilot program

To ease the inconvenience of Core Area construction on customers, this action will provide funding for the London Downtown BIA and the Old East Village BIA to make available Core Area “construction dollars” to their merchants (retailers and restaurants); the merchants can in turn offer the “construction dollars” to their customers who have visited and supported the business despite the construction. It is hoped that the Municipal contribution to this program will be augmented by the relevant BIAs.



#### 43. Experiment with temporary free municipal parking

Municipal parking is offered within the Core Area in on-street spaces as well as within City parking lots. All of these spaces use Honk Mobile – an app that patrons use to pay for their parking space for a specified time. This action would see free parking offered in different locations, for different times, for different purposes. For example, it may be used in areas where construction is occurring, to provide greater convenience for customers. Alternatively, it could be used in coordination with businesses for sales events, or on days that are traditionally slower than other days. Methods to monitor the impact of free parking will be explored – for example, requiring completion of a three to five question survey to activate the Honk Mobile code for free parking. This will allow for a fact-based understanding of parking in the Core Area and how it relates to the business environment.



#### 44. Increase range and intensity of programming in Core Area

Londoners should know that there is always something interesting and engaging happening in Core Area. There needs to be significantly more regular and diverse programming. A very deliberate and coordinated program of events for the Core Area will allow for a strategic approach which blends large-scale celebrations, with more regular medium- and small-scale events and activities. Event series encourage people to come back over and over again. Catering to different demographics is also important through this deliberate programming approach. Various organizations in London have access to networks of musicians



and other artists that can provide content for regular animation of the Core. It is important to foster strong collaboration with these groups to encourage regular performance and exhibition of music, arts and culture.



#### **45. Activate spaces and places with bistro chairs and tables**



Bistro chairs are used in many successful civic spaces throughout the world. They allow for ultimate flexibility, can be taken away in areas where they may be attracting negative behavior, and they offer a very welcoming atmosphere. While they require the measures identified for a safe and clean environment, they can be powerful support tools for programming and animation. It will be important to have adequate staff in place to set up and take down this flexible furniture throughout the Core Area. Core Area Ambassadors will help to avoid theft of this flexible furniture.



#### **46. Create a projection art program**

This action calls for a collaboration with the London Arts Council to project art onto buildings at appropriate times and in appropriate locations. This can add light, colour and animation to the Core Area in the evening.



#### **47. Create an infrastructure art and beautification program**

The Core Area is occupied by a significant amount of infrastructure. In appropriate circumstances, this infrastructure can be painted, wrapped or otherwise turned into art or beautification elements. Infrastructure that may serve as a canvas includes such items as traffic control boxes, utility access covers, bicycle racks, and utility boxes.



#### **48. Engage Core Area businesses to lead, volunteer or fund initiatives**

There are many good examples of cities where a Downtown business community takes the lead in resolving issues and improving the business environment. In these examples, the members of the business community often lead specific initiatives, volunteer their help or expertise or fund specific projects or programs that they believe will have meaningful impact. The Core Area business community will be brought together and engaged to explore potential and facilitate their involvement in this way.

#### 49. Explore partnership opportunities with educational institutions for immersive learning in Core Area

Various educational facilities in London provide education and training for healthcare, social services delivery, security and enforcement. This action seeks to explore opportunities for collaborating with such institutions to coordinate immersive learning experiences in the Core Area. In such a scenario, students might learn and practice in the Core Area as part of their course curriculum. They may shadow, or work with, healthcare, social service, security or enforcement service providers in the Core Area. This would provide for an immersive learning environment, while also helping to contribute to the safety, health and well-being of those within the Core Area. Efforts will be made to facilitate this concept with educational institutions who would ultimately operate such programs.



## LONG-TERM ACTIONS



### 50. Establish new Core Area garbage and recycling collection program

Garbage is put out by Core Area commercial and residential tenants in the early evenings, often on the wrong day, and at times that negatively impact the cleanliness in the Core Area when it is being used for restaurants, events, etc. At times garbage is often ripped open by scavengers (to remove items of value) or by those suffering from mental health issues. Garbage is often strewn on sidewalks and streets. Alternative container types and collection systems will be examined, coupled with tools for enforcing rules on when recycling and garbage can be put out for collection and the types of materials that can be collected. The outcome of the work will be a proposed new collection program for both recycling and garbage collection.

The timing for this initiative can be broken into two categories:

- Program evaluation, design and engagement: November 2019 to March 2020
- Implementation: Winter/Spring 2021



### 51. Regenerate London and Middlesex Housing Corporation housing stock

The London and Middlesex Housing Corporation (LMHC) delivers social housing in the London region. Their recent annual report emphasized the urgent need to regenerate their housing stock – with the average building age in their portfolio being over 50 years old. The report indicated that hundreds of millions of dollars in repairs are required over the next decade to achieve an acceptable facility condition. This is a significant housing issue that will require long-term solutions, including a significant sustainable funding source.



### 52. Complete and implement the *Housing Stability Plan*

It is understood that the long-term solution for many of the social issues being addressed in this plan relate to housing. Providing housing that is safe and secure is the first step in solving an individual's social and health issues. The *Housing Stability Plan* is being updated to establish a path forward for the next five years



of homeless prevention and housing work in London. The ultimate goal of the plan is to move towards housing stability across London for both individuals and families. The plan is expected to be completed in the short term with implementation occurring thereafter on a long-term basis.

### **53. Open permanent supervised consumption facility in appropriate location and close existing temporary facility**



Council has established Official Plan policies and specific zoning to plan for supervised consumption facilities in London. These policies direct such facilities to locations that are accessible for those who will use them (people suffering from addictions) and where they are removed from busy commercial areas that are more likely to generate conflicts with business owners, customers, tourists and employees. Such locations also help to respect the privacy of those who use supervised consumption facilities. Council approved a planning application to allow for a supervised consumption facility on a site that conforms with those new policies. Both the approved policies and the approved planning application have been appealed to the Local Planning Appeal Tribunal and await hearings and final decisions. Regardless of the outcome of the Local Planning Appeal Tribunal decision on the current site under consideration, the relocation of the existing facility should continue to be pursued.

### **54. Provide grants to implement safety audit recommendations on privately-owned property through *Core Area Community Improvement Plan***



The safety audit conducted for the Core Area will reveal spaces on privately-owned lands that could be improved to create safer conditions. This will be focused on those privately-owned spaces that interface with the public realm (rather than the interior of privately-owned buildings). The audit will produce recommendations to specify what improvements should be made. A new program will be established to offer private property owners and businesses grants of up to \$10,000 per property and up to a maximum of 50 percent of the cost of the safety improvements. The program will specify what type of improvements would qualify (for example, cameras, lighting, gates, etc.).

### **55. Implement safety audit recommendations on public property**



The safety audit conducted for the Core Area will reveal spaces on publicly-owned property that could be improved to create safer conditions. The audit will produce recommendations to specify what improvements should be made. This action will result in a deliberate program to make these improvements over time, beginning with those that are most problematic.



## 56. Implement Core Area digital solutions

A short-term initiative in this plan relates to enhancing the Service London Portal to include additional functionality for complaints, concerns and enquiries on Core Area issues. This longer-term initiative is to create a solution for the Core Area that builds upon this work and creates a digital space for enhanced communication and collaboration. This will include:

- Business to business communication;
- Business to BIA communication;
- Public communication with on-duty Ambassadors;
- Live event tracking;
- Event and business promotion;
- Kindness donations to Core Area social service agencies; and,
- Access to Service London Portal to report complaints, concerns and enquiries.



## 57. Use CityStudio to explore innovative approaches to addressing Core Area social issues

CityStudio is a new organization that systematically brings real-world city issues to the classrooms of our post-secondary education institutions. Schools such as Western University, Huron College, King’s College, Fanshawe College and others review the issues presented to them by the City, and select those that they can integrate into their curriculum. They then offer an immersive learning experience which often generates new and innovative solutions to difficult city problems. CityStudio will be utilized to explore solutions to specific social issues, with the intent of discovering new ways that vulnerable populations in the Core Area can be supported.



## 58. Work with surrounding communities to establish a regional strategy for addressing vulnerable populations

Vulnerable populations often move between municipal centres within the Southern Ontario region and, in doing so, lose continuity and contact with their necessary supports. It would be helpful to have a regional strategy that can serve to coordinate the supports and assistance of those who make such moves. It would also help to coordinate the approach that service providers use to recommend moves to local and regional centres.



## 59. Explore opportunities to partner with agencies to provide a Core Area Resource Centre

The Crouch Neighbourhood Resource Centre is an excellent example of what would be very beneficial within the Core Area. Such a centre could include programs relating to community development, community support,

youth programs and food and prosperity programs. A resource centre such as this could be of great assistance above and beyond the many services already provided in the Core Area, but with a community and neighbourhood perspective connecting those services.

### **60. Prioritize Core Area for public art**

London's Core Area suffers from a lack of public art. This action serves to make an impact by prioritizing the Core Area as the focus for major public art installations over the next four years. Additional funds are also identified to augment the existing program and allow for meaningful art installations that improve and enhance the vibrancy of our Core Area and thus the image of our city.



### **61. Explore opportunities for additional public washrooms**

There is a lack of clean, safe and convenient public washrooms in the Core Area. Such facilities are necessary for events and activities in public spaces. They are also important in creating a more inclusive and accessible space. The opportunity for providing public washrooms in the Dundas Place fieldhouse should be explored.



### **62. Eliminate encroachment fees for patios, signage and awnings in the Core Area through Core Area Community Improvement Plan**

Currently, those who install patios, signs and/or awnings on or over the public right-of-way are charged an encroachment fee. An encroachment agreement is entered into which establishes the nature of the encroachment, responsibility for liability, and an annual fee for the opportunity to encroach on City-owned land. This process can be time-consuming and also poses an irritant for businesses who are trying to establish a positive environment for their restaurant, retail store or service. This action would eliminate these encroachment fees from the Core Area. This program would be established through the *Core Area Community Improvement Plan*.



### **63. Eliminate application fees for encroachments, signage and patios in the Core Area through Core Area Community Improvement Plan**

To incent more business in the core, it is important to simplify processes and minimize start-up costs. This action will eliminate application fees for encroachments, signage and patios in the Core Area. The program would be established through the *Core Area Community Improvement Plan*.







#### **64. Eliminate fees for use of on-street parking spaces for temporary restaurant patios through *Core Area Community Improvement Plan***



The Downtown has seen several examples of temporary patios constructed in on-street parking spaces for the Spring, Summer and Fall season. This is allowed through a permitting process and a fee that approximates the forgone revenue that the City would have collected if the parking space was operational. This fee is significant and acts as a deterrent for such patios that can help restaurants to expand business revenue opportunities and also add vibrancy and street life to the Core Area. This action will eliminate fees associated with the lost parking revenue of on-street parking spaces due to temporary patios.



#### **65. Discourage perpetual extension of temporary surface parking lots in Core Area**



*The London Plan* establishes a policy that discourages the ongoing extension of temporary surface commercial parking lots in the Downtown. The policy allows for the evaluation of applications for such extensions, through a zoning amendment, considering the demand/need for parking in that part of the Downtown.



#### **66. Continue to enhance transit service to the Core Area**



Council’s plans for the Core Area will provide significantly improved transit service to and throughout the Core Area. These efforts should be built-upon over the long-term by enhancing transit services to the Core that can reduce automobile congestion and improve the convenience and ease of getting to and within the Core Area.



#### **67. Continue to improve cycling infrastructure in the Core Area**



The Core Area is relatively large, taking in Richmond Row, the Downtown, and Old East Village. It is important to connect these areas with convenient and safe cycling infrastructure, including a quality network of protected bicycle lanes and secure lock-up facilities. A proposed bike share program would help to allow customers, employees and residents use businesses and services in the Core Area more effectively, helping to connect and enhance the Core Area’s business environment.



#### **68. Plan and save funds for a public parking garage**



The *Downtown Parking Strategy* identifies priority zones for the construction of a future parking structure. In accordance with the strategy, a program and budget should be established to plan for such a facility and the saving of funds to construct it. Various models will be explored.

## 69. Inventory social services in the Core Area

During our conversations, many business owners emphasized the concern that there was an over-concentration of social services within the Core Area. They suggested that many of these services did not truly need to be located in the Core Area, but there was a default expectation that such services would locate there. Furthermore, there are concerns that some social services are operating without concern for the impact that they may be having on the surrounding business area - for example long line-ups along main streets are creating congested and inhospitable walking environments that keep customers away. This could possibly be avoided simply by altering the operational approach of the service. This action calls for a full inventory and mapping of all the social service agencies in the Core Area, an understanding of the numbers they serve and their need for a Core Area location. Where services are being operated in a way that may negatively impact the surrounding business environment, potential solutions will be identified that could mitigate this impact.



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# Making it All Happen

This Action Plan involves a wide range of complex actions to be undertaken by a broad range of Core Area stakeholders – some of which are outside of the Corporation of the City of London. It will be necessary to establish a coordinating mechanism, whereby all stakeholders come together on a structured and regular basis to collaboratively track progress, monitor results, and strategize on next steps. Such a structure needs to be established in the short term.

Over the long term, the need for a permanent organizational structure should be explored for the Core Area. This could be in the form of a Core Area Management Organization (CAMO) that implements some functions directly, coordinates other functions delivered by the municipality, and partners with various organizations who will deliver services within the scope of their mandates (e.g. BIAs).

Deliberate, coordinated and effective communications will be very important to realize success in implementing this Action Plan. Such communications range from those between implementing organizations, to those who have businesses, residences, and property in the Core Area. A communication strategy should be developed to engage Londoners in the Core Area regeneration effort, giving them meaningful opportunities to help improve their city.



## Core Area Action Plan Overview and Funding

Item #	Action	Potential Source of Funding	Area of Focus			
			Homelessness & Health	Safe & Secure	Business Environment	Attract More People
<b>Short Term (6 months)</b>						
1	Strengthen delivery of Coordinated Informed Response Program	Existing Budget	X	X		
2	Implement Housing Stability Week pilot project	Existing Budget	X	X		
3	Implement early-morning Coordinated Informed Response Program	Existing Budget	X	X		
4	Implement breakfast Coordinated Informed Response Program	Existing Budget	X	X		
5	Establish Headlease Program	Existing Budget	X	X		
6	Double foot patrol officers in Core Area for a discrete period of time	Existing Budget		X	X	X
7	Create new Spotlight Program	Existing Budget		X	X	X
8	Enhance Service London Portal to allow for complaints, concerns, and enquiries on Core Area issues	Existing Budget	X	X	X	X
9	Install kindness meters to directly support core area social service agencies	Existing Budget	X		X	
10	Stage police command vehicle in strategic locations	Existing Budget		X	X	
11	Issue request for proposals on Queens Avenue parking lot	Existing Budget			X	X
12	Explore new ways to support Core Area property owners to dispose of found syringes	Existing Budget		X	X	
13	Conduct three-week Core Area By-law Enforcement blitz	Existing Budget		X	X	
14	Prioritize Core Area building and sign permits	Existing Budget			X	
15	Streamline event processes	Existing Budget			X	X
16	Provide incentives for installing uplighting on privately-owned buildings	Existing Budget			X	X
17	Proactively recruit food trucks in dedicated area along Dundas Place	Existing Budget			X	X
18	Identify opportunities for new parking spaces in the Core Area	Existing Budget			X	X
<b>Medium Term (6 months - 1 year)</b>						
19	Establish permanent Coordinated Informed Response Program	Coordinated Informed Response Business Case	X	X		
20	Establish more daytime resting spaces	Core Area Action Plan Business Case	X	X		
21	Establish Core Area stabilization spaces	Core Area Action Plan Business Case	X	X		
22	Create new housing units with supportive living arrangements	Core Area Action Plan Business Case	X	X		
23	Expand case management approach for helping vulnerable populations	Core Area Action Plan Business Case	X	X		
24	Complete and implement <i>Affordable Housing Community Improvement Plan</i>	Affordable Housing CIP Business Case	X	X		
25	Create four-year Core Area Ambassador pilot program	Core Area Action Plan Business Case	X	X	X	X
26	Undertake Core Area safety audit	One-time source		X	X	
27	Establish new storefront space for foot patrol, By-law Enforcement Officers and public washrooms	One-time source		X	X	
28	Increase London Police Services foot patrol	Core Area Action Plan Business Case		X	X	
29	Enforce loitering regulations	Core Area Action Plan Business Case		X	X	
30	Develop and deliver safety training for business owners, employees and residents	Existing Budget		X	X	
31	Utilize existing Façade Improvement Loan Program to incent decorative gates through existing Community Improvement Plans	Existing Budget		X	X	
32	Undertake safety blitz for aggressive driving in the Core Area	Existing Budget		X	X	
33	Proactive enforcement of <i>Property Standards By-law</i>	Core Area Action Plan Business Case		X	X	
34	Package Core Area patio, signage, licensing and other regular business processes	Existing Budget			X	
35	Brand uniforms and equipment for all City staff providing service in the Core Area	Existing Budget			X	X
36	Establish, implement and regularly monitor a higher clean standard for the Core Area	Core Area Action Plan Business Case			X	X
37	Implement new pressure wash program for sidewalks and civic spaces	Core Area Action Plan Business Case			X	X
38	Provide incentives for installing plumbing and hose connections on storefront through existing Community Improvement Plans	Core Area Action Plan Business Case			X	X
39	Implement Core Area infrastructure monitoring program	Core Area Action Plan Business Case			X	X
40	Encourage shipping container pop-up retail uses during construction	Core Area Action Plan Business Case			X	X
41	Provide incentives for installing awnings through existing Community Improvement Plans	Core Area Action Plan Business Case			X	X
42	Fund four-year Core Area “construction dollars” pilot program	Core Area Action Plan Business Case			X	X
43	Experiment with temporary free municipal parking	Core Area Action Plan Business Case			X	X
44	Increase range and intensity of programming in Core Area	Core Area Action Plan Business Case			X	X

Item #	Action	Potential Source of Funding	Area of Focus			
			Homelessness & Health	Safe & Secure	Business Environment	Attract More People
45	Activate spaces and places with bistro chairs and tables	Core Area Action Plan Business Case			X	X
46	Create a projection art program	Core Area Action Plan Business Case				X
47	Create an infrastructure art and beautification program	Existing Budget				X
48	Engage Core Area businesses to lead, volunteer or fund initiatives	Existing Budget			X	
49	Explore partnership opportunities with educational institutions for immersive learning in Core Area	Existing Budget	X	X	X	
<b>Long Term (1 -2 years +)</b>						
50	Establish new Core Area garbage and recycling collection program	Core Area Action Plan Business Case			X	
51	Regenerate London and Middlesex Housing Corporation housing stock	LMCH Business Case	X			
52	Complete and implement the <i>Housing Stability Plan</i>	Housing Stability Plan Business Case	X			
53	Open permanent supervised consumption facility in appropriate location and close existing temporary facility	Existing Budget	X			
54	Provide grants to implement safety audit recommendations on privately-owned property through <i>Core Area Community Improvement Plan</i>	Core Area Action Plan Business Case		X	X	
55	Implement safety audit recommendations on public property	Core Area Action Plan Business Case		X	X	X
56	Implement Core Area digital solutions	One-time source	X	X	X	X
57	Use CityStudio to explore innovative approaches to addressing Core Area social issues	Existing Budget	X			
58	Work with surrounding communities to establish a regional strategy for addressing vulnerable populations	Existing Budget	X			
59	Explore opportunities to partner with agencies to provide a Core Area Resource Centre	Existing Budget	X			
60	Prioritize Core Area for public art	Core Area Action Plan Business Case				X
61	Explore opportunities for additional public washrooms	Existing Budget				X
62	Eliminate encroachment fees for patios, signage and awnings in the Core Area through <i>Core Area Community Improvement Plan</i>	Core Area Action Plan Business Case			X	X
63	Eliminate application fees for encroachments, signage and patios in the Core Area through <i>Core Area Community Improvement Plan</i>	Existing Budget			X	X
64	Eliminate fees for use of on-street parking spaces for temporary restaurant patios through <i>Core Area Community Improvement Plan</i>	Existing Budget			X	X
65	Discourage perpetual extension of temporary surface parking lots in Core Area	Existing Budget			X	X
66	Continue to enhance transit service to the Core Area	LTC Business Case			X	X
67	Continue to improve cycling infrastructure in the Core Area	Various Business Cases			X	X
68	Plan and save funds for a public parking garage	Development Compliance Services Business Case			X	X
69	Inventory social services in the Core Area	One-time source	X			

## 2020 COMMITTEE APPOINTMENT PREFERENCES

### CIVIC WORKS COMMITTEE

Requires 5 Council Members

<u>1st Preference</u>	<u>2nd Preference</u>	<u>3rd Preference</u>	<u>4th Preference</u>
Councillor Peloza (CH)	Councillor Hillier	Councillor Hopkins	Councillor Salih
Councillor Cassidy	Councillor Morgan (CH)		Councillor Squire
Councillor Lehman (CH)	Councillor Lewis (CH)		
Councillor Van Meerbergen	Councillor Helmer		

### COMMUNITY AND PROTECTIVE SERVICES COMMITTEE

Requires 5 Council Members

<u>1st Preference</u>	<u>2nd Preference</u>	<u>3rd Preference</u>	<u>4th Preference</u>
Councillor Peloza (CH)		Councillor Morgan	Councillor Cassidy
Councillor Salih		Councillor Squire	Councillor Lehman
Councillor Hillier (CH)		Councillor Van Meerbergen	Councillor Hopkins
Councillor Lewis (CH)			Councillor Turner
			Councillor Helmer

### CORPORATE SERVICES COMMITTEE

Requires 5 Council Members

<u>1st Preference</u>	<u>2nd Preference</u>	<u>3rd Preference</u>	<u>4th Preference</u>
Councillor Morgan (CH)	Councillor Lehman	Councillor Hillier	Councillor Peloza
Councillor Helmer	Councillor Squire	Councillor Lewis	Councillor Cassidy
Councillor Kayabaga (CH)	Councillor Van Meerbagen		Councillor Salih
			Councillor Hopkins

### PLANNING AND ENVIRONMENT COMMITTEE

Requires 5 Council Members

<u>1st Preference</u>	<u>2nd Preference</u>	<u>3rd Preference</u>	<u>4th Preference</u>
Councillor Cassidy (CH)		Councillor Lehman	Councillor Peloza
Councillor Hopkins			Councillor Salih
Councillor Turner			Councillor Morgan
Councillor Squire (CH)			Councillor Lewis
Councillor Helmer			Councillor Van Meerbergen

\*(CH) = Wishes to serve as Chair.

## 2020 COMMITTEE

### APPOINTMENT PREFERENCES

	Civic Works Committee	Community & Protective Services Committee	Corporate Services Committee	Planning & Environment Committee
Councillor van Holst	---	---	---	---
Councillor Lewis	2nd (CH)	1st (CH)	3rd	4th
Councillor Salih	4th	1st	4th	4th
Councillor Helmer	2nd	4th	1st	1st
Councillor Cassidy	1st	4th	4th	1st (CH)
Councillor Squire	4th	3rd	2nd	1st (CH)
Councillor Morgan	2nd (CH)	3rd	1st (CH)	4th
Councillor Lehman	1st (CH)	4th	2nd	3rd
Councillor Hopkins	3rd	4th	4th	1st
Councillor Van Meerbergen	1st	3rd	2nd	4th
Councillor Turner	---	4th	---	1st
Councillor Peloza	1st (CH)	1st (CH)	4th	4th
Councillor Kayabaga	---	---	1st (CH)	---
Councillor Hillier	2nd	1st (CH)	3rd	---

\*(CH) = Wishes to serve as Chair.



<b>TO:</b>	<b>CHAIR AND MEMBERS STRATEGIC PRIORITIES &amp; POLICY COMMITTEE MEETING ON OCTOBER 28, 2019</b>
<b>FROM:</b>	<b>CATHY SAUNDERS, CITY CLERK</b>
<b>SUBJECT:</b>	<b>CITY MANAGER SEARCH COMMITTEE TERMS OF REFERENCE</b>

<b>RECOMMENDATION</b>
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That on the recommendation of the City Clerk, the Terms of Reference for the City Manager Search Committee attached as Appendix "A" to the staff report dated October 22, 2019 with respect to this matter, BE APPROVED.

<b>BACKGROUND</b>
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Municipal Council directed the City Clerk to establish a City Manager Search Committee comprised of the following Council Members: Mayor E. Holder and Councillors J. Helmer, S. Hillier, A. Kayabaga, J. Morgan and P. Van Meerbergen.

Attached as Appendix "A" to this report for consideration is a draft Terms of Reference for the City Manager's Search Committee, based on the previous information provided to the Council.

<b>DISCUSSION</b>
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As this is a Special Committee, established by Municipal Council, meetings of the Committee will be held in accordance with the Council Procedure By-law.

<b>PREPARED BY AND RECOMMENDED BY:</b>
<b>CATHY SAUNDERS CITY CLERK</b>

## APPENDIX "A"

### CITY MANAGER SEARCH COMMITTEE TERMS OF REFERENCE

#### **COMPOSITION:**

The City Manager Search Committee shall be comprised of the following Members of Council: Mayor E. Holder and Councillors J. Helmer, S. Hillier, A. Kayabaga, J. Morgan and P. Van Meerbergen.

#### **TERM OF OFFICE:**

The City Manager Search Committee shall be dissolved upon completion of its duties.

#### **CHAIR AND VICE CHAIR**

The Chair and Vice Chair shall be elected by the Search Committee from among its Members.

#### **REPORTING RELATIONSHIP**

The Search Committee shall report through the Corporate Services Committee.

#### **DUTIES:**

The Search Committee will:

- a) in consultation with the external recruitment consultant, review and update the job description and role profile of the City Manager's position, ensuring that it is reflective of legislative requirements and considers the comments provided by Municipal Council, Senior Leadership Team, Unions and Associations, with respect to leadership qualities believed to be important in the selection of the City Manager;
- b) review applications for the position of City Manager and establish a short list of candidates to be interviewed by the Search Committee;
- c) conduct the interviews of the short list of candidates; and,
- d) provide a recommendation to Municipal Council, through the Corporate Services Committee of the preferred candidate.

#### **MEETINGS:**

The meetings shall be held on a schedule established by the Search Committee.

#### **RESOURCES:**

The City Manager Search Committee shall be support by an external recruitment consultant and the City of London's Human Resources professionals. Secretariat support shall be provided by the City Clerk and Deputy City Clerk.