

Community and Protective Services Committee

Report

11th Meeting of the Community and Protective Services Committee
October 8, 2019

PRESENT: Councillors M. Cassidy (Chair), S. Lewis, M. Salih, E. Pelozza, S. Hillier

ABSENT: Mayor E. Holder

ALSO PRESENT: Councillor A. Hopkins; J. Bunn, C. Cooper, S. Datars Bere, S. King, N. Musicco, M. Ribera, M. Schulthess, S. Stafford, J. Tansley, D. Turner

1. Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Consent

Moved by: E. Pelozza
Seconded by: S. Hillier

That Items 2.1 to 2.4 BE APPROVED.

Yeas: (5): M. Cassidy, S. Lewis, M. Salih, E. Pelozza, and S. Hillier

Motion Passed (5 to 0)

2.1 8th Report of the London Housing Advisory Committee

Moved by: E. Pelozza
Seconded by: S. Hillier

That the following actions be taken with respect to the 8th Report of the London Housing Advisory Committee, from its meeting held on September 11, 2019:

- a) the Civic Administration BE INVITED to attend a future London Housing Advisory Committee meeting to provide orientations including, but not limited to, By-law Enforcement, Inclusionary Zoning, the coordination of service areas and the tools available to the municipality, relating to housing and affordable housing;
- b) the Civic Administration BE REQUESTED to ask the applicant to consider adding affordable housing units in the proposed development of the property located at 1674 Hyde Park Road; it being noted that the London Housing Advisory Committee reviewed and received a Notice of Application for a Zoning By-law Amendment for the subject property from B. Debbert, Senior Planner; and,
- c) clauses 1.1, 3.1, 5.1 and 5.2 BE RECEIVED.

Motion Passed

2.2 6th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee

Moved by: E. Pelozo
Seconded by: S. Hillier

That the 6th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee, from its meeting held on September 19, 2019, BE RECEIVED.

Motion Passed

2.3 8th Report of the Animal Welfare Advisory Committee

Moved by: E. Pelozo
Seconded by: S. Hillier

That the following actions be taken with respect to the 8th Report of the Animal Welfare Advisory Committee, from its meeting held on September 5, 2019:

- a) the following actions be taken with respect to the Municipal Council resolution adopted at its meeting held on August 27, 2019 with respect to the 8th Report of the Environmental and Ecological Planning Advisory Committee:
 - i) the proposed, revised "You, Your Dog and Environmentally Significant Areas" brochure BE PROVIDED to the Environmental and Ecological Planning Advisory Committee for consideration; and,
 - ii) the Environmental and Ecological Planning Advisory Committee BE ADVISED that the current Animal Welfare Advisory Committee membership is unaware of any previous request for distribution of the "Is Your Cat Safe Outdoors?" brochure;
- b) clauses 1.1, 3.1, 4.1, 5.1 and 5.2, BE RECEIVED.

Motion Passed

2.4 9th Report of the Accessibility Advisory Committee

Moved by: E. Pelozo
Seconded by: S. Hillier

That the following actions be taken with respect to the 9th Report of the Accessibility Advisory Committee, from its meeting held on September 26, 2019:

- a) the Civic Administration BE ADVISED that G. LaHay will be the Accessibility Advisory Committee representative at the Community Diversity and Inclusion Strategy (CDIS) Leadership Table; it being noted that the attached presentation from K. Koltun, Research Intern, with respect to a CDIS update was received; and,
- b) clauses 1.1, 2.2, 2.3, 3.1 to 3.3, 4.1, 5.1 and 5.2 BE RECEIVED.

Motion Passed

2.5 Income-Related Subsidized Public Transit Program for Individuals 18 Years of Age and Over Evaluation

Moved by: E. Pelozza
Seconded by: M. Salih

That, on the recommendation of the Deputy City Manager and Acting Managing Director, Neighbourhood, Children and Fire Services, the staff report dated October 8, 2019, with respect to an evaluation of an Income-Related Subsidized Public Transit Program for Individuals 18 Years of Age and Over, BE RECEIVED. (2019-T10)

Yeas: (5): M. Cassidy, S. Lewis, M. Salih, E. Pelozza, and S. Hillier

Absent: (1): E. Holder

Motion Passed (5 to 0)

2.6 Choose London - Innovative, Vibrant and Global - London's Newcomer Strategy - Year One Update

Moved by: S. Hillier
Seconded by: E. Pelozza

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, the staff report dated October 8, 2019, with respect to a year one update on Choose London – Innovative and Global: London's Newcomer Strategy, BE RECEIVED. (2019-S11)

Yeas: (5): M. Cassidy, S. Lewis, M. Salih, E. Pelozza, and S. Hillier

Absent: (1): E. Holder

Motion Passed (5 to 0)

2.7 Core Area Informed Response and Resting Spaces Update

Moved by: S. Lewis
Seconded by: E. Pelozza

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, the staff report dated October 8, 2019, with respect to an update on Core Area Informed Response and Resting Spaces, BE RECEIVED. (2019-S14)

Yeas: (5): M. Cassidy, S. Lewis, M. Salih, E. Pelozza, and S. Hillier

Absent: (1): E. Holder

Motion Passed (5 to 0)

3. Scheduled Items

3.1 Public Participation Meeting - Request for Input Regarding the Proposed Name of the "Community Centre on Wavell" - 1731 Churchill Avenue

Moved by: S. Lewis
Seconded by: M. Salih

That the name "East Lions Community Centre" BE APPROVED for the new east community centre located at 1731 Churchill Avenue; it being noted that the proposed name is in compliance with Council-approved naming preferences;

it being further noted that the Community and Protective Services Committee reviewed and received the following communications with respect to this matter:

- M. Juszczynski;
- S. Maracle;
- R. McElmon;
- C. Wyatt;
- J. Brooks;
- L. McCardle;
- R. Cochrane;
- E. de Koning;
- R. Graham;
- L. Campbell;
- G. Genereaux;
- C. Hunter;
- K. Bujold;
- N. Wright;
- R. and L. Cassidy;
- J. Dobravec;
- D. Deschenes-McKay;
- A. Walls;
- Kimberly;
- Councillor S. Lewis; and,

it being pointed out that at the public participation meeting associated with this matter, the individual indicated on the attached public participation meeting record made an oral submission regarding this matter. (2019-S12)

Yeas: (5): M. Cassidy, S. Lewis, M. Salih, E. Pelozza, and S. Hillier

Absent: (1): E. Holder

Motion Passed (5 to 0)

Voting Record:

Moved by: S. Lewis

Seconded by: S. Hillier

Motion to open the public participation meeting.

Yeas: (5): M. Cassidy, S. Lewis, M. Salih, E. Pelozza, and S. Hillier

Absent: (1): E. Holder

Motion Passed (5 to 0)

Moved by: M. Salih

Seconded by: S. Hillier

Motion to close the public participation meeting.

Yeas: (5): M. Cassidy, S. Lewis, M. Salih, E. Pelozza, and S. Hillier

Absent: (1): E. Holder

Motion Passed (5 to 0)

4. Items for Direction

4.1 6th Report of the Community Safety and Crime Prevention Advisory Committee

Moved by: E. Pelozza

Seconded by: S. Lewis

That the following actions be taken with respect to the 6th Report of the Community Safety and Crime Prevention Advisory Committee (CSCP), from its meeting held on September 26, 2019:

- a) clause 5.2 BE REFERRED back to the CSCP for further clarification of the information being requested;
- b) that representatives of the London Police Services and Corporate Security BE INVITED to attend a future meeting of the CSCP to discuss current statistics that are available; and,
- c) clauses 1.1, 2.1 to 2.3, 3.1 to 3.3 and 5.1 BE RECEIVED.

Yeas: (5): M. Cassidy, S. Lewis, M. Salih, E. Pelozza, and S. Hillier

Absent: (1): E. Holder

Motion Passed (5 to 0)

4.2 Short Term Accommodations - Councillor A. Hopkins

Moved by: E. Pelozza

Seconded by: S. Lewis

That the Civic Administration BE REQUESTED to report back to the Community and Protective Services Committee with respect to potential regulatory options that could be put in place to address short term rental accommodations in London; it being noted that the communication dated September 26, 2019, from Councillor A. Hopkins, was received with respect to this matter. (2019-D02)

Yeas: (5): M. Cassidy, S. Lewis, M. Salih, E. Pelozza, and S. Hillier

Absent: (1): E. Holder

Motion Passed (5 to 0)

5. Deferred Matters/Additional Business

5.1 Deferred Matters List

Moved by: M. Salih

Seconded by: S. Hillier

That the Deferred Matters List for the Community and Protective Services Committee, as at September 30, 2019, BE RECEIVED.

Yeas: (5): M. Cassidy, S. Lewis, M. Salih, E. Pelozza, and S. Hillier

Absent: (1): E. Holder

Motion Passed (5 to 0)

6. Confidential

Moved by: S. Hillier

Seconded by: E. Pelozza

That the Community and Protective Services Committee convene, In Closed Session, for the purpose of considering the following:

6.1 Personal Matters / Identifiable Individual

A personal matter pertaining to identifiable individuals, including municipal employees, with respect to the 2020 Mayor's New Year's Honour List.

Yeas: (4): M. Cassidy, S. Lewis, E. Pelozza, and S. Hillier

Absent: (2): M. Salih, and E. Holder

Motion Passed (4 to 0)

The Community and Protective Services Committee convened, In Closed Session, from 4:03 PM to 4:05 PM.

7. Adjournment

The meeting adjourned at 5:21 PM.

London Housing Advisory Committee

Report

The 8th Meeting of the London Housing Advisory Committee
September 11, 2019
Committee Room #4

Attendance PRESENT: B. Odegaard, J. Banninga, M. Courey, B. Harris, M. Joudrey, J. Lane, W. Latuszak, C. O'Brien, J. Peaire, D. Peckham, R. Peaker and M. Richings and H. Lysynski (Acting Secretary)

ABSENT: M. Abdo and A. Malik

ALSO PRESENT: S. Giustizia, D. Purdy and C. Saunders

The meeting was called to order at 12:16 PM

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

2.1 D. Purdy, Manager, Housing Services - Response to Life*Spin Presentation

That the Civic Administration BE INVITED to attend a future London Housing Advisory Committee meeting to provide orientations including, but not limited to, By-law Enforcement, Inclusionary Zoning, the coordination of service areas and the tools available to the municipality, relating to housing and affordable housing.

3. Consent

3.1 7th Report of the London Housing Advisory Committee

That it BE NOTED that the 7th Report of the London Housing Advisory Committee, from its meeting held on August 14, 2019, was received.

4. Sub-Committees and Working Groups

None.

5. Items for Discussion

5.1 2019 Work Plan

That consideration of the 2019 London Housing Advisory Committee (LHAC) Work Plan BE POSTPONED until after the LHAC receives orientations from the Civic Administration.

5.2 Notice of Planning Application - Zoning By-law Amendment - 448 Oxford Street East

That it BE NOTED that the Notice of Application for a Zoning By-law Amendment for the property located at 448 Oxford Street East, from M. Vivian, Planner I, was received.

5.3 Notice of Planning Application - Zoning By-law Amendment - 1674 Hyde Park Road

That the Civic Administration BE REQUESTED to ask the applicant to consider adding affordable housing units in the proposed development of the property located at 1674 Hyde Park Road; it being noted that the London Housing Advisory Committee reviewed and received a Notice of Application for a Zoning By-law Amendment for the subject property from B. Debbert, Senior Planner.

6. Adjournment

The meeting adjourned at 1:41 PM.

Diversity, Inclusion and Anti-Oppression Advisory Committee

Report

6th Meeting of the Diversity, Inclusion and Anti-Oppression Advisory Committee
September 19, 2019

Attendance PRESENT: F. Cassar (Acting Chair), J. Braithwaite, M. Buzzelli,
Z. Hashmi and M. Mlotha and J. Bunn (Acting Secretary)

ABSENT: C. DuHasky, B. Hill, R. Hussain, D. James, R.
Nasser and C. Szturm

ALSO PRESENT: K. Husain, S. Khan, M. Sereda, B. Sreng and
D. Turner

The meeting stood adjourned at 12:30 PM, due to lack of
quorum.

Animal Welfare Advisory Committee

Report

8th Meeting of the Animal Welfare Advisory Committee
September 5, 2019
Committee Room #4

Attendance PRESENT: P. Lystar (Chair), M. Blosch, W. Brown, A. Hames,
A. Hayes, M. Szabo, M. Toplak and H. Lysynski (Acting
Secretary)

REGRETS: S. James

ALSO PRESENT: H. Chapman

The meeting was called to order at 5:02 PM

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

3. Consent

3.1 7th Report of the Animal Welfare Advisory Committee

That it BE NOTED that the 7th Report of the Animal Welfare Advisory Committee, from its meeting held on August 1, 2019, was received.

4. Sub-Committees and Working Groups

That it BE NOTED that a general discussion was held with respect to the sub-committee activities.

5. Items for Discussion

5.1 AWAC Work Plan

That it BE NOTED that the Animal Welfare Advisory Committee held a general discussion with respect to their 2019 Work Plan.

5.2 Humane Wildlife Policy

That it BE NOTED that the Animal Welfare Advisory Committee held a general discussion with respect to the Humane Wildlife Policy.

5.3 You, Your Dog and ESAs

That, the following actions be taken with respect to the Municipal Council resolution adopted at its meeting held on August 27, 2019 with respect to the 8th Report of the Environmental and Ecological Planning Advisory Committee:

a) the proposed, revised "You, Your Dog and Environmentally Significant Areas" brochure BE PROVIDED to the Environmental and Ecological Planning Advisory Committee for consideration; and,

b) the Environmental and Ecological Planning Advisory Committee BE ADVISED that the current Animal Welfare Advisory Committee membership is unaware of any previous request for distribution of the "Is Your Cat Safe Outdoors?" brochure.

6. Adjournment

The meeting adjourned at 7:31 PM.

Accessibility Advisory Committee

Report

9th Meeting of the Accessibility Advisory Committee
September 26, 2019
Committee Room #4

Attendance PRESENT: J. Madden (Chair), A. Bueschleb, M. Dawthorne, N. Judges, G. LaHay, J. Menard, P. Moore, P. Quesnel, D. Ruston and K. Steinmann and J. Bunn (Secretary)

ABSENT: G. Ashford-Smith, T. Eadinger and J. Wilson

ALSO PRESENT: D. Baxter, T. Hitchon, K. Husain, P. Kavcic, K. Koltun, M. Stone and R. Wilcox

The meeting was called to order at 3:00 PM.

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

2.1 Community Diversity and Inclusion Strategy (CDIS) Update

That the Civic Administration BE ADVISED that G. LaHay will be the Accessibility Advisory Committee representative at the Community Diversity and Inclusion Strategy (CDIS) Leadership Table; it being noted that the attached presentation from K. Koltun, Research Intern, with respect to a CDIS update was received.

2.2 Accessibility Ambassador

That it BE NOTED that a verbal presentation from M. Stone, Accessibility Specialist, with respect to an Accessibility Ambassador program, was received.

2.3 Accessible Halloween

That it BE NOTED that a verbal presentation from M. Stone, Accessibility Specialist, with respect to Accessible Halloween, was received.

3. Consent

3.1 8th Report of the Accessibility Advisory Committee

That it BE NOTED that the 8th Report of the Accessibility Advisory Committee, from its meeting held on August 22, 2019, was received.

3.2 Municipal Council Resolution - 8th Report of the Accessibility Advisory Committee

That it BE NOTED that the Municipal Council resolution, from its meeting held on September 17, 2019, with respect to the 8th Report of the Accessibility Advisory Committee, was received.

3.3 Dundas Street Infrastructure Renewal Project

That it BE NOTED that the Memo, dated September 10, 2019, from T. Hitchon, Technologist II, with respect to the Dundas Street Infrastructure Renewal Project, was received.

4. Sub-Committees and Working Groups

4.1 ACCAC Sub-Committee Report

That it BE NOTED that the Accessibility Advisory Committee Sub-Committee Report, from its meeting held on September 9, 2019, was received.

5. Items for Discussion

5.1 Accessibility Awareness Calendar

That the Accessibility Awareness Calendar BE REFERRED to the Education and Awareness Sub-Committee for review.

5.2 ACCAC 2019 Work Plan

That the 2019 Accessibility Advisory Committee (ACCAC) Work Plan BE DEFERRED to the next meeting of the ACCAC.

6. Confidential

That the Accessibility Advisory Committee convene, In Closed Session, for the purpose of considering the following:

6.1. Personal Matters / Identifiable Individual

A personal matter pertaining to identifiable individuals, including municipal employees, with respect to the 2020 Mayor's New Year's Honour List.

The Accessibility Advisory Committee convened, In Closed Session, from 4:35 PM to 4:45 PM.

7. Adjournment

The meeting adjourned at 4:59 PM.

London's Community Diversity and Inclusion Strategy

September 26, 2019

How CDIS was developed?

- Council's 2015-2019 Strategic Plan identifies a need to develop a Community Diversity & Inclusion Strategy (CDIS) as a way to build a "*diverse, inclusive and welcoming community*" by "*supporting all Londoners to feel engaged and involved in our community.*"
- In November 2016 the City of London issued call for volunteers 'Diversity and Inclusion Champions'.
- Three meetings were held between January and March to build all of the components of CDIS.
- The strategy was approved by Council in August 2017.

Components of CDIS

- Vision
- Statement of Commitment
- 5 Priorities
 1. Take concrete steps towards healing and reconciliation
 2. Have zero tolerance for oppression, discrimination and ignorance
 3. Connect and engage Londoners
 4. Remove accessibility barriers to services, information and spaces
 5. Remove barriers to employment
- What We Heard
- Glossary of Terms

Implementation

- January 28th – March 25th the City held an open call for those interested in volunteering to work on the implementation of the CDIS.
- The volunteers will be part of five working groups aligned with the CDIS priorities.
- The implementation work commenced in May 2019.
- All five Working Groups have met in September and appointed their Chairs.
- Currently working on finalizing the meeting schedule for all Working Groups.
- In late October the CDIS Leadership Table will hold their initial meeting and will set a schedule for future meetings.

CDIS Implementation

1. CDIS Leadership Table
2. Five Working Groups
 - I. Take concrete steps towards healing and reconciliation
 - II. Have zero tolerance for oppression, discrimination and ignorance
 - III. Connect and engage Londoners
 - IV. Remove accessibility barriers to services, information and spaces
 - V. Remove barriers to employment
3. City of London Backbone Support

CDIS Leadership Table

Composition:

- Three (3) City of London Staff
- One (1) Chair from each of the five (5) Working Groups
- One (1) representative from the Diversity, Inclusion, and Anti-Oppression Advisory Committee
- One (1) representative from the Accessibility Advisory Committee (AAC)

CDIS Leadership Table

Roles and Responsibilities:

- Ensure that regular meetings are held;
- Review work plans and reports from Working Groups and provide endorsement and direction;
- Focus on deliverables within assigned timeframes;
- Communicate with Working Groups on a regular basis to ensure connectivity; and,
- Provide assessment and collaboration for the implementation process

CDIS Leadership Table

Tentative meeting schedule:

- October
 - December (AGM/celebration of work)
 - February
 - April
 - June
-
- Working Groups meet in September, November, January, March, April

Role of the Advisory Committee Representative

- The CDIS Working Group Terms of Reference encourages for the CDIS Leadership Table to have a representative from the Diversity, Inclusion and Anti-Oppression Advisory Committee and the Accessibility Committee.
- The representative will commit to attending bi-monthly meetings of the CDIS Leadership Table beginning in October.
- The position is intended to be a link between the CDIS Leadership Table and the Accessibility Advisory Committee in order to avoid duplication of work and to make sure both groups are working together on common goals.

Next Steps

- Accessibility Advisory Committee to select member to participate as part of CDIS Leadership Table
- City staff to work with Leadership Table members to find suitable date for first meeting in late October
- Continue to provide regular updates on the process and progress to AAC

Thank You!

For More Information & Questions:

Kinga Koltun

City of London

kkoltun@London.ca

519-661-2489 x.5638

London.ca/CDIS

TO:	CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE MEETING ON OCTOBER 8, 2019
FROM:	LYNNE LIVINGSTONE DEPUTY CITY MANAGER AND ACTING MANAGING DIRECTOR NEIGHBOURHOOD, CHILDREN AND FIRE SERVICES
SUBJECT:	INCOME-RELATED SUBSIDIZED PUBLIC TRANSIT PROGRAM FOR INDIVIDUALS 18 YEARS OF AGE AND OVER EVALUATION

RECOMMENDATION

That, on the recommendation of the Deputy City Manager and Acting Managing Director of Neighbourhood, Children and Fire Services, this report **BE RECEIVED** for information.

PREVIOUS REPORTS PERTINENT TO THIS MATTER

- Adults 18 and Over Income-Related Subsidized Public Transit Program Council By-law, Agreement, and Administration Process (October 11, 2017)

LINK TO STRATEGIC PLAN FOR THE CITY OF LONDON

The Income-Related Subsidized Public Transit Program for individuals 18 years of age and over is aligned to the Strategic Plan for the City of London 2019 – 2023 under the *Strategic Area of Focus* - Building a Sustainable City, *Outcome* - Londoners can move around the city safely and easily in a manner that meets their needs, *Expected Result* - Increase access to transportation options, and *Strategy* - Support Londoners to access affordable public transit where they live and work.

BACKGROUND

On October 18, 2017, Council resolved that, on the recommendation of the Managing Director of Neighbourhood, Children and Fire Services, with the concurrence of the Managing Director, Corporate Services and City Treasurer, Chief Financial Officer, the following action be taken with respect to the income-related subsidized transit program:

- Any 2018 costs in excess of the funding already identified with respect to the enhanced income-related subsidy program, BE FUNDED first from any potential 2018 Property Tax Supported Operating Budget Surplus and then, if required, through a drawdown from contingency reserves; it being noted that program uptake will be assessed in 2018 to determine the ongoing funding requirements for the program and Civic Administration will bring forward a 2019 Budget Amendment to provide for permanent, ongoing program funding. (2017-T03) (7/14/CPSC).

The purpose of this report is to:

- provide an overview of the City's current affordable transit programs;
- provide an overview of the Income-Related Subsidized Transit Program and the evaluation framework used to assess the program;
- provide a summary of the Income-Related Subsidized Transit Program evaluation results; and,
- outline suggested next steps to continue to improve the City's current affordable transit programs.

City of London's Affordable Transit Programs

Affordable transportation is a key component of enhancing the quality of life for all Londoners. Accessible public transit helps to remove and prevent barriers that affect a person's ability to gain and maintain employment, access health care, recreational, educational and social activities for themselves and their families. In addition, a vibrant, well-used transit system is an important part of building a healthy and inclusive community.

There are currently five distinct models of delivery for each of the current five subsidized transit programs. Some programs have an identified base budget, some programs have a base budget that does not cover the current costs, and some programs don't have a base budget. In addition, each subsidized transit

program has a separate formal agreement between the City of London and the London Transit Commission (LTC). Eligibility for the programs varies. The discounted fare options for four of the programs (children, youth, the visually impaired, and seniors), can be purchased by anyone, however the use is monitored at time of use by the LTC operator. The Income-Related Transit Program eligibility is determined by City staff, and purchase of these passes is limited to those customers that have been previously approved. LTC provides an invoice monthly for each program based on the actual ridership for four of the five programs. The City in return, provides grant payments to the LTC to make up the difference between the cost of a subsidized fare and a regular fare for each program, except the Subsidized Transit Program for Youth Ages 13 up to and including 17. For the youth program, the City has an agreement with the LTC to purchase adult monthly bus passes at a negotiated discount based on the number of passes sold per month.

The subsidized programs are as follows:

1. Subsidized Transit for the Visually Impaired (100% subsidy)

- The current budget for this program is \$160,000.
- The total cost of this subsidized program in 2018 was \$160,303.
- In 2018, an average of 1,638 passes were subsidized monthly.

2. Children 12 and under Ride for Free (100% subsidy)

- The current budget for this program is \$150,254.
- The total cost of this subsidized program in 2018 was \$422,802.
- In 2018, there was approximately 30,638 subsidized rides for children each month.

3. Subsidized Transit for Youth Ages 13 up to and including 17 (36% subsidy)

- There is no permanent budget currently allocated for this program; at Council's direction this pilot program is being funded first through property tax supported operating budget surplus and, if required, through a drawdown from contingency reserves.
- This program started on September 1, 2018 and the total cost for the first four months was \$63,758. For the first 6 months of 2019, the cost for this program was \$102,850. Eligible youth paid \$52.00/month for a bus pass.
- This is currently a pilot program for 18 months at which time it will be reviewed as part of the 2020-2023 Multi-Year Budget process.
- This subsidized transit program is growing monthly. In the first six months of this program (September 2018 to February 2019) an average of 863 passes were subsidized monthly. It is important to note that since the first month of the program, the number of passes subsidized per month has increased monthly (634 in September 2018 and 1,026 in May 2019).

4. Subsidized Transit for Seniors (25% subsidy for bus tickets only)

- As part of the 2019 budget update, Council approved the reinstatement of a 25% subsidy for bus tickets for seniors 65 years of age and over.
- The budget for this program in 2019 is \$285,300.
- The program started April 1, 2019. It has almost doubled in three months (starting at 22,485 subsidized rides in April and 40,365 in June).

5. Income-Related Transit Program for Individuals 18 years of age and over (36% subsidy)

- The current budget for this program is \$453,435. At Council's direction any costs in excess of the current budget are to be funded first through property tax supported operating budget surplus and, if required, through a drawdown from contingency reserves.
- The total cost of this subsidized program in 2018 was \$413,625.
- In 2018, an average of 1,188 passes were subsidized monthly. Eligible Londoners paid \$52.00/month for a bus pass.

Income-Related Subsidized Transit Program and Evaluation Framework

Program Overview

The Income-Related Subsidized Transit Program (Income-Related Program) was implemented in January 2018 in alignment with Council's Strategic Plan. The purpose of the program is to provide accessible public transit to individuals in order to help remove and prevent barriers that affect a person's quality of life.

The Income-Related Program offers eligible residents a \$52.00 monthly bus pass, which is a 36% discount from adult regular fare. To qualify for the program, a resident must: be a resident of London, be 18 years of age or older, and have a current income that is below the Low Income Cut-Off After-Tax (LICO-AT). Ontario Works participants receiving assistance with transportation costs through employment related expenses may not be eligible for the Income-Related Transit Program. Eligibility for the program is

assessed in collaboration by City staff in Social Services. Applicants who are determined to be eligible are able to participate in the program for 12 months. After the 12 months, residents must submit a new application for re-assessment. Eligible individuals can purchase a subsidized transit pass at one of ten City of London and London Transit Commission (LTC) locations. Transit passes are valid from the 1st of the month to the last day of the month.

Evaluation Framework

In order to understand if the Income-Related Program was accomplishing its purpose, Civic Administration undertook an evaluation in the spring of 2019. The evaluation focused on the first year of program implementation (January 2018 – January 2019). The purpose of the evaluation was two-fold:

- 1) To understand the impacts of the subsidized transit program for London residents; and,
- 2) To determine whether the process by which the program is administered has been effective.

As part of the evaluation, feedback was sought from a number of key stakeholders including: program participants, City staff, LTC staff and community organizations. A number of methods were used to collect information including: a participant survey, focus groups, staff feedback, ridership data, program data, financial data, and population data.

The evaluation aimed to answer a number of key questions including:

- What is the demographic breakdown of program participants?
- To what extent has transit ridership increased?
- What are the individual-level impacts of the subsidized transit program?
- Is the program affordable for residents; are there any barriers to participation?
- Are there any unintended consequences as a result of the program?
- What is the client experience with the program?
- Is the administration of the program effective?
- What is the ongoing cost to administer the program?
- Are additional resources needed to support the program?

Income-Related Subsidized Transit Program Evaluation Results

Survey Results

A survey was distributed to 3055¹ individuals who were made eligible for the Income-Related Transit Program in 2018. The survey was distributed via email and Canada Post. In total, 191 London residents completed the survey, which is a 6.3% response rate. The survey included 30 questions designed to understand the impacts of the Income-Related Program. A summary of key findings include:

- The majority of respondents came from the 56 – 65 age group, followed by the 46 – 55 age group.
- Most respondents (66%) represented one-person households followed by 17% from two-person households.
- Prior to participating in the program, the majority of respondents used the bus at least once a day (41%) or several times per week (44%). After being accepted into the program, respondents used the bus more often, with 44% using it at least once a day and 49% using it several times per week.
- 59% of respondents felt the subsidized transit pass is very affordable, 32% felt it is somewhat affordable, and 9% felt it is not affordable. Some people felt that the income cut-off for the program should be changed so that more people would be eligible.
- Overall respondents felt that the application process was simple and accessible. Residents reported that staff were able to answer questions, and that purchase locations were convenient.
- Nearly 80% of respondents reported that they did not experience any barriers / challenges related to participating in the program. Of those who described barriers (34 comments), the primary concerns were:
 - disappointment with not being able to purchase their bus pass online;
 - customer service delays, often tied to challenges accessing information through the point of purchase system;
 - frustration with the renewal process, several participants reported that they did not receive reminders to renew their bus pass; and,
 - confusion navigating the application and purchasing processes.
- Overwhelming respondents felt the program had benefitted them greatly with the top benefits being: “I have more money to buy things that I need”, “I am able to go grocery shopping more regularly”, and “I am able to attend medical and other appointments more often”.

The full survey result summary can be found in [Appendix A](#).

¹ This number includes individuals who were made eligible for the program but may not have purchased a bus pass or purchased a limited number of bus passes in 2018. It also includes individuals who are no longer participating in the program as they no longer satisfy the income requirement.

Focus Group Results

Five focus groups were facilitated with both City staff and London residents to gain a greater understanding about the Subsidized Transit Program.

Positive Program attributes reported by participants included:

- Supports a person's ability to gain and maintain employment, access to health care, recreational education, and social activities for themselves and their families.
- Improves quality of life of participants.
- Empowers individuals to be more independent and less reliant on other people for transportation.
- Saves people money, allowing participants to allocate the savings to other critical basic needs priorities.
- Relatively easy for residents to access the bus passes through the ten purchase locations.
- Eligibility process is reasonably straight-forward for the majority of applicants.

Limitations of the Income-Related Program reported by participants included:

- Lack of program awareness.
- Eligibility is based on a current household income that is below the LICO-AT, some felt this cut-off point should be changed so that more people would be eligible.
- Some felt uncomfortable disclosing personal information through the application process and needing to go to a Social Services office to apply for a subsidized bus pass.
- Some found the application process challenging due to the confusion with the online system, not having easy access to income information, or language barriers.
- Inability to purchase the bus passes online.

In addition, City staff described a number of administrative challenges associated with the Income-Related Program including:

- Inconsistent service experience across purchase locations.
- Variation of services available between the City of London and the LTC. This can cause frustration for customers who are forced to go back and forth between the LTC and City offices in order to resolve certain issues such as verifying eligibility, or replacing a lost or stolen LTC card.
- Administrative burden with the management of five separate funding agreements between the City of London and the LTC.

NEXT STEPS

Based on results of the Income-Related Program evaluation, Civic Administration will undertake the following steps to improve the Program:

- Consider ways to improve program participation in the Income-Related Transit Program such as developing a communications and awareness strategy.
- Improve the Income-Related Program application process by:
 - addressing needs of unique populations, such as newcomers;
 - making sure application forms and other program materials are written in plain and simple language; and,
 - better communicating and supporting the annual renewal requirement and process.
- Offer staff training on delivering an outstanding service experience.
- Improve consistency of processes, practices, and protocols across all LTC and City of London purchase sites.

In addition, Civic Administration in collaboration with the London Transit Commission, have developed a business case to be put forward for Council's consideration through the 2020 - 2023 Multi-Year Budget process. The business case will put forward an integrated business model to support all five affordable transit programs.

Moving towards an integrated affordable transit model will address a number of concerns identified in the Income-Related Transit Program evaluation including: inconsistent customer service experiences, confusion navigating the various processes, and customer service delays. Benefits to implementing an integrated model that supports subsidized transit for Londoners include:

- more simple, consistent and less confusing to use for the transit rider;
- easier and more streamlined for the rider to access and understand; and,
- reduced current administration of the program both for the City and the LTC.

In addition, this integrated business model will be based on measurable outcomes and will have a permanent budget that sustains the program (as the current base budget is not sufficient to meet the needs of the current five programs).

FINANCIAL IMPACT

The current annual budget for the City’s subsidized transit programs is \$1,048,989. Civic Administration will bring forward an Integrated Business Case to support the five affordable transit programs through the 2020 – 2023 Multi-Year Budget process.

CONCLUSION

Overall, participants in the Income-Related Transit Program evaluation reported that: the program had benefitted them greatly; the pass was affordable, and participation in the program allowed them to ride the bus more often. Suggested program improvements identified through the evaluation will help Civic Administration make sure that all of the City’s affordable transit programs are simple and accessible.

Affordable transportation is a key component of enhancing the quality of life for all Londoners. Accessible public transit helps to remove and prevent barriers that affect a person’s ability to gain and maintain employment, access health care, recreational, educational and social activities for themselves and their families. In addition, a vibrant, well-used transit system is an important part of building a healthy and inclusive community.

PREPARED BY:	PREPARED AND SUBMITTED BY:
KRISTEN PAWELEC MANAGER, NEIGHBOURHOOD AND COMMUNITY INITIATIVES	CHERYL SMITH MANAGER, NEIGHBOURHOOD STRATEGIC INITIATIVES & FUNDING
RECOMMENDED BY:	
LYNNE LIVINGSTONE DEPUTY CITY MANAGER AND ACTING MANAGING DIRECTOR, NEIGHBOURHOOD, CHILDREN & FIRE SERVICES	

- c. Douglas Drummond, Financial Business Administrator
 Kevin Dickins, Manager, Employment and Income Supports Services
 Scott Oldham, Manager, Administration and Attractions
 Kelly Paleczny, London Transit Commission

APPENDIX A

(See attached Survey Summary)



London
CANADA

**INCOME-RELATED
SUBSIDIZED TRANSIT
PROGRAM REVIEW**

SURVEY SUMMARY

Introduction

In October, 2017, Council directed City staff to undertake an assessment of the Income-Related Subsidized Transit Program.

In April 2019, a survey was distributed to individuals who were made eligible for the program in 2018. The purpose of the survey was to:

- Understand the impact of the subsidized transit program for London residents; and,
- Determine whether the process by which the program is administered has been effective.

The survey was distributed by email and via Canada Post to 3055 individuals.

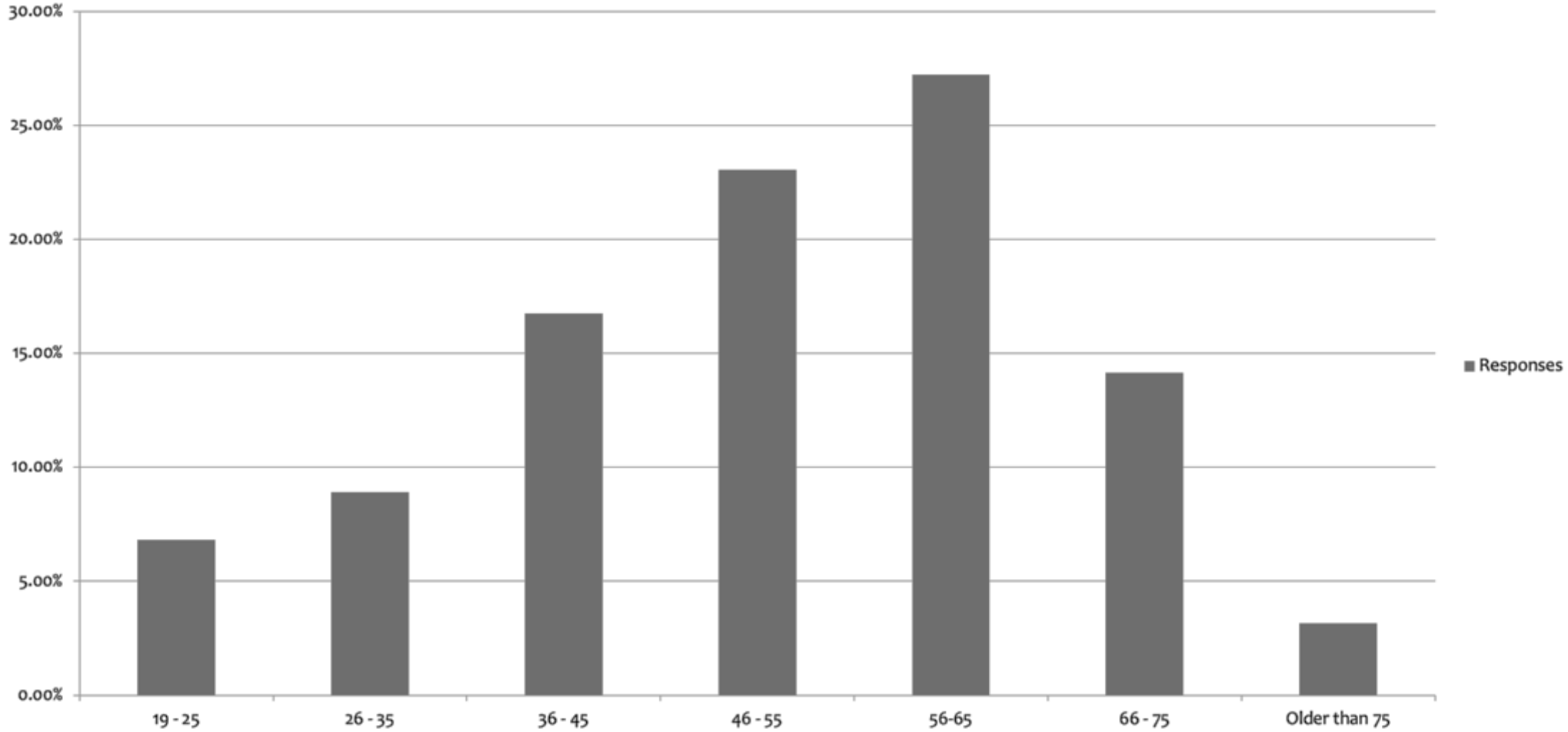
191 London residents responded to the 30-question survey (6.3% response rate). 128 people used an online survey tool and the remainder responded via mail.

Of the people who responded, 73% were currently participating in the program, while 27% were not.

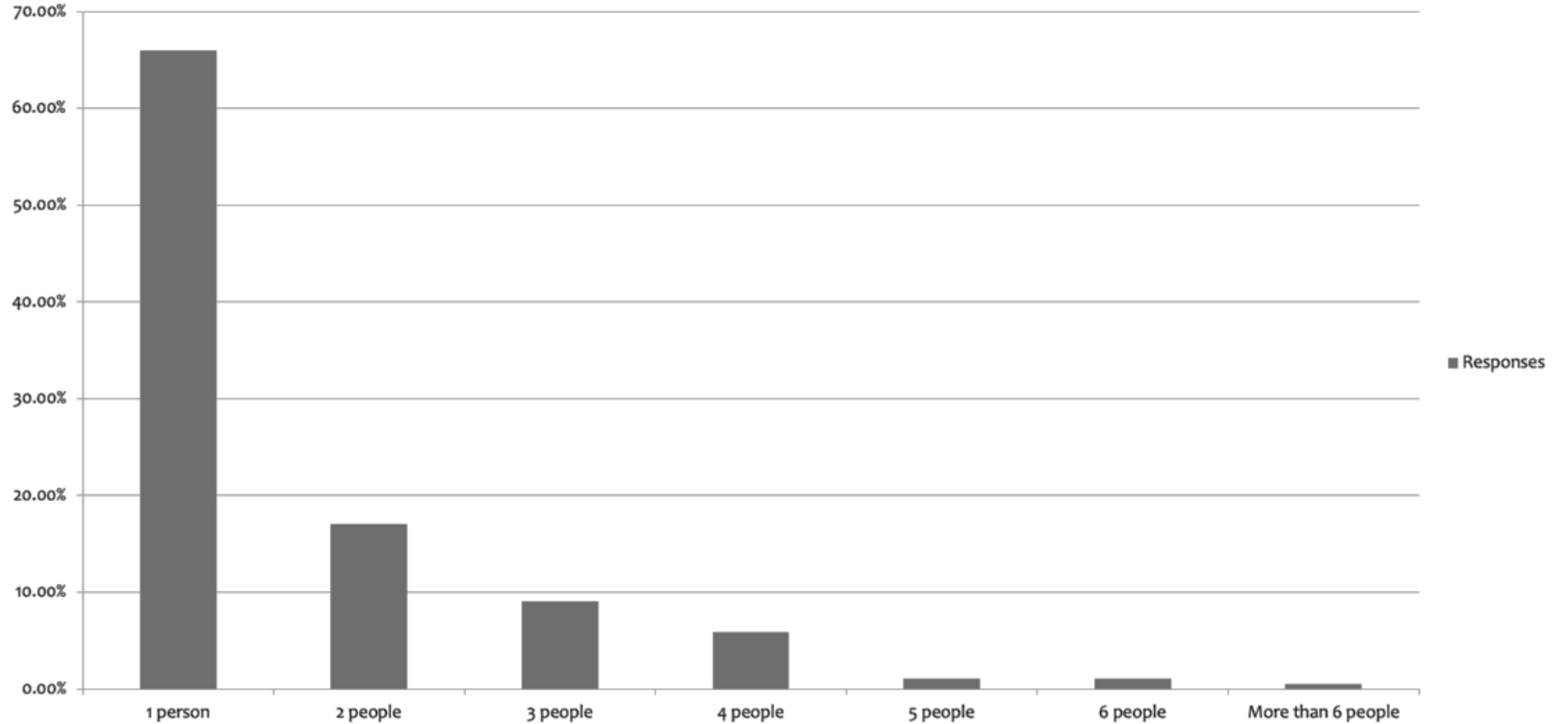
The primary reason that three of ten respondents were not participating in the program was that they were no longer eligible as they did not satisfy the income requirement of having a current income that is below the Low Income Cut Off After Tax (LICO-AT).

This report provides a summary of the responses received.

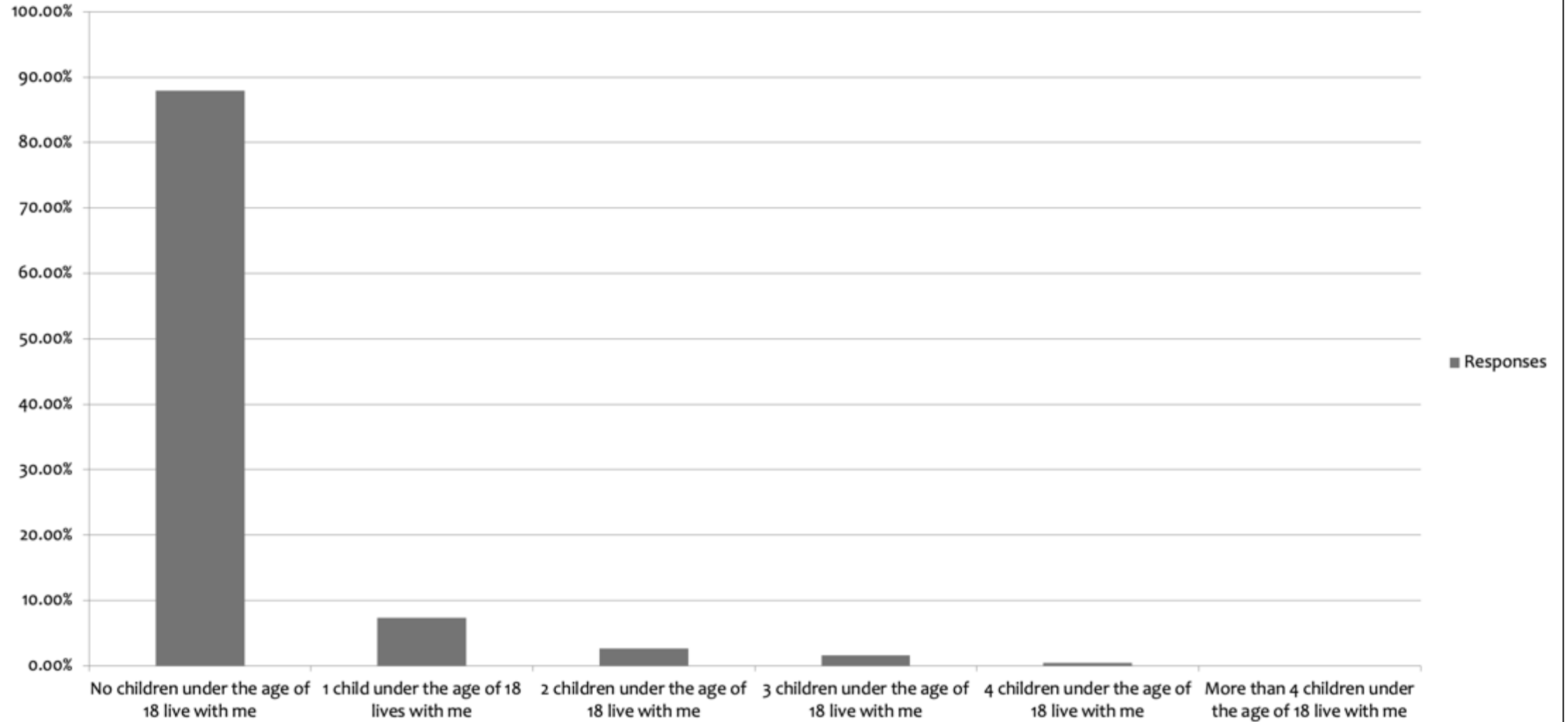
What is your current age range?



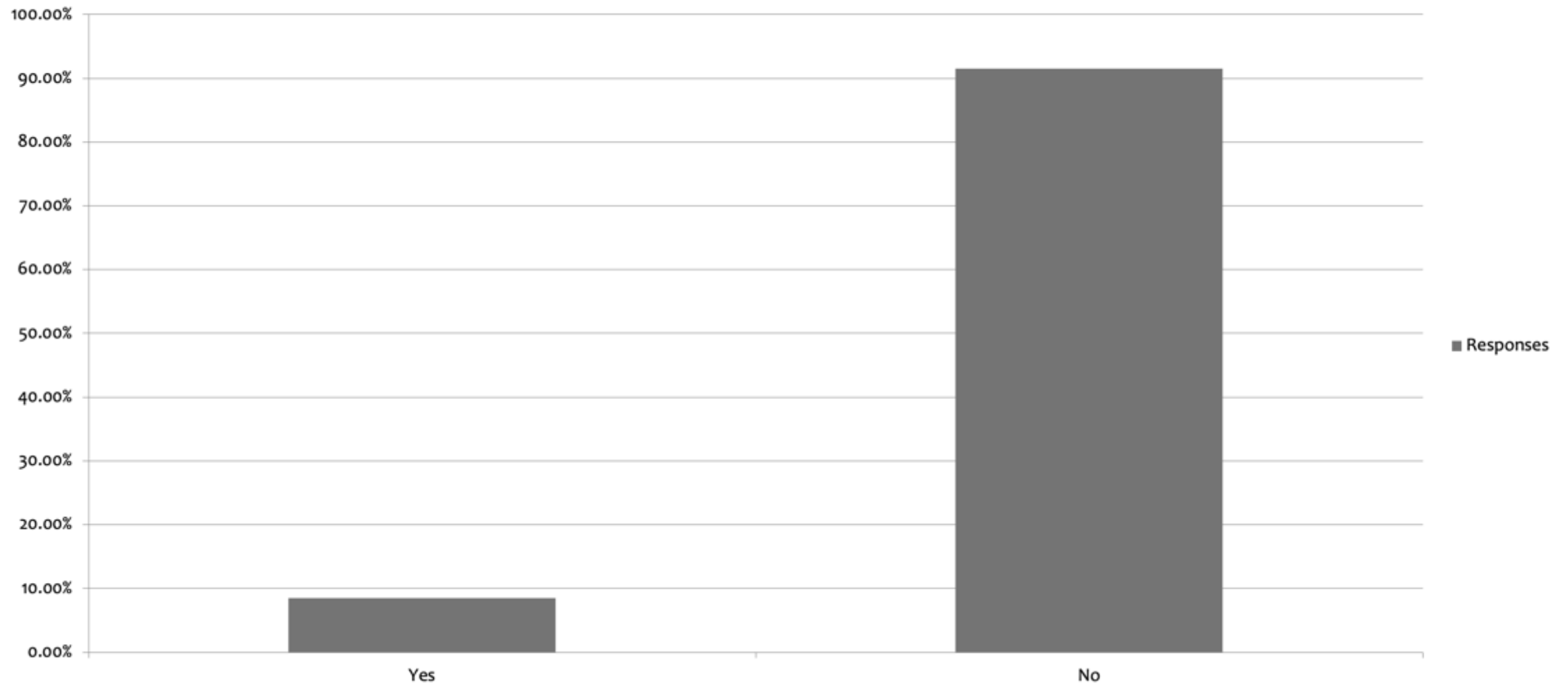
How many people live in your household?



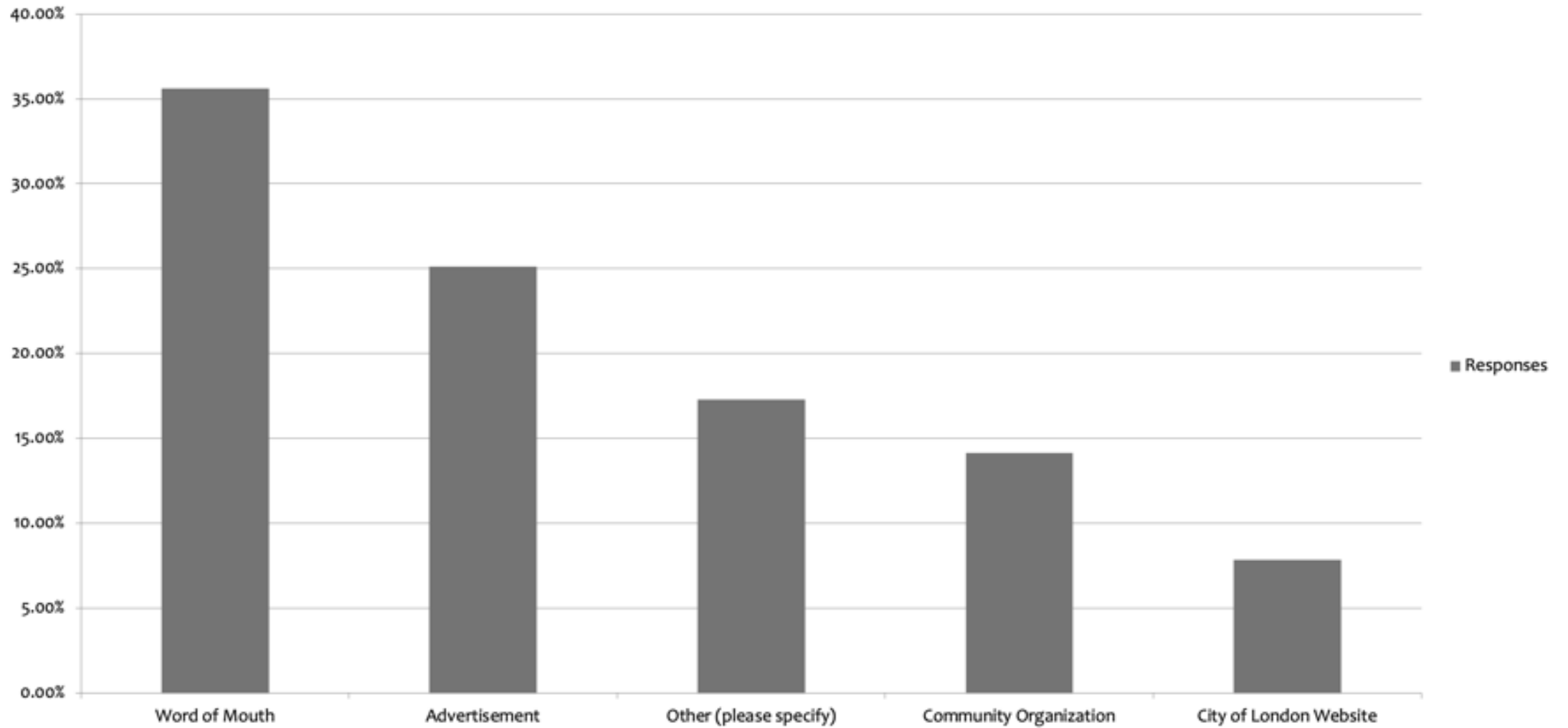
How many children under the age of 18 currently live with you?



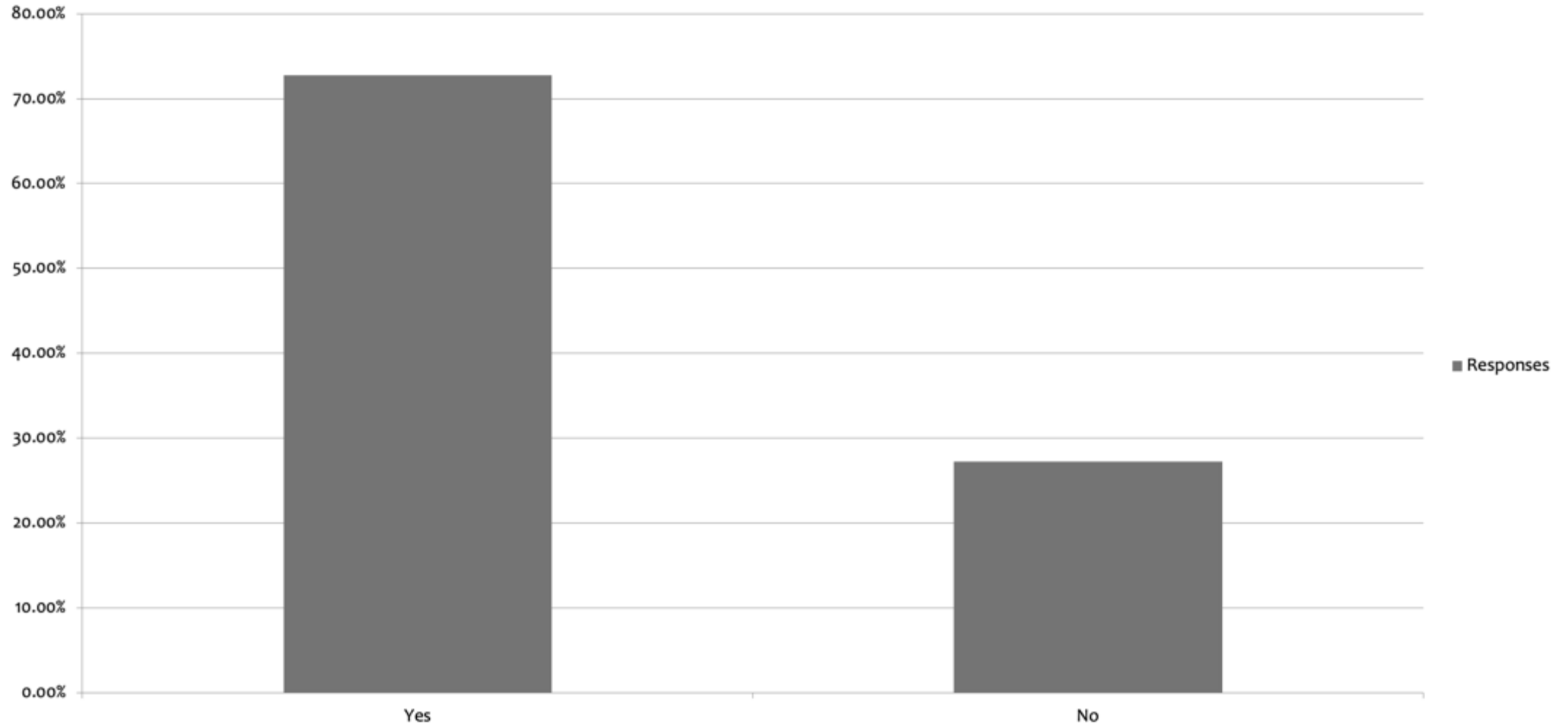
Are any members of your household currently accessing other transit subsidy programs? For example, a youth bus pass, free transportation for children under 12, etc.



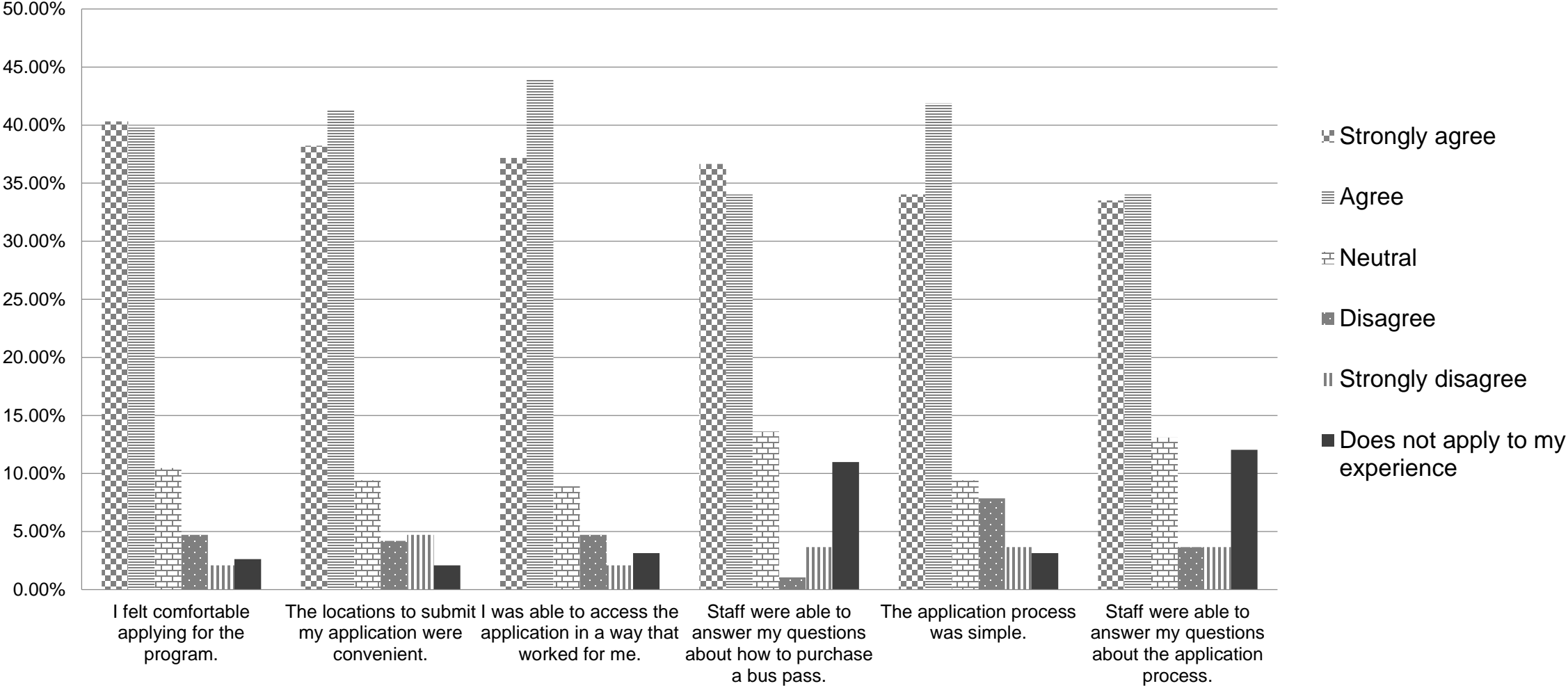
How did you learn about the Income-Related Subsidized Transit Program?



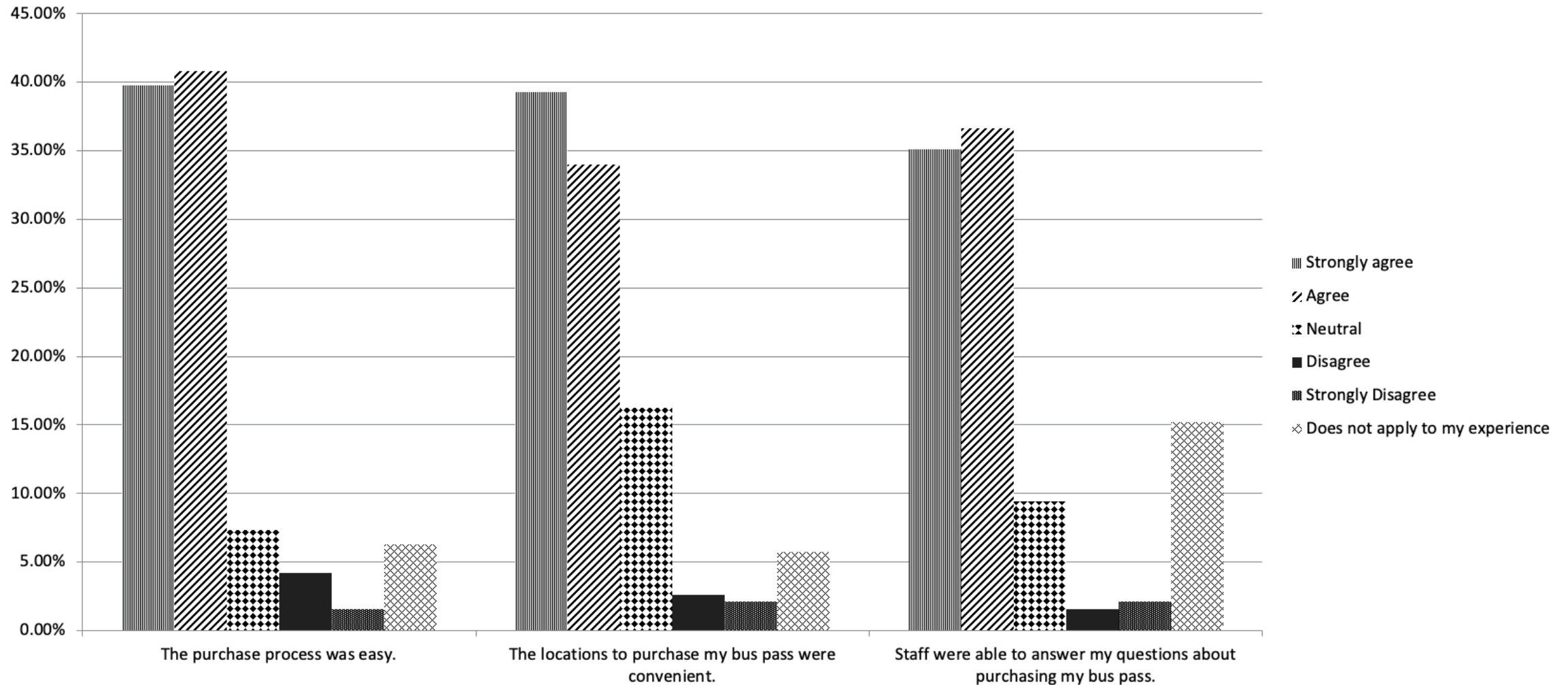
Are you currently participating in the Income-Related Subsidized Transit Program?



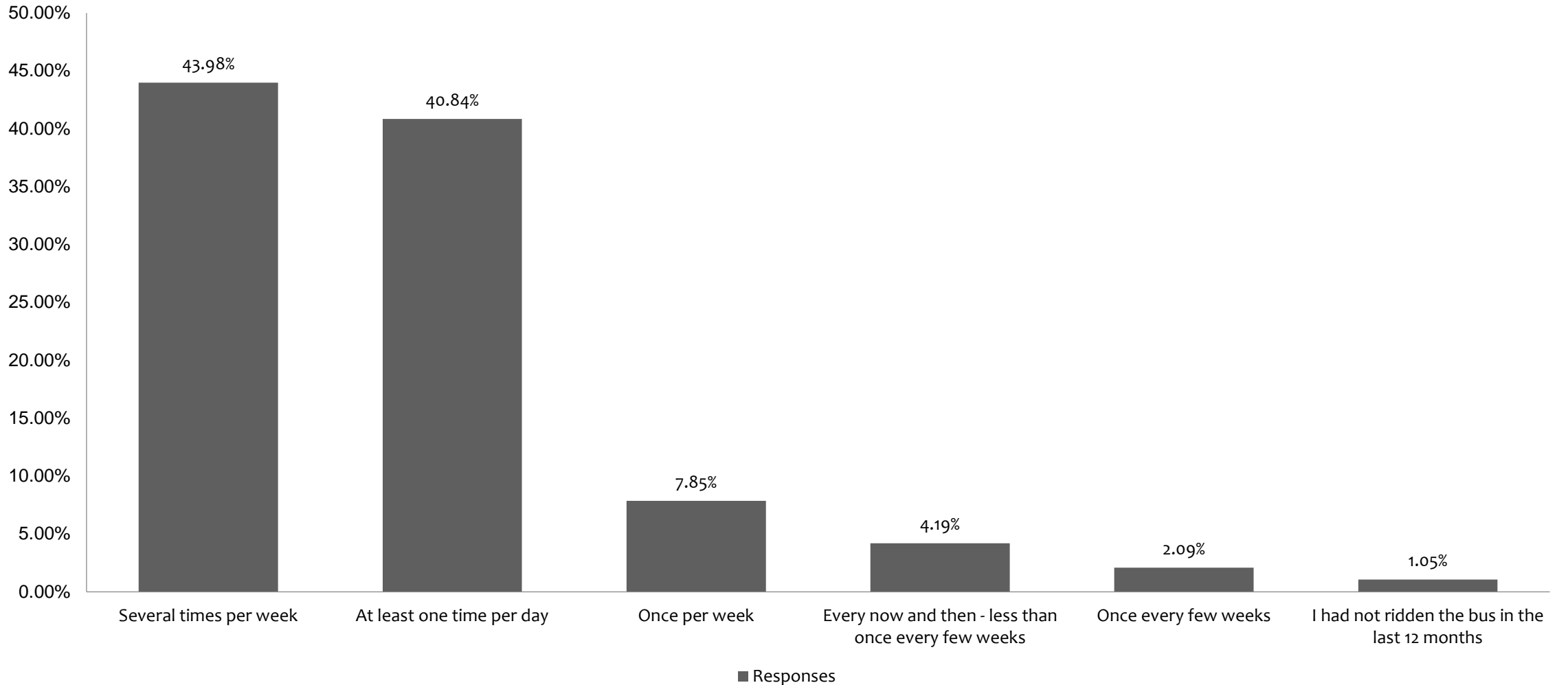
Please tell us about your experience with applying to participate in the Income-Related Subsidized Transit Program. When I applied for the program:



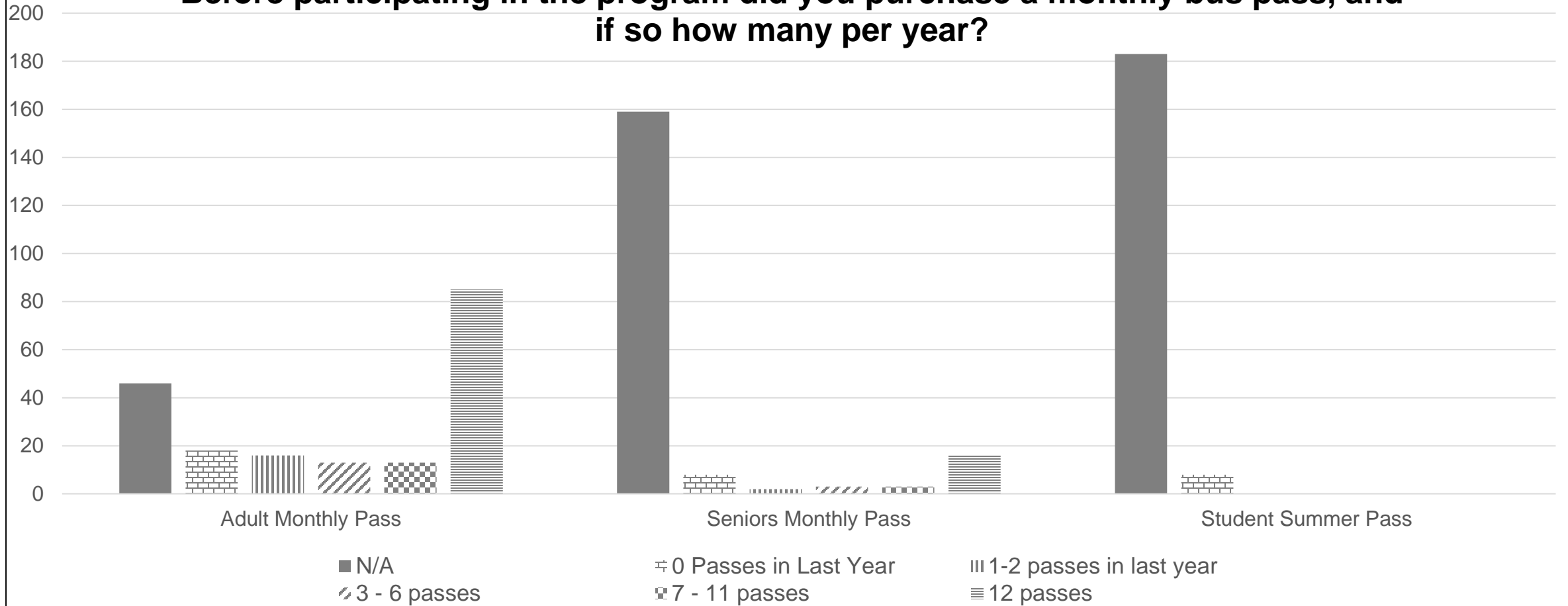
Please tell us about your experience after you were accepted to participate in the subsidized transit program. After I was accepted into the program:



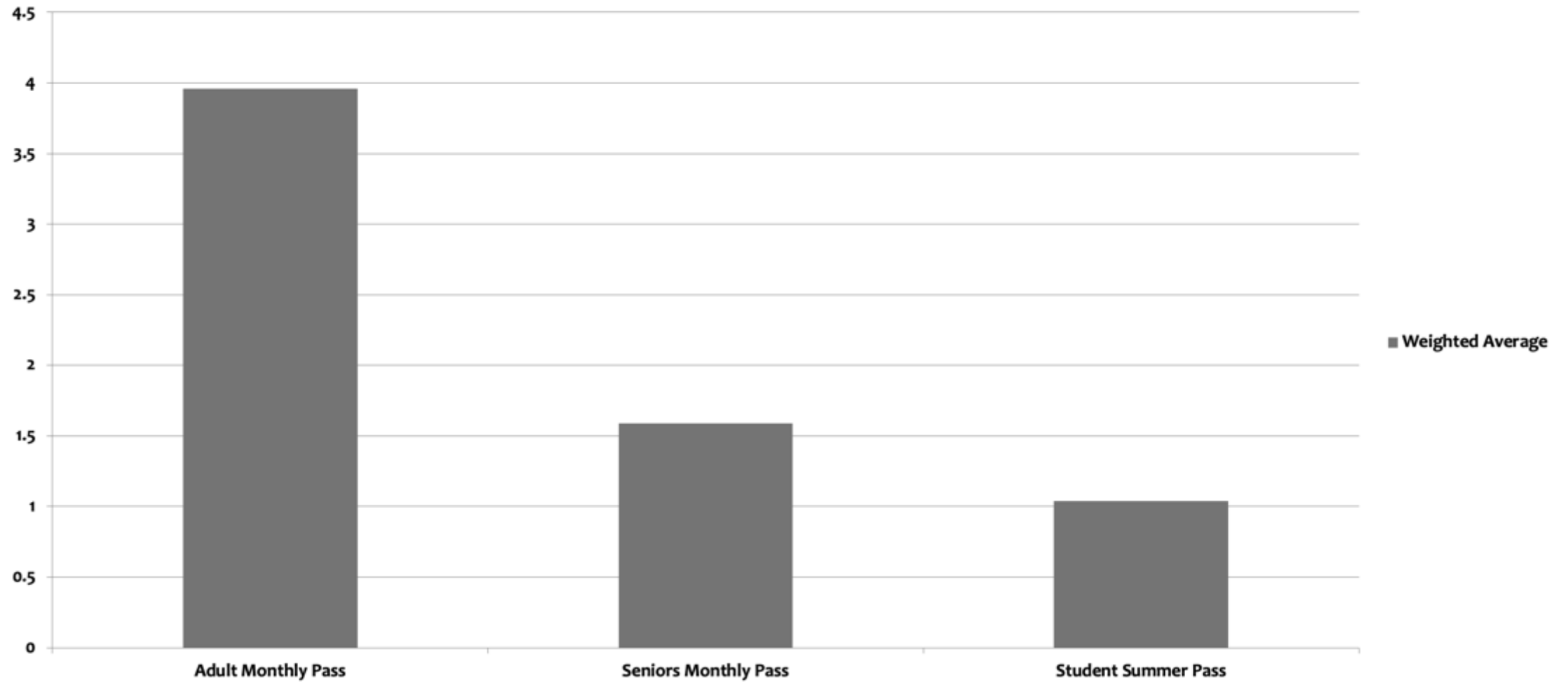
How often did you ride the bus before participating in the subsidized transit program?



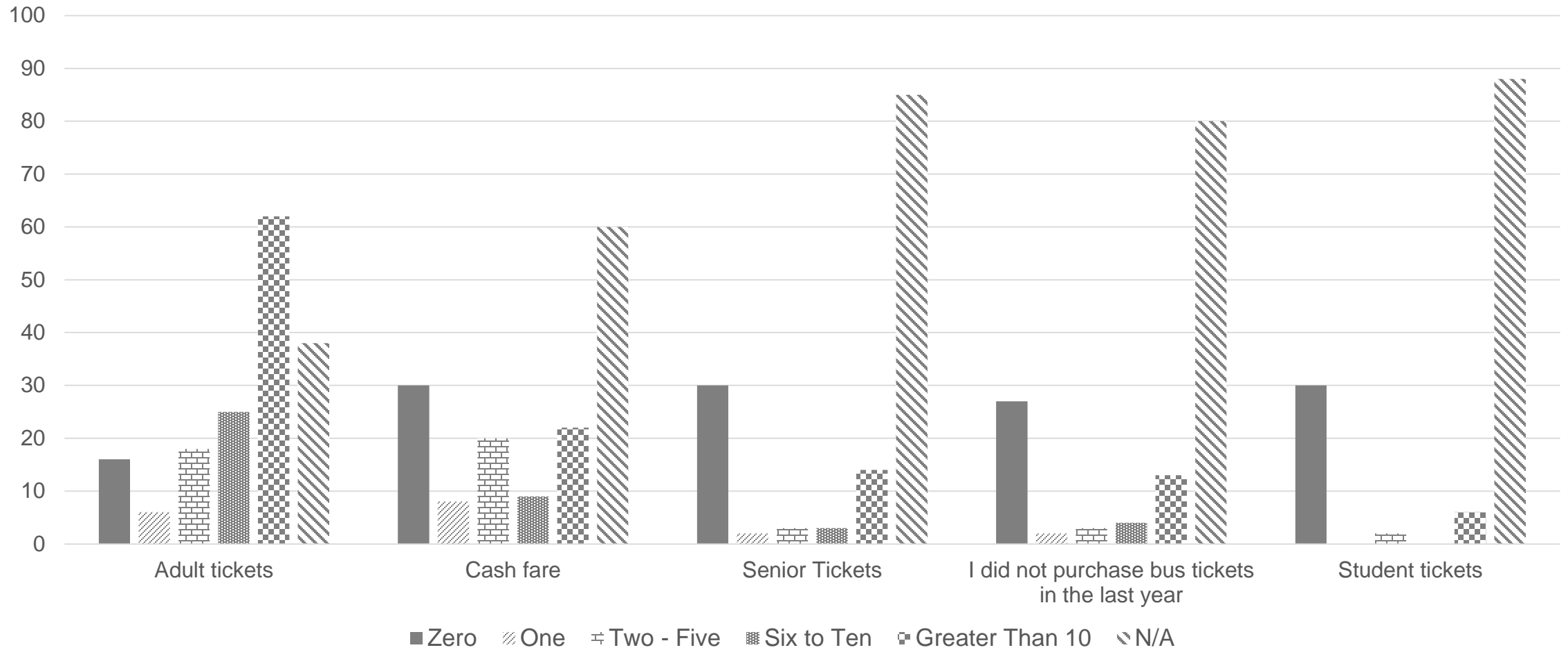
Before participating in the program did you purchase a monthly bus pass, and if so how many per year?



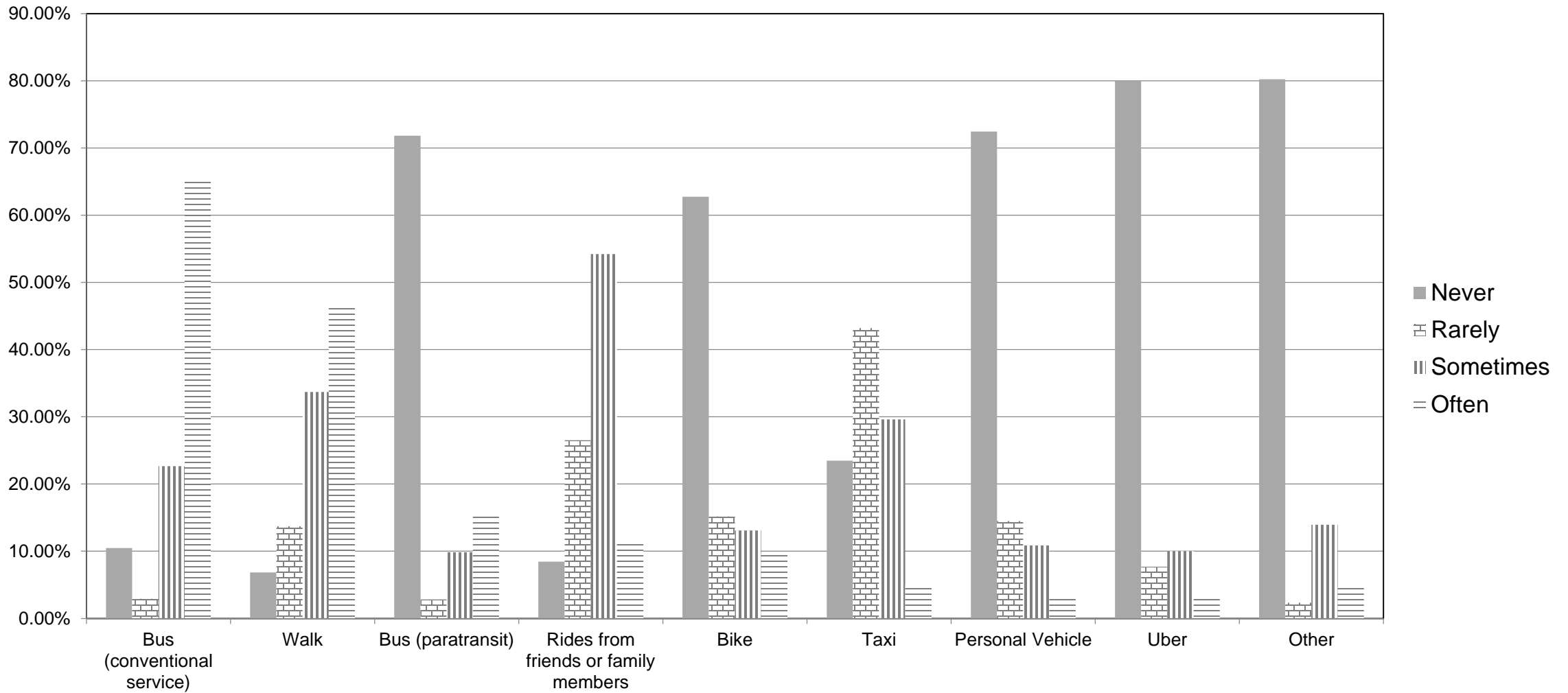
Before participating in the program did you purchase a monthly bus pass, and if so how many per year?



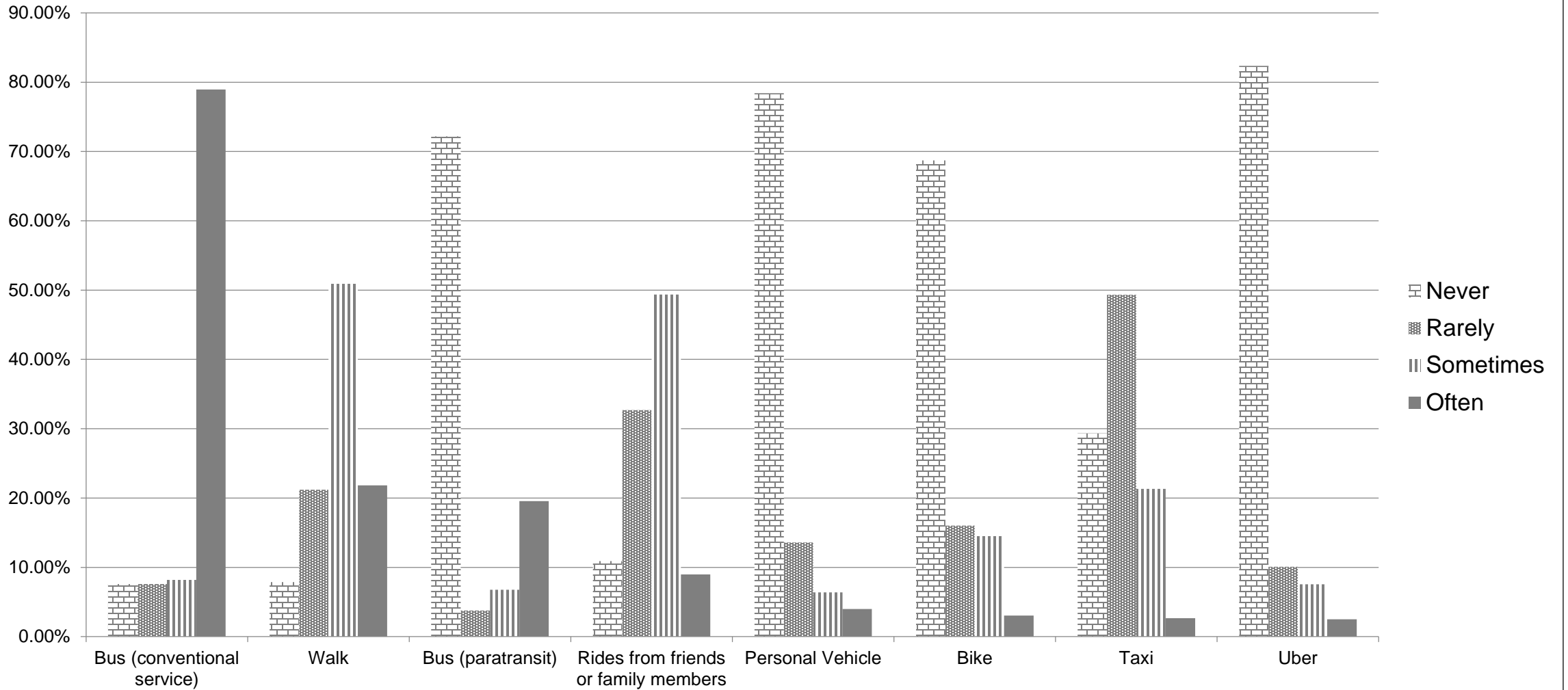
Before participating in the program, which LTC fares did you purchase and if applicable how many cash fares or tickets did you purchase on average per month?



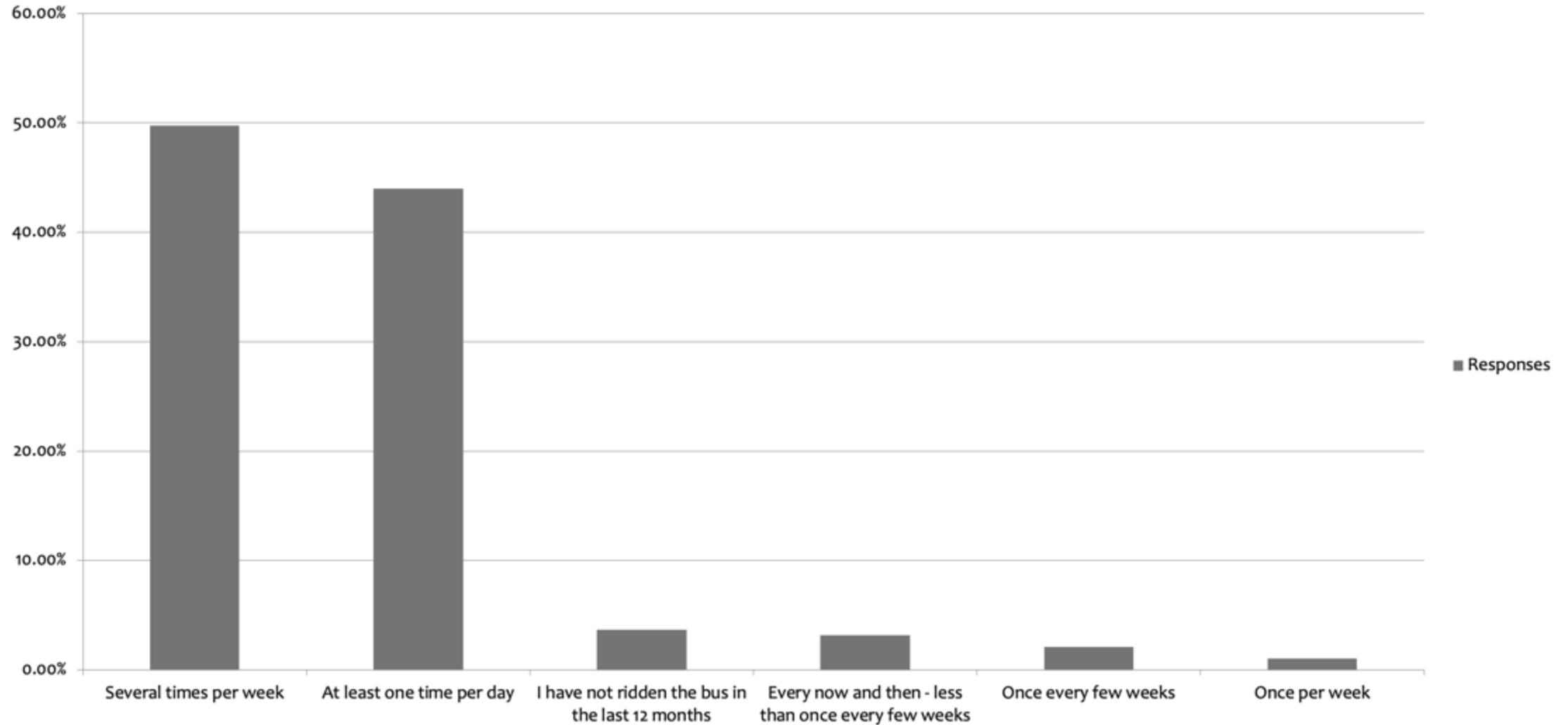
Before participating in the subsidized transit program, how often did you use the following modes of transportation?



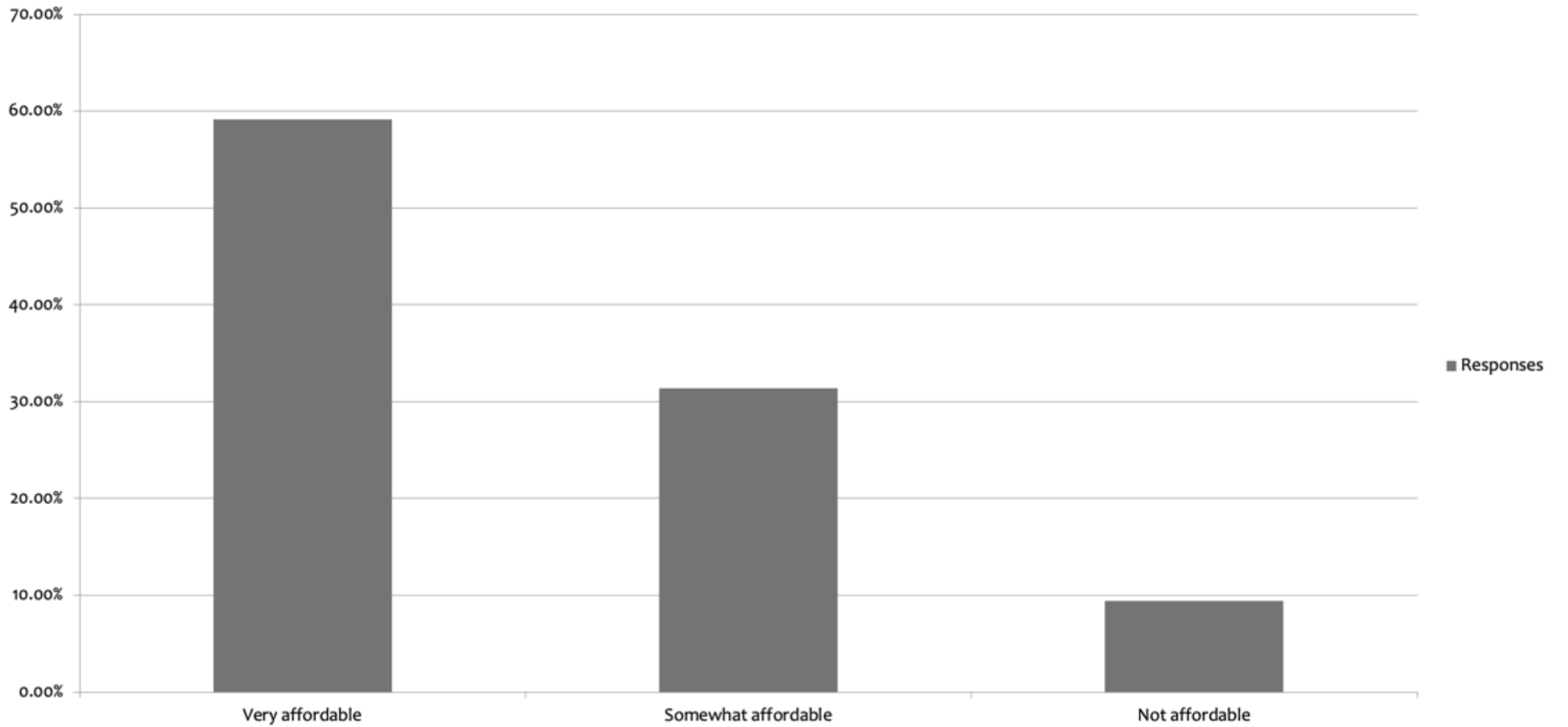
Now that you are participating in the Subsidized Transit Program, what form of transportation are you most likely to use?



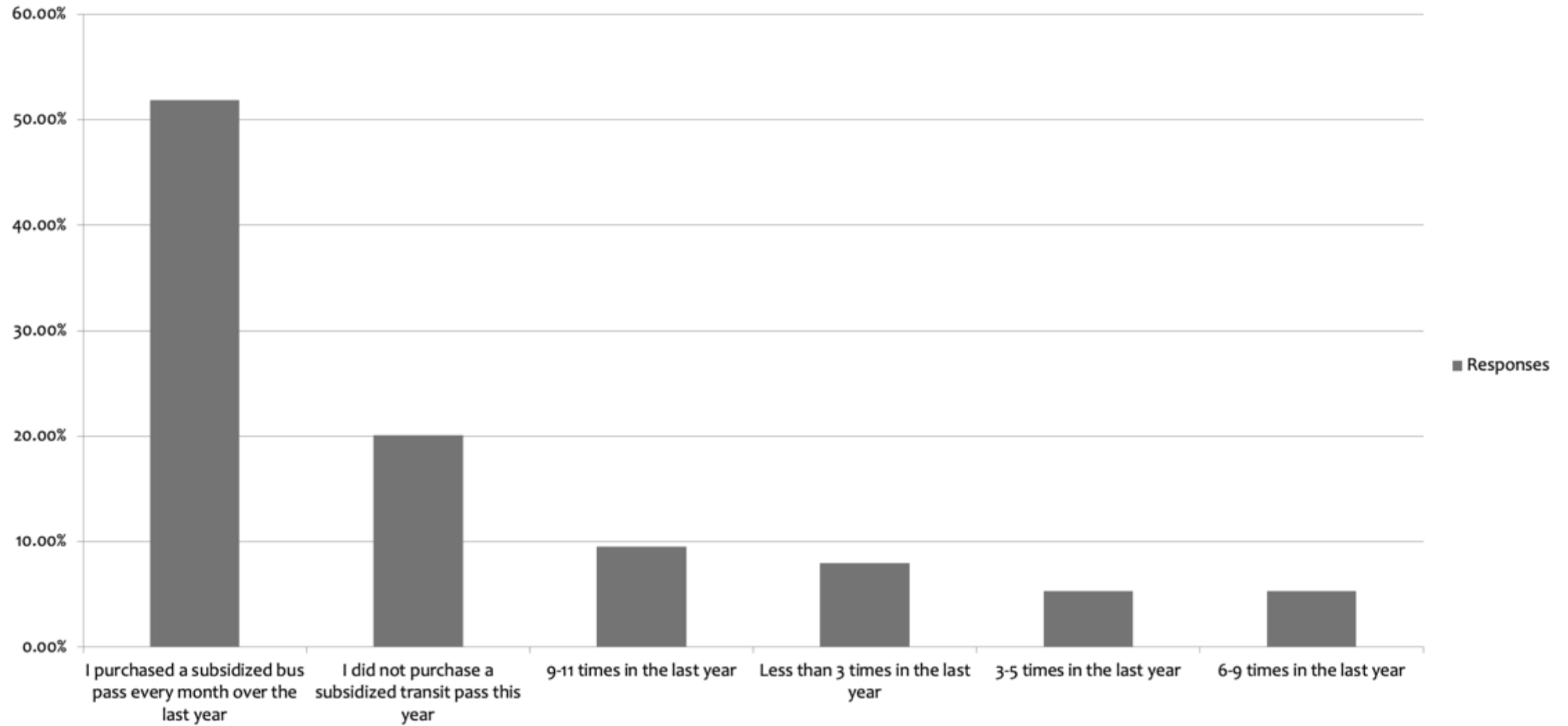
How often are you likely to ride the bus since you have purchased a subsidized bus pass?



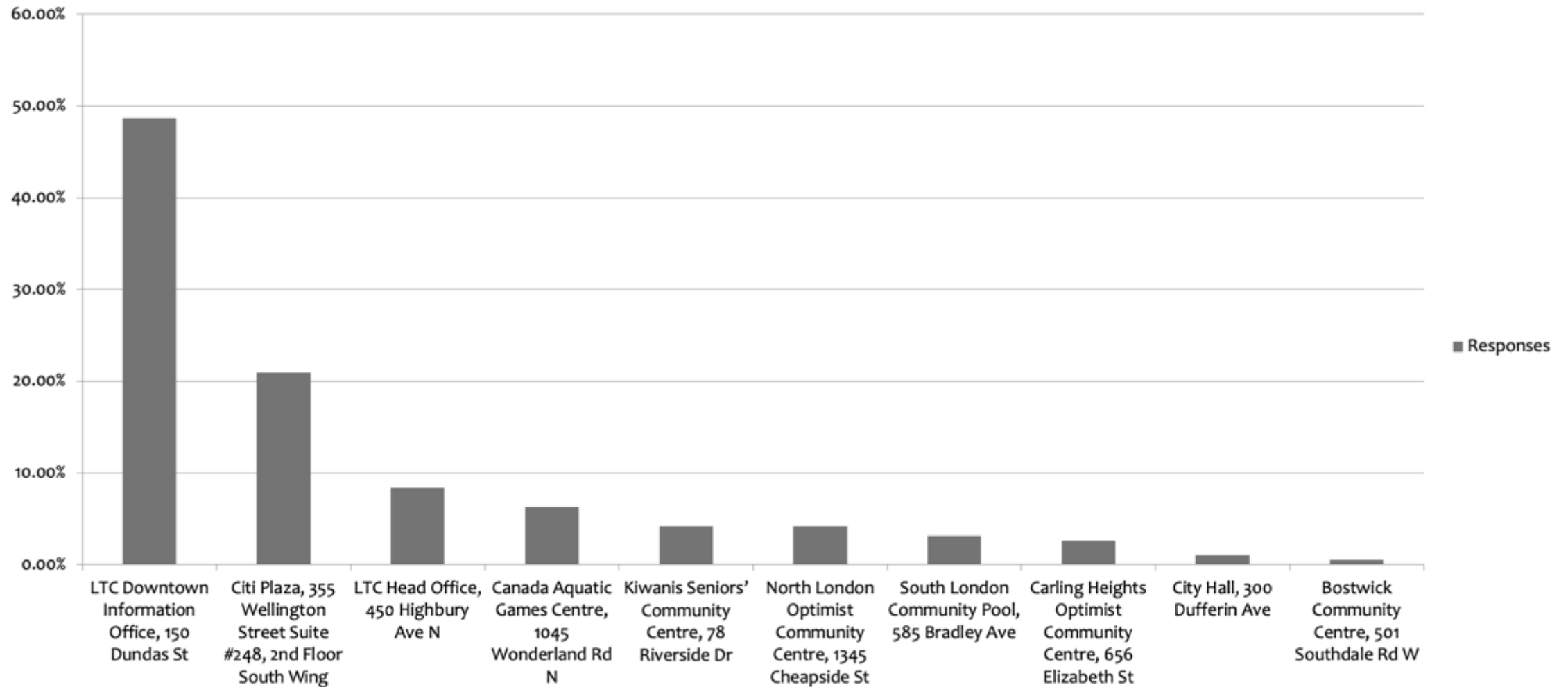
I feel the subsidized transit pass is affordable to purchase.



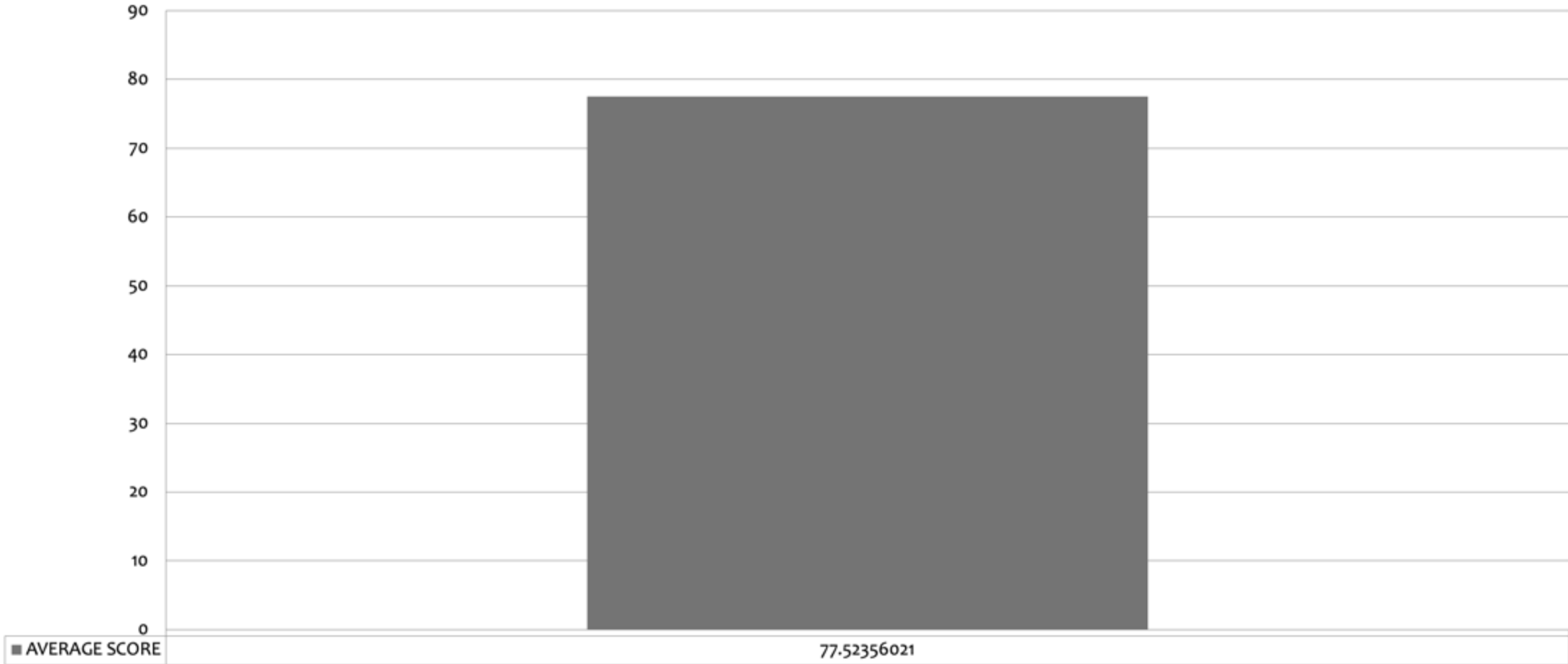
How many times did you purchase a subsidized bus pass this year?



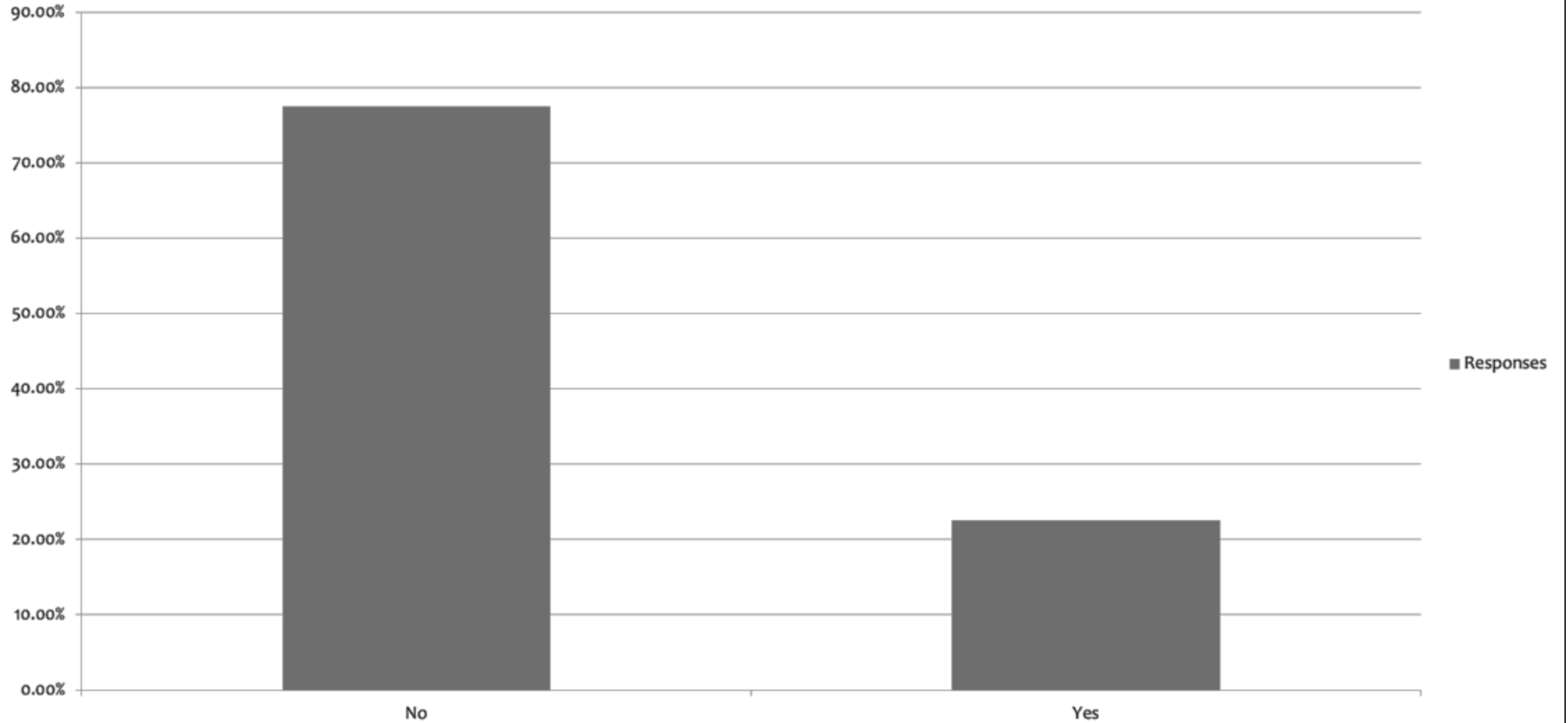
Throughout the last year, at which location did you purchase your bus pass most frequently?



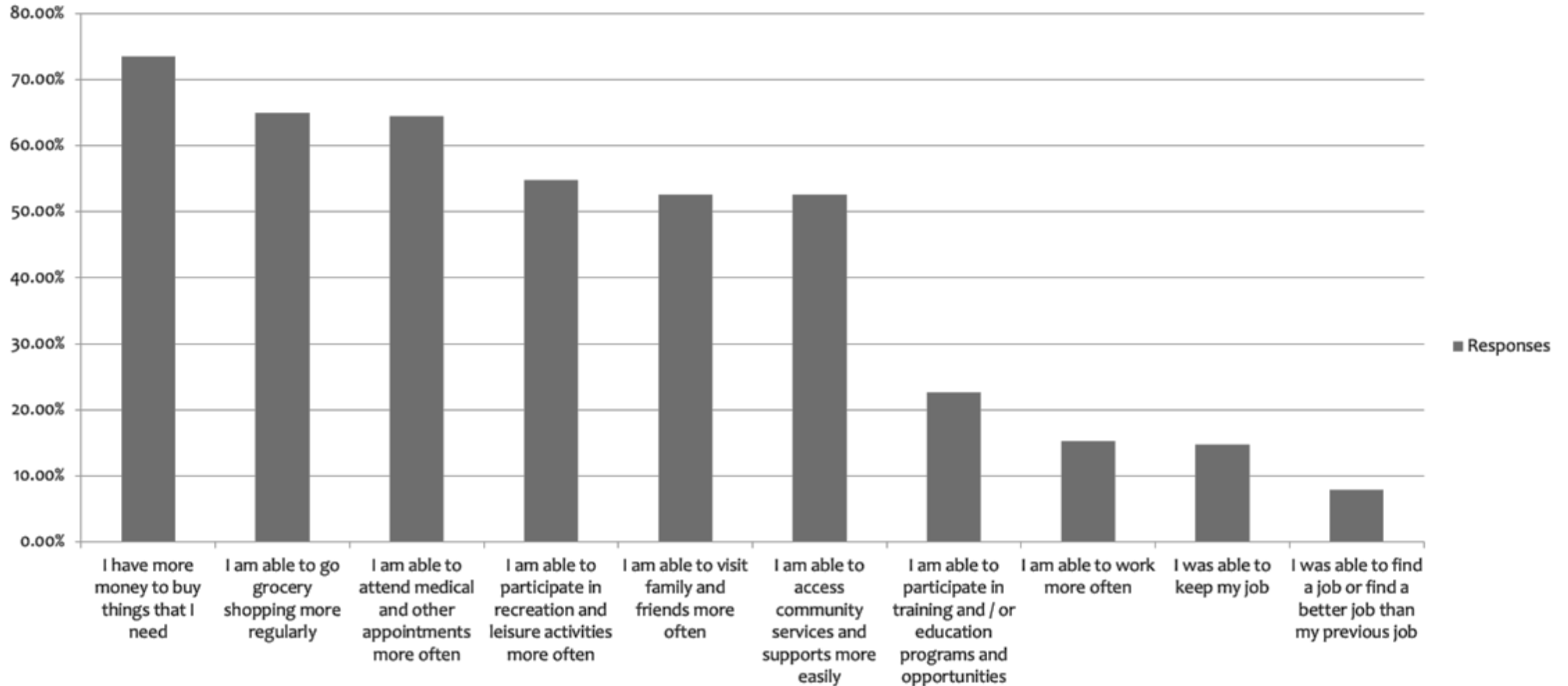
Has your participation in the subsidized transit program had a positive impact for you and/or your family? Choose an answer along the impact scale, anywhere from 0 (NO positive impact) to 100 (MAXIMUM positive benefit).



Did you experience any barriers / challenges to participating in this program?



**If the subsidized transit program had a positive impact for you or your family,
please check the top five benefits it provided.**



TO:	CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE MEETING ON OCTOBER 8, 2019
FROM:	SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES AND DEARNESS HOME
SUBJECT:	CHOOSE LONDON – INNOVATIVE, VIBRANT AND GLOBAL: LONDON’S NEWCOMER STRATEGY – YEAR ONE UPDATE

RECOMMENDATION

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, that the following report *Choose London - Innovative, Vibrant and Global: London’s Newcomer Strategy – Year One Update* **BE RECEIVED** for information.

PREVIOUS REPORTS PERTINENT TO THIS MATTER

- Choose London – Innovative, Vibrant And Global: London’s Newcomer Strategy (CPSC: June 2018)
- Immigration Strategy Update (CPSC: February 22, 2017)
- London & Middlesex Local Immigration Partnership 2016-2019 Strategic Plan (CPSC: April 2016)

BACKGROUND

The 2015-2019 City Strategic Plan established “Growing Our Economy” as an area of focus which specifically includes “diverse employment opportunities” with particular direction to “attract and retain newcomers, including international students, foreign trained professionals, and multi-generational immigrants to strengthen London’s workforce”.

In response to the direction received from Municipal Council on March 2, 2017 to develop an immigration strategy, a community-led *Choose London – Innovative, Vibrant and Global: London’s Newcomer Strategy* was developed and endorsed by Council on June 26, 2018.

With an aging population and declining birth rates, creating increased supports for the attraction, retention and integration of Newcomers continues to be identified by the City as a top priority for Londoners, City Council and Civic Administration. The 2019-2023 Strategic Plan for the City of London, “Growing Our Economy” continues to be an area of focus, in particular to develop a top quality workforce, and recognizes the importance of the Newcomer Strategy which focuses on attracting, integrating, and retaining international students, Newcomer skilled workers, and entrepreneurs.

The most recent report released by the Conference Board of Canada, *Immigration Beyond the GTA*, recognizes London as a leader with its newly launched municipal Newcomer Strategy. This report argues the case for the need to develop an Ontario Immigration Strategy, as well as proposes recommendations on how to improve regional initiatives aimed at improving the distribution of Newcomers across Ontario. Currently, the GTA accounts for 44.7 per cent of Ontario’s population, receiving 77 per cent of the province’s Newcomers, leaving the rest of Ontario to vie for the remaining 23 per cent. London accounts for 3.7 per cent of Ontario’s population, receiving a 2 per cent share of Ontario’s Newcomers. London should actively seek opportunities to be included in any strategies being developed at both the regional and provincial levels around attraction, and retention of Newcomers, especially in response to filling current and future labour market needs.

Newcomer Strategy: Year One Progress

The Newcomer Strategy is a five-year community-led strategy which recognizes and builds on existing programs and services focused on addressing current barriers around the attraction, integration and retention of international students, internationally skilled workers, and international entrepreneurs to and into the city of London.

The following is a summary of the progress made in the first year of implementation. A table of completed activities and initiatives currently underway can be found in Appendix A.

Advisory Body

A Newcomer Strategy Advisory Body, created in November of 2018, has met four times, and has adopted the mandate to facilitate and guide implementation, and monitor progress on the execution of the Newcomer Strategy's work plan. This body is co-chaired by Joaquim Ballès and Dev Sainani, the original co-chairs to the Newcomer Strategy's Steering Committee. Its membership is composed of Newcomers with lived experience, community stakeholders, and representatives of organizations with experience in attracting, integrating, and/or retaining Newcomers. This balance maintains a community and multi-sector overview to encourage a coordinated implementation of the strategy's work plan.

Task Forces

Arising from the Newcomer Strategy Advisory Body, three task forces for Advocacy & Policy Change, Communications, and Data were formed. The purpose of these Task Forces is to focus on implementing specific action items as identified in the Newcomer Strategy's work plan, and in conjunction with the guidance of the Advisory Body.

Newcomer Strategy Activities

A few examples of completed activities include a statistical review of Newcomers arriving to London, their conversion rates from temporary to permanent residency, and related employment fields was completed. A bilingual English-French City of London welcome message is currently being used and shared by local stakeholders. City specific initiatives include piloting Newcomer Welcome Kiosks, an international student graduate internship program, and London's first annual Newcomer Day on October 10th 2019.

For employment-based activities, the Advisory Body has been connecting with community partners and reviewing how to work with existing employment-related initiatives aimed at improving Newcomer attraction and retention to support economic growth.

FINANCIAL IMPACT

The implementation of the Newcomer Strategy's Work Plan can be accommodated within the Council approved base operating budget. There is no additional financial impact projected at this time.

CONCLUSION

The implementation of the Newcomer Strategy's work plan will continue to be driven by its Advisory Body, task forces, and executed in collaboration with existing stakeholder initiatives and City-led strategies. The outcome of the Federal election, and the ongoing Provincial reforms to the Ontario Immigration Nominee Program, will need to be actively monitored to ensure the Newcomer Strategy's activities remain relevant to accomplish their intended purpose, and that targeted outcomes remain achievable

PREPARED BY:	SUBMITTED BY:
EMILY LOW IMMIGRATION SPECIALIST	JILL TANSLEY MANAGER, STRATEGIC PROGRAMS AND PARTNERSHIPS
RECOMMENDED BY:	
SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES & DEARNESS HOME	

Cc: Newcomer Strategy Advisory Body

Appendix A

Strategic Priority 1 : Enhance Awareness		
High-level Activity	Action	Completion Date and Details
1.1 Welcome Message	Create, disseminate, and maintain a City of London branded Welcome Message aimed at all Newcomers.	Message completed July 10th 2019 , and shared with local partners. A French version has also been made available, and shared with local partners. Letter has been uploaded to the City's Immigration Portal, and the London Economic Development Corporation's websites.
1.2 Digital Strategies	Update, improve and maintain current digital platforms, such as London & Middlesex's Immigration Portal. Review of current Immigration Portal and streamline of information.	All work completed May 17th 2019 internally through City of London Intern working with City Staff.
	Issue RFP for the creation and hosting of the new Immigration Portal website.	RFP launched September 3rd 2019. Contract to be awarded the week of November 19 th 2019. The launch of the new website shall be completed by June 30th 2020.
1.3 Welcome centre for Newcomers	Pilot Welcome Centre at an existing high traffic and accessible location(s) in London.	Launched Newcomer Welcome Kiosk on August 7th 2019 , in Bostwick Community Centre (Service London), and in City Hall (Business London Counter).
1.5 Work with community stakeholders to coordinate and build Newcomer employment components into existing events and activities	Work with community stakeholders to coordinate and build Newcomer employment components into existing events and activities This also responds to Action 2.2: Actively participate in the planning and implementation of activities by internal City divisions and external stakeholders that will have an impact on Newcomers.	London's first Newcomer Day confirmed for October 10th 2019 , being held in partnership with the London Public Library's Central Branch. Activities include the following: <u>What's happening at City Hall</u> 9-10am – City of London-HR department to deliver morning information session on "Working for the City of London". 11am – 3pm - Information Fair (includes local agencies, and internal City departments) 10:30am – 1:30pm - City Hall tours <u>What's happening at Central Library:</u> 2pm – 5pm - Family Friendly Activities including a photo booth & story time in multiple languages. 2:30pm -4:30pm - A Human Library by the London & Middlesex Local Immigration Partnership. There will also be a Citizenship Ceremony, held at The Wolf Performance Hall from 1:30pm – 3:30pm. These ceremonies are typically reserved for family and friends of those receiving their Citizenship. Therefore, this event will not be promoted on the general agenda of activities.

Strategic Priority 2: Facilitate Access

High-level Activity	Action	Completion Date and Details
2.2 Increase community building	Support specific campaigns promoting the benefits and positive impacts of immigration on the local workforce/	<p>Coordinate the implementation of the Newcomer Strategy with the new Strategic Plans of the London & Middlesex Local Immigration Partnership (LMLIP), and the Comité Local en Immigration Francophone (CLIF).</p> <p>Ongoing participation of the City as co-chair of the LMLIP. Representation on the three sub-councils of: Education, Employment, and Inclusion & Civic Engagement.</p> <p>Ongoing participation on the CLIF (Local Francophone immigration committee), which includes the Réseau de Soutien en Immigration Francophone.</p>
2.4 Strengthen the link between Employers and Newcomers	Work with community stakeholders, employers, IMMPLY, LEDC and Chamber to participate in networking conferences/events aimed to connect Newcomers, internationally skilled Newcomers, entrepreneurs and international students with local employers	<p>May 14, 2019 - City presented local resources to help support employers in hiring and retaining Newcomers at the 2019 Immigration Update for local Employers organized by London Economic Development Corporation.</p> <p>Other presentations included: Federal Immigration Programs by Immigration, Refugee, and Citizenship Canada; Global talent and Immigration programs by Employment and Social Development Canada; and Ontario Immigrant Nominee Programs by the Ministry of Economic Development, Job Creation and Trade.</p>
	Remove barriers to employment for Newcomers through increased internship positions for all Newcomers, including international student graduates, available through the City of London Internship Program.	<p>August 26th 2019 – Launch of new City of London Internship Program for International Student Graduates. Two internship positions are being offered to start in October 2019. Positions run 20 weeks, at 30 hours per week.</p> <p>Funding pending, two to three internship positions projected annually for the next 3 years.</p>
	Work with community stakeholders to promote the benefits of Job Matching and Mentorship programs within the City of London divisions.	City of London Human resources working with IMMPLY to organize an event with the objective to re-engage the mentorship process with the City of London employees as mentors.

Strategic Priority 3: Active Engagement

High-level Activity	Action	Completion Date and Details
3.1 Data Collection Development and Coordinated Advocacy	Create an advisory body to review the progress of the implementation of the Strategy, coordinate advocacy efforts with the federal and provincial governments, and create data development partnerships to improve access to current statistical information on an ongoing basis.	Advisory Body Membership created, first meeting November 30th 2018 , terms of reference and mandate approved. Body has met four times to date, and out of the Newcomer Strategy Advisory Body, the creation of three Task Forces for Advocacy & Policy Change, Communications, and Data were formed.
	Identification of the data sources needed to track the Newcomer Strategy's targeted outcome measures.	Secondary data set review completed June 10th 2019 by external researcher. June 24th 2019 , the list of the tools to be used to measure the targeted NS outcomes year over year, was finalized. Additional information requests sent to all local Education institutions to track the aggregated average level of international student enrollment in London.
3.2 Strengthen existing and create new partnerships	Explore opportunities to create new regional partnerships to raise awareness of the immigration needs of the region and encourage secondary migration to London.	Advocacy & Policy Change Task Force to review regional partnerships. Review of current policies that prevent or hinder the attraction, retention or integration of Newcomers completed August 30th 2019 . Next steps, including regional partners to approach, to be developed.

TO:	CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE MEETING ON OCTOBER 8, 2019
FROM:	SANDRA DATARS BERE MANAGING DIRECTOR HOUSING, SOCIAL SERVICES AND DEARNESS HOME
SUBJECT:	CORE AREA INFORMED RESPONSE AND RESTING SPACES – UPDATE

RECOMMENDATION

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, this report **BE RECEIVED** for information purposes.

PREVIOUS REPORTS PERTINENT TO THIS MATTER

- Core Area – Informed Response (SPPC: September 17, 2018)
- Core Area Informed Response – Pilot Update Report (SPPC: March 4, 2019)

PURPOSE

The purpose of this information report is to provide an update on the Coordinated and Informed Response and Resting Spaces in conjunction with the Downtown Area Plan report.

BACKGROUND

Like many other communities across Canada, London is experiencing an increase in street-involved activity including unpredictable and disruptive behaviours, vandalism and excessive garbage, disruption to businesses, trespassing and urban camps. These challenges are related, in part, to the increased risks from substance use, mental illness, homelessness, and pressures on social supports, access to treatment, and available affordable housing stock.

The Coordinated Informed Response (CIR) is a caring and compassionate response that aims to support individuals who are street-involved, urban camping and sleeping rough in finding safe, alternative solutions focused on housing.

The Coordinated Informed Response is continuously monitored and adjusted as needed to ensure the CIR is meeting the needs in London. Partners in the CIR include London Cares, and City Services such as Homeless Prevention, Municipal Bylaw Enforcement, Parks, Roads and Transportation, Corporate Security and Service London.

The Coordinated Informed Response continues to focus on housing stability for individuals urban camping and sleeping rough. Between April 1, 2019 and September 20, 2019, **41** unique individuals who have been connected to CIR have been housed.

Coordinated Informed Response Update – April 15, 2019 to August 15, 2019

During the period between April 15, 2019 and August 15, 2019 the CIR engaged with **197** unique individuals within **1,005** interactions.

As part of a caring and compassionate response focused on housing stability, the Coordinated Informed Response housed **22** individuals and provided referrals to supports and services to support the needs of individuals, including:

Referral Type	Number of Referrals
Housing Services	703
Emergency Shelter	284
Support Services (example: food, social services, health, etc.)	312

Demographic information about individuals urban camping and sleeping rough in this period, demonstrated that:

- **64%** of individuals were between the ages of 18 and 39; and,
- **61%** of individuals identify as men, **36%** of individuals identify as women and **3%** of individuals identify as other gender.

Many individuals reported living with addiction, chronic medical conditions and mental health issues.

- **25%** of individuals reported living with a mental health issue.
- **15%** of individuals reported living with a chronic medical condition.
- **44%** of individuals reporting living with an addiction.
- At least **4** individuals need specialized supportive housing.
- **65** individuals need housing with supports including Housing First.
- **9** people needed an ongoing supplement to secure housing.

The primary and secondary service needs occurrences identified by individuals include:

- **547** requests for Water/Food
- **401** requests for Housing Navigator
- **392** requests for Rest

The CIR responded to **3,567** incidents of urban camps and sleeping rough occurrences in this period, and:

- Removed **443** urban camps;
- Recovered **9,033** syringes; and,
- Collected over **1,022** bins of garbage.

Resting Spaces

Effective September 16, 2019, Resting Spaces hours were expanded in the community to include daytime hours to further support the efforts of the Coordinated Informed Response. Resting Spaces provide programming designed specifically for individuals experiencing homelessness and urban camping or sleeping rough. Individuals can access a Resting Space overnight, or in the day, to have their immediate needs of water, rest, food, and engagement met. At times, individuals may be demonstrating “in-the-moment” unpredictable and disruptive behaviours and may otherwise not be eligible to receive services.

Daytime Resting spaces have served **26** individuals between the opening date of September 16, 2019 and September 25, 2019.

Next Steps

The Coordinated Informed Response will continue to have in place a coordinated cross-functional team to provide a caring and compassionate response to the unpredictable and disruptive behaviours of individuals that are sleeping rough and urban camping related to substance use and mental illness. The knowledge gained through the Coordinated Informed Response continues to be applied to adapt the strategies and actions to better serve those needs in London.

FINANCIAL IMPACT

Civic Administration will be bringing forward a business case for consideration as part of the 2020-2023 Multi-Year Budget in order to secure permanent funding for this initiative beyond 2019.

Resting Spaces are funded 100% by the Province of Ontario through the Community Homelessness Prevention Initiative (CHPI). There is no net financial impact on the City's approved 2017-2019 Operating Budget.

SUBMITTED BY:	RECOMMENDED BY:
CRAIG COOPER MANAGER, HOMELESS PREVENTION HOUSING, SOCIAL SERVICES & DEARNESS HOME	SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES & DEARNESS HOME

cc:

Martin Hayward, City Manager

John Fleming, Managing Director, Planning and City Planner, City Planning

Janice Brown, Financial Business Administrator, Finance & Corporate Services

Orest Katolyk, Manager Licensing & Municipal Law Enforcement

Lynn Loubert, Manager, Aquatic Services, Parks & Recreation Services

Don Purchase, Manager of Operations - Roadside Ops, Environmental & Engineering

Dave O'Brien, Manager, Corporate Services

John Nolan, Manager, Service London

Anne Armstrong, Executive Director, London Cares

PUBLIC PARTICIPATION MEETING COMMENTS

3.1 Request for Input Regarding the Proposed Name of the “Community Centre on Wavell” – 1731 Churchill Avenue

- B. McLaughlin, London East Lions Club – See the attached submission.

Tuesday October 8, 2019

Good afternoon,

My name is Bill McLaughlin. I am the secretary of the London East Lions Club. I would like to speak in favour of keeping the East Lions name associated with the new Community Centre to be located at 1731 Churchill Ave or better known currently as East Lions Park.

Admittedly, as a member of the London East Lions Club I am somewhat biased. However, I am proud to say I have been a member of this club for 27 years. I remember as a new Lion we would hold executive meetings at the East Lions Artisan Centre building that was previously located at East Lions Park. Last year our club participated once again in the adapt-a-park clean up day working around the construction site.

Lions Clubs International is the largest service club organization in the world with service clubs in 182 countries with over 1.45 million members in total.

The London East Lions chartered as a club in May 1951. The group consisted of local residents and business leaders in the community coming together to form a service club. Their first major project was to build a park. The members at the time bought the land (using their own homes and businesses as collateral for the mortgage) and built it with their own sweat and hard work. In 1951 members held work parties to clear the land for a playground and a baseball diamond with backstop. In 1953 they added a swimming pool, which they also built. Throughout this period, they also continued to maintain the park. From 1962 - 1964, the club contributed towards additional park equipment and the building of a pool house and auditorium. Without that vision, execution and ongoing commitment, there may not be a park there today and a convenient area of land which the city already owns (gifted to them by the London East Lions) on which to build this exciting new community centre.

I had the opportunity to attend a town hall meeting last week for residents in Ward 2. The things I took away from that meeting when the community centre discussion came up confirmed what I already suspected and yet still surprised me in a sense.

East Lions Park is already a well know established location in the community that people relate to. In practical terms, I get the sense many residents in the area either already do or will refer to the new building as East Lions Community Centre or East Lions Park.

It was also heartwarming to see at the town hall that residents of the community felt a connection to the Park and favoured the East Lions name. An individual stood up (not a Lions member) and gave a brief statement, relating some of the general history of the park I mentioned earlier and recognized the Lions involvement while speaking in favour of the East Lions name. This brought a round of applause from the audience. It made me very proud and I could not help but think of how proud the clubs founding members would be to know that their park continues to have an impact on the community even today and how it will evolve with this exciting new transformation to have an even greater impact in the near future.

An October 3rd CTV news article quotes the Ward 2 councillor who conducted an online poll as saying, "The top name, far and away, is East Lions Community Centre.

From the day we learned that East Lions Park would undergo major changes both to the park and include the building of a new Community Centre, we have greeted the news with enthusiasm and eagerness to sit down with the City of London and discuss our continued involvement. We are currently discussing sponsorship opportunities with programing as well as physical upgrades to the Park with Chris Kubinski and Alana Brant. We look forward to finalizing those agreements in the near future.

It is my personal hope and the hope of the London East Lions Club, which I represent, here today and I think the opinion of members of the community that the East Lions name remain prominent in the name of this exciting new community centre located at our park.

Thank you for your time and consideration.

TO:	CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE MEETING ON SEPTEMBER 10, 2019
FROM:	CATHY SAUNDERS CITY CLERK
SUBJECT:	NAMING OF NEW EAST COMMUNITY CENTRE, 1731 CHURCHILL AVENUE

RECOMMENDATION

That, on the recommendation of the City Clerk with the concurrence of the Managing Director, Parks and Recreation and the Deputy City Manager and Acting Managing Director, Neighbourhood, Children and Fire Services, the Civic Administration **BE DIRECTED** to make the necessary arrangements to hold a Public Participation Meeting before the October 8, 2019 meeting of the Community and Protective Services Committee to receive input from the public with respect to the proposed name of “The Community Centre on Wavell” for the new east community centre located at 1731 Churchill Avenue.

PREVIOUS REPORTS PERTINENT TO THIS MATTER
--

- East Community Centre Construction Update (CPSC – August 13, 2019)
- East Community Centre Tender 17-67 Project #P015-RC2756 (CPSC – October 11, 2017)
- Update on East Community Centre Build Project (CPSC – June 2017)
- Architect to Act as Prime Consultant for the East Community Centre (CPSC - December 2015)
- Update on East Community Centre Build Project (CPSC - December 2015)

STRATEGIC PLAN LINKAGES 2019-2023
--

Strengthening our Community: The new community centre will play a significant role in strengthening the local neighbourhood of Argyle and the larger district, including Huron Heights, East London, Hamilton Road, Glen Cairn, Westminster, and Jackson by creating opportunities for residents to lead healthy, socially active lives.

Building a Sustainable City: Creating and preserving strong and healthy environments and creating beautiful places for all Londoners will be accomplished at the new East Community Centre.

Growing Our Economy: Investment in this new community centre contributes to urban regeneration of a key community space.

Creating a Safe London for Women and Girls: The new community centre will provide opportunities for women and girls to safely participate in social and recreation opportunities.

Leading in Public Service: A range of city services will now be available to the adjacent neighbourhoods that were previously and underserved area of the city.

BACKGROUND

The attached (Appendix “A”) naming request dated August 23, 2019, has been considered in accordance with the “Naming/Re-naming or Dedicating of Municipal Property, Buildings and Park Elements Policy”. Included in the attached request, is information in support of the the proposed name of “The Community Centre on Wavell”.

The Civic Administration’s reasons in support of the proposed name of the new facility are summarized below:

- there is currently some confusion in the community between the current project name, “East Community Centre”, and the existing East London Library location and the nearby East London Planning District;
- the proposed name is in keeping with the Naming/Re-naming or Dedicating of Municipal Property, Buildings and Park Elements Policy where preference is to be given to “naming after significant geographic, neighbourhood and historical elements”;
- the facility is located on Wavell Avenue and the proposed name will assist in identifying the location of the new community centre to the broader community;
- the name “Argyle”, the Planning District where the centre is located, is not recommended as there will be confusion with the existing Argyle Arena; and,
- the proposed name can be easily changed to accommodate a sponsor name if one comes forward in the future. The name could then become “The XX Community Centre on Wavell”.

The Municipal Addressing Advisory Group indicates no concerns with the proposed name “The Community Centre on Wavell” for the new facility.

The “Naming/ Renaming or Dedicating of Municipal Property, Buildings and Park Elements Policy” requires the applicant to consult with external stakeholders in the community and identify objections and/or positive responses and determine the level of support for the proposed name. The Policy also requires the submission of documentation from organizations and individuals providing substantial support for the proposed name. The applicant is also required to secure consensus within the community with respect to the proposed name. Opposition to the proposed name must be addressed and resolved by the applicant.

Although a steering committee has been established with respect to the development of the new community centre and some consultation with the community has been undertaken, the Civic Administration recommends that a Public Participation Meeting be held to receive further comments with respect to the proposed name of “The Community Centre on Wavell” in order to address the requirements of the Policy for broader public consultation.

When a name has been approved by Municipal Council, it is the intent to officially announce the naming through a public information campaign.

The Civic Administration will continue to seek sponsors and donors for building and programming elements. If a sponsor to name the building comes forward, Council will have final approval.

APPENDIX “A”

To: Cathy Saunders, City Clerk
From: Scott Stafford, Managing Director, Parks and Recreation
cc: Lynne Livingstone, Deputy City Manager, Acting Managing Director,
Neighbourhood, Children and Fire Services
Date: August 23, 2019
Re: Naming of new Community Centre – Application Review and Approval

Introduction

At present the new East Community Centre at 1731 Churchill Ave., located at the corner of Wavell and Edmonton, is under construction and will open in early 2020.

The Centre will feature indoor pools (lap and leisure), gymnasium, activity room, multi-purpose community space, community kitchen, and artisan space and will serve the broad community in the East and Southeast areas of the city.

Naming Rights

Staff in Parks and Recreation have been actively pursuing sponsorship and naming opportunities with the local business community, community groups, and service clubs. There is strong interest in sponsorship of programs, naming of rooms, and donations for equipment etc. within the building, but as of yet there is no sponsor wishing to name the building.

Reasons for the New Facility Name

The Civic Administration notes the following:

- There is currently some confusion in the community between the current project name, “East Community Centre”, and the existing East London Library location and the nearby East London Planning District;
- The recognition that the facility will be serving the broader community in the East and Southeast areas of the City of London is necessary;
- There is need to change the name now so new facility signage can be created; and,
- Upcoming advertising and awareness campaigns for facility opening and programming can start using the new name.

Rationale for Recommended Name Selection of Facility

The Civic Administration recommends that the facility be renamed “The Community Centre on Wavell” on the basis that:

- the name is in keeping with the Naming/Re-naming Policy where preference is given to “naming after significant geographic, neighbourhood and historical elements”;
- the facility is located on Wavell Avenue and the name will assist in identifying the location of the new community centre to the broader community;
- the name “Argyle”, the Planning District where the centre is located, is not recommended as there will be confusion with the existing Argyle Arena;
- preliminary discussions with the community indicate the desire for the words “community centre” to be utilized in the name; and,

- the name can be easily changed to accommodate a sponsor name if one comes forward in the future. The name could then become “The XX Community Centre on Wavell”.

Conclusion

The Civic Administration in Parks and Recreation and Neighbourhood, Children and Fire Services recommend the new community centre be named “The Community Centre on Wavell”; it being noted that the proposed name complies with the Council approved naming preferences as provided for in the “Naming/Renaming or Dedicating of Municipal Property, Buildings and Park Elements Policy”.

Should you require any further information, please contact the undersigned.

Scott Stafford
Managing Director, Parks and Recreation

From: Matthew Juszczynski

Sent: Sunday, September 22, 2019 10:58 AM

To: CPSC <cpsc@london.ca>

Subject: [EXTERNAL] The Community Centre on Wavell Name Suggestion

Since it is with East Lions Park, I think that "East Lions Community Centre" would be a good name as it keeps it specific to and consistent with the park's name. The current proposed name is far too bland.

Either way, it's a very exciting thing to have in our neighborhood that will contribute to our community and quality of life.

Thanks!

--

Matthew Juszczynski

East London Community Center

Sabrina Maracle

Hello,

I would like the community centre to be named The Roy McElmon Memorial Community Center after my father, who has done a lot of charity work for the community and lived in East London at one point and owns McElmon Media.

Raymond McElmon

I think it should be named after the little boy that passed away the first day of school this year.

Cheyenne Wyatt

My suggestion for the name is East Lions Community Centre

Jen Brooks

155 pochard court

I would like to submit the following:

Roy McDonald Memorial Centre

It's a little unorthodox to be sure, but you miss 100% of the shots you don't take. I think it would be a well deserved honour for our beloved poet, busker, author, philosopher and professional conversationalist who passed away early in 2018. A kind man with the habit of striking up friendly conversations with nearly everyone, making him a very recognizable and well-known figure around the city.

--

Lincoln McCardle

Hello, I would like to submit a name suggestion for the new center being build at east lions park.

EAST LIONS FAMILY CENTER.

and incase you're wanting reasons why, I am sure we should keep the name of the park alive! I believe its important for the east end community! And each neighborhood has "family centers" and the one at the Lord Nelson P.S doesn't seem to get enough attention, and if we could incorporate east end with families maybe, just maybe we can start turning the idea of east end around!

Thanks

Rebecca Cochrane

Hi Shawn

I think that East Lions Park new name should be East Lions Community Centre and not separate the park side from the new building. Even if the name does change the majority of the community will always know it as East Lions.

By the way when do you need the notice of interest for the lighting the Nelson park area for the multi year budget.

Thank for the town hall last night. It was full of great information.

Eleanor de Koning
36 Garland Crescent

Some names I wanted to throw in:

Argyle Complex

Argyle Center

East London Complex

East London Center

Wavell Community Center

Argyle Rec Complex/Argyle Recreation Complex (ARC)

Argyle Rec Center/Argyle Recreation Center (ARC)

Argyle Community Complex (ACC)

East London Complex/Center (ELC)

Rob Graham

I would love to see our first female mayor honoured by naming it the
> Jane Bigalow Community Centre
Lynn Campbell
> 1920 Marconi Bv Unit 47

Hi Shawn

Unfortunately, I was unable to attend the meeting last evening, but I wanted to touch base with you regarding the name of recreation centre.

As with you, I fully agree that the name for the new centre must reflect the community. Not only would this help personalize the centre within the Argyle community, but it would also help to present and represent the Argyle area as a distinct and healthy community within the London landscape. As you indicated other areas have their names and centres (Oakridge arena, Calling Heights, etc.) so why not Argyle

As such I would be happy with a name which reflects our Argyle community. For example...

- Argyle Community Centre
- Argyle Recreation and Community Centre
- Argyle Community and Activity Centre
- Argyle Sports and Community Centre
- Argyle Community Recreation Centre

I hope the above helps,

In closing, I really appreciate your efforts to bring these items back to the community for discussion, Well done!

Have a great day!

Gary

Hey! Hope you are doing well. I've sent an email with name suggestions for the community center but haven't heard back. Not knowing if anyone saw my email or not, I thought I would message you mine and my daughters suggestions.

1. Wavell Rec Centre

2. East Community Hub (this one is named by an 11 year old 😊)

As much as I like the Lions name, we need a change and it shouldn't be "argyle" or "east end" as we all know what kind of label the east end has. Let's make this a positive change!

Cherie Hunter
Wavell St.
London

I am sending this e-mail to you to place my vote for renaming the community centre at East Lions Park.

I vote for *Argyle Community Centre*.

Thanks!

Regards,

Kris Bujold

Well, as your description suggests, it's in the heart of the Argyle Community, so I vote for:
Argyle Community Centre.

Thank you

Noël Wright

We are the ARGYLE AREA We think Argyle should be in the name

ARGYLE COMMUNITY CENTRE. (ACC)

Ray and Linda Cassidy

Dear City Clerk's Office,

Regarding the naming of the East Community Centre, I would like to put forward the name Sir Winston Churchill Community Centre as it is on Churchill Avenue and the street is so named after Sir Winston Churchill Public School which was in the centre of Churchill Avenue.

Thank you

James Dobravec

Hello!

I have read the proposed name, Wavell Centre, and I'd like to propose an alternative name: V. Croley Centre.

Vickie Croley is the head coach of Western's Track & Field. She is one of the few female elite athlete coaches in Canada, and the first female head coach at Western. She is a former coach of Jessica Zelinka, and currently coaches Damian Warner. She is a woman of excellence. Naming the new centre after such a dedicated woman would be a great display honour. She believes working with young people is a privilege, and wants to help develop people to be the best they can be. Who better to name our new centre after?

Thank you

Denise

Argyle Community Centre

Kiwanis Community Centre

Alesha Walls

East Parkview Community Centre

Kimberly

Hi Jerri,

Please see attached to be added to the CPSC Added Agenda.

Thank you,

On behalf of Councillor Shawn Lewis



London
CANADA

Melonie Carson

Administrative Assistant

Elected Officials, Councillors' Office

City of London

300 Dufferin Ave | London, ON, N6A 4L9 | P.O. Box 5035

P: 519.661.5095 | Fax: 519.661.5933

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Name: HANK VANDEKOO

Address: [REDACTED]

Email: [REDACTED]

Phone: [REDACTED]

Community Centre Name Suggestion: EAST LIONS COMMUNITY CENTRE

Comments: IT IS ON LAND THAT WAS EAST LIONS POOL & EAST LIONS PARK.

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Name: Jane McClinchey

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: East London Joy Junction

Comments: _____

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Name: ART TIESMA

Address: 

Email: _____

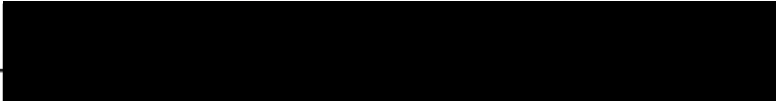
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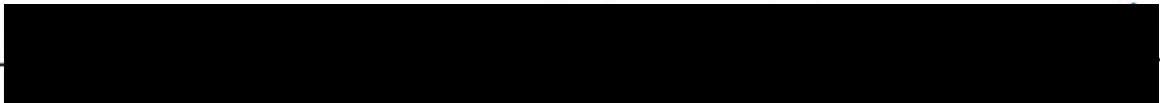
Community Centre Name Suggestion: CHURCHILL ARGYLE CENTER

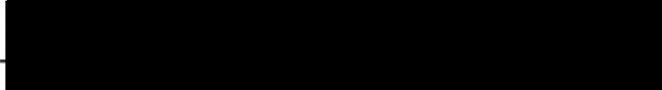
Comments: _____

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Name: DAN LEVIGORIC

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: ANBYLE COMMUNITY CENTRE

Comments: _____

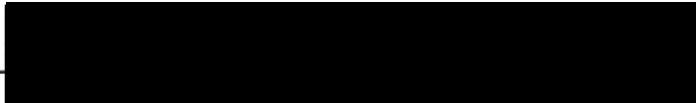
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Name: LINDA LOVE

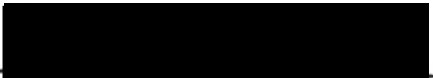
Address:



Email:



Phone:



Community Centre Name Suggestion:

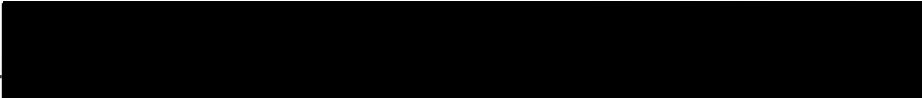
ARGYLE ^{LIONS} CENTRE

Comments:

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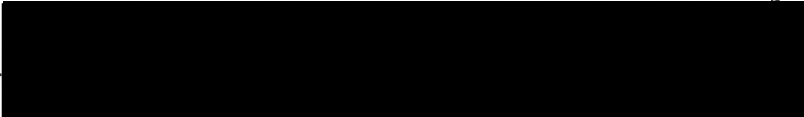
Name: BILL BLOCK

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: Argle Community Centre
or East Lions Community Centre

Comments: 

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Name: Jill Allingham

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: Veterans Memorial Community Centre or Veterans Memorial-East London Centre

Comments: _____

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Name: Jill Buckley

Address: 

Email: 

Phone: _____

Community Centre Name Suggestion: EAST LIONS PLACE

Comments: _____

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Name: Gina Palmese

Address: 

Email: 

Phone: 

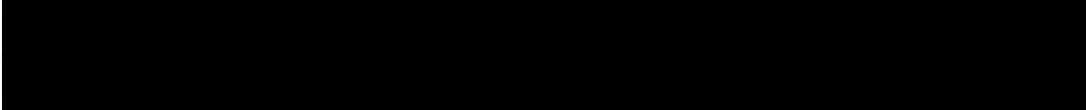
Community Centre Name Suggestion: Eastlions or Pottersburg

Comments: 

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Name: Nick HOEKSTRA

Address: 

Email: 

Phone: _____

Community Centre Name Suggestion: POTTERSBURG
COMMUNITY CENTRE

Comments: _____

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Name: Carole Alton

Address: 

Email: 

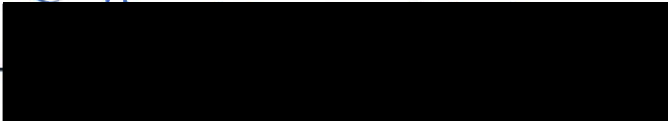
Phone: 

Community Centre Name Suggestion: Argyle Community Centre
2nd Choice East Lions Community Centre

Comments: I think it would be nice to have continuity
in the names for the library, arena and community
Centre

***By submitting this form, you are providing consent in accordance with the provisions of the *Municipal Freedom of Information and Protection of Privacy Act*, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: Margaret Vandeloos

Address: 

Email: _____

Phone: 

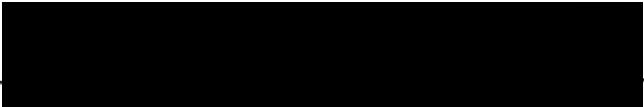
Community Centre Name Suggestion: East Lions Community Center

Comments: Why change now

***By submitting this form, you are providing consent in accordance with the provisions of the *Municipal Freedom of Information and Protection of Privacy Act*, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: D. BUCKLEY

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: EAST LIONS COMMUNITY
CENTRE

Comments: PARK & CENTRE SHOULD REMAIN AS IS.
EASILY RECOGNIZED.

***By submitting this form, you are providing consent in accordance with the provisions of the *Municipal Freedom of Information and Protection of Privacy Act*, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: Lynn Johnston

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: East Lion's Community Centre

Comments: _____

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Name: Craig Flannigan

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: ~~Orange~~ ~~Liberty~~ ~~Community~~
East Lion's Community Center West

Comments: _____

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Name: Heather Flannigan

Address: 

Email: 

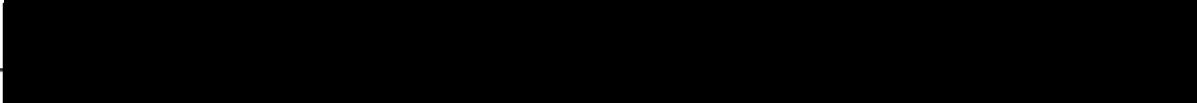
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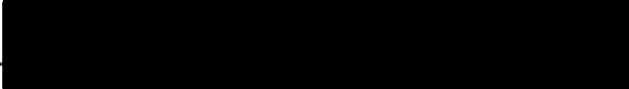
Community Centre Name Suggestion: ~~Wynne Community Center~~
East Lion's Community Center

Comments: _____

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Name: BILL PHELAN

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: EAST 2100'S PARK COMMUNITY CENTRE


Comments: _____

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Name: Bill McLaughlin

Address: 

Email: 

Phone: 


Community Centre Name Suggestion: East Lions Park Community Centre

Comments: Long history with Park. Previous building had East Lions on the name. (East Lions Artisan Centre). That location is well known as East Lions.

***By submitting this form, you are providing consent in accordance with the provisions of the *Municipal Freedom of Information and Protection of Privacy Act*, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: Janet Norris

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: _____

East Lions Community Centre

Comments: _____

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Name: JOHN BERDAN

Address: 

Email: 

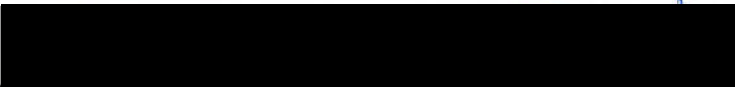
Phone: 

Community Centre Name Suggestion: East Lions Community Centre

Comments: THE PARK IS STILL CALLED EAST LION'S PARK
SO IT FOLLOWS THAT THE COMMUNITY CENTRE SHOULD BE
NAMED THE SAME, THE LAND WAS DONATED BY EAST LIONS
SO THE NAME SHOULD REFLECT THAT ALSO.

***By submitting this form, you are providing consent in accordance with the provisions of the Municipal Freedom of Information and Protection of Privacy Act, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: Toni Demelo

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: East Lions ~~Community~~ Community Centre

Comments: I have lived here for 14 yrs. And my grandfather lived in my house before me ~~was~~ for 40 yrs. A lot of my neighbours have also lived here for a very long time. East Lions is part of the history in this neighbour hood. My family has owned the name → Park for many years

***By submitting this form, you are providing consent in accordance with the provisions of the Municipal Freedom of Information and Protection of Privacy Act, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: Judi Finch-Hooper

Address: 

Email: 

Phone: 

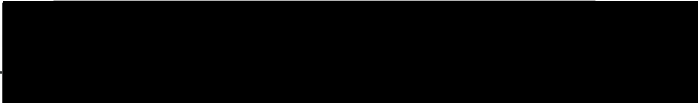
Community Centre Name Suggestion: East London Community Centre
East Lions Community Centre - Churchil Communit
Centre

Comments: _____

***By submitting this form, you are providing consent in accordance with the provisions of the *Municipal Freedom of Information and Protection of Privacy Act*, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: Dabbie Brotzel

Address: 

Email: 

Phone: 

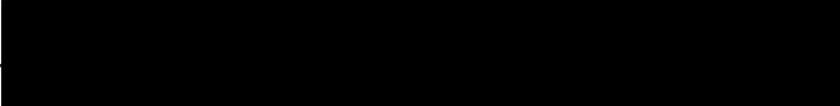
Community Centre Name Suggestion: East Lions Community Centre

Comments: _____

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Name: BILLY BERDAN

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: EAST LIONS

Comments: Money's that were saved should
back Community Centre

***By submitting this form, you are providing consent in accordance with the provisions of the *Municipal Freedom of Information and Protection of Privacy Act*, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: WENDY MURPHY

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: ① EAST LIONS COMM. CTR
② Wavell Centre

Comments: _____

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Name: Grigg SNYDER

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: East London Community Centre

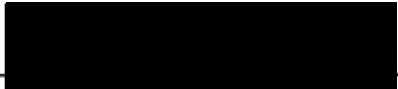
Comments: _____

***By submitting this form, you are providing consent in accordance with the provisions of the Municipal Freedom of Information and Protection of Privacy Act, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: Erica Fralic

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: East London Community Centre.

Comments: _____

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Name: SUSAN KRAUER-KRAUSS

Address: 

Email: 

Phone: 

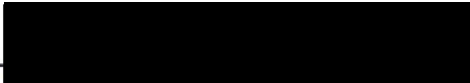
Community Centre Name Suggestion: EAST LIONS PARK COMMUNITY CENTER

Comments: _____

***By submitting this form, you are providing consent in accordance with the provisions of the *Municipal Freedom of Information and Protection of Privacy Act*, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: JOHN KRAYER-KRAUSS

Address: 

Email: 

Phone: 

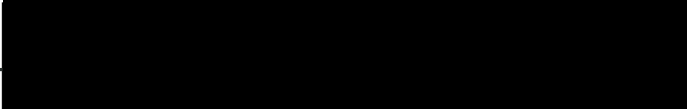
Community Centre Name Suggestion: EAST LIONS PARK COMMUNITY CENTER

Comments: FULLY IN AGREEMENT TO RECOGNIZE THE GIFT PROVIDED BY
THE SERVICE CLUB.

***By submitting this form, you are providing consent in accordance with the provisions of the *Municipal Freedom of Information and Protection of Privacy Act*, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: Kathy Cornell

Address: 

Email: 

Phone: 

Community Centre Name Suggestion: East Lions Community Center.

Comments: I think we should name it East Lion because
the rec center was donated to the city by them many
years ago.

***By submitting this form, you are providing consent in accordance with the provisions of the *Municipal Freedom of Information and Protection of Privacy Act*, to include your name on the permanent and public Committee and Council agenda, which will be accessible at www.london.ca.**

Name: CAROLE BERDAN

Address: 

Email: _____

Phone: 

Community Centre Name Suggestion: EAST LIONS COMM CENTER
E. LONDON COMM. CENTER

Comments: _____

Community Safety and Crime Prevention Advisory Committee

Report

6th Meeting of the Community Safety and Crime Prevention Advisory Committee
September 26, 2019
Committee Room #5

Attendance PRESENT: B. Gibson (Chair), I. Bielaska-Hornblower, J. Cambell, D. Luthra, L. Fay, B. Fragis, Z. Gorski, M. Hackett, T. Khan, L. Krobisch, D. MacRae, B. Madigan and J. Slavin and H. Lysynski (Secretary)

ALSO PRESENT: M. Schulthess and D. Turner

ABSENT: B. Rankin

The meeting was called to order at 12:15 PM

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

2.1 Orientation

That it BE NOTED that the Community Safety and Crime Prevention Advisory Committee heard a verbal presentation from M. Schulthess, Deputy City Clerk, with respect to an Advisory Committee orientation.

2.2 Overview of Neighbourhood, Children and Fire Services

That the presentation from J. Walter, Manager, Neighbourhood and Community Funding with respect to an overview of the Neighbourhood, Children and Fire Services, BE POSTPONED to a future Community Safety and Crime Prevention Advisory Committee meeting.

2.3 Overview of Neighbourhood Watch London

That it BE NOTED that a verbal presentation was heard from J. Simms, Coordinator, Neighbourhood Watch London, with respect to an overview of Neighbourhood Watch London, was received.

3. Consent

3.1 5th Report of the Community Safety and Crime Prevention Advisory Committee

That it BE NOTED that the 5th Report of the Community Safety and Crime Prevention Advisory Committee from its meeting held on May 23, 2019, was received.

3.2 Municipal Council Resolution - Area Speed Limit Program

That it BE NOTED that the Municipal Council resolution adopted at its meeting held on May 21, 2019, with respect to area speed limits, was received.

3.3 Municipal Council Resolution - 3rd and 4th reports of the Community Safety and Crime Prevention Advisory Committee

That it BE NOTED that the Municipal Council resolution adopted at its meeting held on June 11, 2019, with respect to the 3rd and 4th Reports of the Community Safety and Crime Prevention Advisory Committee, was received.

3.4 Municipal Council Resolution - 5th Report of the Community Safety and Crime Prevention Advisory Committee

That it BE NOTED that the Municipal Council resolution adopted at its meeting held on June 25, 2019, with respect to the 5th Report of the Community Safety and Crime Prevention Advisory Committee, was received.

4. Sub-Committees and Working Groups

None.

5. Items for Discussion

5.1 Election of Chair and Vice Chair for the term ending November 30, 2019

That it BE NOTED that the Advisory Committee on the Environment elected B. Gibson and T. Khan as Chair and Vice Chair, respectively, for the term ending November 30, 2019.

5.2 Incidents in City Parks and City-Owned Facilities

That the London Police Services Board and Corporate Security BE REQUESTED to report back at a future meeting of the Community Safety and Crime Prevention Advisory Committee with information about all incidents of violence or potential violence that were reported within parks and facilities that are owned by the City of London and the outcome of these incidents that occurred in 2019.

6. Adjournment

The meeting adjourned at 1:54 PM.



London
CANADA

300 Dufferin Avenue
P.O. Box 5035
London, ON
N6A 4L9

September 26, 2019

Chair and Members of the
Community and Protective Services Committee

Re: Short Term Accommodations

Previous concerns were raised with respect to use of properties in the city for short term accommodations. The Civic Administration previously reported on April 25, 2017 and again on May 1, 2018 with respect to this matter. At the May 8, 2018 meeting of Municipal Council, the following resolution was passed:

“That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the following actions be taken with respect to Short Term Accommodations:

- a) the staff report dated May 1, 2018 BE RECEIVED;
- b) the Civic Administration BE DIRECTED to report back to the Community and Protective Services Committee (CPSC) with respect to the potential administration of transient tax on short term rentals; and,
- c) the Civic Administration BE REQUESTED to report back to the CPSC with respect to an update on the status of short term rentals in London, in approximately one year;

it being noted that communications from C. Keeling, C. Robichaud and T. McBride were received with respect to this matter. (2018-S11)”

This direction was subsequently removed for the Community and Protective Services Committee Deferred List by Municipal Council in January 2019.

Since that time, the prevalence of short term rentals (reserved via platforms such as Airbnbs, HomeAway and others) has increased warranting a further review, which may include a recommended course of action to address the concerns raised by the public with respect to short term rental accommodations.

I am therefore seeking support of the following recommendation:

“That the Civic Administration BE REQUESTED to report back to the Community and Protective Services with respect to potential regulatory options that could be put in place to address short term rental accommodations in London.”

Respectfully submitted,

Anna Hopkins,
Councillor, Ward 9

DEFERRED MATTERS

COMMUNITY AND PROTECTIVE SERVICES COMMITTEE

as of September 30, 2019

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
1.	<p><u>2nd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee</u> That the following actions be taken with respect to the 2nd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee (DIAAC), from its meeting held on January 18, 2018:</p> <p>a) the City Clerk BE REQUESTED to review and consider new, additional resources for the Advisory Committee, Board and Commission membership recruitment in order to augment the diversity of applications for vacant positions, specifically focusing on diverse, young women and report back to the Community and Protective Services Committee with respect to this matter; it being noted that the DIAAC received the attached presentation from K. Koltun, Government and External Relations Office, with respect to the Diverse Voices for Change Initiative and the related committee census information; and,</p>	February 21, 2018	TBD	C. Saunders	
2.	<p><u>Salvation Army Commissioning</u> That the communication dated February 26, 2018, from B. Miller, with respect to a request to install a bronze plaque in Victoria Park to acknowledge and thank the Salvation Army for over 130 years of service in the City of London, BE REFERRED to the Civic Administration for consideration and a report back to the Community and Protective Services Committee as to what options are currently in place to facilitate the recognition or a new type of recognition.</p>	March 20, 2018	TBD	S. Stafford	
3.	<p><u>4th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee</u> c) the City Clerk BE REQUESTED to undertake a review of the potential provision of child minding for</p>	April 4, 2018	2018	B. Coxhead C. Saunders	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	Advisory Committees and to report back to the appropriate standing committee				
4.	<p><u>Mayor's Meeting With the Accessibility Advisory Committee – Update</u></p> <p>That the following actions be taken with respect to the correspondence from Mayor M. Brown regarding his meeting on June 28, 2018 with members of the Accessibility Advisory Committee:</p> <p>b) the remainder of the above-noted correspondence BE REFERRED to the Civic Administration in order to report back to the Community and Protective Services Committee as soon as possible related to the request(s), including, but not limited to, potential timelines and resource implications.</p>	August 14, 2018	TBD	S. Datars Bere C. Saunders G. Kotsifas J. Fleming S. Stafford M. Hayward B. Card M. Daley K. Scherr B. Coxhead A.L. Barbon	
5.	<p><u>Municipal Implementation of Legalized Cannabis - Cannabis Licence Act, 2018</u></p> <p>That, on the recommendation of the Director of Community and Economic Innovation, with the concurrence of the City Manager, the following actions be taken with respect to the municipal implementation of legalized cannabis:</p> <p>d) the Civic Administration BE DIRECTED to continue monitor impacts associated with recreational cannabis and report back to the Community and Protective Services Committee no later than April 2020</p>	December 10, 2018	TBD	R. Wilcox M. Hayward	
6.	<p><u>Administrative Monetary Penalty By-law</u></p> <p>That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the following actions be taken with respect to an Administrative Monetary By-law:</p> <p>d) the Civic Administration BE DIRECTED to report back to the Community and Protective Services Committee with information following the initial 12 month implementation period;</p> <p>e) the Civic Administration BE REQUESTED to report back after the 12 month period with respect to</p>	December 10, 2018	TBD	G. Kotsifas A. Drost	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	<p>proposals for implementing the Administrative Monetary Penalty System for other by-laws and what the financial implications would be;</p> <p>f) the Civic Administration BE REQUESTED to investigate and report back to the Community and Protective Services Committee, as soon as possible, with available technology options to limit barriers to people living with disabilities;</p>				
7.	<p><u>3rd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee</u> That the following actions be taken with respect to the 3rd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee, from its meeting held on March 21, 2019:</p> <p>a) the following actions be taken with respect to menstrual products distribution free of charge:</p> <p>i) the Civic Administration BE DIRECTED to provide free menstrual products (pads and tampons) in all public-facing City of London facilities and report back at a future meeting of the Community and Protective Services Committee (CPSC) with respect to the cost associated with this;</p> <p>ii) the Civic Administration BE REQUESTED to explore the option of providing free menstrual products in all remaining City of London facilities, as a pilot project, and report back at a future meeting of the CPSC with respect to the cost associated with this;</p>	April 1, 2019	TBD	<p>L. Livingstone – part i) S. Stafford – part i)</p> <p>A.L. Barbon – part ii) T. Wellhauser – part ii)</p>	
8.	<p><u>Proposed Accessible Vehicle for Hire Incentive Program – Update</u> That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official the following actions be taken with respect to the staff report dated September 10, 2019 related to an update on a proposed accessible vehicle for hire incentive program:</p> <p>b) the Civic Administration BE DIRECTED to hold a public participation meeting at a future meeting of the Community and Protective Services Committee with</p>	September 10, 2019	TBD	<p>G. Kotsifas O. Katolyk</p>	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	respect to amending the Vehicle for Hire By-law to make the necessary changes to implement an incentive program for accessible vehicles for hire.				
9.	<p><u>Tow Truck Solicitation at Accident Scenes</u> That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the following actions be taken with respect to the staff report dated September 10, 2019 related to tow truck solicitation at accident scenes:</p> <p>a) the above-noted report BE RECEIVED; b) the Civic Administration BE DIRECTED to prepare an amendment to the Business Licensing By-law to include Motor Vehicle Towing as a Class of Licence and hold a public participation meeting at a future meeting of the Community and Protective Services Committee; and, c) the delegation request from D. Williams, 519TOW, as appended to the agenda, with respect to this matter, BE DEFERRED to the above-noted public participation meeting.</p>	September 10, 2019	TBD	G. Kotsifas O. Katolyk	
10.	<p><u>Swimming Pool Fence By-law Review Update</u> That the following actions be taken with respect to the staff report dated September 10, 2019 related to a swimming pool fence by-law review update:</p> <p>a) the above-noted report BE RECEIVED; and, b) the Civic Administration BE DIRECTED to report back at a future meeting of the Community and Protective Services Committee with respect to drainage issues related to backyard pools.</p>	September 10, 2019	TBD	G. Kotsifas O. Katolyk	
11.	<p><u>Special Events Policies and Procedure Manual</u> That the following actions be taken with respect to the "Special Events Policies and Procedure Manual":</p> <p>a) the communication dated September 6, 2019 from Councillor A. Kayabaga, with respect to the "Special Events Policies and Procedures Manual" BE RECEIVED; and,</p>	September 10, 2019	TBD	S. Stafford	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	<p>b) the Civic Administration BE DIRECTED to review the City's "Special Events Policies and Procedures Manual" and report back on possible amendment to the Manual to address the following matters:</p> <p>i) the disruption caused by special events being held in the evenings prior to a work and/or school day;</p> <p>ii) the application of the same rules/restrictions that are in place for Victoria Park to Harris Park; and,</p> <p>iii) increased fines and penalties for special events that contravene the Manual.</p>				