

Agenda

Accessibility Advisory Committee

4th Meeting of the Accessibility Advisory Committee

April 26, 2018, 3:00 PM

Committee Room #4

	Pages
1. Call to Order	
1.1 Disclosures of Pecuniary Interest	
2. Scheduled Items	
3. Consent	
3.1 Municipal Council Resolution from its meeting held on April 10, 2018 with respect to the 3rd Report of the Accessibility Advisory Committee	3
3.2 Municipal Council Resolution from its meeting held on April 10, 2018 with respect to the 4th Report of the Environmental And Ecological Planning Advisory Committee	4
3.3 Township of Severn - Facility Accessibility Design Standards	6
3.4 Notice of Public Information Centre 3 - Adelaide Street North / Canadian Pacific Railway Grade Separation - Municipal Class Environmental Assessment Study	7
3.5 Notice of Public Meeting - The London Plan and the Downtown Plan	9
3.6 Notice of Public Meeting - Terms of Reference for Old East Village - Dundas Street Corridor Secondary Plan	12
4. Sub-Committees and Working Groups	
4.1 Education and Awareness Subcommittee Meeting	15
5. Items for Discussion	
5.1 Accessible Election 2018	18
5.2 Jeffreybrook Close - Paratransit	
a. D. McDonald	27
b. Participation House	28
5.3 Scooter Charging Stations - S. Connors	29
6. Deferred Matters/Additional Business	

7. Adjournment

Next Meeting: May 24, 2018



P.O. Box 5035
300 Dufferin Avenue
London, ON
N6A 4L9

London
CANADA

April 11, 2018

A. Macpherson
Manager - Environmental & Parks Planning

I hereby certify that the Municipal Council, at its meeting held on April 10, 2018 resolved:

That the following actions be taken with respect to the 3rd Report of the Accessibility Advisory Committee, from its meeting held on March 22, 2018:

- a) the Conservation Master Plan for the Medway Valley Heritage Forest ESA (South) BE ENDORSED by the Accessibility Advisory Committee; it being noted that the Meeting Minutes from the ESA CMP Planning Process and the AODA Information Meeting held on February 21, 2018, as well as the attached presentation from L. McDougall, Ecologist, were received;
- b) the implementation of Option 1, as outlined in the attached presentation from J. Michaud, Landscape Architect, for the proposed playground at the South West Community Centre, BE SUPPORTED by the Accessibility Advisory Committee;
- c) the attached 2018 Work Plan for the Accessibility Advisory Committee BE APPROVED;
- d) J. Madden BE APPOINTED as Interim Chair of the Built Environment Sub-Committee and P. Moore BE APPOINTED as Chair of the Transportation Sub-Committee; it being noted that both the Built Environment Sub-Committee and the Transportation Sub-Committee will meet the second Tuesday of each month; and,
- e) clauses 1.1, 3.1, 3.2, 3.3, 3.4 and 5.2 BE RECEIVED. (4.3/7/CPSC)

C. Saunders
City Clerk
/kmm

cc: L. McDougall, Ecologist Planner
J. Michaud, Landscape Architect
Chair and Members, Accessibility Advisory Committee



P.O. Box 5035
300 Dufferin Avenue
London, ON
N6A 4L9

April 11, 2018

S. Muscat
AECOM
250 York Street
London, ON N6A 6K2

P. Yeoman
Manager, Development Services

S. Shannon
Technologist II

I hereby certify that the Municipal Council, at its meeting held on April 10, 2018 resolved:

That, the following actions be taken with respect to the 4th Report of the Environmental and Ecological Planning Advisory Committee from its meeting held on March 15, 2018:

- a) the following actions be taken with respect to the Victoria Bridge Environmental Assessment:
 - i) the detailed design BE REVIEWED by one of the City of London's Ecologist Planners; and,
 - ii) an Environmental Study Report BE REQUIRED in the Request for Proposal;

it being noted that the Environmental and Ecological Planning Advisory Committee received a presentation appended to the 4th Report of the Environmental and Ecological Planning Advisory Committee from S. Shannon, Technologist II, Transportation Planning and Design and S. Muscat, AECOM, with respect to this matter;

- b) the revised You, Your Dog and Environmentally Significant Areas brochure BE REFERRED back to the Working Group for further amendments and to report back at the next Environmental and Ecological Planning Advisory Committee meeting;
- c) clause 4.2 of the 4th Report BE AMENDED by deleting the clause in its entirety and replacing it with the following:

“the fourth draft of the Green Standards for Light Pollution and Bird-Friendly Development BE REFERRED to the Manager, Development Services, to review and to prepare a version for the Municipal Council's consideration; it being noted that three Advisory Committees have made this recommendation; it being further noted that Section 4.1 of the Guidelines contemplates a light curfew for London; the specific times have been left blank; a suggested light curfew would be from 1:00 AM to 7:00 AM.”;

- d) the fourth draft of the Green Standards for Light Pollution and Bird-Friendly Development BE REFERRED to all City of London Advisory Committees for their consideration; and,

The Corporation of the City of London
Office 519.661.2500 x4856
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hlysynsk@london.ca
www.london.ca

e) clauses 1.1, 2.1, 3.1, 3.2, 3.3 and 6.1 BE RECEIVED. (3.1/6/PEC)



C. Saunders
City Clerk
/lm

- cc. Chair and Members, Accessibility Advisory Committee
Chair and Members, Animal Welfare Advisory Committee
Chair and Members, Diversity Inclusion and Anti-Oppression Advisory Committee
Chair and Members, Community Safety and Crime Prevention Advisory Committee
Chair and Members, London Housing Advisory Committee
Chair and Members, Advisory Committee on the Environment
Chair and Members, Transportation Advisory Committee
Chair and Members, Agriculture Advisory Committee
Chair and Members, London Advisory Committee on Heritage
Chair and Members, Trees and Forests Advisory Committee
Chair and Members, Environmental and Ecological Planning Advisory Committee
Chair and Members, Cycling Advisory Committee
Chair and Members, Childcare Advisory Committee
J. Bunn, Committee Secretary
K. M. Myers, Committee Support Clerk



March 28, 2018

Township of Severn
c/o Michelle Prophet Healy
P.O. Box 159
1024 Hurlwood Lane
Orillia ON L3V 6J3

Dear Ms. Prophet Healy:

Thank you for your e-mail of fax of March 28, 2018. We are pleased to learn that the Township of Severn will be using the City of London's 2007 Facility Accessibility Design Standards (FADS) as a design aid and guide. It should be noted that the City of London is currently revising the 2007 FADS document to incorporate the changes made to the OBC and the AODA in 2014 regarding accessibility.

The City of London continues to encourage and support municipalities and private sector organizations in their barrier-free endeavours and in working together for the removal of barriers in our communities. Please accept this letter as authorization to adapt FADS for your use and do not hesitate to contact me should you require additional information.

Sincerely,

Tim Wellhauser
Division Manager, Facilities

cc. Anna Lisa Barbon, Managing Director, Corporate Services & City Treasurer,
Chief Financial Officer
R. Armistead, Specialist II – Municipal Policy
Accessibility Advisory Committee



**Notice of Public Information Centre 3
Adelaide Street North / Canadian Pacific Railway Grade Separation
Municipal Class Environmental Assessment Study**



The City of London has retained WSP to complete a Municipal Class Environmental Assessment (EA) study for improvements to the Canadian Pacific Railway (CPR) crossing of Adelaide Street North. This project is being carried out under the planning and design process for a Schedule 'C' project as outlined in the Municipal Engineers Association *Municipal Class Environmental Assessment* (October 2000, as amended in 2015).

Proponent: City of London

Location: Adelaide Street North between Oxford Street East and Queens Avenue, including the CPR crossing

Purpose of the Study: The Transportation Development Charges Study (2014) and the London Transportation Master Plan (TMP, 2013) identified the need for a grade separation at the CPR crossing of Adelaide Street North. Currently, trains block the crossing up to 43 times throughout the day, leading to road blockages of up to 126 minutes per day.

Through this Class EA study, the City has considered a range of planning and design alternatives for the grade separation including underpass (rail over road) and overpass (road over rail) and has developed a preliminary design concept that recognizes all users including pedestrians, cyclists, rail, transit vehicles and motorists, and the community setting.

Public Information Centre 3: Three Public Information Centres (PICs) are held during this study. The first PIC was held on June 16, 2016 to review the study scope, existing conditions, need and justification and planning alternatives. PIC 2 was held December 14, 2016 to describe the multi-step design process, review the various design alternatives and obtain public input with respect to urban design components. Since PIC 2 there has been additional technical investigation and review with respect to the design at the CPR crossing.

The purpose to PIC 3 is to present the Preliminary Preferred Design concept that takes into consideration the transportation and technical factors, property impacts, community interests, cultural heritage resources, CPR and public input.

Public Information Centre 3 Details	
Date:	April 26, 2018
Place:	H.B. Beal Secondary School 525 Dundas Street, London ON
Time:	4:00 pm to 7:00 pm (drop-in)

How to Provide Input: Public consultation is a vital component of this study. Learn more about this study on the City's website at <https://getinvolved.london.ca/adelaide-streetcpr-grade-separation>

Please share your thoughts through the study website or by contacting the project team members listed below. Comments will be considered throughout the planning process.

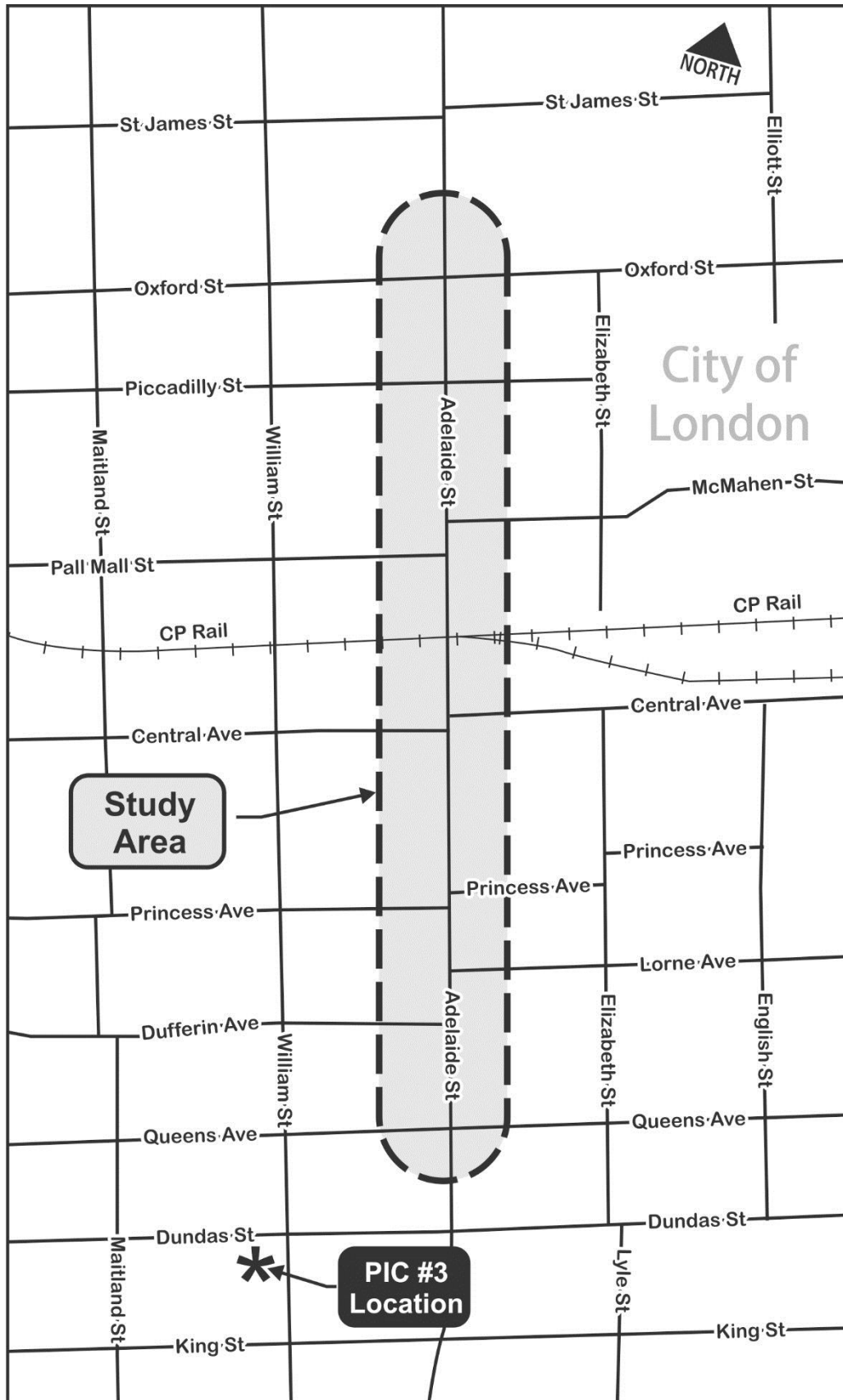
Please note: Information will be collected in accordance with the Municipal Freedom of Information and Protection of Privacy Act. With the exception of personal information, all comments will become part of the public record and may be published in the Reports to Committees and Council Agenda.

For More Information Please Contact:

City of London Contact:
Ardian Spahiu, P.Eng.
Transportation Planning and Design
300 Dufferin Ave, P.O. Box 5035
London ON N6A 4L9
Tel: 519-661-2489 ext. 4738
Email: aspahiu@london.ca

Consultant Contact:
Jay Goldberg, P.Eng., PMP
Project Coordinator, WSP
610 Chartwell Road, Suite 300
Oakville ON L6J 4A9
Toll Free: 1-877-562-7947
Email: jay.goldberg@wsp.com

**ADELAIDE STREET NORTH / CANADIAN PACIFIC RAILWAY GRADE SEPARATION
MUNICIPAL CLASS ENVIRONMENTAL ASSESSMENT
STUDY AREA KEY MAP**





O-8876
Planner: Chuck Parker
Telephone: 519-661-2489 extension 4648
Fax: 519-661-5397
Email: cparker@london.ca
Website: www.london.ca

April 11, 2018

**NOTICE OF PUBLIC MEETING
BEFORE THE PLANNING & ENVIRONMENT COMMITTEE
for OFFICIAL PLAN AMENDMENT APPLICATION**

**OFFICIAL PLAN, THE LONDON PLAN AND DOWNTOWN PLAN
CRITERIA FOR DOWNTOWN TEMPORARY SURFACE
COMMERCIAL PARKING LOTS**

APPLICANT:

The Corporation of the City of London

LOCATION:

Downtown - see attached map

PURPOSE AND EFFECT:

The purpose and effect of this Official Plan and The London Plan amendment and change to the “Our Move Forward – London’s Downtown Plan” Guideline Document is to adopt criteria for considering applications for renewal of existing Downtown Temporary Surface Commercial Parking Lots. This City application is being initiated in response to the 2017 review of Downtown Temporary Surface Commercial Parking Lots requested by Council and the subsequent Council resolution on December 12, 2017.

POSSIBLE AMENDMENT:

Possible amendments to the Official Plan (Sections 4.1.6 viii and/or Section 4.1.10 iv), The London Plan (Policy 800_5) and the “Our Move Forward” London’s Downtown Plan Guideline Document.

PUBLIC MEETING:

By Londoner notice dated March 8, 2018, you were informed of the possible amendment described above.

You are now advised that the Planning & Environment Committee will consider this application at its meeting on **Monday, April 30, 2018 no earlier than 4:30 p.m.** Meetings are held in the Council Chambers of City Hall, located at 300 Dufferin Avenue (north-east corner of Wellington Street). Each application is allocated a time for public delegations. It should be recognized however, that the Planning & Environment Committee may find it necessary to exceed the limit. Your co-operation is appreciated in the event that you have to wait for your application to be considered.

Please Note: Personal information collected and recorded at the Public Participation Meeting, or through written submissions on this subject, is collected under the authority of the Municipal Act, 2001, as amended, and the Planning Act, 1990 R.S.O. 1990, c.P.13 and will be used by Members of Council and City of London staff in their consideration of this matter. The written submissions, including names and contact information and the associated reports arising from the public participation process, will be made available to the public, including publishing on the City's website. Video recordings of the Public Participation Meeting may also be posted to the City of London's website. Questions about this collection should be referred to Cathy Saunders, City Clerk, 519-661-2489 extension 4937.

If a person or public body does not make oral or written submissions at a public meeting or make written submissions to the City of London before the proposed amendment is adopted, the person or public body may not be entitled to appeal the decision of the Council of the City of London to the Ontario Municipal Board, or may not be added by the Board as a party to the hearing of an appeal unless, in the opinion of the Board, there are reasonable grounds to do so.

A neighbourhood or community association may exist in your area. If it reflects your views on this proposal, you may wish to select a representative of the association to submit comments on your behalf.

Your representative on City Council, Ward 13 Councillor Tanya Park (office – 519-661-2489 – ext. 4013, email tpark@london.ca) would be pleased to discuss any concerns you may have with this application.

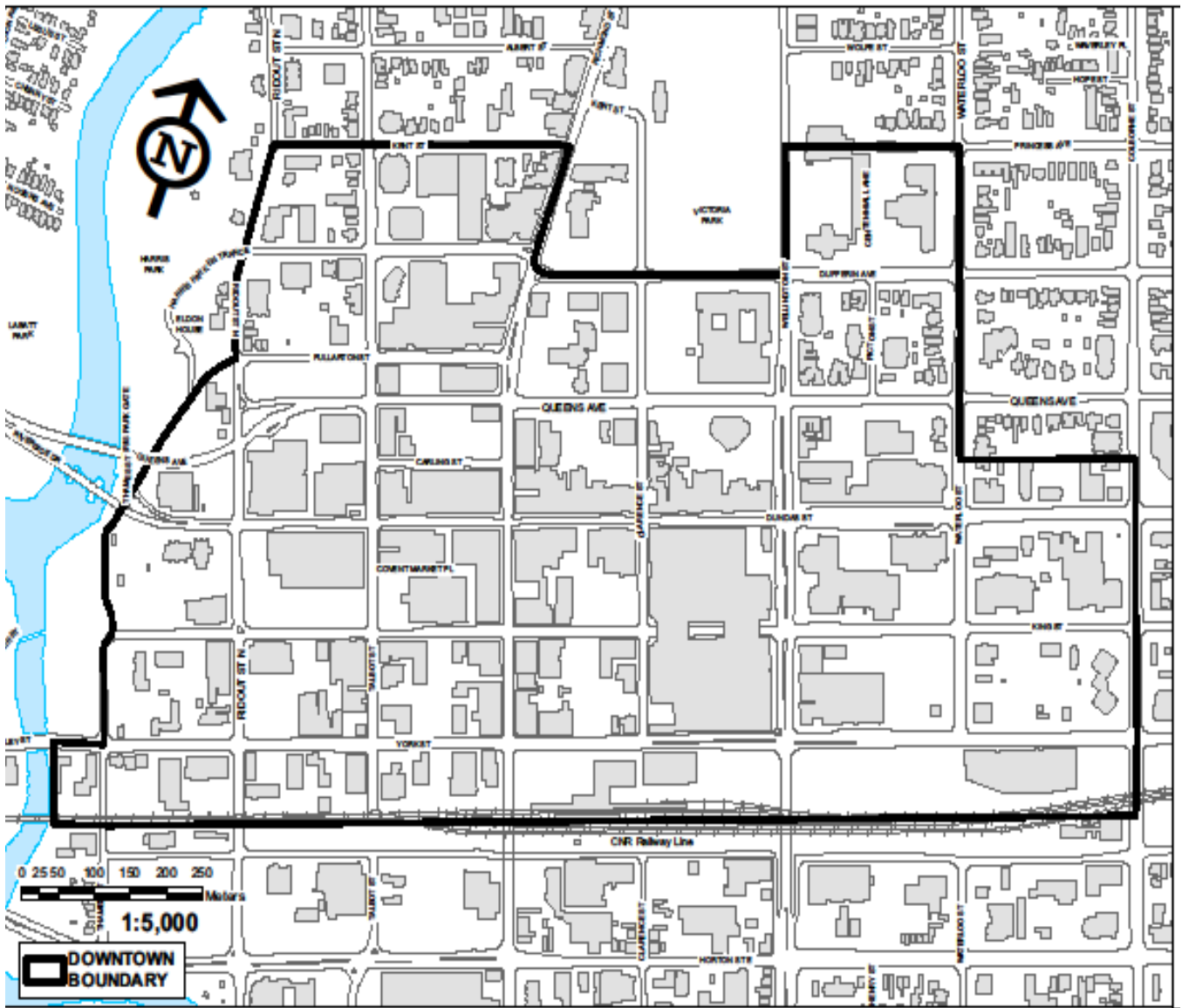
FOR MORE INFORMATION:

Copies of this report are available from Planning Services and will be available at the Planning & Environment Committee meeting. If you wish to view additional information or material about the requested Official Plan amendment, it is available to the public for viewing at Planning Services, 206 Dundas St., London, ON, Monday to Friday, 8:30a.m.-4:30p.m.

For more information, please call Chuck Parker at 519-661-2489 extension 4648, referring to “O-8876”.

TO BE NOTIFIED:

If you wish to be notified of the adoption or refusal of a request to amend the Official Plan Amendment, you must make a written request to the City Clerk, 300 Dufferin Avenue, P.O. Box 5035, London, ON N6A 4L9. You will also be notified if you address the Planning & Environment Committee at the public meeting about this application and leave your name and address with the Secretary of the Committee.





O-8879
Planner: Chuck Parker
Telephone: 519-661-2489 extension 4648
Fax: 519-661-5397
Email: cparker@london.ca
Website: www.london.ca

April 11, 2018

NOTICE OF PUBLIC MEETING BEFORE THE PLANNING & ENVIRONMENT COMMITTEE

OFFICIAL PLAN AMENDMENT APPLICATION

TERMS OF REFERENCE FOR OLD EAST VILLAGE DUNDAS STREET CORRIDOR SECONDARY PLAN

APPLICANT:

City of London

LOCATION:

Old East Village - see attached map

PURPOSE AND EFFECT:

The need for an Old East Village Dundas Street Corridor Secondary Plan was identified through discussions on the implementation of the Bus Rapid Transit System. The east-west bus rapid transit route is proposed to run eastward from the Downtown along King Street onto Ontario Street and then eastward along Dundas Street within the study area (see attached Map).

The purpose of the Secondary Plan is to establish a long term vision for the area and guide the future character of development through more specific policies than those contained in the Rapid Transit and Urban Corridors Section of the London Plan. The Secondary Plan can also be used to implement a vision or design concept, specifically, an urban design framework to connect the King Street rapid transit corridor and the Old East Village business district to the north. The Plan will provide a framework for the evaluation of future planning applications and public and private investment in the area.

The first step in the process is the preparation of a Terms of Reference to guide the Secondary Plan process. A future public meeting will held to adopt the Secondary Plan.

POSSIBLE AMENDMENT:

The purpose of this meeting is to adopt a Terms of Reference for the Secondary Plan study. Future possible amendments to Sections 20.2 and 20.3 and Schedule D of the existing Official Plan and Policy 1565 and Map 7 of the London Plan to add the Old East Village Dundas Street Corridor Secondary Plan as a new Secondary Plan will be considered at a later date.

PUBLIC MEETING:

By letter dated March 12, 2018, you were informed of the initiation of the Secondary Plan study and the future possible amendments described above.

You are now advised that the Planning & Environment Committee will consider this Terms of Reference at its meeting on **Monday, April 30, 2018 no earlier than 4:30 p.m.** Meetings are held in the Council Chambers of City Hall, located at 300 Dufferin Avenue (north-east corner of Wellington Street). Each application is allocated a time for public delegations. It should be recognized however, that the Planning & Environment Committee may find it necessary to exceed the limit. Your co-operation is appreciated in the event that you have to wait for your application to be considered.

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A neighbourhood or community association may exist in your area. If it reflects your views on this proposal, you may wish to select a representative of the association to submit comments on your behalf.

Your representatives on City Council, Ward 4 and 13 Councillors Jesse Helmer (Office -519 - 661-2489 Ext. 4004 or jhelmer@london.ca) and Tanya Park (Office-519-661-2489 Ext. 4013 or tpark@london.ca), respectively, would be pleased to discuss any concerns you may have with this application.

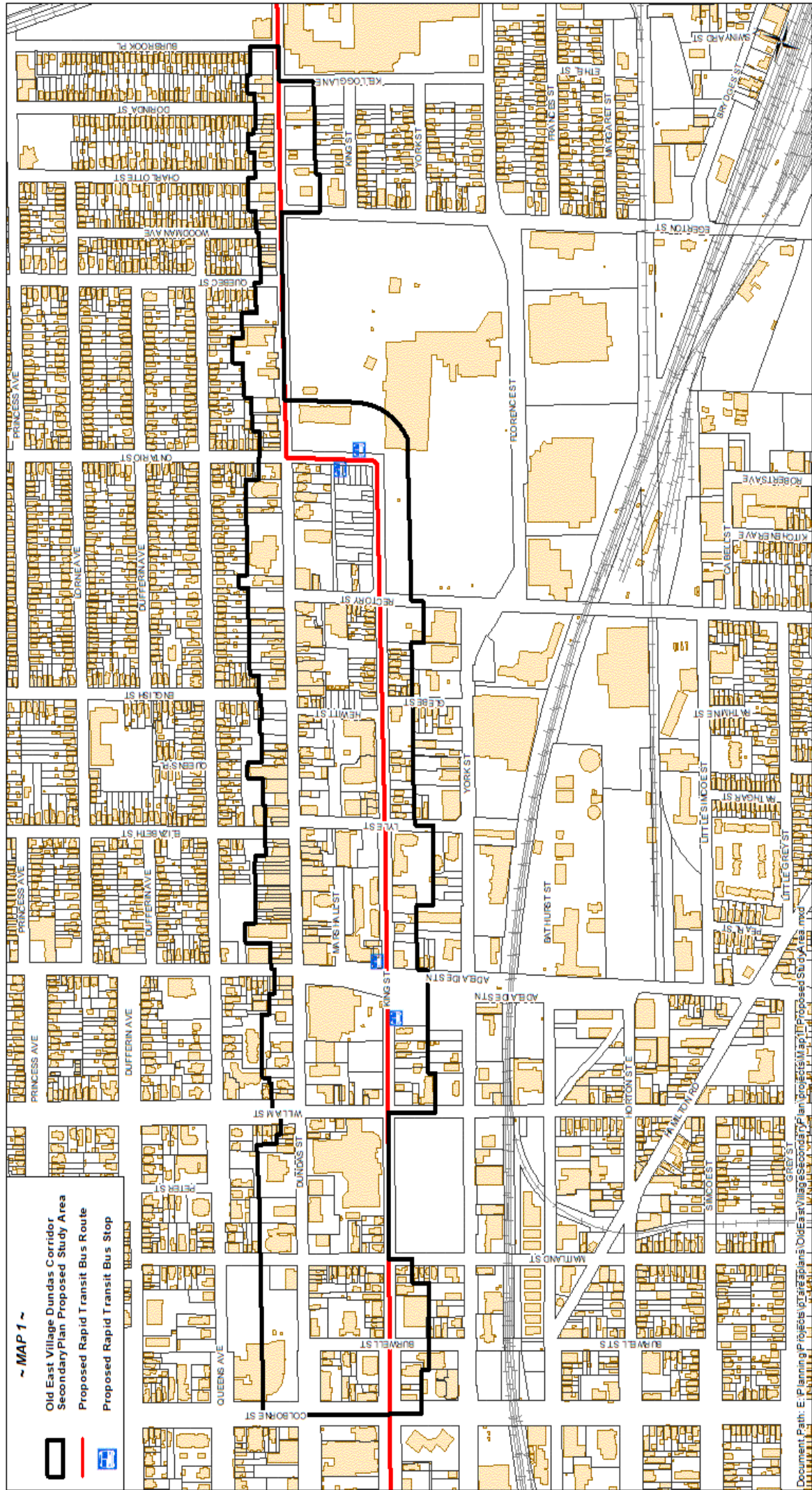
FOR MORE INFORMATION:

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For more information, please call Chuck Parker at 519-661-2489 extension 4648, referring to "O-8879".

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Minutes from the Education and Awareness Sub-Committee

Date: Apr. 3, 2018

Time: 7 p.m.

Location: Kiwanis Seniors Centre, 78 Riverside Dr., London, ON

Attendees: Jay Menard (chair), Michael Cairns, Ashton Forrest, Jacqueline Madden, and Penny Quesnel.

AGENDA

1. Top-Five Ask re: “Summary and Compilation of the Accessibility Advisory Committee’s Open House Project.”

The team reviewed the documentation and has put forward its top three categories, with actionable items under each. These items appear in the documentation below. We propose the following motion:

“Be it resolved that the following statement be forwarded and presented to CAPS, with the intent of receiving approval to move to council to undertake action on the priorities disclosed herein:

The Accessibility Advisory Committee asks for the following actions to be undertaken. These asks have been formed through a combination of community statements, lived experience, and historical reference, and galvanized by our five community open houses, wherein these three key areas of deficiency: Transit, Employment, and Infrastructure, were deemed to be of the highest priority and the greatest barriers to a fully inclusive community in London.

TRANSIT

The City of London, in order to provide an equitable accessible transit service, will commit to the following improvements:

- Reduction of wait time from three days to a maximum of one day
- Improvement of service call times to match call/wait/response times of that of the larger transit system
- Improve booking system to meet today’s standards
- Increase of availability of accessible spaces on LTC busing or increasing paratransit rides
- Appropriate training and education of transit providers to assist in the respectful and appropriate interaction with people with disabilities, both visible and invisible.

The City of London has a vested interest, from a financial standpoint, in paratransit through its LTC commitments. As such, there can be no deflection of responsibility. An improved overall service would also align with mandates listed in AODA compliance, efforts to

increase employment access in the city, the London Plan, the various roadmaps to ending poverty, and a commitment to developing an age-friendly city.

EMPLOYMENT

City of London to be a leader in removing barriers currently preventing people with disabilities from becoming employed, by committing to the following:

- Removing artificial, non-job-essential requirements from all postings (CPR, driver's license, vehicle)
- Improving transit to ensure that people are able to get to interviews or jobs throughout the city
- Providing examples to the community of successfully employed PWD to provide visual representation for youth career aspirational goals
- Work with unions to remove systemic barriers to hiring people with disabilities (flexible hours, work from home, ergonomic issues, breaking up a full-time job into two part-time jobs)
- Working with community partners to improve awareness of accessible hiring best practices and tangible improvements to employment issues, including that the application process is fully accessible

And INFRASTRUCTURE

To promote a safe environment and foster equitable access to the community for all Londoners, ACCAC requests that the city:

- Improves notification of construction projects, blocked passages, and road work, bus route changes, and review the timing of pedestrian crossovers to ensure adequate opportunity for people of all ages and abilities to safely navigate through the city;
- Work with heritage departments to find a human-focused solution to promote accessibility in heritage-designated buildings
- Change snow removal minimums and prioritize pedestrian pathways and bus access points when it comes to snow removal.
- Commit to ensuring that all community gathering areas and parks under the City's mandate be fully accessible
- Ensure that City-funded housing programs live up to AODA-compliance metrics and that accessibility is a key component in the approval of development projects, both residential and commercial."

2. Virtual meeting trial discussion

The committee engaged in a brief, albeit relatively informal, discussion about hosting virtual meetings.

The committee agreed that it may be easier to implement at a subcommittee level and will investigate opportunities to ensure that meeting areas have the facilities required to support these efforts.

What is needed is the following:

- A facility with free and steady wifi
- An opportunity for participants to phone into a meeting
- A technological solution (whether it's a laptop or tablet), that allows for broadcasting

Jay has committed to investigating the opportunities that are available and presenting these at the next subcommittee meeting.

3. Investigate/discuss benefits and impact of making ACCAC brochures/materials available in accessible formats.

Deferred to next meeting

4. Next Meeting Date.

Tuesday, May 1, 2018 at Kinsmen Recreation Centre, 20 Granville St., London, ON.

7 p.m.

Voting Place Accessibility Checklist

Ward / Poll:

Date Completed:

VOTING PLACE		
Action Item	✓ / X	Comments
Bus Access		
Stop located within 250m of voting place		
Accessible pathway from bus stop to voting place		
Short distance from stop to Voting Place		
Voting Place Visibility		
Signage visible from all directions		
Pedestrian Crosswalk (if applicable)		
Audible pedestrian signals		
Tactile plates		
Pavement markings clear		
Safe Sidewalks		
Curb cuts present where sidewalk meets roadway		
Sidewalk level		
Obstructions and debris removed		
Lighting		
Sufficient and bright path to the Voting Place		
Marked Accessible Parking		
Accessible parking spots clearly marked on pavement with appropriate signage		
Accessible parking spaces located closest to the accessible entrance		
Accessible Parking Space		
Min. of one (1) accessible parking spot		
Designated marked pathway to sidewalk		
Parking Lot Functionality		
Level ground (i.e free from pot holes)		
Curb ramps or cuts to access building entrance from parking lot		
Route to Facility Entrance		
Route wide enough for wheelchair		
Route free from debris and level ground		
Adequate lighting		
Facility Entrance Accessibility		
Entrance have ramps with handrails		
Door wide enough for wheel chair		
Easy to open or have door opener		
Adequate lighting		
Location of Entrance to the Polling Station		
Location within the Voting Place suitable for assistive mobility aids		
Short walking distance required to vote		

Voting Place Accessibility Checklist

Ward / Poll:

Date Completed:

POLLING STATION		
Action Item	✓ / X	Comments
Entrance to Polling Station		
Entrance level with access route		
Ramp or handrails available if necessary		
Non-slip floor		
Adequate lighting		
Doors		
Wide framed doorways		
Doors opened with closed fist		
Poll Station Location		
Entrance close to the poll		
Poll location on same level as entrance		
Elevator available (if applicable)		
Corridors		
Wide enough for wheel chair access		
Free from obstructions		
Adequate lighting and signage		
Washrooms		
Accessible washroom available and nearby		
Adequate room for mobility aids		
Signage		
Large easy to understand signs		
Available along the path of travel from entrance to polling station		
Voting Booth/Table		
Booth low enough for wheel chair access		
Space around booth free from obstructions		
Chairs available		
Ballot Aids		
Magnifying glasses		
Braille ballot template		
Assistive Devices		
Pads of paper and pens		
Voter Assist Terminals (if available) in good working condition		

Ward	Poll	Facility Name	Address	Unconfirmed Location
1	1	1 St. Andrew Memorial Anglican Church	55 Foxbar Rd	
1	2	2 Chelsea Green Community Church	123 Chesterfield Ave	
1	3	3 CC Carrothers Public School	360 Chippendale Crescent	
1	4	4 London Seventh-day Adventist Church	805 Shelborne St	
1	5	5 Crouch Branch Library	550 Hamilton Rd	
1	6	6 London Sikh Society	37 Clarke Rd	X
1	7	7 Bob Hayward YMCA	1050 Hamilton Rd	
1	8	8 Fairmont United Church	29 Tweedsmuir Ave	
1	9	9 Trafalgar Public School	919 Trafalgar St	
1	10	10 Maple Village Residence	722 Hamilton Rd	
1	11	11 Bethel Christian Reformed Church	716 Classic Dr	
1	12	12 Hamilton Road Seniors' Centre & Community Centre	525 Hamilton Rd	
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2	1	1 Clarke Road S.S.	300 Clarke Road	
2	2	2 Princess Anne French Immersion Public School	191 Dawn Dr	
2	3	3 East London Public Library	2016 Dundas St E	
2	4	4 London St. Andrew Kim Korean Catholic Church	258 Clarke Rd	X
2	5	5 Mary Immaculate Parish	1980 Trafalgar St	
2	6	6 Marconi Club	120 Clarke Rd	X
2	7	7 Church of the Ascension	2060 Dundas St	
2	8	8 Bonaventure Meadows Public School	141 Bonaventure Dr	
2	9	9 Royal View Church	218 Clarke Rd	
2	10	10 John P. Robarts Public School	84 Bow St	
2	11	11 Forest City Destiny Church	120 Falcon St #6	X
<hr/>				
3	1	1 C.C. Carrothers P.S.	360 Chippendale Cres	
3	2	2 Chippewa Public School	1035 Chippewa Dr	
3	3	3 Beacock Library	1280 Huron St.	
3	4	4 St. Andrew the Apostle Parish	1 Fallons Ln	
3	5	5 Stronach Community Center	1221 Sandford St	
3	6	6 North London Optimist Community Centre	1345 Cheapside St	
3	7	7 Unitarian Fellowship of London	557 Clarke Rd.	

3	8 Hillcrest Public School	1231 Fuller St	
3	9 Kensington Village	1340 Huron St	
3	10 Student Centre Building-Fanshawe College	1001 Fanshawe College Blvd	
3	11 Henley Place LTC	1961 Cedarhollow Blvd	
3	12 Earls Court Village	1390 Highbury Ave N	
3	13 London Hillcrest Community Church	310 Vesta Rd	X
3	14 New Apostolic Church	795 Third St.	
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4	1 Western Fair District - Yuk Yuk's	900 King St	
4	2 St. Lawrence Presbyterian Church	910 Huron St	
4	3 Carling Arena	675 Grosvenor St	X
4	4 Sir John A. MacDonald Public School	1150 Landor St.	
4	5 The Prince William Room	1057 Oxford St. E.	
4	6 East Carling Public School	814 Quebec St	
4	7 Boyle Memorial Community Centre	530 Charlotte St	
4	8 Carling Heights Optimist Community Centre	656 Elizabeth St	
4	9 Royal Canadian Legion, 317 Victory Branch	311 Oakland Ave	
4	10 Knollwood Baptist Church	800 Cheapside St., London, ON N5Y 3Y9	
4	11 London Jewish Community Centre	536 Huron St	
<hr/>			
5	1 Scouts Canada - Spencer Lodge	531 Windermere Rd	
5	2 Masonville Public Library	30 North Centre Rd	
5	3 Good Shepherd Lutheran Church	552 Fanshawe Park Rd E	
5	4 Stoneybrook Public School	1460 Stoneybrook Cres	
5	5 The Church of St. Jude	1537 Adelaide St N	
5	6 RidgeView Community Church	1470 Glenora Drive	
5	7 Siloam United Church	1240 Fanshawe Park Rd E	
5	8 Stoney Creek Baptist Church	2225 Highbury Avenue North	
5	9 Mother Teresa Catholic Secondary School	1065 Sunningdale Road E	
5	10 Ivey Spencer Leadership Centre	Ivey Spencer Leadership Centre	X
5	11 North Park Community Church	1510 Fanshawe Park Rd E	
5	12 Siloam United Church	1240 Fanshawe Park Rd E	X
5	13 Stoney Creek Community Centre - Library	920 Sunningdale Rd E	
5	14 Jack Chambers Public School	1650 Hastings Dr	

5	15 Stoney Creek Community Centre, YMCA	920 Sunningdale Rd E	
5	16 Richmond Woods	200 North Centre Rd	
5	17 Chartwell London	2000 Blackwater Rd	
5	18 Sisters of St. Joseph	485 Windermere Rd	
5	19 Windermere on the Mount	1486 Richmond St N	
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6	1 St. Ansgar Lutheran Church	600 Lawson Rd	
6	2 Cherryhill Library	301 Oxford St W	
6	3 Orchard Park Public School	50 Wychwood Pk	
6	4 Eagle Heights P.S.	284 Oxford St W	X
6	5 Western University, University Community Centre	1151 Richmond St	
6	6 Museum of Ontario Archaeology	1600 Attawandaron Rd	
6	7 New St. James Presbyterian Church	280 Oxford Street East	
6	8 St. Luke's Church	1204 Richmond St	
6	9 Colborne St. United Church	711 Colborne St	
6	10 Extendicare London	860 Waterloo St	
6	11 Horizon Place	760 Horizon Dr	
6	12 Mount Hope Centre of Long-Term Care	21 Grosvenor St	
6	13 St. Michael's Parish	511 Cheapside Street	
6	14 The Gainsborough Retirement	511 Gainsborough Rd	
6	15 Manor Village at London	230 Victoria St	
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7	1 Windermere Manor	200 Collip Circle	
7	2 St. Catherine of Siena Catholic School	2140 Quarrier Rd	
7	3 Sherwood Forest Library	1225 Wonderland Rd N	
7	4 Masonville Public School	25 Hillview Blvd	
7	5 Trinity Community Church	76 Doulton St	X
7	6 St. John Catholic French Immersion School	1212 Coronation Dr	
7	7 Medway Community Centre	119 Sherwood Forest Square	
7	8 Canada Games Aquatic Centre	1045 Wonderland Rd N	
7	9 Saint Andre Bessette Catholic Secondary School	2727 Tokala Trail	
7	10 West Park Church	955 Gainsborough Rd	
7	11 Bellamere Winery & Event Centre	1260 Gainsborough Rd	
7	12 Masonville Manor	350 North Centre Rd	

7	13 Amica at London	517 Fanshawe Park Rd W	
7	14 Forest City Bible Church	1889 Wonderland Rd N	
7	15 St. Marguerite d'Youville Catholic School	170 Hawthorne Rd	
7	16 Masonville Manor	350 North Centre Rd	
7	17 McGarrell Place	355 McGarrell Dr	
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8	1 John Dearness P.S.	555 Sanatorium Rd	X
8	2 Riverside United Church	695 Riverside Dr	
8	3 Holy Family Parish	777 Valetta St	X
8	4 Real Canadian Superstore	1205 Oxford St W	X
8	5 West London Alliance Church	750 Wonderland Rd N	
8	6 Gateway Church	890 Sarnia Rd	
8	7 St. Aidan's Anglican Church	1246 Oxford St W	
8	8 Oakcrossing Retirement Living	1238 Oakcrossing rd	
8	9 Wilfrid Jury Public School	950 Lawson Rd	
8	10 Riverside Public School	550 Pinetree Drive	
8	11 Oakridge Presbyterian Church	970 Oxford St W	
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9	1 St. Nicholas Catholic Elementary School	1956 Shore Rd	
9	2 Royal Canadian Legion, Branch 533 Byron-Springbank	1276 Commissioners Rd W	
9	3 Byron Optimist Recreation Centre	1306 Norman Ave	
9	4 Kilworth United Church	2442 Oxford St. W.	
9	5 St. George Catholic Church	1164 Commissioners Rd. W.	
9	6 Byron Somerset Public School	175 Whisperwood Ave	
9	7 Byron United Church	420 Boler Rd	
9	8 Lambeth United Church	4268 Colonel Talbot Rd	
9	9 Forest City Community Church	3725 Bostwick Rd	
9	10 Lambeth Community Centre	7112 Beattie St	
9	11 St. Theresa Catholic School	108 Fairlane Ave	
9	12 Byron Library	1295 Commissioners Rd. W.	
9	13 Ashwood Manor	79 David St	
9	14 McCormick Home	2022 Kains Rd	
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10	1 Jean Vanier Catholic School	1019 Viscount Rd	

10	2 Westmount Presbyterian Church	521 Village Green Ave	
10	3 Westmount Public School	1011 Viscount Rd	
10	4 W. Sherwood Fox Public School	660 Steeplechase Dr	
10	5 Westview Baptist Church	1000 Wonderland Rd S	
10	6 Korean Christian Church	530 Topping Ln	X
10	7 Sir Isaac Brock Public School	80 St. Lawrence Blvd	
10	8 Arthur Ford Public School	617 Viscount Rd	
10	9 Civic Garden Complex	645 Springbank Dr	
10	10 TBD		X
10	11 Southwest YMCA	501 Southdale Rd W	X
10	12 The Church in London	725 Viscount Rd	
10	13 Wonderland Road South Loblaws	3040 Wonderland Rd S	
10	14 Village of Glendale Crossing	3030 Singleton Ave	
10	15 Chartwell Royalcliffe	609 Wharnccliffe Rd S	
10	16 Longworth Retirement Residence	600 Longworth Rd	
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11	1 Berkshire Club	500 Berkshire Dr	
11	2 Woodland Heights P.S.	474 Springbank Dr	X
11	3 London Gospel Temple	288 Commissioners Rd W	
11	4 St. John the Divine Parish	390 Base Line Rd W	
11	5 Elmwood Avenue Presbyterian Church	111 Elmwood Ave E	
11	6 St. James Westminster Church	115 Askin St	
11	7 Mountsfield Public School	8 Mountsfield Dr	
11	8 Pilgrim Canadian Reformed Church	266 High St	
11	9 Calvary United Church	290 Ridout St S	
11	10 Kensal Park French Immersion Public School	328 Springbank Dr	
11	11 Church of the Epiphany	11 Briscoe St. W	
11	12 Grand Wood Park	81 Grand Ave	
11	13 Elmwood Place	46 Elmwood Pl	
11	14 Waverley Retirement Residence	10 Grand Ave	
11	15 London Public Library	167 Wortley Rd	
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12	1 Rick Hansen Public School	70 Ponderosa Crescent	
12	2 Al-Mahdi Islamic Community Centre	91 Meg Dr.	

12	3 St. Justin's Parish	855 Jalna Blvd.	
12	4 White Oaks Public School	565 Bradley Ave	
12	5 Church in the Oaks	150 Conway Dr	
12	6 White Oaks United Church	1901 Jalna Blvd	
12	7 Faith Lutheran Church	310 Southdale Rd E	
12	8 Cleardale Public School	780 Dulaney Dr	
12	9 Sir George Etienne Cartier Public School	695 Chiddington Ave	
12	10 Tourism London Information Centre	696 Wellington Rd.	
12	11 Earl Nichols Arena	799 Homeview Rd	
12	12 South London Community Centre	1119 Jalna Blvd	
12	13 St. Jude Catholic School	690 Viscount Rd	
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13	1 Trinity Lutheran Church	746 Colborne St	
13	2 YMCA Of London - Centre Branch	382 Waterloo St	
13	3 Our Lady of Czestochowa Polish Church	419 Hill St	X
13	4 St. Joseph Chaldean Catholic Church	89 Charles St	X
13	5 Kinsmen Recreation Centre	20 Granville St	
13	6 Community of Christ - Woodfield Church	615 Colborne St.	
13	7 First Baptist Church	568 Richmond St	
13	8 Maple View Terrace	279 Horton St E	
13	9 Chartwell Riverside	201 Riverside Dr	
13	10 Chelsey Park Retirement	312 Oxford St W	
13	11 Queens Village for Seniors	518 Queens Ave	
13	12 Covent Garden Market	130 King St.	
13	13 TBD		X
13	14 Museum London	421 Ridout St N	
13	15 Dufferin Hall	453 Dufferin Ave	X
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14	1 Forest City Baptist Church	1832 Hamilton Rd E	
14	2 Summerside Community Church	1447 Commissioners Rd E	
14	3 Meadow Park Long Term Care	1210 Southdale Rd E	
14	4 Wilton Grove Public School	626 Osgoode Dr	
14	5 Sir Wilfrid Laurier Secondary School	450 Millbank Dr	
14	6 Nicholas Wilson Public School	927 Osgoode Dr	

14	7 St. Francis Catholic Elementary School	690 Osgoode Dr
14	8 Compass Community Church	345 Pond Mills Rd
14	9 Chalmers Presbyterian Church	342 Pond Mills Rd
14	10 Southdale Bible Chapel Church	1214 Southdale Rd E
14	11 École Élémentaire Catholique Saint-Jean-de-Brébeuf	270 Chelton Rd
14	12 Pond Mills Library	1166 Commissioners Rd E
14	13 Best Western Plus Lamplighter Inn & Conference Centre	591 Wellington Rd. S.
14	14 Dearness Home	710 Southdale Rd E
14	15 Parkwood Institute Main Building	550 Wellington Rd
14	16 Arbor Trace	120 Chelton Rd

April 6, 2018

Accessibility Advisory Committee
City of London
Jerri Bunn, Committee Secretary

Re: #6-521 Jeffreybrook Close

Dear Accessibility Advisory Committee:

I continue to experience accessibility issues with Paratransit and barriers continue to exist for myself and my roommates.

I provided an outline of my concerns on February 13, 2018 and my letter was forwarded to the LTC. I have attached their written response for your review. The letter states that several site reviews have been completed, however, a solution still has not been found and another site visit is highly unlikely to produce a solution.

The LTC and myself and my roommates are in agreement that the LTC is unable and unwilling to resolve the issue to restore the service that has been provided at our house under the same environmental condition for the past 28 years. Our house and street have not changed; LTC and Voyageur have previously indicated that service and vehicles have changed, which is preventing service to our home. Recently, this service has stopped or been provided sporadically and unpredictably.

Some drivers are refusing to drive down the road way, regardless of whether cars are parked in the laneway or not, and have more frequently insisted on picking up/dropping us off at the circle down the street instead of at our home. As I mentioned in my previous letter, this poses a severe health risk as my roommates are considered medically fragile with respiratory diseases that are susceptible to extreme weather. Additionally, wheelchairs are extremely difficult to maneuver through snow in the winter when the sidewalks and road have not been cleared. However, this would be mitigated with door to door service from Paratransit.

Again, this is a violation of our accessibility and human rights and we ask you and your committee to address the issue directly as the LTC is unwilling to resolve the issue with attention to our rights to a fully accessible community.

Regards,

Denise McDonald

Denise McDonald

Cc: Brian Dunne
President/Chief Executive Officer, Participation House Support Services

April 6, 2018

Accessibility Advisory Committee
City of London
Jerri Bunn, Committee Secretary

Dear Accessibility Advisory Committee:

We would like to forward our support for Ms. Denise McDonald and her roommates' rights to have full and equal access to the London community.

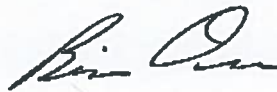
Paratransit has been going to the home on Jeffreybrook Close for over 28 years and only recently has service to the door been refused. Nothing has changed except the directive and actions of Paratransit, creating barriers and putting Denise and her roommates at risk. We have attempted to work with LTC and Voyageur to resolve this issue, which resulted in several site visits and still no resolution. Another site visit, as suggested by Mr. Murphy, is highly unlikely to result in a solution.

We support Ms. McDonald's request that the Committee deal directly with the complaint, given LTC's long-standing failure to address or appreciate the risk and barriers imposed to accessibility.

Yours truly,



Brian Dunne
President/Chief Executive Officer
Participation House Support Services



Brian Orr
Chair, Board of Directors
Participation House Support Services

From: Steve Connors
Sent: Saturday, March 24, 2018 6:36 PM
To: Bunn, Jerri-Joanne <jbunn@London.ca>
Subject: Better handicap access

Good afternoon and before I start if I am sending this to the wrong person I am so sorry but hopefully you will send it to the proper person. I have been handicapped for a while now through injuries and have recently acquired an electric scooter which has enhance my life and somewhat enhanced My independence. There are many places I would like to go to spend my finances but because of my battery limitations in my scooter I cannot go and my scooter unlike a wheelchair not fit on a bus. It shopping malls or centers of Interest included a charging station which would just be a note let in the wall they could even charge a dollar for a half hour or two knee for an hour could be nothing but a win-win situation. People in scooters can walk a distance with the aid of a Cane or a walker which is easily attached to their scooter. Well they are popping up your charges they are there for a half hour or an hour either in the food court or browsing through stores shopping in places they could not do it before because they would have only had the power to get there and not home again I can see this as nothing but a positive move if they put in five or six Outlets indoors for scooter charging. Even if they charge \$2 for a half hour or two and you for an hour there's still money there being made it gives the person on the scooter feeling of Greater Independence that comes with the greater range of distance they can travel. This is just a rough idea that I have not gotten into great detail with but I just feel it as one especially with the Aging population we have now that would help so many. Like I said if this is the wrong person I sent this to I'm sure you would know the proper person to forward it to and please do not hesitate to contact me either by email or by phone and I would like to thank you so much for your time

Have a great day

Steve Connors