

Agenda Including Addeds

Community and Protective Services Committee

12th Meeting of the Community and Protective Services

August 14, 2018, 4:00 PM

Council Chambers

Members

Councillors M. Cassidy, V. Ridley, B. Armstrong, M. Salih, P. Squire, Mayor M. Brown

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The Committee will recess at approximately 6:30 PM for dinner, as required.

	Pages
1. Disclosures of Pecuniary Interest	
2. Consent	
2.1 Age Friendly London Progress Report 2018	2
3. Scheduled Items	
3.1 Not to be heard before 4:05 PM - Delegation - J. Peaire - LMHC Board of Directors	34
3.2 Not to be heard before 4:10 PM - M. Cairns, Accessibility Advisory Committee - 7th Report of the Accessibility Advisory Committee	36
3.3 Not to be heard before 4:15 PM - F. Cassar, Diversity, Inclusion and Anti-Oppression Advisory Committee - 8th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee	39
3.4 <i>(ADDED) Not to be heard before 4:20 PM – W. Brown, Chair, Animal Welfare Advisory Committee – 8th Report of the Animal Welfare Advisory Committee</i>	42
4. Items for Direction	
4.1 7th Report of the London Housing Advisory Committee	45
5. Deferred Matters/Additional Business	
5.1 Deferred Matters List	48
5.2 <i>(ADDED) Mayor’s Meeting With the Accessibility Advisory Committee – Update</i>	55
6. Adjournment	

TO:	CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE AUGUST 14, 2018
FROM:	LYNNE LIVINGSTONE MANAGING DIRECTOR NEIGHBOURHOOD, CHILDREN AND FIRE SERVICES
SUBJECT:	AGE FRIENDLY LONDON PROGRESS REPORT 2018

RECOMMENDATION

That, on the recommendation of the Managing Director of Neighbourhood, Children and Fire Services, this report **BE RECEIVED** for information.

PREVIOUS REPORTS PERTINENT TO THIS MATTER

- Report to the Creative City Committee (April 27, 2010)
- Report to the Community and Neighbourhoods Committee (June 14, 2011)
- Report to the Community Services Committee, Age Friendly London Three Year Action Plan (October 22, 2012)
- Presentation to the Community and Protective Services Committee, The Age Friendly London Network (February 18, 2015)
- Report to the Community and Protective Services Committee, Age Friendly London Year Two Progress Report (October 20, 2015)
- Report to the Community and Protective Services Committee, Age Friendly London Year Three Progress Report and Impact Assessment (November 15, 2016)
- Report to the Community and Protective Services Committee, Age Friendly London Action Plan 2017-2020 (June 20, 2017)

BACKGROUND

The Age Friendly London Network

The Age Friendly London (AFL) Network is a community-based group of volunteers responsible for implementing the Age Friendly London Three Year Action Plan. The AFL Network is comprised of eight working groups:

1. Outdoor Spaces & Buildings
2. Transportation
3. Housing
4. Social Participation
5. Respect & Social Inclusion
6. Employment & Volunteerism
7. Communication & Information
8. Community Supports & Health Services

The City of London provides backbone support to the AFL Network, which includes day-to-day management and administrative support. The AFL Network currently has 160 working group members including representatives from 80 organizations, agencies, and businesses.

The AFL Action Plan 2017 – 2020

In June 2016, the AFL Network celebrated the completion of its first community Action Plan 2013 - 2016. After completion of the Plan, the Network conducted an Impact Assessment to evaluate the impact of the Plan on the overall age-friendliness of London and to establish a baseline measurement using World Health Organization indicators. Based on the results of the Impact Assessment, a new Action Plan was developed for 2017 – 2020. This second community Action Plan was endorsed by City Council on June 20, 2017 and implementation began in June 2017.

AFL Action Plan Implementation Years run from June to June.

Year 1: June 2017 – June 2018

Year 2: June 2018 – June 2019

Year 3: June 2019 – June 2020

The Age Friendly London initiative contributes to the strategic area of focus “Strengthening our Community”. The implementation of the Age Friendly London Action Plan supports the sub-areas of focus “Caring and Compassionate Services” and “Healthy, Safe and Accessible City” as identified in the City of London Strategic Plan. Specifically, The Age Friendly London Action Plan addresses the need to “Support all Londoners to age well and have opportunities to reach their full potential”.

In June 2018, the AFL Network celebrated the completion of Year One implementation of the 2017 – 2020 Plan.

Network Strategy Accomplishments

The AFL Action Plan 2017 – 2020 contains five overarching Network strategies. These strategies reflect the principles that strengthen the Network, engage older adults from diverse backgrounds, and encourage collaborations among organizations.

Highlights:

1. Strengthen The Age Friendly London Network

- Increased outreach to diverse communities through presentations to the London Muslim Mosque Seniors Group, Hindu Cultural Centre Seniors Group, London Chinese Seniors Group

2. Engage And Empower ALL Older Adults

- Reached out to diverse and underrepresented older adults through the Accessibility Advisory Committee, London Middlesex Local Immigration Partnership (LMLIP), At’Lohsa Family Healing Centre, Pride London Festival

3. Work Together To Improve Age Friendliness

- Encouraged member organizations to incorporate age friendly lens through training, education, and partnering with Working Groups

4. Use Research To Create Impact

- Completed three research projects related to Action Plan strategies in partnership with Western University and Fanshawe College
 - Curriculum on Health Aging Programs (Fanshawe College, Gerontology InterProfessional Practice Program)
 - Social Inclusion of Older Adults of Different Ages (Western University, Gerontology in Practice Course)
 - Drop Out Rates in Older Adult Programs (Western University, Methods & Issues in Program Evaluation Course)

5. Capture Emergent Opportunities

- Encourage discussions with the AFL Network and its’ working groups on any emerging issues that impact older adults

Working Group Accomplishments

The eight Working Groups of the AFL Network are responsible for implementing the strategies in their section of the Action Plan. Below are year one highlights from across the eight Groups.

Highlights:

- Updated Age Friendly Parks Checklist using safety lens
- Submitted 10 Neighbourhood Decision Making (NDM) ideas for age friendly park improvements
- Provided comments on the City of London Complete Streets Manual
- Planned a cycling workshop for older adults
- Created educational workshop on home adaptation and modification
- Created an inventory of recreational assistive devices available in community
- Planned and hosted the Age Friendly London Conference in June 2018
- Successfully advocated for an age friendly category on the Mayor's New Year's Honour List
- Organized and hosted an Older Adult Volunteer Fair in May 2018
- Developed a marketing and communication plan for the AFL Network
- Created an inventory of multi-lingual community support services
- Promoted a new Caregiver Exchange Family Forum and resources

To support effective Plan implementation and monitoring, each working group has developed an Implementation Plan that identifies specific tasks, timelines, and key partners for each of the focus area strategies and actions. Working Groups meet regularly to advance strategies and review progress.

Please see Appendix A for the complete Age Friendly London Progress Report 2018. For more information about the AFL Network and to view the Implementation Plans for each of the eight Working Groups, please visit www.london.ca/agefriendly.

NEXT STEPS

The AFL Network will continue to implement the AFL Action Plan 2017 – 2020 with Year Two of implementation being June 2018 – June 2019. Civic Administration will continue to support the AFL Network and the Action Plan implementation for each of the eight working groups and the backbone support of the Network. The AFL Network and its eight Working Groups will continue to meet regularly and provide regular updates to the community on progress.

FINANCIAL IMPACT

The strategies in the AFL Action Plan are implemented within existing resources and rely on the in-kind contributions of time, resources, and expertise from Network members. The City of London provides backbone support to the Network through existing staff resources. The Network also seeks funding for specific projects through grants and leverages funding and in-kind contributions from Network members, community partners and other sources.

APPENDIX A – AGE FRIENDLY LONDON PROGRESS REPORT 2018



Age Friendly LONDON

June 2018

Progress Report



A diverse, vibrant, caring and healthy community which empowers all individuals to age well and have opportunities to achieve their full potential.



london.ca/agefriendly



Our Vision of an Age Friendly London

A diverse, vibrant, caring and healthy community, which empowers all individuals to age well and have opportunities to achieve their full potential.



Would you like to...

- ✓ Learn more about the Age Friendly London Network?
- ✓ Join one of our eight working groups?
- ✓ Become a member of the Network?

www.london.ca/agefriendly

email: agefriendlylondon@london.ca

Phone (519) 661—CITY (2489) Ext. 7208

The Age Friendly London Network

The Age Friendly London (AFL) Network is a community-based network responsible for implementing the *Age Friendly London Action Plan 2017—2020*. The AFL Network is comprised of eight working groups; one for each of the eight focus areas of age-friendliness:

- ◆ Outdoor Spaces & Buildings
- ◆ Transportation
- ◆ Housing
- ◆ Social Participation
- ◆ Respect & Social Inclusion
- ◆ Employment & Volunteerism
- ◆ Communication & Information
- ◆ Community Support & Health Services

These areas represent the aspects of the physical and social environment that impact our ability to age actively and maintain independence. By implementing strategies in the Action Plan across these domains, we help create the conditions for widespread community impact and improved quality of life.

We are proud of our diverse membership including older adults, caregivers, students, representatives from over 80 organizations, agencies, and businesses, and City of London staff. Membership is open and anyone can join at any time.

How to Read This Report

In this report, you will find a summary of the accomplishments of the eight working groups over the past year (June 2017—June 2018). Each working group is responsible for implementing specific actions.

AFL Action Plan Implementation Years run from June to June.

Year 1: June 2017 – June 2018

Year 2: June 2018 – June 2019

Year 3: June 2019 – June 2020

For more information about the AFL Action Plan, including detailed information about what each Group is working on, please visit www.london.ca/agefriendly.

London Received the Ontario Age Friendly Community Recognition Award!

In March 2018, the City of London received the inaugural Ontario Age-Friendly Community (AFC) Recognition Award. This Award was established to celebrate the work of Ontario communities that are striving to become age friendly and to showcase promising practices across the province. This honour is a reflection of the significant progress that London has made as a leader in Age-Friendly Communities and recognizes our City's commitment to measuring age friendly outcomes, reporting on them publicly, and engaging in continuous improvement.



Paul D'Hollander accepting the AFC Recognition Award on behalf of the City of London, March 2018

As a recipient of this award, London's Age Friendly initiative will also be showcased on the websites of both the provincial government: www.ontario.ca/seniors, and the Age-Friendly Communities Planning Outreach Initiative: www.agefriendlyontario.ca.

London Seniors (65+ old) at a Glance

London's Population 383,822

London's senior population: 59,775

London (CMA) senior population: 78,410

Immigrant population: 83,765



15.5 % of London's total population represents seniors
25.5 % of the immigrant population in London are seniors
5.6% of seniors in London identify as Indigenous

Age



13.2% of London's population are age 55-64



15.6% of London's population are age 65 and older



7.4% of London's population are age 75 and older

Low Income

12.4%

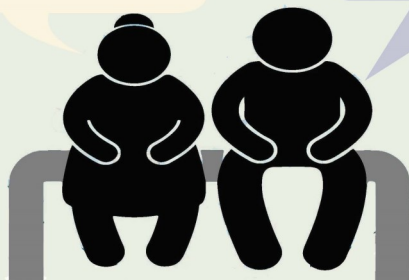
of seniors live in low-income, based on the low-income measure, after-tax (LIM-AT)



Mother Tongue

2% of seniors report French as their mother tongue

74% of seniors report English as their mother tongue



23% of seniors report languages other than English or French as their mother tongue.

Education



24.7% of seniors have no high school certificate or diploma

28% of seniors have a high school diploma or equivalent

47.4% of seniors have a post-secondary education

London Seniors (65+ old) at a Glance

Type of Building

35% of seniors live in a single detached house

22% of seniors live in apartments

26.8% of seniors live in other types of dwellings, such as semi-detached, row housing, or duplex



Owners/Renters of Dwellings



46.0% of seniors in London own their own home

20.7% of seniors are renters

Adequacy of Housing

3.5% of seniors in London live in housing that is in need of major repairs



Affordability

19.8% of seniors in the London CMA spend 30% or more on their income on shelter

11.8% of seniors living alone spend 30% or more on shelter

8% of seniors living with others spend 30% or more on shelter

Family Characteristics



29% of seniors in London live alone



61% of seniors are married or living common law

Activity Limitation



39.9% of seniors age 65 and older report no limitations in their daily activities

1.8% of seniors age 85 and older report no limitations in their daily activities

Source: Statistics Canada, 2016 Census of Population.

Advancing Our Network Strategies

In addition to the strategies specific to each focus area, the AFL Action Plan includes five network strategies. These strategies reflect the principles that will strengthen and guide our work through the life of the Plan.

1. Strengthen The Age Friendly London Network

- Shared the Age Friendly London Action Plan 2017 – 2020 with the community
- Increased outreach to diverse communities through presentations to the London Muslim Mosque Seniors Group, Hindu Cultural Centre Seniors Group, London Chinese Seniors Group
- Recruited nine new organizations to the AFL Network Working Groups

2. Engage And Empower ALL Older Adults

- Reached out to diverse and underrepresented older adults through the Accessibility Advisory Committee, London Middlesex Local Immigration Partnership (LMLIP), At’Lohsa Family Healing Centre, Pride London Festival
- Engaged older adults in local decision making and community building through Neighbourhood Decision Making

3. Work Together To Improve Age Friendliness

- Identified key partner organizations for each Action Plan strategy in implementation plans
- Encouraged member organizations to incorporate age friendly lens through training, education, and partnering with Working Groups
- Reported annually on Action Plan accomplishments

Advancing Our Network Strategies

4. Use Research To Create Impact

- Completed three research projects related to Action Plan strategies in partnership with Western University and Fanshawe College
 - Curriculum on Health Aging Programs (Fanshawe College, Gerontology InterProfessional Practice Program)
 - Social Inclusion of Older Adults of Different Ages (Western University, Gerontology in Practice Course)
 - Drop Out Rates in Older Adult Programs (Western University, Methods & Issues in Program Evaluation Course)
- Used census and other locally available data to identify trends and changes including older adult participation rates, housing needs, and neighbourhood characteristics

5. Capture Emergent Opportunities

- Encourage discussions with the AFL Network and its' working groups on any emerging issues that impact older adults

DID YOU KNOW?

London's older adult population is growing at twice the rate of the overall population. By 2035, 1 in 3 Londoners will be over the age of 55.

The eight Working Groups held over 80 meetings and volunteered over 8,000 hours this year (including attending meetings, conducting research, holding events, giving presentations, and other activities).

The AFL Network has been hard at work sharing the Action Plan with the community. In the past year, we shared information about the AFL Network with:

- ◇ Over 35 community events and meetings
- ◇ 240 older adults through outreach in seniors' apartment buildings
- ◇ 350 older adults at the annual Age Friendly London Conference
- ◇ Over 280 individuals and organizations through the AFL Network email list



Working Group Accomplishments

The following section details the Year One accomplishments of the eight working groups, as well as highlights for work that is planned for Year 2.

The AFL Network Working Groups:

- ◆ Outdoor Spaces & Buildings
- ◆ Transportation
- ◆ Housing
- ◆ Social Participation
- ◆ Respect & Social Inclusion
- ◆ Employment & Volunteerism
- ◆ Communication & Information
- ◆ Community Support & Health Services

As a newcomer to London and a recent retiree, I was thrilled to be accepted to be part of the Network. At a personal level, I have found this participation to be very valuable, interesting and rewarding. The Network is well organized with a solid strategy and action plan. Members of the Network are actively involved in supporting activities and moving the plan forward. I really feel that I can make a good contribution to my new community through my participation in this Network.

-Jeanne, member of the Community Support & Health Services Group

Outdoor Spaces & Buildings

Strategy	Action
1. Influence neighbourhood design to support aging in place.	<ul style="list-style-type: none">✓ Continued working with the City of London to promote consideration of age friendly design in new developments.✓ Supported older adults to lead and participate in local neighbourhood safety audits.
2. Increase the age friendliness of parks, pathways, and trails.	<ul style="list-style-type: none">✓ Reviewed the Age Friendly Parks Checklist using a safety lens, and use it to identify, prioritize, and advocate for future upgrades of parks.
3. Promote existing age friendly programs and amenities.	<ul style="list-style-type: none">✓ Promoted existing programs such as Clean & Green, Adopt-A-Park, TreeME Fund, and Community Gardens to engage older adults in their neighbourhoods.✓ Completed inventory and promoted walking programs for older adults.✓ Promoted the City of London Neighbourhood Decision Making (NDM) resident-led program, and encouraged the development of age friendly projects and events ideas.✓ Submitted 10 NDM ideas for age friendly park improvements in 2017 and 2018.

The Age Friendly London Network is most successful due to the important participation of seniors and various organizations, as well as the leadership from the City of London. I participate in the Outdoor Spaces and Buildings working group which has implemented strategies to improve outdoor environments so older adults can better access outdoor spaces. This working group has been able to implement many initiatives in a timely manner because City of London staff, who are committee members, make the changes happen.

- Joyce, Co-Chair of the Outdoor Spaces & Buildings Group

Outdoor Spaces & Buildings

What are we working on in Year 2?

Encourage Design that Supports Aging in Place

- Developing a guide for builders, planners, and designers on the design needs of older adults that support aging in place.

Boost Age Friendly Parks

- Celebrating the age-friendliness of our parks with signage and amenities.
- Developing signage in parks to highlight amenities, accessibility, and how to be a courteous pathway user.

Promote Age Friendly Neighbourhoods

- Develop resources that promote walking.
- Promote programs that encourage neighbourhood engagement.
- Advertise age friendly amenities of facilities and gathering places.



Transportation

Strategy

Action

1. Engage older adults in the planning and development of transportation initiatives.

- ✓ Advocated for the London Transit Commission to accommodate older adults' destinations in route planning.
- ✓ Promoted opportunities for older adults to participate in decision-making regarding transportation.

2. Improve the accessibility of city roads and sidewalks.

- ✓ Advocated successfully for larger street name signs to ensure they are visible and easily read by older adults.
- ✓ New signs use clearview font that is better for visibility/easier to read.
- ✓ Advocated for increased efforts to make sure sidewalks are well connected and safe.
- ✓ Consulted on the development of the City of London Complete Streets Manual.
- ✓ To date, the City has installed 87 accessible pedestrian crossings (PXOs) across the city improving the ability for seniors to cross city streets safely.
- ✓ All pedestrian crossover locations on higher volume roads received rectangular flashing beacons and audible pedestrian buttons to enhance visibility.
- ✓ Over 100 tactile plates were installed at a number of PXOs and traffic signals.

3. Increase engagement of older adults within neighbourhoods to develop and promote active transportation initiatives.

- ✓ Planned a cycling workshop for older adults in summer 2018.

Transportation

Strategy

Action

4. Improve accessibility of public transit.

- ✓ Reviewed transit travel information systems to improve on-board visual aids and audio notifications.
- ✓ Travel information improvements are planned for end of 2018.

5. Enhance access to transportation information.

- ✓ Distributed AFL Network resources on transportation options for seniors through Ministry of Transportation Seniors' Driver's License Renewal Program.
- ✓ Collaborated with Alzheimer Society to create a brochure on driving retirement.
- ✓ Updated the *Guide to London Transit* with 2018 information.
- ✓ Shared resources in English, French, Arabic, and Spanish at community events and with organizations.



Through the work of all the Committees the city has become more aware of older adults and their concerns and needs when improving existing or building new facilities. More benches with arms in parks and recreation areas, larger and more legible signage on trails and streets and longer crossing times at street lights in neighbourhoods where more older adults live are a few examples.

I have enjoyed being part of the Age Friendly Network and feel that the City is listening to us and working with us to make our city truly "age friendly".

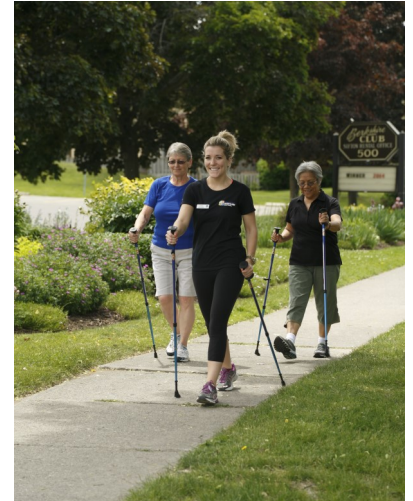
- Margery, Co-Chair of the Transportation Group

Transportation

What are we working on in Year 2?

Promote Active Transportation

- Implement a "walk your city" signage initiative.
- Develop a guide to age friendly outdoor recreational trails.



Improve Accessibility of Public Transit

- Develop a tool for neighbourhood groups and residents to conduct audits of bus stops.

Improve Transportation Options

- Explore the need to increase the capacity of volunteer transportation.



Enhance access to transportation information

- Share information on how to intervene when someone may no longer be a safe driver.
- Host workshops to assist older adults who would benefit from using transit services.



Housing

Strategy

Action

1. Raise awareness of housing options available for older adults.

✓ Promoted and shared the Seniors Housing Directory and Housing Options Guide with older adults and organizations.

✓ Developed a workshop for older adults on housing services, specialized housing, home modification, social housing, and economic supports.

2. Support and empower older adults to age in place with dignity.

✓ Researched innovative home sharing initiatives such as intergenerational housing, flex housing, and cohousing.

3. Educate housing providers about the need for increased appropriate housing stock for older adults.

✓ Compiled information from the 2016 census on the older adult population and shelter needs to support the development of a communication plan in Year 2.

Participation in the working group has allowed us to advocate for the accessibility needs of older adults and people with disabilities, and this has informed some of the work we have undertaken in the local community. The resources and recommendations produced by this group are beginning to make a real difference in the lives of the population served by our program.

**-Shelley, March of Dimes Home & Vehicle Modification Program
and Housing Group Member**

Housing

What are we working on in Year 2?

Raise Awareness of Housing options

- Provide information to community groups about available housing options so they can support older adults.

Support Older Adults to Age in Place

- Research innovative home sharing initiatives.
- Provide information on home adaptation and modification to older adults in the community.

Educate Housing Providers on the Need for Seniors' Housing

- Share statistics and information on housing demand.
- Develop a communication plan targeting housing providers to bring a greater awareness to the need for increased housing.



Social Participation

Strategy

Action

1. Build strong partnerships among organizations to enhance social opportunities.

✓ Updated the Seniors Recreation & Leisure Guide with additional text describing where to find more seniors information in 12 languages.

✓ Expanded access to seniors event information through the AFL Network newsletter and Seniors Resources website.

2. Reduce barriers to participation in recreation and social opportunities for older adults.

✓ Created an inventory of existing assistive devices available in the community.

✓ Researched why older adults are not attending or are dropping out of programs.

3. Promote the benefits of older adults participating in meaningful activities.

✓ Planned and hosted the Age Friendly London Conference 2018.

✓ Supported community events that promote participation such as REXPO and Stepping out Safely.

I have been the co-chair of the Age Friendly London Social Participation committee for over three years. As a Therapeutic Recreation Specialist, I find the AFL Network to be an invaluable resource for older adults especially when it comes to finding gaps in services and finding creative ways to fill those gaps to meet the needs of the older adults in London. We also host the annual Age Friendly London Conference. This conference gives us an opportunity to listen, provide information, educate, socially connect and have some fun with close to 500 London seniors all in one venue! We have an amazing network of individuals working together to make the city of London the best place to live for all ages!

-Bev, Third Age Outreach & Chair of the Social Participation Group

Social Participation

What are we working on in Year 2?

Build Strong Partnerships Among Organizations

- Work with service providers to improve access to program information on physical accessibility, audio and visual aids, and transportation options.



Reduce Barriers to Participation

- Promote inclusive and accessible “social space” for people to gather.
- Research the implementation of an "age friendly buddy" program to engage marginalized and isolated older adults.



Promote Meaningful Activities for Older Adults

- Continue to plan and host the Age Friendly London Conference.
- Create a virtual tour of recreation facilities and programs to promote local programming.



Respect & Social Inclusion

Strategy

Action

1. Reframe how older adults are portrayed and celebrate their contributions in our community.

✓ Partnered with students in the Western University Gerontology in Practice course to complete project on how older adults define respect and inclusion.

✓ Created an interactive anti-ageism workshop for high school students.

✓ Successfully advocated for an age friendly category on the Mayor's New Year's Honour List.

2. Increase and promote quality intergenerational opportunities that are mutually beneficial.

✓ Reviewed existing intergenerational programs and identified the mutual benefits for participants.

✓ Developed a summary of recommendations for implementing intergenerational programs in London.

3. Empower older adults to have a voice in their own advocacy.

✓ Completed a scan of current advocacy groups for older adults.

One of the defining features of this Network is their openness to community members' views and opinions. Older adults were not only welcomed, but also played an influential role within discussions and planning of programs. It is important to note how the Network is made up of a vast array of community members from various backgrounds, from health professionals to university students.

-Arushan, Western University Student and member of the Respect & Social Inclusion Group

Respect & Social Inclusion

What are we working on in Year 2?

Celebrate the Contributions of Older Adults

- Implement a public awareness campaign, such as "every day hero" to share positive stories about older adults.
- Provide anti-ageism education to high school students.

Promote Quality Intergenerational Opportunities

- Share intergenerational best practices.
- Create new events & programs in partnership with schools and youth organizations.

Encourage Advocacy on Seniors Issues

- Build partnerships with advocacy groups to promote a common agenda.
- Encourage older adults to participate as decision makers within the healthcare field.
- Collaborate to raise awareness of elder abuse.



Employment & Volunteerism

Strategy	Action
1. Improve access to information about employment opportunities for older job seekers.	<ul style="list-style-type: none">✓ Promoted “Experience Works 2” to agencies, employers, and older adult job seekers.✓ Collaborated with existing employment service networks to share knowledge.
2. Increase meaningful volunteer opportunities for older adults.	<ul style="list-style-type: none">✓ Organized and hosted an Older Adult Volunteer Fair at Cherryhill Mall where 30 organizations shared volunteer opportunities with older adults.✓ Shared information with the Congress of Union Retirees of Canada (CURC) and retiree groups to promote volunteer opportunities to retiring workers.
3. Increase skill-building opportunities for older adults.	<ul style="list-style-type: none">✓ Researched older adult use of using skill-building and training opportunities through employment and continuing education centres.

It has been a pleasure to have served as Co-Chair of this Working Group. Working with like-minded people striving for community inclusion is always rewarding. I am particularly impressed with the City’s commitment to this endeavor and the quality staff who support the working groups.

-Vicki, Co-Chair of the Employment & Volunteerism Group

Employment & Volunteerism

What are we working on in Year 2?

Improve access to information about employment opportunities

- Host seminars with employers, support agencies, and mature job seekers to share tips, best practices, and supports.
- Provide older adults with information related to entrepreneurship and self-employment.
- Investigate new and innovative methods to reach older adults who want to work.



Continue to Promote Volunteerism

- Continue to collaborate with organizations to promote meaningful volunteer opportunities.
- Assist employers, unions, and retiree groups to promote volunteer opportunities to retiring workers.

Increase Skill-Building Opportunities

- Promote skills training programs to job seekers and volunteers.
- Provide assistance with résumé writing, completing application forms, and interview skills.
- Improve access to technology training and computer classes.

Communication & Information

Strategy

1. Communicate and promote the work and accomplishments of the Network.

2. Promote resources and tools that support our community to better serve older adults.

Action

✓ Defined core age friendly messages for Network promotion and recruitment.

✓ Created a communication plan and marketing strategy to raise awareness of the Network and Action Plan.

✓ Promoted and distributed the Age Friendly Business Resource Guide.

✓ Promoted and shared information about age friendly resources and supports through 211, seniors.informationlondon.ca, and London.ca/agefriendly.

I have been involved in the London Age Friendly Network since it's inception in 2010. As a newly-retired senior, I hoped that by becoming involved with the Network I would be able to keep abreast of the programs and services available for older adults in London and perhaps help to influence improvements in services that I would need in the future. I have found the experience to be tremendously rewarding and productive.

The fact that shops and retailers now consider seniors as an attractive segment of the population to be courted is significant. The fact that I can walk and hike in city parks and know that there will be benches and entrances to make that easier is a step forward. All of these things may be small in isolation, but it has meant that London is a more attractive place to live and retire in.

-Jean, member of the Communication & Information Group

Communication & Information

What are we working on in Year 2?

Promote the Accomplishments of the AFL Network

- Create a toolkit to support working groups to share their messages.

Increase Age Friendly Businesses

- Partner with businesses to improve accessibility and customer service.

Promote resources and tools that support our community to better serve older adults.

- Build an inventory of neighbourhood gathering places and community hubs where information can be effectively distributed.
- Continue to promote and share information about age friendly resources and supports through 211 and InformationLondon.ca, and London.ca/agefriendly.



Community Support & Health Services

Strategy	Action
1. Reduce barriers that older adults experience with finding and using healthcare services and community supports.	<ul style="list-style-type: none">✓ Engaged with the London Middlesex Health Providers Alliance and the Local Health Integration Network (LHIN) funded Community Support Services tables.✓ Created an inventory of community support services available in multiple languages and shared this resource with organizations that support newcomers & immigrants.✓ Investigated programs that provide “check-ins” and emotional support for older adults.
2. Improve awareness of existing programs and services that support healthy aging.	<ul style="list-style-type: none">✓ Partnered with student from Fanshawe Gerontology Interprofessional Practice program to research knowledge & awareness of healthy aging programs among healthcare providers, students, and older adults.
3. Improve awareness and availability of services and supports for caregivers.	<ul style="list-style-type: none">✓ Reviewed organizations and resources available to support caregivers and identified gaps in disease-specific supports.✓ Promoted the new Caregiver Exchange Forum and Resources.

Working as a member of the Age Friendly London Network has been and continues to be a great experience which I firmly believe is having a positive impact on our community. Over the past two years with the Network, I have witnessed and been able to contribute to several different initiatives which support the older adults in London.

-Tarek, Co-Chair of the Community Support & Health Services Group

Community Support & Health Services

What are we working on in Year 2?

Strengthen Information Sharing Between Service Providers

- Work with community support agencies through centralized intake in the South West region.



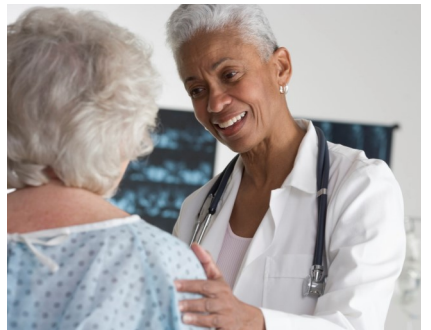
Reduce Barriers to Finding Health Care Services

- Promote multi-cultural and multi-lingual health care and social services.



Promote Healthy Aging

- Educate students in health care on healthy aging programs.
- Engage with home care providers to promote community supports.



Improve Awareness of Caregiver Supports

- Create an advocacy strategy for caregivers.
- Work with the Caregiver Exchange to improve awareness of available supports.

I made first contact (with the AFL Network) during the summer of 2017 ... I decided to try the Social Participation Working Group. Their receptivity and patience has gradually shepherded me to start learning what this extraordinary Working Group have done and what they are trying to do. Indeed, only today, after being at the well-run meeting today, I was feeling that I have barely scratched the surface in my grasp of this Working Group's enormous scope and depth.

-Alvin, Social Participation Group



an age friendly city
is a **people friendly city**

www.london.ca/agefriendly
agefriendlylondon@london.ca
(519) 661-CITY (2489) Ext. 7208

From: J P

Sent: Tuesday, April 03, 2018 5:58 PM

To: ASKCITY <ASKCITY@london.ca>

Subject: Request for Delegation - SPPC - Re: LMHC Board Appointment

I am making a Delegation request to address SPPC committee Chair and members as well as Council regarding LMHC Board Appointments.

As a "Current Tenant" I feel that the seat could be best filled by a "Tenant" with "Current Lived Experience" and that understands the issues. I fully believe that the complete board would be best with Tenants as are Co-Ops whom all report to the same City Housing Manager.

From the "Poverty Panel" to "London For All" and other city lead initiatives this council heard multiple times that "Lived Experience, and Inclusion" matters and the detrimental effects of "Social Isolation" towards those in "Vulnerable" situations in "Poverty" which many of the LMHC Tenants suffer from.

I've heard from other Social Housing providers outside of London especially at events like National Housing Day 2018 that Tenant engagement is Key and cities like Guelph discussed this.

Why is LMHC using "Protectionism" to keep Tenants from discussing the real issues and being part of the Board with issues that they wish to be addressed and raising them without the fear of retaliation ?

I look forwards to a date and time that I can speak at the next SPPC meeting.

Sincerely

John Peaire



London
CANADA

P.O. Box 5035
300 Dufferin Avenue
London, ON
N6A 4L9

April 11, 2018

L. Rowe
Deputy City Clerk

I hereby certify that the Municipal Council, at its meeting held on April 10, 2018 resolved:

That the following actions be taken with respect to the London & Middlesex Housing Corporation Board of Directors:

- a) the communication from the London & Middlesex Housing Corporation (LMHC) Board of Directors regarding clarification and information relating to the selection and appointment of the LMHC Board Members BE RECEIVED; it being noted that the Strategic Priorities and Policy Committee heard a verbal update from M. Buzzelli, Chair, London and Middlesex Housing Corporation with respect to this matter;
- b) interviews BE ARRANGED, before the Corporate Services Committee, with the following applicants for appointment to the LMHC Board for the current Board vacancy, based on the attached ranked ballot:
 - R. Mohamed
 - D. Peckham
 - E. Pelosa; and,
- c) the request for delegation status from J. Peaire, BE APPROVED, to be heard at a future meeting of the appropriate committee, with respect to the matter of the membership of the London Middlesex Housing Corporation. (5.1/5/SPPC)

C. Saunders
City Clerk
/hw

cc: Chair and Members, London and Middlesex Housing Corporation
J. Peaire
Corporate Services Committee Deferred
Community and Protective Services Committee Deferred

Accessibility Advisory Committee

Report

7th Meeting of the Accessibility Advisory Committee
July 26, 2018
Committee Room #4

Attendance PRESENT: J. Madden (Chair), M. Cairns, L. Chappell, M. Dawthorne, A. Forrest, N. Judges, J. Menard, P. Moore, P. Quesnel and K. Schmidt and J. Bunn (Secretary)

ABSENT: J. Higgins, K. Ramer and F. Simmons

ALSO PRESENT: C. Da Silva, K. Husain and B. Nourse

The meeting was called to order at 3:07 PM.

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

None.

3. Consent

3.1 6th Report of the Accessibility Advisory Committee

That it BE NOTED that the 6th Report of the Accessibility Advisory Committee, from its meeting held on June 28, 2018, was received.

3.2 Highbury Avenue/Hamilton Road Intersection Improvements - Environmental Assessment Study - Notice of Completion

That it BE NOTED that the Notice of Completion from B. Huston, Dillon Consulting Limited and M. Elmadhoon, City of London, with respect to the Highbury Avenue/Hamilton Road Intersection Improvements Environmental Assessment Study, was received.

3.3 Clarke Road Improvements - Veterans Memorial Parkway Extension to Fanshawe Park Road East - Municipal Class Environmental Assessment

That it BE NOTED that the Notice of Public Information Centre from P. Kavcic, City of London and I. Bartlett, Stantec Consulting Ltd., with respect to the Clarke Road Improvements from the Veterans Memorial Parkway Extension to Fanshawe Park Road East Municipal Class Environmental Assessment, was received.

4. Sub-Committees and Working Groups

4.1 Policy Sub-Committee

That the following actions be taken with respect to the Policy Sub-Committee Report from its meeting held on July 10, 2018:

- a) Municipal Council BE REQUESTED to fully endorse the entire Outdoor Event Guide and require that all events held on city-owned land be required to implement all points; and,

b) the Community and Protective Services Committee BE REQUESTED to give delegate status to M. Cairns, of the Accessibility Advisory Committee, in order to speak to the request in part a) above; it being noted that the remainder of the Policy Sub-Committee was received.

4.2 (ADDED) Built Environment Sub-Committee

That the following actions be taken with respect to the Built Environment Sub-Committee Report from its meeting held on July 23, 2018:

- a) the Civic Administration BE REQUESTED to update the Complete Streets Design Manual to include the Accessibility Advisory Committee (ACCAC), the Transportation Advisory Committee and the Cycling Advisory Committee in the stakeholder map; and,
- b) the Civic Administration BE ADVISED of the following comments from the ACCAC with respect to the Parks and Recreation Master Plan:
- there should be more accessible programming through partnerships with other community agencies provided;
 - there should be consistency and persistence when providing programming; it being noted that it may take time to build up a clientele and will require advertising throughout the community;
 - the Master Plan should include the Facility Accessibility Design Standards (FADS) in the list of council-endorsed/approved initiatives; and,
 - it should be ensured that all parks and recreation facilities are included in the FADS document;

it being noted that the remainder of the Built Sub-Committee Report was received.

5. Items for Discussion

5.1 Storybook Gardens – Wristbands

That the Civic Administration BE ADVISED that the Accessibility Advisory Committee (ACCAC) supports, in principle, the idea of issuing wristbands to children with special needs who attend Storybook Gardens in order to communicate to staff that extra assistance may be required; it being noted that the ACCAC wishes to be consulted throughout this development and implementation of this system.

5.2 Notice of Decision – London Committee of Adjustment – Submission No.: A.088/18

That a representative from the Committee of Adjustment BE REQUESTED to attend a future meeting of the Accessibility Advisory Committee in order to speak to how often items come before the Committee that are accessibility-related and how best to ensure that the accessibility lens is applied to these situations;

it being noted that the Notice of Decision from the Committee of Adjustment Submission No.: A.088/18, submitted to the agenda by A. Forrest, was received.

5.3 Accessibility Around Construction Sites

That it BE NOTED that the Accessibility Advisory Committee held a general discussion related to the subject of accessibility around construction sites; it being noted that B. Nourse, Environmental Service Engineer, was in attendance to take part in this discussion.

6. Deferred Matters/Additional Business

6.1 (ADDED) Call for Nominations - 2019 Mayor's New Year's Honours List

That the Call for Nominations for the 2019 Mayor's New Year's Honours List BE REFERRED to the September meeting for consideration.

6.2 (ADDED) London Transit Commission Stakeholder Update

That it BE NOTED that the Accessibility Advisory Committee members will attend the potential, upcoming London Transit Commission Stakeholder Update Presentation to the Strategic Priorities and Policy Committee.

7. Adjournment

The meeting adjourned at 5:09 PM.

Diversity, Inclusion and Anti-Oppression Advisory Committee

Report

8th Meeting of the Diversity, Inclusion & Anti-Oppression Advisory Committee
July 19, 2018
Committee Room #4

Attendance PRESENT: L. Osbourne(Acting Chair), F. Cassar, Z. Hashmi, S. Lewkowitz, M. Mlotha, M. Prefontaine, A-M. Sanchez, and P. Shack(Secretary)

ALSO PRESENT: K. Husain and K. Koltun

REGRETS: A. Hamza, R. Hussain, S. Sharma and I. Silver

The meeting was called to order at 12:05 PM.

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Opening Ceremonies

2.1 Acknowledgement of Indigenous Lands

That it BE NOTED that the meeting was opened with an Acknowledgement of Indigenous Lands by L. Osbourne.

2.2 Traditional Opening

That it BE NOTED that no traditional opening was received.

3. Scheduled Items

3.1 (ADDED) Anti-Racism Policy - S. Kahn, Workplace Diversity and Inclusion Specialist

That it BE NOTED that the Anti-Racism Policy presentation by S. Khan, Workplace Diversity and Inclusion Specialist was not heard, as S. Khan was unable to attend the meeting.

4. Consent

4.1 7th Report of the Diversity, Inclusion & Anti-Oppression Advisory Committee

That it BE NOTED that the 7th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee, from its meeting held on June 21, 2018, was received.

4.2 Highbury Avenue/Hamilton Road Intersection Improvements - Environmental Assessment Study - Notice of Completion

That it BE NOTED that the Notice of Completion from B. Huston, Dillon Consulting and M. Elmadhoon, Traffic Planning Engineer, with respect to the Highbury Avenue/Hamilton Road Intersection Improvements Environmental Assessment Study, was received.

5. Sub-Committees and Working Groups

5.1 (ADDED) Education and Awareness Sub-Committee - Meeting Minutes June 27, 2018

That consideration of the Education and Awareness Sub-Committee, Meeting Minutes dated June 27, 2018, BE POSTPONED to the next Diversity, Inclusion and Anti-Oppression Advisory Committee meeting.

5.2 (ADDED) Policy & Planning Sub-Committee

That consideration of the Policy and Planning Sub-Committee report BE POSTPONED to the next Diversity, Inclusion and Anti-Oppression Advisory Committee meeting.

5.3 (ADDED) Award & Recognitions Sub-Committee

That it BE NOTED that the Diversity, Inclusion and Anti-Oppression Advisory Committee heard a verbal update, with respect to the Award and Recognitions Sub-Committee;

it being noted that F. Cassar will attend the Community and Protective Services(CPSC) meeting on August 14, 2018, to inform the CPSC of the 2018 London Diversity, Race Relations & Inclusivity Awards to be presented on November 20, 2018.

6. Items for Discussion

6.1 2018 Work Plan

That consideration of the 2018 Work Plan BE POSTPONED to the next Diversity, Inclusion and Anti-Oppression Advisory Committee meeting.

6.2 Black History Coordinating Committee Update

That it BE NOTED that the Diversity, Inclusion and Anti-Oppression Advisory Committee heard a verbal presentation from M. Mlotha with respect to the Black History Coordinating Committee.

7. Deferred Matters/Additional Business

7.1 (ADDED) London Police Services Board - London Free Press Article Relating to Reported Racial Incidents

That it BE NOTED the Diversity, Inclusion and Anti-Oppression Advisory Committee held a general discussion, with respect to London Police Services Board-London Free Press Article Relating to Reported Racial Incidents.

7.2 (ADDED) Racial Incident London

That it BE NOTED that the Diversity, Inclusion and Anti-Oppression Advisory Committee held a general discussion with respect to recent incident at a London grocery store;

it being noted that two members of the Diversity, Inclusion and Anti-Oppression Advisory Committee may attend CBC morning show, with respect to this matter.

8. Adjournment

The meeting was adjourned at 1:30 PM.

Animal Welfare Advisory Committee

Report

8th Meeting of the Animal Welfare Advisory Committee
August 2, 2018
Committee Room #4

Attendance PRESENT: W. Brown (Chair), H. de Hoog, M. Gelinas, A. Hayes, P. Lystar, M. Morris, D. Simpson M. Toplak and P. Shack (Secretary)

REGRETS: K. Ashe, A. Cheng and A.M. Evans

ALSO PRESENT: R. Oke

The meeting was called to order at 5:02 PM.

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

None.

3. Consent

3.1 7th Report of the Animal Welfare Advisory Committee

That it BE NOTED that the 7th Report of the Animal Welfare Advisory Committee, from its meeting held on July 5, 2018, was received.

3.2 Highbury Avenue/Hamilton Road Intersection Improvements - Environmental Assessment Study - Notice of Completion

That it BE NOTED that the Notice of Completion, from B. Hutson, Dillon Consulting Limited and M. Elmadhoon, City of London, with respect to the Highbury Avenue/Hamilton Road Intersection Improvements Environmental Assessment Study, was received.

4. Sub-Committees and Working Groups

That it BE NOTED that a verbal update from W. Brown, with respect to the sub-committee activities, was received.

5. Items for Discussion

5.1 Pets in Hot Cars

That it BE NOTED that the Animal Welfare Advisory Committee held a general discussion with respect to Pets in Hot Cars.

5.2 Mobile Zoos

That, the following actions be taken with respect to the proposed amendments to the London Animal Control By-law PH-3:

a) the Civic Administration BE REQUESTED to report back to the Animal Welfare Advisory Committee(AWAC) regarding amendments to the London Animal Control By-law PH-3, as previously submitted by the AWAC by the end of August, 2018;

b) the Civic Administration BE ADVISED that the AWAC believes there is some urgency and that the staff report be expedited for the Community and Protective Services Committee and the Municipal Council's consideration as a private zoo business has stated its intent to and has reportedly been working to establish a facility in London;

it being noted that a significant part of the proposed business involves the off-site use of a wide variety of exotic animals in a diversity of venues, a practice that potentially brings with it a whole range of additional issues, challenges and problems that have not yet been considered and discussed;

it being further noted that, as stated previously, AWAC has a number of concerns about animal welfare, human health and safety, environmental protection, as well as real concerns about the City's lack of capacity to provide proper oversight, to assess conditions and to identify problems, proactively mitigate against them happening, and to address them after they arise; prior to any new zoological facility establishing itself in the City, it is critical that the proposed changes to the by-law be considered first;

it being also noted that during the past decade London has made steady progress toward becoming an enlightened and compassionate City known for its actions on behalf of animal welfare; in keeping with this shift in societal attitude toward animals there are currently no public or private zoos or menageries operating in London, a modern, progressive circumstance and one that all Londoners can be proud of; and,

it is our hope that London will continue to be a regional leader in demonstrating a modern, enlightened relationship with animals that reflects our best intentions and values. Therefore we request that CPSC expedite the staff report on proposed amendments to London's animal control bylaw.

5.3 Licensing in Homes for Pet Related Services

That the following actions be taken with respect to potential amendments to the Zoning By-law Licensing in Homes for Pet Related Services:

a) The Civic Administration BE ADVISED of the following comments from Animal Welfare Advisory Committee(AWAC):

-standards for good animal welfare be addressed in terms of physical space, and also caring for these animals such as:

-basic obedience training

-CPR First Aid

-human First Aid

-fire & safety measures must be put in place

-sanitation protocol and standards

-vaccination and insurance requirements

-fence height restriction

-education requirements

-determine if current business owners are meeting these standards and if not, recommend timeline to be established to met

b) The Civic Administration BE REQUESTED to report back to AWAC with respect to the feasibility of implementing AWAC recommendations.

6. Deferred Matters/Additional Business

None.

7. Adjournment

The meeting adjourned at 6:00 PM.

London Housing Advisory Committee

Report

The 7th Meeting of the London Housing Advisory Committee
July 11, 2018
Committee Room #4

Attendance

PRESENT: J. Coley Phillips (Chair), A. Galloway, K. Kaill, J. Malkin, B. Odegaard, J. Peaire, D. Peckham, and P. Shack (Secretary)

ALSO PRESENT: S. Giustizia, C. Lovell, G. Matthews and D. Purdy

REGRETS: N. Calford, D. Chang, G. Hadley, M. Inthavong, D. Nemeth and N. Reeves

The meeting was called to order at 12:17 PM.

1. Call to Order

1.1 Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Scheduled Items

2.1 Old East Village Dundas Street Corridor Secondary Plan

That it BE NOTED the London Housing Advisory Committee heard the verbal presentation from K. Killen, Senior Planner, with respect to Old East Village Dundas Street Corridor Secondary Plan.

3. Consent

3.1 6th Report of the London Housing Advisory Committee

That it BE NOTED that the 6th Report of the London Housing Advisory Committee from its meeting held on June 13, 2018, was received.

3.2 Municipal Council Resolution 5th Report of the London Housing Advisory Committee

That it BE NOTED that the Municipal Council resolution adopted at its meeting held on May 9, 2018, with respect to the 5th Report of the London Housing Advisory Committee, was received.

3.3 Municipal Council Resolution 6th Report of the London Housing Advisory Committee

That it BE NOTED that the Municipal Council resolution adopted at its meeting held on June 13, 2018, with respect to the 6th Report of the London Housing Advisory Committee, was received.

3.4 Notice of Planning Application - Zoning By-law Amendment - 324 York Street

That it BE NOTED, that the Application dated June 27, 2018 from S. Wise, Planner II, with respect to 324 York Street, was received.

4. Sub-Committees and Working Groups

None.

5. Items for Discussion

5.1 Growing Marijuana in Apartment Buildings

That the following actions be taken with respect to growing marijuana in apartment buildings:

a) Neighbourhood Legal Services BE INVITED to attend October meeting, with respect to the rights and responsibilities of the Landlord and Tenant, and;

b) Property Management BE INVITED to attend future meeting, with respect to this matter.

5.2 Terms of Reference Review

That the City Clerk BE REQUESTED to consider the addition of a member of Housing Development Corporation as a non-voting member to the London Housing Advisory Committee(LHAC).

it being noted that a comprehensive review of all advisory committees is being undertaken by the City Clerk, and that LHAC members were also requested to review Terms of Reference.

6. Deferred Matters/Additional Business

6.1 (ADDED) Highbury Avenue/Hamilton Road Intersection Improvements Environmental Assessment Study - Notice of Completion

That it BE NOTED that the Notice of Completion from B. Huston, Dillon Consulting and M. Elmadhoon, Traffic Planning Engineer, with respect to the Highbury Avenue/Hamilton Road Intersection Improvements Environmental Assessment Study, was received.

6.2 (ADDED) City of London Planner

That Civic Administration BE REQUESTED to make a staff person from the appropriate area available to the London Housing Advisory Committee, when applications are being reviewed.

6.3 (ADDED) Shareholder Reports

That it BE NOTED that S. Giustizia, J. Browne and D. Purdy BE INVITED to attend September meeting of the London Housing Advisory Committee, to discuss the 2018 Shareholder reports.

6.4 (ADDED) September Meeting

That it BE NOTED that the September meeting of the London Housing Advisory Committee has moved from September 12, 2018 to September 19, 2018.

6.5 (ADDED) Inclusionary Zoning

That the Civic Administration BE REQUESTED to provide an update with respect to inclusionary zoning.

7. Adjournment

The meeting adjourned at 1:50PM.

DEFERRED MATTERS

COMMUNITY AND PROTECTIVE SERVICES COMMITTEE

as of July 30, 2018

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
1.	<p><u>Radio System Upgrade OneVoice 2.0</u> The Civic Administration BE REQUESTED to undertake a review, with a report at a future meeting of the Community and Protective Services Committee, on the platform, system and needs of each user of the communications system to determine the most cost effective and reliable system for communication for each of the services, recognizing and addressing the need for interoperability between the services, as well the need for a level of stability and insulation against the rapid changes in software requirements; it being noted this review should also develop the appropriate process or methodology for on-going management of the system, including organizational design and budget development; and it being further noted that the Civic Administration should seek input from experts in the area.</p>	November 17, 2015		D. O'Brien	Estimated report back – March/April 2018
2.	<p><u>Request for Naming of Vimy Ridge Park</u> That the following actions be taken with respect to the request for naming of Vimy Ridge Park: a) the Civic Administration BE REQUESTED to complete appropriate stakeholder consultation and report back to the Community and Protective Services Committee (CPSC), as soon as possible, with respect to a location that would be adequate and a suitable Vimy Ridge commemorative location, including the necessary budget; b) the request to name a parcel of land located adjacent to the Charlie Fox Overpass at Hale Street and Trafalgar Street, “Vimy Ridge Park” BE REFERRED to a future meeting of the CPSC when the above-noted information is available related to this matter; and, c) the Civic Administration BE DIRECTED to make the necessary arrangements for the land located adjacent to the Charlie Fox Overpass at Hale Street and Trafalgar Street to be designated as the temporary “Vimy Ridge Park” until such time as the actions outlined in a) and b) have been completed and a permanent “Vimy Ridge Park” has been established.</p>	February 22, 2017		J.M. Fleming	Estimated report back – Q2, 2018

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
3.	<p><u>Business Licensing By-law Review – New and Revised Regulations</u> That the following actions be taken with respect to the Business Licensing By-law Review:</p> <p>b) the City Clerk BE DIRECTED to update the web page that appeared on the City’s previous website, for inclusion on the current website, that sets out the process for members of the public to seek delegation status at a Standing Committee meeting, including information as to what to expect at the meeting;</p> <p>c) the Civic Administration BE DIRECTED report back with a public engagement protocol for consulting with individuals, outside of a formal public participation meeting process, who identify as vulnerable members of the population, be they sex trade workers, street level and at-risk individuals, individuals with lived experience with drugs, alcohol and gambling, adult entertainers or others that would protect and respect the individuals’ privacy; and</p> <p>d) the Civic Administration BE DIRECTED to consult with workers (current and/or former) in the adult live entertainment and body rub parlour industry on changes to provisions in the Business Licensing By-law relating to these types of businesses that would enhance worker safety and minimize harm to workers, consistent with provincial and federal legislation.</p>	December 12, 2017		G. Kotsifas M. Hayward C. Saunders O. Katolyk	Estimated report back, 2018
4.	<p><u>Proposed Public Nuisance By-law Amendment to Address Odour</u> That the matter of a proposed Public Nuisance By-law amendment to address odour BE REFERRED back to the Civic Administration for further review and consideration.</p> <p>The original clause reads as below:</p> <p>That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official the following actions be taken with respect to the staff report dated February 21, 2018, related to a proposed Public Nuisance By-law amendment to address odour:</p>	February 21, 2018	TBD	G. Kotsifas O. Katolyk	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	<p>a) the above-noted staff report and draft Public Nuisance By-law amendment, to address nuisance odours related to Anaerobic Digestion Facilities, Composting Facilities and Rendering Plants, BE RECEIVED and BE REFERRED to a public participation meeting to be held by the Community and Protective Services Committee on April 4, 2018, for the purpose of seeking public input on the draft by-law;</p> <p>b) municipal enforcement activities BE ENHANCED through the hiring of one additional Municipal Law Enforcement Officer on a two-year, temporary basis with the budget not to exceed a maximum of \$90,000 per year with the source of funding to be from the Sanitary Landfill Site Reserve Fund; it being noted that this amount and source of funding was previously approved by Council for enhanced Provincial compliance activities, however further dialogue has resulted in complementary compliance and enforcement activities that are maintained within each level of government's legal responsibilities to avoid duplication; and,</p> <p>c) the Managing Director, Development and Compliance Services and Chief Building Official BE DIRECTED to report back to the Community and Protective Services Committee after one year of administration and enforcement of the Public Nuisance By-law regulations pertaining to odour upon enactment;</p>				
5.	<p><u>2nd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee</u> That the following actions be taken with respect to the 2nd Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee (DIAAC), from its meeting held on January 18, 2018:</p> <p>a) the City Clerk BE REQUESTED to review and consider new, additional resources for the Advisory Committee, Board and Commission membership recruitment in order to augment the diversity of applications</p>	February 21, 2018	TBD	C. Saunders	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	for vacant positions, specifically focusing on diverse, young women and report back to the Community and Protective Services Committee with respect to this matter; it being noted that the DIAAC received the attached presentation from K. Koltun, Government and External Relations Office, with respect to the Diverse Voices for Change Initiative and the related committee census information; and,				
6.	<u>Salvation Army Commissioning</u> That the communication dated February 26, 2018, from B. Miller, with respect to a request to install a bronze plaque in Victoria Park to acknowledge and thank the Salvation Army for over 130 years of service in the City of London, BE REFERRED to the Civic Administration for consideration and a report back to the Community and Protective Services Committee as to what options are currently in place to facilitate the recognition or a new type of recognition.	March 20, 2018	TBD	S. Stafford	
7.	<u>Community Gardens and the Mayor's New Year's Honour List Award for Accessibility</u> b) the Civic Administration BE REQUESTED to review past Advisory Committee reports to ensure that items are included on Standing Committee deferred lists, as appropriate; d) the Civic Administration BE REQUESTED to report back at a future meeting of the Community and Protective Services Committee with respect to modifications to the Community Gardens program, specifically with respect to accessibility.	April 4, 2018	2018	C. Saunders L. Livingstone	
8.	<u>4th Report of the Diversity, Inclusion and Anti-Oppression Advisory Committee</u> a) i) the Civic Administration BE REQUESTED to provide the Diversity, Inclusion and Anti-Oppression Advisory Committee with a list of policies being reviewed under the Gender and Equity Lens; c) the City Clerk BE REQUESTED to undertake a review of the potential provision of child minding for Advisory Committees and to report back to the appropriate standing committee	April 4, 2018	2018	B. Coxhead C. Saunders	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
9.	<p><u>Short Term Accomodations</u> That, on the recommendation of the Managing Director, Development and Compliance Services and Chief Building Official, the following actions be taken with respect to Short Term Accommodations:</p> <p>b) the Civic Administration BE DIRECTED to report back to the Community and Protective Services Committee (CPSC) with respect to the potential administration of transient tax on short term rentals; and,</p> <p>c) the Civic Administration BE REQUESTED to report back to the CPSC with respect to an update on the status of short term rentals in London, in approximately one year;</p>	May 1, 2018	2018	G. Kotsifas O. Katolyk	
10.	<p><u>Vehicle for Hire By-law - One Year Review</u> That the following actions be taken with respect to a one-year review of the Vehicle for Hire By-law:</p> <p>a) the report on ridership statistics for the initial full year of the Vehicle For Hire By-law being in force and effect (April 2017 – March 2018) BE RECEIVED; it being noted that the total ridership has increased with the introduction of private vehicles for hire as a transportation option;</p> <p>b) the Civic Administration BE DIRECTED to:</p> <p>i) consult with the vehicle for hire industry in an effort to draft amendments to the Vehicle For Hire By-law;</p> <p>ii) report back at a future meeting of the Community and Protective Services Committee (CPSC) with the results of the consultation; and,</p> <p>iii) investigate and report back to the CPSC with respect to ways that conversion costs for accessible vehicles may be mitigated;</p> <p>c) that the requests for delegation status from N. Abbasey, F. Bander and B. Howell BE REFERRED to the above-noted consultation with the Civic Administration; it being noted that a public participation meeting, with respect to this matter, will be held at a later date.</p>	May 1, 2018	TBD	G. Kotsifas O. Katolyk	
11.	<p><u>4th Report of the Accessibility Advisory Committee</u> That the following actions be taken with respect to the delegation of members of the Accessibility Advisory Committee:</p>	May 29, 2018	July, 2018	Mayor, ACCAC Members, Members of Council	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	a) the Mayor BE REQUESTED to organize an initial meeting with representatives from the Accessibility Advisory Committee (ACCAC) and members of council to discuss the concerns raised and develop recommendations and next steps; it being noted that the Mayor and representatives from ACCAC will report back to the Community and Protective Services Committee within 30 days;				
12.	<u>5th Report of the Animal Welfare Advisory Committee</u> That the following actions be taken with respect to the 5th Report of the Animal Welfare Advisory Committee, from its meeting held on May 3, 2018: b) the attached proposed amendments to the Animal Control By-law PH-3, drafted by the AWAC, BE REFERRED to the Managing Director, Development and Compliance Services for review and a report back to the Community and Protective Services Committee;	May 29, 2018	TBD	G. Kotsifas O. Katolyk	
13.	<u>Naloxone Kits at City-owned AED Machines</u> That the following actions be taken with respect to incorporation of Naloxone Kits at Automated External Defibrillator (AED) machine locations in the City of London: a) the delegation and attached presentation from T. Nault and R. Barnfield of the Schulich Political Advocacy Committee BE RECEIVED, with thanks, with respect to the above-noted matter; and, b) the Civic Administration BE DIRECTED to report back by the Fall of 2018, with a proposed implementation plan and associated costs related to: i) installation of two naloxone kits at every Automated External Defibrillator (AED) location in City-owned and operated facilities; ii) training of staff with respect to the naloxone kits; iii) placement of appropriate signage at the locations; iv) outreach with community partners for the provision of the collection of data related to the usage of the kits; and,	May 29, 2018	Fall 2018	M. Hayward S. Stafford A.L. Barbon S. Datars Bere	

File No.	Subject	Request Date	Requested/Expected Reply Date	Person Responsible	Status
	v) undertaking the necessary arrangements and the holding of public "town hall" meetings to inform and educate regarding the proposed initiative; it being noted that a communication from Councillor P. Squire was received, with respect to this matter.				
14.	<p><u>Parks & Recreation By-law PR-2 Amendments – Feeding of Wildlife in Parks and Other Administrative Revisions</u></p> <p>That, on the recommendation of the Managing Director, Parks and Recreation, the following actions be taken with respect to the Parks and Recreation Area By-law PR-2:</p> <p>b) the attached communication from Councillor P. Hubert BE REFERRED to the Civic Administration for review and a report back to the appropriate standing committee on the matter;</p>	May 29, 2018	TBD	S. Stafford	
15.	<p><u>Neighbourhood Equipment Access</u></p> <p>That the Civic Administration BE REQUESTED to review the Neighbourhood Event Equipment Lending Program and report back to the Community and Protective Services Committee with respect to adding church groups to the list of organizations available to request use of City of London equipment to host community events and implementing a prioritization system for applicants.</p>	July 16, 2018	TBD	L. Livingstone	

Dear Colleagues,

On June 28th I met with members of the Accessibility Advisory Committee to discuss frustrations with the City of London's response to the committee's suggestions and overall plan for our community.

As requested in the June 12th, 2018 resolution, I am reporting back with details in respect to what was discussed and how we can find a way forward together.

The committee's frustration stems from what is described as an overall lack of support from City staff and City Council compounded by questions surrounding accountability.

As a result, the Accessibility Advisory Committee is asking that the following immediate actions items be addressed;

Within the next 30 days:

- A statement be read at all City Meetings, noted on agendas and signage be posted near the entrance of City Hall and outside Council Chambers that reads: *"The City of London is committed to fostering an accessible and inclusive community wherein all members of the public have equitable access to Municipal Council and its activities. To facilitate this environment, the City of London offers supportive devices, communications supports and adaptive technologies to those in attendance and those off-site. If you require assistance, please contact the City Clerk."*
- Create an active motions list and deferred matters list outlining all former Accessibility Advisory Committee requests
- Update the Accessibility Advisory Committee's terms of reference to replace "association of the elimination of hate" with "newcomers to Canada or Multicultural" (See Appendix I)
- Actively help in recruiting both voting and non-voting vacant positions on the Accessibility Advisory Committee
- The creation of a past Chair, non-voting position on the Accessibility Advisory Committee
- City Staff provide data on accessible taxis. This information has been requested from Civic Administration.

Within in the next 90 days:

- Captions added to all City of London Committee and Council YouTube videos, in future videos on the City of London website and YouTube channel.
- Accessible pathways be required during all road and sidewalk construction
- Update Facilities Accessibility Design Standards. This document was developed implemented in 2007. Eleven years later, it requires updating. Consultation with the Accessibility Advisory Committee occurred for an update in 2017 but no further updates have been completed.
- Continued progress on Community Gardens, these gardens have been mostly completed and the next 4 gardens require



OFFICE
OF MAYOR
MATT BROWN

upgrades. It has been noted these upgrades are planned this calendar year.

Future actions:

- Have a meeting of Advisory Committee Chairs with new Council in December of 2018
- Investments in accessibility be considered during the next multi- year budget
- Consideration of the 3 major asks from input obtained at the Accessibility Advisory Committee's Community Open Houses which included: Para-transit, infrastructure and employment. Specifics of which are included in attached slideshow from Advisory Committees presentation of May 28th. (See Appendix II)

It is REQUESTED that;

1. This letter be received by City Council.
2. The immediate action items as noted above be addressed by City of London Civic Administration.

Sincerely,

Mayor Matt Brown

300 Dufferin Avenue
P.O. Box 5053
London, ON Canada
N6A 4L9

THE CORPORATION OF
THE CITY OF LONDON
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Accessibility Advisory Committee Terms of Reference

Role

While it is the legislative mandate of the Municipal Council to make the final decision on all matters that affect the Municipality, the role of an advisory committee is to provide recommendations, advice and information to the Municipal Council on those specialized matters which relate to the purpose of the advisory committee, to facilitate public input to City Council on programs and ideas and to assist in enhancing the quality of life of the community, in keeping with the Municipal Council's Strategic Plan principles. Advisory committees shall conduct themselves in keeping with the policies set by the Municipal Council pertaining to advisory committees, and also in keeping with the Council Procedure By-law.

Definitions

"the organizations" refers to:

- the City of London and may refer to the City's Agencies, Boards and Commissions, to be determined subject to the *Ontarians With Disabilities Act, 2001* (ODA 2001) and its regulations. It is intended that the Accessibility Advisory Committee shall advise comprehensively upon issues for a barrier-free London which may entail forwarding recommendations to the City's Agencies, Boards and Commissions and/or other outside organizations;

"barrier" means:

- anything that prevents a person with a disability from fully participating in all aspects of society because of his or her disability, including a physical barrier, an architectural barrier, an information or communication barrier, an attitudinal barrier, a technological barrier, a policy or a practice ("obstacle");

"disability" means:

- any degree of physical disability, infirmity, malformation or disfigurement that is caused by bodily injury, birth defect or illness and, without limiting the generality of the foregoing, includes diabetes mellitus, epilepsy, a brain injury, any degree of paralysis, amputation, lack of physical co-ordination, blindness or visual impediment, deafness or hearing impediment, muteness or speech impediment, or physical reliance on a guide dog or other animal or on a wheelchair or other remedial appliance or device;
- a condition of mental impairment or a developmental disability;
- a learning disability, or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language;
- a mental disorder; or
- an injury or disability for which benefits were claimed or received under the insurance plan established under the *Workplace Safety and Insurance Act, 1997*; ("handicap").

Mandate

The Accessibility Advisory Committee (ACCAC) shall advise and assist "the organizations" in promoting and facilitating a barrier-free London for citizens of all abilities (universal accessibility), including persons with disabilities. This aim shall be achieved through the review of municipal policies, programs and services and the identification, removal and prevention of barriers faced by persons with disabilities.

The Accessibility Advisory Committee reports to Municipal Council, through the Community Services Committee. The Accessibility Advisory Committee is responsible for the following:

Duties Required by the *Ontarians with Disabilities Act* (ODA 2001)

- (a) participating in the annual development and/or refinement of "the organizations" Accessibility Plan(s) which are intended to improve the quality of life for all Londoners, including persons with disabilities;
- (b) advising "the organizations" on the implementation and effectiveness of the City's annual Accessibility Plan to ensure that it addresses the identification, removal and prevention of barriers to persons with disabilities in "the organization's" by-laws, and all its policies, programs, practices and services;

- (c) selecting and reviewing in a timely manner the site plans and drawings for new development, described in section 41 of the *Planning Act*;
- (d) reviewing and monitoring existing and proposed procurement policies of "the organizations" for the purpose of providing advice with respect to the accessibility for persons with disabilities to the goods or services being procured;
- (e) reviewing access for persons with disabilities to buildings, structures and premises (or parts thereof) that the City purchases, constructs, significantly renovates, leases, or funds for compliance with the City of London's Accessibility Design Standards (FADS);

Other Duties

- (f) advising "the organizations" on issues and concerns (barriers) faced by persons with disabilities and the means by which "the organizations" may work towards the elimination of these barriers;
- (g) advising "the organizations" on universal transportation issues and how to enable barrier-free access for persons with disabilities. Issues related to universally accessible forms of transportation, conventional transit and taxi services, specialized services such as Para-transit, sidewalk design (curb cuts), traffic signalization, etc. shall be considered;
- (h) advising, consulting and reporting findings and recommendations to "the organizations" on matters related to the status of persons with disabilities. The Committee shall be informed on matters of government policy (municipal, provincial or federal) affecting persons with disabilities and shall inform "the organizations" about the impact of these policies on London;
- (i) annually reviewing and recommending changes to the City of London's Facility Accessibility Design Standards (FADS);
- (j) reviewing and making recommendations on barriers faced by persons with disabilities to existing facilities owned, leased, or operated (in full or part) by the City of London;
- (k) reviewing public works policies and standards (sidewalks, snow removal, etc) and advising "the organizations" on the accessibility for persons with disabilities;
- (l) coordinating the immediate and ongoing dissemination of information in various formats to the disabled community, etc. and to the public at large regarding issues faced by persons with all types of disabilities and regarding the work undertaken by the Accessibility Advisory Committee; and
- (m) supporting, encouraging and being an ongoing resource to "the organizations", individuals, agencies and the business community by educating and building community awareness about measures (such as the availability of employment, leisure and educational choices) for improving the quality of life for persons with disabilities, through the removal of physical barriers, incorporation of universal design standards, and education to overcome attitudinal barriers to make London an accessible, livable City for all people.

Composition

Voting Members

A maximum of thirteen members consisting of:

- a majority of the members (minimum 7) shall be persons with disabilities. The Committee members shall be representative of gender, ethnicity and different types of visible and invisible disabilities noted in the "ODA 2001" such as persons with physical (visual, speech, hearing, deaf, brain injury, use of a wheelchair); cognitive (intellectual impairments); perceptual (learning disability) and mental health disabilities; and
- a maximum of six members who may have a disability:
 - one member (parent) representing children with disabilities; and
 - five members at large, interested in issues related to persons with disabilities

Non-Voting Resource Group

Members from each of the following specific sector organizations;

- Two representatives from the Boards of Education
- One representative from the *Ontarians with Disabilities Act* (ODA) Regional Committee
- One representative from the Employment Sector
- One representative from the seniors' community of London
- One representative from the housing and development sector
- One Health Care or Wellness Practitioner
- One representative from the Association for the Elimination of Hate
- One representative from Mental Health Sector
- One Post-Secondary Student Representative

Staff Resources

- Policy Analyst
- Facilities Planning
- Environmental and Engineering Services Department
- Housing Division
- Purchasing Division
- Recreation Division
- Dearness Services
- Building Division

Sub-committees and Working Groups

The Advisory Committee may form sub-committees and working groups as may be necessary to address specific issues; it being noted that the City Clerk's office does not provide secretariat support to these groups. These sub-committees and working groups shall draw upon members from the Advisory Committee as well as outside resource members as deemed necessary. The Chair of a sub-committee and/or working group shall be a voting member of the Advisory Committee.

Term of Office

Appointments to advisory committees shall, in all but one case, be for a four-year term, commencing March 1 of the first year of a Council term and ending on February 28 or, in the case of a leap year, February 29 of the first year of the following Council term. In the case of the Non-Voting Post-Secondary Student Member, the term shall be for one year, commencing March 1 of each year and ending on February 28 or, in the case of a leap year, February 29 of the following year.

Appointment Policies

Appointments shall be in keeping with Council Policy. Non-voting Post-Secondary Student Members shall be cooperatively nominated by the Fanshawe Student Union and the University Students' Council, Western University.

Qualifications

Each voting member of the Committee is an independent representative to the Committee and does not represent the concerns of only one disability or group. The members of this Committee shall work together for the purpose of developing a common approach which is reasonable and practical.

Members shall be chosen for their special expertise, experience, dedication and commitment to the mandate of the Committee in promoting and facilitating a barrier-free London to persons of all abilities. Non-voting representatives from local resource groups shall be members or employees of the organization they represent. Non-voting Post-Secondary Students shall be current students at either Fanshawe College, Western University, Brescia University College, Huron University College or King's University College.

Conduct

The conduct of Advisory Committee members shall be in keeping with Council Policy.

Meetings

Meetings shall be once monthly at a date and time set by the City Clerk in consultation with the advisory committee. Length of meetings shall vary depending on the agenda. Meetings of working groups that have been formed by the Advisory Committee may meet at any time and at any location and are in addition to the regular meetings of the Advisory Committee.

Remuneration

Advisory committee members shall serve without remuneration.

ACCAC Presentation to CPSC

Tuesday, May 29, 2018

Happy National AccessAbility Week

This is a time for Canadians to promote inclusion and accessibility in our communities and workplaces, as well as to celebrate the contributions of Canadians with disabilities.



How feedback was collected

- Five open houses, from Oct. 3, 2017-Oct. 14, 2017 (thank you to Mayor Brown and councillors Cassidy, Hopkins, and Van Holst for attending at least one event)
- Post-event survey
- Targetted feedback acquisition
- Anecdotal and community feedback from years of community involvement

Our Asks -- Transit

TRANSIT

The City of London, in order to provide an equitable accessible transit service, will commit to the following improvements:

- Reduction of wait time from three days to a maximum of one day
- Improvement of service call times to match call/wait/response times of that of the larger transit system
- Improve booking system to meet today's standards
- Increase of availability of accessible spaces on LTC busing or increasing paratransit rides
- Appropriate training and education of transit providers to assist in the respectful and appropriate interaction with people with disabilities, both visible and invisible.

Our Asks - Employment

EMPLOYMENT

City of London to be a leader in removing barriers currently preventing people with disabilities from becoming employed, by committing to the following:

- Removing artificial, non-job-essential requirements from all postings (CPR, driver's license, vehicle)
- Improving transit to ensure that people are able to get to interviews or jobs throughout the city
- Providing examples to the community of successfully employed PWD to provide visual representation for youth career aspirational goals
- Work with unions to remove systemic barriers to hiring people with disabilities (flexible hours, work from home, ergonomic issues, breaking up a full-time job into two part-time jobs)
- Working with community partners to improve awareness of accessible hiring best practices and tangible improvements to employment issues, including that the application process is fully accessible

Our Asks - Infrastructure

To promote a safe environment and foster equitable access to the community for all Londoners, ACCAC requests that the city:

- Improves notification of construction projects, blocked passages, and road work, bus route changes, and review the timing of pedestrian crossovers to ensure adequate opportunity for people of all ages and abilities to safely navigate through the city;
- Work with heritage departments to find a human-focused solution to promote accessibility in heritage-designated buildings
- Change snow removal minimums and prioritize pedestrian pathways and bus access points when it comes to snow removal.
- Commit to ensuring that all community gathering areas and parks under the City's mandate be fully accessible
- Ensure that City-funded housing programs live up to AODA-compliance metrics and that accessibility is a key component in the approval of development projects, both residential and commercial.
- Commit to a review and, if required, an update of the 2007 FADS report by the end of 2018.

Our Fears - History Repeating

- Council has consistently disregarded, ignored, and dismissed ACCAC recommendations and deprioritized the needs of the accessibility community.
- Even when things are approved, they often fail to be implemented
- ACCAC has been treated as a box to be checked to meet standards
- Consultation is not enough; action is. And our efforts have historically been met with inaction.

Our Fears - A History of Indifference

- Failure to begin council with a notification of available accessible supports, as approved by council;
- Continued failure to mandate and enforce temporary paths of travel during road/sidewalk construction;
- Repeated ignoring of requests for accessible taxi data, which have followed council protocols;
- The significant -- and embarrassing -- closed captioning issue, which perpetuates a lack of inclusion for a significant portion of the community;
- Ignoring our subsidized bus pass recommendation, maintaining inequitable access for one segment of the population

Our Fears - A History of Indifference

- The comprehensive disregard for process and AODA compliance in the politicized debate over the Medway valley region. Despite overwhelming support from environmentalists and copious amounts of negotiation to develop the accessible plan for the region, due process was cast aside in favour of politicking and our community was a casualty of that debate;
- The failure to reinstate "temporary" cuts to accessibility funding
- The cavalier implementation of accessible community gardens, which required three appearances at CPSC to gain any traction, and only now shows promise for some progress
- A lack of support and attendance (largely) in the open houses

Our Fears - A History of Indifference

- An initial lack of ACCAC representation on the poverty panel;
- No inclusion of ACCAC's input regarding FADS, resulting in no effective change;
- Last-minute removal of support on the accessible playground survey;
- Requiring three appearances at CPSC to get Mayor's award name changed relating to disabilities and still no evidence of change;
- Continued deferral of issues relating to paratransit.

Next Steps -- ACCAC Resignations

We have prepared letters of resignation from the committee.

Who you are losing:

- One recipient of the David C. Onley Award for Leadership in Accessibility (the province's highest honour)
- Two recipients of the AODA 10th Anniversary Champions Award
- One member of Ontario's Employers' Partnership Table for accessible employment
- Multiple members with lived experience
- Multiple members who have children with disabilities
- Multiple members who work in industries supporting people with disabilities, or in industries that have actively hired people with disabilities

But it has been shown that this level of expertise and advocacy is clearly not valued. We are prepared to continue our advocacy efforts, but it is clear that our time and efforts are better received outside of council chambers.