



# Council Agenda Including Addeds

3rd Meeting of City Council  
December 18, 2018, 5:00 PM  
Council Chambers

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The Council will break for dinner at approximately 6:30 PM, as required.

Pages

**1. Disclosures of Pecuniary Interest**

**2. Recognitions**

- 2.1 His Worship the Mayor will recognize the Facilities Department for receiving the Electrical Safety Authority Award in the category of Worker Safety.

**3. Review of Confidential Matters to be Considered in Public**

**4. Council, In Closed Session**

Motion for Council, In Closed Session (Council will remain In Closed Session until approximately 5:15 PM, at which time Council will rise and reconvene in Public Session; Council may resume In Closed Session later in the meeting, if required.)

**4.1 Personal Matters/Identifiable Individual**

Personal matters pertaining to identifiable individuals, including municipal employees, with respect to the 2019 Mayor's New Year's Honour List. (6.1/1/CPSC)

**4.2 Land Acquisition**

A matter pertaining to instructions and directions to officers and employees of the Corporation pertaining to a proposed acquisition of land; financial information, supplied in confidence to the municipality or local board, which, if disclosed could reasonably be expected to prejudice significantly the competitive position or interfere significantly with the contractual or other negotiations of a person, group of persons, or organization; and a position, plan, procedure, criteria or instruction to be applied to any negotiations carried on or to be carried on by or on behalf of the municipality. (6.1/1/CSC)

**4.3 Litigation Matter**

A matter pertaining to litigation currently before the Ontario Court of Justice and advice that is subject to solicitor-client privilege, including communications necessary for that purpose. (6.2/1/CSC)

**5. Confirmation and Signing of the Minutes of the Previous Meeting(s)**

**6. Communications and Petitions**

6.1 Zoos and Mobile Zoos

(Refer to the Community and Protective Services Committee Stage for Consideration with Item 11 (2.5) of the 1st Report of the Community and Protective Services Committee)

1. M. Matlow, World Animal Protection 78
2. R. Laidlaw, Zoocheck Inc. 80
3. K. Houghton 89
4. R. McNeil 90
5. L. Lystar 91
6. W. Brown, Animal Welfare Advisory Committee 92
7. *(ADDED) S. Shields* 94

6.2 446 York Street (Z-8971)

(Refer to the Planning and Environment Services Committee Stage for Consideration with Item 17 (3.6) of the 1st Report of the Planning and Environment Committee)

1. J. McGuffin, Monteith Brown Planning Consultants 95
2. P. B. Chapman, 478 King Street 107
3. P. Pritiko, 485 York Street 108
4. D. Krogman, Dennis Krogman Auto Sales Limited 110
5. S. Krogman 112
6. *(ADDED) A. Patton, Patton Law* 113

**7. Motions of Which Notice is Given**

**8. Reports**

8.1 1st Report of Community and Protective Services Committee 114

1. (1.1) Disclosures of Pecuniary Interest
2. (1.2) Election of Vice Chair for the Term Ending November 30, 2019
3. (2.1) 3rd Report of the Childcare Advisory Committee
4. (2.2) 13th Report of the Diversity, Inclusion & Anti-Oppression Advisory Committee
5. (2.3) 10th Report of the London Housing Advisory Committee

	6.	(2.4) RFP18-39 Provide Physiotherapy and Occupational Therapy Services at the Dearness Home (Relates to Bill No. 5)	
	7.	(2.6) Purchase of Service Agreements - Ontario Works Employment Assistance Services (Refers to Bill No. 6)	
	8.	(2.7) Implementation of the Community Mental Health and Addictions Strategy Contract Award Request for Proposal 18-43	
	9.	(2.8) Single Source 18-37 Single Source Procurement of Lifeguard Qualification Literature/Manuals and Associated Registration Fees/Documents	
	10.	(2.10) 2018 Annual Emergency Management Program (Relates to Bill No. 9)	
	11.	(2.5) Zoos and Mobile Zoos	
	12.	(2.9) Municipal Implementation of Legalized Cannabis - Cannabis Licence Act, 2018	
	13.	(3.1) Administrative Monetary Penalty By-law (Relates to Bill No. 10)	
	14.	(3.2) 8th Report of the Community Safety and Crime Prevention Advisory Committee	
	15.	(3.3) Community Diversity and Inclusion Strategy and the 10th Report of the Accessibility Advisory Committee	
	16.	(4.1) 580 Talbot Street - Sign By-law S.-5868-183	
	17.	(5.1) Deferred Matters List	
8.2		1st Report of the Corporate Services Committee	126
	1.	(1.1) Disclosures of Pecuniary Interest	
	2.	(1.2) Election of Vice-Chair for the term ending November 30, 2019	
	3.	(2.1) Single Source Procurement SS18-34 - Occupational Health Services Provider	
	4.	(2.4) Overview of the W12A Landfill Mitigative Measures and Community Enhancement Program	
	5.	(2.2) Request for Proposal 18-41: Fiscal Agent Services (Relates to Bill No. 7)	
	6.	(2.3) Request for Funding - 2019 Juno Awards	
	7.	(3.1) Tax Adjustment Agenda	
	8.	(4.1) Request for Items to be Referred to the Governance Working Group	
8.3		1st Report the Civic Works Committee	131
	1.	(1.1) Disclosures of Pecuniary Interest	

2. (1.2) Election of Vice Chair for the Term Ending November 30, 2019
3. (2.1) 5th Report of the Rapid Transit Implementation Working Group
4. (2.2) 9th Report of the Transportation Advisory Committee
5. (3.1) Application by - The Corporation of the City of London Street Renaming Portion of Third Street ( From Oxford Street East to Cheapside Street) To Baransway Drive (Relates to Bill No. 19)
6. (4.1) 11th Meeting of the Cycling Advisory Committee
7. (4.2) Senior's Bus Ticket Discount
8. (4.3) Autonomous Vehicles - Presentation Request
9. (5.1) Deferred Matters List
10. (5.2) Waste Diversion Action Plan - J. Kogelheide
11. (5.3) Resubmission - Delegation Request - K. Miller and C. Gupta

8.4 1st Report of the Planning and Environment Committee

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1. (1.1) Disclosures of Pecuniary Interest
2. (1.2) Election of Vice-Chair for the term ending November 30, 2019
3. (2.2) Application - 3400 Morgan Avenue - Removal of Holding Provisions (h.\*-11\*h-82\*h-95\*h-100\*h-105 and h-135) (H-8974) (Relates to Bill No. 25)
4. (2.3) Application - 3924 Colonel Talbot Road - Phase 1 of the Hunt Subdivislon 39T-12503 (H-8981) (Relates to Bill No. 26)
5. (2.4) Application - 819 Kleinburg Drive (H-8964) (Relates to Bill No. 27)
6. (2.5) Application - 195 Dundas Street (H-8973) (Relates to Bill No. 28)
7. (2.6) Application - 1820 Canvas Way (H-8976) (Relates to Bill No. 29)
8. (2.7) Application - 2626 Sheffield Boulevard - Removal of Holding Provision (Relates to Bill No. 30)
9. (2.8) LPAT Final Decision Draft Plan of Subdivision, Official Plan and Zoning By-law Amendment - 2054 Adelaide Street North 39T-11502
10. (2.9) Building Division Monthly Report for October 2018
11. (2.1) Application - 800 Sunningale Road West - Request for a Three (3) Year Extension of Draft Plan of Subdivision Approval 39T-05508

12. (3.1) 12th Report of the Environmental and Ecological Planning Advisory Committee
13. (3.2) 11th Report of the London Advisory Committee on Heritage
14. (3.3) Application - 172-174 and 176 Pond Mills Road (Z-8944) (Relates to Bill No. 31)
15. (3.4) Application - 747, 759 and 765 Hyde Park Road (O-8939/Z-8940) (Relates to Bill Nos. 11 and 32))
16. (3.5) Application - Southern Portion of 3086 Tillmann Road (Z-8926)
17. (3.6) 446 York Street (Z-8971) (Relates to Bill No. 33)
18. (4.1) 6188 Colonel Talbot Road
19. (5.1) PEC Deferred Matters List
20. (5.2) 1st Meeting of the Advisory Committee on the Environment
21. (5.3) 11th Report of the Trees and Forests Advisory Committee

**9. Added Reports**

- 9.1 1st Report of Council in Closed Session

**10. Deferred Matters**

**11. Enquiries**

**12. Emergent Motions**

**13. By-laws**

By-laws to be read a first, second and third time:

- |      |  |     |
|------|--|-----|
| 13.1 | Bill No. 4 By-law No. A.- _____ - ____<br><br>A by-law to confirm the proceedings of the Council Meeting held on the 18th day of December, 2018. (City Clerk)  | 183 |
| 13.2 | Bill No. 5 By-law No. A.- _____ - ____<br><br>A by-law to approve an Agreement with Lifemark Occupational Health and Wellness Inc. for the provision of physiotherapy services, occupational therapy services and footcare services at the Dearness Home; and to authorize the Mayor and City Clerk to execute the Agreement. (2.4/1/CPSC) | 184 |
| 13.3 | Bill No. 6 By-law No. A.- _____ - ____<br><br>A by-law to approve Agreements for Ontario Works Employment Assistance Services with 9 corporations. (2.6/1/CPSC)  | 192 |
| 13.4 | Bill No. 7 By-law No. A.- _____ - ____<br><br>A by-law to approve a Fiscal Agent Agreement between The   | 238 |

	Corporation of the City of London (the City), RBC Dominion Securities Inc., National Bank Financial Inc., and The Toronto-Dominion Bank; and to authorize the Mayor and City Clerk to execute the agreement. (2.2/1/CSC)	
13.5	Bill No. 8 By-law No. A.-6873( )-____  A by-law to amend By-law A.-6873-292 being “A by-law to designate an area as an improvement area and to establish the board of management for the purpose of managing the Argyle Business Improvement Area”. (City Clerk)	245
13.6	Bill No. 9 By-law No. A.-7657( )-____  A by-law to amend By-law No. A.-7657-4, being “A by-law to repeal By-law No. A.-7495-21 and to adopt an Emergency Management Program and Plan.” in order to repeal and replace Schedule “A” to the by-law. (2.10/1/CPSC)	247
13.7	Bill No. 10 By-law No. A-____  A by-law to implement an Administrative Monetary Penalty System in London. (3.1/1/CPSC)	294
13.8	Bill No. 11 By-law No. C.P.-1284( )-____  A by-law to amend the Official Plan for the City of London, 1989 relating to 765 Hyde Park Road. (3.4a/1/PEC)	309
13.9	Bill No. 12 By-law No. C.P.-1519( )-____  A by-law to amend By-law C.P.-1519-490 being “A by-law to designate an area as an improvement area and to establish the board of management for the purpose of managing the Hyde Park Business Improvement Area”. (City Clerk)	312
13.10	Bill No. 13 By-law No. S.- ____ - ____  A by-law to assume certain works and services in the City of London. (Riverbend Meadows Subdivision - Phase 2) (City Engineer)	314
13.11	Bill No. 14 By-law No. S.- ____ - ____  A by-law to assume certain works and services in the City of London. (Sunningdale Meadows Subdivision - Phase 2) (City Engineer)	315
13.12	Bill No. 15 By-law No. S.- ____ - ____  A by-law to assume certain works and services in the City of London. (Claybar Subdivision - Phase 3, Stage 2) (City Engineer)	316
13.13	Bill No. 16 By-law No. S.- ____ - ____  A by-law to assume certain works and services in the City of London. (Fox Hollow Subdivision - Phase 2, Stage 3, Plan 33M-622; and Fox Hollow Subdivision - Phase 1, Stage 2; 33M-564) (City Engineer)	317
13.14	Bill No. 17 By-law No. S.- ____ - ____  A by-law to lay out, constitute, establish and assume lands in the City of London as public highway. (as widening to Huron Street, east of Wedgewood Drive) (City Surveyor - pursuant to Consent B.021/18 and	318

	in accordance with Zoning By-law Z-1)	
13.15	Bill No. 18 By-law No. S.- ____ - ____  A by-law to lay out, constitute, establish and assume certain reserves in the City of London as public highway. (as part of Edwin Drive and as part of Carnegie Lane) (City Surveyor - to be dedicated as public highway for unobstructed legal access throughout the Subdivision)	320
13.16	Bill No. 19 By-law No. S.- ____ - ____  A by-law to rename a portion of Third Street to Baransway Drive, effective February 1, 2019. (3.1/1/CWC)	322
13.17	Bill No. 20 By-law No. W.-5569( )- ____  A by-law to amend by-law no. W.-5569-376 entitled, "A by-law to authorize the Wharncliffe Road Widening (Project No. TS1355-1)." (2.6/10/CWC - 2018)	323
13.18	Bill No. 21 By-law No. W.-5596( )- ____  A by-law to amend by-law no. W.-5596-41 entitled, "A by-law to authorize the ESSWM-SC2-SWM Facility Stoney Creek No. 2." (2.5/16/PEC – 2018)	324
13.19	Bill No. 22 By-law No. W.-5631( )- ____  A by-law to amend by-law No. W.-5631-539 entitled, "A by-law to authorize the Wilton Grove Road Upgrades Commerce Road to City Limits. (Project No. TS1490)" (2.4/12/CWC - 2018)	325
13.20	Bill No. 23 By-law No. W.- ____ - ____  A by-law to authorize the ILDS Sanitary Servicing Trunk and Internal Oversizing (Project ID1057). (2.4/12/CWC – 2018)	326
13.21	Bill No. 24 By-law No. W.- ____ - ____  A by-law to authorize the new sportspark at Kilally Fields (Capital Project PD218116). (2.2/10/CPSC – 2018)	327
13.22	Bill No. 25 By-law No. Z.-1-19 _____  A by-law to amend By-law No. Z.-1 to remove holding provisions from the zoning of the land located at 3400 Morgan Avenue. (2.2/1/PEC)	328
13.23	Bill No. 26 By-law No. Z.-1-19 _____  A by-law to amend By-law No. Z.-1 to rezone an area of land located at 3924 Colonel Talbot Road. (2.3/1/PEC)	330
13.24	Bill No. 27 By-law No. Z.-1-19 _____  A by-law to amend By-law No. Z.-1 to rezone an area of land located at 819 Kleinburg Drive. (2.4/1/PEC)	332
13.25	Bill No. 28 By-law No. Z.-1-19 _____  A by-law to amend by-law No. Z.-1 to rezone an area of land located at 195 Dundas Street. (2.5/1/PEC)	334

13.26	Bill No. 29 By-law No. Z.-1-19_____	336
	A by-law to amend By-law No. Z.-1 to rezone an area of land located at 1820 Canvas Way. (2.6/1/PEC)	
13.27	Bill No. 30 By-law No. Z.-1-19_____	338
	A by-law to amend By-law No. Z.-1 to remove holding provisions from the zoning for lands located at 2626 Sheffield Boulevard. (2.7/1/PEC)	
13.28	Bill No. 31 By-law No. Z.-1-19_____	340
	A by-law to amend By-law No. Z.-1 to rezone an area of land located at 172-174 and 176 Pond Mills Road. (3.3/1/PEC)	
13.29	Bill No. 32 By-law No. Z.-1-19_____	342
	A by-law to amend By-law No. Z.-1 to rezone an area of land located at 747, 759 and 765 Hyde Park Road. (3.4b/1/PEC)	
13.30	Bill No. 33 By-law No. Z.-1-19_____	345
	A by-law to amend By-law No. Z.-1 to rezone an area of land located at 446 York Street. (3.6/1/PEC)	

**14. Adjournment**



## Council Minutes

2nd Meeting of City Council  
December 5, 2018, 5:00 PM

Present: Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozo, A. Kayabaga, S. Hillier  
Also Present: M. Hayward, A. Barbon, B. Card, B. Coxhead, S. Datars Bere, J. Fleming, G. Kotisfas, L. Livingstone, M. Riberia, C. Saunders, K. Scherr, M. Schulthess, S. Stafford and B. Westlake-Power.  
The meeting is called to order at 5:02 PM.

### 1. Disclosures of Pecuniary Interest

Councillor S. Turner discloses a pecuniary interest in item 4.28 of the 1st Report of the Strategic Priorities and Policy Committee, having to do with appointments to the Middlesex-London Health Unit (MLHU) Board of Directors, by indicating that the MLHU is his employer.

Councillor J. Morgan discloses a pecuniary interest in item 4.39 of the 1st Report of the Strategic Priorities and Policy Committee, having to do with appointments to the Western University Board of Governors, by indicating that Western University is his employer.

Councillor J. Helmer discloses a pecuniary interest in item 4.39 of the 1st Report of the Strategic Priorities and Policy Committee, having to do with appointments to the Western University Board of Governors, by indicating that he is a Teaching Assistant at Western University.

### 2. Recognitions

None.

### 3. Review of Confidential Matters to be Considered in Public

None.

### 4. Council, In Closed Session

Motion made by: S. Turner  
Seconded by: A. Kayabaga

That Council rise and go into Council, In Closed Session, for the purpose of considering matters pertaining to personal matters regarding identifiable individuals with respect to the consideration of Board and Commission appointments.

Yeas: (15): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozo, A. Kayabaga, and S. Hillier

### Motion Passed (15 to 0)

The Council rises and goes into Council, In Closed Session at 5:09 PM, with Mayor E. Holder in the Chair and all Members present.

At 5:15 PM Councillor P. Squire leaves the meeting.

The Council, In Closed Session, rises at 5:28 PM and Council reconvenes at 5:30 PM with Mayor E. Holder in the Chair and all Members present.

**5. Confirmation and Signing of the Minutes of the Previous Meeting(s)**

Motion made by: M. Salih  
Seconded by: P. Van Meerbergen

That the Minutes of the 20th Meeting held on November 20, 2018 and the 1st Meeting held on December 3, 2018 BE APPROVED.

Yeas: (15): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, A. Kayabaga, and S. Hillier

**Motion Passed (15 to 0)**

**6. Communications and Petitions**

None.

**7. Motions of Which Notice is Given**

None.

**8. Reports**

**8.1 1st Report of the Strategic Priorities and Policy Committee**

Motion made by: J. Helmer

The 1st Report of the Strategic and Priorities Committee BE APPROVED, excluding Items 4.8, 4.12, 4.20, 4.24, 4.25, 4.28, 4.33 and 4.39.

Motion made by: A. Kayabaga  
Seconded by: A. Hopkins

That Council RECESS.

Yeas: (14): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, P. Squire, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, A. Kayabaga, and S. Hillier

Nays: (1): M. Cassidy

**Motion Passed (14 to 1)**

The Council recesses a 5:43 PM and reconvenes at 6:07 PM, with Mayor E. Holder in the Chair and all Members present.

Motion made by: J. Helmer

The motion to Approve the 1st Report of the Strategic Priorities and Policy Committee, excluding Items 4.8, 4.12, 4.20, 4.24, 4.25, 4.28, 4.33 and 4.39 is put.

Yeas: (14): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, and A. Kayabaga

Nays: (1): S. Hillier

**Motion Passed (14 to 1)**

Motion made by: J. Helmer  
Seconded by: S. Turner

That pursuant to section 13.2 of the Council Procedure By-law that reconsideration of the approval of the 1st Report of the Strategic Priorities and Policy Committee, excluding Items 4.8, 4.12, 4.20, 4.24, 4.25, 4.28, 4.33 and 4.39 BE RECONSIDERED as a Member indicates that they did not intend to vote as shown on the record.

Yeas: (15): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, A. Kayabaga, and S. Hillier

**Motion Passed (15 to 0)**

Motion made by: J. Helmer

The 1st Report of the Strategic and Priorities Committee BE APPROVED, excluding Items 4.8, 4.12, 4.20, 4.24, 4.25, 4.28, 4.33 and 4.39.

Yeas: (12): Mayor E. Holder, S. Lewis, M. Salih, J. Helmer, M. Cassidy, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, and A. Kayabaga

Nays: (3): M. van Holst, P. Squire, and S. Hillier

**Motion Passed (12 to 3)**

1. Disclosures of Pecuniary Interest

Motion made by: J. Helmer

That it BE NOTED that the following pecuniary interests were disclosed:

Councillor S. Turner discloses a pecuniary interest in item 4.28, having to do with appointments to the Middlesex-London Health Unit (MLHU) Board of Directors, by indicating that the MLHU is his employer.

Councillor J. Morgan discloses a pecuniary interest in item 4.39, having to do with appointments to the Western University Board of Governors, by indicating that Western University is his employer.

Councillor J. Helmer discloses a pecuniary interest in item 4.39, having to do with appointments to the Western University Board of Governors, by indicating that he is a Teaching Assistant at Western University.

**Motion Passed**

2. (4.1) Conservation Authorities - Leith R. A. Coghlin

Motion made by: J. Helmer

That the request for delegation status from L. Coghlin BE REFERRED to a future meeting of the Corporate Services Committee.

**Motion Passed**

3. (4.2) Consideration of Appointments to the Civic Works Committee

Motion made by: J. Helmer

That the following actions be taken with respect to appointments to the Civic Works Committee for the term December 1, 2018 to November 30, 2019:

- a) Councillors P. Squire, S. Lehman, S. Lewis, E. Pelozza and M. van Holst BE APPOINTED;
- b) Councillor P. Squire BE APPOINTED Chair for the above-noted term; and
- c) remaining appointments to Committees, Boards and Commissions BE MADE using the City Clerk's spreadsheet ranked ballot method;

it being noted that the appointment noted in part a), above, was made in accordance with the ~~attached~~ ranked ballot.

**Motion Passed**

4. (4.3) Consideration of Appointments to the Community and Protective Services Committee

Motion made by: J. Helmer

That following actions be taken with respect to appointments to the Community and Protective Services Committee, for the term December 1, 2018 to November 30, 2019:

- a) Councillors S. Lewis, M. Salih, M. Cassidy, S. Hillier and E. Pelozza BE APPOINTED; and,
- b) Councillor M. Cassidy BE APPOINTED Chair, for the above-noted term.

**Motion Passed**

5. (4.4) Consideration of Appointments to the Corporate Services Committee

Motion made by: J. Helmer

That following actions be taken with respect to appointments to the Corporate Services Committee, for the term December 1, 2018 to November 30, 2019:

- a) Councillors J. Morgan, A. Kayabaga, J. Helmer, P. Van Meerbergen and S. Hillier BE APPOINTED; and,
- b) Councillor J. Morgan BE APPOINTED Chair, for the above-noted term.

**Motion Passed**

6. (4.5) Consideration of Appointments to the Planning and Environment Committee

Motion made by: J. Helmer

That following actions be taken with respect to appointments to the Planning and Environment Committee, for the term December 1, 2018 to November 30, 2019:

- a) Councillors M. Cassidy, A. Hopkins, S. Turner, J. Helmer and P. Squire BE APPOINTED; and,
- b) Councillor A. Hopkins BE APPOINTED Chair, for the above-noted term.

**Motion Passed**

7. (4.6) Consideration of Appointments to the Audit Committee

Motion made by: J. Helmer

That following actions be taken with respect to appointments to the Audit Committee, for the term December 1, 2018 to November 15, 2022:

- a) Deputy Mayor J. Helmer, Councillors M. Cassidy, A. Hopkins, S. Turner, J. Helmer and P. Squire BE APPOINTED; and,
- b) L. Higgs BE APPOINTED to the Audit Committee.

**Motion Passed**

8. (4.7) Consideration of Appointment to the Argyle Business Improvement Area

Motion made by: J. Helmer

That the following BE APPOINTED to the Argyle Business Improvement Area for the term December 1, 2018 to November 15, 2022:

Councillor S. Lewis  
C. Biglianti  
M. McHardy  
E. Lasch  
B. Merrifield  
C. Taylor  
R. Pearce  
L. Wakelin  
R. Graham

**Motion Passed**

10. (4.9) Consideration of Appointments to the Committee of Revision/Court of Revision

Motion made by: J. Helmer

That the following actions be taken with respect to the appointments to the Committee of Revision/Court of Revision for the term December 1, 2018 to November 15, 2022:

- a) T. Khan and A. Stratton BE APPOINTED; and
- b) the City Clerk BE DIRECTED to advertise to seek applications for the third appointment.

**Motion Passed**

11. (4.10) Consideration of Appointments to the Covent Garden Market Board of Directors

Motion made by: J. Helmer

That following actions be taken with respect to appointments to the Covent Garden Market Board of Directors, for the term December 1, 2018 to November 15, 2022:

- a) Councillors S. Lehman and S. Hillier BE APPOINTED; and,
- b) D. Brown, C. De Vincenzo, M. Marsman, M. Reid, N. Soave, D. Szpakowski and J. Zaifman BE APPOINTED;

it being noted that the appointments in part b) above were made in accordance with the ~~attached~~ ranked ballot.

**Motion Passed**

12. (4.11) Consideration of Appointments to the Dearness Home Committee of Management

Motion made by: J. Helmer

That Councillors A. Hopkins, E. Pelozza, S. Lehman, S. Hillier and M. Cassidy BE APPOINTED to the Dearness Home Committee of Management for the term December 1, 2018 to November 15, 2022.

**Motion Passed**

14. (4.13) Consideration of Appointments to the Elgin Area Primary Water Supply System Joint Board of Management

Motion made by: J. Helmer

That the following actions be taken with respect to appointments to the Elgin Area Primary Water Supply Joint Board of Management for the term December 1, 2018 to November 15, 2022:

- a) Councillors M. van Holst, E. Pelozza, and S. Hiller BE APPOINTED as Members of the Board of Management; and
- b) Councillors S. Lewis, A. Kayabaga and P. Van Meerbergen BE APPOINTED as Alternate Members of the Board of Management.

**Motion Passed**

15. (4.14) Consideration of Appointments to the Governance Working Group

Motion made by: J. Helmer

That Councillors M. van Holst, P. Squire, J. Morgan, S. Lewis, A. Kayabaga and S. Hillier BE APPOINTED to the Governance Working Group for the term December 1, 2018 to November 30, 2019;

it being noted that the City Clerk is undertaking a review of Advisory Committees, Working Groups and Task Forces and will be reporting on this matter in 2019.

**Motion Passed**

16. (4.15) Consideration of Appointment to the Hyde Park Business Improvement Area

Motion made by: J. Helmer

That Councillor J. Morgan BE APPOINTED to the Hyde Park Business Improvement Area Board of Management for the term December 1, 2018 to November 15, 2022; it being noted that other appointments will be considered at a future date, once available from the Hyde Park Business Improvement Area.

**Motion Passed**

17. (4.16) Consideration of Appointments to the Kettle Creek Conservation Authority

Motion made by: J. Helmer

That the following actions be taken with respect to the appointments to the the Kettle Creek Conservation Authority, for the term December 1, 2018 to November 15, 2022:

- a) Councillor S. Hillier BE APPOINTED; and,
- b) B. Mackie and R. G. Winfield BE APPOINTED.

**Motion Passed**

18. (4.17) Consideration of Appointments to the Lake Huron Primary Water Supply System Joint Board of Management

Motion made by: J. Helmer

That the following actions be taken with respect to appointments to the Lake Huron Primary Water Supply Joint Board of Management for the term December 1, 2018 to November 15, 2022:

- a) Councillors M. van Holst, S. Lehman, S. Hillier and P. Van Meerbergen BE APPONTEED as Members of the Board of Management; and,
- b) Councillors J. Helmer, A. Hopkins, E. Pelosa and M. Cassidy BE APPOINTED as Alternate Members of the Board of Management.

**Motion Passed**

19. (4.18) Consideration of Appointments to the London and Middlesex Housing Corporation

Motion made by: J. Helmer

That following actions be taken with respect to appointments to the London and Middlesex Housing Corporation, for the term December 1, 2018 to November 15, 2022:

- a) Councillor A. Kayabaga BE APPOINTED; and,
- b) S. Marentette Di Battista and R.J. Morgan BE APPOINTED;

it being noted that the appointments in part b) above were made in accordance with the ~~attached~~ ranked ballot.

**Motion Passed**

20. (4.19) Consideration of Appointments to the London Convention Centre Corporation Board of Directors

Motion made by: J. Helmer

That Mayor E. Holder and Councillors M. Cassidy and S. Hillier BE APPOINTED to the London Convention Centre Board of Directors for the term December 1, 2018 to November 15, 2022.

**Motion Passed**

22. (4.21) Consideration of Appointment to the London Downtown Business Association Board of Management

Motion made by: J. Helmer

That Councillor A. Kayabaga BE APPOINTED to the London Downtown Business Association Board of Management for the term December 1, 2018 to November 15, 2022; it being noted that other appointments will be considered at a future date, once available from the London Downtown Business Association.

**Motion Passed**

23. (4.22) Consideration of Appointment to the London Hydro Inc. Board of Directors

Motion made by: J. Helmer

That Councillor M. van Holst BE APPOINTED to the London Hydro Inc. Board of Directors for the term December 1, 2018 to November 15, 2022.

**Motion Passed**

24. (4.23) Consideration of Appointments to the London Police Services Board

Motion made by: J. Helmer

That following actions be taken with respect to appointments to the London Police Services Board, for the term December 1, 2018 to November 15, 2022:

- a) Mayor E. Holder and Councillors M. Salih and J. Helmer BE APPOINTED; and,
- b) S. Toth BE APPOINTED;

it being noted that the appointment in part b) above was made in accordance with the ~~attached~~ ranked ballot.

**Motion Passed**

27. (4.26) Consideration of Appointment to the Lower Thames Valley Conservation Authority

Motion made by: J. Helmer

That Kimble F. Ainslie BE APPOINTED to the Lower Thames Valley Conservation Authority for the term December 1, 2018 to November 15, 2022.

**Motion Passed**

28. (4.27) Consideration of Appointments to the Middlesex-London Food Policy Council

Motion made by: J. Helmer

That Councillor E. Peloza BE APPOINTED to the Middlesex-London Food Policy Council for the term December 1, 2018 to November 30, 2020.

**Motion Passed**

30. (4.29) Consideration of Appointment to the Museum London Board of Directors

Motion made by: J. Helmer

That Councillor E. Peloza BE APPOINTED to the Museum London Board of Directors for the term December 1, 2018 to November 15, 2022.

**Motion Passed**

31. (4.30) Consideration of Appointment to the Old East Village Business Improvement Area Board of Management

Motion made by: J. Helmer

That the following actions be taken with respect to appointments of the Old East Village Business Improvement Area Board of Management for the term December 1, 2018 to November 15, 2022:

- a) Councillor J. Helmer BE APPOINTED; and,
- b) Maria Drangova, David Chandler, Ken Keane, Henry Eastabrook, Jeff Pastorius, David Thuss, Heather Blackwell, Victor Wagner and Lynn Sutherland BE APPOINTED.

**Motion Passed**

32. (4.31) Consideration of Appointments to the Plumbers' and Drain Layers' Examining Board

Motion made by: J. Helmer

That the following actions be taken with respect to the appointments to the Plumbers' and Drain Layers' Examining Board for the term December 1, 2018 to November 15, 2022:

- a) S. Atchison BE APPOINTED; and

b) the City Clerk BE DIRECTED to advertise to seek applications for the remaining two appointments.

**Motion Passed**

33. (4.32) Consideration of Appointments to the Rapid Transit Implementation Working Group

Motion made by: J. Helmer

That Councillors M. van Holst, P. Squire, M. Cassidy, J. Helmer, A. Kayabaga, S. Hillier, E. Pelozza, A. Hopkins and M. Lehman BE APPOINTED to the Rapid Transit Implementation Working Group for the term December 1, 2018 to November 30, 2019;

it being noted that the City Clerk is undertaking a review of Advisory Committees, Working Groups and Task Forces and will be reporting on this matter in 2019.

**Motion Passed**

35. (4.34) Consideration of Appointments to the Town and Gown Committee

Motion made by: J. Helmer

That Councillors J. Helmer, M. Salih, P. Squire, A. Kayabaga and S. Lehman BE APPOINTED to the Town and Gown Committee for the term December 1, 2018 to November 30, 2019;

it being noted that the City Clerk is undertaking a review of Advisory Committees, Working Groups and Task Forces and will be reporting on this matter in 2019.

**Motion Passed**

36. (4.35) Consideration of Appointments to the Upper Thames River Conservation Authority

Motion made by: J. Helmer

That following actions be taken with respect to appointments to the Upper Thames River Conservation Authority for the term December 1, 2018 to November 15, 2022:

- a) Councillors A. Hopkins BE APPOINTED; and,
- b) M. Blosh, S. Levin and J. Reffle BE APPOINTED.

**Motion Passed**

37. (4.36) Consideration of Appointments to the Waste Management Working Group

Motion made by: J. Helmer

That Councillors M. van Holst, S. Lehman, S. Turner and E. Pelozza BE APPOINTED to the Waste Management Working Group for the term December 4, 2018 to November 30, 2019:

it being noted that the City Clerk is undertaking a review of Advisory Committees, Working Groups and Task Forces and will be reporting on this matter in 2019.

**Motion Passed**

38. (4.37) Consideration of Appointment to the Western Fair Board of Governors

Motion made by: J. Helmer

That Councillor J. Morgan BE APPOINTED to the Western Fair Board of Governors for the term December 1, 2018 to November 15, 2022.

**Motion Passed**

39. (4.38) Consideration of Appointments to the Western Fair Programming Council

Motion made by: J. Helmer

That Councillor M. Salih and Councillor A. Kayabaga BE APPOINTED to the Western Fair Programming Council for the term December 1, 2018 to November 15, 2022.

**Motion Passed**

41. (4.40) Special Meeting of the Strategic Priorities and Policy Committee

Motion made by: J. Helmer

That pursuant to section 2.6 of the Council Procedure By-law, authorization BE GIVEN for the December 18, 2018 Special Meeting of the Strategic Priorities and Policy Committee be held at the Spencer Hall Conference Centre, 551 Windermere Road, London, Ontario N5X 2T1, commencing at 9 AM for the purpose of educating or training the Members of Council.

**Motion Passed**

42. (5.1) Request for Appointment Process to be Referred to the Governance Working Group

Motion made by: J. Helmer

That the process for public appointments of directors for boards and commissions, at the beginning of the term, be referred to the Governance Working Group (GWG) for the creation of a more robust strategy.

**Motion Passed**

9. (4.8) Consideration of Appointments to the Committee of Adjustment

Motion made by: J. Helmer

That the following individuals BE APPOINTED to the Committee of Adjustment for the term December 1, 2018 to November 15, 2022: D. Brown, J. Fyfe-Millar, C. Miller, S. Polhill and D. Schmidt;

it being noted that the above-noted appointment was made in accordance with the ~~attached~~ ranked ballot.

Yeas: (12): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, E. Peloza, A. Kayabaga, and S. Hillier

Nays: (3): M. Cassidy, P. Squire, and S. Turner

**Motion Passed (12 to 3)**

13. (4.12) Consideration of Appointments to Eldon House

Motion made by: J. Helmer

That the following BE APPOINTED to the Eldon House for the term December 1, 2018 to November 15, 2022:

M. Donachie, G. Harrod, L. Henderson, R. Koudys, E. Nagel, J. O'Neil, T. Regnier, M. Spencer Golovchenko and M. Tovey.

Motion made by: J. Helmer

Seconded by: A. Kayabaga

That the appointments to the Eldon House BE REFERRED to the Corporate Services Committee in order to interview the following individuals: M. Donachie, G. Harrod, L. Henderson, R. Koudys, E. Nagel, J. O'Neil, T. Regnier, M. Spencer Golovchenko and M. Tovey.

Yeas: (13): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, A. Kayabaga, and S. Hillier

Nays: (2): P. Squire, and E. Peloza

**Motion Passed (13 to 2)**

21. (4.20) Consideration of Appointment to the London Council for Adult Education

Motion made by: J. Helmer

That M. Sheehan BE APPOINTED to the London Council for Adult Education for the term December 1, 2018 to November 15, 2022;

it being noted that the above-noted appointment was made in accordance with the attached ranked ballot.

Motion made by: J. Helmer  
Seconded by: S. Turner

That the appointments to the London Council for Adult Education BE REFERRED to the Corporate Services Committee in order to interview the top three candidates identified by the ranked ballot process.

Yeas: (12): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, and A. Kayabaga

Nays: (3): P. Squire, E. Pelozza, and S. Hillier

**Motion Passed (12 to 3)**

25. (4.24) Consideration of Appointments to the London Public Library Board

Motion made by: J. Helmer

That following actions be taken with respect to appointments to the London Public Library Board for the term December 1, 2018 to November 15, 2022:

- a) E. Pelozza and A. Kayabaga BE APPOINTED; and,
- b) M. Boyce, S. Clark, B. Gibson, M. Hamou, J. McCall, J. Shelley BE APPOINTED;

it being noted that the appointments in part b) above were made in accordance with the ~~attached~~ ranked ballot.

**Amendment:**

Motion made by: J. Helmer  
Seconded by: A. Hopkins

That Item 4.24 BE AMENDED to read as follows:

That following actions be taken with respect to appointments to the London Public Library Board for the term December 1, 2018 to November 15, 2022:

- a) E. Pelozza and A. Kayabaga BE APPOINTED; and,
- b) M. Boyce, S. Clark, B. Gibson, M. Hamou, J. McCall, J. Shelley, D. Vachon BE APPOINTED;

it being noted that the appointments in part b) above were made in accordance with the ~~attached~~ ranked ballot.

Yeas: (14): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, and A. Kayabaga

Nays: (1): S. Hillier

**Motion Passed (14 to 1)**

26. (4.25) Consideration of Appointments to the London Transit Commission

Motion made by: J. Helmer

That following actions be taken with respect to appointments to the London Transit Commission, for the term December 1, 2018 to November 15, 2022:

- a) Councillors P. Squire and J. Helmer BE APPOINTED; and,
- b) T. Khan, T. Park, and S.L. Rooth BE APPOINTED;

it being noted that the above-noted appointments were made in accordance with the ~~attached~~ ranked ballot.

Motion made by: J. Helmer

Seconded by: S. Lewis

That part b) of clause 4.25 BE REFERRED to the December 17, 2018 Strategic Priorities and Policy Committee for further consideration, noting that errors were contained on the attached ranked ballot results.

Yeas: (12): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, S. Lehman, A. Hopkins, E. Pelozza, and S. Hillier

Nays: (3): P. Van Meerbergen, S. Turner, and A. Kayabaga

**Motion Passed (12 to 3)**

Motion made by: J. Helmer

That the following actions be taken with respect to appointments to the London Transit Commission, for the term December 1, 2018 to November 15, 2022:

- a) Councillors P. Squire and J. Helmer BE APPOINTED; and,

Yeas: (14): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, and A. Kayabaga

Nays: (1): S. Hillier

**Motion Passed (14 to 1)**

29. (4.28) Consideration of Appointments to the Middlesex-London Health Unit Board of Directors

Motion made by: J. Helmer

That following actions be taken with respect to appointments to the Middlesex-London Health Unit Board of Directors, for the term December 1, 2018 to November 15, 2022:

- a) Councillors M. Cassidy and E. Pelozza BE APPOINTED; and,
- b) M. Reid BE APPOINTED;

it being noted that the appointment in part b) above was made in accordance with the ~~attached~~ ranked ballot.

Yeas: (13): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, P. Squire, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, E. Pelozza, A. Kayabaga, and S. Hillier

Nays: (1): M. Cassidy

Recuse: (1): S. Turner

**Motion Passed (13 to 1)**

34. (4.33) Consideration of Appointments to the Tourism London Board of Directors

Motion made by: J. Helmer

That Councillors M. van Holst and S. Lewis BE APPOINTED to the Tourism London Board of Directors for the term December 1, 2018 to November 15, 2022;

it being noted that the above-noted appointments were made in accordance with the ~~attached~~ ranked ballot.

Motion made by: J. Helmer

Seconded by: J. Morgan

That appointments to the Tourism London Board of Directors BE REFERRED to the December 17, 2018 meeting of the Strategic Priorities and Policy Committee for further consideration, noting that errors were contained on the attached ranked ballot results.

Yeas: (15): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, A. Kayabaga, and S. Hillier

**Motion Passed (15 to 0)**

40. (4.39) Consideration of Appointments to Western University Board of Governors

Motion made by: E. Pelozza

That the following actions be taken with respect to appointments to the Western University Board of Governors for the term December 1, 2018 to November 15, 2022:

a) Mayor E. Holder BE APPOINTED; and,

b) H. Usher BE APPOINTED;

it being noted that the appointment in part b) above was made in accordance with the ~~attached~~ ranked ballot.

Motion made by: E. Pelozza

The motion to approve part a) is put.

Yeas: (13): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, M. Cassidy, P. Squire, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, A. Kayabaga, and S. Hillier

Recuse: (2): J. Helmer, and J. Morgan

**Motion Passed (13 to 0)**

Motion made by: E. Pelozo

The motion to approve part b) is put.

Yeas: (9): Mayor E. Holder, M. van Holst, M. Cassidy, P. Squire, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozo, and S. Hillier

Nays: (4): S. Lewis, M. Salih, S. Lehman, and A. Kayabaga

Recuse: (2): J. Helmer, and J. Morgan

**Motion Passed (9 to 4)**

**9. Added Reports**

None.

**10. Deferred Matters**

None.

**11. Enquiries**

Councillor M. van Holst enquires as to when the open data with respect to the 2018 Municipal Election would be available to the public. The City Clerk indicated that the data will be available the week of December 17, 2018.-

**12. Emergent Motions**

None.

**13. By-laws**

Motion made by: P. Van Meerbergen

Seconded by: A. Hopkins

That Introduction and First Reading Bill No. 3 BE APPROVED.

Yeas: (14): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozo, A. Kayabaga, and S. Hillier

Nays: (1): P. Squire

**Motion Passed (14 to 1)**

Motion made by: S. Lewis

Seconded by: M. Cassidy

That Second Reading of Bill No. 3 BE APPROVED.

Yeas: (14): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozo, A. Kayabaga, and S. Hillier

Nays: (1): P. Squire

**Motion Passed (14 to 1)**

Motion made by: J. Helmer  
Seconded by: M. Salih

That Third Reading and Enactment of Bill No. 3 BE APPROVED.

Yeas: (14): Mayor E. Holder, M. van Holst, S. Lewis, M. Salih, J. Helmer, M. Cassidy, J. Morgan, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Turner, E. Pelozza, A. Kayabaga, and S. Hillier

Nays: (1): P. Squire

**Motion Passed (14 to 1)**

**14. Adjournment**

Motion made by: M. Cassidy  
Seconded by: P. Van Meerbergen

That the meeting adjourn.

**Motion Passed**

The meeting adjourned at 6:44 PM.

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Ed Holder, Mayor

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Catharine Saunders, City Clerk

# Strategic Priorities and Policy Committee

## Report

1st Meeting of the Strategic Priorities and Policy Committee  
December 4, 2018

**PRESENT:** Councillors M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Peloza, Arielle Kayabaga, Steven Hillier, Mayor E. Holder

**ALSO PRESENT:** M. Hayward, B. Card, S. Corman, R. Hicks, P. McKague, J. Raycroft, M. Ribera, S. Spring, M. Schulthess, C. Saunders and B. Westlake-Power

The meeting is called to order at 4:02 PM on December 4, 2018 and at 4:33 PM on December 5, 2018.

### 1. Disclosures of Pecuniary Interest

Councillor S. Turner discloses a pecuniary interest in item 4.28, having to do with appointments to the Middlesex-London Health Unit (MLHU) Board of Directors, by indicating that the MLHU is his employer.

Councillor J. Morgan discloses a pecuniary interest in item 4.39, having to do with appointments to the Western University Board of Governors, by indicating that Western University is his employer.

Councillor J. Helmer discloses a pecuniary interest in item 4.39, having to do with appointments to the Western University Board of Governors, by indicating that he is a Teaching Assistant at Western University.

### 2. Consent

None.

### 3. Scheduled Items

None.

### 4. Items for Direction

Moved by: M. Salih

Seconded by: A. Hopkins

That a ranked ballot be utilized for those appointments where the number of applicants exceed the number of appointments to be made.

Yeas: (12): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, J. Morgan, Steve Lehman, A. Hopkins, S. Turner, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

Nays: (3): P. Squire, Paul Van Meerbergen, and Elizabeth Peloza

**Motion Passed (12 to 3)**

#### 4.1 Request for Delegation Status - Conservation Authorities - Leith R. A. Coghlin

Moved by: S. Turner

Seconded by: Paul Van Meerbergen

That the request for delegation status from L. Coghlin BE REFERRED to a future meeting of the Corporate Services Committee.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozo, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.2 Consideration of Appointments to the Civic Works Committee

That the following actions be taken with respect to appointments to the Civic Works Committee for the term December 1, 2018 to November 30, 2019:

- a) Councillors P. Squire, S. Lehman, S. Lewis, E. Pelozo and M. van Holst BE APPOINTED;
- b) Councillor P. Squire BE APPOINTED Chair for the above-noted term; and
- c) remaining appointments to Committees, Boards and Commissions BE MADE using the City Clerk's spreadsheet ranked ballot method;

it being noted that the appointment noted in part a), above, was made in accordance with the attached ranked ballot.

**Motion Passed**

**Voting Record:**

Moved by: P. Squire

Seconded by: A. Hopkins

That the following Council Members BE APPOINTED to the Civic Works Committee for the term December 1, 2018 to November 30, 2019:

Councillor P. Squire

Councillor S. Lehman

Councillor S. Lewis

Councillor E. Pelozo

Councillor M. van Holst

and remaining appointments be made using the City Clerk's spreadsheet ranked ballot method.

Yeas: (14): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozo, Arielle Kayabaga, and Mayor E. Holder

Nays: (1): Steven Hillier

**Motion Passed (14 to 1)**

Moved by: J. Helmer

Seconded by: M. Salih

That Councillor P. Squire BE APPOINTED Chair of the Civic Works Committee, for the term ending November 30, 2019

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.3 Consideration of Appointments to the Community and Protective Services Committee

That following actions be taken with respect to appointments to the Community and Protective Services Committee, for the term December 1, 2018 to November 30, 2019:

- a) Councillors S. Lewis, M. Salih, M. Cassidy, S. Hillier and E. Pelosa BE APPOINTED; and,
- b) Councillor M. Cassidy BE APPOINTED Chair, for the above-noted term.

**Motion Passed**

**Voting Record:**

Moved by: M. Salih  
Seconded by: A. Hopkins

That the following Council Members BE APPOINTED to the Community and Protective Services Committee for the term December 1, 2018 to November 30, 2019:

- Councillor S. Lewis
- Councillor M. Salih
- Councillor M. Cassidy
- Councillor S. Hillier
- Councillor E. Pelosa

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

Moved by: Shawn Lewis  
Seconded by: M. van Holst

That Councillor M. Cassidy BE APPOINTED Chair of the CPSC, for the term ending November 30, 2019.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.4 Consideration of Appointments to the Corporate Services Committee

That following actions be taken with respect to appointments to the Corporate Services Committee, for the term December 1, 2018 to November 30, 2019:

- a) Councillors J. Morgan, A. Kayabaga, J. Helmer, P. Van Meerbergen and S. Hillier BE APPOINTED; and,
- b) Councillor J. Morgan BE APPOINTED Chair, for the above-noted term.

**Motion Passed**

**Voting Record:**

Moved by: M. van Holst  
Seconded by: M. Cassidy

That the following Council Members BE APPOINTED to the Corporate Services Committee for the term December 1, 2018 to November 30, 2019:

Councillor J. Morgan

Councillor A. Kayabaga

Councillor J. Helmer

Councillor P. Van Meerbergen

Councillor S. Hillier

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

Moved by: P. Squire  
Seconded by: M. Salih

That Councillor J. Morgan BE APPOINTED Chair of the Corporate Services committee for the term ending November 30, 2019

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.5 Consideration of Appointments to the Planning and Environment Committee

That following actions be taken with respect to appointments to the Planning and Environment Committee, for the term December 1, 2018 to November 30, 2019:

- a) Councillors M. Cassidy, A. Hopkins, S. Turner, J. Helmer and P. Squire BE APPOINTED; and,
- b) Councillor A. Hopkins BE APPOINTED Chair, for the above-noted term.

**Motion Passed**

**Voting Record:**

Moved by: M. Cassidy  
Seconded by: Steven Hillier

That the following Council Members BE APPOINTED to the Planning and Environment Committee for the term December 1, 2018 to November 30, 2019:

- Councillor M. Cassidy
- Councillor A. Hopkins
- Councillor S. Turner
- Councillor J. Helmer
- Councillor P. Squire

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

Moved by: M. Salih  
Seconded by: M. van Holst

That Councillor A. Hopkins BE APPOINTED Chair of the Planning and Environment Committee for the term ending November 30, 2019.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.6 Consideration of Appointments to the Audit Committee

That following actions be taken with respect to appointments to the Audit Committee, for the term December 1, 2018 to November 15, 2022:

- a) Deputy Mayor J. Helmer, Councillors J. Morgan, S. Turner and M. van Holst BE APPOINTED; and,
- b) L. Higgs BE APPOINTED to the Audit Committee.

**Motion Passed**

**Voting Record:**

Moved by: M. Salih  
Seconded by: M. van Holst

That the following BE APPOINTED to the Audit Committee for the term December 1, 2018 to November 15, 2022:

- Deputy Mayor J. Helmer (Chair)
- Councillor Turner

Councillor Morgan  
Councillor van Holst

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

Moved by: J. Helmer  
Seconded by: A. Hopkins

That L. Higgs BE APPOINTED to the Audit Committee for the term December 1, 2018 to November 15, 2022.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

#### 4.7 Consideration of Appointment to the Argyle Business Improvement Area

Moved by: M. van Holst  
Seconded by: Shawn Lewis

That the following BE APPOINTED to the Argyle Business Improvement Area for the term December 1, 2018 to November 15, 2022:

Councillor S. Lewis  
C. Biglianti  
M. McHardy  
E. Lasch  
B. Merrifield  
C. Taylor  
R. Pearce  
L. Wakelin  
R. Graham

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

#### 4.8 Consideration of Appointments to the Committee of Adjustment

Moved by: Paul Van Meerbergen  
Seconded by: Shawn Lewis

That the following individuals BE APPOINTED to the Committee of Adjustment for the term December 1, 2018 to November 15, 2022: D. Brown, J. Fyfe-Millar, C. Miller, S. Polhill and D. Schmidt;

it being noted that the above-noted appointment was made in accordance with the attached ranked ballot.

Yeas: (14): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

Nays: (1): S. Turner

**Motion Passed (14 to 1)**

4.9 Consideration of Appointments to the Committee of Revision/Court of Revision

Moved by: A. Hopkins

Seconded by: Paul Van Meerbergen

That the following actions be taken with respect to the appointments to the Committee of Revision/Court of Revision for the term December 1, 2018 to November 15, 2022:

- a) T. Khan and A. Stratton BE APPOINTED; and
- b) the City Clerk BE DIRECTED to advertise to seek applications for the third appointment.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.10 Consideration of Appointments to the Covent Garden Market Board of Directors

That following actions be taken with respect to appointments to the Covent Garden Market Board of Directors, for the term December 1, 2018 to November 15, 2022:

- a) Councillors S. Lehman and S. Hillier BE APPOINTED; and,
- b) D. Brown, C. De Vincenzo, M. Marsman, M. Reid, N. Soave, D. Szpakowski and J. Zaifman BE APPOINTED;

it being noted that the appointments in part b) above were made in accordance with the attached ranked ballot.

**Motion Passed**

**Voting Record:**

Moved by: M. Cassidy

Seconded by: Paul Van Meerbergen

That the following actions be taken with respect to appointments to the Covent Garden Market Board of Directors for the term December 1, 2018 to November 15, 2022:

Councillor S. Lehman

Councillor S. Hillier BE APPOINTED

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

Moved by: A. Hopkins  
Seconded by: Shawn Lewis

That the following actions be taken with respect to appointments to the Covent Garden Market Board of Directors for the term December 1, 2018 to November 15, 2022:

D. Brown  
C. De Vincenzo  
M. Marsman  
M. Reid  
N. Soave  
D. Szpakowski  
J. Zaifman

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.11 Consideration of Appointments to the Dearness Home Committee of Management

Moved by: J. Helmer  
Seconded by: A. Hopkins

That Councillors A. Hopkins, E. Pelozza, S. Lehman, S. Hillier and M. Cassidy BE APPOINTED to the Dearness Home Committee of Management for the term December 1, 2018 to November 15, 2022.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.12 Consideration of Appointments to Eldon House

Moved by: M. Salih  
Seconded by: A. Hopkins

That the following BE APPOINTED to the Eldon House for the term December 1, 2018 to November 15, 2022:

M. Donachie, G. Harrod, L. Henderson, R. Koudys, E. Nagel, J. O'Neil, T. Regnier, M. Spencer Golovchenko and M. Tovey.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.13 Consideration of Appointments to the Elgin Area Primary Water Supply System Joint Board of Management

Moved by: Paul Van Meerbergen  
Seconded by: Shawn Lewis

That the following actions be taken with respect to appointments to the Elgin Area Primary Water Supply Joint Board of Management for the term December 1, 2018 to November 15, 2022:

- a) Councillors M. van Holst, E. Pelozza, and S. Hiller BE APPOINTED as Members of the Board of Management; and
- b) Councillors S. Lewis, A. Kayabaga and P. Van Meerbergen BE APPOINTED as Alternate Members of the Board of Management.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.14 Consideration of Appointments to the Governance Working Group

Moved by: M. van Holst  
Seconded by: Steve Lehman

That Councillors M. van Holst, P. Squire, J. Morgan, S. Lewis, A. Kayabaga and S. Hillier BE APPOINTED to the Governance Working Group for the term December 1, 2018 to November 30, 2019;

it being noted that the City Clerk is undertaking a review of Advisory Committees, Working Groups and Task Forces and will be reporting on this matter in 2019.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.15 Consideration of Appointment to the Hyde Park Business Improvement Area

Moved by: M. Salih  
Seconded by: A. Hopkins

That Councillor J. Morgan BE APPOINTED to the Hyde Park Business Improvement Area Board of Management for the term December 1, 2018 to November 15, 2022; it being noted that other appointments will be considered at a future date, once available from the Hyde Park Business Improvement Area.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.16 Consideration of Appointments to the Kettle Creek Conservation Authority

That following actions be taken with respect to appointments to the Kettle Creek Conservation Authority, for the term December 1, 2018 to November 15, 2022:

- a) Councillor S. Hillier BE APPOINTED; and,
- b) B. Mackie and R. G. Winfield BE APPOINTED.

**Motion Passed**

**Voting Record:**

Moved by: J. Helmer  
Seconded by: M. van Holst

That the following BE APPOINTED to the Kettle Creek Conservation Authority for the term December 1, 2018 to November 15, 2022:

Councillor S. Hillier

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

Moved by: Steven Hillier  
Seconded by: A. Hopkins

That the following be appointed to the Kettle Creek Conservation Authority, for the term ending November 15, 2022

B. Mackie and R. G. Winfield

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.17 Consideration of Appointments to the Lake Huron Primary Water Supply System Joint Board of Management

Moved by: Paul Van Meerbergen  
Seconded by: J. Helmer

That the following actions be taken with respect to appointments to the Lake Huron Primary Water Supply Joint Board of Management for the term December 1, 2018 to November 15, 2022:

- a) Councillors M. van Holst, S. Lehman, S. Hillier and P. Van Meerbergen BE APPOINTED as Members of the Board of Management; and,
- b) Councillors J. Helmer, A. Hopkins, E. Pelosa and M. Cassidy BE APPOINTED as Alternate Members of the Board of Management.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.18 Consideration of Appointments to the London and Middlesex Housing Corporation

That following actions be taken with respect to appointments to the London and Middlesex Housing Corporation, for the term December 1, 2018 to November 15, 2022:

- a) Councillor A. Kayabaga BE APPOINTED; and,
- b) S. Marentette Di Battista and R.J. Morgan BE APPOINTED;

it being noted that the appointments in part b) above were made in accordance with the attached ranked ballot.

**Motion Passed**

**Voting Record:**

Moved by: A. Hopkins  
Seconded by: Shawn Lewis

That the following BE APPOINTED to the London and Middlesex Housing Corporation for the term December 1, 2018 to November 15, 2022:

Councillor A. Kayabaga

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

Moved by: A. Hopkins  
Seconded by: M. van Holst

That the following actions be taken with respect to appointments to the London and Middlesex Housing Corporation for the term December 1, 2018 to November 15, 2022:

S. Marentette Di Battista

R.J. Morgan

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.19 Consideration of Appointments to the London Convention Centre Corporation Board of Directors

Moved by: M. Salih  
Seconded by: Steve Lehman

That Mayor E. Holder and Councillors M. Cassidy and S. Hillier BE APPOINTED to the London Convention Centre Board of Directors for the term December 1, 2018 to November 15, 2022.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.20 Consideration of Appointment to the London Council for Adult Education

Moved by: J. Helmer  
Seconded by: Shawn Lewis

That M. Sheehan BE APPOINTED to the London Council for Adult Education for the term December 1, 2018 to November 15, 2022;

it being noted that the above-noted appointment was made in accordance with the attached ranked ballot.

**Motion Passed**

**Voting Record:**

Moved by: M. van Holst  
Seconded by: Paul Van Meerbergen

That D. Vanden Boomen BE APPOINTED to the London Council for Adult Education for the term December 1, 2018 to November 15, 2022;

it being noted that the above-noted appointment was made in accordance with the attached ranked ballot.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelloza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

Moved by: A. Hopkins  
Seconded by: S. Turner

Motion for reconsideration of the Appointment to the London Council for Adult Education noting that an error was identified in the interpretation of the attached ranked ballot results.

**Motion Passed**

Moved by: J. Helmer  
Seconded by: Shawn Lewis

That M. Sheehan BE APPOINTED to London Council for Adult Education, for the term ending November 15, 2022.

**Motion Passed**

4.21 Consideration of Appointment to the London Downtown Business Association Board of Management

Moved by: M. Cassidy  
Seconded by: Steven Hillier

That Councillor A. Kayabaga BE APPOINTED to the London Downtown Business Association Board of Management for the term December 1, 2018 to November 15, 2022; it being noted that other appointments will be

considered at a future date, once available from the London Downtown Business Association.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.22 Consideration of Appointment to the London Hydro Inc. Board of Directors

Moved by: S. Turner

Seconded by: Steven Hillier

That Councillor M. van Holst BE APPOINTED to the London Hydro Inc. Board of Directors for the term December 1, 2018 to November 15, 2022.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.23 Consideration of Appointments to the London Police Services Board

That following actions be taken with respect to appointments to the London Police Services Board, for the term December 1, 2018 to November 15, 2022:

a) Mayor E. Holder and Councillors M. Salih and J. Helmer BE APPOINTED; and,

b) S. Toth BE APPOINTED;

it being noted that the appointment in part b) above was made in accordance with the attached ranked ballot.

**Motion Passed**

**Voting Record:**

Moved by: Steve Lehman

Seconded by: Arielle Kayabaga

That the following actions be taken with respect to appointments to the London Police Services Board for the term December 1, 2018 to November 15, 2022:

a) Mayor E. Holder, Councillors M. Salih and J. Helmer BE APPOINTED

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

Moved by: Arielle Kayabaga

Seconded by: M. Salih

That the following actions be taken with respect to appointments to the London Police Services Board for the term December 1, 2018 to November 15, 2022: S. Toth

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.24 Consideration of Appointments to the London Public Library Board

Moved by: Steven Hillier

Seconded by: Arielle Kayabaga

That following actions be taken with respect to appointments to the London Public Library Board for the term December 1, 2018 to November 15, 2022:

a) E. Pelosa and A. Kayabaga BE APPOINTED; and,

b) M. Boyce, S. Clark, B. Gibson, M. Hamou, J. McCall and J. Shelley BE APPOINTED;

it being noted that the appointments in part b) above were made in accordance with the attached ranked ballot.

**Motion Passed**

**Voting Record:**

Moved by: Paul Van Meerbergen

Seconded by: Shawn Lewis

That the following BE APPOINTED to the London Public Library Board for the term December 1, 2018 to November 15, 2022:

Councillor Pelosa

Councillor Kayabaga

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

That the following BE APPOINTED to the London Public Library Board for the December 1, 2018 to November 15, 2022 term:

M. Boyce, S. Clark, B. Gibson, M. Hamou, J. McCall and J. Shelley.

**Motion Passed**

4.25 Consideration of Appointments to the London Transit Commission

That following actions be taken with respect to appointments to the London Transit Commission, for the term December 1, 2018 to November 15, 2022:

a) Councillors P. Squire and J. Helmer BE APPOINTED; and,

b) T. Khan, T. Park, and S.L. Rooth BE APPOINTED;

it being noted that the above-noted appointments were made in accordance with the attached ranked ballot.

**Motion Passed**

**Voting Record:**

Moved by: M. van Holst

Seconded by: M. Salih

That the following BE APPOINTED to the London Transit Commission for the term December 1, 2018 to November 15, 2022:

Councillor Squire

Councillor Helmer

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

Moved by: Elizabeth Pelozza

Seconded by: S. Turner

That the following actions be taken with respect to appointments to the London Transit Commission for the term December 1, 2018 to November 15, 2022: T. Khan, T. Park, and S.L. Rooth BE APPOINTED.

Yeas: (13): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, and Mayor E. Holder

Nays: (2): Steve Lehman, and Steven Hillier

**Motion Passed (13 to 2)**

4.26 Consideration of Appointment to the Lower Thames Valley Conservation Authority

Moved by: M. van Holst

Seconded by: Steve Lehman

That Kimble F. Ainslie BE APPOINTED to the Lower Thames Valley Conservation Authority for the term December 1, 2018 to November 15, 2022.

Yeas: (14): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

Nays: (1): S. Turner

**Motion Passed (14 to 1)**

4.27 Consideration of Appointments to the Middlesex-London Food Policy Council

Moved by: Steve Lehman

Seconded by: M. Salih

That Councillor E. Pelozza BE APPOINTED to the Middlesex-London Food Policy Council for the term December 1, 2018 to November 30, 2020.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.28 Consideration of Appointments to the Middlesex-London Health Unit Board of Directors

That following actions be taken with respect to appointments to the Middlesex-London Health Unit Board of Directors, for the term December 1, 2018 to November 15, 2022:

- a) Councillors M. Cassidy and E. Pelozza BE APPOINTED; and,
- b) M. Reid BE APPOINTED;

it being noted that the appointment in part b) above was made in accordance with the attached ranked ballot.

**Motion Passed**

**Voting Record:**

Moved by: M. Salih

Seconded by: Steven Hillier

That the following BE APPOINTED to the Middlesex-London Health Unit Board of Directors for the term December 1, 2018 to November 15, 2022:

Councillor Cassidy

Councillor Pelozza

Yeas: (14): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

Recuse: (1): S. Turner

**Motion Passed (14 to 0)**

Moved by: Steve Lehman

Seconded by: Shawn Lewis

That the following actions be taken with respect to appointments to the Middlesex-London Health Unit Board of Directors for the term December 1, 2018 to November 15, 2022: M. Reid BE APPOINTED

Yeas: (14): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

Recuse: (1): S. Turner

**Motion Passed (14 to 0)**

4.29 Consideration of Appointment to the Museum London Board of Directors

Moved by: M. Salih

Seconded by: Shawn Lewis

That Councillor E. Pelozza BE APPOINTED to the Museum London Board of Directors for the term December 1, 2018 to November 15, 2022.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.30 Consideration of Appointment to the Old East Village Business Improvement Area Board of Management

Moved by: Arielle Kayabaga

Seconded by: M. van Holst

That the following actions be taken with respect to appointments of the Old East Village Business Improvement Area Board of Management:

a) Councillor J. Helmer BE APPOINTED, for the term December 1, 2018 to November 15, 2022; and,

b) Maria Drangova, David Chandler, Ken Keane, Henry Eastabrook, Jeff Pastorius, David Thuss, Heather Blackwell, Victor Wagner and Lynn Sutherland BE APPOINTED until April 2019 or until their successors are appointed.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.31 Consideration of Appointments to the Plumbers' and Drain Layers' Examining Board

Moved by: Paul Van Meerbergen

Seconded by: M. van Holst

That the following actions be taken with respect to the appointments to the Plumbers' and Drain Layers' Examining Board for the term December 1, 2018 to November 15, 2022:

a) S. Atchison BE APPOINTED; and

b) the City Clerk BE DIRECTED to advertise to seek applications for the remaining two appointments.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.32 Consideration of Appointments to the Rapid Transit Implementation Working Group

Moved by: Steven Hillier  
Seconded by: Paul Van Meerbergen

That Councillors M. van Holst, P. Squire, M. Cassidy, J. Helmer, A. Kayabaga, S. Hillier, E. Pelozza, A. Hopkins and M. Lehman BE APPOINTED to the Rapid Transit Implementation Working Group for the term December 1, 2018 to November 30, 2019;

it being noted that the City Clerk is undertaking a review of Advisory Committees, Working Groups and Task Forces and will be reporting on this matter in 2019.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

#### 4.33 Consideration of Appointments to the Tourism London Board of Directors

Moved by: A. Hopkins  
Seconded by: Paul Van Meerbergen

That Councillors M. van Holst and S. Lewis BE APPOINTED to the Tourism London Board of Directors for the term December 1, 2018 to November 15, 2022;

it being noted that the above-noted appointments were made in accordance with the attached ranked ballot.

Yeas: (14): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Steven Hillier, and Mayor E. Holder

Nays: (1): Arielle Kayabaga

**Motion Passed (14 to 1)**

#### 4.34 Consideration of Appointments to the Town and Gown Committee

Moved by: Shawn Lewis  
Seconded by: M. Salih

That Councillors J. Helmer, M. Salih, P. Squire, A. Kayabaga and S. Lehman BE APPOINTED to the Town and Gown Committee for the term December 1, 2018 to November 30, 2019;

it being noted that the City Clerk is undertaking a review of Advisory Committees, Working Groups and Task Forces and will be reporting on this matter in 2019.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

#### 4.35 Consideration of Appointments to the Upper Thames River Conservation Authority

That following actions be taken with respect to appointments to the Upper Thames River Conservation Authority for the term December 1, 2018 to November 15, 2022:

- a) Councillors A. Hopkins BE APPOINTED; and,
- b) M. Blosch, S. Levin and J. Reffle BE APPOINTED.

**Motion Passed**

**Voting Record:**

Moved by: M. van Holst  
Seconded by: Shawn Lewis

That Councillor A. Hopkins BE APPOINTED to the Upper Thames River Conservation Authority for the term December 1, 2018 to November 15, 2022.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

Moved by: A. Hopkins  
Seconded by: Shawn Lewis

That the following actions be taken with respect to appointments to the Upper Thames River Conservation Authority for the term December 1, 2018 to November 15, 2022: M. Blosch, S. Levin and J. Reffle

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.36 Consideration of Appointments to the Waste Management Working Group

Moved by: J. Helmer  
Seconded by: Steven Hillier

That Councillors M. van Holst, S. Lehman, S. Turner and E. Pelozza BE APPOINTED to the Waste Management Working Group for the term December 4, 2018 to November 30, 2019:

it being noted that the City Clerk is undertaking a review of Advisory Committees, Working Groups and Task Forces and will be reporting on this matter in 2019.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelozza, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.37 Consideration of Appointment to the Western Fair Board of Governors

Moved by: Steven Hillier  
Seconded by: M. Salih

That Councillor J. Morgan BE APPOINTED to the Western Fair Board of Governors for the term December 1, 2018 to November 15, 2022.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.38 Consideration of Appointments to the Western Fair Programming Council

Moved by: M. van Holst  
Seconded by: Steven Hillier

That Councillor M. Salih and Councillor A. Kayabaga BE APPOINTED to the Western Fair Programming Council for the term December 1, 2018 to November 15, 2022.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

4.39 Consideration of Appointments to Western University Board of Governors

Moved by: Elizabeth Pelosa  
Seconded by: Paul Van Meerbergen

That the following actions be taken with respect to appointments to the Western University Board of Governors for the term December 1, 2018 to November 15, 2022:

- a) Mayor E. Holder BE APPOINTED; and,
- b) H. Usher BE APPOINTED;

it being noted that the appointment in part b) above was made in accordance with the attached ranked ballot.

Yeas: (11): M. van Holst, M. Cassidy, P. Squire, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

Nays: (2): Shawn Lewis, and M. Salih

Recuse: (2): J. Helmer, and J. Morgan

**Motion Passed (11 to 2)**

4.40 Special Meeting of the Strategic Priorities and Policy Committee

Moved by: M. van Holst  
Seconded by: Steve Lehman

That pursuant to section 2.6 of the Council Procedure By-law, authorization BE GIVEN for the December 18, 2018 Special Meeting of the Strategic Priorities and Policy Committee be held at the Spencer Hall Conference Centre, 551 Windermere Road, London, Ontario N5X 2T1, commencing at 9 AM for the purpose of educating or training the Members of Council.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

**5. Deferred Matters/Additional Business**

5.1 ADDED - Request for Appointment Process to be Referred to the Governance Working Group

Moved by: M. van Holst  
Seconded by: Steven Hillier

That the process for public appointments of directors for boards and commissions, at the beginning of the term, be referred to the Governance Working Group (GWG) for the creation of a more robust strategy.

Yeas: (15): M. van Holst, Shawn Lewis, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

**Motion Passed (15 to 0)**

**6. Adjournment**

Moved by: J. Helmer  
Seconded by: M. van Holst

That the committee recess until 4:30 PM, Wednesday December 5, and reconvene at that time.

Yeas: (14): M. van Holst, M. Salih, J. Helmer, M. Cassidy, P. Squire, J. Morgan, Steve Lehman, A. Hopkins, Paul Van Meerbergen, S. Turner, Elizabeth Pelosa, Arielle Kayabaga, Steven Hillier, and Mayor E. Holder

Nays: (1): Shawn Lewis

**Motion Passed (14 to 1)**

Moved by: Steven Hillier  
Seconded by: Elizabeth Pelosa

That the meeting adjourn.

**Motion Passed**

The meeting adjourned at 4:46 PM, Wednesday, December 5, 2018.

**Civic Works Committee**

Councillors:	VANHOLST	LEWIS	SALIH	CASSIDY	HELMER	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
HILLIER	8	8	8	8	8	4	7	3	5	3	7	4	3	1	8	85
KAYABAGA	8	8	3	6	5	8	3	8	7	8	1	8	1	6	8	88
LEHMAN	3	3	8	2	6	2	4	1	4	4	5	2	4	4	3	55
LEWIS	8	1	1	4	4	5	2	8	2	5	4	8	2	3	2	59
PELOZA	5	4	5	3	2	7	8	8	6	8	2	3	5	7	5	78
SQUIRE	2	2	2	1	1	1	1	2	1	2	3	1	8	2	1	30
VAN MEERBERGEN	4	8	8	7	3	3	6	4	8	1	8	8	8	8	4	88
VANHOLST	1	5	4	5	7	6	5	5	3	8	6	5	8	5	8	81

**Civic Works Committee**

Councillors:	VANHOLST	LEWIS	SALIH	CASSIDY	HELMER	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
HILLIER	8	8	8	6	6	3	5	3	5	2	6	4	2	1	8	75
LEHMAN	3	3	8	2	4	2	3	1	4	3	4	2	3	4	3	49
LEWIS	8	1	1	4	3	4	2	8	2	4	3	8	1	3	2	54
PELOZA	4	4	4	3	2	6	6	8	6	8	1	3	4	6	4	69
SQUIRE	2	2	2	1	1	1	1	2	1	1	2	1	8	2	1	28
VANHOLST	1	5	3	5	5	5	4	4	3	8	5	5	8	5	8	74

**Civic Works Committee**

Councillors:	VANHOLST	LEWIS	SALIH	CASSIDY	HELMER	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
LEHMAN	3	3	8	2	4	2	3	1	4	3	4	2	3	4	3	49
LEWIS	8	1	1	4	3	4	2	8	2	4	3	8	1	3	2	54
PELOZA	4	4	4	3	2	6	6	8	6	8	1	3	4	6	4	69
SQUIRE	2	2	2	1	1	1	1	2	1	1	2	1	8	2	1	28
VANHOLST	1	5	3	5	5	5	4	4	3	8	5	5	8	5	8	74

**Committee of Adjustment**

Councillors:	Committee of Adjustment															
	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
K. Bardai	14	14	9	14	10	9	13	13	14	10	14	14	4	7	12	171
D. Brown	8	14	10	5	13	3	7	4	3	3	14	3	3	6	7	103
M. Conley	2	14	8	10	2	10	12	8	4	11	3	4	8	9	14	119
J. Fyfe-Millar	1	1	4	1	3	2	2	1	2	4	1	2	2	1	2	29
J. Lang	14	14	7	7	11	7	11	5	5	5	14	14	13	14	6	147
S. Marentette Di Battista	5	6	11	3	9	1	1	14	8	14	14	14	14	5	3	122
M. G. Mendes	14	14	12	11	4	8	8	6	1	13	14	14	10	8	8	145
C. Miller	7	2	5	13	14	4	3	2	9	2	14	5	11	3	1	95
D. Pinto	14	14	1	6	1	6	5	7	10	8	2	14	1	4	4	97
S. Polhill	6	5	6	9	12	5	4	3	11	1	14	14	9	2	5	106
J. Randall	14	3	2	4	8	11	9	9	6	9	14	14	12	14	9	138
D. Schmidt	3	4	13	8	5	12	10	10	7	7	5	1	5	14	10	114
A. Stratton	14	14	3	2	7	14	6	11	12	6	14	6	6	14	13	142
L. Trojek	4	14	14	12	6	13	14	12	13	12	4	14	7	14	11	164

**Committee of Adjustment**

Councillors:	Committee of Adjustment															
	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
D. Brown	8	14	9	5	12	3	7	4	3	3	14	3	3	6	7	101
M. Conley	2	14	8	10	2	9	12	8	4	10	3	4	7	8	13	114
J. Fyfe-Millar	1	1	4	1	3	2	2	1	2	4	1	2	2	1	2	29
J. Lang	14	14	7	7	10	7	11	5	5	5	14	14	12	14	6	145
S. Marentette Di Battista	5	6	10	3	9	1	1	13	8	13	14	14	13	5	3	118
M. G. Mendes	14	14	11	11	4	8	8	6	1	12	14	14	9	7	8	141
C. Miller	7	2	5	13	13	4	3	2	9	2	14	5	10	3	1	93
D. Pinto	14	14	1	6	1	6	5	7	10	8	2	14	1	4	4	97
S. Polhill	6	5	6	9	11	5	4	3	11	1	14	14	8	2	5	104
J. Randall	14	3	2	4	8	10	9	9	6	9	14	14	11	14	9	136
D. Schmidt	3	4	12	8	5	11	10	10	7	7	5	1	4	14	10	111
A. Stratton	14	14	3	2	7	13	6	11	12	6	14	6	5	14	12	139
L. Trojek	4	14	13	12	6	12	13	12	13	11	4	14	6	14	11	159

**Committee of Adjustment**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN		TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
	<b>Nominated Slate:</b>																
D. Brown	7	14	9	5	11	3	7	4	3	3	14	3	3	6	7	99	
M. Conley	2	14	8	10	2	9	12	8	4	10	3	4	6	8	12	112	
J. Fyfe-Millar	1	1	4	1	3	2	2	1	2	4	1	2	2	1	2	29	
J. Lang	14	14	7	7	9	7	11	5	5	5	14	14	11	14	6	143	
S. Marentette Di Battista	4	6	10	3	8	1	1	12	8	12	14	14	12	5	3	113	
M. G. Mendes	14	14	11	11	4	8	8	6	1	11	14	14	8	7	8	139	
C. Miller	6	2	5	12	12	4	3	2	9	2	14	5	9	3	1	89	
D. Pinto	14	14	1	6	1	6	5	7	10	8	2	14	1	4	4	97	
S. Polhill	5	5	6	9	10	5	4	3	11	1	14	14	7	2	5	101	
J. Randall	14	3	2	4	7	10	9	9	6	9	14	14	10	14	9	134	
D. Schmidt	3	4	12	8	5	11	10	10	7	7	4	1	4	14	10	110	
A. Stratton	14	14	3	2	6	12	6	11	12	6	14	6	5	14	11	136	

Committee of Adjustment																	
Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN		TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
	<b>Nominated Slate:</b>																
D. Brown	7	14	8	5	10	3	7	4	3	3	14	3	3	6	6	96	
M. Conley	2	14	7	9	2	8	11	7	4	9	3	4	6	8	11	105	
J. Fyfe-Millar	1	1	4	1	3	2	2	1	2	4	1	2	2	1	2	29	
S. Marentette Di Battista	4	6	9	3	8	1	1	11	7	11	14	14	11	5	3	108	
M. G. Mendes	14	14	10	10	4	7	8	5	1	10	14	14	8	7	7	133	
C. Miller	6	2	5	11	11	4	3	2	8	2	14	5	9	3	1	86	
D. Pinto	14	14	1	6	1	6	5	6	9	7	2	14	1	4	4	94	
S. Polhill	5	5	6	8	9	5	4	3	10	1	14	14	7	2	5	98	
J. Randall	14	3	2	4	7	9	9	8	5	8	14	14	10	14	8	129	
D. Schmidt	3	4	11	7	5	10	10	9	6	6	4	1	4	14	9	103	
A. Stratton	14	14	3	2	6	11	6	10	11	5	14	6	5	14	10	131	

Committee of Adjustment																	
Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN		TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
	<b>Nominated Slate:</b>																
D. Brown	7	14	8	5	9	3	7	4	2	3	14	3	3	6	6	94	

M. Conley	2	14	7	9	2	7	10	6	3	9	3	4	6	7	10	99
J. Fyfe-Millar	1	1	4	1	3	2	2	1	1	4	1	2	2	1	2	28
S. Marentette Di Battista	4	6	9	3	7	1	1	10	6	10	14	14	10	5	3	103
C. Miller	6	2	5	10	10	4	3	2	7	2	14	5	8	3	1	82
D. Pinto	14	14	1	6	1	6	5	5	8	7	2	14	1	4	4	92
S. Polhill	5	5	6	8	8	5	4	3	9	1	14	14	7	2	5	96
J. Randall	14	3	2	4	6	8	8	7	4	8	14	14	9	14	7	122
D. Schmidt	3	4	10	7	4	9	9	8	5	6	4	1	4	14	8	96
A. Stratton	14	14	3	2	5	10	6	9	10	5	14	6	5	14	9	126

**Committee of Adjustment**

	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

D. Brown	7	14	7	4	8	3	6	4	2	3	14	3	3	6	6	90
M. Conley	2	14	6	8	2	7	9	6	3	8	3	4	5	7	9	93
J. Fyfe-Millar	1	1	3	1	3	2	2	1	1	4	1	2	2	1	2	27
S. Marentette Di Battista	4	6	8	2	6	1	1	9	6	9	14	14	9	5	3	97
C. Miller	6	2	4	9	9	4	3	2	7	2	14	5	7	3	1	78
D. Pinto	14	14	1	5	1	6	5	5	8	6	2	14	1	4	4	90
S. Polhill	5	5	5	7	7	5	4	3	9	1	14	14	6	2	5	92
J. Randall	14	3	2	3	5	8	7	7	4	7	14	14	8	14	7	117
D. Schmidt	3	4	9	6	4	9	8	8	5	5	4	1	4	14	8	92

**Committee of Adjustment**

	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

D. Brown	7	14	6	3	7	3	6	4	2	3	14	3	3	6	6	87
M. Conley	2	14	5	7	2	7	8	6	3	7	3	4	5	7	8	88
J. Fyfe-Millar	1	1	2	1	3	2	2	1	1	4	1	2	2	1	2	26
S. Marentette Di Battista	4	5	7	2	5	1	1	8	5	8	14	14	8	5	3	90
C. Miller	6	2	3	8	8	4	3	2	6	2	14	5	7	3	1	74
D. Pinto	14	14	1	4	1	6	5	5	7	6	2	14	1	4	4	88
S. Polhill	5	4	4	6	6	5	4	3	8	1	14	14	6	2	5	87
D. Schmidt	3	3	8	5	4	8	7	7	4	5	4	1	4	14	7	84

**Committee of Adjustment**

	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Councillors:</b>																
<b>Nominated Slate:</b>																
D. Brown	6	14	6	2	6	2	5	4	2	3	14	3	3	5	5	80
M. Conley	2	14	5	6	2	6	7	6	3	7	3	4	5	6	7	83
J. Fyfe-Millar	1	1	2	1	3	1	1	1	1	4	1	2	2	1	2	24
C. Miller	5	2	3	7	7	3	2	2	5	2	14	5	7	3	1	68
D. Pinto	14	14	1	3	1	5	4	5	6	6	2	14	1	4	3	83
S. Polhill	4	4	4	5	5	4	3	3	7	1	14	14	6	2	4	80
D. Schmidt	3	3	7	4	4	7	6	7	4	5	4	1	4	14	6	79

**Committee of Adjustment**

	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Councillors:</b>																
<b>Nominated Slate:</b>																
D. Brown	5	14	4	2	4	2	4	4	2	3	14	3	3	4	4	72
J. Fyfe-Millar	1	1	1	1	1	1	1	1	1	4	1	2	1	1	2	20
C. Miller	4	2	2	5	5	3	2	2	4	2	14	4	5	3	1	58
S. Polhill	3	4	3	4	3	4	3	3	5	1	14	14	4	2	3	70
D. Schmidt	2	3	5	3	2	5	5	5	3	5	2	1	2	14	5	62

**Covent Garden Market Board of Directors**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

D. Brown	14	14	13	7	12	3	6	1	8	2	14	9	7	1	5	116
L. Buchner	1	14	5	6	13	7	5	7	6	6	14	10	12	14	13	133
C. De Vincenzo	14	4	6	10	10	6	10	8	7	3	14	4	5	7	12	120
R. Earnshaw	14	14	7	3	7	8	12	2	1	7	14	6	6	14	9	124
M. Marsman	4	3	8	4	6	9	8	9	3	4	14	5	13	14	8	112
D. McCallum	3	14	9	9	9	10	4	14	11	14	5	12	11	4	7	136
B. Polhill	14	7	14	12	14	1	11	3	13	1	14	14	14	2	1	135
L. Reeves	5	5	10	5	3	11	13	4	5	8	14	13	1	14	14	125
M. Reid	14	14	4	13	4	4	3	6	12	9	6	2	8	3	4	106
J. Rusznyak	2	14	11	11	8	12	14	10	4	13	14	11	9	14	10	157
D. Smith	14	14	12	14	2	13	9	11	10	12	4	7	10	14	11	157
N. Soave	14	1	3	2	5	5	7	12	9	11	3	8	4	6	6	96
D. Szapakowski	14	6	2	8	11	2	2	5	14	10	2	1	2	5	3	87
J. Zaifman	6	2	1	1	1	14	1	13	2	5	1	3	3	14	2	69

**Covent Garden Market Board of Directors**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

D. Brown	14	14	11	7	10	3	6	1	7	2	14	8	7	1	5	110
L. Buchner	1	14	5	6	11	7	5	7	5	6	14	9	9	14	11	124
C. De Vincenzo	14	4	6	10	8	6	9	8	6	3	14	4	5	7	10	114
R. Earnshaw	14	14	7	3	6	8	11	2	1	7	14	6	6	14	9	122
M. Marsman	3	3	8	4	5	9	8	9	3	4	14	5	11	14	8	108

D. McCallum	2	14	9	9	7	10	4	12	9	12	4	10	10	4	7	<b>123</b>
B. Polhill	14	7	12	11	12	1	10	3	11	1	14	12	12	2	1	<b>123</b>
L. Reeves	4	5	10	5	2	11	12	4	4	8	14	11	1	14	12	<b>117</b>
M. Reid	14	14	4	12	3	4	3	6	10	9	5	2	8	3	4	<b>101</b>
N. Soave	14	1	3	2	4	5	7	10	8	11	3	7	4	6	6	<b>91</b>
D. Szapakowski	14	6	2	8	9	2	2	5	12	10	2	1	2	5	3	<b>83</b>
J. Zaifman	5	2	1	1	1	12	1	11	2	5	1	3	3	14	2	<b>64</b>

**Covent Garden Market Board of Directors**

<b>Councillors:</b>	<b>VANHOLST</b>	<b>LEWIS</b>	<b>SALIH</b>	<b>HELMER</b>	<b>CASSIDY</b>	<b>SQUIRE</b>	<b>MORGAN</b>	<b>LEHMAN</b>	<b>HOPKINS</b>	<b>VAN MEERBERGEN</b>	<b>TURNER</b>	<b>PELOZA</b>	<b>KAYABAGA</b>	<b>HILLIER</b>	<b>HOLDER</b>	<b>SUM</b>
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**Nominated Slate:**

D. Brown	14	14	10	6	10	3	5	1	6	2	14	8	7	1	5	<b>106</b>
C. De Vincenzo	14	4	5	9	8	6	8	7	5	3	14	4	5	7	10	<b>109</b>
R. Earnshaw	14	14	6	3	6	7	10	2	1	6	14	6	6	14	9	<b>118</b>
M. Marsman	2	3	7	4	5	8	7	8	3	4	14	5	10	14	8	<b>102</b>
D. McCallum	1	14	8	8	7	9	4	11	8	11	4	9	9	4	7	<b>114</b>
B. Polhill	14	7	11	10	11	1	9	3	10	1	14	11	11	2	1	<b>116</b>
L. Reeves	3	5	9	5	2	10	11	4	4	7	14	10	1	14	11	<b>110</b>
M. Reid	14	14	4	11	3	4	3	6	9	8	5	2	8	3	4	<b>98</b>
N. Soave	14	1	3	2	4	5	6	9	7	10	3	7	4	6	6	<b>87</b>
D. Szapakowski	14	6	2	7	9	2	2	5	11	9	2	1	2	5	3	<b>80</b>
J. Zaifman	4	2	1	1	1	11	1	10	2	5	1	3	3	14	2	<b>61</b>

**Covent Garden Market Board of Directors**

<b>Councillors:</b>	<b>VANHOLST</b>	<b>LEWIS</b>	<b>SALIH</b>	<b>HELMER</b>	<b>CASSIDY</b>	<b>SQUIRE</b>	<b>MORGAN</b>	<b>LEHMAN</b>	<b>HOPKINS</b>	<b>VAN MEERBERGEN</b>	<b>TURNER</b>	<b>PELOZA</b>	<b>KAYABAGA</b>	<b>HILLIER</b>	<b>HOLDER</b>	<b>SUM</b>
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**Nominated Slate:**

D. Brown	14	14	9	5	9	3	5	1	5	2	14	7	6	1	5	100
C. De Vincenzo	14	4	5	8	7	6	8	6	4	3	14	4	5	7	9	104
M. Marsman	2	3	6	3	5	7	7	7	2	4	14	5	9	14	8	96
D. McCallum	1	14	7	7	6	8	4	10	7	10	4	8	8	4	7	105
B. Polhill	14	7	10	9	10	1	9	2	9	1	14	10	10	2	1	109
L. Reeves	3	5	8	4	2	9	10	3	3	6	14	9	1	14	10	101
M. Reid	14	14	4	10	3	4	3	5	8	7	5	2	7	3	4	93
N. Soave	14	1	3	2	4	5	6	8	6	9	3	6	4	6	6	83
D. Szapakowski	14	6	2	6	8	2	2	4	10	8	2	1	2	5	3	75
J. Zaifman	4	2	1	1	1	10	1	9	1	5	1	3	3	14	2	58

**Covent Garden Market Board of Directors**

<b>Councillors:</b>	<b>VANHOLST</b>	<b>LEWIS</b>	<b>SALIH</b>	<b>HELMER</b>	<b>CASSIDY</b>	<b>SQUIRE</b>	<b>MORGAN</b>	<b>LEHMAN</b>	<b>HOPKINS</b>	<b>VAN MEERBERGEN</b>	<b>TURNER</b>	<b>PELOZA</b>	<b>KAYABAGA</b>	<b>HILLIER</b>	<b>HOLDER</b>	<b>SUM</b>
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**Nominated Slate:**

D. Brown	14	14	9	5	9	2	5	1	5	1	14	7	6	1	4	97
C. De Vincenzo	14	4	5	8	7	5	8	5	4	2	14	4	5	6	8	99
M. Marsman	2	3	6	3	5	6	7	6	2	3	14	5	9	14	7	92
D. McCallum	1	14	7	7	6	7	4	9	7	9	4	8	8	3	6	100
L. Reeves	3	5	8	4	2	8	9	2	3	5	14	9	1	14	9	96
M. Reid	14	14	4	9	3	3	3	4	8	6	5	2	7	2	3	87
N. Soave	14	1	3	2	4	4	6	7	6	8	3	6	4	5	5	78
D. Szapakowski	14	6	2	6	8	1	2	3	9	7	2	1	2	4	2	69
J. Zaifman	4	2	1	1	1	9	1	8	1	4	1	3	3	14	1	54

**Covent Garden Market Board of Directors**

<b>Councillors:</b>	<b>VANHOLST</b>	<b>LEWIS</b>	<b>SALIH</b>	<b>HELMER</b>	<b>CASSIDY</b>	<b>SQUIRE</b>	<b>MORGAN</b>	<b>LEHMAN</b>	<b>HOPKINS</b>	<b>VAN MEERBE RGEN</b>	<b>TURNER</b>	<b>PELOZA</b>	<b>KAYABAGA</b>	<b>HILLIER</b>	<b>HOLDER</b>	<b>SUM</b>
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**Nominated Slate:**

D. Brown	14	14	8	5	8	2	4	1	5	1	14	7	6	1	4	94
C. De Vincenzo	14	4	5	7	6	5	7	5	4	2	14	4	5	5	7	94
M. Marsman	1	3	6	3	5	6	6	6	2	3	14	5	8	14	6	88
L. Reeves	2	5	7	4	2	7	8	2	3	5	14	8	1	14	8	90
M. Reid	14	14	4	8	3	3	3	4	7	6	4	2	7	2	3	84
N. Soave	14	1	3	2	4	4	5	7	6	8	3	6	4	4	5	76
D. Szapakowski	14	6	2	6	7	1	2	3	8	7	2	1	2	3	2	66
J. Zaifman	3	2	1	1	1	9	1	8	1	4	1	3	3	14	1	53

**Covent Garden Market Board of Directors**

<b>Councillors:</b>	<b>VANHOLST</b>	<b>LEWIS</b>	<b>SALIH</b>	<b>HELMER</b>	<b>CASSIDY</b>	<b>SQUIRE</b>	<b>MORGAN</b>	<b>LEHMAN</b>	<b>HOPKINS</b>	<b>VAN MEERBE RGEN</b>	<b>TURNER</b>	<b>PELOZA</b>	<b>KAYABAGA</b>	<b>HILLIER</b>	<b>HOLDER</b>	<b>SUM</b>
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**Nominated Slate:**

D. Brown	14	14	8	5	8	2	4	1	5	1	14	7	6	1	4	94
C. De Vincenzo	14	4	5	7	6	5	7	5	4	2	14	4	5	5	7	94
M. Marsman	1	3	6	3	5	6	6	6	2	3	14	5	8	14	6	88
M. Reid	14	14	4	8	3	3	3	4	7	6	4	2	7	2	3	84
N. Soave	14	1	3	2	4	4	5	7	6	8	3	6	4	4	5	76
D. Szapakowski	14	6	2	6	7	1	2	3	8	7	2	1	2	3	2	66
J. Zaifman	3	2	1	1	1	9	1	8	1	4	1	3	3	14	1	53

**London and Middlesex Housing Corp**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

A. Jackson	8	2	2	8	7	8	3	5	8	4	8	8	4	8	6	89
J.Lang	8	8	8	6	8	3	6	6	8	3	8	8	7	8	2	97
S. Di Battista	1	1	8	2	3	2	2	2	2	8	8	2	8	3	1	53
T. Melchers	3	8	3	5	5	1	7	3	3	1	8	8	5	1	5	66
R.J. Morgan	2	8	8	7	1	8	4	1	1	5	1	1	3	2	3	55
J. Phoenix	8	8	8	1	6	8	8	4	8	6	8	8	6	8	7	102
D. Pinto	8	3	1	4	4	8	1	8	8	7	2	8	2	4	4	72
M.D. Ross	8	8	8	3	2	8	5	7	8	2	8	3	1	8	8	87

**London and Middlesex Housing Corp**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

A. Jackson	8	2	2	7	6	8	3	4	8	4	8	8	4	8	6	86
J.Lang	8	8	8	5	7	3	6	5	8	3	8	8	6	8	2	93
S. Di Battista	1	1	8	1	3	2	2	2	2	7	8	2	7	3	1	50
T. Melchers	3	8	3	4	5	1	7	3	3	1	8	8	5	1	5	65
R.J. Morgan	2	8	8	6	1	8	4	1	1	5	1	1	3	2	3	54
J. Phoenix	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
D. Pinto	8	3	1	3	4	8	1	7	8	6	2	8	2	4	4	69
M.D. Ross	8	8	8	2	2	8	5	6	8	2	8	3	1	8	7	84

**London and Middlesex Housing Corp**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

A. Jackson	8	2	2	6	6	8	3	4	8	3	8	8	4	8	5	83
J.Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Di Battista	1	1	8	1	3	2	2	2	2	6	8	2	6	3	1	48
T. Melchers	3	8	3	4	5	1	6	3	3	1	8	8	5	1	4	63

R.J. Morgan	2	8	8	5	1	8	4	1	1	4	1	1	3	2	2	51
J. Phoenix	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
D. Pinto	8	3	1	3	4	8	1	6	8	5	2	8	2	4	3	66
M.D. Ross	8	8	8	2	2	8	5	5	8	2	8	3	1	8	6	82

**London and Middlesex Housing Corp**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
A. Jackson	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J.Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Di Battista	1	1	8	1	3	2	2	2	2	5	8	2	5	3	1	46
T. Melchers	3	8	2	4	5	1	5	3	3	1	8	8	4	1	4	60
R.J. Morgan	2	8	8	5	1	8	3	1	1	3	1	1	3	2	2	49
J. Phoenix	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
D. Pinto	8	2	1	3	4	8	1	5	8	4	2	8	2	4	3	63
M.D. Ross	8	8	8	2	2	8	4	4	8	2	8	3	1	8	5	79

**London and Middlesex Housing Corp**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
A. Jackson	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J.Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Di Battista	1	1	8	1	2	2	2	2	2	4	8	2	4	3	1	43
T. Melchers	3	8	2	3	4	1	4	3	3	1	8	8	3	1	4	56
R.J. Morgan	2	8	8	4	1	8	3	1	1	2	1	1	2	2	2	46
J. Phoenix	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
D. Pinto	8	2	1	2	3	8	1	4	8	3	2	8	1	4	3	58
M.D. Ross	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**London and Middlesex Housing Corp**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

A. Jackson	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J.Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Di Battista	1	1	8	1	2	2	1	2	2	3	8	2	3	3	1	3	40
T. Melchers	3	8	1	2	3	1	3	3	3	1	8	8	2	1	3	50	
R.J. Morgan	2	8	8	3	1	8	2	1	1	2	1	1	1	2	2	43	
J. Phoenix	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
D. Pinto	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

**London and Middlesex Housing Corp**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

A. Jackson	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J.Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Di Battista	1	1	8	1	2	2	1	2	2	3	8	2	3	3	1	40
T. Melchers	3	8	1	2	3	1	3	3	3	1	8	8	2	1	3	50
R.J. Morgan	2	8	8	3	1	8	2	1	1	2	1	1	1	2	2	43

**London Council for Adult Education**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
A. Abu Sharkh	5	3	1	4	3	5	5	5	5	3	3	3	3	3	3	54
M. Molnar	2	4	3	5	2	5	1	3	5	2	5	1	2	4	2	46
S. Rich	3	5	4	3	1	5	4	2	5	4	5	4	1	1	1	48
M. Sheehan	4	1	5	2	4	1	2	4	1	1	2	5	5	2	5	44
D. Vanden Boomen	1	2	2	1	5	5	3	1	2	5	1	2	4	5	4	43

**London Council for Adult Education**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
A. Abu Sharkh	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M. Molnar	2	3	2	4	2	5	1	3	5	2	5	1	2	3	2	42
S. Rich	3	4	3	3	1	5	4	2	5	3	5	3	1	1	1	44
M. Sheehan	4	1	4	2	3	1	2	4	1	1	2	4	4	2	4	39
D. Vanden Boomen	1	2	1	1	4	5	3	1	2	4	1	2	3	4	3	37

**London Council for Adult Education**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
A. Abu Sharkh	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M. Molnar	2	3	2	3	1	5	1	2	5	2	5	1	1	2	1	36
S. Rich	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M. Sheehan	3	1	3	2	2	1	2	3	1	1	2	3	3	1	3	31

D. Vanden Boomen	1	2	1	1	3	5	3	1	2	3	1	2	2	3	2	32
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**London Council for Adult Education**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

A. Abu Sharkh	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M. Molnar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Rich	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M. Sheehan	2	1	2	2	1	1	1	2	1	1	2	2	2	1	2	23
D. Vanden Boomen	1	2	1	1	2	5	2	1	2	2	1	1	1	2	1	25

**Police Services Board**

<b>Councillors:</b>	<b>VANHOLST</b>	<b>LEWIS</b>	<b>SALIH</b>	<b>HELMER</b>	<b>CASSIDY</b>	<b>SQUIRE</b>	<b>MORGAN</b>	<b>LEHMAN</b>	<b>HOPKINS</b>	<b>VAN MEERBERGEN</b>	<b>TURNER</b>	<b>PELOZA</b>	<b>KAYABAGA</b>	<b>HILLIER</b>	<b>HOLDER</b>	<b>SUM</b>
<b>Nominated Slate:</b>																
A. Abu Sharkh	3	10	3	5	2	10	10	9	10	10	10	3	10	10	6	<b>111</b>
M. Abuzayed	10	10	10	9	3	10	10	10	10	10	2	2	10	10	7	<b>123</b>
D. Brown	10	10	10	4	10	2	10	2	10	1	10	4	10	4	5	<b>102</b>
J. Matsui	10	10	10	6	10	10	10	8	10	3	10	10	10	10	4	<b>131</b>
J. McNiven	10	10	10	10	10	10	10	4	10	10	10	10	10	5	8	<b>137</b>
E. Mourad	10	10	2	3	10	10	10	5	10	10	10	10	10	3	3	<b>116</b>
M. Reid	10	2	4	2	10	1	2	1	10	2	10	10	10	2	2	<b>78</b>
S. Toth	1	1	1	1	1	10	1	3	1	10	1	1	1	1	1	<b>35</b>
C. Waschkowsk	10	10	10	8	10	10	10	7	10	10	10	10	10	6	9	<b>140</b>
D. Wiseman	2	10	10	7	10	10	10	6	10	10	10	10	10	10	10	<b>135</b>

**London Public Library Board**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
O. Ali	7	7	17	16	17	17	7	17	17	17	17	17	17	17	10	217
M. Boyce	17	8	4	1	1	17	8	6	17	17	17	4	17	17	11	162
J. Chan	6	17	7	2	3	17	12	17	17	17	3	17	17	17	12	181
S. Clark	5	5	17	3	17	2	2	1	1	2	17	1	17	5	13	108
A. Desai	2	17	6	15	4	17	15	17	17	17	17	17	17	7	4	189
B. Frank	3	17	17	9	17	17	14	7	17	17	17	17	3	17	3	192
B. Gibson	17	2	17	17	17	1	4	17	5	1	17	17	4	1	1	138
M. Hamou	17	1	1	4	17	3	1	17	6	17	1	2	1	3	17	108
J. McCall	17	6	17	6	2	17	6	4	17	17	6	3	5	2	14	139
C. Melo	8	17	3	14	17	17	11	5	3	17	17	17	17	6	5	174
S. Mumm	9	17	17	8	17	17	16	17	17	4	17	7	7	17	9	196
J. Rusznyak	4	17	17	7	17	17	17	17	17	17	17	17	6	17	15	219
J. Shelley	17	3	2	5	17	17	5	17	17	17	4	17	2	8	6	154
C. Smith	10	17	17	11	17	17	10	17	17	3	17	5	17	4	8	187
S. E. Trosow	1	4	17	10	17	17	13	17	7	17	2	6	17	17	2	164
D. Vachon	11	17	5	12	17	4	3	2	4	17	17	17	17	17	7	167
P. Wilton	12	17	17	13	17	17	9	3	2	17	5	17	17	17	16	196

**London Public Library Board**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>																
O. Ali	6	7	17	15	17	17	7	17	17	17	17	17	17	17	10	215
M. Boyce	17	8	4	1	1	17	8	6	17	17	17	4	17	17	11	162
J. Chan	5	17	7	2	3	17	12	17	17	17	3	17	17	17	12	180
S. Clark	4	5	17	3	17	2	2	1	1	2	17	1	17	5	13	107
A. Desai	2	17	6	14	4	17	15	17	17	17	17	17	17	7	4	188
B. Frank	3	17	17	8	17	17	14	7	17	17	17	17	3	17	3	191
B. Gibson	17	2	17	16	17	1	4	17	5	1	17	17	4	1	1	137
M. Hamou	17	1	1	4	17	3	1	17	6	17	1	2	1	3	16	107
J. McCall	17	6	17	6	2	17	6	4	17	17	6	3	5	2	14	139
C. Melo	7	17	3	13	17	17	11	5	3	17	17	17	17	6	5	172
S. Mumm	8	17	17	7	17	17	16	17	17	4	17	7	6	17	9	193
J. Shelley	17	3	2	5	17	17	5	17	17	17	4	17	2	8	6	154

C. Smith	9	17	17	10	17	17	10	17	17	3	17	5	17	4	8	185
S. E. Trosow	1	4	17	9	17	17	13	17	7	17	2	6	17	17	2	163
D. Vachon	10	17	5	11	17	4	3	2	4	17	17	17	17	17	7	165
P. Wilton	11	17	17	12	17	17	9	3	2	17	5	17	17	17	15	193

**London Public Library Board**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

M. Boyce	17	7	4	1	1	17	7	6	17	17	17	4	17	17	10	159
J. Chan	5	17	7	2	3	17	11	17	17	17	3	17	17	17	11	178
S. Clark	4	5	17	3	17	2	2	1	1	2	17	1	17	5	12	106
A. Desai	2	17	6	14	4	17	14	17	17	17	17	17	17	7	4	187
B. Frank	3	17	17	8	17	17	13	7	17	17	17	17	3	17	3	190
B. Gibson	17	2	17	15	17	1	4	17	5	1	17	17	4	1	1	136
M. Hamou	17	1	1	4	17	3	1	17	6	17	1	2	1	3	15	106
J. McCall	17	6	17	6	2	17	6	4	17	17	6	3	5	2	13	138
C. Melo	6	17	3	13	17	17	10	5	3	17	17	17	17	6	5	170
S. Mumm	7	17	17	7	17	17	15	17	17	4	17	7	6	17	9	191
J. Shelley	17	3	2	5	17	17	5	17	17	17	4	17	2	8	6	154
C. Smith	8	17	17	10	17	17	9	17	17	3	17	5	17	4	8	183
S. E. Trosow	1	4	17	9	17	17	12	17	7	17	2	6	17	17	2	162
D. Vachon	9	17	5	11	17	4	3	2	4	17	17	17	17	17	7	164
P. Wilton	10	17	17	12	17	17	8	3	2	17	5	17	17	17	14	190

**London Public Library Board**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

M. Boyce	17	7	4	1	1	17	7	6	17	17	17	4	17	17	9	158
J. Chan	5	17	7	2	3	17	11	17	17	17	3	17	17	17	10	177
S. Clark	4	5	17	3	17	2	2	1	1	2	17	1	17	5	11	105
A. Desai	2	17	6	13	4	17	14	17	17	17	17	17	17	7	4	186
B. Frank	3	17	17	7	17	17	13	7	17	17	17	17	3	17	3	189
B. Gibson	17	2	17	14	17	1	4	17	5	1	17	17	4	1	1	135
M. Hamou	17	1	1	4	17	3	1	17	6	17	1	2	1	3	14	105
J. McCall	17	6	17	6	2	17	6	4	17	17	6	3	5	2	12	137
C. Melo	6	17	3	12	17	17	10	5	3	17	17	17	17	6	5	169

J. Shelley	17	3	2	5	17	17	5	17	17	17	4	17	2	8	6	154
C. Smith	7	17	17	9	17	17	9	17	17	3	17	5	17	4	8	181
S. E. Trosow	1	4	17	8	17	17	12	17	7	17	2	6	17	17	2	161
D. Vachon	8	17	5	10	17	4	3	2	4	17	17	17	17	17	7	162
P. Wilton	9	17	17	11	17	17	8	3	2	17	5	17	17	17	13	187

**London Public Library Board**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

M. Boyce	17	7	4	1	1	17	7	6	17	17	17	4	17	17	8	157
J. Chan	4	17	7	2	3	17	11	17	17	17	3	17	17	17	9	175
S. Clark	3	5	17	3	17	2	2	1	1	2	17	1	17	5	10	103
A. Desai	2	17	6	12	4	17	13	17	17	17	17	17	17	7	3	183
B. Gibson	17	2	17	13	17	1	4	17	5	1	17	17	3	1	1	133
M. Hamou	17	1	1	4	17	3	1	17	6	17	1	2	1	3	13	104
J. McCall	17	6	17	6	2	17	6	4	17	17	6	3	4	2	11	135
C. Melo	5	17	3	11	17	17	10	5	3	17	17	17	17	6	4	166
J. Shelley	17	3	2	5	17	17	5	17	17	17	4	17	2	8	5	153
C. Smith	6	17	17	8	17	17	9	17	17	3	17	5	17	4	7	178
S. E. Trosow	1	4	17	7	17	17	12	17	7	17	2	6	17	17	2	160
D. Vachon	7	17	5	9	17	4	3	2	4	17	17	17	17	17	6	159
P. Wilton	8	17	17	10	17	17	8	3	2	17	5	17	17	17	12	184

**London Public Library Board**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

M. Boyce	17	7	4	1	1	17	7	5	17	17	17	4	17	17	8	156
J. Chan	4	17	7	2	3	17	10	17	17	17	3	17	17	17	9	174
S. Clark	3	5	17	3	17	2	2	1	1	2	17	1	17	5	10	103
A. Desai	2	17	6	11	4	17	12	17	17	17	17	17	17	7	3	181
B. Gibson	17	2	17	12	17	1	4	17	4	1	17	17	3	1	1	131
M. Hamou	17	1	1	4	17	3	1	17	5	17	1	2	1	3	12	102
J. McCall	17	6	17	6	2	17	6	3	17	17	5	3	4	2	11	133
C. Melo	5	17	3	10	17	17	9	4	2	17	17	17	17	6	4	162
J. Shelley	17	3	2	5	17	17	5	17	17	17	4	17	2	8	5	153
C. Smith	6	17	17	8	17	17	8	17	17	3	17	5	17	4	7	177

S. E. Trosow	1	4	17	7	17	17	11	17	6	17	2	6	17	17	2	158
D. Vachon	7	17	5	9	17	4	3	2	3	17	17	17	17	17	6	158

**London Public Library Board**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

M. Boyce	17	7	4	1	1	17	7	5	17	17	17	4	17	17	7	155
J. Chan	3	17	6	2	3	17	10	17	17	17	3	17	17	17	8	171
S. Clark	2	5	17	3	17	2	2	1	1	2	17	1	17	5	9	101
B. Gibson	17	2	17	11	17	1	4	17	4	1	17	17	3	1	1	130
M. Hamou	17	1	1	4	17	3	1	17	5	17	1	2	1	3	11	101
J. McCall	17	6	17	6	2	17	6	3	17	17	5	3	4	2	10	132
C. Melo	4	17	3	10	17	17	9	4	2	17	17	17	17	6	3	160
J. Shelley	17	3	2	5	17	17	5	17	17	17	4	17	2	7	4	151
C. Smith	5	17	17	8	17	17	8	17	17	3	17	5	17	4	6	175
S. E. Trosow	1	4	17	7	17	17	11	17	6	17	2	6	17	17	2	158
D. Vachon	6	17	5	9	17	4	3	2	3	17	17	17	17	17	5	156

**London Public Library Board**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

M. Boyce	17	7	4	1	1	17	7	5	17	17	17	4	17	17	6	154
J. Chan	3	17	6	2	3	17	9	17	17	17	3	17	17	17	7	169
S. Clark	2	5	17	3	17	2	2	1	1	2	17	1	17	4	8	99
B. Gibson	17	2	17	10	17	1	4	17	4	1	17	17	3	1	1	129
M. Hamou	17	1	1	4	17	3	1	17	5	17	1	2	1	3	10	100
J. McCall	17	6	17	6	2	17	6	3	17	17	5	3	4	2	9	131
C. Melo	4	17	3	9	17	17	8	4	2	17	17	17	17	5	3	157
J. Shelley	17	3	2	5	17	17	5	17	17	17	4	17	2	6	4	150
S. E. Trosow	1	4	17	7	17	17	10	17	6	17	2	5	17	17	2	156
D. Vachon	5	17	5	8	17	4	3	2	3	17	17	17	17	17	5	154

**London Public Library Board**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

M. Boyce	17	7	4	1	1	17	7	5	17	17	17	4	17	17	6	154
S. Clark	2	5	17	2	17	2	2	1	1	2	17	1	17	4	7	97
B. Gibson	17	2	17	9	17	1	4	17	4	1	17	17	3	1	1	128
M. Hamou	17	1	1	3	17	3	1	17	5	17	1	2	1	3	9	98
J. McCall	17	6	17	5	2	17	6	3	17	17	4	3	4	2	8	128
C. Melo	3	17	3	8	17	17	8	4	2	17	17	17	17	5	3	155
J. Shelley	17	3	2	4	17	17	5	17	17	17	3	17	2	6	4	148
S. E. Trosow	1	4	17	6	17	17	9	17	6	17	2	5	17	17	2	154
D. Vachon	4	17	5	7	17	4	3	2	3	17	17	17	17	17	5	152

**London Public Library Board**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

M. Boyce	17	7	3	1	1	17	7	4	17	17	17	4	17	17	5	151
S. Clark	2	5	17	2	17	2	2	1	1	2	17	1	17	4	6	96
B. Gibson	17	2	17	8	17	1	4	17	3	1	17	17	3	1	1	126
M. Hamou	17	1	1	3	17	3	1	17	4	17	1	2	1	3	8	96
J. McCall	17	6	17	5	2	17	6	3	17	17	4	3	4	2	7	127
J. Shelley	17	3	2	4	17	17	5	17	17	17	3	17	2	5	3	146
S. E. Trosow	1	4	17	6	17	17	8	17	5	17	2	5	17	17	2	152
D. Vachon	3	17	4	7	17	4	3	2	2	17	17	17	17	17	4	148

**London Public Library Board**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

M. Boyce	17	6	3	1	1	17	7	4	17	17	17	4	17	17	4	149
S. Clark	1	4	17	2	17	2	2	1	1	2	17	1	17	4	5	93
B. Gibson	17	2	17	7	17	1	4	17	3	1	17	17	3	1	1	125
M. Hamou	17	1	1	3	17	3	1	17	4	17	1	2	1	3	7	95
J. McCall	17	5	17	5	2	17	6	3	17	17	3	3	4	2	6	124
J. Shelley	17	3	2	4	17	17	5	17	17	17	2	17	2	5	2	144
D. Vachon	2	17	4	6	17	4	3	2	2	17	17	17	17	17	3	145

**London Transit Commission**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
S. Marentette Di Battista	13	8	13	7	11	8	5	9	13	13	13	13	13	13	8	160
J. Lang	13	13	13	8	9	2	8	6	13	13	13	13	13	13	7	157
A. Abu Sharkh	2	13	6	11	5	6	13	10	13	13	13	13	13	5	10	146
B. Polhill	13	13	13	12	12	7	12	3	13	1	13	13	13	3	5	146
B. Brock	5	13	13	13	10	5	11	8	3	5	13	13	13	13	4	142
S. Polhill	13	6	13	10	13	4	10	4	13	2	13	13	13	2	6	135
C. Richards	13	2	3	4	4	10	6	7	13	13	5	4	13	13	11	121
D. Pinto	6	4	1	6	6	9	7	11	13	13	6	13	3	13	9	120
P. Madden	3	13	2	2	3	11	9	5	13	6	4	13	13	13	3	113
T. Park	13	7	4	3	2	12	4	12	2	13	2	2	2	13	12	103
S. L. Rooth	13	5	5	1	1	13	3	13	1	13	1	1	1	13	13	97
J. Fyfe-Millar	4	1	13	5	8	1	2	1	13	3	13	13	13	1	1	92
T. Khan	1	3	13	9	7	3	1	2	13	4	3	3	13	4	2	81

**London Transit Commission**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
J. Lang	13	13	13	7	9	2	7	6	13	13	13	13	13	13	7	155
B. Polhill	13	13	13	11	11	7	11	3	13	1	13	13	13	3	5	143
A. Abu Sharkh	2	13	6	10	5	6	12	9	13	13	13	13	13	5	9	142
B. Brock	5	13	13	12	10	5	10	8	3	5	13	13	13	13	4	140
S. Polhill	13	6	13	9	12	4	9	4	13	2	13	13	13	2	6	132
C. Richards	13	2	3	4	4	9	5	7	13	13	5	4	13	13	10	118
D. Pinto	6	4	1	6	6	8	6	10	13	13	6	13	3	13	8	116
P. Madden	3	13	2	2	3	10	8	5	13	6	4	13	13	13	3	111
T. Park	13	7	4	3	2	11	4	11	2	13	2	2	2	13	11	100
S. L. Rooth	13	5	5	1	1	12	3	12	1	13	1	1	1	13	12	94
J. Fyfe-Millar	4	1	13	5	8	1	2	1	13	3	13	13	13	1	1	92

T. Khan	1	3	13	8	7	3	1	2	13	4	3	3	13	4	2	80
S. Marentette Di Battista	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

London Transit Commission																
Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
B. Polhill	13	13	13	10	10	6	10	3	13	1	13	13	13	3	5	139
A. Abu Sharkh	2	13	6	9	5	5	11	8	13	13	13	13	13	5	8	137
B. Brock	5	13	13	11	9	4	9	7	3	5	13	13	13	13	4	135
S. Polhill	13	6	13	8	11	3	8	4	13	2	13	13	13	2	6	128
C. Richards	13	2	3	4	4	8	5	6	13	13	5	4	13	13	9	115
D. Pinto	6	4	1	6	6	7	6	9	13	13	6	13	3	13	7	113
P. Madden	3	13	2	2	3	9	7	5	13	6	4	13	13	13	3	109
T. Park	13	7	4	3	2	10	4	10	2	13	2	2	2	13	10	97
J. Fyfe-Millar	4	1	13	5	8	1	2	1	13	3	13	13	13	1	1	92
S. L. Rooth	13	5	5	1	1	11	3	11	1	13	1	1	1	13	11	91
T. Khan	1	3	13	7	7	2	1	2	13	4	3	3	13	4	2	78
J. Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Marentette Di Battista	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

London Transit Commission																
Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
A. Abu Sharkh	2	13	6	9	5	5	10	7	13	13	13	13	13	4	7	133
B. Brock	5	13	13	10	9	4	9	6	3	4	13	13	13	13	4	132
S. Polhill	13	6	13	8	10	3	8	3	13	1	13	13	13	2	5	124
C. Richards	13	2	3	4	4	7	5	5	13	13	5	4	13	13	8	112
D. Pinto	6	4	1	6	6	6	6	8	13	13	6	13	3	13	6	110
P. Madden	3	13	2	2	3	8	7	4	13	5	4	13	13	13	3	106
T. Park	13	7	4	3	2	9	4	9	2	13	2	2	2	13	9	94
J. Fyfe-Millar	4	1	13	5	8	1	2	1	13	2	13	13	13	1	1	91

S. L. Rooth	13	5	5	1	1	10	3	10	1	13	1	1	1	13	10	88
T. Khan	1	3	13	7	7	2	1	2	13	3	3	3	13	3	2	76
B. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J. Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Marentette Di Battista	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**London Transit Commission**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
B. Brock	4	13	13	9	8	4	9	6	3	4	13	13	13	13	4	129
S. Polhill	13	6	13	8	9	3	8	3	13	1	13	13	13	2	5	123
C. Richards	13	2	3	4	4	6	5	5	13	13	5	4	13	13	7	110
D. Pinto	5	4	1	6	5	5	6	7	13	13	6	13	3	13	6	106
P. Madden	2	13	2	2	3	7	7	4	13	5	4	13	13	13	3	104
T. Park	13	7	4	3	2	8	4	8	2	13	2	2	2	13	8	91
J. Fyfe-Millar	3	1	13	5	7	1	2	1	13	2	13	13	13	1	1	89
S. L. Rooth	13	5	5	1	1	9	3	9	1	13	1	1	1	13	9	85
T. Khan	1	3	13	7	6	2	1	2	13	3	3	3	13	3	2	75
A. Abu Sharkh	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J. Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Marentette Di Battista	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**London Transit Commission**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
S. Polhill	13	6	13	8	8	3	8	3	13	1	13	13	13	2	4	121
C. Richards	13	2	3	4	4	5	5	5	13	13	5	4	13	13	6	108
D. Pinto	4	4	1	6	5	4	6	6	13	13	6	13	3	13	5	102
P. Madden	2	13	2	2	3	6	7	4	13	4	4	13	13	13	3	102

J. Fyfe-Millar	3	1	13	5	7	1	2	1	13	2	13	13	13	1	1	89
T. Park	13	7	4	3	2	7	4	7	2	13	2	2	2	13	7	88
S. L. Rooth	13	5	5	1	1	8	3	8	1	13	1	1	1	13	8	82
T. Khan	1	3	13	7	6	2	1	2	13	3	3	3	13	3	2	75
B. Brock	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
A. Abu Sharkh	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J. Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Marentette Di Battista	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**London Transit Commission**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBE RGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
C. Richards	13	2	3	4	4	4	5	4	13	13	5	4	13	13	5	105
D. Pinto	4	4	1	6	5	3	6	5	13	13	6	13	3	13	4	99
P. Madden	2	13	2	2	3	5	7	3	13	3	4	13	13	13	3	99
J. Fyfe-Millar	3	1	13	5	7	1	2	1	13	1	13	13	13	1	1	88
T. Park	13	6	4	3	2	6	4	6	2	13	2	2	2	13	6	84
S. L. Rooth	13	5	5	1	1	7	3	7	1	13	1	1	1	13	7	79
T. Khan	1	3	13	7	6	2	1	2	13	2	3	3	13	2	2	73
S. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B. Brock	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
A. Abu Sharkh	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J. Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Marentette Di Battista	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**London Transit Commission**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBE RGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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P. Madden	2	13	2	2	3	4	6	3	13	3	4	13	13	13	3	97
D. Pinto	4	3	1	5	4	3	5	4	13	13	5	13	3	13	4	93
J. Fyfe-Millar	3	1	13	4	6	1	2	1	13	1	13	13	13	1	1	86
T. Park	13	5	3	3	2	5	4	5	2	13	2	2	2	13	5	79
S. L. Rooth	13	4	4	1	1	6	3	6	1	13	1	1	1	13	6	74
T. Khan	1	2	13	6	5	2	1	2	13	2	3	3	13	2	2	70
C. Richards	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B. Brock	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
A. Abu Sharkh	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J. Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Marentette Di Battista	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**London Transit Commission**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBE RGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
D. Pinto	3	3	1	4	3	3	5	3	13	13	4	13	3	13	3	87
J. Fyfe-Millar	2	1	13	3	5	1	2	1	13	1	13	13	13	1	1	83
T. Park	13	5	2	2	2	4	4	4	2	13	2	2	2	13	4	74
S. L. Rooth	13	4	3	1	1	5	3	5	1	13	1	1	1	13	5	70
T. Khan	1	2	13	5	4	2	1	2	13	2	3	3	13	2	2	68
P. Madden	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
C. Richards	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B. Brock	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
A. Abu Sharkh	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J. Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Marentette Di Battista	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**London Transit Commission**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
J. Fyfe-Millar	2	1	13	3	4	1	2	1	13	1	13	13	13	1	1	82
T. Park	13	4	1	2	2	3	4	3	2	13	2	2	2	13	3	69
T. Khan	1	2	13	4	3	2	1	2	13	2	3	3	13	2	2	66
S. L. Rooth	13	3	2	1	1	4	3	4	1	13	1	1	1	13	4	65
D. Pinto	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P. Madden	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
C. Richards	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B. Brock	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
A. Abu Sharkh	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J. Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Marentette Di Battista	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**London Transit Commission**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
T. Park	13	0	1	2	2	2	3	2	2	13	2	2	2	13	2	61
S. L. Rooth	13	2	2	1	1	3	2	3	1	13	1	1	1	13	3	60
T. Khan	1	1	13	3	3	1	1	1	13	1	3	3	13	1	1	59
J. Fyfe-Millar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
D. Pinto	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P. Madden	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
C. Richards	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B. Brock	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
A. Abu Sharkh	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

B. Polhill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
J. Lang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S. Marentette Di Battista	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**London Transit Councillor (2)**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

HELMER	4	3	3	1	1	4	3	5	3	5	1	2	1	5	2	43
SQUIRE	1	1	1	3	4	1	1	1	2	1	4	3	5	2	1	31
KAYABAGA	3	4	2	2	2	5	4	4	5	3	3	5	2	3	4	51
HILLIER	2	2	4	5	5	2	5	2	4	2	5	4	3	1	3	49
TURNER	5	5	5	4	3	3	2	3	1	4	2	1	5	4	5	52

**London Transit Councillor (2)**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

HELMER	4	3	3	1	1	3	2	4	2	4	1	1	1	4	2	36
SQUIRE	1	1	1	3	3	1	1	1	1	1	3	2	5	2	1	27
KAYABAGA	3	4	2	2	2	4	3	3	4	3	2	4	2	3	4	45
HILLIER	2	2	4	4	4	2	4	2	3	2	4	3	3	1	3	43

**London Transit Councillor (2)**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

HELMER	3	3	2	1	1	3	2	3	2	3	1	1	1	3	2	31
SQUIRE	1	1	1	2	2	1	1	1	1	1	2	2	5	2	1	24
HILLIER	2	2	3	3	3	2	3	2	3	2	3	3	2	1	3	37

**London Transit Councillor (2)**

Councillors:	VANHOLST	LEWIS	SALIH	HELMER	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
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**Nominated Slate:**

HELMER	3	3	2	1	1	3	2	3	2	3	1	1	1	3	2	31
SQUIRE	1	1	1	2	2	1	1	1	1	1	2	2	5	2	1	24

**Middlesex-London Health Unit**

<b>Councillors:</b>	<b>VANHOLST</b>	<b>LEWIS</b>	<b>SALIH</b>	<b>HELMER</b>	<b>CASSIDY</b>	<b>SQUIRE</b>	<b>MORGAN</b>	<b>LEHMAN</b>	<b>HOPKINS</b>	<b>VAN MEERBE RGEN</b>	<b>PELOZA</b>	<b>KAYABAGA</b>	<b>HILLIER</b>	<b>HOLDER</b>	<b>SUM</b>
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**Nominated Slate:**

A. Abu Sharkh	2	8	4	8	5	8	7	5	8	8	8	8	8	4	<b>87</b>
B. Benedict	8	8	2	6	6	8	3	3	8	8	8	2	3	2	<b>73</b>
M. Hernandez	8	3	1	3	3	8	1	6	8	8	8	8	8	3	<b>73</b>
T. Hunter	1	8	5	2	1	8	6	2	8	8	1	8	8	7	<b>66</b>
C. Madrenas	8	2	8	5	2	8	2	8	8	8	8	8	8	6	<b>83</b>
M. Reid	8	1	3	1	4	1	4	1	1	1	2	3	1	1	<b>31</b>
D. Ruston	8	4	8	4	7	8	5	7	8	8	8	1	8	8	<b>84</b>
B. Sharif-Chan	8	8	8	7	5	8	8	4	8	8	8	8	2	5	<b>90</b>

**Tourism London - Councillor Appt (2)**

<b>Councillors:</b>	VANHOLST	LEWIS	SALIH	Helmer	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	<b>SUM</b>
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**Nominated Slate:**

<b>KAYABAGA</b>	3	2	3	3	3	2	3	2	3	1	3	2	3	2	3	<b>35</b>
<b>LEWIS</b>	2	1	1	1	2	1	1	1	1	2	1	1	2	1	1	<b>18</b>
<b>VAN HOLST</b>	1	3	2	2	1	3	2	3	2	3	2	3	1	3	2	<b>31</b>

**Tourism London - Councillor Appt (2)**

<b>Councillors:</b>	VANHOLST	LEWIS	SALIH	Helmer	CASSIDY	SQUIRE	MORGAN	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	<b>SUM</b>
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**Nominated Slate:**

<b>LEWIS</b>	2	1	1	1	2	1	1	1	1	2	1	1	2	1	1	<b>18</b>
<b>VAN HOLST</b>	1	3	2	2	1	3	2	3	2	3	2	3	1	3	2	<b>31</b>

**Western University Board of Governors**

Councillors:	VANHOLST	LEWIS	SALIH	CASSIDY	SQUIRE	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>														
M. El-Kassem	3	1	1	2	1	3	4	4	2	2	4	2	1	30
B. Poetschke	1	4	3	4	3	2	4	2	4	4	3	4	4	42
C. Rorabeck	4	4	2	1	2	1	4	3	4	4	1	4	3	37
H. Usher	2	4	4	3	4	4	1	1	1	1	2	1	2	30

**Western University Board of Governors**

Councillors:	VANHOLST	LEWIS	SALIH	CASSIDY	SQUIRE	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>														
M. El-Kassem	2	1	1	2	1	2	4	3	2	2	3	2	1	26
C. Rorabeck	3	4	2	1	2	1	4	2	4	4	1	4	3	35
H. Usher	1	4	3	3	3	3	1	1	1	1	2	1	2	26

**Western University Board of Governors**

Councillors:	VANHOLST	LEWIS	SALIH	CASSIDY	SQUIRE	LEHMAN	HOPKINS	VAN MEERBERGEN	TURNER	PELOZA	KAYABAGA	HILLIER	HOLDER	SUM
<b>Nominated Slate:</b>														
M. El-Kassem	2	1	1	1	1	1	4	2	2	2	2	2	1	22
H. Usher	1	4	2	2	2	2	1	1	1	1	1	1	2	21

**From:** Melissa Matlow  
**Sent:** Monday, December 10, 2018 9:52 AM  
**To:** CPSC <[cpsc@london.ca](mailto:cpsc@london.ca)>  
**Subject:** Re: Zoos and Mobile Zoos report

Dear Chair and Committee Members,

On behalf of World Animal Protection and our 350,000 supporters across the country (including more than 4,500 residing in London, Ontario), I would like to submit our concerns and recommendations in response to the Report on Zoos and Mobile Zoos.

A major animal welfare issue that World Animal Protection deals with is the legal and illegal wildlife trade. Whether poached from the wild or bred in captivity, millions of wild animals suffer from being repeatedly transported, handled and kept in the homes of consumers in inappropriate conditions that fail to meet their complex needs. Locally, this is placing an unnecessary burden on animal shelters and enforcement officers who have to deal with the problems encountered when these animals are neglected, abandoned or escape. We are extremely concerned about the increase of mobile zoos in Ontario that operate at a standard of their own choosing and we therefore urge London to show leadership and take responsibility in helping us curb this problem.

Zoocheck, an Ontario-based animal protection charity, has identified more than 70 mobile zoo businesses in our province alone – a number that has grown dramatically over the last decade. The mobile zoo business model is typically centered on obtaining the maximum number of event bookings possible, with the marketing hook often being that customers can directly interact with animals (e.g., touching) or get into close proximity to them.

#### **Animal welfare concerns**

Using wild animals for entertainment is inhumane, unsafe and sends the wrong message to the public about how to interact with wildlife, even though mobile zoo businesses claim that it is educational or otherwise beneficial. It can also be very stressful for animals, whether they are transported only occasionally or on a regular basis, and particularly when they are displayed, handled, repeatedly touched by children and exposed to unfamiliar locations. The small barren environments, used in transit and often onsite as well, deprive wild animals of opportunities to behave and move naturally, which may result in physical, psychological and social stress. Even in the best captive circumstances, it can be extremely challenging to satisfy an animals full range of biological and behavioural needs. The best that mobile zoos can provide are rudimentary conditions that lack appropriate space, complexity, environmental conditions and other critical husbandry factors

#### **Human health and safety concerns**

The types of animals commonly used in the mobile exotic programs (i.e., reptiles, amphibians, birds) are well known to shed more potentially pathogenic organisms than other animals. It is concerning that mobile zoos often bring their animals to daycares, birthday parties and seniors homes, as children and seniors are among the most vulnerable to the health risks (e.g., zoonoses) posed by exotic animals. The Ontario Ministry of Health and Long-term Care's own guidelines for petting zoos discourages children under the age of five, and other vulnerable people, from coming into contact with reptiles and amphibians among other types of animals.

#### **Promoting the acceptability of keeping wildlife as pets**

Public polling conducted this year by StratCom Strategic Communications indicates that 26% of Canadians are interested in owning an exotic pet because of zoos and mobile petting zoos and 43% say their exotic pet purchase was impulsive. The same research found that 30% of Canadians surveyed who owned an exotic pet spent only a few hours or less researching prior to purchasing one, while 17% did no research at all.

#### **Recommendations**

Given the high risks and problematic aspects of zoos and mobile zoos, we strongly recommend you refer the Zoos and Mobile Zoos report back to the Managing Director, Development and Compliance Services and Chief Building Official for a more comprehensive review. This review should include a more complete assessment of the

offsite presentations of mobile zoo businesses (including Reptilia), the welfare conditions endured by the animals used, the human health risks posed by these kinds of activities, and other associated issues, including the capacity of the City to actually provide oversight of mobile zoos and enforcement of municipal laws and rules.

In addition, I would strongly urge the CPSC to order staff to examine and report back on the advantages of proceeding with the changes to London's animal control bylaw PH-3 that were proposed by the City's Animal Welfare Advisory Committee. In our view, that would be the easiest way to address the entire range of concerns expressed.

We hope you will consider referring this issue back to staff as we would also like the opportunity to provide further input during the process.

Thank you for your time and consideration.

Sincerely,

Melissa Matlow  
Senior Wildlife Campaign Manager  
**World Animal Protection**  
90 Eglinton Avenue East, Suite 960  
Toronto, ON M4P 2Y3



## Zoocheck Inc.

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December 12, 2018

To: Mayor and Members of Council  
City of London

### **Subject: CPSC Report on Zoos & Mobile Zoos at Dec 18<sup>th</sup> Council Meeting**

Dear Mayor and Members of Council:

I'm writing to ask you to pull the Zoos & Mobile Zoos report (from CPSC) at the December 18<sup>th</sup> Council meeting and to support the recommendation below to provide direction to staff to conduct a more comprehensive, accurate and balanced consultation and review on the issue of zoos and mobile zoos. The report is deficient in several critical ways and is based on some demonstrably incorrect ideas warranting a referral back to staff to broaden the scope of their analysis. This is essential if the City is to make an informed decision on the staff recommendation to license zoos and mobile zoos.

An overarching concern I have is that the report evaluates the issue primarily through a land use lens rather than giving equal weight to the range of relevant animal control considerations which the City is empowered to address under the authority of the Ontario Municipal Act. For these reasons I ask that Council to **not** approve the report but that you instead to take the following actions:

1. Refer the report on Zoos & Mobile Zoos back to the Managing Director, Development & Compliance Services and Chief Building Official to conduct a more comprehensive, accurate and balanced review which includes the following:
  - a. The advantages to the City of London of the Animal Welfare Advisory Committee (AWAC) recommended approach to controlling zoos & mobile zoos through revisions to the Animal Control By-Law PH-3, including, but not limited to, an analysis of cost savings to the City, potential prevention of problems and associated complaints, reductions in staff time allocated to zoo & mobile zoo issues, benefits to public health and safety, and benefits to animal welfare.
  - b. The risks, through the permitting of zoos and mobile zoos, to the health, safety, protection and well-being of vulnerable persons such as seniors, children under 5 years of age, the developmentally handicapped, immuno-compromised persons, pregnant women and others recognized by public health authorities as being at elevated levels of risk when exposed to exotic animals, particularly reptiles and amphibians.
  - d. An analysis of the Reptilia business model of using its zoo facility as a base for a vigorously marketed program of external offsite parties, meet and greets, displays, shows, presentations, exhibits and other activities, that could potentially number in the dozens to hundreds per year, including in venues where vulnerable persons are located.
  - e. The disadvantages to the City of licensing zoos and mobile zoos, including but not limited to, costs to the City, extra staff time allocated for regulation, oversight and addressing complaints about zoos and mobile zoos, and the

capacity and expertise of the City to assess and address zoo and mobile zoo problems.

- f. An accurate, up-to-date, legal analysis of an Ontario municipality's authority under the Municipal Act to create by-laws for the municipal purpose of protecting or regulating animal welfare within its jurisdiction.
2. Consult on the above with animal welfare/animal protection/ human & wildlife health organizations with recognized expertise in these areas such as the Ontario Society for the Prevention of Cruelty to Animals (OSPCA), Zoocheck, Animal Justice, Canadian Federation of Humane Societies, World Animal Protection, Emergent Disease Foundation and others with relevant expertise and experience.

## KEY CONCERNS WITH THE STAFF REPORT ON ZOOS & MOBILE ZOOS

### 1. ADVANTAGES OF THE ANIMAL WELFARE ADVISORY COMMITTEE (AWAC)'S

**RECOMMENDED APPROACH** – The report fails to provide Community and Protective Service Committee and Council members with a balanced review which would include an analysis of the advantages and legitimate municipal objective of controlling zoos & mobile zoos through the recommended revisions to the Animal Control By-Law PH-3. The staff report states that the AWAC recommendation “would eliminate the municipality’s ability to licence a zoo, fair, exhibition or circus” implying that is a negative outcome, failing to outline the positive aspects of this approach including: cost-savings of the restrictions over licensing; enhanced protection of public health and safety; greater control of permitted species of animals within the jurisdiction of London with the objective of protecting both people and animals; and permitting legitimate business activities within those parameters (e.g., using permitted species of animals within the City of London).

2. **HEALTH AND SAFETY ISSUES** – Serious health and safety concerns were well-documented in the original consultation about the use of certain species of exotic animals typically kept in zoos and mobile zoos, particularly where close interaction, including direct contact, is permitted, as is typical of mobile zoos and petting zoos, with vulnerable people such as children, seniors, pregnant women and others identified by public health bodies as being especially vulnerable when exposed to exotic animals. There are serious risks associated with zoonotic disease (transmission of disease between humans and animals), a reality articulated in both public health and medical literature around the world since the post-World War II era. There can also be direct physical risks that create a potential for trauma and injury from potentially dangerous animals, as has occurred in Ontario and more recently in New Brunswick when two young children were killed by an African rock python. The staff report allocated just one paragraph to the issue of zoonotic disease, while devoting more than one page to the land use issues associated with licensing and permitting zoos and mobile zoos. This is concerning because the Reptilia business described in the report delivers dozens to hundreds of offsite shows and markets these live animal programs to daycares, schools, shopping malls, store openings, home children’s parties, consumer shows, corporate events, seniors residences, etc. According to Reptilia they have attended, “almost every type of business or community event imaginable!” This means potentially hundreds of potentially high-risk interactions between animals and humans annually.

3. **ANIMAL WELFARE AS A MUNICIPAL PURPOSE UNDER THE ONTARIO MUNICIPAL ACT** – The staff report concludes incorrectly that “the welfare of animals does not constitute a municipal purpose” and provides insufficient analysis of this complex issue. The report primarily cites *Xentel DM Inc v. Windsor (City)* [2004] O.J. NO. 3656 but fails to mention that the Ontario Municipal Act has since been changed rendering that decision moot. If this argument is to be used to deter members of the Community and Protective Services Committee from adopting the AWAC recommendations, then it behooves staff to provide a more sophisticated, accurate and up to date analysis of this issue. A great deal has changed



in recent years as to the legitimate purposes permitted municipalities under the Ontario Municipal Act vis a vis animal control, welfare and protection. This is an area that has already been analyzed by legal experts. Zoocheck would be pleased to provide documentation and analysis supporting this position.

#### 4. BUSINESS MODEL OF PRIVATE ZOOS AND MOBILE ZOOS –

- a. The staff report fails to adequately analyze the business model of private zoos and mobile zoos. The report takes the promotional material of these facilities at face value, for example, assuming that the permanent facility is the primary business component while the mobile facet of the business is secondary or peripheral. This is not necessarily true. For example, Reptilia vigorously markets their offsite live animal programs, devotes a substantial portion of their website to their promotion and states that Reptilia has been to “almost every type of business or community event imaginable!” A recent Reptilia advertisement for commission-based program sales staff states they are looking for people with experience in any of the following sectors: Auto Dealers, Camps, Child Care Centers, Community Centers, Events Planning, Fairs, Festivals and Exhibitions, First Responders, Hospitals, Hotels, Libraries, Museums, Religious Organizations, Retail, Malls and Shopping Centers, Scouts, Guides, 4-H and other Youth Groups, Schools/School Boards: Elementary, Secondary & College/University, Ticket and Corporate Admission Sales, Wrangling/Film.” This does not suggest a secondary or peripheral business activity. In addition, the claim that the facilities provide an educational experience isn’t challenged or balanced with other points of view, especially given the commercial imperative of these facilities.
- b. The report also fails to make clear that private zoos and mobile shows would still be permitted under the revisions proposed by AWAC using permitted animals. This means that the City of London’s land use objectives outlined in the report (e.g., encouraging the distribution of educational, social and recreational facilities throughout the city; incorporating a mix of use patterns in an Urban Thoroughfare in The London Plan; accommodating intensification and redevelopment; an adaptive reuse of an existing commercial building for a place of entertainment; creating employment and tourism opportunities) need not be impacted. These objectives can still be achieved without jeopardising public health and safety, and animal welfare, while avoiding increased costs to the City through a licensing regime.

#### 5. BURDEN AND COST OF LICENSING TO THE CITY OF LONDON – The report fails to outline the burden and costs placed on the City of London should a licensing scheme be instituted for zoos and mobile zoos, considering the following:

- a. Currently there is no comprehensive regulatory regime in Ontario governing the keeping of exotic animals in zoos, zoo-type displays or in mobile live animal programs; therefore, the onus for providing meaningful oversight of zoo and mobile zoo activities, and addressing any problems associated with them, would fall to the City itself.
- b. Unfortunately, the City does not possess the internal expertise or capacity to properly assess and regulate zoos or zoo-type facilities or to provide oversight of potentially dozens to hundreds of mobile live animal program events within its boundaries to ensure compliance with local laws and acceptable levels of animal welfare and human health and public safety. To change that situation would require a massive investment of staff development time to bring internal expertise up to even a basic (but still insufficient) level, as well as a considerable investment of financial resources.
- c. The staff report tries to address this issue by incorrectly stating that animal welfare is not a municipal purpose and by referencing the Ontario SPCA Act (and the Ontario SPCA) as being responsible for animal welfare. It should be noted that the Ontario SPCA is not



statutorily required to enforce the OSPCA Act and the organization, with just 70 inspectors, does not enforce in all areas of the province.

- d. In addition, the OSPCA recently announced a reduction in its enforcement function regarding livestock, the Dog Owner's Liability Act and other enforcement practices. The OSPCA does not have the financial or staff resources to provide oversight of all of the existing mobile live animal programs in the province, let alone potentially dozens to hundreds of additional programs and activities in London should Reptilia set up in the City.
- e. The staff report also make reference to Canada's Accredited Zoos and Aquariums (CAZA). It is not a regulatory body but is a zoo industry trade group that maintains a membership and operates an accreditation program. As a small organization with approximately three staff members, CAZA does not have the capacity to consistently monitor the dozens to hundreds of mobile live animal programs conducted by their members who carry out these activities. Instead, they simply ask members to adhere to a brief set of guidelines. The CAZA accreditation designation, which denotes members who have passed an inspection that occurs only once every 5 years, is not an oversight vehicle. Additionally all CAZA investigations and results are confidential and findings are not made available to external parties. In past years, a number of CAZA-accredited institutions have been the subject of widespread criticism, official investigations and cruelty charges.

It is in fact the failure to consider these kinds of matters that has made municipalities vulnerable to legal challenges in the past.

For the reasons stated above (which I must stress are not comprehensive) , I urge you to support the recommendation made at the beginning of this letter. Thank you for your consideration.

Sincerely,

Rob Laidlaw  
CBiol MRSB  
Executive Director



## **Questions and Answers**

### **Mobile Live Animal Programs (MLAPs) – ONTARIO**

#### **What is an MLAP?**

- An MLAP (Mobile Live Animal Program) is any kind of program or activity in which live animals are brought to a location for the entertainment or education of the public. MLAPs can include mobile zoos, exhibits, presentations, demonstrations, shows and petting zoos, but do not include circuses, magic shows, pet shows (including dog and cat shows), and agricultural fairs and shows (including horse shows).

#### **Who can start an MLAP?**

- There are no laws or regulations in Ontario governing who may own or operate an MLAP, so any person or business can conduct MLAPs.

#### **What education, training or experience is required to start an MLAP?**

- There are no requirements for education, training or experience for people conducting MLAPs.

#### **What is required to start an MLAP?**

- A simple MLAP business can be set up in a few hours with nothing more than a computer, some animals and a vehicle to take them to bookings.

#### **Are MLAPs regulated in Ontario?**

- No, there are no regulations for MLAPs in Ontario. That means there are no housing, husbandry or safety standards.

#### **Some zoo association accredited facilities conduct MLAPs. Does the zoo association monitor their MLAP activities?**

- No, established members of the zoo association undergo an accreditation inspection once every five years and the inspection focuses on the zoo or home base facility. There is little, if any, regular monitoring of offsite activities at other times.

#### **How many MLAPs are there?**

- As of May 2017, approximately 70 MLAPs have been identified in Ontario.

### **Has the number of MLAPs increased?**

- Yes, while there has never been a central registry for MLAPs, it is clear that MLAP numbers have grown dramatically during the past decade. Prior to that time, while MLAPs did exist they were relatively few in number and only a fraction of the number that exist today.

### **Where do MLAPs operate?**

- MLAPs operate throughout Ontario, with the majority of MLAPs occurring in the southern half of the province. Many MLAPs operate on a local basis only, but some offer programs out of province or even country wide.

### **Do MLAPs charge a fee?**

- While some MLAPs are conducted by private individuals on an occasional basis with no fee being involved, most MLAPs are either part-time or full-time businesses that charge a fee for their programs. Fees can range from as low as \$100 to \$1000 or more depending on the kinds of animals involved, the type of program and the venue location. Some MLAPs conduct dozens or even hundreds of programs annually. A few MLAPs are conducted by non-profit or charitable organizations.

### **What animals do MLAPs use?**

- MLAPs use a wide variety of animals including mammals, birds, reptiles, amphibians and invertebrates. Some of them specialize in particular kinds of animals, such as birds of prey or reptiles. Examples of animals in MLAPs, include, but are not limited to, lemurs, monkeys, kinkajous, sloths, porcupines, kangaroos, camels, zebras, donkeys, ponies, servals, Eurasian lynx, African lions, foxes, parrots, flamingos, owls, hawks, monitor lizards, snakes, tortoises, alligators, frogs, salamanders, spiders, scorpions, cockroaches and crabs, to name just a few.

### **Do MLAPs allow contact with animals?**

- Yes, many MLAPs allow contact with the animals. In fact, getting close to or touching animals is often featured in MLAP marketing materials. Some MLAPs allow only limited contact with animals, while others allow relatively unfettered opportunities for members of the public to touch, stroke, handle or hold animals. Some MLAPs have been known to allow or facilitate contact between potentially dangerous animals and members of the public, including children. For example, one business was known to wrap large constricting snakes around the torsos of young children for the picture-taking purposes.

### **Are there animal welfare concerns associated with MLAPs?**

- Yes, there are many animal welfare concerns associated with MLAPs. Those concerns are exacerbated when animals are used in multiple programs in different locations, transported long distances or taken on extended tours.

- All animals require space to engage in normal movements and behaviours, appropriate environmental conditions (e.g., temperature, humidity, lighting), privacy and shelter opportunities that allow them to feel safe and secure, watering facilities and species appropriate food, to name just a few requirements that are necessary to ensure good animal welfare. The needs of ectothermic (i.e., cold blooded) and aquatic animals are particularly problematic in mobile situations.
- The reality for many MLAP animals is that from the time they are removed from their home base until the time they return, they are confined in grossly undersized, extremely minimalistic conditions that do little to satisfy their biological, behavioural and social needs. Mammals and birds may be confined and moved in cages and crates, or plastic kennel carriers. Reptiles, amphibians and invertebrates may be housed and transported in plastic tubs and containers, unable to move normally or even turn around. Additionally, animals may be subjected to unusual vibrations, sounds, sights, etc. during the transport process and at presentation venues.
- While at presentation venues, some exhibit-focused MLAPs display animals in small, photo-invasive conditions where they have no opportunity to remove themselves from public view. Additionally, there are welfare concerns when animals are removed from their containers, brought out into bright, noisy situations in front of the public, and handled. Some animals, such as crocodilians and snakes, may also be held stationary or displayed in their container (such as tortoises in plastic containers in a tabletop display) for extended periods so that members of the public can touch them.
- All of these conditions and activities can detrimentally impact animal welfare.

#### **Are there human safety risks associated with MLAPs?**

- Yes, some animals pose a potential threat to human safety due to their size, strength, other physical attributes such as sharp teeth or claws, bite force, venom, speed and temperament. MLAPs have been known to feature potentially dangerous animals which, if they were in traditional zoo settings, would be subject to specific safety protocols and no public contact. Examples of potentially dangerous animals in MLAPs include, but are not limited to, giant constricting snakes, crocodilians, large lizards, wild canids, wild felids, non-human primates and camels.

#### **Are there human health concerns associated with MLAPs?**

- Yes, many animals can harbour diseases that are transmissible to humans. They are known as zoonotic diseases or zoonoses. They include, but are not limited to, Campylobacter, E. coli, Streptococcus, Salmonella, Herpes B virus and Monkeypox.
- In their natural state, the range of microorganisms carried by wild animals pose almost no threat to humans. But the artificial conditions of captivity often negatively impact and disrupt the host/microorganism relationship, resulting in a greater likelihood of opportunistic disease and the release of virulent disease organisms into the animal's environment. That is why many public health agencies advise that certain precautions

be taken whenever members of the public are allowed contact with or are otherwise exposed to animals or that more vulnerable, high risk members of society not come into contact with certain animals, such as reptiles, at all.

- Some animals, such as reptiles, amphibians, birds and young ruminants (such as cattle, sheep and deer) are known to shed more potentially pathogenic organisms than other animals, so public health agencies recommend that particularly vulnerable, high risk persons not contact those animals or the surfaces they have touched (since those surfaces may have been contaminated). High risk groups of people include, but are not limited to, children ages 5 and under, the elderly, immuno-compromised individuals, anyone that is HIV positive, people who have had recent surgery, and pregnant women.
- Many MLAP operators seem to downplay, dismiss or be unaware of zoonoses and the potential risks posed to members of the public through contact with animals.

#### **Are there specific concerns about MLAPs in daycares?**

- Yes, public health agencies recommend that children aged 5 years and under not be allowed to contact reptiles, amphibians, birds or young ruminants or the surfaces they have touched because those children are particularly vulnerable to zoonoses.
- When other kinds of animals are present, disease mitigation rules and measures should be in place, such as not allowing food consumption in areas where animals are present, providing supervision to make sure children don't put potentially contaminated hands into their mouths or rub their eyes, ensuring that hands are washed according to appropriate protocols, etc.
- Some MLAPs allow relatively unfettered opportunities for young children to touch exotic animals with no disease mitigation measures in place.

#### **Are there specific concerns about MLAPs in nursing homes, senior's residences and similar facilities housing the elderly?**

- Yes, the elderly are considered a high risk group. They should not be allowed to contact reptiles, amphibians, birds or young ruminants or the surfaces they have touched. If other animals are present around the elderly, disease mitigation measures should be in place. The threat of zoonoses has caused some government agencies to recommend that live exotic animals not be brought into nursing homes at all.

#### **What do public health bodies and similar kinds of agencies recommend regarding MLAPs?**

- Many public health agencies advise that high risk members of society, including children aged 5 and under, the elderly and immuno-compromised people, not come into contact with certain kinds of animals. Others recommend that only domesticated animals with known health histories be brought into certain kinds of facilities, such as nursing homes. No public health advisories on this subject suggest that there is no risk or that disease mitigation measures are not necessary.

### **Are MLAPs educational?**

- There is no substantive body of empirical evidence supporting the claim that MLAPs are educationally beneficial or that they produce measurable educational outcomes. In addition, learning outcomes of MLAPs may even be negative. One potential negative learning outcome from the use of animals in MLAPs is that participants are exposed to animals entirely removed from their natural ecological contexts or, in many cases, they are in conditions that do not provide good welfare; an experience that can normalize assumptions about human dominance and the utilization and exploitation of animals.

### **Do MLAPs promote the keeping of exotic pets?**

- Some MLAPs have promoted the keeping of some exotic animals as pets, such as telling members of the public that certain reptiles make good pets. A few MLAPs have been known to breed and sell live exotics and/or supplies.
- Even when MLAPs don't directly promote exotic pet keeping, they may be doing so anyway. There is evidence that when exotic animals are presented to audiences, particularly children, even if a don't keep exotic animals as pets message is conveyed, they may still come away thinking they would like to have one of those animals. The visual experience of watching someone hold or play with a cute or interesting exotic animal conflicts with and can override whatever narration and messaging is provided.

### **Are there mobile programs that do not use live exotic animals that teach people about animals, conservation and other similar kinds of issues?**

- Yes, there are all kinds of exciting, innovative programs that focus on animals, nature and conservation. Many of them, such as Scientists in Schools and Down to Earth Conservation Education, have been operating successfully for decades, teaching hundreds of thousands of children without using live exotic animals.

### **Are there MLAPs that only use domesticated companion animals?**

- Yes, there are some MLAPs that only utilize companion animals, such as domesticated dogs. For example, The Kindness Club has delivered thousands of presentations to school children and the only live animals involved were domesticated dogs owned by the presenters.

From: Kristen Houghton

Sent: Wednesday, December 12, 2018 7:41 AM

To: Saunders, Cathy <[csaunder@london.ca](mailto:csaunder@london.ca)>; Bunn, Jerri-Joanne <[jbunn@London.ca](mailto:jbunn@London.ca)>

Subject: Please include in next agenda thank you - changing bylaw to allow zoos

Hello, I am writing to express my concern about council considering changing by laws to allow zoos and mobile zoos in our city. As I'm sure you have heard zoos around the world are closing due to dwindling attendance as people see these places for what they are, unnatural and unnecessary. They claim to be educational but everything you want to learn animals can be found in books or online.

They say people want to see these animals, tell me what good can come from seeing these poor beings in cages and tanks? These are not their natural habitats. Zoos cause great mental and physical suffering to the beings they trap there; London rightfully closed down the enclosures at Storybook Gardens why change our progress now? I urge you to think of the beings trapped in tanks and cages before you make any decisions on this subject.

And what happens when people think these beings would make great pets? They will inevitably be dropped off somewhere or released in a city park somewhere; the LACC only handles dogs and cats and can't even help with the issue of people releasing domestic rabbits and rescues are usually full.

The world is changing their ideas on zoos, do you want to be part of progress or do you want to see London regress? Thank you for your time

Regards,  
Kristen Houghton

"The greatness of a nation and it's moral progress can be judged by the way its animals are treated." -Gandhi

"The greatness of a nation and it's moral progress can be judged by the way its animals are treated." -Gandhi

From: Robert McNeil  
Sent: Tuesday, December 11, 2018 11:12 PM  
To: Saunders, Cathy <[csaunder@london.ca](mailto:csaunder@london.ca)>; Bunn, Jerri-Joanne <[jbunn@London.ca](mailto:jbunn@London.ca)>  
Subject: No zoos for London please

Hi,

I am most disappointed to hear that the City is considering accomodating Reptilia coming to town, and that are possibly taking the position 'animal welfare is not a municipal issue'. This would be a very unfortunate position for a Council that literally has an Animal Welfare Committee.

Please send this matter back to staff next week for further consideration - this position is unacceptable to me and to a Compassionate City.

No zoos for London please! I give permission & request this letter to be included in the agenda for next week's council meeting.

Rob McNeil

**From:** Lindy Lystar

**Sent:** Tuesday, December 11, 2018 11:39 PM

**To:** Saunders, Cathy <[csaunder@london.ca](mailto:csaunder@london.ca)>; Bunn, Jerri-Joanne <[jbunn@London.ca](mailto:jbunn@London.ca)>

**Subject:** Reptilia - Letter for council a December 18th

Dear Councillors,

I am writing to express the distaste that I have over this "zoo" known as Reptilia the city is considering allowing into the city.

I am a registered veterinary technician in the city and have extreme concerns regarding the welfare and treatment of these animals. I have visited the Vaughn location and the animals, in my professional opinion are not being treated as they should. They are in small enclosed spaces, with little to no enrichment. For example, snakes are contained in small glass aquariums that are not big enough for them to stretch out their bodies to full capacity.

I pride myself in working and living in a community that has core values when it comes to rescue animals. If these were dogs, cats or rabbits, we would not allow a business to "set up shop" and begin their breeding program in the mall. It simply wouldn't work. These however, are not small fluffy animals, they are large, dangerous reptiles that carry an abundance of zoonotic diseases that can easily be transmitted (Salmonella, Mycobacterium, Campylobacter, Aeromonas, Escherichia coli, Klebsiella, Serratia and Flavobacterium meningosepticum). These infections do not make the animals appear sick, however; can cause extreme illnesses to humans.

I am not sure if you are aware or not, but Reptilia has reptiles for sale as well, most of these do not fall into city by laws. They call it their adoption program. I think is is a disgusting way for them to make money. Reptiles do not make good pets for everyone and people will visit the store and need to bring one home. These will end up needing rescue or dying in the years to come because the majority of people can not adequately home one. They require a lot of attention. Where will these reptiles be coming from? Their breeding program of course.

So to me, this is not about enrichment or education. It is clearly a way for a company to make money exploiting reptiles and amphibians. Our pet stores now are not allowed to sell dogs and cats, so why are these any different? This "zoo" is very disappointing and unacceptable to me. I do not think it will enrich anyone. I really hope this does not happen.

Could you please include this into the minutes of the agenda?

Regards,  
Lindy Lystar, RVT

Dear CPSC Members:

**RE: City of London staff report Zoos & Mobile Zoos scheduled for consideration at the December 18, 2018 Council meeting.**

On behalf of the City of London Animal Welfare Advisory Committee (AWAC) I am requesting that this report be referred back to staff with the direction that they conduct a more comprehensive, balanced and fair consultation and analysis, including an examination of the merits of the Bylaw changes originally recommended by AWAC, cost savings to the City and the other items outlined in the AWAC submission to the CPSC.

We would also like to say that we are disturbed that the staff report Zoos & Mobile Zoos did not fully or accurately present the many concerns and issues regarding private zoos and mobile animal programs that AWAC had both submitted to and discussed with City Staff prior to this report being produced.

It should be noted that the AWAC recommendations, if implemented, would reduce or eliminate most zoo and mobile zoo problems, such as the elevated costs of a licensing program, increased costs of enforcement and addressing complaints, increased dangers to human health and public safety and poor animal welfare

As well, the current staff report recommendation is of concern as it would allow for many more private zoos and live mobile animal programs to set up in the City of London and to operate without adequate municipal or provincial oversight.

The staff report tries to address the lack of capacity of the City to provide oversight of zoos and mobile zoos by referencing the Ontario OSPCA Act as being responsible for animal welfare and suggesting that they could play a part in providing oversight and delivering enforcement. The OSPCA is understaffed, unable to enforce in all areas of the province and is decreasing their enforcement functions across the province. The OSPCA just recently announced a reduction in its enforcement function with regard to the Dog Owner's Liability Act, livestock cruelty complaints, and other issues. This reduction in the scope of the OSPCA ability to monitor and respond to the oversight and enforcement needs of our community is already reflected in their open communication with AWAC regarding pets left in hot cars, and dogs who are left in extreme weather conditions. The reality is that the OSPCA does not have the financial means, nor staff resources, to provide oversight for all existing mobile live animal programs in the province, let alone dozens or hundreds of additional programs should Reptilia (and others) set up in the city, which makes the claim that OSPCA will deliver enforcement non-sensical.

Currently, the City is already unable to address the distressing conditions at some of the London pet stores who are taking reptiles out into private homes for birthday parties and other events with no oversight whatsoever. The AWAC has grave concerns that the problem of deficient or no oversight will greatly increase with the many more additional and potentially hundreds of private zoo and mobile zoo programs in London should Reptilia set up in the City.

The staff report makes reference to CAZA (Canada's Accredited Zoos and Aquariums). CAZA is not a regulatory body, nor does it provide independent unbiased and objective oversight. CAZA has only a few staff members and does not have the capacity to regularly and consistently monitor the many mobile live animal programs conducted by their members, like Reptilia, in Ontario and elsewhere. They also do not offer their services for free.

The staff report states incorrectly that "the welfare of animals does not constitute a municipal purpose" and provides insufficient analysis. This unsubstantiated claim is used by staff to dismiss all of the animal welfare concerns that would result should regulation be initiated. The fact that animal welfare is a municipal purpose is expressed in the OSPCA Act itself, which states, "In the event of a conflict between a provision of this Act or of a regulation made under this Act and of a municipal by-law pertaining to the welfare of or the prevention of cruelty to animals, the provision that affords the greater protection to animals shall prevail. 2008, c. 16, s. 18." (OSPCA Act). Many municipalities have laws addressing animal welfare issues and the idea that animal welfare is not a valid municipal purpose ceased in the early 2000s when the Ontario Municipal Act was revised.

In addition, we are very concerned that the staff report gives precedence to planning issues, while sloughing aside animal control (including animal welfare and protection) and human health and safety concerns were given short shrift. The AWAC recommended that an accurate, up-to-date, analysis of an Ontario municipality's authority under the Municipal Act to create by-laws for the municipal purpose of

protecting or regulating animal welfare within its jurisdiction be provided by City staff prior to any final decisions made.

Many zoos and most mobile zoos, including Reptilia, use close proximity to or allow contact with animals as a facet of their activities. This comes with a variety of serious health concerns, particularly regarding zoonoses, the transmission of diseases from animals to humans. It has long been known that exotic animals harbor a range of potentially pathogenic organisms that pose significant risks to human health. These recognized risks are often downplayed or dismissed by mobile live animal program operators. Some erroneously make the claim that simple quarantine of an animal will mitigate this risk, but it does not. Many exotic animals, including all reptiles harbor and shed pathogens that are natural to their physiology, in other words, regardless of and in spite of any quarantine. Such pathogens are well documented to be hazardous to those who are young, elderly, immunocompromised, pregnant women, developmentally handicapped people and others. Allowing mobile live animal programs may pose a serious risk to human health and safety.

We also feel the lack of sufficient time to review and respond to the report was insulting and unfair. The AWAC received the staff report on relatively short notice with no time to properly analyze and respond to it prior to it being considered at the CPSC meeting. The AWAC would have liked the time to provide a detailed response before any decisions were made.

Citizen advisory groups are comprised of dedicated residents with a great deal of expertise, experience and who conduct comprehensive research into the issues they deal with. It has always been AWAC's priority to provide up-to-date, evidence-based information that can inform the City's deliberations. Our efforts were sloughed aside and received little consideration.

The City of London is considered one of Canada's most compassionate cities. This reputation has been bolstered by the elimination of cruel wild animal entertainment acts, the closure of Lickety Split Zoo (a private roadside zoo) and the removal and relocation of animals from the aging Storybook Gardens amusement park. Adopting the staff recommendation without revision would be a massive step backwards for the City and would have a detrimental effect on its reputation.

In view of the above and on behalf of the AWAC I am requesting that the staff report Zoos & Mobile Zoos be referred back to staff with directions to conduct a more thorough balanced consultation and analysis as outlined by the AWAC in our submission to the CPSC. I have attached that communication to this letter.

Thank you for your consideration of the above concerns and request by AWAC regarding the staff report before you today,

Regards,

The Animal Welfare Advisory Committee to the City of London  
Chair  
Wendy Brown

Dear Mayor and Members of Council:

I've had an opportunity to review the City of London's recent 10 December 2018 staff report for the Community and Protective Services Committee on the issue of zoos and mobile zoos. The passage that attracted my attention was at the start of the conclusion, it said that: "The welfare of animals does not constitute a municipal purpose."

As someone who was familiar with this area of law, I was taken aback, as that statement is entirely incorrect. With the amendments to the Municipal Act, 2001 the act was amended expressly to allow municipalities to regulate and prohibit activities with "animals". As for the specific topic of 'animal welfare', the municipal amendments when passed were considered so broad that their encompassing of animal welfare was assumed. That's why the OSPCA Act **\*further\*** extends both a municipality's and the province's jurisdiction over animal welfare and cruelty as follows:

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OSPCA

21. In the event of a conflict between a provision of this Act or of a regulation made under this Act and of a municipal by-law pertaining to the welfare of or the prevention of cruelty to animals, the provision that affords the greater protection to animals shall prevail.

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It's very clear that for a decade or more that animal welfare has been within a municipality's jurisdiction, as are many other animal issues.

Of the two cases cited by the report for this conclusion the first, Xentel, was argued over law before the broad animal jurisdiction amendments were in place, and so is of no use for the report's proposition that Ontario municipalities don't have jurisdiction over animal welfare.

In the second, Eng, the City of Toronto didn't advance it's animal welfare jurisdiction in defence of their shark fin ban by-law, and so it wasn't argued in defence. In any event, the court decided that shark fins were parts of 'dead animals', and so not 'animals' (go figure), and dismissed the issue at that point. As zoos and mobile zoos do not presumably go around showing off 'dead animals' to the public, so Eng is no authority for municipalities not having animal welfare jurisdiction.

It is plain, contrary to the report's conclusion, that the City of London has jurisdiction to make by-laws respecting animal welfare, indeed cruelty. If the City is going to save itself from the prospect of future litigation, this report needs to be reevaluated and corrected.

Thank you for considering this correspondence.

Sincerely,

Simon Shields LLB

(Retired) Lawyer



**Monteith♦Brown**  
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December 7, 2018

City of London  
Planning Services, Current Planning  
206 Dundas Street  
London, Ontario  
N6A 1G7

Our File: #18-900

Attention: Michelle Knieriem

**Reference: Middlesex-London Health Unit and Regional HIV/AIDS Connection  
Responses to Questions and Comments Received  
Proposed Zoning By-law Amendment for 446 York Street**

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**Monteith Brown Planning Consultants** (“MBPC”) on behalf of our clients, Middlesex-London Health Unit and Regional HIV/AIDS Connection, is pleased to present a comprehensive response to comments and questions received at the Community Information Meeting on November 26, 2018 regarding the proposed Zoning By-law Amendment to permit office uses, clinic uses in association with an office use, and medical/dental offices for the purposes of a supervised consumption facility at 446 York Street. We hope this information will assist Planning Staff and Council in evaluating the merits of the proposed Amendment.

If you have any questions regarding these materials, please do not hesitate to contact me directly.

Respectfully Submitted,

**MONTEITH BROWN PLANNING CONSULTANTS**

(digitally signed by author)

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Jay McGuffin MCIP, RPP  
Vice President, Principal Planner  
[jmcguffin@mbpc.ca](mailto:jmcguffin@mbpc.ca)  
HS/JMc

## Responses to Comments and Questions Received at the November 26, 2018 Community Information Meeting

Table 1: Concerns and Challenges

Comments Received	Number of Comments Received	Proponent Responses from MLHU, RHAC, and MBPC
<i>Site Location</i>		
Concern about proximity to schools, clients loitering and sleeping under benches at H.B. Beal	6	<p>Due to the density of development and the variety of land uses within and around the downtown core, it is difficult to find a location that is completely separated from all sensitive land uses, including schools. However, 446 York Street is located at a reasonable distance from the entrances to Catholic Central High School and H.B. Beal Secondary School. There are many pedestrian and vehicle route options in the area, so students, teachers, and parents will not have to walk or drive past the Supervised Consumption Facility (SCF) when travelling to either high school. SCF staff will encourage clients to take the safest possible route to the facility and emphasize the importance of not being a nuisance to neighbours. The Code of Conduct will also address this issue. The on-site security team will also conduct daily neighbourhood patrols to prevent any SCF-related nuisances from affecting the neighbourhood.</p> <p>Catholic Central High School, and its associated fenced-in track and football field, is located approximately 300 metres directly north of the site ("as the crow flies"). The entrance to Catholic Central High School is about a 400 metre walk from 446 York Street.</p> <p>H.B. Beal Secondary School is located approximately 200 metres directly northeast of the site ("as the crow flies"), but the entrance to the school on King Street is about a 400 metre walk from the subject lands. The H.B. Beal fenced-in track and football field is located approximately 95 metres east of the site. The field may draw pedestrian traffic or crowds during sports events. However, the closest vehicle and pedestrian entrance to the field and spectator bleachers (as well as the surface parking lot associated with H.B. Beal) is an approximately 260 metre walk northeast of the site on King Street. The entire sports field (including the bleachers) are fenced in with a chain link fence, which means that SCF clients will not be able to take a shortcut through the field to access the SCF, nor loiter there at any time of day. The main entrance to the surface parking lot associated with H.B. Beal is an approximately 450-metre walk from the subject lands. The parking lot is fenced in along York Street, which will discourage pedestrians from walking through the parking lot to access the SCF.</p>
Concerns about proximity to apartment buildings and residential areas	4	MLHU and RHAC will work with London Police, community partners, and property owners to mitigate and address potential negative impacts associated with the SCF at 446 York Street. RHAC and MLHU will meet at least once per year with property owners, residents, and business owners within 250 metres of the site to discuss and address issues as they arise. Concerns may also be brought to RHAC and MLHU's attention at any time.
Developers may pull out of plans in areas near SCFs. How will the SCF impact revitalization efforts in the neighbourhood?	4	The City of London will continue to work with community partners to support opportunities to revitalize the area. This use is being established in response to a public health emergency for actions and events that are already prevalent in this location and this neighbourhood.
York Street is busy (20,000+ cars per day), and the site is located mid-block, which may lead to jaywalking	3	There is a controlled intersection at York Street and Maitland Street, half a block from the site. Staff will discuss traffic safety with clients. Clients are also able to stay in the aftercare area after they consume drugs, during the height of their intoxication, which contributes to improved public order in adjacent areas. The site is also separated from public spaces that generate pedestrian traffic or draw large crowds.

(Continued)

**Table 1: Concerns and Challenges, Continued**

Comments Received	Number of Comments Received	Proponent Responses from MLHU, RHAC, and MBPC
<i>Site Location</i>		
Overall concern with locating the SCF at 446 York Street	2	<p>MLU and RHAC have been working in conjunction with numerous other community partners, London Police Services, and various levels of government (including the City of London) in developing criteria to guide the location of Supervised Consumption Facilities. 446 York Street was chosen as a potential location for an SCF after an extensive community consultation process that began in March 2016 with the Ontario Integrated Supervised Injection Services Feasibility Study. Persons who inject drugs (PWID) who participated in the feasibility study identified the areas of Dundas &amp; Adelaide and Downtown London as preferred locations for a SCF. 446 York Street is located within a short walk of those two areas (which are also hot spots for improperly discarded sharps). The Centre for Organizational Effectiveness facilitated a community consultation process from November to December 2017 to provide information to Londoners about SCFs, and obtain feedback on benefits, concerns, and site location suggestions. Community members also provided feedback regarding what services, policies, and procedures a SCF should include in order to be effective and acceptable to the community. These consultations included online survey input from over 2,000 people, in-person consultations with over 300 participants, and targeted focus groups with service providers, Indigenous agencies and individuals, and people who inject drugs. The focus groups included specific consultations in some of the affected neighbourhoods, including downtown London, South of Horton (SoHo), Old East Village (OEV), and Hamilton Road. Fourteen to twenty-six people who participated in the Centre For Organizational Effectiveness consultation suggested locating a SCF within a block of the subject lands.</p> <p>Key recommendations from these public consultations included:</p> <ol style="list-style-type: none"> <li>1. Ensure site location is accessible and welcoming to potential clients and respects the immediate neighbourhood context,</li> <li>2. Implement and operate from a base of evidence and best practices, and commit to ongoing evaluation,</li> <li>3. Be equipped to serve diverse group of clients with varying needs,</li> <li>4. Respect neighbourhood needs and concerns,</li> <li>5. Communicate, educate, and train,</li> <li>6. Develop strong partnerships and commit to system shift,</li> <li>7. Continue to work with the “bigger picture” in mind, and</li> <li>8. Develop and implement a comprehensive implementation strategy.</li> </ol> <p>MLHU and RHAC considered all of these recommendations when they collaborated with several other agencies to open the first provincially-sanctioned Temporary Overdose Prevention Site (TOPS) at 186 King Street in February 2018 in order to help address public health concerns about injection drug use until federal approval for a permanent SCF could be obtained. These recommendations are also being used to guide the development of the SCF model and location selection for permanent SCF sites in London.</p> <p>446 York Street was selected after an extensive review of several properties. MLHU and RHAC identified 120 York Street and 372 York Street as potential sites for a SCF, but those locations were abandoned when lease negotiations failed. MLHU and RHAC ultimately determined that 446 York Street was the most feasible location for a SCF, based on the building’s characteristics, proximity to the downtown core and Old East Village, proximity to addictions support services, and minimal conflicts associated with surrounding land uses.</p> <p>The proposed location at 446 York Street is located in close proximity to the Men’s Mission &amp; Rehabilitation Centre emergency shelter, where many of those experiencing homelessness are also battling addictions. The location is situated in such a way that it can support clients from OEV, Downtown and SoHo. The site is separated from sensitive land uses such as the Childreach parent support and resource centre (approximately 250 metres south of the site, across the CN Rail tracks), H.B. Beal Secondary School (about a 400 metre walk from the subject lands), and Catholic Central High School (about a 400 metre walk from the subject lands). The larger front yard setback of the building provides an improved degree of privacy for clients accessing the site. The 3,800 square foot floor plate can provide ample space to deliver wrap-around support services in partnership with interested agencies, and is complementary to the rehabilitation services offered at the Men’s Mission across the street.</p> <p>Finally, the site meets the City of London’s criteria for appropriately locating SCFs in locations that meet the needs of those who they are designed to serve and locations that avoid land use conflicts. These criteria were approved by City Council in May 2018 for inclusion in the 1989 Official Plan and the London Plan. The SCF policies in the 1989 Official Plan are currently under appeal, but the SCF policies in the London Plan are in force and effect. MLHU and RHAC used these policies to guide their comprehensive site evaluation process when choosing a suitable location for a SCF in London. The City of London’s evaluation criteria for SCF site selection and design are listed as follows: (continued)</p>

**Table 1: Concerns and Challenges, Continued**

Comments Received	Number of Comments Received	Comments Received
<i>Site Location</i>		
Overall concern with locating the Supervised Consumption Site (SCF) at 446 York Street, continued	2	<p><b>1. Locations that meet the needs of those who they are designed to service</b></p> <ul style="list-style-type: none"> <li>i. Within close proximity to, or near, communities where drug consumption is prevalent</li> <li>ii. Well serviced by transit</li> <li>iii. Discrete, allowing for reasonable privacy for those using the facility</li> <li>iv. Separated from busy pedestrian-oriented commercial areas</li> <li>v. Separated from public spaces that generate pedestrian traffic or may generate large crowds from time to time</li> <li>vi. Close to an area with other drug addiction related support services (continued)</li> </ul> <p><b>2. Locations that avoid land use conflicts</b></p> <ul style="list-style-type: none"> <li>i. Separated from busy commercial areas or active public spaces that could generate conflicts between the general public and those leaving supervised consumption facilities after consuming</li> <li>ii. Separated from parks</li> <li>iii. Separated from key pedestrian corridors within the Core Area</li> <li>iv. Separated from public elementary or secondary school properties</li> <li>v. Separated from municipal pools, arenas and community centres and the Western Fairgrounds</li> <li>vi. Not within the interior of a residential neighbourhood</li> </ul> <p>Supervised consumption facilities should be designed to:</p> <ul style="list-style-type: none"> <li>• Incorporate Crime Prevention Through Environmental Design (CPTED) principles</li> <li>• Meet provincial regulations, the policies of this plan, and municipal by-laws relating to accessibility</li> <li>• Orient building entrances to allow for reasonably discrete entry and exit</li> <li>• Ensure that building waiting areas and vestibules are adequately sized to avoid line-ups or waiting outside of the building</li> <li>• Allow for easy visual surveillance of the facility and its surrounding site from the street</li> <li>• Avoid opportunities for loitering, such as the installation of seating areas or landscape features that can be used for seating</li> </ul> <p>The partners who are leading the work on establishing a Supervised Consumption Facility are committed to respecting neighbourhood needs and concerns. Not only was this respect a key recommendation from the public consultation process for the SCF application process, but it is also a basic principle of good public service to consider the expressed values of the community when planning new services. To this end, the public consultation input to date and the Council policies on siting of Supervised Consumption Facilities have been top of mind throughout the site selection process.</p>
The nearby rail crossing is a potential safety threat	2	Staff will discuss safety around the rail crossing with clients. Clients are also able to stay in the aftercare area after they consume drugs, during the height of their intoxication, which contributes to improved public order in adjacent areas and reduces the risk of clients walking on or across the rail tracks immediately after consuming drugs.
<i>Site Location</i>		
The site may become congested when/if emergency medical and fire services have to visit the site.	1	The current TOPS site is a much smaller space than 446 York Street and EMS, Police, and Fire Services have efficiently accessed the site without challenges and/or barriers. Since opening in February 2018, there have been 14 EMS visits to TOPS (just over one visit per month, on average), and they have been able provide their services without concern at the site.
LCBO and marijuana stores are not allowed that close to schools, so why is the SCF permitted?	1	Due to the density of development and the variety of land uses within and around the downtown core, it is difficult to find a location that is completely separated from all sensitive land uses, including schools. The City has not recommended that SCFs be located a specific distance away from schools. However, 446 York Street is located at a reasonable distance from the entrances to Catholic Central High School and H.B. Beal Secondary School. There are many pedestrian and vehicle route options in the area, so students, teachers, and parents will not have to walk or drive past the SCF when travelling to either high school. SCF staff will encourage clients to take the safest possible route to the facility and emphasize the importance of not being a nuisance to neighbours. The client Code of Conduct will also address this issue. The on-site security team will also conduct daily neighbourhood patrols to prevent any SCF-related nuisances from affecting the neighbourhood.

(Continued)

**Table 1: Concerns and Challenges, Continued**

Comments Received	Number of Comments Received	Proponent Responses from MLHU, RHAC, and MBPC
<b>Crime &amp; Safety</b>		
Concerns about neighbourhood safety and increases in crime	9	<p>London Police will patrol the area on a regular basis, and there will be a private security team on site during opening hours.</p> <p>There are currently effective policies and procedures in place to improve safety at the Temporary Overdose Prevention Site, including a client code of conduct (which addresses loitering, trafficking or purchasing of drugs, and behaviour in/around the site), washroom provision, critical incident policy, psychosis management, de-escalation training, management of escalating aggressive behaviour, and prohibition from accessing the SCF, based on behaviour. These policies and procedures will be implemented at 446 York Street. The Code of Conduct, which outlines the client's rights and responsibilities including the responsibilities to create and maintain a safe place; to respect property and privacy of others in the site and to follow the reasonable direction of staff, will be in effect at 446 York Street. Staff will generally deal with client issues that may arise using de-escalation strategies, according to established policies and procedures. Staff will contact police should a situation become unmanageable.</p> <p>Clients who attend the Supervised Consumption Facility wait approximately 10-15 minutes in the waiting room prior to entering the supervised consumption room. The average amount of time spent in the consumption area is 15-20 minutes prior to the client then moving to the aftercare room. Clients spend approximately 15-20 minutes in the aftercare room in order to ensure that help is available during the period of greatest risk for overdose. With a typical visit averaging 40-50 minutes, clients remain in the facility during the height of their intoxication, which contributes to improved public order in adjacent areas.</p> <p>A Crime Prevention Through Environmental Design (CPTED) analysis has been completed for the site area, which includes a review of the external site, site illumination, signage, emergency response, and the interior site design. The CPTED report noted that the site location has very strong natural surveillance, meaning that members of the public can easily observe activity in and around the site, and call emergency services if an incident arises. In accordance with the CPTED report, enhanced fencing, upgraded exterior lighting, security cameras, and bollards will be installed to address safety and security issues. Additional security measures will include security cameras, alarm door entry, and keys fobs for controlled entry. Security Concepts, a private security service, will be on site during opening hours, 7 days a week, while the site is open (the site will be open to public from 9:30 am to 8 pm, with staff huddles from 9 – 9:30 am and last injection at 8 pm).</p> <p>MLHU and RHAC will also partner with the City's NeighbourGood London program to conduct community-led Neighbourhood Safety Audits around the SCF. Neighbourhood Safety Audits are designed to support residents to identify the safety concerns in their neighbourhood and develop a plan of action to increase safety for all.</p>
The SCF will increase drug use in the neighbourhood, people who use drugs will come from other cities	3	<p>Most individuals who use SCFs are marginalized, underhoused, and living in poverty so they cannot travel long distances to access a SCF. Research has found that PWID will only travel a few blocks to use health services, including SCFs. The SCF will be located in an area where PWID are known to frequent, as shown by evidence from the London Cares map of discarded needle hot spots, evidence of drug use depicted in the CPTED Report (including litter on site from injection drug use and huffing), and community consultations. Evidence demonstrates that this area is already a hotspot for drug use. The SCF will provide a place for PWID to consume drugs indoors, rather than in public.</p>
Regular meetings and/or a support group should be established for the neighbourhood, so people can share concerns	3	<p>MLHU and RHAC will work with London Police, community partners, and property owners to mitigate and address potential negative impacts associated with the SCF at 446 York Street. As part of the re-zoning application, RHAC, MLHU, and MBPC prepared a Public Consultation Plan that outlined MLHU and RHAC's commitment to regular consultation with people living and working near the SCF. RHAC and MLHU will meet at least once per year with property owners, residents, and business owners within 250 metres of the site to discuss and address issues as they arise. Concerns may also be brought to RHAC and MLHU's attention at any time. Brian Lester, the RHAC Executive Director, will be the Primary Contact for the community. His contact information will be listed on the RHAC and MLHU websites, and will be posted at 446 York Street.</p> <p>It should be noted that MLHU and RHAC have already gone above and beyond the once-a-year consultation requirement for TOPS in downtown London. Within the first six months of TOPS opening, RHAC and MLHU hosted two Community Liaison Meetings to proactively address community concerns.</p>
The SCF will increase drug dealing in the neighbourhood and Downtown	2	<p>At the Temporary Overdose Prevention Site on King Street, there are effective policies and procedures in place to address potentially problematic client behaviour, including loitering, trafficking or purchasing of drugs, and behaviour in/around the site. London Police have not reported increased drug trafficking service calls to the area since TOPS opened. There is zero tolerance for drug dealing at TOPS or the proposed SCF, and London Police will patrol the area around 446 York Street on a regular basis.</p>
Property values will decline	2	<p>There is no evidence that SCFs decrease property values. Property owners can challenge property value assessments with the Municipal Property Assessment Corporation (MPAC).</p>
Businesses in the area will lose clients	1	<p>MLHU and RHAC will work with London Police, community partners, and property owners to mitigate and address potential negative impacts associated with the SCF at 446 York Street. RHAC and MLHU will meet at least once per year with property owners, residents, and business owners within 250 metres of the site to discuss and address issues as they arise. Concerns may also be brought to RHAC and MLHU's attention at any time. It should be noted that TOPS staff have fostered friendly and productive relationships with business owners in close proximity to the Temporary Overdose Prevention Site in order to minimize the negative impacts on nearby businesses.</p>
There is a high concentration of social services in the area	1	<p>446 York Street was selected as a location for a SCF because it is within a twenty-five-minute walk of many social services that can provide additional support to PWID in London, including: the Men's Mission &amp; Rehabilitation Centre, the Salvation Army Centre of Hope, Regional HIV/AIDS Connection, Addiction Services Thames Valley, London Cares, Middlesex-London Health Unit, Southwest Ontario Aboriginal Health Access Centre, Atlosa Indigenous Shelter, and London Intercommunity Health Centre.</p>

(Continued)

**Table 1: Concerns and Challenges, Continued**

Comments Received	Number of Comments Received	Proponent Responses from MLHU, RHAC, and MBPC
<i>Site Selection and Rezoning Process</i>		
<p>The site selection and application process were rushed</p>	<p>1</p>	<p>The events that prompted MLHU and RHAC to begin the SCF application process started in 2012, as it became evident that opioid abuse was becoming a growing public health concern in Middlesex-London. According to the MLHU, Middlesex-London has been disproportionately affected by the nation-wide opioid crisis, compared to the Province of Ontario as a whole, over the past decade. From 2008 to 2012, the MLHU reported that opioid abuse led to higher rates of overdoses, emergency department visits, hospitalizations, and admissions to substance misuse and addictions programs in Middlesex-London than the Province of Ontario as a whole. In 2013, Middlesex-London EMS responded to 602 drug overdose-related calls, or almost two per day.</p> <p>In 2016, MLHU declared a public health emergency due to an increase of HIV cases among PWIDs. A Supervised Injection Services Feasibility Study was conducted in 2016, and the results were released in February 2017. The study found that the creation of a Supervised Injection Service in London had a high potential to improve public order, reduce infectious disease transmission and overdose, and promote access to addictions treatment and other services. PWID who participated in the feasibility study identified the areas of Dundas &amp; Adelaide and Downtown London as preferred locations for a SCF.</p> <p>By May 2017, the MLHU reported that there was an HIV epidemic among PWIDs in London. The PWID population accounted for two-thirds of new HIV diagnoses in London-Middlesex, compared to less than ten percent province-wide. Dr. Chris Mackie, the MLHU Medical Officer of Health, activated the Health Unit's Incident Management System to provide an orderly and efficient response to this emergency. In October 2017, MLHU and RHAC began searching for potential SCF locations.</p> <p>The Centre for Organizational Effectiveness facilitated a community consultation process from November to December 2017 to provide information to Londoners about SCFs, and obtain feedback on benefits, concerns, and site location suggestions. Community members also provided feedback regarding what a SCF should include in order to be effective and acceptable to the community. These consultations included online survey responses from over 2,000 people, in-person consultations with over 300 participants, and targeted focus groups with service providers, Indigenous agencies and individuals, and people who inject drugs. The focus groups included specific consultations in some of the affected neighbourhoods, including downtown London, South of Horton (SoHo), Old East Village (OEV), and Hamilton Road. Fourteen to twenty-six people who participated in the Centre For Organizational Effectiveness consultation suggested locating a SCF within a block of the subject lands.</p> <p>Key recommendations from these public consultations included:</p> <ol style="list-style-type: none"> <li>1. Ensure site location is accessible and welcoming to potential clients and respects the immediate neighbourhood context,</li> <li>2. Implement and operate from a base of evidence and best practices, and commit to ongoing evaluation,</li> <li>3. Be equipped to serve diverse group of clients with varying needs,</li> <li>4. Respect neighbourhood needs and concerns,</li> <li>5. Communicate, educate, and train,</li> <li>6. Develop strong partnerships and commit to system shift,</li> <li>7. Continue to work with the "bigger picture" in mind, and</li> <li>8. Develop and implement a comprehensive implementation strategy.</li> </ol> <p>MLHU and RHAC collaborated with numerous other community partners, London Police Services, and various levels of government (including the City of London) in developing criteria to guide the location of SCFs. MLHU and RHAC considered recommendations from all these parties when they collaborated with several other agencies to open the first provincially-sanctioned Temporary Overdose Prevention Site (TOPS) at 186 King Street in February 2018 in order to help address public health concerns about injection drug use.</p> <p>These recommendations were also used to guide the development of the SCF model and location selection for permanent SCF sites in London. 446 York Street was selected after an extensive review of several properties. MLHU and RHAC identified 120 York Street and 372 York Street as potential sites for a SCF, but those locations were abandoned when lease negotiations failed. MLHU and RHAC ultimately determined that 446 York Street was the most feasible location for a SCF, based on the building's characteristics, proximity to the downtown core and Old East Village, proximity to addictions support services, and minimal conflicts associated with surrounding land uses.</p> <p>In April 2018, MLHU and RHAC submitted an application to permit a SCF at 446 York Street to the Provincial and Federal Governments, and hosted a Neighbourhood Information Meeting regarding the proposed SCF at 446 York Street to inform members of the public about the application and discuss measures that could be taken to mitigate community concerns about negative impacts from the SCF. In July, MLHU, RHAC, and MBPC hosted a Community Information Meeting with local residents, businesses, and property owners to describe the planning proposal, planning approvals process, and operational management plans for the proposed site. In October 2018, the Zoning By-law Amendment application was submitted to the City of London. The City of London hosted another Community Information Meeting in November 2018 to inform members of the public about the application.</p>

(Continued)

**Table 1: Concerns and Challenges, Continued**

Comments Received	Number of Comments Received	Proponent Responses from MLHU, RHAC, and MBPC
<i>Site Selection and Rezoning Process</i>		
Service providers were not consulted	1	Service providers were consulted during the Centre for Organizational Effectiveness (CFOE) community consultation process in November and December 2017. The CFOE facilitated community consultations provide information to Londoners about SCFs, and obtain feedback on benefits, concerns, and site location suggestions. In January 2018, the CFOE released the Supervised Consumption Facilities report with consultation and survey results. The public consultation process included nine community consultations in neighbourhoods throughout the City of London, an online survey, four focus groups with specific populations (PWIDs, urban Indigenous voices, the Chippewas of the Thames First Nation Reserve, and service providers), and an MLHU website that provided information on opioids. 2,145 people completed the online survey, 334 people participated in community consultations, and 56 people participated in focus groups. The top three survey participant groups were: community citizens (49%), health practitioners (11%), and high school, college, or university students (10%).
Consider temporary zoning	1	The proposed SCF at 446 York Street is intended to operate as a permanent site, and therefore a temporary zoning change is not appropriate. The proposed zoning preserves a wide range of permitted uses for the site, in addition to the proposed office uses, a clinic in association with an office use, and medical/dental offices.
Is the proposed use consistent with Official Plan policies?	1	The proposed use is consistent with the 1989 City of London Official Plan, as offices with clinics as a secondary use are permitted in 'Office/Residential' areas in the Official Plan.  The site meets the City of London's criteria for appropriately locating SCFs in locations that meet the needs of those who they are designed to serve and locations that avoid land use conflicts. These criteria were approved by City Council in May 2018 for inclusion in the 1989 Official Plan and the London Plan. The SCF policies in the 1989 Official Plan are currently under appeal, but the SCF policies in the London Plan are in force and effect. MLHU and RHAC used these policies to guide their comprehensive site evaluation process when choosing a suitable location for a SCF in London. MLHU and RHAC also used these policies to shape the interior and exterior design of the facility.
The site selection process should include an evaluation matrix of consequences for locals	1	MLHU and RHAC considered the impact that an SCF would have on the surrounding community throughout the site selection process, and chose a location that would meet the needs of those the SCF was designed to serve, while minimizing potential land-use conflicts. During the Centre For Organizational Effectiveness consultation process, MLHU and RHAC asked community members to identify specific concerns about locating an SCF in or near Downtown London. MLHU and RHAC established site operation policies and procedures at TOPS to address and mitigate these concerns. These policies and procedures will also be employed at 446 York Street.  It should also be noted that according to the <i>Supervised Injection Services Feasibility Study Report</i> for London, prepared by the Ontario HIV Treatment Network, "rigorous evaluation of SIS [supervised injection services] have shown that negative impacts of this kind [public disorder, crime, exacerbating community drug use patterns] have not occurred" in neighbourhoods where supervised injection services are located.
<i>Site Design</i>		
There is not enough space on the property to properly accommodate the SCF. A larger facility is needed, as success depends on the provision of wrap-around services and breaking the cycle.	4	The proposed site at 446 York Street has an area of 352.6 square metres, much larger than the current TOPS facility at 186 King Street (which only has an area of 46.45 square metres). The site meets the Province's criteria for minimum amounts of floor space dedicated to intake, consumption, and post-consumption areas. The site also has enough space to accommodate wrap-around supports.
There are not enough exits. 3 exits are needed, but there is no back exit.	3	The front doors will serve as the main exit and entrance out of the building. There is an also exit on the west side, towards the rear of the building. Two exits are sufficient for the building.
To address concerns about possible future expansions on site, the SCF should be limited to the existing building, and there should be a public Site Plan review process for the proposed changes	2	In the proposed Zoning By-law Amendment, the office and clinic uses are restricted to the existing building. No extensive changes to the exterior of the building are proposed, and changes to the interior layout of a building are not subject to site plan review.

(Continued)

**Table 1: Concerns and Challenges, Continued**

Comments Received	Number of Comments Received	Comments Received
<i>Facility Operations</i>		
Concern about queuing lines out front	1	The site design will follow the City of London's Design Guidelines for SCFs and incorporate CPTED principles. The design of the site will discourage loitering. No benches, shade, or other amenities will be provided in the surface parking lot at the front of the building. Access will be provided through an entry and exit lobby at the front of the building, with sufficient space to avoid queuing lines out front. No extensive exterior modifications to the building or site are proposed, other than necessary security additions (security cameras, enhanced fencing, upgraded exterior lighting, and bollards in front of the building). There are effective policies and procedures in place at the Temporary Overdose Prevention Site, including a client code of conduct (which addresses loitering, trafficking or purchasing of drugs, and behaviour in/around the site), which would be implemented at the SCF site.
Site appears wide-open, not discrete or private	1	The site is not located near any high-traffic pedestrian areas or areas which may draw in a large number of people. The windows at the front of the building will be tinted for privacy, and the interior lobby is designed to accommodate internal queueing, to avoid the need for clients to line up outside of the building. The openness of the site provides clear lines of sight and promotes safety and security.
The facility is not open long enough	1	The <u>Temporary Overdose Prevention Site</u> is open to the public from 10 AM - 4 PM from Monday to Friday and 11 AM to 4 PM on weekends. These hours were based on local context and consultation with persons with lived experience. There is also limited funding associated with a Temporary Overdose Prevention Site and therefore MLHU and RHAC were unable to increase the hours of operation. The <u>SCF site</u> at 446 York Street will be open to public for consistent hours Monday to Sunday from 9:30 am to 8 pm (with staff huddles from 9 – 9:30 am and last injection at 8 pm). If there is demand for the facility to be open more than 12 hours per day, MLHU and RHAC will keep the funder apprised of service growth and apply for funding to increase the hours of operation, after consultation with community stakeholders, local community groups, and persons with lived experience.
Concerns about clients taking needles to go	1	RHAC and the MLHU provide sterile injection supplies (including needles) to clients to reduce the significant health risks associated with sharing or re-using needles (including the transmission of HIV, Hepatitis C, and iGAS). About 60% of the distributed needles are directly recovered by RHAC. RHAC also provides small sharps containers for clients so they can dispose of their needles in a safe manner. MLHU's Community Emergency Response volunteers do needle sweeps in different zones within the City of London three times per week. The City of London Parks and Recreation Department collects needles regularly on public property. They can be contacted for needle recovery on public property twenty-four hours a day, seven days a week.  It is important to note that SCFs provide people with a safe and clean place to use drugs. In places where SCFs have been established, there has been a marked decrease in the number of used and discarded needles found.
<i>Client Behaviour</i>		
Are clients operating vehicles or scooters after?	1	Research has found that PWID tend to walk or use transit to get to an SCF. Based on experience from TOPS, clients are highly unlikely to drive to the site. Most individuals who access TOPS are marginalized, underhoused, and living in poverty so they do not have access to vehicles. London Police will continue to enforce impaired driving laws in the neighbourhood.
Clients may loiter between the Mission and the proposed SCF	1	The client Code of Conduct discourages loitering around the site, and the security team will also address loitering.
Where do clients go when they're not on site?	1	The design of the site will discourage loitering. No benches, shade, or other amenities will be provided in the surface parking lot at the front of the building. There are effective policies and procedures in place at the Temporary Overdose Prevention Site, including a client code of conduct, which also addresses loitering. A security guard will be present to address behaviours on site. In addition, the operators are willing to offer a partnership through a memorandum of understanding that would allow the security service to operate on surrounding properties if the owner/operator is interested in this. The health service being provided here does not change the fact that individuals are responsible for their own behaviour, nor does it change the fact that the police have the duty and authority to address public disorder if necessary.
The SCF should include a place for clients to sleep, so they do not sit and sleep on neighbouring properties	1	The site cannot accommodate space for clients to sleep, but there is an after-care room where clients can stay for an extended period of time after consuming drugs.

(Continued)

**Table 2: Questions Received**

Questions Received	Number of Questions Received	Proponent Responses from MLHU, RHAC, and MBPC
<i>The Process</i>		
What reports have been relied on to look at different sites?	1	<p>446 York Street was selected after an extensive public consultation process to identify the areas of greatest need and a review of numerous properties.</p> <p>Before the site selection process began, MLHU and RHAC relied on public health data on drug overdoses, emergency response statistics, and findings from the Supervised Injection Services Feasibility Study to understand the scope and severity of problems relating to injection drug use in London. The City faces a severe drug crisis. Four hundred lives have been lost to overdose in the past decade. January 2018 saw 10 overdose deaths in London – more than any previous month in history. The number of Emergency Department visits for overdoses has generally been higher than the provincial average since 2004, and has been increasing since 2014. There were 188 overdose-related Emergency Department visits in 2016. The crisis has had a substantial impact on emergency responders. In 2013, Middlesex-London EMS responded to 602 drug overdoses-related calls, averaging more than one per day. Between 2008 and 2012, London Police Services responded to an average of 730 incidents per year related to drug possession. Historically, there has been a high prevalence of people who use drugs in London’s public spaces. Of 199 people surveyed in the Supervised Injection Services Feasibility Study for London, 72% reported injecting drugs in public spaces. Public drug use also presents potential harm to people who use drugs. It often results in unsafe consumption practices, which can increase the risk of overdose death and the spread of diseases such as HIV.</p> <p>MLHU and RHAC began to identify potential locations for SCFs in October 2017, and wider public consultations with the Centre for Organizational Effectiveness began in November 2017. 446 York Street is located in an area where drug use is already prevalent (as shown by evidence of drug use and community input, including input from PWID). MLHU and RHAC ultimately determined that 446 York Street was the most feasible location for a SCF, based on the building’s characteristics, proximity to the downtown core and Old East Village, proximity to addictions support services, minimal conflicts associated with surrounding land uses, and the building’s availability to be used as a SCF.</p>
Why aren't residents being respected?	1	<p>MLHU and RHAC are committed to an ongoing community consultation process with residents, property owners, and business owners near SCFs. The City of London requires at least one community meeting per year for residents, property owners, and business owners within 120 metres of a SCF or TOPS, but MLHU and RHAC have already gone above and beyond this requirement for the TOPS site in Downtown London. Within the first six months of TOPS opening, RHAC and MLHU have hosted two Community Liaison meetings with business owners, property owners, and residents to proactively address community concerns. A Consultation Plan is included in the Planning Application for 446 York Street, which includes the designation of a community contact person and a commitment to meet at least once per year with residents, property owners, and business owners in the neighbourhood.</p>
Why hasn't the public been informed?	1	<p>The Centre for Organizational Effectiveness facilitated a community consultation process from November to December 2017 to provide information to Londoners about SCFs, and obtain feedback on benefits, concerns, and site location suggestions. Community members also provided feedback regarding what a SCF should include in order to be effective and acceptable to the community. These consultations included online survey input from over 2,000 people, in-person consultations with over 300 participants, and targeted focus groups with service providers, Indigenous agencies and individuals, and people who inject drugs. The focus groups included specific consultations in some of the affected neighbourhoods, including downtown London, South of Horton (SoHo), Old East Village (OEV), and Hamilton Road. Fourteen to twenty-six people who participated in the Centre For Organizational Effectiveness consultation suggested locating a SCF within a block of the subject lands.</p> <p>MLHU and RHAC hosted a Neighbourhood Information Meeting on April 26, 2018 for residents, property owners, and business owners within 120 metres of 446 York Street. Attendees at this meeting were provided with study findings demonstrating that SCFs help save lives, prevent the spread of disease, reduce health care expenditures, and can help improve neighbourhoods. Attendees were also given an update on the success of the TOPS, the role of community partners, a review of the site-specific public consultation feedback, and a floor plan of the proposed site. The meeting also provided an overview of the facility’s proposed operational model, as well as an opportunity to hear community concerns, discuss measure that could be taken to mitigate those concerns, and establish a system for ongoing communication with the community.</p> <p>MLHU, RHAC, and MBPC hosted a community open house on July 25, 2018 with local property owners, business owners, and residents to describe the planning proposal, planning process, and operational management plans for the proposed Supervised Consumption Facility at 446 York Street. MLHU and RHAC mailed notices to property owners, business owners, and residents within 250 metres of the proposed site two weeks before the meeting.</p> <p>The City of London hosted a Community Information Meeting on November 26, 2018 with local property owners, business owners, and residents to provide an opportunity for the public to learn more about the application and provide feedback. Members of the public are also able to provide feedback on the application and the proposed use at the statutory public meeting on December 10, 2018.</p>
Concerned that the application is being supported in advance of consultation	1	<p>MLHU and RHAC have engaged in extensive consultations with service providers, PWIDs, and community members throughout the site selection and application process.</p>

(Continued)

**Table 2: Questions Received, Continued**

Questions Received	Number of Questions Received	Proponent Responses from MLHU, RHAC, and MBPC
<i>Location</i>		
Who will be responsible for clients under the influence off the property prior to and after use?	3	A security guard will be present to address behaviours on site. In addition, the operators are willing to offer a partnership through a memorandum of understanding that would allow the security service to operate on surrounding properties if the owner/operator is interested in this. The health service being provided here does not change the fact that individuals are responsible for their own behaviour, nor does it change the fact that the police have the duty and authority to address public disorder.
Why not keep the site at 186 King?	2	RHAC is moving out of their location at 186 King Street. Furthermore, 186 King Street is not an adequate long-term location for an SCF.
Why can't the SCF be located in a hospital?	2	Many clients have had difficulty navigating the health care system for many reasons (i.e. no health card, mistreatment by a health care provider or organization, stigma, mistrust). Clients have provided feedback on the health care system, with many stating that they have had negative experiences in a hospital and therefore refuse to go to a hospital unless taken by ambulance. A SCF in a hospital would not be a place that is accessible, comfortable or "feels safe" for a client to attend. Hospitals are also not located in close proximity to clients, and cannot accommodate wrap-around services provided by an SCF. It is also less expensive to operate outside of a hospital.
Why is a location being considered that's proximate to residential uses?	1	Due to the density of development and the variety of land uses within and around the downtown core, it is difficult to find a location that is completely separated from all sensitive land uses, including residential areas. Design considerations have been proposed to ensure the active frontage of the use is limited only to York Street, well removed from the active frontage of the apartment buildings to the north. MLHU and RHAC will work with London Police, community partners, and property owners to mitigate and address potential negative impacts associated with the SCF at 446 York Street. RHAC and MLHU will meet at least once per year with property owners, residents, and business owners within 250 metres of the site to discuss and address issues as they arise. Concerns may also be brought to RHAC and MLHU's attention at any time.
Is 446 York Street a good solution for the long-term?	1	446 York Street was chosen after an extensive site selection process. The location meets the City's comprehensive site-selection criteria for SCFs included in the London Plan, and the building is able to accommodate SCF services, the needle exchange program, and wrap-around supports.
Why Downtown?	1	The site is in a location that meet the needs of those the service is designed to serve at a location that avoids land use conflicts. Data on improperly disposed needles collected by London Cares Homelessness Response Services, RHAC, and MLHU show that the downtown core, South of Horton, Old East Village, and Hamilton Road neighbourhoods are currently experiencing high degrees of injection drug use. 446 York Street is situated amongst these communities where drug use is prevalent and the CPTED investigation revealed evidence of this activity already occurring both on and around this site. The site is separated from busy pedestrian-oriented commercial areas and public spaces and located within a fifteen-minute walk of seven different social services. Due to the density of development and the variety of land uses within and around the downtown core, it is difficult to find a location that is completely separated from all sensitive land uses. However, 446 York Street is located at a reasonable distance from schools, parks, key pedestrian corridors, and community centres.
<i>Site Design</i>		
Where is the fence going to go if there is no room between the proposed site and neighbouring properties? What will the fencing do?	1	The fence will be located along the property line. The fencing between the front of the building and York Street will be metallic, and designed to look like wrought iron. It will step down in front of adjacent land uses to prevent casual cut-throughs through adjacent properties but provide an openness and comfortable aesthetic along the streetscape and pedestrian environment. The fence will step up at the rear of the site to prevent access to and from the site from neighbouring properties. The fence design will allow for natural surveillance from neighbouring locations that face in to the parking lot. Access to the alley on the west side of the building will be restricted with industrial-grade fencing and a gate. The fencing will deter and direct pedestrian traffic from accessing neighboring properties forcing all pedestrian use of the property to utilize the active frontage along York Street.
Why are not all buildings shown on the plan?	1	The site plan shows the building at 446 York Street, as well as the parking lot in front. The surrounding buildings and land use context are discussed in the re-zoning application.
<i>Site Operations</i>		
What percentage of clients use crystal meth?	2	Approximately 28% of clients use crystal meth at TOPS.
Are you going to test substances for fentanyl?	2	Yes, clients have the option of testing their drugs before using.
What kind of security will be provided?	1	A private security services will be on site 7 days a week while the site is open. The security team will focus on de-escalating and deterring undesirable behaviour in and around the site.
Are SCFs working?	1	Yes. Supervised Consumption Facilities have been identified as playing a key role in reducing the public health risks of injection drug use among PWID and the general public. According to the Supervised Injection Services Feasibility Study Report, "SIS [Supervised Injection Sites] in London have high potential to improve public order, reduce infectious disease transmission and overdose, and promote access to addiction treatment and other services [...] rigorous evaluation of SIS have shown that negative impacts of this kind [public disorder, crime, exacerbating community drug use patterns] have not occurred" (Ontario HIV Treatment Network, 2017). In London, the number of HIV infections and hospitalizations for endocarditis declined after TOPS opened. RHAC and MLHU are committed to taking best practices from 186 King Street to 446 York Street to offer effective treatment and support for clients.

(Continued)

**Table 2: Questions Received, Continued**

Questions Received	Number of Questions Received	Proponent Responses from MLHU, RHAC, and MBPC
<i>Site Operations</i>		
What is the strategy to move people into treatment? Will there be enough room at 446 York Street for the Vancouver Model?	1	<p>The positive and effective referral linkages for clients at the Temporary Overdose Prevention Site to various forms of treatment will be replicated and enhanced at the permanent facility. Active offers of access to treatment have been incorporated into everyday language and service delivery at the Temporary Overdose Prevention Site. "Active offer" means that staff routinely and universally talk about options for change, access to treatment planning and referrals. Active offers are based on Motivational Interviewing principles and Stage-based paradigms.</p> <p>The permanent site at 446 York will have pathways developed for screening, assessment and treatment planning. The pathways to Addiction Services of Thames Valley (ADSTV) are the gateway to the entire addiction treatment continuum, including Withdrawal Management (both residential and community-based), Rapid Access to Addiction Medicine (RAAM) Clinics and other Substitution Therapies, and referrals to Outpatient and residential treatment. A Community Opiate Addiction Program staff will routinely be scheduled to drop in at the site on a rotating basis to engage, explain, assist with navigation to ADSTV's offices on Queen's Avenue and /or the RAAM Clinics. ADSTV can provide training and the materials to run a brief "Exploring Change / Treatment Group" that provides information to assist with decision-making. All of the above programs and services are provided within the harm reduction and abstinence continuum of addictions treatment. There will be signage throughout the physical space about how to get help, as well as videos and posters from the Possible Campaign (run by Addictions Services of Thames Valley). Staff will use the Ontario Telemedicine Network (OTN) to facilitation consultations between clients, staff, and Addictions Services of Thames Valley. Options of warm transfers and system navigation will be actively offered. Services are also offered in French. The wraparound support elements of the SCF will ensure that individuals get the supports they need.</p> <p>The facility at 446 York Street will offer a comprehensive range of services, but London is NOT replicating the physical structure of Vancouver's Insite program.</p>
How is this different from enabling?	1	Harm reduction is a pillar of the Canadian Drugs and Substances Strategy. The federal government recognizes that not everyone is willing or able to enter treatment at all times. As a result, harm reduction programs have been implemented to reduce risks of drug use, improve the health of drug users, and connect people with other key health and social services. Harm reduction policies and programs are implemented in collaboration with prevention, treatment, and enforcement initiatives.
What implementation strategies are there to help people before injection?	1	The SCF is part of a wider Community Drug and Alcohol Strategy that focuses on the four pillars of prevention, harm reduction, treatment, and enforcement.
What other services are provided at the SCF?	1	The proposed SCF will provide healthcare services for PWID, some of the most vulnerable people in London. MLHU and RHAC will provide wraparound supports on site to address addictions, mental health, housing, primary care, testing, wound care, and Indigenous supports, as well as references to outside services.
Is there going to be a mobile unit?	1	The request for a mobile unit has been submitted, but a permanent site needs to be established first.
Is there any way to get additional funding for a 24-hour facility?	1	If demand for a 24-hour facility is there, RHAC and MLHU will have an obligation to respond. If there is demand for the facility to be open more than 12 hours per day, MLHU and RHAC will keep the funder apprised of service growth and apply for funding to increase the hours of operation, after consultation with community stakeholders, local community groups, and persons with lived experience.
What is being consumed at the SCF?	1	The majority of clients at TOPS consume opioid drugs.
The use is tied to funding - what happens if funding is cut off?	1	All organizations approved to establish a SCF will enter into a SCF-specific transfer payment agreement with the Ministry of Health and Long-Term Care. The Ministry recognizes that each application is unique. As such, each application will be assessed on a case-by-case basis while considering SCF criteria as well as local conditions.
Does a doctor need to be present?	1	A doctor does not need to be present. Medically-trained staff and nurses will be on site.
Are children allowed in the facility?	1	Restricting access is consistent with the principles of the <i>Child, Family and Community Service Act</i> , which identifies the need for parents to address the safety needs of their children by making appropriate alternative care arrangements. RHAC staff do not have much experience in seeing children come in to TOPS.

(Continued)

**Table 2: Questions Received, Continued**

Questions Received	Number of Questions Received	Proponent Responses from MLHU, RHAC, and MBPC
<i>Site Safety</i>		
What is the block radius of police exemptions for drug possession? Will there be issues with drug dealing at the periphery?	3	The exemption from the <i>Controlled Drugs and Substances Act</i> to permit drug possession only applies to the site itself, and only for small amounts for personal use. There is a <b>zero-tolerance</b> policy for drug dealing in the area and on the site.
How many people will be using lighters? Is this a fire safety risk?	1	There will be six booths where clients can consume drugs. There are lighters available at each booth. Clients are supervised by staff when using lighters. There is a fire plan in place in conjunction with the Fire Department at the Temporary Overdose Prevention Site and the same process will be in place at 446 York Street.
What is the staff-to-client ratio?	1	In the consumption room there will be up to 6 clients who can inject at one time, and there will be a minimum of 2 staff in the consumption room. There are other staff throughout the facility in the intake, aftercare room and wrap-around supports.
Will there be people waiting outside? Will they get impatient and use outside anyways?	1	The site plan includes an interior lobby where people can queue if necessary, as well as a waiting area inside. There has not been an issue with clients using drugs directly outside of TOPS on King Street.
What is the role of security on site?	1	Security will be there to improve safety in the area, prevent loitering, and deter and deescalate behaviour (rather than charging people). They will mainly patrol outside the facility.
Has there been an increase in illegal dealing of drugs around TOPS, similar to the methadone clinics?	1	An increase in drug dealing around TOPS has not happened to a significant extent. At the Temporary Overdose Prevention Site on King Street, there are effective policies and procedures in place to address potentially problematic client behaviour, including loitering, trafficking or purchasing of drugs, and behaviour in/around the site. There is zero tolerance for drug dealing on site, and London Police will patrol the area on a regular basis.
Is there a potential plan for dealing with crystal meth users?	1	There are policies and staff training procedures (such as de-escalation techniques) in place if there is any difficulty with any client. Currently, clients who use crystal meth access the Temporary Overdose Prevention Site and they are managed within the site.
Can neighbours call in concerns/complaints from SCF clients?	1	Yes. Neighbours may speak to on-site security or call the SCF. Brian Lester, the Executive Director of RHAC, will be the designated contact person for the proposed SCF.
How will London Police be integrated into the service?	1	MLHU and RHAC are working closely with the London Police Service and community partners to address and mitigate any safety concerns that may arise from SCF operations. London Police will patrol the area on a regular basis, and there will be private security on site during operating hours. There is a zero-tolerance policy for drug dealing in the area and on the site.

**From:** Brian Chapman  
**Sent:** Friday, December 7, 2018 11:55 AM  
**To:** Knieriem, Michelle <[mknieriem@london.ca](mailto:mknieriem@london.ca)>; Brian Chapman  
**Subject:** 446 York Street File Z-8971

I wish to express my **non support** for the subject Application and the underlying proposed use.

This use of, and at, this site, is simply wrong for the many reasons set forth by others.

It is across from the Men's Mission, and a block from the Salvation Army's premises. There already is high daily foot traffic at all times of the day, apparently from these referenced premises to the alleged drug mecca of East London, along and in front of Beal's school premises. Brian Lister (?) was on TV last night, saying this location will happily "draw" more drug users to 446 York from East London, a drug center, past Beal, to this site. More traffic by more drug users, coming and going, before and after getting "high", does not present a correct positive image to young persons, but shows apparent adult and community acceptance and encouragement of such illegal and dangerous activity.

Encouraging the consumption and use of illegal drugs to school children and young adults, on their door step, is just not correct, no matter how noble the cause.

P. B. Chapman

478 King Street

London N6B 1T1

# Safe Injection Site Report

I am writing to you to help with deciding if 446 York Street is a proper to apply a Safe Injection Site at this location.. Please understand that I do NOT oppose the concept of a Safe Injection Site operating in the city of London. The services that are provided are crucial in saving lives and prevent further spread of HIV and health related issues. I fully support the Health Unit but not the proposed location.

Please consider the following factors

A) Despite success stories and impressive statistics in some cases, relevant concerns have been voiced by those who worry about the potential consequences of developing safe injection initiatives. These concerns include questions about how these facilities might have on their host communities and local residents. When asked about Vancouver's experience with safe injection initiatives, Vancouver Police Union President Tom Stamatkis cautioned other municipalities considering similar initiatives against overstating the benefits of safe injection sites. He stated that while harm-reduction principles were the focus of Insite in Vancouver and had a largely positive effect on the community, the downsides of these programs are often minimized, especially when it comes to crime rates. Stamatkis's statement highlights the main concern of those who are strongly against establishing safe injection sites in Toronto, which is that these facilities promote the illegal activity that goes into locating, acquiring, and using the drugs in question. Furthermore, there has been concern that crime rates and illicit activity will increase in areas where safe injection sites have been proposed, exposing communities to unnecessary risk.

B) Will safe injection locations stop addicts from using in public places? Absolutely not! Vancouver sees 15,000 injections per day. InSite, their drug injection site, monitors just 600 injections per day.

C) Vancouver B.C. police had to **add 90 police officers** to the areas around Hasting Street in Vancouver (where the Safe Injection Site is located) to try to control the crime.

D) Vancouver's program also admits that up to 20% of their users migrated from other parts of the country to come there. A program located at 446 York Street would most certainly accelerate the influx of homeless addicts that we are already struggling to find resources for.

E) Look at our existing Methadone Clinic located at 528 Dundas Street, across from HB Beal Secondary School. Everyone had good intentions with locating this clinic across from the school and we were compassionate with approving this location. Unfortunately, the present location has had drastic effects in the neighborhood with loitering, open drug use and exposing the students to an environment that both HB Beal and CCH Secondary High Schools are forced to experience.

F) People who will use on school property will still be subject to possible charges. This location will require more effort from Police services to control the surrounding area. Further funds the city of London will need to provide to the Police board to monitor activities surrounding school properties.

G) With the government support allowing Safe Injection Sites to operate, it sends a mixed message to young people that might be considering illicit drug use. Exposing students to possible addiction.

H) Detox treatment involves the use of Methadone. The closes location for Methadone treatment is again, across the road from HB Beal. This will further expose student attending HB Beal and CCH Secondary to further addicts trying to seek help for their addictions.

I) The Provincial Government has expressed that SIS has to operate separate from area schools. A chain link fence does not provide or should be considered a tool that separates any proposed SIS location from school properties. The argument that a fence will assist

or prevent the students from being exposed to drug activity is not acceptable. There is not a fence that separates CCH Secondary or the Child Reach Day Care Center from 446 York Street. CCH Secondary is only 380 meters away and the HB Beal Secondary is only 78 feet from this proposed spot.

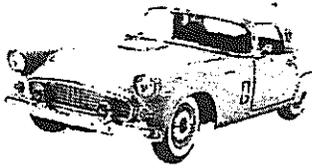
J) The Men's Mission is located across the street from 446 York Street. The rules that allow clients to the Mission facility clearly state "no person will be allowed into the building if they have consumed alcohol or consumed narcotics". Users of the SIS will force people to wonder the area until their next fix. Increasing the surrounding community to risk of crime and loitering.

H) Lastly, both the Middlesex and Catholic School Boards have expressed strong concerns with the 446 York Street location and have verbally expressed their opinion that a SIS location be at least 600 meters away from any secondary education center.

Thank you for taking the time to read over the above concerns and please feel free to contact myself if there are concerns or questions regarding the provided literature.

Kind Regards

Paul Pritiko  
485 York Street  
London, Ontario



# Dennis Krogman Auto Sales Limited

448 York Street, London, Ontario. N6B 1R2 519-438-1182

RE: 446 York St. - File: Z-8971

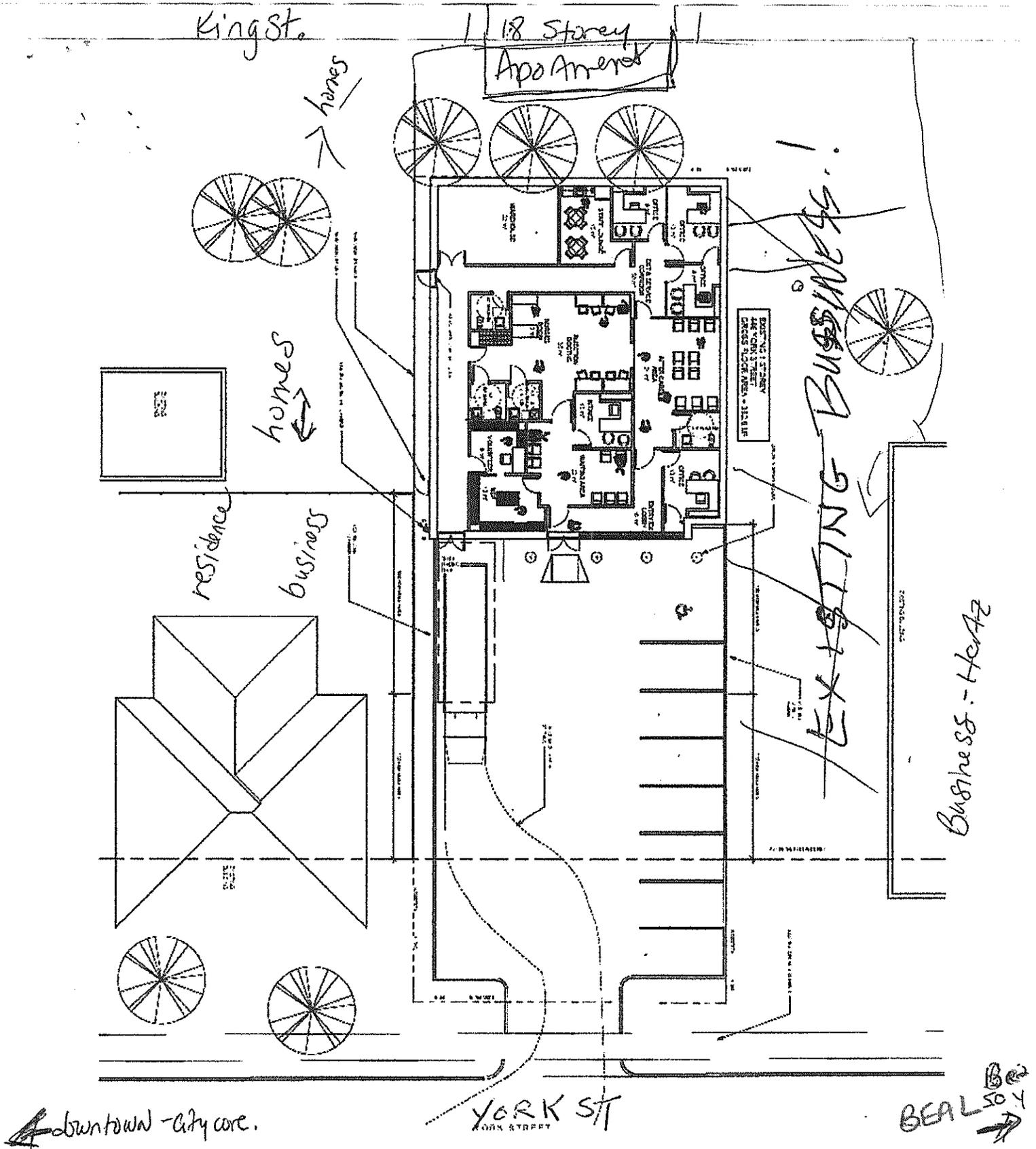
Dec 20

Proposed "Drug Consumption Facility"

- \* No back exit
- One narrow fire exit leading directly to parking lot and houses.
- \* 446 York St parking lot - 'loading dock' on west.
- '8 parking spaces' on east - leaves a very narrow and dangerous entrance and exit for clients - to a busy parking lot and street. Pedestrians and vehicles everywhere.
- \* - 446 York St. building - has no basement or upstairs for showers, beds or rehabilitation. No room to expand
- \* No amount of security can control the dealing of illegal street drugs. That will be brought into 446 Yorks to be "cooked" and "injected."
- \* RE. Mission Services (459 York St.) "No drug use allowed" - Many, many folks using Mission Services are trying to be / stay clean and addiction free. How fair is it to them to put a drug consumption site directly across the street. Will cause relapses?
- \* A much larger facility is needed to END THE CYCLE of PEOPLE ON THE STREET - wandering aimlessly after using these facilities.

Thank you,

Denise Krogman  
DKrogman



The above image represents the applicant's proposal as submitted and may change.

446 YORK STREET is not the appropriate location for a SIS because:

NOT SEPARATED FROM BUSINESSES, RESIDENTIAL, TRAFFIC or SCHOOLS

446 YORK STREET IS:

ON A VERY BUSY CORRIDOR SANDWICHED IN THE MIDDLE OF BUSINESSES AND A VERY HIGHLY POPULATED RESIDENTIAL AREA.

446 YORKSTREET IS:

1 BLOCK FROM A PRPOSED MULTI MILLION DOLLAR PROJECT WHICH WILL GREATLY ENHANCE THE CITY OF LONDON.

THERE IS ALSO REVITALIZAYION IN PROGRESS TO THE EAST OF 446 YORK STREET.

THE YORK STREET CORRIDOR CONNECTS THE DOWNTOWN TO THE UP AND COMING WESTERN FAIR DISTRICT.

THE NAME OF THIS SITE HAS BEEN CHANGED SEVERAL TIMES BUT IT STILL IS WHAT IT IS AND SHOULD BE LOCATED WITHIN THE HEALTH UNIT ITSELF OR AT LEAST IN A LARGE ENOUGH SPACE TO HAVE ALL THE CARE REQUIRED UNDER ONE ROOF.

NO AMOUNT OF SECURITY CAN CHANGE THE FACT THAT 446 YORK STREET IS NOT A SUITABLE BUILDING OR LOCATION.

THERE IS NO BACK EXIT TO THIS BUILDING AND THE EXIT TO THE WEST IS A VERY NARROW SPACE WHICH SPILLS OUT TO OTHER PROPERTIES.

**From:** Alan Patton

**Sent:** Thursday, December 13, 2018 12:29 PM

**To:** City of London, Mayor <[mayor@london.ca](mailto:mayor@london.ca)>; van Holst, Michael <[mvanholst@london.ca](mailto:mvanholst@london.ca)>; Lewis, Shawn <[slewis@london.ca](mailto:slewis@london.ca)>; Salih, Mo Mohamed <[msalih@london.ca](mailto:msalih@london.ca)>; Helmer, Jesse <[jhelmer@london.ca](mailto:jhelmer@london.ca)>; Cassidy, Maureen <[mcassidy@london.ca](mailto:mcassidy@london.ca)>; Squire, Phil <[psquire@london.ca](mailto:psquire@london.ca)>; Morgan, Josh <[joshmorgan@london.ca](mailto:joshmorgan@london.ca)>; Lehman, Steve <[slehman@london.ca](mailto:slehman@london.ca)>; Hopkins, Anna <[ahopkins@london.ca](mailto:ahopkins@london.ca)>; Van Meerbergen, Paul <[pvanmeerbergen@london.ca](mailto:pvanmeerbergen@london.ca)>; Turner, Stephen <[sturner@london.ca](mailto:sturner@london.ca)>; Kayabaga, Arielle <[akayabaga@london.ca](mailto:akayabaga@london.ca)>; Hillier, Steven <[shillier@london.ca](mailto:shillier@london.ca)>

**Cc:** Saunders, Cathy <[csaunder@london.ca](mailto:csaunder@london.ca)>

**Subject:** 446 York Street Supervised Consumption Facility

Patton Law has been retained by Burwell Auto Body Ltd. with respect to an application for an amendment to the City's Zoning Bylaw to allow a Supervised Consumption Facility (SCF) at property municipally identified as 446 York Street. Burwell Auto Body is located at 485 York Street, a short distance from 446 York Street.

It is obvious that the Health Unit has chosen and undertaken a limited study area and little if any effort has been put forth to provide the community and the City with other viable locations. If in fact the Health Unit under Dr. Mackie's leadership has been looking for a location for a number of years Dr. Mackie and the Health Unit should provide the City, City Council, and the public with all information of where the other locations are and what specific criteria were used and what reasons were used for not selecting any of other locations studied as a site for the SCF. This should be a requirement by City Council before it decides on the zoning amendment.

Further, having regard to the obvious nature, intensity, and type of impacts the operation of a SCF has on adjoining and adjacent land uses it is not acceptable land use planning to permit a use which will certainly create adverse impacts on existing businesses and land uses in proximity to the proposed SCF location.

The critical fundamental question for City Council to ask and receive an answer in public is whether the Health Unit, the City's Social Services, the City's Planning Department and Council will accept the need for and the responsibility of the Health Unit to undertake with diligence the proper study and analysis for a location or locations which will not create the adverse impacts associated with the use which occur if 446 York Street is at this time rezoned.

Alan R. Patton  
Patton Law  
1512-140 Fullarton Street  
London ON N6A 5P2

# Community and Protective Services Committee

## Report

1st Meeting of the Community and Protective Services Committee  
December 10, 2018

PRESENT: Councillors M. Cassidy (Chair), M. Salih, J. Helmer (Acting Mayor), S. Lewis, S. Hillier, E. Pelozza  
ABSENT: Mayor E. Holder  
ALSO PRESENT: Councillors A. Kayabaga and M. van Holst; A. Anderson, J. Bunn, S. Datars Bere, A. Drost, K. Dickins, M. Hayward, G. Kotsifas, L. Livingstone, D. O'Brien, R. Oke, M. Schulthess, C. Smith, S. Spring, S. Stafford and R. Wilcox

### 1. Call to Order

#### 1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

#### 1.2 Election of Vice Chair for the Term Ending November 30, 2019

Moved by: M. Salih

Seconded by: S. Hillier

That Councillor S. Lewis BE ELECTED Vice-Chair of the Community and Protective Services Committee for the term ending November 30, 2019.

Yeas: (5): M. Cassidy, M. Salih, S. Lewis, S. Hillier, and E. Pelozza

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

### 2. Consent

Moved by: S. Lewis

Seconded by: E. Pelozza

That Items 2.1, 2.2, 2.3, 2.4, 2.6, 2.7, 2.8 and 2.10 BE APPROVED.

Yeas: (5): M. Cassidy, M. Salih, S. Lewis, S. Hillier, and E. Pelozza

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

#### 2.1 3rd Report of the Childcare Advisory Committee

Moved by: S. Lewis

Seconded by: E. Pelozza

That the 3rd Report of the Childcare Advisory Committee, from its meeting held on November 6, 2018, BE RECEIVED.

**Motion Passed**

2.2 13th Report of the Diversity, Inclusion & Anti-Oppression Advisory Committee

Moved by: S. Lewis

Seconded by: E. Pelosa

That the following actions be taken with respect to the 13th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee, from its meeting held on November 15, 2018:

a) the following actions be taken with respect to the Policy and Planning Sub-Committee:

i) that the City Clerk BE REQUESTED to amend the Terms of Reference to add an Indigenous Relations Officer to the Diversity, Inclusion and Anti-Oppression Advisory Committee as a non-voting resource member; and,

ii) compensation regarding child-minding for advisory committees BE DEFFERRED to a future meeting;

b) the revised attached 2018 Work Plan for the Diversity, Inclusion and Anti-Oppression Advisory Committee BE APPROVED;

c) the City Clerk BE REQUESTED to amend the Terms of Reference to add an Indigenous member to the Diversity, Inclusion and Anti-Oppression Advisory Committee (DIAAC) as a voting member; and,

d) clauses 1.1, 2.1, 2.2, 3.1, 4.1 to 4.3, 5.1, 5.3 and 7.1 to 7.3, BE RECEIVED.

**Motion Passed**

2.3 10th Report of the London Housing Advisory Committee

Moved by: S. Lewis

Seconded by: E. Pelosa

That the 10th Report of the London Housing Advisory Committee, from its meeting held on November 5, 2018, BE RECEIVED.

**Motion Passed**

2.4 RFP18-39 Provide Physiotherapy and Occupational Therapy Services at the Dearness Home

Moved by: S. Lewis

Seconded by: E. Pelosa

That, on the recommendation of the Managing Director Housing, Social Services and Dearness Home, the proposed By-law, as appended to the staff report dated December 10, 2018, BE INTRODUCED at the Municipal Council meeting on December 18, 2018, to:

a) approve the Agreement between The Corporation of the City of London and Lifemark Occupational Health and Wellness Inc., as appended to the above noted by-law, for the provision of physiotherapy services, occupational therapy services and footcare services at the Dearness Home; and,

b) authorize the Mayor and the City Clerk to execute the above-noted agreement. (2018-S02)

2.6 Purchase of Service Agreements - Ontario Works Employment Assistance Services

Moved by: S. Lewis

Seconded by: E. Pelosa

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, the proposed by-law, as appended to the staff report dated December 10, 2018, BE INTRODUCED at the Municipal Council meeting on December 18, 2018, to:

a) approve the template Agreement for the purchase of Ontario Works Employment Assistance Services to be entered into between The Corporation of the City of London and each of the following nine corporations:

- Daya Counselling Centre;
- Goodwill Industries, Ontario Great Lakes;
- LEADS Employment Services London Inc.;
- Literacy Link South Central;
- March of Dimes Canada;
- Pathways Skill Development and Placement Centre;
- London Community Small Business Centre, Inc.;
- WIL Counselling and Training for Employment; and,
- Youth Opportunities Unlimited;

b) insert the name of the Service Provider into the above-noted template Agreement for each of the following:

- “Daya Counselling Centre”;
- “Goodwill Industries, Ontario Great Lakes”;
- “LEADS Employment Services London Inc.”;
- “Literacy Link South Central”;
- “March of Dimes Canada”;
- “Pathways Skill Development & Placement Centre”;
- “London Community Small Business Centre, Inc.”;
- “WIL Counselling and Training for Employment”; and,
- “Youth Opportunities Unlimited”;

c) authorize the Mayor and the City Clerk to execute the above noted Agreements; and,

d) authorize the Managing Director, Housing, Social Services and Dearness Home, or written designate, to represent the City of London with respect to the Ontario Works Employment Assistance Services Agreements. (2018-S04)

2.7 Implementation of the Community Mental Health and Addictions Strategy Contract Award Request for Proposal 18-43

Moved by: S. Lewis

Seconded by: E. Pelosa

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, the following actions be taken with respect to the award of the Request for Proposal (RFP) 18-43 for the Implementation of the Community Mental Health and Addictions Strategy:

- a) the Request for Proposal 18-43 BE AWARDED to Ivey International Centre for Health Innovation;
- b) the Civic Administration BE AUTHORIZED to undertake all administrative acts which are necessary in relation to this project; and,
- c) the approval, given herein, BE CONDITIONAL upon The Corporation entering into a Purchase of Service Agreement with Ivey International Centre for Health Innovation. (2018-S08)

**Motion Passed**

2.8 Single Source 18-37 Single Source Procurement of Lifeguard Qualification Literature/Manuals and Associated Registration Fees/Documents

Moved by: S. Lewis

Seconded by: E. Pelosa

That, on the recommendation of the Managing Director, Parks and Recreation, the following actions be taken with respect to the Single Source Procurement (18-37) of Lifeguard Qualification Literature/Manuals and Associated Registration Fees/Documents:

- a) the requirement that the Lifesaving Society be established as the only acceptable provider of Lifesaving Certification and Manual Fees for the City of London, at an estimated annual purchase value of \$69,562.25 (HST excluded), for a two (2) year period BE ACCEPTED; it being noted that this will be a single source contract as per the Procurement of Goods and Services Policy Section 14.4 e);
- b) the Civic Administration BE AUTHORIZED to undertake all the administrative acts that are necessary in connection with this contract; and,
- c) approval, hereby given, BE CONDITIONAL upon The Corporation entering into a formal contract or having a purchase order, or contract record relating to the subject matter of this approval.

**Motion Passed**

2.10 2018 Annual Emergency Management Program

Moved by: S. Lewis

Seconded by: E. Pelosa

That, on the recommendation of the Managing Director, Corporate Services and Chief Human Resources Officer, the following actions be taken with respect to the 2018 Annual Emergency Management Program:

- a) the proposed by-law, as appended to the staff report dated December 10, 2018, BE INTRODUCED at the Municipal Council meeting on December 18, 2018 to repeal and replace Schedule "A" to by-law No. A.-7657-4, being the City of London Emergency Response Plan; and,

b) the balance of the above-noted staff report BE RECEIVED.(2018-P03)

**Motion Passed**

2.5 Zoos and Mobile Zoos

Moved by: S. Lewis

Seconded by: M. Cassidy

That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the following actions be taken with respect to zoos and mobile zoos:

- a) the staff report dated December 10, 2018, BE RECEIVED; and
- b) the Civic Administration BE DIRECTED to draft by-law amendments, for consideration at a future meeting of the Community and Protective Services Committee, to amend the Business Licence By-law, L-131-16 to regulate zoos, fairs, exhibitions, and circuses and to provide legal advice with respect to this matter and to ensure statutory compliance. (2018-D09)

**Motion Passed**

Voting Record:

Moved by: S. Lewis

Seconded by: E. Pelozza

That this matter BE REFERRED back to the Civic Administration for further review and legal advice on this matter and a report back at a future meeting of the Community and Protective Services Committee, particularly regarding alignment with provincial legislation and impacts to working animals.

Yeas: (3): M. Cassidy, S. Lewis, and S. Hillier

Nays: (2): M. Salih, and E. Pelozza

Absent: (1): E. Holder

**Motion Passed (3 to 2)**

Moved by: M. Salih

Seconded by: S. Lewis

Motion to reconsider the referral.

Yeas: (5): M. Cassidy, M. Salih, S. Lewis, S. Hillier, and E. Pelozza

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

Moved by: S. Lewis

Seconded by: E. Pelozza

That this matter BE REFERRED back to the Civic Administration for further review and legal advice on this matter and a report back at a future meeting of the Community and Protective Services Committee, particularly

regarding alignment with provincial legislation and impacts to working animals.

Yeas: (2): S. Lewis, and S. Hillier

Nays: (3): M. Cassidy, M. Salih, and E. Pelozza

Absent: (1): E. Holder

**Motion Failed (2 to 3)**

Moved by: S. Lewis

Seconded by: E. Pelozza

Motion to approve part a) of the staff recommendation.

Yeas: (6): M. Cassidy, M. Salih, J. Helmer, S. Lewis, S. Hillier, and E. Pelozza

Absent: (1): E. Holder

**Motion Passed (6 to 0)**

Moved by: S. Lewis

Seconded by: E. Pelozza

Motion to approve part b) of the staff recommendation.

Yeas: (4): M. Cassidy, J. Helmer, S. Lewis, and S. Hillier

Nays: (2): M. Salih, and E. Pelozza

Absent: (1): E. Holder

**Motion Passed (4 to 2)**

2.9 Municipal Implementation of Legalized Cannabis - Cannabis Licence Act, 2018

Moved by: S. Lewis

Seconded by: M. Salih

That, on the recommendation of the Director of Community and Economic Innovation, with the concurrence of the City Manager, the following actions be taken with respect to the municipal implementation of legalized cannabis:

- a) the staff report dated December 10, 2018 entitled "Municipal Implementation of Legalized Cannabis – Cannabis Statute Law Amendment Act" BE RECEIVED;
- b) the Civic Administration BE ADVISED that the Municipal Council endorses opting in to having cannabis retail stores in the community;
- c) the Civic Administration BE DIRECTED to continue to work with the federal and provincial governments to identify current or future potential challenges relating to policing, by-law enforcement, and community services requirements associated with the legalization of recreational cannabis; and,
- d) the Civic Administration BE DIRECTED to continue monitor impacts associated with recreational cannabis and report back to the Community and Protective Services Committee no later than April 2020;

it being noted that the Province of Ontario has established a deadline of January 22, 2019 for Municipal Council to pass a resolution, if it so chooses, to prohibit cannabis retail stores from being located in the municipality. (2018-L11)

Yeas: (6): M. Cassidy, M. Salih, J. Helmer, S. Lewis, S. Hillier, and E. Pelosa

Absent: (1): E. Holder

**Motion Passed (6 to 0)**

### **3. Scheduled Items**

#### **3.1 Administrative Monetary Penalty By-law**

Moved by: M. Salih

Seconded by: S. Lewis

That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the following actions be taken with respect to an Administrative Monetary By-law:

- a) the proposed by-law, as appended to the staff report dated December 10, 2018, BE INTRODUCED at the Municipal Council meeting to be held on December 18, 2018 to implement an Administrative Monetary Penalty System for parking and by-law infractions;
- b) the Civic Administration BE AUTHORIZED to undertake all administrative acts necessary in connection with this project;
- c) the Mayor and the City Clerk BE AUTHORIZED to execute any other documents, if required, to give effect to these recommendations;
- d) the Civic Administration BE DIRECTED to report back to the Community and Protective Services Committee with information following the initial 12 month implementation period;
- e) the Civic Administration BE REQUESTED to report back after the 12 month period with respect to proposals for implementing the Administrative Monetary Penalty System for other by-laws and what the financial implications would be;
- f) the Civic Administration BE REQUESTED to investigate and report back to the Community and Protective Services Committee, as soon as possible, with available technology options to limit barriers to people living with disabilities; and,
- g) the Civic Administration BE REQUESTED to change the administrative penalty amount for item number 96 in Schedule "A", appended to the above-noted staff report, from \$40.00 to \$60.00; it being noted that the rationale is to align the penalty with item number 14 in Schedule "A", which is a similar infraction;

it being noted that the attached presentation from A. Drost, Manager, Municipal Law Enforcement Services - Parking and Licensing, with respect to this matter, was received;

it being pointed out that at the public participation meeting associated with this matter there were no oral submissions regarding this matter. (2018-C01A)

Yeas: (6): M. Cassidy, M. Salih, J. Helmer, S. Lewis, S. Hillier, and E. Pelosa

Absent: (1): E. Holder

**Motion Passed (6 to 0)**

Voting Record:

Moved by: S. Lewis

Seconded by: M. Salih

Motion to open the public participation meeting.

Yeas: (6): M. Cassidy, M. Salih, J. Helmer, S. Lewis, S. Hillier, and E. Pelosa

Absent: (1): E. Holder

**Motion Passed (6 to 0)**

Moved by: M. Salih

Seconded by: S. Lewis

Motion to close the public participation meeting.

Yeas: (6): M. Cassidy, M. Salih, J. Helmer, S. Lewis, S. Hillier, and E. Pelosa

Absent: (1): E. Holder

**Motion Passed (6 to 0)**

3.2 8th Report of the Community Safety and Crime Prevention Advisory Committee

Moved by: S. Lewis

Seconded by: E. Pelosa

That the following actions be taken with respect to the 8th Report of the Community Safety and Crime Prevention Advisory Committee, from its meeting held on November 22, 2018:

a) the Civic Administration BE ASKED to report back at a future Community Safety and Crime Prevention Advisory Committee meeting with respect to how the Civic Administration can support the Neighbourhood Watch London Transition Plan on a temporary, short-term basis; it being noted that this is not a financial request;

b) the following amendments to the Community Safety and Crime Prevention Advisory Committee Terms of Reference BE REFERRED to the comprehensive Advisory Committee review that is currently being undertaken:

i) the following bullets be added under "Mandate":

- contributing to website content on the Community Safety and Crime Prevention Advisory Committee website;
- providing links to community partners websites; and,
- inviting the London Police Services to liaise on community safety and crime prevention issues and initiatives;

ii) adding to the Non-Voting Resource Group:

A) amend "London Police" by adding "Services" at the end;

B) amend "Community Services Department" to read "Neighbourhood, Children and Fire Services";

C) amend "Neighbourhood Watch Office" to read "Neighbourhood Watch London";

D) amend "London and Area Active & Safe Routes to School" to read "ELMO Active & Safe Routes to School"; and,

- E) amend “Emergency Medical Services organization” to read “Middlesex-London Emergency Medical Services”;
  - iii) amending the Voting and Non-Voting Resource Groups by moving Post-Secondary Students from Non-Voting to Voting members and increasing the number of Voting Members to 15;
  - iv) amending the word “secretariat” under Sub-Committees and Working Groups to read “secretarial”; and,
  - v) deleting the word “Non-Voting” relating to Post-Secondary Student Member in Term of Office, Appointment Policies and Qualifications;
  - c) the Municipal Council BE ADVISED that the Community Safety and Crime Prevention Advisory Committee is planning a 2019 Community Safety Week to be held during Emergency Preparedness Week in 2019 and will be using its 2019 Budget allocation to pay for the Community Safety Week; it being noted that L. Steel will Chair the Community Safety Week Sub-Committee;
  - d) a member of Parks and Recreation BE INVITED to the January 24, 2019 Community Safety and Crime Prevention Advisory Committee to discuss the clearing of walkways near schools; it being noted that the Thames Valley District School Board and the London District Catholic School Board paid for the installation of a walkway between Westmount Public School and Jean Vanier Catholic School; it being further noted that the public is requested to use the Service London portal located at <https://service.london.ca/>;
  - e) the City Clerk BE INVITED to a future Community Safety and Crime Prevention Advisory Committee (CSCP) to assist the CSCP with determining the appropriate wording to use when asking the Civic Administration for assistance or to attend a future meeting; and,
  - f) clauses 1.1, 2.1, 3.1, 5.1, 5.5, 6.2, 6.3 and 6.5, BE RECEIVED;
- it being noted that a verbal delegation from L. Norman, Chair, Community Safety and Crime Prevention Advisory Committee, was received with respect to this matter.

Yeas: (6): M. Cassidy, M. Salih, J. Helmer, S. Lewis, S. Hillier, and E. Pelozo

Absent: (1): E. Holder

**Motion Passed (6 to 0)**

### 3.3 Community Diversity and Inclusion Strategy and the 10th Report of the Accessibility Advisory Committee

Moved by: E. Pelozo

Seconded by: S. Lewis

That the 10th Report of the Accessibility Advisory Committee, from its meeting held on November 29, 2018, BE RECEIVED; it being noted that a verbal delegation from J. Madden, Chair, and J. Menard, Member, of the Accessibility Advisory Committee was received with respect to this matter as well as the Community Diversity and Inclusion Strategy.

Yeas: (6): M. Cassidy, M. Salih, J. Helmer, S. Lewis, S. Hillier, and E. Pelozo

Absent: (1): E. Holder

**Motion Passed (6 to 0)**

**4. Items for Direction**

4.1 580 Talbot Street - Sign By-law S.-5868-183

Moved by: M. Salih  
Seconded by: S. Hillier

That Civic Administration BE DIRECTED not to enforce the Sign By-law with respect to the sign affixed to the roof of the property located at 580 Talbot Street, subject to any safety concerns and that the sign meets the illumination standards within the By-law; it being noted that the communication from former Mayor M. Brown was received with respect to this matter. (2018-T07)

Yeas: (5): M. Cassidy, M. Salih, S. Lewis, S. Hillier, and E. Pelozza

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

**5. Deferred Matters/Additional Business**

5.1 Deferred Matters List

Moved by: M. Salih  
Seconded by: E. Pelozza

That the Deferred Matters List for the Community and Protective Services Committee, as at December 3, 2018, BE RECEIVED.

Yeas: (5): M. Cassidy, M. Salih, S. Lewis, S. Hillier, and E. Pelozza

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

**6. Confidential**

6.1 Personal Matters/Identifiable Individual

Moved by: M. Salih  
Seconded by: S. Lewis

That the Community and Protective Services Committee convene in closed session with respect to the following matter:

6.1. Personal Matters/Identifiable Individual

Personal matters pertaining to identifiable individuals, including municipal employees, with respect to the 2019 Mayor's New Year's Honour List.

**Motion Passed**

The Community and Protective Services Committee convened in camera from 2:22 PM to 2:25 PM with respect to the above-noted matter.

**7. Adjournment**

The meeting adjourned at 2:26 PM.



# Administrative Monetary Penalty System

## Community and Protective Services Committee

December 11, 2018



### Background

- The Municipal Act, 2001 allows municipalities to use an Administrative Monetary Penalty System (AMPS) for by-law violations.
- Streamlines the enforcement process and is considered a service enhancement because violations are no longer disputed through the backlogged court system.
- A number of measures will be in place to ensure the City's new process is fair and objective. Penalty Notices can be disputed by requesting an appointment with a Screening Officer or through an administrative review
- The decision of a Screening Officer can also be reviewed by a Hearing Officer, who is an independent and impartial person.
- The City will initially implement AMPs for parking violations and increase other by-law violations in future.



**Ticket - [REDACTED] (ISSUED)**

Infrac: Nov 14 2018 8:51 AM  
 Date: [REDACTED]  
 Plate: [REDACTED]  
 Amount: \$100.00  
 Balance: \$100.00

If your ticket has been Default Convicted at the Ontario Court of Justice, a \$16 fee has been added to the original fine amount.  
[View Infraction Location](#)



### Enhanced Parking Technology

New online payment module "Ticket Online Payment System (TOPS)" with improved features such as access to photos taken, violation location by map/gps, all unpaid tickets on plate, original copy of ticket etc.



### Parking Services

- Screenings (disputes) by appointment – in person, by phone and administrative review.
- Online appeal module
- Improved enforcement services including added methods of service
- Reduced Contract costs as Parking Services Officers are no longer required to attend Court



## School Zone Enforcement

- Traffic and Parking Regulations in school zones are important to ensure traffic flow and regulate parking.
- Enforcement can be a challenge due to the volume of violations, the number of problematic schools, the quantity of complaints and the current legislated service options.
- With AMPs there will be new efficient mechanisms for penalty notice service e.g. by mail.
- Motorists may be more likely to comply once enforcement practices become known



5



## Conclusion

- Currently Parking Services issues approximately 80,000 parking tickets annually.
- In future Administrative Monetary Penalties will be utilized for other by-law violations reducing Court and Officer time.
- A person is more likely to be able to represent them self to navigate an administrative review vs. the Court of Justice
- AMPs is a civil mechanism for enforcing compliance with regulatory requirements. They are an effective, quick, clear and tangible way for regulators to respond to infractions of the law.

6

# Corporate Services Committee

## Report

1st Meeting of the Corporate Services Committee  
December 11, 2018

PRESENT: Councillors J. Morgan (Chair), J. Helmer , P. Van Meerbergen,  
A. Kayabaga, S. Hillier  
ABSENT: Mayor E. Holder  
ALSO PRESENT: Councillor M. van Holst, M. Hayward, A. L. Barbon, G. Bridge, C.  
Campbell, B. Card, B. Coxhead, J. Edmonds, J. Logan, J.  
Millson, K. Murray, M. Schulthess, S. Spring, J. Stanford, B.  
Westlake-Power and J. Winston.

The meeting is called to order at 12:31 PM.

### 1. Call to Order

#### 1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

#### 1.2 Election of Vice-Chair for the term ending November 30, 2019

Moved by: J. Helmer

Seconded by: P. Van Meerbergen

That Councillor A. Kayabaga BE ELECTED Vice Chair of the Corporate  
Services Committee for the term ending November 30, 2019.

Yeas: (5): J. Morgan, J. Helmer, P. Van Meerbergen, A. Kayabaga, and S. Hillier

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

### 2. Consent

Moved by: J. Morgan

Seconded by: S. Hillier

Approve Consent items 2.1 and 2.4.

Yeas: (5): J. Morgan, J. Helmer, P. Van Meerbergen, A. Kayabaga, and S. Hillier

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

#### 2.1 Single Source Procurement SS18-34 - Occupational Health Services Provider

Moved by: J. Morgan

Seconded by: S. Hillier

That, on the recommendation of the Managing Director, Corporate  
Services and Chief Human Resources Officer, the following actions be  
taken with respect to the single source acquisition of an Occupational  
Health Services provider for The Corporation of the City of London under  
section 14.4 (d) of the Procurement of Goods and Services Policy:

a) the Civic Administration BE AUTHORIZED to negotiate terms

acceptable to Civic Administration to continue to acquire Occupational Health Services through its current provider, Workplace Medical Corporation, on the basis that the current fees for services (less than \$60,000/year) will remain unchanged for a contract term of four (4) years with an option for one (1) additional year;

b) the Civic Administration BE AUTHORIZED to undertake all administrative acts that are necessary in connection with this project;

c) the approvals given herein BE CONDITIONAL upon the Corporation entering into a formal contract for the work to be done relating to this project; and,

d) the Mayor and the City Clerk BE AUTHORIZED to execute any contract or other documents, if required, to give effect to these recommendations.

**Motion Passed**

2.4 Overview of the W12A Landfill Mitigative Measures and Community Enhancement Program

Moved by: J. Morgan

Seconded by: S. Hillier

That, on the recommendation of the Managing Director - Environmental & Engineering Services & City Engineer, the staff report dated December 11, 2018 regarding the overview of the W12A landfill mitigative measures and community enhancement program BE RECEIVED for information.

**Motion Passed**

2.2 Request for Proposal 18-41: Fiscal Agent Services

Moved by: J. Helmer

Seconded by: A. Kayabaga

That, on the recommendation of the Managing Director, Corporate Services and City Treasurer, Chief Financial Officer, the following actions be taken with respect to Request for Proposal, 18-41, Fiscal Agent Services:

a) the proposals submitted by the following recommended proponents BE ACCEPTED; it being noted the proposals from the following proponents scored the highest overall during the evaluation:

RBC Dominion Securities Inc.  
200 Bay Street, Royal Bank Plaza, North Tower, 2nd Floor  
Toronto, Ontario M5J 2W7

National Bank Financial Inc.  
The Exchange Tower, 130 King Street West 4th Floor Podium  
Toronto, Ontario M5X 1J9

The Toronto-Dominion Bank  
Ernst & Young Tower, 222 Bay Street West, 7th Floor  
Toronto, Ontario M5K 1A2

b) the proposed by-law appended to the staff report dated December 11, 2018 as Appendix "A" BE INTRODUCED at the Municipal Council

meeting on December 18, 2018, to authorize the approval of a Fiscal Agent Agreement with the above proponents, and to authorize the Mayor and the City Clerk to execute the agreement.

Yeas: (5): J. Morgan, J. Helmer, P. Van Meerbergen, A. Kayabaga, and S. Hillier

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

### 2.3 Request for Funding - 2019 Juno Awards

Moved by: A. Kayabaga

Seconded by: S. Hillier

That, on the recommendation of the Managing Director, Corporate Services and City Treasurer, Chief Financial Officer, \$150,000 BE ALLOCATED from the Tourism Infrastructure Reserve Fund to partially fund the construction of temporary outdoor programming space surrounding Budweiser Gardens as outlined in the 2019 JUNO Host Committee's request, as appended to the staff report dated December 11, 2018 with respect to this matter.

Yeas: (5): J. Morgan, J. Helmer, P. Van Meerbergen, A. Kayabaga, and S. Hillier

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

## 3. Scheduled Items

### 3.1 Not to be heard before 1:00 PM - Tax Adjustment Agenda

Moved by: J. Helmer

Seconded by: S. Hillier

That the recommendations contained in the Tax Adjustment Agenda dated December 11, 2018 BE APPROVED; it being noted that J. Caranci made a verbal presentation to the Corporate Services Committee with respect to her application relating to the property at 7620 Longwoods Road, at the public hearing associated with the Tax Adjustment Agenda.

Yeas: (5): J. Morgan, J. Helmer, P. Van Meerbergen, A. Kayabaga, and S. Hillier

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

Voting Record:

Moved by: J. Helmer

Seconded by: P. Van Meerbergen

Motion to open the meeting to the public for comment.

Yeas: (5): J. Morgan, J. Helmer, P. Van Meerbergen, A. Kayabaga, and S. Hillier

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

Moved by: P. Van Meerbergen

Seconded by: J. Helmer

Motion to close the meeting to public comment.

Yeas: (5): J. Morgan, J. Helmer, P. Van Meerbergen, A. Kayabaga, and S. Hillier

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

#### **4. Items for Direction**

##### **4.1 Request for Items to be Referred to the Governance Working Group**

Moved by: S. Hillier

Seconded by: J. Morgan

That the following matters BE REFERRED to the Governance Working Group for consideration, as contained in the submission dated November 30, 2018, from Councillor M. van Holst:

a) Council expense restrictions; and

b) Council policy for debate at standing committee meetings.

Yeas: (3): J. Morgan, A. Kayabaga, and S. Hillier

Nays: (2): J. Helmer, and P. Van Meerbergen

Absent: (1): E. Holder

**Motion Passed (3 to 2)**

#### **6. Confidential (Enclosed for Members only.)**

Moved by: A. Kayabaga

Seconded by: S. Hillier

That the Corporate Services Committee convene In Closed Session at 12:51 PM, for consideration of the following matters:

##### **6.1 Land Acquisition**

A matter pertaining to instructions and directions to officers and employees of the Corporation pertaining to a proposed acquisition of land; financial information, supplied in confidence to the municipality or local board, which, if disclosed could reasonably be expected to prejudice significantly the competitive position or interfere significantly with the contractual or other negotiations of a person, group of persons, or organization; and a position, plan, procedure, criteria or instruction to be applied to any negotiations carried on or to be carried on by or on behalf of the municipality.

##### **6.2 Litigation Matter**

A matter pertaining to litigation currently before the Ontario Court of Justice and advice that is subject to solicitor-client privilege, including communications necessary for that purpose.

Yeas: (5): J. Morgan, J. Helmer, P. Van Meerbergen, A. Kayabaga, and S. Hillier

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

The Corporate Services Committee convened In Closed Session from 12:51 PM to 1:12 PM.

**7. Adjournment**

The meeting adjourned at 1:26 PM.

# Civic Works Committee

## Report

1st Meeting of the Civic Works Committee  
December 11, 2018

PRESENT: Councillors P. Squire (Chair), M. van Holst, S. Lehman, S. Lewis, E. Pelozza  
ABSENT: Mayor E. Holder  
ALSO PRESENT: Councillor A. Kayabaga, D. MacRae, S. Mathers, A. Rozentals, P. Shack, S. Spring, J. Stanford, B. Westlake-Power and P. Yeoman

The meeting was called to order at 4:00 PM.

### 1. Call to Order

#### 1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

#### 1.2 Election of Vice Chair for the Term Ending November 30, 2019

Moved by: M. van Holst  
Seconded by: E. Pelozza

That Councillor S. Lehman BE ELECTED Vice Chair of the Civic Works Committee for the term ending November 30, 2019.

Yeas: (5): P. Squire, M. van Holst, S. Lehman, S. Lewis, and E. Pelozza

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

### 2. Consent

Moved by: M. van Holst  
Seconded by: S. Lewis

Approve items 2.1 to 2.2.

Yeas: (5): P. Squire, M. van Holst, S. Lehman, S. Lewis, and E. Pelozza

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

#### 2.1 5th Report of the Rapid Transit Implementation Working Group

Moved by: M. van Holst  
Seconded by: S. Lewis

That it BE NOTED that the 5th Report of the Rapid Transit Implementation Working Group, from its meeting held on November 8th, 2018, was received.

**Motion Passed**

2.2 9th Report of the Transportation Advisory Committee

Moved by: M. van Holst

Seconded by: S. Lewis

That it BE NOTED that the 9th Report of the Transportation Advisory Committee, from its meeting held on November 27, 2018, was received.

**Motion Passed**

**3. Scheduled Items**

3.1 Application by - The Corporation of the City of London Street Renaming Portion of Third Street ( From Oxford Street East to Cheapside Street) To Baransway Drive

Moved by: S. Lewis

Seconded by: S. Lehman

That, on the recommendation of the Director, Development Services, the following actions be taken with respect to the renaming of the portion of Third Street (between Oxford Street East and Cheapside Street) to Baransway Drive:

a) the proposed by-law as appended to the staff report dated December 11, 2018 BE INTRODUCED at the Municipal Council Meeting to be held on December 18, 2018 to

i) rename a portion of Third Street between Oxford Street East and Cheapside Street,, to Baransway Drive, effective February 1, 2019;

b) Trudell Medical Group BE REQUIRED to pay for all costs of street address change and the change of street signage; and,

c) Trudell Medical Group BE REQUIRED to compensate any property owner(s) for incurred costs associated with the municipal address change as a result of the street name change;

it being pointed out that at the public participation meeting associated with this matter, there were no oral submissions. (2018-D29)

Yeas: (5): P. Squire, M. van Holst, S. Lehman, S. Lewis, and E. Pelosa

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

Additional Votes:

Moved by: E. Pelosa

Seconded by: S. Lehman

Motion to open the public participation meeting.

Yeas: (5): P. Squire, M. van Holst, S. Lehman, S. Lewis, and E. Pelosa

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

Moved by: M. van Holst  
Seconded by: S. Lewis

Motion to close the public participation meeting.

Yeas: (5): P. Squire, M. van Holst, S. Lehman, S. Lewis, and E. Pelosa

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

#### **4. Items for Direction**

##### **4.1 11th Meeting of the Cycling Advisory Committee**

Moved by: M. van Holst  
Seconded by: S. Lehman

That the following actions be taken with respect to the 11th Report of the Cycling Advisory Committee, from its meeting held on November 21, 2018:

a) the Civic Administration BE REQUESTED to consider a review of the presentation as appended to the 11th Report of the Cycling Advisory Committee with respect to the bi-directional cycle tracks on Dundas Street between William Street and Ontario Street;

it being noted that the Cycling Advisory Committee received the presentation from R. Henderson and D. Hall, Executive Director, London Cycle Link as appended to the 11th Report of the Cycling Advisory Committee with respect to the Proposal for Old East Village Cycle Track; and,

b) clauses 1.1, 2.1, 3.1 to 6 BE RECEIVED.

Yeas: (5): P. Squire, M. van Holst, S. Lehman, S. Lewis, and E. Pelosa

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

##### **4.2 Senior's Bus Ticket Discount**

Moved by: M. van Holst  
Seconded by: S. Lewis

That the proposed reinstatement of reduced cost of Senior's Bus Tickets BE REFERRED to 2019 Budget Process and the Civic Administration BE DIRECTED to establish a source of financing. (2018-C12)

Yeas: (5): P. Squire, M. van Holst, S. Lehman, S. Lewis, and E. Pelosa

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

4.3 Autonomous Vehicles - Presentation Request

Moved by: M. van Holst  
Seconded by: S. Lewis

That an expert in the field of autonomous vehicles and ride sharing BE INVITED to provide a presentation to the Rapid Transit Implementation Working Group in the first quarter of 2019. (2018-C12)

Yeas: (5): P. Squire, M. van Holst, S. Lehman, S. Lewis, and E. Peloz

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

**5. Deferred Matters/Additional Business**

5.1 Deferred Matters List

Moved by: M. van Holst  
Seconded by: S. Lehman

That the Civic Works Committee Deferred Matters List, as at December 3, 2018, BE RECEIVED.

Yeas: (5): P. Squire, M. van Holst, S. Lehman, S. Lewis, and E. Peloz

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

5.2 (ADDED) Waste Diversion Action Plan - J. Kogelheide

Moved by: M. van Holst  
Seconded by: E. Peloz

That the communication from J. Kogelheide, with respect to his comments related to the Waste Diversion Action Plan, BE RECEIVED.

Yeas: (5): P. Squire, M. van Holst, S. Lehman, S. Lewis, and E. Peloz

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

5.3 (ADDED) Resubmission - Delegation Request - K. Miller and C. Gupta

Moved by: M. van Holst  
Seconded by: E. Peloz

That the request for delegation from K. Miller and C. Gupta with respect to Safe Water London BE GRANTED at the Civic Works Committee meeting to be held February 5, 2019; it being noted that the Middlesex London Health Unit will be advised of this schedule.

Yeas: (5): P. Squire, M. van Holst, S. Lehman, S. Lewis, and E. Peloz

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

**6. Adjournment**

The meeting adjourned at 4:35 PM.

# Planning and Environment Committee

## Report

1st Meeting of the Planning and Environment Committee  
December 10, 2018

PRESENT: S. Turner, Councillors A. Hopkins (Chair), M. Cassidy, J. Helmer, P. Squire  
ABSENT: Mayor E. Holder  
ALSO PRESENT: Councillors S. Lehman and M. van Holst; I. Abushehada, A. Anderson, G. Barrett, B. Debbert, M. Elmadhoon, M. Feldberg, J.M. Fleming, K. Gonyou, M. Knieriem, P. Kokkoros, G. Kotsifas, C. Lowery, H. Lysynski, L. Mottram, M. Pease, L. Pompili, C. Saunders, C. Smith, S. Spring, M. Sundercock, M. Tomazincic, and P. Yeoman

The meeting was called to order at 4:00 PM

### 1. Call to Order

#### 1.1 Disclosures of Pecuniary Interest

That it BE NOTED that the following pecuniary interests were disclosed:

- a) Councillor P. Squire disclosed a pecuniary interest in clause 2.1 of this Report having to do with the property located at 800 Sunningdale Road West as he is a Member of the Sunningdale Golf Club; and,
- b) Councillor S. Turner disclosed a pecuniary interest in clause 3.6 of this Report having to do with the property located at 446 York Street, by indicating that his employer is the Middlesex-London Health Unit.

#### 1.2 Election of Vice Chair for the term ending November 30, 2019

Moved by: J. Helmer  
Seconded by: S. Turner

That Councillor M. Cassidy BE ELECTED Vice-Chair of the Planning and Environment Committee for the term ending November 30, 2019.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

### 2. Consent

Moved by: S. Turner  
Seconded by: M. Cassidy

That Items 2.2 to 2.9, inclusive, BE APPROVED.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

- 2.2 Application - 3400 Morgan Avenue - Removal of Holding Provisions (h. \*h-11\*h-63\*h-82\*h-95\*h-100\*h-105 and h-135) (H-8974)

Moved by: S. Turner

Seconded by: M. Cassidy

That, on the recommendation of the Senior Planner, Development Services, based on the application by 2589439 Ontario Inc., c/o Rivera Inc., relating to the property located at 3400 Morgan Avenue, the proposed by-law appended to the staff report dated December 10, 2018 BE INTRODUCED at the Municipal Council meeting to be held on December 18, 2018 to amend Zoning By-law No. Z.-1, (in conformity with the Official Plan), to change the zoning of the subject lands FROM a Holding Residential R7 (h.\*h-11\*h-63\*h-82\*h-95\*h-100\*h-105\*h-135\*R7\*D27\*H8) Zone TO a Residential R7 (R7\*D27\*H8) Zone to remove the h.\*h-11\*h-63\*h-82\*h-95\*h-100\*h-105 and h-135 holding provisions. (2018-D09)

**Motion Passed**

- 2.3 Application - 3924 Colonel Talbot Road - Phase 1 of the Hunt Subdivision 39T-12503 (H-8981)

Moved by: S. Turner

Seconded by: M. Cassidy

That, on the recommendation of the Senior Planner, Development Services, based on the application by Colonel Talbot Developments Inc., relating to the property located at 3924 Colonel Talbot Road, the proposed by-law appended to the staff report dated December 10, 2018 BE INTRODUCED at the Municipal Council meeting to be held on December 18, 2018 to amend Zoning By-law Z.-1, (in conformity with the Official Plan), to change the zoning of the subject lands FROM a Holding Residential R1 (h\*R1-3) Zone, a Holding Residential R1 Special Provision/Residential R6 (h\*R1-3(7)/R6-5) Zone, a Holding Residential R1 (h\*R1-4) Zone, and a Holding Residential R1 (h\*R1-5) Zone TO a Residential R1 (R1-3) Zone, a Residential R1 Special Provision/Residential R6 (R1-3(7)/R6-5) Zone, a Residential R1 (R1-4) Zone, a Residential R1 (R1-5) Zone, and an Open Space (OS1) Zone to remove the "h" holding provisions. (2018-D12)

**Motion Passed**

- 2.4 Application - 819 Kleinburg Drive (H-8964)

Moved by: S. Turner

Seconded by: M. Cassidy

That, on the recommendation of the Manager, Development Planning, based on the application by Applewood Developments (London) Inc., relating to the property located at 819 Kleinburg Road, the proposed by-law appended to the staff report dated December 10, 2018 BE INTRODUCED at the Municipal Council meeting on December 18, 2018 to amend Zoning By-law Z.-1, (in conformity with the Official Plan), to change the zoning of the subject lands FROM a Holding Special Provision Residential (h\*h-100\*h-173\*R5-6(9)\*R6-5(38)\*R8-4(27)) Zone TO a Holding Special Provision Residential (h-100\*R5-6(9)\*R6-5(38)\*R8-4(27)) Zone to remove the "h" and "h-173" holding provisions. (2018-D09)

**Motion Passed**

2.5 Application - 195 Dundas Street (H-8973)

Moved by: S. Turner  
Seconded by: M. Cassidy

That, on the recommendation of the Manager, Development Planning, the following actions be taken with respect to the application of Danforth (London) Ltd., relating to a portion of the property located at 195 Dundas Street, the proposed by-law appended to the staff report dated December 10, 2018 BE INTRODUCED at the Municipal Council meeting to be held on December 18, 2018 to amend Zoning By-law Z.-1, (in conformity with the Official Plan), to change the zoning of the subject lands FROM a Holding Downtown Area Temporary (h-3\*DA1\*D350\*T-54) Zone TO a Downtown Area Temporary (DA1\*D350\*T-54) Zone and a Holding Downtown Area Temporary (h-3\*DA1\*D350\*T-54) Zone to remove a portion of the “h-3” holding provision. (2018-D09)

**Motion Passed**

2.6 Application - 1820 Canvas Way (H-8976)

Moved by: S. Turner  
Seconded by: M. Cassidy

That, on the recommendation of the Manager, Development Planning, the following actions be taken with respect to the application of 2584857 Ontario Inc., relating to the property located at 1820 Canvas Way:

a) the proposed by-law appended to the staff report dated December 10, 2018 BE INTRODUCED at the Municipal Council meeting to be held on December 18, 2018 to amend Zoning By-law Z.-1, (in conformity with the Official Plan), to change the zoning of the subject lands FROM a Holding Special Provision Residential (h\*h-53\*R5-3(14)\*R6-5(21)) Zone TO a Special Provision Residential R2 (R2-4(2)) Zone and a Holding Special Provision Residential R5/R6 (h\*R5-3(14)\*R6-5(21)) Zone to remove the “h-53” holding provision over the entire site and the “h” holding provision over the majority of the site; and,

b) the application to remove the “h” holding provision from the western and eastern portions of the lands BE DEFERRED until such time as servicing, access and appropriate approval are secured for these portions of the subject site. (2018-D09)

**Motion Passed**

2.7 Application - 2626 Sheffield Boulevard - Removal of Holding Provisions

Moved by: S. Turner  
Seconded by: M. Cassidy

That, on the recommendation of the Senior Planner, Development Services, based on the application by Sifton Properties Limited, relating to lands located at 2626 Sheffield Boulevard, the proposed by-law appended to the staff report dated December 10, 2018 BE INTRODUCED at the Municipal Council meeting to be held on December 18, 2018 to amend Zoning By-law No. Z.-1, (in conformity with the Official Plan), to change the zoning of the subject lands FROM a Holding Residential R5/R6/R7/R8 Special Provision (h•h-71•h-100•R5-6(8)/R6-5(31)/R7(16)•D75•H13/R8-4(17)) Zone TO a Residential R5/R6/R7/R8 Special Provision (R5-6(8)/R6-5(31)/R7(16)•D75•H13/R8-4(17)) Zone to remove the h, h-71 and h-100 holding provisions. (2018-D09)

**Motion Passed**

- 2.8 LPAT Final Decision Draft Plan of Subdivision, Official Plan and Zoning By-law Amendment - 2054 Adelaide Street North 39T-11502

Moved by: S. Turner

Seconded by: M. Cassidy

That, on the recommendation of the Senior Planner, Development Services, the following report related to the Local Planning Appeal Tribunal decision on the appeal by Sherway Limited, relating to draft plan of subdivision (39T-11502), Official Plan and Zoning By-law Amendment (OZ-7921) for the lands located at 2054 Adelaide Street North BE RECEIVED for information. (2018-D12)

**Motion Passed**

- 2.9 Building Division Monthly Report for October 2018

Moved by: S. Turner

Seconded by: M. Cassidy

That the Building Division Monthly Report for the month of October, 2018 BE RECEIVED for information. (2018-D04/D22)

**Motion Passed**

- 2.1 Application - 800 Sunningdale Road West - Request for a Three (3) Year Extension of Draft Plan of Subdivision Approval 39T-05508

Moved by: J. Helmer

Seconded by: S. Turner

That, on the recommendation of the Senior Planner, Development Services, the following actions be taken with respect to the request from Sunningdale Golf Club Limited, for the property located at 800 Sunningdale Road West:

a) the Approval Authority BE ADVISED that the Municipal Council supports the granting of a three (3) year extension of the draft plan of subdivision, submitted by Sunningdale Golf Club Limited. (File No. 39T-05512), prepared by Whitney Engineering Inc., certified by Jason Wilband (Drawing No. 2), which shows 28 new single detached residential lots and 14 existing single detached lots, served by one (1) local street and one (1) new local street, SUBJECT TO the revised conditions contained in Appendix "39T-05508" appended to the staff report dated December 10, 2018; and,

b) the applicant BE ADVISED that the Development Finance has summarized claims and revenues information in Schedule "B" appended to the staff report dated December 10, 2018. (2018-D12)

Yeas: (4): S. Turner, A. Hopkins, M. Cassidy, and J. Helmer

Recuse: (1): P. Squire

Absent: (1): E. Holder

**Motion Passed (4 to 0)**

### 3. Scheduled Items

#### 3.1 Delegation - S. Levin, Chair, Environmental and Ecological Planning Advisory Committee - 12th Report of the Environmental and Ecological Planning Advisory Committee

Moved by: M. Cassidy  
Seconded by: S. Turner

That, the following actions be taken with respect to the 12th Report of the Environmental and Ecological Planning Advisory Committee from its meeting held on November 15, 2018:

- a) that the following actions be taken with respect to Wilton Grove Road reconstruction, from Commerce Road to Westchester Bourne:
  - i) the Civic Administration BE ADVISED that the Environmental and Ecological Planning Advisory Committee recommends that phragmites be remediated at the commencement of construction to ensure that it does not spread; and,
  - ii) the Civic Administration BE REQUESTED to monitor the spread of phragmites at the conclusion of the project;

it being noted that the Environmental and Ecological Planning Advisory Committee reviewed and received a notice of Public Update Meeting from H. Huotari, Project Manager, Parsons Inc. and S. Shannon, Project Manager, City of London, with respect to this matter;

- b) the Civic Administration BE REQUESTED to ensure that the Environmental and Ecological Planning Advisory Committee (EEPAC) is involved in the detailed design for the Southdale West Improvements; it being noted that the EEPAC would like to review the draft Environmental Study Report prior to its being placed on the thirty day public review; it being further noted that the EEPAC reviewed and received a communication from S. Shannon, Technologist II, with respect to this matter;
- c) the Civic Administration BE REQUESTED to attend a future Environmental and Ecological Planning Advisory Committee meeting to provide an update on the Kilally South, East Basin, Municipal Class Environmental Assessment;

- d) S. Hall BE APPOINTED as the Environmental and Ecological Planning Advisory Committee representative on the Advisory Committee on the Environment for the term ending February 28, 2019;

- e) the following actions be taken with respect to the property located at 6019 Hamlyn Street:

- i) the Working Group comments appended to the 12th Report of the Environmental and Ecological Planning Advisory Committee relating to the Environmental Impact Statement BE FORWARDED to the Civic Administration for consideration; and,
- ii) the Working Group comments appended to the 12th Report of the Environmental and Ecological Planning Advisory Committee relating to the hydrogeological study BE FORWARDED to the Civic Administration for consideration;

f) the following actions be taken with respect to the Clarke Road Improvements:

i) the Working Group comments 12th Report of the Environmental and Ecological Planning Advisory Committee BE FORWARDED to the Civic Administration for consideration; and,

ii) the Civic Administration BE ASKED to provide a copy of the Environmental Study Report prior to the thirty day public review; and,

g) clauses 1.1, 2.1, 3.1, 5.2, 5.3, 5.5, 5.7, 5.8, 6.1 and 6.1 BE RECEIVED for information.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

3.2 Delegation - M. Whalley, Vice Chair, London Advisory Committee on Heritage - 11th Report of the London Advisory Committee on Heritage

Moved by: M. Cassidy

Seconded by: S. Turner

That, the following actions be taken with respect to the 11th Report of the London Advisory Committee on Heritage from its meeting held on November 14, 2018:

a) M. Knieriem, Planner II, BE ADVISED that the London Advisory Committee on Heritage is satisfied with the research, assessment and conclusions of the Heritage Impact Assessment for the property located at 446 York Street; it being noted that the Notice of Planning Application dated October 31, 2018, from M. Knieriem, Planner II, with respect to a Zoning By-law Amendment for the property located at 446 York Street, was received;

b) the following actions be taken with respect to the Stewardship Sub-Committee Report from its meeting held on October 24, 2018:

i) NO FURTHER ACTION BE TAKEN with respect to the properties located at 536 and 542 Windermere Road based on the local knowledge and preliminary research of the Stewardship Sub-Committee; it being noted that this matter was brought to the attention of the London Advisory Committee on Heritage at their October 10, 2018 meeting;

ii) priority levels presently used on the Register (Inventory of Heritage Resources) BE REMOVED; it being noted that all properties listed on the Register have the same level of protection and treatment under the provisions of Section 27 of the Ontario Heritage Act; and,

iii) the remainder of the above-noted report BE RECEIVED;

it being noted that the presentation and handout appended to the 11th Report of the London Advisory Committee on Heritage from J. Ramsay, Project Director, Rapid Transit Implementation, were received with respect to an update on Bus Rapid Transit;

c) the transfer of \$7925.00 from the 2018 London Advisory Committee on Heritage Budget allocation to the Public Art Acquisition Reserve Fund BE APPROVED in order to replace lost signs in the following locations:

- Harris Park;
- Gibbons Park Bathhouse; and,
- Graham Arboretum in Springbank Park;

it being noted that the Education Sub-Committee Report, from its meeting held on November 5, 2018, was received;

d) on the recommendation of the Managing Director, Planning and City Planner, with the advice of the Heritage Planner, with respect to the request for the designation of the heritage listed property at 336 Piccadilly Street, that notice BE GIVEN under the provisions of Section 29(3) of the *Ontario Heritage Act, R.S.O. 1990, c. O. 18*, of Municipal Council's intention to designate the subject property to be of cultural heritage value or interest for the reasons outlined in the Statement of Cultural Heritage Value or Interest appended to the 11th Report of the London Advisory Committee on Heritage; it being noted that the presentation appended to the 11th Report of the London Advisory Committee on Heritage from K. Gonyou, Heritage Planner, was received with respect to this matter;

e) on the recommendation of the Managing Director, Planning and City Planner, with respect to the heritage designated property located at 660 Sunningdale Road East, notice of Municipal Council's intention to pass a by-law to amend the legal description of the property designated to be of cultural heritage value of interest by By-law No. L.S.P.-3476-474 BE GIVEN in accordance with the requirements of Section 30.1(4) of the *Ontario Heritage Act, R. S. O. 1990, c. O. 18*; it being noted that the presentation appended to the 11th Report of the London Advisory Committee on Heritage from K. Gonyou, Heritage Planner, with respect to this matter, was received;

f) on the recommendation of the Managing Director, Planning and City Planner, with the advice of the Heritage Planner, the application under Section 42 of the *Ontario Heritage Act* to replace windows at 508 Waterloo Street, within the West Woodfield Heritage Conservation District, BE PERMITTED with the following terms and conditions:

- i) the second floor main window replacement should mimic the same style, size and proportions as the original window;
- ii) the first floor main window should be preserved; and,
- iii) the Heritage Alteration Permit be displayed in a location visible from the street until the work is completed;

it being noted that the presentation appended to the 11th Report of the London Advisory Committee on Heritage from K. Gowan, Heritage Planner, with respect to this matter, was received; and,

g) clauses 1.1, 3.1 to 3.7, inclusive, 3.9, 5.4 and 6.1, BE RECEIVED for information.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

3.3 Public Participation Meeting - Application - 172-174 and 176 Pond Mills Road (Z-8944)

Moved by: M. Cassidy

Seconded by: S. Turner

That, on the recommendation of the Senior Planner, Development Services, based on the application by Drewlo Holdings Inc., relating to lands located at 172-174 and 176 Pond Mills Road, the proposed by-law appended to the staff report dated December 10, 2018 BE INTRODUCED at the Municipal Council meeting to be held on December 18, 2018 to

amend Zoning By-law No. Z.-1, (in conformity with the Official Plan), to change the zoning of the subject lands FROM a Convenience Commercial CC Zone, Urban Reserve UR1 Zone, and Residential R1/Neighbourhood Facility (R1-6/NF) Zone TO a Residential R1 (R1-1) Zone to permit single detached dwellings on lots with a minimum lot frontage of 9.0 metres and minimum lot area of 250 square metres;

it being pointed out that at the public participation meeting associated with these matters, the individual indicated on the attached public participation meeting record made an oral submission regarding these matters;

it being further noted that the Municipal Council approves this application for the following reasons:

- the recommended Zoning By-law Amendment is consistent with the Provincial Policy Statement;
- the recommended zoning is appropriate, and conforms with The London Plan and the Official Plan; and,
- the zoning will permit single detached dwelling lots that are appropriate for this location and compatible with the pattern of existing and planned development in the immediate area. (2018-D09)

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

Additional Votes:

Moved by: S. Turner

Seconded by: M. Cassidy

Motion to open the public participation meeting.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

Moved by: M. Cassidy

Seconded by: S. Turner

Motion to close the public participation meeting.

Yeas: (4): S. Turner, A. Hopkins, M. Cassidy, and J. Helmer

Absent: (2): P. Squire, and E. Holder

**Motion Passed (4 to 0)**

3.4 Public Participation Meeting - Application - 747, 759 and 765 Hyde Park Road (O-8939/Z-8940)

Moved by: S. Turner

Seconded by: M. Cassidy

That, on the recommendation of the Director, Development Services, the following actions be taken with respect to the application of the Corporation of the City of London and Goodwill Industries, relating to the property located at 747, 759 and 765 Hyde Park Road:

a) the proposed by-law appended to the staff report dated December 10, 2018 as Appendix "A" BE INTRODUCED at the Municipal Council meeting to be held on December 18, 2018 to amend the Official Plan for 765 Hyde Park Road by ADDING a policy to section 10.1.3 – Policies for Specific Areas to recognize the permitted uses of the Shopping Area Place Type in The London Plan;

b) the proposed by-law appended to the staff report dated December 10, 2018 as Appendix "B" BE INTRODUCED at the Municipal Council meeting on December 18, 2018 to amend Zoning By-law No. Z.-1, (in conformity with the Official Plan as amended in part a) above), to change the zoning of 765 Hyde Park Road FROM an Office Special Provision (OF3(1)) Zone TO an Office Special Provision/Arterial Commercial Special Provision (OF3(\_))/(AC4(\_)) Zone, and to change the Zoning of 747 and 759 Hyde Park Road by modifying the site-specific regulations of the existing Office Special Provision (OF3(1)) Zone;

it being pointed out that at the public participation meeting associated with these matters, the individual indicated on the attached public participation meeting record made an oral submission regarding these matters;

it being further noted that the Municipal Council approves this application for the following reasons:

- the recommended amendment is consistent with the Provincial Policy Statement, 2014;
- the recommended 1989 Official Plan amendment implements Council's intent as stated in The London Plan;
- the recommended Zoning By-law amendment conforms to the policies of The London Plan, and will conform to the 1989 Official Plan upon approval of the recommended Official Plan amendment; and,
- the recommended Zoning By-law amendment will encourage the establishment of a broader range of uses that are appropriate for the site and are compatible with the existing surrounding land uses. (2018-D09)

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

Additional Votes:

Moved by: J. Helmer

Seconded by: M. Cassidy

Motion to open the public participation meeting.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

Moved by: M. Cassidy

Seconded by: J. Helmer

Motion to close the public participation meeting.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

3.5 Public Participation Meeting - Application - Southern Portion of 3086 Tillmann Road (Z-8926)

Moved by: S. Turner

Seconded by: M. Cassidy

That, the application by Westfield Village Estates Inc. relating to the property located at the southern portion of 3086 Tillmann Road, BE REFERRED to the Civic Administration to allow the applicant an opportunity to revise the application; it being noted that a public participation meeting will be held when this application is brought back to the Planning and Environment Committee;

it being pointed out that at the public participation meeting associated with these matters, the individuals indicated on the attached public participation meeting record made oral submissions regarding these matters. (2018-D09)

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

Additional Votes:

Moved by: S. Turner

Seconded by: M. Cassidy

Motion to open the public participation meeting.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

Moved by: S. Turner

Seconded by: M. Cassidy

Motion to close the public participation meeting.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

3.6 Public Participation Meeting - 446 York Street (Z-8971)

Moved by: J. Helmer

Seconded by: M. Cassidy

That, on the recommendation of the Managing Director, Planning and City Planner, based on the application by the Middlesex-London Health Unit/Regional HIV/AIDS Connection, relating to the property located at 446 York Street, the proposed by-law appended to the staff report dated December 10, 2018 BE INTRODUCED at the Municipal Council meeting to be held on December 18, 2018 to amend Zoning By-law No. Z.-1, (in conformity with the Official Plan), to change the zoning of the subject property FROM a Restricted Service Commercial (RSC2/RSC4) Zone TO a Holding Restricted Service Commercial/Restricted Service Commercial Special Provision (h-(\*))•RSC2/RSC4( ) Zone;

it being noted that the Planning and Environment Committee reviewed and received the following communications with respect to this matter:

- a communication dated November 18, 2018, from J.S. Doherty, Gowling WLG;
- a communication dated November 20, 2018, from A. Drewlo, Drewlo Holdings Inc.;
- a communication dated November 27, 2018, from J. Hassan, Retired Fire Captain;
- a communication from J. Clement, by e-mail;
- a communication from M. Sánchez-Keane, Centre for Organizational Effectiveness;
- a communication dated November 27, 2018, from L. Sibley, Executive Director, Addiction Services of Thames Valley;
- a communication dated November 28, 2018, from R.D. George, Executive Director, Wulaawsuwiikaan Healing Lodge;
- a communication dated November 28, 2018, from A. Gehman, by e-mail;
- a communication dated November 29, 2018, from R. Deleary, Executive Director, Atlohso Native Family Healing Service Inc.;
- a communication dated November 29, 2018, from P. Rozeluk, Executive Director, Mission Services of London;
- a communication from M. Harkins, Chief Financial Officer, London Bridge Child Care Services Inc.;
- a communication dated November 27, 2018, from I. Brown and J. Rakoff, by e-mail;
- a communication dated November 29, 2018, from S. Courtice, Executive Director, London InterCommunity Health Centre;
- a communication dated November 29, 2018, from B. Mitchell, Chief Executive Officer, Canadian Medical Health Association;
- a communication dated November 27, 2018, from S. Quigley, Chair, Board of Directors, London & Middlesex Housing Corporation;
- a communication dated November 28, 2018, from G. Zonruiter, 323 Ridgewood Crescent;
- a communication dated November 28, 2018, from J. MacDonald, CEO and General Manager, Downtown London;
- a communication dated November 30, 2018, from C. Nolan, Manager Director, Street Level Women at Risk Program;
- a communication dated November 28, 2018, from K. Fisher, Health Director, Chippewa Health Centre;
- a communication from A. Scheim, PhD, by e-mail;
- a communication dated November 26, 2018, from B. Dokis, Chief Executive Officer, Southwest Ontario Aboriginal Health Access Centre;
- a communication from D. Ruston, by e-mail;
- a communication dated November 28, 2018, from M. Connoy, 457 York Street;
- a communication from S. Koivu, MD MCFP (PC), by e-mail;
- a communication dated November 30, 2018, from D. Krogman, by e-mail;
- a communication from J. and J. Jeffery, 380 King Street;
- a communication from D. Lundquist, by e-mail; and,
- a communication dated November 20, 2018, from A. Baroudi, Baroudi Law;

it being pointed out that at the public participation meeting associated with these matters, the individuals indicated on the attached public participation meeting record made oral submissions regarding these matters;

it being further noted that the Municipal Council approves this application for the following reasons:

- the recommended action is consistent with the Provincial Policy Statement and conforms to The London Plan and the 1989 Official Plan. The recommended action has been modified from the requested amendment by adding regulations that require the recommended offices and medical/dental offices to be associated with an accessory clinic. These regulations are required to conform to The London Plan policies for supervised consumption facilities which are permitted in all Place Types. The requirement that the clinic is accessory to the office and/or medical/dental office use is also required to ensure conformity with the 1989 Official Plan Office/Residential designation that applies to the subject site, which permits clinics but requires that these clinics are accessory to another use permitted in this designation. Further, the modifications made to the requested action are consistent with the provincial guidelines for the provision of supervised consumption facilities which focus on providing integrated, wrap-around services that connect clients who use drugs to primary care, treatment, and other health and social services. The recommended Zoning By-law also provides wording that the recommended uses are intended for the provision of a supervised consumption facility. While this is currently not a defined term, it provides clarification about what is intended for the facility; and,
- minimum areas for the intake and waiting area and post-consumption area are also proposed to be secured in the Zoning By-law. Official Plan Amendment 679 to The London Plan requires that these minimum areas be secured in the Zoning By-law. The areas secured are generally consistent with those outlined in the applicant's Planning Rationale and provincial guidelines. These minimum areas are intended to ensure that individuals are not queuing outside of the facility while waiting to use the services within the clinic, and also to ensure adequate space for those who have consumed substances to remain in the facility after consuming. (2018-D09)

Yeas: (4): A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (4 to 0)**

Additional Votes:

Moved by: M. Cassidy

Seconded by: J. Helmer

Motion to open the public participation meeting.

Yeas: (4): A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (4 to 0)**

Moved by: M. Cassidy

Seconded by: J. Helmer

Motion to close the public participation meeting.

Yeas: (4): A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (4 to 0)**

**4. Items for Direction**

4.1 Request for Delegation Status - J. P. Plutino, Mainline Planning Services Inc. - 6188 Colonal Talbot Road

Moved by: S. Turner  
Seconded by: M. Cassidy

That J. Plutino, Mainline Planning Services, Inc., BE GRANTED delegation status at the January 21, 2019 Planning and Environment Committee meeting with respect to the property located at 6188 Colonel Talbot Road.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

**5. Deferred Matters/Additional Business**

Moved by: J. Helmer  
Seconded by: S. Turner

Approve Items 5.2 and 5.3.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

**Motion Passed (5 to 0)**

5.1 PEC Deferred Matters List

Moved by: J. Helmer  
Seconded by: M. Cassidy

That the Managing Director, Development and Compliance Services & Chief Building Official and the Managing Director, Planning and City Planner, BE DIRECTED to update the Deferred Matters List to remove any items that have been addressed by the Civic Administration.

Yeas: (5): S. Turner, A. Hopkins, M. Cassidy, J. Helmer, and P. Squire

Absent: (1): E. Holder

**Motion Passed (5 to 0)**

5.2 (ADDED) 1st Meeting of the Advisory Committee on the Environment

Moved by: J. Helmer  
Seconded by: S. Turner

That, the following actions be taken with respect to the 1st Report of the Advisory Committee on the Environment, from its meeting held on December 5, 2018:

a) the Civic Administration BE REQUESTED to have a representative of the Communications Department attend the January or February 2019 meeting of the Advisory Committee on the Environment (ACE) in order to review and demonstrate how the following environmental topics and city programs that relate to these topics are being communicated via the City of London website, as well as through other City of London communication vehicles:

- Pollinator Programs;
- Urban Agriculture Strategy;
- Resilience/Climate Change Preparation; and,
- Toilets Are Not Garbage Cans;

it being noted that these are all topics that the ACE has had an interest in during its term; and,

b) clauses 1.1, 2.1, 4.1 to 4.3, inclusive, 6.2 and 6.3, BE RECEIVED for information.

**Motion Passed**

5.3 (ADDED) 11th Report of the Trees and Forests Advisory Committee

Moved by: J. Helmer

Seconded by: S. Turner

That the 11th Report of the Trees and Forests Advisory Committee, from its meeting held on November 28, 2018, BE RECEIVED for information.

**Motion Passed**

## **6. Adjournment**

The meeting adjourned at 8:07 PM

## PUBLIC PARTICIPATION MEETING COMMENTS

### 3.3 PUBLIC PARTICIPATION MEETING – Application – 172-174 and 176 Pond Mills Road (Z-8944)

- G. Bikas, Manager, Land Development, Drewlo Holdings Inc. – expressing support for the staff recommendation.

## PUBLIC PARTICIPATION MEETING COMMENTS

- 3.4 PUBLIC PARTICIPATION MEETING – Application – 747, 759 and 765 Hyde Park Road (O-8939/Z-8940)
- Bart Talkowski, Project Manager, Goodwill Ontario Great Lakes, Shared Services - expressing support for the staff recommendation.

## PUBLIC PARTICIPATION MEETING COMMENTS

### 3.5 PUBLIC PARTICIPATION MEETING – Application – Southern Portion of 3086 Tillmann Road (Z-8926)

- *(Councillor S. Turner inquiring about the rear lot reductions, which seems fairly minimal in the application, seeking relief, but when he takes a look at the schematic itself, it looks like the lot coverage itself is fairly significant; advising that he cannot recall in the report, it is probably covered but he is just missing it, how does that sit against the policy framework); C. Lowery, Planner II, responding that the proposal complies with all lot coverage requirements for the R-4 Zone and no special provisions were required or requested; (Councillor S. Turner indicating that it made note about some of the accommodations that would be required to reach the rear of the lot for amenity spaces and things like that, it sounds like it became problematic in getting there; wondering if there are any concerns or is this fairly normal access into that rear lot itself); C. Lowery, Planner II, responding that the requested 1.2 metre side yard setback is fairly standard for a development of this type and is actually very similar to the setbacks for the surrounding single family developments in the neighbourhood; (Councillor S. Turner discussing the notification provisions for the noise assessment component, talks about the owners or leasers, or whoever is renting it, if it was condominiums and they were owned, does that continue to be a provision for all subsequent owners or just the owner; imagining with renters it is easier to maintain that notification.); P. Yeoman, Director, Development Services, responding that any noise requirements would be captured in the condominium approval, it would be subject to clauses in the condominium declaration as well so they would capture it off there; (Councillor S. Turner asking for clarification, all subsequent owners, as owners in the condominium corporation would have that disclosure available to them.); G. Kotsifas, Managing Director, Development and Compliance Services and Chief Building Official responding that typically those types of agreements would be registered on the title within the condominium declaration.*
- L. Kirkness, Kirkness Consulting, on behalf of Westfield Village – asking for a referral back as it appears that about an hour ago, the two landowners were able to strike an agreement whereby they can work with that h-84 to consolidate the lands and they are basically doing a land swap to give effect to the kind of plan that you see on the screen except for the red lines and perhaps this goes to some of Councillor S. Turner's questions; apologizing but the two landowners have been talking but it was just an hour ago that they have been able to put pen to an agreement and this affects the land ownership pattern and therefore they would like; notwithstanding, they appreciate the support of the Planning division with their supportive recommendation, they need to go back and be able to bring forth new proposals based on the land swap so a lot of the work that has been done is not for naught, it is worthwhile, the noise study and all of that sort of thing but in order for them to have time to work through this consolidation and this land swap, they ask the Planning and Environment Committee to refer this matter back to staff; *(Councillor S. Turner thinking we probably have it addressed from Mr. L. Kirkness's delegation, his question was specifically on the nature of the negotiations between the two parties and he is not surprised to hear this at this point in time.)*
- M. Moussa, 155 Thornton Avenue – advising that he came with some questions for today but he thinks that Mr. L. Kirkness has answered that; thinking that it would not have been a good idea to orphan that land; indicating that it has been unkempt for a good eight years and to incentivize the landowner to consolidate with adjoining land owners is a good idea; expressing agreement with the referral.

## PUBLIC PARTICIPATION MEETING COMMENTS

### 3.6 PUBLIC PARTICIPATION MEETING – Application – 446 York Street (Z-8971)

- *(Councillor P. Squire enquiring about the proximity to schools; advising that he saw some material that talked about methadone clinics to schools, wondering if there are distances, how close you can have a methadone clinic to a school as opposed to this that are in place.);* J.M. Fleming, Managing Director, Planning and City Planner, responding that when they first prepared these policies, they started out on that they would include some separation distances but they quickly realized that if they were to do so, relating to the types of considerations that they wanted to consider, there would not be any sites that they felt would be available and sites that met the location criteria that led to the demand of these types of uses; very deliberately, those separation distances were removed so there would be considerations of proximity but not absolute requirements relating to distance and not absolute requirements that all of those considerations of separation be met; *(Councillor P. Squire indicating that, while he always appreciates Mr. J.M. Fleming's comments, that is not what he asked; are there regulations in place prescribing distances from methadone clinics to schools);* M. Tomazincic, Manager, Current Planning, responding that there are no numerical distances identified in the Official Plan; *(Councillor P. Squire indicating that he saw some maps that had area where the highest drug use; noticing that this area is not in any of those areas where there is the highest number of discarded needles; are you going under the idea that it does not have to be in those areas, it just can be approximate to those areas, is that what you are relying on.);* Ms. M. Knieriem, Planner II, responding that if you look at the map that was provided by the applicant, it essentially almost forms a triangle where they see the most concentration of those needles, they are all within an approximately ten minute walking distance of the subject site so it is intended that people who are using in all three of those areas in the highest concentration would be able to easily access this site; *(Councillor P. Squire asking if you have any evidence to show that people would walk those distances from the areas of use of highest needles to those sites, you say that you expect that to happen, but he wants to ask you really specifically, do you have any evidence to support that conclusion.);* Mr. J.M. Fleming responding that he believes that the applicant can respond to that better than staff; he does know that they did undertake some research that provided some evidence relating to the kinds of distances that you can expect people to travel to these facilities; Mr. M. Tomazincic correcting his earlier response, for methadone clinics there is a numerical requirement and that is three hundred metres but for supervised consumption facilities, there is no numerical requirement.
- *(Councillor M. van Holst indicating that the by-law says eight parking spots would be sufficient; wondering how often staff thinks people will drive up to this site.);* Ms. M. Knieriem, Planner II, responding that those spots would be intended for the people who are working in the facility in terms of the wrap around services and the intake areas; in terms of the actual users, there was a survey done and the applicant can likely speak to it better than she can but it is not anticipated that those people would be driving motor vehicles, they would primarily be taking the bus and walking.
- Dr. C. Mackie, Medical Officer of Health for London and Middlesex, asking if he is responding to the questions; *(Councillor A. Hopkins responding that if he can present his presentation and to answer those two questions);* indicating that you heard staff mention that we are in a public health crisis, it is hard to overstate how significant this crisis is, this is the biggest health crisis since 100 years ago in the 1918 Spanish flu; stating that this is taking young lives; it is taking about 4,000 lives a year in Canada and it is roughly twice as big as the HIV epidemic

was at its peak in the late 1980's, early 1990's; unfortunately, the epidemic is not just affecting people who are using drugs and it is not just overdose deaths, they are also seeing HIV Invasive Group A Strep which is a bacteria which causes flesh eating disease, Endocarditis, infection of the lining of the heart; stating that many of these issues do not just affect the general population because people are losing their loved ones, they are also seeing a spillover of those infectious diseases, they are seeing a Hepatitis A outbreak in their community right now; primarily in people who use drugs or are homeless, but also it is affecting the general population as well as; noting it is the same as invasive Group A Strep flesh eating disease, HIV, as well they are seeing it spread into the general population too; advising that supervised consumption helps address all of those health issues, the primary purpose is to keep people alive while they are using and connect them with services when they are ready but they also have lots of opportunities through supervised consumption to help them improve their day to day drug using practices so teaching them things like cooking their wash which is a good way of preventing some of the spread of infection, making sure they have safe, clean equipment to use as well; mentioning timing, it is very important to understand that there is a risk of service disruption here, the landlord where the temporary overdose prevention site is currently housed has been gracious enough to allow this sort of operation in his residential tower but does not want it there long-term so if this is not able to proceed forthwith, they are concerned that there might be a time where there is a break in service between their temporary site being operational and the permanent site being up and running and in that break in service, all sorts of negative impacts to the community could occur, not just public health impacts but disruption when they see that drug injecting behaviour back on the streets; showing a chart which is a chart of Opioid related deaths in Middlesex and London for the last eight years; noting that it is aggregated by quarter and the red dots at the very last couple of quarters are still preliminary data, it takes some time to get coroner data; noting that this is coroner death data but they saw in Q1 of this year, more deaths than any quarter in London's history; advising that the month of January alone saw ten people die of overdose and that is compared to an average year where they have twenty to thirty people dying so Q1 was very significant; indicating that in Q2 they saw that average come down; he would love to believe that supervised consumption caused all of that and they certainly were part of it but there were other factors at play but they also do not believe that that is a permanent decline; advising that the Q3 that they do not have official statistics for was a time when they saw a lot of overdoses in their temporary site; believing that is because fentanyl is really coming into our community in big numbers and they believe that the deaths, unfortunately, will continue to rise; the other thing that brings to mind is how everyone involved acknowledges that this type of service is just one small part of a bigger picture; the Planning and Environment Committee Members are aware of the Community Drug and Alcohol Strategy which was launched a few weeks ago; there are many pieces to this puzzle, supervised consumption is just one; believing it is an important one because it is one that connects people with those other services; updating the Committee on their temporary overdose prevention site and the statistics there; advising that they have had over 10,000 visits to the temporary overdose prevention site at 186 King Street; there have been over sixty overdoses reversed; over two clients who have been referred to addictions treatment; over one hundred-fifty clients referred to other medical supports; several neighbours have noted a reduction in needle waste so they are now starting to see the evidence building that what they predicted that they would be able to reverse overdoses, they would be able to get needle waste off the street, they would be able to connect people with other services and the other thing that is not mentioned is that they are actually starting to see the HIV epidemic trending down even in people who inject drugs in our community which is very positive; in part because of this facility but also because of the HIV Outreach that they have been doing, putting boots on the ground to connect with people out

- where they are living; so far they have had some tentative early wins and they look forward to continuing with them. (See attached presentation.)
- J. McGuffin, Monteith Brown Planning Consultants – moving forward where Dr. C. Mackie left off from the application and further to the information provided by the City's Planner, the application for the Zoning By-law Amendment was specifically to permit a supervised consumption facility to operate from the existing site; indicating that it was previously identified and is outlined by the City the amendment responds to the Office Residential designation in the Official Plan; reiterating this simply because they have received a lot of correspondence and a discussion with respect to what policy and environment are we applying under and what is the framework they are moving forward from; notwithstanding the fact that portions of the City-wide initiative or the Official Plan and Zoning By-law Amendments were appealed, as part of their application process and their site selection or site analysis with regard to this submission, they are all guided by the policies that were developed through that process and that were adopted and form part of The London Plan moving forward; advising that they have also had the opportunity to review the staff report and they can confirm and concur with the recommendations with regards to the proposal and the recommendations for approval; advising that they also had some discussions with respect to timelines and the timing, some of the information that was provided to them through the consultation programs both in July and in November had to do with questions in terms of why are we rushing, what is the hurry; further to the information that Dr. C. Mackie has provided to the Committee with regard to the opioid crisis that is present in the city, they have presented to the Committee timeline information that was also presented both at the July and the November public meetings that identify that they saw a growing opioid crisis from 2008 to 2012 where this issue really started to become prevalent and the research started; by 2016, the Middlesex-London Health Unit declared the public health emergency and supervised injection services feasibility study consultation with the general public started so this is taking us back now two years going on almost three; by February, 2017, the results from the feasibility study were released and in March there was a street level outreach team that was created to address HIV outbreaks; by April, the Opioid Crisis Working Group was launched and in October, the Middlesex-London Health Unit began its search for potential locations; through the public consultation there were a variety of locations identified, those locations were all presented through the reporting both in the Middlesex-London Health Unit's research as well as in their planning application; that was narrowed down to twenty sites that were investigated on a more specific scenario situation and 446 York Street was one of the properties that was identified as the preferred location; noting that one of the others identified was 241 Simcoe Street; that particular property is now subject to an application at this time; by November, public consultations were conducted to inform the development of supervised consumption facilities in London and moving through to January, 2018, the potential supervised consumption facilities were toured and a temporary site plan application was submitted and approved; by February, the City started to outline the location criteria that was being developed as part of their Official Plan Amendment requirements for the supervised consumption facilities and the temporary overdose prevention site; noting that the temporary overdose prevention site opened in February 2018 as mentioned at 187 King Street; by March, the community information meetings began on the supervised consumption facilities and temporary overdose prevention sites through to April, 2018, where the application for 446 York Street was specifically submitted to both the Federal and Provincial governments for approval and funding; by May, the Provincial government approved the capital and operating costs for the supervised consumption facility at 446 York Street; important for Council to remember that this is a multi-faceted approval at all three levels of government; by June, the pre-consultation meeting with the City was held with regard to a planning application to support the proposed supervised consumption facility at

446 York Street; in July, the proponent held a community information meeting with the residents, the businesses and the property owners as identified by the City's planner; in October, the Zoning By-law Amendment application was submitted after the completion of the required background studies, planning justification report heritage impact assessment, the CPTED assessment and various other architectural designs and site plan requirements that were requested by the City for review and consideration of the application that brings them to the community information meeting that was held at the end of November; this was a meeting that was initiated by the City staff to bring forward additional opportunity for the public to provide comment and consultation that culminated in the December Planning and Environment Committee meeting that they are attending this evening; advising that it is quite clear that this has been an extensive process; the site selection process identified the need for a supervised consumption facility in Downtown London; indicating that there is a wide variety of land uses in and around the Downtown which have guided and directed the particular use to be located at the preferred site on York Street; it is a result of lengthy site selection and public consultation and this location meets the needs of those the supervised consumption facilities serve; through their own CPTED analysis that was undertaken, it was identified that the site is currently being used for injection drug use and other high risk activities; (*Councillor A. Hopkins asking how long the next presentation will be.*); Mr. J. McGuffin responding one and a half minutes, two minutes; (*Councillor A. Hopkins asking that it be one and a half minutes to two minutes.*) (See attached presentation – continuation of Dr. Mackie's presentation.)

- B. Lester, Executive Director, Regional HIV/AIDS Connection – advising that one of the pieces that they have been paying close attention and he would say that all of the planning attached to this process has been about mitigating negative impacts in the area; indicating that they have a tremendously positive relationship with London Police at the Regional HIV/AIDS Connection in the context of working with the temporary overdose prevention site; they know that the Police will be patrolling that area and they know that they will be responding to their concerns and concerns of citizens, should they emerge; advising that they will be having a private security company who is working with them now that will be coming over to 446 York Street should they move forward with that direction and they are providing security service in alignment with the hours of the overdose prevention site and they will certainly do that with the supervised consumption facility; indicating that one of the positive things that is available to the neighbourhood that RHC and Middlesex-London Health Unit will certainly participate in is the community led Neighbourhood Safety Audits which he knows that there is a kit that the City of London provides and some staff support for that so they would want to be part of that and support that process from happening; thinking about connecting with the neighbours, certainly, it says that they do it a minimum of one time a year, they will do that much more, especially in the first year of opening this site, they want to stay connected with neighbourhood and work through any issues that may emerge should they emerge; advising that he will be the designated community contact with the opening of the facility and he thinks that the key thing to remember is within that operation they are working very hard at connecting drug users to the services and supports they need to help people make change in their lives; (*Councillor A. Hopkins apologizing for interrupting but he is reaching the one and a half minute and she sees Dr. C. Mackie behind him.*); Dr. C. Mackie indicating that he is going to answer any questions; advising that there are professionally trained staff that will be in this facility, they are in the facility now that they are running; indicating that he has already talked about the wrap-around supports, they have strong commitment from the community service providers that have wrapped around the temporary overdose prevention site to continue with that; they strongly reinforce the client code of conduct and he would say that a large portion of the people that they serve are very respectful of that conduct which defines the behaviour that they

expect both in the site and in the proximity of the site; noting that the hours are going to be twelve hours a day, it will have security aligned with that, it is 9:30 AM to 8:00 PM and it will also be open for statutory holidays so it is basically 365 days a year and then also if they need more hours than that, they will be working with the government to address that if they need to expand those hours; stating that, in the design, there is also well thought out designed sufficient space for waiting and intake and consumption and after care and all of the wrap around supports; believing they have a pretty comprehensive plan in place to respond effectively which will mitigate challenges in the neighbourhood. (See attached presentation – continuation of Dr. Mackie’s presentation.)

- *(Councillor P. Squire prefacing his question by this, there was a lot of presentation on the need for safe injection sites and he certainly hopes and he believes that nobody is going to suggest that people in London, a majority, and people sitting here are not in favour of safe injection sites; he hopes that is not going to happen, he wants to just say that; advising that his big fear is whether people are going to use this location, they know that there is a safe injection site, temporary, that is right Downtown and he would like the applicant to provide any evidence that people are going to make that walk from the areas Downtown out to this location on York Street and he means real evidence.);* Dr. C. Mackie indicating that he appreciates the question, it is an insightful question and they know that people who have drugs on their person are not willing to walk long distances; the map that you saw, it was submitted as part of their materials but also you saw a grainy photocopy version that was submitted in one of the letters that came forward where you have the hot spots of the needle waste reporting; it is an incomplete map for a number of reasons, first of all it is based on people’s phone calls to the City about where they needed needles collected from, which is one data point, phone calls; they know that the schools in that area, for example, have to do a sweep of their perimeter every day for needles and they find them every day, that is not something that would have been captured in that data set because the school’s dispose of those separately through a different program; advising that the other thing that would not have been there because they have done a new sweep since then, the largest single day needle collection that they have done with their new needle sweep program using their community emergency response volunteers was at the train tracks right south of the Men’s Mission; indicating that they collected about one thousand needles that day in a three hour period with a number of teams so it is an area where they know there is heavy drug use immediately in the area and it is not just adjacent either; when they have toured the site at 446 York Street, which they are proposing to rezone here, they find needles around the site either on or on the immediately adjacent properties and that is something that their CPTED analysis also picked up on, there is drug use on the property now in an unsupervised way so he absolutely agrees that people do not travel far when they have drugs on them, they know that there is a need for this right there in that area.
- *(Councillor M. van Holst indicating that today we are not discussing whether or not there should be supervised injection sites, we are deciding whether or not this is an appropriate site; however, they are in a situation where not approving this may put them in a situation where there will be no site; Councillor A. Hopkins interrupting and advising that they are asking technical questions only; Councillor M. van Holst advising that he was going to ask for a description of that situation but if the Chair thinks that should be at a later part of the process, that is fine but he is just seeking to understand the situation; Councillor A. Hopkins indicates that the technical question to help him understand is can that be revealed through this process and you can ask the question later when it comes to it, that would be fine; Councillor A. Hopkins suggesting that.*
- D. Ruston – see communication 3.6 v) on the Planning and Environment Committee Agenda.

- L. Howard, C. Bradbury, 444 York Street and 330 Burwell Street – indicating that they run their business out of 444 York Street and there are four residential units at 330 Burwell Street; appreciating the opportunity to speak to the Committee on this issue; stating that he would like to be very clear, his comments are going to relate to the location and not the service that is being provided; advising that the Committee will find in their Agenda a letter from their counsel, John Doherty of Gowlings, that was submitted on November 19, 2018; noting that he will not be repeating but he will be referencing a couple of sections in that letter; expressing concern with the proximity to the high schools and in particular, Beal; as was noted earlier in one of the technical questions, there is a methadone clinic directly across the street from and the three hundred metre buffer that is supposed to be there; noting that this will be to the south of Beal; advising that the Provincial government has come out with guidelines on cannabis and the distance with which you can sell cannabis in relation to high school properties; thinking that, given the drugs that are being talked about being consumed at this facility, it is closer to methadone than cannabis; thinking that the distances should be seen as a baseline for that; expressing concern as York Street is designated a Civic Boulevard in the City plan, it is also a high volume and he would suggest a high speed corridor; expressing concern with the location of the Men's Mission across; being that they are at their office every day, jaywalking is not a sometime occurrence, it is a significant and every time occurrence and, respectfully, the people leaving the establishment will be impaired and they have concerns about the traffic issues that are caused currently by that and that it will be exasperated; advising that this is a residential area, in fact, it is High Density Residential and the land use of putting this in a residential area, they do not feel is appropriate; likewise, it is a commercial district that is quite frankly being revitalized, there is significant business that relies on foot traffic during regular business hours; expressing concern with the Men's Mission across the street indicates that people that are under the influence are not allowed in the facility and they do not quite understand that if someone uses the safe injection site but wants to go to the Men's Mission and they are not allowed in, where are they going to go; basically they will be discharged from the safe injection site into the community but not allowed into the Mission; pointing out on page two of the fourth paragraph of their letter, in dealing with section 937 of the Plan, that any intensification should add value to the neighbourhood rather than to undermine its character and following up on that, on page four of the letter they submitted, in regards to policy 199, they have not seen anything where the applicant has demonstrated to the Committee what the character of the neighbourhood is and how their proposal will fit in that context; thinking it is appropriate to talk about that because the impact to the community is going to be real; thinking it would be not appropriate to think otherwise; indicating that on page four of their letter they made a comment in paragraphs three and four that they see this really as methadone and he thinks their counsel laid out clearly the issues around that and what criteria would be so given the time constraints of these comments, he will leave it to the Committee to read that; (*Councillor A. Hopkins advising that he has approximately one minute left.*); thinking that care needs to be made in selecting a permanent site; is this service required, yes, the issue is the site that is selected because once it is there, it is there; just because they are saying no to this location, does not mean they are saying no to a safe injection site and he would encourage the Committee and then City Council would say look at this, as you need to look hard at how it impacts the community that it is being put into; indicating that there is nothing wrong with saying no to this location; advising that those are his comments.
- M. Walker, London Abused Women Centre, 797 York Street – expressing support for the zoning change; acknowledging that they appreciate the service that Council members provide to the community and they are grateful to see them all re-elected and have their experience at the table; as experienced Councillors you then know their job is not just to represent your Ward or the

communities within your Ward, but to take a look at what is happening across the entire City of London and particularly pay special attention to those who are often silenced because of their circumstances in life and those who are not here to make a presentation because, frankly, they do not even know we are debating the issue this evening; those who are most in need of this service do not even know this debate is raging here this evening and in the community; advising that the London Abused Women's Centre provides service to women and girls over the age of twelve based on a victimization/trauma informed approach which recognizes the significant relationship between trauma, substance abuse and mental health; having flashbacks to the methadone clinic that was proposed to be opened on Wharncliffe Road four or some years ago and her community of Old South London came out, en masse, and spoke against it because they were very concerned about what "those" people would do to their communities and how "those" people were going to break into their homes and cause chaos at the schools and all these years later, what they have seen is that those people are their neighbours and their children go to school with our children and they are first and foremost human beings and they needed help and the methadone clinic has provided that help and there have been no issues as a result of that methadone clinic being opened and she has confirmed that with the By-law Enforcement Department; stating that it functions as a medical clinic, as any professional health clinic would do and so too will this; understanding that people have fear of things they may not understand and she has empathy for those that may not imagine this ever happening within their own families but the reality check is that for many, many people here today, they have experienced addiction issues either firsthand or they have seen a family member go through it and in some cases like her own extended family, she has seen a great nephew not survive; when we speak of locations, we must speak about where are people most congregated, where are people now and where people are now is on York Street and when she drives into her office every day, she goes under the overpass and some days that whole slope is filled with people in sleeping bags, that is there home, this is where they live, this is where they socialize and this is where they are; if you are not going to support an application for a safe consumption site in the very area where "these" people, human beings, are living and trying to survive, then her question is, where are you going to put it; advising that she has not heard anybody suggest an alternative location except in Masonville and she can tell you that "these" people are not congregating in Masonville, they are congregating along York Street; pointing out that she sees them every single day and they are not fearful of people who have addiction issues or trauma or mental health issues, they are empathetic and they understand that this is a significant issue and they need help so she looks at this proposed site as another medical clinic which is providing safety and good health to those in the community who need it and she wants to close by saying to the Committee that today is Human Rights Day and she wants the Committee to think about that and think about the rights of all those in our communities across this country particularly those that are most vulnerable and continue to be silenced.

- V. Vanlinden, 431 Ridgewood Crescent – thanking the previous speaker and thanking the previous Council as well for the decisions they made to get all of this going and the support for the concept of these sites and she wants to thank Dr. C. Mackie for being so vigorous in his passionate support of this; urging the Planning and Environment Committee to approve this site; answering the question the previous speaker said about where is the site, this magical site that people want, it is in the middle of nowhere so let us go find a warehouse district that is miles away from anywhere and that might just possibly be the site that will get general agreement of where the site could be; of course that would not work and it is not that she does not have some sympathy for people as well who are deeply concerned with their property values, she loves her neighbourhood and is very protective of her neighbourhood, she has deep deep feelings about her

neighbourhood but she agrees that these are human lives mired in misery and despair; indicating that, on one hand, we have property rights and on the other hand, we have human rights, desperate human rights; wondering what the balance is; believing that human rights is the balance and she hopes that the Planning and Environment Committee will agree as well that this is the balance; stating that she does not want to preach to or lecture to the Committee but she would like to remind the Committee that their responsibility as Council members is not to guarantee that people's property values go up; indicating that it seems to her that people's property values just do go up because that is just the way of it; advising that a lot of why property values go up is because of inflation and the passage of time and also the fact that London is investing in this city and is making good things happen so all of the good things that are happening here, the investments that come from fellow taxpayers and Council are going to make your property values go up so if your property values do not go up quite as much as you think that they would have before, because there is such a site right next door to you or near to you or across the street or in the vicinity, that is just the way that it goes, and again, she does not want to sound unkind to people who have fears, feel fear of change and who feel protective of their neighbourhood but we have to be about more than money and if all we are is money then we do not matter very much; believing that if all that matters to us is money, then she would be embarrassed about this community; indicating that we are spending tons of money on fancy streets, nice paving and all kinds of things that are supposed to make us a world class city and she hears these words, world class city; wondering if a world class city lets people shoot up outside in back alleys and sink further and further down; hearing from people about not being in favour of these sites because they should do rehabilitation as well but as the previous speaker brought up, methadone clinics are meant to go in neighbourhoods and people do not like that either and it does come down to why do we not care, because this is a group of people who are unsavory to many people, drug users, mentally ill people, the desperately poor, the homeless, are like modern day lepers; noting that she is not saying that in a judgemental way; saying that this is how they are treated but they are human beings, they are our brothers and sisters and indeed, they really could be your son or your daughter or anyone else so she just wants to end with a little anecdote about a man that she has met in her life, first of all he came from a family where by the time he was six he had already suffered unbelievable trauma, his mother literally drank herself to death while he and his younger sister were in the home and they were in the home with the mother's dead body for approximately three days before anyone came and discovered them so that was kind of a beginning and then traumas went on and on from there; indicating that this young man joined the army because you want family and you want to connect to something so he did and was evidently a very good soldier and served in Kosovo where he witnessed a war crime and this finished him so when she met him he was deeply, deeply mired in alcoholism, so not drug addiction, this was a while back but was frequently homeless and could not pull his life together; indicating that he was one of the saddest people she has ever met; indicating that her point is that this was a homeless addict, someone who had served our country, who had been sent away and returned without the proper aftercare that he so desperately needed; thinking that we do not know the stories of these people that we think are unsavoury; believing that we do not know the individual stories of why they are sticking needles in their arms but we do know how we can keep them from getting sicker.

- Denise Krogman – indicating that her father has a business at 448 York Street; pointing out that according to the plans of zoning for this, for a drug consumption site, in a small parking lot at the front, there are eight parking spots on the east side and a loading dock on the west side, which the clients coming in and going out there are only two doors, one door for them to go in and one door for them to go out, both at the front as there is no back exit; advising that this is not safe in the parking lot for cars coming in and out for eight parking spots and a loading

dock; wondering where do the clients go after they use, after twenty minutes of half an hour, they go straight onto York Street or left to Beal field or right to Downtown; indicating that throughout her research, there has nothing been said about a drug consumption site stopping homelessness when they go in to make sure they do not overdose and then go back directly onto the street again; with hours like that, where do they go in the evenings, that is her concern; expressing concern with it being across from the Men's Mission because there are a lot of people that use that facility to pull themselves together and stop addiction and clean themselves up and this is not setting an example for them or making it any easier for them to pull themselves together; advising that she has met a lot of those people and to her that would just be a sad thing to have without helping them as a stepping stone, it would hinder them; pointing out that she believes that a bigger facility is needed so that they can have crash beds and overnight stays and rehab to transform them into getting better instead of just making sure that they do not overdose to be put on to the street again; advising that there are a lot of available buildings in the Downtown area with different floors where they can go and get help and recover; advising that there are train tracks very close by, that there are always incidences of people that go to the train tracks and that is very dangerous for them; stating that there are no other back, side, to the left, to the right, exit or entrance for this facility which leads only to apartment building parking lots and other people's backyards; indicating that she does not think that any amount of security can stop people, whether they are using, or not using, or trying to get better from finding somewhere to sleep, finding somewhere to sleep off their highs or what have you, the need to have somewhere to go, not just for twenty minutes.

- J. Balone, 446 York Street – indicating that he put his hat in the ring at the suggestion of his wife, she figured this out and that was great, as a business thing; advising that they were in a situation where it was not a retail area for him; indicating that they had seen the whole area kind of go downhill with the construction that happened at the Men's Mission and they saw an opportunity to move; noting that he is a business guy; before he put his hat in the ring, he checked it out, he looked at what was going on in Vancouver, in Europe, all over the place to learn something about this; coming to the conclusion that this is probably a positive thing, this is going to make this neighbourhood come up; advising that he is renting this to the people who are using it, not selling it, he is still a property owner there and he does not want that neighbourhood to go downhill; the use of the permanent injection site is a little weird because he is sure that Dr. C. Mackie does not expect to do this the rest of his career or anything like that, it is just that they will not have to ask every five minutes for some more money; advising that he is pretty impressed by his opposition as to how much they care, other business guys, how much they care about the children at Beal, how much they care about these people across the street; stating that he knows these people across the street, he has let them in his store, he has let them try his guitars when they are not too stoned, when they are too stoned, he tells them to go away, he has been part of this; there has been no help for any of these people, the Men's Mission does not help them for that; they have a religious agenda that will not deal with the drugs; we have all seen it go down; indicating that as soon as the Men's Mission expanded, their property values went down like crazy and they are doing nothing about it and it has just gotten worse and worse in this city; stating that he loves this city, this city needs better control over this sort of thing, this is a nice way to start it, it is only the start, we need more than what this facility is going to do here and we need more of them; advising that he did not say a thing for a long time because he thought it would be self-serving only because he did it as a business decision; advising that, one day, he got accosted by a real estate agent who offered him a lot of money so that they could buy the place and pull out of the deal; noting that he had already dealt with the Middlesex-London Health Unit and came up with what he likes, is a win-win situation; advising that he could have made a lot more

money that day but that is not the issue; noting that he does not need that crap but he does need piece of mind and he thinks that it is because of that that he has come out and started talking about it and he wants to make sure that everybody realizes that this is something that is going to help this community, he truly believes this and he thinks to have a blind eye at this is simply worrying about your pocket book and that is it, do not tell him about the kids that you have never met, do not tell him about people that you have never met that live across the street, he knows every busker in town, he knows kids from across there, they are from here, we grew them in this town, they need help from us; thinking that what happened to those other two sites that they had set up before, he thinks that they got bought out; wondering what happens if this does not go, he does not think we are arguing so much about where it is going to be because if we really look at it, it is a good spot, but is it going to be because after going to the Federal government, the Provincial government, and now the Planning and Environment Committee, it is a long process, meanwhile no one has a sense of urgency, someone is in harm's way today because there is nothing; asking people to keep that in mind.

- A. Tipping - indicating that he ran for Council in Ward 14 but Steven Hillier beat them out like crazy; advising that when he ran he was very cautious about the way he approached this, he did not really feel that safe injection sites were good for community and he felt that they needed them, the problem was that he thinks that we need to go farther; over time he has really listened to people, he has paid attention to it because it was a big thing when he was campaigning at doors; we have to remember, and not a lot of people say this, he has not even really heard it from Dr. C. Mackie but it is a very important thing; everyone thinks that addiction is just addiction, they did it to themselves, they shoot up and all that stuff, that is the wrong thing about addiction, addiction is now a disease; it is an actual disease and we deal with diseases every day, we go to the hospital with diseases, we go to clinics with diseases; this is another disease that we have built up in society; remembering when we were younger and we did not have cell phones, now everyone has cell phones; when we were younger we did not have these drugs; now these drugs are there; society has to deal with them and the best way we can deal with them is the first step, we have to allow these injection sites, we have to put them around the city more often, we have to forget about the NIMBYism here because if we do not help these people, these people are going to be laying on our streets dead; advising that he just witnessed about three months ago, a lady at the Ramada Inn on Wellington Road that overdosed; noting that luckily the Fire Department got there and the ambulance quickly enough and she was saved; indicating that he does not want to see that, especially on the side of a street anywhere in this city; we can help these people, let us take the first step, let us treat their disease; this is the first step, the Committee really needs to vote in favour of this; he knows that if he was sitting where the Committee is, there would be no question on this now, he would vote in favour of this and if you do not, you just have to think about where these people are going to be if you do not help them.
- C. Druin – asking Dr. C. Mackie if he has ever thought about the old Changing Ways building on the corner of Colborne Street and Dundas Street, the three storey building where there could possibly be help not just for the addiction but also give them a place to stay because there are three levels that are not being used, they are up for lease or sale; stating that she has looked into in the past and there are ways that you can have the two top floors as apartments for these people to come and be healed, what we all need is healing in this city; reiterating that building has three floors, the first floor could be used as an injection site but the other two floors could be used as people that need homes to live, those people that are sleeping underneath the bridges, they do not need that, what we need is people to put them into homes and that is how they are going to heal; we as a collective people should look into that space to have a place to sleep, eat and have showers, the whole nine yards, not just look into the homeless shelters

as they are full; if you have that building, look into it, place housing, cots, food, you could make an oversize kitchen like that, get some of the developers to help to get on board, build kitchens, build apartments and help these people, low cost for maybe \$400 a month to live instead of paying \$800 a month for a one bedroom; you have to heal not just the addiction, you have to heal the homes, you have to get them in homes, you have to heal the families, everything, that is what it needs; apologizing for taking up the Committee's time but this is what it needs; it needs homes first, there is a lot of empty buildings in Downtown, even the McCormick's factory; wondering why it has been empty for years; can it not be used as an apartment complex for people with addictions to help them get over it or get through it; indicating that she has walked through it as an old friend of hers worked there, there is thousands of space that they can use to put people in to sleep at night; wondering why they have to sleep on the street; wondering why they are kicked out of places because they are homeless, they do not have a place to live and they have addictions; asking that we become the loving city that we are supposed to be, we are supposed to be a sanctuary city, let us become the sanctuary city.

- M. Shean, 304 Oxford Street West – indicating that she does not live in the neighbourhood but she has had the unfortunate experience of losing friends to opioid poisonings before this site or the temporary overdose prevention site existed for years in that neighbourhood; advising that she is here speaking on behalf of them because obviously they are not here to do so; thinking that the zoning amendment plan recommendation that the Middlesex-London Health Unit and the Regional HIV/AIDS Connection and their partnering organizations brought to you is very thorough, they have obviously gone through every step with a fine tooth comb it seems, they have covered all bases and she recommends that the Committee approves it now; speaking in support of the site itself, as she has said she has had the unfortunate experience of losing friends to opioid poisonings in that neighbourhood due to this kind of service not existing; one concern that she has heard over and over again that she wanted to address is the concern that people would be leaving the site under the influence; stating that the policies and procedures of the site are quite clear in that anybody that uses at the site will not be just using and leaving, there will be after care, they will be ensured that they have “come down”, that they have a safe place to go and that they have a safety plan in place; adding that it is not just the impoverished and homeless people that are accessing these services, there are also people that have jobs that have homes that are also accessing this service so to label it as only a place for homeless and impoverished is simply inaccurate; it represents a good majority she understands that but it is inaccurate to just label it as a place for people that are homeless or impoverished; expressing support for the application; hoping that with the thorough report that not only Dr. C. Mackie but also the Planning staff have brought to you is approved.
- M. Bray, 228 Central Avenue – expressing agreement with the young lady that was speaking, she said that we need not only the self-injection sites but we need counselling and drop-in beds as well as housing, serious housing, a minimum of one hundred units for not only the people that are doing safe injection; noting that she does not want to go on and on but she does think that there are other sites in this city that could have been chosen; pointing out that the City owns the land on South Street where that Children's Hospital was and to her, that would have been a perfect site for a safe injection site, counselling and also beds for the people recovering; there are other sites, what about the Psychiatric Hospital out on Highbury Avenue, realizing that it is a long ways away but people will travel and you could have a mobile unit to take people out there and if we would reuse some of those hospital type buildings that are owned by government, it seems to her a logical solution instead of bringing them Downtown; advising that she has lived, worked and owned a real estate in another life Downtown; indicating that she has noticed that since the free needles were given out in the Park Lane hotel, and now the safe injection site, our Downtown is the worst that she has

ever seen it; stating that there are at least half a dozen people sleeping in the park this summer which she has never seen before, people sleeping on the streets; believing these people need some help; thinking a small, little site on York Street is not enough, she thinks it needs to be bigger; not sure if there is something that the Committee can do about that but she thinks it needs to be studied.

- K. Fisher, Chippewa of the Thames First Nation – indicating that she is not from the London area, but she lives near London; expressing support for Dr. C. Mackie’s application for the rezoning of that property and she would like to say to you, the City of London, you are very lucky to have resources and access to services and you have an opportunity to save lives and help people in a much more comprehensive, holistic way than we do on our First Nation because we are limited by our resources and a lot of our First Nations community members actually come into the City of London or they live in the City of London and these are human beings, these are mothers, these are daughters, sons, uncles, grandfathers, you have no idea what it is like when your own family members are impacted by addictions and you stand there and you try to help them and you do not know what to do and you reach out, but there are no services; reiterating that you have that opportunity to have those and save lives and she can tell you that this service is saving lives and we partner with Middlesex-London Health Unit, Dr. Mackie and his crew, Regional HIV Aids and we are kind of having a mobile unit that provides the same kind of services, but not a safe consumption site, but an opportunity to get some safe supplies and bring those much needed wrap around services to our community members and so she is here as part of the First Nations to appeal to you that you have to have this service for your people and our people because we are all human beings and we need to be treated with respect and dignity and she is asking you to think about that.
- A. Baroudi, Lawyer, representing two properties owners in the area tonight, the first is Drewlo Holdings Inc., owner of an apartment building at 433 King Street and the second is North View Apartment Rate, owner of a residential apartment building at 340 Colborne Street; advising that both owners have submitted written submissions dated November 20, 2018 and they should be in your package this evening; indicating that her clients strongly oppose this location for a supervised consumption facility and she is here tonight with Mr. Richard Zelinka, expert Land Use Planner, who will be speaking to the planner merits of the application, but she would like to say a few words first about the concerns that she has from a legal stand point about the way in which this process has unfolded thus far; stating that, first this application for a Zoning By-Law Amendment has been pre-determined; at its meeting on May 8, 2018 Council pre-determined this application by endorsing this site as an appropriate location for a supervised consumption facility; noting that this occurred before the application for the Zoning By-law Amendment was ever filed and has basically undermined the entire public process and has compromised the public perception of objectivity for this application; pointing out that, second, as we heard earlier the City has passed Official Plan Amendments and a Zoning By-law Amendment to allow for the establishment of supervised consumption facilities; both the 1989 Official Plan Amendment and the Zoning By-law Amendment remain under appeal before the Local Planning Appeal Tribunal; indicating that to rezone a new site as a clinic prior to the appeals being determined is premature and contrary to the public interest; the fact that the 1989 Official Plan Amendment and the Zoning By-law Amendment remain under appeal means that the criteria established by the City has not yet been tested as accurate or adequate from a planning standpoint; with respect to the amendment to The London Plan, we understand that this amendment was not appealed and is being considered in force by staff; advising that she will comment only that the Amendment permits supervised consumption facilities in all place types; noting that there are currently no place types in the City of London; Map 1 of The London Plan establishes the place types and remains under appeal; in our view given the instruments that remain under appeal this application is premature and has also been unfairly pre-determined contrary to the *Planning Act*; indicating that she will now turn it over,

with your permission Madam Chair, to Mr. Zelinka, who speak to the planning merits of this application on behalf of both her clients. (See attached petition signed by approximately 23 individuals.)

- R. Zelinka, Zelinka Priamo - commending the Middlesex-London Health Unit for its work in raising awareness of the public health crisis that faces this city and that work has been very important and something that is long overdue and he will comment more on other aspects of the work as part of his presentation; recognizing this public health crisis and the social and health benefits that can accrue from having a proper supervised consumption facility, this Committee and Council still must determine whether a use as significant as this should also be subject to rigorous and consistent planning analysis or whether we should set aside such planning analysis in an overall community interest that is not giving the same public scrutiny or planning scrutiny; as professional Land Use Planners we are charged with assessing land use merits of applications and proposals and to do so in an objective manner and in our doing that there should be no consideration that we are against the public benefit that we are seeking; in fact, as Land Use Planners, we are committed to public benefit; in this particular case, we are looking at a situation where, in his opinion, the site that has been selected or the site that has been previously endorsed is a site where the actual planning merits have not been rigorously addressed certainly not in the planning staff report; the results of the Oasis study showed that there were hot spots for unsafe injection; those were published, those were the best facts that were available and yet the site that is being selected is not in those hot spots, the site is between hot spots according to that best information and the Drewlo letter of November 20, 2018, that was submitted to this Committee as part of the attachment does speak about that, shows the location with regard to that and he commends that letter to this Committee; one of the planning benefits that can occur from a proper location of a supervised injection facility is given that he thinks there is a pretty good understanding that there will be land use impacts associated with this, but there is also an understanding that those land use impacts can be mitigated or off-set if these facilities are truly located in the areas that are currently the hot spots for illicit drug use and injection by removing the activities from the public places and again from the survey, the users that were surveyed identified the areas that they wanted to have such facility and this is not one of those areas; he is going to list off things that he would ask this Committee and Council to examine closely; first of all, why is the recommended area a designated residential area, one which has as its main use a strong residential component, why is this not within or adjacent to areas of high concentration as has been identified through the studies, why is this location being looked at less rigorously than an analysis for the location of a medically supervised methadone maintenance facility for people who are actually attempting to address their opioid addictions; wondering why is the 300 metre separation from school property which is and has been very rigorously applied for methadone treatment facilities somehow that is not any longer important for something that has more potential for off-site impacts than a methadone treatment facility, why did the City, if those methadone treatment requirements are not valid, why did the City put them in the London Plan, why did the City maintain those as part of the London Plan; (*Councillor A. Hopkins asking Mr. R. Zelinka to please wrap up.*); in his opinion, this does not comply with the Provincial Policy Statement, Section 111, quoted by the staff, but secondly he thinks it is important to bring to the Committee's attention that the Zoning By-Law Amendment being put forward may not actually permit the use being requested as was said in the Planning staff report it was important that this be an accessory use to the office or medical office use, this is clearly a main use; Mr. McGuffin made it clear that what was asked for was a supervised consumption facility itself, that is the main use; thinking this Committee should be requesting a consideration of what the implications of that are both within terms of the law whether this by-law actually does what you think it is going to do and also what the precedent effect of that may be for the consideration of what is accessory within the city; thinking that the zoning enforcement may have real problem with that.

- Resident – thinking we are losing sight of the original goal of the injection site or a treatment centre; thinking the objective or the goal is to reduce disease which Dr. Mackie has proven to reduce the diseases that go with injection use; evaluating that that has been a success to reduce diseases that cost the health care system a lot of money in the long term with endocarditis and heart disease, the treatment of that; the opioids itself is a very complex treatment; hearing a lot of people saying about homelessness and about treatment, but treatment centres are thirty days, you detox, detoxing lasts seven days and you cannot concentrate when you are withdrawing off of opioids and your treatment programs are thirty days and it costs \$5,000,000 for a thirty day bed to provide that service for a year; this service costs \$1,000,000 and it is treated as a medical clinic; advising that we go to walk-in clinics and doctors prescribe medication to us, this is a medical clinic; wondering, are we discriminating against needles; wondering if you would discriminate against somebody who is diabetic that has high sugar or a low sugar level and needs treatment like hey Grandpa you need to go to the hospital, Grandpa you need to have your needle and that is my own grandfather, we would not discriminate against that; the complexity of an opioid addiction needs long term goals and in nursing and in having a nurse they work on those goals so the success is much greater; advising that we have 200 people who have gotten treatment perhaps that treatment is MATT, which other issues complex why they need an opioid use, they may have a trauma and they need pain management, we do not know that and most of the people that are using the sites are usually homeless and they do not have primary care; the other side is we are talking about homelessness, well the Mission Services has a treatment program for a year, but the success of going in on cold turkey is not high, their success rate is very low and most people will relapse and die and she knows that first hand because she knows a lawyer that went to Mission Services, went to the program, but he relapsed; one day his dealer gave him a bad batch, he overdosed; that is the reality that we need to reach people and to address it from a medical perspective is more successful than just saying we need treatment; treatment means many things and she might mean a methadone or MATT or Saboxin, it is not just cold turkey; thinking that housing is an issue in general we have an issue with the drug crisis in social housing and that is another issue that they want to do with planning, but it is out there so we need to address the medical issue at hand and reduce these diseases; indicating that she has seen many girls that are into treatment and they are proud they do not have to walk around with long sleeved shirts because have needle points they are not hard-core anymore, they have manners; people do change with how you treat them; the professionals need to get in there and get that process going.
- Wayne - reading the paper it states that there is approximately 6,000 drug users, intravenous drug users; advising that his one question is, out of that 6,000 how many people are mentally impaired; understanding someone who has serious mental problems or mental issues and they have gotten on to hard-core drugs, he can see that can be a difficult situation for that person to deal with; indicating that his other question is out of the 10,000 visits how many people refer to rehab and the slide mentioned 200; noting that that 10,000 visit does not mention how many people actually showed up or how many repeat customers there actually were; understanding the whole idea and the premise behind the injection site to save lives and to cut down on diseases transmitted; understanding that is commendable, understanding that it saves us a lot of money; stating that the only problem he has with a permanent injection site is that, backing up a bit; we have been told that this permanent injection site is going to deal with the opioid crisis and that is a misnomer, we are being lied to, it is going to save lives, it is going to cut down on disease transmission, it is not going to wipe out the opioid crisis; indicating that he has not heard one politician in this city, province or country mention anything about penalties to people who sell fentanyl; reiterating that not one person has mentioned that; advising that if he was found with a pound of fentanyl he should be charged with attempted murder not drug trafficking, attempted murder; believing this is all said and done really well that we should have a permanent injection site but we are also going to have a permanent opioid crisis because by setting up this site it is not going to wipe out the opioid crisis; advising that he has listened to Dr. Mackie on the news, in the paper,

today is the first time he has heard that man mention rehabilitation, that is what we need, we need more rehabilitation; indicating that he has paid attention to this situation over the last two years, he has listened to people being interviewed in the news who are drug users; there was a gentleman in a program on the television and he had been clean for something like five or six years, fell off the wagon, he overdosed five times in one week and they saved him; stating that this is not a man who is homeless, this is not man who had mental issues, he was a business owner, well educated; realizing it is his free choice to use the drugs, but if that man dies he has made the choice to do that; advising that he is not saying we should ignore the people on the street, we need to help them, but he does not believe that we are going to help them by just giving an injection site so they can go and use their drugs; pointing out that there was another man in the same program, he was in the kitchen with his wife and they were having a discussion about getting stoned that weekend and they made the comment that they could die so it is not just people on the street that have a drug problem; it is society in general and we are not going to wipe out the opioid crisis by just having an injection site; believing the next thing that is going to come down the pipe, and it is happening out West, if we set this injection site up a year from now, two years from now or six months is someone going to stand forward and say now we should give them the drugs and that will save the police a lot of money because these people will not be breaking into people's homes or cars or stealing; *(Councillor A. Hopkins indicating that he has approximately one minute left.);* reiterating that it is commendable that we are saving lives and cutting down disease, but that is not the only answer, we need rehabilitation, true places for people to go and have rehab so they can get cleaned up if they are will to do so because there is a lot of people out there and like he said the mention of the people he listened to being interviewed their concern that they could have a safe place to do their drugs and not one of them mentioned about getting clean.

- L. Sibley, Executive Director, Addiction Services of Thames Valley – expressing support for the application for the zoning for the site; advising that have met the criteria, they are a collaborative partner in the delivery of services so our staff are on site currently at TOPS; when the supervised consumption site is funded and running we will still be involved providing screening, assessment, treatment planning, referrals to residential treatment centres; it takes more than just treatment, more than just safe injection sites, more than enforcement, clearly we need to do a lot of education in our community because there are a lot of misconceptions; stating that they have a willing business partner right here who wants to rent an appropriate site that meets the criteria, apparently, from what she saw in the first presentation; advising that they have all the partners at the table, we have landmark funding for a consumption and treatment site, we have the support, it is always going to be a big debate because addiction is complex and is about homelessness and it is about medical needs and it is about trauma and it is about housing, but it is also about partnership and we have willing partners in the city experienced, talented professionals, willing partners in enforcement and really quite a clear path; the addiction problem in this city, and in others, is not going to be solved only by this, but that was never promised, it cannot; one part being safe injection keeps people with us so that they can make the choices; when they are ready, she thinks the gentleman that spoke before her made a really good point, there have been very good points made here tonight; what we have is a really good opportunity for partnership and we need to approve this, we need to get it done, we cannot have an interruption in service; indicating that she wanted to lend my support to this and we are behind it 100%.
- K. Zigner, CEO, United Way Elgin and Middlesex – indicating that it would come as no surprise that United Way would be a supporter of the proposed site at 446 York Street; one because it aligns with our values in terms of having evidenced informed approaches to helping deal with social issues in our community and helping those who are vulnerable and at risk; two she looks at this as an employer so our office is located 409 King Street which is right at King and Colborne in proximity to the proposed site; advising that they see evidence of drug use on a daily basis in our parking lot, on our patio where it used to be a space where we would eat lunch with staff and we can no longer do that; indicating that they have had staff who have had needles pokes while there out

on our property and so as an employer who is charged with the health and safety of her thirty employees it very important to me that she has every tool in her tool kit to ensure the health and safety of those workers and having a supervised consumption facility in proximity is yet another tool in the tool kit to reduce needle use in our area because people will have a safe spot to go and so we view this favorably as something that could be in our neighbourhood and as a neighbour we would like to offer our support as a place to convene, as a place to meet with our fellow neighbours if this proposed site goes forward and be a partner with the City, the Health Unit and others to ensure that dialog continue once the sites operating; third this is personal for me because she has a daughter that goes to Beal and that was one of the choices that we made as a family when she went to Beal, they wanted her to have an education and that means being educated about all the people in our community, that means she walks by a methadone clinic every day, she sees evidence of drug use around her school every day and it gives us the opportunity to have a dialog when she goes off to the big city of Toronto none of this this shocking to her, it is what happens and she has seen it in her own community; when TOPS opened we had a conversation what does this mean for you maybe you want to walk a different way for the bus and really she has seen no difference in her day-to-day commute when she goes to and from school with that site being open; she is not fearful she said now she knows where the drug use is happening and she can avoid that spot; as a parent, as an employer and as someone who works in the community in the social services sector she wholeheartedly supports the proposed site for supervised consumption facility in our community.

- P. Pritiko, 485 York Street – wanting to say a few things quickly that Mr. Squire was asking, on average one kilometer from when the drug is purchased that the user will travel before actually injecting the drug; advising that it has been brought to his attention that the lot line that are on the city plan are different than those on the application; stating that if you go to the website, the city plan shows that the lot is actually five feet wider than what is on the official application; advising that he is not sure if that makes a difference, but it just means it is a little closer to the school than what they are saying; from what the measurements provided today he asks that you go on a Google map and check for yourselves the distances are actually a lot closer than what were suggest earlier; noting it is about seventy-eight feet from the school field and about one hundred eighty metres to the front doors of Beal; CCH, which does not have any fence separating it what so ever, when he Google mapped it, was only about two hundred twenty-five metres from the proposed location; the other thing too is there is no mention about crystal meth, it was brought to their attention by Dr. Mackie that 30% of the injections that occur are crystal meth at these sites; stating that is a much worse drug than any opioid and produces schizophrenic activities, etcetera, that means about fifteen patients a day are going to be released public after injecting crystal meth in that area; indicating that crystal meth and opioid the methadone is the treatment that is used for it, that is just going to lead to a pathway between the meth clinic and this proposed location of this clinic which basically covers the grounds through the Beal parking, field, school, etcetera; stating that he is not against this at all and the more and more he has gotten involved, the more and more he realizes the need that we have to have a spot to do injections or a safe location, but putting it right in the Downtown where schools are present and through a bunch of high-rises that surround the area he is opposed to the location not the need or the services provided; indicating that there has not been any mention either about educating our physicians who are prescribing this fentanyl drug; pointing out that 40% of all fentanyl prescriptions in the province of Ontario, 40% are just in Southwest Ontario; not only do we have to do something to help these people, he thinks that there has got to be come mention or such about educating our doctors that are providing these prescriptions and that causes that its effecting; indicating that we are picking up the pieces which our own medical system has provided; stating that he is against that in that way; hoping we do the right thing, we only have one chance at it and we do have time on our side, but again for Mr. Balone, he is hoping he is not speaking on all business sectors because he knows their community, the businesses in or community last year raised a ton a food for the

Food Drive for the businesses of the London Food Bank; their community does a lot with the Men's Mission, we donate to them constantly, yearly with food and services, etcetera; advising that he personally deals with Beal Secondary for their technical development; he hires students from there on average three students a year; noting he is in that school probably four times a year through their education time frame of September through to January graduation; noting that it is an excellent school; indicating that they do a lot for the community as far as the surrounding businesses, etcetera, with what we do for the community to say that we ignore Beal Students or we ignore the Men's Mission, etcetera, he totally disagrees.

- G. Brown, 35A-59 Ridout Street – advising that he was very reticent to ask the question he wanted to ask tonight and he has asked it in private of both Planning and the Health Unit and did not receive an answer to my satisfaction; probably very similar views to Councillor P Squire, he 100% think we need this and hoping we never go backwards down that road; guessing the question tonight is not whether we should have a safe injection site it is the question of this particular site and he guesses it comes down to this, it is two hundred sixty metres at worst, he guesses, to this site from a high school entrance and the question it comes down to and you are the folks that have to decide this, does that outweigh the fact that this crisis is so acute we have a landlord that is willing, we have a place that is appropriate according to the experts; does that outweigh the fact that it is two hundred sixty metres from a school because a methadone clinic would not be allowed; there was a methadone clinic right across from Beal Secondary School and it caused problems; noting that he went through the last methadone argument since it is his community; advising that his Community Association supported putting it there and he can tell you right now we spoke up for it. Our community was pretty well against it, but a lot of that was ignorance and as the community becomes educated they lean more, it happens and now it has been there a few years most people do not even know it is there; in fact, he would say that number is in well into the high nineties; advising that he gets it, but the guidelines were there for a place, it was actually hard because people would always say to you well there is a methadone clinic right across from a school; again does that the fact that the good it does to the community outweigh that, he does not know, that is not his decision to make; indicating that he would love an answer to that question, but he is not sure there is one; the financial argument, he refers you to the August edition of Scientific American, the editorial board wrote a piece on the financial liability of methadone clinics and he hates to tell you this folks, but the amount of money saved by society from a methadone clinic it pays itself back quite well so that argument if that is something that matters besides the human matters then it was an extremely well researched article so there is no questions there, we know it helps, we know it saves people lives; wondering if it is too close to a school he guesses is what it comes down to him, it is a question his Community Association we have shown leadership on issues like this, we were the first community to request needle boxes in our parks; noting that he lives a block from Carfrae Park, which is one of the worst needle parks in the City of London; noting that is in Old South folks, that is not Old East, that is not Downtown, that is his community; stating that is the community everybody thinks is the best in the city, well that is where he lives; advising that they do not bury their heads in the sand, we requested from the City that needle boxes be out in our parks and they are they are bright yellow; noting that they got a lot of flak from the community for this, but sometimes if you want to be a leader then you have to show leadership; advising that he would not mind an answer to his question, the question really basically just comes down to is two hundred sixty metres, is it not too close, does all the good that it would do just outweigh that particular argument; reiterating that fortunately, he is not the one having to make that decision tonight, but he trusts you to and he does trust the experts that are involved here, that is really the only question he has and the only comment he has and he was very reluctant to bring that comment up tonight because he is fully in support of this facility; wondering if we are making the right decision and why are we making that decision; noting it is the only question he really has.

# PROPOSED ZONING BY-LAW AMENDMENT APPLICATION

## 446 YORK STREET

December 10, 2018



Regional  
HIV/AIDS  
Connection



# INTRODUCTIONS

- Dr. Christopher Mackie, Medical Officer of Health / CEO Middlesex-London Health Unit
- Brian Lester, Executive Director, Regional HIV/AIDS Connection
- Jay McGuffin, Monteith Brown Planning Consultants



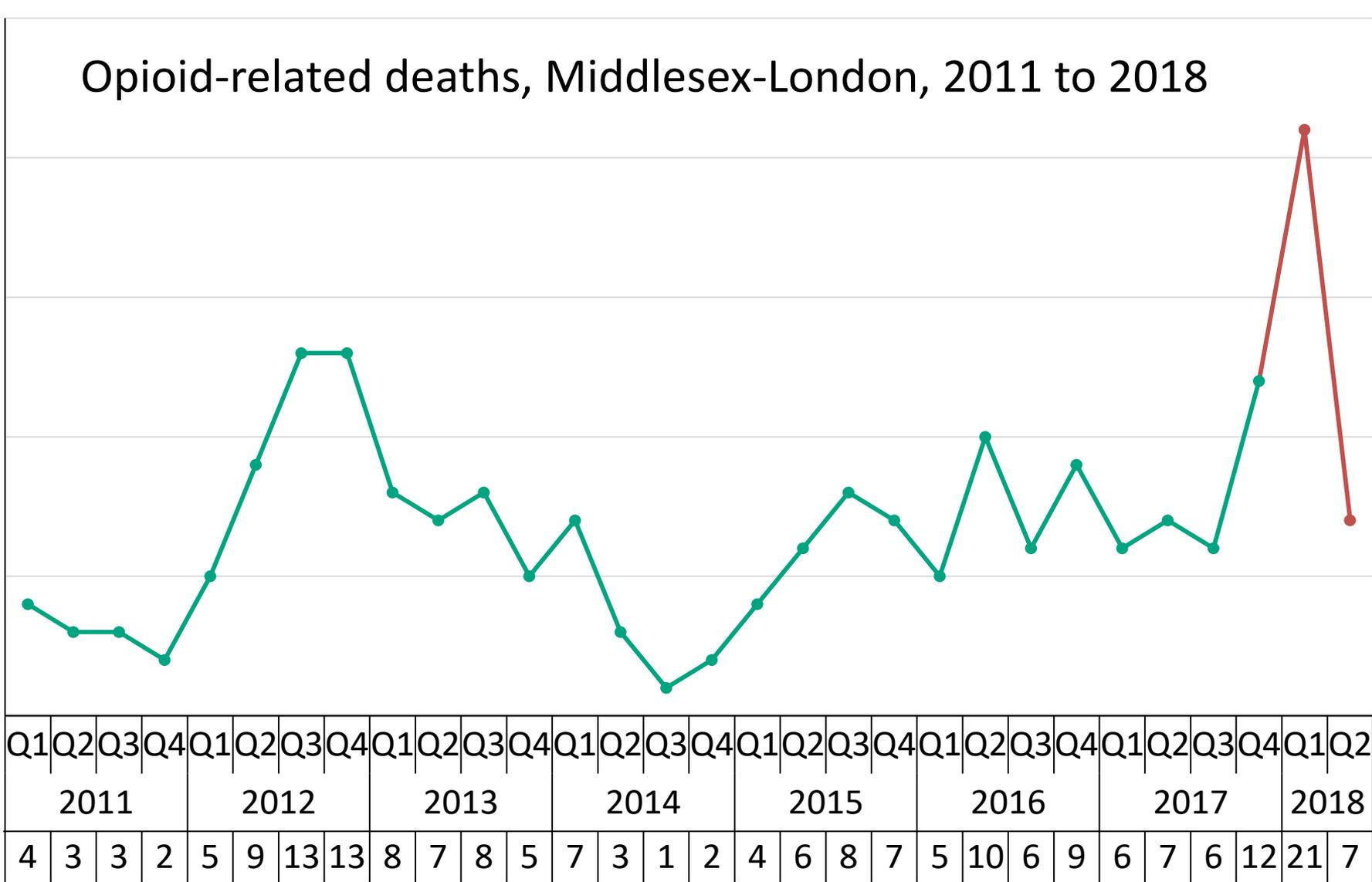
Community Inspired. Courage Driven.

# Why Supervised Consumption?

- Public health crisis among persons who inject drugs in London
- Supervised Consumption is an essential public health service
- Preventing drug overdose deaths
- HIV infections and endocarditis rates declined after TOPS opened
- Avoid interruption in service



# Opioid-related deaths, Middlesex-London, 2011 to 2018



# TEMPORARY OVERDOSE PREVENTION SITE

- Over 10,000 visits
- 60+ overdoses reversed
- 200+ clients referred to addiction treatment
- 150+ clients referred to medical supports
- Several neighbours noting reduction in needle waste

# THE APPLICATION

- Site-specific Zoning By-Amendment to permit Offices with accessory Clinics for the purpose of a Supervised Consumption Facility
- Policy Framework
  - Current planning framework
  - Supervised Consumption Facility location criteria
- Agree with the staff recommendation

# TIMELINE OF ACTIONS

## 2008 - 2012

- Opioid abuse disproportionately affects Middlesex-London, compared to Ontario

## 2016

- MLHU declares a public health emergency among people who inject drugs
- Supervised Injection Services Feasibility Study consultations held

## 2017

**February:** Feasibility Study results released

**March:** Street-Level Outreach Team created to address HIV outbreaks

**April:** Opioid Crisis Working Group launched

**October:** MLHU begins searching for potential locations for SCFs

**November:** Public consultations conducted to inform the development of SCFs in London

# TIMELINE OF ACTIONS

## January – May 2018

**January:** Potential SCF locations toured; TOPS application submitted and approved

**February:** The City outlines location criteria for SCFs; TOPS opens at 187 King Street

**March:** Community Information Meeting on SCFs and TOPS

**April:** Application for 446 York Street submitted to the Provincial and Federal Governments

**May:** Provincial Government approves Capital and Operational costs for SCF at 446 York Street

## June – December 2018

**June:** Pre-consultation meeting with the City

**July:** Community Information Meeting with residents, businesses, and property owners

**October:** Zoning By-law Amendment application submitted

**November:** Community Information Meeting

**December:** PEC Meeting

# SITE SELECTION PROCESS

- Need for SCF service in Downtown London
- Wide variety of land uses in and around Downtown London
- Lengthy site selection and public consultation process
- 20 sites considered
- Location meets the needs of those the SCF is designed to serve – site is currently used for injection drug use and other high-risk activity
- Avoids land use conflicts



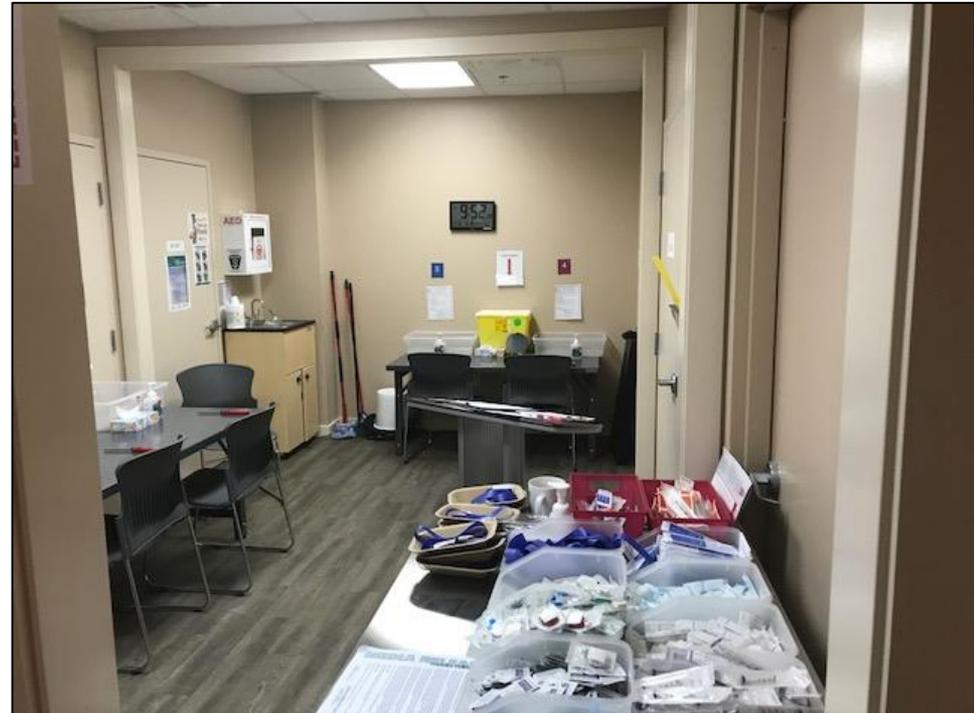
# NEIGHBOURHOOD SAFETY

- London Police patrols
- Private security team
- Plan to mitigate potential negative impacts
- Community-led Neighbourhood Safety Audits
- Regular meetings with neighbours
- Designated Community Contact
- Connecting drug users to services and support



# FACILITY DESIGN AND OPERATIONS

- Professional and highly-trained staff
- Wraparound supports offered to all
- Client Code of Conduct
- Open Monday to Sunday, 9:30 AM to 8 PM
- Sufficient space for waiting, intake, consumption, aftercare, and wraparound supports



# THANK YOU



Regional  
HIV/AIDS  
Connection



## Petition

Petition Summary: The City of London is inappropriately forcing the approval of the Supervised Consumption Facility (SCF). The Middlesex-London Health Unit is jumping at the first available site for the proposed SCF rather than considering all economic, social and locational aspects of the site. For the reasons provided, Drewlo Holdings Inc. strongly opposes the proposed Zoning By-law Amendment at 446 York Street.

We the undersigned are concerned citizens living at 433 King St who urge our leaders to act now.

Bill No. 4  
2019

By-law No. A.-\_\_\_\_\_ - \_\_\_\_

A by-law to confirm the proceedings of the  
Council Meeting held on the 18<sup>th</sup> day of  
December, 2018.

The Municipal Council of The Corporation of the City of London enacts as follows:

1. Every decision of the Council taken at the meeting at which this by-law is passed and every motion and resolution passed at that meeting shall have the same force and effect as if each and every one of them had been the subject matter of a separate by-law duly enacted, except where prior approval of the Local Planning Appeal Tribunal is required and where any legal prerequisite to the enactment of a specific by-law has not been satisfied.
2. The Mayor and the proper civic employees of the City of London are hereby authorized and directed to execute and deliver all documents as are required to give effect to the decisions, motions and resolutions taken at the meeting at which this by-law is passed.
3. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 5  
2019

By-law No. A.-\_\_\_\_\_ - \_\_\_\_

A by-law to approve an Agreement with Lifemark Occupational Health and Wellness Inc. for the provision of physiotherapy services, occupational therapy services and footcare services at the Dearness Home; and to authorize the Mayor and City Clerk to execute the Agreement.

WHEREAS section 5(3) of the *Municipal Act, 2001* provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the *Municipal Act, 2001* provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS The Corporation of the City of London issued a Request for Proposals and accepted Lifemark's Proposal for the provision of Physiotherapy Services, Occupational Therapy Services and Footcare Services (the "Services") at the City's Long-Term Care Home ("Dearness Home");

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The Agreement between The Corporation of the City of London and Lifemark Occupational Health and Wellness Inc., substantially in the form attached as Schedule 1 to this by-law, is approved.
2. The Mayor and City Clerk are hereby authorized to execute the Agreement approved in section 1, above.
3. This by-law shall come into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

## Schedule 1

THE AGREEMENT with effect as of the 1st day of February, 2019.

### BETWEEN:

THE CORPORATION OF THE CITY OF LONDON  
(the "City")

OF THE FIRST PART

### -AND-

LIFEMARK OCCUPATIONAL HEALTH AND WELLNESS INC.  
(“Lifemark”)

OF THE SECOND PART

WHEREAS the City requested proposals for the provision of Physiotherapy Services and Occupational Therapy Services for the City’s Long-Term Care Home under the *Long-Term Care Homes Act, 2007* (“Dearness Home”), (the RFP);

AND WHEREAS Lifemark responded in writing to the RFP on October 17, 2018 to provide Physiotherapy Services, Occupational Therapy Services and Footcare Services (the “Services”) at the Dearness Home, (the Proposal);

AND WHEREAS the Physiotherapist and Occupational Therapist who will be providing the Services are licensed or accredited under all applicable laws and regulations and by all applicable authorities to provide Physiotherapy Services and Occupational Therapy Services;

NOW THEREFORE THIS AGREEMENT WITNESSES that in considerations of the mutual covenants herein contained, the parties covenant and agree, each with the other, as follows:

### **1.0 SERVICES**

1.0.1 The City hereby retains Lifemark to provide Physiotherapy Services, Occupational Therapy Services and Footcare Services at the Dearness Home and agrees to provide the Services in accordance with the Proposal which shall be deemed to form part of this Agreement.

### **2.0 TERM**

2.0.1 The contract will commence February 1, 2019 for a three (3) year period terminating January 31, 2022 with an option to renew the contract for two (2) additional one (1) year periods in accordance with the Proposal which shall be deemed to form part of this Agreement.

### **3.0 SCOPE OF SERVICE**

3.0.1 Lifemark agrees to provide all of the Services to the long-term care home residents of the Dearness Home (“Residents”) in accordance with all applicable laws and regulations, and policies and standards of the Dearness Home, as may be amended from time to time. Without limiting the foregoing, Lifemark will provide the following:

One (1) full time Registered Physiotherapist	-38 direct care hours per week.
3 Physiotherapy Assistants	-112 direct care hours per week.

All program requirements for the Services at the Dearness Home are outlined in the RFP document, and shall be deemed to form part of this Agreement.

Lifemark shall provide the Services seven (7) days per week, with normal working hours being Monday to Friday – approximately between 8:00 a.m. to 6:00 p.m. Hours during

the evening and weekends are available solely at the discretion of the consultant Physiotherapist. Each consultant professional is required to sign-in and sign-out of Dearness Home during their service visits. The half hour lunch break is not included in billable hours.

Lifemark guarantees and covenants that the Physiotherapist and Occupational Therapist who will be providing the Services are licensed or accredited under all applicable laws and regulations and by all applicable authorities to provide the Services.

- 3.0.2 Lifemark shall work as part of the Dearness Home's multi-disciplinary care team to deliver client-centred care in a long-term care home facility. Lifemark shall communicate with Residents, Dearness staff, and families of Residents regarding Resident goals, interventions, and outcomes, attend Care Conferences and RAP (Resident assessment protocols) when required and have direct participation in Dearness Home committees as mutually agreed between the parties.
- 3.0.3 Lifemark shall provide the Services to the Residents at mutually agreed times and dates with the Resident (where applicable) and Dearness Home.
- 3.0.4 Lifemark shall assess each Resident's need for physiotherapy; develop, implement and evaluate interventions to the specific assessed need to the individual. All new admissions will be assessed and the results of the assessment will be available to the interdisciplinary team within twenty (21) days of admission to the Home.
- 3.0.5 Lifemark shall assess Resident needs for seating, mobility devices and related restorative aids and work with Residents, families of Residents, Dearness staff, external suppliers and third-party payers to ensure the timely provisions of the appropriate seating/mobility/adaptive devices for the Residents.
- 3.0.5 Lifemark shall provide assistance to Dearness staff in identifying the seating, mobility and related assistive devices to provide greater independence to Residents in completing the activities of daily living as requested and within available time.
- 3.0.7 Lifemark shall provide educational in-service to the Dearness staff, Residents and family pertaining to physiotherapy/occupational therapy programs and services, including Nursing Rehab/Restorative Care education, Falls and Restraints, proper techniques for resident lifts and transfers, pain management, and palliative care, as mutually agreed between the parties.
- 3.0.8 Lifemark shall ensure that Lifemark employees or others for whom Lifemark is legally responsible ("Lifemark staff"): abide by Dearness Home and City of London policies; document and maintain records of treatment and resident interventions in accordance with professional and legal standards, Ministry of Health and Long Term Care requirements, and RAI MDS Coding for Assessment stipulations; and update Care Plans and record assessments and interventions on Resident clinical records (appropriate sections in P and G by Physiotherapist and sections Pb.1 by Occupational Therapist).
- 3.0.9 Lifemark shall ensure that Lifemark staff: provide the Dearness Home with statistical reports and quarterly audits; follow established procedures; and participate in CQI committees and satisfaction surveys.
- 3.0.10 Lifemark shall ensure that all Lifemark staff who provide the Services to the Residents of the Dearness Home are duly qualified to perform the work, are registered with the applicable regulatory body (e.g. College of Physiotherapists of Ontario, Occupational Therapist of Ontario), and comply with current professional standards.
- 3.0.11 Lifemark shall use its best efforts to provide consistency in the Lifemark staff it assigns to the Dearness Home and shall inform the Manager of Community Life or designate of any changes in Lifemark staff it assigns to the Home.
- 3.0.12 Lifemark shall immediately report any Resident-related injuries or incidents to the Manager of Community Life or designate arising from the Services.
- 3.0.13 Lifemark shall ensure its Lifemark staff properly use and oversee equipment, and immediately report any issues where equipment is not in proper working condition to the Manager Community Life or designate.
- 3.0.14 Lifemark shall participate in Dearness Home's Quality Assurance/Risk Management program and Accreditation preparation and survey. This includes participation in CQI committees at Dearness Home, satisfaction surveys and best practice initiatives that allow for improvement opportunities.

- 3.0.15 Lifemark shall provide foot care services including assessment and treatment following best practise guidelines developed by the College of Nurses of Ontario as well as defined in the RFP document at the agreed upon rate of \$25.00 per visit, or such other amount as agreed to in writing by the Manager of Community Life or designate.
- 3.0.16 Where consent is required to perform a treatment on a Resident, Lifemark shall ensure that such consent has been obtained in accordance with all applicable law, prior to performing such treatment.
- 3.0.17 Lifemark shall comply with all applicable laws, regulations, by-laws, and policies.

#### CONFIDENTIALITY

- 3.0.18 Lifemark shall ensure that Lifemark staff comply with applicable privacy legislation, including where applicable the *Municipal Freedom of Information and Protection of Privacy Act*, the *Personal Health Information Protection Act*, and the *Personal Information Protection and Electronic Documents Act*. Lifemark will (and Lifemark shall ensure Lifemark staff will) hold confidential and will not disclose or release to any person at any time during or following the term of this Agreement, except where required by law, any information or document without obtaining the written consent of the Dearness Home Resident or City if applicable, prior to the release or disclosure of such information or document. Lifemark shall ensure that Lifemark staff do not access confidential Resident information except on a need-to-know basis.

#### **4.0 FEE SCHEDULE**

Annual Physiotherapy Funding is based on the number of licensed/approved beds in operation at the LTC home as of January 1 of each funding year. Payment will be made on a monthly basis, based on the services received with the amount of funding City obtains from the Province of Ontario. Physiotherapy Funding will be subject to any adjustments as determined by the Ministry of Health.

Occupational Therapy Services will be provided at a billing rate of \$55.00 per hour.

Lifemark shall submit electronic invoices to Dearness Home by the 5<sup>th</sup> day of the month that follows the month in which the Physiotherapy and Occupational Therapy services were performed. Hours of services billed must be reconciled with the actual worked hours of the sign in and out document. Dearness Home shall pay all invoices upon receipt once reconciliation confirmed. Foot Care is third party billing to residents that do not have a comfort account with Dearness Home.

#### **5.0 TERMS AND CONDITIONS**

##### 5.0.1 Indemnification

Lifemark undertakes and agrees to defend and indemnify the City and hold the City harmless, at Lifemark's sole expense, from and against all claims, demands, suits, losses, costs, damages and expenses that the City may sustain or incur by reason of:

- (a) any breach of this Agreement by any of Lifemark, Lifemark staff or persons for whom Lifemark is at law responsible;
- (b) any loss or misuse of funds held by Lifemark under this Agreement;
- (c) the acts or omissions of Lifemark, its officers, agents, Lifemark staff, or others for whom it is responsible in law, arising out of the performance of its obligations under this Agreement.
- (d) any claim or finding that any of Lifemark, Lifemark staff, or persons for whom Lifemark is at law responsible, are employees of or are in any employment relationship with the City or are entitled to any Employment Benefits of any kind; or,
- (e) any liability on the part of the City, under the *Income Tax Act (Canada)* or any other statute (including, without limitation, any Employment Benefits statute), to make contributions, withhold or remit any monies or make any deductions from payments, or to pay any related interest or penalties, by virtue of any of the

following being considered to be an employee of the City, from Lifemark, Lifemark staff, or others for whom Lifemark is at law responsible, in connection with the performance of the Services or otherwise in connection with Lifemark's business.

#### 5.0.2 Insurance

Lifemark shall at its own expense obtain and maintain until the termination of the contract, and provide the City with evidence of:

- a) Comprehensive general liability insurance on an occurrence basis for an amount not less than Five Million (\$5,000,000.) dollars and shall include the City as an additional insured with respect to Lifemark's operations, acts and omissions relating to its obligations under this Agreement, such policy to include non-owned automobile liability, personal injury, broad form property damage, contractual liability, owners' and bidders' protective, products and completed operations, contingent employers liability, cross liability and severability of interest clauses;
- b) The policies shown above will not be cancelled or permitted to lapse unless the insurer notifies the City in writing at least thirty (30) days prior to the effective date of cancellation or expiry. The City reserves the right to request such higher limits of insurance or other types policies appropriate to the work as the City may reasonably require.

#### 5.0.3 Workplace Safety and Insurance Board

Lifemark shall furnish a WSIB Clearance Certificate indicating their WSIB firm number, account number and that their account is in good standing. This form must be furnished prior to commencement of work, every sixty (60) days or upon receipt of a Clearance Certificate from WSIB throughout the contract and must be submitted with final invoice before payment is made. Lifemark further agrees to maintain their WSIB account in good standing throughout the contract period.

#### 5.0.4 Police Records Check and Vulnerable Sector Check - Screening

It is the responsibility of Lifemark to obtain a Police Records and Vulnerable Sector Check clearance for all Lifemark staff who will be providing the Services and ensure that the Checks are kept current throughout the contract period. Lifemark must make these documents available for review by the City upon request. The City will conduct random reviews (the City will provide Lifemark with advance notice) at Lifemark's office to ensure that there is documentation showing compliance. Failure to provide the documentation when requested could result in cancellation of the contract.

#### 5.0.5 Personnel

- a) All Lifemark staff shall be the employees of Lifemark, and Lifemark shall be solely responsible for the arrangement of relief, substitution pay, supervision, discipline, health and safety, Employment Insurance, Canada Pension, Worker's Compensations, leave, uniform, footwear and all other matters arising out of the relationship between employer and employee. Lifemark shall show due diligence in the hiring process to ensure that staff are appropriately screened for their ability to be employed in the physiotherapy and occupational therapy profession as well as the footcare nurse.
- b) Payment of employee fringe benefits including statutory holiday pay, overtime pay, severance pay, etc., shall be the responsibility of Lifemark.

#### 5.0.6 Meetings

Lifemark shall meet with the Manager Community Life or designate as required to discuss matters pertinent to the Services provided by Lifemark.

#### 5.0.7 Occupational Health and Safety

- (a) Lifemark will abide by and enforce the requirement of the current Ontario Occupational Health and Safety Act, Regulations for Industrial Establishments, the Workplace Hazardous Materials Information System (W.H.M.I.S.) and other relevant regulations made under the Occupational Health and Safety Act.
- (b) For the purposes of this contract Lifemark will be considered the Employer as defined by the Ontario Occupational Health and Safety Act. Lifemark will appoint an appropriate number of supervisors to provide supervision to their employees. These supervisors

appointed by Lifemark will be considered Supervisors and must be Competent Persons as defined by the Ontario Occupational Health and Safety Act. A Competent Person is defined as:

A person who:

- i) is qualified because of knowledge, training and experience to organize the work and its performance;
- ii) is familiar with the Ontario Occupational Health and Safety Act and the regulations that apply to the work; and
- iii) has knowledge of any potential or actual danger to health or safety in the workplace.

Lifemark will establish and maintain a health and safety policy and program for the purposes of this contract. The policy and program will include, but is not limited to, the following elements:

- i) roles and responsibilities of the employer, supervisors and workers;
  - ii) procedures on the safe operation and maintenance of equipment, tools, machinery, etc.;
  - iii) emergency and evacuation procedures;
  - iv) procedures for the reporting and investigation of health and safety concerns and injuries;
  - v) compliance with MSDS, labelling and training requirements of the Workplace Hazardous Materials Information System; and
  - vi) employee training on workplace hazards, safe work procedures, first aid, emergency procedures, etc.
- c) In the event of a fire, death, critical injury, disabling injury, occupational illness or other circumstance described in the Occupational Health and Safety Act, Lifemark will notify the Ministry of Labour and any other groups or individuals as prescribed or legislatively required. Lifemark will immediately advise the City's representative of the above occurrences.
- d) On occasion the City may require that Lifemark adhere to the City's health and safety policies, procedures, practices, guidelines, etc. These requirements will be communicated by the City's representative as necessary. Any cost incurred for this purpose will be borne by Lifemark.
- e) In addition to the above, Lifemark will take every precaution reasonable in the circumstances for the protection of their employees.

#### 5.0.8 Assignment

Lifemark shall not, without written consent of the City's Manager of Purchasing and Supply or designate, make any assignment or any subcontract for the execution of any Services or product. The consent of the City's Manager of Purchasing and Supply or designate may be arbitrarily withheld.

#### 5.0.9 Compliance with the Accessibility for Ontarians with Disabilities Act, 2005

Lifemark shall ensure that all its employees, or others for whom Lifemark is legally responsible, receive training regarding the provision of the goods and services contemplated herein to persons with disabilities in accordance with the Customer Service Standards in the applicable Regulations (the "Regulation") made under the *Accessibility for Ontarians with Disabilities Act, 2005*, as amended (the "Act"). Lifemark shall ensure that such training includes, without limitation, a review of the purposes of the Act and the requirements of the Regulation, as well as instruction regarding Customer Service Standards set out in the Regulation. Lifemark shall submit to the City, as required from time to time, documentation describing its customer service training policies, practices and procedures, and a summary of its training program, together with a record of the dates on which training was provided and a list of the employees, agents volunteers or others who received such training. The City reserves the right to require Lifemark to amend its training policies to meet the requirements of the Act and the Regulation.



7.0.4 Governing Law

This Agreement shall be governed by and interpreted in accordance with Ontario law.

7.0.5 Circumstances Beyond the Control of Either Party

Neither party shall be responsible for damage caused by delay or failure to perform under the terms of this Agreement resulting from matters beyond the control of the parties including strike, lockout or any other action arising from a labour dispute, fire, flood, act of God, war, riot or other insurrection, lawful act of public authority, or delay or default caused by a common carrier which cannot be reasonably foreseen or provided against.

7.0.6 Survival

The provisions relating to liability, indemnity and confidentiality shall survive termination or expiry of this Agreement for a period of seven (7) years from the date of termination of this Agreement.

7.0.7 Execution

Lifemark acknowledges that it has read this Agreement, understands it and agrees to be bound by its terms and conditions.

**IN WITNESS WHEREOF** the parties have caused to be executed, this Agreement;

**SIGNED, SEALED AND DELIVERED**

THE CORPORATION OF THE CITY OF LONDON

\_\_\_\_\_  
Ed Holder  
Mayor

\_\_\_\_\_  
Catharine Saunders  
City Clerk

LIFEMARK OCCUPATIONAL HEALTH AND WELLNESS INC.

\_\_\_\_\_  
Date

Per (Signature): \_\_\_\_\_

Print Name: \_\_\_\_\_

Print Title: \_\_\_\_\_

*I Have the Authority to Bind the Corporation*

\_\_\_\_\_  
Date

Per (Signature): \_\_\_\_\_

Print Name: \_\_\_\_\_

Print Title: \_\_\_\_\_

*I Have the Authority to Bind the Corporation*

Bill No. 6  
2019

By-law No. A.- \_\_\_\_\_ - \_\_\_\_

A by-law to approve Agreements for Ontario Works Employment Assistance Services with 9 corporations.

WHEREAS section 2 of the *Municipal Act, 2001*, S.O. 2001, c.25, as amended, provides that municipalities are created by the Province of Ontario to be responsible and accountable governments with respect to matters within their jurisdiction and each municipality is given powers and duties under this Act and many other Acts for the purpose of providing good government with respect to those matters;

AND WHEREAS subsection 5(3) of the *Municipal Act, 2001* provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the *Municipal Act, 2001* provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS section 10 of the *Municipal Act, 2001* provides that the City may provide any service or thing that the City considers necessary or desirable for the public, and may pass by-laws respecting same, and respecting economic, social and environmental well-being of the City, and the health, safety and well-being of persons;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The template Agreement for the purchase of Ontario Works Employment Assistance Services to be entered into between The Corporation of the City of London and each of the following nine corporations:

- Daya Counselling Centre;
- Goodwill Industries, Ontario Great Lakes;
- LEADS Employment Services London Inc.;
- Literacy Link South Central;
- March of Dimes Canada;
- Pathways Skill Development and Placement Centre;
- London Community Small Business Centre, Inc.;
- WIL Counselling and Training for Employment; and,
- Youth Opportunities Unlimited;

attached as Schedule 1 to this by-law, IS APPROVED;

2. The name of the Service Provider shall be inserted into the template Agreement approved under section 1 above for each of the following:

- (a) "Daya Counselling Centre";
- (b) "Goodwill Industries, Ontario Great Lakes";
- (c) "LEADS Employment Services London Inc.";
- (d) "Literacy Link South Central";
- (e) "March of Dimes Canada";
- (f) "Pathways Skill Development and Placement Centre";
- (g) "London Community Small Business Centre, Inc.";
- (h) "WIL Counselling and Training for Employment"; and,
- (i) "Youth Opportunities Unlimited";

3. The Mayor and City Clerk are authorized to execute the Agreements approved under section 1;

4. The Managing Director or written designate is delegated the authority to represent the City with respect to the Ontario Works Employment Assistance Services Agreements;

5. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First reading - December 18, 2018  
Second reading – December 18, 2018  
Third reading – December 18, 2018



# London Ontario Works

## Employment Services Framework, 2019 to 2024

April 23, 2018



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## PREFACE

The London Ontario Works *Employment Services Framework 2019 to 2024* sets out the planned structure of employment service provision for Ontario Works participants in London over a five-year period. The Framework, first introduced in 1997, was revised in 2005 and again in 2012 with Municipal Council approval. This updated version provides a framework for service delivery based on community, participants, staff and employment sector key informant input, caseload demographics, and best practices research including the experience of a sample of Ontario jurisdictions.

This Framework is an important tool used in strategic planning and will assist employment service providers and London's Ontario Works office in developing service and business plans. It is consistent with the City of London's strategic priority of strengthening our community in that it identifies pathways to be successful, particularly for individuals facing poverty, mental health and addictions. This Framework helps improve the delivery and coordination of employment services through strategic and collaborative partnerships with community organizations, funders, and employers. This helps to strengthen and grow our economy and create diverse employment opportunities, fulfilling another strategic priority for the City. (City of London, 2015). The Framework supports the London's Community Economic Road Map Economic Priority 4 of "a top quality workforce" and ensuring local employers have access to the talent they need through the partnerships, relationships and programs outlined in the Framework.

A comprehensive and collaborative approach was taken to complete this Framework through a series of consultations, surveys and conversations. We greatly appreciate the contributions of our community partners including employment, education and business sectors, Ontario Works staff, as well as other Ontario Works offices and people in receipt of Ontario Works.

*Kevin Dickins*  
Manager, Employment and Income Supports  
Housing, Social Services and Deerness Home

# LONDON ONTARIO WORKS

## EMPLOYMENT SERVICES FRAMEWORK

### Background

Under the Ontario Works Act, the City of London has the responsibility to effectively deliver services and supports that respond to the needs of Ontario Works participants. Ontario Works is primarily an employment assistance and financial support program focused on helping people gain and maintain sustainable employment by supporting training and education, developing “hard” and “soft” employment skills, linking participants to opportunities, and providing individualized supports as needed.

An Employment Assistance Framework was introduced in 1997 when the Ontario Works program commenced in London, and was revised in 2005 and in 2012 in response to funding changes and the evolution of legislation. The city is committed to an Employment Assistance model that is a combination of individualized services and supports, leveraged with services funded by other Ministries and Departments (including the Ministry of Advanced Education and Skills Development, and Service Canada), and contracts for specified employment assistance services with local service providers.

The Employment Assistance Framework builds on the community expertise and collaborative efforts such as the Employment Sector Council, Local Employment Planning Council, and the London & Middlesex Local Immigration Partnership, in responding to local labour market needs. The framework recognizes the importance of linkages to employers through multiple channels and through a diversity of service providers; community non-profits, education systems, and private sector for-profit businesses.

### The Value of Work

Employment has social, emotional and health benefits in addition to providing a source of income. Working can provide a sense of identity and purpose, as well as provide an opportunity for social contacts. It offers opportunities for personal growth, helps to structure day-to-day life, and contributes to self-esteem. Besides financial hardship, loss or lack of employment can cause mental and physical health problems at the individual level. The lack of these social determinants of health can have broader reaching negative impacts on the family and the community as a whole (Mikkonen & Raphael, 2010), (Public Health Agency of Canada, 2003).

*“Although poverty is not only about income, inadequate income is a key element of poverty. From an economic perspective, adequate income and employment are pathways out of poverty, and employment can be a particularly empowering route.”*  
(London For All -  
A Roadmap to End Poverty, March  
2016, p.17)

### Ontario Works Employment Services

Employment services are mandated within the Ontario Works legislation. The Ministry of Community and Social Services (MCSS) provides direction on employment service obligations and responsibilities of Ontario Works offices through the Ontario Works Policy Directives. The Directives recognize that a range of employment supports and services must be available to

participants in order to respond to their needs and to local labour market needs. Participants are required to undertake an active job search either independently or in a structured job-search program. Learning, Earning & Parenting (LEAP), Literacy Screening, assessment and training, and Addiction Services are specialized employment supports and services offered as part of employment services. Employment Placements and Self-Employment Development are also required activities of Ontario Works Employment Service providers.

### The Need for an Employment Services Framework

Municipalities have local discretion on how Ontario Works delivers employment services and are guided by the provincial Directives and guidelines.

Ontario Works Employment Services are part of the broader workforce development and employment and training services sectors, which include numerous partners in private, non-profit, and government sectors. The Ministry of Advanced Education and Skills Development, through Employment Ontario, offers a range of employment supports and services that may be appropriate for many Ontario Works participants. Literacy and Basic Skills programs and services are funded through the Ministry of Advanced Education and Skills Development with the services delivered by educational institutions and Employment Ontario centres. Community based employment agencies serve a diverse range of individuals including Ontario Works participants, Employment Insurance beneficiaries, Ontario Disability Support Program clients, as well as the general public. Within this context, it is acknowledged that the Ontario Works Employment Services Framework must be a part of a shared service model approach that partners with the employment, training and education sectors, and the business community.

A local employment services framework guides program direction, in order to ensure that the Ontario Works employment programs, which are funded by the Ministry of Community and Social Services, operate within the legislation and within the local context.

*"Programs and services offered by the government need to keep pace with the complex needs of our growing and diverse population. In addition, the current fiscal environment requires a disciplined focus on finding smarter, better ways to deliver the best possible value for every dollar spent. The Province is faced with demographic, economic, social and fiscal challenges."*  
*(Community Hubs in Ontario – A Strategic Framework & Action Plan, 2015, p.8)*

### The Current Local Context

Since the 2005 Framework was developed, legislation has continued to evolve, the economy and labour market context have changed significantly, the employment and training sector has undergone a transformation, and we have a greater awareness of the emerging needs and makeup of the caseload. At this time, there is a fair amount of uncertainty as to the future economic state and the policy context in which Ontario Works employment programs will be operating. At the time of drafting of this framework, the current provincial government have announced significant investments in social services. It is uncertain how these recent changes will continue to be supported following the upcoming provincial election.

#### Local Economic and Labour Market Changes

Over the past 10 years, the London region has experienced significant economic changes and challenges including a recession which officially started in 2008 and the recent employment

recovery of the last several years. Over this period the Ontario Works caseload has reflected these challenges and has swelled by 58% since 2007 to over 11,500 households in 2018; levels not experienced since the recession in 1996. Recovery is expected to continue into 2018 and 2019. The Conference Board of Canada predicts economic stability for the London region over the next few years with the anticipation that London's economic growth will slightly increase by 1.8% in 2018 and 1.5% in 2019 (Arcand et al., 2018). Employment in London is expected to grow by 2.6% in 2018. The London economy is well diversified and; as a result, on average has demonstrated to be more stable with less drastic swings in its unemployment rates when compared to other cities in Ontario.

Much of the recent growth in the local economy can be attributed to the manufacturing sector, an attractive Canadian dollar, and recent local investments in London manufacturing such as Sodecia (auto parts), General Dynamic Land Systems Canada (armoured vehicles), and Dr. Oetker (agri-business). The manufacturing sector will be greatly impacted by the outcome of the re-negotiations of the NAFTA agreements currently underway. The real estate market in London has boomed given special interest from out of town buyers, mainly from Toronto. The construction industry, also, is poised to have a record year of growth; the growth rate expected to be 2.0% in 2018 (De Bono 2018). The digital creative industry has created significant growth in London and is also expected to grow (Mayor's 2017 State of City Address, 2018). Given London's geographic location, a significant area of growth for London is in the Agri-business sector, an industry the province says is worth \$37 billion, supporting more than 800,000 jobs provincially ("Mayor's 2017 State of the City Address", 2018).

Although there is a boom in manufacturing, agri-business, tech sector, and construction, there exists a skills gap primarily due to the increased use of technology. The Local Employment Planning Council (LEPC) consulted several employers in the region and the majority reported that they are either not getting enough applications to job postings, or the applicants do not have the necessary skills required for the jobs advertised. Employers specifically noted the lack of skilled trades persons with industry-specific training. The skill gap will have a negative impact on the economy, so more skill-training focus is necessary (Local Employment Planning Council, n.d.).

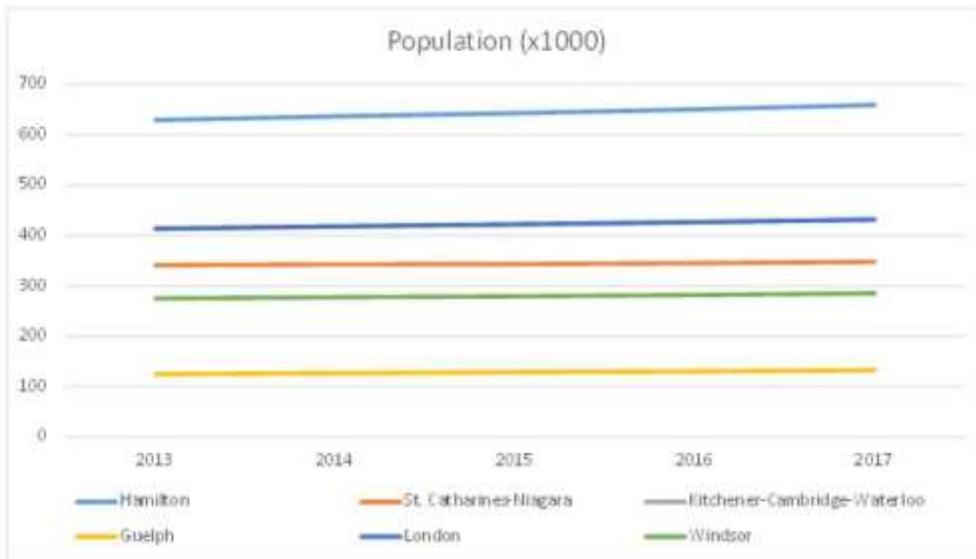
Transportation continues to be one of the barriers to attracting and retaining employees. In some cases, there is no public transportation to enable potential candidates from securing employment (Local Employment Planning Council, n.d.).

Other labour market trends include a shift in employment from goods to service sector, an increased requirement for higher education or training, and an increase in non-traditional work arrangements. According to staffing company Randstand Canada, short-term contracts and part time jobs has been on the rise. About 85% of companies surveyed responded that they are moving towards a more "agile workforce". The switch to a gig economy has led companies to go from providing stable full time employment with full benefits to what has been referred to as precarious employment - insecure, entry level, part-time, low pay with little or no benefits. In some cases, as a result of technological advancements, new employees are being hired and intensively trained on the job just to

*"Gig economy" - where people move from contract to contract, from job to job, without a clear sense of precisely what tomorrow might bring. ... Uber or DoorDash are perhaps the most prominent examples of a gig-based employment model, but even traditional businesses are outsourcing tasks like editing, paralegal services, or IT— to jobbers both local and in places such as Bosnia, Bangladesh and Brazil. (CPA Canada, August 2017)*

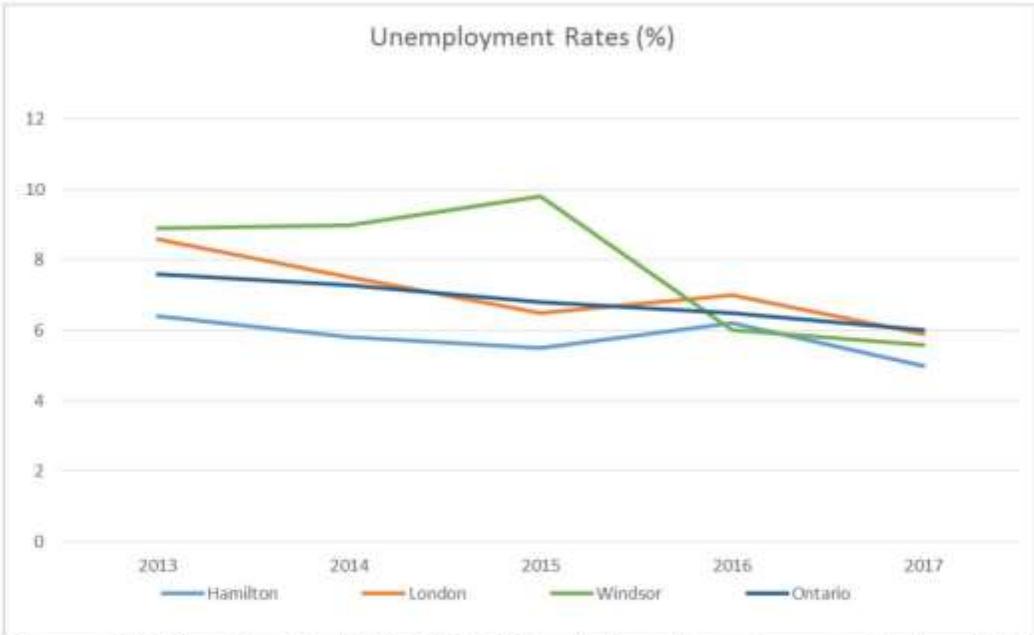
take on certain projects and then let go after project completion (Nazareth 2017). Millennials, in many ways, have adopted the gig economy and become used to switching jobs, taking on temporary contract work, and working multiple jobs. These changes will affect how people will look for and secure employment and therefore impact the types of employment services provided.

The population of London is slightly increasing and its growth is similar to other municipalities in Ontario. Although the region is experiencing a declining birth rate, the growth of London's population can be mainly attributed to an influx of new Canadians and immigrants to the region. The City of London is currently developing an immigration strategy to successfully attract, retain and integrate new immigrants in London. Employment opportunities will need to be key components for this strategy to be successful. There is a growing Indigenous population as birthrates in this segment of the population have increased significantly across Canada, including the London region. As a result, there will be a growing segment of Indigenous youth requiring appropriate employment and training services.



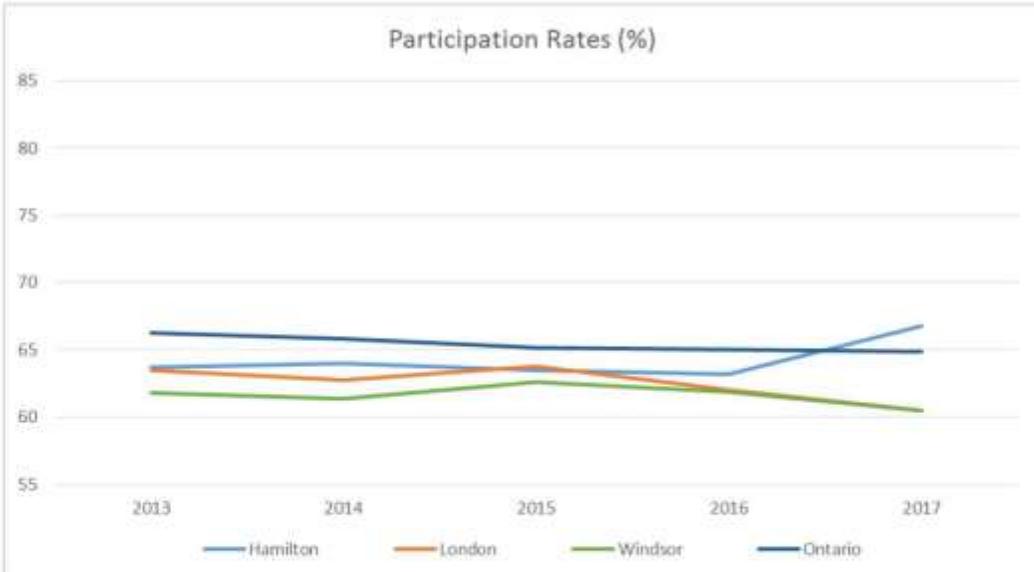
**Source:** Statistics Canada. Table 282-0135 - Labour Force Survey estimates (LFS), by census metropolitan area based on 2011 Census boundaries, three-month moving average, seasonally adjusted and unadjusted, annual (persons unless otherwise noted), CANSIM (database). (Accessed: April 10<sup>th</sup>, 2018)

The employment rate for Ontario is the second highest amongst all the provinces in 2018; however, London lags behind other cities. In February 2018, London's unemployment rate of 6.7% was the second highest in Ontario (of the 15 Census Metropolitan Areas CMAs reported) and higher than the Ontario provincial unemployment rate of 5.5%. In March 2018, London's unemployment rate dropped to 6.3% and was the fourth highest in Ontario.



**Source:** Statistics Canada. Table 282-0135 - Labour Force Survey estimates (LFS), by census metropolitan area based on 2011 Census boundaries, three-month moving average, seasonally adjusted and unadjusted, annual (persons unless otherwise noted), CANSIM (database). (Accessed: April 10th, 2018)

When compared to the provincial economy, London lags behind most municipalities in employment rate as well as labour market participation. The labour market participation rate for London is 60.6% when compared to the national average of 65.5%.



**Source:** Statistics Canada. Table 282-0135 - Labour Force Survey estimates (LFS), by census metropolitan area based on 2011 Census boundaries, three-month moving average, seasonally adjusted and unadjusted, annual (persons unless otherwise noted), CANSIM (database). (Accessed: April 10th, 2018)

The employment services and supports need to be adapted to respond to these changes. The challenge for the Ontario Works employment services program is to encourage labour market participation by supporting people in gaining employment that leads to long-term financial and personal gain.

While there is optimism about an improving economy and a lowering of the unemployment rate, the updated Employment Services Framework highlights the importance of collaboration with employers and community partners as vital in order to link potential labour supply with the current and future demands.

#### Legislative Changes and Policy Initiatives

Many Federal and Provincial legislative and benefit changes introduced recently have been focused on reducing or eliminating poverty. Over the past several years, many communities across Canada, with assistance from the Federal government, have adopted a Housing First philosophy, including the City of London Social Services. A Housing First approach is an effective way to reduce homelessness and address chronic and episodic homelessness. Employment services complement the wrap around supports needed to assist clients in sustaining their housing and in their work towards recovery and reintegration into the community.

In 2016, the Federal government introduced a new Canada Child Benefit helping put more money into the pockets of low income parents. A number of provincial initiatives creating an impact as well as providing additional assistance for low income Ontarians include:

- Free tuition to low income Ontario families and increased access to OSAP
- Free prescription drugs for Ontarians under the age of 25
- Increased access to subsidized and licensed childcare
- Increases in minimum wage
- Introduction of Bill 148 – Fair Workplaces Act

The Province has initiated a "Social Assistance Service Modernization Strategy" that is aimed at improving customer service as well as outcomes for social assistance recipients. The change reflects a shift from enforcement focus to risk-based approach and encourages cross-ministerial programming and initiatives. New technology will also be introduced which modernizes the tools used in Social Services. A number of pilot programs have been initiated in several communities across Ontario. An evaluation of each pilot project is to follow in 2018 or 2019, which will inform further implementation. Some of these strategies include Basic Income Guarantee, Social Assistance mobile application, electronic file storage, and reduced verification and administrative work. These initiatives and projects under development may be impacted by the results of the upcoming provincial election expected on or before June 7, 2018.

On a municipal level, the Mayor's Advisory Panel on Poverty drafted "London For All – A Roadmap to End Poverty" in 2016. In May 2017, United Way Elgin Middlesex was named Lead Agency to implement London for All and will bring partners together to develop and oversee implementation plans, ensure ongoing evaluation and accountability, report back to stakeholders, including the community, and ensure individuals with lived experience of poverty have meaningful involvement in all aspects of the work, including leadership roles.

## Consultations and Research

The Framework was reviewed through a process of community consultations, surveys, and further research. The updated Framework will be utilized to formulate a Request for Proposals (RFP) for the Purchase of Service (POS) of Employment Services. The timeline below outlines the Framework review, development, and implementation:



The 2019 to 2024 Framework was developed through an extensive consultation process that maintained a focus on planning, research and consultation, drawing from the following:

- A review of American and Canadian literature evaluating "what works" in employment service delivery for welfare recipients;
- A review of purchased Ontario Works employment service delivery approaches used by other Ontario jurisdictions;
- Analysis of London's Ontario Works caseload demographics;
- Analysis of London's labour market and economic needs and trends;
- Consultations with employment and education service providers, Ontario Works participants, Ontario Works staff, and key informants representing London employers and businesses; and,
- Program reviews.

Overall, we have heard that fundamentally the Framework is working well with partnerships and contracted services. Our system had good outcomes with the achievement of most targets and employment outcomes that continue to be strong. The development of the 2019 to 2024 Framework is an opportunity to learn from what we have been doing so that we can build on its strengths and enhance what we already have. This section of the report highlights the information gathering, key findings, and recommendations which support the recommended new Framework. The findings of the community consultations with Ontario Works participants, staff and employment service providers has also been shared with LEPC as part of the City of London's contribution to the community consultations that form part of LEPC's recent report "20/20: – Bringing Clarity to the Local Labour Market" (draft report February 2018).

### Employment Service Providers Findings

The feedback provided through two community consultations with employment service providers mirror similar concerns expressed by Ontario Works. Highlights include:

- Strong emphasis on individualized services.
- Need for common assessment and understanding of client's needs.
- Need for flexibility in clients accessing service from more than one agency
- Increased resources for pre-employment supports – life skills and mental health in particular.

A full summary of the community consultations is located in Appendix A.

### Ontario Works Staff Consultation Findings

Staff surveys and focus groups held across Ontario Works generated a considerable amount of feedback. Staff feedback was consistent with the feedback obtained through the community consultations and identified that Ontario Works participant needs are often complex with increasing concerns for mental health and wellness with stress, anxiety, and depression most commonly mentioned. Complex trauma was identified, especially when dealing with new immigrants to Canada. Staff also identified that Ontario Works participants often struggle with life skills – motivation, resilience, financial literacy, time management, and computer literacy; the basic building blocks for success in training, in school, and in the workplace.

Staff were consistent in their identification of the need for a range of employment services focusing on career management, foundational skills, work experience, and skills training and development. Caseworkers require spending adequate time with their participants to fully understand their needs, to make quality referrals, and timely follow-ups for problem solving.

In the consultations, staff provided positive feedback around existing community services and what is working. Staff also provided numerous ideas and suggestions for improvements including increased accountability of agencies, reduction of repetition of essential job search skills workshops, increased skills training options, and additional mental health supports.

### Participant Consultation Findings

Three focus groups of Ontario Works participants were engaged to learn more about what is working well in the current employment services offered and what could be improved. Of great importance and significance is the ability to form a trusting relationship with their caseworkers. Ontario Works participants rely heavily on others to navigate the various systems and to assist them with information, guidance, and expertise. They count on their allies to have up to date information and to understand what would work best for their unique circumstance.

Participants appreciated service providers that seemed to specialize in areas that related to them such as age, identity, or particular interests and abilities. Participants also provided very positive feedback on skills training programs that directly linked to employment. This clarity assisted them to see the eventual outcome and helped them to be more engaged in the process. As well, participants expressed a desire for an expanded choice of such programs.

Participants spoke of frustration at having to repeat similar Essential Employment Services whenever they changed service providers and expressed frustration in having to repeat similar programs without an option to fast track. The value and purpose of repeating workshops such as resume writing and interviewing wasn't clear to them. The focus groups participants reported showing up at agencies without a clear understanding of why they were there, what they were asked to do, and how it contributed to finding a job.

The employment service needs identified by Ontario Works participants fell into the career management and work experience categories as well as noting the importance of an employment service system that includes a psycho-social component to provide encouragement and motivation.

Participants expressed the importance of a more individualized approach to employment service planning including an early assessment of each person's employment service needs. Ontario Works participants identified the decision to find employment as an emotional and psychological risk; a decision which increased their anxiety in leaving a sense of stability and certainty to try something new. Other contributing factors included food security, housing stability, and childcare as key elements to address prior to being able to find work. Time spent with the Caseworker was important to explore, plan and problem-solve. Social network supports like Circles were very helpful in learning about, understanding and advocating for the scope of services and supports that are available to them.

Overall, participants said they would like more information about the employment services that were available. They would like to be connected to an employment service provider more quickly than is currently their experience, and they would like to be able to provide feedback on the usefulness of specific programs and have input on their employment plan.

#### Key Informant Interview Findings

A solid work ethic and dependability were identified by various employer groups as two key attributes which they strongly desired but often found missing in job applicants and potential hires. Key informants noted the importance of life skills including communications skills, the ability to work well with others, resolve conflict, and deal with personal issues as essential to job success.

Local employers have expressed a difficulty in finding suitably trained employees, notably in skilled trades in construction and manufacturing. Although the results and impact will not be felt until many years later, increased efforts in promoting the trades in elementary and high schools have been undertaken. Additional strategies need to be undertaken to address the skills shortage. Additional funding for vocational and skills training will need to be undertaken to address the current and growing future gaps.

According to the key informants, the recent increase in Ontario's minimum wage has not only raised employer's expectations of their workforce but has also negatively impacted (perhaps temporarily) their ability as employers to hire new staff. Added to this challenge has been uncertainty in the marketplace relating to trade agreements, interest and exchange rates, and a resulting drop in employer confidence.

Financial incentives of sufficient amount and duration, as well as the assurance of the provision of job coaching by Ontario Works, may help connect Ontario Works participants to employers, particularly for small and medium sized businesses and new businesses who may not have the

capacity to hire someone who is receiving social assistance or who may not know about this labour pool.

Marketing tools and a database of potential employees could further help in connecting employers to Ontario Works participants. An inventory of the available skillsets in the London community would allow organizations, such as London Economic Development Corporation (LEDC), effective promotion of London and its workforce. This information would also assist LEPC and Employment Sector Council (ESC) to identify workforce development opportunities. In addition to agencies developing relationships with employers, the LEDC and the London Chamber of Commerce are important partners.

### Best Practices

While robust evidence about "what works" in employment service delivery is difficult to come by, individualized assessment, a range of employment services from pre-employment or foundational work experience, and job retention support were consistent themes in the literature. Additionally, the importance of strong linkages to employers in order to incorporate a demand-side focus in employment programs appeared repeatedly as was the need to adopt a longer-term focus on employment programs as part of career development rather than simply helping people get "any job".

The use of psycho-social interventions such as "Getting Ahead" and "Circles"<sup>1</sup> has been increasing significantly in Ontario. "Circles" is seen as a proven and effective poverty reduction model, which encourages community engagement to develop genuine and lasting relationships across the socioeconomic classes in order to help facilitate low-income persons to move permanently out of poverty. The "Getting Ahead" curriculum is being readily adopted and being adapted by many Ontario municipalities to help individuals who are living in poverty think of a sustainable and self-sufficient future for themselves, create an action plan, and start to put that plan into place. An evaluation of London's "Getting Ahead" program is currently being completed. The use of motivational interviewing is being widely adopted by numerous agencies including the Employment and Social Services Division of Chatham-Kent and has been showing promising results. Similarly a pilot of the "NOW" (New Outlook on Working) program, which includes motivational interviewing, was completed in St. Thomas and London in early 2017 with positive outcomes, in particular for those who have been on social assistance for an extended period of time. These programs demonstrate an increase in participant's motivation, confidence and self-efficacy as well as positive employment outcomes.

Most of the municipalities scanned, with the exception of Toronto, have limited or targeted contracts with outside agencies to deliver employment services. These contracts may be time limited, tied to Provincial or Federal funding initiatives, skills training or employment placement focused, or specific to particular population groups such as youth or participants with addictions. Additional research and on-going investigations will be conducted to identify additional best practices.

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<sup>1</sup> Circles is an initiative of the Move the Mountain Leadership Center in Ames, Iowa. Getting Ahead is a readiness program that seeks to motivate individuals and families to take the necessary steps to transition out of poverty; which upon completion, can serve as the pre-requisite for those program graduates who wish to become involved in Circles.

## Service Delivery Framework for Employment Services

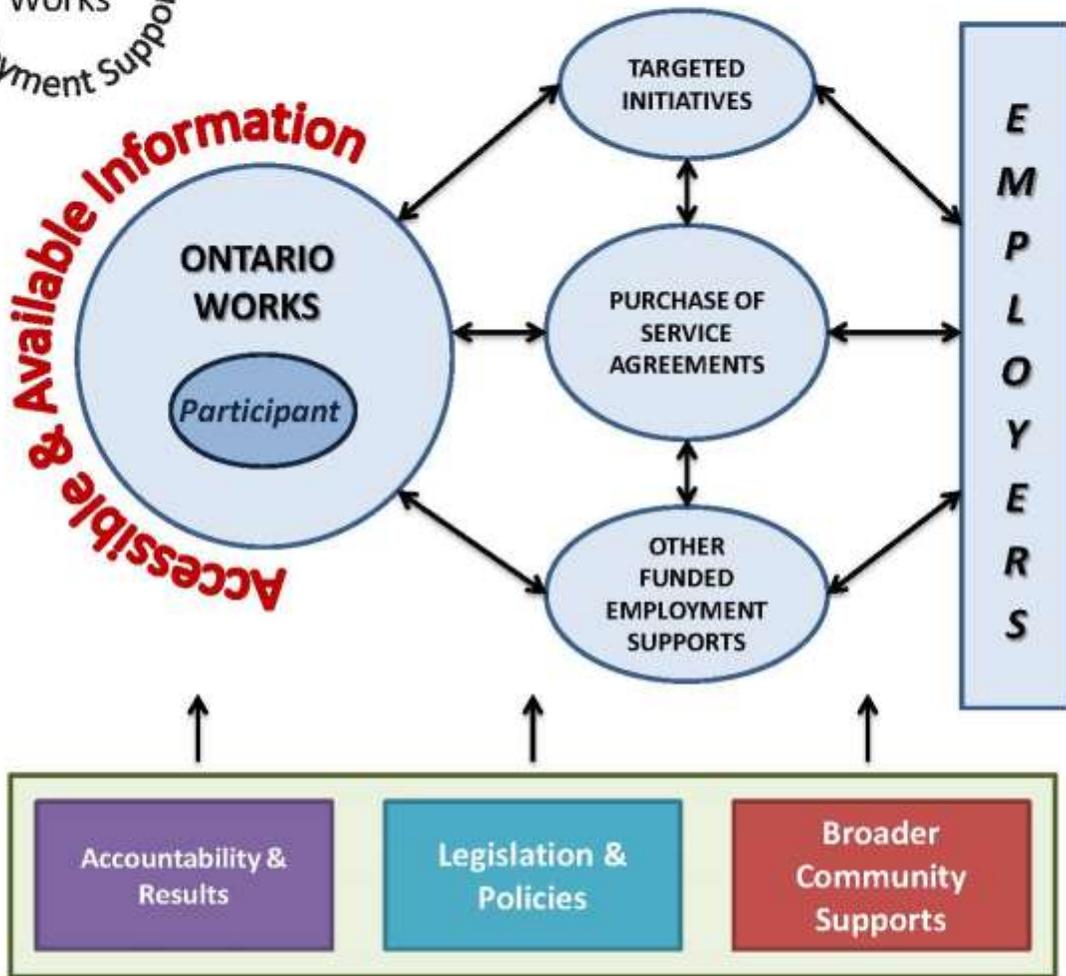
The Employment Assistance Framework is designed with the participant at the centre of the Ontario Works employment supports program. This program is comprised of separate and distinct components including in-house supports and services, services purchased from employment agencies in the community, and employment services that are available from agencies and organizations funded by other departments and ministries. Information and communication connects these components to each other and to the participant. Community-based employment agencies have the closest connections with employers. Supporting this program are research, legislation, funding, accountability & results, and broader community supports. The intention is that the Framework provides strong supports and outcomes for participants.

The 2019 to 2024 Framework is guided by the principles of:

- *Participant-centred Delivery:*  
Emphasis is placed on tailoring an employment service plan that meet the specific needs and goals of participants; utilizing the common assessment process, information sharing and cross-referrals.
- *Participant Engagement and Empowerment:*  
Participants play an active role by providing input into decisions made regarding their service priorities and planning. Engagement of participants in programs and services will be encouraged using a variety of techniques and strategies such as a strengths based approach and motivational interviewing.
- *Range of Quality Services:*  
Flexible program design that provides a range of employment services adaptable to the needs of participants, ranging from supports provided for a quick, re-entry into the workforce to more intensive individualized supports required for first-time entry into the workforce.
- *Responsiveness to Emerging Needs:*  
Engaging with local service providers allows for supports based on the changing needs of participants, labour market, and employer. Engaging with local employers will also allow a greater understanding of employer needs and how to support participants be successful in obtaining and retaining employment. The framework offers the necessary basis for piloting new and innovative initiatives.
- *Community Collaboration:*  
This framework relied on strong connections with employers, workforce development and education along with collaboration amongst employment service providers. The framework also relies on maximizing and leveraging other related resources available in the community.
- *Stakeholder Accountability:*  
Open, fair and transparent competitive processes with a strengthened accountability and quality assurance approach. Program criteria are clearly defined and expected outcomes clearly communicated.

Income Support  
Ontario Works  
Employment Support

## Employment Assistance Framework



LEGEND			
<p><b>ONTARIO WORKS:</b> Stabilization &amp; Income Supports Individualized Services, Supports &amp; Referrals Employment Supports Participation Agreement &amp; Employment Planning Crisis Intervention Team Structure Intensive Case Management Guidelines</p>	<p><b>OTHER FUNDED EMPLOYMENT SUPPORTS:</b> Literacy Basic Education &amp; Training Employment Ontario Immigrant Employment Services Community programs</p>	<p><b>ACCOUNTABILITY &amp; RESULTS:</b> Quality Assurance Communication Regular Reporting Customer Satisfaction Outcomes in Education and Employment</p>	<p><b>Purchase of Service (POS):</b> Fundamental Employment Services • Foundational Skills • Workplace Skills Skills Training Directly Linked to Employment Employment Search, Placement &amp; Retention Specialized Individual Supports Self-Employment Development</p>
<p><b>TARGETED INITIATIVES</b> Employer facing One time Employment outcome focused Based on local Labour Market Needs</p>			

## Priority Populations



While all people currently receiving and potentially receiving Ontario Works assistance need to receive employment services that meet their individual needs, our caseload data and consultation process identified a number of groups as populations that often have complex needs and require specialized attention. Priority participant populations include:

- Single parents
- Single young adults – NEET (Not in Employment, Education or Training)
- Immigrants & New Canadians
- Indigenous persons
- Persons with disabilities
- Experienced workers (over 45 years of age), and
- Long term on Ontario Works; motivated to work but unsuccessful.

Ontario Works participants often experience barriers that limit or prevent them from participating in employment and/or employment related activities. These may include:

- Limited work experience
- History of unemployment / underemployment
- Precarious employment
- Addictions
- Mental health conditions including concurrent disorders

- Long-term physical conditions or health problems
- Criminal records/history of incarceration
- Limited English/French proficiency
- Low literacy levels
- Low education levels
- Lack of affordable and stable housing
- Social network and social capital
- Transportation to work
- Stable and affordable childcare

The Employment Services Framework will incorporate appropriate elements to help reduce, eliminate and address these barriers and assist Ontario Works participants in moving forward on their employment path.

### Key Service Elements of an Employment Assistance Framework

To achieve a full range of participant and employer-focused employment services, the following key service elements are needed and form the basis for the Employment Services Framework for 2019 to 2024. A participant may receive services that comprise more than one key element. These elements include:

1. Individualized Services and Supports
2. Assessments and Employment Planning
3. Career Management Services
4. Foundational Skills
5. Education
6. Workplace Experience
7. Employment Placement
8. Intensive Employment Supports
9. Skills Training Directly Linked to Employment
10. Self-Employment Development
11. Targeted Training Initiatives
12. Evaluation and Measurement

#### 1. Individualized Services and Supports

The goal of Individualized Services and Supports is to customize employment programs and services to the needs of the individual participant. One of the key values of the Ontario Works programs and supports is to be participant focused. The initial screening helps to identify any challenges and barriers needing to be addressed when considering employability and social inclusion. The supports provided, the types of referrals, and appropriate follow up will reflect the uniqueness of the participants. Through the initial screening, Ontario Works staff are able to make appropriate referrals to available community resources and programming. Cross referrals between agencies is encouraged so that individual needs can be addressed and supported using the strengths and expertise of the various agencies.

A key component of the success of this approach will be the engagement of participants in the process. The participant, with support from Ontario Works and community partners, will determine the direction they would like to take. Ontario Works staff as well as community

partners, will develop strategies and approaches that encourage participant engagement and full participation.

Individualized Services and Supports includes Stabilization Services. The goal of Stabilization Services is to support participants to obtain those ancillary supports that support employment. Examples include: obtaining pardons, child care, transportation, housing, et cetera.

- Support for identifying and obtaining the stabilization type supports needed for employment is the responsibility of Ontario Works case management staff.
- It is expected that as a result of Stabilization Services, ancillary barriers to employment will be removed.

Funding from Ontario Works can also cover employment related expenses and can be obtained to help cover the cost of clothing, transportation and other supports needed to obtain and retain employment. The costs of stand-alone job specific skill training, or other employment programming to increase the participant's employability can also be considered.

Engagement of Ontario Works participants is key to successful outcomes and is a joint responsibility between Ontario Works, community agencies and Ontario Works participants. It is important that participants are motivated and engaged and that the services and supports reflect the goals of the individual Ontario Works participants.

## **2. Assessments and Employment Planning**

Individualized assessment:

The goal of individualized assessment is to identify the specific employment service needs and interests of the individual taking into account their longer term employment goal for the purposes of developing a tailored Employment Action Plan that fits within the scope of Ontario Works but allows for moving beyond Ontario Works towards higher education and skill development.

- Ontario Works staff utilize a variety of assessment tools to help determine employment related service needs and proper referrals. These assessment tools have been tested, evaluated and demonstrated validity and include (but not limited to): VI-SPDAT, URICA, Employability Readiness Scale, and GAIN-SS assessments.
- Individualized assessment will make use of the Common Assessment Process tool so that information can be shared consistently across agencies. A diversity of assessments for skills, abilities, interests, values, competencies and strengths are available at community agencies. A literacy assessment may also be utilized. Intensive diagnostics such as the Work Readiness Assessment and Motivational Assessments are also made available where appropriate.
- Each Ontario Works participant should be assessed within the first month of entering Ontario Works for their current capacities, their interests, and their longer term ambitions. The assessment would also identify areas to be strengthened or addressed. The results can be used to create a "roadmap" that will be used by the participant and service providers to guide the participant's path to employment.

- It is expected that as a result of this assessment, a participant's strengths, abilities and education will be identified along with any barriers to employment (social, economic, personal, workplace, labour market etc), and an Employment Action Plan will be developed.

**Employment Action Plan:**

The goal of the Employment Action Plan is to guide participants and service providers in the steps taken to reach employment.

- The Employment Action Plan may be a visualized model that can be modified as needed. It should contain specific information about career management, foundational and stability strengths, challenges, barriers, or specific needs as they relate to employment, as well as contain clear action steps.
- The Employment Action Plan will be developed in partnership with the participant, and will be revisited and reassessed at regular intervals.
- It is expected that participants are engaged and participating throughout this process resulting in the development of an employment plan that participants are satisfied with and referral show rates will improve.
- The Employment Action Plan is the participant's own and should be transferrable to any other agency, particularly when using the Common Assessment Process (CAP).

**3. Career Management Services**

The goal of Career Management Services is to provide Ontario Works participants with the supports and services needed to develop and enhance their employment portfolio.

Services include:

- Resume development and interview skills
- Tailored job search tools to specific employment objectives / job posting
- Employability planning
- Job Search Planning and Job Search Strategy development
- Career or vocational counselling
- Structured Job Search supports
- Employer networking
- Experiential learning
- Services are provided individually or in group settings and/or using Information and Communication technology in order to meet the needs of adult learners.
- Programs could be offered in modules in order that participants may participate only in those activities that meet their needs at that time. This offers flexibility to those clients who may not need extended service or who have already participated in services. This aligns with the rapid re-entry, re-entry, and entry paths of employment services.
- It is expected that Career Management Services will provide participants with the tools needed to gain employment. It is noteworthy that some participants will move to post-secondary education because of career or vocational counselling.

**4. Foundational Skills**

The goal of Foundational Skills is to provide participants with the training and support they need to acquire the essential skills needed for employment.

Services include training and supports in key skill areas such as:

- Life skills
  - Literacy and numeracy
  - Computer literacy
  - Basic skills such as English as a Second Language (ESL) / French as a Second Language (FSL)
  - Workplace expectations
  - Working with people, dealing with conflict, anger management
  - Confidence, self advocacy
  - Communication skills
  - Resiliency and Motivation
- Services may be provided individually or in group settings, and/or using Information and Communication technology in order to meet the needs of adult learners.
  - Programs could be offered in modules in order that participants may participate only in those activities that meet their needs at that time. This offers flexibility to those clients who may not need extended service or who have already participated in services. This aligns with the rapid re-entry, re-entry, and entry paths of employment services.
  - It is expected that Foundational Skills services will reduce personal barriers to employment and increase confidence.

## **5. Education**

The goal of Education is to support participants who have not completed their high school education to obtain their high school diploma or General Education Diploma (GED).

- Services may include GED training supports and opportunities for clients to obtain GED or referrals to community resources where this training is available.
- Services may work closely with local school boards, colleges, or universities to offer opportunities to earn school credit(s) towards a diploma, certificate, or degree.
- Some employment plans will involve engagement of post secondary school or training.
- Participants may require additional intensive supports such as an educational assessment or literacy testing in determining their best path forward with respect to employment and educational goals.

## **6. Workplace Experience**

The goal of Work Experience is to provide participants with hands-on job experience or experiential learning opportunities that allow participants the opportunity to practice learned skills in a work environment or develop new skills that will lead to improved employment opportunities. Some examples of experiential workplace experience include, but not limited to, are:

- Volunteering directly linked to the participant's employment goals or interests
- Internships
- Job Trials / job shadowing
- Job simulations

It is expected that workplace experience will result in workplace skill development, increased participant confidence, and employment. Agencies providing workplace experiences should be able to provide job coaching, mentoring, appropriate training, and proper supervision in addition to a safe work environment.

## **7. Employment Placement**

The goal of Employment Placement is to assist job ready participants to find and maintain suitable employment. Close linkages and relationships with employers are needed to make these placements meaningful.

- Job coaching and post hiring supports to the participant may be required to sustain and retain employment. Services could include a broad spectrum including career management services and foundational skills development as needed by the individual.
- Employment Placements are often sought based on the individual looking for work. The placements can also be employer focused and integrate recruitment strategies to fill these positions particularly with Ontario Works participants.
- Additional supports, coaching and post hiring supports may be required by the employer or managers to equip them in supporting individuals in the workplace.
- Incentives in the form of training allowances may be offered to employers for the purposes of off-setting the costs of training and education.
- It is expected that Employment Placement will result in people gaining and maintaining sustainable employment.

## **8. Intensive Employment Supports**

The goal of Intensive Employment Supports is to provide participants with significant barriers to employment such as mental health issues, disabilities, addictions or other undiagnosed and undetermined challenges to participate in education, training, or employment while receiving wraparound support.

Intensive Employment Supports may require specialized individual supports such as:

- Access to psycho-social supports and professional services
- Access to mental health supports
- Supports to apply to ODSP
- Professional financial advice and credit counselling
- Specialized assessments such as functional ability testing or Workplace Readiness Assessments
- Specialized learning supports, personal management, and life skills training
- It is expected that Intensive Employment Supports will help participants with more significant barriers complete their training or gain and maintain employment, as well as increase confidence, self-advocacy, and resilience.

## **9. Skills Training Directly Linked to Employment**

The goal of Skills Training Directly Linked to Employment is to assist participants to find and maintain employment by improving their marketable skills through training and practical work experience.

- Curriculum-based training – Employer involvement is important in developing and delivering the skill training curriculum.
- Services include the broad spectrum offered based on the needs of the employer and the target population. Employment Placement services and supports are mandatory for this service area.
- It is expected that Skills Training Directly Linked to Employment will result in workplace skill development, increased participant confidence, and sustainable employment.

#### **10. Self-Employment Development**

The goal of Self-Employment Development (SED) is to assist participants in developing their own business to become self-employed. It is expected that through SED some participants will become self-employed, others will gain employment and others will identify post-secondary education and training as a next step. SED services will help individuals assess business viability of an idea, provide the opportunity for participants to increase their business acumen, and further develop business related skills such as marketing, sales and promotion, basic record and bookkeeping, financial literacy, budgeting, and costing. The services will help individuals increase the sustainable sales of a business so as to allow the participant to exit from Ontario Works.

#### **11. Targeted Training Initiatives**

The goal of Targeted Training Initiatives is to provide employers, employment service providers, and neighbourhoods with the opportunity to develop and implement a targeted employment program for a targeted population.

- Targeted Training Initiatives provides funding for skills training and workforce development programs that meet the identified labour needs of employers, particularly new employers and small or medium-sized businesses and/or the target population.
- Employment service providers develop and deliver partnership programs with the direct involvement of employers.
- Services provided include the broad spectrum of employment supports and are offered based on the needs of the employer and the target population.
- It is expected that Targeted Training Initiatives will result in workplace skill development, increased participant confidence, and employment.

#### **12. Evaluation and Measurement**

The goal of Evaluation and Measurement is to identify the value added that a service or support has provided. Evaluation often includes a measurement of the change or outcome(s) anticipated from the services and supports provided. The overall arching goal of the Employment Assistance Framework is to assist Ontario Works participants take steps to obtain employment. Evaluation is a process that provides information, measurements, and indicators of intended impact or achieved outcome(s). For example: After receiving supports and services, it is expected that Ontario Works participants will have increased their employability and obtained employment or transitioned to education, training, skills development, and/or ODSP.

Each key service will have a component of evaluation and measuring. Some examples will include:

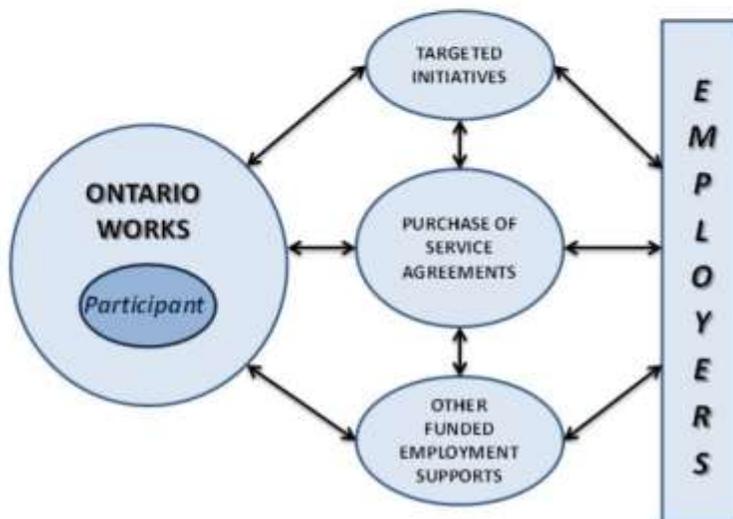
- Participant attendance records and rates
- Completion of service
- Number of withdrawals, no shows, terminations
- Reporting of outcomes: transition to employment, training, education, ODSP or other community services
- Satisfaction rates
- Decrease in anger, frustration
- Increase in confidence, self-advocacy, resilience

Evaluation will provide information regarding the appropriateness, validity, and overall effectiveness of the services and supports provided through the Employment Assistance Framework – both internal and external to Ontario Works and will help to identify any needed changes.

## Employment Framework Components

The 2019 Framework is comprised of four major components. Each component will contain several key employment service elements as described in the previous section. Many of the key service elements will be common across components and not mutually exclusive.

- Ontario Works Internal Resources & Supports
- Other Funded Employment Supports
- Purchase of Service (POS) Agreements
- Targeted Initiatives



### New Features

The 2019 to 2024 Framework builds on the successes and strengths of the previous frameworks. New features of the 2019 to 2024 Framework include:

- Increased community engagement through decentralization, utilization of hoteling spaces, community participation, and continued promotion of employment, education and training opportunities through Employment Support Specialists
- Increased flexibility in time taken to tailor the employment service plan (Participation Agreement) to meet the specific needs and goals of participants on a timely basis, so that referrals can be made more quickly to agencies, combined with enhanced internal employment reviews held at regular intervals
- The use of fee for service model for core employment services enabling agencies to have flexibility in the use of existing resources when providing individualized services and supports, as well as to encourage increased agency co-operation and cross referrals
- A greater attention to the engagement and retention of Ontario Works participants
- A change in Ontario Works participant's perception of Employment Placement to also include active job search as well as retention supports

- An increased emphasis on coaching and mentoring supports after client obtains job
- Strengthened accountability, evaluation and quality assurance approach
- Strengthened focus on providing supports and referrals for all Ontario Works participants

### *Funding*

Funding for Ontario Works Employment Assistance is provided through the Ontario Works Program Delivery funding envelope and is cost shared with the Ministry of Community and Social Services (MCSS) and the City. Following this same approach, POS Employment Service agencies will receive a combination of service level or administrative funding and outcome based funding.

The overall objective in the Purchase of Service agreements is to be able to provide a diverse menu of services for a diverse client demographic with varying needs while leveraging and augmenting existing resources. Negotiation of the contracts will establish a fee schedule combining fixed cost and pay-for-performance amount for actual services delivered.

## Component: Ontario Works Internal Resources & Supports

**Rationale:** The Ontario Works offices are the main point of contact for Ontario Works participants and have the ultimate responsibility for supporting Ontario Works participants and for delivering the Ontario Works program in compliance with Provincial legislation. Each municipality structures its supports and services differently to respond with supports appropriate to the community.

**Description:** The Ontario Works office is responsible for assessing, monitoring, and supporting the individual employment needs of participants on an ongoing basis.

### Employment Services Provided by Ontario Works:

<b>Employment Review</b>	<ul style="list-style-type: none"> <li>• completed by Ontario Works staff identifies interests and experience</li> <li>• Results of employment review drive service planning</li> <li>• Participation Agreement is completed within one month after an individual is granted eligibility for Ontario Works with reassessments and evaluations occurring at regular intervals</li> </ul>
<b>Service Planning</b>	<ul style="list-style-type: none"> <li>• The creation of a detailed Participation Agreement and Outcome Plan identifies referrals to agencies and community supports</li> <li>• Includes staff encouraging social inclusion by actively working with participant to pursue volunteer opportunities that match interests and skills</li> </ul>
<b>Referrals</b>	<ul style="list-style-type: none"> <li>• To most appropriate employment service providers</li> <li>• To specialized individualized services such as counselling, literacy and numeracy, and diagnostics</li> <li>• To specialized Ontario Works case management teams</li> <li>• To other community services that support stabilization such as child care, housing, obtaining pardons, basic needs, et cetera</li> </ul>
<b>Financial Aid</b>	<ul style="list-style-type: none"> <li>• To cover the cost of employment related expenses</li> <li>• To cover stand-alone job specific skill training or other employment programming that increases participant's employability. For example, computer training, translation, credentialing, appropriate clothing</li> </ul>
<b>Specialized Supports</b>	<ul style="list-style-type: none"> <li>• Learning, Earning and Parenting (LEAP)</li> <li>• Addictions Services Initiative (ASI)</li> <li>• Self Employment Development (SED)</li> <li>• Intensive Case Management (ICM)</li> <li>• OW Homelessness Team</li> </ul>

### Accountability and Results Key Outcomes and Indicators:

- Participant satisfaction
- Participant engagement
- Referrals and Referral show rate
- Successful graduation from specialty program: LEAP, Fresh Start
- Employment gained: exits from Ontario Works to employment
- Employment Earnings

## Component: Other Funded Employment Supports

**Rationale:** Consistent with Ontario Works principles, service delivery is based on a collaborative model that maximizes the use of cost effective and expert resources within the community to streamline and rationalize services. Working within the broader workforce development system helps Ontario Works to leverage opportunity and link people to a broader range of services.

Figure 1: Community Based Employment Services



**Description:** Where appropriate, the Ontario Works office will refer participants to community-based employment services that are funded by other Ministries and Departments. A key referral point is to Employment Ontario. Employment Ontario serves Ontario Works participants who:

- are prepared to engage in developing plans for employment preparation and planning steps;
- are prepared to participate with employment assessment, employment counselling, and developing an individualized employment plan;
- have already completed programs through Purchase of Service partners and remain in receipt of assistance;
- do not wish to be referred to a Purchase of Service partner for employment assistance; and,
- are already involved with an "Employment Ontario" site

**Services to be provided include:**

- Education
- Literacy and Basic Skills
- Employment services such as assessment of skills and experience, job search strategies and resumé preparation, information about different careers and occupations, local labour market, employment and training opportunities, information about all Employment Ontario programs and services, as well as advice about and referral information to other community services and supports.

**Accountability and Key Indicators:**

- Referrals
- Referral show rate
- Successful completion
- Transition to Training or Education
- Employment gained

## Component: Purchase of Service Agreements

*Rationale:* Overall, our system has had good outcomes with the achievement of most targets and strong employment outcomes. These services provide more targeted and intensive supports to assist employment outcomes for participants with barriers.

*Description:* Purchased Services will be identified through a Request for Proposal process to establish multi-year legally executed contracts in accordance with the City's Purchasing by-laws.

Employment Services to be purchased include:

- **Fundamental Employment Services**

Agencies offering this service must be able to provide assessment and planning, career management, foundational skills services and Employment Search, Placement and Retention services. In addition, an agency may provide wraparound supports and services for more intensive employment support needs. Fundamental Employment Services (FES) can be broken down into two areas:

- Workplace & Employment focused Skills - being ready to job search
- Foundational Skills – personal and life skills to succeed in employment, education, and training

- **Skills Training Directly Linked to Employment**

Agencies providing a Skills Training (ST) program will:

- a. Be relevant for the existing and short term future labour market
- b. Involve employers in the development or delivery of the skills training curriculum
- c. Provide the successful graduate with a certificate
- d. Link participants to successful and sustainable employment

Agencies providing Skills Training are also required to provide Employment Search, Placement and Retention services. This combination of services will assist participants acquire the required, relevant skills for the workplace and to secure sustainable employment. Agencies will utilize their in-depth industry knowledge, business relationships and community partnerships in delivering these services.

- **Employment Search, Placement and Retention**

In addition to providing Fundamental Employment Services, agencies providing Employment Search, Placement and Retention (ESPR) services assist participants to find suitable employment by providing structured job search supports, coaching assistance with job search techniques, and providing job search resources. Agencies engage directly with employers and actively look for employment opportunities and assist local employers with recruitment by matching and placing participants into subsidized or unsubsidized employment opportunities. Agencies work directly with employers to identify employment placement opportunities, match participants to jobs and provide post-employment support to assist participants in maintaining employment. Agencies also provide post-hiring, problem solving, and coaching supports to the employers; thereby enhancing employee retention.

- **Self-Employment Development**

An agency approved to deliver a Self-Employment Development (SED) program will assess participant suitability for Self Employment Development, and will provide an orientation to the program and self-employment to help individuals self-assess their suitability. The agency will support individuals in the development of their business acumen and related skills such as marketing, sales and promotion, basic bookkeeping and good record keeping skills in addition to business planning so that they are able to earn a sustainable income and exit from Ontario Works. The agency will help individuals write a business plan and will continue to provide support up to 2 years. The SED program may offer networking opportunities as part of their services.

- **Specialized Individual Support**

An agency approved to deliver Specialized Individual Support (SIS) provide intensive services that help participants address significant barriers to employment. These agencies must describe the link between the specialized support and employment barriers. The agency must also be credentialed or licensed to provide the specific specialized service, as well as linked to community resources.

*Accountability and Key Outcomes:*

- Participant engagement
- Participant satisfaction
- Increased employability
- Program graduations / completions
- Transitions to employment, skills training, education and/or other community supports
- Successful work experience and sustainable employment

Purchase of Service Program Description

Fundamental Employment Services	Skills Training Directly Linked to Employment	Specialized Individual Support	Self-Employment Development
<p>Supports individualized path to employment:                      a) Rapid re-entry                      b) Re-entry                      c) Entry</p> <p>Agencies may provide intensive supports that include wraparound services to enhance life skills.</p> <p>Employment Services include:                      Workplace &amp; Employment focused Skills</p> <ul style="list-style-type: none"> <li>• Common Assessment Process</li> <li>• Employability Planning and Supports</li> <li>• Assessments – Strengths, Values, Interests</li> <li>• Vocational counselling</li> <li>• Resume, cover letter and interview support</li> <li>• Networking skills</li> <li>• Workplace expectations</li> <li>• Job Shadowing, job trials, community placement</li> </ul> <p>Foundational Skills</p> <ul style="list-style-type: none"> <li>• Personal / Life skills – self esteem, goal setting, financial literacy, organization skills</li> <li>• Activities of Daily Living (ADL)</li> <li>• Motivation</li> <li>• Resiliency</li> <li>• Working with people, communication skills</li> </ul>	<ul style="list-style-type: none"> <li>• Provides specific skills training which leads to specific occupations</li> <li>• Training is based on labour market and employer needs</li> <li>• Includes Workplace Essential Skills Training which incorporates life &amp; work skills</li> <li>• Is curriculum based with employer involvement in curriculum development and delivery</li> <li>• Provides a certificate to graduates</li> <li>• Training resulting in high job placement outcomes</li> </ul>	<p>Intensive supports that support employment and address specific barriers clients may face.</p> <p>Services include:</p> <ul style="list-style-type: none"> <li>• Psycho-social services e.g. Personal Counselling and short-term brief therapy, group sessions</li> <li>• Literacy / Educational Assessments</li> <li>• Functional Capabilities Assessments</li> <li>• Work Readiness Assessment (WRA)</li> <li>• Motivation Assessments</li> <li>• Credit Counselling &amp; Financial Literacy supports</li> </ul>	<p>Business Viability and Local Marketplace Information</p> <p>Business Skills Development</p> <ul style="list-style-type: none"> <li>• Marketing</li> <li>• Networking</li> <li>• Budgetting</li> <li>• Basic Bookkeeping</li> <li>• Record Keeping</li> <li>• Sales and Promotion</li> </ul> <p>Financial Literacy</p> <p>Marketing and Promotional Plan Development</p> <p>Business Plan Development</p> <p>Supports to Business Development</p>
<p><b>Employment Search, Placement &amp; Retention</b></p>			
<ul style="list-style-type: none"> <li>• Structured job search supports and job matching</li> <li>• Connections to employers and employment opportunities</li> <li>• Access to job developer and related services</li> <li>• Post hiring coaching and follow up support</li> <li>• Incentives to employer in order to hire</li> </ul>			<p>Access to business financing and community business resources</p>

## Component: Targeted Initiatives

*Rationale:* Targeted Initiatives provides the opportunity to meet specific emerging employer hiring needs on a "just in time" basis. It is the opportunity for organizations to work in collaboration and partnership with employers and to make a direct link to employment. For Social Services, it is also the opportunity to address very specific needs of Ontario Works participants. Targeted Initiatives will have a direct connection to the labour market and will often be supported in partnership with employer facing organizations.

*Description:* Local employers and community agencies submit an application to Social Services for a customized training program that meets the hiring needs of the employer or community agency or leverages other employment focused funding opportunities. Projects can include a range of service elements including job placement, post-hiring supports, life skills, skills training and work placements.

At the individual level, this could be an Enhanced Job Placement opportunity resulting in the hiring of the participant.

At the group level, this could be a short-term employment program that provides focused, specialized training that is specific to the immediate hiring needs of an employer or community agency.

Examples of such initiatives include:

- A skills training organization in partnership with an employer or employers, providing the Skills Training curriculum to meet the job requirements of the employer with the employer hiring the Ontario Works participant upon successful completion of the training period. This could be in response to a local need, such as a large employer moving to London or expanding operations, and as a result is hiring and requires specific skills.
- A project that supports employer attraction and retention through support for Ontario Works participants. This type of program would include involvement with employer facing organizations such as London Economic Development Corporation, Local Employment Planning Council, London Chamber of Commerce, and other employer facing organizations which support employer attraction and retention as well as workforce development.

The targeted initiative will result in:

- the employer hiring Ontario Works participants who successfully complete the training or,
- the employer mentoring participants until such time that they obtain employment.

## Implementation

The updated Framework is being utilized to formulate the pending Request for Proposals (RFP) for POS Employment Services. The timelines of the Framework development and implementation are outlined in the chart on page 10.

The Employment Assistance Framework is an integral component of the comprehensive Ontario Works delivery structure. In order to achieve maximum results for strong outcomes and effective delivery, work will be undertaken related to the following:

- The inventory of employment services and service providers needs to be enhanced to help participants and staff have information about the range of services available. This inventory will need to be managed regularly and may need to be in multiple formats including regular updates provided at POS and Community Partner meetings.
- An agency event will be held in early 2019 to showcase the various employment resources available in the community.
- A strong marketing approach to educate and inform employers about the profile of people receiving assistance and to provide success stories, particularly to small and medium sized business owners where most hiring is occurring and who may be concerned about hiring an Ontario Works participant.
- Strong promotional efforts to educate and inform participants about the jobs and opportunities available in the current labour market will be undertaken both internal and external to Ontario Works. These promotional efforts will be done in conjunction and partnership with service agencies, LEDC, ESC, LEPC and other community groups.
- Opportunities for developing and using on-line interactive technology to support service selection should be identified and investigated on an ongoing basis.

### *Ontario Works Employment Advisory Supports*

Advisory support for Ontario Works Employment Services has come from the broader workforce development sector, including Elgin Middlesex Oxford Workforce Planning and Development Board, Employment Sector Council, the London Economic Development Corporation, and the London Chamber of Commerce in addition to local employment services agencies. Active committee participation and continual engagement with leaders of these organizations has helped to shape and adapt the framework. On-going meetings with POS agencies both at the operational and strategic levels will continue to be held in order to implement the framework and to continue the evolution of existing services.

## Appendix A: Summary of Consultations and Research

### POS AGENCIES FOCUS GROUP ANALYSIS COMMUNIQUÉ

On Nov. 1, 2017 several community agencies attended a focus group to answer questions related to employment needs (what is working, not working, and gaps), Employment Assistance Framework, and feedback around current programs and potential future services to help OW clients.

#### EMPLOYMENT ASSISTANCE NEEDS

- **Transportation:** Some areas lack in transportation and clients want to work close to home
- **Support System from Agencies:** Follow up with clients, staff investment, and contract need to meet the needs of employee and employer
- **Specialized Employment Services:** Age increase, immigrants barriers to work, cultural differences, and caregiver supports
- **Special Needs – Complex Needs:** Mental health and addiction with unpredictable attendance, motivation with a need for extra support, counselling. Long wait lists to receive services, need one on one support. Homelessness and criminal records act as barriers
- **Self – Employment Barriers:** Self-Employment (SE) unapproved – need more support
- **Needed Tools:** Easier navigation tools for services. Cross referrals are complicated and inappropriate based on funding – need easier system and screening tools
- **Motivation:** Disengagement, confidence building, and attendance are challenging. OW should have a consequence and measure for no show appointments
- **More Wraparound Support Once Client at Employers:** (adequate and customized)
- **Literacy:** Digital literacy, ESL literacy, financial literacy, and education
- **Education and Training:** Life Skills – re-integration into the workforce and the work day. There is a need for a Functional Capacity Assessment (Work Readiness) with an understanding of the changing labour market. On the job support is needed
- **Childcare:** Lack of subsidized childcare availability, and improve system responsiveness
- **Access to Financial Services, resources and mentorship:** Small Business Centre

#### EMPLOYMENT ASSISTANCE FRAMEWORK

##### What is working?

- Positive relationship with OW - ability to contact one person (ESS) – ESS structure works well
- Hoteling at Social Services sites
- Open communication process – collaborative planning
- Huddle visits – agencies visit OW huddles
- Decentralization and change in Service Delivery Model
- More openness with leadership and flexibility within framework to meet client need
- Common Assessment

##### What is not Working and Must Change or Add?

**Determining** what are the outcomes we are working towards

- **The System:** Lack of system connections, increase capacity of intensive case management, increase movement of client within services, revisit EJP process, multiple caseworkers on OW side, and referrals to more agencies. Further, reporting/lack of communication between caseworker and agencies, front-line requires training on what agencies offer, cross referrals. Revisit the 30 day process as agencies are losing referrals – need immediate engagement.
- **Feedback** to caseworkers on impact they are having in clients' lives
- **Clients and students** need more exposure to opportunities
- **Small measures of success**
- **Less restrictive process for counselling:** Consider redesign of 12 session model; the ongoing need for mental support including the need for counselling beyond 12 sessions
- **Retention follow-up** – monthly phone check-in is not enough, job coaching is beneficial
- **Targeted initiatives** and POS need to be involved
- **Leveraging** existing resources and ability to access more than one agency at the same time
- City to create agency program **inventory tool** for referrals

#### What are the Gaps?

- **Caseworkers:** Need more upfront work with client before referrals– get to know client better (make appropriate referrals)- getting POS connection quickly
- **Lack of referrals/no** ability to fill jobs that do exist– right referral and right time for participant
- **Multiple referrals** – how to serve/support those who don't engage "show up"
- **Employer attitude** : non-profit vs. employment placement
- **Lack of access for training** i.e. forklift/first aid/working at heights
- **Inability** to access other partners
- **Flexibility-** Communication with clients (phone, text, access, etc.)
- **Employment Info Sessions** (offered by agencies?)
- **Common Assessment**

#### PROGRAMS AND SERVICES

- **Targeted Initiative:** Inventory of POS, Service Provider and services and a refresher for Service Providers about Targeted Initiatives and alternative career options as an opportunity to link employers and job seekers.
- **Specialized Individual Supports:** Need an inventory of POS, Service Provider, and services that target OW clients achieving a grade 12 or its equivalent. There is a need for Work Readiness Assessments and Functional Capacities Evaluations, systematic referrals to educational interviews, and additional mental health support
- **Skills Training (Enhanced Job Placement):** Inventory of POS, Service Provider, and services, more experiential learning, retain Skills Training throughout the life cycle of employment within the OW timeframe – 3 month/6 month , and opportunity to build in job coaching/wraparound supports to assist with successful transition to EP and into the workplace. Combine curriculum based with employer involvement with literacy upgrading – more intensive case management
- **Self-Employment Development Services:** Inventory of POS, Service Provider, and services. Need to recognize free agents approach to entrepreneurship, more communication options – text, Skype, webinar, SEDS to be reflected in EP to track outcomes

- **OW Team Structure:** Attendance, time, and billing flexibility so clients can access wraparound client-centred services without having to drop out and be costly to programs whom their time and effort should be recognized and compensated. More feedback on services from Caseworker's perspectives. Inventory of POS, Service Providers, and services (online) that offers better referrals with clear process and tools. OW Caseworkers to have their own employment targets
- **Essential Employment Services:**
  - **Inventory of POS/SP** and services
  - **More intense supports** in programs: Pre-assessment phase to know the individual and more assessments addressing client as a whole; including coaching
    - Wraparound one on one supports available for clients and outside of employment and moving in to retention.
    - Timelines- revisit 4 month post program support timeline (increase to 6 months due to increased complex barriers)
    - Specialized supports – EES, ST, immigrants, and youth need supports - counselling
  - **More partnerships/collaboration** between agencies
  - **Payment structure:** Invoice based on intervention and hours worked with participant
  - **Education**
    - Identify education goal to employment and targets to support individuals' education
    - Employment Ontario's suite of services is not able to meet all the community needs
    - Skills training directly linked to employment – understanding of future/labour market
  - **Engagement**
    - Now Program/Motivation program
  - **EES** – initial engagement to move towards employment. Engagement with employers working with multi barriers – including mental health/addictions. Links to specialized services.
- **Employment Placement (Enhanced Job Placement)**
  - Inventory of POS, Service Provider, and services
  - Need to have the same wraparound supports/flexibility as EES
  - Employer supports and engagement; as well as, support for social enterprise
  - EJP to be less cumbersome
    - Adopt the EO model for service provider writing up and signing off on the contract, then report on the monthly report
    - Service Provider expected to adhere to the guidelines
  - Recognize POS work for individuals working less than 15 hrs. per week. That may be where a person "needs" to start; for many, this is realistic and could eventually lead them to more hours but not in the short term. Service Provider should get a fee for this. Also, reimburse per week vs 4 weeks in a job.
  - Realistic timeframes for placement and retention (3 months at 75%; 6 months at 65%) seem realistic and achievable. 6 month expiry on referral
  - Redefine 'employment' so accurately capture the type of work. EP currently captures only traditional type jobs

- 50% achieve employment within 6 months (the province has shared stats that people who need more intensive/wraparound supports (job coaching) likely will not achieve employment within 6 months. Some will, but many will need to be in service longer.

## OPERATIONS

**What Needs to be Removed?** Hard copy billing

**What Should be Kept the same?**

- Communication – ESS structure
- Communication – maintain level with caseworker and agencies

**What Needs to be Improved?**

- Billing
  - Due date – later in month, i.e. 10th of the month
  - Structure/template of billing and Electronic invoicing
- More quality assurance
- Amount of data required/requested
- Expectations don't match budget
- EJP process – faster, not waiting for City to sign off on contract
- Initial Intake Screening process
  - Identify collaborate needs of client to share
  - Info on client's history as part of the referral (background info)
  - Update referral form
  - Best point of contact on referrals (email best)
- Communication
  - POS meetings
  - Platform for shared info (on-line portal for agencies) for in-between POS meetings
- There is a delay in caseworker receiving info
- Need communication tool to share success stories from agencies to caseworkers
- Regular resource fair by City for caseworkers to showcase agencies
- Centralized follow-up
- More coordinated, less duplication of data gathering
- Base funding

## COMMUNITY AGENCIES FOCUS GROUP ANALYSIS COMMUNIQUÉ

On Nov. 8, 2017 community agencies attended a focus group to answer questions related to employment needs, complexity, barriers, Employment Assistance Framework, Collaboration and Coordination, and how to help OW clients.

In relation to the employment assistance needs, five themes emerged and were related to Tools needed, greater support needed, complexity of needs, how to address these needs, and barriers to employment.

### TOOLS NEEDED

- Customized and consistent assessment tools for individuals based on their needs/diverse
- OW should complete mental health stability assessment prior to referrals (Triage process)
- More efficiency to prevent clients from regressing throughout the employment journey
- Feasible transition steps that are client - focused and help remove fear from clients
- Accessible language/translation - so all motivators are recognized and barriers removed
- Directory to access help/services
- Review how we measure success of clients as a community
- Tools to remove duplication of services

### GREATER SUPPORT NEEDED

- Need for Job coaching, education and Literacy; as well as , employability skills/soft skills/life skills training offered to clients (more one on one support)
- Need for more Service Providers' training to be able to support clients' needs and increase motivation and engagement; especially for those unwilling to obtain help
- More funding and time is needed when dealing with complex needs (mental health, poverty, addiction, trauma, longer path to employment/employability)- flexibility
- Need for Specialized Employment Services for certain demographics (Immigrants, youth, etc.)

### ADDRESSING EMPLOYMENT NEEDS

- Understanding the full problem and get to the root
- Collaborative conversation with OW caseworker and sharing of knowledge
- Provide more one on one services
- Educating agencies how to approach, communicate, and address mental health issues
- Connections to other folks in their community – reduce isolation

### ACKNOWLEDGING BARRIERS

- Need longer timeframes to prepare clients for work (funder realistic expectations)
- Need longer term mental health supports ( dealing with 18-35 yrs. Old, engaging clients, lack of family doctors, stigma to accessing services)
- Intake process (long waiting periods to access services, incorrect referrals, lack of education about resources)

Client's challenges (transportation, child care issues, etc.)

- Lack of client employment readiness – not just job skills but life skills (foundational)
- Youth (Low graduation rates, GED not sufficient for employment, precarious employment)
- Systemic Issues (Eligibility/suitability for programs, time for credential recognition, basic needs)

## NINE KEY PILLARS- INNOVATIVE APPROACHES - EMPLOYMENT ASSISTANCE FRAMEWORK

There is a need for innovation in the Employment Assistance Framework to help serve clients efficiently:

### Getting Ready for Employment (Essential Employment Skills – EES)

- Making Sure Basic Need Support is in Place (child care, stable housing, diet, etc.)
- Need for Service Providers to understand the labour market changes and its needs
- Motivation through goal setting, training, and understanding client's needs
- Literacy, life, and soft skills training and effective referrals (workshops, mentoring, networking, and creation of comprehensive menu of services for all partners to use)
- Whole Person (awareness of needs and mental health support before, during and after)
- ODSP- pre-employment readiness program based solely on the needs of the client
- Success Redefined- often employment is used as the lens (there are barriers and expectations)

### Education/Literacy

- Identifying literacy needs and referring effectively by exploring skills and creating a comprehensive menu of services for effective referrals that meet clients' needs
- Financial literacy/education (motivation, support, retention, communication)
- Methods of Delivery (Multi-faceted training, online, and additional funding)
- Clients access services the way they need it ( interpreters, expectations based on situations)

### Skills Training leading directly to Employment

- A comprehensive menu of services for all partners to be aware of and use
- Achievable expectations of the commitment to services based on individual client needs
- Short-term programming for more immediate success (build confidence)
- Literacy skills/soft skills/life skill/employability skills training
- Funding for interpreters/interveners with the programs where being referred

### Job Search/Job Placement

- Short term programming to build the feeling of success – offer certificates, etc.
- Less than 15 hours a week for higher need individuals
- Work experience (barrier) - solve it by increasing job placements and incentives such as childcare, transportation, empowerment, and tackling the needs for high skilled immigrants

### Job Maintenance

- Literacy skills acquisition and problem solving skills
- Mental health supports as new experiences created (potentially) new challenges
- Many need job coaching or mentoring

### Employer Supports

- Incentives and on the job support from support workers
- Increase job retention dollar supports for agencies
- Education - have a City Employment Support Specialist on ESC Job Developers Network

### Self-Employment

- Flexible informal child support and focus on outcomes

### Needs of Specific Demographics

- Funding and Services tailored to individuals – as they need them, i.e., range of hours, lots of languages or access to translators, credential recognition, skills training, Trauma, ODSP clients
- Flexible funding and basic needs met to allow for real engagement, i.e. bus tickets; childcare; no threat of 'lost cheque' for the month when unable to engage; housing; phone; food; clothing
- Learning disabilities supports – greater assessments & accommodations
- In depth assessments by OW or service provider to have integrated service model of referrals and support

### Ontario Works Structure

- CAP training for OW Caseworkers and appropriate referrals
- Materials (documents application and all communication) needs to be in plain language, helps: low literacy, busy parents, newcomers
- Barriers – OW policies, self-employment
- Triage model (assessment, engagement, and case management with plans for clients)
- Measuring and celebrating success of clients in a variety of ways

## COLLABORATION AND COORDINATION

There is a need for collaboration and coordination to help serve clients efficiently including:

### Tools

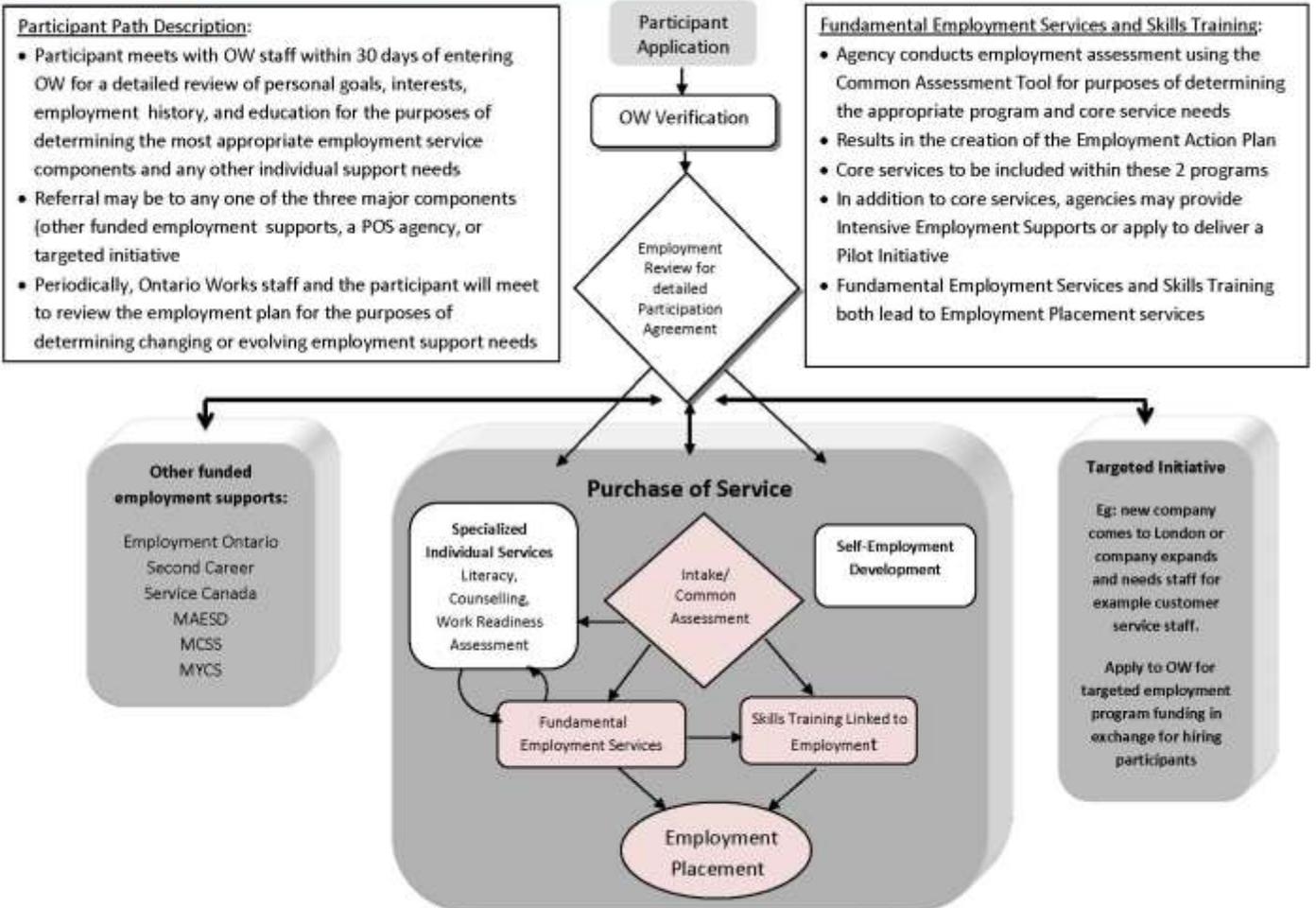
- Create tools for enhanced and timely communication with a structure to facilitate it
- On-line tool – Create common assessment that is consistent between agencies
- Directory of services with descriptions of services provided (Electronic)
- Tool to avoid overlapping of services and competition
- Respect specialized programming, avoid duplication, create new ways to coordinate/partner
- Create client "champion" or "ambassadors" to share information

### Challenges

- Need to share info to help client vs. privacy
- MAESD – funding model is agency specific – limits collaboration- proposal timeline too short to coordinate/communicate
- Program rules vs. individual approach across the board
- Improve conversations between agencies
  - Funding Model! (no shared clients, competition for funding)- Discourages cross-referrals
  - Agency can't hire clients (not a success outcome)
  - Paid for 'bums in seats' and difficult to provide 'specialized' programs under certain funding models
- Hard to know full range of current services available for clients and service providers
- Sizing – capacity of all agencies – look at inequity (Funding requirements)
- Referral between agencies without OW intervention in between
- Competitive environment amongst agencies -Competition for funding
- Technology – no centralized way to communicate
- Recognition for collaboration between agencies by funders

**Prepared by: Laure Eldik – Planning and Policy Support (NCFS)**

## Appendix B: Participant Path to Employment Service



Employment Services Framework

40

## Appendix C: Reference Materials

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Bill No. 7  
2019

By-law No. A.-\_\_\_\_-\_\_\_\_

A By-law to approve a Fiscal Agent Agreement between The Corporation of the City of London (the City), RBC Dominion Securities Inc., National Bank Financial Inc., and The Toronto-Dominion Bank; and to authorize the Mayor and City Clerk to execute the agreement.

WHEREAS subsection 5(3) of the *Municipal Act, 2001*, S.O. 2001, C.25, as amended, provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the *Municipal Act, 2001*, S.O. 2001, C.25, as amended, provides a municipality with the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority;

AND WHEREAS section 10 of the *Municipal Act, 2001* provides that the City may provide any service or thing that the City considers necessary or desirable for the public, and may pass by-laws respecting same, and respecting economic, social and environmental well-being of the City, and the health, safety and well-being of persons;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The Fiscal Agent Agreement between The Corporation of the City of London and RBC Dominion Securities Inc., National Bank Financial Inc., and The Toronto-Dominion Bank attached as Schedule "A" is approved.
2. The Mayor and the City Clerk are authorized to execute the Fiscal Agent Agreement approved under section 1 of this by-law.
3. This by-law shall come into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First reading – December 18, 2018  
Second reading – December 18, 2018  
Third reading – December 18, 2018

## SCHEDULE "A"

The City of London  
P.O Box 5035, City Hall  
300 Dufferin Avenue  
London, Ontario  
N6A 4L9

Attention: Ms. Anna Lisa Barbon  
Managing Director, Corporate Services and  
City Treasurer, Chief Financial Officer

Dear Madam:

We understand that the Corporation of The City of London (the "City") wishes to appoint RBC Dominion Securities Inc., National Bank Financial Inc., and The Toronto-Dominion Bank as its fiscal agents in connection with the issuance and sale from time to time of debentures of the City, on and subject to the terms and conditions set forth below.

### **1. Appointment and Acceptance**

The City hereby appoints RBC Dominion Securities Inc., National Bank Financial Inc., and The Toronto-Dominion Bank (the "Agents") as its fiscal agents to offer for sale and sell to purchasers in Canada and the United States debentures issued by the City during the term of this Agreement and to provide the services referred to herein in connection therewith, and the Agents hereby accept such appointment and agree to provide such services, on and subject to the terms and conditions contained herein. The book running responsibility will rotate amongst the Agents on an ongoing basis unless otherwise decided by the City.

### **2. Exclusivity**

The City acknowledges and agrees that the Agents shall be its exclusive agents in respect of the offering and sale to purchasers in Canada and the United States of all debentures issued by the City during the term of this Agreement, other than debentures with a maturity of less than one year or debentures created for sale and sold to the Government of Canada or the Government of Ontario or any agency or instrumentality thereof.

The City further acknowledges and agrees that, if the City wishes hereafter to offer debentures for sale to purchasers located outside Canada or the United States, the City will afford the Agents a first right to submit a proposal to act as its agents in connection therewith and, subject to such terms and conditions as may be mutually agreed between the City and the Agents, to be appointed as its agents for such purposes.

### **3. Duties of the Agents**

The Agents will use their reasonable efforts to procure subscriptions for all debentures of the City issued and sold from time to time hereunder. In addition, in carrying out their duties here under, the Agents will:

(a) provide advice and assistance to the City in respect of the timing, structure and principal terms and conditions of such debentures, including the rates of interest, dates of maturity and rating thereof;

(b) make available appropriate personnel to meet from time to time with representatives of City Council to discuss general economic conditions and market opportunities and to participate in any discussions with rating agencies relating to the City's debentures; and

(c) provide such other advice, assistance and services as the City and the Agents may from time to time agree.

The Agents in consultation with the City may from time to time form a selling group of other investment dealers or brokers as the Agents considers appropriate in connection with the issuance and sale of debentures hereunder.

#### **4. Covenants of the City**

The City acknowledges and agrees that the timing, structure and principal terms and conditions of debentures issued and sold hereunder shall be mutually agreed between the City and the Agents. In connection with all such issuances, the City undertakes and agrees, on or before the closing of each issuance, to:

(a) supply the Agents with such information relating to the City as the Agents may reasonably require for marketing purposes; and

(b) pass all such by-laws, execute all such certificates and do all such other things as the Agents and its counsel may reasonably require be passed, executed or done by the City to enable such counsel to provide upon closing a legal opinion in form and substance satisfactory to the Agents, acting reasonably.

By its execution hereof, the City authorizes use by the Agents for marketing purposes of all information delivered pursuant to section 4(a) and represents and warrants that all such information will be true and correct as of its date of delivery and at all times thereafter until amended, supplemented or withdrawn in writing by the City.

#### **5. Fees and Expenses**

In consideration for the Agents' services hereunder, the City undertakes and agrees to pay commission to the Agents in respect of debentures issued and sold hereunder to investors in an amount equal (per \$100 of principal):

Term (Yrs)	Installment Debentures		Sinking Fund		Amortizer	
	< C\$100 Million	> C\$100 Million	< C\$100 Million	> C\$100 Million	< C\$100 Million	> C\$100 Million
1	\$0.25	\$0.20				
2	\$0.25	\$0.20				
3	\$0.35	\$0.30				
4	\$0.45	\$0.40				
5	\$0.50	\$0.45	\$0.50	\$0.40		
6	\$0.60	\$0.55				
7	\$0.70	\$0.65	\$0.70	\$0.45		
8	\$0.75	\$0.70				
9	\$0.75	\$0.70				
10	\$0.75	\$0.70	\$0.75	\$0.60		
> 10	\$0.80	\$0.75	\$0.80	\$0.70	\$0.80	\$0.70

In all other cases, the City undertakes and agrees to pay commission to the Agents at such rate as shall be agreed upon by the City and the Agents. The commission structure will be reviewed a minimum of once a year or as dictated by changes occurring within the municipal industry.

The City further undertakes and agrees, whether or not a particular issuance of debentures is completed, to pay all of the expenses associated with the issuance of debentures hereunder, including the expenses of printing and delivery of debenture certificates and the reasonable fees and disbursements of the Agents' legal counsel.

The Fiscal Agents will be responsible for their travelling and out-of-pocket expenses, advertising, offering circular and other marketing documents and other matters relating to the marketing of issues. Fiscal Agents will also be responsible for Clearing and Depository Services Inc. (CDS) and Book-Entry-Only (BEO) fees.

## 6. Mutual Indemnification

6.1 The City agrees to indemnify and save harmless the Agents and each of their respective directors, officers, employees and agents from and against all direct losses (except loss of profits), claims, actions, suits, proceedings, damages, liabilities or expenses (each, a "Claim") of whatsoever nature or kind incurred or sustained by any of such persons arising directly or indirectly from the failure by the City to perform its obligations hereunder or from reliance by the Agents on the representations and warranties of the City contained herein.

6.2 Each Agent severally and not jointly (or jointly and severally) agrees to indemnify and save harmless the City, its officers, employees and agents from and against all direct losses, claims, actions, suits, proceedings, damages, liabilities or expenses (each, a "Claim") of whatsoever nature or kind incurred or sustained if and to the extent that a court of competent jurisdiction in a final, non-appealable judgment in a proceeding in which such Agent is named as a party determines that such Claim resulted from the negligence or bad faith by such Agent.

### **7. Contract Period**

This Agreement shall be effective upon execution by the City and will continue in force until December 18th, 2022. The City at its absolute sole discretion has the option to renew the contract for an additional three (3) year period.

### **8. Termination**

This Agreement may be terminated by either party at any time upon ninety (90) days' prior written notice given to the other party. In addition, the Agents may upon written notice terminate its obligations hereunder at any time, if, in the reasonable opinion of the Agents, there should occur or develop any event in the affairs of the City that would have a material adverse effect, financial or otherwise, on the assets, liabilities, capital, business or operations of the City.

Termination of this Agreement or the obligations of the Agents hereunder shall not affect sections 5 and 6, which shall survive and continue in force notwithstanding such termination. From and after the effective date of any such termination, no further commissions shall be payable hereunder, other than those payable on debentures of the City which were sold, and for which the City received full value, prior to the effective date of termination.

### **9. Notice**

Any notice or other written communication required or permitted to be given hereunder may be delivered by hand, prepaid registered mail or by facsimile, addressed, in the case of the City as follows:

The Corporation of The City of London  
P.O Box 5035, City Hall  
300 Dufferin Avenue  
London, Ontario  
N6A 4L9  
Attention: Anna Lisa Barbon  
Managing Director, Corporate Services and  
City Treasurer, Chief Financial Officer  
Facsimile: (519) 661-5932

and, in the case of the Agents, as follows:

RBC Dominion Securities Inc.  
P.O. Box 50, 200 Bay Street  
Royal Bank Plaza, North Tower, 2nd Floor  
Toronto, Ontario  
M5J 2W7  
Attention: Kevin Martin, Director, Government Finance  
Facsimile: (416) 842-7752

National Bank Financial Inc.

The Exchange Tower  
130 King Street West 4th Floor Podium  
Toronto, Ontario  
M5X 1J9  
Attention: David Berner, Managing Director, Government Finance  
Facsimile: (416) 869-8648

The Toronto-Dominion Bank  
Ernst & Young Tower  
222 Bay Street West, 7th Floor  
Toronto, Ontario M5K 1A2  
Attention: Les Peterdy, Director, Government Finance  
Facsimile: (416) 983-4154

or to such other address as a party may have specified by notice in writing given under this section. Any such notice or other communication, if delivered, shall be effective upon delivery, if mailed, shall be effective upon the fifth business day after the mailing thereof, and, if sent by facsimile, shall be effective on the business day next following the date of transmission.

#### **10. Miscellaneous**

This Agreement may not be amended except by instrument in writing signed by the parties, may not be assigned and shall be binding upon and ensure to the benefit of the parties and their respective successors.

If any provision of this Agreement is determined to be void or unenforceable in whole or in part, such void or unenforceable provision shall not affect or impair the validity of any other provision of this Agreement and shall be severable from this Agreement. This Agreement may be executed in any number of counterparts, each of which when executed and delivered shall be deemed to be an original and all of which taken together shall constitute one and the same instrument.

This Agreement shall be interpreted in accordance with the laws of the Province of Ontario and the laws of Canada applicable therein.

If the foregoing is in accordance with your understanding, please signify the City's acceptance by signing and returning the accompanying duplicate of this letter, whereupon this letter will constitute a binding agreement between the City and the Agents.

Yours Truly,

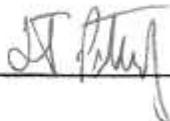
**RBC DOMINION SECURITIES INC.**

Per:  \_\_\_\_\_

**NATIONAL BANK FINANCIAL INC.**

Per:  \_\_\_\_\_

**THE TORONTO-DOMINION BANK**

Per:  \_\_\_\_\_

Accepted and agreed as of December 18, 2018  
**THE CORPORATION OF THE CITY OF LONDON**

Per: \_\_\_\_\_  
Ed Holder, Mayor

Per: \_\_\_\_\_  
Catharine Saunders, City Clerk

Bill No. 8  
2019

By-law No. A.-6873( )- \_\_\_\_

A by-law to amend By-law A.-6873-292 being  
“A by-law to designate an area as an  
improvement area and to establish the board of  
management for the purpose of managing the  
Argyle Business Improvement Area”.

WHEREAS subsection 5(3) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended, provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended, provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS subsection 10(1) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended provides that a municipality may provide any services or thing that the municipality considers necessary or desirable for the public;

AND WHEREAS subsection 10(2) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended provides that a municipality may pass by-laws respecting: in paragraph 1, Governance structure of the municipality and its local boards; paragraph 2, Accountability and transparency of the municipality and its operations and of its local boards and their operations; paragraph 3, Financial Management of the municipality and its local boards; in paragraph 7, Services and things that the municipality is authorized to provide under subsection (1);

AND WHEREAS subsection 2014(1) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended provides a local municipality may designate an area as an improvement area and may establish a board of management:

- (a) to oversee the improvement, beautification and maintenance of municipally-owned land, buildings and structures in the area beyond that provided at the expense of the municipality generally; and
- (b) to promote the area as a business or shopping area;

AND WHEREAS the Municipal Council enacted the “Argyle Business Improvement Association Board of Management By-law” on October 9, 2012 to establish the board of management of the Argyle Park Business Improvement Area;

AND WHEREAS the Municipal Council deems it appropriate to amend the “Argyle Business Improvement Association Board of Management By-law” to provide further clarification with respect to quorum requirements for the Annual General Meeting and notice provisions with respect to the Annual General Meeting;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Section 8.2 (a) is hereby amended by deleting the section in its entirety and by replacing it with the following new section 8.2 (a):

“8.2 (a) Written or electronic notice of the Annual General Meeting shall be provided to Members not less than ten (10) days’ prior to the date of the holding of the Annual General Meeting. The accidental omission to provide notice to any member shall affect the validity of the meeting or any action taken thereat.”

2. Section 8.6 is hereby amended by deleting the section in its entirety and by replacing it with the following new section 8.6:

“8.6 A minimum of twenty (20) Members, including a quorum of the Board of Management, shall constitute quorum at any meeting of the Members.”

3. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 9  
2019

By-law No. A.-7657( )- \_\_\_\_

A by-law to amend By-law No. A.-7657-4, being “A by-law to repeal By-law No. A.-7495-21 and to adopt an Emergency Management Program and Plan.” in order to repeal and replace Schedule “A” to the by-law.

WHEREAS Section 3.1 of the *Emergency Management and Civil Protection Act*, R.S.O 1990, c. E.9 (the EMCPA) provides that every municipality shall formulate an emergency plan governing the provision of necessary services during an emergency and the procedures under and the manner in which employees of the municipality and other persons will respond to the emergency and the council of the municipality shall by by-law adopt the emergency plan;

AND WHEREAS the EMCPA requires the municipality and council to implement an emergency management program to protect the public safety, public health, the environment, the critical infrastructure and property and to promote economic stability and a disaster-resilient community;

AND WHEREAS the EMCPA makes provision for the Head of Council to declare that an emergency exists in the community or in any part thereof and also provides the Head of Council with the authority to take such action or deliver such orders as he/she considers necessary and are not contrary to law to implement the emergency plan of the community and to protect property and the health and welfare of the inhabitants of an emergency area;

AND WHEREAS Subsection 9 of the *Municipal Act, 2001* provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS Subsection 5(3) of the *Municipal Act, 2001* provides that a municipal power shall be exercised by by-law;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Schedule “A”, being the City of London Emergency Response Plan, to by-law no. A.-7657-4 is hereby repealed and replaced with the attached new Schedule “A”.
2. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

SCHEDULE "A"

*City of London*

# Emergency Response Plan



November 2018

[www.london.ca/emergency](http://www.london.ca/emergency)



# CITY OF LONDON EMERGENCY RESPONSE PLAN

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## 1.0 INTRODUCTION

### 1.1 DEFINITION OF AN EMERGENCY

The Provincial *Emergency Management and Civil Protection Act* defines an emergency as:

*"An emergency means a situation or an impending situation that constitutes a danger of major proportions that could result in serious harm to persons or substantial damage to property and that is caused by the forces of nature, a disease or other health risk, an accident or an act whether intentional or otherwise."*

These situations could threaten public safety, public health, the environment, property, critical infrastructure or economic stability. In order to protect residents, businesses and visitors, the City of London supports a coordinated emergency response by various agencies under the direction of the Municipal Emergency Control Group (EOC Policy Group). These are distinct arrangements and extraordinary procedures from the normal core services normally delivered by the emergency services.

The City of London Corporate Security and Emergency Management Division in conjunction with the Community Emergency Management Program Committee developed this emergency response plan to ensure that all Civic Departments, Service Areas, Boards, Commissions and Municipal Council are prepared to carry out assigned responsibilities in the event of an emergency situation.

The *Emergency Management and Civil Protection Act* requires that the Emergency Response Plan be a risk-based plan, developed and maintained to respond to an emergency. This includes steps to guide the response effort, identify persons, equipment and resources for activation in an emergency and outline how they will be coordinated.

In addition, it is important that residents, businesses and interested visitors be aware of the Emergency Response Plan and its provisions. Copies of the City of London Emergency Response Plan may be viewed on the City of London web site [www.london.ca/emergency](http://www.london.ca/emergency) and are available through the Emergency Management Office.

### 1.2 AIM

The aim of this plan is to make provision for the extraordinary arrangements and measures that may be required to safeguard property, the environment and the health, safety and welfare of the residents, businesses and visitors of the City of London when faced with an emergency. The response plan enables a centralized controlled and coordinated response to emergencies in the City of London and meets the legislative requirements of the *Emergency Management and Civil Protection Act*.

### 1.3 AUTHORITY

The legal authority for London's Emergency Response Plan is the Provincial *Emergency Management and Civil Protection Act*, RSO 1990 Chapter E-9. In accordance with the *Emergency Management and Civil Protection Act*, the following actions were taken with respect to London's Emergency Response Plan:

- Issued under authority by City of London By-law (A.-7657-4);

- Filed with Office of the Fire Marshal and Emergency Management, Ministry of Community Safety and Correctional Services;
- On November 26, 2010 the Community Control Group decided to move the Emergency Management program to adopt the Incident Management System for the City of London;
- London IMS Working Group (committee) accepted the EMO IMS Doctrine; and
- For the purposes of the Act and Regulations, London's Municipal Emergency Control Group (MECG) shall be referred to in this plan as the Emergency Operations Centre Policy Group.

#### **1.4 EMERGENCY RESPONSE**

Emergency action will include the earliest possible recognition of and response to the situation by all services; the earliest possible establishment of overall control of emergency operations by municipal authorities; the provision of essential aid and assistance for persons affected by the emergency; the recording of decisions taken by Municipal authorities and of costs incurred in relation to the emergency; and the timely distribution of information on the emergency to all services, to the public, the media and senior governments.

When an incident or an emergency can be handled by emergency services in the normal course of routine operations, they are authorized to carry out their respective duties and this plan does not take effect.

When an emergency exists but has not yet been declared, actions may be taken under this emergency response plan as required to protect life, property, environment and the health, safety and welfare of the citizens of the City of London.

When an emergency exists as defined by the act or determined by an emergency service that has major impact on the municipality or the health, safety and welfare of the citizens, the City of London Emergency Operations Centre Policy Group shall be notified of the incident.

#### **1.5 LEVELS OF EMERGENCIES**

Emergency levels are defined based on the impact in the following areas:

- Evacuation;
- Impact on infrastructure;
- Threat to/loss of life;
- Impact on essential services;
- Emergency service response; and
- Declared emergency.

It should be noted that, while this plan sets out procedures for major emergencies and disasters, responsibilities outlined in Section 5 are applicable for all levels of emergencies, and whether the EOC Policy Group is convened or not.

There are three levels of emergencies:

### 1.5.1 LEVEL ONE

Criteria:

- Evacuation - large scale evacuation;
- Impact on Infrastructure - all or most roads closed/loss of major municipal facilities, reducing or eliminating essential service;
- Threat to/Loss of Life - major loss of life or threat to a large number of people;
- Emergency Service Response - all or most emergency services involved, impact on coverage;
- Incident Management System used at the site;
- Emergency Operations Centre - activated and/or Policy Group convened; and
- EOC - Full Activation.

### 1.5.2 LEVEL TWO

Criteria:

- Localized Evacuation - of an area requiring a reception centre or other extra-ordinary measures;
- Impact on Infrastructure - major roadway or facility impacted;
- Disruption to business or industry;
- Threat to/Loss of Life - loss of life is minimal or non-existent. Threat to public may be substantial;
- Emergency Service Response - may or may not affect all essential services. (example severe storm);
- Policy Group members may be advised of the incident but not convened; and
- EOC - Enhanced Activation.

### 1.5.3 LEVEL THREE

Criteria:

- Limited Evacuation - small number of people and for short duration;
- Impact on Infrastructure - secondary roadway closed for short duration;
- Threat to/Loss of Life - threat or loss of life is minimal;
- Emergency Service Response - limited to one or two agencies with short duration response; and
- EOC – Monitoring Activation.

## 1.6 EXERCISING THE PLAN

The ability to respond under emergency conditions must be assessed under non-emergency conditions. The efficacy of this Plan will be tested as follows:

- Annual testing in accordance with the Emergency Management and Civil Protection Act regulations, and
- A notification exercise to test the alerting network will be conducted as required.

## 1.7 REVIEW AND AMENDMENT

This Plan will be maintained by the Corporate Security and Emergency Management Division. It will be reviewed annually by members of the Community Emergency Management Program Committee. Normal administrative changes will be updated as part of the annual review. Changes that directly impact on the viability of the plan shall be brought to the attention of the City Manager and/or the Senior Leadership Team.

## 1.8 ANNEX'S

- A – EOC Policy Group Contact Lists
- B – Contact and Resource List
- C – Alternate Emergency Operations Centre
- D – Exercise "Snow Ball" Practice Alerting Exercise
- E – Glossary of Terms and Acronyms
- F – EOC Policy Group Alerting System
- G – Flood Plan (EES)
- H – Emergency Procedures for Major Power Utilities Service Disruptions (London Hydro)
- I – Environmental Spills Response Plan (EES)
- J – Communications Plan (EIO)
- K – Emergency Social Services Plan (NC&FS)
- L – Hazardous Materials Plan (CEMPC)
- M – Railroad Emergency Plan (CEMPC)
- N – Pandemic Plan (MLHU)
- O – Disaster Recovery Assistance (OFMEM)
- P – Extreme Temperature Protocol (MLHU)

## **2.0 DECLARATION / TERMINATION OF AN EMERGENCY**

### **2.1 DECLARATION OF AN EMERGENCY**

Where serious and extensive steps to protect property and the health, safety and welfare of the public are deemed necessary in managing the emergency, the Mayor, on the advice of the EOC Policy Group, may declare that an emergency exists under the provisions of Section 4 of the Emergency Management and Civil Protection Act, R.S.O. 1990 and may designate an area within the City of London as an "Emergency Area."

Upon declaring an emergency, the Mayor may authorize notification to any of the following:

- Office of the Fire Marshal and Emergency Management, Ministry of Community Safety and Correctional Services;
- Members of City Council;
- Neighbouring Community Emergency Management Coordinators, as appropriate;
- The Public;
- Neighbouring community officials, as appropriate;
- Local Members of Provincial Parliament (MPP); and
- Local Members of Parliament (MP).

The Mayor will authorize notification to the Solicitor General as mandated under the Emergency Management and Civil Protection Act.

Under such a declaration, the Mayor may authorize any of the following actions:

- Evacuation of buildings within the vicinity considered dangerous to occupants;
- Dispersal of persons judged to be in danger or whose presence hinders emergency operations;
- Discontinuation of any service without reference to other consumers where continuation of service constitutes a hazard within the emergency area;
- Provision of shelter as required and available for residents of the emergency area in need of assistance due to conditions of the emergency;
- Deployment of Municipal personnel and equipment;
- Request assistance from volunteers and other agencies not under Municipal control such as St. John Ambulance, the Salvation Army, Canadian Red Cross, Amateur Radio Emergency Service, Intercommunity Health Care, Community Foundation, snowmobile clubs, local industry; and
- Request assistance from the County of Middlesex and its Constituent Municipalities.

### **2.2 REQUESTS FOR ASSISTANCE**

Assistance may be requested by the City in a declared emergency when needed, under the following guidelines:

- The assistance of Federal and Provincial Ministries may be requested via Office of the Fire Marshal and Emergency Management through the Community Emergency Management Coordinator; and
- Assistance from other municipalities may be requested through the respective head of council and/or through senior staff.

The City Clerk (Planning Section) will maintain a record of requests made for Municipal, Provincial or Federal Government assistance in the emergency.

Direction and control of emergency operations will rest with Municipal authorities except where the Provincial or the Federal Government assumes control.

### **2.3 TERMINATION OF AN EMERGENCY**

A community emergency may be terminated at any time by:

- Mayor or Acting Mayor; or
- City Council; or
- Premier of Ontario.

When terminating an emergency, the Mayor may authorize notification to:

- Office of the Fire Marshal and Emergency Management, Ministry of Community Safety and Correctional Services;
- Members of City Council;
- County Officials, as appropriate;
- Members of the Media;
- Public;
- Neighbouring community officials, as required;
- Local Members of Provincial Parliament; and
- Local Members of Parliament.

### **2.4 RECOVERY AND RESTORATION OF SERVICES**

EOC Policy Group

The Policy Group will direct responsibilities for the recovery and restoration of services, the orderly and safe return of citizens to their homes and the clean-up following an emergency situation.

The Managing Director, Environmental and Engineering Services and City Engineer (or designate) will be responsible to coordinate this phase of the emergency with support and advice from other agencies as required. Where a spill of hazardous material is involved, the responsibility of the consignor or owner of the material will be considered.

Inspection of dwellings and buildings to ensure safe occupation will also be organized by the Managing Director, Development and Compliance Services and Chief Building Official with inspection assistance being provided by the Fire Department, London Hydro, Electrical Safety Authority, Middlesex-London Health Unit, and other agencies as required.

#### Communications

The Director of Communications acting as the Emergency Information Officer will work with the EOC Policy Group to arrange for the prompt release of information and direction to the public through the media concerning clean-up operations and the occupation of dwellings and buildings. This includes the use of the Public Inquiry Centre to assist with public inquiries.

## **3.0 NOTIFICATION AND ACTIVATION**

### **3.1 NOTIFICATION OF AN EMERGENCY**

Emergency Services personnel are typically first on the scene mitigating the incident during any emergency. When the Police, Fire, EMS, or Engineering Supervisor at the site considers the situation or potential situation beyond the capability of the emergency service to manage or support without outside assistance, he/she will so advise the Chief of Police, the Fire Chief, EMS Chief or the Managing Director of Environmental and Engineering Services and City Engineer respectively.

The following EOC Policy Group members (or their alternates), in consultation with the Community Emergency Management Coordinator, will decide if the situation calls for assembly of the EOC Policy Group:

- Chief of Police;
- Fire Chief;
- Paramedic Services (EMS) Chief;
- City Manager;
- Managing Director, Environmental and Engineering Services and City Engineer;
- Community Emergency Management Coordinator;
- Medical Officer of Health;
- Managing Director, Neighbourhood, Children and Fire Services (Emergency Social Services); and
- Chief Executive Officer, London Hydro.

Based on the scope of the emergency they will determine what EOC members, advisors and support staff are required and if so, will request their attendance through the Community Emergency Management Coordinator.

### **3.2 POLICY GROUP OPERATIONS**

#### **Emergency Operations Centre (EOC)**

Corporate Security and Emergency Management Division will maintain the Emergency Operations Centre in a state of readiness. This facility is located at the #12 Fire Station in Byron. This is the location where the EOC Policy Group would convene. This centre may be activated at other times to monitor situations that may escalate or for coordination of planned events.

This facilities main role is to support the Incident Commander and assist in ensuring service levels to other parts of the Community.

The EOC consists of a number of rooms:

- **OPERATIONS ROOM** – A large room where operational, planning, logistics, finances/administration is monitored. Information is gathered, collated, evaluated and disseminated in order to provide situation, status reports and EOC action plans to the EOC Policy Group.

- **POLICY ROOM** – Adjoining the Operations Room, a boardroom that allows the Mayor and City Manager to obtain updates from the EOC Director. The City Manager (Policy Group Chair) determines the membership of the Policy Group, normally senior representatives of the key agencies/departments. The EOC Director is appointed by Policy Group to provide leadership in the Operations Room and consolidate information to provide situation reports and upcoming priorities to the Policy Group. This room can also be used by the Operations Section or EOC Director for Section meetings, while the Policy Group is not in session.
- **BREAK-OUT ROOM** – A smaller meeting room is available for working group or separate task-based discussions.
- **ADMINISTRATIVE AREAS** – Access control and the Amateur Radio station are housed in the front administrative area. The Manager's Office can also be used as a breakout room.
- **COMMUNITY ROOM** – A segregated room at the rear of the building can be setup to house the Public Inquiry Centre.

### **Operating Cycle**

Members of the Policy Group will meet at regular intervals to receive situation reports from the EOC Director. The Policy Group Chair will establish the frequency of meetings based on discussions with the EOC Director and the Emergency Site - Incident Commander. Meetings will be kept as brief as possible allowing members to carry out their individual responsibilities. A display board identifying the status of actions will be maintained and prominently displayed in the Operations Room.

The City Manager will chair operating sessions of the Policy Group. The Policy Group will consider strategic decisions and will break to permit members to consult the Operations Room staff, help develop action plans, continuity of government, business continuity and contact others as necessary.

The intent of these conference sessions is to provide an uninterrupted forum for the Policy Group members to update one another and to recommend necessary actions to be taken. The Mayor will join conference sessions when available and confirm extra-ordinary decisions recommended by the Policy Group.

The Policy Group will require support staff to assist and to record key decisions. The CEMC will provide a Scribe to the Policy Group. Members will require staff at the EOC to handle communications to and from their department or agency to the emergency site. It is the responsibility of all members to notify their staff and associated volunteer organizations.

### **EOC Meeting Cycle**

Members of the EOC IMS team will work in their functional sections; EOC Management, Operations, Planning, Logistics and Finance/Administration. The sections will work during an operational period and develop a EOC action planning process:

- Understand Current Situation and build situational awareness;
- Identify Objectives and priorities;
- Develop the EOC Action Plan;
- Obtain Approvals and distribute EOC action plan; and
- Review and Monitor Progress.

### **3.3 SUPPLEMENTARY PLANS**

Separate emergency plans (Annex's or Appendices) are maintained by Service Areas, Boards and Commissions to respond to specific emergency situations. One copy of each such plan should be available in the Emergency Operations Centre and be updated annually by the responsible agency. Copies should also be filed with the Community Emergency Management Coordinator.

## 4.0 EOC POLICY GROUP

The Emergency Operations Centre Policy Group is responsible for providing immediate and continuing interchange of information, assessment and planning among the officials responsible for emergency operations. Each member will have identified designate(s) to act on their behalf when they are not available. The EOC Policy Group could consist of two groups of officials (depending on the situation) to build the EOC Policy Group:

### 4.1 EOC POLICY GROUP MEMBERSHIP

The Membership of the EOC Policy Group will be comprised of the following officials:

- Mayor, or Deputy Mayor;
- City Manager, or Alternate;
- City Clerk, or Deputy;
- Chief of Police, or Deputies;
- Fire Chief, or Deputies;
- Managing Director, Environmental and Engineering Services and City Engineer, or Alternate;
- Managing Director, of Neighbourhood, Children and Fire Services and/or Managing Director Housing and Social Services and/or Managing Director, Parks and Recreation;
- Medical Officer of Health, or Associate MOH;
- Middlesex-London Paramedic Services Chief, or Deputies;
- Director of Communications, or Manager;
- Community Emergency Management Coordinator, or Alternate;
- Hospitals;
- Chief Executive Officer, London Hydro; and
- General Manager, London Transit.
  - Note: in the absence of the primary member the alternate or designate will fulfil their role.

### 4.2 EOC ADVISORS

The EOC Staffing can be comprised of any or all of the following officials:

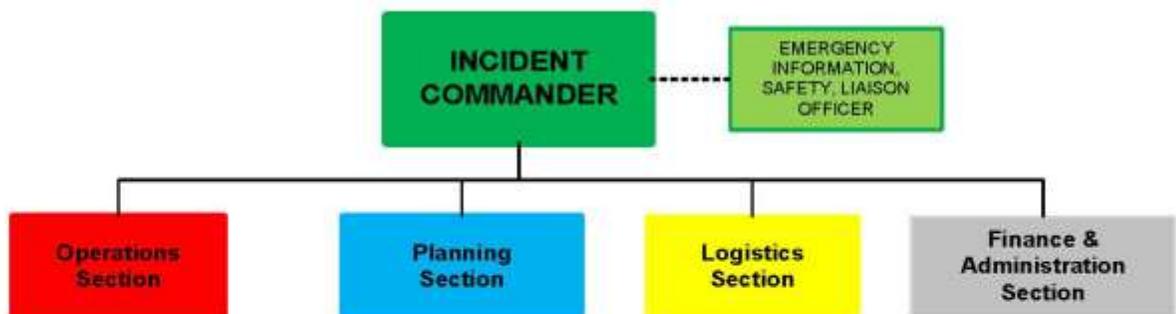
- Managing Director, Corporate Services and Chief Human Resources Officer;
- Managing Director, Development and Compliance Services, and Chief Building Official;
- Managing Director, Corporate Services, City Treasurer and Chief Financial Officer;
- Chief Technology Officer;
- Regional Coroner;
- The Thames Valley District School Board;

- The London District Catholic School Board;
- The Incident Industrial Representative;
- The Ministry of the Environment;
- The Upper Thames River Conservation Authority;
- CN / CP
- Office of the Fire Marshal and Emergency Management Representative;
- Ontario Provincial Police Representative;
- Department of National Defense, Regional Liaison Officer;
- Liaison staff from Provincial and Federal Ministries; and
- Any other officials, experts or representatives from the public or private sectors as deemed necessary.

All members of the EOC Policy Group shall designate alternates to act for them in the EOC, in their absence. Alternate designations are noted in Annex A. Some members may also be required to fulfill positions in the EOC Management, Operations, Planning, Logistics and Finance/Administration Sections.

### 4.3 THE INCIDENT COMMANDER

The City of London has utilized standard Emergency Management protocols for many years. The City of London has adopted the Provincial model, using "best practices" the Incident Management System (IMS). In a Complex Incident one agency takes the lead role as Incident Commander (IC) or Unified Command. The IC provides coordination and leadership at the site/scene using the IMS model. This person is normally drawn from the lead agency and other leaders take over directing the operations section. This approach has been advocated in both federal and provincial levels.



#### INCIDENT COMMANDER

The Incident Commander (IC) is appointed by those response agencies on site. He/she will usually be from the lead agency (jurisdiction) involved in the specific type of emergency. For example, in a fire incident, an IC from the Fire Department would be appointed. Another officer from the Fire Department would then assume responsibility for fire ground operations. In a criminal incident, the IC would most probably be from London Police.

However, the collaborative decision on which person is most appropriate is based on the Knowledge, Skills and Abilities of the on-scene personnel.

This appointment would be amended or confirmed by the EOC Policy Group if activated. This appointment may be reassessed or transferred as the incident moves from response to recovery.

#### COMMAND STAFF

It may be necessary for the Incident Commander (IC) to designate a Command Staff who will provide information, liaison and safety services for the entire organization at the site, they report directly to the IC.

#### EMERGENCY INFORMATION OFFICER

This person develops and releases information about the incident to the news media, incident personnel, city administrative and political leaders, and other appropriate agencies and organizations. He/she supports the IC with media interviews and works with other involved communications personnel to ensure consistent, accurate and timely communications.

#### SAFETY OFFICER

The Safety Officer is tasked with creating systems and procedures for the overall health and safety of all responders.

#### LIAISON OFFICER

The Liaison Officer serves as the primary contact for organizations cooperating with or supporting the incident response.

#### GENERAL STAFF

#### OPERATIONS SECTION

The Operations Section implements the incident action plan and is responsible for developing and managing the first responders to accomplish incident objectives set by the Incident Commander. Operations organize, assigns and supervises all resources assigned to an incident including the staging area. It works closely with other members of the Command and General Staff to assign resources from the following agencies:

London Fire Department;  
London Police Service;  
London - Middlesex Paramedic Service (EMS);  
Environmental and Engineering Services;  
London Transit;  
London Hydro; and  
Other Agencies.

#### PLANNING SECTION

The Planning Section at the site develops the Incident Action Plan. It collects, evaluates, analyzes and disseminates emergency information. The planning process includes preparing and documenting the Incident Action Plan and conducts long range contingency planning.

## LOGISTICS SECTION

The Logistics Section coordinates the provision of all resources assigned to the incident. It obtains, maintains and accounts for essential personnel, equipment and supplies.

## FINANCE / ADMINISTRATION SECTION

The Finance/Administration Section provides financial and cost analysis support to an incident.

## RADIO COMMUNICATIONS

Services likely to be at an emergency site include Police Services, Fire Department, Middlesex-London Paramedic Service (EMS), Environmental and Engineering Services (EES), London Hydro and London Transit personnel. They will make every effort to ensure there is an efficient means of communication in place, both to and from the Incident Commander between emergency service groups.

A clear communications link must be established between the Incident Commander and the EOC. This is done using LCOM1 or LIMS 1, the 800 Mhz. common channels. This talkgroup is to communicate key information relative to Command decisions. Each Agency utilizes their own operational channels/tacs to relay information within their own organization

Communications relating to operational decisions should utilize individual agency channels or talk groups to communicate with staff in the Emergency Operations Centre. Agencies must have access to both radios.

## 4.4 RESPONSIBILITIES OF THE INCIDENT COMMANDER

Coordination by all resources at the emergency site is important to an effective response. The Senior Fire, Police, EMS Supervisor in conjunction with the EES Supervisor (when applicable) on site will agree who should act as the initial Incident Commander (IC) depending on the nature of the emergency and will advise the Fire Chief and/or Chief of Police, Paramedic Chief respectively.

An on-site "Incident Command Post" will be established by the IC as soon as practical, to bring together supervisors of all emergency services operating at the scene for the purposes of coordinated action. It may also be necessary to establish a resource staging area so that outside resources have a definitive assembling/marshalling point. It will also be necessary to establish an area close, yet in safe proximity, to the emergency site for the media to assemble. The location should be easily identified, and located in proximity to the on-scene Incident Command Post.

The Incident Commander, in liaison with the Senior Fire, Police, Paramedic, EES and other officials on site, is responsible to:

- Implement the Incident Management System
- Direct, control and coordinate the on-site emergency response effort of the Emergency Response Agencies, in accordance with direction from the Senior Officers;
- Maintain contact with the leader of each agency and inform on progress on each;

- Assess the situation, establish an aim and determine the incident action plan;
- In conjunction with Police, Fire, EMS, EES and other key agencies, establish site layout and a Incident Command Post, including an staging area for additional staff resources for the control and coordination of emergency site operations;
- Establish Emergency Site communications capabilities;
- Establish which agencies/personnel are allowed access past the outer and inner perimeters and advise on-site police;
- In coordination with the Director of Communications establish an Assistant Emergency Information Officer - Site Media Spokesperson. Request public information support, as required;
- Request the activation of Alert London – mass emergency notification system;
- Request the activation of the EOC and EOC Policy Group for additional support to the site;
- Maintain continuous contact with EOC Director and Operations Section Chief and or Branch Operations to report the operations status at the emergency site and advise of any assistance or other resources required;
- Take such necessary actions to minimize the effects of the emergency;
- When recovery operations are nearing completion, monitor and advise the EOC about agencies preparing to depart the site;
- Maintain a log of all major decisions, instructions, IMS forms and actions taken; and
- Prepare and submit a final report containing operational evaluation of his/her area of responsibility, including recommendations on changes to the Emergency Response Plan and Supplementary Plans.

#### **4.5 INCIDENT MANAGEMENT SYSTEM**

The City of London adopted the Incident Management System (IMS) at the emergency site and has adopted it at the Emergency Operations Centre. IMS is internationally recognized and is endorsed by Office of the Fire Marshal and Emergency Management, based on the National Incident Command System and NFPA 1600. IMS is being implemented by all ministries and communities.

IMS Principles:

1. Five Primary Functions (Command, Operations, Planning, Logistics, Finance/Administration)
2. Establish and Transferring of Command
3. Single or Unified Command
4. Management by Objectives
5. Consolidated Incident & EOC Action Plans
6. Comprehensive Resources Management
7. Unity and Chain of Command
8. Manageable Span of Control
9. Modular Organization
10. Personnel Accountability
11. Common Terminology
12. Integrated Communications

IMS consists of five key functions:

1. Command
2. Operations
3. Planning
4. Logistics
5. Finance / Administration

IMS is the standardized emergency response system, which defines the basic command structure and the roles and responsibilities, required for the effective management of an emergency.

#### **4.6 EOC IMS ORGANIZATIONAL STRUCTURE**

The majority of emergency incidents are managed at the site, by the Incident Commander. Incident objectives, strategies and tactics for the site are formulated and directed from the Incident Command Post (ICP). In larger emergencies, onsite responders may require policy, coordination and resources to support site activities by requesting support from the EOC.

An Emergency Operations Centre (EOC) is a pre-designated facility, set up off site, to provide this support. The EOC provides policy direction and support to the site, business continuity, the EOC Director coordinates resources requests from the site(s) and manages all non-site activities.

An EOC may be established by any level of government or the private sector to support individual response agencies or the overall response effort. Emergency Operations Centres are normally activated at the request of the Incident Commander or EOC Policy Group.

When an EOC is activated, the agency may establish a Policy Group (formally the Community Control Group), comprised of the head of the organization (e.g. Mayor, Managing Directors, Chiefs, etc.) and other senior executive officers, in order to provide the EOC Director with policy direction.

The EOC is organised into five major functions; Management, Operations, Planning, Logistics and Finance/Administration. A diagram of this EOC structure is provided on the next page. The primary responsibilities of each of these functions are described below:

**EOC Management:** Responsible for overall policy and coordination through the joint efforts of government agencies and private organizations. Management includes the EOC Director, Deputy Director, Risk Management Officer, Liaison and Emergency Information Officers.

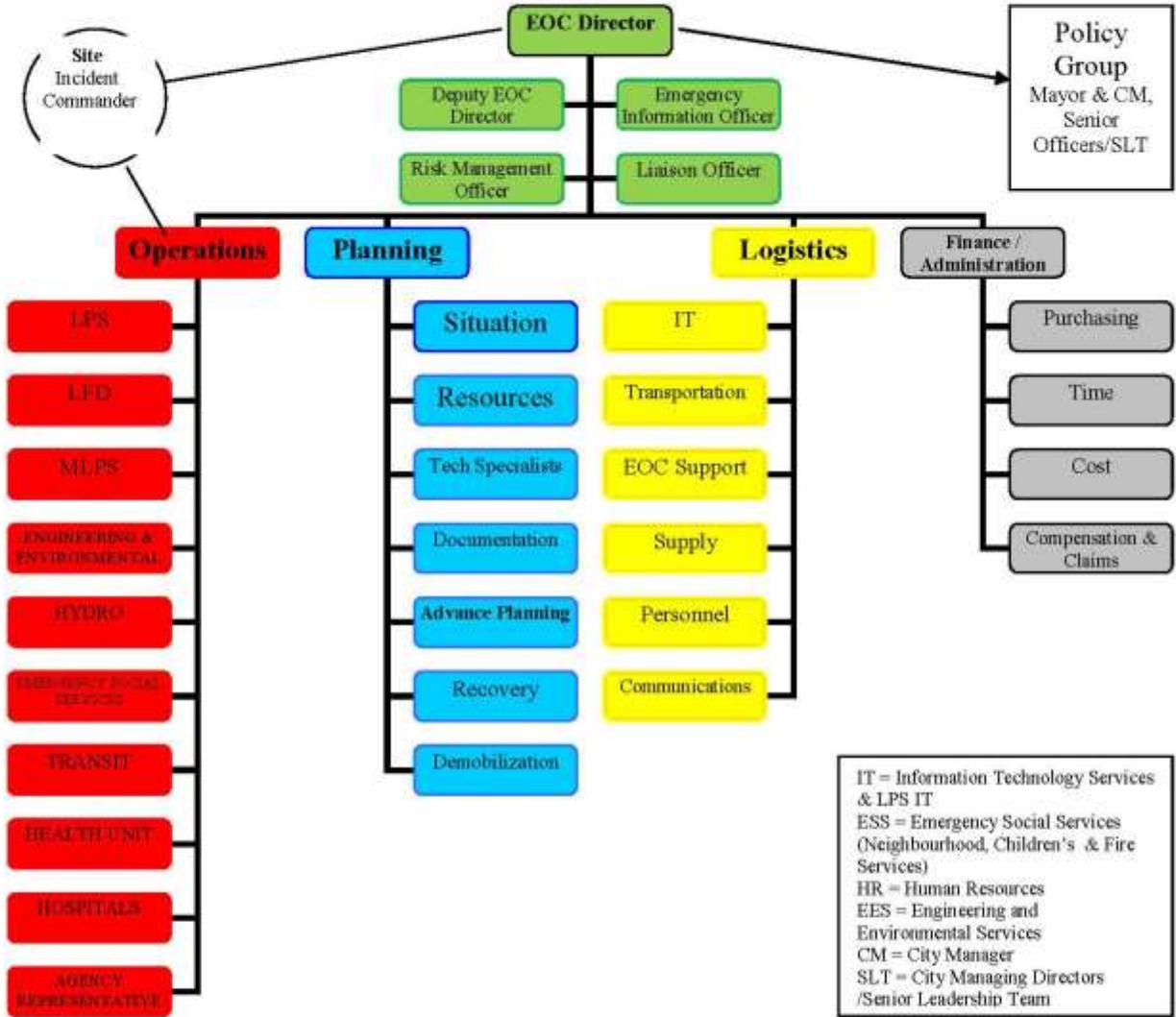
**Operations:** Responsible for coordinating all jurisdictional operations in support of the emergency response through implementation of the EOC Action Plan.

**Planning:** Responsible for collecting, evaluating and disseminating information; developing the EOC's Action Plan and Situation Report in conjunction with other functions; and maintaining EOC documentation.

**Logistics:** Responsible for ensuring the EOC is operational and providing facilities, services, personnel, equipment and materials.

**Finance/Administration:** Responsible for financial activities and other administrative aspects

**EOC IMS ORGANIZATIONAL CHART**



More information on IMS in the EOC in chapter 8

## 5.0 RESPONSIBILITIES OF THE EOC POLICY GROUP MEMBERS

The members of the EOC Policy Group are authorized to take the following actions:

- Calling out and mobilizing their respective services, equipment or other agencies as required;
- Supporting the Incident Management System at the site and at the Emergency Operations Centre;
- Designating an Agency representative to the EOC Operations Section as Branch Coordinator;
- Assist in the staffing of the EOC Planning, Logistics, Finance/Administrative Sections;
- Coordinating and directing services and ensuring that any actions necessary for mitigating the effects of the emergency are taken;
- Determining if the location and composition of the EOC are appropriate (and that appropriate advisory and support members are present);
- Advising the Mayor as to whether the declaration of an emergency is recommended;
- Advising the Mayor on the need to designate all or part of the City as an emergency area;
- Ensuring that an Incident Commander (IC) is appointed and confirmed if required;
- Ensuring support to the IC in terms of equipment, staff and other resources as required;
- Discontinuing utilities or services provided by public or private agencies, e.g. hydro, water, gas, closing down a shopping plaza/mall;
- Arranging for services and equipment from outside local agencies;
- Notifying, requesting assistance from and/or liaising with various levels of government and other public or private agencies not under municipal control, as considered necessary;
- Determining if volunteers are required and authorizing requests to identify agencies for assistance;
- Implementing Business Continuity Plans to ensure the delivery of services outside of the emergency area;
- Authorizing transportation arrangements for evacuation or transport of persons and/or supplies;
- Ensuring that pertinent information is promptly forwarded to Communications for dissemination;
- Determining the need to establish advisory groups and/or sub-committees/working groups for any aspect of the emergency including recovery;
- Authorizing expenditure of money required to deal with the emergency;
- Notifying personnel under their direction, of the declaration and termination of the emergency;
- Maintaining a log outlining issues, decisions made and actions taken for submission to the City Manager within one week of the termination of the emergency;

- Requesting activation of the London Alert – emergency mass notification system;
- Participating in the operational debriefing following the emergency; and
- Ensuring support to emergency service personnel and the citizens suffering emotional trauma as a result of critical incident stress.

## **5.1 ELECTED OFFICIALS**

### **5.1.1 The Mayor is responsible for the following:**

- The strategic direction and control of the overall response;
- Member of the EOC Policy Group;
- Providing overall leadership to the community;
- Designating specific responsibilities to members of the Policy Group as deemed appropriate and receiving interim reports on a continuing basis for such special areas of concern;
- Representing the City of London with Senior Government officials and making the appropriate notifications;
- Serving as main media spokesperson for the Municipality;
- Determining if and when an emergency is declared;
- Declaring an emergency;
- Ensuring Provincial representatives and Office of the Fire Marshal and Emergency Management are advised of a declaration or termination of an emergency;
- Ensuring Council members are advised of the declaration and termination of an emergency;
- Ensuring Council members are informed of the emergency situation as per Corporate policy; and
- Declaring termination of the emergency.

### **5.1.2 The Deputy Mayor is responsible for the following:**

- In the absence of the Mayor, the Deputy Mayor will assume the duties of the Mayor; and
- In the absence of the Deputy Mayor, the Alternate Deputy Mayor will assume the duties of the Mayor.

### **5.1.3 City Councillor's are responsible for the following:**

- Councillors may be appointed as Alternate Deputy Mayor;
- Adopt by by-law the City of London's Emergency Management Program;
- Approve at council the City of London's Emergency Response Plan, including any amendments;
- Reinforce emergency preparedness messages to their constituents;

- Consider receiving training in emergency management and the Incident Management System provided by the City;
- Refer questions from the public to the City's Public Inquiry Centre, which may be operational during an emergency;
- When receiving calls from their constituents, Councilors can compile issues and concerns to share with the Mayor that will be passed on to the EOC Director and Emergency Information Officer;
- If calls from the media are received by a Councilor, then the information should be forwarded to Corporate Communications/Emergency Information Officer; and
- When the EOC is activated, it is important to note that information should not be posted on websites and social media sites that have not been approved for release by the EOC Director.

## 5.2 CITY MANAGER

The City Manager or designate is responsible for the following:

- Member of the EOC Policy Group;
- Activating the EOC Policy Group notification system, when applicable;
- Act as the Emergency Operations Centre Director; assign the Command Staff and General Staff Chiefs in the EOC. Activate the Operations, Planning, Logistics and Finance / Administration Sections;
- Chairing Policy Group meetings, determining the meeting cycle and agenda during emergencies or other meeting;
- Act as Chief Advisor to the Mayor on policies and procedures as appropriate;
- Ensuring a master event log is made recording all important decisions and actions taken by the EOC and EOC Policy Group;
- Approving, in conjunction with the Mayor, major announcements and media releases prepared by Communications; and
- Ensuring that a communications link is established between the EOC and IC.

## 5.3 CITY CLERK

The City Clerk or designate is responsible for the following:

- Member of the EOC Policy Group;
- Assisting the City Manager and/or EOC Director as required;
- Advising the EOC Policy Group in matters of: bylaws and protocols, governing Council;
- If assigned by the EOC Director, act / assign the Finance / Administration Section Chief. Activate the Finance/Admin Section in the EOC; be prepared to assist in the Operations, Planning and Logistics Section.
- Recording emergency expenditures authorized by the EOC Policy Group;

- Maintain a record of requests made for Municipal, Provincial or Federal Government assistance in the emergency; and
- Upon direction of the Mayor, arranging special meetings of Council; and advising Councillors of the time, date and location of the meetings.

#### 5.4 CHIEF OF POLICE

The Chief of Police or deputy will have the following responsibilities in addition to the normal responsibilities of the Police Service:

- Member of the EOC Policy Group;
- Activating the EOC Policy Group notification system, when applicable;
- Alerting persons endangered by the emergency and coordinating evacuation procedures;
- Depending on the nature of the emergency, providing the Incident Commander at the Emergency Site and inform the EOC;
- If assigned by the EOC Director, act / assign the Operations Section Chief, activate the Police Branch of the Operations Section in the EOC, be prepared to assist in the Planning and Logistics Section.
- Establishing an ongoing communications link with the Senior Police on scene;
- Where applicable, establish and/or secure the inner perimeter of the emergency scene;
- Where applicable, establish the outer perimeter in the vicinity of the emergency to facilitate the movement of evacuees, emergency vehicles and to restrict access to all but essential emergency personnel;
- As feasible, provision of the police mobile command vehicle to serve as the multi-agency incident command post;
- Initiating traffic control to facilitate the movement of emergency vehicles and services;
- Provision of facilities for the City's, second alternate Emergency Operations Centre at Police Headquarters;
- Authorizing movement of the primary EOC to the alternate EOC location;
- Providing communications support, and information on the emergency to the Policy Group;
- Arranging for additional Police assistance when necessary;
- Evacuation of buildings or areas as authorized by the Mayor (IC/EOC Director), or the immediate evacuation of residents from a building or area for urgent safety reasons on the decision of the Senior Police Officer on scene in consultation with Fire Services where appropriate, and notifying the EOC or City Manager and the Managing Director of Neighbourhood, Children and Fire Services of such actions;
- Arranging for the maintenance of order in any emergency reception centre, morgue and other facilities established by the EOC;
- Notifying the coroner of fatalities;
- Ensure the protection of life and property and the provision of law and order;

- Securing the emergency site to protect evidence so that subsequent investigation by other agencies is not hindered, for example an aircraft crash site; and
- Liaising with other municipal, provincial and federal law enforcement/intelligence agencies as required. The Chief of Police will ensure that the OPP Western Region Duty Officer is kept informed of any emergency situation in or affecting the City of London, so that current information on the emergency will be on hand at OPP General Headquarters.

## **5.5 FIRE CHIEF**

The Fire Chief or deputy will have the following responsibilities in the emergency in addition to the normal responsibilities of the Fire Department:

- Member of the EOC Policy Group;
- Activating the EOC Policy Group notification system, when applicable;
- Providing the EOC with information and advice on firefighting and rescue matters;
- Depending on the nature of the emergency, providing the Incident Commander at the Emergency Site and informing the EOC;
- If assigned by the EOC Director, act / assign the Operations Section Chief, activate the Fire Branch of the Operations Section in the EOC, be prepared to assist in the Planning and Logistics Section.
- Establishing an ongoing communications link with the Senior Fire on scene;
- Informing Mutual Aid Fire Chiefs and/or initiating mutual aid arrangements for the provision of additional firefighters and equipment, if needed;
- Determining if additional or special equipment or capabilities are required and recommending possible sources of supply, e.g. breathing apparatus, protective clothing;
- Determining the level and nature of Mutual Aid Fire assistance to provide to neighbouring communities when requested;
- Providing support to non fire fighting operations if necessary, e.g. rescue, casualty collection, evacuation;
- Maintaining plans and procedures for dealing with spills of hazardous material from the viewpoint of public safety, prevention of explosions and the spread of noxious fumes; and
- Providing advice to other City Services as required in the emergency.

## **5.6 MANAGING DIRECTOR OF ENVIRONMENTAL AND ENGINEERING SERVICES & CITY ENGINEER**

Managing Director Environmental and Engineering Services & City Engineer or designate are responsible for the following:

- Member of the EOC Policy Group;
- Activating the EOC Policy Group notification system, when applicable;

- Depending on the nature of the emergency, providing the Incident Commander at the Emergency Site and informing the EOC;
- If assigned by the EOC Director, act / assign the Operations Section Chief, activate the Environmental and Engineering Branch of the Operations Section in the EOC, be prepared to assist in the Planning and Logistics Section;
- Establishing an ongoing communications link with Senior EES on the scene of the emergency;
- Maintaining communications with public works representatives from neighbouring communities to ensure a coordinated response;
- Ensuring provision of engineering assistance;
- Maintaining and repairing sanitary sewage and water systems;
- Providing emergency potable water, supplies and sanitation facilities as required by the Medical Officer of Health;
- Liaising with public utilities to disconnect any services representing a hazard to the public and/or arranging for the provision of alternate services or functions;
- Liaising with the Upper Thames River Conservation Authority regarding flood control, conservation and environmental matters;
- Arranging for snow or building debris clearance on an emergency basis so that vehicle movement can be maintained;
- Developing and implementing a plan for the removal and disposal of debris;
- Arranging for procurement of special purpose vehicles/equipment not in City inventory;
- Obtaining advice from the Chief Building Official on the structural safety of any buildings affected by the emergency and take action as required under the Building Code Act;
- Arranging with London Police for building evacuation where appropriate;
- Providing advice on the structural safety of any buildings affected by the emergency in liaison with the Chief Building Official and arranging with London Police for building evacuation where appropriate;
- Arranging for the demolition of unsafe structures as required;
- Coordinating action for the recovery and restoration of services as outlined in the London Emergency Response Plan, including the inspection of homes and buildings for safe re-occupation where required;
- Maintaining flood plans including river watch in liaison with the Upper Thames River Conservation Authorities and the weather services, when required;
- Maintaining procedures and plans for Engineering and Environmental Services response to spills of hazardous and environmentally damaging materials including containment, neutralizing and clean-up, upon advice from the Fire Department as to the material involved and the remedial action required;
- Arranging for repair of the water distribution system in case of ruptured mains in order to restore availability of water for fire-fighting purposes;
- Providing assistance to accomplish tasks as requested by London Police to support evacuations; and

- Arrange for the provision of forestry crews as required.

## **5.7 MANAGING DIRECTOR OF NEIGHBOURHOOD, CHILDREN AND FIRE SERVICES**

The Managing Director of Neighbourhood, Children and Fire Services and/or Managing Director Housing and Social Services and/or Managing Director, Parks and Recreation or designate is responsible for the following:

- Member of the EOC Policy Group;
- Emergency Social Services lead;
- Activating the EOC Policy Group notification system, when applicable;
- Ensuring the well-being of residents who have been evacuated from their homes by arranging emergency lodging, clothing, food, registration, inquiries and other personal services;
- Activation of the Emergency Social Services Plan;
- Coordinating the opening and operation of temporary and/or long-term reception/evacuation centres and ensuring adequate staffing;
- If assigned by the EOC Director, activate the Emergency Social Services Branch of the Operations Section in the EOC; be prepared to assist in the Planning and Logistics Section.
- Liaising with the EOC with respect to the designated reception/evacuation centres that can be opened on short notice;
- Liaising with the Medical Officer of Health on areas of mutual concern regarding operations in reception centres;
- Liaising with the Ministry of Community and Social Services;
- Liaising with volunteer organizations in regards to providing staff for registering the public in reception centres and providing clergy to the site; and
- Notifying Western Fair and London school boards when their facilities are required as reception centres.

## **5.8 MEDICAL OFFICER OF HEALTH**

The Medical Officer of Health or designate will have the following responsibilities:

- Member of the EOC Policy Group;
- Activate EOC Policy Group notification system in the event of a health emergency;
- Acting as a coordinating link for all emergency health services at the EOC;
- If assigned by the EOC Director, act / assign the Operations Section Chief, activate the Health Unit Branch of the Operations Section in the EOC, be prepared to assist in the Planning and Logistics Section.
- Depending on the nature of the emergency, assigning the Incident Commander at the Emergency Site and informing the EOC;

- Liaising with the Ontario Ministry of Health and Long Term Care, Public Health Branch;
- Establishing an ongoing communications link with the senior health official at the scene of the emergency;
- Liaising with senior EMS representatives, hospital officials, relevant health care organizations (i.e. Southwest Local Health Integration Network, the Ministry of Health and Long-Term Care and relevant government agencies);
- Providing authoritative instructions on health and safety matters to the public through Communications;
- Coordinating the response to disease related emergencies or anticipated emergencies such as epidemics, according to the Ministry of Health and Long-Term Care policies;
- Coordinating care of bed-ridden and special needs citizens at home and in reception centres during an emergency;
- Liaise with Local Health Integration Network
- Liaising with voluntary and private health care agencies, as required, for augmenting and coordinating public health resources;
- Coordinating efforts towards prevention and control of the spread of disease during an emergency;
- Notifying the Environmental and Engineering Services and City Engineer regarding the need for potable water supplies and sanitation facilities;
- Liaising with the Emergency Social Services on areas of mutual concern regarding health services in reception centres;
- Providing advice to the Mayor and the EOC Policy Group on health matters;
- When advised by emergency services of an emergency situation involving hazardous substances or any threat to public health, providing advice for the safety of emergency service workers and activities to reduce the adverse affects on the public health;
- Directing precautions in regard to food and water supplies when warranted;
- Arranging for mass immunization where required; and
- Notifying other agencies and senior levels of government about health-related matters in the emergency.

## **5.9 PARAMEDIC SERVICES (EMS) CHIEF**

The Middlesex-London Paramedic Services (MLPS) Chief or deputy is responsible for the following:

- Member of the EOC Policy Group;
- Activating the EOC Policy Group notification system, when applicable;
- Providing information on patient care activities and casualty movement from the emergency site;
- If assigned by the EOC Director, activate the Ambulance (EMS) Branch of the Operations Section in the EOC; be prepared to assist in the Planning and Logistics Section.

- Establishing an ongoing communications link with the EMS official at the scene of the emergency;
- Liaising and obtaining EMS resources from the Provincial Ministry of Health and Long-Term Care, Emergency Health Services Branch, Senior Field Manager or On Call EMS Superintendent and from other municipalities for support if required;
- Liaising with the Ambulance Communications Centre regarding patient status, destination, and department case load;
- Organizing the EMS response to assist and coordinate actions of other Social Service agency EMS branches (i.e. patient transport services, and other transportation providers);
- Advising the EOC if other means of transportation are required for large scale responses;
- Obtain EMS Mutual Aid assistance as required for both land and air based patient transport;
- Assist with the emergency evacuation when required;
- Ensure balanced emergency EMS coverage is available at all times throughout the community;
- Liaising with the receiving hospitals; and
- Liaising with Police, Fire, Coroner and Medical Officer of Health, as required.

#### **5.10 DIRECTOR OF COMMUNICATIONS AND EMERGENCY INFORMATION OFFICER (EIO)**

The Director of Communications, Director Public & Community Engagement or designate; responsibilities include:

- Member of the EOC Policy Group;
- Establishing a communications link with the Community Spokesperson and any other media coordinator(s) (i.e. provincial, federal, private industry, hospitals, etc.) involved in the incident;
- Implementing the Emergency Communications Plan;
- Designate an Emergency Information Officer (EIO) for the EOC
- If assigned by the EOC Director, designate the Emergency Information Officer at the Site and Assistant EIO's in the EOC; be prepared to assist in the Operations and Planning Section.
- Ensuring that all information released to the public is timely, full and accurate;
- Ensuring an Emergency Information Centre is set up and staffed for the purpose of disseminating information to the media;
- Ensuring media releases are approved by the Mayor prior to dissemination;
- Handling inquiries from the public and media;
- Coordinating individual interviews and organizing press conferences;
- Ensuring a Public Inquiry Centre is set up (if necessary) to process email and/or phone inquiries;

- Ensuring a Public Inquiry Centre Supervisor is designated and to liaise often with this Supervisor regarding the nature of inquiries;
- Distributing hard copies of media releases to the EOC, Public Inquiry Centre Supervisor and other appropriate key persons;
- Ensuring the public is advised of the inquiry centre e-mail address and phone number(s) through public service media announcements;
- Monitoring news coverage and social media and correcting any erroneous information;
- Maintaining copies of media releases pertaining to the emergency; and
- Ensure information notification protocols for Elected Officials are exercised.

## **5.11 COMMUNITY EMERGENCY MANAGEMENT COORDINATOR (CEMC)**

The Community Emergency Management Coordinator or alternate responsibilities include:

- Member of the EOC Policy Group;
- Activating the EOC Policy Group notification system, when applicable;
- Ensuring Alert London – Emergency Mass Notification System and EOC Policy Group contact lists are kept up to date, for EOC activation;
- Ensuring the email lists and cell phone, electronic device applications are utilized to supplement telephone call-out system;
- Providing advice and support to the Incident Commander and initial responders including liaison with appropriate agencies, service areas and departments;
- Assisting with the decision making process to determine whether to activate the EOC Policy Group notification system when applicable;
- Preparing and arranging the Emergency Operations Centre in readiness to activate;
- If assigned by the EOC Director, act as Deputy EOC Director, assign a Liaison Officer, activate the Incident Management System in the EOC, be prepared to assist in the Operations, Planning, Logistics and Finance/Administration Sections and EOC Support;
- Ensuring EOC Policy Group members have all plans, resources, supplies, maps and equipment;
- Ensuring that a communications link is established between the EOC and Site;
- Providing advice and clarification regarding the London Emergency Response Plan;
- Lead contact between the Municipality and Office of the Fire Marshal and Emergency Management (OFMEM);
- Liaising with Provincial and Federal agencies as required;
- Liaising with support agencies (i.e. Red Cross, St. John Ambulance, Salvation Army, Amateur Radio Emergency Service) as required;
- Addressing any action items that may result from the activation of the London Emergency Response Plan;
- Maintaining logs for the purpose of debriefings and post emergency reporting;

- Acting as Deputy EOC Director, EOC Director and/or Liaison Officer to the EOC as required, provide members for the EOC Support Unit;
- Advising on the implementation of the City of London emergency plans;
- To initiate arrangements with telephone authorities for priority attention to key municipal offices;
- Arranging the provision of administrative staff to assist in the EOC, as required;
- Maintaining plans in place, for the alternate EOC at City Hall and alternate back up at LPS HQ, for use by the EOC as outlined in Annex C of this plan;
- Providing a process for registering EOC and EOC Policy Group members; and
- Forwarding all Provincial Media releases to the Director of Communications.

## 5.12 HOSPITALS REPRESENTATIVE

London Hospitals' work collaboratively together on their Emergency Management programs. They would send a representative to attend the EOC Policy Group and EOC Operations Section provide direct liaison to the hospitals' control groups.

The Hospital Representative is responsible for the following:

- Providing information on overall hospital capacity, patient care activities and casualty movement at the hospitals including decontamination status for CBRNE events;
- If assigned by the EOC Director, assist the Hospital Branch of the Operations Section in the EOC; be prepared to assist in the Planning and Logistics Section;
- Liaising with the Ambulance Communications Centre regarding patient status, destination, and department case load;
- Activating their emergency plans as appropriate;
- Establishing ongoing communications links with the hospital control groups;
- Liaising and obtaining hospital resources from the Provincial Ministry of Health and Long-Term Care, Emergency Health Regulatory and Accountability, and from other hospitals for support if required;
- Ensure communication regarding availability of essential hospital services occurs at all times throughout the community; and
- Liaising with Police, Fire, Coroner and Medical Officer of Health and Community Care Access Centre, as required.

## 5.13 CHIEF EXECUTIVE OFFICER, LONDON HYDRO

The Chief Executive Officer, or designate London Hydro responsibilities include:

- Member of the EOC Policy Group;
- Activating the EOC Policy Group notification system, when applicable;

- Monitoring the status of power outages and customers without services;
- Providing updates to the EOC on power outages, as required;
- Depending on the nature of the emergency, providing the Operations Section Hydro resources at the Emergency Site and informing the EOC;
- If assigned by the EOC Director, activate the Utilities Branch of the Operations Section in the EOC; be prepared to assist in the Planning and Logistics Section;
- Liaising with the Independent Electrical System Operators regarding local and global power outage issues;
- Monitoring service status to inform customers relying on home medical equipment, (i.e. oxygen, dialysis machines);
- Providing assistance with accessing generators for essential services or other temporary power measures;
- Arranging to discontinue electrical services to any consumer where considered necessary in the interest of public safety;
- Maintaining plans in place for alternative electrical service, where necessary, and for the priority restoration of affected services as dictated by emergency needs of City services and other essential users;
- Arranging for the clearance of power lines and fallen trees on emergency routes in order that emergency response personnel have access to perform their duties;
- Establishing procedures and maintaining plans for emergency response to transformer oil leaks and for the coordination of response efforts by other departments and agencies in such situations; and
- Assisting with post-disaster clean-up and restoration of services.

#### **5.14 GENERAL MANAGER, LONDON TRANSIT**

The General Manager, or designate London Transit responsibilities include:

- Member of the EOC Policy Group;
- Co-ordination of evacuation transportation resources;
- Responding as directed by London Police and/or the EOC regarding the utilization of transportation resources under emergency evacuation conditions;
- Depending on the nature of the emergency, providing the Operations Section transportation resources at the Emergency Site and informing the EOC;
- If assigned by the EOC Director, activate the Transportation Unit of the Logistics Section; and /or Transportation Branch of the Operations Section, in the EOC, be prepared to assist in the Planning Section.
- Coordinating the acquisition, distribution and scheduling of various modes of transport (i.e. public transit, school buses, etc.) for the purpose of transporting persons and/or supplies, as required in an emergency;
- Procuring staff to assist with transit issues, as required;

- Ensuring that a record is maintained of drivers and operators involved;
- Establishing an emergency availability system for all transportation vehicles according to time of day, excluding London Central Ambulance Communications Centre (L.C.A.C.C) dispatched vehicles which will remain the responsibility of the L.C.A.C.C., and
- Provide transportation support for on-site emergency responders as required.

## **6.0 RESPONSIBILITIES OF EOC ADVISORS**

### **6.1 MANAGING DIRECTOR, CORPORATE SERVICES AND CHIEF HUMAN RESOURCES OFFICER**

The Managing Director, Corporate Services and Chief Human Resources Officer is responsible for the following:

- If assigned by the EOC Director, act as the Risk Management Officer in the EOC
- Assisting with providing necessary staff to help with emergency operations by matching employees' skills with required job (prior to an emergency). Obtaining, recording and maintaining an inventory of employee skills and limitations related to emergency operations, to be verified through the EOC Policy Group and support staff;
- Coordinating offers of, and appeals for, volunteers with the support of the EOC Policy Group. (This may include additional registration of volunteers for Emergency Reception Centres, telephone inquiry call in lines, recovery work parties, etc.);
- Coordination of staff information hotline and internal Corporation of the City of London communications in conjunction with Emergency Management;
- Ensuring safe workplace practices are followed and that appropriate safeguards are in place to protect staff and volunteers. Advising the EOC Policy Group on matters concerning Occupational Health and Safety legislation;
- Advising the EOC Policy Group on legislative and collective agreement aspects of the response. Make recommendations to ensure staff are fairly compensated for extra-ordinary efforts. Work with Union leadership to address any issues arising during the incident.
- Providing identification cards to staff, volunteers and temporary employees when required;
- Providing personal assistance to those employees who are impacted by the emergency. Establishing the necessary support services to allow employees to continue to report to work during the emergency (i.e. daycare, elder care, food services, rest areas, etc.);
- Recommendation to the EOC Policy Group on alternate work schedules, site, telecommuting, etc. in the event that City facilities are impacted;
- Ensuring that records of human resources and related administrative issues that cover financial liability are completed;
- Arranging Critical Incident Stress Debriefing Teams and employee counseling services to respond to the needs of municipal emergency response staff and registered volunteers, during and post emergency, as required; and
- Providing additional staff to the EOC, as required.

### **6.2 MANAGING DIRECTOR, DEVELOPMENT AND COMPLIANCE SERVICES AND CHIEF BUILDING OFFICIAL**

The Managing Director, Development and Compliance Services and Chief Building Official or alternate will:

- Where possible, inspect buildings for visual assessment of damage and advise if any dangerous or unsafe conditions exist; If necessary, retain or request the owner to retain the services of a professionally qualified engineer to determine the structural adequacies of the structure;
- Issue orders as necessary for remedial actions to be undertaken; and
- Proceed with any actions as necessary to "make safe" any building or structure.

### **6.3 MANAGING DIRECTOR, CORPORATE SERVICES, CITY TREASURER AND CHIEF FINANCIAL OFFICER**

The Managing Director, Corporate Services, City Treasurer and Chief Financial Officer responsibilities includes:

- Co-ordinate financial management at the emergency;
- Ensure necessary purchasing and stores support is available to support the incident;
- Assisting the EOC Director, if assigned by the EOC Director, assign a Finance/Administration Section Chief;
- Providing information and advice on financial matters related to the emergency; and,
- Ensuring that records of expenses are maintained for future claim procedure.

### **6.4 DIRECTOR, INFORMATION TECHNOLOGY SERVICES**

The Director, Information Technology Services is responsible for the following:

- Providing information technology services personnel to assist with telecommunications, computer, LAN and GIS needs of the EOC and EOC Policy Group; and
- Provide co-ordination with London Police IT services in the EOC.

### **6.5 REGIONAL CORONER**

When the Regional Coroner is called upon to join the EOC, the following responsibilities will be carried out:

- Providing information on the handling of fatalities;
- Liaising with London Police Service regarding victim identification and evidence gathering/preservation;
- Liaising with the Medical Officer of Health regarding associated health risks to emergency responders and the public;
- Arranging for adequate staffing to deal with the situation;
- Advising the Mayor/City Manager regarding information to be released to the media; and
- Providing information with respect to the establishment of a temporary morgue.

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## **6.6 THE THAMES VALLEY DISTRICT SCHOOL BOARD AND THE LONDON DISTRICT CATHOLIC SCHOOL BOARD**

When the Boards of Education are called upon to join the EOC Policy Group, they will provide liaison officer(s) who will have the following responsibilities:

- Provide the EOC with information with respect to the Boards action to ensure the safety and well-being of their students;
- Providing school facilities (as appropriate and available) for use as public information and/or reception centres as required;
- Provide staffing to coordinate the maintenance, use, and operation of the facilities being used as public convergence/assembly and/or reception centres; and
- Act as liaison between the Boards of Education to keep them informed of EOC Policy Group decisions that will impact the Boards activity.

## **6.7 OFFICE OF THE FIRE MARSHAL AND EMERGENCY MANAGEMENT**

Office of the Fire Marshal and Emergency Management (OFMEM) can assist with facilitating access to Provincial and Federal agencies and resources. OFMEM can provide advice on managing an emergency and provide information and access to additional private and public agencies that may assist in the management of the emergency. OFMEM can deploy field officers to provide advice and assistance to the Policy Group and also ministry staff from the MCS&CS communications branch to assist with emergency public information. Access to OFMEM is through the CEMC, who should notify the Provincial Emergency Operations Centre of all major incidents.

## **6.8 INCIDENT INDUSTRIAL REPRESENTATIVE**

When the emergency has been caused by an industrial accident, the EOC may request that the company involved provide the EOC with an advisor.

## **6.9 DND – REGIONAL LIASION OFFICER**

A Canadian Armed Forces Regional Liaison Officer will provide a link between the community and local Department of National Defence resources in London; including 31 Canadian Brigade Group and HMCS Prevost.

## **6.10 ADDITIONAL E.O.C. ADVISORS**

Dependent upon the nature of the emergency, the EOC may require further consultation from, but not limited to, the following internal and external agencies;

### Internal

City Solicitor, Legal Services

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External

Ministry of the Environment  
Ministry of Community and Social Services  
Ministry of Municipal Affairs and Housing  
Ministry of Health and Long-Term Care  
Ontario Provincial Police  
Ministry of Transportation  
Upper Thames River Conservation Authority  
Transport Canada  
London International Airport  
Canadian National/Canadian Pacific Railroad  
Western University  
Fanshawe College

## **7.0 OTHER AGENCIES AND ORGANIZATIONS**

### **7.1 AMBULANCE COMMUNICATIONS CENTRE**

The Ambulance Communications Centre is responsible for the dispatch of ambulances in London and Middlesex County operating 24 hours per day, 7 days per week.

### **7.2 ST. JOHN AMBULANCE**

The Southwestern Ontario Branch of the St. John Ambulance Community Services Units, has resources for communications, first aid, child care, ground search and rescue and emergency reception centre medical support. St. John Ambulance will respond to requests from the Emergency Services or the EOC. St. John Ambulance resources are staffed by volunteers and their response is governed by the availability for duty of volunteers.

### **7.3 THE SALVATION ARMY**

The Salvation Army has emergency resources for public welfare, short term accommodation, clothing, feeding, mobile canteen, emergency responder critical incident stress issues, and emergency reception centre support and will respond within their budgetary capabilities when requested by the EOC. The Salvation Army is also prepared to arrange for clergy assistance, emotional and spiritual care personnel at a disaster site or at reception centres when called upon by Police or Fire authorities or by the (Emergency Supervisor On Call), or Managing Director of Neighbourhood, Children and Fire Services or Delegate.

### **7.4 CANADIAN RED CROSS**

The London and Middlesex Branch of the Canadian Red Cross is prepared to provide Red Cross assistance to the community in the form of a registration and inquiry service as described in the Public Health Agency of Canada "Registration and Inquiry Manual". This service will assist the public in locating immediate relatives who have left their homes as a result of the emergency. Inquiry services may be operated from outside the disaster area in accordance with Red Cross standard operating procedures. Registration and inquiry services will be provided at the request of the (Emergency Supervisor On Call), or Managing Director of Neighbourhood, Children and Fire Services or Delegate.

### **7.5 AMATEUR RADIO EMERGENCY SERVICE**

The Amateur Radio Emergency Service (A.R.E.S.) is the volunteer group which coordinates amateur radio in the London-Middlesex area. They are prepared to establish and maintain emergency radio communications for any purpose required, including assisting Red Cross with registration and inquiry services at reception centres, communications between London hospitals, to supplement municipal communications resources, and to establish a Shadow Network of backup communication paths. Radio operators can deploy mobile and portable radios throughout the area to supplement existing radio networks. An A.R.E.S. control station can be activated at the EOC in a major emergency at the request of the CEMC. Other stations are available at the Middlesex London Health Unit, the London Police Community Command Vehicle, and any location that is reachable by car.

## **7.6 FEDERAL GOVERNMENT AGENCIES**

Federal resource assistance should be accessed through Office of the Fire Marshal and Emergency Management - Provincial Emergency Operations Centre. The financial burden for Federal resource assistance requests made directly from the municipality is born by the Municipality.

## **7.7 BELL CANADA**

Bell Canada is aware of key emergency personnel and departments, and will ensure that these telephones are given priority attention in maintenance and restoration of service in emergency situations. Bell Canada can provide additional emergency telephone lines if the incident has not caused major disruption to their installed services. They also have a telephone and radio equipped mobile command post which can be positioned at emergency sites to augment the City's telecommunications capability

## **7.8 UNION GAS**

Union Gas Limited has emergency plans in place, personnel and equipment available to handle the restoration of gas mains and services in an emergency when contacted by City Emergency Services.

## **7.9 LONDON INTERCOMMUNITY HEALTH CENTRE**

The InterCommunity Health Centre has emergency resources for public welfare, triage, medical care, medications/prescriptions, emergency reception centre support and will respond when requested by the Emergency Operations Centre Policy Group.

## **7.10 LONDON COMMUNITY FOUNDATION**

In the event of an emergency situation affecting the City, the London Community Foundation has agreed to take on the role of coordinating donation management. To facilitate this important and supportive role, the Foundation will work closely with the City to continually ensure there are efficient policies and processes in place.

## 8.0 INCIDENT MANAGEMENT SYSTEM IN THE EOC

The London Emergency Response Plan adopts the principles of the Incident Management System (IMS) from the Ontario IMS Doctrine. Based on the five key functions that must occur during any emergency situation, IMS can be used for any size or type of emergency to manage response personnel, facilities and equipment. Principles of the Incident Management System include the use of common terminology, modular organization, integrated communications, unified command structure, EOC action planning, manageable span of control, personnel accountability, unity and chain of command, management by objectives and comprehensive resource management. The Emergency Operations Centre consists of the IMS five major functions Management, Operations, Planning, Logistics, Finance/Administration Sections and the EOC Policy Group. (formally known as the Municipal Emergency/Community Control Group).

### Response Goals

The following response goals are applied to all emergency situations:

- Provide for the health and safety of all responders;
- Save lives;
- Reduce suffering;
- Protect public health;
- Protect government/critical infrastructure;
- Protect property;
- Protect the environment;
- Reduce economic and social losses; and
- Maintain public confidence.

## 8.1 POLICY GROUP

When an EOC is activated, the Municipal Emergency Control Group and local authorities may establish a Policy Group comprised of the head of the local authority (e.g. Mayor) and other elected officials and senior executive officers in order to provide the Incident Commander and EOC Director with policy direction. An example of this level of policy direction is the declaration of a "state of emergency". The Policy Group is responsible for executing the emergency response plan and making decisions on issues not covered in the London Emergency Response Plan (LERP). This group decides whether to declare or cancel a Declaration of Emergency. It is also responsible for the continuity of government and business continuity plans for the City of London. It is responsible, through emergency information staff, for ensuring that the public is informed during an emergency. Members of the policy group are found on page 14 of the plan.

### Roles and Responsibilities:

- Provide overall policy direction;
- Changing/amending bylaws or policies;
- Could request Municipal/Provincial level assistance;
- Declare a State of Local Emergency;
- Declare termination of State of Local Emergency; and
- Acting as an official spokesperson.

## 8.2 EOC MANAGEMENT

### Management Section

The Management Section is responsible to provide, for the overall management and coordination of site support activities and consequence management. Coordination through the joint efforts of the EOC, City, government agencies and private organizations. Coordination between EOC sections and between the site.

The EOC Management Section consists of the following positions:

EOC Director (City Manager, CEMC, City Senior Leadership Team and/or Chiefs)

Deputy EOC Director

Emergency Information Officer (City Manager of Communications Division)

Risk Management Officer (City Senior Leadership Team)

Liaison Officer (City Senior Leadership Team)

#### EOC Director:

- Overall authority and responsibility for the activities of the EOC;
- Ensures organizational effectiveness;
- Provides leadership to the EOC Management team;
- Sets out priorities and objectives for each operational period and ensures they are carried out;
- Liaises with the Policy Group; and
- Approves emergency information releases.

The EOC Director is responsible for ensuring that the EOC is ready for use on short notice. The EOC contains information display materials, telecommunications and any additional supporting equipment, documents, and supplies required to ensure efficient operations and effective emergency management on a 24-hour per day basis. In addition, power generation capabilities and other special life support systems may be required to allow for continuous operations apart from normal public utilities and services.

#### Emergency Information Officer:

- Establishes, maintains media contacts;
- Coordinates information for release;
- Coordinates media interviews;
- Liaises with other information officers;
- Prepares public information materials; and
- Prepares EOC messaging sheets.

#### Legal, Risk Management Officer:

- Monitors EOC safety, recommends safety modifications to operations;
- Maintains link with safety officers as applicable;

- Assesses unsafe situations and halts operations if necessary;
- Identifies liability and loss exposures to personnel and property and for City;
- Provides advice and assistance on matters related to occupational health and safety regulations;
- Provides advice and assistance on matters related to law and how they may be applicable to the actions of the City during the emergency; and
- Provide advice on Human Resource matters, such as collective agreements and work scheduling

Liaison Officer:

- Invites required or requested agencies to the EOC, as identified by the EOC Director and EOC Management Team;
- Maintains regular contact with cooperating agencies; and
- Assists EOC Director with activities (meetings & briefings).

### 8.3 EOC GENERAL STAFF

#### Operations Section

The Operations Section is responsible for coordinating all jurisdictional operations in support of the emergency response. The Operations Section is also responsible for gathering current situation information from the site and sharing it with the Planning Section and other Management Team personnel, as appropriate; coordinating resources requested from the site to the Planning Section.

The Operations Section consists of the following positions:

Operations Section Chief  
 Fire Branch  
 Police Branch  
 EMS Branch  
 Emergency Social Services Branch  
 Public Health Branch (Health Unit, Hospitals)  
 Environmental and Engineering Services Branch  
 Utilities Branch (London Hydro, London Transit)  
 Other

Operations Chief:

- Ensures coordination of the Operations function including supervision of the various Branches required to support the emergency event;
- Ensures that operational objectives and assignments identified in EOC Action Plans are carried out effectively;
- Establishes the appropriate level of Branch and Unit organizations within the Operations Section, continuously monitoring the effectiveness and modifying accordingly;
- Consults with Planning Chief to clearly define areas of responsibility between the Operations and Planning Sections;

- Maintains a communication link between Incident Commander at the site and the EOC, for the purpose of coordinating the overall response, resource requests and event status information;
- Ensures that the Planning Section is provided with Branch Status Reports and Incident Reports;
- Conducts periodic Operations briefing for the EOC Director and EOC Management Team as required or requested;
- Approves special resource requests and/or obtains the EOC Directors approval of critical and extra ordinary resources; and
- Supervises the Operations Section.

#### Branch Directors

Branch Directors oversee the operations of a particular city service area or outside agency. A Branch Director will be responsible for coordinating the activities of their service agency site personnel, dispatch centre, with other branches in the operations section. Additional Branch staff may be required, dependent on the size of the emergency event and the support required. Each Branch has a Roles and Responsibilities binder in the EOC.

#### Planning Section

Responsible for compiling, evaluating and disseminating situation information in coordination with other functions, anticipating / planning for future needs and maintaining all EOC documentation.

The Planning Section consists of the following positions:

Planning Section Chief;  
 Situation Unit;  
 Resources Unit;  
 Documentation Unit;  
 Advanced Planning Unit;  
 Demobilization Unit;  
 Recovery Unit; and  
 Technical Specialists.

#### Planning Chief:

- Collects, processes, evaluates and displays situational information;
- Develops EOC Action Plans in coordination with other functions;
- Tracks the status of EOC issued resources;
- Maintains all EOC documentation;
- Conducts advanced planning activities and makes recommendations for action;
- Obtains technical experts for the EOC;
- Plans for EOC demobilization of personnel and resources; and
- Facilitates the transition to the recovery phase.

## Logistics Section

Responsible for ensuring the EOC is operational and providing / obtaining facility services, personnel, equipment and materials.

The Logistics Section consists of the following positions:

Logistics Section Chief  
Information Technology Branch  
EOC Support Branch  
Supply Unit  
Personnel Unit  
Transportation Unit

Logistics Chief:

- Provides / acquires requested resources including personnel, facilities, equipment and supplies;
- Arranges access to technological and telecommunications resources and support;
- Acquires and arranges resources for the transportation of personnel, evacuees and goods; and
- Provides other support services such as arranging for food and lodging for workers within the EOC and other sites.

## Finance and Administration Section

Responsible for cost accounting, compensation and administration in the EOC.

The Finance and Administration Section consists of the following positions:

Finance & Administration Section Chief  
Time Unit  
Compensation and Claims Unit  
Procurement Unit  
Cost Accounting Unit

Finance & Administration Chief:

- Monitors the expenditures process and response and recovery costs;
- Coordinates claims and compensation;
- Tracks and reports on personnel time;
- Develops service agreements and / or contracts; and
- Oversees the purchasing processes.

## 9.0 POPULATION EVACUATION

It may be necessary in an emergency for the residents of an area of the City to be temporarily evacuated from their homes for their own welfare and safety. Such a requirement may be of an urgent or short-notice nature caused by an immediate hazard, and decided upon and directed by Police in collaboration with Fire authorities. Police and Fire authorities will consider the advice of the Medical Officer of Health when deciding on the need for such immediate evacuation where health matters are involved. A less immediate but probably larger scale evacuation could be decided upon and directed by the EOC, as in the case of an impending flood situation. The aim in any such operation will be to care for the evacuated persons, to bring families together, and to re-establish residents in their homes.

When the Police and/or Fire authority decides that an immediate and urgent evacuation is necessary, they will attempt to arrange for a nearby facility such as a community centre, shopping mall, or a school, to be utilized as a Reception Centre to provide essential needs to those adversely affected by the event.

The Incident Commander will notify the EOC Policy Group of the initial actions taken. When transportation beyond private vehicles is required to assist residents to move, the City Manager will request London Transit to provide buses for this purpose.

Further arrangements for the welfare of evacuees while accommodated at such a temporary shelter facility by City direction will be the responsibility of the Managing Director of Neighbourhood, Children and Fire Services, assisted by City Service Areas and Departments as necessary and if possible by volunteer agencies noted here. When an urgent evacuation is considered necessary by the Medical Officer of Health, he will so advise the Mayor and the assistance of municipal essential service agencies will be made available.

In a situation where a less urgent, but major evacuation of an area is decided on by the EOC or by the City Manager, coordination of measures to arrange for one or more suitable reception facilities and for the welfare of evacuees will be the responsibility of the Managing Director of Neighbourhood, Children and Fire Services assisted by other municipal service and volunteer agencies. In the case where the City accepts a commitment to provide temporary shelter and welfare requirements for a group of evacuees from another community in Ontario, the City Manager will direct responsibilities of municipal agencies for management of the commitment.

## 10.0 PLAN DISTRIBUTION LIST

### EOC Policy Group Membership

- Mayor
- City Manager
- City Clerk
- Chief of Police
- Fire Chief
- Managing Director of Environmental & Engineering Services
- Managing Director of Neighbourhood, Children and Fire Services
- Managing Director of Parks and Recreation
- Medical Officer of Health
- Middlesex-London Emergency Medical Services Chief
- Director Communications & Emergency Information Officer
- Community Emergency Management Coordinator
- Chief Executive Officer, London Hydro
- General Manager, London Transit
- London Health Sciences Centre
- St. Joseph's Health Care London

### EOC Staff and Others

- Corporate Services and Service Areas
- Middlesex County – CEMC
- Western University
- Fanshawe College
- Ambulance Communications Centre
- St. John Ambulance
- Canadian Red Cross
- The Salvation Army
- Amateur Radio Emergency Service (ARES) London
- Commander, Canadian Forces, Army Reserve, 31 Canadian Brigade Group
- Commander, Canadian Forces, Navy Reserve, HMCS Prevost
- Chief – Office of the Fire Marshal and Emergency Management
- Office of the Fire Marshal Emergency Management Community Officer – St. Clair Sector
- CN & CP – Police
- Ontario Provincial Police - Western Region Headquarters
- RCMP - O Division and London Detachment
- London International Airport
- London Community Foundation
- London InterCommunity Health Centre

*A copy of the London Emergency Response Plan can be found on our website at:  
[www.london.ca/emergency](http://www.london.ca/emergency)*

Bill No. 10  
2019

By-law No. A-\_\_\_\_\_

A by-law to implement an Administrative Monetary Penalty System in London.

WHEREAS Section 102.1 of the *Municipal Act, 2001*, S.O. 2001, c.25, as amended, (the "*Municipal Act*") and Ontario Regulation 333/07 (the "Regulation") authorize The Corporation of the City of London (the "City") to require a person to pay an administrative penalty for a contravention of any by-law respecting the parking, standing or stopping of vehicles;

AND WHEREAS Section 434.1 of the *Municipal Act* authorizes the City to require a person, subject to such conditions as the municipality considers appropriate, to pay an administrative penalty if the municipality is satisfied that the person has failed to comply with a by-law of the municipality;

AND WHEREAS paragraph 151(1)(g) of the *Municipal Act* authorizes the City to require a person, subject to such conditions as the municipality considers appropriate, to pay an administrative penalty if the municipality is satisfied that the person has failed to comply with any part of a system of licences established by the municipality;

AND WHEREAS Sections 23.2, 23.3 and 23.5 of the *Municipal Act* authorize the City to delegate its administrative and hearing powers;

AND WHEREAS the Municipal Council for the City is of the opinion that the delegations of legislative power under this By-law to the Chief Municipal Law Enforcement Officer, the Clerk, to Hearings Officers and to Screenings Officers are of a minor nature having regard to the number of people, the size of the geographic area, and the time period affected by the exercise of such delegated power;

AND WHEREAS Section 391 of the *Municipal Act* authorizes the City to pass by-laws imposing fees or charges for services or activities provided or done by or on behalf of it;

AND WHEREAS the Council for the City considers it desirable and necessary to provide for a system of administrative penalties and administrative fees for the designated City by-laws, or portions of the designated City by-laws;

NOW THEREFORE the Council of The Corporation of the City of London enacts as follows:

## 1. DEFINITIONS

1.1 In this By-law:

**"Administrative Fee"** means any fee specified in this By-law or set out in Schedule "B";

**"Administrative Penalty"** means an administrative penalty established by this By-law or set out in the attached Schedule "A" for a contravention of a Designated By-law;

**"AMPS"** means Administrative Monetary Penalty System;

**"Authorized Representative"** means someone appearing on behalf of a Person in accordance with a written authorization provided upon request to the Chief Municipal Law Enforcement Officer, and who is not required to be licensed by any professional body;

**“Chief Municipal Law Enforcement Officer”** means the City’s Chief Municipal Law Enforcement Officer or any person delegated by them;

**“City”** means The Corporation of the City of London;

**“Clerk”** means the City Clerk, or any person delegated by them;

**“Council”** means the Council of the City;

**“Day”** means any calendar day;

**“Designated By-law”** means a by-law, or a part or provision of a by-law, that is designated under this or any other by-law, and is listed in the attached Schedule “A” to which the AMPS applies;

**“Hearing Non-appearance Fee”** means an Administrative Fee established by Council from time to time in respect of a Person’s failure to appear at the time and place scheduled for a review before a Hearing Officer and listed in Schedule “B”;

**“Hearing Decision”** means a notice that contains a decision made by a Hearing Officer;

**“Hearing Officer”** means a person who performs the functions of a Hearing Officer in accordance with Section 5 of this By-law, and pursuant to the City’s Hearing Officer By-law, A.-6653-121, as amended from time to time;

**“Holiday”** means a Saturday, Sunday, any statutory holiday in the Province of Ontario or any Day the offices of the City are officially closed for business;

**“Late Payment Fee”** means an Administrative Fee established by Council from time to time in respect of a Person’s failure to pay an Administrative Penalty within the time prescribed in this By-law and listed in Schedule “B”;

**“MTO Fee”** means an Administrative Fee established by Council from time to time for any search of the records of, or any inquiry to, the Ontario Ministry of Transportation, or related authority, and listed in Schedule “B”;

**“NSF Fee”** means an Administrative Fee established by Council from time to time in respect of payment by negotiable instrument or credit card received by the City from a Person for payment of any Administrative Penalty or Administrative Fee, for which there are insufficient funds available in the account on which the instrument was drawn, as listed in Schedule “B”;

**“Officer”** means:

- (i) a Provincial Offences Officer of the City or other person appointed by or under the authority of a City by-law to enforce City by-laws;

**“Penalty Notice”** means a notice given to a Person pursuant to section 3.0 of this By-law;

**“Penalty Notice Date”** means the date of the contravention specified on the Penalty Notice, in accordance with section 3.2 of this By-law;

**“Penalty Notice Number”** means the reference number specified on the Penalty Notice that is unique to that Penalty Notice, in accordance with section 3.2 of this By-law;

**“Person”** includes an individual or a business name, sole proprietorship, corporation, partnership, or limited partnership, or an authorized representative thereof, and, in relation to vehicle, parking or traffic-related contraventions, whose name appears on the vehicle permit as provided by the Ontario Ministry of Transportation. If the vehicle permit consists of a vehicle portion and licence plate portion, and different Persons are named on each portion, the Person whose name appears on the licence plate portion, as

provided by the Ontario Ministry of Transportation, is the Person for the purposes of this By-law;

**“Plate Denial Fee”** means an Administrative Fee established by Council from time to time in respect of a Person’s failure to pay within the time prescribed prior to a request for plate denial and listed in Schedule “B”;

**“Regulation”** means Ontario Regulation 333/07 under the *Municipal Act*;

**“Request for Review by Hearing Officer”** means the request which may be made in accordance with section 5 of this By-law for the review of a Screening Decision;

**“Request for Review by Screening Officer”** means the request made in accordance with section 4 of this By-law for the review of a Penalty Notice;

**“Review by Hearing Officer”** and **“Hearing”** mean the process set out in section 5 of this By-law;

**“Review by Screening Officer”** and **“Screening Review”** mean the process set out in section 4 of this By-law;

**“Screening Decision”** means a notice which contains the decision of a Screening Officer, delivered in accordance with Section 4.11 of this By-law;

**“Screening Non-appearance Fee”** means an Administrative Fee established by Council from time to time in respect of a Person’s failure to appear at the time and place scheduled for a review before a Screening Officer and listed in Schedule “B”; and,

**“Screening Officer”** means a person who performs the functions of a Screening Officer in accordance with section 4 of this By-law, appointed by the City as per Schedule “C”.

## **2. APPLICATION OF THIS BY-LAW**

- 2.1 The City by-laws, or portions of City by-laws, listed in the attached Schedule “A” of this By-law shall be Designated By-laws for the purposes of sections 102.1 and 151 of the *Municipal Act* and paragraph 3(1)(b) of the Regulation. The attached Schedule “A” sets out the Administrative Penalty, and may include short form language to be used on Penalty Notices, for the contraventions of Designated Bylaws.
- 2.2 Schedule “B” of this By-law shall set out Administrative Fees imposed for the purposes of this By-law.
- 2.3 The *Provincial Offences Act*, R.S.O. 1990, c.P.33, as amended, does not apply to a contravention of a Designated By-law.

## **3. PENALTY NOTICE**

- 3.1 Every Person who contravenes a provision of a Designated By-law shall, upon issuance of a Penalty Notice, be liable to pay the City an Administrative Penalty in the amount specified in the attached Schedule “A” to this By-law.
- 3.2 An Officer who has reason to believe that a Person has contravened any Designated By-law may issue a Penalty Notice as soon as reasonably practicable.
- 3.3 A Penalty Notice shall include the following information, as applicable:
  - a) The Penalty Notice Date;

- b) A Penalty Notice Number;
- c) The date on which the Administrative Penalty is due and payable, fifteen (15) days from service of the Penalty Notice;
- d) The identification number and signature of the Officer;
- e) The contravention wording as listed in the attached Schedules, or other particulars reasonably sufficient to indicate the contravention;
- f) The amount of the Administrative Penalty;
- g) Such additional information as the Chief Municipal Law Enforcement Officer determines is appropriate, respecting the process by which a Person may exercise the right to request a Screening Review of the Administrative Penalty; and
- h) A statement advising that an unpaid Administrative Penalty, including any applicable Administrative Fee(s), will constitute a debt of the Person to the City unless cancelled pursuant to Screening Review or Hearing process.

3.4 In addition to the service methods provided in section 7 “Service of Documents” of this By-law, an Officer may serve the Penalty Notice on a Person by:

- a) affixing it to the vehicle in a conspicuous place at the time of a parking or traffic-related contravention; or
- b) delivering it personally to the Person,
  - i) when relating to a parking or traffic-related contravention, the Person having care and control of the vehicle at the time of the contravention, within seven (7) days of the contravention; or
  - ii) for all other contraventions, within thirty (30) days of the contravention.

3.5 No Officer may accept payment of an Administrative Penalty or Administrative Fee.

3.6 A Person who is served with a Penalty Notice and who does not pay the amount of the Administrative Penalty on or before the date on which the Administrative Notice is due and payable, shall also pay the City any applicable Administrative Fee(s).

#### **4. VOLUNTARY PAYMENT OF PENALTY NOTICE**

4.1 Where a Penalty Notice has been paid, the Penalty Notice shall not be subject to any further review.

4.2 A Penalty Notice shall be deemed to have been paid when the amount and all fees prescribed in Schedule “B” have been paid.

#### **5. REVIEW BY SCREENING OFFICER**

5.1 A Person who is served with a Penalty Notice may request that the Administrative Penalty be reviewed by a Screening Officer and shall do so on or before the date on which the Administrative Penalty is due and payable, and in accordance with the process set out in Section 5.4.

5.2 If a Person has not requested a Screening Review on or before the date on which the Administrative Penalty is due and payable, the Person may request

that the Chief Municipal Law Enforcement Officer extend the time to request a Screening Review to a date that is no later than forty-five (45) days after the Penalty Notice Date, in accordance with the process set out in Section 5.4.

- 5.3 A Person's right to request an extension of time for a Screening Review expires, if it has not been exercised, on or before forty-five (45) days after the Penalty Notice Date, at which time:
  - a) The Person shall be deemed to have waived the right to request a Screening Review or request an extension of time for a Screening Review;
  - b) The Administrative Penalty shall be deemed to be confirmed; and
  - c) The Administrative Penalty shall not be subject to any further review, including a review by any Court.
- 5.4 A Person's Request for Review by Screening Officer or request for an extension of time to request a Screening Review are exercised by a submission in writing, in the prescribed form and in accordance with the directions on the prescribed form.
- 5.5 A Request for Review by Screening Officer or request for an extension of time to request a Screening Review shall be served in accordance with the provisions of Section 7 of this By-law.
- 5.6 A Request for Review by Screening Officer or a request for an extension of time to request a Screening Review shall only be scheduled by the Chief Municipal Law Enforcement Officer if the Person makes the request on or before the dates established by Sections 5(1) or 5(2) of this By-law.
- 5.7 The Chief Municipal Law Enforcement Officer may grant a request to extend the time to request a Screening Review where the Person demonstrates, to the satisfaction of the Chief Municipal Law Enforcement Officer in his/her sole discretion, that the existence of extenuating circumstances prevented the filing of the request within the prescribed timeline.
- 5.8 Where an extension of time to request a Screening Review is not granted by the Chief Municipal Law Enforcement Officer, the Administrative Penalty and any applicable Administrative Fee(s) are deemed to be confirmed. Notice of this decision will be provided by the Chief Municipal Law Enforcement Officer to the Person in accordance with Section 7.
- 5.9 Where an extension of time to request a Screening Review is granted by the Chief Municipal Law Enforcement Officer, or when a Screening Review has been requested in accordance with this Section, Notice of an Appointment for Screening Review will be provided in accordance with Section 7.
- 5.10 On a Screening Review of an Administrative Penalty, the City will direct that the Screening Review proceed by way of written screening unless, in the City's discretion, an in-person or telephone appointment is required.
- 5.11 Where a Person fails to attend at the time and place scheduled for a Screening Review of an Administrative Penalty, or fails to provide requested documentation in accordance with a request by a Screening Officer:
  - a) The Person shall be deemed to have abandoned the request for a Screening Review of the Administrative Penalty;
  - b) The Administrative Penalty as set out in the Penalty Notice shall be deemed to be confirmed;

- c) The Administrative Penalty shall not be subject to any further review, including a review by any Court; and
- d) The Person shall pay to the City a Screening Non-appearance Fee, MTO fee, if applicable, and any other applicable Administrative Fee(s).

5.12 On a review of an Administrative Penalty, the Screening Officer may:

- a) affirm the Administrative Penalty if the Person has not established on a balance of probabilities that Designated Bylaw(s) was not contravened as described in the Penalty Notice; or
- b) cancel, reduce the penalty and/or extend the time for payment of the Administrative Penalty, including any Administrative Fee(s), where, in the sole discretion of the Screening Officer that doing so would maintain the general intent and purpose of the Designated By-law, and/or any of the following circumstances exist:
  - i. defective form or substance on the Penalty Notice;
  - ii. service of the Penalty Notice did not occur in accordance with Section 7;
  - iii. undue financial hardship;

5.13 After a Review by Screening Officer, the Screening Officer shall issue a Screening Decision to the Person, delivered in accordance with Section 7 of this By-law.

5.14 A Screening Officer has no authority to consider questions relating to the validity of a statute, regulation or by-law or the constitutional applicability or operability of any statute, regulation or by-law.

## **6. REVIEW BY HEARING OFFICER**

6.1 A Person may Request a Review by Hearing Officer within thirty (30) days of issuance of a Screening Decision in accordance with the Hearings Officer By-law A-6653-121, as amended from time to time (the "Hearings Officer By-law").

6.2 If a Person has not requested a Review by Hearing Officer on or before the date on which the Administrative Penalty is due and payable, the Person may request that the Chief Municipal Law Enforcement Officer extend the time to request a Review by Hearing Officer to a date that is no later than forty-five (45) days after the Screening Decision date, in accordance with the process set out in Section 6(4).

6.3 A Person's right to request an extension of time for a Hearing Review expires, if it has not been exercised, on or before forty-five (45) days after the Screening Decision date, at which time:

- a) the Person shall be deemed to have waived the right to request a Review by Hearing Officer or request an extension of time for a Review by Hearing Officer;
- b) the Screening Decision is confirmed; and
- c) the Administrative Penalty shall not be subject to any further review, including a review by any Court.

6.4 A Person's Request for Review by Hearing Officer or request for an extension of time to request a Review by Hearing Officer are exercised by a submission in writing, in the prescribed form and in accordance with the directions on the prescribed form.

- 6.5 A Request for Review by Screening Officer or request for an extension of time to request a Screening Review shall be served in accordance with the provisions of Section 7 of this By-law.
- 6.6 A Request for Review by Hearing Officer or a request for an extension of time to request a Review by Hearing Officer shall only be scheduled by the Chief Municipal Law Enforcement Officer if the Person makes the request on or before the dates established by Sections 6(1) or 6(2) of this By-law.
- 6.7 The Chief Municipal Law Enforcement Officer may grant a request to extend the time to request a Review by Hearing Officer only where the Person demonstrates, to the satisfaction of the Chief Municipal Law Enforcement Officer in his/her sole discretion that they were not served in accordance with Section 7.
- 6.8 Where an extension of time to request a Review by Hearing Officer is granted by the Chief Municipal Law Enforcement Officer, or when a Review by Hearing Officer has been requested in accordance with this Section, Notice of a Hearing will be provided in accordance with Section 7.
- 6.9 Where a Person fails to appear at the time and place scheduled for a Hearing:
- a) the Person shall be deemed to have abandoned the Request for review of a Hearing;
  - b) the Screening Decision and the Administrative Penalty and any Administrative Fee(s) shall be deemed to be confirmed;
  - c) the Screening Decision and the Administrative Penalty and any Administrative Fee(s) shall not be subject to any further review, including a review by any Court; and
  - d) the Person shall pay to the City a Hearing Non-appearance Fee, Late Payment Fee, MTO Fee if applicable and any other applicable Administrative Fee(s).
- 6.10 A Hearing Officer shall conduct a *de novo* Hearing in accordance with the Statutory Powers and Procedures Act, R.S.O. 1990, c. S.22, as amended and the Hearings Officer By-law, as amended from time to time.
- 6.11 The Parties to a Hearing shall be the Person seeking review and the City, who may attend through the Chief Municipal Law Enforcement Officer, a Screening Officer, an Officer, the City Solicitor, or a delegate of any of the above persons.
- 6.12 Any information contained in the Penalty Notice is admissible in evidence as proof of the facts certified in it, in the absence of evidence to the contrary. If a Person wishes to challenge the facts contained in the Penalty Notice, they will be required to mark the prescribed form accordingly.
- 6.13 Upon the conclusion of a Hearing, the Hearing Officer may:
- a) confirm the Screening Decision; or
  - b) cancel, reduce the penalty and/or extend the time for payment of the Administrative Penalty, including any Administrative Fee(s), on the following grounds:
    - i. where the Person establishes on a balance of probabilities that the Designated By-law(s) as described in the Penalty Notice was not contravened; or
    - ii. where the Person establishes on a balance of probabilities that the cancellation, reduction or extension of time for payment of the Administrative Penalty, including any Administrative Fee(s), is necessary to relieve any undue financial hardship.

- 6.14 A Hearing Officer has no authority to consider questions relating to the validity of a statute, regulation or by-law or the constitutional applicability or operability of any statute, regulation or by-law.
- 6.15 After a Hearing is complete, the Hearing Officer shall issue a Hearing Decision to the Person, and deliver in accordance with the Hearings Officer By-law.
- 6.16 The decision of a Hearing Officer is final.

## **7. SERVICE OF DOCUMENTS**

- 7.1 The service of any document, notice or decision, including a Penalty Notice, pursuant to this By-law, when served in any of the following ways, is deemed effective:
  - a) immediately, when a copy is delivered by personal service to the Person to whom it is addressed or, in the case of a Penalty Notice relating to a parking or traffic-related contravention, by affixing it to the vehicle in a conspicuous place at the time of the contravention;
  - b) on the seventh (7th) Day following the date a copy is sent by registered mail or by regular mail to the Person's last known address;
  - c) immediately upon the conclusion of a copy by facsimile transmission to the Person's last known facsimile transmission number; or
  - d) immediately upon sending a copy by electronic mail (i.e. email) to the Person's last known electronic mail address.
- 7.2 For the purposes of subsections 7(1) (b), (c) and (d) of this By-law, a Person's last known address, facsimile number, and electronic mail address includes an address, facsimile number and electronic mail address provided by the Person to the City as may be required by a form, practice or policy under this By-law.
- 7.3 If a notice document that is to be given or delivered to a Person under this By-law is mailed to the Person at the Person's last known address appearing on the records of the City as part of a proceeding under this By-law, or sent electronically to an email address that was provided by the Person, there is an irrebuttable presumption that the notice or document is given or delivered to the person.
- 7.4 A Person shall keep their contact information for service current by providing any change in address, facsimile, or electronic mail address to the Chief Municipal Law Enforcement Officer, immediately. Failure to comply with this section will negate consideration for an extension of time to Request a Review by Hearing Officer pursuant to Section 6(4).
- 7.5 Where this By-law requires service by a Person on the City, service shall be addressed to the Chief Municipal Law Enforcement Officer, and shall be deemed effective:
  - a) immediately, when a copy is delivered by personal service to the Chief Municipal Law Enforcement Officer at the location prescribed on the applicable form or notice;
  - b) on the seventh (7th) Day following the date a copy is sent by registered mail or by regular mail to the location prescribed on the applicable form or notice;

- c) immediately with respect to electronic mail or upon the conclusion of a copy by facsimile transmission to the facsimile number listed on the applicable form or notice.

## **8. ADMINISTRATION**

- 8.1 The Chief Municipal Law Enforcement Officer shall administer this By-law and establish any additional practices, policies and procedures necessary to implement this By-law and may amend such practices, policies and procedures from time to time as the Chief Municipal Law Enforcement Officer deems necessary, without amendment to this By-law.
- 8.2 The Chief Municipal Law Enforcement Officer shall prescribe all forms and notices, including the Penalty Notice, necessary to implement this By-law and may amend such forms and notices from time to time as the Chief Municipal Law Enforcement Officer deems necessary, without amendment to this By-law.
- 8.3 Any Administrative Fee(s) prescribed within Schedule "B" of this By-law shall be added to and be deemed part of the penalty amount unless otherwise rescinded by the Hearings Officer.
- 8.4 Where an Administrative Penalty is not paid by the date on which the Administrative Penalty is due and payable, the Person shall pay to the City a Late Payment Fee, in addition to the Administrative Penalty and any applicable Administrative Fee(s).
- 8.5 Where a Person makes payments to the City of any Administrative Penalty, Administrative Fee(s) or Late Payment Fee(s), by negotiable instrument or credit card, for which there are insufficient funds available in the account on which the instrument was drawn, the Person shall pay to the City the NSF Fee set out in the City's Fee By-law.
- 8.6 An Administrative Penalty, including any Administrative Fee(s), that is confirmed or reduced, or in respect of which the time for payment has been extended, remaining unpaid after the date when it is due and payable, constitutes a debt to the City owed by the Person.
- 8.7 Where an Administrative Penalty, and any applicable Administrative Fee(s) or Late Payment Fee(s), are not paid by the date on which they are due and payable, the City shall enforce the payment of such fees in accordance with the applicable legislation and regulations, including but not limited to the ability to notify the Registrar of Motor Vehicles, resulting in plate denial. At the time that plate denial is requested a plate denial fee will be added in accordance with Schedule "B" of this by-law and shall be added to the total debt owed to the City.
- 8.8 Where an Administrative Penalty is cancelled by a Screening Officer or Hearing Officer, any Administrative Fee(s) are also cancelled.
- 8.9 An Authorized Representative is permitted to appear on behalf of a Person at a Screening Review or Review by Hearing Officer, or to communicate with the City on behalf of a Person in accordance with a written authorization satisfactory to the Chief Municipal Law Enforcement Officer.
- 8.10 Any time limit that would otherwise expire on a Holiday is extended to the next day that is not a Holiday.
- 8.11 A Person claiming financial hardship under this By-law shall provide documented proof of the financial hardship to the Chief Municipal Law Enforcement Officer, the Screening Officer or the Hearing Officer, as applicable.
- 8.12 Any schedule attached to this By-law forms part of this By-law.

**9. SEVERABILITY**

9.1 Should any provision, or any part of a provision, of this By-law be declared invalid, or to be of no force and effect by a court of competent jurisdiction, it is the intent of Council that such a provision, or part of a provision, shall be severed from this By-law, and every other provision of this By-law shall be applied and enforced in accordance with its terms to the extent possible according to law.

**10. INTERPRETATION**

10.1 The provisions in Part VI of the Legislation Act, 2006, S.O. 2006, c.21, Sched. F, shall apply to this By-law.

10.2 Where words and phrases used in this By-law are defined in the *Highway Traffic Act*, but not defined in this By-law, the definitions in the *Highway Traffic Act* shall apply to such words and phrases.

**11. SHORT TITLE**

11.1 This By-law may be referred to as the AMPS By-law.

**12. EFFECTIVE DATE**

12.1 This By-law shall come into force and effect on May 1, 2019.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

**Schedule "A"**  
**Administrative Monetary Penalty System By-Law**  
**Designated Provisions for Parking By-Law No. PS-113**

1. For the purposes of Section 2 of this By-law, Column 3 in the following table lists the provisions in the Designated By-law identified in the Schedule, as amended.
2. Column 2 in the following table set out the short form wording to be used in a Penalty Notice for the contravention of the designated provisions listed in Column 3.
3. Column 4 in the following table set out the Administrative Penalty amount that is payable for contraventions of the designated provisions listed in Column 3.

<b>Column 1 Item #</b>	<b>Column 2 Short Form Wording</b>	<b>Column 3 Designated Provision</b>	<b>Column 4 Administrative Penalty Amount</b>
1	Park facing wrong way	5(1)	40
2	Stop in traffic lane	8(1)	55
3	Stop in prohibited area - signed	8(2)	60
4	Park on sidewalk	9(1)(a)	60
5	Park between sidewalk and roadway	9(1)(b)	35
6	Park on boulevard	9(1)( c)	55
7	Park in front of driveway access	9(1)(d)	55
8	Park in front of lane	9(1)(d)	55
9	Park within an intersection	9(1)(e)	55
10	Park within 2 metres of fire hydrant	9(1)(f)	100
11	Park on crosswalk	9(1)(g)	55
12	Park more than .3 metres from curb	5(1)	40
13	Park within 6 metres of crosswalk at intersection	9(1)(h)	40
14	Park - obstruct traffic	9(1)(i)	60
15	Park - prevent removal of previously parked vehicle	9(1)(j)	35
16	Park prohibited - 3:00 am to 5:00 am	9(1)(k)	40
17	Park - obstruct ramp	9(1)(l)	35
18	Park within 15 metres of signal controlled intersection	9(1 )(m)	55
19	Park - on roadway longer than 12 hours	9(1)(n)	40
20	Park - on shoulder longer than 12 hours	9(1)(n)	40
21	Park - in front of entrance to office building	10(1)(a)	35
22	Park - in front of entrance to hospital	10(1)(b)	35
23	Angle park not within pavement markings	6(1)(a)	35
24	Park - within 20m of intersection	10(1)(c)	40
25	Park - within 8m of fire hall	10(1)(d)	35
26	Park - adjacent to school property	10(1)(e)	35
27	Park - adjacent to service station	10(1)(f)	35
28	Park - within 30m of intersection controlled by traffic signal	10(1)(g)	35
29	Park - within 30 metres of railway crossing	10(1)(h)	55
30	Park - within limits of roundabout	10(1)(i)	55
31	Park - 20 metres on approach street to roundabout	10(1)(i)	55
32	Park - adjacent to inner curb within cul-de-sac	10(1)(j)	35
33	Park - signed prohibited area	11	40
34	Angle park exceed 60 degrees	6(1)(b)	35
35	Park - in bus stop	12(1)	55
36	Stop - in bus stop	12(1)	55
37	Park - in paratransit stop	12.1	55
38	Stop - in paratransit stop	12.1	55
39	Park - in taxi stand	13(1)	40

<b>Column 1 Item #</b>	<b>Column 2 Short Form Wording</b>	<b>Column 3 Designated Provision</b>	<b>Column 4 Administrative Penalty Amount</b>
40	Park - in a loading zone	14	40
41	Park - where restricted	15(1)	40
42	Park over time limit	16	30
43	Park vehicle without valid Residential Parking Pass displayed	16.1(1)	35
44	Angle park where not permitted	17	35
45	Angle park with load extending	6(2)(a)	35
46	Stop in rush hour route	18(a)	55
47	Park motorcycle more than 45 degree angle	19(1)	35
48	Park heavy truck on prohibited street	27(2)	100
49	Park school bus not in designated School Bus Zone	29(2)	35
50	Park school vehicle not in designated School Bus Zone	29(2)	35
51	Park outside meter zone	39(1)	35
52	Park more than one vehicle in parking space	40(1)	35
53	Park in parking meter zone without depositing appropriate parking meter payment	42(1)	25
54	Park in parking meter zone exceeding maximum period allowable	42(1.1)	30
55	Park exceeding maximum period allowable	45	40
56	Angle park vehicle attached to trailer	6(2)(b)	35
57	Park in space adjacent to meter indicating no unexpired time	47(a)	25
58	Park without display of paper from pay and display parking meter	47(b)(i)	25
59	Park beyond time and date on paper from pay and display meter	47(b)(ii)	25
60	Park outside designated space - metered lot	54	40
61	Park vehicle in reserved parking space	56(4)	40
62	Park vehicle exceeding 6.1 metres in length	57	35
63	Park outside designated space - unmetered lot	60	40
64	Park motor vehicle over time limit - unmetered lot	61	35
65	Park during prohibited hours - unmetered lot	62(2)	35
66	Park vehicle exceeding 6.1 metres in length - unmetered lot	63	35
67	Angle park obstructing traffic	6(2)(c)	55
68	Park in fire route	71(1)	100
69	Park in space designated for disabled person on street	72	375
70	Park in space designated for disabled person off-street	77(1)	375
71	Park unlicensed vehicle on highway	78(1)	55
72	Park unlicensed vehicle on parking space	78(1)	55
73	Park vehicle in privately-owned parking lot exceeding maximum period allowable	79	40
74	Park vehicle in privately-owned parking facility exceeding maximum period allowable	79	40
75	Park vehicle in privately-owned parking lot without authorization	79.1	40
76	Park vehicle in privately-owned parking facility without authorization	79.1	40
77	Park vehicle on privately-owned land not used as parking lot or parking facility without authorization	79.2	40

<b>Column 1 Item #</b>	<b>Column 2 Short Form Wording</b>	<b>Column 3 Designated Provision</b>	<b>Column 4 Administrative Penalty Amount</b>
78	Park facing wrong way on one way street	7(1)	40
79	Park vehicle on Corporation-owned or occupied land without authorization	81.1	40
80	Idle Motor Vehicle for more than 2 consecutive minutes	3.1	55
81	Idle Transit Vehicle for more than 5 consecutive minutes	3.3	55
82	Park Motor Vehicle on Parking Space that does not comply with Parking Space requirements	2.1	55
83	Stand Motor Vehicle on Parking Space that does not comply with Parking Space requirements	2.1	55
84	Stop Motor Vehicle on Parking Space that does not comply with Parking Space requirements	2.1	55
85	Park in Unauthorized Area	By-law S-3, 2.1	55
86	Stop in Unauthorized Area	By-law S-3, 2.1	55
87	Park motor vehicle in park in place other than authorized parking area	3.1(7)	55
88	Park motor vehicle in recreation area in place other than authorized parking area	3.1(7)	55
89	Park more than .3 metres from edge of roadway	7(2)	35
90	Park motor vehicle in park between 10 pm and 6 am	3.1(8)	55
91	Park motor vehicle in recreation area between 10 pm and 6 am	3.1(8)	55
92	Park trailer for overnight accommodation	4.1(3)	55
93	Park motor vehicle in parking area between 10 pm and 6 am	5.2(2)	55
94	Park trailer in natural park area	5.4(5)	65
95	Park trailer in ESA area	5.4(5)	65
96	Park - within reserved lane for bicycles	10(1)(k)	60
97	Park in parking space beyond time paid for	47(1)	30
98	Parking in access aisle to disabled parking-"no stopping" signs displayed	77(2)	375
99	Park vehicle in electric vehicle parking space - not an electric vehicle	10.1(a)	40
100	Park a vehicle on a municipal parking lot without displaying the parking permit issued for that lot	56(3)	35

**Schedule "B"**  
**Administrative Monetary Penalty System By-Law**  
**Designated Provisions for Parking By-Law No. PS-113**

<b>Administrative Fee Description</b>	<b>Fee Amount</b>
MTO Fee	\$10.00
Late Payment Fee	\$25.00
Screening Non-appearance Fee	\$50.00
Hearing Non-appearance Fee	\$100.00
Plate Denial Request Fee	\$20.00
Note: Fee listed in Schedule "B" to this By-law will be subject to Harmonized Sales Tax (H.S.T.) where applicable.	

**Schedule "C"**  
**Administrative Monetary Penalty System By-Law**  
**Designated Screening Officers**

1. The Chief Municipal Law Enforcement Officer, or delegate(s) as assigned.
2. Manager of Municipal Law Enforcement Services or delegate(s) as assigned.
3. Parking Coordinator or delegate(s) as assigned.
4. Inquiry Clerks or delegate(s) as assigned.

Bill No. 11  
2019

By-law No. C.P.-1284(\_\_\_\_)-\_\_\_\_

A by-law to amend the Official Plan for the City of  
London, 1989 relating to 765 Hyde Park Road.

The Municipal Council of The Corporation of the City of London enacts as  
follows:

1. Amendment No. \_\_\_\_ to the Official Plan for the City of London Planning Area – 1989, as contained in the text attached hereto and forming part of this by-law, is adopted.
2. This by-law shall come into effect in accordance with subsection 17(38) of the *Planning Act, R.S.O. 1990, c. P.13*.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

**AMENDMENT NO. \_\_\_\_**  
**to the**  
**OFFICIAL PLAN FOR THE CITY OF LONDON**

**A. PURPOSE OF THIS AMENDMENT**

The purpose of this Amendment is:

1. To add a policy in Section 10.1.3 of the Official Plan for the City of London to adopt the specific range of permitted uses for the site as identified in the Shopping Area Place Type of *The London Plan*.

**B. LOCATION OF THIS AMENDMENT**

1. This Amendment applies to lands located at 765 Hyde Park Road in the City of London.

**C. BASIS OF THE AMENDMENT**

The amendment would add to the specific range of permitted uses for 765 Hyde Park Road to accurately reflect Council's current vision and intent for the subject lands as expressed in *The London Plan*. The amendment is consistent with the specific range of permitted uses contemplated by *The London Plan*.

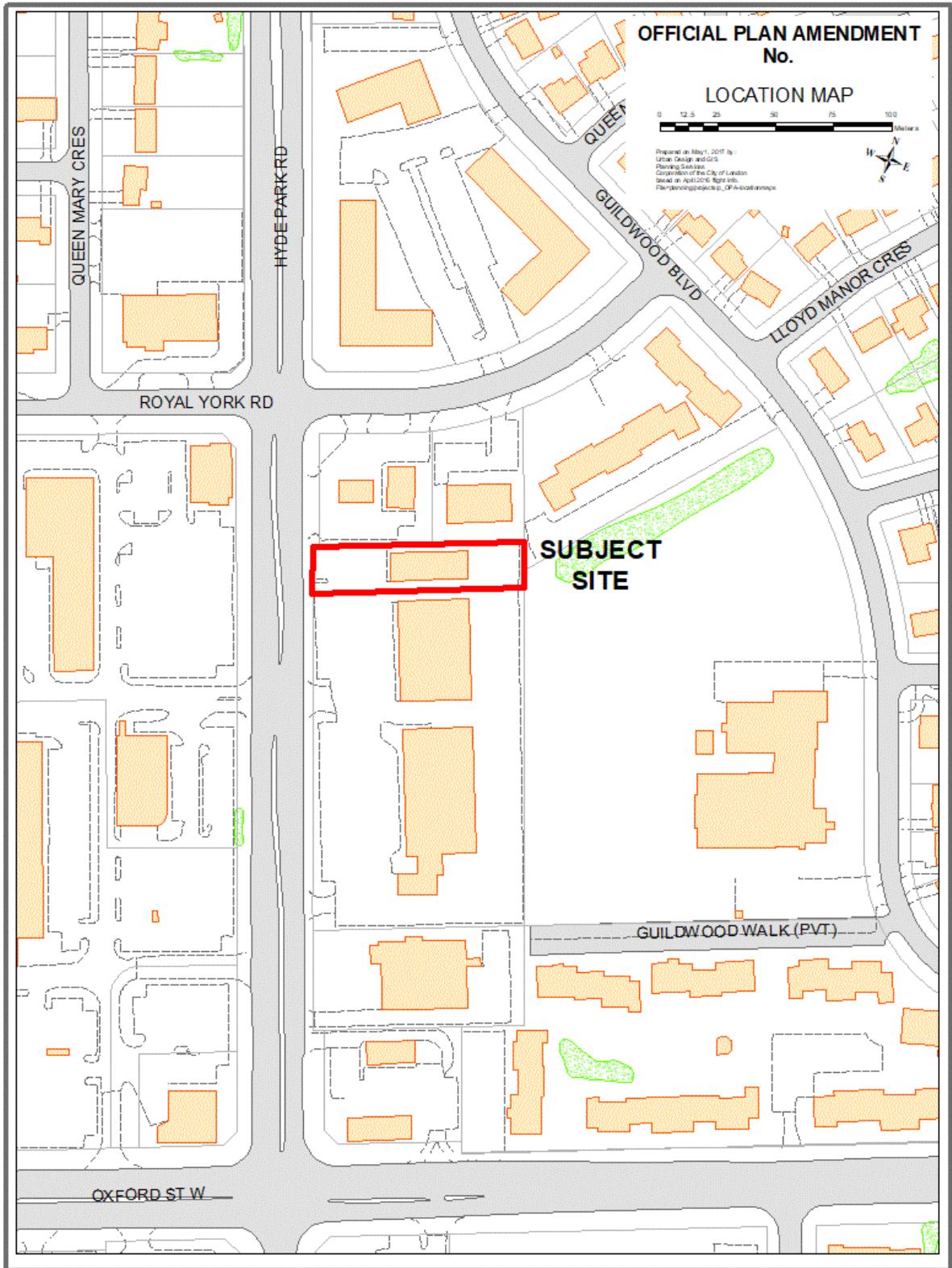
**D. THE AMENDMENT**

The Official Plan for the City of London is hereby amended as follows:

1. Section 10.1.3 – Policies for Specific Areas of the Official Plan for the City of London is amended by adding the following:

765 Hyde Park Road

(\_) At 765 Hyde Park Road, in addition to the range of uses permitted in the Office Area designation, a mix of retail, service, office, entertainment, recreational, educational, institutional and residential uses will also be permitted.



Bill No. 12  
2019

By-law No. C.P.-1519( )- \_\_\_\_

A by-law to amend By-law C.P.-1519-490 being “A by-law to designate an area as an improvement area and to establish the board of management for the purpose of managing the Hyde Park Business Improvement Area”.

WHEREAS subsection 5(3) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended, provides that a municipal power shall be exercised by by-law;

AND WHEREAS section 9 of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended, provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

AND WHEREAS subsection 10(1) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended provides that a municipality may provide any services or thing that the municipality considers necessary or desirable for the public;

AND WHEREAS subsection 10(2) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended provides that a municipality may pass by-laws respecting: in paragraph 1, Governance structure of the municipality and its local boards; paragraph 2, Accountability and transparency of the municipality and its operations and of its local boards and their operations; paragraph 3, Financial Management of the municipality and its local boards; in paragraph 7, Services and things that the municipality is authorized to provide under subsection (1);

AND WHEREAS subsection 2014(1) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended provides a local municipality may designate an area as an improvement area and may establish a board of management:

- (a) to oversee the improvement, beautification and maintenance of municipally-owned land, buildings and structures in the area beyond that provided at the expense of the municipality generally; and
- (b) to promote the area as a business or shopping area;

AND WHEREAS the Municipal Council enacted the “Hyde Park Business Improvement Association Board of Management By-law” on October 3, 2017 to establish the board of management of the Hyde Park Business Improvement Area;

AND WHEREAS the Municipal Council deems it appropriate to amend the “Hyde Park Business Improvement Association Board of Management By-law: to provide further clarification with respect to quorum requirements for the Annual General Meeting, notice provisions with respect to the Annual General Meeting and membership of subcommittee of the Board;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Section 5.12 (2) is hereby amended by deleting the word and number “three (3)” and by replacing it with the word and the number “two (2)”.

2. Section 8.2 (a) is hereby amended by deleting the section in its entirety and by replacing it with the following new section 8.2 (a):

“8.2 (a) Written or electronic notice of the Annual General Meeting shall be provided to Members not less than ten (10) days’ prior to the date of the holding of the Annual General Meeting. The accidental omission to provide notice to any member shall affect the validity of the meeting or any action taken thereat.”

3. Section 8.6 is hereby amended by deleting the section in its entirety and by replacing it with the following new section 8.6:

“8.6 A minimum of twenty (20) Members, including a quorum of the Board of Management, shall constitute quorum at any meeting of the Members.”

4. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 13  
2018

By-law No. S.-\_\_\_\_-\_\_\_\_

A by-law to assume certain works and services  
in the City of London. (Riverbend Meadows  
Subdivision - Phase 2)

WHEREAS the Managing Director, Environmental & Engineering Services  
and City Engineer of The Corporation of the City of London has reported that works and  
services have been constructed to his satisfaction in Riverbend Subdivision - Phase 2,  
Plan 33M-549;

AND WHEREAS it is deemed expedient to assume the said works and  
services;

NOW THEREFORE the Municipal Council of The Corporation of the City  
of London enacts as follows:

1. The Corporation of the City of London assumes the following works and  
services, namely:

Riverbend Subdivision - Phase 2, Plan 33M-549  
Sifton Properties Ltd. c/o Matt Robertson

Riverbend Road - All

2. The warranty period for the works and services in the subdivision referred  
to in Section 1 of this by-law is for a period December 19, 2018 to December 19, 2019.

3. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2019.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2019  
Second Reading – December 18, 2019  
Third Reading – December 18, 2019

Bill No. 14  
2019

By-law No. S.-\_\_\_\_-\_\_\_\_

A by-law to assume certain works and services  
in the City of London. (Sunningdale Meadows  
Subdivision - Phase 2)

WHEREAS the Managing Director, Environmental & Engineering Services  
and City Engineer of The Corporation of the City of London has reported that works and  
services have been constructed to his satisfaction in Sunningdale Meadows Subdivision  
- Phase 2;

AND WHEREAS it is deemed expedient to assume the said works and  
services;

NOW THEREFORE the Municipal Council of The Corporation of the City  
of London enacts as follows:

1. The Corporation of the City of London assumes the following works and  
services, namely:

Sunningdale Meadows Subdivision - Phase 2, Plan 33M-675  
Sunningdale Gold & Country Ltd. c/o Corlon Properties Inc., David Schmidt

Meadowlands Way - All;  
Bradwell Chase - All

2. The warranty period for the works and services in the subdivision referred  
to in Section 1 of this by-law is for a period December 19, 2018 to December 19, 2019.

3. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 15  
2019

By-law No. S.-\_\_\_\_-\_\_\_\_

A by-law to assume certain works and services  
in the City of London. (Claybar Subdivision -  
Phase 3, Stage 2)

WHEREAS the Managing Director, Environmental & Engineering Services  
and City Engineer of The Corporation of the City of London has reported that works and  
services have been constructed to his satisfaction in Claybar Subdivision - Phase 3,  
Stage 2;

AND WHEREAS it is deemed expedient to assume the said works and  
services;

NOW THEREFORE the Municipal Council of The Corporation of the City  
of London enacts as follows:

1. The Corporation of the City of London assumes the following works and  
services, namely:

Claybar Subdivision - Phase 3, Stage 2, Plan 33M-676  
Claybar Developments Inc. c/o Auburn Developments Inc.

Sedgefield Row - All

2. The warranty period for the works and services in the subdivision referred  
to in Section 1 of this by-law is for a period December 19, 2018 to December 19, 2019.

3. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 16  
2019

By-law No. S.-\_\_\_\_-\_\_\_\_

A by-law to assume certain works and services in the City of London. (Fox Hollow Subdivision - Phase 2, Stage 3, Plan 33M-622; and Fox Hollow Subdivision - Phase 1, Stage 2; 33M-564)

WHEREAS the Managing Director, Environmental & Engineering Services and City Engineer of The Corporation of the City of London has reported that works and services have been constructed to his satisfaction in Fox Hollow Subdivision - Phase 2, Stage 3 and Fox Hollow Subdivision - Phase 1, Stage 2;

AND WHEREAS it is deemed expedient to assume the said works and services;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The Corporation of the City of London assumes the following works and services, namely:

Fox Hollow Subdivision - Phase 2, Stage 3; Plan 33M-622  
Foxhollow Developments Inc. c/o Auburn Developments Inc.

Silverfox Crescent - All;  
Block 78 - being a Walkway - All;

Fox Hollow Subdivision - Phase 1, Stage 2; 33M-564  
Foxhollow Developments Inc. c/o Auburn Developments Inc.

Silverfox Crescent - All;  
Eagletrack Drive - All

2. The warranty period for the works and services in the subdivision referred to in Section 1 of this by-law is for a period December 19, 2018 to December 19, 2019.

3. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 17  
2018

By-law No. S.-\_\_\_\_-\_\_\_\_

A by-law to lay out, constitute, establish and assume lands in the City of London as public highway. (as widening to Huron Street, east of Wedgewood Drive)

WHEREAS it is expedient to establish the lands hereinafter described as public highway;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The lands and premises hereinafter described are laid out, constituted, established and assumed as public highway as widening to Huron Street, east of Wedgewood Drive, namely:

“Part of Lot 7 and part of Block B on Registered Plan 840 in the City of London and County of Middlesex, designated as Part 3 on Reference Plan 33R-20224.”

2. This by-law comes into force and effect on the day it is passed.

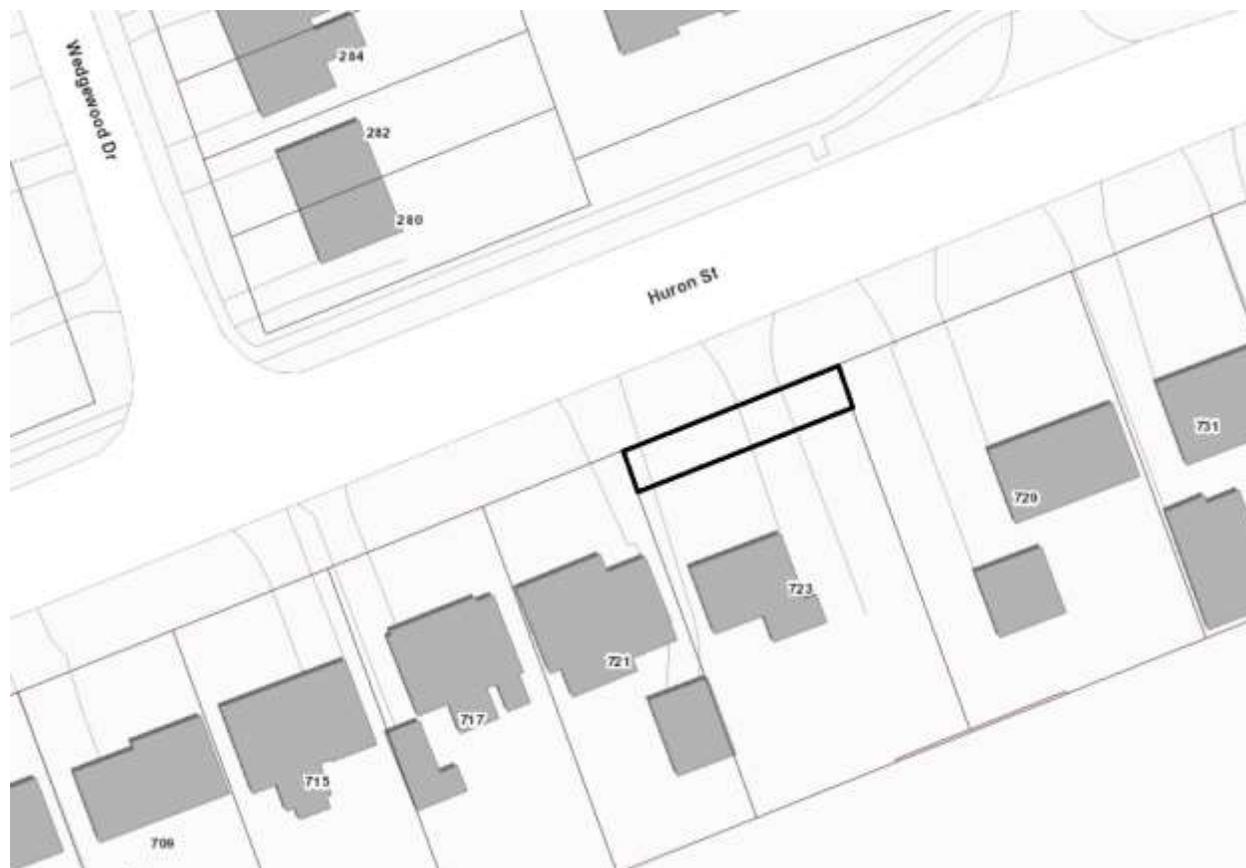
PASSED in Open Council on December 18, 2018.

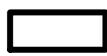
Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading - December 18, 2018  
Second Reading - December 18, 2018  
Third Reading - December 18, 2018

LOCATION MAP



 SUBJECT LANDS

Bill No. 18  
2019

By-law No. S.-\_\_\_\_-\_\_\_\_

A by-law to lay out, constitute, establish and assume certain reserves in the City of London as public highway. (as part of Edwin Drive and as part of Carnegie Lane)

WHEREAS it is expedient to establish the lands hereinafter described as public highway;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The lands and premises hereinafter described are laid out, constituted, established and assumed as public highway as part of Edwin Drive and as part of Carnegie Lane, namely:

“Block 15 on Registered Plan 33M-433 in the City of London and County of Middlesex.”

And

“Block 16 on Registered Plan 33M-433, and Part 7 on Reference Plan 33R-17444 in the City of London and County of Middlesex.”

2. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

LOCATION MAP



 SUBJECT LANDS

Bill No. 19  
2019

By-law No. S.-\_\_\_\_-\_\_\_\_

A by-law to rename a portion of Third Street to Baransway Drive, effective February 1, 2019.

WHEREAS the Municipal Council of The Corporation of the City of London deems it expedient to rename a portion of Third Street to Baransway Drive;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. That a portion of Third Street between Oxford Street East and Cheapside Street, being that portion on Registered Plan 33M-342, shall hereafter be called and known as Baransway Drive, and the name of said street is hereby changed accordingly:
2. This by-law comes into force and effect on February 1, 2019.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 20  
2019

By-law No. W.-5569(\_)-\_\_\_\_

A by-law to amend by-law no. W.-5569-376  
entitled, "A by-law to authorize the Wharncliffe  
Road Widening (Project No. TS1355-1)."

WHEREAS the Treasurer has calculated an updated limit for The Corporation of the City of London using its most recent debt and financial obligation limit determined by the Ministry of Municipal Affairs in accordance with the provisions of Ontario Regulation 403/02, and has calculated the estimated annual amount payable by The Corporation of the City of London in respect of the project described in this by-law and has determined that such estimated annual amount payable does not exceed the Limit;

AND WHEREAS it has been deemed expedient to amend By-law No. W.-5569-376 passed on November 11, 2014, to authorize an increase in the net amount of monies to be debentured for the "Wharncliffe Road Widening (Project No. TS1355-1)";

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The net cost of this project shall be met by the increase in the issue of debentures by \$1,210,232.00 from \$114,600.00 to \$1,324,832.00
2. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 21  
2019

By-law No. W.-5596(\_)-\_\_\_\_

A by-law to amend by-law no. W.-5596-41  
entitled, "A by-law to authorize the ESSWM-  
SC2-SWM Facility Stoney Creek No. 2."

WHEREAS the Treasurer has calculated an updated limit for The Corporation of the City of London using its most recent debt and financial obligation limit determined by the Ministry of Municipal Affairs in accordance with the provisions of Ontario Regulation 403/02, and has calculated the estimated annual amount payable by The Corporation of the City of London in respect of the project described in this by-law and has determined that such estimated annual amount payable does not exceed the Limit;

AND WHEREAS it has been deemed expedient to amend By-law No. W.-5596-41 passed on January 4, 2016, to authorize an increase in the net amount of monies to be debentured for the "ESSWM-SC2-SWM Facility Stoney Creek No. 2";

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The net cost of this project shall be met by the increase in the issue of debentures by \$1,798,954.00 from \$300,046.00 to \$2,099,000.00
2. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 22  
2019

By-law No. W.-5631(\_)-\_\_\_\_

A by-law to amend by-law No. W.-5631-539  
entitled, "A by-law to authorize the Wilton  
Grove Road Upgrades Commerce Road to City  
Limits. (Project No. TS1490)"

WHEREAS the Treasurer has calculated an updated limit for The Corporation of the City of London using its most recent debt and financial obligation limit determined by the Ministry of Municipal Affairs in accordance with the provisions of Ontario Regulation 403/02, and has calculated the estimated annual amount payable by The Corporation of the City of London in respect of the project described in this by-law and has determined that such estimated annual amount payable does not exceed the Limit;

AND WHEREAS it has been deemed expedient to amend By-law No. W.-5631-539 passed on November 14, 2017 to authorize an increase in the net amount of monies to be debentured for the "Wilton Grove Road Upgrades Commerce Road to City Limits (Project No. TS1490)";

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The net cost of this project shall be met by the increase in the issue of debentures by \$112,000.00 from \$104,820.00 to \$217,020.00
2. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 23  
2019

By-law No. W.- \_\_\_\_ - \_\_

A by-law to authorize the Industrial Land Development Strategy (ILDS) Sanitary Servicing Trunk and Internal Oversizing (Project ID1057).

WHEREAS the Treasurer has calculated an updated limit for The Corporation of the City of London using its most recent debt and financial obligation limit determined by the Ministry of Municipal Affairs in accordance with the provisions of Ontario Regulation 403/02, and has calculated the estimated annual amount payable by The Corporation of the City of London in respect of the project described in this by-law and has determined that such estimated annual amount payable does not exceed the Limit;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The "ILDS Sanitary Servicing Trunk and Internal Oversizing (Project ID1057)" is hereby authorized.
2. The net cost of this project shall be met by the issue of debentures in an amount not to exceed \$5,000,000.00.
3. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 24  
2019

By-law No. W.- \_\_\_\_\_ - \_\_\_\_\_

A by-law to authorize the new sportspark at  
Kilally Fields (Capital Project PD218116).

WHEREAS the Treasurer has calculated an updated limit for The Corporation of the City of London using its most recent debt and financial obligation limit determined by the Ministry of Municipal Affairs in accordance with the provisions of Ontario Regulation 403/02, and has calculated the estimated annual amount payable by The Corporation of the City of London in respect of the project described in this by-law and has determined that such estimated annual amount payable does not exceed the Limit;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. The “New Sportspark – Project PD218116” is hereby authorized.
2. The net cost of this project shall be met by the issue of debentures in an amount not to exceed \$258,000.00.
3. This by-law comes into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

Bill No. 25  
2019

By-law No. Z.-1-19\_\_\_\_\_

A by-law to amend By-law No. Z.-1 to remove holding provisions from the zoning of the land located at 3400 Morgan Avenue.

WHEREAS 2589439 Ontario Inc. c/o Rivera Inc. has applied to remove the holding provisions from the zoning for the land located at 3400 Morgan Avenue, as shown on the map attached to this by-law, as set out below;

AND WHEREAS it is deemed appropriate to remove the holding provisions from the zoning of the said land;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Schedule "A" to By-law No. Z.-1 is amended by changing the zoning applicable to the lands located at 3400 Morgan Avenue, as shown on the attached map to remove the holding provisions so that the zoning of the lands as a Residential R7 (R7\*D27\*H8) Zone comes into effect.
2. This by-law shall come into force and effect on the day it is passed.

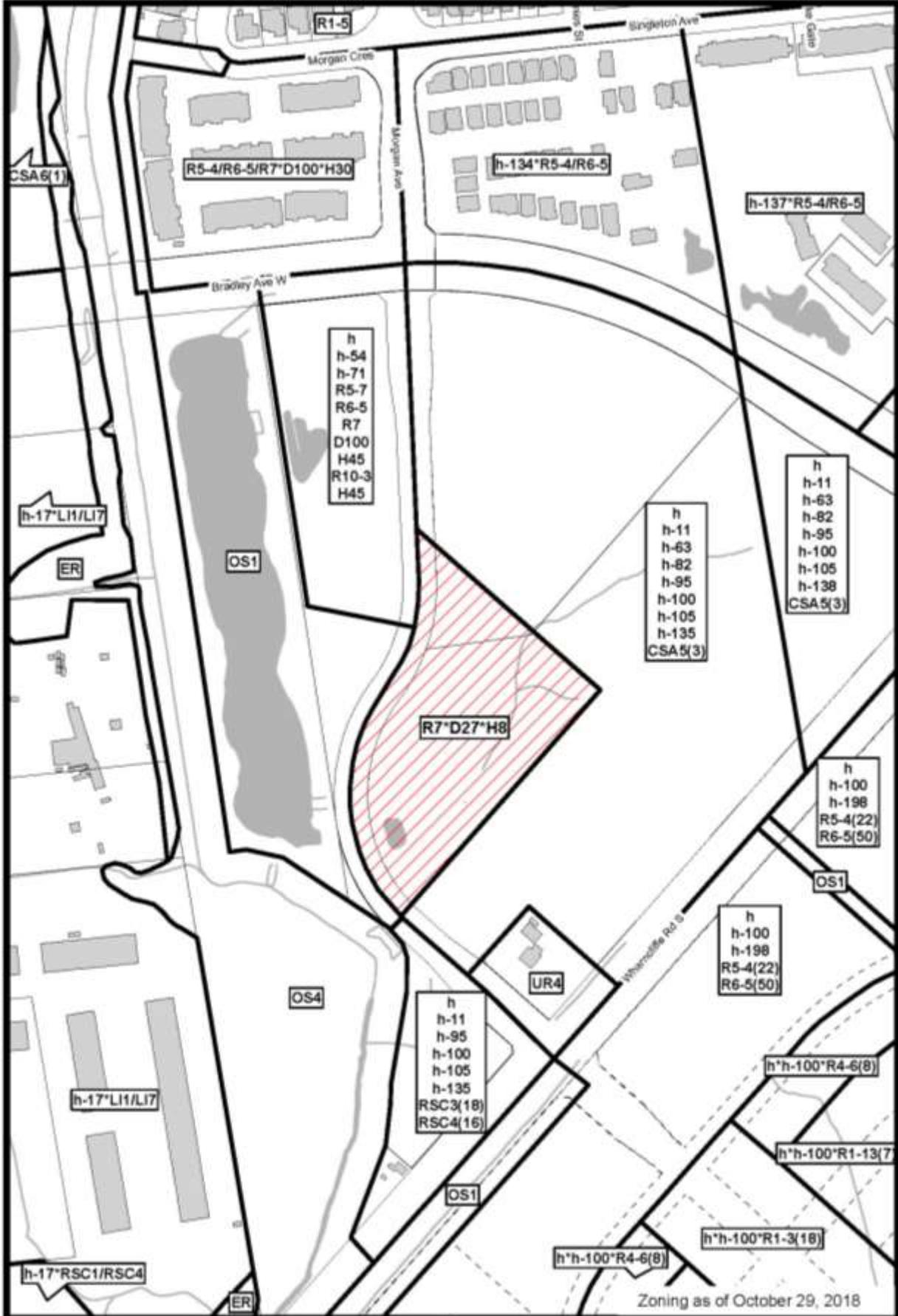
PASSED in Open Council on December 18, 2018

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

SCHEDULE "A"



Zoning as of October 29, 2018

<p>File Number: H-8974                  Planner: CS                  Date Prepared: 2018/11/07                  Technician: RC                  By-Law No: Z-1-</p>	<p><b>SUBJECT SITE</b> </p> <p>1:3,000</p> <p>0 15 30 60 90 120 Meters</p> 
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Bill No. 26  
2019

By-law No. Z.-1-19\_\_\_\_\_

A by-law to amend By-law No. Z.-1 to rezone an area of land located at 3924 Colonel Talbot Road.

WHEREAS Colonel Talbot Developments Inc. has applied to remove the holding provision from the zoning for a portion of the lands located at 3924 Colonel Talbot Road, as shown on the map attached to this by-law, as set out below;

AND WHEREAS it is deemed appropriate to remove the holding provision from the zoning of the said lands;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Schedule "A" to By-law No. Z.-1 is amended by changing the zoning applicable to lands located at 3924 Colonel Talbot Road, as shown on the attached map, to remove the holding provisions so that the zoning of the lands as a Residential R1 (R1-3) Zone, a Residential R1 Special Provision/Residential R6 (R1-3(7)/R6-5) Zone, a Residential R1 (R1-4) Zone, a Residential R1 (R1-5) Zone and an Open Space (OS1) Zone comes into effect.
2. This by-law shall come into force and effect on the day it is passed.

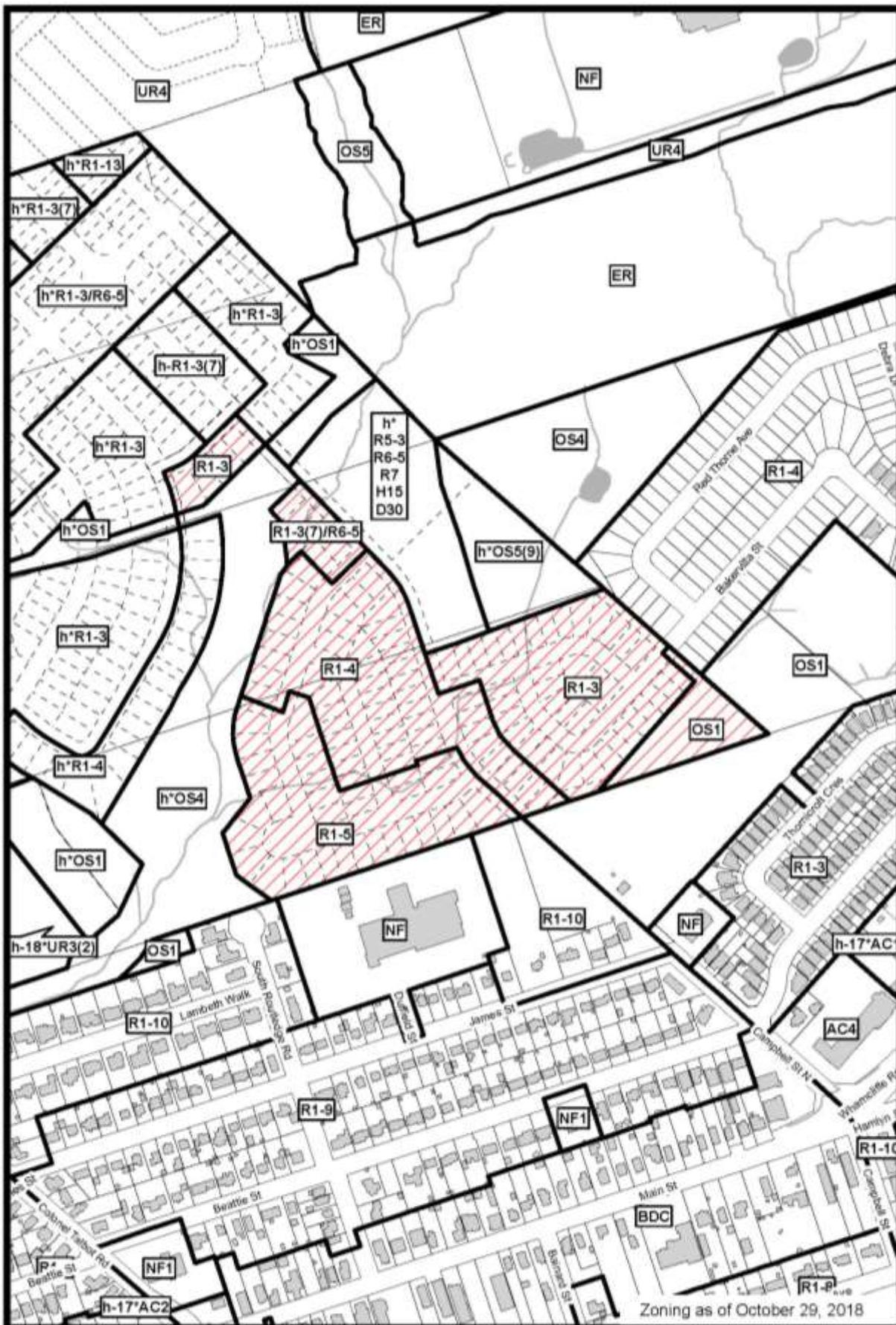
PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

SCHEDULE "A"



<p>File Number: H-8981                  Planner: NP                  Date Prepared: 2018/11/19                  Technician: RC                  By-Law No: Z.-1-</p>	<p><b>SUBJECT SITE</b> </p> <p>1:5,000</p> <p>0 25 50 100 150 200 Meters</p> 
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Bill No. 27  
2019

By-law No. Z.-1-19\_\_\_\_\_

A by-law to amend By-law No. Z.-1 to rezone an area of land located at 819 Kleinburg Drive.

WHEREAS Applewood Developments (London) Inc. has applied to remove the holding provision from the zoning for a portion of the lands located at 819 Kleinburg Drive, as shown on the map attached to this by-law, as set out below;

AND WHEREAS it is deemed appropriate to remove the holding provision from the zoning of the said lands;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Schedule "A" to By-law No. Z.-1 is amended by changing the zoning applicable to lands located at 819 Kleinburg Drive as shown on the attached map, to remove the holding provisions so that the zoning of the lands as a Holding Special Provision Residential (h-100\*R5-6(9)\*R6-5(38)\*R8-4(27)) Zone comes into effect.
2. This by-law shall come into force and effect on the day it is passed.

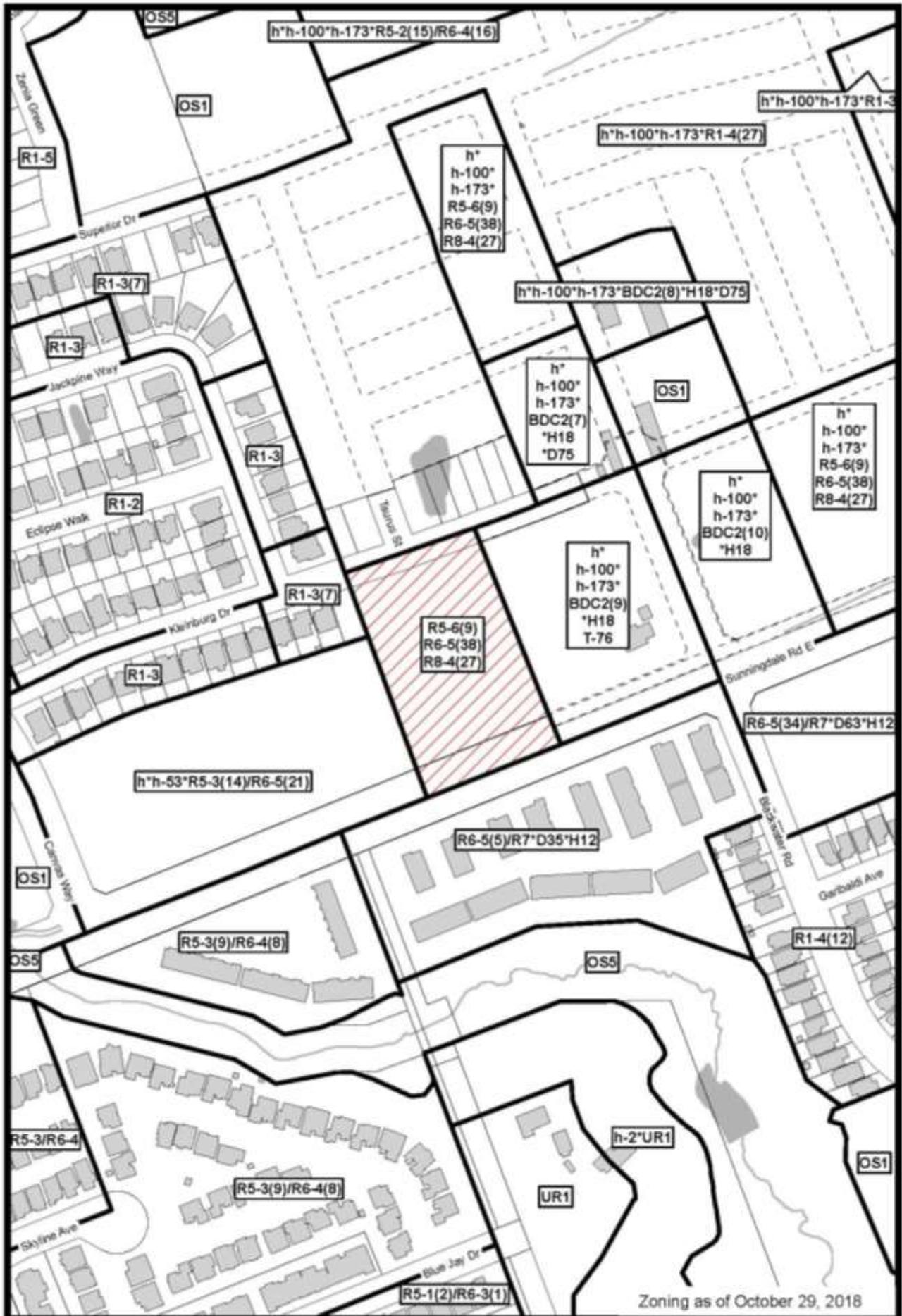
PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

SCHEDULE "A"



File Number: H-8964  
 Planner: MS  
 Date Prepared: 2018/11/22  
 Technician: RC  
 By-Law No: Z.-1-

SUBJECT SITE 

1:3,000

0 15 30 60 90 120 Meters 



Bill No. 28  
2019

By-law No. Z.-1-19\_\_\_\_\_

A by-law to amend by-law No. Z.-1 to rezone an area of land located at 195 Dundas Street.

WHEREAS Danforth (London) Ltd. has applied to remove the holding provision from the zoning for a portion of the lands located at 195 Dundas Street, as shown on the map attached to this by-law, as set out below;

AND WHEREAS it is deemed appropriate to remove the holding provision from the zoning of the said lands;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Schedule "A" to By-law No. Z.-1 is amended by changing the zoning applicable to lands located at 1820 Canvas Way as shown on the attached map, to remove the holding provisions so that the zoning of the lands as a Downtown Area Temporary (DA1\*D350\*T-54) Zone and a Holding Downtown (h-3\*DA1\*D350\*T-54) Zone comes into effect.
2. This by-law shall come into force and effect on the day it is passed.

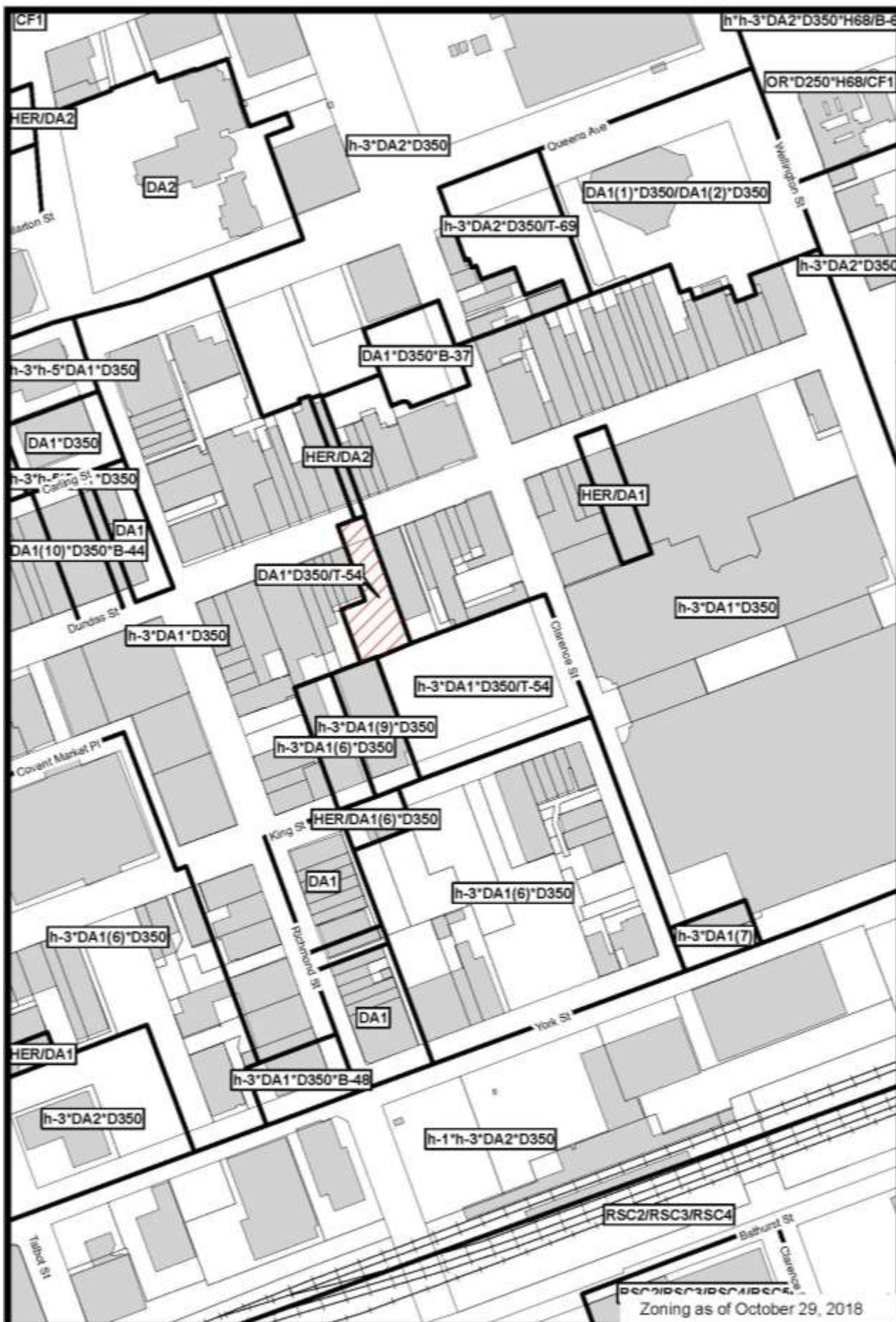
PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

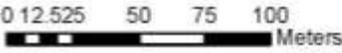
SCHEDULE "A"



File Number: H-8973  
 Planner: MS  
 Date Prepared: 2018/11/06  
 Technician: rc  
 By-Law No: Z.-1-

SUBJECT SITE 

1:2,500

0 12.5 25 50 75 100 Meters 



Bill No. 29  
2019

By-law No. Z.-1-19\_\_\_\_\_

A by-law to amend By-law No. Z.-1 to rezone  
an area of land located at 1820 Canvas Way.

WHEREAS 2584857 Ontario Inc. has applied to remove the holding provision from the zoning for a portion of the lands located at 1820 Canvas Way, as shown on the map attached to this by-law, as set out below;

AND WHEREAS it is deemed appropriate to remove the holding provision from the zoning of the said lands;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Schedule "A" to By-law No. Z.-1 is amended by changing the zoning applicable to lands located at 1820 Canvas Way as shown on the attached map, to remove the holding provisions so that the zoning of the lands as a Special Provision Residential R2 (R2-4(2)) Zone and a Holding Special Provision Residential R5/R6 (h\*R5-3(14)\*R6-5(21)) Zone comes into effect.
2. This by-law shall come into force and effect on the day it is passed.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018



Bill No. 30  
2019

By-law No. Z.-1-19\_\_\_\_\_

A by-law to amend By-law No. Z.-1 to remove holding provisions from the zoning for lands located at 2626 Sheffield Boulevard.

WHEREAS Sifton Properties Limited have applied to remove the holding provisions from the zoning for the lands located at 2626 Sheffield Boulevard, as shown on the map attached to this by-law, as set out below;

AND WHEREAS it is deemed appropriate to remove the holding provisions from the zoning of the said lands;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Schedule "A" to By-law No. Z.-1 is amended by changing the zoning applicable to the lands located at 2626 Sheffield Boulevard, as shown on the attached map, to remove the h, h-71 and h-100 holding provisions so that the zoning of the lands as a Residential R5/R6/R7/R8 Special Provision (R5-6(8)/R6-5(31)/R7(16)•D75•H13/R8-4(17)) Zone comes into effect.
2. This by-law shall come into force and effect on the day it is passed.

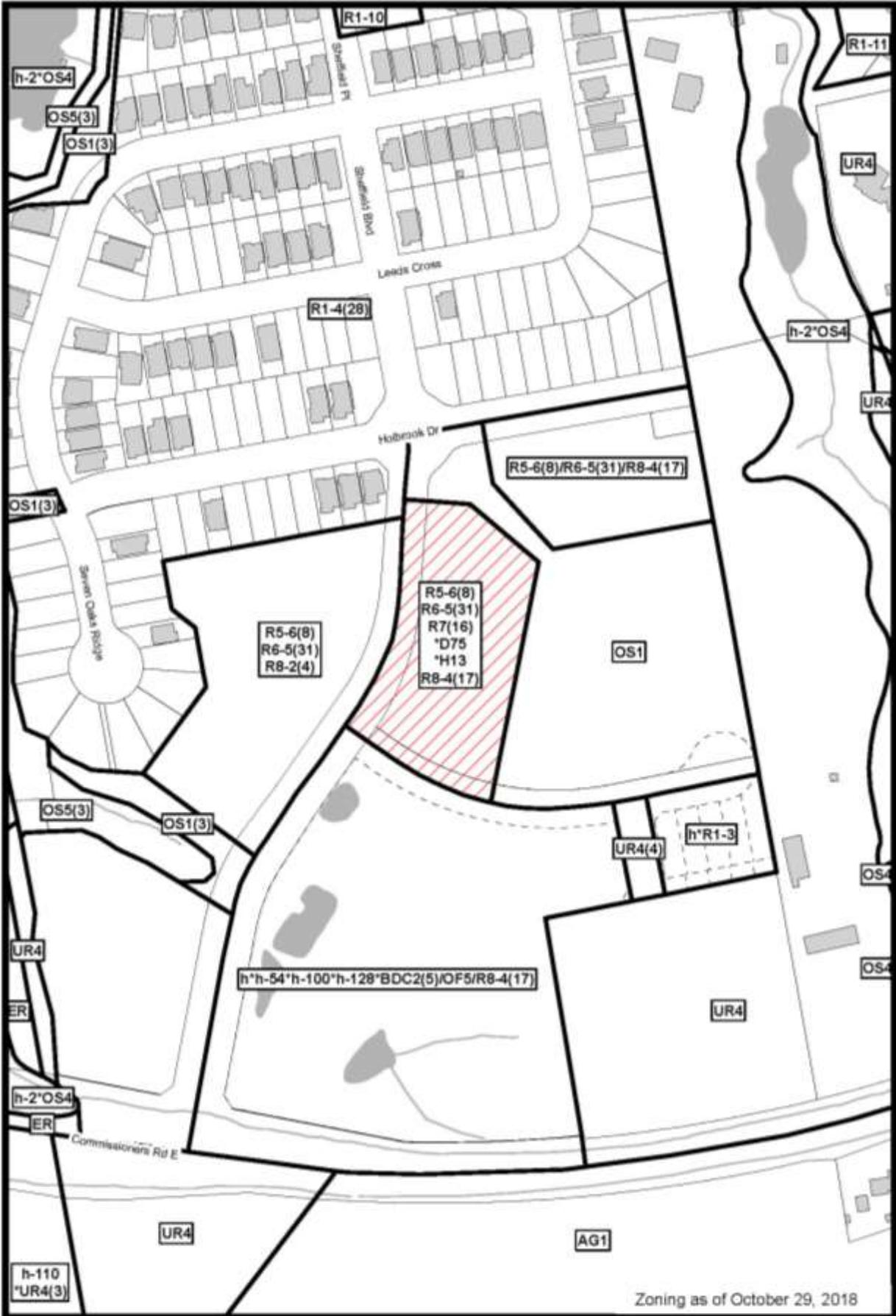
PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

SCHEDULE "A"



Zoning as of October 29, 2018

<p>File Number: H-8934                  Planner: LM                  Date Prepared: 2018/11/21                  Technician: RC                  By-Law No: Z-3-</p>	<p><b>SUBJECT SITE</b> </p> <p>1:2,500</p> <p>0 12.5 25 50 75 100 Meters </p> <p></p>
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Bill No. 31  
2019

By-law No. Z.-1-19\_\_\_\_\_

A by-law to amend By-law No. Z.-1 to rezone an area of land located at 172-174 and 176 Pond Mills Road.

WHEREAS Drewlo Holdings Inc. has applied to rezone an area of land located at 172-174 and 176 Pond Mills Road, as shown on the map attached to this by-law, as set out below;

AND WHEREAS this rezoning conforms to the Official Plan;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Schedule "A" to By-law No. Z.-1 is amended by changing the zoning applicable to lands located at 172-174 and 176 Pond Mills Road, as shown on the attached map, from a Convenience Commercial CC Zone, an Urban Reserve UR1 Zone, and a Residential R1/Neighbourhood Facility (R1-6/NF) Zone to a Residential R1 (R1-1) Zone.
2. This by-law shall come into force and be deemed to come into force in accordance with Section 34 of the *Planning Act, R.S.O. 1990, c. P.13*, either upon the date of the passage of this by-law or as otherwise provided by the said section.

PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

SCHEDULE "A"



File Number: Z-8944  
Planner: LM  
Date Prepared: 2018/11/01  
Technician: RC  
By-Law No: Z-1-

**SUBJECT SITE** 

1:1,750

0 5 10 20 30 40 Meters



Bill No. 32  
2019

By-law No. Z.-1-19\_\_\_\_\_

A by-law to amend By-law No. Z.-1 to rezone an area of land located at 747, 759 and 765 Hyde Park Road.

WHEREAS Goodwill Industries has applied to rezone an area of land located at 765 Hyde Park Road, as shown on the map attached to this by-law, as set out below;

AND WHEREAS upon approval of Official Plan Amendment Number \_\_\_\_ this rezoning will conform to the Official Plan;

AND WHEREAS the Municipal Council of the Corporation of the City of London deems it advisable to rezone an area of land located at 747 and 759 Hyde Park Road to add site-specific regulations;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Schedule "A" to By-law No. Z.-1 is amended by changing the zoning applicable to lands located at 765 Hyde Park Road, as shown on the attached map comprising part of Key Map No. A101, from an Office Special Provision (OF3(1)) Zone to an Office Special Provision/Arterial Commercial Special Provision (OF3(\*)/AC4(\*) Zone.

2. Section Number 19.4 of the Office (OF3) Zone is amended by adding the following location and regulations to the existing Special Provision:

OF3(1)	747 and 759 Hyde Park Road
a)	Regulations:
i)	Landscaped Open Space for existing building (Minimum): as existing
ii)	Parking for existing buildings: as existing and shared with 765 Hyde Park Road

3. Section Number 19.4 of the Office (OF3) Zone is amended by adding the following Special Provision:

OF3(*)	765 Hyde Park Road
a)	Regulations:
i)	Lot Frontage (Minimum): 19 metres (62.34 feet)
ii)	North Interior Side Yard for existing building (Minimum): 3.0 metres (9.84 feet)
iii)	Landscaped Open Space for existing building (Minimum): as existing

- iv) Parking for existing building: as existing and shared with 747 and 759 Hyde Park Road

4. Section Number 26.4 of the Arterial Commercial (AC4) Zone is amended by adding the following Special Provision:

- |        |   |  |
|--------|---|--|
| AC4(*) | 765 Hyde Park Road  |  |
|        | a) Additional Permitted Uses:                                 |  |
|        | i) Institution  |  |
|        | b) Regulations:   |  |
|        | i) Lot Frontage (Minimum):                                    | 19 metres (62.34 feet)                                 |
|        | ii) North Interior Side Yard for existing building (Minimum): | 3.0 metres (9.84 feet)                                 |
|        | iii) Landscaped Open Space for existing building (Minimum):   | as existing  |
|        | iv) Parking for existing building                             | as existing and shared with 747 and 759 Hyde Park Road |

5. The inclusion in this by-law of imperial measure along with metric measure is for the purpose of convenience only and the metric measure governs in case of any discrepancy between the two measures.

6. This by-law shall come into force and be deemed to come into force in accordance with Section 34 of the *Planning Act, R.S.O. 1990, c. P.13*, either upon the date of the passage of this by-law or as otherwise provided by the said section.

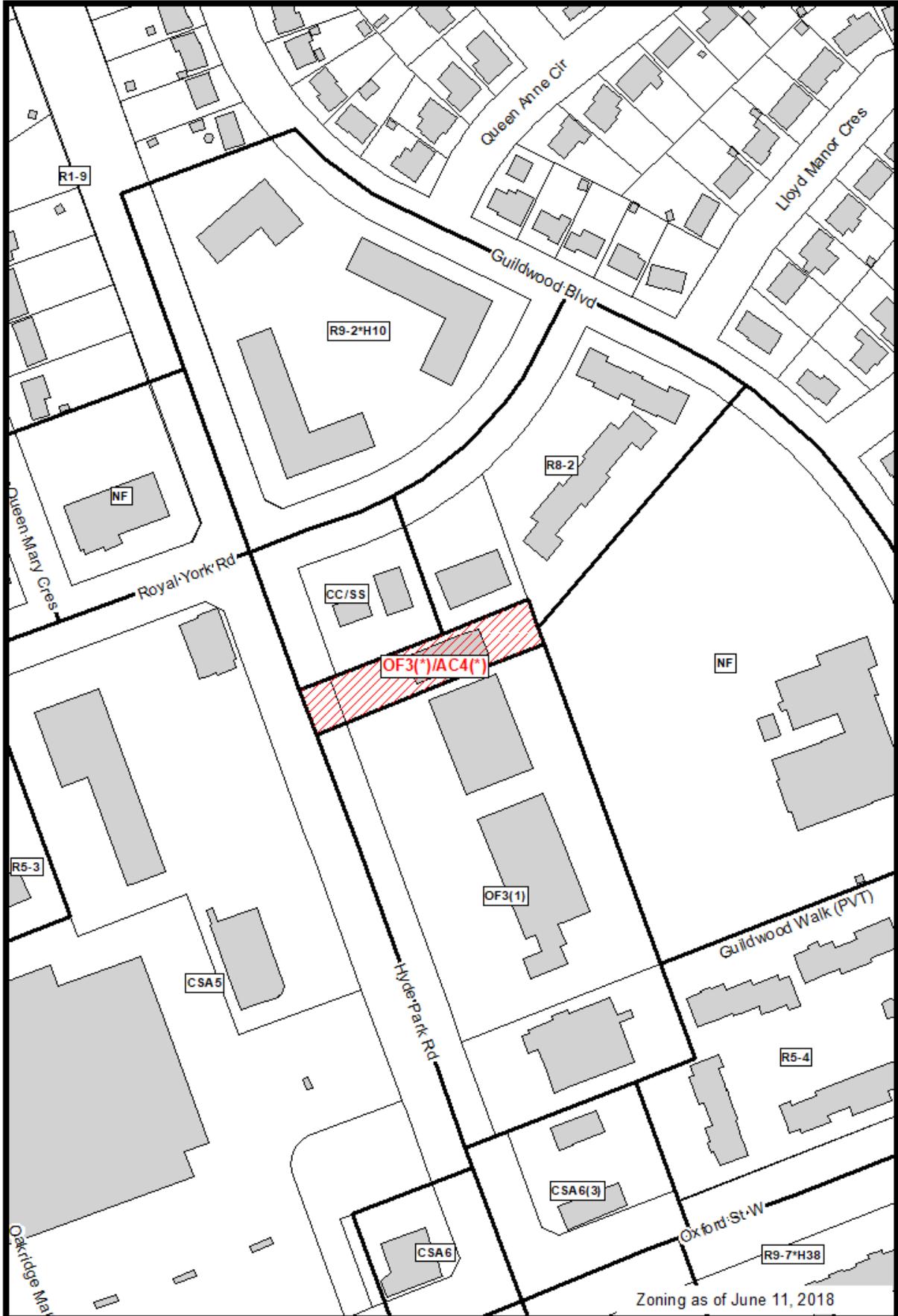
PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

SCHEDULE "A"



File Number: O-8939/Z-8940  
Planner: BD  
Date Prepared: 2018/10/26  
Technician: MB  
By-Law No: Z.-1-

SUBJECT SITE 

1:2,000

0 10 20 40 60 80 Meters



Bill No. 33  
2019

By-law No. Z.-1-19\_\_\_\_\_

A by-law to amend By-law No. Z.-1 to rezone  
an area of land located at 446 York Street.

WHEREAS Middlesex-London Health Unit/Regional HIV/AIDS Connection have applied to rezone an area of land located at 446 York Street, as shown on the map attached to this by-law, as set out below;

AND WHEREAS this rezoning conforms to the Official Plan;

NOW THEREFORE the Municipal Council of The Corporation of the City of London enacts as follows:

1. Schedule "A" to By-law No. Z.-1 is amended by changing the zoning applicable to lands located at 446 York Street, as shown on the attached map comprising part of Key Map No. A107, from a Restricted Service Commercial (RSC2/RSC4) Zone to a Holding Restricted Service Commercial/Restricted Service Commercial Special Provision (h-(\*).RSC2/RSC4(\_)) Zone.

2. Section Number 3.8 2) of the Holding "h" Zone is amended by adding the following Holding Provision:

h-(\*). Purpose: The proponent shall retain an archaeologist, licensed by the Ministry of Tourism, Culture and Sport under the provisions of the Ontario Heritage Act (R.S.O. 1990 as amended) to carry out a Stage 1 (or Stage 1-2) archaeological assessment of the entire property and follow through on recommendations to mitigate, through preservation or resource removal and documentation, adverse impacts to any significant archaeological resources found (Stages 3-4). The archaeological assessment must be completed in accordance with the most current Standards and Guidelines for Consulting Archaeologists, Ministry of Tourism, Culture and Sport.

All archaeological assessment reports, in both hard copy format and as a PDF, will be submitted to the City of London once the Ministry of Tourism, Culture and Sport has accepted them into the Public Registry.

Significant archaeological resources will be incorporated into the proposed development through either in situ preservation or interpretation where feasible, or may be commemorated and interpreted through exhibition development on site including, but not limited to, commemorative plaquing.

No demolition, construction, or grading or other soil disturbance shall take place on the subject property prior to the City's Planning Services receiving the Ministry of Tourism, Culture and Sport compliance letter indicating that all archaeological licensing and technical review requirements have been satisfied.

Permitted interim uses: uses within the existing building where no soil disturbance takes place.

3. Section Number 28.4 of the Restricted Service Commercial (RSC4) Zone is amended by adding the following Special Provision:

RSC4( ) 446 York Street

a) Additional Permitted Uses:

- i) Offices with accessory Clinics for the purposes of a Supervised Consumption Facility.
- ii) Medical/dental offices with accessory Clinics for the purposes of a Supervised Consumption Facility.

b) Regulations:

- i) Additional Permitted Uses shall be restricted to the existing building.
- ii) Parking Spaces: 8 for all Additional Permitted Uses within the existing zone
- iii) Minimum intake and waiting area: 5 square metres (53 square feet) per consumption booth.
- iv) Minimum post consumption area: 1.9 square metres (20 square feet) per consumption booth; but in no instance shall less than 9.3 square metres (100 square feet) be provided.

4. The inclusion in this by-law of imperial measure along with metric measure is for the purpose of convenience only and the metric measure governs in case of any discrepancy between the two measures.

5. This by-law shall come into force and be deemed to come into force in accordance with Section 34 of the *Planning Act, R.S.O. 1990, c. P.13*, either upon the date of the passage of this by-law or as otherwise provided by the said section.

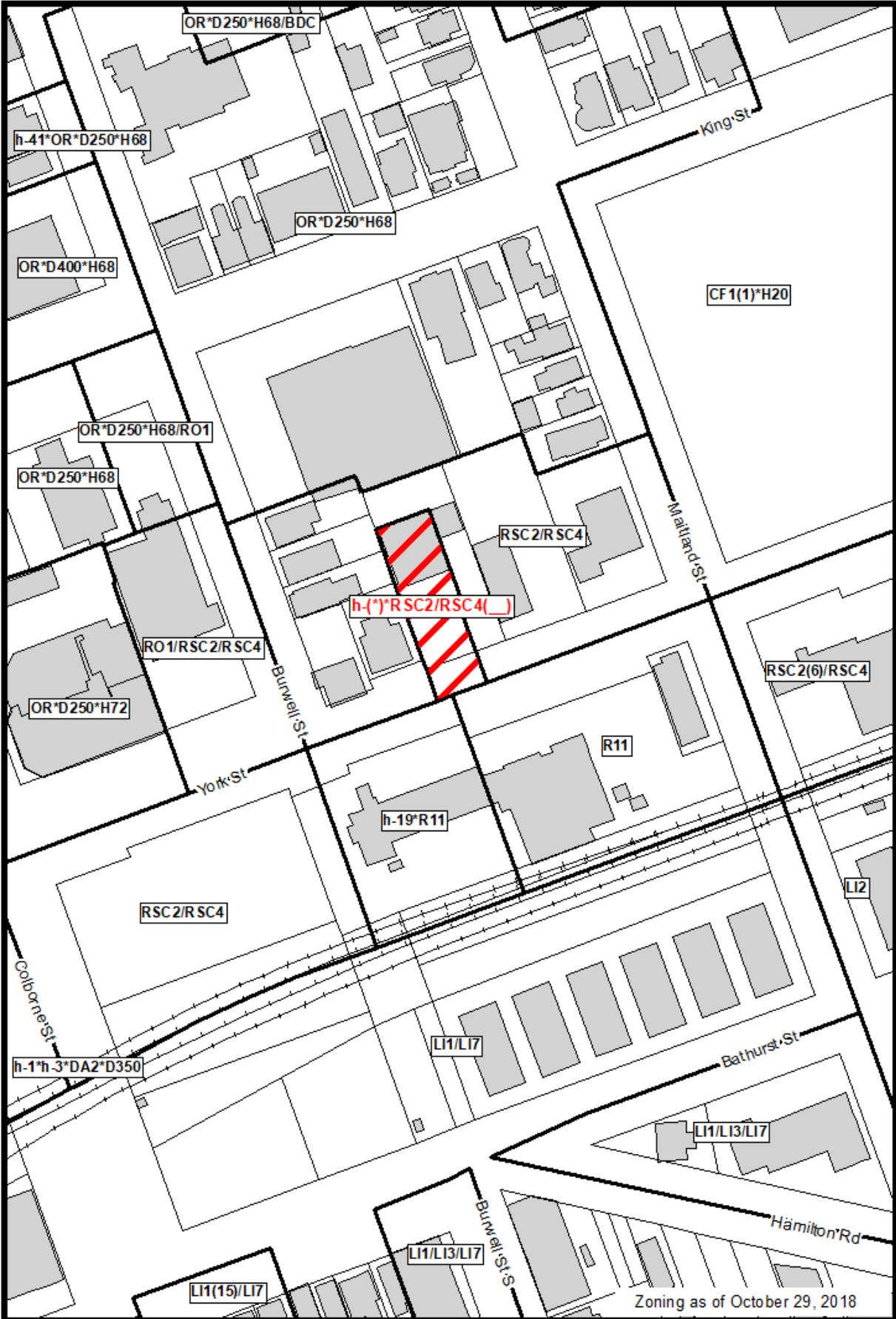
PASSED in Open Council on December 18, 2018.

Ed Holder  
Mayor

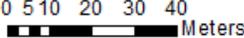
Catharine Saunders  
City Clerk

First Reading – December 18, 2018  
Second Reading – December 18, 2018  
Third Reading – December 18, 2018

SCHEDULE "A"



Zoning as of October 29, 2018

<p>File Number: Z-8971                  Planner: MK                  Date Prepared: 2018/11/14                  Technician: MB                  By-Law No: Z.-1-</p>	<p><b>SUBJECT SITE</b> </p> <p>1:1,500</p> <p> Meters</p> <p></p>
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