# Accessibility Advisory Committee Report

2nd Meeting of the Accessiblity Advisory Committee February 28, 2019 Committee Room #4

Attendance PRESENT: J. Madden (Chair), A. Abiola, L. Chappell, M.

Dawthorne, A. Forrest, N. Judges, P. Moore, P. Quesnel and J.

Wilson and J. Bunn (Secretary)

ABSENT: G. Ashford-Smith, M. Cairns and J. Menard

ALSO PRESENT: D. Baxter, J. Davison and N. Musicco

The meeting was called to order at 3:00 PM.

#### 1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

#### 2. Scheduled Items

2.1 Draft Accessible Vehicle for Hire Incentive Program

That it BE NOTED that the <u>attached</u> presentation from N. Musicco, Specialist I, Municipal Policy, with respect to a Draft Accessible Vehicle for Hire Incentive Program, was received.

#### 3. Consent

3.1 1st Report of the Accessibility Advisory Committee

That it BE NOTED that the 1st Report of the Accessibility Advisory Committee, from its meeting held on January 24, 2019, was received.

3.2 Public Meeting Notice - Draft Old East Village - Dundas Street Corridor - Secondary Plan

That it BE NOTED that the Public Meeting Notice, dated January 24, 2019, from K. Killen, Senior Planner, with respect to an Official Plan Amendment for the Draft Old East Village Dundas Street Corridor Secondary Plan, was received.

#### 4. Sub-Committees and Working Groups

None.

#### 5. Items for Discussion

5.1 2018 and 2019 ACCAC Work Plans

That the revised, <u>attached</u> 2018 Accessibility Advisory Committee (ACCAC) Work Plan Summary BE FORWARDED to the Municipal Council for their information; it being noted that the ACCAC held a general discussion related to the 2019 Work Plan.

#### 6. Deferred Matters/Additional Business

6.1 (ADDED) Municipal Council Resolution - Appointments of Voting Members to the Accessibility Advisory Committee

That it BE NOTED that the Municipal Council resolution, from its meeting held on January 29, 2019, with respect to Appointments to the Accessibility Advisory Committee, was received.

6.2 (ADDED) Draft Parks and Recreation Master Plan – Upcoming Engagement – D. Baxter

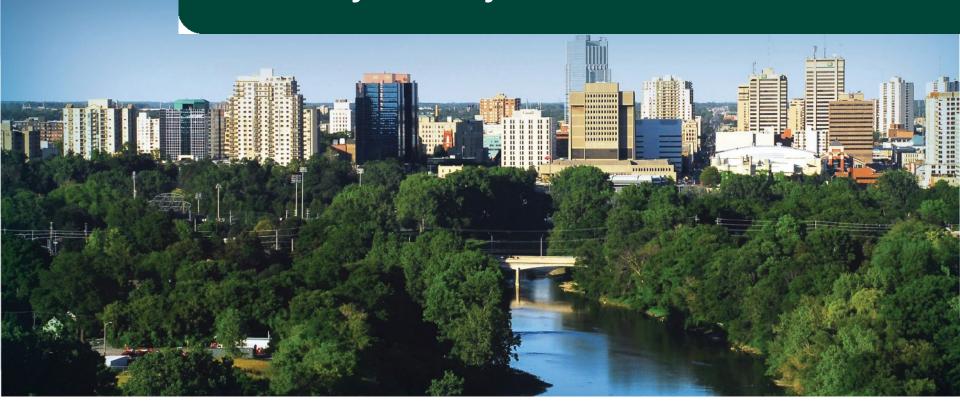
That the Draft Parks and Recreation Master Plan BE REFERRED to the Policy Sub-Committee for review; it being noted that a verbal update from D. Baxter, Manager, Policy & Planning, was received with respect to this matter.

#### 7. Adjournment

The meeting adjourned at 4:55 PM.



# Accessible Taxi Incentive Research Accessibility Advisory Committee



Presenter: Nicole Musicco

February 28, 2019



### Purpose of Accessible Incentives

- Mitigate the costs associated with the operations
- Improve service to customers

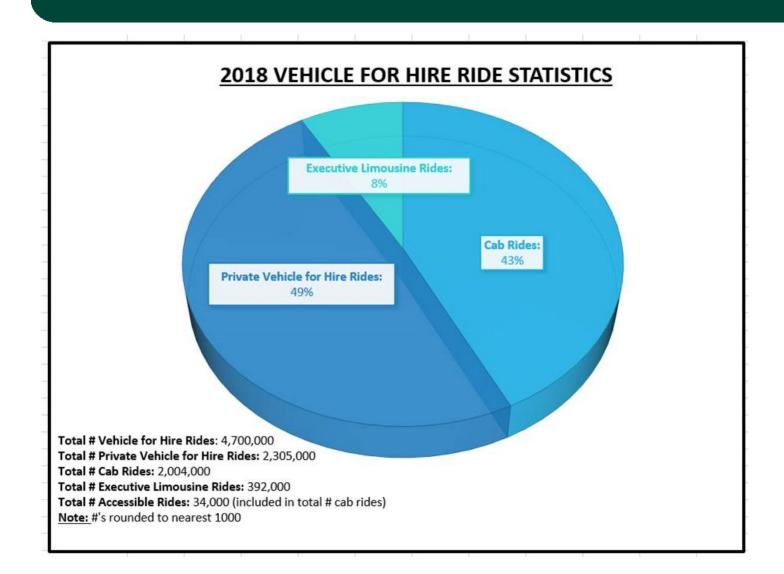


### **Current Structure Statistics**

- Number of brokers in London:
  - Taxi (4)
    - YourTaxi London
    - London Yellow Taxi
    - Green Transportation
    - U-Need-A Cab
  - Limo (2)
    - Checker Limousine
    - Green Transportation
  - Transportation Network Company (1)
    - UBER
- Statistics:
- 1 cab plate for every 1100 citizens
- 1 accessible plate for every 18 taxi plates
- 353 licensed cabs with 19 accessible cabs (plus 10 more)



### 2018 Vehicle For Hire Ride Statistics





## What are other cities doing?

City	Surcharges to fund Accessible Vehicles	Subsidies	Additional Incentives	Central Dispatch
Calgary	-\$0.30 per tripOne-time funding request of \$350K in 2019 and \$350K in 2020 to support a two-year Centralized Dispatch pilot project	\$5000/year in grants and incentives (to a maximum of \$40,000) over 8 years.	Incentives provided for days on road, vehicle inspections, minimal complaints on vehicle, cordless debit machines.	Yes
Edmonton	\$50/year per accessible vehicle.	TBD	Accessible Licence fee reduction.	No
Hamilton	None	\$5.00 flat rate to all qualified accessible taxi drivers for each trip/	None	No
Montreal	None	\$15,000 provincial vehicle conversion subsidy.	None	No
Ottawa	\$0.07 per trip	Currently working on potential subsides.	No annual accessible licence fee	No
Toronto	None	None	Accessible licence fee reduced	No
Chicago	-\$0.10 per TNC trip. -\$22/month licence fees for non-WAV vehicles.	-Up to \$20,000 capital on new vehicle and up to \$5000 annual operating.	Airport fast lane voucher for accessible vehicles. Free medallion to annual "Excellence Award" winner.	Yes
New York	\$0.30 per taxi trip	Up to \$30,000 capital and operating subsidy distributed over 4 years (\$14,000 up front) and \$10-\$30 per trip for trips booked through Accessible dispatch service.	\$0.50 for every trip taken in an accessible vehicle.	Yes



### Intended Outcomes

Potential intended outcomes of this program:

- 1. Service to customers will improve.
- Mitigate the costs.
- 3. Drivers are incented to improve service.



### **Questions/ Comments**

Thank you.





### **Nicole Musicco**

Specialist, Municipal Policy Development & Compliance Services nmusicco@London.ca 519-661-CITY (2489) ex 4992

# Accessibility Advisory Committee Report

1st Meeting of the Accessibility Advisory Committee January 24, 2019 Committee Room #4

Attendance PRESENT: J. Madden (Chair), L. Chappell, M. Dawthorne, N.

Judges, J. Menard and P. Quesnel and J. Bunn (Secretary)

ABSENT: M. Cairns, A. Forrest and P. Moore

ALSO PRESENT: D. Baxter, G. Bridges, E. Conway, K. Husain,

K. Koltun, J. Michaud, M. Stone and R. Wilcox

The meeting was called to order at 3:00 PM.

#### 1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

1.2 Election of Chair and Vice Chair for the term ending June 1, 2019

That the existing appointments of the Chair and Vice Chair for the Advisory Committee on the Environment BE EXTENDED to June 1, 2019, to coincide with the end of the current term.

#### 2. Scheduled Items

2.1 SoHo Thames Valley Corridor Project

That it BE NOTED that the <u>attached</u> presentation from K. Preston, Dillon Consulting Limited, with respect to the Thames Valley Corridor SoHo Neighbourhood Project, was received.

2.2 Wonderland Road Class Environmental Assessment Study

That it BE NOTED that the <u>attached</u> presentation from J. Johnson, Dillon Consulting Limited, with respect to the Wonderland Road Improvements Class Environmental Assessment Study, was received.

2.3 Kilally Fields Project

That it BE NOTED that the Kilally Fields Concept Plan, Architectural Plan and Accessibility Plan, from J. Michaud, Landscape Architect, as appended to the agenda, were received.

2.4 Community Diversity and Inclusion Strategy

That it BE NOTED that the presentation, as appended to the agenda, from R. Wilcox, Director, Community and Economic Innovation, M. Stone, Accessibility Specialist and K. Koltun, Coordinator, Government and External Relations, with respect to London's Community Diversity and Inclusion Strategy 2017, was received.

#### 3. Consent

3.1 10th Report of the Accessibility Advisory Committee

That it BE NOTED that the 10th Report of the Accessibility Advisory Committee, from its meeting held on November 29, 2018, was received.

#### 4. Sub-Committees and Working Groups

None.

#### 5. Items for Discussion

#### 5.1 Paratransit Meeting

That it BE NOTED that the Accessibility Advisory Committee (ACCAC) held a general discussion with respect to a meeting held on December 12, 2018 with the Chair and Vice-Chair of the ACCAC and K. Paleczny, General Manager, London Transit Commission, related to Paratransit issues.

#### 6. Deferred Matters/Additional Business

None.

#### 7. Adjournment

The meeting adjourned at 5:00 PM.



### **PUBLIC MEETING NOTICE**

#### Official Plan Amendment

# Draft Old East Village Dundas Street Corridor Secondary Plan



File: O-8879

**Applicant: The Corporation of the City of London** 

What is Proposed?

The draft Old East Village Dundas Street Corridor Secondary Plan will be presented. The draft Secondary Plan contains:

- A long term vision for the Secondary Plan area.
- Detailed policies to guide the future character of development, including policies regarding land use, built form, public realm design and heritage.

There will be further opportunities to review the draft Secondary Plan and provide comment after this meeting.



### YOU ARE INVITED!

Further to the Notice of Application you received on March 12, 2018, you are invited to a public meeting of the Planning and Environment Committee to be held:

Meeting Date and Time: Tuesday, February 19, 2019, no earlier than 5:00 p.m.

Meeting Location: City Hall, 300 Dufferin Avenue, 3rd Floor

For more information contact:

Kerri Killen kkillen@london.ca 519-661-CITY (2489) ext. 2659 City Planning, City of London, 206 Dundas St., London ON N6A 1G7

File: O-8879

getinvolved.london.ca

To speak to your Ward Councillors:

Jesse Helmer jhelmer@london.ca 519-661-CITY (2489) ext. 4004

Arielle Kayabaga akayabaga@london.ca 519-661-CITY (2489) ext. 4013

If you are a landlord, please post a copy of this notice where your tenants can see it. We want to make sure they have a chance to take part.

Date of Notice: January 24, 2019

#### **Application Details**

Commonly Used Planning Terms are available at london.ca/planapps.

#### **Requested Future Amendment to the Current Official Plan**

To add the Old East Village Dundas Street Corridor Secondary Plan to the list of adopted Secondary Plans in Section 20.2 and 20.3 of the Official Plan. To add the Old East Village Dundas Street Corridor Secondary Plan to Schedule D of the Official Plan.

#### Requested Future Amendment to The London Plan (New Official Plan)

To add the Old East Village Dundas Street Corridor Secondary Plan to the list of adopted Secondary Plans in Policy 1565 of The London Plan. To add the Old East Village Dundas Street Corridor Secondary Plan to Map 7.

#### How Can You Participate in the Planning Process?

You have received this Notice because someone has applied to change the Official Plan designation of land located within 120 metres of a property you own, or your landlord has posted the notice of application in your building. The City reviews and makes decisions on such planning applications in accordance with the requirements of the *Planning Act*. If you previously provided written or verbal comments about this application, we have considered your comments as part of our review of the application and in the preparation of the planning report and recommendation to the Planning and Environment Committee. The additional ways you can participate in the City's planning review and decision making process are summarized below. For more detailed information about the public process, go to the <u>Participating in the Planning Process</u> page at <u>london.ca</u>.

#### **See More Information**

You can review additional information and material about this application by:

- visiting City Planning at 206 Dundas Street, Monday to Friday between 8:30am and 4:30pm;
- contacting the City's Planner listed on the first page of this Notice; or
- viewing the application-specific page at <a href="london.ca/planapps">london.ca/planapps</a>.

#### **Attend This Public Participation Meeting**

The Planning and Environment Committee will consider the requested Official Plan changes at this meeting, which is required by the *Planning Act.* You will be invited to provide your comments at this public participation meeting. A neighbourhood or community association may exist in your area. If it reflects your views on this application, you may wish to select a representative of the association to speak on your behalf at the public participation meeting. The Planning and Environment Committee will make a recommendation to Council, which will make its decision at a future Council meeting.

#### What Are Your Legal Rights?

#### **Notification of Council Decision**

If you wish to be notified of the decision of the City of London on the proposed official plan amendment, you must make a written request to the City Clerk, 300 Dufferin Ave., P.O. Box 5035, London, ON, N6A 4L9, or at <a href="mailto:docservices@london.ca">docservices@london.ca</a>. You will also be notified if you speak to the Planning and Environment Committee at the public meeting about this application and leave your name and address with the Secretary of the Committee.

#### Right to Appeal to the Local Planning Appeal Tribunal

If a person or public body would otherwise have an ability to appeal the decision of the Council of the Corporation of the City of London to the Local Planning Appeal Tribunal but the person or public body does not make oral submissions at a public meeting or make written submissions to the City of London before the proposed official plan amendment is adopted, the person or public body is not entitled to appeal the decision.

If a person or public body does not make oral submissions at a public meeting or make written submissions to the City of London before the proposed official plan amendment is adopted, the person or public body may not be added as a party to the hearing of an appeal before the Local Planning Appeal Tribunal unless, in the opinion of the Tribunal, there are reasonable grounds to add the person or public body as a party.

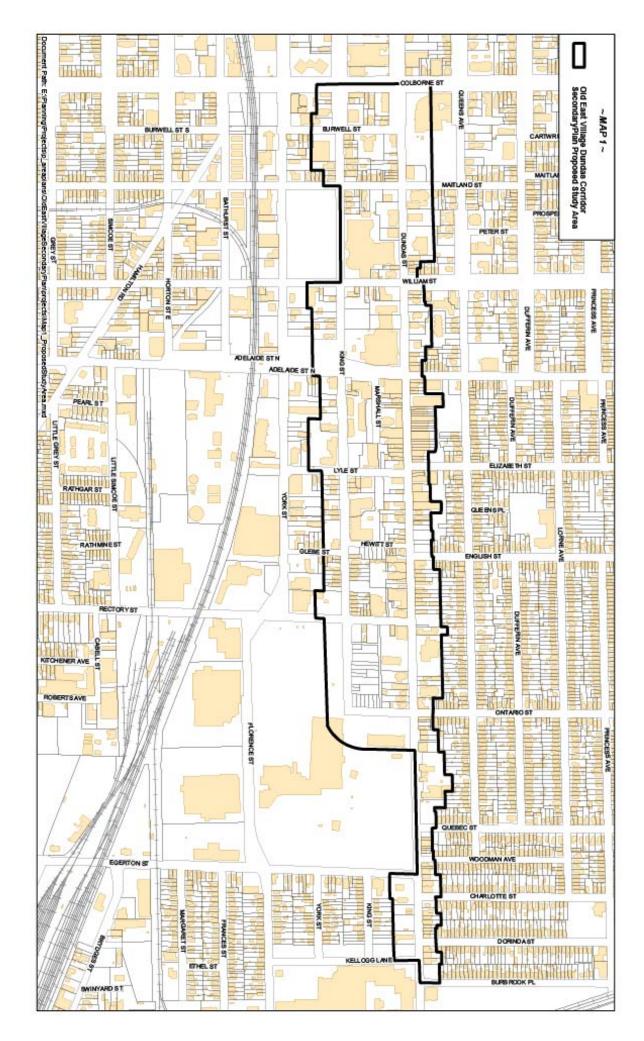
For more information go to http://elto.gov.on.ca/tribunals/lpat/about-lpat/.

#### **Notice of Collection of Personal Information**

Personal information collected and recorded at the Public Participation Meeting, or through written submissions on this subject, is collected under the authority of the *Municipal Act*, 2001, as amended, and the *Planning Act*, 1990 R.S.O. 1990, c.P.13 and will be used by Members of Council and City of London staff in their consideration of this matter. The written submissions, including names and contact information and the associated reports arising from the public participation process, will be made available to the public, including publishing on the City's website. Video recordings of the Public Participation Meeting may also be posted to the City of London's website. Questions about this collection should be referred to Cathy Saunders, City Clerk, 519-661-CITY(2489) ext. 4937.

Accessibility – Alternative accessible formats or communication supports are available upon request. Please contact <u>accessibility@london.ca</u> or 519-661-CITY(2489) extension 2425 for more information.

### **Secondary Plan Area Boundary**



The Old East Village Dundas Street Corridor Secondary Plan area boundary.

2018 Accessibility Advisory Committee Work Plan

2018 Accessibility Advisory Committee Work Plan									
					Proposed				
Project/Initiative	Background	Lead/Responsible	Proposed Timeline	Proposed Expenses	Budget	Relation to London Strategic Plan	Status		
						The strategic plan repeatedly references the			
Transportation Advisory Committee		As elected by				Transportation Master plan, one of the primary			
(TAC) representative	Designated ACCAC rep on TAC	ACCAC	Ongoing	NIL	NIL	documents used to direct the actions of TAC			
Trails Advisory Group (TAG)		As elected by							
Representative	Designated ACCAC rep on TAG	ACCAC	Ongoing	NIL	NIL	Building a sustainable City 2.A (pg 11)			
Representative	Designated New Yell on The	recre	Oligonia	IVIL	1412	Building a sustainable city 2.11 (pg 11)			
Prepare formal recommendations to									
council based on the feedback									
gathered during the Accessibility		Education and							
themed open-house(s)/community	ACCAC completed 5 community open houses throughout 2017	Awareness Sub-				Leading in Public Service 1A; 4A;			
consultation(s)	workplan.	committee	winter/spring 2018	NIL	NIL	Strengthening Communities 2B; 3A; 5C; 5H			
						Strengthening Communities 3A			
						Note: development of Accessibility plan in			
	Host a Strategic Planning Session with all ACCAC members to					conjunction with ACCAC is mandated under AODA			
Long Term Planning	develop Short term (2019 Work Plan)	Chair/Vice-Chair	Fall 2018	Food, Space	200	legislation			
	This is mandated under AODA legislation								
Site Plan Reviews	(See Site Plan Process best practice Initiative)	Chair/Vice-Chair	Ongoing	NIL	NIL	This is mandated under AODA legislation			
	ACCAC has identified several areas where the FADS document								
	could be expanded or strengthened. Ideally the municipality								
Continue to advocate for use and	<u> </u>	Policy and Bylaw				Strengthening our Community 4C; 5H			
expansion of FADS document	limited to: community gardens, playgrounds, trails, parks, etc.	Subcommittee	Ongoing	NIL	NIL	Building a Sustainable City 2A, 4D			
	Site Plan review is mandated responsibility of ACCAC since the								
	ODA (2001)								
	Changes to AODA, Ontario Building Code and FADS have ensured								
	most accessibility requirements are now met.								
	Legislation still has some gaps or variances (e.g. applicable to								
Review/revised best	different parties) Best practices/accessibility guidelines and considerations may								
practices/accessibility guidelines and	include a review checklist or information document								
considerations for Site plan review	available/distributed with building or renovation permit requests		Dependent on staff						
process (developed by ACCAC in 2016)	City staff are using the checklist and are set to return to ACCAC	Built Environment	timelines - estimated						
based on staff feedback	for discussion and follow-up.	Sub-Committee	Spring/Summer 2018	NII	NIL	Leading in Public Service 5A			
based on stail recuback	Tot discussion and follow up.	Variable sub-	Spring/Summer 2016	1416	IVIL	Leading III I dolle Service SA			
	Historically ACCAC has received, often through City staff or	committees or							
Consult/Advise members of the	accessibility@london.ca, requests to advise builders, architects,	ACCAC Chair/Vice							
public/external parties upon requests	businesses, and citizens (amongst many other groups) on aspects								
or referral from city staff	of accessibility	appropriate	Ongoing	NIL	Nil	Strengthening our Community 1A; 5B; 5C; 5H			
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Participate in the development and every support of the 2018-2021 Accessibility Subcommittee, final draft to be brought			L	1			
eview of the 2018-2021 Accessibility draft to be brought			,	1			
	Participate in the development and		· · · · · · · · · · · · · · · · · · ·				
Imandated responsibility of ACCAC under the AODA Ito full committee   Per staff timeline   NII   Nil   Accessibility Action Plan 2013-2017	review of the 2018-2021 Accessibility		draft to be brought	1			
The state of the s	Plan	mandated responsibility of ACCAC under the AODA	to full committee	Per staff timeline	NIL	Nil	Accessibility Action Plan 2013-2017

						<del>_</del>	
Develop and maintain AODA policies,							
procedures, practices, particularly for		Policy					
the new Integrated Standard.	Included in the current 2013-2017 Accessibility Plan	Subcommittee	Ongoing	NIL	Nil	Accessibility Action Plan 2013-2017	
Review City Budget with an							
accessibility lens.	Included in the current 2013-2017 Accessibility Plan	Chair/Vice-Chair	During budget season	NIL	Nil	Accessibility Action Plan 2013-2017	
Annually nominate a candidate for the							
Mayor's New Year's Honor List under							
the Persons with Disabilities category.	Included in the current 2013-2017 Accessibility Plan	Chair/Vice-Chair	Fall 2018	NIL	Nil	Accessibility Action Plan 2013-2017	
Continue to develop and distribute		L					
pamphlets to inform the public about		Education and					
issues related to persons with		Awareness					
disabilities.	Included in the current 2013-2017 Accessibility Plan	Subcommittee	Ongoing	printing	\$1,200	Accessibility Action Plan 2013-2017	
Review resource historic documents	ACCAC completed review of 2 existing documents in 2017	Education and					
produced by ACCAC, currently posted	(Outdoor events, financial resources) and felt review of	Awareness				Leading in Public Service 1B; 1C	
on london.ca	remaining documents was prudent	Subcommittee	Fall 2018	NIL	NIL	Strengthening our Community 3A	
	This used to be done monthly but was only shared amongst						
	ACCAC. To promote Accessibility and awareness it was felt a						
Produce an 'Awareness Calendar'	broadening of this approach would benefit the community.						
highlighting awareness days, weeks,	ACCAC endeavors to create the calendars and engage city staff	Education and					
months related to Accessibility and	on including it/merging it with other cultural/awareness	Awareness					
disability	calendars currently used/posted by the city	Subcommittee	Spring/Summer 2018	NIL	NIL		
Advise council on manner to better							
acknowledge and reflect important							
awareness dates, including	Similar to the Awareness calendar, acknowledging key dates of	Education and					
International Day for Persons with a	importance will elevate the awareness of Accessibility and our	Awareness					
Disability (Dec 3)	community.	Subcommittee	Fall 2018	NIL	NIL		
	Under the previous council a survey was sent out regarding						
	Advisory Committee interest in remote access to committee						
	meetings. No further announcement was made after feedback						
	was provided. ACCAC historically experiences Quorum issues, in						
Investigate alternative participation at	part due to members missing meetings for the very reason they	Education and		potential			
meetings and sub-committee meetings	were appointed (e.g. their disability makes attendance	Awareness Sub-		software/connection			
to increase participation	impossible, unable to coordinate Paratransit, etc.)	committee	Spring/Summer 2018	fees	\$500		
·			1 0,				-
					not to exceed		
					\$6000 (ACCAC's		
					historically		
					approved		
				Total	Annual budget)		
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#### 2018 Accessibility Advisory Committee Work Plan - Final

	2018 Accessibility Advisory Committee Work Plan - Final								
					Dranassa				
Project/Initiative	Background	Lead/Responsible	Proposed Timeline	Proposed Expenses	Proposed Budget	Relation to London Strategic Plan	Status		
Froject/ilitiative	Background	Lead/ Responsible	Proposed Timeline	Proposed Expenses	Buuget	The strategic plan repeatedly references the	Status		
Transportation Advisory Committee		As elected by				Transportation Master plan, one of the primary			
(TAC) representative		ACCAC	Ongoing	NIL	NIL	documents used to direct the actions of TAC	Currently have an active TAC member		
(TAC) representative	Designated Acchercy on TAC	АССАС	Oligonia	IVIL	INIL	documents used to direct the actions of the	Currently have all active the member		
Trails Advisory Group (TAG)		As elected by							
Representative	Designated ACCAC rep on TAG	ACCAC	Ongoing	NIL	NIL	Building a sustainable City 2.A (pg 11)	Currently have 2 members actively involved with TAG		
Prepare formal recommendations to									
council based on the feedback									
gathered during the Accessibility		Education and					Completed the Open Houses in 2017. Made 3 presentations		
themed open-house(s)/community	ACCAC completed 5 community open houses throughout 2017	Awareness Sub-				Leading in Public Service 1A; 4A;	to CPSC and City Council in 2018. Need to refine		
consultation(s)	workplan.	committee	winter/spring 2018	NIL	NIL	Strengthening Communities 2B; 3A; 5C; 5H	recommendations for Council in 2019.		
						Strengthening Communities 3A			
						Note: development of Accessibility plan in	Completed 2018 report and 2019 work plan at Feb.		
	Host a Strategic Planning Session with all ACCAC members to					conjunction with ACCAC is mandated under AODA	committee meeting. Will host a formal stategic planning		
Long Term Planning	develop Short term (2019 Work Plan)	Chair/Vice-Chair	Fall 2018	Food, Space	200	legislation	session after new committee formed in June 2019.		
							Met with staff re: site plan checklist in 2018. City has begun		
	This is mandated under AODA legislation						to use the checklist and will report back to ACCAC in Fall		
Site Plan Reviews	(See Site Plan Process best practice Initiative)	Chair/Vice-Chair	Ongoing	NIL	NIL	This is mandated under AODA legislation	2019.		
	ACCAC has identified several areas where the FADS document						Spoke to staff and council in 2018 regarding the importance		
	could be expanded or strengthened. Ideally the municipality						of the FADS document and its ongoing use and the need for		
Continue to advocate for use and	would expand FADS to include these areas, including but not	Policy and Bylaw				Strengthening our Community 4C; 5H	an update. Will continue to advocate for the use and		
expansion of FADS document		Subcommittee	Ongoing	NIL	NIL	Building a Sustainable City 2A, 4D	updating of FADS in 2019.		
expansion of 17123 document	innica to: community gardens, playgrounds, trails, parks, etc.	Subcommittee	Ongoing	IVIE	INIE	Building a sustainable city 27, 45	apading of 17155 in 2015.		
	Site Plan review is mandated responsibility of ACCAC since the								
	ODA (2001)								
	Changes to AODA, Ontario Building Code and FADS have ensured								
	most accessibility requirements are now met.								
	Legislation still has some gaps or variances (e.g. applicable to								
	different parties)								
Review/revised best	Best practices/accessibility guidelines and considerations may								
practices/accessibility guidelines and	include a review checklist or information document								
considerations for Site plan review	available/distributed with building or renovation permit requests		Dependent on staff						
process (developed by ACCAC in 2016)	, ,	Built Environment	timelines - estimated						
based on staff feedback	'	Sub-Committee	Spring/Summer 2018	NIL	NIL	Leading in Public Service 5A	Staff to return to ACCAC in Fall 2019 for an update.		
		Variable sub-							
	Historically ACCAC has received, often through City staff or	committees or							
Consult/Advise members of the	1	ACCAC Chair/Vice							
public/external parties upon requests		Chair; as		l	l		Have a rep on LTC Accessibility advisory committee for the		
or referral from city staff	of accessibility	appropriate	Ongoing	NIL	Nil	Strengthening our Community 1A; 5B; 5C; 5H	first time in 2019.		

	ACCAC has historically partaken in outreach varying from hosting full day conferences, to Lunch 'N' Learns, to exhibiting at						
Undertake Community Outreach to raise Awareness of ACCAC and its role within the city; Promote resources developed by ACCAC to Londoners	community events (e.g. Car-free Sundays) Opportunities will focus primarily on exhibiting at events, and may include King's College Social Work Week, Dundas Street Festival, etc.	Education and Awareness Sub- committee	Ongoing	registration costs, ACCAC materials	>\$100 per session; not to exceed \$1000 annually	Leading in Public Service 1A; Strengthening Communities 2B; 3A;	ACCAC very visible in the community last year due to making public the findings of our Open Houses. Have started discussions with TVCC to roll out an "Accessible Trick or Treating" sign/campaign for Oct. 2019
Access2 expansion	Several years ago the City of London became the first municipality in Canada to accept the Access2 Card (Easter Seals program) at all municipal venues. During that expansion London also went from 3 to 48 venues accepting the card. Many new venues/programs now exist and could be approached. During 2017 ACCAC began this process by developing a list of potential sites/venues.	Education and Awareness Sub- committee	Ongoing throughout 2018	NIL	NIL	Strengthening our Community 2B, 2C, 3A	List has been compiled for possible Access2 expansion. Continue with this objective in 2019.
Review Deaf/Blind child at play sign policies	ACCAC members have noted many of these signs have been placed in the same location for decades. This has raised questions about the program	Policy Subcommittee	winter-spring 2018	NIL	NIL	Strengthening our Community 5B	Staff presented to ACCAC in 2018. Policy committee to make formal recommendations in 2019.
Investigate/discuss benefits/impact of making ACCAC brochures/materials in American Sign Language and other accessible formats	During revision of ACCAC materials in 2016, some members questioned whether we were reaching all Londoners who may benefit from the information in our materials and encouraged we explore alternate languages. In 2017 it was determined alternate language was not recommended, however the need to reproduce content in ASL	Education and awareness subcommittee	Summer/Fall 2018	translation costs	2000	Strengthening our Community 2A	Progress not made on this objective in 2018. Education and Awareness sub-committee to address this objective in 2019.
City wide meeting accessibility protocols and procedure	A 2016 ACCAC meeting did not have an access team for a member require it. Was informed there was no policy or procedure for proceeding/cancellations in such circumstances. Initial meetings were held with city staff and some recommendations were already made in 2017, however more formal protocols should be developed	Policy Subcommittee	Fall 2018	NIL	NIL	Strengthening our Community 2C	The City began using an accessibility statement to start all committee meetings in 2018. Signage also placed in council chambers. Explore further opportunities in 2019.
Investigate and make recommendation to City on accessibility in 'non-traditional' parks (e.g. community gardens, dog parks, urban agriculture); this may or may not overlap with FADS expansion also included in this plan		Built Environment Sub-Committee	Spring - Fall 2018	NIL	NIL	Strengthening our Community 4C; 5H Building a Sustainable City 2A, 4D	Very positive relationship with staff in developing accessible Community Gardens and parks and playgrounds. Impressive progress made in 2018. Continue to work toward more improvements in 2019.
Engage in discussions around Paratransit and what role, if any, the city could/should undertake in improving the service, noting it is an LTC service, not that of the city directly	Paratransit system is significantly overburdened and very cumbersome for users (requiring prebooking 3 days prior, often taking numerous calls to get through, booking times sometimes hours earlier than desired). Many requests go unfilled	Transportation Working Group	Spring-Fall 2018	potential meeting/consultation sessions, food, space	1200	Strengthening our Community 5H	Accessible transportation was the number one priority as a result of our Open Houses. We now have a member on LTC accessibility advisory committee as a liaison between committees. Have also met with Age-Friendly and plan to work with them and other community groups to advocate for improvements to Paratransit in 2019.
Participate in the development and review of the 2018-2021 Accessibility Plan	mandated responsibility of ACCAC under the AODA	Policy Subcommittee, final draft to be brought to full committee	Per staff timeline	NIL	Nil	Accessibility Action Plan 2013-2017	Have worked with London's Accessibility specialist throughout 2018 and will continue in 2019.

		1		1			
Develop and maintain AODA nations							
Develop and maintain AODA policies, procedures, practices, particularly for		Policy					
The state of the s	Included in the current 2013-2017 Accessibility Plan	Subcommittee	Ongoing	NIL	Nil	Accessibility Action Plan 2012 2017	Worked with city staff in 2018 and will continue in 2019.
Review City Budget with an	included in the current 2015-2017 Accessibility Flair	Subcommittee	Origoning	INIL	INII	Accessibility Action Plan 2013-2017	Worked with tity stair in 2018 and will continue in 2019.
, 3	Included in the current 2013-2017 Accessibility Plan	Chair/Vice-Chair	During budget season	NIII	Nil	Accessibility Action Plan 2013-2017	Worked with city staff in 2018 and will continue in 2019.
Annually nominate a candidate for the	included in the current 2013-2017 Accessionity Flan	Chair/ vice-Chair	During budget season	INIL	IVII	Accessibility Action Flan 2013-2017	Worked with city stair in 2018 and will continue in 2019.
Mayor's New Year's Honor List under							Name changed to Accessibility category in 2018. Discuss
·	Included in the current 2013-2017 Accessibility Plan	Chair/Vice-Chair	Fall 2018	NIL	Nil	Accessibility Action Plan 2013-2017	potential recipients at September 2019 meeting.
Continue to develop and distribute	included in the current 2010 2017 Accessionity Fight	chairy vice chair	1 dii 2010	1412	1411	Accessionicy Accion Figure 2013 2017	potential recipients at september 2013 meeting.
pamphlets to inform the public about		Education and					
issues related to persons with		Awareness					Continue in 2019 with Education and Awareness sub-
T	Included in the current 2013-2017 Accessibility Plan	Subcommittee	Ongoing	printing	\$1,200	Accessibility Action Plan 2013-2017	committee taking the lead.
	ACCAC completed review of 2 existing documents in 2017	Education and	0.1.80.11.8	p	ψ±)200	riccessiume, riccion i iun 2010 2017	Sommittee taking the readi
produced by ACCAC, currently posted	(Outdoor events, financial resources) and felt review of	Awareness				Leading in Public Service 1B; 1C	Completed these reviews as well as worked with staff in
on london.ca	remaining documents was prudent	Subcommittee	Fall 2018	NIL	NIL	Strengthening our Community 3A	developing accessible elections.
						3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3	
	This used to be done monthly but was only shared amongst						
	ACCAC. To promote Accessibility and awareness it was felt a						
	broadening of this approach would benefit the community.						
highlighting awareness days, weeks,	ACCAC endeavors to create the calendars and engage city staff	Education and					
months related to Accessibility and	on including it/merging it with other cultural/awareness	Awareness					Carry forward to 2019 to ensure an accurate and current
disability	calendars currently used/posted by the city	Subcommittee	Spring/Summer 2018	NIL	NIL		calendar.
Advise council on manner to better	, , , ,						
acknowledge and reflect important							
awareness dates, including	Similar to the Awareness calendar, acknowledging key dates of	Education and					
International Day for Persons with a	importance will elevate the awareness of Accessibility and our	Awareness					Working with City's accessibility specialist to complete this in
Disability (Dec 3)	community.	Subcommittee	Fall 2018	NIL	NIL		2019.
	Under the previous council a survey was sent out regarding						
	Advisory Committee interest in remote access to committee						
	meetings. No further announcement was made after feedback						
	was provided. ACCAC historically experiences Quorum issues, in						Our committee currently provides captioning services at all
Investigate alternative participation at	part due to members missing meetings for the very reason they	Education and		potential			meetings and sub-committee meetings with assistance from
meetings and sub-committee meetings	were appointed (e.g. their disability makes attendance	Awareness Sub-		software/connection			Clerk's office. Our committee also allows for remote call-ins
to increase participation	impossible, unable to coordinate Paratransit, etc.)	committee	Spring/Summer 2018	fees	\$500		for sub-committee meetings as needed.
					not to exceed		
					\$6000 (ACCAC's		
					historically		
					approved		
				Total	Annual budget)		



P.O. Box 5035 300 Dufferin Avenue London, ON N6A 4L9

January 30, 2019

Chair and Members Accessibility Advisory Committee

I hereby certify that the Municipal Council, at its meeting held on January 29, 2019 resolved:

That the following BE APPOINTED as Voting Members to the Accessibility Advisory Committee for the term ending May 31, 2019:

Guy Ashford-Smith (Person with a Disability) Ayo Abiola (Member at Large) Derek Smith (Member at Large) Jeanette Wilson (Member at Large) (4.1/4/CSC)

C. Saunders City Clerk

/hw

cc: G. Ashford-Smith

A. Abiola

D. Smith

J. Wilson

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