

# Community and Protective Services Committee

## Report

2nd Meeting of the Community and Protective Services Committee  
January 22, 2019

PRESENT: Councillors M. Cassidy, M. Salih, S. Lewis, S. Hillier, E. Pelozza, Mayor E. Holder  
ALSO PRESENT: Councillors J. Helmer, J. Morgan and P. van Meerbergen; J. Bunn, Sgt. S. Harding, O. Katolyk, G. Kotsifas, L. Livingstone, D. O'Brien, A. Macpherson, J.P. McGonigle, D. Purdy, M. Schulthess, S. Spring, J. Westbrook

The meeting was called to order at 4:04 PM.

### 1. Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

### 2. Consent

Moved by: S. Lewis  
Seconded by: E. Pelozza

That Items 2.1, 2.2, 2.3 and 2.4 BE APPROVED.

Yeas: (6): M. Cassidy, M. Salih, S. Lewis, S. Hillier, E. Pelozza, and E. Holder

**Motion Passed (6 to 0)**

#### 2.1 1st and 2nd Reports of the London Housing Advisory Committee

Moved by: S. Lewis  
Seconded by: E. Pelozza

That the 1st and 2nd Reports of the London Housing Advisory Committee, from the meetings held on December 12, 2018 and January 9, 2019, respectively, BE RECEIVED.

**Motion Passed**

#### 2.2 1st Report of the Animal Welfare Advisory Committee

Moved by: S. Lewis  
Seconded by: E. Pelozza

That the 1st Report of the Animal Welfare Advisory Committee, from its meeting held on January 3, 2019, BE RECEIVED.

**Motion Passed**

#### 2.3 RFP18-31 Consultant Services for Foxfield Park Development

Moved by: S. Lewis  
Seconded by: E. Pelozza

That, on the recommendation of the Managing Director, Parks and Recreation, the following actions be taken with respect to the award of consulting services for the Foxfield Park Development:

- a) the proposal submitted by Stantec Consulting Ltd., for the provision of Consulting Services for the Foxfield Park Development, in accordance with RFP18-31, at a total estimated cost of \$178,234.56 (HST extra), BE ACCEPTED;
- b) the financing for this project BE APPROVED in accordance with the “Sources of Financing Report”, as appended to the staff report dated January 22, 2019;
- c) the Civic Administration BE AUTHORIZED to undertake all the administrative acts that are necessary in connection with this purchase;
- d) the approvals given, herein, BE CONDITIONAL upon The Corporation entering into a formal contract for this purchase; and,
- e) the Mayor and the City Clerk BE AUTHORIZED to execute any contract, statement of work, or other documents, if required, to give effect to these recommendations. (2019-R04)

**Motion Passed**

2.4 Funding Changes 2018 -2019 Multi-Sector Service Accountability Agreement between The Corporation of The City of London (Dearness Home) and The Southwest Local Health Integration Network (LHIN)

Moved by: S. Lewis  
 Seconded by: E. Pelosa

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, the following actions be taken with respect to funding changes to the 2018-2019 Multi-Sector Service Accountability Agreement between The Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN):

- a) the proposed by-law, as appended to the staff report dated January 22, 2019, BE INTRODUCED at the Municipal Council meeting on January 29, 2019, to:
  - i) approve the South West Local Health Integration Network (LHIN) funding letter, dated January 7, 2019, with respect to the 2018-2019 Multi-Sector Accountability Agreement (M-SAA) between The Corporation of the City of London and the LHIN for the provision of funding with respect to the Adult Day Program for the period of February 1, 2019 to March 31, 2019; and,
  - ii) authorize the Managing Director, Housing, Social Services and Dearness Home to execute the above-noted letter;
- b) the Managing Director, Housing, Social Services and Dearness Home BE REQUESTED to explore future opportunities with the Ministry of Health and Long Term Care (MOLTCH) and LHIN to further address the growing Adult Day Program needs in the community. (2019-S02)

**Motion Passed**

**3. Scheduled Items**

3.1 Extension of Hours for Sound from Outdoor Stage During 2019 Juno Week

Moved by: M. Salih  
 Seconded by: S. Lewis

That, on the recommendation of the Managing Director, Parks & Recreation, the following actions be taken with respect to the extension of hours for sound from an outdoor stage during the 2019 Juno week:

a) the revised attached proposed by-law, as appended to the staff report dated January 22, 2019, BE INTRODUCED at the Municipal Council meeting to be held on January 29, 2019, to extend the hours from 11:00 PM to 2:00 AM on March 14, 15, 16 and 17, 2019 for sound for the 2019 Juno week as per Section 4.31 of the City of London Special Events Policies and Procedures Manual; and,

b) the Civic administration BE DIRECTED to report back at a future meeting of the Community and Protective Services Committee with an amendment to part 4 of the sound by-law with respect to time of amplification of noise for patios for March 14, 15, 16 and 17, 2019;

it being pointed out that at the public participation meeting associated with this matter there were no oral submissions regarding this matter. (2019-P01)

Yeas: (6): M. Cassidy, M. Salih, S. Lewis, S. Hillier, E. Pelozza, and E. Holder

**Motion Passed (6 to 0)**

Voting Record:

Moved by: M. Salih

Seconded by: E. Pelozza

Motion to open the public participation meeting.

Yeas: (6): M. Cassidy, M. Salih, S. Lewis, S. Hillier, E. Pelozza, and E. Holder

**Motion Passed (6 to 0)**

Moved by: M. Salih

Seconded by: E. Holder

Motion to close the public participation meeting.

Yeas: (6): M. Cassidy, M. Salih, S. Lewis, S. Hillier, E. Pelozza, and E. Holder

**Motion Passed (6 to 0)**

#### **4. Items for Direction**

##### **4.1 Towing Services Review**

Moved by: E. Holder

Seconded by: M. Cassidy

That the communication, as appended to the agenda, from Councillor S. Lewis, with respect to a request for a draft by-law related to the towing industry, BE REFERRED to the Civic Administration for a review and consultation with the industry as well as with law enforcement agencies, including the London Police Service and Ontario Provincial Police, along with a report back to the Community and Protective Services Committee as to whether or not a by-law is required; it being noted that the delegation requests from T. Whitworth and F. Ibrahim, as included on the Added Agenda, will be referred to the above-noted consultation. (2019-P09)

Yeas: (6): M. Cassidy, M. Salih, S. Lewis, S. Hillier, E. Pelozza, and E. Holder

**Motion Passed (6 to 0)**

**5. Deferred Matters/Additional Business**

5.1 Deferred Matters List

Moved by: M. Salih

Seconded by: S. Lewis

That the Deferred Matters List for the Community and Protective Services Committee, as at January 14, 2019, BE RECEIVED.

Yeas: (6): M. Cassidy, M. Salih, S. Lewis, S. Hillier, E. Pelozza, and E. Holder

**Motion Passed (6 to 0)**

**6. Adjournment**

The meeting adjourned at 4:41 PM.

# London Housing Advisory Committee

## Report

1st Meeting of the London Housing Advisory Committee  
December 12, 2018  
Committee Room #4

Attendance                   PRESENT:: B. Odegaard (Vice Chair), A. Galloway, M. Inthavong, K. Kaill, J. Malkin, J. Peaire, D. Peckham, N. Reeves, J. Stickling: and P. Shack (Secretary)

ALSO PRESENT: J. Binder, J. Browne, S. Giustizia, G. Matthews, A. Scott and B. Turcotte

REGRETS: J. Coley Phillips and D. Nemeth

The meeting was called to order at 12:20 PM.

### 1. Call to Order

#### 1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

### 2. Scheduled Items

#### 2.1 Rental Market Survey Update

That it BE NOTED that the attached presentation from A. Scott, Canada Mortgage and Housing Corporation, with respect to Rental Market Survey Update, was received; it being noted that the London Housing Advisory Committee held a general discussion, with respect to this matter.

### 3. Consent

#### 3.1 9th and 10th Reports of the London Housing Advisory Committee

That it BE NOTED that the 9th and 10th Reports of the London Housing Advisory Committee, from its meetings held on October 10, 2018 and November 5, 2018, respectively, were received.

#### 3.2 Municipal Council resolution adopted at its meeting held on November 20, 2018, with respect to the recruitment and appointment of Advisory Committee members for the up coming term

That it BE NOTED that the Municipal Council resolution from its meeting held on November 20, 2018, with respect to the recruitment and appointment of Advisory Committee members for the up coming term, was received.

#### 3.3 ReThink Zoning Draft Terms of Reference

That discussion of the ReThink Zoning Draft Terms of Reference BE DEFERRED to the next London Housing Advisory Committee meeting.

### 4. Sub-Committees and Working Groups

None.

**5. Items for Discussion**

5.1 Western Off-Campus Survey - G. Matthews

That it BE NOTED that the attached presentation from G. Matthews with respect to the Western Off-Campus Survey, was received.

**6. Deferred Matters/Additional Business**

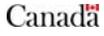
None

**7. Adjournment**

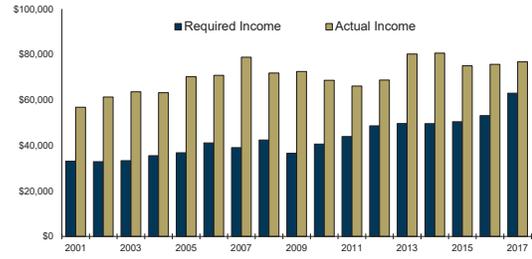
The meeting adjourned at 2:05 PM.



## London Housing Advisory Committee Meeting December 12, 2018



### Required income to purchase average home increasing faster than actual household income.



Source: CMHC, Statistics Canada  
Required income is mortgage carrying costs divided by 0.32 to reflect the usual 32 per cent gross debt service ratio. Mortgage carrying costs are calculated based on a 10 per cent down payment, the posted fixed five-year mortgage rate and the longest available amortization for a mortgage.

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### Mortgage payment on average priced home rising

Mortgage payment\* based on MLS® average price, London and Surrounding Area



Source: CREA, CMHC calculations  
Assumptions: Average home price with 5% down payment amortised over 25 year at five year conventional mortgage rate

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### Historically low vacancy rate resulting in rising rents

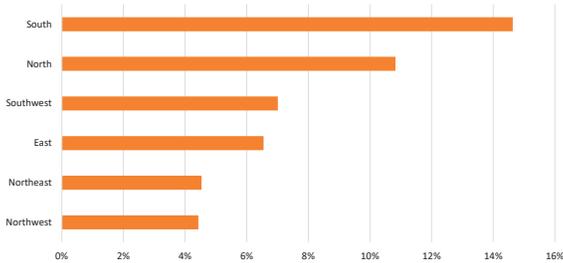


Source: CMHC  
\*Same sample rent increases

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### Penalty to move resulting in lower turnover

% Difference between rent for vacant and occupied units, two-bedrooms by area



Source: CMHC

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### Unemployment rate trending down, yet low participation rate signals more slack

Unemployment rate (%), seasonally adjusted, London CMA

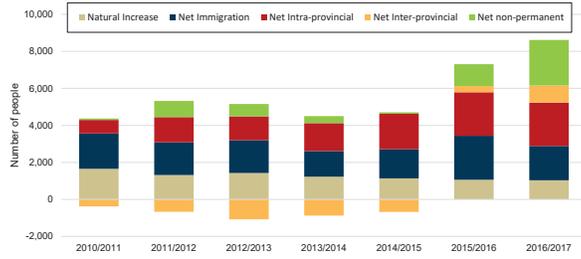


Source: Statistics Canada  
Last data point: September 2018

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## Strong migration pushing up population growth

Contribution to population growth by component, London CMA

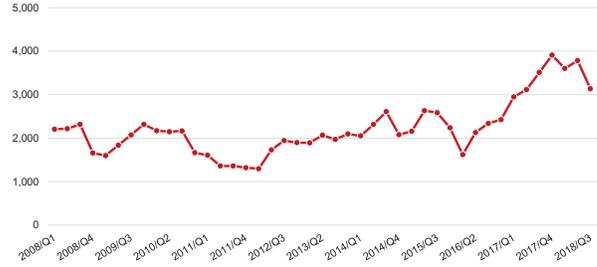


Source: Statistics Canada  
Note: 2016/17 are preliminary estimates

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## Number of units under construction lower in 2018, but remain elevated

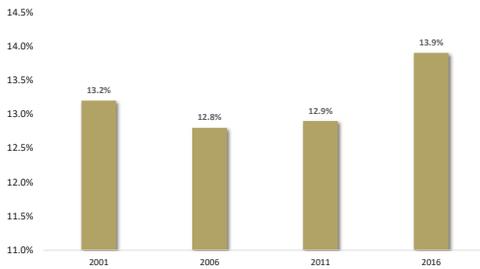
Number of Units Under Construction, London CMA



Source: CMHC  
Last data point: 2018 Q3

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## Share of households in core housing need



Source: CMHC, Statistics Canada (Census)  
London CMA

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## Core housing need is derived in two stages

- Whether the household was living in a dwelling considered unsuitable, inadequate or unaffordable.
  - Suitability identified whether the dwelling had enough bedrooms according its occupants needs.
  - Housing adequacy was assessed based on the dwelling condition being reported in need of major repairs.
  - A shelter-cost-to-income ratio of less than 30% was required to deem the housing affordable.
- Whether the household could be expected to have affordable access to suitable and adequate alternative housing by comparing the household's total income to an income threshold based on local housing costs. Only those households who could not afford alternative housing would be considered in core housing need.

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## Who is in core housing need?

- 80% had household incomes less than \$30,000
- 76% are renters
- 64% were renting in non-subsidized housing
- 56% lived alone
- 25% were seniors (65+)
- 23% were lone-parent families

Source: CMHC, Statistics Canada (Census 2016)  
London CMA

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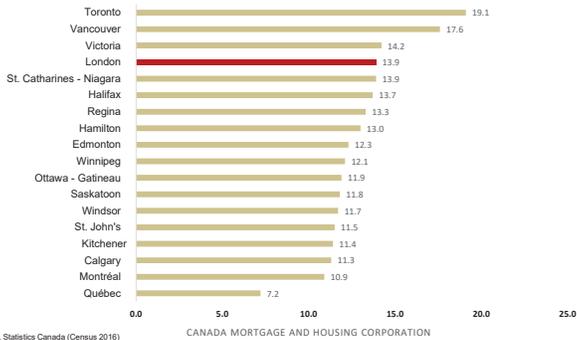
## Why are households in core housing need?

- 92% were below affordability measure
  - 40% paid more than 50% of income on housing
- 13% were below adequacy measure
- 9% were below suitability measure

Source: CMHC, Statistics Canada (Census 2016)

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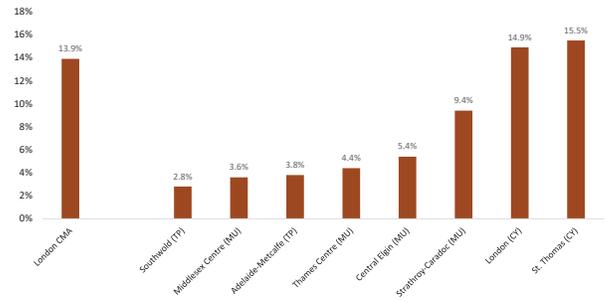
### Percentage share of households in core housing need by large and mid-sized cities



Source: CMHC, Statistics Canada (Census 2016)

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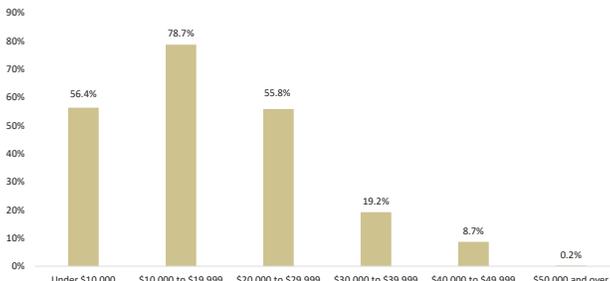
### Share of households in core housing need



Source: CMHC, Statistics Canada (Census 2016)

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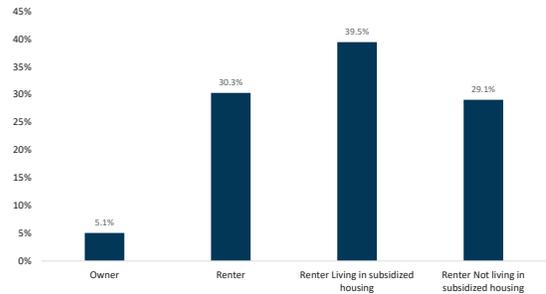
### Core housing need by household income group



Source: CMHC, Statistics Canada (Census 2016)

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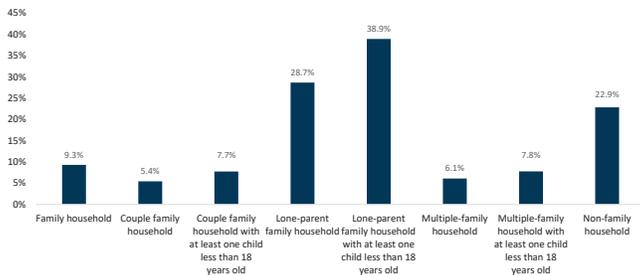
### Share of households in core housing need by tenure



Source: CMHC, Statistics Canada (Census 2016)

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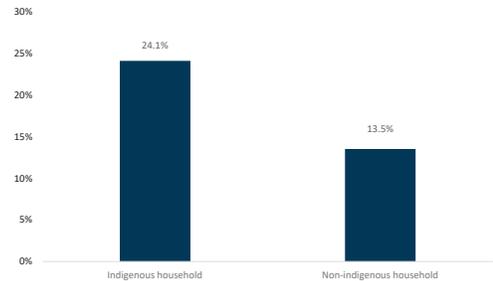
### Share of households in core housing need by household type



Source: CMHC, Statistics Canada (Census 2016)

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### Share of households in core housing need by aboriginal status



Source: CMHC, Statistics Canada (Census 2016)

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## Summary

- Economic and population growth increasing demand for housing, whether it be rental or ownership tenure.
- Affordability deteriorating for a greater portion of households.
- Low vacancy and turnover rates, as fewer renters transitioning into homeownership.
- Rents increasing above rate of inflation.

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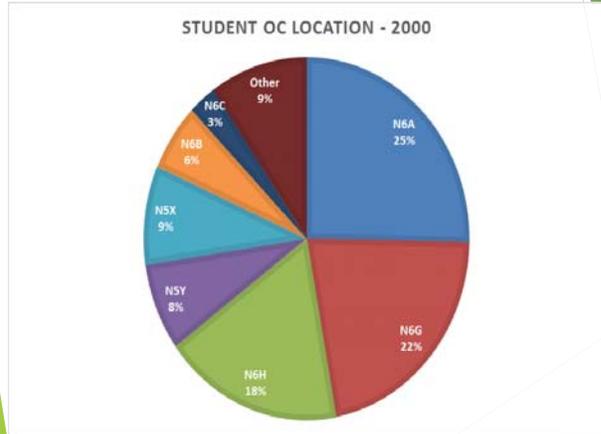
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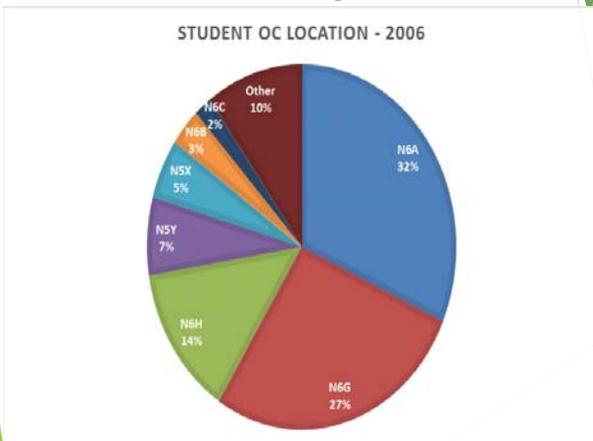


# Western Off-Campus Survey

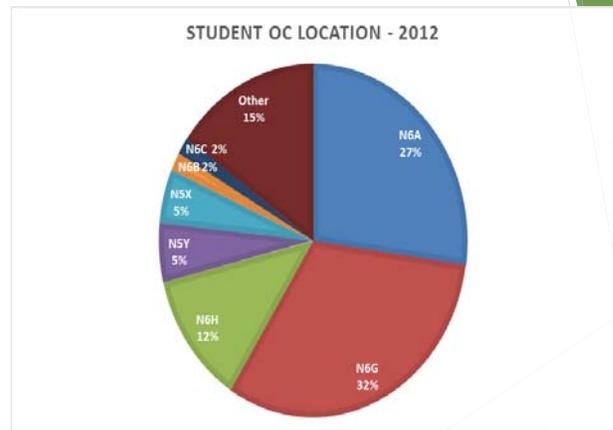
## Western OC Survey 2000



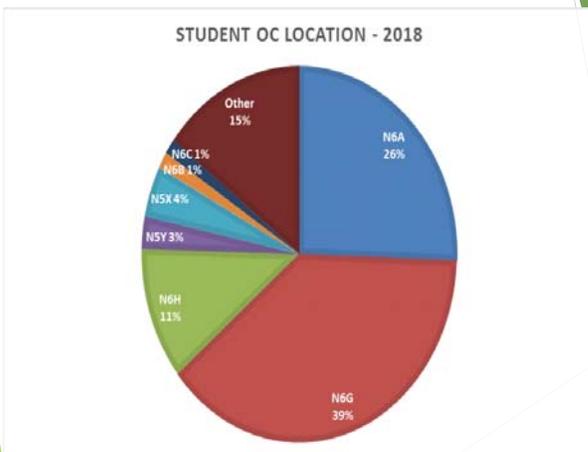
## Western OC Survey 2006



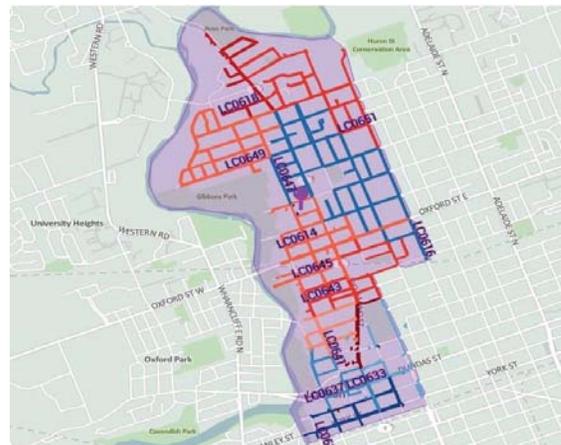
## Western OC Survey 2012



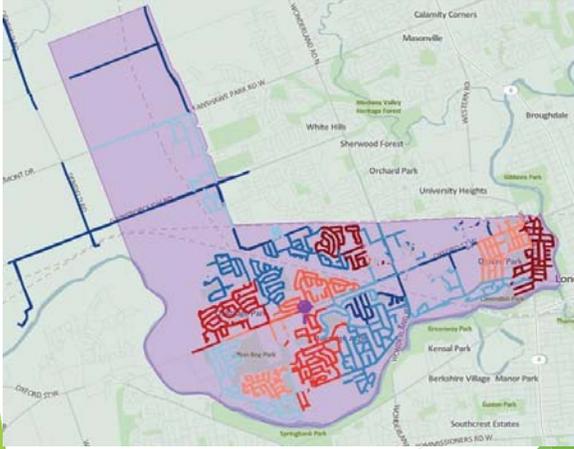
## Western OC Survey 2018



## Western OC Survey - N6A



## Western OC Survey - N6H



## Western OC Survey - N6G



## Western OC Survey

- Significant changes between 2000 and 2018
- NGG has gone up 17%
- N6A has fluctuated but basically the same
- N6H down 6%

## Western OC Survey

- ▶ Factors in renting
  - ▶ Location, Location, Location
  - ▶ Price
  - ▶ Number of Bedrooms

## Western OC Survey

- ▶ Areas which had a lot of student tenants 25-30 years ago but are now off the mindset
- ▶ Kipps Lane
- ▶ White Hills

## Western OC Survey

- ▶ Grad students now live where undergrad live

## Western OC Survey

- ▶ Issues for OC Students
  - ▶ Maintenance
  - ▶ Distance to facilities
  - ▶ Connection to other students

## Western OC Survey

- ▶ I pay ...
  - ▶ 10% pay nothing (at home)
  - ▶ 7% less than \$400
  - ▶ 56% between \$401 and \$600
  - ▶ 16% between \$601 and \$800
  - ▶ 11% pay more than \$801

# London Housing Advisory Committee

## Report

2nd Meeting of the London Housing Advisory Committee  
January 9, 2019  
Committee Room #4

Attendance                   PRESENT: J. Coley Phillips, A. Galloway, J. Malkin, D. Nemeth,  
B. Odegaard, D. Peckham, J. Stickling; and P. Shack  
(Secretary)

ALSO PRESENT: J. Binder, D. Calderwood-Smith, S. Giustizia,  
G. Matthews, and B. Turcotte

REGRETS: M. Inthavong, J. Peaire, and N. Reeves

The meeting was called to order at 12:25 PM.

### 1. Call to Order

#### 1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

### 2. Organizational Matters

#### 2.1 Election of Chair and Vice Chair for term ending June 1, 2019

That consideration of the London Housing Advisory Committee election of chair and vice chair for term ending June 1, 2019 BE DEFERRED until next meeting.

### 3. Scheduled Items

None.

### 4. Consent

#### 4.1 1st Report of the London Housing Advisory Committee

That it BE NOTED that the 1st Report of the London Housing Advisory Committee, from its meeting held on December 12, 2018, was received.

### 5. Sub-Committees and Working Groups

None.

### 6. Items for Discussion

#### 6.1 ReThink Zoning Draft Terms of Reference

That it BE NOTED that the London Housing Advisory Committee held a general discussion with respect to the ReThink Zoning Draft Terms of Reference.

### 7. Deferred Matters/Additional Business

#### 7.1 (ADDED) Provincial Consultation on "Increasing Housing Supply in Ontario"

That it BE NOTED the London Housing Advisory Committee held a general discussion with respect to the Provincial Consultation on "Increasing Housing Supply in Ontario";

it being noted that members of the committee are encouraged to complete the on-line survey at [www.ontario.ca/housingsupply](http://www.ontario.ca/housingsupply) before January 25, 2019, with respect to the Provincial Consultation on "Increasing Housing Supply in Ontario".

**8. Adjournment**

The meeting adjourned at 1:05 PM.

# **Animal Welfare Advisory Committee**

## **Report**

1st Meeting of the Animal Welfare Advisory Committee  
January 3, 2019  
Committee Room #4

Attendance                   PRESENT: W. Brown (Chair), K. Ashe, A. Cheng, H. de Hoog,  
A. Evans, A. Hayes, P. Lystar, M. Toplack; and P. Shack  
(Secretary)

REGRETS: M. Morris and D. Simpson

ALSO PRESENT: R. Oke

The meeting was called to order at 5:00 PM.

### **1. Call to Order**

#### 1.1 Disclosures of Pecuniary Interest

None.

#### 1.2 (ADDED) Election of Chair and Vice Chair for term ending June 1, 2019

Recommendation: That the existing appointments of the Chair and Vice Chair for the Animal Welfare Advisory Committee BE EXTENDED to June 1, 2019, to coincide with the end of the current term.

### **2. Scheduled Items**

None.

### **3. Consent**

#### 3.1 11th Report of the Animal Welfare Advisory Committee

That it BE NOTED that the 11th Report of the Animal Welfare Advisory Committee, from its meeting held on November 1, 2018, was received.

#### 3.2 Municipal Council Resolution from its meeting held October 16, 2018 with respect to the 9th Report of the Animal Welfare Advisory Committee.

That it BE NOTED that the Municipal Council Resolution adopted at its meeting held on October 16, 2018 with respect to the 9th Report of the Animal Welfare Advisory Committee was received.

#### 3.3 Municipal Council Resolution with respect to the recruitment and appointment of Advisory Committee members for the upcoming term - Extension

That it BE NOTED that the Municipal Council Resolution from its meeting held on November 20, 2018, with respect to the recruitment and appointment of Advisory Committee members for the upcoming term, was received.

### 3.4 Zoning Draft Terms of Reference

That it BE NOTED that the Animal Welfare Advisory Committee(AWAC) reviewed the ReThink Zoning Draft Terms of Reference and provided the following comment:

-AWAC should have the opportunity to review and comment on goals and objectives before Phase 2.

## 4. Sub-Committees and Working Groups

That it BE NOTED that a verbal update from W. Brown, with respect to the sub-committee activities, was received.

## 5. Items for Discussion

### 5.1 Mobile Live Animal Programs

That it BE NOTED that the Animal Welfare Advisory Committee held a general discussion with respect to Mobile Live Animal Programs.

### 5.2 Nuisance Feeding of Wildlife Update

That it BE NOTED that a verbal update from W. Brown, with respect to an update on Nuisance Feeding of Wildlife, was received.

### 5.3 Permanent Tethering/Chaining of Dogs

That the Permanent Tethering/Chaining of Dogs, BE REFERRED to Animal Welfare Advisory Committee's sub-committee for further discussion.

### 5.4 2018 Work Plan

That it BE NOTED, that the Animal Welfare Advisory Committee reviewed the 2018 Work Plan;

it being noted that it was decided to refer to sub-committee.

### 5.5 Thank you letter

That the communication dated December 19, 2018, from K. Smith, expressing her gratitude to W. Brown and Animal Welfare Advisory Committee, with respect to Reptilia, was received.

## 6. Deferred Matters/Additional Business

### 6.1 (ADDED) Resignation - M. Gelinas

That it BE NOTED that a communication dated November 28, 2018, from M. Gelinas with respect to her resignation from the Animal Welfare Advisory Committee, was received.

## 7. Adjournment

The meeting adjourned at 7:20 PM.

<b>TO:</b>	<b>CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE MEETING ON JANUARY 22, 2019</b>
<b>FROM:</b>	<b>SCOTT STAFFORD MANAGING DIRECTOR, PARKS &amp; RECREATION</b>
<b>SUBJECT:</b>	<b>RFP18-31 CONSULTANT SERVICES FOR FOXFIELD PARK DEVELOPMENT</b>

<b>RECOMMENDATION</b>
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That on the recommendation of the Managing Director, Parks & Recreation, the following actions **BE TAKEN** with respect to the award of consulting services for the Foxfield Park Development:

- (a) the proposal submitted by Stantec Consulting Ltd. for the provision of Consulting Services for the Foxfield Park Development in accordance with RFP18-31, at a total estimated cost of \$178,234.56 (HST extra), **BE ACCEPTED**;
- (b) the financing for this project **BE APPROVED** in accordance with the "Sources of Financing Report" attached hereto as Appendix "A" to this report;
- (c) the Civic Administration **BE AUTHORIZED** to undertake all the administrative acts that are necessary in connection with this purchase;
- (d) the approvals given herein **BE CONDITIONAL** upon the Corporation entering into a formal contract for this purchase; and,
- (e) the Mayor and City Clerk **BE AUTHORIZED** to execute any contract, statement of work or other documents, if required, to give effect to these recommendations.

<b>PREVIOUS REPORTS PERTINENT TO THIS MATTER</b>
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None.

<b>BACKGROUND</b>
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**Purpose**

The City of London sought proposal submissions from professional consulting firms to design, prepare detailed drawings, tender and provide contract administration for the construction of a new sports field complex, including a full size turf soccer field, a spray pad and a field house, to be located at 2384 Buroak Drive, in Foxfield Park. This report recommends the award of the consulting contract to the successful proponent, Stantec Consulting Ltd.

**Context**

The Foxfield District Park currently consists of a parking lot, a basketball court, three tennis courts, two pickleball courts, play equipment and a pathway system with a focal point entrance to the park. There is an established neighbourhood to the south and east side of the site. A future park block is proposed, located to the west of the site adjacent to 2476 Buroak Drive which will provide a new street frontage and pathway access to the park and linkage to neighbourhoods to the west.

The Foxfield District Park development project will develop the park west half of the current site to provide a full size artificial turf soccer field and a spray pad for the community. The project is also looking to accommodate washroom facilities with the addition of a small field house and to allow for some parking lot upgrades, enhanced circulation pathways to connect the new amenities with existing, and lighting upgrades to the area.



APPENDIX 'A'

#19002

Chair and Members  
Community and Protective Services Committee

January 22, 2019  
(Appoint Consulting Services)

RE: RFP18-31 Consultant Services for Foxfield Park Development  
(Subledger P3931801)  
Capital Project PD218116 - New Sportspark  
Capital Project PD218117 - New Sportspark  
Stantec Consulting Ltd. - \$178,234.56 (excluding H.S.T.)

**FINANCE & CORPORATE SERVICES REPORT ON THE SOURCES OF FINANCING:**

Finance & Corporate Services confirms that the cost of this project can be accommodated within the financing available for it in the Capital Works Budget and that, subject to the adoption of the recommendations of the Managing Director, Parks & Recreation, the detailed source of financing for this project is:

	Approved Budget	Revised Budget	Committed to Date	This Submission	Balance for Future Work
<b>ESTIMATED EXPENDITURES:</b>					
<b>PD218116 - New Sportspark</b>					
Engineering	\$249,112	\$362,342	\$260,582	\$100,000	\$1,760
Construction	350,888	237,658			237,658
	600,000	600,000	260,582	100,000	239,418
<b>PD218117 - New Sportspark</b>					
Engineering	\$0	\$81,372		\$81,372	\$0
Construction	800,000	718,628			718,628
	800,000	800,000	0	81,372	718,628
<b>NET ESTIMATED EXPENDITURES</b>	<b>\$1,400,000</b>	<b>\$1,400,000</b>	<b>\$260,582</b>	<b>\$181,372</b> 1)	<b>\$958,046</b>
<b>SOURCES OF FINANCING:</b>					
<b>PD218116 - New Sportspark</b>					
Debenture Quota	\$258,000	\$258,000	\$112,050	\$46,200	\$99,750
Drawdown from City Services - Parks & Recreation R.F. (Development Charges) 2)	342,000	342,000	148,532	53,800	139,668
	600,000	600,000	260,582	100,000	239,418
<b>PD218117 - New Sportspark</b>					
Debenture Quota 4)	\$361,900	\$361,900		\$36,811	\$325,089
Drawdown from City Services - Parks & Recreation R.F. (Development Charges) 2)	438,100	438,100		44,561	393,539
	800,000	800,000	0	81,372	718,628
<b>TOTAL FINANCING</b>	<b>\$1,400,000</b>	<b>\$1,400,000</b>	<b>\$260,582</b>	<b>\$181,372</b>	<b>\$958,046</b>

1) **Financial Note:**

	PD218116	PD218117	TOTAL
Contract Price	\$98,270	\$79,965	\$178,235
Add: HST @13%	12,775	10,395	23,170
Total Contract Price Including Taxes	111,045	90,360	201,405
Less: HST Rebate	11,045	8,988	20,033
Net Contract Price	100,000	81,372	181,372

- 2) Development Charges have been utilized in accordance with the underlying legislation and the Development Charges Background Studies completed in 2014.
- 3) There are no anticipated additional operating costs associated with the award of this Consultant Services contract, however future operating cost will be brought forward through the assessment growth process once the amenities have been constructed.

**Note to City Clerk**

- 4) An authorizing by-law should be drafted to secure debenture financing for project PD218117 - New Sportspark for the net amount to be debentured of \$361,900.

lp

  
Jason Davies  
Manager of Financial Planning & Policy

<b>TO:</b>	<b>CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE MEETING ON JANUARY 22, 2019</b>
<b>FROM:</b>	<b>SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES AND DEARNESS HOME</b>
<b>SUBJECT:</b>	<b>FUNDING CHANGES 2018-2019 MULTI-SECTOR SERVICE ACCOUNTABILITY AGREEMENT BETWEEN THE CORPORATION OF THE CITY OF LONDON (DEARNESS HOME) AND THE SOUTH WEST LOCAL HEALTH INTEGRATION NETWORK (LHIN)</b>

<b>RECOMMENDATION</b>
-----------------------

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home:

(1) the proposed by-law attached as Appendix "A" **BE INTRODUCED** at the Municipal Council meeting on January 29, 2019 to:

- a) **APPROVE** the South West Local Health Integration Network (LHIN) funding letter dated January 7th, 2019 with respect to the 2018-2019 Multi-Sector Accountability Agreement (M-SAA) between The Corporation of the City of London and the LHIN, for the provision of funding with respect to the Adult Day Program, attached as Schedule 1 for the period February 1, 2019 to March 31, 2019; and
- b) **AUTHORIZE** the Managing Director, Housing, Social Services and Dearness Home to execute the letter approved in (a) above;

(2) the Managing Director, Housing, Social Services and Dearness Home **BE REQUESTED** to explore future opportunities with the Ministry of Health and Long Term Care (MOLTCH) and LHIN to further address the growing Adult Day Program needs in the community.

<b>PREVIOUS REPORTS PERTINENT TO THIS MATTER</b>
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- 2018-2019 Multi-Sector Service Accountability Agreement between the Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN) (CPSC, March 20, 2018)
- 2014-2017 Multi- Service Accountability Agreement between the Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN) (CPSC, April 7, 2014)

<b>BACKGROUND</b>
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The funding letter received from the LHIN on January 7th, 2019 attached as Schedule 1, sets out the terms under which the LHIN will provide funding to the City for the delivery of the Adult Day Program services at Dearness Home. In summary, the funding letter proposes a service level increase of two spaces per day for a total of 10 spaces per week that will see the program move from 30 spaces daily to 32. Given the LHIN's desire to maximize the Home and Community Care Community Investment funding before fiscal year end, they have requested civic administration fill the additional daily spaces starting February 1st, 2019.

Once approved and executed the existing 2018-2019 M-SAA funding will be amended by the LHIN's January 7th, 2019 funding letter. The funding letter also requested that The City of London return the Board-approved (Council) and signed copy of the letter by February 1, 2019.

**Adult Day Program Description**

The City of London operates an Adult Day Program (ADP) 10:45am to 4:15pm Monday to Friday in a purpose built space located at the Dearness Home. It is a discretionary program that provides

social, recreational, personal care and therapeutic activities to support older adults in a group setting during the day while also helping support family caregivers to have a break from their regular day to day care routines. Dearness Home ADP is designed to support and engage people who may have difficulty accessing other programs in the community due to physical frailty, disability or chronic illness.

In addition to personal care and a nutritious three course meal and snacks, recreational and leisure activities/therapies, exercise/ education programs, musical entertainment as well as theme days are covered within the current funding model. Affordable door to door transit, hair care, foot care, and bathing services can be provided for an additional fee. In addition to the 4.6 FTE's required to operate the program, Dearness Home ADP has a strong and dedicated volunteer base that utilizes approximately 1890 volunteer hours per year to provide additional program supports. Additionally, the program has a rich history of partnership with Fanshawe College and Westervelt PSW programs whose students complete co-operative community placements at the Dearness Home ADP site.

There are two other providers of ADP services in London (McCormick Care and Salvation Army) that offer specialized dementia supports and programming. Currently, Dearness Home is the only provider of frail/ elderly ADP services in the London area. The program offers 30 spaces a week for a total of approximately 7500 hours of support to people assessed by the LHIN as frail/ elderly.

Potential clients are referred to the LHIN from medical and community partners. The LHIN assesses and approves clients for ADP services then refers them to Dearness Home or another appropriate ADP service provider. Each client pays a \$10 standardized fee (set by the LHIN) to Dearness Home per day to attend the program. The LHIN provides additional annual base funding with the intention of covering 100% of remaining costs. Due to the significant demand for frail/ elderly ADP supports in the London area, Dearness Home ADP has maintained a waitlist of more than 150 people for many years.

### **Demographic Considerations**

The Ontario Ministry of Finance's 2018 Ontario Population Projections Update predicts the number of seniors aged 65 and over is projected to almost double from about 2.4 million, or 16.7 per cent of population in 2017, to almost 4.6 million, or 24.8 per cent, by 2041. Notably in 2015, for the first time, seniors accounted for a larger share of population than children aged 0–14. Also, according to the report older age groups will experience the fastest growth among seniors. For example the number of people aged 75 and over is projected to rise from 1.0 million in 2017 to 2.7 million by 2041 and the 90+ group will more than triple in size, from 120,000 to 400,000.

### **Committee and Council Report Summary**

It is a requirement of the Local Health System Integration Act, 2006 that a Local Health Integration Network (LHIN) have a service accountability agreement (SAA) with each Health Service Provider that it funds. The SAA for the community service sector is called the Multi-Sector Service Accountability Agreement (M-SAA).

On November 11, 2013 Civic Administration brought forward a recommendation to Community and Protective Services Committee that the 2014-2017 Community Accountability Planning Submission (CAPS) for Dearness Home Adult Day Program be approved for submission to the South West Local Health Integration Network (the LHIN); it being noted that it is a requirement of the LHIN that the Planning Submission be approved by the Board of Directors (City Council). In order to meet LHIN timelines around submission of the CAPS report, Civic Administration submitted a CAPS report encompassing new service levels and a draft budget showing a deficit position of \$91,685 with the provision that negotiations were currently underway between the City and the LHIN to determine a financial model that met expectations of both the City and the LHIN.

On submission of the council approved CAPS report, the LHIN rejected the report for failing to demonstrate movement towards a balanced budget. Civic Administration worked to develop a model that would satisfy the new service delivery requirements within the new funding model. Through this process it became apparent that the Dearness Adult Day Program could not deliver within the new service and financial model and still be considered a 100% funded program.

Given this realization and in order to negotiate an acceptable model with the LHIN, Civic Administration eliminated suggested staffing changes recommended to meet new service guidelines and at the same time reduced existing costs through a reduction in the allocation of costs from long term care. In addition, it was necessary to include a municipal contribution to balance the budget.

In March 2014 the City of London signed the MSAA with the LHIN which introduced ADP service

delivery requirements within a new funding model to align with new requirements of the Patients First Act. During the 2014-17 timeframe covered by the original MSAA, Civic Administration worked diligently to meet the new standards. Two subsequent amending M-SAA agreements were executed by Council in April 2017 and April 2018 with the latter ending March 31, 2019.

## **Service Review**

In order to develop a plan of action past the 2018/19 year, Civic Administration initiated a Dearness Home ADP Service Review in October 2018 and a working group consisting of management representatives from Dearness Home, Financial Business Supports, Corporate Services /Human Resources, and Housing and Social Services was established. The working group evaluated options including but not limited to opportunities for partnerships, cost containment, and service level changes. Additionally, current clients, people on the Dearness Home ADP waitlist and their caregivers were engaged and provided feedback through an in person and telephone survey. The stakeholder feedback was then used to inform SWOT and STEEPLE analysis conducted in the later stages of the review.

In the course of conversations with the LHIN and during the early stages of the review, the LHIN conveyed their desire to maximize the Dearness Home ADP service level foot print by exploring the possibility of increasing the current service level standard by two spaces per day (Monday to Friday) and 15 spaces on Saturday or one weekday afternoon for a total of 25 spaces per week. In December 2018 civic administration received correspondence from the LHIN that they wished to proceed with the 10 weekday spaces, however the 15 spaces proposed for Saturday or one weekday afternoon was not possible at this time due to available transportation resources being exhausted by recent increases to other ADP services in the area.

In the later part of December 2018 the working group was satisfied with its data analysis and concluded the service review. Given the LHIN's desire to fill the two spaces quickly and the service review results favouring service delivery expansion in the future, this report is being brought prior to finalizing the Dearness Home ADP Service Review. The final Dearness Home ADP Service Review Report is expected to be complete in the near future.

## **Recommendation and Next Steps**

As Ontario's population ages, home and community care is becoming especially important. Ontarians want and deserve a health care system that helps them live independently at home – where they want to be. The City of London's mission is to be "At Your Service" and aims to accomplish key activities related to its strategic themes including those that support "Strengthening Our Community" and "Leading In Public Service". The City endeavors to provide exceptional health care and social support networks that ensure the health and well-being of all Londoners. Although a relatively small program in comparison to larger social and health services in the community, the City of London Adult Day Program operated at Dearness Home provides an essential and cost effective resource for those in our community in need.

As a municipal service provider, the City has access to provincial funding to support this service, it provides exceptional service as demonstrated by the three year Commission on Accreditation of Rehabilitation Facilities (CARF) in 2016, and enjoys an overall 91% service approval rating, as indicated in the 2018 Annual Client Satisfaction Survey. The ADP program also makes the most of mutually beneficial relationships with its Dearness Home Long Term Care and City of London divisional partners. Synergies that include but are not limited to maintaining a vibrant volunteer program and student co-op opportunities, sharing of physical space that can be utilized by the home and the public during non-programing hours, group purchasing savings, City of London departmental expertise, training, knowledge base and resource sharing which all contribute to improved ADP client, caregiver and Dearness Home resident experiences.

The proposed additional spaces are a measured response to help address the current Dearness Home waitlist and the growing community need as the ADP Service Review is finalized. Civic administration can confirm the addition of two spaces per day will be managed within the existing staff compliment and that the funding increase associated with the new service level will improve the overall financial position of the program. As a result, Civic Administration recommends the service level expansion proposed in Schedule 1 be approved.

Further, as the LHIN looks to strengthen ADP supports across the province to address the growing demand for ADP, it is presumed there may be future opportunities for the City of London to increase ADP services to the community. Therefore, Civic Administration also recommends actively engaging the MOHLTC and the LHIN in discussions about further ADP funding and service level opportunities.

<b>FINANCIAL IMPACT</b>
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The January 7th, 2019 funding letter increases the previous service delivery standards by two spaces per day for a total of 10 spaces per week. The increased funds will be used primarily to pay for lunches/snacks and some program cost increases. Additionally, with no increases to the staff compliment required at this time the remaining funds will be used to reduce the municipal contribution to zero. Going forward and through the next multi-year budget process, costs will be updated to reflect current and future costs including wage increases. Also, in preparation for the next multi-year budget, civic administration will continue exploring future service level opportunities with the MOHLTC and LHIN to address anticipated program expenditure increases.

<b>PREPARED BY:</b>	<b>RECOMMENDED BY:</b>
<b>JASON WESTBROOK MANAGER, BUSINESS PLANNING PROCESS</b>	<b>LESLIE HANCOCK DEARNESS HOME ADMINISTRATOR</b>
<b>CONCURRED BY:</b>	
<b>SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES AND DEARNESS HOME</b>	

- cc:** C. Gilmour, Manager of Community Life  
 A. Hagan, Manager III, Labour Relations  
 K. Murray, Senior Financial Business Administrator  
 J. Brown, Financial Business Administrator  
 L. Marshall, Solicitor II  
 J. Wills, Manager, Risk Management

## APPENDIX A

Bill No.  
2019

By-law No.

A By-law to approve the funding letter dated January 7<sup>th</sup>, 2019 with respect to the 2018-2019 Multi- Sector Service Accountability Agreement with the South West Local Health Integration Network, for funding for the Adult Day Program; and to authorize the Managing Director – Housing, Social Services and Dearness Home to execute the letter.

WHEREAS subsection 5(3) of the *Municipal Act, 2001* provides that a municipal power shall be exercised by by-law;

AND WHEREAS the Minister of Health and Long-Term Care may provide funding to a local health integration network under the *Local Health System Integration Act, 2006*;

AND WHEREAS a Local Health Integration network, established under the Local Health System Integration Act, 2006, may provide funding to a health service provider, defined to include a municipality maintaining a long-term care home, in respect of services that the service provider provides in or for the geographic area of the network;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The funding letter dated January 7<sup>th</sup>, 2019 with respect to the 2018-2019 Multi-Sector Accountability Agreement (M-SAA) between The Corporation of the City of London and the South West Local Health Integration Network, for the provision of funding with respect to the Adult Day Program, for the period February 1, 2019 to March 31, 2019, attached as Schedule "1" to this By-law, is approved.
2. The Managing Director – Housing, Social Services and Dearness Home is authorized to execute the letter approved in section 1 above.
3. This by-law shall come into force and effect on the day it is passed

PASSED in Open Council on

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First reading -  
Second reading -  
Third reading –

# South West LHIN | RLISS du Sud-Ouest

201 Queens Avenue, Suite 700,  
London, ON N6A 1J1

January 7, 2019

Tel : 519-473-2222  
     : 1-800-811-5146  
Fax : 519-472-4045

southwestlhin.on.ca

Sandra Datars Bere  
Managing Director Housing, Social Services and Dearness Home  
Dearness Home for Senior Citizens  
710 Southdale Road East  
London ON N6E 1R8

London (Head Office)  
London (Downtown)     Stratford  
Owen Sound             St. Thomas  
Seaforth                 Woodstock

IFIS#        268  
Program#    527

Dear Ms. Datars Bere:

**Re:    Home and Community Care Community Investments: Adult Day Programs**

The South West Local Health Integration Network (LHIN) is pleased to advise that \$4,962 in base funding in 2018/19 (\$29,770 fully annualized in 2019/20) will be provided to your organization to expand your Adult Day Program (ADP) in London by 10 spaces per week, 50 weeks per year, to support additional clients in a blended ADP and their caregivers. This initiative is funded through LHIN Home and Community Care Community Investments.

The funding allocation will form part of your budget and will amend the current Multi-Sector Service Accountability Agreement (M-SAA) as per clause 14.11 Amendment of Agreement and Appendix 1: South West LHIN Approved Allocation. Please review Appendix 1 which outlines the approved funding and sets out any additional conditions or qualifiers. To confirm agreement with the terms and conditions, please return one signed copy to Tracy Loewen, Administrative Assistant, at the South West LHIN at [swlhinreporting@lhins.on.ca](mailto:swlhinreporting@lhins.on.ca) by **February 1, 2019**.

We anticipate that the electronic cash flow of the funding will commence in the scheduled **March 1, 2019** payment.

We would like to take this opportunity to thank you and your staff for your efforts and hard work in helping to improve health care within the South West LHIN. If you have any questions about this initiative, please contact Rachael Griffin, Health System Planner, at [Rachael.Griffin@lhins.on.ca](mailto:Rachael.Griffin@lhins.on.ca).

Sincerely,

*Hilary Anderson*  
Hilary Anderson  
Vice President, Corporate Services and Human Resources

Encl.

cc: Matt Brown, Mayor, Dearness Home for Senior Citizens  
LHIN19\_009F



**Ontario**

Local Health Integration  
Network  
Réseau local d'intégration  
des services de santé

Andrew Chunilall, Acting Board Chair, South West LHIN  
Renato Discenza, Interim Chief Executive Officer, South West LHIN

**Appendix 1: South West LHIN Approved Allocation**

**Initiative/Project Title:** Home and Community Care Community Investments: Adult Day Programs

**Health Service Provider Name:** The Corporation of the City of London

**IFIS:** 268      **Program Number:** 527      **Community Support Services**

**Project Funding Source:** LHIN Home and Community Care Community Investments

<b>Funding</b>				
Fiscal Year	One-time	Base-Fiscal	Base Annual	Total Fiscal Year
2018/19		\$4,962	\$29,770	\$4,962
Note:				

**Description of Initiative/Project:**

- LHIN Home and Community Care Community Investments: Adult Day Programs

**Key Deliverables:**

- All new funded ADP spaces operational by February 1, 2019

**Performance Measurement:**

- All new funded ADP spaces operational by February 1, 2019
- See attached reporting template
- Quarterly SRI reporting schedule

OHRS Service Code	New FTE	Unit	New volumes	Additional Individuals Served	Total Funding
CSS IH - Day Services 72 5 82 20	0	Attendance days	Fiscal: 42 Annual: 500	Fiscal: 5 Annual: 10	Base Fiscal: \$4,962 Annual: \$29,770

**Reporting Requirements:**

- Attached reporting template to be submitted quarterly – first report due April 15, 2019.
- The HSP shall report pursuant to the terms of the SAA and outlined and Schedule C

**Conditions:**

- The Initiative/Project will not increase risk to multi-year expense limits and annual balanced budget requirements.
- The Health Service Provider (HSP) is required to maintain financial records for this allocation for year-end evaluations and settlement; unspent funds within the fiscal year may be subject to recovery.
- The HSP will ensure that any procurement of goods and services through the use of these funds will follow The Broader Public Sector Procurement Directive ("Directive"). If the HSP is not

mandated to adhere to the Directive, the HSP will have a procurement policy and apply consistent practices that are based on best practices to increase efficiency in procurement practices.

Please confirm receipt of this Notification of Funding Allocation by signing and returning a copy to Tracy Loewen by February 1, 2019. E-mail: [swlhinreporting@lhins.on.ca](mailto:swlhinreporting@lhins.on.ca)

Sandra Datars Bere		
Managing Director Housing, Social Services and Dearness Home	Signature	Date

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<b>TO:</b>	<b>CHAIR AND MEMBERS COMMUNITY PROTECTIVE SERVICES COMMITTEE MEETING ON JANUARY 22, 2019</b>
<b>FROM:</b>	<b>SCOTT STAFFORD MANAGING DIRECTOR OF PARKS AND RECREATION</b>
<b>SUBJECT:</b>	<b>EXTENSION OF HOURS FOR SOUND FROM OUTDOOR STAGE DURING 2019 JUNO WEEK</b>

<b>RECOMMENDATION</b>
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That, on the recommendation of the Managing Director of Parks and Recreation, the attached proposed by-law (Appendix 'A'), to extend the hours (from 11:00 p.m. to 1:00 a.m.) for sound for the 2019 JUNO Week as per Section 4.31 of the City of London Special Events Policies and Procedures Manual on March 14, 15, 16 and 17, 2019 **BE INTRODUCED** at the Municipal Council meeting to be held on January 29, 2019.

<b>BACKGROUND</b>
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In keeping with the strategic area of focus, Strengthening our Community, in Council's Strategic Plan; Londoners have access to amazing arts, culture and recreation experiences.

**Introduction**

Special Events permitted on municipally owned property under Section 4.31 of the City of London Special Events Policies and Procedures Manual require that sound cease at 11:00 p.m. In recognition of the significance of this event, the JUNO Host Committee has requested an exemption from the policy to allow for the stage located in the municipally owned Budweiser Gardens parking lot to program later in the evening and into the following morning, but no later than 1:00 a.m. for Thursday, Friday, Saturday & Sunday nights March 14, 15, 16 and 17, 2019.

It is important to note that the JUNO Host Committee have not sought any relief from the sound decibel provisions as outlined in Section 4.33.

The attached By-law Appendix A has been prepared for consideration by the public and the Community and Protective Services Committee (CPSC) on January 22, 2019, and the recommendation to introduce the by-law for Council's consideration (January 29, 2019) is subject to the CPSC's contemplation of the public comments received.

**The Event**

Presented annually by The Canadian Academy of Recording Arts and Sciences (CARAS), The JUNO Awards is Canada's premier awards show and the Canadian music industry's most prestigious recognition for excellence in recorded music. Founded as The Gold Leaf Awards in 1970, the JUNO Awards has grown from a one-night industry event held in Toronto, ON, to a national weeklong music celebration hosted in a different city each year. Since the first broadcast of The JUNO Awards in 1975, more than 155 million Canadians have tuned in to celebrate the country's musical achievements in 41 categories, representing multiple genres. The Awards help tell the story of our collective past, chronicling more than four decades of musical highlights and unforgettable JUNO moments.

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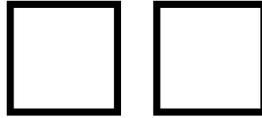
London, Ontario will host the 2019 JUNO Week and the 2019 JUNO Awards. The event presents a unique opportunity to showcase London’s vibrant downtown, venues, culture and music scene to the national music industry.

The 2019 Host committee is organizing an outdoor tented concert stage in Budweiser Gardens parking Lot which will be programmed March 14, 15, 16 and 17, 2019 with musical acts of regional and national levels each night. These events will lead up to and include the JUNOS Awards Show at Budweiser Gardens on Sunday March 17, 2019.

<b>FINANCIAL IMPACT</b>
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There is no financial impact on the Corporation of City of London associated with the implementation of this By-law. The JUNO Host Committee has indicated that the economic impact of 2019 JUNO Week, based on recent events is projected to be over \$12 million, \$3.4 million of which is direct tourism spending attributed to JUNO Week. The 2018 Vancouver JUNOS attracted 30,000 attendees.

<b>PREPARED BY:</b>	<b>REVIEWED BY:</b>
<b>KRISTA BRODERICK</b> MANAGER, SPECIAL EVENTS PARKS AND RECREATION	<b>JON-PAUL MCGONIGLE</b> DIVISION MANAGER, CULTURE, SPECIAL EVENTS AND SPORT SERVICES PARKS AND RECREATION
<b>RECOMMENDED BY:</b>	
<b>SCOTT STAFFORD</b> MANAGING DIRECTOR PARKS AND RECREATION	



**APPENDIX A**

Bill No.

By-law No. CPOL.-

A By-law to amend By-law No. CPOL.-142-394 being a by-law for a Council policy entitled Special Events Policies and Procedures Manual, to extend the hours for sound arising from the outdoor stage in Budweiser Gardens Parking Lot for the 2019 JUNO Week on March 14, 15, 16, 17, 2019

WHEREAS subsection 5(3) of the *Municipal Act, 2001*, provides that a municipal power shall be exercised by by-law;

AND WHEREAS the organizers for 2019 JUNO Week have applied to the City for approval of a Special Event under the 2019 Special Events Council Policies, with respect to use of City property;

AND WHEREAS the organizers for 2019 JUNO Week wish to locate outdoor stage on Budweiser Gardens Parking Lot;

AND WHEREAS it is anticipated that the organizers for 2019 JUNO Week will be entering into a Facility Rental Contract with the City for use of City property;

AND WHEREAS the organizers for 2019 JUNO Week have requested that the City authorize sound from the Special Event to be held on City property being an outdoor stage in Budweiser Gardens Parking Lot to extend to 1:00 a.m. instead of 11:00 p.m. as currently set out Section 4.31 of the Special Events Policies and Procedures Manual;

AND WHEREAS a public participation meeting has been held in which members of the public had an opportunity to express their views on this request;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Section 3 of By-law No. CPOL.-142-394 is amended by replacing the phrase "Appendix 'C(60)'" with the phrase "Schedule "A"".

2. Schedule "A" of By-law No. CPOL.-142-394, being the "Special Events Policies and Procedures Manual", is amended in section 4.31 (Sound Policy) by inserting the following subparagraph (d) after subparagraph (c) under "Exemption:"

(d) sound on March 14, 15, 16, 17, 2019 from the outdoor stage at Budweiser Gardens Parking Lot during 2019 JUNO Week will be limited to the hours of 9:00 a.m. to 1:00 a.m of the following day

3. All other requirements of the Sound Policy are to continue to apply to the Special Event.

4. This by-law shall come into force and effect on the day it is passed.

PASSED in Open Council

Mayor

Catharine Saunders  
City Clerk

First reading –  
Second reading –  
Third reading –



**APPENDIX A**

Bill No.

By-law No. CPOL.-

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AND WHEREAS the organizers for 2019 JUNO Week wish to locate outdoor stage on Budweiser Gardens Parking Lot;

AND WHEREAS it is anticipated that the organizers for 2019 JUNO Week will be entering into a Facility Rental Contract with the City for use of City property;

AND WHEREAS the organizers for 2019 JUNO Week have requested that the City authorize sound from the Special Event to be held on City property being an outdoor stage in Budweiser Gardens Parking Lot to extend to 2:00 a.m. instead of 11:00 p.m. as currently set out Section 4.31 of the Special Events Policies and Procedures Manual;

AND WHEREAS a public participation meeting has been held in which members of the public had an opportunity to express their views on this request;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Section 3 of By-law No. CPOL.-142-394 is amended by replacing the phrase "Appendix 'C(60)'" with the phrase "Schedule "A"".
2. Schedule "A" of By-law No. CPOL.-142-394, being the "Special Events Policies and Procedures Manual", is amended in section 4.31 (Sound Policy) by inserting the following subparagraph (d) after subparagraph (c) under "*Exemption.*"
  - (d) sound on March 14, 15, 16, 17, 2019 from the outdoor stage at Budweiser Gardens Parking Lot during 2019 JUNO Week will be limited to the hours of 9:00 a.m. to 2:00 a.m of the following day
3. All other requirements of the Sound Policy are to continue to apply to the Special Event.
4. This by-law shall come into force and effect on the day it is passed.

PASSED in Open Council

Mayor

Catharine Saunders  
City Clerk

First reading –  
Second reading –  
Third reading –

Dear Colleagues,

As some of you know, on December 8<sup>th</sup> I was in a car accident. Thankfully no one was injured, however tow trucks were required. As a result, I became aware through first-hand experience that London is experiencing an issue with so-called “chaser” towing services. In brief, these are tow truck operators who rush to the scene of accidents to arrive ahead of any towing calls made by police or fire services to city contracted service providers.

High pressure tactics are used to try to secure business before the city contracted services arrive on scene. The rates these operators charge is unregulated, leaving a Londoner who has just had the unfortunate, often traumatic experience of a car accident vulnerable to predatory business practices.

Conversations with both London Police Officers and staff with the city contracted Ross Towing Services has informed me that some of these operators have been aggressive toward them as well.

Other communities in Ontario, including Toronto and Waterloo have implemented by-laws to discourage this type of activity and I believe London needs to do so as well. I have included for your information an attachment with the research conducted by council staff on the by-laws enacted in these municipalities.

Therefore I am requesting the committee, and council’s, consideration of the following motion:

That staff be directed to review existing by-laws in other Ontario municipalities and prepare a draft by-law to address predatory towing practices in London including but not limited to;

- a) Minimum distances restrictions on tow trucker owners or drivers for the purpose of soliciting the hiring or use of the services of such a driver of his or her tow truck,
- b) Restrictions on tow truck drivers or owners prohibiting the hook, lift, or connection of a vehicle to a tow truck, or perform any related services, unless first requested so to do by one of the following: (1) A hirer; (2) Any peace officer, as defined in the Criminal Code of Canada; (3) Any member of a municipal fire department; (4) Any person authorized by law to direct the removal of the vehicle from municipal property; or (5) any person authorized by law to direct the removal of the vehicle from private property.

Respectfully,

Shawn Lewis  
Ward 2 Councillor

## Research for Councillor Lewis:

*Toronto and K&W by-laws around tow trucks, and preventing predatory practises from taking advantage of accident victims.*

This seems to have reared its head in Richmond Hill a few year's back:

<https://www.yorkregion.com/news-story/4168744-tow-truck-bylaw-approved-by-richmond-hill-committee/>

## Toronto

Covered by the Municipal Code Chapter 545- (67-119) Article VI

[https://www.toronto.ca/legdocs/municode/1184\\_545.pdf](https://www.toronto.ca/legdocs/municode/1184_545.pdf)

- Rules for both owners and drivers
- “535-71 No owner shall permit any person to use his or her tow truck to tow a vehicle unless that person holds a tow truck driver’s licence under this chapter”
- “545-76 Every driver and every owner carrying on the trade, business or occupation to which this article relates shall provide his or her name, residential address, business address, and their tow truck owner’s or driver’s license, if one has been issued under this chapter, to the Municipal Licensing and Standards Division or any police officer upon request.”
- They also have to do an annual return
- “545-85A “Every owner shall at all times have a valid and subsisting tow truck number plate issued by the Municipal Licensing and Standard Disvision for that tow truck prominently affixed to the rear portion on the outside of the tow truck in a clearly visible position.”
- B details the names
- Have to keep run-sheets.
- “545-94A Every owner shall display in his or her tow truck a notice clearly visible to persons in the passenger seat of the tow truck displaying the words “The tow truck driver may not recommend a body shop or other vehicle repair facility – Municipal Code Chapter 545. Failure to comply may result in a hearing to determine whether the tow truck operator’s licence should be suspended, revoked, or have conditions placed on it.”
- “545-103A Every driver shall tow a vehicle by the most direct route reasonably possible in the circumstances and in the most efficient manner, unless otherwise directed by the hirer.
- “545-104
- A. No driver shall tow any vehicle, or hook, lift, or connect the vehicle to a tow truck, or perform any related services, unless first requested so to do by one of the following:
- (1) A hirer; (2) Any peace officer, as defined in the Criminal Code of Canada; (3) Any member of a municipal fire department; (4) Any person authorized by law to direct the removal of the vehicle from municipal property; or (5) Subject to Subsection G, any person authorized by law to direct the removal of the vehicle from private property.

- B. Every owner or driver, upon being hired to tow a vehicle or to perform any services in respect of such vehicle, shall comply with all reasonable instructions from the hirer or other person requesting the owner's or driver's services, and, without limiting the generality of the foregoing, shall tow or convey the vehicle to the place designated by such person.
- C. No driver shall suggest or recommend to any hirer or other person requesting the driver's services that the vehicle be towed, driven or delivered to any particular salvage yard, body shop, storage yard, or any other public garage, building or place.
- D. No owner or driver shall solicit or permit any other person to solicit the hiring or use of the services of such driver or his or her tow truck, within 60 metres of the scene of an accident or any vehicle that appears to have been involved in an accident.
- E. For the purposes of Subsection D, "to solicit" includes to offer or make available in any way, or to communicate to any person the availability of, the services of a tow truck or the services of an owner or driver of a tow truck, and "solicit" has a corresponding meaning.
- F. Parking or stopping of tow trucks within 60 metres of scene of an accident.
- (1) Subject to Subsection F(2), no owner or driver shall stop a tow truck within 60 metres of the scene of an accident or a vehicle that appears to have been involved in an accident, for the purpose of receiving a request referred to in Subsection A.
- (2) Subsection F(1) shall not prohibit the stopping of any tow truck if, at the time of stopping, there are fewer tow trucks within the distance referred to in that subsection than the number of vehicles for which the services of a tow truck are required. (3) Subsection F(2) shall not prohibit the stopping of a tow truck summoned to the scene of an accident by one of the persons referred to in Subsection A.
- G. No driver shall commence to tow any vehicle from private property or hook, lift, or connect the vehicle to the tow truck, or perform any related services in relation to such vehicle without the consent of the owner of the vehicle, unless:
  - (1) Subject to Subsection H, a penalty notice has been issued and served in accordance with Chapter 610, Penalties, Administration of;
  - (2) A Toronto Police Services tow card has first been issued by the municipal law enforcement officer who issued the penalty notice, or by a police officer, police cadet or a municipal law enforcement officer employed by the Toronto Police Service; (3) All pre-conditions to the removal of vehicles contained in any applicable by-law of the City of Toronto enacted pursuant to subsections 77, 78, and 80 of the City of Toronto Act, 2006, as amended, have been complied with, including, but not limited to, any waiting periods prescribed by such by-laws; and (4) Signs are posted at the property from which the vehicle is to be removed in accordance with the applicable by-law of the City of Toronto enacted pursuant to subsections 77, 78, and 80 of the City of Toronto Act, 2006, as amended.
- H. Subsection G(1) does not apply to vehicles that do not bear a number plate issued under the Highway Traffic Act, as amended.

**DEFERRED MATTERS**

**COMMUNITY AND PROTECTIVE SERVICES COMMITTEE**

as of January 14, 2019

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
1.	<p><b><u>Request for Naming of Vimy Ridge Park</u></b>                      That the following actions be taken with respect to the request for naming of Vimy Ridge Park:</p> <p>a) the Civic Administration BE REQUESTED to complete appropriate stakeholder consultation and report back to the Community and Protective Services Committee (CPSC), as soon as possible, with respect to a location that would be adequate and a suitable Vimy Ridge commemorative location, including the necessary budget;</p> <p>b) the request to name a parcel of land located adjacent to the Charlie Fox Overpass at Hale Street and Trafalgar Street, "Vimy Ridge Park" BE REFERRED to a future meeting of the CPSC when the above-noted information is available related to this matter; and,</p> <p>c) the Civic Administration BE DIRECTED to make the necessary arrangements for the land located adjacent to the Charlie Fox Overpass at Hale Street and Trafalgar Street to be designated as the temporary "Vimy Ridge Park" until such time as the actions outlined in a) and b) have been completed and a permanent "Vimy Ridge Park" has been established.</p>	February 22, 2017		J.M. Fleming	Estimated report back – Q2, 2018
2.	<p><b><u>Business Licensing By-law Review – New and Revised Regulations</u></b>                      That the following actions be taken with respect to the Business Licensing By-law Review:</p> <p>b) the City Clerk BE DIRECTED to update the web page that appeared on the City's previous website, for inclusion on the current website, that sets out the process for members of the public to seek delegation status at a Standing Committee meeting, including information as to what to expect at the meeting;</p> <p>c) the Civic Administration BE DIRECTED report back with a public engagement protocol for consulting with individuals, outside of a formal public participation meeting</p>	December 12, 2017		G. Kotsifas M. Hayward C. Saunders O. Katolyk	Estimated report back, 2018

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	<p>process, who identify as vulnerable members of the population, be they sex trade workers, street level and at-risk individuals, individuals with lived experience with drugs, alcohol and gambling, adult entertainers or others that would protect and respect the individuals' privacy; and</p> <p>d) the Civic Administration BE DIRECTED to consult with workers (current and/or former) in the adult live entertainment and body rub parlour industry on changes to provisions in the Business Licensing By-law relating to these types of businesses that would enhance worker safety and minimize harm to workers, consistent with provincial and federal legislation.</p>				
3.	<p><b><u>Proposed Public Nuisance By-law Amendment to Address Odour</u></b></p> <p>That the matter of a proposed Public Nuisance By-law amendment to address odour BE REFERRED back to the Civic Administration for further review and consideration.</p> <p>The original clause reads as below:</p> <p>That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official the following actions be taken with respect to the staff report dated February 21, 2018, related to a proposed Public Nuisance By-law amendment to address odour:</p> <p>a) the above-noted staff report and draft Public Nuisance By-law amendment, to address nuisance odours related to Anaerobic Digestion Facilities, Composting Facilities and Rendering Plants, BE RECEIVED and BE REFERRED to a public participation meeting to be held by the Community and Protective Services Committee on April 4, 2018, for the purpose of seeking public input on the draft by-law;</p> <p>b) municipal enforcement activities BE ENHANCED through the hiring of one additional Municipal Law Enforcement Officer on a two-year, temporary basis with the budget not to exceed a maximum of \$90,000 per year</p>	February 21, 2018	TBD	G. Kotsifas O. Katolyk	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	<p>with the source of funding to be from the Sanitary Landfill Site Reserve Fund; it being noted that this amount and source of funding was previously approved by Council for enhanced Provincial compliance activities, however further dialogue has resulted in complementary compliance and enforcement activities that are maintained within each level of government's legal responsibilities to avoid duplication; and,</p> <p>c) the Managing Director, Development and Compliance Services and Chief Building Official BE DIRECTED to report back to the Community and Protective Services Committee after one year of administration and enforcement of the Public Nuisance By-law regulations pertaining to odour upon enactment;</p>				
4.	<p><b><u>2nd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee</u></b>  That the following actions be taken with respect to the 2nd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee (DIAAC), from its meeting held on January 18, 2018:</p> <p>a) the City Clerk BE REQUESTED to review and consider new, additional resources for the Advisory Committee, Board and Commission membership recruitment in order to augment the diversity of applications for vacant positions, specifically focusing on diverse, young women and report back to the Community and Protective Services Committee with respect to this matter; it being noted that the DIAAC received the attached presentation from K. Koltun, Government and External Relations Office, with respect to the Diverse Voices for Change Initiative and the related committee census information; and,</p>	February 21, 2018	TBD	C. Saunders	
5.	<p><b><u>Salvation Army Commissioning</u></b>  That the communication dated February 26, 2018, from B. Miller, with respect to a request to install a bronze plaque in Victoria Park to acknowledge and thank the Salvation Army for over 130 years of service in the City of London,</p>	March 20, 2018	TBD	S. Stafford	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	BE REFERRED to the Civic Administration for consideration and a report back to the Community and Protective Services Committee as to what options are currently in place to facilitate the recognition or a new type of recognition.				
6.	<p><b><u>4th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee</u></b></p> <p>c) the City Clerk BE REQUESTED to undertake a review of the potential provision of child minding for Advisory Committees and to report back to the appropriate standing committee</p>	April 4, 2018	2018	B. Coxhead C. Saunders	
7.	<p><b><u>Short Term Accomodations</u></b></p> <p>That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the following actions be taken with respect to Short Term Accommodations:</p> <p>b) the Civic Administration BE DIRECTED to report back to the Community and Protective Services Committee (CPSC) with respect to the potential administration of transient tax on short term rentals; and,</p> <p>c) the Civic Administration BE REQUESTED to report back to the CPSC with respect to an update on the status of short term rentals in London, in approximately one year;</p>	May 1, 2018	2018	G. Kotsifas O. Katolyk	
8.	<p><b><u>5th Report of the Animal Welfare Advisory Committee</u></b></p> <p>That the following actions be taken with respect to the 5th Report of the Animal Welfare Advisory Committee, from its meeting held on May 3, 2018:</p> <p>b) the <del>attached</del> proposed amendments to the Animal Control By-law PH-3, drafted by the AWAC, BE REFERRED to the Managing Director, Development and Compliance Services for review and a report back to the Community and Protective Services Committee;</p>	May 29, 2018	TBD	G. Kotsifas O. Katolyk	
9.	<p><b><u>Naloxone Kits at City-owned AED Machines</u></b></p> <p>That the following actions be taken with respect to incorporation of Naloxone Kits at Automated External Defibulator (AED) machine locations in the City of London:</p>	May 29, 2018	Fall 2018	M. Hayward S. Stafford A.L. Barbon	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	<p>b) the Civic Administration BE DIRECTED to report back by the Fall of 2018, with a proposed implementation plan and associated costs related to:</p> <p>i) installation of two naloxone kits at every Automated External Defibrillator (AED) location in City-owned and operated facilities;</p> <p>ii) training of staff with respect to the naloxone kits;</p> <p>iii) placement of appropriate signage at the locations;</p> <p>iv) outreach with community partners for the provision of the collection of data related to the usage of the kits; and,</p> <p>v) undertaking the necessary arrangements and the holding of public "town hall" meetings to inform and educate regarding the proposed initiative;</p> <p>it being noted that a communication from Councillor P. Squire was received, with respect to this matter.</p>			S. Datars Bere	
10.	<p><b><u>7th Report of the Accessibility Advisory Committee</u></b>  That the following actions be taken with respect to the 7th Report of the Accessibility Advisory Committee from its meeting held on July 26, 2018:</p> <p>a) the motion from the Policy Sub-Committee report, from the meeting held on July 10, 2018, with respect to Municipal Council being requested to fully endorse the Outdoor Event Guide, in its entirety, and require that all events held on city-owned land be required to implement all points BE REFERRED to the Civic Administration for review and a report back to the Community and Protective Services Committee in enough time for possible implementation prior to the next events season;</p>	August 14, 2018	TBD	J.P. McGonigle	
11.	<p><b><u>Mayor's Meeting With the Accessibility Advisory Committee – Update</u></b>  That the following actions be taken with respect to the correspondence from Mayor M. Brown regarding his meeting on June 28, 2018 with members of the Accessibility Advisory Committee:</p> <p>b) the remainder of the above-noted correspondence BE REFERRED to the Civic Administration in order to report back to the Community and Protective Services Committee as soon as possible related to the request(s),</p>	August 14, 2018	TBD	L. Livingstone S. Datars Bere C. Saunders G. Kotsifas J. Fleming S. Stafford M. Hayward B. Card M. Daley K. Scherr	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	including, but not limited to, potential timelines and resource implications.			B. Coxhead A.L. Barbon	
12.	<p><b><u>Zoos and Mobile Zoos</u></b> That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the following actions be taken with respect to zoos and mobile zoos:</p> <p>a) the staff report dated December 10, 2018, BE RECEIVED; and</p> <p>b) the Civic Administration BE DIRECTED to draft by-law amendments, for consideration at a future meeting of the Community and Protective Services Committee, to amend the Business Licence By-law, L-131-16 to regulate zoos, fairs, exhibitions, and circuses and to provide legal advice with respect to this matter and to ensure statutory compliance.</p>	December 10, 2018	TBD	G. Kotsifas	
13.	<p><b><u>Municipal Implementation of Legalized Cannabis - Cannabis Licence Act, 2018</u></b> That, on the recommendation of the Director of Community and Economic Innovation, with the concurrence of the City Manager, the following actions be taken with respect to the municipal implementation of legalized cannabis:</p> <p>d) the Civic Administration BE DIRECTED to continue monitor impacts associated with recreational cannabis and report back to the Community and Protective Services Committee no later than April 2020</p>	December 10, 2018	TBD	R. Wilcox M. Hayward	
14.	<p><b><u>Administrative Monetary Penalty By-law</u></b> That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the following actions be taken with respect to an Administrative Monetary By-law:</p> <p>d) the Civic Administration BE DIRECTED to report back to the Community and Protective Services Committee with information following the initial 12 month implementation period;</p> <p>e) the Civic Administration BE REQUESTED to report back after the 12 month period with respect to proposals for implementing the Administrative Monetary</p>	December 10, 2018	TBD	G. Kotsifas A. Drost	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	Penalty System for other by-laws and what the financial implications would be; f) the Civic Administration BE REQUESTED to investigate and report back to the Community and Protective Services Committee, as soon as possible, with available technology options to limit barriers to people living with disabilities;				